

Joan Gage
State Manager – Regulatory Affairs

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RECORDS MANAGEMENT

03 OCT 31 AM 9:55

STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION



Verizon Northwest Inc.
1800 41st Street
P.O. Box 1003
Everett, Washington 98201
Mailcode: WA0101RA

Phone 425 261-5238
Fax 425 261-5262

October 30, 2003

Ms. Carole J. Washburn, Executive Secretary
Washington Utilities and
Transportation Commission
Chandler Plaza Building
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

Dear Ms. Washburn:

Subject: **SEPTEMBER SERVICE QUALITY REPORT**

Pursuant to WAC 480-120-439, enclosed is the Verizon Northwest Service Quality Performance Report for September 2003.

Very truly yours,

A handwritten signature in black ink, appearing to read "Joan Gage".

Joan Gage
State Manager – Regulatory Affairs

SvcQualRpt.doc
Enclosure

VERIZON NORTHWEST INC.
WAC 480-120-439 Service Quality Performance Reports

WASHINGTON	OBJ	JUL 03	AUG 03	SEP 03	OCT 03	NOV 03	DEC 03	JAN 04	FEB 04	MAR 04	APR 04	MAY 04	JUN 04
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Reported To Commission Monthly:

MISSED APPOINTMENTS (WAC 439 sub 3)

Total # Fielded Service Orders	None	5252	5047	5164									
# Of Service Orders With Appointments	None	1243	1226	1302									
# Of Service Order Appointments Missed*	None	553	546	528									
# Of Excluded Appointments	None	0	0	0									

*Missed Appointment counts overstated due to technician data entry errors. Retraining scheduled for 11/03.

Total # Dispatched Trouble Tickets	None	4936	4887	4937									
# Of Trouble Tickets With 4 Hour Appointments	None	415	492	453									
# Of Trouble Ticket Appointments Missed	None	13	15	10									
# Of Excluded Appointments	None	0	0	0									

INSTALL OF BASIC SERVICE (WAC 439 sub 4)

# Due Dated Installation Service Orders	None	9054	9420	9531									
# Due Dated Serv Orders Not Completed In 5 Days	None	530	454	582									
# Customer Requested Service Orders Completed	None	6020	6861	5415									
# C R Service Order Due Dates Missed	None	148	106	104									
% Installation Commitments Met	90.0%	95.50%	96.56%	95.41%									

SUMMARY TROUBLE REPORTS (WAC 438 sub 6)

Network Trouble per 100 Access Lines	4.00												
# Of CO's Missing Objective	0	0	2	1									

TRUNK BLOCKING REPORT (WAC 438 sub 8)

% Trunk Groups Meeting Defined Blocking Criteria	99.0%	99.52	99.52	98.33									
# IXC Direct Trunk Grps Exceeding 2% Blocking	0	7	8	4									

**VERIZON NORTHWEST INC.
WAC 480-120-439 Service Quality Performance Reports**

WASHINGTON (New Rule Reporting July 2003)		OBU	JUL 03	AUG 03	SEP 03	OCT 03	NOV 03	DEC 03	JAN 04	FEB 04	MAR 04	APR 04	MAY 04	JUN 04
REPAIR REPORT (WAC 439 sub 9)														
# Of Out Of Service Trouble Reports	None		3413	3372	3478									
# OOS Trouble Reports Cleared In 48 Hours	None		3373	3354	3449									
# OOS Trouble Reports Not Cleared In 48 Hours	None		40	18	29									
% OOS Trouble Cleared In 48 Hours	100%		98.81%	99.46%	99.16%									
# OOS Trouble Exempted			0	0	0									
# Of Non-Out Of Service Trouble Reports														
# Non-OOS Trouble Rpts Cleared In 72 Hours	None		3511	3281	3491									
# Non-OOS Trouble Rpts Cleared In 72 Hours	None		3496	3267	3476									
# Non-OOS Trouble Rpts Not Cleared In 72 Hours	None		15	14	15									
% Non-OOS Trouble Cleared In 72 Hours	100%		99.57%	99.57%	99.57%									
# OOS Trouble Exempted	None		0	0	0									
Reported To Commission Quarterly:														
INSTALLATION OF BASIC SERVICE (WAC 439 sub 4a)														
Total # Installation Orders Completed	None		15074	16281	14946									
# Of Installation Orders Not Completed In 90 Days	None		22	32	17									
% Orders Completed In 90 Days	99.0%		99.85%	99.80%	99.89%									

