



**Performance Results
Washington
June 2008 - May 2009
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	May 2009	18052231	7295264	2.47	0.53	5443248	1657491	3.28	-237.74	(145.54)
	April 2009	18229608	7236716	2.52	0.54	5112010	1637532	3.12	-202.86	(124.33)
	March 2009	18291157	7354654	2.49	0.55	5389329	1790078	3.01	-191.01	(117.13)
	February 2009	16287274	6558516	2.48	0.6	5312415	1620215	3.28	-210.85	(129.19)
	January 2009	18552219	7287053	2.55	0.6	7824136	1913064	4.09	-303.61	(185.58)
	December 2008	22598863	8716131	2.59	0.68	8280174	2480659	3.34	-243.20	(148.85)
	November 2008	17998216	7091474	2.54	0.61	6201856	1788790	3.47	-243.84	(149.24)
	October 2008	22380913	8769956	2.55	0.61	7397125	2086184	3.55	-267.45	(163.60)
	September 2008	22224109	8589282	2.59	0.6	7630726	2226402	3.43	-250.82	(153.49)
	August 2008	18206447	7023586	2.59	0.55	8276855	2309215	3.58	-283.26	(173.21)
	July 2008	14898721	7336322	2.03	0.73	8637856	2499589	3.46	-462.95	(282.45)
	June 2008	10989173	6916920	1.59	0.63	9113013	2306482	3.95	-603.48	(367.89)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	May 2009	45504734	45504771	100.00%	0.0009	0	0	0.00%	0.00
April 2009		43091501	43110887	99.96%	0.0212	0	0	0.00%	0.00	(0.16)
March 2009		45076019	45076053	100.00%	0.0009	0	0	0.00%	0.00	(0.16)
February 2009		40404140	40404167	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
January 2009		36163528	36163528	100.00%	0	0	0	0.00%	0.00	(0.16)
December 2008		43942399	43942790	100.00%	0.003	0	0	0.00%	0.00	(0.16)
November 2008		40308420	40308447	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
October 2008		48405416	48405965	100.00%	0.0034	0	0	0.00%	0.00	(0.16)
September 2008		44786316	44786316	100.00%	0	0	0	0.00%	0.00	(0.16)
August 2008		48511050	48511050	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2008		50041222	50041942	100.00%	0.0038	0	0	0.00%	0.00	(0.16)
June 2008		43772635	43772770	100.00%	0.0018	0	0	0.00%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		May 2009	4443182	1814091	2.45	0.53	5443248	1657491	3.28	-196.32
	April 2009	4613526	1844777	2.5	0.53	5112010	1637532	3.12	-168.44	(103.40)
	March 2009	4645824	1889007	2.46	0.54	5389329	1790078	3.01	-160.67	(98.68)
	February 2009	4518455	1699151	2.66	0.67	5312415	1620215	3.28	-131.22	(80.78)
	January 2009	4867468	1782758	2.73	0.68	7824136	1913064	4.09	-208.64	(127.84)
	December 2008	5717413	1960229	2.92	0.81	8280174	2480659	3.34	-103.52	(63.93)
	November 2008	4956683	1769548	2.8	0.73	6201856	1788790	3.47	-137.93	(84.86)
	October 2008	6683650	2384571	2.8	0.71	7397125	2086184	3.55	-162.45	(99.77)
	September 2008	6319790	2236516	2.83	0.71	7630726	2226402	3.43	-142.72	(87.77)
	August 2008	1205490	405665	2.97	0.71	8276855	2309215	3.58	-77.94	(48.38)
	July 2008	1208819	398532	3.03	0.7	8637856	2499589	3.46	-58.95	(36.84)
	June 2008	1075133	366772	2.93	0.73	9113013	2306482	3.95	-111.42	(68.74)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	May 2009	13609049	5481173	2.48	0.53	5443248	1657491	3.28	-228.39
April 2009		13616082	5391939	2.53	0.55	5112010	1637532	3.12	-194.71	(119.38)
March 2009		13645333	5465647	2.5	0.55	5389329	1790078	3.01	-181.49	(111.34)
February 2009		11768819	4859365	2.42	0.56	5312415	1620215	3.28	-219.67	(134.55)
January 2009		13684751	5504295	2.49	0.55	7824136	1913064	4.09	-305.24	(186.57)
December 2008		16881450	6755902	2.5	0.61	8280174	2480659	3.34	-265.48	(162.40)
November 2008		13041533	5321926	2.45	0.53	6201856	1788790	3.47	-258.29	(158.03)
October 2008		15697263	6385385	2.46	0.53	7397125	2086184	3.55	-282.69	(172.86)
September 2008		15904319	6352766	2.5	0.53	7630726	2226402	3.43	-266.39	(162.95)

	August 2008	17000957	6617921	2.57	0.53	8276855	2309215	3.58	-287.72	(175.92)
	July 2008	13689902	6937790	1.97	0.69	8637856	2499589	3.46	-478.18	(291.71)
	June 2008	9914040	6550148	1.51	0.53	9113013	2306482	3.95	-618.37	(376.94)
BI-2 Invoices Delivered within 10 Days All Parity by Design	May 2009	1255	1255	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1311	1313	99.85%	0.039	0	0	0.00%	0.00	0.00
	March 2009	1175	1175	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1170	1172	99.83%	0.0413	0	0	0.00%	0.00	0.00
	January 2009	1368	1369	99.93%	0.027	0	0	0.00%	0.00	0.00
	December 2008	1164	1164	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1165	1166	99.91%	0.0293	0	0	0.00%	0.00	0.00
	October 2008	1411	1411	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1086	1086	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1271	1271	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1290	1290	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1084	1084	100.00%	0	0	0	0.00%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	May 2009	2476896	2476896	100.00%	0	0	0	0.00%	0.00
April 2009		2583034	2583132	100.00%	0.0062	0	0	0.00%	0.00	(0.06)
March 2009		2606552	2607164	99.98%	0.0153	0	0	0.00%	0.00	(0.06)
February 2009		2600669	2600857	99.99%	0.0085	0	0	0.00%	0.00	(0.06)
January 2009		2571088	2572137	99.96%	0.0202	0	0	0.00%	0.00	(0.06)
December 2008		2999444	3000005	99.98%	0.0137	0	0	0.00%	0.00	(0.06)
November 2008		2254302	2254436	99.99%	0.0077	0	0	0.00%	0.00	(0.06)
October 2008		2722378	2722951	99.98%	0.0145	0	0	0.00%	0.00	(0.06)
September 2008		2696768	2696768	100.00%	0	0	0	0.00%	0.00	(0.06)
August 2008		2425273	2426651	99.94%	0.0238	0	0	0.00%	0.00	(0.06)
July 2008		2456768	2456869	100.00%	0.0064	0	0	0.00%	0.00	(0.06)
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Parity		May 2009	0	0	0.00%	0	0	0	0.00%	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2472689	2472760	100.00%	0.0054	57944134	58162592	99.62%	-93.84	(58.05)
	BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	May 2009	38389	38389	100.00%	0	0	0	0.00%	0.00
April 2009		39183	39183	100.00%	0	0	0	0.00%	0.00	(0.16)
March 2009		36675	36675	100.00%	0	0	0	0.00%	0.00	(0.16)
February 2009		41543	41543	100.00%	0	0	0	0.00%	0.00	(0.16)
January 2009		38244	38244	100.00%	0	0	0	0.00%	0.00	(0.16)
December 2008		38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
November 2008		42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
October 2008		40963	40963	100.00%	0	0	0	0.00%	0.00	(0.16)
September 2008		40933	40933	100.00%	0	0	0	0.00%	0.00	(0.16)
August 2008		37941	37941	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2008		36096	36096	100.00%	0	0	0	0.00%	0.00	(0.16)
June 2008		38633	38633	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity		May 2009	7585	7591	99.92%	0.0281	113677	114080	99.65%	-3.90
	April 2009	8790	8815	99.72%	0.0532	116277	116627	99.70%	-0.27	(1.17)

	March 2009	8903	8964	99.32%	0.0822	111236	111662	99.62%	4.42	1.69
	February 2009	9591	9599	99.92%	0.0289	123556	124008	99.64%	-4.40	(3.68)
	January 2009	7847	7862	99.81%	0.0436	99587	100019	99.57%	-3.14	(2.91)
	December 2008	8018	8035	99.79%	0.0459	104151	104607	99.56%	-2.94	(2.79)
	November 2008	9882	9891	99.91%	0.0302	120957	121458	99.59%	-4.80	(3.92)
	October 2008	10568	10600	99.70%	0.0549	121701	122431	99.40%	-3.78	(3.30)
	September 2008	9772	9773	99.99%	0.0101	131646	132132	99.63%	-5.63	(4.43)
	August 2008	9611	9619	99.92%	0.0288	130745	131476	99.44%	-6.02	(4.66)
	July 2008	9188	9198	99.89%	0.033	115878	116341	99.60%	-4.24	(3.58)
	June 2008	9710	9719	99.91%	0.0304	118854	119379	99.56%	-4.97	(4.02)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	May 2009	38389	38389	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	39183	39183	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	36675	36675	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	41543	41543	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	38244	38244	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	40963	40963	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	40933	40933	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	37941	37941	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	36096	36096	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	38633	38633	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	May 2009	234	234	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	207	208	99.52%	0.0692	0	0	0.00%	0.00	(0.14)
	March 2009	222	222	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	133	133	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	239	245	97.55%	0.1546	0	0	0.00%	0.00	(0.08)
	December 2008	204	205	99.51%	0.0697	0	0	0.00%	0.00	(0.14)
	November 2008	156	158	98.73%	0.1118	0	0	0.00%	0.00	(0.12)
	October 2008	241	244	98.77%	0.1102	0	0	0.00%	0.00	(0.12)
	September 2008	204	204	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	249	253	98.42%	0.1247	0	0	0.00%	0.00	(0.11)
	July 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.09)
	June 2008	205	205	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	May 2009	220	245	89.80%	0	0	0	0.00%	0.00	0.16
	April 2009	171	197	86.80%	0	0	0	0.00%	0.00	0.26
	March 2009	123	215	57.21%	0	0	0	0.00%	0.00	1.19
	February 2009	137	164	83.54%	0	0	0	0.00%	0.00	0.36
	January 2009	211	253	83.40%	0	0	0	0.00%	0.00	0.37
	December 2008	99	103	96.12%	0	0	0	0.00%	0.00	(0.04)
	November 2008	274	319	85.89%	0	0	0	0.00%	0.00	0.29
	October 2008	199	215	92.56%	0	0	0	0.00%	0.00	0.08
	September 2008	188	192	97.92%	0	0	0	0.00%	0.00	(0.09)
	August 2008	235	249	94.38%	0	0	0	0.00%	0.00	0.02
	July 2008	155	156	99.36%	0	0	0	0.00%	0.00	(0.14)
	June 2008	104	110	94.55%	0	0	0	0.00%	0.00	0.01
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	71	1	71.00	0	0	0	0.00	0.00	(0.63)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	83	1	83.00	0	0	0	0.00	0.00	(0.23)
	August 2008	170	2	85.00	1	0	0	0.00	0.00	(0.17)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-1B Scheduled Interval 91 to 120	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 120	April 2009	206	3	68.67	2	0	0	0.00	0.00	(1.28)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	182	2	91.00	38	0	0	0.00	0.00	(0.73)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	198	2	99.00	0	0	0	0.00	0.00	(0.53)
	October 2008	237	2	118.50	1	0	0	0.00	0.00	(0.04)
	September 2008	359	3	119.67	1	0	0	0.00	0.00	(0.01)
	August 2008	119	1	119.00	0	0	0	0.00	0.00	(0.03)
	July 2008	110	1	110.00	0	0	0	0.00	0.00	(0.25)
	June 2008	236	2	118.00	0	0	0	0.00	0.00	(0.05)
CP-1C Scheduled Interval 121 to 150	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 150	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	137	1	137.00	0	0	0	0.00	0.00	(0.26)
	November 2008	523	4	130.75	5.68	0	0	0.00	0.00	(0.39)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	838	6	139.67	5.16	0	0	0.00	0.00	(0.21)
	August 2008	144	1	144.00	0	0	0	0.00	0.00	(0.12)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	126	1	126.00	0	0	0	0.00	0.00	(0.48)
CP-2B Non-Forcasted & Late Forecasted	May 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
Collocations All Benchmark 0.9	April 2009	3	3	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	March 2009	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	February 2009	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	December 2008	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	September 2008	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2008	2	3	66.67%	47.14%	0	0	0.00%	0.00	0.78
	July 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
CP-2C Collocations with Intervals Longer	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
than 120 Days All Benchmark 0.9	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)

CP-3 Collocation Feasibility Study Interval All Benchmark 10	May 2009	35	4	8.75	96.00%	0	0	0.00	0.00	(0.38)
	April 2009	8	1	8.00	0.00%	0	0	0.00	0.00	(0.60)
	March 2009	66	8	8.25	149.00%	0	0	0.00	0.00	(0.53)
	February 2009	36	4	9.00	82.00%	0	0	0.00	0.00	(0.30)
	January 2009	19	2	9.50	71.00%	0	0	0.00	0.00	(0.15)
	December 2008	0	0	0.00	0.00%	0	0	0.00	0.00	0.00
	November 2008	9	1	9.00	0.00%	0	0	0.00	0.00	(0.30)
	October 2008	40	4	10.00	0.00%	0	0	0.00	0.00	0.00
	September 2008	10	1	10.00	0.00%	0	0	0.00	0.00	0.00
	August 2008	71	8	8.88	113.00%	0	0	0.00	0.00	(0.34)
	July 2008	101	11	9.18	98.00%	0	0	0.00	0.00	(0.25)
	June 2008	58	6	9.67	82.00%	0	0	0.00	0.00	(0.10)
	CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	May 2009	4	4	100.00%	0	0	0	0.00%	0.00
April 2009		1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
March 2009		8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
February 2009		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
January 2009		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
October 2008		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
September 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
August 2008		8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
July 2008		11	11	100.00%	0	0	0	0.00%	0.00	(0.33)
June 2008		6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
DA-1 Speed of Answer - Directory Assistance Parity by Design		May 2009	0	0	:00	0	8.05	1	:00	0.00
	April 2009	0	0	:00	0	7.45	1	:00	0.00	0.00
	March 2009	0	0	:00	0	7.97	1	:48	0.00	0.00
	February 2009	0	0	:00	0	7.68	1	:12	0.00	0.00
	January 2009	0	0	:00	0	7.29	1	:36	0.00	0.00
	December 2008	0	0	:00	0	8.77	1	:48	0.00	0.00
	November 2008	0	0	:00	0	6.63	1	:12	0.00	0.00
	October 2008	0	0	:00	0	7.48	1	:12	0.00	0.00
	September 2008	0	0	:00	0	7.58	1	:12	0.00	0.00
	August 2008	0	0	:00	0	8.04	1	:36	0.00	0.00
	July 2008	0	0	:00	0	8.45	1	:00	0.00	0.00
	June 2008	0	0	:00	0	7.64	1	:36	0.00	0.00
	DB-1A Time to Update Databases E911 Parity by Design	May 2009	402.078472	56923	0:10	0	0	0	0:00	0.00
April 2009		0	62609	0:11	0	0	0	0:00	0.00	0.00
March 2009		0	74403	0:12	0	0	0	0:00	0.00	0.00
February 2009		0	61361	0:12	0	0	0	0:00	0.00	0.00
January 2009		0	63705	0:14	0	0	0	0:00	0.00	0.00
December 2008		0	76634	0:13	0	0	0	0:00	0.00	0.00
November 2008		0	56662	0:12	0	0	0	0:00	0.00	0.00
October 2008		0	93384	0:18	0	0	0	0:00	0.00	0.00
September 2008		0	80686	0:16	0	0	0	0:00	0.00	0.00
August 2008		0	72231	1:15	0	0	0	0:00	0.00	0.00
July 2008		0	71280	0:13	0	0	0	0:00	0.00	0.00
June 2008		0	67300	0:12	0	0	0	0:00	0.00	0.00
DB-1B Time to Update Databases LIDB Parity by Design		May 2009	3434453	3276896	:00	0	0	0	:00	0.00
	April 2009	3578693	3420617	:00	0	0	0	:00	0.00	0.00
	March 2009	3485099	3353703	:36	0	0	0	:00	0.00	0.00
	February 2009	3675807	3538800	:36	0	0	0	:00	0.00	0.00
	January 2009	3672222	3529474	:36	0	0	0	:00	0.00	0.00

	December 2008	3393278	3281539	:12	0	0	0	:00	0.00	0.00
	November 2008	3522826	3396908	:36	0	0	0	:00	0.00	0.00
	October 2008	4164141	4023643	:12	0	0	0	:00	0.00	0.00
	September 2008	3702437	3589242	:12	0	0	0	:00	0.00	0.00
	August 2008	3741252	3622398	:12	0	0	0	:00	0.00	0.00
	July 2008	3964008	3846146	:12	0	0	0	:00	0.00	0.00
	June 2008	3653534	3514605	:36	0	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases	May 2009	53996.03	218946	:00	0.43	0	0	:00	0.00	0.00
Directory Listing Parity by Design	April 2009	71554.91	239674	:00	0.46	0	0	:00	0.00	0.00
	March 2009	84382.69	248370	:36	0.47	0	0	:00	0.00	0.00
	February 2009	69354.47	223621	:24	0.46	0	0	:00	0.00	0.00
	January 2009	67174.21	220569	:00	0.46	0	0	:00	0.00	0.00
	December 2008	72181.77	244116	:00	0.46	0	0	:00	0.00	0.00
	November 2008	61559.19	205450	:00	0.46	0	0	:00	0.00	0.00
	October 2008	101292.89	365831	:12	0.45	0	0	:00	0.00	0.00
	September 2008	89201.09	301841	:00	0.46	0	0	:00	0.00	0.00
	August 2008	84159.46	256908	:12	0.47	0	0	:00	0.00	0.00
	July 2008	75567.52	242351	:24	0.46	0	0	:00	0.00	0.00
	June 2008	71394.51	231355	:24	0.46	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	May 2009	169324	171557	98.70%	0.1133	0	0	0.00%	0.00	0.00
Directory Listing Parity by Design	April 2009	185997	188541	98.65%	0.1154	0	0	0.00%	0.00	0.00
	March 2009	194791	197518	98.62%	0.1167	0	0	0.00%	0.00	0.00
	February 2009	172744	175180	98.61%	0.1171	0	0	0.00%	0.00	0.00
	January 2009	173899	176525	98.51%	0.1211	0	0	0.00%	0.00	0.00
	December 2008	197879	200195	98.84%	0.1069	0	0	0.00%	0.00	0.00
	November 2008	149816	152057	98.53%	0.1205	0	0	0.00%	0.00	0.00
	October 2008	251517	255231	98.54%	0.1197	0	0	0.00%	0.00	0.00
	September 2008	229647	232697	98.69%	0.1137	0	0	0.00%	0.00	0.00
	August 2008	201646	204577	98.57%	0.1188	0	0	0.00%	0.00	0.00
	July 2008	191249	194212	98.47%	0.1226	0	0	0.00%	0.00	0.00
	June 2008	180641	184017	98.17%	0.1342	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	April 2009	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29755	29760	99.98%	0	0	0	0.00%	0.00	0.00
	February 2009	27120	27120	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	29643	29760	99.61%	0	0	0	0.00%	0.00	0.00
	September 2008	29116	29280	99.44%	0	0	0	0.00%	0.00	0.00
	August 2008	29500	29580	99.73%	0	0	0	0.00%	0.00	0.00
	July 2008	30030	30360	98.91%	0	0	0	0.00%	0.00	0.00
	June 2008	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	April 2009	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	29760	29760	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	27120	27120	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00

	July 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	May 2009	42767	42840	99.83%	0	0	0	0.00%	0.00	0.00
	April 2009	41760	41760	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	42874	42900	99.94%	0	0	0	0.00%	0.00	0.00
	February 2009	38760	38880	99.69%	0	0	0	0.00%	0.00	0.00
	January 2009	43085	43140	99.87%	0	0	0	0.00%	0.00	0.00
	December 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	41400	41400	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	41743	41760	99.96%	0	0	0	0.00%	0.00	0.00
	August 2008	42840	42840	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	41264	41460	99.53%	0	0	0	0.00%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	May 2009	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	20160	20160	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	20700	20700	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	21060	21060	100.00%	0	0	0	0.00%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	May 2009	41565	41565	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	40740	40740	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	41267	41820	98.68%	0	0	0	0.00%	0.00	0.00
	February 2009	37642	37860	99.42%	0	0	0	0.00%	0.00	0.00
	January 2009	41925	41925	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	42180	42180	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	40125	40125	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	39075	39075	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	37770	37770	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	38730	38730	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	38836	39075	99.39%	0	0	0	0.00%	0.00	0.00
	June 2008	37349	37545	99.48%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases Benchmark 0.95	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	May 2009	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	29755	29760	99.98%	0	0	0	0.00%	0.00	0.00	
	February 2009	26973	27120	99.46%	0	0	0	0.00%	0.00	0.00	
	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00	
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	29643	29760	99.61%	0	0	0	0.00%	0.00	0.00	
	September 2008	29116	29280	99.44%	0	0	0	0.00%	0.00	0.00	
	August 2008	29500	29580	99.73%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	May 2009	1	1	100.00%	0	13	37	35.14%	1.34	(0.80)
		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		3	3	100.00%	0	6	31	19.35%	3.38	0.34	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		2	2	100.00%	0	17	36	47.22%	1.46	(0.58)	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity		May 2009	3	12	25.00%	0.433	811	2303	35.21%	-0.74	(1.45)
		April 2009	4	8	50.00%	0.5	732	2250	32.53%	1.05	(0.58)
	March 2009	1	5	20.00%	0.4	800	2460	32.52%	-0.60	(1.36)	
	February 2009	3	9	33.33%	0.4714	714	2138	33.40%	0.00	(1.00)	
	January 2009	6	20	30.00%	0.4583	1139	3442	33.09%	-0.29	(1.18)	
	December 2008	3	6	50.00%	0.5	857	2376	36.07%	0.71	(0.81)	
	November 2008	2	15	13.33%	0.3399	1019	2963	34.39%	-1.71	(2.04)	
	October 2008	4	8	50.00%	0.5	1090	2783	39.17%	0.63	(0.83)	
	September 2008	3	10	30.00%	0.4583	1013	2695	37.59%	-0.49	(1.30)	
	August 2008	8	14	57.14%	0.4949	1109	3048	36.38%	1.61	(0.20)	
	July 2008	3	4	75.00%	0.433	1146	2985	38.39%	1.50	(0.40)	
	June 2008	5	14	35.71%	0.4792	1086	2771	39.19%	-0.27	(1.16)	
	MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	1	0.00%	0	29	87	33.33%	-0.70	(1.43)	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	31	107	28.97%	-0.64	(1.39)
	July 2008	0	1	0.00%	0	34	82	41.46%	-0.84	(1.51)
	June 2008	2	3	66.67%	0.4714	33	100	33.00%	1.22	(0.62)
MR-10 Customer and Non-Qwest Related	May 2009	1	2	50.00%	0.5	9	36	25.00%	0.79	(0.94)
Trouble Reports Centrex 21 Parity	April 2009	2	3	66.67%	0.4714	6	31	19.35%	1.98	(0.32)
	March 2009	1	4	25.00%	0.433	12	29	41.38%	-0.62	(1.38)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	8	25.00%	0.433	20	69	28.99%	-0.24	(1.14)
	December 2008	0	2	0.00%	0	23	56	41.07%	-1.16	(1.71)
	November 2008	0	1	0.00%	0	28	77	36.36%	-0.75	(1.46)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	4	25.00%	0.433	21	64	32.81%	-0.32	(1.20)
	August 2008	1	3	33.33%	0.4714	24	89	26.97%	0.24	(1.18)
	July 2008	0	3	0.00%	0	20	59	33.90%	-1.21	(1.74)
	June 2008	2	4	50.00%	0.5	23	74	31.08%	0.80	(0.82)
MR-10 Customer and Non-Qwest Related	May 2009	0	1	0.00%	0	62	218	28.44%	-0.63	(1.38)
Trouble Reports DS0 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	3	66.67%	0.4714	59	216	27.31%	1.52	(0.46)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	70	225	31.11%	0.57	(1.04)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	84	257	32.68%	1.43	(0.73)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	55	240	22.92%	-0.94	(1.57)
MR-10 Customer and Non-Qwest Related	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	55	227	24.23%	2.49	(0.06)
	February 2009	0	2	0.00%	0	49	218	22.48%	-0.76	(1.46)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	75	255	29.41%	2.18	(0.18)
	November 2008	0	3	0.00%	0	39	211	18.48%	-0.82	(1.50)
	October 2008	1	5	20.00%	0.4	63	244	25.82%	-0.29	(1.18)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	74	286	25.87%	-0.59	(1.36)
	July 2008	1	2	50.00%	0.5	63	241	26.14%	0.76	(0.94)
	June 2008	1	1	100.00%	0	60	271	22.14%	1.87	(0.54)
MR-10 Customer and Non-Qwest Related	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports E911 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	129	132	97.73%	-6.53	(4.97)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Trouble Reports ISDN Primary Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	41	104	39.42%	-0.80	(1.49)
	February 2009	0	1	0.00%	0	36	107	33.64%	-0.71	(1.43)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	62	136	45.59%	1.09	(0.94)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	May 2009	1	1	100.00%	0	1	2	50.00%	0.82
Trouble Reports LIS Trunk Parity	April 2009	4	4	100.00%	0	7	7	100.00%	0.00	0.00
	March 2009	2	4	50.00%	0.5	2	2	100.00%	0.00	0.00
	February 2009	7	9	77.78%	0.4157	2	2	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	2	3	66.67%	0.61	(1.41)
	December 2008	1	3	33.33%	0.4714	3	6	50.00%	-0.47	(1.29)
	November 2008	15	18	83.33%	0.3727	2	2	100.00%	0.00	0.00
	October 2008	17	18	94.44%	0.2291	1	3	33.33%	2.08	0.05
	September 2008	6	7	85.71%	0.3499	4	5	80.00%	0.24	(1.29)
	August 2008	18	21	85.71%	0.3499	2	4	50.00%	1.31	(0.41)
	July 2008	17	22	77.27%	0.4191	6	10	60.00%	0.92	(0.64)
	June 2008	14	18	77.78%	0.4157	4	5	80.00%	-0.11	(1.07)
	MR-10 Customer and Non-Qwest Related	May 2009	1	1	100.00%	0	9	31	29.03%	1.54
Trouble Reports PBX Parity	April 2009	0	1	0.00%	0	21	59	35.59%	-0.74	(1.45)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	18	58	31.03%	1.48	(0.72)
	January 2009	2	3	66.67%	0.4714	24	55	43.64%	0.78	(0.88)
	December 2008	1	3	33.33%	0.4714	18	41	43.90%	-0.36	(1.22)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	26	59	44.07%	0.17	(1.31)
	September 2008	2	2	100.00%	0	19	45	42.22%	1.62	(0.48)
	August 2008	0	1	0.00%	0	17	51	33.33%	-0.70	(1.43)
	July 2008	0	2	0.00%	0	16	57	28.07%	-0.87	(1.53)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	May 2009	4	5	80.00%	0.4	5622	14571	38.58%	1.90
Trouble Reports Residence Parity	April 2009	2	5	40.00%	0.4899	5342	14318	37.31%	0.12	(1.18)
	March 2009	5	6	83.33%	0.3727	5391	14250	37.83%	2.30	0.13
	February 2009	4	13	30.77%	0.4615	4419	12388	35.67%	-0.37	(1.22)
	January 2009	8	12	66.67%	0.4714	7481	22823	32.78%	2.50	0.29
	December 2008	6	16	37.50%	0.4841	5778	16489	35.04%	0.21	(1.02)
	November 2008	3	11	27.27%	0.4454	6825	18164	37.57%	-0.71	(1.43)
	October 2008	0	7	0.00%	0	5501	15082	36.47%	-2.00	(2.22)
	September 2008	5	11	45.45%	0.4979	5484	15159	36.18%	0.64	(0.79)
	August 2008	2	8	25.00%	0.433	6338	17930	35.35%	-0.61	(1.37)
	July 2008	2	4	50.00%	0.5	5814	17259	33.69%	0.69	(0.87)
	June 2008	1	6	16.67%	0.3727	5360	15897	33.72%	-0.88	(1.54)
	MR-10 Customer and Non-Qwest Related	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
Trouble Reports UDIT Above DS1 Level Parity	April 2009	1	2	50.00%	0.5	4	10	40.00%	0.26	(1.29)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	3	9	33.33%	1.34	(0.85)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	3	33.33%	0.4714	4	4	100.00%	0.00	0.00

	November 2008	2	2	100.00%	0	1	3	33.33%	1.55	(0.68)
	October 2008	0	1	0.00%	0	5	11	45.45%	-0.87	(1.53)
	September 2008	2	2	100.00%	0	0	1	0.00%	0.00	(0.74)
	August 2008	1	3	33.33%	0.4714	3	5	60.00%	-0.75	(1.45)
	July 2008	0	1	0.00%	0	4	9	44.44%	-0.85	(1.52)
	June 2008	0	2	0.00%	0	5	12	41.67%	-1.11	(1.67)
MR-10 Customer and Non-Qwest Related	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports UDIT DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	3	66.67%	0.4714	49	218	22.48%	1.82	(0.33)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	39	211	18.48%	-0.48	(1.29)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	74	286	25.87%	1.69	(0.61)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	7	0.00%	0	60	271	22.14%	-1.39	(1.85)
MR-10 Customer and Non-Qwest Related	May 2009	62	119	52.10%	0.4996	13	37	35.14%	1.89	(0.01)
Trouble Reports Unbundled Loop - 2 Wire	April 2009	90	141	63.83%	0.4805	9	26	34.62%	2.88	0.55
Non-Loaded Parity	March 2009	82	140	58.57%	0.4926	11	25	44.00%	1.35	(0.31)
	February 2009	62	105	59.05%	0.4917	16	36	44.44%	1.52	(0.19)
	January 2009	67	129	51.94%	0.4996	9	45	20.00%	4.61	1.21
	December 2008	80	123	65.04%	0.4768	11	26	42.31%	2.13	0.17
	November 2008	82	134	61.19%	0.4873	7	19	36.84%	2.06	0.07
	October 2008	96	167	57.49%	0.4944	6	31	19.35%	4.94	1.30
	September 2008	87	146	59.59%	0.4907	5	31	16.13%	5.98	1.63
	August 2008	102	166	61.45%	0.4867	14	26	53.85%	0.72	(0.68)
	July 2008	58	124	46.77%	0.499	18	46	39.13%	0.91	(0.57)
	June 2008	69	129	53.49%	0.4988	16	35	45.71%	0.82	(0.62)
MR-10 Customer and Non-Qwest Related	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Non-Loaded Parity	March 2009	1	1	100.00%	0	55	227	24.23%	1.76	(0.58)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	5	7	71.43%	0.4518	43	210	20.48%	3.29	0.51
	August 2008	1	3	33.33%	0.4714	74	286	25.87%	0.29	(1.15)
	July 2008	3	3	100.00%	0	63	241	26.14%	2.89	0.26
	June 2008	2	2	100.00%	0	60	271	22.14%	2.64	(0.01)
MR-10 Customer and Non-Qwest Related	May 2009	16	25	64.00%	0.16	13	37	35.14%	1.97	(0.13)
Trouble Reports Unbundled Loop - ADSL	April 2009	25	64	39.06%	0.23435281	9	26	34.62%	1.45	(0.40)
Qualified Parity	March 2009	64	144	44.45%	0.22221796	11	25	44.00%	1.30	(0.43)
	February 2009	25	25	100.00%	0	16	36	44.44%	2.34	0.17
	January 2009	36	196	18.37%	0.24492601	9	45	20.00%	1.87	(0.18)
	December 2008	49	81	60.50%	0.17280649	11	26	42.31%	1.86	(0.11)
	November 2008	81	144	56.25%	0.187489	7	19	36.84%	2.15	0.04
	October 2008	100	121	82.65%	0.08265625	6	31	19.35%	5.16	1.37
	September 2008	36	100	36.00%	0.24000201	5	31	16.13%	3.28	0.36
	August 2008	16	49	32.65%	0.24492601	14	26	53.85%	0.16	(1.17)
	July 2008	49	64	76.56%	0.10936249	18	46	39.13%	2.59	0.33

	June 2008	25	64	39.06%	0.23435281	16	35	45.71%	0.86	(0.72)
MR-10 Customer and Non-Qwest Related	May 2009	34	133	25.56%	0.4362	52	241	21.58%	0.90	(0.54)
Trouble Reports Unbundled Loop - DS1	April 2009	30	129	23.26%	0.4225	76	225	33.78%	-2.01	(2.22)
Capable Parity	March 2009	36	142	25.35%	0.435	55	227	24.23%	0.24	(0.92)
	February 2009	36	144	25.00%	0.433	49	218	22.48%	0.56	(0.74)
	January 2009	34	193	17.62%	0.381	62	324	19.14%	-0.42	(1.26)
	December 2008	45	156	28.85%	0.453	75	255	29.41%	-0.12	(1.07)
	November 2008	38	148	25.68%	0.4368	39	211	18.48%	1.73	(0.09)
	October 2008	51	172	29.65%	0.4567	63	244	25.82%	0.88	(0.54)
	September 2008	28	135	20.74%	0.4054	43	210	20.48%	0.06	(1.04)
	August 2008	37	143	25.87%	0.4379	74	286	25.87%	0.00	(1.00)
	July 2008	47	189	24.87%	0.4322	63	241	26.14%	-0.30	(1.18)
	June 2008	45	147	30.61%	0.4609	60	271	22.14%	1.99	0.08
MR-10 Customer and Non-Qwest Related	May 2009	16	100	16.00%	0.24000201	52	241	21.58%	1.39	(0.40)
Trouble Reports Unbundled Loop - XDSL	April 2009	1	16	6.25%	0.187489	76	225	33.78%	-0.37	(1.22)
Parity	March 2009	16	49	32.65%	0.24492601	55	227	24.23%	2.00	(0.10)
	February 2009	9	64	14.06%	0.23435281	49	218	22.48%	1.00	(0.63)
	January 2009	4	36	11.11%	0.22221796	62	324	19.14%	0.88	(0.73)
	December 2008	16	81	19.75%	0.24690961	75	255	29.41%	0.97	(0.62)
	November 2008	25	49	51.02%	0.20412324	39	211	18.48%	3.55	0.60
	October 2008	25	144	17.36%	0.243049	63	244	25.82%	1.22	(0.46)
	September 2008	1	1	100.00%	0	43	210	20.48%	1.97	(0.51)
	August 2008	25	36	69.44%	0.13890529	74	286	25.87%	3.18	0.52
	July 2008	64	81	79.01%	0.09878449	63	241	26.14%	4.21	1.14
	June 2008	4	16	25.00%	0.25	60	270	22.22%	1.33	(0.53)
MR-10 Customer and Non-Qwest Related	May 2009	225	413	54.48%	0.498	6433	16874	38.12%	6.76	3.01
Trouble Reports Unbundled Loop Analog	April 2009	168	345	48.70%	0.4998	6074	16568	36.66%	4.59	1.71
Parity	March 2009	202	368	54.89%	0.4976	6191	16710	37.05%	7.01	3.14
	February 2009	144	275	52.36%	0.4994	5133	14526	35.34%	5.85	2.43
	January 2009	250	495	50.51%	0.5	8620	26265	32.82%	8.30	3.83
	December 2008	138	282	48.94%	0.4999	6635	18865	35.17%	4.81	1.82
	November 2008	191	369	51.76%	0.4997	7844	21127	37.13%	5.77	2.41
	October 2008	215	423	50.83%	0.4999	6592	17866	36.90%	5.87	2.47
	September 2008	175	337	51.93%	0.4996	6497	17854	36.39%	5.87	2.46
	August 2008	232	438	52.97%	0.4991	7447	20978	35.50%	7.56	3.45
	July 2008	245	469	52.24%	0.4995	6961	20245	34.38%	8.05	3.73
	June 2008	216	408	52.94%	0.4991	6446	18668	34.53%	7.74	3.54
MR-10 Customer and Non-Qwest Related	May 2009	4	7	57.14%	0.4949	13	37	35.14%	1.12	(0.59)
Trouble Reports Unbundled Loop ISDN	April 2009	8	13	61.54%	0.4865	9	26	34.62%	1.67	(0.24)
Capable Parity	March 2009	1	3	33.33%	0.4714	11	25	44.00%	-0.35	(1.21)
	February 2009	2	4	50.00%	0.5	16	36	44.44%	0.21	(1.18)
	January 2009	5	10	50.00%	0.5	9	45	20.00%	2.15	(0.07)
	December 2008	5	9	55.56%	0.4969	11	26	42.31%	0.69	(0.82)
	November 2008	4	15	26.67%	0.4422	7	19	36.84%	-0.61	(1.37)
	October 2008	6	13	46.15%	0.4985	6	31	19.35%	2.05	(0.13)
	September 2008	3	15	20.00%	0.4	5	31	16.13%	0.33	(1.03)
	August 2008	14	20	70.00%	0.4583	14	26	53.85%	1.09	(0.51)
	July 2008	9	18	50.00%	0.5	18	46	39.13%	0.80	(0.69)
	June 2008	7	17	41.18%	0.4922	16	35	45.71%	-0.31	(1.19)
MR-10 Customer and Non-Qwest Related	May 2009	31	61	50.82%	0.4999	6433	16874	38.12%	2.04	0.15
Trouble Reports UNE - P (POTS) Parity	April 2009	26	70	37.14%	0.4832	6074	16568	36.66%	0.08	(1.02)
	March 2009	25	59	42.37%	0.4941	6191	16710	37.05%	0.85	(0.57)
	February 2009	19	49	38.78%	0.4872	5133	14526	35.34%	0.50	(0.78)

	January 2009	33	96	34.38%	0.475	8620	26265	32.82%	0.32	(0.86)
	December 2008	24	67	35.82%	0.4795	6635	18865	35.17%	0.11	(1.00)
	November 2008	31	90	34.44%	0.4752	7844	21127	37.13%	-0.53	(1.32)
	October 2008	36	96	37.50%	0.4841	6591	17865	36.89%	0.12	(0.98)
	September 2008	32	83	38.55%	0.4867	6497	17854	36.39%	0.41	(0.82)
	August 2008	10	31	32.26%	0.4675	7447	20978	35.50%	-0.38	(1.23)
	July 2008	7	35	20.00%	0.4	6960	20244	34.38%	-1.79	(2.09)
	June 2008	3	11	27.27%	0.4454	6446	18668	34.53%	-0.51	(1.31)
MR-10 Customer and Non-Qwest Related	May 2009	0	1	0.00%	0	9	36	25.00%	-0.57	(1.35)
Trouble Reports UNE P (Centrex 21) Parity	April 2009	0	1	0.00%	0	6	31	19.35%	-0.48	(1.29)
	March 2009	0	1	0.00%	0	12	29	41.38%	-0.83	(1.50)
	February 2009	0	1	0.00%	0	12	42	28.57%	-0.63	(1.38)
	January 2009	0	2	0.00%	0	20	69	28.99%	-0.89	(1.54)
	December 2008	1	2	50.00%	0.5	23	56	41.07%	0.25	(1.25)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	18	70	25.71%	0.77	(0.94)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2009	0	1	0.00%	0	20	73	27.40%	-0.61	(1.37)
Trouble Reports UNE P (Centrex) Parity	April 2009	1	2	50.00%	0.5	30	100	30.00%	0.61	(1.03)
	March 2009	4	7	57.14%	0.4949	28	97	28.87%	1.59	(0.31)
	February 2009	0	5	0.00%	0	29	81	35.80%	-1.62	(1.99)
	January 2009	5	11	45.45%	0.4979	25	104	24.04%	1.58	(0.29)
	December 2008	0	4	0.00%	0	39	85	45.88%	-1.80	(2.09)
	November 2008	2	3	66.67%	0.4714	29	87	33.33%	1.20	(0.63)
	October 2008	6	14	42.86%	0.4949	40	107	37.38%	0.40	(0.93)
	September 2008	4	5	80.00%	0.4	36	101	35.64%	2.02	(0.08)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-11A LNP Trouble Reports Cleared	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
within 4 Hours LNP Parity 0.95	April 2009	1	1	100.00%	0	319	480	66.46%	-0.71	(1.43)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-11B LNP Trouble Reports Cleared	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
within 48 Hours - All Volumes LNP Parity 0.95	April 2009	1	1	100.00%	0	1085	1090	99.54%	-0.07	(1.04)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	1	1	100.00%	0	781	829	94.21%	-0.25	(1.15)
	November 2008	2	2	100.00%	0	863	879	98.18%	-0.19	(1.12)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	1135	1144	99.21%	-0.09	(1.05)

