

# **WUTC v. CenturyLink Communications, LLC**

**Docket No. UT-240078 - Vol. I**

**April 16, 2024**



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BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

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WASHINGTON UTILITIES AND )  
TRANSPORTATION COMMISSION, )  
) )  
Complainant, )  
) DOCKET NO. UT-240078  
vs. )  
) )  
CENTURYLINK COMMUNICATIONS, LLC, )  
d/b/a LUMEN TECHNOLOGIES GROUP )  
) )  
Respondent. ) PAGES 1 - 8  
)

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PREHEARING CONFERENCE - VOLUME I

April 16, 2024

BEFORE ADMINISTRATIVE LAW JUDGE

PAIGE DOYLE

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Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, Washington 98504

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TRANSCRIBED BY: ELIZABETH PATTERSON HARVEY, WA CCR 2731

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1 April 16, 2024

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4 JUDGE DOYLE: Thank you. All right. So we  
5 are recording this prehearing conference to be  
6 transcribed later by a court reporter, so by continuing  
7 to participate, you are consenting to be recorded for  
8 that purpose.

9 Good morning, everyone. It is  
10 April 16, 2014, at 9:02 a.m. This is a prehearing  
11 conference for Docket UT-240078, in the matter of the  
12 Washington Utilities and Transportation Commission's  
13 complaint against CenturyLink Communications LLC, d/b/a  
14 Lumen Technologies Group, for failure to meet the  
15 requirements of Washington Administrative Code  
16 480-120-133 regarding customer call response times.

17 My name is Paige Doyle. I'm an  
18 administrative law judge here at the Washington Utilities  
19 and Transportation Commission. I will be presiding along  
20 with the commissioners, who are not present today.

21 Let's please begin with appearances. Can we  
22 hear from the company first?

23 ATTORNEY SHERR: Yes, good morning. Adam  
24 Sherr on behalf of CenturyLink.

25 JUDGE DOYLE: And staff?

1                   ATTORNEY WEILAND: Good morning. Liam  
2 Weiland, assistant attorney general on behalf of  
3 commission staff.

4                   JUDGE DOYLE: Thank you. And public  
5 counsel?

6                   ATTORNEY SHERR: Tad Robinson O'Neill,  
7 assistant attorney general on behalf of public counsel.

8                   JUDGE DOYLE: Thank you.

9                   Is there any other party on the line that  
10 wishes to participate or intervene?

11                   Okay. Hearing nothing, and seeing no filed  
12 petitions for intervention, this will mean there will be  
13 no other parties in this case.

14                   Next item of business, discovery. Did the  
15 parties wish to have the commission's discovery rules  
16 available at this proceeding?

17                   ATTORNEY WEILAND: Staff would like the  
18 discovery rules to be made available, yes.

19                   JUDGE DOYLE: Okay.

20                   ATTORNEY SHERR: No objection from the  
21 company.

22                   JUDGE DOYLE: You okay, public counsel?

23                   ATTORNEY O'NEILL: Yes. Sorry. Discovery  
24 rules would be appropriate, I think.

25                   JUDGE DOYLE: Great. Thank you.

1           And does any party think that a protective  
2 order is necessary in this case?

3           ATTORNEY SHERR: Yes, the company would  
4 request a protective order.

5           JUDGE DOYLE: Does anyone object to that?

6           ATTORNEY O'NEILL: No objection from public  
7 counsel.

8           ATTORNEY WEILAND: No objection from staff.

9           JUDGE DOYLE: Okay. And there's no need for  
10 highly confidential provisions, I'm assuming?

11          ATTORNEY SHERR: That's correct, your Honor.

12          JUDGE DOYLE: Great. All right.

13          Next item of business is the schedule. I  
14 have a schedule that was circulated yesterday, and of  
15 course there was some discussion over e-mail of moving  
16 the date of the evidentiary hearing on that proposed  
17 schedule to September 13.

18          That would also involve moving around some  
19 other deadlines. Did you discuss amongst yourselves at  
20 all moving those deadlines yesterday afternoon?

21          ATTORNEY WEILAND: We have not.

22          JUDGE DOYLE: Okay. Well, I would propose  
23 just moving the deadline to file exhibits up by three  
24 days to match moving up the hearing by three days to  
25 September 6.

1           And the post-hearing briefs, I was going to  
2 move to October 14. Other than that, the schedule would  
3 remain the same as was proposed.

4           ATTORNEY SHERR: And I'm sorry, your Honor.  
5 You said October 14?

6           JUDGE DOYLE: October 14, yes.

7           ATTORNEY SHERR: Okay. Thank you.

8           JUDGE DOYLE: Does anybody have any objection  
9 to those?

10           Do you want to retire to discuss amongst  
11 yourselves any further, or...?

12           ATTORNEY WEILAND: No objection.

13           ATTORNEY O'NEILL: Public counsel is  
14 available on those dates. So we have no objection to  
15 them as modified by your Honor.

16           ATTORNEY SHERR: Those work for the company  
17 as well, your Honor.

18           JUDGE DOYLE: Okay. So I'm just going to  
19 read these out for the record to make sure we're all on  
20 the same page.

21           I have the prehearing conference today,  
22 April 14.

23           A final settlement conference will be  
24 April 29, 2014.

25           Direct staff testimony due May 30, 2014.

1                   Response testimony from company and public  
2 counsel due July 11, 2014.

3                   Rebuttal and cross-answering testimony due  
4 August 8, 2014.

5                   Discovery deadline August 16, 2014.

6                   And as just discussed, the deadline to file  
7 exhibits would be September 6.

8                   The evidentiary hearing would be  
9 September 13.

10                  And post-hearing briefs would be October 14.

11                  ATTORNEY SHERR: Thank you, your Honor.

12                  JUDGE DOYLE: Does anyone have anything else  
13 that we should discuss at this time?

14                  Hearing nothing, if you have any additions to  
15 your service list that you'd like to include on the  
16 commission's courtesy list, could you e-mail them to me  
17 by the end of the day, and I'll include those in the  
18 prehearing conference order.

19                  And other than that, I will memorialize all  
20 this in an order by the end of the week.

21                  And we are adjourned. Thank you.

22                                 (Hearing concluded at 9:08 a.m.)

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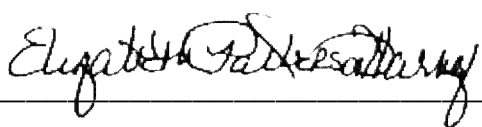

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C E R T I F I C A T E

STATE OF WASHINGTON )  
 ) ss  
COUNTY OF KING )

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IN WITNESS WHEREOF, I have hereunto set my hand this April 25th of 2024.

Elizabeth Patterson Harvey, CCR 2731