01 BEFORE THE WASHINGTON UTILITIES AND 02 TRANSPORTATION COMMISSION 03 03 04 TEL WEST COMMUNICATIONS, LLC,) 04 Petitioner,) 05 vs.) No. UT 013097 05 QWEST CORPORATION, INC.,) 06 Respondent.) 07 08 09 A prehearing conference in the above matter was held on January 23, 2001, at 1:30 p.m., at 1300 South Evergreen Park Drive 10 11 Southwest, Room 206, Olympia, Washington, before Administrative Law 12 Judge LAWRENCE BERG. 13 14 The parties were present as follows: 14 TEL WEST, by BROOKS HARLOW and DAVID RICE, Miller Nash, 601 15 Union Street, Suite 4400, Seattle, Washington 98101-2352, 15 Telephone (206) 777-7406, Fax (206) 622-7485, E-mail, 16 16 harlow@millernash.com. 17 QWEST, by ADAM SHERR and LISA ANDERL, 1600 7th Avenue, Room 17 3206, Seattle, Washington 98191, Telephone, (206) 398-2507, Fax, 18 (206) 343-4040, E-mail, asherr@qwest.com. 18 19 19

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02 03 JUDGE BERG: We're on the record. 04 This is a prehearing conference in docket No. UT 05 013097 at the Washington Utilities and Transportation 06 Commission captioned as Tel West Communications, LLC, 07 Petitioner, versus Qwest Corporation, Inc., Respondent. 80 My name is Lawrence Berg. I'm the Administrative 09 Law Judge that has been assigned as presiding officer in this 10 case. 11 Today's date is January 23rd, 2002. This prehearing 12 conference is being convened pursuant to a notice that was 13 duly served on all parties on January 8, 2002, and we are 14 convening at the Commission's headquarters in Olympia, 15 Washington. 16 At this time I will take appearances, and we will begin with petitioner, and then respondent. 17 MR. HARLOW: Thank you, Your Honor. I am Brooks 18 19 Harlow. I am appearing as attorney for petitioner, Tel West 20 Communications, LLC. My address is Suite 4400, 601 Union Street, Seattle, Washington, 98101. My telephone number is 21 22 (206) 777-7046. My fax number is (206) 622-7485, and my 23 e-mail address is harlow@millernash.com. MR. RICE: Your Honor, my name is David Rice. I am 24 also here on behalf of Tel West, and my address is the same as 25

Brooks'. I am also at Miller Nash. My direct phone number is 01 02 (206) 777-7424, and my e-mail address is rice@millernash.com. 03 MR. SHERR: Your Honor, Adam Sherr, S-h-e-r-r, on 04 behalf of Qwest. Address, 1600 7th Avenue, 3206, Seattle, 05 Washington, 98191; (206) 398-2507; fax number, (206) 343-4040; 06 e-mail, a-s-h-e-r-r, asherr@Qwest.com. 07 MS. ANDERL: Thank you, Your Honor. Lisa Anderl, 08 representing Qwest Corporation. My business address and fax 09 number are the same as Mr. Sherr's. My telephone number is 10 (206) 345-1574. My e-mail is l-a-n-d-e-r-l at Qwest, q-w-e-s-t, .com. 11 12 JUDGE BERG: Thank you, Counsel. 13 Mr. Harlow, will you be speaking on behalf of Tel 14 West, or will you be sharing those duties with Mr. Rice here 15 today? 16 MR. HARLOW: I will be speaking, Your Honor. JUDGE BERG: And Mr. Sherr, same question. 17 MR. SHERR: I will be speaking primarily. 18 19 JUDGE BERG: The first thing I want to touch on with 20 the parties are some of the key provisions under the Commission's Rule for Expedited Enforcement of Interconnection 21 22 Agreements, that being 480-09-530, under section 4 relating to prehearing conferences, and particularly under subpart B it 23 states that "At the prehearing conference, the presiding 24 officer will determine, based on the pleadings filed and 25

01 supporting documents, whether the issues raised in the 02 petition can be determined on the pleadings and submissions 03 without further proceedings."

To the extent that the parties have responded, my understanding is that both parties believe that if the claims as set forth in the petition go forward, that some additional process will be required.

I will note that in the specific items in the motion to strike, particularly in the category "outside the scope allegations," that there were no objections to the allegations in the cause of action relating to OSDA.

I also will note that it appears there may be one discovery request proposed by Tel West that may pertain to that particular issue.

One of the things I intend to do is to see whether or not that particular claim can be -- parties would agree that this is a suitable process for that claim, and whether or not the proposed discovery request can be answered while we sit here today.

20 Mr. Sherr, am I correct with regards to Qwest's 21 position on that OSDA complaint issue?

22 MR. SHERR: With regard to the motion to strike, and 23 the fact that it does not refer to any OSDA allegations, I 24 believe you are correct. The motion to strike was limited to 25 allegations concerning the first agreement, as that term is

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01 used.

02 I do not recall -- and I can look quickly. I do not 03 recall if any of those allegations pertain to the OSDA 04 provisions of the amended petition. 05 JUDGE BERG: All right. And I have read the answer 06 and the position of Qwest with regards to the OSDA issue. 07 We will discuss that in some more detail. 80 At that point in time we will have further 09 discussion as to whether or not Qwest feels additional 10 proceedings are necessary to build a record on which to base a 11 decision. 12 Mr. Harlow, while I make reference to the one 13 discovery request that seems to pertain to that particular 14 issue, I will have some other questions for you when I start 15 going through my notes that pertain to this particular claim, 16 OSDA, and we will work from there. 17 MR. HARLOW: Okay. JUDGE BERG: The other issue, or other point of the 18 19 Commission's rule that I wanted to make reference to was 20 subpart 5(A), and that provides that in any proceeding to enforce the provisions of an Interconnection Agreement, the 21 22 presiding officer has broad discretion to conduct the proceeding in a manner that best suits the nature of the 23 petition, including, but not limited to, converting the 24 proceeding into a complaint proceeding under RCW 88.04.110. 25

And I will share with the parties that to the extent there have been objections raised to several of the causes of action pertaining to the appropriateness of this rule, and the possibility of a conversion, I will be taking the issue under advisement.

Certainly with regards to the first cause of action enumerated paragraph Roman numeral IV(B) -- excuse me, IV(A) in the petition. The second cause of action enumerated as IV(B), and the fourth cause of action enumerated as IV(D). And hopefully by the end of the session I will have -- I may have an ability to inform the parties as to whether or not IV(C) and IV(E) will be dealt with under this process.

