DOCKET No. UT-121994

Frontier Communications Petition for Competitive Classification

Exhibit 11

Comcast Voice Offerings

Frontier Communications Northwest Inc.

Watch TV

Location: 98036

Exhibit 11 Corporate

Products

Bundles & Deals

Programming

Customers

Connect

Get the reliability and safety of a home phone with unlimited nationwide talk and text.

Sign up online for XFINITY Voice and get FREE activation.



XFINITY Voice Unlimited® - Special Offer

99/mo for 6 months starting price for new customers

Select & Customize

New Customer Offers in 98036

Find the best deals in your area Enter your address to view local offers and pricing

ENTER ADDRESS

Existing Customer? See Offers

LOCAL CALLING LONG DISTANCE VOICEMAIL

CALLING FEATURES

XFINITY Voice Special Offer! Free Activation Unlimited® -\$2999/mo Special Offer Select & Customize UNLIMITED Unlimited ACCESS MESSAGES CALL WAITING, CALLER for the first 6 months ANYTIME ID & MORE! ANYWHERE Learn More **XFINITY Voice** Local with Free Activation More® \$3495/mo 5¢ A MINUTE Unlimited CALL WAITING, CALLER \$3.95/MONTH Select & Customize ID & MORE!

XFINITY Voice: Home Phone Service from Comcast

XFINITY Voice from Comcast gives you more ways to connect and more ways to save. Not only do you get reliable home phone service with the best call clarity, but you also get unlimited nationwide talk and text - so you can save on your wireless bill too. It's easy to switch - you can even keep your current home phone number. You'll get the popular features you expect like Call Waiting, 3-Way Calling and even voicemail, plus features you might not expect like Caller ID on your TV, laptop, and smartphone. If you're looking to get a new home phone service, switch to XFINITY Voice and make Comcast your home phone service provider.

12 Popular Calling Features

When you sign up for XFINITY Voice, enjoy 12 popular calling features including:

3-Way Calling Anonymous Call Rejection Call Forwarding Call Forwarding Selective Call Return Call Screening

Call Waiting Caller ID Caller ID Blocking Per Caller ID with Call Waiting Repeat Dialing Speed Dial

International Carefree Minutes®

With Carefree Minutes®, you can add anytime international minutes to your XFINITY Voice plan for the countries you call the most. The following plans are available by calling 1-877-870-4310.

Carefree Minutes® Worldwide 300

Carefree Minutes®

Guatemala

Honduras

Nicaragua

Paraguay

Panama

Uruguay

Peru

Frontier Communications Northwest Inc.

Get 300 minutes to landline phones in these countries for \$14.95/month.

Albania	El Salvador	Macau	Switzerland
Andorra	Finland	Malawi	Taiwan
Antigua	France	Malaysia	Thailand
Argentina	French Guiana	Mexico	Turkey
Armenia	Georgia	Monaco	Turkmenistan
Australia	Germany	Montserrat	Ukraine
Austria	Greece	Netherlands	United Kingdom
Bahamas	Guadeloupe	New Zealand	Uruguay
Bahrain	Guatemala	Norway	Uzbekistan
Bangladesh	Haiti	Pakistan	Vatican City
Barbados	Hong Kong	Panama	Venezuela
Belgium	Hungary	Peru	Vietnam
Bermuda	Iceland	Philippines	Zambia
Brazil	India	Poland	Zimbabwe
Brunei	Indonesia	Portugal	
Bulgaria	Ireland	Romania	
Cambodia	Israel	Russia	

xfinity 1 462 0013 -4 ×5 ×6 w.7 m.8 m.9 =× 50

Ecuador Venezuela El Salvador

Carefree Minutes®

Western Europe 100

Latin America 300

countries for \$9.95/month.

Argentina

Colombia

Costa Rica

Dominican Republic

Brazil

Bolivia

Chile

Get 300 minutes to landline phones and discounted rates to mobile phones in these

Get 100 minutes to landline phones in these countries for \$4.95/month.