WASHINGTON PUC REPORT

INSTALLATION OF BASIC SERVICE BY CENTRAL OFFICE

SEPTEMBER 2003

CO's	G	H	I	J
	# Due Dated Inst Service Orders	# Orders Not Comp In 5 Days	# Cust Req Due Date Orders	# Cust Req Orders Missed
ACME	20		15	2
ALGER	16	1	5	
ANACORTES	141	3	74	
ARLINGTON	134	6	81	1
BENTON CITY	50	4	22	1
BIG LAKE	14	1	6	
BIRCH BAY	73	6	31	1
BLAINE	46	4	23	1
BOTHELL	551	18	404	14
BREWSTER	19	4	4	
BRIDGEPORT	25	4	5	1
BURLINGTON	27	4	14	
BURLINGTON CONTEL	78	1	37	2
CAMANO ISLAND	49	5	27	1
CAMAS	119	4	59	
CASHMERE	48	6	22	
CHELAN	37	3	24	1
CLEARVIEW	39	3	31	2
CONCRETE	23	1	12	1
CONWAY	7		4	
COUPEVILLE	49		44	1
CURLEW	6	2	7	
CUSTER	25	1	3	
DARRINGTON	24	2	6	
DEMING	20		5	
DUVALL	51	2	63	2
EAST WENATCHEE	147	12	63	1
EDISON	8	1	7	
ENTIAT	16	2	9	1
EVERETT CASINO	791	25	432	3
EVERETT MAIN	345	15	172	4
EVERSON	43	2	18	
FAIRFIELD	7	1	2	
FARMINGTON	2		1	
FERNDALE	80	8	48	3
GARFIELD	4		2	
GEORGE	6	1	7	
GRANITE FALLS	79	8	24	
GRAYLAND	19	1	5	
HALLS LAKE	613	15	369	3
JUANITA	296	4	206	2
KENNEWICK MAIN	269	43	127	2
KENNEWICK MEADOW S	73	14	48	1
KENNEWICK-HIGHLAND	294	38	128	1
KIRKLAND	238	9	180	5
LA CONNER	27		24	
LAKE GOODWIN	74	4	46	
LAKE STEVENS	202	6	128	1
LAKE WENATCHEE	15	8	4	
LATAH	5			
LAUREL	28	4	6	
LEAVENWORTH	47	7	14	
LOOMIS	3			
LYMAN	33	1	15	
LYNDEN	69	3	48	1

INSTALLMENT ON OF BASIC SERVICE BY CENTRAL OFFICE					
SEPTEMBER 2003					
	G	H	I	J	
CO's	# Due Dated Inst Service Orders	# Orders Not Comp In 5 Days	# Cust Req Due Date Orders	# Cust Req Orders Missed	
MALDEN	2				
MANOR WAY	392	14	262	3	
MANSFIELD	6		2		
MANSON	26	6	6		
MAPLE FALLS	44	2	10		
MARBLEMOUNT	3		5		
MARYSVILLE	261	4	148	3	
MOLSON-CHESAW	2	1	4	2	
MONROE	142	5	82	3	
MOUNT VERNON	66	2	20	2	
MT VERNON CONTEL	208	7	96	1	
NACHES	9		4		
NILE	11		1		
NORTH RICHLAND	34	4	13	1	
OAK HARBOR	290	7	140		
OAKESDALE	2				
PULLMAN	298	53	102	3	
QUINCY	61	3	11	1	
REDMOND	464	18	336	8	
REPUBLIC	16	5	9		
RICHLAND	174	17	101		
RICHMOND BEACH	153	7	103	1	
ROCKFORD	7				
ROSALIA	1				
SAMMAMISH	104	2	113	1	
SEDRO WOOLLEY	28	1	17		
SEDRO-WOOLEY CONTEL	94	2	40	1	
SILVER LAKE	213	9	205	4	
SKYKOMISH	5		1		
SNOHOMISH	116	3	65	1	
SOAP LAKE	39	1	12		
STANWOOD	59	6	32		
STEVENS PASS	78	1	26		
SULTAN	22	1	4		
SUMAS	13	3	5		
TEKOA	1	1			
THORNTON	36	12	21	6	
TONASKET	73	8	39	1	
WASHOUGAL	10	1	10		
WASHOUGAL RIVER	12	3	3		
WATERVILLE	295	35	137	2	
WENATCHEE	45	9	28	1	
WEST RICHLAND	32	3	12		
WESTPORT	60	9	29		
WOODLAND					
WSU					
TOTAL	9531	582	5415	104	