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	1146	1158	98.96%	-0.10	(1.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	May 2009	8265	9573	86.34%	0.3435	295858	358628	82.50%	-9.76	(6.93)
	April 2009	9513	10736	88.61%	0.3177	325546	372096	87.49%	-3.45	(3.10)
	March 2009	9196	10038	91.61%	0.2772	296725	338083	87.77%	-11.59	(8.04)
	February 2009	6765	8089	83.63%	0.37	270826	307295	88.13%	12.35	6.51
	January 2009	8404	9882	85.04%	0.3566	291092	351530	82.81%	-5.81	(4.53)
	December 2008	4345	5286	82.20%	0.3825	275042	359198	76.57%	-9.59	(6.83)
	November 2008	5495	6617	83.04%	0.3752	280940	335286	83.79%	1.63	(0.01)
	October 2008	7391	8121	91.01%	0.286	329215	374408	87.93%	-8.43	(6.13)
	September 2008	7915	8930	88.63%	0.3174	345291	390134	88.51%	-0.38	(1.23)
	August 2008	8343	9642	86.53%	0.3414	275344	319210	86.26%	-0.76	(1.46)
	July 2008	7880	10000	78.80%	0.4087	268333	346318	77.48%	-3.11	(2.89)
	June 2008	6235	8950	69.66%	0.4597	221039	346658	63.76%	-11.47	(7.97)
MR-3A Out of Service Cleared within 24 Hours Business Parity	May 2009	5	5	100.00%	0	691	824	83.86%	-0.98	(1.59)
	April 2009	1	1	100.00%	0	724	812	89.16%	-0.35	(1.21)
	March 2009	2	2	100.00%	0	710	822	86.37%	-0.56	(1.34)
	February 2009	2	2	100.00%	0	648	719	90.13%	-0.47	(1.28)
	January 2009	2	6	33.33%	0.4714	575	1325	43.40%	0.50	(0.96)
	December 2008	2	2	100.00%	0	562	793	70.87%	-0.91	(1.55)
	November 2008	4	7	57.14%	0.4949	732	1092	67.03%	0.55	(0.88)
	October 2008	1	1	100.00%	0	782	871	89.78%	-0.34	(1.20)
	September 2008	4	4	100.00%	0	725	844	85.90%	-0.81	(1.49)
	August 2008	4	5	80.00%	0.4	844	989	85.34%	0.34	(1.07)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	729	799	91.24%	-0.31	(1.19)
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	35	42	83.33%	-0.44	(1.27)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	12	13	92.31%	-0.28	(1.17)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	4	75.00%	0.433	15	29	51.72%	-0.87	(1.53)
	December 2008	1	1	100.00%	0	7	14	50.00%	-0.97	(1.59)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	21	24	87.50%	1.54	(0.66)
	August 2008	1	1	100.00%	0	31	37	83.78%	-0.43	(1.26)
	July 2008	1	1	100.00%	0	20	21	95.24%	-0.22	(1.13)
	June 2008	2	2	100.00%	0	16	20	80.00%	-0.67	(1.41)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	May 2009	1	1	100.00%	0	4739	5779	82.00%	-0.47	(1.28)
	April 2009	2	3	66.67%	0.4714	4945	5588	88.49%	1.18	(0.69)

	March 2009	4	4	100.00%	0	4820	5691	84.70%	-0.85	(1.52)
	February 2009	2	2	100.00%	0	4473	5095	87.79%	-0.53	(1.32)
	January 2009	2	8	25.00%	0.433	4098	9746	42.05%	0.98	(0.64)
	December 2008	0	3	0.00%	0	4519	6925	65.26%	2.37	0.05
	November 2008	5	9	55.56%	0.4969	4914	7442	66.03%	0.66	(0.79)
	October 2008	3	4	75.00%	0.433	5306	6069	87.43%	0.75	(0.87)
	September 2008	0	1	0.00%	0	5080	6018	84.41%	2.33	(0.39)
	August 2008	1	1	100.00%	0	6098	7275	83.82%	-0.44	(1.27)
	July 2008	1	1	100.00%	0	5923	6835	86.66%	-0.39	(1.24)
	June 2008	1	1	100.00%	0	5935	6530	90.89%	-0.32	(1.19)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	May 2009	4	4	100.00%	0	4739	5779	82.00%	-0.66	(1.40)
	April 2009	9	9	100.00%	0	4945	5588	88.49%	-0.62	(1.38)
	March 2009	4	4	100.00%	0	4820	5691	84.70%	-0.60	(1.37)
	February 2009	16	16	100.00%	0	4473	5095	87.79%	-0.75	(1.45)
	January 2009	1	4	25.00%	0.25	4098	9746	42.05%	-0.23	(1.14)
	December 2008	1	9	11.11%	0.22221796	4519	6925	65.26%	1.16	(0.64)
	November 2008	0	9	0.00%	0	4914	7442	66.03%	2.41	0.07
	October 2008	9	16	56.25%	0.187489	5306	6069	87.43%	0.75	(0.87)
	September 2008	1	1	100.00%	0	5080	6018	84.41%	-0.43	(1.26)
	August 2008	4	4	100.00%	0	6098	7275	83.82%	-0.62	(1.38)
	July 2008	1	1	100.00%	0	5923	6835	86.66%	-0.39	(1.24)
	June 2008	4	4	100.00%	0	5935	6530	90.89%	-0.45	(1.27)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	May 2009	1	1	100.00%	0	4048	4955	81.70%	-0.47	(1.29)
	April 2009	1	1	100.00%	0	4221	4776	88.38%	-0.36	(1.22)
	March 2009	1	1	100.00%	0	4110	4869	84.41%	-0.43	(1.26)
	February 2009	5	6	83.33%	0.3727	3825	4376	87.41%	0.30	(1.08)
	January 2009	0	1	0.00%	0	3523	8421	41.84%	0.85	(1.13)
	December 2008	4	7	57.14%	0.4949	3957	6132	64.53%	0.41	(0.97)
	November 2008	7	7	100.00%	0	4182	6350	65.86%	-1.90	(2.16)
	October 2008	5	5	100.00%	0	4524	5198	87.03%	-0.86	(1.52)
	September 2008	4	4	100.00%	0	4355	5174	84.17%	-0.87	(1.53)
	August 2008	4	5	80.00%	0.4	5254	6286	83.58%	0.22	(1.14)
	July 2008	1	1	100.00%	0	5080	5896	86.16%	-0.40	(1.24)
	June 2008	3	3	100.00%	0	5206	5731	90.84%	-0.55	(1.33)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	May 2009	13	17	76.47%	0.4242	4739	5779	82.00%	0.59	(0.79)
	April 2009	19	19	100.00%	0	4945	5588	88.49%	-1.57	(1.95)
	March 2009	18	20	90.00%	0.3	4820	5691	84.70%	-0.66	(1.40)
	February 2009	11	13	84.62%	0.3608	4473	5095	87.79%	0.35	(0.98)
	January 2009	12	29	41.38%	0.4925	4098	9746	42.05%	0.07	(1.08)
	December 2008	22	28	78.57%	0.4103	4519	6925	65.26%	-1.48	(1.90)
	November 2008	20	37	54.05%	0.4984	4914	7442	66.03%	1.53	(0.18)

	October 2008	35	36	97.22%	0.1643	5306	6069	87.43%	-1.77	(2.07)
	September 2008	19	22	86.36%	0.3432	5080	6018	84.41%	-0.25	(1.15)
	August 2008	13	13	100.00%	0	6098	7275	83.82%	-1.58	(1.96)
	July 2008	17	20	85.00%	0.3571	5923	6835	86.66%	0.22	(1.02)
	June 2008	3	3	100.00%	0	5935	6530	90.89%	-0.55	(1.33)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	8	10	80.00%	-0.48	(1.29)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	17	19	89.47%	-0.33	(1.20)
	January 2009	1	1	100.00%	0	15	29	51.72%	-0.95	(1.58)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	37	43	86.05%	-0.40	(1.24)
	March 2009	3	3	100.00%	0	31	38	81.58%	-0.79	(1.48)
	February 2009	3	3	100.00%	0	22	27	81.48%	-0.78	(1.48)
	January 2009	5	5	100.00%	0	20	41	48.78%	-2.16	(2.32)
	December 2008	1	1	100.00%	0	23	28	82.14%	-0.46	(1.28)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	29	34	85.29%	-0.57	(1.35)
	September 2008	1	1	100.00%	0	28	34	82.35%	-0.46	(1.28)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	159	191	83.25%	-0.63	(1.38)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	147	292	50.34%	-1.71	(2.04)
	December 2008	1	1	100.00%	0	165	222	74.32%	-0.59	(1.36)
	November 2008	2	3	66.67%	0.4714	167	210	79.52%	0.55	(1.00)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	195	224	87.05%	-0.38	(1.23)
	June 2008	1	3	33.33%	0.4714	182	199	91.46%	3.57	0.20
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	2	50.00%	0.5	0	5	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		1	1	100.00%	0	827	1019	81.16%	-0.48	(1.29)
January 2009		2	3	66.67%	0.4714	996	2219	44.89%	-0.76	(1.46)
December 2008		3	3	100.00%	0	1026	1567	65.48%	-1.26	(1.76)
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		1	1	100.00%	0	919	1152	79.77%	-0.50	(1.31)
September 2008		2	2	100.00%	0	975	1238	78.76%	-0.73	(1.45)
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		1	1	100.00%	0	1458	1839	79.28%	-0.51	(1.31)
June 2008		1	1	100.00%	0	1277	1419	89.99%	-0.33	(1.20)
May 2009		2	2	100.00%	0	1097	1327	82.67%	-0.65	(1.39)
April 2009		9	9	100.00%	0	1175	1436	81.82%	-1.41	(1.86)
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		March 2009	0	0	0.00%	0	0	0	0.00%	0.00
	February 2009	2	2	100.00%	0	954	1185	80.51%	-0.70	(1.42)
	January 2009	4	8	50.00%	0.5	1143	2511	45.52%	-0.25	(1.15)
	December 2008	3	3	100.00%	0	1191	1789	66.57%	-1.23	(1.75)
	November 2008	3	5	60.00%	0.4899	1267	1725	73.45%	0.68	(0.85)
	October 2008	6	6	100.00%	0	1057	1310	80.69%	-1.20	(1.73)
	September 2008	4	4	100.00%	0	1127	1420	79.37%	-1.02	(1.62)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	4	4	100.00%	0	1653	2063	80.13%	-1.00	(1.60)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	63	64	98.44%	-0.13	(1.08)
	April 2009	1	1	100.00%	0	70	73	95.89%	-0.21	(1.13)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours Business Parity	February 2009	2	2	100.00%	0	64	69	92.75%	-0.39
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		1	1	100.00%	0	86	91	94.51%	-0.24	(1.15)
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		1	1	100.00%	0	102	107	95.33%	-0.22	(1.13)
August 2008		1	1	100.00%	0	90	92	97.83%	-0.15	(1.09)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		1	1	100.00%	0	103	108	95.37%	-0.22	(1.13)
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		1	1	100.00%	0	466	480	97.08%	-0.17	(1.11)
March 2009		2	2	100.00%	0	465	490	94.90%	-0.33	(1.20)
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		1	1	100.00%	0	468	645	72.56%	-0.61	(1.37)

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	541	551	98.19%	-0.14	(1.08)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	468	645	72.56%	-0.61	(1.37)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	606	630	96.19%	-0.20	(1.12)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	618	637	97.02%	-0.18	(1.11)
MR-3C Out of Service Cleared within 24 Hours PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	352	360	97.78%	-0.15	(1.09)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	400	420	95.24%	-0.22	(1.14)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	May 2009	2	2	100.00%	0	438	447	97.99%	-0.20	(1.12)
	April 2009	3	3	100.00%	0	466	480	97.08%	-0.30	(1.18)
	March 2009	2	2	100.00%	0	465	490	94.90%	-0.33	(1.20)
	February 2009	1	1	100.00%	0	416	429	96.97%	-0.18	(1.11)
	January 2009	4	5	80.00%	0.4	468	645	72.56%	-0.37	(1.23)
	December 2008	4	5	80.00%	0.4	416	504	82.54%	0.15	(1.18)
	November 2008	3	4	75.00%	0.433	460	526	87.45%	0.75	(0.88)
	October 2008	4	4	100.00%	0	479	499	95.99%	-0.41	(1.25)
	September 2008	7	7	100.00%	0	606	630	96.19%	-0.52	(1.32)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	618	637	97.02%	-0.18	(1.11)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	May 2009	39	39	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	36	37	97.30%	0.1622	14	14	100.00%	0.00	(1.36)
	March 2009	33	33	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	23	23	100.00%	0	18	18	100.00%	0.00	0.00
	January 2009	43	44	97.73%	0.149	30	30	100.00%	0.00	(1.15)
	December 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	30	30	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	49	49	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	33	33	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	44	45	97.78%	0.1474	11	11	100.00%	0.00	(1.52)
	July 2008	47	47	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	44	44	100.00%	0	16	17	94.12%	-0.88	(1.53)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	16	16	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	9	9	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	4	4	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	May 2009	9	9	100.00%	0	90	92	97.83%	-0.25	(1.15)
	April 2009	1	1	100.00%	0	71	72	98.61%	-0.12	(1.07)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2009	4	4	100.00%	0	88	88	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	4	4	100.00%	0	78	79	98.73%	-0.16	(1.10)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9	9	100.00%	0	92	92	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	May 2009	127	129	98.45%	0.1235	5107	6153	83.00%	-4.62	(3.81)
Hours Unbundled Loop Analog Parity	April 2009	107	109	98.17%	0.1342	5342	5991	89.17%	-3.00	(2.82)
	March 2009	109	110	99.09%	0.0949	5216	6107	85.41%	-4.03	(3.45)
	February 2009	89	91	97.80%	0.1466	4825	5456	88.43%	-2.77	(2.68)
	January 2009	124	156	79.49%	0.4038	4490	10292	43.63%	-8.96	(6.45)
	December 2008	69	88	78.41%	0.4115	4853	7328	66.23%	-2.40	(2.46)
	November 2008	118	128	92.19%	0.2684	5306	7893	67.22%	-5.97	(4.63)
	October 2008	133	135	98.52%	0.1208	5712	6490	88.01%	-3.72	(3.26)
	September 2008	105	108	97.22%	0.1643	5590	6549	85.36%	-3.46	(3.10)
	August 2008	123	124	99.19%	0.0894	6568	7751	84.74%	-4.44	(3.70)
	July 2008	142	146	97.26%	0.1632	6412	7344	87.31%	-3.58	(3.17)
	June 2008	114	114	100.00%	0	6466	7075	91.39%	-3.25	(2.98)
MR-3D Out of Service Cleared within 24	May 2009	0	1	0.00%	0	20	20	100.00%	0.00	0.01
Hours Unbundled Loop ISDN Capable Parity	April 2009	3	3	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	3	3	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
MR-3E Out of Service Cleared within 24	May 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
Parity	March 2009	5	5	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	4	4	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
MR-3E Out of Service Cleared within 24	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
Parity	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	4	4	100.00%	0	81	81	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	May 2009	20	20	100.00%	0	1167	1400	83.36%	-1.98	(2.21)
	April 2009	18	18	100.00%	0	1244	1513	82.22%	-1.96	(2.19)
	March 2009	17	17	100.00%	0	1140	1352	84.32%	-1.77	(2.07)
	February 2009	20	20	100.00%	0	1018	1253	81.25%	-2.13	(2.30)
	January 2009	23	25	92.00%	0.2713	1219	2610	46.70%	-4.52	(3.75)
	December 2008	11	16	68.75%	0.4635	1273	1890	67.35%	-0.12	(1.07)
	November 2008	13	14	92.86%	0.2575	1335	1800	74.17%	-1.59	(1.97)
	October 2008	22	23	95.65%	0.2039	1130	1388	81.41%	-1.74	(2.06)
	September 2008	16	16	100.00%	0	1223	1519	80.51%	-1.96	(2.19)
	August 2008	24	24	100.00%	0	1789	2138	83.68%	-2.15	(2.31)
	July 2008	15	15	100.00%	0	1722	2136	80.62%	-1.89	(2.15)
	June 2008	22	22	100.00%	0	1546	1710	90.41%	-1.52	(1.92)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	May 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	4	4	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
MR-4A All Troubles Cleared within 48 Hours Business Parity	May 2009	5	5	100.00%	0	923	954	96.75%	-0.41	(1.25)
	April 2009	1	1	100.00%	0	913	933	97.86%	-0.15	(1.09)
	March 2009	2	2	100.00%	0	933	957	97.49%	-0.23	(1.14)
	February 2009	4	4	100.00%	0	835	858	97.32%	-0.33	(1.20)
	January 2009	4	7	57.14%	0.4949	1107	1530	72.35%	0.90	(0.68)
	December 2008	2	2	100.00%	0	800	913	87.62%	-0.53	(1.32)
	November 2008	6	7	85.71%	0.3499	1150	1245	92.37%	0.66	(0.89)
	October 2008	2	2	100.00%	0	1001	1016	98.52%	-0.17	(1.11)
	September 2008	4	4	100.00%	0	958	981	97.66%	-0.31	(1.19)
	August 2008	5	5	100.00%	0	1119	1142	97.99%	-0.32	(1.19)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	916	934	98.07%	-0.24	(1.15)
MR-4A All Troubles Cleared within 48	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Hours Centrex Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	1	1	100.00%	0	47	48	97.92%	-0.14	(1.09)	
	July 2008	1	1	100.00%	0	24	27	88.89%	-0.35	(1.21)	
	June 2008	1	1	100.00%	0	41	41	100.00%	0.00	0.00	
	MR-4A All Troubles Cleared within 48	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Hours Centrex 21 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		2	2	100.00%	0	14	15	93.33%	-0.36	(1.22)	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		4	4	100.00%	0	25	30	83.33%	-0.84	(1.51)	
December 2008		1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		2	3	66.67%	0.4714	26	26	100.00%	0.00	(0.23)	
August 2008		1	1	100.00%	0	40	41	97.56%	-0.16	(1.09)	
July 2008		1	1	100.00%	0	25	25	100.00%	0.00	0.00	
June 2008		2	2	100.00%	0	26	26	100.00%	0.00	0.00	
MR-4A All Troubles Cleared within 48		May 2009	1	1	100.00%	0	6859	7106	96.52%	-0.19	(1.12)
Hours Line Sharing Parity		April 2009	3	3	100.00%	0	6678	6847	97.53%	-0.28	(1.17)
	March 2009	4	4	100.00%	0	6839	7041	97.13%	-0.34	(1.21)	
	February 2009	2	2	100.00%	0	6199	6369	97.33%	-0.23	(1.14)	
	January 2009	5	8	62.50%	0.4841	8580	12488	68.71%	0.38	(0.97)	
	December 2008	3	3	100.00%	0	7284	8488	85.82%	-0.70	(1.43)	
	November 2008	7	9	77.78%	0.4157	8396	9296	90.32%	1.27	(0.52)	
	October 2008	4	4	100.00%	0	7490	7627	98.20%	-0.27	(1.16)	
	September 2008	1	1	100.00%	0	7260	7462	97.29%	-0.17	(1.10)	
	August 2008	1	1	100.00%	0	8711	8939	97.45%	-0.16	(1.10)	
	July 2008	1	1	100.00%	0	8382	8641	97.00%	-0.18	(1.11)	
	June 2008	1	1	100.00%	0	7936	8082	98.19%	-0.14	(1.08)	
	MR-4A All Troubles Cleared within 48	May 2009	9	9	100.00%	0	6859	7106	96.52%	-0.33	(1.20)
	Hours Line Splitting Parity	April 2009	9	9	100.00%	0	6678	6847	97.53%	-0.28	(1.17)
March 2009		4	4	100.00%	0	6839	7041	97.13%	-0.24	(1.15)	
February 2009		25	25	100.00%	0	6199	6369	97.33%	-0.37	(1.23)	
January 2009		16	16	100.00%	0	8580	12488	68.71%	-1.35	(1.82)	
December 2008		1	16	6.25%	0.187489	7284	8488	85.82%	3.49	0.41	
November 2008		4	9	44.45%	0.22221796	8396	9296	90.32%	1.39	(0.62)	
October 2008		25	25	100.00%	0	7490	7627	98.20%	-0.30	(1.18)	
September 2008		4	4	100.00%	0	7260	7462	97.29%	-0.24	(1.14)	
August 2008		16	16	100.00%	0	8711	8939	97.45%	-0.32	(1.20)	
July 2008		9	9	100.00%	0	8382	8641	97.00%	-0.30	(1.19)	
June 2008		9	9	100.00%	0	7936	8082	98.19%	-0.23	(1.14)	
MR-4A All Troubles Cleared within 48		May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours PBX Parity		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)	

	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	May 2009	1	1	100.00%	0	5936	6152	96.49%	-0.19	(1.12)
	April 2009	1	1	100.00%	0	5765	5914	97.48%	-0.16	(1.10)
	March 2009	1	1	100.00%	0	5906	6084	97.07%	-0.17	(1.11)
	February 2009	7	7	100.00%	0	5364	5511	97.33%	-0.44	(1.27)
	January 2009	0	1	0.00%	0	7473	10958	68.20%	1.46	(0.71)
	December 2008	7	7	100.00%	0	6484	7575	85.60%	-1.08	(1.66)
	November 2008	7	7	100.00%	0	7246	8051	90.00%	-0.88	(1.54)
	October 2008	5	5	100.00%	0	6489	6611	98.15%	-0.31	(1.19)
	September 2008	4	4	100.00%	0	6302	6481	97.24%	-0.34	(1.20)
	August 2008	5	5	100.00%	0	7592	7797	97.37%	-0.37	(1.22)
	July 2008	1	1	100.00%	0	7314	7545	96.94%	-0.18	(1.11)
	June 2008	3	3	100.00%	0	7020	7148	98.21%	-0.23	(1.14)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	May 2009	19	21	90.48%	0.2935	6859	7106	96.52%	1.51	(0.41)
	April 2009	23	23	100.00%	0	6678	6847	97.53%	-0.76	(1.46)
	March 2009	25	26	96.15%	0.1923	6839	7041	97.13%	0.30	(1.05)
	February 2009	18	18	100.00%	0	6199	6369	97.33%	-0.70	(1.43)
	January 2009	26	35	74.29%	0.4371	8580	12488	68.71%	-0.71	(1.43)
	December 2008	25	28	89.29%	0.3093	7284	8488	85.82%	-0.53	(1.32)
	November 2008	37	39	94.87%	0.2206	8396	9296	90.32%	-0.96	(1.58)
	October 2008	38	38	100.00%	0	7490	7627	98.20%	-0.83	(1.51)
	September 2008	29	29	100.00%	0	7260	7462	97.29%	-0.90	(1.55)
	August 2008	15	15	100.00%	0	8711	8939	97.45%	-0.63	(1.38)
	July 2008	21	21	100.00%	0	8382	8641	97.00%	-0.80	(1.49)
	June 2008	3	3	100.00%	0	7936	8082	98.19%	-0.23	(1.14)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	May 2009	1	1	100.00%	0	15	15	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	22	22	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	25	30	83.33%	-0.44	(1.27)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	29	29	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	May 2009	1	1	100.00%	0	27	29	93.10%	-0.27	(1.16)
	April 2009	1	1	100.00%	0	47	48	97.92%	-0.14	(1.09)
	March 2009	3	3	100.00%	0	39	42	92.86%	-0.46	(1.28)
	February 2009	4	4	100.00%	0	31	31	100.00%	0.00	0.00
	January 2009	5	5	100.00%	0	36	46	78.26%	-1.12	(1.68)
	December 2008	2	2	100.00%	0	27	30	90.00%	-0.46	(1.28)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	38	41	92.68%	-0.39	(1.24)
	September 2008	1	1	100.00%	0	31	35	88.57%	-0.35	(1.22)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	209	219	95.43%	-0.31	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	241	323	74.61%	-1.01	(1.61)
	December 2008	1	1	100.00%	0	239	251	95.22%	-0.22	(1.14)
	November 2008	3	3	100.00%	0	233	241	96.68%	-0.32	(1.19)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	199	206	96.60%	5.32	0.07
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	234	244	95.90%	-0.21	(1.13)
	June 2008	1	3	33.33%	0.4714	226	227	99.56%	17.21	1.07
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	3	6	50.00%	-1.22	(1.74)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	1278	1319	96.89%	-0.18	(1.11)
	January 2009	2	3	66.67%	0.4714	2006	2929	68.49%	0.07	(1.28)
	December 2008	3	3	100.00%	0	1755	2005	87.53%	-0.65	(1.40)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	1455	1519	95.79%	-0.21	(1.13)
	September 2008	2	2	100.00%	0	1534	1613	95.10%	-0.32	(1.19)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	2197	2337	94.01%	-0.25	(1.15)
	June 2008	1	1	100.00%	0	1765	1810	97.51%	-0.16	(1.10)
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	May 2009	3	3	100.00%	0	1576	1654	95.28%	-0.38	(1.23)
	April 2009	10	10	100.00%	0	1681	1763	95.35%	-0.70	(1.42)
	March 2009	1	1	100.00%	0	1579	1649	95.76%	-0.21	(1.13)
	February 2009	2	2	100.00%	0	1467	1513	96.96%	-0.25	(1.15)

	January 2009	7	12	58.33%	0.493	2247	3252	69.10%	0.81	(0.68)
	December 2008	3	3	100.00%	0	1994	2256	88.39%	-0.63	(1.38)
	November 2008	5	6	83.33%	0.3727	2106	2250	93.60%	1.03	(0.73)
	October 2008	8	8	100.00%	0	1639	1707	96.02%	-0.57	(1.35)
	September 2008	5	5	100.00%	0	1733	1819	95.27%	-0.50	(1.30)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	5	5	100.00%	0	2431	2581	94.19%	-0.55	(1.34)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	May 2009	1	1	100.00%	0	204	205	99.51%	-0.07	(1.04)
	April 2009	1	1	100.00%	0	205	205	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	274	274	100.00%	0.00	0.00
	February 2009	2	2	100.00%	0	197	197	100.00%	0.00	0.00
	January 2009	3	3	100.00%	0	248	265	93.58%	-0.45	(1.27)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	241	242	99.59%	-0.06	(1.04)
	October 2008	1	1	100.00%	0	257	257	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	299	300	99.67%	-0.06	(1.04)
	August 2008	1	1	100.00%	0	275	276	99.64%	-0.06	(1.04)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	282	284	99.30%	-0.12	(1.07)
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	8	9	88.89%	-0.34	(1.20)
	July 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	1085	1090	99.54%	-0.07	(1.04)
	March 2009	2	2	100.00%	0	959	965	99.38%	-0.11	(1.07)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1081	1085	99.63%	-0.06	(1.04)
	July 2008	1	1	100.00%	0	1146	1158	98.96%	-0.10	(1.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	959	965	99.38%	-0.08	(1.05)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	863	879	98.18%	-0.14	(1.08)
	October 2008	1	1	100.00%	0	948	952	99.58%	-0.06	(1.04)
	September 2008	9	9	100.00%	0	1135	1144	99.21%	-0.15	(1.09)

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1225	1232	99.43%	-0.08	(1.05)
MR-4C All Troubles Cleared within 48 Hours PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	880	885	99.44%	-0.08	(1.05)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	584	588	99.32%	-0.08	(1.05)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	691	695	99.42%	-0.08	(1.05)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	May 2009	5	5	100.00%	0	1186	1190	99.66%	-0.13	(1.08)
	April 2009	8	8	100.00%	0	1085	1090	99.54%	-0.19	(1.12)
	March 2009	4	4	100.00%	0	959	965	99.38%	-0.16	(1.10)
	February 2009	6	6	100.00%	0	781	785	99.49%	-0.17	(1.11)
	January 2009	13	13	100.00%	0	933	1035	90.14%	-1.18	(1.72)
	December 2008	9	9	100.00%	0	781	829	94.21%	-0.74	(1.45)
	November 2008	7	7	100.00%	0	863	879	98.18%	-0.36	(1.22)
	October 2008	8	8	100.00%	0	948	952	99.58%	-0.18	(1.11)
	September 2008	11	11	100.00%	0	1135	1144	99.21%	-0.29	(1.18)
	August 2008	4	4	100.00%	0	1081	1085	99.63%	-0.12	(1.07)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	1225	1232	99.43%	-0.13	(1.08)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	8	8	100.00%	0.00	0.00
	October 2008	2	2	100.00%	0	13	14	92.86%	-0.37	(1.22)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	May 2009	52	52	100.00%	0	20	20	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	50	50	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	49	49	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	40	40	100.00%	0	18	18	100.00%	0.00	0.00
	January 2009	61	62	98.39%	0.126	30	30	100.00%	0.00	(1.27)
	December 2008	40	40	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	47	47	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	68	68	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	57	57	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	62	62	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	63	64	98.44%	0.124	23	23	100.00%	0.00	(1.38)
	June 2008	58	58	100.00%	0	17	17	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	April 2009	4	4	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	9	9	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	49	49	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	4	4	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	9	9	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	9	9	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	4	4	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	May 2009	16	16	100.00%	0	92	92	100.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	April 2009	4	4	100.00%	0	72	72	100.00%	0.00	0.00
	March 2009	4	4	100.00%	0	83	84	98.81%	-0.15	(1.09)
	February 2009	4	4	100.00%	0	88	88	100.00%	0.00	0.00
	January 2009	9	9	100.00%	0	131	131	100.00%	0.00	0.00
	December 2008	25	25	100.00%	0	79	79	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	102	102	100.00%	0.00	0.00
	October 2008	36	36	100.00%	0	92	92	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	85	85	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	May 2009	165	165	100.00%	0	7876	8126	96.92%	-2.27	(2.38)
Hours Unbundled Loop Analog Parity	April 2009	156	157	99.36%	0.0796	7607	7778	97.80%	-1.32	(1.80)
	March 2009	142	142	100.00%	0	7661	7868	97.37%	-1.94	(2.18)
	February 2009	108	108	100.00%	0	6860	7033	97.54%	-1.64	(2.00)
	January 2009	209	218	95.87%	0.1989	9376	13369	70.13%	-8.24	(6.01)
	December 2008	116	123	94.31%	0.2317	7904	9147	86.41%	-2.54	(2.54)
	November 2008	159	161	98.76%	0.1108	9128	10043	90.89%	-3.44	(3.09)

	October 2008	179	179	100.00%	0	8298	8438	98.34%	-1.72	(2.05)
	September 2008	144	144	100.00%	0	8226	8436	97.51%	-1.90	(2.16)
	August 2008	174	174	100.00%	0	9640	9871	97.66%	-2.02	(2.23)
	July 2008	202	202	100.00%	0	9379	9650	97.19%	-2.39	(2.45)
	June 2008	156	157	99.36%	0.0796	8998	9150	98.34%	-1.00	(1.61)
MR-4D All Troubles Cleared within 48	May 2009	1	1	100.00%	0	20	20	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	April 2009	4	4	100.00%	0	14	14	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	30	30	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	10	10	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	4	4	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	3	3	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	5	5	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	7	7	100.00%	0	17	17	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2009	5	5	100.00%	0	4	4	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	9	9	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	5	5	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	2	2	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	4	4	100.00%	0	2	2	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2009	4	4	100.00%	0	97	97	100.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	April 2009	1	1	100.00%	0	77	77	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	88	88	100.00%	0.00	0.00
	February 2009	9	9	100.00%	0	81	81	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	128	131	97.71%	-0.15	(1.09)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	70	70	100.00%	0.00	0.00
	October 2008	1	1	100.00%	0	89	89	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	113	114	99.12%	-0.09	(1.06)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	125	125	100.00%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	May 2009	23	23	100.00%	0	1745	1824	95.67%	-1.01	(1.62)
	April 2009	19	20	95.00%	0.2179	1837	1922	95.58%	0.12	(1.15)
	March 2009	24	24	100.00%	0	1716	1787	96.03%	-0.99	(1.60)
	February 2009	23	23	100.00%	0	1587	1634	97.12%	-0.82	(1.50)
	January 2009	26	27	96.30%	0.1889	2384	3406	69.99%	-2.97	(2.81)
	December 2008	16	21	76.19%	0.4259	2155	2426	88.83%	1.83	(0.14)
	November 2008	17	17	100.00%	0	2237	2382	93.91%	-1.05	(1.64)
	October 2008	29	29	100.00%	0	1779	1848	96.27%	-1.05	(1.64)
	September 2008	18	18	100.00%	0	1902	1989	95.63%	-0.90	(1.55)
	August 2008	32	32	100.00%	0	2598	2701	96.19%	-1.12	(1.68)
	July 2008	22	22	100.00%	0	2580	2730	94.51%	-1.13	(1.68)
	June 2008	35	35	100.00%	0	2154	2201	97.86%	-0.87	(1.53)
	May 2009	2	2	100.00%	0	4	4	100.00%	0.00	0.00
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	April 2009	1	1	100.00%	0	3	3	100.00%	0.00
March 2009		1	1	100.00%	0	5	5	100.00%	0.00	0.00
February 2009		2	2	100.00%	0	2	2	100.00%	0.00	0.00
January 2009		2	2	100.00%	0	6	6	100.00%	0.00	0.00
December 2008		3	3	100.00%	0	3	3	100.00%	0.00	0.00
November 2008		1	1	100.00%	0	1	1	100.00%	0.00	0.00
October 2008		3	3	100.00%	0	2	2	100.00%	0.00	0.00
September 2008		7	7	100.00%	0	6	6	100.00%	0.00	0.00
August 2008		3	3	100.00%	0	1	1	100.00%	0.00	0.00
July 2008		4	4	100.00%	0	5	5	100.00%	0.00	0.00
June 2008		3	3	100.00%	0	2	2	100.00%	0.00	0.00
May 2009		1	1	100.00%	0	81	108	75.00%	-0.57	(1.35)
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity		March 2009	1	1	100.00%	0	70	92	76.09%	-0.56
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	February 2009	1	1	100.00%	0	64	88	72.73%	-0.61
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		2	2	100.00%	0	64	102	62.75%	-1.08	(1.66)
October 2008		1	1	100.00%	0	66	92	71.74%	-0.62	(1.38)
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		1	1	100.00%	0	69	98	70.41%	-0.65	(1.39)
July 2008		1	1	100.00%	0	50	75	66.67%	-0.70	(1.43)
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		1	1	100.00%	0	0	0	0.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	May 2009	27	42	64.29%	0.4792	70	92	76.09%	1.49	(0.27)
Enhanced Extended Loops - DS1 Capable	April 2009	22	33	66.67%	0.4714	51	72	70.83%	0.44	(0.87)
Parity	March 2009	28	40	70.00%	0.4583	63	84	75.00%	0.60	(0.77)
	February 2009	20	29	68.97%	0.4626	64	88	72.73%	0.39	(0.90)
	January 2009	25	53	47.17%	0.4992	75	131	57.25%	1.25	(0.34)
	December 2008	34	49	69.39%	0.4609	55	79	69.62%	0.03	(1.10)
	November 2008	16	38	42.11%	0.4937	64	102	62.75%	2.25	0.21
	October 2008	18	26	69.23%	0.4615	66	92	71.74%	0.25	(0.99)
	September 2008	27	39	69.23%	0.4615	54	96	56.25%	-1.38	(1.84)
	August 2008	25	40	62.50%	0.4841	69	98	70.41%	0.92	(0.57)
	July 2008	32	48	66.67%	0.4714	50	75	66.67%	0.00	(1.00)
	June 2008	29	49	59.18%	0.4915	56	86	65.12%	0.70	(0.69)
MR-5A All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
LIS Trunk Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	2	50.00%	0.5	2	3	66.67%	0.39	(1.32)
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	July 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	64	88	72.73%	1.62	(0.65)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	64	102	62.75%	1.29	(0.81)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	56	86	65.12%	-1.02	(1.62)
MR-5A All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	54	96	56.25%	0.18	(1.30)
	August 2008	1	2	50.00%	0.5	69	98	70.41%	0.63	(1.02)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	May 2009	70	91	76.92%	0.4213	70	92	76.09%	-0.13	(1.08)
Unbundled Loop - DS1 Capable Parity	April 2009	58	83	69.88%	0.4588	51	72	70.83%	0.13	(1.03)
	March 2009	67	91	73.63%	0.4407	63	84	75.00%	0.21	(0.98)
	February 2009	67	92	72.83%	0.4449	64	88	72.73%	-0.01	(1.01)
	January 2009	74	140	52.86%	0.4992	75	131	57.25%	0.73	(0.63)
	December 2008	71	102	69.61%	0.4599	55	79	69.62%	0.00	(1.10)
	November 2008	60	94	63.83%	0.4805	64	102	62.75%	-0.16	(1.10)
	October 2008	64	104	61.54%	0.4865	66	92	71.74%	1.58	(0.17)
	September 2008	52	91	57.14%	0.4949	54	96	56.25%	-0.12	(1.07)
	August 2008	52	89	58.43%	0.4928	69	98	70.41%	1.79	(0.05)
	July 2008	73	130	56.15%	0.4962	50	75	66.67%	1.54	(0.19)
	June 2008	58	91	63.74%	0.4808	56	86	65.12%	0.19	(0.98)
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS0 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	43	61	70.49%	-0.64	(1.39)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	57	83	68.67%	-1.15	(1.70)
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	62	81	76.54%	-0.55	(1.33)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	50	70	71.43%	-0.63	(1.38)
	October 2008	3	3	100.00%	0	72	89	80.90%	-0.83	(1.50)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
E911 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00

	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2009	5	11	45.45%	0.4979	71	97	73.20%	1.97	(0.07)
Enhanced Extended Loops - DS1 Capable Parity	April 2009	4	5	80.00%	0.4	61	77	79.22%	-0.04	(1.03)
	March 2009	6	8	75.00%	0.433	54	88	61.36%	-0.76	(1.46)
	February 2009	1	3	33.33%	0.4714	62	81	76.54%	1.73	(0.38)
	January 2009	6	10	60.00%	0.4899	66	131	50.38%	-0.59	(1.36)
	December 2008	4	9	44.44%	0.4969	76	101	75.25%	2.05	(0.06)
	November 2008	7	12	58.33%	0.493	50	70	71.43%	0.93	(0.64)
	October 2008	2	2	100.00%	0	72	89	80.90%	-0.68	(1.41)
	September 2008	2	3	66.67%	0.4714	52	71	73.24%	0.25	(1.18)
	August 2008	6	9	66.67%	0.4714	76	114	66.67%	0.00	(1.00)
	July 2008	6	11	54.55%	0.4979	66	103	64.08%	0.63	(0.81)
	June 2008	3	10	30.00%	0.4583	70	125	56.00%	1.59	(0.24)
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
ISDN Primary Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	28	32	87.50%	-0.37	(1.23)
	February 2009	0	1	0.00%	0	28	42	66.67%	1.40	(0.76)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
LIS Trunk Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	July 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	April 2009	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	2	50.00%	0.5	1	2	50.00%	0.00	(1.00)
MR-5B All Troubles Cleared within 4 Hours	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	5	20.00%	0.4	70	125	56.00%	1.59	(0.32)
MR-5B All Troubles Cleared within 4 Hours	May 2009	6	8	75.00%	0.433	71	97	73.20%	-0.11	(1.07)
Unbundled Loop - DS1 Capable Parity	April 2009	10	16	62.50%	0.4841	61	77	79.22%	1.50	(0.33)
	March 2009	8	15	53.33%	0.4989	54	88	61.36%	0.59	(0.81)
	February 2009	9	16	56.25%	0.4961	62	81	76.54%	1.75	(0.18)
	January 2009	12	19	63.16%	0.4824	66	131	50.38%	-1.04	(1.63)
	December 2008	6	9	66.67%	0.4714	76	101	75.25%	0.57	(0.87)
	November 2008	12	16	75.00%	0.433	50	70	71.43%	-0.29	(1.17)
	October 2008	12	17	70.59%	0.4556	72	89	80.90%	0.99	(0.60)
	September 2008	13	16	81.25%	0.3903	52	71	73.24%	-0.65	(1.40)
	August 2008	9	17	52.94%	0.4991	76	114	66.67%	1.12	(0.49)
	July 2008	5	12	41.67%	0.493	66	103	64.08%	1.53	(0.27)
	June 2008	7	11	63.64%	0.481	70	125	56.00%	-0.49	(1.30)
MR-6A Mean Time to Restore Business	May 2009	2.56388889	5	12:18	0.347222222	0	953	15:17	-0.34	(1.21)
Parity	April 2009	0.11805556	1	2:50	0	0	932	12:57	-0.74	(1.45)
	March 2009	0.225	2	2:42	0.023611111	0	955	13:37	-0.81	(1.49)
	February 2009	1.44652778	4	8:41	0.351388889	0	857	17:20	-0.24	(1.14)
	January 2009	13.6388889	7	22:46	1.428472222	0	1528	14:02	0.65	(0.56)
	December 2008	0.32430556	2	3:53	0.143055556	0	911	23:33	-0.92	(1.56)
	November 2008	8.46180556	7	5:01	1.313888889	0	1245	21:19	1.07	(0.33)
	October 2008	1.17152778	2	14:03	0.416666667	0	1013	11:58	0.21	(0.69)
	September 2008	1.26597222	4	7:36	0.286111111	0	981	14:05	-0.88	(1.53)
	August 2008	3.85416667	5	18:30	0.421527778	0	1142	14:13	0.73	(0.48)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	1.47847222	3	11:50	0.31875	0	930	10:50	0.14	(0.74)
MR-6A Mean Time to Restore Centrex	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.81597222	1	19:35	0	26.22361111	48	13:07	0.48	(0.59)
	July 2008	0.92708333	1	22:15	0	22.86041667	27	20:19	0.05	(0.71)
	June 2008	0.33333333	1	8:00	0	14.62152778	41	8:34	-0.06	(1.04)
MR-6A Mean Time to Restore Centrex 21	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

