



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

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February 20, 2018

Steven V. King, Executive Director and Secretary
Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
P.O. Box 47250
Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. Jean Francois Assin d/b/a Strong
Muscles Movers aka Tchaman Movers*
Commission Staff's Recommendation to Impose Suspended Penalty TV-161077

Dear Mr. King:

On Oct. 25, 2016, Jean Francois Assin was classified as a household goods carrier within the state of Washington. On the same date, Mr. Assin was ordered to immediately cease and desist operations as a household goods carrier within the state of Washington without first obtaining a permit from the commission.

In Order 02 of Docket No. TV-161077, Mr. Assin was assessed a penalty of \$5,000. A \$4,500 portion of the penalty was suspended for a period of two years from the date of Oct. 25, 2016, and waived thereafter, provided Mr. Assin refrain from further operations as a household goods carrier in the state of Washington without first obtaining the required permit from the commission. The remainder of the penalty, \$500, was paid in full on Jan. 13, 2017.

On Dec. 21, 2017, while investigating a consumer complaint against Glodi F. Loleke d/b/a Double Strength Movers, a then-permitted household goods carrier, commission staff (staff) spoke with Mr. Loleke by telephone. Mr. Loleke told staff he did not perform the consumer's household goods move on Oct. 18, 2017, and further stated his brother, Jean Assin, actually performed the move. Mr. Loleke advised staff that he has never conducted a move and that he got the permit because Mr. Assin wanted to perform moves. Mr. Loleke stated he has a commercial driver's license and drives a truck out of state. Mr. Loleke told staff that Mr. Assin would probably respond to the consumer complaint since he was the one who did the move and would have the requested move documents. Mr. Loleke said he was unaware of the consumer's damage claim until his brother mentioned it to him.

Jean Francois Assin

Feb. 20, 2018

Page 2

On Dec. 22, 2017, staff referred the consumer complaint via email to Mr. Loleke. On Dec. 26, 2017, Mr. Loleke responded to staff by email. The email chain clearly shows that Mr. Loleke and Mr. Assin had exchanged emails related to the consumer's complaint.

Staff finds that Mr. Assin has failed to comply with Order 02 and continues to provide household goods moving services without first obtaining the required household goods carrier permit from the commission.

Staff recommends the commission impose the suspended \$4,500 portion of the mitigated penalty for failure to comply with the requirements of Order 02.

Sincerely,



Bridgit Feeser

Assistant Director, Consumer Protection