WASHINGTON PUC QUARTERLY REPORT

INSTALLATION OF BASIC SERVICE BY CENTRAL OFFICE

NUMBER OF ORDERS NOT COMPLETED IN 90 DAYS

JULY / SEPT 2003

WASHINGTON	JULY		AUG		SEPT		90 DAY TOTAL	90 DAY TOTAL
	K	L	K	L	K	L		
	# Ords	# 90 Days	# Ords	# 90 Days	# Ords	# 90 Days		
ACME	19		26		35		80	
ALGER	14		16		21		51	
ANACORTES	191	1	208	2	215		614	3
ARLINGTON	212		193		215	1	620	1
BENTON CITY	45		55	1	72		172	1
BIG LAKE	15		18		20		53	
BIRCH BAY	108	1	79		104		291	1
BLAINE	59		69		69		197	
BOTHELL	949	2	967	3	955		2871	5
BREWSTER	27		30		23		80	
BRIDGEPORT	28		30		30		88	
BURLINGTON	38		30		41		109	
BURLINGTON CONTEL	122		120		115		357	
CAMANO ISLAND	121		98		76		295	
CAMAS	186	1	208	1	178		572	2
CASHMERE	75		62	1	70		207	1
CHELAN	67		44		61		172	
CLEARVIEW	75		66	1	70		211	1
CONCRETE	37		30		35		102	
CONWAY	20		9		11		40	
COUPEVILLE	81		92		93	1	266	1
CURLEW	7		9		13		29	
CUSTER	34		37		28		99	
DARRINGTON	25		28		30		83	
DEMING	35		30		25	1	90	1
DUVALL	148	1	117		114		379	1
EAST WENATCHEE	189	1	239		210		638	1
EDISON	9		8		15		32	
ENTIAT	39		29		25		93	
EVERETT CASINO	1343		1269		1223		3835	
EVERETT MAIN	495		502		517		1514	
EVERSON	52		48		61		161	
FAIRFIELD	5		3		9		17	
FARMINGTON	2		2		3		7	
FERNDALE	130	1	154		128		412	1
GARFIELD	10		4		6		20	
GEORGE	19		12		13		44	
GRANITE FALLS	94		92		103		289	
GRAYLAND	24		27		24		75	
HALLS LAKE	1017		1008		982	2	3007	2
JUANITA	443		519		502		1464	
KENNEWICK MAIN	419		394		396		1209	
KENNEWICK MEADOW	116		137		121		374	
KENNEWICK-HIGHLAND	401		400		422		1223	
KIRKLAND	370	1	374		418		1162	1
LA CONNER	45		55		51		151	
LAKE GOODWIN	136		112		120		368	
LAKE STEVENS	289		316		330	1	935	1
LAKE WENATCHEE	17		22		19		58	
LATAH	3		3		5		11	
LAUREL	51		56		34		141	
LEAVENWORTH	58		74		61		193	
LOOMIS	5		10		3		18	
LYMAN	35		41	1	48		124	1