Austria	Netherlands
Belgium	Norway
Denmark	Portugal
France	Spain
Germany	Sweden
Greece	Switzerland
Ireland	United Kingdom
Italy	

Carefree Minutes® Asia 100

Get 100 minutes to landline phones in these countries for \$4.95/month.

China Singapore South Korea Hona Kona Japan Taiwan

Carefree Minutes® Mexico 100

Get 100 minutes to landline phones in Mexico for \$4.95/month.

Italy

Jamaica

Japan

Jordan

Kuwait

Latvia

Lebanon

Lithuania

Liechtenstein

Luxembourg

Kazakhstan

Kyrgyz Republic

Cameroon

Chile

China

Croatia

Cyprus

Denmark

Ecuador

Colombia

Costa Rica

Czech Republic

Dominican Republic

Cayman Islands

Carefree Minutes® Mexico 300

Get 300 minutes to landline phones and \$0.10 per minute to mobile phones in Mexico for \$9.95/month.

Equipment & Installation and Setup

Our local XFINITY technicians will deliver your equipment and set up phone service. In addition, the technician will provide easy-toread user guides, and walk you through new features so you can get the most out of your new phone service.

Our Customer Guarantee

Saudi Arabia

Slovak Republic

Singapore

Slovenia

Spain

Sri Lanka

St. Lucia

Sweden

St. Vincent

South Africa

South Korea

St Kitts & Nevis



Learn more about the Comcast Customer Guarantee.

XFINITY Signature Support

Protect your computers and flatpanel TVs under one simple, affordable warranty plan. Learn more

Share XFINITY

Share XFINITY deals with friends and family!







Offer ends 12/21/12, and is limited to new residential customers. Not available in all areas. Offer limited to XFINITY Voice® Unlimited service. After promotional period, regular rates apply. Comcast's current monthly service charge for XFINITY Voice Unlimited ranges from \$39.95 to \$44.95, and may vary depending on your area and other Comcast services subscribed to, if any. Equipment, installation, taxes, the Regulatory Recovery Fee and other applicable charges (e.g., per-call, toll and international rates) extra. \$29.95 activation fee waived if service ordered via www.comcast.com. May not be combined with other offers. Readable Voicemail requires XFINITY Voice and XFINITY Internet services. Transcription services are not error free and the accuracy of the transcription can be affected by a number of factors. Text Messaging: Standard data charges apply. Check with your carrier. Service (including 911/emergency services) may not function after an extended power outage. Transfers of existing telephone number not always available. Call clarity claim based on January 2012 analysis of traditional phone service by Tektronix. Caller ID on TV and laptop requires subscription to XFINITY TV, Internet, and Voice services. Savings claim based on comparison of XFINITY Voice Unlimited service (with XFINITY TV or Internet service) and comparably featured traditional phone service as of January 2012, 30-Day Money-Back Guarantee applies to one month's recurring service charge and standard installation charges up to \$500. Call for restrictions and complete details. © 2012 Comcast, All rights

Follow us for exclusive deals

Find tutorials and demos

Connect on Facebook



My Account

My Services

Support

Info

Bundles & Promotions

Why XFINITY?

Watch TV Online

Find a Service Center

Frontier Communications Northwest Inc. Exhibit 11 12/13/12 Comcast Home Phone Service, Landline Phone Service Provider: XFINITY® Voice from Comcast Customer Guarantee Manage My Account Check TV Listings Service Contact Us About Comcast Compare the Competition Manage Users & Manage My DVR Bill & Payments Support Forums Corporate Blog Internet Alerts Check Email TV Help Signature Support Press Room Voice Move Your Services Accessories Check Voicemail Internet Help Careers Home Constant Guard Signature Support Voice Help Privacy Statement Customer Agreement Home Help Visitor Agreement Policy

© Comcast 2012 Website Feedback