13 Mr. Harlow, I have reviewed your proposed schedule. 14 I know that taking certain determinations under advisement 15 will limit the amount of scheduling discussion that we can 16 make here today. Certainly we will not be able to set a 17 thorough schedule as you have outlined in your proposal.

But I will continue to proceed under the spirit of 480-09-530 and to make those determinations as quickly as possible, and to further advise the parties as to either how the schedule will proceed, or I will reconvene another prehearing conference on short notice to get the parties involved in that effort.

The other thing I do want to point out is that to the extent issues are resolved under 480-09-530, the

ol scheduling, as laid out, again, in subpart 5(B) is that the enforcement proceeding concludes when the presiding officer has sufficient information to resolve the issues. And then there's a dual standard. It's either 75 days from the date of the petition, or 21 days after the last hearing session or submission.

O7 So we will just want to be clear about that, that as We look at that schedule we may be setting up a schedule that will go on a fast schedule, but it may be that in getting to the conclusion of a recommendation, as well as Commission review, that that is something that cannot just be determined until a later point in time.

Also, to the extent any claims might be converted to a complaint proceeding under RCW 80.04.110 the Commission has great scheduling flexibility, and also has established expedited schedules within that framework on prior occasions. So let's take up the Qwest motion to strike.

18 Mr. Harlow, I did receive a prior contact from you 19 stating that you might be in the position to present a 20 response from Tel West to the motion today. Is that something 21 you could do orally, if not in writing?

22 MR. HARLOW: Your Honor, I think we should present 23 that in writing. We're not prepared to present it today, at 24 least not in writing. If it's essential to staying within the 25 schedule we have outlined, I could probably take a stab at

01 winging it, and orally argue it. But if that's not essential, 02 then I would prefer to submit it in writing. 03 Again, if we're going to proceed under the spirit, 04 if not the letter, of 530, I would expect we could file our 05 written response on Friday of this week. 06 JUDGE BERG: Let's proceed on that schedule. 07 MR. HARLOW: To some extent, I note, Your Honor, 08 that there is some intermingling here between the motion to

08 that there is some intermingling here between the motion to 09 strike and the scheduling question. And that's been created 10 by Qwest's response where they agreed to proceed under 530 if 11 their motion to strike is granted, I think. And apparently 12 they disagreed to proceeding under 530 if their motion to 13 strike is not granted.

So not by way of answering the motion to strike, but by way of addressing the scheduling question, recognizing they overlap, the motion to strike really appears to confuse the question of the background facts relevant to the complaint with the relief requested.

And simply because we allege facts relating to the parties' entire relationship, which goes back more than the one or two months that the current agreement has been in place, that doesn't mean that we're seeking to enforce the old agreement.

That said, there are aspects of the petition that would certainly suggest that we're seeking to enforce the old

01 agreement. Just by way of guess, I would say that constitutes 02 maybe 10 percent of the enforcement petition.

The main thrust of our petition, if you look at -you really need to focus on our requested relief. It's forward going. For example, yes, we bring in nine months' data on provisioning -- excuse me, 12 months' data on provisioning. But relief under the provisioning complaint -section of the petition, rather, is that we be provided with parity within 60 days of the initial order.

10 So the relief is totally forward looking, and 11 relates to enforcement of the current obligation to provide 12 parity. But the Commission can't determine an appropriate 13 form of relief on a petition based on one month's data.

And if you grant Qwest's motion to look at one month's data only, rather than 12 months of data, you are really looking at a data point that is aberrational. And the Commission would come to a very different form of relief under that circumstance, as opposed to looking at the entire context and the entire background of the parties' relationship, and how Qwest has been provisioning.

21 So I think that is the direction our answer is going 22 to take. But what that suggests to me is that because we're 23 not seeking to enforce the prior agreement, the relief is 24 prospective under the current agreement that really, this is 25 something that can be done under the rocket docket, because

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01 that is the focus of our petition.

02 JUDGE BERG: My understanding of the petition --03 MR. HARLOW: Rule 530 is what I mean by "the rocket 04 docket."

JUDGE BERG: My understanding of the allegations in the petition, whether explicit or implicit, is that these events are believed to be of a continuing nature, and that the implementation of the new agreement, the terms and conditions of the new agreement, do not change the essential working relationship under which those claims arise.

MR. HARLOW: You are almost quoting from our draft answer, Your Honor. I think you understand what we're talking about here.

JUDGE BERG: And let me also state, if this makes it, you know, a little more focused for you to file an answer, I think I understand what Qwest was striving to do in its motion to strike, and that is we're breaking some new ground here. And it's not clear how some issues are allowed to go forward under the expedited rule process, but other issues are converted to a complaint proceeding.

In terms of addressing this as a pure motion to strike, what I really sense from the totality of Qwest's files is that it's a motion to convert.

24 Would that be fair, Mr. Sherr?

25 MR. SHERR: In part, Your Honor. Tel West has two

01 choices. It has -- it has a choice of filing its grievance 02 under two different rules. There is the Rule 530 rocket 03 docket, and there is a general complaint proceeding. 04 To the extent that Tel West has chosen, and insists 05 on choosing, the expedited process, which it self-imposes some 06 great burdens on the responding party, including having to 07 answer within five business days, the likelihood of expedited 80 discovery, and expedited briefing and hearing shedules. 09 To the extent that Tel West has chosen, and continues to choose the rocket docket, Rule 530 procedure, 10 11 allegations pertaining to the prior agreement -- to the time 12 periods before the current agreement was in effect, are 13 irrelevant. 14 I take issue with what Mr. Harlow says, with all due 15 respect, that all that Tel West is doing is laying out the 16 background for the Commission to make its determination. 17 It seems very clear that it was including that information as evidence, and its analysis and its summary 18 19 of -- especially I am thinking of the provisioning data that 20 is the table that is provided in the confidential section. That information is provided as evidence, and it's 21 22 inappropriately included as evidence for a proceeding under

Rule 530, to the extent -- I apologize for interrupting you.
JUDGE BERG: No, it's my interruption. I am sorry.
I thought you were through.

01 MR. SHERR: -- to the extent that those allegations 02 that the totality of the relationship between the two parties 03 is of great importance to Tel West, then the matters that be 04 converted in whole to a general complaint proceeding.

