



November 18, 2005
Via Overnight Delivery

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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

210 N. Park Ave.
Winter Park, FL
32789

Mr. David Dittmore
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, WA 98504

P.O. Drawer 200
Winter Park, FL
32790-0200

RE: Nationwide Professional Teleservices, LLC
WA Emergency Operations Information Request
RE: UT-031755

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Dear Mr. Dittmore:

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of Nationwide Professional Teleservices, LLC. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly Geuder
Compliance Reporting Specialist

cc: Wendy Dangar - Nationwide Professional Teleservices, LLC

file: Nationwide Professional Teleservices, LLC - Reporting - Washington

Rulemaking on Emergency Information
Docket No. UT-031755

Nationwide Professional Teleservices, LLC

WAC 480-120-414 Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and


- (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.

(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

- (a) Local network operations center;

- (b) Regional network operations center; or

- (c) Emergency operations center.



Erik Olson, Chief Information Officer

11-15-05
Date