

Kathy Hunter10:01:11 AM06/08/20001

**Jim Russell**

06/08/00 08:28 AM

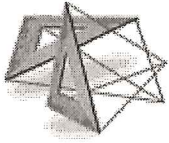
To: Records Center

cc:

Subject: Docket UG--990294 & UE-990473

Please file. Thanks.

----- Forwarded by Jim Russell/WUTC on 06/08/00 08:27 AM -----



**Tani Thurston**

06/07/00 03:07 PM

To: bfolsom@avistacorp.com, ppopof@puget.com,  
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ork@nwnatural.com

cc: matts1@atg.wa.gov, anmkarp@pacificrim.net, Vicki  
Elliott/WUTC@WUTC, Pam Smith/WUTC@WUTC, Jim  
Russell/WUTC@WUTC, Graciela Etchart/WUTC@WUTC

Subject:

At our last stakeholders meeting, there was a written comment provided by Public Counsel which I forgot to address with the group.

I would appreciate your response to this comment:

480-90/100-046 Application for Service

3a.i. and 3bi New language -

"The utility shall provide the customer with a service order tracking number so the customer can easily identify the service request in subsequent interactions with the company. "

Thank you.

Tani Thurston

*RMO*