I am not sure what else to say about that, other than they have the choice of whether they want the expedited process to be followed, or if they want to follow the general complaint proceeding. They can't have the benefits of both systems.

JUDGE BERG: For the sake of procedural expediency, I am not going to grant a motion to strike per se; that is to strike and force the petitioner refile a complaint alleging other bases.

There is wide discretion for conversion. And the practical effect, I think, is the same. It may be that after -- if there were to be a conversion, it may be that, given that circumstance, that the petitioner would have to reassess whether or not they would seek to further amend the petition complaint, but that would be their choice.

20 MR. HARLOW: Your Honor --

JUDGE BERG: Excuse me, there's one other thought I wanted to bring up first, Mr. Harlow.

And that is if, in fact, the conversion occurs, the Commission will figure out a way to either complete the conversion, or to bifurcate the complaint in such a way that

01 it doesn't require striking pleadings.

02	But my clear impression is that this is a matter
03	that is going forward, one way or the other. And unless
04	there's some necessity from the respondent's point of view
05	that the petition complaint be further amended in order for it
06	to in order for the respondent to further answer in the
07	context of a general complaint proceeding, then I see no
08	reason to deal with it as a motion to strike, but rather a
09	motion to convert.
10	If there is something about a response further
11	response that would be necessary in the context of a general
12	complaint proceeding, I invite Qwest to likewise make a
13	written response on Friday. It's not necessary to respond now
14	if you are not prepared to do so.
15	MR. SHERR: Could I make a brief response to the
16	statement you just made?
17	JUDGE BERG: Yes, sir.
18	MR. SHERR: If I could be so bold, I would suggest
19	that the choice be given by Your Honor to Tel West and
20	I will assume for the sake of the next sentence that you agree
21	with the analysis that we made, that we set out in the motion
22	to strike that certain of the allegations made in the
23	petition are not appropriate for Rule 530 proceedings.
24	And the choice, again, I would invite you to give to
25	Tel West is, "What is more important to you? Is it more

01 important that all of your allegations be heard, or is it more 02 important that those allegations that are appropriate for a 03 530 proceeding, proceed in that expedited fashion?"

04 Obviously, I can't speak for Tel West. I don't know 05 what is more important to them.

JUDGE BERG: Well, we have yet to have a situation like this where conversion is as serious a concern as it is in this case. So this is new ground.

09 But the decision whether to convert is not based 10 solely on whether or not there are allegations of a continuing 11 violation that predate the current agreement, but neither 12 should conversion be ruled out on that same basis.

13 It's very possible that, in fact, there would be a 14 complaint that would be allegations based on violations of an 15 agreement, as well as violations of statute that might not be 16 restated in the agreement. And as such, I could imagine an 17 objection on the basis that those claims are outside the 18 scope.

And again, whether it's a motion to strike and require the party to file a separate pleading as a general complaint, or to administratively convert it is something that, unless there's some great practical effect, it may be something that there's no difference in the end.

24 MR. HARLOW: Your Honor, all I wanted to ask is at 25 an appropriate time, I would like to address the timing, and

01 why we feel it's not just appropriate, but essential, to 02 proceed in this docket on all of the counts under Rule 530. 03 JUDGE BERG: What I hear you saying, Mr. Harlow, is 04 why it's important to proceed on an expedited basis. 05 MR. HARLOW: I simply wish to have an opportunity to 06 argue that. But just in case, since we were talking about it, 07 and not hearing the parties on it, I wanted to be sure we had 80 an opportunity to be heard. 09 JUDGE BERG: It's an argument that would be valid

regardless of the forum. If this was a general complaint case, Mr. Harlow, the Commission would have the same concern over the need for immediate relief from your client's perspective.

14 So that is not going to be a determining factor 15 here. There are other issues about the very nature of the 16 case to be presented, and the complexity of the issues that 17 weigh much heavier than the immediacy.

18 There's a timeline for action under the case at hand 19 that does put certain -- does impose certain limitations on 20 the Commission's ability to work this into its overall 21 schedule.

And whether you are aware of it or not, this is an unusually busy time for the Commission to manage proceedings. And that goes to resolving -- looking at the 480-09-530 petition as to the number of allegations, as well as to the

01 complexity as to whether or not, on a practical matter, this
02 can be managed from the Commission's perspective under
03 480-09-530.

But that says nothing to whether or not an expedited schedule is important in the -- is necessary in the public interest. And I want to assure you that if there is a conversion of any portion of the petition, that it will -- the issue of expedited proceedings will be something that would be something that would be a genuine concern in a complaint case, as well as in 480-09-530.

11 MR. HARLOW: Your comments have been helpful, Your 12 Honor. But perhaps my question wasn't clear, which was, can 13 we take three or five minutes and explain why we think 14 expedited -- let's call it expedited handling is of critical 15 importance to Tel West?

JUDGE BERG: Three minutes. But let me say I have been in this business, not as long as you, but long enough to appreciate what is happening. And the complaint certainly makes clear that Tel West perceives a financial impact that, apart from anything else, that needs to be addressed.

21 MR. HARLOW: Yes, Your Honor. And so I will try -22 I will keep to three minutes here.

As you know, and I will give you some more specifics, it's costing Tel West over \$10,000 a month in improper Qwest bills that are the subject of the petition.

01 Our belief is -- and we do need some discovery to 02 pin this down, but our belief is it's costing Tel West about 03 twice as much as Qwest to process a retail order through the 04 IMA GUI system, I-M-A, space, G-U-I.

05 Third, Tel West is losing customers regularly to 06 Qwest due to the provisioning advantages that Qwest retains 07 for itself.

08 Fourth, Tel West has suffered cash flow issues 09 relating to the unresolved billing disputes that go back to 10 April of last year.

11 And fifth, tel West has been working with Qwest, as 12 detailed in the petition, and problems either aren't being 13 resolved, or are simply being resolved too slowly for Tel West 14 to compete effectively.

I think what is behind Qwest's resistance here -and I think they are being disingenuous saying, "Oh, we're not even going to answer." They were directed to answer, and they said, "We're not going to answer. We're going to move to strike."

If Qwest had answered, we would have been able to see exactly what it is they are saying is too hard to deal with under expedited procedures.

In fact, they are hiding the ball by not answering, and they are putting the cart before the horse; moving to strike before they show us what it is they want to defend

01 against these very limited allegations.