Parity	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2009	0.95138889	2	11:25	0.490972222	7.883333333	15	12:37	-0.12	(1.07)	
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	January 2009	2.68472222	4	16:06	0.386805556	36.77430556	30	5:25	-1.23	(1.75)	
	December 2008	0.20902778	1	5:01	0	18.96111111	14	8:30	-0.72	(1.43)	
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2008	4.65069444	3	13:12	1.173611111	11.98055556	26	11:04	3.71	0.32	
	August 2008	0.78611111	1	18:52	0	19.47777778	41	11:24	0.70	(0.70)	
	July 2008	0.35833333	1	8:36	0	12.70555556	25	12:12	-0.38	(1.23)	
	June 2008	0.88888889	2	10:40	0.418055556	12.57430556	26	11:36	-0.12	(1.07)	
	MR-6A Mean Time to Restore Line Sharing Parity	May 2009	0.19513889	1	4:41	0	0	7102	17:23	-0.72	(1.43)
	April 2009	2.18819444	3	17:30	0.438888889	0	0	6840	15:23	0.19	(0.63)
March 2009	2.00138889	4	12:00	0.333333333	0	0	7033	16:31	-0.32	(1.19)	
February 2009	0.72430556	2	8:41	0.280555556	0	0	6364	17:01	-0.26	(1.16)	
January 2009	11.825	8	11:28	1.026388889	0	0	12486	19:18	-0.52	(1.32)	
December 2008	4.67638889	3	13:25	0.45625	0	0	8484	3:18	0.56	(0.54)	
November 2008	11.1541667	9	5:45	0.876388889	0	0	9295	23:21	0.98	(0.34)	
October 2008	3.11944444	4	18:43	0.209722222	0	0	7616	15:10	0.52	(0.55)	
September 2008	1.03680556	1	0:53	0	0	0	7459	16:29	0.49	(0.33)	
August 2008	0.56180556	1	13:29	0	0	0	8938	17:00	-0.15	(1.09)	
July 2008	0.86041667	1	20:39	0	0	0	8636	17:29	0.08	(0.68)	
June 2008	0.51041667	1	12:15	0	0	0	8076	13:22	-0.07	(1.04)	
MR-6A Mean Time to Restore Line Splitting Parity	May 2009	3.57840278	9	9:32	0.151234568	0	0	7102	17:23	-0.22	(1.13)
April 2009	0.33302517	9	0:53	0.003164063	0	0	6840	15:23	-0.96	(1.58)	
March 2009	0.04168403	4	0:15	0.006601563	0	0	7033	16:31	-0.70	(1.42)	
February 2009	8.64523341	25	8:18	0.151234568	0	0	6364	17:01	-0.14	(1.09)	
January 2009	10.5309264	16	15:47	0.10382716	0	0	12486	19:18	-1.12	(1.68)	
December 2008	142.122825	16	21:12	3.36875434	0	0	8484	3:18	2.82	0.34	
November 2008	33.7770838	9	18:05	0.917072242	0	0	9295	23:21	2.05	0.09	
October 2008	4.9166903	25	4:43	0.238333816	0	0	7616	15:10	-0.75	(1.45)	
September 2008	0.97241512	4	5:50	0.368381559	0	0	7459	16:29	-0.38	(1.23)	
August 2008	0.23765625	16	0:21	0.000434028	0	0	8938	17:00	-1.19	(1.72)	
July 2008	0.95197965	9	2:32	0.163912519	0	0	8636	17:29	-0.41	(1.25)	
June 2008	0.7644102	9	2:02	0.056076871	0	0	8076	13:22	-0.71	(1.43)	
MR-6A Mean Time to Restore PBX Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2009	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
March 2009	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
February 2009	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
January 2009	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
December 2008	0.84513889	1	20:17	0	3.480555556	4	20:53	-0.02	(1.01)		
November 2008	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
October 2008	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
September 2008	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
August 2008	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
July 2008	0.79027778	1	18:58	0	4.049305556	16	6:04	1.76	(0.33)		
June 2008	0	0	0:00	0	0	0	0	0:00	0.00	0.00	
MR-6A Mean Time to Restore Residence Parity	May 2009	0.14375	1	3:27	0	0	6149	17:42	-0.82	(1.50)	
April 2009	0.22777778	1	5:28	0	0	0	5908	15:46	-0.51	(1.31)	
March 2009	0.15138889	1	3:38	0	0	0	6078	16:58	-0.45	(1.27)	
February 2009	5.66180556	7	19:25	0.591666667	0	0	5507	16:58	0.16	(0.47)	
January 2009	2.04722222	1	1:08	0	0	0	10958	20:02	0.12	(0.64)	
December 2008	6.20208333	7	21:16	0.542361111	0	0	7573	3:45	-0.55	(1.33)	

	November 2008	3.19444444	7	10:57	0.414583333	0	8050	23:40	-1.72	(2.04)
	October 2008	2.8	5	13:26	0.445138889	0	6603	15:40	-0.37	(1.23)
	September 2008	3.51597222	4	21:06	0.061805556	0	6478	16:51	0.49	(0.45)
	August 2008	4.54513889	5	21:49	0.127777778	0	7796	17:25	0.40	(0.42)
	July 2008	0.1	1	2:24	0	0	7543	17:56	-0.36	(1.22)
	June 2008	0.54861111	3	4:23	0.052083333	0	7146	13:42	-1.02	(1.62)
MR-6A Mean Time to Restore UNE - P	May 2009	25.6652778	21	5:20	2.027777778	0	7102	17:23	3.08	0.44
(POTS) Parity	April 2009	12.6513889	23	13:12	0.357638889	0	6840	15:23	-0.54	(1.33)
	March 2009	16.3520833	26	15:06	0.519444444	0	7033	16:31	-0.25	(1.15)
	February 2009	10.3131944	18	13:45	0.514583333	0	6364	17:01	-0.30	(1.19)
	January 2009	54.8041667	35	13:35	1.284722222	0	12486	19:18	-0.80	(1.48)
	December 2008	24.7055556	28	21:11	0.997222222	0	8484	3:18	-1.03	(1.63)
	November 2008	40.9229167	39	1:11	0.854166667	0	9295	23:21	0.58	(0.60)
	October 2008	21.4395833	38	13:32	0.410416667	0	7616	15:10	-0.74	(1.45)
	September 2008	18.5215278	29	15:20	0.370833333	0	7459	16:29	-0.36	(1.22)
	August 2008	8.18472222	15	13:06	0.356944444	0	8938	17:00	-0.64	(1.39)
	July 2008	10.8590278	21	12:25	0.4	0	8636	17:29	-0.56	(1.34)
	June 2008	1.70416667	3	13:38	0.405555556	0	8076	13:22	0.03	(0.88)
MR-6A Mean Time to Restore UNE P	May 2009	1.02638889	1	0:38	0	7.130555556	15	11:25	1.26	(0.48)
(Centrex 21) Parity	April 2009	0.81041667	1	19:27	0	10.95277778	15	17:31	0.08	(0.93)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.94513889	1	22:41	0	8.520833333	22	9:18	1.22	(0.42)
	January 2009	0.67638889	1	16:14	0	36.77430556	30	5:25	-0.64	(1.39)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.76041667	1	18:15	0	13.42013889	28	11:30	0.59	(0.77)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore UNE P	May 2009	0.2125	1	5:06	0	21.40416667	29	17:43	-0.58	(1.35)
(Centrex) Parity	April 2009	0.79583333	1	19:06	0	53.59444444	48	2:48	-0.07	(1.04)
	March 2009	1.63680556	3	13:06	0.401388889	25.14166667	41	14:43	-0.14	(1.09)
	February 2009	1.85	4	11:06	0.336111111	18.47152778	31	14:18	-0.57	(1.35)
	January 2009	3.21527778	5	15:26	0.315972222	64.35347222	46	9:35	-1.05	(1.64)
	December 2008	1.63819444	2	19:39	0.210416667	19.90486111	30	15:55	0.23	(0.72)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	1.05347222	2	12:38	0.369444444	25.62708333	41	15:00	-0.19	(1.12)
	September 2008	0.66944444	1	16:04	0	26.02291667	35	17:51	-0.09	(1.05)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Business	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	April 2009	1.04444444	2	12:32	0.459722222	139.56875	218	15:22	-0.22	(1.14)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	1.2375	3	9:54	0.44375	0	323	12:35	-1.25	(1.76)
	December 2008	0.34166667	1	8:12	0	190.05	251	18:10	-0.36	(1.22)
	November 2008	2.9375	3	23:30	0.102083333	162.44375	241	16:11	0.77	(0.44)
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	2.8125	1	19:30	0	123.7027778	206	14:25	3.02	0.27
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.10416667	1	2:30	0	148.8930556	244	14:39	-0.41	(1.25)

	June 2008	7.325	3	10:36	1.8375	94.63055556	227	10:00	7.73	1.26
MR-6B Mean Time to Restore Centrex 21 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.19166667	1	4:36	0	2.094444444	5	10:03	-0.58	(1.35)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	2.87083333	2	10:27	0.715972222	10.92222222	6	19:41	-0.54	(1.33)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore PBX Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.77083333	1	18:30	0	1.488888889	2	17:52	0.17	(1.39)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.14722222	1	3:32	0	2.5875	4	15:32	-1.28	(1.78)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.68055556	1	16:20	0	0.850694444	3	6:48	2.76	(0.71)
	July 2008	0.86944444	1	20:52	0	3.884722222	6	15:32	0.46	(0.87)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.17777778	1	4:16	0	0	1319	16:47	-0.61	(1.37)
	January 2009	8.04305556	3	16:21	3.672222222	0	2926	23:22	0.51	(0.48)
	December 2008	1.20972222	3	9:41	0.468055556	0	2003	1:52	-1.04	(1.63)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.83402778	1	20:01	0	0	1518	17:36	0.15	(0.84)
	September 2008	1.55	2	18:36	0.102083333	0	1612	17:33	0.10	(0.83)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.84236111	1	20:13	0	0	2337	20:54	-0.01	(1.01)
	June 2008	0.0375	1	0:54	0	0	1805	12:43	-0.92	(1.56)
MR-6B Mean Time to Restore UNE - P (POTS) Parity	May 2009	2.22291667	3	17:47	0.540277778	0	1652	16:59	0.08	(0.78)
	April 2009	3.72986111	10	8:57	0.346527778	0	1761	16:51	-1.59	(1.96)
	March 2009	0.97361111	1	23:22	0	0	1649	16:52	0.40	(0.52)
	February 2009	0.99375	2	11:55	0.373611111	0	1513	16:38	-0.33	(1.20)
	January 2009	27.6618056	12	7:19	2.598611111	0	3249	22:18	0.56	(0.53)
	December 2008	2.10347222	3	16:50	0.355555556	0	2254	1:01	-0.52	(1.32)
	November 2008	8.53333333	6	10:08	2.247916667	0	2248	19:47	1.99	0.09
	October 2008	4.97013889	8	14:55	0.318055556	0	1706	17:04	-0.39	(1.24)
	September 2008	2.29027778	5	11:00	0.404861111	0	1818	17:11	-0.90	(1.54)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	2.18611111	5	10:30	0.279166667	0	2581	20:19	-0.35	(1.21)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	May 2009	0.04861111	1	1:10	0	19.44097222	127	3:40	-0.31	(1.19)
	April 2009	0.18194444	1	4:22	0	22.11319444	124	4:17	0.01	(0.53)
	March 2009	0.00208333	1	0:03	0	23.50763889	184	3:04	-0.50	(1.30)
	February 2009	0.00138889	1	0:02	0	21.06527778	117	4:19	-0.54	(1.33)

	January 2009	0.56944444	3	4:33	0.325694444	91.78888889	174	12:40	-0.63	(1.38)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.08611111	1	2:04	0	29.39513889	158	4:28	-0.28	(1.17)
	October 2008	0.05069444	1	1:13	0	21.47777778	165	3:07	-0.34	(1.21)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.13472222	1	3:14	0	33.80486111	172	4:43	-0.19	(1.11)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.21527778	2	2:35	0.03125	34.57430556	186	4:28	-0.30	(1.19)
MR-6C Mean Time to Restore Centrex 21 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.13888889	1	3:20	0	0.903472222	1	21:41	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.00555556	1	0:08	0	4.34375	6	17:22	-0.42	(1.26)
	July 2008	0	1	0:00	0	0.296527778	5	1:25	-0.58	(1.35)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.49930556	1	11:59	0	164.01875	628	6:16	0.60	(0.60)
	March 2009	0.79861111	2	9:35	0.479166667	186.6340278	675	6:38	0.41	(0.55)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0.42013889	1	10:05	0	0	835	19:18	-0.33	(1.20)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.12430556	1	2:59	0	206.8666667	714	6:57	-0.41	(1.25)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0.00185378	1	0:02	0	0	835	19:18	-0.66	(1.40)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	5.8353E-05	1	0:00	0	242.9222222	819	7:07	-0.65	(1.40)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.00426119	1	0:06	0	259.9361111	838	7:27	-0.57	(1.35)
MR-6C Mean Time to Restore PBX Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0.03541667	1	0:51	0	1.65	7	5:39	-1.16	(1.71)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.00208333	1	0:03	0	141.9055556	504	6:45	-0.67	(1.41)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.14652778	1	3:31	0	134.5576389	426	7:35	-0.40	(1.24)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.99861111	1	23:58	0	161.2756944	520	7:27	1.73	(0.14)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	May 2009	0.77569444	3	6:12	0.443055556	151.8861111	601	6:04	0.03	(0.85)
	April 2009	1.275	6	5:06	0.389583333	164.01875	628	6:16	-0.30	(1.18)
	March 2009	0.7875	4	4:43	0.339583333	186.6340278	675	6:38	-0.37	(1.23)
	February 2009	0.07986111	4	0:29	0.036111111	155.6229167	543	6:53	-1.31	(1.80)
	January 2009	3.37569444	9	9:00	0.633333333	0	835	19:18	-1.11	(1.68)
	December 2008	3.41111111	9	9:06	0.571527778	371.5201389	634	14:04	-0.71	(1.43)
	November 2008	2.23611111	7	7:40	0.636805556	273.9638889	690	9:32	-0.39	(1.24)
	October 2008	0.65208333	8	1:57	0.097222222	182.7534722	685	6:24	-1.40	(1.85)
	September 2008	1.39305556	9	3:43	0.230555556	242.9222222	819	7:07	-0.96	(1.58)
	August 2008	0.05555556	2	0:40	0.034027778	206.8666667	714	6:57	-0.93	(1.56)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.13958333	2	1:40	0.096527778	259.9361111	838	7:27	-0.79	(1.48)
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.00138889	1	0:02	0	0.903472222	1	21:41	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	1	0:00	0	0.251388889	4	1:30	-0.80	(1.48)
	December 2008	0.71944444	1	17:16	0	1.665972222	8	5:00	1.88	(0.24)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex) Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.00625	1	0:09	0	0.986805556	9	2:38	-0.78	(1.47)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.00208333	1	0:03	0	1.754861111	5	8:25	-0.65	(1.39)
	November 2008	0.00069444	1	0:01	0	2.002083333	6	8:00	-0.90	(1.55)
	October 2008	0.13472222	1	3:14	0	5.742361111	11	12:32	-0.41	(1.25)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	May 2009	0.11041667	1	2:39	0	39.94861111	91	10:32	-0.13	(1.08)
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00

	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.07430556	1	1:47	0	10.83611111	66	3:56	-0.60	(1.37)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.14652778	2	1:46	0.01527778	19.76388889	84	5:39	-0.92	(1.56)
	October 2008	0.03680556	1	0:53	0	11.76388889	72	3:55	-0.96	(1.58)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.07152778	1	1:43	0	21.37847222	86	5:58	-0.43	(1.26)
	July 2008	0.02013889	1	0:29	0	11.84375	65	4:22	-0.86	(1.52)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.05694444	1	1:22	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.39305556	1	9:26	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.04861111	1	1:10	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	May 2009	8.30347222	42	4:45	0.25625	14.28402778	80	4:17	0.51	(0.71)
	April 2009	5.40555556	33	3:56	0.107638889	10.68472222	56	4:35	-0.58	(1.35)
	March 2009	9.59930556	40	5:46	0.3375	11.92222222	66	4:20	0.83	(0.60)
	February 2009	4.12083333	29	3:25	0.160416667	10.83611111	66	3:56	-0.67	(1.41)
	January 2009	14.8506944	53	6:43	0.284027778	24.79791667	114	5:13	1.96	0.01
	December 2008	8.13194444	49	3:59	0.152083333	12.38402778	66	4:30	-0.62	(1.38)
	November 2008	13.3270833	38	8:25	0.356944444	19.76388889	84	5:39	2.40	0.18
	October 2008	4.11458333	26	3:48	0.114583333	11.76388889	72	3:55	-0.17	(1.10)
	September 2008	7.12430556	39	4:23	0.19375	14.25763889	80	4:17	0.19	(0.88)
	August 2008	7.34097222	40	4:24	0.139583333	21.37847222	86	5:58	-0.84	(1.51)
	July 2008	7.90694444	48	3:57	0.136111111	11.84375	65	4:22	-0.49	(1.30)
	June 2008	9.93541667	49	4:52	0.174305556	13.67013889	70	4:41	0.23	(0.82)
MR-6D Mean Time to Restore LIS Trunk Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.07708333	2	0:55	0.005555556	0	0	0:00	0.00	0.00
	February 2009	0.20347222	1	4:53	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.32569444	1	7:49	0	0.928472222	3	7:26	0.03	(0.98)
	November 2008	0.03194444	1	0:46	0	0	0	0:00	0.00	0.00

	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.13680556	1	3:17	0	0.138194444	2	1:39	1.01	(1.00)
	July 2008	0.11736111	3	0:56	0.027083333	0.052777778	2	0:38	0.51	(0.82)
	June 2008	0.22083333	3	1:46	0.051388889	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.18402778	2	2:12	0.019444444	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.07222222	1	1:44	0	0.014583333	2	0:10	108.01	(0.94)
	July 2008	0.08333333	1	2:00	0	0.481944444	4	2:54	-0.37	(1.23)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore UDIT DS1 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.20486111	1	4:55	0	10.83611111	66	3:56	0.27	(0.48)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.73194444	1	17:34	0	19.76388889	84	5:39	2.01	(0.04)
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.19583333	2	2:21	0.063888889	13.67013889	70	4:41	-0.78	(1.47)
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	May 2009	7.2	52	3:19	0.140972222	1.959722222	14	3:22	-0.03	(1.02)
	April 2009	6.72986111	50	3:14	0.159722222	0.525	7	1:48	4.63	(0.01)
	March 2009	5.00416667	49	2:27	0.097222222	1.395138889	7	4:47	-1.04	(1.63)
	February 2009	6.91527778	40	4:09	0.156944444	1.074305556	12	2:09	4.10	0.34
	January 2009	12.3277778	62	4:46	0.344444444	5.095138889	22	5:33	-0.63	(1.39)
	December 2008	5.94930556	40	3:34	0.166666667	1.043055556	9	2:47	1.44	(0.67)
	November 2008	6.38263889	47	3:16	0.119444444	1.29375	10	3:06	0.26	(0.95)
	October 2008	8.89652778	68	3:08	0.107638889	2.5625	17	3:37	-0.65	(1.40)
	September 2008	10.35	57	4:21	0.131944444	1.859027778	11	4:03	0.24	(0.91)
	August 2008	14.9756944	62	5:48	0.310416667	0.971527778	5	4:40	0.75	(0.98)
	July 2008	11.725	64	4:24	0.260416667	1.517361111	16	2:17	5.92	0.25
	June 2008	7.27916667	58	3:01	0.097916667	3.544444444	14	6:05	-1.41	(1.85)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.40902778	2	4:55	0.206944444	14.25763889	80	4:17	0.31	(0.75)
	August 2008	0.44583333	2	5:21	0.180555556	21.37847222	86	5:58	-0.09	(1.05)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	May 2009	0.02640625	1	0:38	0	1.959722222	14	3:22	0.15	(0.70)	
	April 2009	0.13342785	4	0:48	0.005017361	0.525	7	1:48	4.21	0.46	
	March 2009	0.14482253	9	0:23	0.001794464	1.395138889	7	4:47	-0.46	(1.28)	
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	January 2009	1.66660928	49	0:49	0.020864198	5.095138889	22	5:33	-0.52	(1.32)	
	December 2008	0.02506944	4	0:09	0.001111111	1.043055556	9	2:47	-0.76	(1.46)	
	November 2008	1.32569637	9	3:32	0.109266975	1.29375	10	3:06	5.53	0.25	
	October 2008	0.01632716	1	0:23	0	2.5625	17	3:37	-0.20	(1.12)	
	September 2008	0.00482253	9	0:00	0.000733507	1.859027778	11	4:03	-1.41	(1.86)	
	August 2008	0.11157456	4	0:40	0.015108507	0.971527778	5	4:40	-0.24	(1.15)	
	July 2008	0.00671489	1	0:09	0	1.517361111	16	2:17	-0.23	(1.14)	
	June 2008	0.02398196	1	0:34	0	3.544444444	14	6:05	-0.31	(1.19)	
	MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	May 2009	11.4881944	91	3:02	0.086805556	14.28402778	80	4:17	-1.72	(2.05)
		April 2009	12.4090278	83	3:35	0.125694444	10.68472222	56	4:35	-1.13	(1.69)
March 2009		13.5611111	91	3:35	0.165972222	11.92222222	66	4:20	-0.55	(1.33)	
February 2009		13.1909722	92	3:26	0.11875	10.83611111	66	3:56	-0.87	(1.53)	
January 2009		33.1090278	140	5:41	0.233333333	24.79791667	114	5:13	0.78	(0.52)	
December 2008		18.9465278	102	4:27	0.200694444	12.38402778	66	4:30	-0.06	(1.04)	
November 2008		16.6013889	94	4:14	0.14375	19.76388889	84	5:39	-1.59	(1.97)	
October 2008		19.1076389	104	4:25	0.15	11.76388889	72	3:55	1.02	(0.48)	
September 2008		18.6715278	91	4:55	0.205555556	14.25763889	80	4:17	1.47	(0.27)	
August 2008		17.90625	89	4:50	0.208333333	21.37847222	86	5:58	-0.77	(1.47)	
July 2008		28.3041667	130	5:14	0.228472222	11.84375	65	4:22	1.26	(0.42)	
June 2008		14.2354167	91	3:45	0.10625	13.67013889	70	4:41	-1.40	(1.85)	
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity		May 2009	0.39847656	16	0:35	0.014600694	14.28402778	80	4:17	-0.20	(1.12)
		April 2009	0.12990017	4	0:46	0.01377363	10.68472222	56	4:35	-0.07	(1.04)
	March 2009	0.02942178	4	0:10	6.94444E-05	11.92222222	66	4:20	-0.37	(1.22)	
	February 2009	0.10698351	4	0:38	0.00594184	10.83611111	66	3:56	-0.01	(1.00)	
	January 2009	0.28518567	9	0:45	0.020069444	24.79791667	114	5:13	-0.35	(1.21)	
	December 2008	1.50743827	25	1:27	0.01265625	12.38402778	66	4:30	0.68	(0.55)	
	November 2008	0.14114632	1	3:23	0	19.76388889	84	5:39	0.57	(0.41)	
	October 2008	0.49292101	36	0:19	0.012812982	11.76388889	72	3:55	-0.84	(1.51)	
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2008	0.02441406	1	0:35	0	11.84375	65	4:22	-0.14	(1.08)	
	June 2008	0.15668403	1	3:45	0	13.61597222	69	4:44	1.13	(0.14)	
	MR-6D Mean Time to Restore Unbundled Loop Analog Parity	May 2009	56.2236111	165	8:11	0.297916667	0	7611	16:37	-6.11	(4.72)
		April 2009	44.0576389	157	6:44	0.284027778	0	7381	14:40	-5.18	(4.15)
March 2009		36.6430556	142	6:12	0.222222222	0	7610	15:45	-4.07	(3.48)	
February 2009		31.6930556	108	7:03	0.228472222	0	6824	16:19	-2.17	(2.32)	
January 2009		143.040278	218	15:45	0.575	0	13200	18:00	-9.12	(6.55)	
December 2008		78.0631944	123	15:14	0.659722222	0	8991	2:33	-4.02	(3.44)	
November 2008		62.225	161	9:17	0.404166667	0	9888	22:32	-8.58	(6.21)	
October 2008		44.7770833	179	6:00	0.216666667	0	8210	14:31	-8.39	(6.10)	
September 2008		40.9013889	144	6:49	0.248611111	0	8167	15:41	-6.24	(4.79)	
August 2008		46.6111111	174	6:26	0.228472222	0	9561	16:21	-5.61	(4.41)	
July 2008		67.2152778	202	7:59	0.293055556	0	9313	16:46	-3.09	(2.88)	
June 2008		36.6402778	157	5:36	0.259027778	0	8799	12:52	-5.95	(4.62)	
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity		May 2009	1.25416667	1	6:06	0	1.959722222	14	3:22	7.46	0.01
		April 2009	1.76388889	4	10:35	0.400694444	0.525	7	1:48	18.32	0.57
	March 2009	0.02847222	1	0:41	0	1.395138889	7	4:47	-0.69	(1.42)	
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
	January 2009	0.925	3	7:24	0.163194444	5.095138889	22	5:33	0.60	(0.68)	

	December 2008	0.11527778	1	2:46	0	1.043055556	9	2:47	-0.01	(1.01)
	November 2008	2.28055556	10	5:28	0.200694444	1.29375	10	3:06	3.16	0.02
	October 2008	0.75833333	4	4:33	0.075	2.5625	17	3:37	0.62	(0.58)
	September 2008	1.45208333	5	6:58	0.229861111	1.859027778	11	4:03	1.42	(0.21)
	August 2008	2.09305556	3	16:45	0.69375	0.971527778	5	4:40	5.11	(0.06)
	July 2008	0.84444444	5	4:03	0.056944444	1.517361111	16	2:17	2.71	0.41
	June 2008	1.33402778	7	4:34	0.157638889	3.544444444	14	6:05	-0.44	(1.27)
MR-6E Mean Time to Restore DS0 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.13333333	1	3:12	0	8.400694444	48	4:12	-0.19	(1.12)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.06736111	3	0:32	0.001388889	13.04444444	73	4:17	-1.34	(1.81)
MR-6E Mean Time to Restore DS1 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.1125	1	2:42	0	9.484027778	72	3:10	-0.19	(1.12)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.03125	1	0:45	0	11.44513889	60	4:35	-0.75	(1.45)
	October 2008	0.34583333	3	2:46	0.004861111	9.804861111	79	2:59	-0.14	(1.08)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.00277778	1	0:04	0	0.04375	2	0:31	-10.58	(7.44)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	May 2009	1.97013889	11	4:18	0.096527778	11.79027778	80	3:32	0.88	(0.49)
	April 2009	0.54513889	5	2:37	0.098611111	7.568055556	60	3:02	-0.28	(1.17)
	March 2009	1.34305556	8	4:02	0.144444444	15.08541667	67	5:24	-0.67	(1.41)
	February 2009	0.93958333	3	7:31	0.238888889	9.484027778	72	3:10	3.13	0.46
	January 2009	1.825	10	4:23	0.102777778	46.61666667	114	9:49	-0.92	(1.56)
	December 2008	3.25625	9	8:41	0.414583333	12.36875	79	3:45	4.10	0.35
	November 2008	2.97083333	12	5:56	0.189583333	11.44513889	60	4:35	0.85	(0.51)
	October 2008	0.14027778	2	1:41	0.027777778	9.804861111	79	2:59	-0.68	(1.41)
	September 2008	0.39791667	3	3:11	0.075	10.51666667	59	4:17	-0.33	(1.20)
	August 2008	1.69444444	9	4:31	0.169444444	21.11041667	91	5:34	-0.41	(1.25)

	July 2008	1.79652778	11	3:55	0.065277778	19.23125	89	5:11	-0.67	(1.41)
	June 2008	2.49375	10	5:59	0.157638889	18.44166667	101	4:23	1.66	(0.07)
MR-6E Mean Time to Restore ISDN Primary Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0.11388889	1	2:44	0	2.470138889	25	2:22	0.18	(0.64)
	February 2009	0.411111111	1	9:52	0	5.339583333	37	3:28	2.44	(0.03)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0.05069444	1	1:13	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.06388889	2	0:46	0.002083333	0	0	0:00	0.00	0.00
	October 2008	0.01875	1	0:27	0	0	0	0:00	0.00	0.00
	September 2008	0.20208333	1	4:51	0	0	0	0:00	0.00	0.00
	August 2008	0.32986111	2	3:57	0.193055556	0	0	0:00	0.00	0.00
	July 2008	0.27777778	2	3:20	0	0.1125	2	1:21	1.59	(0.27)
	June 2008	0.42152778	1	10:07	0	0.172916667	1	4:09	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.07916667	1	1:54	0	0.449305556	4	2:42	-0.34	(1.21)
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.32430556	1	7:47	0	0.171527778	1	4:07	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.05763889	1	1:23	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.34236111	2	4:07	0.077083333	0.346527778	2	4:10	-0.02	(1.01)
MR-6E Mean Time to Restore UDIT DS1 Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	1.19513889	5	5:44	0.105555556	18.44166667	101	4:23	1.01	(0.39)
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	May 2009	0.20625	5	0:59	0.025694444	0.252777778	3	2:01	-0.68	(1.41)
	April 2009	0.08472222	1	2:02	0	0.510416667	3	4:05	-0.62	(1.38)
	March 2009	0.61180556	9	1:38	0.091666667	1.144444444	5	5:30	-1.32	(1.80)

	February 2009	0.10763889	3	0:52	0.018055556	0.467361111	2	5:37	-0.83	(1.50)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.55069444	3	4:24	0.202777778	0	0	0:00	0.00	0.00
	November 2008	0.48958333	5	2:21	0.071527778	0.047222222	1	1:08	0.00	0.00
	October 2008	0.46944444	3	3:45	0.089583333	0.481944444	2	5:47	-0.44	(1.27)
	September 2008	0.22152778	2	2:40	0.015277778	0.915972222	6	3:40	-0.86	(1.52)
	August 2008	0.60416667	2	7:15	0.131944444	0.195833333	1	4:42	0.00	0.00
	July 2008	0.46111111	2	5:32	0.120833333	0.711805556	5	3:25	0.92	(0.64)
	June 2008	0.34722222	2	4:10	0.104166667	1.126388889	2	13:31	-0.51	(1.31)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2009	0.0225	1	0:32	0	0.510416667	3	4:05	-0.15	(1.09)
	March 2009	0.00408179	1	0:05	0	1.144444444	5	5:30	-0.69	(1.42)
	February 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0.00615789	1	0:08	0	0.620833333	5	2:59	-0.55	(1.33)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.00173611	1	0:02	0	0.915972222	6	3:40	-1.73	(2.05)
	August 2008	0.05673659	1	1:21	0	0.195833333	1	4:42	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.05542101	4	0:19	0.000493827	1.126388889	2	13:31	-0.58	(1.35)
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	May 2009	1.08402778	8	3:15	0.085416667	11.79027778	80	3:32	-0.29	(1.17)
	April 2009	3.43958333	16	5:10	0.252777778	7.568055556	60	3:02	2.40	0.10
	March 2009	2.21875	15	3:33	0.092361111	15.08541667	67	5:24	-1.18	(1.72)
	February 2009	2.76180556	16	4:09	0.08125	9.484027778	72	3:10	1.50	(0.20)
	January 2009	4.26944444	19	5:24	0.16875	46.61666667	114	9:49	-1.00	(1.61)
	December 2008	3.28958333	9	8:46	0.570833333	12.36875	79	3:45	4.18	0.13
	November 2008	3.09513889	16	4:39	0.233333333	11.44513889	60	4:35	0.05	(0.92)
	October 2008	2.93541667	17	4:09	0.159027778	9.804861111	79	2:59	1.64	(0.18)
	September 2008	1.81875	16	2:44	0.089583333	10.51666667	59	4:17	-0.99	(1.60)
	August 2008	2.67916667	17	3:47	0.110416667	21.11041667	91	5:34	-0.93	(1.56)
	July 2008	2.74583333	12	5:29	0.160416667	19.23125	89	5:11	0.17	(0.84)
	June 2008	3.21458333	11	7:01	0.377083333	18.44166667	101	4:23	2.84	0.29
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity	May 2009	0.0891686	4	0:32	0.030868538	11.79027778	80	3:32	0.02	(0.87)
	April 2009	0.00300974	1	0:04	0	7.568055556	60	3:02	-0.54	(1.33)
	March 2009	0.01704475	1	0:24	0	15.08541667	67	5:24	-0.41	(1.25)
	February 2009	0.0229186	9	0:03	0.000108507	9.484027778	72	3:10	-1.40	(1.85)
	January 2009	0.01704475	1	0:24	0	46.61666667	114	9:49	-0.37	(1.23)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.01027971	1	0:14	0	11.44513889	60	4:35	-0.42	(1.25)
	October 2008	0.00348428	1	0:05	0	9.804861111	79	2:59	-0.58	(1.35)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.06781684	1	1:37	0	21.11041667	91	5:34	0.09	(0.64)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.03567901	1	0:51	0	18.44166667	101	4:23	0.05	(1.03)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	May 2009	5.78958333	23	6:02	0.176388889	0	1744	16:27	-2.98	(2.81)
	April 2009	10.0840278	20	12:06	1.294444444	0	1848	16:34	-1.26	(1.77)
	March 2009	7.23194444	24	7:14	0.229861111	0	1747	16:24	-2.78	(2.69)
	February 2009	5.64930556	23	5:54	0.161805556	0	1596	16:13	-2.47	(2.50)
	January 2009	11.7277778	27	10:25	0.790277778	0	3370	21:21	-3.28	(2.99)
	December 2008	22.5652778	21	1:47	1.234027778	0	2381	0:25	0.23	(0.80)
	November 2008	5.96736111	17	8:25	0.368055556	0	2345	19:18	-2.54	(2.54)
	October 2008	8.48263889	29	7:01	0.265972222	0	1797	16:35	-3.27	(2.99)

	September 2008	5.75	18	7:40	0.160416667	0	1929	16:36	-2.45	(2.49)
	August 2008	4.76944444	32	3:35	0.161111111	0	2638	16:18	-4.64	(3.82)
	July 2008	4.85555556	22	5:18	0.224305556	0	2674	19:56	-1.10	(1.67)
	June 2008	5.42083333	35	3:43	0.138194444	0	2147	12:12	-3.93	(3.39)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	May 2009	0.38194444	2	4:35	0.020833333	0.252777778	3	2:01	1.34	(0.35)
	April 2009	0.16527778	1	3:58	0	0.510416667	3	4:05	-0.04	(1.02)
	March 2009	0.19166667	1	4:36	0	1.144444444	5	5:30	-0.16	(1.09)
	February 2009	0.26111111	2	3:08	0.074305556	0.467361111	2	5:37	-0.39	(1.24)
	January 2009	0.10208333	1	2:27	0	0.620833333	5	2:59	-0.26	(1.16)
	December 2008	0.69583333	3	5:34	0.0375	0	0	0:00	0.00	0.00
	November 2008	0.3375	1	8:06	0	0.047222222	1	1:08	0.00	0.00
	October 2008	0.27916667	3	2:14	0.067361111	0.481944444	2	5:47	-0.76	(1.46)
	September 2008	0.88611111	7	3:02	0.134722222	0.915972222	6	3:40	-0.79	(1.48)
	August 2008	0.38472222	3	3:05	0.079166667	0.195833333	1	4:42	0.00	0.00
	July 2008	0.90486111	4	5:26	0.1	0.711805556	5	3:25	1.09	(0.55)
	June 2008	0.75138889	3	6:01	0.349305556	1.126388889	2	13:31	-0.44	(1.27)
MR-7A Repair Repeat Report Rate Business Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	92	1070	8.60%	-0.31	(1.19)
	March 2009	0	3	0.00%	0	98	1113	8.81%	-0.54	(1.33)
	February 2009	0	4	0.00%	0	89	993	8.96%	-0.63	(1.38)
	January 2009	2	8	25.00%	0.433	151	1679	8.99%	1.58	(0.39)
	December 2008	0	2	0.00%	0	104	1034	10.06%	-0.47	(1.29)
	November 2008	1	8	12.50%	0.3307	111	1413	7.86%	0.49	(0.97)
	October 2008	0	3	0.00%	0	92	1207	7.62%	-0.50	(1.30)
	September 2008	0	4	0.00%	0	88	1137	7.74%	-0.58	(1.35)
	August 2008	0	5	0.00%	0	119	1338	8.89%	-0.70	(1.42)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	4	0.00%	0	80	1136	7.04%	-0.55	(1.33)
MR-7A Repair Repeat Report Rate Centrex Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	4	57	7.02%	-0.27	(1.17)
	July 2008	0	1	0.00%	0	1	32	3.13%	-0.18	(1.11)
	June 2008	0	1	0.00%	0	2	49	4.08%	-0.20	(1.12)
MR-7A Repair Repeat Report Rate Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	2	16	12.50%	-0.50	(1.31)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	4	0.00%	0	5	36	13.89%	-0.76	(1.46)
	December 2008	0	1	0.00%	0	1	20	5.00%	-0.22	(1.14)
	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	3	0.00%	0	4	32	12.50%	-0.63	(1.38)
	August 2008	1	1	100.00%	0	4	46	8.70%	3.21	(0.24)
	July 2008	0	1	0.00%	0	4	29	13.79%	-0.39	(1.24)
	June 2008	0	2	0.00%	0	4	32	12.50%	-0.52	(1.32)
MR-7A Repair Repeat Report Rate Line	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Sharing Parity	April 2009	0	9	0.00%	0	633	7513	8.43%	-0.53	(1.32)
	March 2009	4	25	16.00%	0.24000201	699	7780	8.98%	2.42	(0.09)
	February 2009	1	4	25.00%	0.25	625	6977	8.96%	2.03	(0.42)
	January 2009	9	64	14.06%	0.23435281	1172	13195	8.88%	2.84	0.16
	December 2008	1	9	11.11%	0.22221796	931	9006	10.34%	1.31	(0.64)
	November 2008	4	81	4.94%	0.17280649	969	9970	9.72%	1.27	(0.52)
	October 2008	0	16	0.00%	0	696	8456	8.23%	-0.60	(1.36)
	September 2008	1	4	25.00%	0.25	697	8194	8.51%	2.10	(0.40)
	August 2008	0	4	0.00%	0	826	9725	8.49%	-0.43	(1.26)
	July 2008	0	1	0.00%	0	810	9412	8.61%	-0.31	(1.19)
	June 2008	1	1	100.00%	0	676	8800	7.68%	3.47	(0.13)
	MR-7A Repair Repeat Report Rate Line	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
Splitting Parity	April 2009	1	9	11.11%	0.22221796	633	7513	8.43%	1.55	(0.56)
	March 2009	1	4	25.00%	0.25	699	7780	8.98%	2.03	(0.42)
	February 2009	0	25	0.00%	0	625	6977	8.96%	-0.70	(1.43)
	January 2009	0	16	0.00%	0	1172	13195	8.88%	-0.62	(1.38)
	December 2008	0	16	0.00%	0	931	9006	10.34%	-0.68	(1.41)
	November 2008	0	9	0.00%	0	969	9970	9.72%	-0.57	(1.35)
	October 2008	1	36	2.78%	0.13890529	696	8456	8.23%	0.75	(0.85)
	September 2008	0	4	0.00%	0	697	8194	8.51%	-0.43	(1.26)
	August 2008	0	25	0.00%	0	826	9725	8.49%	-0.68	(1.41)
	July 2008	0	9	0.00%	0	810	9412	8.61%	-0.53	(1.32)
	June 2008	0	9	0.00%	0	676	8800	7.68%	-0.50	(1.30)
	MR-7A Repair Repeat Report Rate PBX	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	5	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	1	18	5.56%	-0.24	(1.14)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-7A Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
Residence Parity	April 2009	0	1	0.00%	0	541	6443	8.40%	-0.30	(1.18)
	March 2009	0	1	0.00%	0	601	6667	9.01%	-0.31	(1.19)
	February 2009	0	7	0.00%	0	536	5984	8.96%	-0.83	(1.50)
	January 2009	0	1	0.00%	0	1021	11516	8.87%	-0.31	(1.19)
	December 2008	0	7	0.00%	0	827	7972	10.37%	-0.90	(1.55)
	November 2008	0	8	0.00%	0	858	8557	10.03%	-0.94	(1.57)
	October 2008	0	5	0.00%	0	604	7249	8.33%	-0.67	(1.41)
	September 2008	0	4	0.00%	0	609	7057	8.63%	-0.61	(1.37)
	August 2008	0	6	0.00%	0	707	8387	8.43%	-0.74	(1.45)
	July 2008	0	1	0.00%	0	684	8120	8.42%	-0.30	(1.18)
	June 2008	1	4	25.00%	0.433	596	7664	7.78%	1.29	(0.64)
	MR-7A Repair Repeat Report Rate UNE - P	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
(POTS) Parity	April 2009	3	24	12.50%	0.3307	633	7513	8.43%	0.72	(0.73)
	March 2009	2	29	6.90%	0.2534	699	7780	8.98%	-0.39	(1.24)
	February 2009	0	22	0.00%	0	625	6977	8.96%	-1.47	(1.89)
	January 2009	2	37	5.41%	0.2261	1172	13195	8.88%	-0.74	(1.45)
	December 2008	2	31	6.45%	0.2457	931	9006	10.34%	-0.71	(1.43)

