Service Date: November 23, 2022



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

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November 23, 2022

RE: In the Matter of the Petition of Air Voice Wireless, LLC, d/b/a Airtalk Wireless, Seeking Designation as an Eligible Telecommunications Carrier in the state of Washington pursuant to 47 U.S.C. §214(e)(2) (Low Income Only),

Docket UT-220276

TO ALL PARTIES:

On September 29, 2022, the Washington Utilities and Transportation Commission (Commission) entered Order 01, Granting Eligible Telecommunications Carrier Designation with Conditions and Exemption from Rule (Order 01) in the above-referenced docket. Order 01, among other things, required Air Voice Wireless, LLC, d/b/a Airtalk Wireless (Air Voice or Company) to provide within 30 days an initial compliance filing containing the following:

- a. Air Voice's Lifeline rate plans, terms, and conditions. The rates, terms and conditions shall include all provisions that apply to the Lifeline services offered by Air Voice in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan.
- b. Air Voice's proposed language to be used in all advertising of Lifeline services and on its websites. The language shall include information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues.
- c. Air Voice's Lifeline Customer Application Form.

On October 18, 2022, the Company submitted its compliance filing.

On October 31, 2022, Staff filed a letter in this Docket stating that Staff had reviewed the filing and believes that it complies with the requirements of Order 01.

The Commission has reviewed the compliance filing, and finds that it complies with Order 01. The Commission approves the Company to begin offering services to low-income consumers in Washington state.

AMANDA MAXWELL Executive Director and Secretary