02 JUDGE BERG: Well, Mr. Harlow, Qwest makes the point 03 that they are not under an obligation to file an answer. And 04 it's -- whatever risks there may be in taking the position, it 05 is a risk that they are taking. 06 In the meantime, I am here, and it's my job to get 07 the facts that are necessary in order to resolve the issues. 80 And I understand that petitioner believes that the respondent 09 has behaved willfully and intentionally in misconduct. I have 10 read the petition. 11 But I don't want to get mired down in a debate over 12 that at this time, because there are a lot of specific 13 questions that I need in order to go forward. 14 And you know that once it starts, it's hard to stop. 15 Because Qwest feels as strongly about their position as you do on behalf of your client. And so I hope that both parties 16 17 will understand, or accept, that I understand that you are all here because there are some serious problems, and you can't 18 19 resolve them yourself. 20 MR. HARLOW: Sure, Your Honor. Just to wrap up, I put the schedule together, and I appreciate how tight it would 21 22 be. And it reminds me of what we went through in 1996 with 23 the first interconnection arbitration. 24 We all thought it was going to be impossible,

25 including hearing them in two days. And we did it.

And as far as Qwest not answering, we will treat that as a general denial, and we're prepared to file our opening testimony in two weeks. And we can make our part happen. We understand the Commission may need more time internally, because we are aware of all the other matters you have scheduled. And that's a different story.

07 But if the parties double these time frames, and 08 Qwest I am sure, will take as much time as they can on this, 09 we will make it impossible for the Commission to come close to 10 those timelines, even taking into account the other scheduling 11 conflicts.

JUDGE BERG: In looking at your proposed schedule, it seems to be equally severe on both sides. And it may be a valuable tool at some point, but it won't be of great benefit to us here today.

I need to focus on some of the issues so that I can make an informed decision as to whether or not 480-09-530 is feasible, or whether the Commission -- the interest of all parties are better served through a conversion.

20 We have not had an easy 480-09-530 case yet. 21 480-09-530, I think, was envisioned so that two parties that 22 had one sticking point in their relationship could come and 23 get an easy, quick answer. And instead, what we have had are 24 some extremely complex issues being brought up, and very often 25 multiple issues, as is the case here.

01 And, again, this isn't meant to say that these 02 aren't important issues that need resolution as soon as 03 possible, but we're constantly pushing the boundaries of what 04 can be done within the frame work of the rule as originally 05 envisioned. 06 But the Commission is committed to getting things 07 done as quickly as possible, and I will keep that in mind, Mr. 80 Harlow. 09 MR. HARLOW: We really appreciate that. And I 10 suspect that if we had the same schedule here under the 11 complaint rule as under 530, we wouldn't care what it was 12 called. Tel West's way of viewing this, it's just important 13 14 to get this resolved quickly. The sooner the better. 15 JUDGE BERG: Is the larger calendar that you have brought and prepared, is that the same as the proposed 16 17 schedule that you faxed to me? 18 MR. HARLOW: If my secretary entered the dates 19 right, yes, it is, Your Honor. JUDGE BERG: Let me --20 MR. SHERR: May I reply, Your Honor, within one 21 22 minute, to Mr. Harlow's presentation? 23 JUDGE BERG: Go ahead, Mr. Sherr. MR. SHERR: I will speak quickly, but not too 24 25 quickly --

JUDGE BERG: Not too quickly. And do understand 01 02 that I have read the pleadings. And while I don't intend or 03 imagine that I can represent your client as well as you can, I 04 understand the positions of the parties. So please don't 05 repeat anything that is already in writing. 06 MR. SHERR: Absolutely. Your Honor, I wrote down, 07 as Mr. Harlow was talking, that he said five -- I counted 08 four, but I may have missed one -- reasons why the motion to 09 strike is inappropriate. And they all seem to go to the 10 urgency that Tel West feels. And I absolutely cannot deny

11 that they perceive that there's an urgent need for things to 12 be resolved.

But Mr. Harlow didn't respond in any way substantively to the motion, and the fact that what guides us, and the Commission, is Rule 530. And our argument that it's inappropriate to bring allegations outside the time period of the existing interconnection agreement to bear as proof that Qwest is not complying with its obligations under the current agreement.

JUDGE BERG: Well, I am convinced these claims are of such a nature that they are going to need to be resolved one place or the other. And I am going to be looking for -- I am going to look hard to see whether or not this can be handled under 480-09-530. And if not, how best to make it happen, and happen quickly so that all parties have a fair

01 opportunity to give their position and present it to the 02 Commission. 03 And there may be some further discussion about this 04 as we go forward as to how best to bring that about. 05 MR. SHERR: We would like that. 06 JUDGE BERG: Mr. Harlow, I need to just step through 07 my outline of notes on the complaint, and fill in a few blanks 08 here. 09 MR. HARLOW: Certainly, Your Honor. 10 JUDGE BERG: With regards to Exhibit F to the 11 amended petition, that exhibit has a date at the bottom that 12 says December 24th. Is that the date that Exhibit F was 13 generated? 14 MR. HARLOW: I believe that was the date that Qwest 15 put on it, and Tel West would have received it shortly after 16 that. Qwest would have to say. JUDGE BERG: All right. 17 Mr. Sherr, do you know? 18 19 MR. SHERR: Yes. That date refers to the date of the report itself. 20 21 JUDGE BERG: So the data that was represented there 22 was data that was current as of that date? 23 MR. SHERR: That is correct. JUDGE BERG: Or the most current available 24 25 information?

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MR. SHERR: That is correct.