INSTALLATION OF BASIC SERVICE BY CENTRAL OFFICE

NUMBER OF ORDERS NOT COMPLETED IN 90 DAYS

JULY / SEPT 2003

WASHINGTON	JULY		AUG		SEPT		90 DAY TOTAL	90 DAY TOTAL
	K	L	K	L	K	L		
	# Ords	# 90 Days	# Ords	# 90 Days	# Ords	# 90 Days	# Instal Orders Completed	# Of Orders Not Completed In 90 Days
LYNDEN	117		141	1	117	1	375	2
MALDEN	4		2		2		8	
MANOR WAY	713	1	687		654	1	2054	2
MANSFIELD	4		7		8		19	
MANSON	55		34		32		121	
MAPLE FALLS	57		40		54		151	
MARBLEMOUNT	8		5		8		21	
MARYSVILLE	426		369		409		1204	
MOLSON-CHESAW	6	2	9		6		21	2
MONROE	208		196		224		628	
MOUNT VERNON	79		66		86		231	
MT VERNON CONTEL	245		297		304		846	
NACHES	19		16		13		48	
NILE	5		8		12		25	
NORTH RICHLAND	48		32		47		127	
OAK HARBOR	510		436		430		1376	
OAKESDALE	4		6		2		12	
PULLMAN	380		1604	13	400		2384	13
QUINCY	82		76		72		230	
REDMOND	827		909	1	800	2	2536	3
REPUBLIC	36	1	26	1	25		87	2
RICHLAND	264		279		275		818	
RICHMOND BEACH	232	2	253		256		741	2
ROCKFORD	4		8		7		19	
ROSALIA	8		10		1		19	
SAMMAMISH	235		243		217		695	
SEDRO WOOLLEY	43		50		45		138	
SEDRO-WOOLEY CONT	115	1	136		134		385	1
SILVER LAKE	432		455	1	418	1	1305	2
SKYKOMISH	4		5		6		15	
SNOHOMISH	151		188		181		520	
SOAP LAKE	45		39		51		135	
STANWOOD	103		100		91		294	
STEVENS PASS	1				104		105	
SULTAN	118		88		26		232	
SUMAS	26		26		18		70	
TEKOA	15		11		1		27	
THORNTON			2		57	5	59	5
TONASKET	53	5	50	3	112		215	8
WASHOUGAL	123		129		20		272	
WASHOUGAL RIVER	21		16		15	1	52	1
WATERVILLE	11		9		432		452	
WENATCHEE	470	1	427		73		970	
WEST RICHLAND	63		75		44		182	
WESTPORT	57		45		89		191	
WOODLAND	93		90	2			183	2
TOTAL	15074	22	16281	32	14946	17	46301	71