	November 2008	7	46	15.22%	0.3592	969	9970	9.72%	1.26	(0.39)
	October 2008	2	41	4.88%	0.2154	696	8456	8.23%	-0.78	(1.47)
	September 2008	4	35	11.43%	0.3182	697	8194	8.51%	0.62	(0.76)
	August 2008	2	17	11.76%	0.3222	826	9725	8.49%	0.48	(0.89)
	July 2008	6	22	27.27%	0.4454	810	9412	8.61%	3.12	0.43
	June 2008	0	5	0.00%	0	676	8800	7.68%	-0.64	(1.39)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	17	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	3	25	12.00%	-0.36	(1.22)
	January 2009	0	1	0.00%	0	5	36	13.89%	-0.40	(1.24)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	6	36	16.67%	-0.44	(1.27)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	52	0.00%	0.00	0.00
	March 2009	1	3	33.33%	0.4714	4	44	9.09%	1.41	(0.67)
	February 2009	0	4	0.00%	0	1	37	2.70%	-0.32	(1.19)
	January 2009	0	6	0.00%	0	5	53	9.43%	-0.75	(1.46)
	December 2008	0	2	0.00%	0	3	32	9.38%	-0.44	(1.27)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	6	16.67%	0.3727	4	47	8.51%	0.67	(0.95)
	September 2008	0	1	0.00%	0	2	38	5.26%	-0.23	(1.14)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Business Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	2	0.00%	0	21	237	8.86%	-0.44	(1.27)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	3	0.00%	0	27	354	7.63%	-0.50	(1.30)
	December 2008	0	1	0.00%	0	23	282	8.16%	-0.30	(1.18)
	November 2008	1	3	33.33%	0.4714	22	280	7.86%	1.63	(0.54)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	17	238	7.14%	-0.39	(1.24)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	20	268	7.46%	-0.28	(1.17)
	June 2008	0	3	0.00%	0	18	257	7.00%	-0.47	(1.29)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	1	5	20.00%	-0.46	(1.28)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	0	7	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	4	25.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	7	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Residence Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	145	1635	8.87%	-0.31	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	121	1379	8.77%	-0.31	(1.19)
	January 2009	0	3	0.00%	0	292	3043	9.60%	-0.56	(1.34)
	December 2008	0	3	0.00%	0	231	2098	11.01%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	149	1619	9.20%	-0.32	(1.19)
	September 2008	0	2	0.00%	0	133	1745	7.62%	-0.41	(1.25)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	226	2430	9.30%	-0.32	(1.19)
	June 2008	0	1	0.00%	0	171	1898	9.01%	-0.31	(1.19)
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	11	0.00%	0	166	1872	8.87%	-1.03	(1.63)
	March 2009	0	1	0.00%	0	161	1750	9.20%	-0.32	(1.19)
	February 2009	1	2	50.00%	0.5	141	1599	8.82%	2.05	(0.42)
	January 2009	2	13	15.38%	0.3608	319	3397	9.39%	0.74	(0.77)
	December 2008	0	3	0.00%	0	254	2380	10.67%	-0.60	(1.36)
	November 2008	0	6	0.00%	0	234	2412	9.70%	-0.80	(1.49)
	October 2008	2	9	22.22%	0.4157	164	1836	8.93%	1.39	(0.47)
	September 2008	2	7	28.57%	0.4518	150	1983	7.56%	2.10	(0.20)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	6	0.00%	0	246	2698	9.12%	-0.77	(1.47)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	7	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	20	211	9.48%	3.08	(0.22)
	March 2009	0	1	0.00%	0	30	284	10.56%	-0.34	(1.21)
	February 2009	0	2	0.00%	0	26	211	12.32%	-0.53	(1.32)

	January 2009	0	3	0.00%	0	32	270	11.85%	-0.63	(1.38)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	36	251	14.34%	-0.58	(1.35)
	October 2008	0	1	0.00%	0	35	269	13.01%	-0.39	(1.23)
	September 2008	0	1	0.00%	0	33	307	10.75%	-0.35	(1.21)
	August 2008	0	1	0.00%	0	29	285	10.18%	-0.34	(1.20)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	27	292	9.25%	-0.45	(1.27)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	2	10	20.00%	-0.48	(1.29)
	July 2008	0	2	0.00%	0	0	7	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	138	1109	12.44%	2.65	(0.30)
	March 2009	1	4	25.00%	0.25	138	989	13.95%	1.47	(0.61)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	142	1053	13.49%	-0.39	(1.24)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	137	1108	12.36%	-0.38	(1.23)
	July 2008	0	1	0.00%	0	136	1174	11.58%	-0.36	(1.22)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Splitting Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	138	989	13.95%	-0.40	(1.24)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	142	1053	13.49%	-0.39	(1.24)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	134	901	14.87%	-0.42	(1.25)
	October 2008	0	1	0.00%	0	132	982	13.44%	-0.39	(1.24)
	September 2008	0	9	0.00%	0	163	1180	13.81%	-0.69	(1.42)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	134	1267	10.58%	-0.34	(1.21)
MR-7C Repair Repeat Report Rate PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	1	10	10.00%	-0.32	(1.19)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	April 2009	0	1	0.00%	0	118	898	13.14%	-0.39	(1.24)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	78	606	12.87%	-0.38	(1.23)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	97	713	13.60%	-0.40	(1.24)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	April 2009	1	9	11.11%	0.3143	138	1109	12.44%	-0.12	(1.07)
	March 2009	1	4	25.00%	0.433	138	989	13.95%	0.64	(0.93)
	February 2009	1	6	16.67%	0.3727	104	817	12.73%	0.29	(1.09)
	January 2009	0	13	0.00%	0	142	1053	13.49%	-1.41	(1.86)
	December 2008	0	9	0.00%	0	111	844	13.15%	-1.16	(1.71)
	November 2008	1	7	14.29%	0.3499	134	901	14.87%	-0.04	(1.03)
	October 2008	0	8	0.00%	0	132	982	13.44%	-1.11	(1.67)
	September 2008	1	11	9.09%	0.2875	163	1180	13.81%	-0.45	(1.27)
	August 2008	0	4	0.00%	0	137	1108	12.36%	-0.75	(1.46)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	134	1267	10.58%	-0.59	(1.36)
MR-7C Repair Repeat Report Rate UNE P	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex 21) Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	1	6	16.67%	-0.41	(1.25)
	December 2008	0	1	0.00%	0	1	13	7.69%	-0.28	(1.17)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex) Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	1	14	7.14%	-0.27	(1.16)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	7	14.29%	-0.38	(1.23)
	November 2008	0	1	0.00%	0	0	8	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	0	14	0.00%	0.00	0.46
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2009	0	1	0.00%	0	14	92	15.22%	-0.42	(1.26)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	2	0.00%	0	8	72	11.11%	-0.49	(1.30)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	16	93	17.20%	-0.45	(1.28)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	15	79	18.99%	-0.48	(1.29)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	8	92	8.70%	-0.31	(1.19)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	11	98	11.22%	-0.35	(1.22)
	July 2008	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	4	31	12.90%	0.3352	8	72	11.11%	0.27	(1.02)
	March 2009	6	40	15.00%	0.3571	11	84	13.10%	0.29	(0.98)
	February 2009	3	32	9.38%	0.2915	16	93	17.20%	-1.01	(1.62)
	January 2009	7	53	13.21%	0.3386	27	131	20.61%	-1.12	(1.68)
	December 2008	5	48	10.42%	0.3055	15	79	18.99%	-1.19	(1.73)
	November 2008	5	38	13.16%	0.338	10	102	9.80%	0.59	(0.82)
	October 2008	2	26	7.69%	0.2665	8	92	8.70%	-0.16	(1.10)
	September 2008	4	39	10.26%	0.3034	12	96	12.50%	-0.36	(1.22)
	August 2008	6	40	15.00%	0.3571	11	98	11.22%	0.64	(0.79)
	July 2008	1	48	2.08%	0.1428	7	75	9.33%	-1.35	(1.82)
	June 2008	9	49	18.37%	0.3872	10	86	11.63%	1.17	(0.50)
MR-7D Repair Repeat Report Rate LIS Trunk Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	3	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	July 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	June 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	16	93	17.20%	-0.45	(1.28)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	10	102	9.80%	-0.33	(1.20)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	10	86	11.63%	-0.51	(1.31)
MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	4	50	8.00%	0.2713	1	14	7.14%	0.11	(1.32)
	March 2009	1	48	2.08%	0.1428	0	9	0.00%	0.00	(1.61)
	February 2009	6	46	13.04%	0.3368	2	20	10.00%	0.38	(1.06)
	January 2009	5	62	8.06%	0.2723	4	30	13.33%	-0.70	(1.42)
	December 2008	2	39	5.13%	0.2206	1	12	8.33%	-0.35	(1.21)
	November 2008	3	46	6.52%	0.2469	1	11	9.09%	-0.27	(1.16)
	October 2008	11	70	15.71%	0.3639	1	23	4.35%	2.32	(0.36)
	September 2008	4	57	7.02%	0.2554	1	20	5.00%	0.36	(1.17)
	August 2008	4	61	6.56%	0.2475	1	11	9.09%	-0.27	(1.16)
	July 2008	3	64	4.69%	0.2114	0	23	0.00%	0.00	(0.84)
	June 2008	2	58	3.45%	0.1825	3	17	17.65%	-1.35	(1.82)
MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	12	96	12.50%	-0.53	(1.32)
	August 2008	2	2	100.00%	0	11	98	11.22%	3.94	0.31
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	April 2009	0	4	0.00%	0	1	14	7.14%	-0.37	(1.22)
	March 2009	1	9	11.11%	0.22221796	0	9	0.00%	0.00	(0.59)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	49	2.04%	0.12243001	4	30	13.33%	0.07	(1.27)
	December 2008	0	4	0.00%	0	1	12	8.33%	-0.39	(1.24)
	November 2008	1	16	6.25%	0.187489	1	11	9.09%	0.95	(0.96)
	October 2008	0	1	0.00%	0	1	23	4.35%	-0.21	(1.13)
	September 2008	0	9	0.00%	0	1	20	5.00%	-0.37	(1.23)
	August 2008	0	4	0.00%	0	1	11	9.09%	-0.41	(1.25)
	July 2008	0	1	0.00%	0	0	23	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	3	17	17.65%	-0.45	(1.27)
MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	April 2009	13	83	15.66%	0.3634	8	72	11.11%	0.90	(0.64)
	March 2009	11	91	12.09%	0.326	11	84	13.10%	-0.20	(1.12)
	February 2009	22	93	23.66%	0.425	16	93	17.20%	1.17	(0.45)
	January 2009	21	140	15.00%	0.3571	27	131	20.61%	-1.14	(1.69)
	December 2008	15	102	14.71%	0.3542	15	79	18.99%	-0.73	(1.44)
	November 2008	12	95	12.63%	0.3322	10	102	9.80%	0.67	(0.75)
	October 2008	17	104	16.35%	0.3698	8	92	8.70%	1.90	(0.15)
	September 2008	17	90	18.89%	0.3914	12	96	12.50%	1.32	(0.39)
	August 2008	10	89	11.24%	0.3158	11	98	11.22%	0.00	(1.14)
	July 2008	26	130	20.00%	0.4	7	75	9.33%	2.53	0.12
	June 2008	9	91	9.89%	0.2985	10	86	11.63%	-0.36	(1.22)
MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSL Parity	April 2009	0	4	0.00%	0	8	72	11.11%	-0.49	(1.30)
	March 2009	0	4	0.00%	0	11	84	13.10%	-0.54	(1.33)
	February 2009	0	4	0.00%	0	16	93	17.20%	-0.64	(1.39)
	January 2009	0	9	0.00%	0	27	131	20.61%	-0.87	(1.53)
	December 2008	0	25	0.00%	0	15	79	18.99%	-1.05	(1.64)
	November 2008	1	1	100.00%	0	10	102	9.80%	3.02	(0.24)
	October 2008	1	36	2.78%	0.13890529	8	92	8.70%	0.67	(0.92)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	June 2008	0	1	0.00%	0	10	85	11.76%	-0.36	(1.22)
MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	April 2009	9	156	5.77%	0.2332	750	8459	8.87%	-1.35	(1.82)
	March 2009	4	142	2.82%	0.1655	808	8630	9.36%	-2.66	(2.61)
	February 2009	6	117	5.13%	0.2206	713	7671	9.29%	-1.54	(1.94)
	January 2009	4	218	1.83%	0.1342	1296	14090	9.20%	-3.73	(3.27)
	December 2008	9	123	7.32%	0.2604	1019	9677	10.53%	-1.15	(1.70)
	November 2008	7	159	4.40%	0.2052	1076	10736	10.02%	-2.34	(2.42)
	October 2008	8	180	4.44%	0.2061	806	9290	8.68%	-2.00	(2.21)
	September 2008	4	144	2.78%	0.1643	844	9199	9.17%	-2.64	(2.60)
	August 2008	3	174	1.72%	0.1302	941	10679	8.81%	-3.27	(2.99)
	July 2008	5	202	2.48%	0.1554	922	10436	8.83%	-3.15	(2.92)
	June 2008	10	156	6.41%	0.2449	788	9901	7.96%	-0.71	(1.43)
MR-7D Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	April 2009	0	4	0.00%	0	1	14	7.14%	-0.49	(1.30)
	March 2009	0	1	0.00%	0	0	9	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	3	0.00%	0	4	30	13.33%	-0.65	(1.39)

	December 2008	0	1	0.00%	0	1	12	8.33%	-0.29	(1.18)
	November 2008	2	10	20.00%	0.4	1	11	9.09%	0.87	(0.94)
	October 2008	0	4	0.00%	0	1	23	4.35%	-0.39	(1.24)
	September 2008	0	5	0.00%	0	1	20	5.00%	-0.46	(1.28)
	August 2008	0	3	0.00%	0	1	11	9.09%	-0.49	(1.30)
	July 2008	1	5	20.00%	0.4	0	23	0.00%	0.00	(0.44)
	June 2008	0	7	0.00%	0	3	17	17.65%	-1.03	(1.63)
MR-7E Repair Repeat Report Rate DS0 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	6	62	9.68%	-0.32	(1.20)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	14	82	17.07%	-0.77	(1.47)
MR-7E Repair Repeat Report Rate DS1 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	11	83	13.25%	-0.39	(1.24)
	January 2009	0	1	0.00%	0	19	131	14.50%	-0.41	(1.25)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	3	33.33%	0.4714	7	89	7.87%	1.61	(0.57)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	5	0.00%	0	10	77	12.99%	-0.84	(1.51)
	March 2009	0	8	0.00%	0	10	88	11.36%	-0.97	(1.59)
	February 2009	0	3	0.00%	0	11	83	13.25%	-0.67	(1.40)
	January 2009	0	9	0.00%	0	19	131	14.50%	-1.20	(1.73)
	December 2008	1	9	11.11%	0.3143	13	101	12.87%	-0.15	(1.09)
	November 2008	3	12	25.00%	0.433	5	70	7.14%	2.22	(0.18)
	October 2008	0	2	0.00%	0	7	89	7.87%	-0.41	(1.25)
	September 2008	0	3	0.00%	0	7	71	9.86%	-0.56	(1.34)
	August 2008	0	9	0.00%	0	16	114	14.04%	-1.17	(1.71)

	July 2008	2	11	18.18%	0.3857	26	103	25.24%	-0.51	(1.31)
	June 2008	0	10	0.00%	0	10	124	8.06%	-0.90	(1.55)
MR-7E Repair Repeat Report Rate ISDN	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Primary Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	1	32	3.13%	-0.18	(1.11)
	February 2009	1	1	100.00%	0	7	43	16.28%	2.24	(0.45)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trunk Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	April 2009	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	2	50.00%	0.5	0	2	0.00%	0.00	(1.00)
MR-7E Repair Repeat Report Rate UDIT	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	5	0.00%	0	10	124	8.06%	-0.65	(1.39)
MR-7E Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	2	9	22.22%	0.4157	2	5	40.00%	-0.65	(1.40)

	February 2009	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	3	0.00%	0	0	3	0.00%	0.00	0.00
	November 2008	0	5	0.00%	0	0	1	0.00%	0.00	0.00
	October 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	2	6	33.33%	-0.87	(1.53)
	August 2008	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	5	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	1	2	50.00%	-1.00	(1.61)
MR-7E Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	4	0.00%	0	2	5	40.00%	-0.98	(1.59)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	1	0.00%	0	2	6	33.33%	-0.65	(1.40)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	2	6	33.33%	-0.65	(1.40)
	August 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	4	0.00%	0	1	2	50.00%	-1.00	(1.61)
MR-7E Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	April 2009	1	16	6.25%	0.2421	10	77	12.99%	-0.73	(1.44)
	March 2009	2	15	13.33%	0.3399	10	88	11.36%	0.22	(1.08)
	February 2009	2	16	12.50%	0.3307	11	83	13.25%	-0.08	(1.05)
	January 2009	5	19	26.32%	0.4403	19	131	14.50%	1.37	(0.40)
	December 2008	2	9	22.22%	0.4157	13	101	12.87%	0.80	(0.77)
	November 2008	3	17	17.65%	0.3812	5	70	7.14%	1.51	(0.45)
	October 2008	3	17	17.65%	0.3812	7	89	7.87%	1.37	(0.49)
	September 2008	3	16	18.75%	0.3903	7	71	9.86%	1.08	(0.62)
	August 2008	0	17	0.00%	0	16	114	14.04%	-1.55	(1.94)
	July 2008	0	12	0.00%	0	26	103	25.24%	-1.91	(2.16)
	June 2008	1	11	9.09%	0.2875	10	124	8.06%	0.12	(1.19)
MR-7E Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	April 2009	0	1	0.00%	0	10	77	12.99%	-0.38	(1.23)
	March 2009	0	1	0.00%	0	10	88	11.36%	-0.36	(1.22)
	February 2009	0	9	0.00%	0	11	83	13.25%	-0.67	(1.40)
	January 2009	0	1	0.00%	0	19	131	14.50%	-0.41	(1.25)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	5	70	7.14%	-0.28	(1.17)
	October 2008	0	1	0.00%	0	7	89	7.87%	-0.29	(1.18)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	16	114	14.04%	-0.40	(1.24)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	10	124	8.06%	-0.29	(1.18)
MR-7E Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	April 2009	0	20	0.00%	0	187	2035	9.19%	-1.42	(1.86)
	March 2009	2	23	8.70%	0.2818	190	1889	10.06%	-0.22	(1.13)
	February 2009	4	23	17.39%	0.379	157	1722	9.12%	1.37	(0.38)
	January 2009	2	27	7.41%	0.2619	337	3555	9.48%	-0.37	(1.22)
	December 2008	2	21	9.52%	0.2935	277	2553	10.85%	-0.19	(1.12)
	November 2008	0	16	0.00%	0	261	2547	10.25%	-1.35	(1.82)
	October 2008	5	29	17.24%	0.3777	186	1984	9.38%	1.44	(0.33)

	September 2008	0	18	0.00%	0	166	2158	7.69%	-1.22	(1.74)
	August 2008	0	32	0.00%	0	286	2852	10.03%	-1.88	(2.14)
	July 2008	0	22	0.00%	0	270	2848	9.48%	-1.51	(1.92)
	June 2008	0	35	0.00%	0	211	2321	9.09%	-1.86	(2.13)
MR-7E Repair Repeat Report Rate	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	April 2009	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	March 2009	0	1	0.00%	0	2	5	40.00%	-0.75	(1.45)
	February 2009	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	2	6	33.33%	-0.87	(1.53)
	December 2008	1	3	33.33%	0.4714	0	3	0.00%	0.00	(1.00)
	November 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	October 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	September 2008	3	7	42.86%	0.4949	2	6	33.33%	0.36	(1.13)
	August 2008	1	3	33.33%	0.4714	0	1	0.00%	0.00	(1.41)
	July 2008	1	4	25.00%	0.433	0	5	0.00%	0.00	(0.92)
	June 2008	0	3	0.00%	0	1	2	50.00%	-1.10	(1.67)
MR-8 Trouble Rate Basic Rate ISDN Parity	May 2009	0	78	0.00%	0	24	4542	0.53%	-0.64	(1.39)
	April 2009	0	62	0.00%	0	17	4631	0.37%	-0.47	(1.29)
	March 2009	0	55	0.00%	0	14	4730	0.30%	-0.40	(1.24)
	February 2009	0	54	0.00%	0	20	4427	0.45%	-0.49	(1.30)
	January 2009	0	51	0.00%	0	36	4552	0.79%	-0.63	(1.39)
	December 2008	0	48	0.00%	0	15	4628	0.32%	-0.39	(1.24)
	November 2008	0	45	0.00%	0	12	4710	0.25%	-0.34	(1.21)
	October 2008	0	50	0.00%	0	25	4784	0.52%	-0.51	(1.31)
	September 2008	0	53	0.00%	0	26	4868	0.53%	-0.53	(1.32)
	August 2008	0	47	0.00%	0	12	4944	0.24%	-0.34	(1.20)
	July 2008	0	48	0.00%	0	28	4988	0.56%	-0.52	(1.31)
	June 2008	0	48	0.00%	0	19	5030	0.38%	-0.42	(1.26)
MR-8 Trouble Rate Business Parity	May 2009	9	2263	0.40%	0.0629	1492	314523	0.47%	-0.53	(1.32)
	April 2009	4	2192	0.18%	0.0427	1518	317466	0.48%	-2.00	(2.22)
	March 2009	4	2145	0.19%	0.0431	1660	320612	0.52%	-2.13	(2.30)
	February 2009	6	2099	0.29%	0.0534	1424	324315	0.44%	-1.06	(1.64)
	January 2009	14	2094	0.67%	0.0815	2303	327102	0.70%	-0.19	(1.12)
	December 2008	3	2057	0.15%	0.0382	1519	329495	0.46%	-2.10	(2.28)
	November 2008	13	2001	0.65%	0.0803	1944	331296	0.59%	0.37	(0.78)
	October 2008	4	1991	0.20%	0.0448	1693	333437	0.51%	-1.92	(2.17)
	September 2008	7	1933	0.36%	0.0601	1682	335180	0.50%	-0.87	(1.53)
	August 2008	6	1883	0.32%	0.0564	1939	337247	0.57%	-1.47	(1.89)
	July 2008	1	1923	0.05%	0.0228	1839	338446	0.54%	-2.92	(2.78)
	June 2008	9	1931	0.47%	0.0681	1685	338556	0.50%	-0.20	(1.12)
MR-8 Trouble Rate Centrex Parity	May 2009	0	265	0.00%	0	53	44237	0.12%	-0.56	(1.34)
	April 2009	0	266	0.00%	0	70	44382	0.16%	-0.65	(1.39)
	March 2009	0	266	0.00%	0	69	44782	0.15%	-0.64	(1.39)
	February 2009	0	271	0.00%	0	52	46951	0.11%	-0.55	(1.33)
	January 2009	0	273	0.00%	0	79	47358	0.17%	-0.67	(1.41)
	December 2008	0	277	0.00%	0	46	47546	0.10%	-0.52	(1.31)
	November 2008	1	278	0.36%	0.0599	58	48276	0.12%	1.15	(0.66)
	October 2008	0	280	0.00%	0	67	48372	0.14%	-0.62	(1.38)
	September 2008	0	280	0.00%	0	65	48574	0.13%	-0.61	(1.37)
	August 2008	1	289	0.35%	0.0587	76	48750	0.16%	0.82	(0.79)
	July 2008	1	291	0.34%	0.0585	48	49142	0.10%	1.34	(0.59)
	June 2008	1	291	0.34%	0.0585	67	49844	0.13%	0.97	(0.73)
MR-8 Trouble Rate Centrex 21 Parity	May 2009	1	824	0.12%	0.0348	27	11698	0.23%	-0.63	(1.38)

	April 2009	1	831	0.12%	0.0347	25	12002	0.21%	-0.54	(1.33)
	March 2009	3	845	0.36%	0.0595	17	12335	0.14%	1.65	0.00
	February 2009	0	851	0.00%	0	30	12760	0.24%	-1.37	(1.83)
	January 2009	6	838	0.72%	0.0843	49	13111	0.37%	1.57	(0.04)
	December 2008	2	810	0.25%	0.0496	33	13590	0.24%	0.02	(0.99)
	November 2008	1	780	0.13%	0.0358	49	14544	0.34%	-0.98	(1.60)
	October 2008	0	780	0.00%	0	52	14970	0.35%	-1.61	(1.98)
	September 2008	3	795	0.38%	0.0613	43	15568	0.28%	0.53	(0.68)
	August 2008	2	776	0.26%	0.0507	65	15948	0.41%	-0.64	(1.39)
	July 2008	3	782	0.38%	0.0618	39	16370	0.24%	0.81	(0.50)
	June 2008	2	785	0.25%	0.0504	51	16790	0.30%	-0.24	(1.15)
MR-8 Trouble Rate Dark Fiber - IOF	May 2009	0	76	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	April 2009	0	72	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	70	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	51	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	47	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop	May 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	April 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	29	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	May 2009	1	616	0.16%	0.0403	156	38217	0.41%	-0.95	(1.58)
	April 2009	0	622	0.00%	0	148	38849	0.38%	-1.53	(1.93)
	March 2009	1	627	0.16%	0.0399	157	39400	0.40%	-0.94	(1.57)
	February 2009	0	411	0.00%	0	129	36733	0.35%	-1.20	(1.73)
	January 2009	0	458	0.00%	0	178	37435	0.48%	-1.47	(1.89)
	December 2008	0	458	0.00%	0	171	37728	0.45%	-1.44	(1.87)
	November 2008	0	457	0.00%	0	118	38184	0.31%	-1.18	(1.72)
	October 2008	1	457	0.22%	0.0467	155	38656	0.40%	-0.61	(1.37)
	September 2008	0	458	0.00%	0	185	39083	0.47%	-1.47	(1.89)
	August 2008	0	463	0.00%	0	173	39436	0.44%	-1.42	(1.86)
	July 2008	0	462	0.00%	0	195	39616	0.49%	-1.50	(1.91)
	June 2008	3	462	0.65%	0.0803	185	39979	0.46%	0.59	(0.79)
MR-8 Trouble Rate DS1 Parity	May 2009	0	57	0.00%	0	189	11473	1.65%	-0.97	(1.59)
	April 2009	0	48	0.00%	0	149	11568	1.29%	-0.79	(1.48)
	March 2009	0	52	0.00%	0	172	11627	1.48%	-0.88	(1.54)
	February 2009	2	45	4.44%	0.2061	169	10852	1.56%	1.56	(0.39)
	January 2009	0	55	0.00%	0	262	10915	2.40%	-1.16	(1.71)
	December 2008	0	41	0.00%	0	180	10999	1.64%	-0.82	(1.50)

	November 2008	3	43	6.98%	0.2548	172	11041	1.56%	2.86	0.14
	October 2008	4	45	8.89%	0.2846	181	11185	1.62%	3.86	0.52
	September 2008	0	50	0.00%	0	167	11279	1.48%	-0.86	(1.53)
	August 2008	1	55	1.82%	0.1336	212	11310	1.87%	-0.03	(1.02)
	July 2008	1	57	1.75%	0.1313	178	11313	1.57%	0.11	(1.15)
	June 2008	0	61	0.00%	0	211	11404	1.85%	-1.07	(1.65)
MR-8 Trouble Rate DS3 Parity	May 2009	0	5	0.00%	0	4	1888	0.21%	-0.10	(1.06)
	April 2009	0	5	0.00%	0	6	1882	0.32%	-0.13	(1.08)
	March 2009	0	5	0.00%	0	3	1889	0.16%	-0.09	(1.05)
	February 2009	0	7	0.00%	0	6	1511	0.40%	-0.17	(1.10)
	January 2009	0	4	0.00%	0	3	1502	0.20%	-0.09	(1.05)
	December 2008	0	4	0.00%	0	0	1512	0.00%	0.00	0.00
	November 2008	0	4	0.00%	0	2	1508	0.13%	-0.07	(1.04)
	October 2008	0	4	0.00%	0	6	1517	0.40%	-0.13	(1.08)
	September 2008	0	5	0.00%	0	1	1518	0.07%	-0.06	(1.03)
	August 2008	0	6	0.00%	0	2	1513	0.13%	-0.09	(1.05)
	July 2008	0	7	0.00%	0	5	1509	0.33%	-0.15	(1.09)
	June 2008	0	7	0.00%	0	7	1518	0.46%	-0.18	(1.11)
MR-8 Trouble Rate E911 Parity	May 2009	0	1078	0.00%	0	3	3309	0.09%	-0.86	(1.52)
	April 2009	0	1079	0.00%	0	5	3316	0.15%	-1.11	(1.67)
	March 2009	1	1089	0.09%	0.0303	3	3313	0.09%	0.01	(0.99)
	February 2009	0	889	0.00%	0	5	3008	0.17%	-1.07	(1.65)
	January 2009	0	889	0.00%	0	5	3015	0.17%	-1.07	(1.65)
	December 2008	0	888	0.00%	0	4	2983	0.13%	-0.96	(1.58)
	November 2008	0	883	0.00%	0	4	2969	0.13%	-0.96	(1.58)
	October 2008	0	879	0.00%	0	4	2974	0.13%	-0.96	(1.58)
	September 2008	0	879	0.00%	0	7	2960	0.24%	-1.27	(1.77)
	August 2008	0	879	0.00%	0	9	2952	0.30%	-1.44	(1.87)
	July 2008	0	878	0.00%	0	6	2948	0.20%	-1.17	(1.71)
	June 2008	0	883	0.00%	0	6	2980	0.20%	-1.17	(1.71)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	May 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	48	2.08%	0.1428	0	0	0.00%	0.00	0.00
	January 2009	0	47	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	48	2.08%	0.1428	0	0	0.00%	0.00	0.00
	August 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	46	2.17%	0.1458	0	0	0.00%	0.00	0.00
	June 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	May 2009	53	3141	1.69%	0.1288	189	11474	1.65%	0.16	(0.90)
	April 2009	38	3123	1.22%	0.1096	149	11569	1.29%	-0.31	(1.19)
	March 2009	48	3114	1.54%	0.1232	172	11628	1.48%	0.26	(0.84)
	February 2009	32	3025	1.06%	0.1023	169	10853	1.56%	-1.96	(2.19)
	January 2009	63	3039	2.07%	0.1425	262	10916	2.40%	-1.04	(1.63)
	December 2008	58	3099	1.87%	0.1355	180	11000	1.64%	0.91	(0.45)
	November 2008	50	3098	1.61%	0.126	172	11042	1.56%	0.22	(0.86)
	October 2008	28	3109	0.90%	0.0945	181	11186	1.62%	-2.80	(2.71)
	September 2008	42	3091	1.36%	0.1158	167	11280	1.48%	-0.50	(1.30)
	August 2008	49	3076	1.59%	0.1252	212	11311	1.87%	-1.02	(1.62)
	July 2008	59	3114	1.89%	0.1363	178	11313	1.57%	1.28	(0.22)

	June 2008	59	3162	1.87%	0.1353	211	11404	1.85%	0.06	(0.96)
MR-8 Trouble Rate Enhanced Extended	May 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	April 2009	0	31	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	32	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	33	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	36	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	42	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	58	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	May 2009	0	5	0.00%	0	13	1983	0.66%	-0.18	(1.11)
	April 2009	0	5	0.00%	0	19	2028	0.94%	-0.22	(1.13)
	March 2009	0	11	0.00%	0	15	2134	0.70%	-0.28	(1.17)
	February 2009	0	12	0.00%	0	9	2013	0.45%	-0.23	(1.14)
	January 2009	0	11	0.00%	0	18	2059	0.87%	-0.31	(1.19)
	December 2008	0	11	0.00%	0	16	2091	0.77%	-0.29	(1.18)
	November 2008	0	11	0.00%	0	17	2149	0.79%	-0.30	(1.18)
	October 2008	0	11	0.00%	0	14	2259	0.62%	-0.26	(1.16)
	September 2008	0	11	0.00%	0	15	2367	0.63%	-0.26	(1.16)
	August 2008	0	11	0.00%	0	11	2393	0.46%	-0.22	(1.14)
	July 2008	0	11	0.00%	0	19	2450	0.78%	-0.29	(1.18)
	June 2008	0	11	0.00%	0	20	2496	0.80%	-0.30	(1.18)
MR-8 Trouble Rate ISDN Primary Parity	May 2009	0	64	0.00%	0	69	104314	0.07%	-0.21	(1.13)
	April 2009	0	64	0.00%	0	79	103588	0.08%	-0.22	(1.13)
	March 2009	1	64	1.56%	0.124	63	104121	0.06%	4.88	0.07
	February 2009	1	52	1.92%	0.1373	71	90084	0.08%	4.74	0.06
	January 2009	0	52	0.00%	0	80	89604	0.09%	-0.22	(1.13)
	December 2008	0	102	0.00%	0	74	89889	0.08%	-0.29	(1.18)
	November 2008	0	102	0.00%	0	83	89539	0.09%	-0.31	(1.19)
	October 2008	0	102	0.00%	0	55	89220	0.06%	-0.25	(1.15)
	September 2008	0	102	0.00%	0	68	88151	0.08%	-0.28	(1.17)
	August 2008	0	102	0.00%	0	72	87899	0.08%	-0.29	(1.18)
	July 2008	0	102	0.00%	0	67	87607	0.08%	-0.28	(1.17)
	June 2008	0	102	0.00%	0	76	86532	0.09%	-0.30	(1.18)
MR-8 Trouble Rate Line Sharing Parity	May 2009	1	2115	0.05%	0.0217	10441	1231121	0.85%	-4.01	(3.44)
	April 2009	4	2154	0.19%	0.0431	10494	1246133	0.84%	-3.33	(3.03)
	March 2009	7	2219	0.32%	0.0561	10519	1261154	0.83%	-2.68	(2.63)
	February 2009	2	2272	0.09%	0.0297	9393	1276403	0.74%	-3.61	(3.19)
	January 2009	9	2350	0.38%	0.0618	17645	1293090	1.36%	-4.10	(3.49)
	December 2008	3	2407	0.12%	0.0353	12230	1306550	0.94%	-4.13	(3.51)
	November 2008	9	2453	0.37%	0.0605	13283	1318546	1.01%	-3.17	(2.93)
	October 2008	4	2533	0.16%	0.0397	11274	1332823	0.85%	-3.78	(3.30)
	September 2008	2	2589	0.08%	0.0278	11357	1346228	0.84%	-4.26	(3.59)
	August 2008	3	2648	0.11%	0.0336	13531	1361241	0.99%	-4.56	(3.77)
	July 2008	2	2724	0.07%	0.0271	13284	1378185	0.96%	-4.75	(3.89)
	June 2008	1	2788	0.04%	0.0189	12222	1392706	0.88%	-4.76	(3.89)
MR-8 Trouble Rate Line Splitting Parity	May 2009	16	119025	0.01%	0.01147041	10441	1231121	0.85%	0.63	(0.74)
	April 2009	9	123904	0.01%	0.00844561	10494	1246133	0.84%	0.02	(1.11)
	March 2009	9	128881	0.01%	0.008281	10519	1261154	0.83%	0.00	(1.12)
	February 2009	25	130321	0.02%	0.01366561	9393	1276403	0.74%	1.44	(0.32)

	January 2009	25	132496	0.02%	0.01354896	17645	1293090	1.36%	0.01	(1.08)
	December 2008	16	145924	0.01%	0.01036324	12230	1306550	0.94%	0.23	(0.97)
	November 2008	16	151321	0.01%	0.01018081	13283	1318546	1.01%	0.04	(1.08)
	October 2008	49	156025	0.03%	0.01739761	11274	1332823	0.85%	2.01	(0.02)
	September 2008	25	164836	0.02%	0.01216609	11357	1346228	0.84%	0.85	(0.61)
	August 2008	25	189225	0.01%	0.01136356	13531	1361241	0.99%	0.33	(0.90)
	July 2008	9	202500	0.00%	0.00662596	13284	1378185	0.96%	-0.65	(1.39)
	June 2008	16	253009	0.01%	0.00788544	12222	1392706	0.88%	-0.20	(1.12)
MR-8 Trouble Rate LIS Trunk Parity	May 2009	0	127828	0.00%	0	1	128533	0.00%	-0.71	(1.43)
	April 2009	0	128046	0.00%	0	0	129061	0.00%	0.00	0.00
	March 2009	2	131143	0.00%	0.0039	0	129997	0.00%	0.00	0.00
	February 2009	2	128967	0.00%	0.0039	0	122282	0.00%	0.00	0.00
	January 2009	0	130815	0.00%	0	1	122306	0.00%	-0.72	(1.44)
	December 2008	2	131607	0.00%	0.0039	3	122770	0.00%	-0.47	(1.29)
	November 2008	3	132279	0.00%	0.0048	0	125818	0.00%	0.00	0.00
	October 2008	1	132519	0.00%	0.0027	2	125410	0.00%	-0.53	(1.32)
	September 2008	1	135711	0.00%	0.0027	1	124978	0.00%	-0.06	(1.03)
	August 2008	3	141015	0.00%	0.0046	2	124138	0.00%	0.33	(0.80)
	July 2008	5	141255	0.00%	0.0059	4	125936	0.00%	0.17	(0.90)
	June 2008	4	141092	0.00%	0.0053	1	126397	0.00%	1.88	0.14
MR-8 Trouble Rate PBX Parity	May 2009	0	462	0.00%	0	22	40582	0.05%	-0.50	(1.30)
	April 2009	1	454	0.22%	0.0469	38	41131	0.09%	0.89	(0.76)
	March 2009	0	452	0.00%	0	34	41551	0.08%	-0.61	(1.37)
	February 2009	0	442	0.00%	0	40	39585	0.10%	-0.66	(1.40)
	January 2009	1	444	0.23%	0.0474	31	40043	0.08%	1.11	(0.68)
	December 2008	2	432	0.46%	0.0679	23	40551	0.06%	3.53	0.16
	November 2008	0	434	0.00%	0	24	41155	0.06%	-0.50	(1.30)
	October 2008	1	445	0.22%	0.0474	33	41991	0.08%	1.09	(0.68)
	September 2008	0	442	0.00%	0	26	42804	0.06%	-0.52	(1.31)
	August 2008	1	447	0.22%	0.0472	34	43068	0.08%	1.08	(0.69)
	July 2008	2	472	0.42%	0.065	41	43361	0.09%	2.31	(0.14)
	June 2008	0	477	0.00%	0	25	43659	0.06%	-0.52	(1.32)
MR-8 Trouble Rate Residence Parity	May 2009	1	601	0.17%	0.0408	8949	916598	0.98%	-2.02	(2.23)
	April 2009	3	679	0.44%	0.0663	8976	928667	0.97%	-1.40	(1.85)
	March 2009	1	740	0.14%	0.0367	8859	940542	0.94%	-2.27	(2.38)
	February 2009	9	822	1.09%	0.1041	7969	952088	0.84%	0.81	(0.51)
	January 2009	4	775	0.52%	0.0717	15342	965988	1.59%	-2.39	(2.45)
	December 2008	10	757	1.32%	0.1142	10711	977055	1.10%	0.59	(0.64)
	November 2008	8	681	1.17%	0.1077	11339	987250	1.15%	0.06	(0.96)
	October 2008	7	653	1.07%	0.103	9581	999386	0.96%	0.30	(0.82)
	September 2008	6	657	0.91%	0.0951	9675	1011048	0.96%	-0.11	(1.07)
	August 2008	6	637	0.94%	0.0966	11592	1023994	1.13%	-0.45	(1.28)
	July 2008	2	625	0.32%	0.0565	11445	1039739	1.10%	-1.87	(2.14)
	June 2008	5	643	0.78%	0.0878	10537	1054150	1.00%	-0.57	(1.34)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	May 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00