02 JUDGE BERG: With regards to what is marked as page 03 18 of 57, but which is the last page of the Confidential 04 Exhibit, there are -- this is the OP4C Installation Intervals 05 Chart. And there are two subcharts, one for residence, one 06 for business. Can you provide for me the full heading titles 07 for those columns? Some of them are cut off. Are you 80 familiar with those, or do you have an uncondensed version? 09 MR. SHERR: Sadly, I am very familiar with them. 10 Yes, I can describe them to you. There is not, to my 11 knowledge, an uncondensed version. This is how the report 12 looks when it goes to them. And just for clarity, Your Honor, I would point out 13 14 there's a third subchart for UNE-P-POTS, at the bottom. 15 JUDGE BERG: Yes. 16 MR. SHERR: I just want to make sure we're looking 17 at the right page, 18 of 57. JUDGE BERG: Yes. The columns are headed the same 18 19 for all three of those subcharts. MR. SHERR: That is right. 20 JUDGE BERG: All right. 21 22 MR. SHERR: As a general matter, attached to our answer were pages from PIDS version 4.0 that relate to the OP4 23 24 measures, and also the OP3 measures. 25 And those are definitions that will -- that describe 01 the inputs and formulae for OP4, what is excluded, what is 02 included. That's sort of where you want to start. 03 But I am happy to go through this chart and describe 04 what those different columns mean. 05 JUDGE BERG: No, that's all right. Let me make 06 certain I know where that is, and the exhibit number where 07 that information is located. 80 MR. SHERR: Sure. Exhibit A, the PID version 4.0 09 report is, I believe, about 90 pages, and I extracted from it 10 the eight or so pages that relate to OP3 and OP4. 11 And then also as Exhibit A to the Answer is the 12 summary of notes which recounts some changes or 13 interpretations or concerns about these measures that develop 14 over time. 15 Because the PID, the document PID version 4.0 is 16 dated October 22nd, and as things continue after that point, they are summarized in the summary of notes. 17 18 JUDGE BERG: All right. I think I am with you. 19 MR. SHERR: And, Your Honor, I was pointing you to the PID version 4.0. Not that you need to look at it to 20 answer your questions, but I want you to know that that 21 22 resource is available. It's more descriptive than I can be. 23 JUDGE BERG: Can you point me to a page that would 24 show me what the headings are? MR. SHERR: Not necessarily. That's what I am 25

01 saying. It's a resource that describes the measure itself and 02 is valuable, but let me go through the Exhibit F that you 03 asked about.

04 The date column is obviously the month of data that 05 is being described there.

The next column over -- are you with me where I am looking? The next column says CLEC NUM, C-L-E-C, N-U-M. That stands for CLEC Numerator, which in this case refers to the total number of days for all the orders measureed for installation.

So if there were two orders provisioned in that month, and it took three days each, that column would say six. The next column says CLEC, C-L-E-C, D-E-O. And that stands for denominator. And that refers to the total number of orders being described for the month.

16 The next column CLEC, R-E-S-U, and that refers to 17 the CLEC Result. And that is if you divide the CLEC numerator 18 by the CLEC denominator, you come up with the average number 19 of days over the period.

20 (The following information is designated 21 as Confidential:)

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01 (Continuation of non-Confidential

02 information:)

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04 MR. SHERR: The next column which reads CLEC STD, 05 space, D, refers to the CLEC Standard Deviation. And not 06 being a statistics major, I cannot describe to you exactly 07 what that means.

08 JUDGE BERG: I think at this point if we just run 09 through the headings, that will work for me.

10 MR. SHERR: The next three columns, Qwest NUM, and 11 Qwest DENO and Qwest RESU are comparable to the CLEC column 12 referred to all Qwest retail orders that are measured by this 13 measure.

14 The next column says MOD, space, Z, space, SCR. 15 That refers to the modified Z score, which is one of the 16 statistical measures. And that is described in our answer 17 as well.

18 And the next column says SCR, and that refers to the 19 parity score, which is in the second of the two statistical 20 measures.

JUDGE BERG: Thank you, Mr. Sherr. The CLEC denominator, when we talk about total orders, is that synonymous with LSRs? MR. SHERR: Not necessarily, because data is

25 excluded -- and that, again, is why I was directing you to the

PID version 4.0. Certain orders are excluded. 01 02 I don't know them off the top of my head, but I 03 think, for instance, it's excluded if the CLEC requests an 04 interval longer than the standard interval. They ask for an 05 installation in 10 days, for whatever reason. We don't 06 include that on either the CLEC side or retail side, because 07 that would artificially lengthen the average interval. So not 80 necessarily. 09 JUDGE BERG: All right. 10 Mr. Harlow, referring to the petition Roman numeral IV (C), paragraphs 22 through 27 --11 12 MR. HARLOW: I need a page so I can turn to it more 13 quickly, Your Honor. 14 JUDGE BERG: Paragraphs 22 through 27 --15 MR. SHERR: I am sorry, Your Honor. I missed where 16 you are referring to. 17 JUDGE BERG: The First Amended Petition, paragraphs 22 through 27. 18 19 MR. HARLOW: It's on page 7. JUDGE BERG: Page 7, beginning at line 7, beginning 20 at line 10. Looking at page 8, line 23, there's the statement 21 22 that Qwest refuses to make dial lock available with UNE-P 23 services, but I didn't see anything in the request for relief 24 relating to that particular argument. 25 And I was somewhat confused by that as to whether or

01 not Tel West seeks that Qwest -- or requests that Qwest make
02 available UNE-P services with dial lock.

MR. HARLOW: There's nothing specific. We have a request, something along the lines of for such other and further relief as may be just and equitable based on the record.

Or Our primary request for relief there, Your Honor, is that we don't believe Tel West needs to pay to block a service that it hasn't ordered, or hasn't agreed to order; that Qwest -- it's Qwest's responsibility, if they choose, to block that service, and/or to bill the end users who access the service by dialing the access codes that Qwest enables them to dial.

14 So our requested relief is simply that Qwest not be 15 allowed to charge us for services we haven't ordered, that 16 they can't cram them down, if you will.

17 Should evidence develop in the case that that might 18 not be appropriate, at that point we might seek, in the 19 alternative, to get dial lock provided for free. But that's 20 not what we're seeking to accomplish, Your Honor.

JUDGE BERG: Well, this is probably a good time to segue into a more detailed discussion of this particular claim.

24 My understanding, Mr. Harlow, is that if your 25 clients ordered UNE-P services, that UNE-P services does not

01 encompass OSDA and -- is that correct? 02 MR. HARLOW: Our recollection was that we asked that 03 question of Qwest, and that they said they would check on it 04 and get back to us, and we haven't heard back. 05 But even if they come back in the affirmative on 06 that, it's not economically viable to put all of Tel West's lines on UNE-P. There would still need to be some resold 07 08 lines, so we would still have an issue as to those lines. 09 JUDGE BERG: I understand. The reason I bring that 10 up is the question of, if you were to request service through 11 UNE-P, and OSDA is an ancillary service which Qwest would then 12 provide and a carrier would accept, outside of the reselling 13 of services, why dial lock would then be necessary. 14 So Ms. Anderl, I guess it comes to Qwest's side as 15 to whether or not OSDA is bundled with UNE-P? MS. ANDERL: And I don't, Your Honor. I don't 16 believe that Tel West ever asked us that question. 17 JUDGE BERG: That's all right. I have it on my list 18 19 of questions to ask here today. 20 MS. ANDERL: So I am, therefore, not prepared to answer that today. It is, as we discussed in the answer, a 21 22 separate section of their interconnection agreement. We also have provisions under both resold services and UNE-P services 23 for a carrier to order a service called customized routing 24 that would enable them to direct their operator services and 25

01 directory assistance dialed numbers to a different platform, 02 non Qwest provided.