WASHINGTON STATE PUC REPORT												
Customer Network Trouble Per 100 Switched Access Lines												
Threshold is less than =	4.00											
CENTRAL OFF. LOCATION	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03
ACME	0.87	4.57	0.72	2.31	0.14	1.29	1.29	0.93	1.21			NW1ACME
ALGER	1.69	1.43	1.27	1.68	1.09	2.50	1.09	0.25	1.18			NW1ALGR
ANACORTES	1.15	0.68	0.72	0.54	0.78	0.55	0.63	0.56	0.72			NW1ANCR
ARLINGTON	0.74	0.53	0.74	0.38	0.48	0.89	0.72	1.06	0.83			NW1ARTN
BENTON CITY	2.58	1.85	1.22	1.19	1.19	1.51	1.13	2.89	1.74			NW1BNCY
BIG LAKE	1.36	2.80	0.74	0.61	1.69	0.94	1.88	1.21	1.21			NW1BGLK
BIRCH BAY	0.74	0.71	0.53	0.73	0.64	0.88	0.86	0.49	0.86			NW1BRBA
BLAINE	0.60	0.71	0.47	0.77	0.51	0.54	0.87	0.81	0.61			NW1BLAN
BOTHELL	0.45	0.40	0.55	0.44	0.47	0.53	0.53	0.51	0.42			NW1BOTH
BREWSTER	1.31	0.64	0.54	0.92	0.27	0.60	0.72	0.61	0.99			NW1BRWS
BRIDGEPORT	1.11	0.51	0.43	0.59	0.76	1.45	0.76	1.10	1.95			NW1BRPT
BURLINGTON	0.99	0.61	1.26	0.61	0.30	1.18	0.72	0.67	0.73			NW1BURL
BURLINGTON CONTEL	1.11	0.56	0.97	0.47	0.54	0.39	0.67	0.63	0.68			NW1BURC
CAMANO ISLAND	0.77	0.50	0.59	0.47	0.47	0.44	0.63	0.84	1.50			NW1CMIS
CAMAS	0.84	0.73	0.82	0.84	1.25	0.68	0.72	0.69	0.64			NW1CAMS
CASHMERE	1.83	0.44	0.49	0.46	0.28	0.59	0.62	0.47	0.73			NW1CSHR
CHELAN	0.82	0.51	0.46	0.46	1.00	0.75	1.28	0.91	1.23			NW1CHLN
CLEARVIEW	0.85	0.70	0.67	0.69	0.67	0.83	0.80	0.94	0.96			NW1CLVW
CONCRETE	1.28	1.14	3.86	1.65	1.59	1.75	1.25	0.88	3.01			NW1CNCR
CONWAY	0.87	0.51	0.43	0.43	0.50	0.57	1.08	0.93	0.57			NW1CNWY
COUPEVILLE	0.78	0.69	0.55	0.58	0.64	0.78	0.60	0.98	0.92			NW1CPVL
CURLEW	1.77	1.90	0.81	0.94	2.54	1.98	1.80	1.40	4.35			NW1CRLW
CUSTER	1.17	0.93	0.88	0.59	0.59	2.81	0.92	0.92	0.58			NW1CSTR
DARRINGTON	2.62	0.73	0.49	0.31	1.23	0.49	0.37	1.11	0.92			NW1DRTN
DEMING	1.03	1.29	1.46	1.46	0.99	1.36	1.10	0.94	0.63			NW1DMNG
DUVALL	1.47	0.83	0.78	0.83	0.88	1.00	1.88	0.89	0.86			NW1DULL
EAST WENATCHEE	0.86	0.62	0.79	0.90	0.98	0.84	0.78	0.90	1.04			NW1EWNC
