

**Exh. JHJ-9
Docket UT-181051
Witness: Jacque Hawkins-Jones**

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

**CENTURYLINK
COMMUNICATIONS, LLC.,**

Respondent.

DOCKET UT-181051

**EXHIBIT TO
TESTIMONY OF**

JACQUE HAWKINS-JONES

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

Email from Skagit County Citizen to Washington State Office of the Attorney General

December 15, 2021

Appendix K

From: [Samantha Hovey <samanthahovey@outlook.com>](mailto:samanthahovey@outlook.com)
To: [ATG ML 911 Outage](#)
Date: 1/8/2019 5:19:36 PM
Subject: 911 outage skagit county mount Vernon wa

On the night of 911 outage my husband and i came home to catch someone prowling in our yard. I called 911 multiple times only to be met with a busy signal. So i did the only thing i could think of was call my mom in Snohomish county. She called her 911 and was told ma'am do you know your not calling the right 911. Meanwhile my husband literally chased the guy off our property. The cop was nice but definitely didnt take my concerns seriously.

Samantha Hovey
360 488 3426

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