Though I would have to, as I said, double-check. I could not give you a firm answer on the operator services and directory assistance, the extent to which those are linked to UNE-P.

They are, as we made clear in our answer, access to operator services and directory assistance comes with the resold line, whether an end user chooses to avail themselves of those actual services is not our -- that end user is not our customer. So we, therefore, do not control or influence that.

Whether access to operator services and directory assistance comes with -- automatically comes with our UNE-P services, I think that access to those services probably would come with the UNE-P platform, because the UNE-P platform is essentially a combination of the network elements that constitute local service.

So it is the loop, and it is switching, and it is transport. And the access to operator services and directory assistance comes with the switching feature. That's how you get to an operator platform, or a directory assistance operator.

And in order to route those calls someplace other than the Qwest platform, or operators, you need to request a

01 service that is contained in section 9 of Tel West's 02 interconnection agreement called Customized Routing. 03 So as I reason it through, in responding to you, I 04 believe my answer is correct. We can endeavor to file 05 something supplemental if I double-check this, which I will, 06 and turn out to be wrong. 07 JUDGE BERG: All right. If you would double-check 80 that, I would appreciate it. I had the sense from Qwest's

09 answer that part of its position was that if Tel West wants to 10 provision service to its customers without OSDA, it has a choice. Either it can -- you know, there are alternatives, 11 12 but that by proceeding under provisioning through UNE, that 13 they would not have the same dilemma that they have where OSDA 14 is, from Qwest's perspective, is part of a bundled service 15 that comes as an entire package, that there's no obligation 16 when selling services, to do any kind of combining or

17 uncombining.

18 MS. ANDERL: Well, I think it's important to 19 remember the distinction that we're making, which is that they 20 are not forced to buy any operator services, or any directory 21 assistance services.

22 JUDGE BER

JUDGE BERG: I understand that.

23 MR. HARLOW: Your Honor, we're getting into arguing 24 the substance of the case, and we're running out of time here. 25 JUDGE BERG: I understand this really well. What I

01 don't understand is if you get rid of OSDA from the Tel West 02 perspective, then they get rid of the problem. And that's 03 what they are looking to achieve.

And when I read Qwest's answer regarding that one section in 6.2.9, if Qwest provides and CLEC accepts, my understanding is that that does not pertain to resold services. That's Qwest's position that in 6.2.9 -- excuse me, no, I am misstating the argument.

09 This is the part where earlier I said that the 10 parties could expect me to be a little confused, but there 11 was --

MS. ANDERL: Operator services and DA bring that on,I think.

JUDGE BERG: Maybe I was thinking -- of the stipulated ordering provisions -- pardon me for thinking out loud. All right. I will review the arguments.

17 There is another point I want to move to. Either
18 Mr. Sherr or Ms. Anderl, although I understand you have a
19 combined technical expertise that may be necessary to respond,
20 in looking at the interconnection agreement itself -- do you
21 happen to have that handy?
22 MR. SHERR: We do have a copy, Your Honor.

23JUDGE BERG: If you would turn to Exhibit A, page 124of 15.

MS. ANDERL: Yes, Your Honor, we are there.

0033

JUDGE BERG: Under 6.1, wholesale discount rates, there is a wholesale discount percentage recurring charge for general under section 6.1.1. And under 6.1.2 there's a wholesale discount percentage recurring charge separately stated for operator services and directory assistance. And then later on page 14 of 15, under section 10.0, ancillary services, and particularly 10.4 and sections that

68 follow, there are per usage charges. Help me understand what 69 the wholesale discount percentage recurring charge separately 10 stated for OSDA at 6.1.2 means.

MS. ANDERL: That applies, Your Honor, when the CLEC is a reseller, such as Tel West, and has a resold local line, and the end user uses directory assistance.

14 Let's say Your Honor had a resold local line from 15 Tel West. Tel West would be charged the \$12.50 that we charge 16 for our basic line, less the 14.74 percent discount. And then 17 if you were to make two directory assistance calls during that month, the first one would be no charge to Tel West from 18 19 Qwest, because one directory assistance call is included in 20 local service. And the second one would be billed to Tel West at Qwest's tariff rate minus 7.97 percent. 21

JUDGE BERG: So you would look to the rate that was applicable over in section 10?

24 MS. ANDERL: No, Your Honor, you would like to 25 Qwest's retail tariff for Qwest's retail end users. And the

01 section 10 in the SGAT, or Exhibit A, is for when directory 02 assistance and operator services are provided to CLECs who are 03 not resellers, who are either purchasing UNE platform, or who 04 are facilities based carriers but who, nevertheless, want 05 Qwest's operator services and directory assistance. 06 JUDGE BERG: All right. MS. ANDERL: Your Honor, just for additional 07 80 clarification, a historical clarification -- and I am mindful 09 of the time -- but originally the FCC had ordered that directory assistance and operator services were unbundled 10 network elements to stand alone, to which ILEC had to offer 11 12 unbundled access. 13 So those elements were part of original cost 14 dockets, I believe. They were also -- and part of 15 interconnection agreements. 16 Subsequently, the FCC in the UNE remand order 17 decided that operator services and directory services are not 18 unbundled network elements. 19 Nevertheless, Qwest and other RBOCs are required to 20 offer access to operator services and directory assistance to all CLECs in order to satisfy the requirements of section 271 21 22 of the Telecom Act, the checklist items for long distance 23 entry. 24 So that is why you see them in two different places.

25 And the wholesale discount was developed separately for

01 operator services and directory assistance separate from all 02 of our other retail services, because Qwest advocated, and US 03 West, at the time, and other parties advocated, and the 04 Commission agreed -- I don't know about what other parties 05 did -- but the Commission agreed that Qwest had different 06 avoided costs when it resold its regular retail services 07 versus when it resold its operator service and directory 08 assistance.