EDISON	1.06	1.63	1.20	0.71	1.21	1.91	1.12	0.35	0.70			NW1EDSN
ENTIAT	0.87	3.94	0.64	0.52	0.58	0.41	0.99	1.10	0.86			NW1ENTT
EVERETT CASINO	0.85	0.57	0.61	0.47	0.52	0.57	0.79	0.52	0.57			NW1CSNO
EVERETT MAIN	0.64	0.46	0.54	0.51	0.48	0.56	0.57	0.48	0.48			NW1EVRT
EVERSON	1.02	0.51	0.74	0.24	0.61	0.30	0.51	0.61	0.58			NW1EVSN
FAIRFIELD	1.09	2.18	0.18	1.83	0.54	1.27	1.28	0.18	0.73			NW1FRFD
FARMINGTON	0	6.45	0	2.40	2.40	1.60	2.44	4.92	3.25			NW1FRTN
FERNDALE	1.04	0.70	0.98	1.15	0.72	1.11	1.46	1.01	1.12			NW1FNDL
GARFIELD	1.33	0.66	2.88	3.33	0.67	1.56	1.57	2.44	2.20			NW1GRFD
GEORGE	2.50	1.79	1.96	1.34	2.68	1.96	2.67	2.39	1.15			NW1GERG
GRANITE FALLS	1.30	0.90	1.30	2.15	2.30	1.53	1.05	0.82	1.21			NW1GRFL
GRAYLAND	0.94	0.66	0.95	0.44	0.65	0.66	0.80	0.44	1.39			NW1GRLD
HALLS LAKE	0.58	0.45	0.58	0.47	0.46	0.53	0.49	0.51	0.54			NW1HLLK
JUANITA	0.59	0.41	0.87	0.66	0.52	0.61	0.43	0.75	0.59			NW1JUNT
KENNEWICK MAIN	1.36	0.94	1.09	0.71	0.66	1.02	0.95	1.10	0.85			NW1KNWC
KENNEWICK MEADOW	1.00	0.83	1.41	0.82	1.62	1.53	0.70	1.44	0.77			NW1MSPG
KENNEWICK-HIGHLAN	1.01	0.64	0.68	1.00	0.75	0.57	0.75	0.71	0.70			NW1HIGH
KIRKLAND	0.61	1.15	0.64	0.52	0.64	0.93	0.64	0.60	0.73			NW1KRDL
LA CONNER	0.57	0.70	0.58	0.71	0.54	0.51	0.80	0.90	0.97			NW1LACN
LAKE GOODWIN	1.18	0.98	0.89	1.04	0.88	0.73	1.27	1.18	0.77			NW1LKGW
LAKE STEVENS	0.74	0.63	0.82	0.70	0.94	0.78	0.80	0.69	0.84			NW1LKST
LAKE WENATCHEE	0.50	0.66	1.28	0.33	0.84	1.01	1.40	0.34	0.78			NW1LKWN
LATAH	0.69	0.69	0.70	2.86	0.72	2.14	0.71	0.70	0			NW1LATH
LAUREL	0.54	0.66	0.89	0.89	0.54	0.50	0.69	0.61	0.53			NW1LARL
LEAVENWORTH	0.84	0.73	0.50	0.91	1.02	0.88	2.59	1.46	1.43			NW1LVWO
LOOMIS	0	0.39	3.11	2.33	0.76	1.53	2.68	1.89	2.26			NW1LOMS
LYMAN	4.01	1.34	5.86	1.61	1.67	0.97	1.52	1.41	2.42			NW1HMTN
LYNDEN	0.78	0.47	0.70	0.47	0.67	0.73	0.63	0.74	0.61			NW1LYND
MALDEN	0.57	0	0	1.73	0	1.17	2.30	1.71	5.59			NW1MLDN
MANOR WAY	0.71	0.55	0.73	0.44	0.78	0.55	0.47	0.48	0.70			NW1MRWY
MANSFIELD	2.14	0.71	4.59	2.51	2.92	1.82	3.27	1.85	3.66			NW1MNFD