	August 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00	
MR-8 Trouble Rate UDIT Above DS1 Level Parity	May 2009	0	117	0.00%	0	4	1888	0.21%	-0.48	(1.29)	
	April 2009	1	117	0.85%	0.0921	6	1882	0.32%	1.00	(0.76)	
	March 2009	0	117	0.00%	0	3	1889	0.16%	-0.42	(1.25)	
	February 2009	0	107	0.00%	0	6	1511	0.40%	-0.63	(1.38)	
	January 2009	0	107	0.00%	0	3	1502	0.20%	-0.45	(1.27)	
	December 2008	2	107	1.87%	0.1354	0	1512	0.00%	0.00	0.60	
	November 2008	0	110	0.00%	0	2	1508	0.13%	-0.37	(1.22)	
	October 2008	1	109	0.92%	0.0953	6	1517	0.40%	0.84	(0.82)	
	September 2008	0	109	0.00%	0	1	1518	0.07%	-0.26	(1.16)	
	August 2008	2	113	1.77%	0.1319	2	1513	0.13%	4.62	0.18	
	July 2008	1	114	0.88%	0.0932	5	1509	0.33%	0.98	(0.77)	
	June 2008	2	115	1.74%	0.1307	7	1518	0.46%	1.95	(0.31)	
	MR-8 Trouble Rate UDIT DS1 Parity	May 2009	0	160	0.00%	0	189	11473	1.65%	-1.63	(1.99)
		April 2009	0	160	0.00%	0	149	11568	1.29%	-1.44	(1.87)
March 2009		0	161	0.00%	0	172	11627	1.48%	-1.54	(1.94)	
February 2009		1	150	0.67%	0.0814	169	10852	1.56%	-0.87	(1.53)	
January 2009		0	150	0.00%	0	262	10915	2.40%	-1.91	(2.16)	
December 2008		0	151	0.00%	0	180	10999	1.64%	-1.57	(1.96)	
November 2008		1	151	0.66%	0.0811	172	11041	1.56%	-0.88	(1.54)	
October 2008		0	151	0.00%	0	181	11185	1.62%	-1.57	(1.95)	
September 2008		0	156	0.00%	0	167	11279	1.48%	-1.52	(1.92)	
August 2008		0	158	0.00%	0	212	11310	1.87%	-1.73	(2.05)	
July 2008		0	158	0.00%	0	178	11313	1.57%	-1.58	(1.96)	
June 2008		7	160	4.38%	0.2045	211	11404	1.85%	2.35	0.13	
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity		May 2009	57	15367	0.37%	0.0608	24	4517	0.53%	-1.30	(1.79)
		April 2009	51	15395	0.33%	0.0575	17	4606	0.37%	-0.37	(1.23)
	March 2009	58	15531	0.37%	0.061	14	4705	0.30%	0.84	(0.49)	
	February 2009	43	13082	0.33%	0.0572	20	4402	0.45%	-1.07	(1.65)	
	January 2009	62	13215	0.47%	0.0683	36	4526	0.80%	-2.13	(2.30)	
	December 2008	43	13319	0.32%	0.0567	15	4601	0.33%	-0.03	(1.02)	
	November 2008	52	13393	0.39%	0.0622	12	4682	0.26%	1.54	(0.07)	
	October 2008	71	13465	0.53%	0.0724	25	4756	0.53%	0.01	(0.99)	
	September 2008	59	13606	0.43%	0.0657	26	4840	0.54%	-0.85	(1.51)	
	August 2008	64	13573	0.47%	0.0685	12	4913	0.24%	2.77	0.68	
	July 2008	66	13558	0.49%	0.0696	28	4955	0.57%	-0.63	(1.38)	
	June 2008	60	13620	0.44%	0.0662	19	4997	0.38%	0.59	(0.64)	
	MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	May 2009	0	129	0.00%	0	189	11473	1.65%	-1.46	(1.89)
		April 2009	0	130	0.00%	0	149	11568	1.29%	-1.30	(1.79)
March 2009		0	133	0.00%	0	172	11627	1.48%	-1.41	(1.85)	
February 2009		0	136	0.00%	0	169	10852	1.56%	-1.46	(1.89)	
January 2009		0	141	0.00%	0	262	10915	2.40%	-1.85	(2.12)	
December 2008		0	145	0.00%	0	180	10999	1.64%	-1.54	(1.94)	
November 2008		0	150	0.00%	0	172	11041	1.56%	-1.53	(1.93)	
October 2008		0	152	0.00%	0	181	11185	1.62%	-1.57	(1.95)	
September 2008		2	154	1.30%	0.1132	167	11279	1.48%	-0.19	(1.11)	
August 2008		2	154	1.30%	0.1132	212	11310	1.87%	-0.52	(1.32)	
July 2008		0	155	0.00%	0	178	11313	1.57%	-1.56	(1.95)	
June 2008		0	155	0.00%	0	211	11404	1.85%	-1.70	(2.03)	
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity		May 2009	1	491401	0.00%	0.00142129	0	4518	0.00%	-1.32	5.07
		April 2009	9	474721	0.00%	0.00432964	0	4607	0.00%	0.27	2.17

	March 2009	16	467856	0.00%	0.00580644	0	4706	0.00%	1.29	0.55
	February 2009	0	323761	0.00%	0	0	4403	0.00%	-1.52	(1.92)
	January 2009	64	321489	0.02%	0.01390041	0	4527	0.00%	1.56	0.13
	December 2008	4	316969	0.00%	0.00354025	0	4602	0.00%	0.12	2.45
	November 2008	9	316969	0.00%	0.00529984	0	4683	0.00%	1.23	0.65
	October 2008	1	308025	0.00%	0.00179776	0	4757	0.00%	-1.06	4.56
	September 2008	16	311364	0.01%	0.00712336	0	4841	0.00%	0.55	1.66
	August 2008	9	310249	0.00%	0.00535824	0	4914	0.00%	1.33	0.48
	July 2008	1	383161	0.00%	0.00161604	0	4956	0.00%	-1.26	4.93
	June 2008	9	373321	0.00%	0.00488601	0	4998	0.00%	0.42	1.91
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	May 2009	99	7113	1.39%	0.1172	189	11474	1.65%	-1.33	(1.81)
	April 2009	99	7151	1.38%	0.1168	149	11569	1.29%	0.57	(0.65)
	March 2009	106	7230	1.47%	0.1202	172	11628	1.48%	-0.07	(1.04)
	February 2009	108	7209	1.50%	0.1215	169	10853	1.56%	-0.31	(1.19)
	January 2009	159	7114	2.24%	0.1478	262	10916	2.40%	-0.71	(1.43)
	December 2008	111	7132	1.56%	0.1238	180	11000	1.64%	-0.41	(1.25)
	November 2008	110	7139	1.54%	0.1232	172	11042	1.56%	-0.09	(1.05)
	October 2008	121	7155	1.69%	0.1289	181	11186	1.62%	0.38	(0.77)
	September 2008	107	7152	1.50%	0.1214	167	11280	1.48%	0.09	(0.95)
	August 2008	106	7176	1.48%	0.1206	212	11311	1.87%	-1.94	(2.18)
	July 2008	142	7179	1.98%	0.1392	178	11314	1.57%	2.16	0.31
	June 2008	102	7168	1.42%	0.1184	211	11405	1.85%	-2.10	(2.28)
MR-8 Trouble Rate Unbundled Loop - XDSL Parity	May 2009	36	133225	0.03%	0.01617984	189	11459	1.65%	-0.01	(1.00)
	April 2009	9	135424	0.01%	0.00808201	149	11554	1.29%	-0.79	(1.48)
	March 2009	9	135424	0.01%	0.00808201	172	11613	1.48%	-1.04	(1.63)
	February 2009	25	128164	0.02%	0.01378276	169	10840	1.56%	-0.24	(1.15)
	January 2009	16	129600	0.01%	0.01098304	262	10903	2.40%	-1.57	(1.96)
	December 2008	25	122500	0.02%	0.01408969	180	10987	1.64%	-0.30	(1.18)
	November 2008	4	121104	0.00%	0.00571536	172	11029	1.56%	-1.46	(1.89)
	October 2008	49	123201	0.04%	0.01954404	181	11173	1.62%	0.55	(0.76)
	September 2008	0	126736	0.00%	0	167	11269	1.48%	-2.28	(2.39)
	August 2008	1	123904	0.00%	0.00283024	212	11300	1.88%	-2.17	(2.32)
	July 2008	1	128164	0.00%	0.00278784	178	11303	1.57%	-1.94	(2.18)
	June 2008	4	125316	0.00%	0.005625	210	11394	1.84%	-1.76	(2.07)
MR-8 Trouble Rate Unbundled Loop Analog Parity	May 2009	188	66864	0.28%	0.053	10441	1231126	0.85%	-15.57	(10.47)
	April 2009	177	66982	0.26%	0.0513	10494	1246138	0.84%	-15.94	(10.69)
	March 2009	166	66949	0.25%	0.0497	10519	1261160	0.83%	-16.25	(10.88)
	February 2009	131	58849	0.22%	0.0471	9393	1276409	0.74%	-14.24	(9.66)
	January 2009	245	58956	0.42%	0.0643	17645	1293096	1.36%	-19.42	(12.81)
	December 2008	144	59644	0.24%	0.0491	12230	1306556	0.94%	-17.23	(11.47)
	November 2008	178	60288	0.30%	0.0543	13283	1318552	1.01%	-17.12	(11.41)
	October 2008	208	60577	0.34%	0.0585	11274	1332829	0.85%	-13.21	(9.03)
	September 2008	162	61455	0.26%	0.0513	11357	1346234	0.84%	-15.37	(10.35)
	August 2008	206	61911	0.33%	0.0576	13531	1361248	0.99%	-16.22	(10.86)
	July 2008	224	62626	0.36%	0.0597	13284	1378192	0.96%	-15.19	(10.23)
	June 2008	192	62865	0.31%	0.0552	12222	1392713	0.88%	-15.05	(10.15)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	May 2009	3	711	0.42%	0.0648	24	4517	0.53%	-0.37	(1.23)
	April 2009	5	740	0.68%	0.0819	17	4606	0.37%	1.28	(0.22)
	March 2009	2	777	0.26%	0.0507	14	4705	0.30%	-0.19	(1.12)
	February 2009	2	789	0.25%	0.0503	20	4402	0.45%	-0.77	(1.47)
	January 2009	5	826	0.61%	0.0776	36	4526	0.80%	-0.57	(1.34)
	December 2008	4	858	0.47%	0.0681	15	4601	0.33%	0.66	(0.60)
	November 2008	11	899	1.22%	0.1099	12	4682	0.26%	5.25	2.19

	October 2008	7	930	0.75%	0.0864	25	4756	0.53%	0.88	(0.47)	
	September 2008	12	957	1.25%	0.1113	26	4840	0.54%	2.77	0.69	
	August 2008	6	987	0.61%	0.0777	12	4913	0.24%	2.11	0.28	
	July 2008	9	1034	0.87%	0.0929	28	4955	0.57%	1.19	(0.28)	
	June 2008	10	1073	0.93%	0.0961	19	4997	0.38%	2.66	0.62	
MR-8	Trouble Rate UNE - P (POTS) Parity	May 2009	30	11023	0.27%	0.0521	10441	1231121	0.85%	-6.56	(4.99)
		April 2009	44	11175	0.39%	0.0626	10494	1246133	0.84%	-5.16	(4.14)
		March 2009	34	11349	0.30%	0.0547	10519	1261154	0.83%	-6.23	(4.79)
		February 2009	30	11325	0.26%	0.0514	9393	1276403	0.74%	-5.84	(4.55)
		January 2009	63	11829	0.53%	0.0728	17645	1293090	1.36%	-7.76	(5.72)
		December 2008	43	12096	0.36%	0.0595	12230	1306550	0.94%	-6.60	(5.01)
		November 2008	59	12407	0.48%	0.0688	13283	1318546	1.01%	-5.90	(4.59)
		October 2008	60	14313	0.42%	0.0646	11274	1332823	0.85%	-5.54	(4.37)
		September 2008	51	13640	0.37%	0.061	11357	1346228	0.84%	-5.97	(4.63)
		August 2008	21	2608	0.81%	0.0894	13531	1361241	0.99%	-0.97	(1.59)
		July 2008	28	2549	1.10%	0.1042	13284	1378185	0.96%	0.69	(0.58)
		June 2008	8	2520	0.32%	0.0563	12222	1392706	0.88%	-3.01	(2.83)
MR-8	Trouble Rate UNE P (Centrex 21) Parity	May 2009	1	478	0.21%	0.0457	27	11698	0.23%	-0.10	(1.06)
		April 2009	1	486	0.21%	0.0453	25	12002	0.21%	-0.01	(1.01)
		March 2009	1	496	0.20%	0.0449	17	12335	0.14%	0.38	(1.01)
		February 2009	1	496	0.20%	0.0449	30	12760	0.24%	-0.15	(1.09)
		January 2009	2	502	0.40%	0.063	49	13111	0.37%	0.09	(0.95)
		December 2008	1	520	0.19%	0.0438	33	13590	0.24%	-0.23	(1.14)
		November 2008	0	529	0.00%	0	49	14544	0.34%	-1.31	(1.80)
		October 2008	1	542	0.18%	0.0429	52	14970	0.35%	-0.63	(1.38)
		September 2008	0	560	0.00%	0	43	15568	0.28%	-1.22	(1.74)
		August 2008	0	7	0.00%	0	65	15948	0.41%	-0.17	(1.10)
		July 2008	0	7	0.00%	0	39	16370	0.24%	-0.13	(1.08)
		June 2008	0	7	0.00%	0	51	16790	0.30%	-0.15	(1.09)
MR-8	Trouble Rate UNE P (Centrex) Parity	May 2009	1	1067	0.09%	0.0306	53	44237	0.12%	-0.24	(1.15)
		April 2009	1	1090	0.09%	0.0303	70	44382	0.16%	-0.54	(1.33)
		March 2009	3	1122	0.27%	0.0516	69	44782	0.15%	0.96	(0.42)
		February 2009	5	1154	0.43%	0.0657	52	46951	0.11%	3.25	0.98
		January 2009	6	1257	0.48%	0.0689	79	47358	0.17%	2.66	0.62
		December 2008	4	1269	0.32%	0.0561	46	47546	0.10%	2.47	0.50
		November 2008	1	1282	0.08%	0.0279	58	48276	0.12%	-0.43	(1.26)
		October 2008	8	1303	0.61%	0.0781	67	48372	0.14%	4.55	1.77
		September 2008	1	1378	0.07%	0.0269	65	48574	0.13%	-0.61	(1.37)
		August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9A	Repair Appointments Met Business Parity	May 2009	8	8	100.00%	0	922	1047	88.06%	-1.04	(1.63)
		April 2009	1	1	100.00%	0	949	1070	88.69%	-0.36	(1.22)
		March 2009	2	3	66.67%	0.4714	955	1113	85.80%	0.95	(0.80)
		February 2009	3	4	75.00%	0.433	837	993	84.29%	0.51	(0.99)
		January 2009	6	8	75.00%	0.433	1502	1679	89.46%	1.33	(0.50)
		December 2008	1	2	50.00%	0.5	908	1034	87.81%	1.63	(0.55)
		November 2008	8	8	100.00%	0	1218	1413	86.20%	-1.13	(1.69)
		October 2008	3	3	100.00%	0	1037	1207	85.92%	-0.70	(1.43)
		September 2008	4	4	100.00%	0	967	1137	85.05%	-0.84	(1.51)
		August 2008	4	5	80.00%	0.4	1144	1338	85.50%	0.35	(1.07)
		July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		June 2008	4	4	100.00%	0	963	1136	84.77%	-0.85	(1.51)

MR-9A Repair Appointments Met Centrex Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	33	38	86.84%	-0.38	(1.23)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	42	54	77.78%	-0.53	(1.32)
	July 2008	1	1	100.00%	0	21	27	77.78%	-0.52	(1.32)
	June 2008	1	1	100.00%	0	34	46	73.91%	-0.59	(1.36)
	May 2009	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	MR-9A Repair Appointments Met Centrex 21 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00
March 2009		2	2	100.00%	0	13	16	81.25%	-0.64	(1.39)
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		4	4	100.00%	0	34	36	94.44%	-0.46	(1.28)
December 2008		0	1	0.00%	0	20	20	100.00%	0.00	0.01
November 2008		1	1	100.00%	0	35	41	85.37%	-0.41	(1.25)
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		2	3	66.67%	0.4714	28	32	87.50%	1.04	(0.81)
August 2008		1	1	100.00%	0	35	46	76.09%	-0.55	(1.34)
July 2008		0	1	0.00%	0	22	29	75.86%	1.74	(0.62)
June 2008		1	2	50.00%	0.5	24	32	75.00%	0.79	(0.95)
May 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9A Repair Appointments Met PBX Parity	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	4	6	66.67%	-0.65	(1.40)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2009	1	1	100.00%	0	6157	6453	95.41%	-0.22	(1.13)
	April 2009	1	1	100.00%	0	6124	6443	95.05%	-0.23	(1.14)
	March 2009	1	1	100.00%	0	6180	6667	92.70%	-0.28	(1.17)
	February 2009	5	7	71.43%	0.4518	5582	5984	93.28%	2.31	(0.13)
	January 2009	1	1	100.00%	0	10606	11516	92.10%	-0.29	(1.18)
MR-9A Repair Appointments Met Residence Parity	December 2008	7	7	100.00%	0	7445	7972	93.39%	-0.70	(1.43)
	November 2008	8	8	100.00%	0	7882	8557	92.11%	-0.83	(1.50)
	October 2008	5	5	100.00%	0	6851	7249	94.51%	-0.54	(1.33)
	September 2008	4	4	100.00%	0	6589	7057	93.37%	-0.53	(1.32)
	August 2008	6	6	100.00%	0	7804	8387	93.05%	-0.67	(1.41)
	July 2008	1	1	100.00%	0	7662	8120	94.36%	-0.24	(1.15)
	June 2008	4	4	100.00%	0	7183	7664	93.72%	-0.52	(1.31)
	May 2009	16	21	76.19%	0.4259	7079	7500	94.39%	3.62	0.55
	April 2009	24	24	100.00%	0	7073	7513	94.14%	-1.22	(1.74)
	March 2009	23	29	79.31%	0.4051	7135	7780	91.71%	2.42	0.15
	February 2009	18	22	81.82%	0.3857	6419	6977	92.00%	1.76	(0.20)
	January 2009	31	37	83.78%	0.3686	12108	13195	91.76%	1.76	(0.15)

	December 2008	28	31	90.32%	0.2957	8353	9006	92.75%	0.52	(0.84)
	November 2008	42	46	91.30%	0.2818	9100	9970	91.27%	-0.01	(1.00)
	October 2008	34	42	80.95%	0.3927	7888	8456	93.28%	3.18	0.51
	September 2008	29	34	85.29%	0.3542	7556	8194	92.21%	1.50	(0.29)
	August 2008	16	17	94.12%	0.2353	8948	9725	92.01%	-0.32	(1.19)
	July 2008	16	22	72.73%	0.4454	8751	9412	92.98%	3.71	0.64
	June 2008	4	5	80.00%	0.4	8146	8800	92.57%	1.07	(0.72)
MR-9B Repair Appointments Met Business Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	2	2	100.00%	0	197	237	83.12%	-0.63	(1.39)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	3	3	100.00%	0	284	354	80.23%	-0.86	(1.52)
	December 2008	1	1	100.00%	0	244	282	86.52%	-0.39	(1.24)
	November 2008	1	3	33.33%	0.4714	212	280	75.71%	1.70	(0.38)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	196	238	82.35%	1.20	(0.73)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	234	268	87.31%	-0.38	(1.23)
	June 2008	2	3	66.67%	0.4714	225	257	87.55%	1.09	(0.74)
MR-9B Repair Appointments Met Centrex 21 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	2	2	100.00%	0	5	7	71.43%	-0.79	(1.48)
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	2	3	66.67%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	3	3	100.00%	0.00	(0.59)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	1	1	100.00%	0.00	(1.00)
	July 2008	1	1	100.00%	0	4	5	80.00%	-0.46	(1.28)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	1	0.00%	0	1527	1635	93.39%	3.76	(0.09)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	1280	1379	92.82%	-0.28	(1.17)
	January 2009	3	3	100.00%	0	2634	3043	86.56%	-0.68	(1.41)
	December 2008	3	3	100.00%	0	1911	2098	91.09%	-0.54	(1.33)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	1508	1619	93.14%	-0.27	(1.16)
	September 2008	2	2	100.00%	0	1620	1745	92.84%	-0.39	(1.24)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	1	1	100.00%	0	2264	2430	93.17%	-0.27	(1.16)
	June 2008	1	1	100.00%	0	1794	1898	94.52%	-0.24	(1.15)
MR-9B Repair Appointments Met UNE - P (POTS) Parity	May 2009	4	4	100.00%	0	1624	1741	93.28%	-0.54	(1.33)
	April 2009	10	11	90.91%	0.2875	1724	1872	92.09%	0.15	(1.15)
	March 2009	1	1	100.00%	0	1615	1750	92.29%	-0.29	(1.18)
	February 2009	2	2	100.00%	0	1457	1599	91.12%	-0.44	(1.27)
	January 2009	10	13	76.92%	0.4213	2918	3397	85.90%	0.93	(0.64)
	December 2008	2	3	66.67%	0.4714	2155	2380	90.55%	1.41	(0.61)
	November 2008	5	6	83.33%	0.3727	2156	2412	89.39%	0.48	(0.99)
	October 2008	8	10	80.00%	0.4	1699	1836	92.54%	1.50	(0.42)
	September 2008	6	6	100.00%	0	1816	1983	91.58%	-0.74	(1.45)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	6	6	100.00%	0	2498	2698	92.59%	-0.69	(1.42)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-9C Repair Appointments Met Business Parity	May 2009	1	1	100.00%	0	205	209	98.09%	-0.14
April 2009		1	1	100.00%	0	208	211	98.58%	-0.12	(1.07)
March 2009		1	1	100.00%	0	278	284	97.89%	-0.15	(1.09)
February 2009		2	2	100.00%	0	200	211	94.79%	-0.33	(1.20)
January 2009		2	3	66.67%	0.4714	268	270	99.26%	6.55	0.12
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		2	2	100.00%	0	248	251	98.80%	-0.15	(1.09)
October 2008		1	1	100.00%	0	264	269	98.14%	-0.14	(1.08)
September 2008		1	1	100.00%	0	298	307	97.07%	-0.17	(1.11)
August 2008		1	1	100.00%	0	277	285	97.19%	-0.17	(1.10)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		2	2	100.00%	0	287	292	98.29%	-0.19	(1.11)
MR-9C Repair Appointments Met Centrex 21 Parity		May 2009	0	0	0.00%	0	0	0	0.00%	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	1	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	8	10	80.00%	-0.48	(1.29)
	July 2008	2	2	100.00%	0	6	7	85.71%	-0.51	(1.31)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-9C Repair Appointments Met Residence Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
April 2009		1	1	100.00%	0	879	898	97.88%	-0.15	(1.09)
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		1	1	100.00%	0	580	606	95.71%	-0.21	(1.13)
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	1	0.00%	0	694	713	97.34%	6.04	0.16
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity		May 2009	5	5	100.00%	0	1185	1200	98.75%	-0.25
	April 2009	9	9	100.00%	0	1087	1109	98.02%	-0.43	(1.26)
	March 2009	4	4	100.00%	0	953	989	96.36%	-0.39	(1.24)

	February 2009	6	6	100.00%	0	780	817	95.47%	-0.53	(1.32)
	January 2009	13	13	100.00%	0	1034	1053	98.20%	-0.49	(1.30)
	December 2008	9	9	100.00%	0	820	844	97.16%	-0.51	(1.31)
	November 2008	7	7	100.00%	0	876	901	97.23%	-0.45	(1.27)
	October 2008	8	8	100.00%	0	958	982	97.56%	-0.45	(1.27)
	September 2008	11	11	100.00%	0	1134	1180	96.10%	-0.66	(1.40)
	August 2008	4	4	100.00%	0	1070	1108	96.57%	-0.38	(1.23)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	1233	1267	97.32%	-0.29	(1.17)
NI-1A Trunk Blockage to Qwest Tandem	May 2009	1	25752	0.00%	0.0004	2	19099	0.01%	-9.21	(6.60)
Offices LIS Trunk Parity 0.01	April 2009	1	25872	0.01%	0.0005	3	20131	0.01%	-8.61	(6.23)
	March 2009	16	26424	0.06%	0.0075	2	20203	0.01%	71.62	42.54
	February 2009	1	27360	0.00%	0.0004	1	20514	0.00%	9.01	4.48
	January 2009	6	27432	0.02%	0.0009	1	22914	0.00%	54.32	32.03
	December 2008	1	26976	0.01%	0.0004	24	22914	0.10%	-27.59	(17.77)
	November 2008	7	27600	0.02%	0.001	1	22914	0.00%	202.05	121.84
	October 2008	3	28056	0.01%	0.0008	0	23130	0.00%	129.38	77.66
	September 2008	2	27912	0.01%	0.0004	5	23394	0.02%	-7.97	(5.84)
	August 2008	12	29592	0.04%	0.0029	2	23394	0.01%	48.09	28.24
	July 2008	5	30384	0.02%	0.0007	1	24596	0.00%	34.91	20.22
	June 2008	2	30432	0.01%	0.0004	1	24596	0.00%	5.21	2.17
NI-1B Trunk Blockage to Qwest End Offices	May 2009	0	3252	0.00%	0	2	19652	0.01%	-4.87	(3.96)
LIS Trunk Parity 0.01	April 2009	0	3276	0.00%	0	1	20276	0.00%	-5.67	(4.45)
	March 2009	0	3324	0.00%	0	1	20396	0.01%	-4.95	(4.01)
	February 2009	0	3228	0.00%	0	3	21043	0.01%	-4.68	(3.84)
	January 2009	0	3252	0.00%	0.0001	4	21765	0.02%	-4.02	(3.44)
	December 2008	0	3252	0.01%	0.0004	5	21765	0.02%	-4.51	(3.74)
	November 2008	0	3852	0.00%	0.0001	3	21765	0.02%	-12.27	(8.46)
	October 2008	0	3900	0.00%	0	0	22293	0.00%	-6.13	(4.73)
	September 2008	0	4572	0.01%	0.0006	4	22605	0.02%	-2.35	(2.43)
	August 2008	0	4716	0.00%	0	0	22605	0.00%	-10.50	(7.38)
	July 2008	0	4188	0.00%	0	0	25723	0.00%	-4.50	(3.74)
	June 2008	0	4308	0.00%	0	1	26659	0.00%	-7.29	(5.43)
NI-1C Trunk Blockage to Qwest Tandem	May 2009	40	26352	0.15%	0.0146	0	0	0.00%	0.00	0.00
Offices LIS Trunk Diagnostic	April 2009	37	26136	0.14%	0.0151	0	0	0.00%	0.00	0.00
	March 2009	54	26616	0.20%	0.0184	0	0	0.00%	0.00	0.00
	February 2009	24	27672	0.09%	0.008	0	0	0.00%	0.00	0.00
	January 2009	33	27720	0.12%	0.0229	0	0	0.00%	0.00	0.00
	December 2008	73	28176	0.26%	0.0152	0	0	0.00%	0.00	0.00
	November 2008	28	28272	0.10%	0.0054	0	0	0.00%	0.00	0.00
	October 2008	11	28320	0.04%	0.0037	0	0	0.00%	0.00	0.00
	September 2008	43	29232	0.15%	0.007	0	0	0.00%	0.00	0.00
	August 2008	61	30528	0.20%	0.0099	0	0	0.00%	0.00	0.00
	July 2008	13	30552	0.04%	0.0041	0	0	0.00%	0.00	0.00
	June 2008	6	30528	0.02%	0.002	0	0	0.00%	0.00	0.00
NI-1D Trunk Blockage to Qwest End	May 2009	13	3660	0.37%	0.0103	0	0	0.00%	0.00	0.00
Offices LIS Trunk Diagnostic	April 2009	10	3684	0.26%	0.0073	0	0	0.00%	0.00	0.00
	March 2009	10	3732	0.26%	0.0075	0	0	0.00%	0.00	0.00
	February 2009	31	3636	0.85%	0.0239	0	0	0.00%	0.00	0.00
	January 2009	12	3660	0.34%	0.0095	0	0	0.00%	0.00	0.00
	December 2008	26	3660	0.72%	0.0202	0	0	0.00%	0.00	0.00
	November 2008	11	4260	0.25%	0.0076	0	0	0.00%	0.00	0.00
	October 2008	23	4308	0.54%	0.0168	0	0	0.00%	0.00	0.00

	September 2008	15	4980	0.31%	0.0101	0	0	0.00%	0.00	0.00
	August 2008	60	5124	1.17%	0.0399	0	0	0.00%	0.00	0.00
	July 2008	28	4596	0.61%	0.0195	0	0	0.00%	0.00	0.00
	June 2008	24	4716	0.51%	0.0166	0	0	0.00%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	May 2009	277	281	98.58%	0.1185	0	0	0.00%	0.00	(0.11)
	April 2009	302	311	97.11%	0.1676	0	0	0.00%	0.00	(0.07)
	March 2009	476	483	98.55%	0.1195	0	0	0.00%	0.00	(0.11)
	February 2009	306	323	94.74%	0.2233	0	0	0.00%	0.00	0.01
	January 2009	143	145	98.62%	0.1166	0	0	0.00%	0.00	(0.11)
	December 2008	150	152	98.68%	0.114	0	0	0.00%	0.00	(0.12)
	November 2008	173	174	99.43%	0.0756	0	0	0.00%	0.00	(0.14)
	October 2008	346	350	98.86%	0.1063	0	0	0.00%	0.00	(0.12)
	September 2008	135	139	97.12%	0.1672	0	0	0.00%	0.00	(0.07)
	August 2008	238	242	98.35%	0.1275	0	0	0.00%	0.00	(0.11)
	July 2008	172	174	98.85%	0.1066	0	0	0.00%	0.00	(0.12)
	June 2008	226	228	99.12%	0.0932	0	0	0.00%	0.00	(0.13)
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic		May 2009	1	283	0.35%	0.0593	0	0	0.00%	0.00
	April 2009	1	319	0.31%	0.0559	0	0	0.00%	0.00	0.00
	March 2009	0	488	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	323	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	145	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	152	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	350	0.29%	0.0534	0	0	0.00%	0.00	0.00
	September 2008	0	139	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	242	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	228	0.00%	0	0	0	0.00%	0.00	0.00
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
April 2009		0	1	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	7	0.00%	0	0	0	0.00%	0.00	0.00
February 2009		0	19	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		0	37	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	5	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	13	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	15	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	55	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	53	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	86	0.00%	0	0	0	0.00%	0.00	0.00
OP-15A Interval for Pending Orders		May 2009	0	0	0.00	0	0	0	0.00	0.00

Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	April 2009	40	1	40.00	0	0	0	0.00	0.00	0.00
	March 2009	18	1	18.00	0	0	0	0.00	0.00	0.00
	February 2009	29	1	29.00	0	0	0	0.00	0.00	0.00
	January 2009	63	2	31.50	31.82	0	0	0.00	0.00	0.00
	December 2008	33	1	33.00	0	0	0	0.00	0.00	0.00
	November 2008	11	1	11.00	0	0	0	0.00	0.00	0.00
	October 2008	9	2	4.50	6.36	0	0	0.00	0.00	0.00
	September 2008	25	1	25.00	0	0	0	0.00	0.00	0.00
	August 2008	18	3	6.00	5.29	0	0	0.00	0.00	0.00
	July 2008	54	3	18.00	25.12	0	0	0.00	0.00	0.00
	June 2008	25	1	25.00	0	0	0	0.00	0.00	0.00
	OP-15A Interval for Pending Orders	May 2009	0	0	0.00	0	0	0	0.00	0.00
Delayed Past Due Date Frame Relay Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	12	1	12.00	0	96	1	96.00	0.00	0.00
	November 2008	8	1	8.00	0	74	1	74.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-15A Interval for Pending Orders	May 2009	0	0	0.00	0	0	0	0.00	0.00
Delayed Past Due Date LIS Trunk Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	5	2	2.50	2.12	20	3	6.67	-0.71	(1.43)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	4	2	2.00	0	21	1	21.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-15A Interval for Pending Orders	May 2009	82	2	41.00	56.57	6602	140	47.16	-0.18
Delayed Past Due Date Residence Parity	April 2009	61	1	61.00	0	5250	128	41.02	0.47	(0.64)
	March 2009	39	1	39.00	0	3919	113	34.68	0.12	(0.90)
	February 2009	17	1	17.00	0	3173	128	24.79	-0.25	(1.15)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	6	1	6.00	0	8707	288	30.23	-0.61	(1.37)
	November 2008	24	2	12.00	5.66	9533	189	50.44	-1.10	(1.67)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-15A Interval for Pending Orders	May 2009	19712	29	679.72	380.26	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	19186	29	661.59	376.96	0	0	0.00	0.00	0.00
	March 2009	18548	29	639.59	376.96	0	1	0.00	0.00	0.00
	February 2009	17934	33	543.45	406.72	0	0	0.00	0.00	0.00
	January 2009	17361	30	578.70	384.51	0	0	0.00	0.00	0.00
	December 2008	16705	33	506.21	401.24	111	1	111.00	0.00	0.00

	November 2008	16087	30	536.23	383.33	179	3	59.67	23.88	0.46
	October 2008	15578	29	537.17	374.1	124	4	31.00	28.64	0.67
	September 2008	15909	29	548.59	365.57	71	2	35.50	43.15	0.18
	August 2008	15149	30	504.97	378.13	79	5	15.80	84.18	1.26
	July 2008	14662	32	458.19	379.11	48	4	12.00	94.46	0.67
	June 2008	14101	39	361.56	378.58	15	4	3.75	159.53	0.53
OP-15A Interval for Pending Orders	May 2009	37957921	225	168699.13	82168.2225	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop -	April 2009	31956409	169	189094.52	80049.3849	0	0	0.00	0.00	0.00
ADSL Qualified Parity	March 2009	37724164	196	192466.46	83261.1025	0	1	0.00	0.00	0.00
	February 2009	34187409	169	202293.05	73625.3956	0	0	0.00	0.00	0.00
	January 2009	31214569	169	184702.25	73625.3956	0	0	0.00	0.00	0.00
	December 2008	27258841	144	189294.61	70500.8704	111	1	111.00	0.00	0.00
	November 2008	23726641	144	164771.05	76198.0816	179	3	59.67	16.27	0.25
	October 2008	21911761	144	152162.41	73527.7456	124	4	31.00	18.77	0.29
	September 2008	25000000	144	173613.89	58951.84	71	2	35.50	30.69	0.04
	August 2008	22543504	144	156554.75	58951.84	79	5	15.80	59.33	1.26
	July 2008	20412324	169	120784.05	63529.2025	48	4	12.00	65.89	0.57
	June 2008	18429849	100	184298.49	32869.69	15	4	3.75	168.38	0.57
OP-15A Interval for Pending Orders	May 2009	6	1	6.00	0	558	13	42.92	-0.54	(1.33)
Delayed Past Due Date Unbundled Loop -	April 2009	9	1	9.00	0	792	15	52.80	-0.46	(1.28)
DS1 Capable Parity	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	2	1	2.00	0	632	14	45.14	-0.51	(1.31)
	January 2009	134	2	67.00	83.44	1127	28	40.25	0.64	(0.49)
	December 2008	122	5	24.40	45.1	1047	29	36.10	-0.49	(1.30)
	November 2008	118	2	59.00	0	1091	25	43.64	0.38	(0.59)
	October 2008	118	4	29.50	19.69	951	18	52.83	-0.71	(1.43)
	September 2008	51	4	12.75	7.23	1029	25	41.16	-1.17	(1.71)
	August 2008	12	3	4.00	3.46	720	21	34.29	-1.20	(1.73)
	July 2008	5	3	1.67	2.89	557	17	32.76	-1.24	(1.76)
	June 2008	12	2	6.00	8.49	509	22	23.14	-0.83	(1.51)
OP-15A Interval for Pending Orders	May 2009	16	12	1.33	1.97	1709	67	25.51	-2.33	(2.42)
Delayed Past Due Date Unbundled Loop	April 2009	24	6	4.00	5.62	1434	51	28.12	-1.69	(2.03)
Analog Parity	March 2009	137	10	13.70	21.19	1178	49	24.04	-0.92	(1.56)
	February 2009	250	8	31.25	52.37	1360	58	23.45	0.66	(0.60)
	January 2009	253	22	11.50	27.38	2867	87	32.95	-2.33	(2.42)
	December 2008	296	15	19.73	23.56	2976	106	28.08	-0.89	(1.54)
	November 2008	179	14	12.79	17.37	2978	99	30.08	-1.71	(2.04)
	October 2008	84	11	7.64	13.09	3065	107	28.64	-1.89	(2.15)
	September 2008	22	2	11.00	0	2946	116	25.40	-0.63	(1.38)
	August 2008	0	3	0.00	0	2732	99	27.60	-1.62	(1.99)
	July 2008	38	5	7.60	0.55	1924	83	23.18	-1.42	(1.87)
	June 2008	44	5	8.80	19.12	1738	102	17.04	-1.01	(1.61)
OP-15A Interval for Pending Orders	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date UNE - P (POTS)	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	March 2009	0	1	0.00	0	5963	181	32.94	-0.93	(1.56)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	291	2	145.50	200.11	13870	302	45.93	3.05	0.26
	December 2008	267	2	133.50	187.38	13650	438	31.16	3.77	0.75
	November 2008	244	1	244.00	0	13846	312	44.38	4.38	0.88
	October 2008	259	3	86.33	120.19	19439	393	49.46	1.22	(0.32)
	September 2008	235	2	117.50	119.5	16518	381	43.35	2.31	0.16
	August 2008	13	1	13.00	0	14244	360	39.57	-0.68	(1.41)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	June 2008	0	1	0.00	0	10884	305	35.69	-1.01	(1.61)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	2	2	1.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	October 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	September 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	July 2008	2	3	0.67	0.4714	0	0	0.00	0.00	0.00
	June 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Frame Relay Diagnostic	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	May 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	May 2009	28	29	0.97	0.1825	0	0	0.00	0.00	0.00
	April 2009	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	March 2009	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	February 2009	30	33	0.91	0.2875	0	0	0.00	0.00	0.00

	January 2009	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
	December 2008	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	November 2008	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
	October 2008	28	29	0.97	0.1825	0	0	0.00	0.00	0.00
	September 2008	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	August 2008	28	30	0.93	0.2494	0	0	0.00	0.00	0.00
	July 2008	30	32	0.94	0.2421	0	0	0.00	0.00	0.00
	June 2008	27	39	0.69	0.4615	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	May 2009	15	15	1.00	0	0	0	0.00	0.00	0.00
	April 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	March 2009	14	14	1.00	0	0	0	0.00	0.00	0.00
	February 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	January 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
	December 2008	12	12	1.00	0	0	0	0.00	0.00	0.00
	November 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00
	October 2008	12	12	1.00	0	0	0	0.00	0.00	0.00
	September 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00
	August 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00
	July 2008	13	13	1.00	0	0	0	0.00	0.00	0.00
	June 2008	10	10	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	May 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	April 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	2	2	1.00	0	0	0	0.00	0.00	0.00
	December 2008	1	5	0.20	0.4	0	0	0.00	0.00	0.00
	November 2008	2	2	1.00	0	0	0	0.00	0.00	0.00
	October 2008	3	4	0.75	0.433	0	0	0.00	0.00	0.00
	September 2008	4	4	1.00	0	0	0	0.00	0.00	0.00
	August 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	July 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	June 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	May 2009	0	12	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	6	0.00	0	0	0	0.00	0.00	0.00
	March 2009	8	10	0.80	0.4	0	0	0.00	0.00	0.00
	February 2009	4	8	0.50	0.5	0	0	0.00	0.00	0.00
	January 2009	0	22	0.00	0	0	0	0.00	0.00	0.00
	December 2008	8	15	0.53	0.4989	0	0	0.00	0.00	0.00
	November 2008	8	14	0.57	0.4949	0	0	0.00	0.00	0.00
	October 2008	3	11	0.27	0.4454	0	0	0.00	0.00	0.00
	September 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	3	0.00	0	0	0	0.00	0.00	0.00
	July 2008	5	5	1.00	0	0	0	0.00	0.00	0.00
	June 2008	0	5	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	1	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	December 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	October 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
	September 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00

