

# MEMORANDUM

January 30, 2006

TO: Gene Eckhardt, Regulatory Services Assistant Director,  
Transportation and Water Section

FROM: Lori D. Kanz, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit  
Application No. P-79361 Docket No. TV-050340

D. William Welch  
d/b/a Movers of America  
2648 15<sup>th</sup> Avenue West #1045  
Seattle, WA 98119

## **Discussion**

On March 7, 2005, D. William Welch, owner of Movers of America, filed Application No. P-79361 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61713 since March 21, 2005.

Application No. P-79361 appeared on the Commission's March 28, 2005 application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Mr. D. William Welch, owner of Movers of America has over ten years experience working in the household goods industry. He has not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator John Foster completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Foster found the company in general compliance and on September 13, 2005, he recommended the applicant be considered for permanent authority.

Movers of America is registered with the Secretary of State and holds a valid UBI number with tax registration.

During the period of Investigator Foster's review the applicant performed 16 household goods moves. The Commission received no customer complaints regarding this company's service during the review period. Five customer survey questionnaires were returned to the Commission regarding Movers of America. All of the surveys indicated that the customer was satisfied with the company's service and would use them in the future.

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**Recommendation**

P-79361 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79361 without hearing and reissue Permit No. HG-61713 to D. William Welch d/b/a Movers of America, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.