WASHINGTON STATE PUC REPORT												
Customer Network Trouble Per 100 Switched Access Lines												
Threshold is less than =	4.00											
CENTRAL OFF. LOCATION	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03
MANSON	0.77	0.65	0.90	0.69	1.10	1.09	1.65	1.64	1.12			NW1MNSN
MAPLE FALLS	0.80	0.69	0.73	0.84	0.84	0.67	1.34	0.66	1.26			NW1MPFL
MARBLEMOUNT	3.92	3.34	2.21	2.51	2.00	0.56	0.85	0.84	1.13			NW1MRBL
MARYSVILLE	0.86	0.53	0.62	0.53	0.53	0.50	0.68	0.70	0.61			NW1MYVI
MOLSON-CHESAW	0.28	1.39	3.58	1.10	1.10	3.54	2.19	2.18	1.34			NW1MLSN
MONROE	0.88	0.60	0.59	0.42	1.29	0.72	0.79	0.72	0.65			NW1MONR
MOSCOW	0.91	0.56	0.54	0.43	0.48	0.53	0.58	0.65	0.57			NW1MSCW
MOUNT VERNON	0.36	0.42	0.48	0.37	0.29	0.49	0.46	0.40	0.42			NW1MTVC
NACHES	1.06	0.29	0.78	0.59	0.20	0.59	0.29	0.87	0.29			NW1NCHS
NEWPORT	1.44	0.73	1.63	1.00	0.98	1.23	1.38	1.85	1.25			NW1NWPT
NILE	0.92	0.31	1.99	0.77	0.31	0.76	2.62	1.99	1.22			NW1NILE
NORTH RICHLAND	0.88	0.37	0.41	0.47	0.28	0.63	0.43	0.67	0.52			NW1NTRD
OAK HARBOR	0.72	0.53	0.95	0.73	0.61	0.65	0.64	0.68	1.31			NW1OKHR
OAKESDALE	1.88	1.36	3.51	1.88	8.27	4.03	1.36	1.66	3.07			NW1OKDL
PULLMAN	0.90	0.54	0.52	0.46	0.57	1.14	0.89	0.96	1.21			NW1PLMN
QUINCY	1.63	1.05	0.88	1.42	1.04	1.09	1.94	1.66	0.89			NW1QNCY
REDMOND	0.44	0.46	0.43	0.43	0.39	0.48	0.48	0.54	0.54			NW1RDMD
REPUBLIC	0.79	0.39	0.59	1.08	0.74	0.69	1.28	0.65	0.54			NW1RPBL
RICHLAND	1.01	0.54	0.47	0.48	0.60	0.71	0.58	0.59	0.54			NW1RCLD
RICHMOND BEACH	0.52	0.49	0.51	0.38	0.42	0.40	0.47	0.61	0.43			NW1RCBH
ROCKFORD	0.54	1.08	0.81	1.21	1.75	1.88	2.16	1.62	0.67			NW1RCFR
ROSALIA	2.44	1.32	1.96	1.64	1.48	2.96	0.49	6.17	9.3*			NW1ROSL
SAMMAMISH	1.19	0.59	0.73	0.67	0.68	0.77	0.93	0.76	0.90			NW1SMSH
SEDRO WOOLLEY	1.01	0.74	0.75	0.75	0.54	0.72	0.59	0.59	0.92			NW1SWLY
SEDRO-WOOLEY CONT	0.85	0.59	0.59	0.56	0.68	0.98	0.64	0.61	0.70			NW1SWLC
SILVER LAKE	0.73	0.38	0.88	0.57	0.48	0.57	0.54	0.44	0.52			NW1SLLK
SKYKOMISH	1.53	1.30	2.39	0.65	0	0.66	0.44	1.77	0.44			NW1SKYK
SNOHOMISH	0.90	0.67	0.66	0.74	0.80	0.60	0.81	1.27	0.74			NW1SNHS
SOAP LAKE	0.74	0.68	0.51	0.73	0.68	1.03	1.21	0.92	1.61			NW1SOLK
STANWOOD	0.70	0.73	0.61	1.19	1.24	1.16	0.81	0.58	1.23			NW1STWD
STEVENS PASS	1.10	0	0	0	2.17	0	1.08	2.15	0			NW1STPS
SULTAN	1.05	0.71	0.82	0.61	0.66	0.68	1.24	0.74	0.86			NW1SULT
SUMAS	0.92	0.46	0.69	0.84	0.84	0.61	0.46	0.86	0.62			NW1SUMS
TEKOA	1.24	1.13	1.14	1.35	3.71	0.79	1.46	0.90	1.69			NW1TEKO
THORNTON	3.03	6.06	0	1.03	0	1.04	0	1.05	1.06			NW1THTN
TONASKET	2.13	1.74	0.93	2.24	1.28	2.59	2.05	1.12	1.90			NW1TNSK
WASHOUGAL	1.92	1.21	1.01	0.77	0.88	1.23	1.35	0.81	1.33			NW1WSHG
WASHOUGAL RIVER	1.35	2.30	1.26	0.71	0.70	1.09	1.33	1.01	1.78			NW1WSHR
WATERVILLE	1.98	3.38	1.86	3.38	0.58	2.22	0.58	1.05	1.40			NW1WTVL
WENATCHEE	0.68	0.50	0.71	0.66	0.67	0.93	0.73	0.84	0.61			NW1WNTC
WEST RICHLAND	1.42	0.58	0.81	0.58	0.65	2.03	1.52	0.94	1.66			NW1WRLD
WESTPORT	1.60	0.66	0.47	0.76	0.62	0.66	0.80	0.47	0.66			NW1WSPT
WOODLAND	0.77	0.79	0.57	0.90	0.81	1.06	0.67	1.20	0.83			NW1WDLT
*Radio outage occurred.												
Verizon has replaced cable to radio tower.												