	August 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	May 2009	9528	9528	100.00%	0	0	0	0.00%	0.00	(0.05)
	April 2009	9777	9781	99.96%	0.0202	0	0	0.00%	0.00	(0.05)
	March 2009	10543	10543	100.00%	0	0	0	0.00%	0.00	(0.05)
	February 2009	10172	10172	100.00%	0	0	0	0.00%	0.00	(0.05)
	January 2009	8571	8572	99.99%	0.0108	0	0	0.00%	0.00	(0.05)
	December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	(0.05)
	November 2008	8657	8669	99.86%	0.0372	0	0	0.00%	0.00	(0.05)
	October 2008	9476	9476	100.00%	0	0	0	0.00%	0.00	(0.05)
	September 2008	9713	9714	99.99%	0.0101	0	0	0.00%	0.00	(0.05)
	August 2008	9588	9588	100.00%	0	0	0	0.00%	0.00	(0.05)
	July 2008	9803	9803	100.00%	0	0	0	0.00%	0.00	(0.05)
	June 2008	9728	9728	100.00%	0	0	0	0.00%	0.00	(0.05)
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic Parity	May 2009	9528	9528	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	9781	9781	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	10543	10543	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	10172	10172	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	8572	8572	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	8669	8669	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9476	9476	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	9714	9714	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	9588	9588	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	9803	9803	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	9728	9728	100.00%	0	0	0	0.00%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	May 2009	4595	5348	85.92%	0.3478	1119039	1329958	84.14%	0.00	0.00
	April 2009	5220	5898	88.50%	0.319	1216481	1425347	85.35%	0.00	0.00
	March 2009	5300	6290	84.26%	0.3642	1124762	1485335	75.72%	-15.76	0.00
	February 2009	5046	5926	85.15%	0.3556	1078139	1320613	81.64%	-6.97	0.00
	January 2009	5225	6534	79.97%	0.4003	1057519	1512552	69.92%	-17.68	0.00
	December 2008	5620	6590	85.28%	0.3543	1150732	1531952	75.12%	-19.05	0.00
	November 2008	5293	5810	91.10%	0.2847	1161174	1324620	87.66%	-7.96	0.00
	October 2008	6797	7459	91.12%	0.2844	1414797	1619636	87.35%	-9.78	0.00
	September 2008	5462	6806	80.25%	0.3981	1225463	1639116	74.76%	-10.40	0.00
	August 2008	5530	6931	79.79%	0.4016	1212157	1562160	77.59%	-4.37	0.00
	July 2008	6236	7175	86.91%	0.3373	1232734	1524267	80.87%	-12.98	0.00
	June 2008	5886	6740	87.33%	0.3326	1221089	1441718	84.70%	-5.99	0.00
OP-3A Installation Commitments Met Business Parity	May 2009	1	1	100.00%	0	1253	1288	97.28%	-0.17	(1.10)
	April 2009	1	1	100.00%	0	1308	1357	96.39%	-0.19	(1.12)
	March 2009	5	5	100.00%	0	1329	1371	96.94%	-0.40	(1.24)
	February 2009	4	5	80.00%	0.4	1191	1240	96.05%	1.84	(0.46)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	4	4	100.00%	0	1099	1147	95.82%	-0.42	(1.25)
	November 2008	4	4	100.00%	0	1337	1394	95.91%	-0.41	(1.25)
	October 2008	7	7	100.00%	0	1716	1783	96.24%	-0.52	(1.32)
	September 2008	5	5	100.00%	0	1592	1672	95.22%	-0.50	(1.30)
	August 2008	1	1	100.00%	0	1473	1538	95.77%	-0.21	(1.13)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1617	1696	95.34%	-0.22	(1.13)
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95	May 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.89
OP-3A Installation Commitments Met	May 2009	3	3	100.00%	0	3837	3896	98.49%	-0.21	(1.13)
Residence Parity	April 2009	9	9	100.00%	0	4230	4284	98.74%	-0.34	(1.21)
	March 2009	4	4	100.00%	0	4336	4401	98.52%	-0.24	(1.15)
	February 2009	15	15	100.00%	0	3646	3722	97.96%	-0.56	(1.34)
	January 2009	28	30	93.33%	0.2494	3964	4095	96.80%	1.08	(0.59)
	December 2008	13	14	92.86%	0.2575	3631	3747	96.90%	0.87	(0.78)
	November 2008	17	17	100.00%	0	3684	3752	98.19%	-0.56	(1.34)
	October 2008	9	9	100.00%	0	5125	5209	98.39%	-0.38	(1.23)
	September 2008	12	12	100.00%	0	4806	4902	98.04%	-0.49	(1.30)
	August 2008	11	12	91.67%	0.2764	4575	4667	98.03%	1.58	(0.52)
	July 2008	9	9	100.00%	0	4513	4608	97.94%	-0.43	(1.26)
	June 2008	3	3	100.00%	0	4334	4410	98.28%	-0.23	(1.14)
OP-3A Installation Commitments Met UNE -	May 2009	13	14	92.86%	0.2575	5090	5184	98.19%	1.49	(0.55)
P (POTS) Parity	April 2009	17	17	100.00%	0	5538	5641	98.17%	-0.56	(1.34)
	March 2009	36	36	100.00%	0	5665	5772	98.15%	-0.82	(1.50)
	February 2009	17	18	94.44%	0.2291	4837	4962	97.48%	0.82	(0.80)
	January 2009	24	28	85.71%	0.3499	5303	5500	96.42%	3.04	0.28
	December 2008	15	16	93.75%	0.2421	4730	4894	96.65%	0.64	(0.88)
	November 2008	17	19	89.47%	0.3069	5021	5146	97.57%	2.29	(0.14)
	October 2008	19	19	100.00%	0	6841	6992	97.84%	-0.65	(1.39)
	September 2008	28	31	90.32%	0.2957	6398	6574	97.32%	2.41	(0.00)
	August 2008	8	8	100.00%	0	6048	6205	97.47%	-0.46	(1.28)
	July 2008	16	16	100.00%	0	6171	6374	96.82%	-0.72	(1.44)
	June 2008	11	11	100.00%	0	5951	6106	97.46%	-0.53	(1.33)
OP-3A Installation Commitments Met UNE	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
P (Centrex) Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	61	63	96.83%	-0.18	(1.11)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met	May 2009	1	1	100.00%	0	194	201	96.52%	-0.19	(1.12)
Business Parity	April 2009	2	2	100.00%	0	188	200	94.00%	-0.36	(1.22)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	176	194	90.72%	-0.32	(1.19)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	2	3	66.67%	0.4714	237	247	95.95%	2.56	(0.31)
	September 2008	2	2	100.00%	0	227	237	95.78%	-0.30	(1.18)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met	May 2009	3	3	100.00%	0	714	738	96.75%	-0.32	(1.19)
Residence Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	3	3	100.00%	0	671	703	95.45%	-0.38	(1.23)
	January 2009	3	3	100.00%	0	690	733	94.13%	-0.43	(1.26)
	December 2008	5	6	83.33%	0.3727	657	673	97.62%	2.29	(0.35)
	November 2008	2	2	100.00%	0	712	742	95.96%	-0.29	(1.18)
	October 2008	2	2	100.00%	0	957	990	96.67%	-0.26	(1.16)
	September 2008	3	3	100.00%	0	915	945	96.83%	-0.31	(1.19)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	923	945	97.67%	-0.15	(1.09)
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	5	5	100.00%	0	974	1009	96.53%	-0.42	(1.26)
	March 2009	1	1	100.00%	0	933	957	97.49%	-0.16	(1.10)
	February 2009	1	1	100.00%	0	829	868	95.51%	-0.22	(1.13)
	January 2009	2	2	100.00%	0	866	927	93.42%	-0.37	(1.23)
	December 2008	4	4	100.00%	0	805	830	96.99%	-0.35	(1.21)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	1142	1182	96.62%	-0.26	(1.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1143	1176	97.19%	-0.17	(1.10)
OP-3C Installation Commitments Met Business Parity	May 2009	14	14	100.00%	0	697	701	99.43%	-0.28	(1.17)
	April 2009	17	17	100.00%	0	520	526	98.86%	-0.44	(1.27)
	March 2009	6	6	100.00%	0	602	609	98.85%	-0.26	(1.16)
	February 2009	4	4	100.00%	0	538	540	99.63%	-0.12	(1.07)
	January 2009	9	9	100.00%	0	564	571	98.77%	-0.33	(1.20)
	December 2008	6	6	100.00%	0	562	570	98.60%	-0.29	(1.18)
	November 2008	1	1	100.00%	0	532	537	99.07%	-0.10	(1.06)
	October 2008	7	7	100.00%	0	666	670	99.40%	-0.20	(1.12)
	September 2008	15	15	100.00%	0	594	605	98.18%	-0.52	(1.32)
	August 2008	8	8	100.00%	0	604	612	98.69%	-0.32	(1.20)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	559	565	98.94%	-0.15	(1.09)

OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	May 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	OP-3C Installation Commitments Met PBX Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
April 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		1	1	100.00%	0	1	1	100.00%	0.00	0.00
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity		May 2009	95	96	98.96%	0	7700	7718	99.77%	1.63
	April 2009	17	17	100.00%	0	8670	8686	99.82%	-0.18	(1.11)
	March 2009	5	5	100.00%	0	8428	8439	99.87%	-0.08	(1.05)
	February 2009	57	57	100.00%	0	7875	7891	99.80%	-0.34	(1.21)
	January 2009	87	88	98.86%	0	8118	8126	99.90%	3.09	(0.19)
	December 2008	86	87	98.85%	0	7730	7738	99.90%	3.02	(0.21)
	November 2008	97	97	100.00%	0	7979	7985	99.92%	-0.27	(1.16)
	October 2008	51	51	100.00%	0	10354	10370	99.85%	-0.28	(1.17)
	September 2008	49	49	100.00%	0	10004	10016	99.88%	-0.24	(1.15)
	August 2008	50	50	100.00%	0	9268	9283	99.84%	-0.28	(1.17)
	July 2008	18	18	100.00%	0	9684	9697	99.87%	-0.16	(1.09)
	June 2008	15	15	100.00%	0	9473	9485	99.87%	-0.14	(1.08)
	OP-3C Installation Commitments Met UNE P (POTS) Parity	May 2009	9	9	100.00%	0	8397	8419	99.74%	-0.15
April 2009		16	16	100.00%	0	9190	9212	99.76%	-0.20	(1.12)
March 2009		87	88	98.86%	0	9030	9048	99.80%	1.96	(0.42)
February 2009		19	20	95.00%	0	8413	8431	99.79%	4.63	0.04
January 2009		8	9	88.89%	0	8682	8697	99.83%	7.90	0.30
December 2008		41	42	97.62%	0	8292	8308	99.81%	3.23	(0.15)
November 2008		20	20	100.00%	0	8511	8522	99.87%	-0.16	(1.10)
October 2008		18	18	100.00%	0	11020	11040	99.82%	-0.18	(1.11)
September 2008		20	20	100.00%	0	10598	10621	99.78%	-0.21	(1.13)
August 2008		13	14	92.86%	0	9872	9895	99.77%	5.37	0.11
July 2008		55	55	100.00%	0	10332	10347	99.86%	-0.28	(1.17)
June 2008		7	7	100.00%	0	10032	10050	99.82%	-0.11	(1.07)
OP-3C Installation Commitments Met UNE P (Centrex) Parity		May 2009	0	0	0.00%	0	0	0	0.00%	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	8	8	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Basic Rate ISDN Parity	May 2009	13	13	100.00%	0	8	11	72.73%	-1.49	(1.91)
	April 2009	1	1	100.00%	0	14	16	87.50%	-0.37	(1.22)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	19	20	95.00%	-0.22	(1.14)
	December 2008	3	3	100.00%	0	3	6	50.00%	-1.41	(1.86)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	20	23	86.96%	-0.53	(1.32)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met DS0 Parity	May 2009	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	April 2009	1	1	100.00%	0	4	8	50.00%	-0.94	(1.57)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	May 2009	47	47	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	35	38	92.11%	0	0	0	0.00%	0.00	(0.07)
	February 2009	43	43	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	28	32	87.50%	0	0	0	0.00%	0.00	0.08
	December 2008	27	27	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	30	32	93.75%	0	0	0	0.00%	0.00	(0.13)
	October 2008	45	47	95.74%	0	0	0	0.00%	0.00	(0.19)
	September 2008	61	62	98.39%	0	0	0	0.00%	0.00	(0.28)
	August 2008	58	60	96.67%	0	0	0	0.00%	0.00	(0.22)

	July 2008	73	73	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	77	78	98.72%	0	0	0	0.00%	0.00	(0.29)
OP-3D Installation Commitments Met	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	1	3	33.33%	-1.22	(1.74)
	December 2008	0	1	0.00%	0	2	3	66.67%	1.22	(1.00)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	9	77.78%	-0.51	(1.31)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met ISDN	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Primary Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	24	38	63.16%	-1.05	(1.64)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met LIS	May 2009	6	6	100.00%	0	6	6	100.00%	0.00	0.00
Trunk Parity	April 2009	13	13	100.00%	0	8	10	80.00%	-1.19	(1.72)
	March 2009	7	7	100.00%	0	8	8	100.00%	0.00	0.00
	February 2009	30	31	96.77%	0	14	14	100.00%	0.00	(1.30)
	January 2009	9	10	90.00%	0	11	12	91.67%	0.14	(1.34)
	December 2008	8	8	100.00%	0	18	18	100.00%	0.00	0.00
	November 2008	14	14	100.00%	0	16	17	94.12%	-0.69	(1.42)
	October 2008	15	15	100.00%	0	5	5	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	12	12	100.00%	0	6	6	100.00%	0.00	0.00
	July 2008	16	16	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	36	36	100.00%	0	8	10	80.00%	-1.40	(1.85)
OP-3D Installation Commitments Met PBX	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	2	5	40.00%	-1.12	(1.68)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met UDIT	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met UDIT	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	75	89	84.27%	-0.43	(1.26)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	May 2009	302	309	97.73%	0	0	0	0.00%	0.00	(0.26)
Unbundled Loop - 2 Wire Non-Loaded	April 2009	273	278	98.20%	0	0	0	0.00%	0.00	(0.27)
Benchmark 0.9	March 2009	331	334	99.10%	0	0	0	0.00%	0.00	(0.30)
	February 2009	247	248	99.60%	0	0	0	0.00%	0.00	(0.32)
	January 2009	271	278	97.48%	0	0	0	0.00%	0.00	(0.25)
	December 2008	248	260	95.38%	0	0	0	0.00%	0.00	(0.18)
	November 2008	244	254	96.06%	0	0	0	0.00%	0.00	(0.20)
	October 2008	311	315	98.73%	0	0	0	0.00%	0.00	(0.29)
	September 2008	368	375	98.13%	0	0	0	0.00%	0.00	(0.27)
	August 2008	347	351	98.86%	0	0	0	0.00%	0.00	(0.30)
	July 2008	480	506	94.86%	0	0	0	0.00%	0.00	(0.16)
	June 2008	437	453	96.47%	0	0	0	0.00%	0.00	(0.22)
OP-3D Installation Commitments Met	May 2009	49	49	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	April 2009	44	44	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	March 2009	36	36	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	38	38	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	23	23	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	41	42	97.62%	0	0	0	0.00%	0.00	(0.25)
	November 2008	39	40	97.50%	0	0	0	0.00%	0.00	(0.25)
	October 2008	38	39	97.44%	0	0	0	0.00%	0.00	(0.25)
	September 2008	36	36	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	29	29	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	7	8	87.50%	0	0	0	0.00%	0.00	0.08
OP-3D Installation Commitments Met	May 2009	120	121	99.17%	0	56	60	93.33%	-1.48	(1.90)
Unbundled Loop - DS1 Capable Parity	April 2009	92	94	97.87%	0	25	33	75.76%	-2.55	(2.55)
	March 2009	156	157	99.36%	0	33	45	73.33%	-3.48	(3.12)
	February 2009	191	195	97.95%	0	28	38	73.68%	-3.11	(2.89)
	January 2009	168	182	92.31%	0	22	31	70.97%	-2.42	(2.47)
	December 2008	87	87	100.00%	0	25	38	65.79%	-3.71	(3.25)
	November 2008	121	122	99.18%	0	16	23	69.57%	-2.83	(2.72)
	October 2008	159	166	95.78%	0	29	45	64.44%	-3.90	(3.37)

	September 2008	128	134	95.52%	0	42	50	84.00%	-1.90	(2.15)
	August 2008	166	175	94.86%	0	38	49	77.55%	-2.57	(2.56)
	July 2008	179	217	82.49%	0	75	89	84.27%	0.39	(0.88)
	June 2008	226	231	97.84%	0	23	31	74.19%	-2.82	(2.72)
OP-3D Installation Commitments Met	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	4	8	50.00%	-1.26	(1.77)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	May 2009	2	3	66.67%	0	0	0	0.00%	0.00	0.78
Unbundled Loop - XDSLi Benchmark 0.9	April 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	10	12	83.33%	0	0	0	0.00%	0.00	0.22
	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	4	5	80.00%	0	0	0	0.00%	0.00	0.33
OP-3D Installation Commitments Met	May 2009	837	848	98.70%	0	0	0	0.00%	0.00	(0.29)
Unbundled Loop Analog Benchmark 0.9	April 2009	1173	1188	98.74%	0	0	0	0.00%	0.00	(0.29)
	March 2009	1220	1236	98.71%	0	0	0	0.00%	0.00	(0.29)
	February 2009	887	902	98.34%	0	0	0	0.00%	0.00	(0.28)
	January 2009	643	691	93.05%	0	0	0	0.00%	0.00	(0.10)
	December 2008	716	753	95.09%	0	0	0	0.00%	0.00	(0.17)
	November 2008	789	814	96.93%	0	0	0	0.00%	0.00	(0.23)
	October 2008	1046	1066	98.12%	0	0	0	0.00%	0.00	(0.27)
	September 2008	702	731	96.03%	0	0	0	0.00%	0.00	(0.20)
	August 2008	848	869	97.58%	0	0	0	0.00%	0.00	(0.25)
	July 2008	860	875	98.29%	0	0	0	0.00%	0.00	(0.28)
	June 2008	859	888	96.73%	0	0	0	0.00%	0.00	(0.22)
OP-3D Installation Commitments Met	May 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	April 2009	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	March 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	5	40.00%	0	0	0	0.00%	0.00	1.67
	September 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.78
	August 2008	2	5	40.00%	0	0	0	0.00%	0.00	1.67
	July 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.78
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	May 2009	6	6	100.00%	0	8	11	72.73%	-1.21	(1.73)

Unbundled Loop ISDN Capable Parity	April 2009	1	1	100.00%	0	14	16	87.50%	-0.37	(1.22)	
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	1	1	100.00%	0	20	23	86.96%	-0.38	(1.23)	
	August 2008	1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)	
	July 2008	1	1	100.00%	0	10	16	62.50%	-0.75	(1.46)	
	June 2008	2	2	100.00%	0	15	20	75.00%	-0.78	(1.47)	
	OP-3E Installation Commitments Met Basic Rate ISDN Parity	May 2009	7	7	100.00%	0	4	4	100.00%	0.00	0.00
	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2009	1	1	100.00%	0	0	1	0.00%	0.00	0.00		
January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	2	2	100.00%	0	7	11	63.64%	-0.98	(1.60)		
August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
OP-3E Installation Commitments Met E911 Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
December 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00		
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
OP-3E Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)		
July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	May 2009	41	41	100.00%	0	0	0	0.00%	0.00	(0.33)	
April 2009	31	32	96.88%	0	0	0	0.00%	0.00	(0.23)		
March 2009	50	51	98.04%	0	0	0	0.00%	0.00	(0.27)		
February 2009	29	32	90.63%	0	0	0	0.00%	0.00	(0.02)		
January 2009	24	24	100.00%	0	0	0	0.00%	0.00	(0.33)		
December 2008	16	20	80.00%	0	0	0	0.00%	0.00	0.33		

	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	40	41	97.56%	0	0	0	0.00%	0.00	(0.25)
	September 2008	17	20	85.00%	0	0	0	0.00%	0.00	0.17
	August 2008	34	35	97.14%	0	0	0	0.00%	0.00	(0.24)
	July 2008	63	64	98.44%	0	0	0	0.00%	0.00	(0.28)
	June 2008	44	45	97.78%	0	0	0	0.00%	0.00	(0.26)
OP-3E Installation Commitments Met	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Parity	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	2	5	40.00%	0.98	(0.96)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	15	18	83.33%	-0.44	(1.26)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met LIS	May 2009	2	2	100.00%	0	7	8	87.50%	-0.48	(1.29)
Trunk Parity	April 2009	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
	March 2009	9	9	100.00%	0	9	9	100.00%	0.00	0.00
	February 2009	8	8	100.00%	0	5	6	83.33%	-0.83	(1.50)
	January 2009	2	5	40.00%	0	6	10	60.00%	0.75	(0.89)
	December 2008	3	3	100.00%	0	17	17	100.00%	0.00	0.00
	November 2008	1	2	50.00%	1	4	4	100.00%	0.00	(0.74)
	October 2008	8	8	100.00%	0	7	7	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	4	6	66.67%	-0.87	(1.53)
	August 2008	9	9	100.00%	0	3	6	50.00%	-1.90	(2.15)
	July 2008	7	7	100.00%	0	13	13	100.00%	0.00	0.00
	June 2008	15	15	100.00%	0	3	3	100.00%	0.00	0.00
OP-3E Installation Commitments Met PBX	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	3	5	60.00%	-0.98	(1.59)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met	May 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - 2 Wire Non-Loaded	April 2009	9	10	90.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9	March 2009	18	19	94.74%	0	0	0	0.00%	0.00	(0.16)
	February 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	25	26	96.15%	0	0	0	0.00%	0.00	(0.21)
	December 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	57	58	98.28%	0	0	0	0.00%	0.00	(0.28)
	August 2008	35	36	97.22%	0	0	0	0.00%	0.00	(0.24)
	July 2008	18	18	100.00%	0	0	0	0.00%	0.00	(0.33)

	June 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	May 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	April 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	March 2009	15	16	93.75%	0	0	0	0.00%	0.00	(0.13)
	February 2009	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	22	23	95.65%	0	0	0	0.00%	0.00	(0.19)
	September 2008	11	12	91.67%	0	0	0	0.00%	0.00	(0.06)
	August 2008	13	16	81.25%	0	0	0	0.00%	0.00	0.29
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	May 2009	12	13	92.31%	0	19	25	76.00%	-1.12	(1.68)
Unbundled Loop - DS1 Capable Parity	April 2009	11	11	100.00%	0	37	57	64.91%	-2.23	(2.36)
	March 2009	20	20	100.00%	0	25	33	75.76%	-2.00	(2.21)
	February 2009	15	16	93.75%	0	26	44	59.09%	-2.41	(2.47)
	January 2009	7	7	100.00%	0	16	28	57.14%	-2.05	(2.25)
	December 2008	11	13	84.62%	0	20	36	55.56%	-1.81	(2.10)
	November 2008	12	12	100.00%	0	18	25	72.00%	-1.78	(2.08)
	October 2008	17	17	100.00%	0	38	48	79.17%	-1.82	(2.11)
	September 2008	13	14	92.86%	0	35	53	66.04%	-1.88	(2.15)
	August 2008	8	11	72.73%	0	36	64	56.25%	-1.02	(1.62)
	July 2008	8	8	100.00%	0	22	50	44.00%	-2.96	(2.80)
	June 2008	8	8	100.00%	0	33	48	68.75%	-1.77	(2.07)
OP-3E Installation Commitments Met	May 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - XDSL Benchmark 0.9	April 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.78
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	May 2009	129	130	99.23%	0.0874	0	0	0.00%	0.00	(0.31)
Unbundled Loop Analog Benchmark 0.9	April 2009	167	173	96.53%	0.183	0	0	0.00%	0.00	(0.22)
	March 2009	250	264	94.70%	0.2241	0	0	0.00%	0.00	(0.16)
	February 2009	127	154	82.47%	0.3802	0	0	0.00%	0.00	0.25
	January 2009	136	141	96.45%	0.1849	0	0	0.00%	0.00	(0.22)
	December 2008	70	76	92.11%	0.2697	0	0	0.00%	0.00	(0.07)
	November 2008	85	85	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	146	148	98.65%	0.1155	0	0	0.00%	0.00	(0.29)
	September 2008	97	104	93.27%	0.2506	0	0	0.00%	0.00	(0.11)
	August 2008	97	98	98.98%	0.1005	0	0	0.00%	0.00	(0.30)
	July 2008	98	103	95.15%	0.2149	0	0	0.00%	0.00	(0.17)
	June 2008	126	133	94.74%	0.2233	0	0	0.00%	0.00	(0.16)
OP-3E Installation Commitments Met	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	August 2008	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	May 2009	1	1	100.00%	0	4	4	100.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	2	4	50.00%	-0.89	(1.54)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	11	63.64%	-0.72	(1.44)
	August 2008	0	1	0.00%	0	7	10	70.00%	1.46	(0.79)
	July 2008	3	3	100.00%	0	9	12	75.00%	-0.89	(1.54)
	June 2008	1	1	100.00%	0	6	7	85.71%	-0.38	(1.23)
OP-4A Installation Interval Business Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	2	2.00	0	3094	812	3.81	-0.36	(1.22)
	February 2009	16	3	5.33	5.77	2609	698	3.74	0.48	(0.36)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	4	2	2.00	0	3028	663	4.57	-0.38	(1.23)
	November 2008	7	3	2.33	0.58	3527	857	4.12	-0.53	(1.32)
	October 2008	9	5	1.80	1.1	4899	1056	4.64	-1.11	(1.68)
	September 2008	9	3	3.00	0	5781	1121	5.16	-0.51	(1.31)
	August 2008	3	1	3.00	0	3998	921	4.34	-0.21	(1.13)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	2	1	2.00	0	5171	1051	4.92	-0.32	(1.20)
OP-4A Installation Interval Line Splitting	May 2009	9	3	3.00	0	0	0	0.00	0.00	(0.27)
Benchmark 3.3	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	2	3.00	0	0	0	0.00	0.00	(0.27)
	February 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	January 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	December 2008	6	2	3.00	0	0	0	0.00	0.00	(0.27)
	November 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	18	6	3.00	0	0	0	0.00	0.00	(0.27)
	June 2008	12	3	4.00	1.73	0	0	0.00	0.00	0.64
OP-4A Installation Interval Residence	May 2009	3	1	3.00	0	8814	2596	3.40	-0.13	(1.08)
Parity	April 2009	30	8	3.75	0.89	9566	2855	3.35	0.51	(0.51)
	March 2009	11	3	3.67	1.15	10214	3033	3.37	0.28	(0.61)
	February 2009	35	14	2.50	1.09	8817	2595	3.40	-1.13	(1.69)
	January 2009	87	25	3.48	2.43	11612	3011	3.86	-0.73	(1.44)
	December 2008	50	13	3.85	3.13	8595	2509	3.43	0.68	(0.42)
	November 2008	54	17	3.18	0.81	9893	2710	3.65	-0.62	(1.38)
	October 2008	22	8	2.75	1.39	15951	3892	4.10	-1.42	(1.87)
	September 2008	52	11	4.73	1.19	17207	3765	4.57	0.19	(0.83)

	August 2008	53	12	4.42	3.37	13353	3393	3.94	0.53	(0.46)
	July 2008	27	9	3.00	0.87	11090	3199	3.47	-0.64	(1.39)
	June 2008	7	3	2.33	1.15	10820	3117	3.47	-1.02	(1.62)
OP-4A Installation Interval UNE - P (POTS) Parity	May 2009	17	8	2.13	1.73	11524	3349	3.44	-1.09	(1.66)
	April 2009	13	5	2.60	1.34	12563	3635	3.46	-0.60	(1.36)
	March 2009	31	14	2.21	0.43	13308	3845	3.46	-1.28	(1.78)
	February 2009	26	9	2.89	2.52	11426	3293	3.47	-0.47	(1.28)
	January 2009	48	16	3.00	3.48	15506	3884	3.99	-1.04	(1.63)
	December 2008	16	6	2.67	1.37	11623	3172	3.66	-0.50	(1.31)
	November 2008	72	12	6.00	8.61	13420	3567	3.76	1.96	0.04
	October 2008	34	11	3.09	1.76	20850	4948	4.21	-1.05	(1.64)
	September 2008	133	17	7.82	10.01	22988	4886	4.70	3.01	0.37
	August 2008	8	4	2.00	0	17351	4314	4.02	-0.99	(1.60)
	July 2008	50	14	3.57	1.95	16413	4335	3.79	-0.22	(1.14)
	June 2008	21	8	2.63	1.3	15991	4168	3.84	-0.70	(1.43)
OP-4B Installation Interval Business Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	2	1	2.00	0	677	122	5.55	-0.54	(1.33)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	4	2	2.00	0	767	152	5.05	-0.65	(1.39)
	September 2008	5	1	5.00	0	607	149	4.07	0.31	(0.78)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval Residence Parity	May 2009	6	2	3.00	0	1925	533	3.61	-0.36	(1.22)
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	15	3	5.00	2.65	2190	535	4.09	0.36	(0.49)
	January 2009	13	3	4.33	2.31	2225	553	4.02	0.13	(0.62)
	December 2008	15	5	3.00	1.41	1798	485	3.71	-0.51	(1.31)
	November 2008	6	2	3.00	0	1998	543	3.68	-0.34	(1.20)
	October 2008	4	2	2.00	1.41	3076	748	4.11	-0.75	(1.46)
	September 2008	13	3	4.33	1.15	3035	716	4.24	0.05	(0.86)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	3	1	3.00	0	2160	669	3.23	-0.09	(1.05)
OP-4B Installation Interval Sub-Loop Unbundling Diagnostic	May 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	13	5	2.60	0.89	2531	730	3.47	-0.74	(1.45)

	March 2009	1	1	1.00	0	2783	675	4.12	-0.47	(1.29)
	February 2009	2	1	2.00	0	2605	641	4.06	-0.46	(1.28)
	January 2009	3	1	3.00	0	2902	675	4.30	-0.28	(1.17)
	December 2008	7	2	3.50	2.12	2196	579	3.79	-0.13	(1.08)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	2	2.50	2.12	3642	865	4.21	-0.72	(1.44)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	2	1	2.00	0	2673	817	3.27	-0.42	(1.25)
OP-4C Installation Interval Business Parity	May 2009	2	3	0.67	0.58	694	370	1.88	-1.92	(2.17)
	April 2009	16	16	1.00	0	366	247	1.48	-1.51	(1.92)
	March 2009	2	3	0.67	0.58	432	294	1.47	-1.14	(1.69)
	February 2009	4	4	1.00	0.82	415	269	1.54	-0.86	(1.52)
	January 2009	4	6	0.67	0.52	378	265	1.43	-1.82	(2.11)
	December 2008	5	6	0.83	0.41	251	196	1.28	-1.03	(1.63)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	6	6	1.00	0	490	305	1.61	-0.31	(1.19)
	September 2008	3	10	0.30	0.48	426	298	1.43	-3.06	(2.86)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	May 2009	12	4	3.00	0	0	0	0.00	0.00	(0.27)
	April 2009	44	15	2.93	0.26	0	0	0.00	0.00	(0.33)
	March 2009	48	16	3.00	0	0	0	0.00	0.00	(0.27)
	February 2009	42	14	3.00	0	0	0	0.00	0.00	(0.27)
	January 2009	33	11	3.00	0	0	0	0.00	0.00	(0.27)
	December 2008	21	7	3.00	0	0	0	0.00	0.00	(0.27)
	November 2008	27	9	3.00	0	0	0	0.00	0.00	(0.27)
	October 2008	63	21	3.00	0	0	0	0.00	0.00	(0.27)
	September 2008	39	13	3.00	0	0	0	0.00	0.00	(0.27)
	August 2008	66	22	3.00	0	0	0	0.00	0.00	(0.27)
	July 2008	42	14	3.00	0	0	0	0.00	0.00	(0.27)
	June 2008	33	11	3.00	0	0	0	0.00	0.00	(0.27)
OP-4C Installation Interval Residence Parity	May 2009	91	90	1.01	0.11	4590	4021	1.14	-2.05	(2.24)
	April 2009	8	8	1.00	0	5239	4717	1.11	-0.37	(1.22)
	March 2009	4	4	1.00	0	5403	4752	1.14	-0.53	(1.32)
	February 2009	52	48	1.08	0.28	4984	4455	1.12	-0.36	(1.22)
	January 2009	86	81	1.06	0.24	5217	4653	1.12	-1.06	(1.64)
	December 2008	83	82	1.01	0.25	4857	4236	1.15	-2.10	(2.28)
	November 2008	101	97	1.04	0.32	5067	4416	1.15	-1.87	(2.14)
	October 2008	57	49	1.16	0.47	5996	5358	1.12	0.64	(0.53)
	September 2008	47	42	1.12	0.45	6555	5536	1.18	-0.61	(1.37)
	August 2008	46	45	1.02	0.4	5567	4921	1.13	-1.34	(1.81)
	July 2008	17	16	1.06	0.25	6001	5287	1.14	-0.44	(1.27)
	June 2008	9	9	1.00	0	6017	5167	1.16	-0.86	(1.52)
OP-4C Installation Interval UNE - P (POTS) Parity	May 2009	9	3	3.00	3.46	5284	4391	1.20	4.55	0.75
	April 2009	2	2	1.00	0	5605	4964	1.13	-0.21	(1.13)
	March 2009	22	11	2.00	3.32	5835	5046	1.16	4.79	0.57
	February 2009	4	4	1.00	0.82	5399	4724	1.14	-0.39	(1.24)
	January 2009	1	1	1.00	0	5595	4918	1.14	-0.25	(1.15)
	December 2008	6	6	1.00	0	5108	4432	1.15	-0.62	(1.38)
	November 2008	11	7	1.57	0.53	5380	4636	1.16	1.85	0.06

	October 2008	1	1	1.00	0	6486	5663	1.15	-0.12	(1.07)
	September 2008	6	6	1.00	0	6981	5834	1.20	-0.67	(1.41)
	August 2008	1	1	1.00	0	5897	5180	1.14	-0.22	(1.13)
	July 2008	39	39	1.00	0	6353	5540	1.15	-1.36	(1.83)
	June 2008	1	1	1.00	0	6469	5459	1.19	-0.30	(1.18)
OP-4C	Installation Interval UNE P (Centrex)									
Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	2	3	0.67	0.58	0	3	0.00	0.00	0.00
	September 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval Basic Rate ISDN									
Parity	May 2009	53	13	4.08	1.93	48	8	6.00	-2.41	(2.47)
	April 2009	2	1	2.00	0	76	14	5.43	-0.54	(1.33)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	5	1	5.00	0	90	18	5.00	0.00	(1.00)
	December 2008	13	3	4.33	0.58	74	5	14.80	-0.97	(1.59)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	136	16	8.50	-0.93	(1.56)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval DS0 Parity									
	May 2009	5	1	5.00	0	27	7	3.86	0.68	(1.12)
	April 2009	5	1	5.00	0	94	8	11.75	-0.59	(1.36)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval Enhanced									
Extended Loops - DS0 Capable Diagnostic	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	6	1	6.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	3	1	3.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	May 2009	97	21	4.62	0.86	0	0	0.00	0.00	(0.69)
	April 2009	40	8	5.00	0	0	0	0.00	0.00	(0.50)
	March 2009	103	14	7.36	6.28	0	0	0.00	0.00	0.68
	February 2009	77	16	4.81	0.4	0	0	0.00	0.00	(0.59)
	January 2009	20	4	5.00	0	0	0	0.00	0.00	(0.50)
	December 2008	43	10	4.30	0.67	0	0	0.00	0.00	(0.85)
	November 2008	39	9	4.33	1.32	0	0	0.00	0.00	(0.83)
	October 2008	50	11	4.55	1.21	0	0	0.00	0.00	(0.73)
	September 2008	89	19	4.68	1	0	0	0.00	0.00	(0.66)
	August 2008	216	32	6.75	10.28	0	0	0.00	0.00	0.38
	July 2008	130	27	4.81	0.62	0	0	0.00	0.00	(0.59)
	June 2008	77	16	4.81	0.54	0	0	0.00	0.00	(0.59)
	OP-4D Installation Interval ISDN Primary Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2009		10	2	5.00	0	396	23	17.22	-1.56	(1.95)
February 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
January 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
December 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval LIS Trunk Parity		May 2009	0	0	0.00	0	0	0	0.00	0.00
	April 2009	88	9	9.78	5.97	176	9	19.56	-3.88	(3.36)
	March 2009	39	3	13.00	5	136	5	27.20	-1.59	(1.97)
	February 2009	446	23	19.39	5.3	114	6	19.00	0.17	(0.83)
	January 2009	83	5	16.60	10.43	156	7	22.29	-1.90	(2.15)
	December 2008	73	5	14.60	7.3	213	9	23.67	-1.95	(2.18)
	November 2008	58	4	14.50	7.05	133	8	16.63	-0.50	(1.30)
	October 2008	102	5	20.40	2.61	32	2	16.00	0.62	(1.10)
	September 2008	38	4	9.50	2.89	0	0	0.00	0.00	0.00
	August 2008	203	12	16.92	6.87	29	2	14.50	0.24	(1.42)
	July 2008	126	11	11.45	6.53	37	2	18.50	-1.18	(1.72)
	June 2008	474	26	18.23	4.05	174	7	24.86	-0.73	(1.44)
	OP-4D Installation Interval PBX Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
February 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
January 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
December 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
November 2008		4	1	4.00	0	37	4	9.25	-0.94	(1.57)
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6		May 2009	217	83	2.61	0.96	0	0	0.00	0.00
	April 2009	194	77	2.52	0.8	0	0	0.00	0.00	(1.74)
	March 2009	258	97	2.66	1.15	0	0	0.00	0.00	(1.67)
	February 2009	236	94	2.51	0.7	0	0	0.00	0.00	(1.74)
	January 2009	253	95	2.66	1.22	0	0	0.00	0.00	(1.67)

	December 2008	237	93	2.55	0.88	0	0	0.00	0.00	(1.73)
	November 2008	328	107	3.07	2.03	0	0	0.00	0.00	(1.47)
	October 2008	306	121	2.53	0.75	0	0	0.00	0.00	(1.74)
	September 2008	416	165	2.52	0.73	0	0	0.00	0.00	(1.74)
	August 2008	353	132	2.67	0.6	0	0	0.00	0.00	(1.66)
	July 2008	476	166	2.87	0.94	0	0	0.00	0.00	(1.57)
	June 2008	369	136	2.71	0.96	0	0	0.00	0.00	(1.64)
OP-4D Installation Interval Unbundled Loop	May 2009	55	22	2.50	0.67	0	0	0.00	0.00	(1.75)
ADSL Qualified Benchmark 6	April 2009	50	18	2.78	0.43	0	0	0.00	0.00	(1.61)
	March 2009	59	22	2.68	0.65	0	0	0.00	0.00	(1.66)
	February 2009	59	23	2.57	0.59	0	0	0.00	0.00	(1.72)
	January 2009	27	10	2.70	0.48	0	0	0.00	0.00	(1.65)
	December 2008	79	23	3.43	4.09	0	0	0.00	0.00	(1.28)
	November 2008	27	12	2.25	0.62	0	0	0.00	0.00	(1.88)
	October 2008	43	16	2.69	0.48	0	0	0.00	0.00	(1.66)
	September 2008	45	17	2.65	0.49	0	0	0.00	0.00	(1.68)
	August 2008	43	17	2.53	0.72	0	0	0.00	0.00	(1.74)
	July 2008	30	11	2.73	0.79	0	0	0.00	0.00	(1.64)
	June 2008	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
OP-4D Installation Interval Unbundled Loop	May 2009	317	76	4.17	1.16	0	0	0.00	0.00	(0.72)
DS1 Capable Benchmark 5.5	April 2009	330	75	4.40	0.93	0	0	0.00	0.00	(0.60)
	March 2009	550	119	4.62	0.98	0	0	0.00	0.00	(0.48)
	February 2009	603	126	4.79	1.92	0	0	0.00	0.00	(0.39)
	January 2009	463	98	4.72	1.97	0	0	0.00	0.00	(0.42)
	December 2008	161	35	4.60	0.65	0	0	0.00	0.00	(0.49)
	November 2008	322	78	4.13	1.09	0	0	0.00	0.00	(0.75)
	October 2008	648	115	5.63	10.36	0	0	0.00	0.00	0.07
	September 2008	435	86	5.06	2.68	0	0	0.00	0.00	(0.24)
	August 2008	438	90	4.87	1.77	0	0	0.00	0.00	(0.35)
	July 2008	576	118	4.88	1.23	0	0	0.00	0.00	(0.34)
	June 2008	426	85	5.01	2.59	0	0	0.00	0.00	(0.27)
OP-4D Installation Interval Unbundled Loop	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
DS3 Capable Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	10	2	5.00	0	99	8	12.38	-1.34	(1.82)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	May 2009	17	3	5.67	1.15	0	0	0.00	0.00	(0.17)
XDSLi Benchmark 6	April 2009	18	4	4.50	0.58	0	0	0.00	0.00	(0.75)
	March 2009	50	12	4.17	1.34	0	0	0.00	0.00	(0.92)
	February 2009	13	3	4.33	1.15	0	0	0.00	0.00	(0.83)
	January 2009	75	12	6.25	4.56	0	0	0.00	0.00	0.13
	December 2008	12	3	4.00	1	0	0	0.00	0.00	(1.00)
	November 2008	9	2	4.50	0.71	0	0	0.00	0.00	(0.75)
	October 2008	17	5	3.40	1.52	0	0	0.00	0.00	(1.30)
	September 2008	29	6	4.83	0.41	0	0	0.00	0.00	(0.58)
	August 2008	27	6	4.50	0.84	0	0	0.00	0.00	(0.75)

