



Kenneth Schifman
Director/Senior Counsel
913-315-9783 (office)
913-523-9827 (fax)

Sprint State Government Affairs
6450 Sprint Parkway
KSOPHN0314-3A753
Overland Park, KS 66251
kenneth.schifman@sprint.com

November 25, 2019

Via electronic filing

Mr. Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

Re: Docket No. UT-100203

Dear Mr. Johnson:

Pursuant to the requirement included in the Commission’s Final Order in UT-100203, Appendix B, item 3, Virgin Mobile USA, L.P. (“Virgin Mobile”) hereby submits the details regarding upcoming changes to its existing Assurance Wireless Lifeline offers.

The FCC’s Rules specify minimum service standards (“MSS”) for Lifeline service (47 C.F.R. Section 54.408). On November 19, 2019, the FCC issued an Order setting the broadband MSS at 3.0GB per month effective December 1, 2019,¹ representing a reduction from the 8.75GB MSS previously established by the FCC.² Consistent with the FCC’s November 19, 2019 Order, Virgin Mobile has increased its broadband Lifeline offer to include 3.0GB of mobile broadband, 350 voice minutes and unlimited texts per month for all new and existing Assurance Wireless customers. In addition, all new and existing Assurance Wireless Lifeline customers are receiving a limited time promotional offer of 5.75GB of broadband data, free of charge. Assurance Wireless currently also offers a voice-only Lifeline plan of 1000 voice minutes and unlimited texts. This plan will remain in effect on December 1, 2019.

Virgin Mobile is pleased to provide these offerings to Washington consumers. Should you have any questions, please contact the undersigned.

¹ *Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund, Order* released Nov. 19, 2019, FCC 19-116. The current (pre-Dec. 1, 2019) federal data MSS is 2.0GB per month.

² “Wireline Competition Bureau Announces Updated Lifeline Minimum Service Standards and Indexed Budget Amount,” FCC Public Notice DA 19-704, released July 25, 2019.

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COMMISSION

Sincerely,

A handwritten signature in black ink that reads "Ken Schifman". The signature is written in a cursive style with a large, prominent "K" and "S".

Ken Schifman

Cc: Tim Zawislak via email: tim.zawislak@utc.wa.gov