O9 So it was US West's advocation that it was appropriate to develop two different discount rates. So that's why you see them broken out on a resale basis, and then also see them in separate sections of the pricing exhibit.

MR. HARLOW: I want to alert you, we have several procedural matters that we intended to raise, that we haven't gotten into or touched on.

JUDGE BERG: I think I am just about through with this particular section. And let me see the other questions I have with regard to the complaint.

Mr. Harlow, with regard to section Roman numeral IV (E) of the petition where there's some enumeration or description of disputes, some being nine months old, and then there are other statistics or evidence relating to the number of pending disputes, do those disputes also include disputes over charges arising from the dial lock, the reliability of the dial lock feature?

01 MR. HARLOW: Your Honor, there may be a little bit 02 in there. But, no, we tried to separate that out. These 03 would be requests for credit if we're entitled to credit for 04 failure to timely provision, the customer was disconnected, or 05 the service wasn't provided. There are just a number of those 06 disputes that arise every month.

07 JUDGE BERG: And under -- with regards to the 08 agreement, the section 5.4.4 in the new agreement, is it Tel 09 West's position that 5.4.4 controls disputes arising prior to 10 the effective date of the current agreement?

11 MR. HARLOW: No, Your Honor. The prior agreement 12 governs -- and I guess I will jump ahead a little bit to our 13 answer, which I think is now due on Friday. But, essentially, 14 our position is that the parties continue to be a party to the 15 old agreement as to matters that are still pending and 16 unresolved.

And, therefore, it is an agreement that we can petition to enforce under 530, because there's -- there happens to be a survival clause in the old agreement. And clearly, if we are still owed credits, the account numbers haven't changed. They are the same accounts. It's just a new agreement.

We think it's not necessary to bifurcate the dispute when it's the same facts, essentially the same agreement, and the same remedy that we're seeking. We think it should be

01 handled in one proceeding and that 530 is appropriate. 02 JUDGE BERG: Thank you. That's helpful. 03 Mr. Harlow, was one of your procedural points to 04 address discovery? 05 MR. HARLOW: Yes, it was, Your Honor. And 06 specifically we're requesting a five-day turnaround on discovery responses -- well, first, we have to request that 07 80 discovery rule 480-09-480 be invoked, Your Honor. 09 JUDGE BERG: In the context of 480-09-530, I am not 10 going to invoke the statute, but I will address specific 11 requests to conduct discovery, and beginning with the specific 12 request that has been presented at this time. 13 MR. HARLOW: Yes, Your Honor. And we -- if we stay 14 under 530, it's our anticipation that that is all the 15 discovery we need. And not that we would be waiving a right 16 to come back and request that certain additional specific data 17 requests be responded to, but we attempted to, within the spirit of 530, come up with discovery that we felt would be 18 19 sufficient, and that we wouldn't go through four or five or 20 six rounds, and hundreds and hundreds of requests. We really honed it down as best we could, Your 21 22 Honor. 23 JUDGE BERG: Being cognizant that if any claims are

24 converted discovery is likely to expand, Ms. Anderl -- or 25 excuse me, Mr. Sherr, with regards to these pending requests,

01 when would Qwest be able to respond with data or objections to 02 the DRs?

03 MR. SHERR: Your Honor, to be honest, you refer to 04 them as pending discovery requests, and I assume you meant 05 "proposed."

06 JUDGE BERG: "Proposed."

07 MR. SHERR: That's good news. To be honest, we have 08 not had an opportunity, because we received the e-mail version 09 of these proposed responses from Mr. Harlow.

10 And I appreciate getting them in advance of the 11 hearing, but we have not had an opportunity to review them in 12 detail ourselves, or at all with any of the subject matter 13 experts we would have to invite to the party in order to know 14 the extent to which we can answer these questions, or parts of 15 these questions.

16 So I would say by the end of next week we would be 17 in a position to know to what extent we would object to these. 18 But also note, Your Honor, that our position as to 19 the propriety of the discovery requests depends entirely on 20 the scope of the proceeding. If Your Honor grants the motion 21 to strike, and Tel West's -- I should back up.

If we end up with a 530 proceeding that does not include any of the allegations that we have asked to be stricken, that's a very different matter than if we end up with a general complaint.

01 It's difficult to give you a definite answer. In 02 terms of answering your request in terms of being able to 03 devise objections, if necessary, I would say by the end of 04 next week.

JUDGE BERG: These claims aren't going to go away. Either there's going to be discovery of these requests in the 530 proceeding, or there's going to be discovery of these requests in a conversion.

And my interest at this point in time is to get the ball rolling. And that's what I want to do. If there's a decision that there will be a conversion, then there may be some modifications to the scope of discovery allowed, as well as to the timing within which things must happen.

But what I am looking for is to get an idea, number one, of when objections to the request can be made, so that I can ferret out any disputes over the relevancy, or anything else that might relate to these, and then proceed to develop responses to the data requests.

19 If, for some reason, the responses were to come in, 20 and subsequently a Commission decision was to be made that 21 certain issues should be converted into another proceeding, 22 the responses to data requests would move over with them as 23 they pertain to the claims that are approved as well, or 24 converted.

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So whether these are proposed or pending, I think --

01 and I am not directing -- I am not depriving Qwest of the 02 opportunity to object to certain interrogatories, but I want 03 for the matter to proceed. And I want Qwest to either 04 formulate its objections, or to present responses.

05 I am just trying to get some kind of response to the 06 five-day proposal of Mr. Harlow.

07 MR. SHERR: As you can tell, I am struggling with how 08 to answer the question. My proposal would be, again, to offer 09 to get objections to Your Honor by the end of next week. If 10 that's not quick enough, we can endeavor to get it done a week 11 from today, and to be able to provide responses, perhaps, two 12 weeks from today.

To the extent we don't object to the data requests -- and while Mr. Harlow is correct, there are few in number, they are, as I recall from reviewing these yesterday, some of these discovery requests are extremely broad, asking for a mountain of information.

18 MR. HARLOW: Your Honor, if it would help Qwest, and 19 help us get the ball rolling, as you put it, perhaps Qwest 20 could provide such information as it's able to gather within a 21 week of today, and then supplement, as necessary, within the 22 following week.