	July 2008	39	9	4.33	0.87	0	0	0.00	0.00	(0.83)
	June 2008	23	5	4.60	1.14	0	0	0.00	0.00	(0.70)
OP-4D Installation Interval Unbundled Loop	May 2009	2819	559	5.04	0.98	0	0	0.00	0.00	(0.48)
Analog Benchmark 6	April 2009	3790	720	5.26	1.17	0	0	0.00	0.00	(0.37)
	March 2009	3482	681	5.11	0.68	0	0	0.00	0.00	(0.44)
	February 2009	2433	484	5.03	0.8	0	0	0.00	0.00	(0.49)
	January 2009	2569	468	5.49	3.56	0	0	0.00	0.00	(0.26)
	December 2008	2570	511	5.03	0.71	0	0	0.00	0.00	(0.49)
	November 2008	2809	560	5.02	0.94	0	0	0.00	0.00	(0.49)
	October 2008	3236	638	5.07	0.6	0	0	0.00	0.00	(0.46)
	September 2008	2566	503	5.10	0.72	0	0	0.00	0.00	(0.45)
	August 2008	3068	598	5.13	0.65	0	0	0.00	0.00	(0.43)
	July 2008	3137	615	5.10	0.63	0	0	0.00	0.00	(0.45)
	June 2008	2808	544	5.16	0.76	0	0	0.00	0.00	(0.42)
OP-4D Installation Interval Unbundled Loop	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Conditioned Benchmark 15	April 2009	28	1	28.00	0	0	0	0.00	0.00	2.60
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	29	1	29.00	0	0	0	0.00	0.00	2.80
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	5	1	5.00	0	0	0	0.00	0.00	(2.00)
	October 2008	102	4	25.50	20.09	0	0	0.00	0.00	2.10
	September 2008	25	3	8.33	5.03	0	0	0.00	0.00	(1.33)
	August 2008	66	2	33.00	0	0	0	0.00	0.00	3.60
	July 2008	3	1	3.00	0	0	0	0.00	0.00	(2.40)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	May 2009	27	6	4.50	0.55	48	8	6.00	-1.57	(1.95)
ISDN Capable Parity	April 2009	2	1	2.00	0	76	14	5.43	-0.54	(1.33)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	136	16	8.50	-0.43	(1.26)
	August 2008	5	1	5.00	0	69	14	4.93	0.04	(1.36)
	July 2008	5	1	5.00	0	143	15	9.53	-0.44	(1.27)
	June 2008	9	2	4.50	0.71	107	14	7.64	-0.85	(1.52)
OP-4E Installation Interval Basic Rate ISDN	May 2009	29	7	4.14	2.19	7	1	7.00	0.00	0.00
Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	5	1	5.00	0	6	1	6.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	121	10	12.10	-0.77	(1.47)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval E911 Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	12	1	12.00	0	108	9	12.00	0.00	0.00
	December 2008	54	5	10.80	1.64	24	2	12.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	107	9	11.89	0.33	12	1	12.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	36	3	12.00	0	36	3	12.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Enhanced	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Extended Loops - DS0 Capable Diagnostic	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	4	1	4.00	0	0	0	0.00	0.00	0.00
	July 2008	3	1	3.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Enhanced	May 2009	140	31	4.52	0.96	0	0	0.00	0.00	(0.74)
Extended Loops - DS1 Capable Benchmark	April 2009	120	26	4.62	0.85	0	0	0.00	0.00	(0.69)
6	March 2009	123	26	4.73	1.56	0	0	0.00	0.00	(0.63)
	February 2009	69	12	5.75	4.03	0	0	0.00	0.00	(0.13)
	January 2009	59	13	4.54	0.66	0	0	0.00	0.00	(0.73)
	December 2008	58	12	4.83	0.58	0	0	0.00	0.00	(0.58)
	November 2008	66	15	4.40	1.06	0	0	0.00	0.00	(0.80)
	October 2008	93	13	7.15	11.13	0	0	0.00	0.00	0.58
	September 2008	72	12	6.00	5.53	0	0	0.00	0.00	0.00
	August 2008	109	20	5.45	2.33	0	0	0.00	0.00	(0.28)
	July 2008	194	39	4.97	0.63	0	0	0.00	0.00	(0.51)
	June 2008	163	33	4.94	1.75	0	0	0.00	0.00	(0.53)
OP-4E Installation Interval LIS Trunk Parity	May 2009	22	1	22.00	0	71	5	14.20	0.92	(0.84)
	April 2009	18	1	18.00	0	170	9	18.89	-0.13	(1.08)
	March 2009	39	3	13.00	2.65	122	7	17.43	-1.28	(1.78)
	February 2009	87	4	21.75	0.5	125	5	25.00	-0.50	(1.30)
	January 2009	68	4	17.00	7.66	205	8	25.63	-2.08	(2.26)
	December 2008	50	3	16.67	8.5	256	12	21.33	-0.73	(1.45)
	November 2008	22	1	22.00	0	100	4	25.00	-0.17	(1.10)
	October 2008	66	3	22.00	0	85	5	17.00	0.78	(0.88)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	72	4	18.00	0	115	3	38.33	-0.67	(1.41)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	159	8	19.88	2.8	13	1	13.00	0.00	0.00
OP-4E Installation Interval PBX Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	2	3.00	0	36	4	9.00	-2.83	(2.72)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Unbundled Loop	May 2009	9	3	3.00	0	0	0	0.00	0.00	(1.50)
2 Wire Non-Loaded Benchmark 6	April 2009	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	March 2009	20	7	2.86	0.69	0	0	0.00	0.00	(1.57)
	February 2009	2	1	2.00	0	0	0	0.00	0.00	(2.00)
	January 2009	48	18	2.67	0.77	0	0	0.00	0.00	(1.67)
	December 2008	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	November 2008	38	13	2.92	0.28	0	0	0.00	0.00	(1.54)
	October 2008	35	15	2.33	1.23	0	0	0.00	0.00	(1.83)
	September 2008	101	35	2.89	0.32	0	0	0.00	0.00	(1.56)
	August 2008	64	23	2.78	0.67	0	0	0.00	0.00	(1.61)
	July 2008	30	12	2.50	0.52	0	0	0.00	0.00	(1.75)
	June 2008	6	2	3.00	0	0	0	0.00	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	May 2009	15	6	2.50	0.55	0	0	0.00	0.00	(1.75)
ADSL Qualified Benchmark 6	April 2009	18	8	2.25	0.89	0	0	0.00	0.00	(1.88)
	March 2009	13	4	3.25	1.26	0	0	0.00	0.00	(1.38)
	February 2009	17	6	2.83	0.41	0	0	0.00	0.00	(1.58)
	January 2009	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	December 2008	13	5	2.60	0.55	0	0	0.00	0.00	(1.70)
	November 2008	19	8	2.38	0.52	0	0	0.00	0.00	(1.81)
	October 2008	44	15	2.93	0.26	0	0	0.00	0.00	(1.53)
	September 2008	20	6	3.33	1.37	0	0	0.00	0.00	(1.33)
	August 2008	45	14	3.21	0.43	0	0	0.00	0.00	(1.39)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	12	4	3.00	0	0	0	0.00	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	May 2009	15	3	5.00	0	0	0	0.00	0.00	(0.27)
DS1 Capable Benchmark 5.5	April 2009	44	9	4.89	0.33	0	0	0.00	0.00	(0.33)
	March 2009	47	12	3.92	1.44	0	0	0.00	0.00	(0.86)
	February 2009	76	16	4.75	0.68	0	0	0.00	0.00	(0.41)
	January 2009	24	5	4.80	0.45	0	0	0.00	0.00	(0.38)
	December 2008	166	10	16.60	26.06	0	0	0.00	0.00	6.05
	November 2008	57	12	4.75	0.45	0	0	0.00	0.00	(0.41)
	October 2008	41	10	4.10	1.52	0	0	0.00	0.00	(0.76)
	September 2008	53	11	4.82	2.27	0	0	0.00	0.00	(0.37)
	August 2008	44	8	5.50	1.2	0	0	0.00	0.00	0.00
	July 2008	18	4	4.50	1	0	0	0.00	0.00	(0.55)
	June 2008	20	4	5.00	0	0	0	0.00	0.00	(0.27)
OP-4E Installation Interval Unbundled Loop	May 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)
XDSLi Benchmark 6	April 2009	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	March 2009	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	February 2009	26	6	4.33	1.21	0	0	0.00	0.00	(0.83)
	January 2009	18	4	4.50	1	0	0	0.00	0.00	(0.75)
	December 2008	16	3	5.33	0.58	0	0	0.00	0.00	(0.33)
	November 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	October 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	September 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	August 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	July 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	June 2008	8	2	4.00	1.41	0	0	0.00	0.00	(1.00)
OP-4E Installation Interval Unbundled Loop	May 2009	468	92	5.09	0.41	0	0	0.00	0.00	(0.46)

Analog Benchmark 6	April 2009	480	95	5.05	0.27	0	0	0.00	0.00	(0.47)
	March 2009	659	129	5.11	1.45	0	0	0.00	0.00	(0.45)
	February 2009	825	103	8.01	6.71	0	0	0.00	0.00	1.00
	January 2009	476	85	5.60	0.82	0	0	0.00	0.00	(0.20)
	December 2008	352	67	5.25	1.54	0	0	0.00	0.00	(0.37)
	November 2008	230	49	4.69	0.85	0	0	0.00	0.00	(0.65)
	October 2008	536	104	5.15	0.64	0	0	0.00	0.00	(0.42)
	September 2008	436	84	5.19	0.4	0	0	0.00	0.00	(0.40)
	August 2008	340	57	5.96	0.89	0	0	0.00	0.00	(0.02)
	July 2008	298	59	5.05	0.47	0	0	0.00	0.00	(0.47)
	June 2008	404	78	5.18	0.58	0	0	0.00	0.00	(0.41)
	OP-4E Installation Interval Unbundled Loop	May 2009	0	0	0.00	0	0	0	0.00	0.00
Conditioned Benchmark 15	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	36	2	18.00	0	0	0	0.00	0.00	0.60
	August 2008	7	1	7.00	0	0	0	0.00	0.00	(1.60)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	15	1	15.00	0	0	0	0.00	0.00	0.00
	OP-4E Installation Interval Unbundled Loop	May 2009	3	1	3.00	0	7	1	7.00	0.00
ISDN Capable Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	5	1	5.00	0	113	4	28.25	-0.56	(1.34)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	4	1	4.00	0	121	10	12.10	-0.51	(1.31)
	August 2008	6	1	6.00	0	67	8	8.38	-0.31	(1.19)
	July 2008	15	3	5.00	0	74	10	7.40	-0.57	(1.34)
	June 2008	4	1	4.00	0	32	3	10.67	-5.00	(4.04)
	OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
Reported to Repair Basic Rate ISDN Parity	April 2009	1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	January 2009	1	1	100.00%	0	22	25	88.00%	-0.36	(1.22)
	December 2008	3	3	100.00%	0	9	9	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	37	37	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00
Reported to Repair Business Parity	April 2009	19	20	95.00%	0.2179	1933	2093	92.36%	-0.44	(1.27)
	March 2009	11	11	100.00%	0	2044	2176	93.93%	-0.84	(1.51)
	February 2009	9	9	100.00%	0	1788	1956	91.41%	-0.92	(1.56)
	January 2009	10	10	100.00%	0	2006	2183	91.89%	-0.94	(1.57)
	December 2008	10	10	100.00%	0	1734	1878	92.33%	-0.91	(1.55)

	November 2008	3	5	60.00%	0.4899	1967	2112	93.13%	2.93	0.05
	October 2008	16	17	94.12%	0.2353	2510	2708	92.69%	-0.23	(1.14)
	September 2008	22	22	100.00%	0	2327	2526	92.12%	-1.37	(1.83)
	August 2008	9	9	100.00%	0	2188	2379	91.97%	-0.88	(1.54)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	2319	2501	92.72%	-0.48	(1.29)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair DS0 Parity	April 2009	1	1	100.00%	0	9	10	90.00%	-0.32	(1.19)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair E911 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	21	21	100.00%	0.00	0.00
	December 2008	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9	9	100.00%	0	1	1	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS0 Capable Diagnostic	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	April 2009	61	66	92.42%	0.2646	88	94	93.62%	0.30	(1.00)
Loops - DS1 Capable Parity	March 2009	87	89	97.75%	0.1482	83	85	97.65%	-0.05	(1.03)
	February 2009	72	75	96.00%	0.196	80	85	94.12%	-0.50	(1.31)
	January 2009	53	56	94.64%	0.2252	58	61	95.08%	0.11	(1.18)
	December 2008	46	47	97.87%	0.1443	71	75	94.67%	-0.77	(1.47)
	November 2008	47	49	95.92%	0.1979	46	49	93.88%	-0.42	(1.26)
	October 2008	86	88	97.73%	0.149	93	96	96.88%	-0.33	(1.20)
	September 2008	80	82	97.56%	0.1543	98	104	94.23%	-0.97	(1.59)
	August 2008	95	97	97.94%	0.1421	112	115	97.39%	-0.25	(1.15)
	July 2008	131	138	94.93%	0.2194	139	142	97.89%	1.72	(0.39)

	June 2008	122	124	98.39%	0.126	75	83	90.36%	-1.92	(2.17)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Frame Relay Parity	April 2009	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	34	34	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair ISDN Primary Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	95	98	96.94%	-0.25	(1.15)
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Line Splitting Parity	April 2009	256	256	100.00%	0	14129	15884	88.95%	-1.41	(1.86)
	March 2009	289	324	89.19%	0.05248681	14168	15808	89.63%	-0.67	(1.41)
	February 2009	196	256	76.56%	0.10936249	12783	14293	89.44%	0.25	(1.02)
	January 2009	144	144	100.00%	0	13515	15153	89.19%	-1.21	(1.73)
	December 2008	64	100	64.00%	0.16	12474	14050	88.78%	0.88	(0.70)
	November 2008	196	196	100.00%	0	13076	14599	89.57%	-1.28	(1.78)
	October 2008	441	441	100.00%	0	17203	19286	89.20%	-1.59	(1.97)
	September 2008	225	289	77.86%	0.10381284	16378	18400	89.01%	0.10	(1.11)
	August 2008	361	484	74.58%	0.11778624	15364	17263	89.00%	0.39	(0.91)
	July 2008	361	400	90.25%	0.04748041	15949	17848	89.36%	-0.82	(1.50)
	June 2008	196	225	87.10%	0.06220036	15560	17355	89.66%	-0.47	(1.28)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair LIS Trunk Parity	April 2009	14	14	100.00%	0	25	25	100.00%	0.00	0.00
	March 2009	16	16	100.00%	0	18	18	100.00%	0.00	0.00
	February 2009	39	39	100.00%	0	20	20	100.00%	0.00	0.00
	January 2009	17	17	100.00%	0	23	23	100.00%	0.00	0.00
	December 2008	12	12	100.00%	0	35	35	100.00%	0.00	0.00
	November 2008	16	16	100.00%	0	23	23	100.00%	0.00	0.00
	October 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
	September 2008	7	7	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	22	22	100.00%	0	12	12	100.00%	0.00	0.00
	July 2008	23	23	100.00%	0	18	18	100.00%	0.00	0.00
	June 2008	51	51	100.00%	0	13	13	100.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair PBX Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	17	17	100.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	13	14	92.86%	-0.27	(1.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Residence Parity	April 2009	26	26	100.00%	0	12196	13791	88.43%	-1.84	(2.12)
	March 2009	9	9	100.00%	0	12124	13632	88.94%	-1.06	(1.64)
	February 2009	70	75	93.33%	0.2494	10995	12337	89.12%	-1.17	(1.71)
	January 2009	117	121	96.69%	0.1788	11509	12970	88.74%	-2.76	(2.68)
	December 2008	100	107	93.46%	0.2473	10740	12172	88.24%	-1.67	(2.01)
	November 2008	108	116	93.10%	0.2534	11109	12487	88.96%	-1.42	(1.86)
	October 2008	57	62	91.94%	0.2723	14693	16578	88.63%	-0.82	(1.50)
	September 2008	59	64	92.19%	0.2684	14051	15874	88.52%	-0.92	(1.56)
	August 2008	59	62	95.16%	0.2146	13176	14884	88.52%	-1.64	(1.99)
	July 2008	27	27	100.00%	0	13522	15201	88.95%	-1.83	(2.11)
	June 2008	17	19	89.47%	0.3069	13241	14854	89.14%	-0.05	(1.03)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT Above DS1 Level Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT DS1 Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	139	142	97.89%	-0.15	(1.09)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	284	291	97.59%	0.1532	17	20	85.00%	-1.53	(1.93)
	March 2009	339	356	95.22%	0.2132	17	17	100.00%	0.00	(0.92)
	February 2009	249	261	95.40%	0.2094	17	17	100.00%	0.00	(0.94)
	January 2009	298	304	98.03%	0.1391	22	25	88.00%	-1.48	(1.90)
	December 2008	271	278	97.48%	0.1567	9	9	100.00%	0.00	(1.51)
	November 2008	264	272	97.06%	0.169	26	26	100.00%	0.00	(0.97)
	October 2008	330	350	94.29%	0.2321	23	23	100.00%	0.00	(0.63)
	September 2008	422	439	96.13%	0.1929	37	37	100.00%	0.00	(0.58)

	August 2008	378	390	96.92%	0.1727	31	31	100.00%	0.00	(0.84)
	July 2008	513	528	97.16%	0.1661	25	28	89.29%	-1.31	(1.80)
	June 2008	438	464	94.40%	0.23	25	27	92.59%	-0.35	(1.21)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL Qualified Parity	April 2009	2916	3249	89.76%	0.04986289	17	20	85.00%	-1.05	(1.64)
	March 2009	2500	2704	92.45%	0.03697929	17	17	100.00%	0.00	(1.10)
	February 2009	2601	2704	96.20%	0.01885129	17	17	100.00%	0.00	(1.42)
	January 2009	1225	1369	89.47%	0.05112121	22	25	88.00%	-0.78	(1.48)
	December 2008	2209	2704	81.69%	0.08690704	9	9	100.00%	0.00	(0.90)
	November 2008	2601	2809	92.60%	0.03632836	26	26	100.00%	0.00	(0.92)
	October 2008	3844	4489	85.64%	0.06906384	23	23	100.00%	0.00	(0.53)
	September 2008	2116	2304	91.83%	0.03992004	37	37	100.00%	0.00	(0.71)
	August 2008	2209	2209	100.00%	0	31	31	100.00%	0.00	0.00
	July 2008	1849	2025	91.32%	0.04247721	25	28	89.29%	-0.84	(1.51)
	June 2008	484	484	100.00%	0	25	27	92.59%	-0.98	(1.60)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - DS1 Capable Parity	April 2009	102	106	96.23%	0.1906	88	94	93.62%	-0.75	(1.46)
	March 2009	173	178	97.19%	0.1652	83	85	97.65%	0.23	(1.15)
	February 2009	193	213	90.61%	0.2917	80	85	94.12%	1.16	(0.55)
	January 2009	188	194	96.91%	0.1731	58	61	95.08%	-0.58	(1.35)
	December 2008	94	100	94.00%	0.2375	71	75	94.67%	0.19	(1.09)
	November 2008	127	137	92.70%	0.2601	46	49	93.88%	0.29	(1.06)
	October 2008	174	186	93.55%	0.2457	93	96	96.88%	1.52	(0.46)
	September 2008	146	150	97.33%	0.1611	98	104	94.23%	-1.04	(1.63)
	August 2008	180	186	96.77%	0.1767	112	115	97.39%	0.33	(1.04)
	July 2008	217	227	95.59%	0.2052	139	142	97.89%	1.49	(0.47)
	June 2008	224	240	93.33%	0.2494	75	83	90.36%	-0.79	(1.48)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - DS3 Capable Parity	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	10	10	100.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL Parity	April 2009	36	36	100.00%	0	88	94	93.62%	-0.62	(1.38)
	March 2009	169	169	100.00%	0	83	85	97.65%	-0.52	(1.32)
	February 2009	64	81	79.01%	0.09878449	80	85	94.12%	0.63	(0.94)
	January 2009	289	289	100.00%	0	58	61	95.08%	-0.83	(1.50)
	December 2008	36	36	100.00%	0	71	75	94.67%	-0.56	(1.34)
	November 2008	16	16	100.00%	0	46	49	93.88%	-0.49	(1.30)
	October 2008	49	49	100.00%	0	93	96	96.88%	-0.46	(1.28)
	September 2008	49	49	100.00%	0	98	104	94.23%	-0.63	(1.39)
	August 2008	49	49	100.00%	0	112	115	97.39%	-0.42	(1.26)
	July 2008	100	100	100.00%	0	139	142	97.89%	-0.45	(1.27)
	June 2008	49	49	100.00%	0	75	83	90.36%	-0.83	(1.50)
OP-5A New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop Analog	April 2009	1344	1362	98.68%	0.1142	6125	6670	91.83%	-8.41	(6.11)

Parity	March 2009	1482	1504	98.54%	0.1201	6229	6755	92.21%	-8.28	(6.03)	
	February 2009	1041	1058	98.39%	0.1257	5328	5856	90.98%	-7.74	(5.71)	
	January 2009	831	842	98.69%	0.1135	5922	6454	91.76%	-6.88	(5.18)	
	December 2008	806	832	96.88%	0.174	5191	5735	90.51%	-5.85	(4.56)	
	November 2008	890	904	98.45%	0.1235	5573	6075	91.74%	-6.84	(5.16)	
	October 2008	1185	1214	97.61%	0.1527	7509	8241	91.12%	-7.42	(5.51)	
	September 2008	817	836	97.73%	0.149	7105	7775	91.38%	-6.21	(4.78)	
	August 2008	956	969	98.66%	0.115	6727	7365	91.34%	-7.62	(5.63)	
	July 2008	964	986	97.77%	0.1477	6866	7497	91.58%	-6.58	(5.00)	
	June 2008	1002	1021	98.14%	0.1351	6702	7301	91.80%	-6.92	(5.21)	
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2009	1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)	
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
January 2009	1	1	100.00%	0	22	25	88.00%	-0.36	(1.22)		
December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	2	2	100.00%	0	37	37	100.00%	0.00	0.00		
August 2008	2	2	100.00%	0	31	31	100.00%	0.00	0.00		
July 2008	4	4	100.00%	0	25	28	89.29%	-0.65	(1.39)		
June 2008	3	3	100.00%	0	25	27	92.59%	-0.46	(1.28)		
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009	38	38	100.00%	0	14129	15884	88.95%	-2.17	(2.32)		
March 2009	119	125	95.20%	0.2138	14168	15808	89.63%	-2.04	(2.24)		
February 2009	37	39	94.87%	0.2206	12783	14293	89.44%	-1.10	(1.67)		
January 2009	39	39	100.00%	0	13515	15153	89.19%	-2.17	(2.32)		
December 2008	59	62	95.16%	0.2146	12474	14050	88.78%	-1.59	(1.97)		
November 2008	35	39	89.74%	0.3034	13076	14599	89.57%	-0.04	(1.02)		
October 2008	35	37	94.59%	0.2261	17203	19286	89.20%	-1.06	(1.64)		
September 2008	49	53	92.45%	0.2642	16378	18400	89.01%	-0.80	(1.49)		
August 2008	20	22	90.91%	0.2875	15364	17263	89.00%	-0.29	(1.17)		
July 2008	67	71	94.37%	0.2306	15949	17848	89.36%	-1.37	(1.83)		
June 2008	16	19	84.21%	0.3646	15560	17355	89.66%	0.78	(0.70)		
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2009	0	1	0.00%	0	70	71	98.59%	8.31	0.16		
January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	3	3	100.00%	0	145	145	100.00%	0.00	0.00		
September 2008	1	1	100.00%	0	98	104	94.23%	-0.25	(1.15)		
August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)		
March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)		
January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)		
December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)		
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Benchmark 0.965	April 2009	20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS0 Benchmark 0.965	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	April 2009	66	66	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	March 2009	89	89	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	75	75	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	56	56	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	88	88	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	82	82	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	97	97	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	138	138	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	123	124	99.19%	0.0894	0	0	0.00%	0.00	(0.08)

OP-5B New Service Provisioning Quality Frame Relay Diagnostic	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5B New Service Provisioning Quality ISDN Primary Benchmark 0.965	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		2	2	100.00%	0	0	0	0.00%	0.00	(0.11)	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965		May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	18	18	100.00%	0	0	0	0.00%	0.00	(0.11)	
	February 2009	16	16	100.00%	0	0	0	0.00%	0.00	(0.11)	
	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)	
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)	
	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.11)	
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	(0.11)	
	September 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)	
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)	
	July 2008	20	20	100.00%	0	0	0	0.00%	0.00	(0.11)	
	June 2008	15	15	100.00%	0	0	0	0.00%	0.00	(0.11)	
	OP-5B New Service Provisioning Quality PBX Benchmark 0.965	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		3	3	100.00%	0	0	0	0.00%	0.00	(0.11)	
February 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.11)	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.11)	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.11)	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5B New Service Provisioning Quality Residence Benchmark 0.965		May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2009	26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)	
	February 2009	75	75	100.00%	0	0	0	0.00%	0.00	(0.11)	
	January 2009	121	121	100.00%	0	0	0	0.00%	0.00	(0.11)	

	December 2008	106	107	99.07%	0.0962	0	0	0.00%	0.00	(0.08)
	November 2008	116	116	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	64	64	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	27	27	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	April 2009	291	291	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	March 2009	356	356	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	261	261	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	304	304	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	278	278	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	271	272	99.63%	0.0605	0	0	0.00%	0.00	(0.10)
	October 2008	350	350	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	439	439	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	389	390	99.74%	0.0506	0	0	0.00%	0.00	(0.10)
	July 2008	527	528	99.81%	0.0435	0	0	0.00%	0.00	(0.10)
	June 2008	464	464	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified	April 2009	57	57	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	March 2009	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	37	37	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	53	53	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	67	67	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	48	48	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	45	45	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark	April 2009	106	106	100.00%	0	0	0	0.00%	0.00	(0.11)
0.965	March 2009	178	178	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	213	213	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	194	194	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	100	100	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	137	137	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	186	186	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	150	150	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	186	186	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	227	227	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	240	240	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable Benchmark	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
0.965	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.965	April 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	13	13	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	April 2009	1362	1362	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	1504	1504	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	1058	1058	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	842	842	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	832	832	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	894	904	98.89%	0.1046	0	0	0.00%	0.00	(0.07)
	October 2008	1214	1214	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	836	836	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	969	969	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	986	986	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	1021	1021	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	April 2009	38	38	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2009	125	125	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2009	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	December 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	37	37	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	52	53	98.11%	0.1361	0	0	0.00%	0.00	(0.05)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	70	71	98.59%	0.1178	0	0	0.00%	0.00	(0.07)
	June 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE P (Centrex) Benchmark 0.965	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Business Diagnostic	April 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Enhanced Extended Loops - DS1	April 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
Capable Diagnostic	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	4	25.00%	0.433	0	0	0.00%	0.00	0.00
	January 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Line Splitting Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	February 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Residence Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00

	September 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	April 2009	0	7	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	March 2009	0	17	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	12	8.33%	0.2764	0	0	0.00%	0.00	0.00
	January 2009	0	6	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	7	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	10	10.00%	0.3	0	0	0.00%	0.00	0.00
	October 2008	3	23	13.04%	0.3368	0	0	0.00%	0.00	0.00
	September 2008	0	16	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	14	7.14%	0.2575	0	0	0.00%	0.00	0.00
	July 2008	0	16	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	24	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - ADSL Qualified	April 2009	0	3	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	March 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	April 2009	0	4	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	March 2009	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	22	9.09%	0.2875	0	0	0.00%	0.00	0.00
	January 2009	2	8	25.00%	0.433	0	0	0.00%	0.00	0.00
	December 2008	0	6	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	5	9	55.56%	0.4969	0	0	0.00%	0.00	0.00
	August 2008	0	6	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	11	9.09%	0.2875	0	0	0.00%	0.00	0.00
	June 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - XDSL Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Rate Unbundled Loop Analog Diagnostic	April 2009	0	18	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2009	1	23	4.35%	0.2039	0	0	0.00%	0.00	0.00	
	February 2009	0	17	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	11	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	1	26	3.85%	0.1923	0	0	0.00%	0.00	0.00	
	November 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00	
	October 2008	3	32	9.38%	0.2915	0	0	0.00%	0.00	0.00	
	September 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	22	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	1	20	5.00%	0.2179	0	0	0.00%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Rate UNE - P (POTS) Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2009		2	8	25.00%	0.433	0	0	0.00%	0.00	0.00	
February 2009		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		1	4	25.00%	0.433	0	0	0.00%	0.00	0.00	
November 2008		1	5	20.00%	0.4	0	0	0.00%	0.00	0.00	
October 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	5	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		2	7	28.57%	0.4518	0	0	0.00%	0.00	0.00	
June 2008		1	4	25.00%	0.433	0	0	0.00%	0.00	0.00	
OP-5R New Service Quality Multiple Report		May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate UNE P (Centrex) Diagnostic		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Total Basic Rate ISDN Diagnostic	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
March 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2009		1	1	100.00%	0	0	0	0.00%	0.00	0.00	
January 2009		1	1	100.00%	0	0	0	0.00%	0.00	0.00	
December 2008		3	3	100.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		4	4	100.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5T New Service Installation Quality		May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Business Diagnostic		April 2009	19	20	95.00%	0.2179	0	0	0.00%	0.00	0.00
	March 2009	11	11	100.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	9	9	100.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	10	10	100.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	0.00	

	November 2008	3	5	60.00%	0.4899	0	0	0.00%	0.00	0.00
	October 2008	16	17	94.12%	0.2353	0	0	0.00%	0.00	0.00
	September 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	9	9	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total DS0 Diagnostic	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	April 2009	61	66	92.42%	0.2646	0	0	0.00%	0.00	0.00
	March 2009	87	89	97.75%	0.1482	0	0	0.00%	0.00	0.00
	February 2009	72	75	96.00%	0.196	0	0	0.00%	0.00	0.00
	January 2009	53	56	94.64%	0.2252	0	0	0.00%	0.00	0.00
	December 2008	46	47	97.87%	0.1443	0	0	0.00%	0.00	0.00
	November 2008	47	49	95.92%	0.1979	0	0	0.00%	0.00	0.00
	October 2008	86	88	97.73%	0.149	0	0	0.00%	0.00	0.00
	September 2008	80	82	97.56%	0.1543	0	0	0.00%	0.00	0.00
	August 2008	95	97	97.94%	0.1421	0	0	0.00%	0.00	0.00
	July 2008	131	138	94.93%	0.2194	0	0	0.00%	0.00	0.00
	June 2008	121	124	97.58%	0.1536	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Frame Relay Diagnostic	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total ISDN Primary Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Line Splitting Diagnostic	April 2009	16	16	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	17	18	94.44%	0.2291	0	0	0.00%	0.00	0.00
	February 2009	14	16	87.50%	0.3307	0	0	0.00%	0.00	0.00
	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	8	10	80.00%	0.4	0	0	0.00%	0.00	0.00
	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	15	17	88.24%	0.3222	0	0	0.00%	0.00	0.00
	August 2008	19	22	86.36%	0.3432	0	0	0.00%	0.00	0.00
	July 2008	19	20	95.00%	0.2179	0	0	0.00%	0.00	0.00
	June 2008	14	15	93.33%	0.2494	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total PBX Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Residence Diagnostic	April 2009	26	26	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	9	9	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	70	75	93.33%	0.2494	0	0	0.00%	0.00	0.00
	January 2009	117	121	96.69%	0.1788	0	0	0.00%	0.00	0.00
	December 2008	99	107	92.52%	0.263	0	0	0.00%	0.00	0.00
	November 2008	108	116	93.10%	0.2534	0	0	0.00%	0.00	0.00
	October 2008	57	62	91.94%	0.2723	0	0	0.00%	0.00	0.00
	September 2008	59	64	92.19%	0.2684	0	0	0.00%	0.00	0.00
	August 2008	59	62	95.16%	0.2146	0	0	0.00%	0.00	0.00
	July 2008	27	27	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	17	19	89.47%	0.3069	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	April 2009	284	291	97.59%	0.1532	0	0	0.00%	0.00	0.00
	March 2009	339	356	95.22%	0.2132	0	0	0.00%	0.00	0.00
	February 2009	249	261	95.40%	0.2094	0	0	0.00%	0.00	0.00

	January 2009	298	304	98.03%	0.1391	0	0	0.00%	0.00	0.00
	December 2008	271	278	97.48%	0.1567	0	0	0.00%	0.00	0.00
	November 2008	263	272	96.69%	0.1789	0	0	0.00%	0.00	0.00
	October 2008	330	350	94.29%	0.2321	0	0	0.00%	0.00	0.00
	September 2008	422	439	96.13%	0.1929	0	0	0.00%	0.00	0.00
	August 2008	377	390	96.67%	0.1795	0	0	0.00%	0.00	0.00
	July 2008	512	528	96.97%	0.1714	0	0	0.00%	0.00	0.00
	June 2008	438	464	94.40%	0.23	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	April 2009	54	57	94.74%	0.2233	0	0	0.00%	0.00	0.00
	March 2009	50	52	96.15%	0.1923	0	0	0.00%	0.00	0.00
	February 2009	51	52	98.08%	0.1373	0	0	0.00%	0.00	0.00
	January 2009	35	37	94.59%	0.2261	0	0	0.00%	0.00	0.00
	December 2008	47	52	90.38%	0.2948	0	0	0.00%	0.00	0.00
	November 2008	51	53	96.23%	0.1906	0	0	0.00%	0.00	0.00
	October 2008	62	67	92.54%	0.2628	0	0	0.00%	0.00	0.00
	September 2008	46	48	95.83%	0.1998	0	0	0.00%	0.00	0.00
	August 2008	47	47	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	43	45	95.56%	0.2061	0	0	0.00%	0.00	0.00
	June 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	April 2009	102	106	96.23%	0.1906	0	0	0.00%	0.00	0.00
	March 2009	173	178	97.19%	0.1652	0	0	0.00%	0.00	0.00
	February 2009	193	213	90.61%	0.2917	0	0	0.00%	0.00	0.00
	January 2009	188	194	96.91%	0.1731	0	0	0.00%	0.00	0.00
	December 2008	94	100	94.00%	0.2375	0	0	0.00%	0.00	0.00
	November 2008	127	137	92.70%	0.2601	0	0	0.00%	0.00	0.00
	October 2008	174	186	93.55%	0.2457	0	0	0.00%	0.00	0.00
	September 2008	146	150	97.33%	0.1611	0	0	0.00%	0.00	0.00
	August 2008	180	186	96.77%	0.1767	0	0	0.00%	0.00	0.00
	July 2008	217	227	95.59%	0.2052	0	0	0.00%	0.00	0.00
	June 2008	224	240	93.33%	0.2494	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS3 Capable Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	April 2009	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	13	13	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00
	January 2009	17	17	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00

	August 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	April 2009	1344	1362	98.68%	0.1142	0	0	0.00%	0.00	0.00
	March 2009	1482	1504	98.54%	0.1201	0	0	0.00%	0.00	0.00
	February 2009	1041	1058	98.39%	0.1257	0	0	0.00%	0.00	0.00
	January 2009	831	842	98.69%	0.1135	0	0	0.00%	0.00	0.00
	December 2008	806	832	96.88%	0.174	0	0	0.00%	0.00	0.00
	November 2008	880	904	97.35%	0.1608	0	0	0.00%	0.00	0.00
	October 2008	1185	1214	97.61%	0.1527	0	0	0.00%	0.00	0.00
	September 2008	817	836	97.73%	0.149	0	0	0.00%	0.00	0.00
	August 2008	956	969	98.66%	0.115	0	0	0.00%	0.00	0.00
	July 2008	964	986	97.77%	0.1477	0	0	0.00%	0.00	0.00
	June 2008	1002	1021	98.14%	0.1351	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop ISDN Capable Diagnostic	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE - P (POTS) Diagnostic	April 2009	38	38	100.00%	0	0	0	0.00%	0.00	0.00
	March 2009	119	125	95.20%	0.2138	0	0	0.00%	0.00	0.00
	February 2009	37	39	94.87%	0.2206	0	0	0.00%	0.00	0.00
	January 2009	39	39	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	59	62	95.16%	0.2146	0	0	0.00%	0.00	0.00
	November 2008	35	39	89.74%	0.3034	0	0	0.00%	0.00	0.00
	October 2008	35	37	94.59%	0.2261	0	0	0.00%	0.00	0.00
	September 2008	48	53	90.57%	0.2923	0	0	0.00%	0.00	0.00
	August 2008	20	22	90.91%	0.2875	0	0	0.00%	0.00	0.00
	July 2008	66	71	92.96%	0.2559	0	0	0.00%	0.00	0.00
	June 2008	16	19	84.21%	0.3646	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE P (Centrex) Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	9	1	9.00	0	505	78	6.47	-0.16	(1.10)
OP-6A-1 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Residence Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	2	1	2.00	0	204	97	2.10	-0.06	(1.03)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	13	1	13.00	0	214	61	3.51	1.38	(0.17)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons UNE - P (POTS) Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	6	1	6.00	0	234	61	3.84	0.25	(0.45)
	January 2009	2	2	1.00	0	269	129	2.09	-0.79	(1.48)
	December 2008	3	1	3.00	0	181	103	1.76	0.63	(0.34)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Residence Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	13	10	1.30	-0.42	(1.26)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility	May 2009	1	1	1.00	0	55	18	3.06	-0.72	(1.44)
Reasons Residence Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	1	1	1.00	0	30	7	4.29	-0.92	(1.56)
	December 2008	3	1	3.00	0	25	9	2.78	0.11	(0.83)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3	Delayed Days for Non-Facility	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons UNE - P (POTS) Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	1	4.00	0	38	15	2.53	0.63	(0.56)
	February 2009	1	1	1.00	0	117	18	6.50	-0.55	(1.33)
	January 2009	1	1	1.00	0	40	13	3.08	-0.70	(1.43)
	December 2008	1	1	1.00	0	45	16	2.81	-0.64	(1.39)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	1	1.00	0	92	22	4.18	-0.77	(1.47)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4	Delayed Days for Non-Facility	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Enhanced Extended Loops - DS1 Capable Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	6	1	6.00	0	65	8	8.13	-0.31	(1.19)
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	6	3	2.00	1.73	105	6	17.50	-1.58	(1.96)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	71	6	11.83	-0.91	(1.55)
	October 2008	29	1	29.00	0	44	5	8.80	1.26	(0.69)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	3	1	3.00	0	146	6	24.33	-0.47	(1.29)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	3	1	3.00	0	45	5	9.00	-1.39	(1.85)
OP-6A-4	Delayed Days for Non-Facility	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Frame Relay Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	7	1	7.00	0	2	1	2.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4	Delayed Days for Non-Facility	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons LIS Trunk Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2009	5	1	5.00	0	2	1	2.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	May 2009	34	8	4.25	1.16	1	1	1.00	0.00	0.00
	April 2009	25	2	12.50	0.71	2	2	1.00	0.00	0.00
	March 2009	14	2	7.00	8.49	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	22	7	3.14	2.34	2	1	2.00	0.00	0.00
	December 2008	71	12	5.92	4.23	2	1	2.00	0.00	0.00
	November 2008	6	3	2.00	1.73	4	2	2.00	0.00	(1.00)
	October 2008	12	4	3.00	2.71	10	2	5.00	-0.54	(1.33)
	September 2008	14	7	2.00	1.15	37	3	12.33	-1.30	(1.79)
	August 2008	4	3	1.33	0.58	14	2	7.00	-2.19	(2.33)
	July 2008	39	23	1.70	1.66	10	3	3.33	-1.75	(2.06)
	June 2008	38	15	2.53	2.33	9	3	3.00	-0.43	(1.26)
	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
February 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
January 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
December 2008		361	1	361.00	0	2	1	2.00	0.00	0.00
November 2008		16	1	16.00	0	4	2	2.00	1.15	(0.59)
October 2008		1	1	1.00	0	10	2	5.00	-0.77	(1.47)
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		64	1	64.00	0	9	3	3.00	2.50	(0.41)
May 2009		1	1	1.00	0	19	2	9.50	-3.27	(2.99)
April 2009		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2009		4	1	4.00	0	65	8	8.13	-0.61	(1.37)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	February 2009	7	2	3.50	3.54	86	4	21.50	-0.64	(1.39)
	January 2009	41	14	2.93	4.45	105	6	17.50	-2.15	(2.31)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	128	7	18.29	40.51	44	5	8.80	1.10	(0.77)
	September 2008	32	5	6.40	6.62	25	4	6.25	0.09	(1.05)
	August 2008	7	6	1.17	0.41	146	6	24.33	-0.95	(1.58)
	July 2008	83	31	2.68	4.38	140	4	35.00	-3.00	(2.82)
	June 2008	37	4	9.25	9.74	45	5	9.00	0.09	(0.71)
	May 2009	4	1	4.00	0	1	1	1.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	441	4	110.25	12.5316	2	1	2.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	1	1	1.00	0	9	3	3.00	-1.00	(1.61)
	May 2009	55	11	5.00	4.63	368	53	6.94	-0.33	(1.20)
	April 2009	34	8	4.25	5.92	262	53	4.94	-0.32	(1.20)
	March 2009	22	8	2.75	1.16	253	49	5.16	-0.78	(1.47)
	February 2009	18	9	2.00	1.73	234	61	3.84	-0.61	(1.37)
	January 2009	82	31	2.65	2.12	269	129	2.09	1.46	(0.15)

