MEMORANDUM

February 1, 2006

2/1/06 Luggel 1/06

TO:

Gene Eckhardt, Regulatory Services Assistant Director,

Transportation and Water Section

FROM:

Lori D. Kanz, Regulatory Analyst

SUBJECT:

Household Goods Carrier Permit

Application No. P-79356 Docket No. TV-050202

Express Movers, Inc.

12819 Southeast 38th Street #409

Bellevue, WA 98006

Discussion

On February 8, 2005, Express Movers, Inc., filed Application No. P-79356 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61664 since February 9, 2005.

Application No. P-79356 appeared on the Commission's February 14, 2005, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Adrian D. Yun, President and 40 percent owner, of Express Movers, Inc., has two years experience in the household goods moving industry. Neither Adrian D. Yun nor Toni Powell, Treasurer and 60 percent owner, of Express Movers, Inc., have been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Tom McVaugh completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator McVaugh found the company in general compliance and November 3, 2005, he recommended the applicant be considered for permanent authority.

Express Movers, Inc. February 1, 2006 Page 2

Express Movers, Inc., is registered with the Secretary of State and holds a valid UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

The Commission received no customer complaints regarding this company's service during the review period. One customer survey questionnaire was returned to the Commission regarding Express Movers, Inc. The survey indicated that the customer was satisfied with the company's service and would use them in the future.

Recommendation

P-79356 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79356 without hearing and reissue Permit No. HG-61664 to Express Movers, Inc., as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.