JUDGE BERG: I would like to go forward on that basis, because what that will do is there may be some requests that aren't as complicated as others. And in the very instance of

01 talking to your subject matter experts, information may become 02 available.

I don't want to sort through these one at a time at this point, but I am most concerned with getting objections on the table as quickly as possible, because the sooner that those objections are made known, the sooner I can address them.

So as usual, I am calendar deprived. One week from today would be 1/30. Qwest to file and serve objections to DRs, 001 -- Tel West 001 through Tel West 012, and to provide whatever responses may be available and to further supplement those responses --

13 MR. HARLOW: A week from then would be February 6,14 Your Honor.

JUDGE BERG: And I do this cognizant that Qwest has made good faith effort in the past to make information available, and to comply with requests. And I expect this occasion is no different.

I understand that this process may be a little irregular, but 480-09-530 allows for that. And I am going to continue to be fair to the parties as we go forward, and that's my guiding principle.

And if Qwest, in the course of providing responses, for some reason can't respond within the time frame, please notify me as soon as possible stating the reasons why you

01 would not be able to comply, and state when you would 02 otherwise be able to provide a response.

03 MR. HARLOW: Your Honor, in kind of a related issue --04 and we included this as a discovery request. But not having 05 been a party to a 530 proceeding, we're aware that -- I think 06 Your Honor presided over at least one case where proceeding 07 included a site visit. I think it was a co-location dispute. 80 We're requesting a site visit to -- and feel it 09 should be two-way, that Qwest should have the opportunity to 10 do the same thing at Tel West's premises.

11 And the purpose would be for the parties, and 12 hopefully, Your Honor, to watch orders being processed at 13 Qwest through the Qwest system, and watch similar -- and if we 14 can set it up, actually the same orders processed at Tel West. 15 We think Qwest is going to object to that, but 16 perhaps we can discuss scheduling and whether Your Honor would 17 like to treat that as a data request, or motion, or discuss it

18 in the two minutes remaining.

JUDGE BERG: I would rather treat it as a data request. And give Qwest an opportunity to consider it, and then set out whatever objections it may have, or to propose any alternative that may be reasonable.

MR. HARLOW: Thank you for that clarification.
JUDGE BERG: And that is data request Tel West 010.
MR. HARLOW: And I think the final -- not quite the

01 final, but one thing we haven't touched on, there's no 02 separate motion to dismiss by Qwest. They say in their answer 03 it should be dismissed. WAC 480-09-420 requires a separate motion to 04 05 dismiss. And so for the time being, we're ignoring that. But 06 we don't want to do so at our peril. 07 It's really difficult for us to see an answer that 08 says, "Well, it should be dismissed," when the process of 09 filing a formal motion makes it clear. I gets it's in the 10 nature of a summary judgment motion, or something. 11 So we would like to be clear that we don't have to 12 file an answer to that until such time as Qwest files a 13 separate motion, if they do. 14 JUDGE BERG: Thank you, Mr. Harlow. I did have it on 15 my list to talk about, paragraph 35 of the answer. 16 And just to state that at this point in time, no 17 motion for dismissal has been formally presented. It may be that that was a general reference to the motion to strike in 18 19 the context of the 480-09-530 proceeding. 20 In any event, if there's some other basis for the motion to dismiss that Qwest chooses to raise, I would ask 21 22 that you do so in a separate pleading. 23 MR. SHERR: We will, Your Honor. JUDGE BERG: Anything further, Mr. Harlow? 24 MR. HARLOW: We appreciate that the Commission has 25

01 already entered a Protective Order on this docket, and we want 02 to put on the record -- and hopefully everyone agrees -- that 03 materials submitted under a "Confidential" designation in this 04 docket, but before the Protective Order was entered, are 05 deemed covered by the protective order. 06 MR. SHERR: No objection. 07 JUDGE BERG: I agree. I am sure that was understood, 80 but I appreciate you bringing it out in front, Mr. Harlow. 09 MR. HARLOW: You are welcome, Your Honor. JUDGE BERG: Anything further? 10 MR. HARLOW: No. I kind of understood, but I want to 11 make sure that we will be answering the formal motion to 12 13 strike on Friday of this week? 14 JUDGE BERG: That's correct. And I will look to have 15 a decision regarding a conversion as soon as possible, 16 possibly as soon as the same time that objections to DRs are 17 posed, if not sooner. This is a decision that is of interest to both the 18 19 director of the Administrative Law Division and to the 20 Commissioners. And to the extent that it's of -- the decision itself is of interest to them, I plan to make a recommendation 21 22 much in the same way that 480-09-530 provides for a recommendation at the conclusion of the case on substantive 23 24 issues. 25 So do understand that this is not a decision that is

01 going to be made within the four walls of my office alone. 02 MR. HARLOW: Your Honor, can we go off the record? 03 (Discussion off the record.) 04 JUDGE BERG: Back on the record. 05 Mr. Sherr. 06 MR. SHERR: One more point. It's nice to end things on a high note. I believe off the record 07 Mr. Harlow 08 and I discussed one matter that we, believe it or not, came to 09 an agreement, that the motion to strike is two parts; one, the 10 outside the scope allegations, and second is the ER 408 allegations and the motion to strike. And that's the latter 11 12 part that I am referring to on page three, line 9. 13 I will let Mr. Harlow agree on the record, but I 14 believe he has agreed to withdraw the allegations that have 15 been described in the motion to strike. And, therefore, 16 obviously, Qwest would withdraw its motion to strike based on 17 that particular allegation. MR. HARLOW: And let me read for the record what 18 we're agreeing to withdraw. 19 20 Tel West agrees to withdraw or strike starting on paragraph 15 of the complaint on line 7, starting with "in 21 22 addition," through the end of line nine, the last word on that 23 line being "delays." I just wish to clarify, although we're withdrawing 24

25 that, and Qwest is withdrawing the motion to strike that

language, neither party has agreed to waive any right that they have to offer evidence regarding the matters stricken, nor has any party waived the right to object to such an offer. MR. SHERR: That's accurate. JUDGE BERG: Thank you. I appreciate the parties reaching that resolution. MR. HARLOW: Thank you for reminding me. JUDGE BERG: Anything further from the parties before we go off the record? MR. SHERR: Nothing, Your Honor. MR. HARLOW: No, Your Honor. JUDGE BERG: Thank you very much for your assistance here. And with that, the hearing is adjourned. (The proceeding was adjourned at 3:05 p.m.)