	December 2008	66	37	1.78	1.89	181	103	1.76	0.07	(0.91)
	November 2008	33	20	1.65	0.93	323	63	5.13	-1.43	(1.87)
	October 2008	15	11	1.36	0.92	247	77	3.21	-1.36	(1.82)
	September 2008	39	27	1.44	0.75	267	89	3.00	-1.72	(2.05)
	August 2008	94	21	4.48	7.96	443	97	4.57	-0.03	(1.02)
	July 2008	10	5	2.00	1.22	399	108	3.69	-0.75	(1.46)
	June 2008	48	21	2.29	2.03	505	78	6.47	-0.80	(1.49)
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Enhanced Extended Loops - DS1	April 2009	1	1	1.00	0	183	21	8.71	-1.21	(1.74)
Capable Parity	March 2009	6	1	6.00	0	79	7	11.29	-0.26	(1.16)
	February 2009	3	2	1.50	0.71	230	13	17.69	-0.73	(1.44)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	4	1	4.00	0	121	8	15.13	-0.89	(1.54)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	17	1	17.00	0	180	14	12.86	0.26	(0.70)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	10	1	10.00	0	105	10	10.50	-0.04	(1.02)
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Frame Relay Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	12	1	12.00	0	22	3	7.33	0.62	(1.00)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons LIS Trunk Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	9	3	3.00	3.46	32	4	8.00	-1.25	(1.76)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	11	1	11.00	0	32	2	16.00	-0.36	(1.22)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	1	1	1.00	0	9	1	9.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	2	1	2.00	0	6	2	3.00	-0.58	(1.35)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	9	9	1.00	0	1	1	1.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	1	1	1.00	0	230	13	17.69	-0.55	(1.33)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	180	14	12.86	-0.50	(1.30)
	August 2008	2	2	1.00	0	115	24	4.79	-1.43	(1.87)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - XDSLi Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	3	1	3.00	0	65	15	4.33	-0.15	(1.09)
Reasons Unbundled Loop Analog Parity	April 2009	6	6	1.00	0	32	17	1.88	-1.59	(1.97)
	March 2009	34	14	2.43	3.37	119	9	13.22	-0.77	(1.47)
	February 2009	313	27	11.59	7.68	54	25	2.16	11.19	1.26
	January 2009	1	1	1.00	0	145	40	3.63	-0.29	(1.18)
	December 2008	20	5	4.00	2.74	45	16	2.81	0.58	(0.61)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	2	2	1.00	0	43	9	4.78	-1.28	(1.78)
	September 2008	11	7	1.57	0.53	57	14	4.07	-0.90	(1.55)
	August 2008	1	1	1.00	0	61	27	2.26	-0.50	(1.30)
	July 2008	6	5	1.20	0.45	70	19	3.68	-0.93	(1.57)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop ISDN Capable	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	1	1.00	0	1	1	1.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1	Delayed Days for Facility Reasons	0	0	0.00	0	0	0	0.00	0.00	0.00
Business Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	7	1	7.00	0	422	36	11.72	-0.35	(1.21)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1	Delayed Days for Facility Reasons	0	0	0.00	0	0	0	0.00	0.00	0.00
Residence Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	9	1	9.00	0	330	32	10.31	-0.11	(1.07)
	December 2008	11	1	11.00	0	223	32	6.97	0.59	(0.50)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1	Delayed Days for Facility Reasons	1	1	1.00	0	293	50	5.86	-1.05	(1.64)
UNE - P (POTS) Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	11	1	11.00	0	992	68	14.59	-0.22	(1.13)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	40	2	20.00	7.07	638	69	9.25	1.44	(0.26)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	53	3	17.67	14.01	914	91	10.04	0.79	(0.29)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-2	Delayed Days for Facility Reasons	0	0	0.00	0	0	0	0.00	0.00	0.00
Business Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	4	1	4.00	0	66	7	9.43	-0.39	(1.23)

	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	8	5	1.60	0.89	0	0	0.00	0.00	0.00
	March 2009	12	2	6.00	2.83	0	0	0.00	0.00	0.00
	February 2009	7	1	7.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	49	7	7.00	0	0	0	0.00	0.00	0.00
	October 2008	33	1	33.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	6	1	6.00	0.00	0.00
	August 2008	22	2	11.00	14.14	44	1	44.00	0.00	0.00
	July 2008	31	4	7.75	9	8	3	2.67	5.76	(0.17)
	June 2008	5	1	5.00	0	46	2	23.00	-0.94	(1.57)
OP-6B-4 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	64	4	16.00	8.0089	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	April 2009	11	2	5.50	4.95	63	7	9.00	-0.40	(1.24)
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	22	2	11.00	7.07	128	6	21.33	-0.51	(1.31)
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	4	1	4.00	0	29	1	29.00	0.00	0.00
	October 2008	6	2	3.00	2.83	140	12	11.67	-1.58	(1.96)
	September 2008	12	1	12.00	0	131	4	32.75	-0.50	(1.31)
	August 2008	17	3	5.67	8.08	134	6	22.33	-1.97	(2.20)
	July 2008	16	7	2.29	2.36	270	10	27.00	-4.71	(3.86)
	June 2008	3	1	3.00	0	42	3	14.00	-0.91	(1.55)
OP-6B-4 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - XDSLi Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	576	1	576.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

Unbundled Loop Analog Parity	April 2009	116	7	16.57	10.98	493	55	8.96	1.57	(0.24)
	March 2009	30	8	3.75	1.39	638	66	9.67	-0.84	(1.51)
	February 2009	26	6	4.33	1.63	828	69	12.00	-1.13	(1.69)
	January 2009	242	17	14.24	12.55	992	68	14.59	-0.08	(1.05)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	26	5	5.20	2.49	638	69	9.25	-0.84	(1.51)
	October 2008	9	9	1.00	0	818	76	10.76	-2.51	(2.52)
	September 2008	14	2	7.00	0	914	91	10.04	-0.26	(1.16)
	August 2008	6	2	3.00	1.41	600	67	8.96	-0.82	(1.50)
	July 2008	30	10	3.00	0.82	1022	98	10.43	-2.59	(2.58)
	June 2008	17	8	2.13	0.35	1066	85	12.54	-1.95	(2.19)
	OP-6B-5 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable Diagnostic	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	13	1	13.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	39	1	39.00	0	0	0	0.00	0.00	0.00
	September 2008	16	2	8.00	2.83	0	0	0.00	0.00	0.00
	August 2008	6	1	6.00	0	0	0	0.00	0.00	0.00
	July 2008	15	1	15.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00
Frame Relay Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	12	1	12.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	April 2009	2	1	2.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	60	2	30.00	-1.12	(1.68)
	August 2008	6	2	3.00	1.41	17	2	8.50	-7.78	(5.73)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	4	1	4.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	9	1	9.00	0	60	2	30.00	-0.92	(1.56)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	May 2009	11	1	11.00	0	24	3	8.00	0.50	(2.75)
Unbundled Loop - DS1 Capable Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	122	2	61.00	0	169	9	18.78	5.08	0.20
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	3	1	3.00	0	208	5	41.60	-0.70	(1.42)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop Analog Parity	April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	6	1	6.00	0	106	10	10.60	-0.36	(1.22)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	14	7	2.00	0	221	22	10.05	-1.87	(2.14)
OP-7 OP-7 - Coordinated Hot Cut" Interval -	May 2009	2.08263889	629	0:05	0.005555556	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	April 2009	2.28472222	831	0:04	0.003472222	0	0	0:00	0.00	0.00
Diagnostic	March 2009	3.62847222	915	0:06	0.00625	0	0	0:00	0.00	0.00
	February 2009	4.09722222	521	0:11	0.023611111	0	0	0:00	0.00	0.00
	January 2009	1.19513889	434	0:04	0.004861111	0	0	0:00	0.00	0.00
	December 2008	0.84444444	402	0:03	0.002777778	0	0	0:00	0.00	0.00
	November 2008	1.16111111	516	0:03	0.002083333	0	0	0:00	0.00	0.00
	October 2008	1.82916667	644	0:04	0.005555556	0	0	0:00	0.00	0.00
	September 2008	0.90069444	391	0:03	0.003472222	0	0	0:00	0.00	0.00
	August 2008	2.17361111	525	0:06	0.010416667	0	0	0:00	0.00	0.00
	July 2008	0.95763889	470	0:03	0.002083333	0	0	0:00	0.00	0.00
	June 2008	1.17013889	500	0:03	0.002083333	0	0	0:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	May 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop Other	April 2009	0.00347222	1	0:05	0	0	0	0:00	0.00	0.00
Diagnostic	March 2009	0.07847222	7	0:16	0.007638889	0	0	0:00	0.00	0.00
	February 2009	0.39375	21	0:27	0.009027778	0	0	0:00	0.00	0.00
	January 2009	1.10416667	44	0:36	0.011805556	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.07291667	7	0:15	0.004861111	0	0	0:00	0.00	0.00
	October 2008	0.13263889	13	0:15	0.00625	0	0	0:00	0.00	0.00
	September 2008	0.19791667	16	0:18	0.007638889	0	0	0:00	0.00	0.00
	August 2008	1.63888889	64	0:37	0.011805556	0	0	0:00	0.00	0.00
	July 2008	1.61041667	68	0:34	0.013194444	0	0	0:00	0.00	0.00

	June 2008	2.30902778	105	0:32	0.0125	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP	May 2009	579	579	100.00%	0	0	0	0:00%	0.00	(0.16)
Benchmark 0.95	April 2009	761	761	100.00%	0	0	0	0:00%	0.00	(0.16)
	March 2009	800	800	100.00%	0	0	0	0:00%	0.00	(0.16)
	February 2009	491	495	99.19%	0.0895	0	0	0:00%	0.00	(0.13)
	January 2009	346	347	99.71%	0.0536	0	0	0:00%	0.00	(0.15)
	December 2008	381	381	100.00%	0	0	0	0:00%	0.00	(0.16)
	November 2008	465	468	99.36%	0.0798	0	0	0:00%	0.00	(0.14)
	October 2008	609	616	98.86%	0.106	0	0	0:00%	0.00	(0.12)
	September 2008	350	351	99.72%	0.0533	0	0	0:00%	0.00	(0.15)
	August 2008	475	475	100.00%	0	0	0	0:00%	0.00	(0.16)
	July 2008	377	377	100.00%	0	0	0	0:00%	0.00	(0.16)
	June 2008	431	431	100.00%	0	0	0	0:00%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set	May 2009	8930	8935	99.94%	0.0236	0	0	0:00%	0.00	(0.16)
Prior to the Frame Due Time LNP	April 2009	8919	8920	99.99%	0.0106	0	0	0:00%	0.00	(0.16)
Benchmark 0.95	March 2009	9724	9740	99.84%	0.0405	0	0	0:00%	0.00	(0.15)
	February 2009	9675	9675	100.00%	0	0	0	0:00%	0.00	(0.16)
	January 2009	8219	8219	100.00%	0	0	0	0:00%	0.00	(0.16)
	December 2008	8026	8028	99.98%	0.0158	0	0	0:00%	0.00	(0.16)
	November 2008	8199	8199	100.00%	0	0	0	0:00%	0.00	(0.16)
	October 2008	8858	8858	100.00%	0	0	0	0:00%	0.00	(0.16)
	September 2008	9358	9359	99.99%	0.0103	0	0	0:00%	0.00	(0.16)
	August 2008	9105	9105	100.00%	0	0	0	0:00%	0.00	(0.16)
	July 2008	9408	9418	99.89%	0.0326	0	0	0:00%	0.00	(0.15)
	June 2008	9286	9288	99.98%	0.0147	0	0	0:00%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services	May 2009	0	0	:00	0	7.76	1	:24	0.00	0.00
Parity by Design	April 2009	0	0	:00	0	7.07	1	:48	0.00	0.00
	March 2009	0	0	:00	0	6.82	1	:48	0.00	0.00
	February 2009	0	0	:00	0	6.52	1	:48	0.00	0.00
	January 2009	0	0	:00	0	5.96	1	:24	0.00	0.00
	December 2008	0	0	:00	0	7.08	1	:12	0.00	0.00
	November 2008	0	0	:00	0	6.55	1	:00	0.00	0.00
	October 2008	0	0	:00	0	6.3	1	:00	0.00	0.00
	September 2008	0	0	:00	0	7.43	1	:12	0.00	0.00
	August 2008	0	0	:00	0	7.53	1	:12	0.00	0.00
	July 2008	0	0	:00	0	8.24	1	:36	0.00	0.00
	June 2008	0	0	:00	0	7.23	1	:12	0.00	0.00
PO-15 Number of Due Date Changes per	May 2009	109	1850	0.06	0.25	0	0	0:00	0.00	0.00
Order All Diagnostic	April 2009	118	2051	0.06	0.26	0	0	0:00	0.00	0.00
	March 2009	130	2351	0.06	0.26	0	0	0:00	0.00	0.00
	February 2009	106	1879	0.06	0.25	0	0	0:00	0.00	0.00
	January 2009	112	1627	0.07	0.27	0	0	0:00	0.00	0.00
	December 2008	124	1553	0.08	0.3	0	0	0:00	0.00	0.00
	November 2008	141	1725	0.08	0.3	0	0	0:00	0.00	0.00
	October 2008	184	2142	0.09	0.31	0	0	0:00	0.00	0.00
	September 2008	113	1717	0.07	0.26	0	0	0:00	0.00	0.00
	August 2008	122	1888	0.06	0.25	0	0	0:00	0.00	0.00
	July 2008	144	2083	0.07	0.27	0	0	0:00	0.00	0.00
	June 2008	123	2005	0.06	0.26	0	0	0:00	0.00	0.00
PO-16 Timely Release Notifications	May 2009	0	0	100.00%	0	0	0	0:00%	0.00	0.00
Benchmark 0.925	April 2009	0	0	100.00%	0	0	0	0:00%	0.00	0.00
	March 2009	3	3	100.00%	0	0	0	0:00%	0.00	0.00
	February 2009	1	1	100.00%	0	0	0	0:00%	0.00	0.00

	January 2009	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	May 2009	626	629	99.52%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML IMA_SATE_XML	April 2009	527	538	97.96%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	March 2009	909	913	99.56%	0	0	0	0.00%	0.00	0.00
	February 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	627	629	99.68%	0	0	0	0.00%	0.00	0.00
	September 2008	621	629	98.73%	0	0	0	0.00%	0.00	0.00
	August 2008	624	629	99.21%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 22.0 Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 23.0 Diagnostic	April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	281	284	98.94%	0	0	0	0.00%	0.00	0.00
	February 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	September 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	August 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	May 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 24.0 Diagnostic	April 2009	277	278	99.64%	0	0	0	0.00%	0.00	0.00
	March 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	May 2009	283	284	99.65%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 25.0 Diagnostic	April 2009	198	199	99.50%	0	0	0	0.00%	0.00	0.00
	March 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	May 2009	60	61	98.36%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. VICKI	April 2009	52	61	85.25%	0	0	0	0.00%	0.00	0.00
Diagnostic	March 2009	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	February 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	January 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	August 2008	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19B Stand-Alone Test Environment	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy IMA_SATE_XML	April 2009	162	164	98.78%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	163	165	98.79%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times	May 2009	6045.8	3182	:00	0	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Aggregate	April 2009	5046.18	2713	:24	0	0	0	:00	0.00	0.00
Benchmark 10	March 2009	5476.44	2913	:12	0	0	0	:00	0.00	0.00
	February 2009	5170	2750	:12	0	0	0	:00	0.00	0.00
	January 2009	6409.53	3321	:12	0	0	0	:00	0.00	0.00
	December 2008	5709.11	3053	:48	0	0	0	:00	0.00	0.00
	November 2008	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	October 2008	5784.96	3013	:48	0	0	0	:00	0.00	0.00
	September 2008	5821.45	3365	:12	0	0	0	:00	0.00	0.00
	August 2008	5920	3200	:00	0	0	0	:00	0.00	0.00
	July 2008	6170.16	3282	:12	0	0	0	:00	0.00	0.00
	June 2008	4895.1	2590	:36	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times	May 2009	318.2	3182	:00	0.01	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Request Diagnostic	April 2009	271.3	2713	:00	0.03	0	0	:00	0.00	0.00

	March 2009	291.3	2913	:00	0.01	0	0	:00	0.00	0.00
	February 2009	275	2750	:00	0.01	0	0	:00	0.00	0.00
	January 2009	332.1	3321	:00	0.01	0	0	:00	0.00	0.00
	December 2008	305.3	3053	:00	0.01	0	0	:00	0.00	0.00
	November 2008	306.3	3063	:00	0.01	0	0	:00	0.00	0.00
	October 2008	301.3	3013	:00	0.01	0	0	:00	0.00	0.00
	September 2008	302.85	3365	:36	0.01	0	0	:00	0.00	0.00
	August 2008	320	3200	:00	0.01	0	0	:00	0.00	0.00
	July 2008	328.2	3282	:00	0.01	0	0	:00	0.00	0.00
	June 2008	259	2590	:00	0.01	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times	May 2009	5727.6	3182	:00	0.72	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Response/Accept	April 2009	4774.88	2713	:24	0.77	0	0	:00	0.00	0.00
Diagnostic	March 2009	5185.14	2913	:12	0.56	0	0	:00	0.00	0.00
	February 2009	4895	2750	:12	0.76	0	0	:00	0.00	0.00
	January 2009	6077.43	3321	:12	0.95	0	0	:00	0.00	0.00
	December 2008	5403.81	3053	:48	0.83	0	0	:00	0.00	0.00
	November 2008	5390.88	3063	:24	0.71	0	0	:00	0.00	0.00
	October 2008	5483.66	3013	:48	0.7	0	0	:00	0.00	0.00
	September 2008	5518.6	3365	:36	0.61	0	0	:00	0.00	0.00
	August 2008	5600	3200	:00	0.6	0	0	:00	0.00	0.00
	July 2008	5841.96	3282	:12	0.57	0	0	:00	0.00	0.00
	June 2008	4636.1	2590	:36	0.52	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times	May 2009	2637.95	690	:48	0	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Aggregate	April 2009	2295.6	602	:24	0	0	0	:00	0.00	0.00
Benchmark 30	March 2009	2442.49	662	:36	0	0	0	:00	0.00	0.00
	February 2009	2272.42	604	:24	0	0	0	:00	0.00	0.00
	January 2009	2674.66	727	:12	0	0	0	:00	0.00	0.00
	December 2008	2716.57	709	:12	0	0	0	:00	0.00	0.00
	November 2008	2541.99	659	:24	0	0	0	:00	0.00	0.00
	October 2008	2605.61	658	:24	0	0	0	:00	0.00	0.00
	September 2008	2552.43	749	:24	0	0	0	:00	0.00	0.00
	August 2008	2726	707	:24	0	0	0	:00	0.00	0.00
	July 2008	2745.13	723	:00	0	0	0	:00	0.00	0.00
	June 2008	2116.33	562	:48	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times	May 2009	69.36	690	:00	0	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Request Diagnostic	April 2009	62.12	602	:00	0.12	0	0	:00	0.00	0.00
	March 2009	66.78	662	:00	0.01	0	0	:00	0.00	0.00
	February 2009	60.66	604	:00	0	0	0	:00	0.00	0.00
	January 2009	73.03	727	:00	0	0	0	:00	0.00	0.00
	December 2008	71.26	709	:00	0	0	0	:00	0.00	0.00
	November 2008	66.39	659	:00	0	0	0	:00	0.00	0.00
	October 2008	66.28	658	:00	0	0	0	:00	0.00	0.00
	September 2008	67.2	749	:36	0	0	0	:00	0.00	0.00
	August 2008	71.34	707	:00	0	0	0	:00	0.00	0.00
	July 2008	72.55	723	:00	0	0	0	:00	0.00	0.00
	June 2008	56.48	562	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times	May 2009	2568.59	690	:48	0.97	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Response	April 2009	2233.48	602	:24	0.92	0	0	:00	0.00	0.00
Diagnostic	March 2009	2375.71	662	:36	1.34	0	0	:00	0.00	0.00
	February 2009	2211.76	604	:24	0.76	0	0	:00	0.00	0.00
	January 2009	2601.63	727	:12	0.72	0	0	:00	0.00	0.00
	December 2008	2645.31	709	:12	1.92	0	0	:00	0.00	0.00
	November 2008	2475.6	659	:24	0.92	0	0	:00	0.00	0.00

	October 2008	2539.33	658	:24	1.08	0	0	:00	0.00	0.00
	September 2008	2485.23	749	:48	0.77	0	0	:00	0.00	0.00
	August 2008	2654.66	707	:00	0.93	0	0	:00	0.00	0.00
	July 2008	2672.58	723	:00	0.7	0	0	:00	0.00	0.00
	June 2008	2059.85	562	:48	0.72	0	0	:00	0.00	0.00
PO-1A-2 Total	Pre-Order Response Times	May 2009	29174.71	5584	:48	0	0	:00	0.00	0.00
(Service Availability) IMA Aggregate		April 2009	24942.61	4769	:12	0	0	:00	0.00	0.00
Benchmark 25		March 2009	27423.69	5260	:24	0	0	:00	0.00	0.00
		February 2009	24980.84	4981	:48	0	0	:00	0.00	0.00
		January 2009	28871.8	5901	:36	0	0	:00	0.00	0.00
		December 2008	43326.45	5693	:24	0	0	:00	0.00	0.00
		November 2008	38369.77	5423	:12	0	0	:00	0.00	0.00
		October 2008	41355.24	5328	:24	0	0	:00	0.00	0.00
		September 2008	43316.87	6126	:48	0	0	:00	0.00	0.00
		August 2008	44127.25	5672	:12	0	0	:00	0.00	0.00
		July 2008	41324.83	5393	:24	0	0	:00	0.00	0.00
		June 2008	30540.95	4490	:00	0	0	:00	0.00	0.00
PO-1A-2(a)	Pre-Order Response Times	May 2009	867.09	5584	:24	0.01	0	:00	0.00	0.00
(Service Availability) IMA Request		April 2009	734.24	4769	:00	0.05	0	:00	0.00	0.00
Diagnostic		March 2009	810.2	5260	:00	0.01	0	:00	0.00	0.00
		February 2009	759.67	4981	:00	0	0	:00	0.00	0.00
		January 2009	901.38	5901	:00	0	0	:00	0.00	0.00
		December 2008	880.17	5693	:00	0	0	:00	0.00	0.00
		November 2008	838.68	5423	:00	0.01	0	:00	0.00	0.00
		October 2008	820.64	5328	:00	0	0	:00	0.00	0.00
		September 2008	842.87	6126	:36	0.02	0	:00	0.00	0.00
		August 2008	875.65	5672	:00	0	0	:00	0.00	0.00
		July 2008	831.59	5393	:00	0.01	0	:00	0.00	0.00
		June 2008	715.91	4490	:24	0	0	:00	0.00	0.00
PO-1A-2(b)	Pre-Order Response Times	May 2009	28307.62	5584	:48	4.03	0	:00	0.00	0.00
(Service Availability) IMA Response		April 2009	24208.37	4769	:12	4.01	0	:00	0.00	0.00
Diagnostic		March 2009	26613.49	5260	:24	4.08	0	:00	0.00	0.00
		February 2009	24221.17	4981	:24	4.02	0	:00	0.00	0.00
		January 2009	27970.42	5901	:36	3.78	0	:00	0.00	0.00
		December 2008	42446.28	5693	:24	4.24	0	:00	0.00	0.00
		November 2008	37531.09	5423	:48	3.34	0	:00	0.00	0.00
		October 2008	40534.6	5328	:24	3.58	0	:00	0.00	0.00
		September 2008	42474	6126	:12	4.07	0	:00	0.00	0.00
		August 2008	43251.6	5672	:12	4.02	0	:00	0.00	0.00
		July 2008	40493.24	5393	:24	3.93	0	:00	0.00	0.00
		June 2008	29825.04	4490	:36	4.15	0	:00	0.00	0.00
PO-1A-3 Total	Pre-Order Response Times	May 2009	5606.4	1280	:12	0	0	:00	0.00	0.00
(Facility Check) IMA Aggregate		April 2009	4704	1120	:00	0	0	:00	0.00	0.00
Benchmark 25		March 2009	5088.06	1229	:36	0	0	:00	0.00	0.00
		February 2009	4868.64	1176	:36	0	0	:00	0.00	0.00
		January 2009	5658.96	1387	:12	0	0	:00	0.00	0.00
		December 2008	5376.28	1274	:48	0	0	:00	0.00	0.00
		November 2008	5398.96	1244	:36	0	0	:00	0.00	0.00
		October 2008	5578.04	1262	:48	0	0	:00	0.00	0.00
		September 2008	5361.8	1411	:00	0	0	:00	0.00	0.00
		August 2008	5745.6	1330	:48	0	0	:00	0.00	0.00
		July 2008	6156	1368	:00	0	0	:00	0.00	0.00
		June 2008	4468.92	1002	:24	0	0	:00	0.00	0.00

PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	May 2009	128	1280	:00	0	0	0	:00	0.00	0.00
	April 2009	112	1120	:00	0.01	0	0	:00	0.00	0.00
	March 2009	122.9	1229	:00	0.01	0	0	:00	0.00	0.00
	February 2009	117.6	1176	:00	0	0	0	:00	0.00	0.00
	January 2009	138.7	1387	:00	0	0	0	:00	0.00	0.00
	December 2008	127.4	1274	:00	0	0	0	:00	0.00	0.00
	November 2008	124.4	1244	:00	0	0	0	:00	0.00	0.00
	October 2008	126.2	1262	:00	0	0	0	:00	0.00	0.00
	September 2008	126.99	1411	:36	0.01	0	0	:00	0.00	0.00
	August 2008	133	1330	:00	0	0	0	:00	0.00	0.00
	July 2008	136.8	1368	:00	0.01	0	0	:00	0.00	0.00
	June 2008	100.2	1002	:00	0	0	0	:00	0.00	0.00
	PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	May 2009	5478.4	1280	:12	2.19	0	0	:00	0.00
April 2009		4592	1120	:00	1.57	0	0	:00	1.00	0.00
March 2009		4965.16	1229	:36	1.52	0	0	:00	0.00	0.00
February 2009		4751.04	1176	:36	1.43	0	0	:00	0.00	0.00
January 2009		5520.26	1387	:12	1.5	0	0	:00	0.00	0.00
December 2008		5248.88	1274	:48	1.72	0	0	:00	0.00	0.00
November 2008		5274.56	1244	:36	1.91	0	0	:00	0.00	0.00
October 2008		5451.84	1262	:48	1.73	0	0	:00	0.00	0.00
September 2008		5234.81	1411	:24	1.57	0	0	:00	0.00	0.00
August 2008		5612.6	1330	:48	1.92	0	0	:00	0.00	0.00
July 2008		6019.2	1368	:00	2.5	0	0	:00	0.00	0.00
June 2008		4368.72	1002	:24	1.59	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10		May 2009	28626.43	8143	:48	0	0	0	:00	0.00
	April 2009	24451.92	6974	:24	0	0	0	:00	0.00	0.00
	March 2009	26694.39	7727	:00	0	0	0	:00	0.00	0.00
	February 2009	26048.94	7572	:36	0	0	0	:00	0.00	0.00
	January 2009	30770.19	8982	:12	0	0	0	:00	0.00	0.00
	December 2008	29171.86	8659	:48	0	0	0	:00	0.00	0.00
	November 2008	28234.74	8224	:12	0	0	0	:00	0.00	0.00
	October 2008	29059.28	8138	:48	0	0	0	:00	0.00	0.00
	September 2008	28006.38	9283	:48	0	0	0	:00	0.00	0.00
	August 2008	28982.21	8553	:36	0	0	0	:00	0.00	0.00
	July 2008	30599.22	9032	:36	0	0	0	:00	0.00	0.00
	June 2008	23071.16	6915	:36	0	0	0	:00	0.00	0.00
	PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	May 2009	1824.44	8143	:48	0.03	0	0	:00	0.00
April 2009		1574.78	6974	:12	0.08	0	0	:00	0.00	0.00
March 2009		1733.53	7727	:48	0.02	0	0	:00	0.00	0.00
February 2009		1693.26	7572	:48	0.02	0	0	:00	0.00	0.00
January 2009		2006.3	8982	:48	0.02	0	0	:00	0.00	0.00
December 2008		1930.44	8659	:48	0.02	0	0	:00	0.00	0.00
November 2008		1851.68	8224	:12	0.02	0	0	:00	0.00	0.00
October 2008		1831.82	8138	:12	0.02	0	0	:00	0.00	0.00
September 2008		1865.14	9283	:00	0.04	0	0	:00	0.00	0.00
August 2008		1935.15	8553	:12	0.02	0	0	:00	0.00	0.00
July 2008		2021.35	9032	:48	0.02	0	0	:00	0.00	0.00
June 2008		1500.02	6915	:48	0.02	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic		May 2009	26801.99	8143	:36	0.89	0	0	:00	0.00
	April 2009	22877.14	6974	:12	0.84	0	0	:00	0.00	0.00
	March 2009	24960.86	7727	:12	1.4	0	0	:00	0.00	0.00
	February 2009	24355.68	7572	:48	1.63	0	0	:00	0.00	0.00
	January 2009	28763.89	8982	:00	0.9	0	0	:00	0.00	0.00

	December 2008	27241.42	8659	:00	1.24	0	0	:00	0.00	0.00
	November 2008	26383.06	8224	:24	1.13	0	0	:00	0.00	0.00
	October 2008	27227.46	8138	:00	1.2	0	0	:00	0.00	0.00
	September 2008	26141.24	9283	:48	0.95	0	0	:00	0.00	0.00
	August 2008	27047.06	8553	:24	1.43	0	0	:00	0.00	0.00
	July 2008	28577.87	9032	:24	1.07	0	0	:00	0.00	0.00
	June 2008	21571.14	6915	:48	1.55	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times	May 2009	3580.27	1166	:48	0	0	0	:00	0.00	0.00
(Get CSR) IMA Aggregate Benchmark 12.5	April 2009	2898.55	970	:36	0	0	0	:00	0.00	0.00
	March 2009	3278.91	1078	:36	0	0	0	:00	0.00	0.00
	February 2009	3131	1044	:00	0	0	0	:00	0.00	0.00
	January 2009	3870.64	1224	:24	0	0	0	:00	0.00	0.00
	December 2008	3482.22	1172	:48	0	0	0	:00	0.00	0.00
	November 2008	3315.8	1102	:24	0	0	0	:00	0.00	0.00
	October 2008	3685.39	1152	:00	0	0	0	:00	0.00	0.00
	September 2008	3746.78	1441	:00	0	0	0	:00	0.00	0.00
	August 2008	3958.98	1339	:24	0	0	0	:00	0.00	0.00
	July 2008	4282.24	1402	:00	0	0	0	:00	0.00	0.00
	June 2008	2969.54	1010	:36	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times	May 2009	106.99	1166	:36	0	0	0	:00	0.00	0.00
(Get CSR) IMA Request Diagnostic	April 2009	89.51	970	:36	0	0	0	:00	0.00	0.00
	March 2009	99.69	1078	:36	0.01	0	0	:00	0.00	0.00
	February 2009	96.11	1044	:36	0	0	0	:00	0.00	0.00
	January 2009	112.6	1224	:36	0	0	0	:00	0.00	0.00
	December 2008	108.99	1172	:36	0.01	0	0	:00	0.00	0.00
	November 2008	101.51	1102	:36	0.01	0	0	:00	0.00	0.00
	October 2008	106.23	1152	:36	0	0	0	:00	0.00	0.00
	September 2008	118.46	1441	:12	0	0	0	:00	0.00	0.00
	August 2008	123.45	1339	:36	0	0	0	:00	0.00	0.00
	July 2008	129.28	1402	:36	0.01	0	0	:00	0.00	0.00
	June 2008	93.43	1010	:36	0.01	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times	May 2009	3473.28	1166	:12	6.24	0	0	:00	0.00	0.00
(Get CSR) IMA Response Diagnostic	April 2009	2809.04	970	:00	6.68	0	0	:00	0.00	0.00
	March 2009	3179.22	1078	:00	5.94	0	0	:00	0.00	0.00
	February 2009	3034.89	1044	:24	5.94	0	0	:00	0.00	0.00
	January 2009	3758.04	1224	:48	6.97	0	0	:00	0.00	0.00
	December 2008	3373.23	1172	:12	6.39	0	0	:00	0.00	0.00
	November 2008	3214.29	1102	:48	6.17	0	0	:00	0.00	0.00
	October 2008	3579.16	1152	:24	5.95	0	0	:00	0.00	0.00
	September 2008	3628.32	1441	:48	5.79	0	0	:00	0.00	0.00
	August 2008	3835.53	1339	:24	4.5	0	0	:00	0.00	0.00
	July 2008	4152.96	1402	:24	5.21	0	0	:00	0.00	0.00
	June 2008	2876.11	1010	:00	5.22	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times	May 2009	7462.88	2070	:24	0	0	0	:00	0.00	0.00
(TN Reservation) IMA Aggregate	April 2009	5791.73	1788	:36	0	0	0	:00	0.00	0.00
Benchmark 10	March 2009	5836.55	1935	:48	0	0	0	:00	0.00	0.00
	February 2009	5840.8	1869	:12	0	0	0	:00	0.00	0.00
	January 2009	6878.85	2213	:24	0	0	0	:00	0.00	0.00
	December 2008	6492.72	2113	:48	0	0	0	:00	0.00	0.00
	November 2008	6342.07	2010	:24	0	0	0	:00	0.00	0.00
	October 2008	6514.8	2016	:12	0	0	0	:00	0.00	0.00
	September 2008	6252.66	2223	:24	0	0	0	:00	0.00	0.00
	August 2008	6849.45	2090	:12	0	0	0	:00	0.00	0.00

	July 2008	7178.16	2164	:48	0	0	0	:00	0.00	0.00
	June 2008	4879.48	1494	:48	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times	May 2009	210.64	2070	:00	0.01	0	0	:00	0.00	0.00
(TN Reservation) IMA Request Diagnostic	April 2009	185.74	1788	:00	0.04	0	0	:00	0.00	0.00
	March 2009	196.21	1935	:00	0.01	0	0	:00	0.00	0.00
	February 2009	189.69	1869	:00	0	0	0	:00	0.00	0.00
	January 2009	224.04	2213	:00	0	0	0	:00	0.00	0.00
	December 2008	214.99	2113	:00	0	0	0	:00	0.00	0.00
	November 2008	203.41	2010	:00	0	0	0	:00	0.00	0.00
	October 2008	204.64	2016	:00	0	0	0	:00	0.00	0.00
	September 2008	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	August 2008	212.34	2090	:00	0	0	0	:00	0.00	0.00
	July 2008	220.54	2164	:00	0.01	0	0	:00	0.00	0.00
	June 2008	151.48	1494	:00	0.01	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times	May 2009	6195.73	2070	:36	1.48	0	0	:00	0.00	0.00
(TN Reservation) IMA Response Diagnostic	April 2009	4819.97	1788	:00	0.88	0	0	:00	0.00	0.00
	March 2009	4785.26	1935	:48	0.69	0	0	:00	0.00	0.00
	February 2009	4829.75	1869	:12	0.75	0	0	:00	0.00	0.00
	January 2009	5671.58	2213	:24	0.77	0	0	:00	0.00	0.00
	December 2008	5359.33	2113	:36	0.97	0	0	:00	0.00	0.00
	November 2008	5207.67	2010	:36	0.86	0	0	:00	0.00	0.00
	October 2008	5310.28	2016	:12	0.84	0	0	:00	0.00	0.00
	September 2008	5144.2	2223	:24	0.92	0	0	:00	0.00	0.00
	August 2008	5679.95	2090	:48	0.86	0	0	:00	0.00	0.00
	July 2008	5964.63	2164	:24	0.79	0	0	:00	0.00	0.00
	June 2008	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times	May 2009	1056.51	2070	:24	0.34	0	0	:00	0.00	0.00
(TN Reservation) IMA Accept Diagnostic	April 2009	786.02	1788	:36	0.23	0	0	:00	0.00	0.00
	March 2009	855.08	1935	:36	0.26	0	0	:00	0.00	0.00
	February 2009	821.36	1869	:36	0.28	0	0	:00	0.00	0.00
	January 2009	983.23	2213	:36	0.26	0	0	:00	0.00	0.00
	December 2008	918.4	2113	:12	0.45	0	0	:00	0.00	0.00
	November 2008	930.99	2010	:24	0.44	0	0	:00	0.00	0.00
	October 2008	999.88	2016	:00	0.58	0	0	:00	0.00	0.00
	September 2008	907.44	2223	:24	0.33	0	0	:00	0.00	0.00
	August 2008	957.16	2090	:24	0.33	0	0	:00	0.00	0.00
	July 2008	992.99	2164	:24	0.31	0	0	:00	0.00	0.00
	June 2008	672.09	1494	:00	0.31	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times	May 2009	11637.49	1507	:48	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Aggregate	April 2009	10233.11	1312	:00	0	0	0	:00	0.00	0.00
Benchmark 20	March 2009	12707.2	1463	:36	0	0	0	:00	0.00	0.00
	February 2009	12660.08	1463	:00	0	0	0	:00	0.00	0.00
	January 2009	14106.13	1675	:48	0	0	0	:00	0.00	0.00
	December 2008	12519.19	1580	:48	0	0	0	:00	0.00	0.00
	November 2008	12626.17	1558	:00	0	0	0	:00	0.00	0.00
	October 2008	11681.53	1512	:12	0	0	0	:00	0.00	0.00
	September 2008	14136.58	1832	:48	0	0	0	:00	0.00	0.00
	August 2008	12988.79	1567	:36	0	0	0	:00	0.00	0.00
	July 2008	13968.53	1642	:24	0	0	0	:00	0.00	0.00
	June 2008	9793.71	1214	:48	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times	May 2009	188.49	1507	:12	0.06	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Request	April 2009	165.2	1312	:12	0.07	0	0	:00	0.00	0.00
Diagnostic	March 2009	182.99	1463	:12	0.06	0	0	:00	0.00	0.00

	February 2009	182.76	1463	:48	0.06	0	0	:00	0.00	0.00
	January 2009	208.84	1675	:48	0.06	0	0	:00	0.00	0.00
	December 2008	205.77	1580	:12	0.06	0	0	:00	0.00	0.00
	November 2008	201	1558	:12	0.06	0	0	:00	0.00	0.00
	October 2008	195.45	1512	:12	0.06	0	0	:00	0.00	0.00
	September 2008	210.94	1832	:48	0.06	0	0	:00	0.00	0.00
	August 2008	203.01	1567	:12	0.06	0	0	:00	0.00	0.00
	July 2008	211.79	1642	:12	0.06	0	0	:00	0.00	0.00
	June 2008	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times	May 2009	11449	1507	:00	4.47	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Response	April 2009	10067.91	1312	:48	4.6	0	0	:00	0.00	0.00
Diagnostic	March 2009	12524.21	1463	:24	6.98	0	0	:00	0.00	0.00
	February 2009	12477.32	1463	:12	5.9	0	0	:00	0.00	0.00
	January 2009	13897.29	1675	:00	6.18	0	0	:00	0.00	0.00
	December 2008	12313.42	1580	:36	5.91	0	0	:00	0.00	0.00
	November 2008	12425.17	1558	:12	5.72	0	0	:00	0.00	0.00
	October 2008	11486.08	1512	:00	6.24	0	0	:00	0.00	0.00
	September 2008	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
	August 2008	12785.78	1567	:24	5.23	0	0	:00	0.00	0.00
	July 2008	13756.74	1642	:12	7.09	0	0	:00	0.00	0.00
	June 2008	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times	May 2009	6825.45	940	:24	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	April 2009	5492.59	802	:00	0	0	0	:00	0.00	0.00
Aggregate Benchmark 25	March 2009	6117.91	870	:12	0	0	0	:00	0.00	0.00
	February 2009	5256.67	775	:12	0	0	0	:00	0.00	0.00
	January 2009	7116.3	970	:36	0	0	0	:00	0.00	0.00
	December 2008	6087.31	931	:36	0	0	0	:00	0.00	0.00
	November 2008	6285.94	913	:12	0	0	0	:00	0.00	0.00
	October 2008	6529.77	858	:24	0	0	0	:00	0.00	0.00
	September 2008	6146.34	967	:24	0	0	0	:00	0.00	0.00
	August 2008	7351.27	958	:48	0	0	0	:00	0.00	0.00
	July 2008	7149.33	980	:00	0	0	0	:00	0.00	0.00
	June 2008	5950.52	827	:00	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times	May 2009	94.62	940	:00	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	April 2009	80.65	802	:00	0	0	0	:00	0.00	0.00
Request Diagnostic	March 2009	88.56	870	:00	0.01	0	0	:00	0.00	0.00
	February 2009	78.01	775	:00	0	0	0	:00	0.00	0.00
	January 2009	97.88	970	:00	0	0	0	:00	0.00	0.00
	December 2008	94.16	931	:00	0	0	0	:00	0.00	0.00
	November 2008	92.84	913	:00	0.01	0	0	:00	0.00	0.00
	October 2008	86.48	858	:00	0	0	0	:00	0.00	0.00
	September 2008	87.41	967	:36	0	0	0	:00	0.00	0.00
	August 2008	97.45	958	:00	0.01	0	0	:00	0.00	0.00
	July 2008	98.57	980	:00	0	0	0	:00	0.00	0.00
	June 2008	83.34	827	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times	May 2009	6730.83	940	:24	6.87	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	April 2009	5411.94	802	:00	4.57	0	0	:00	0.00	0.00
Response Diagnostic	March 2009	6029.35	870	:12	4.84	0	0	:00	0.00	0.00
	February 2009	5178.66	775	:12	3.13	0	0	:00	0.00	0.00
	January 2009	7018.42	970	:36	6.31	0	0	:00	0.00	0.00
	December 2008	5993.15	931	:36	2.51	0	0	:00	0.00	0.00
	November 2008	6193.1	913	:12	4.23	0	0	:00	0.00	0.00
	October 2008	6443.29	858	:24	6.33	0	0	:00	0.00	0.00

	September 2008	6058.93	967	:48	4.34	0	0	:00	0.00	0.00
	August 2008	7253.82	958	:48	6.01	0	0	:00	0.00	0.00
	July 2008	7050.76	980	:36	5.37	0	0	:00	0.00	0.00
	June 2008	5867.18	827	:36	5.62	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	May 2009	15956.5	4559	:00	1.92	0	0	:00	0.00	0.00
	April 2009	12580.56	4152	:12	0.97	0	0	:00	0.00	0.00
	March 2009	13940.16	4468	:48	2.17	0	0	:00	0.00	0.00
	February 2009	12948.7	4177	:00	1.2	0	0	:00	0.00	0.00
	January 2009	14262.66	4661	:24	0.97	0	0	:00	0.00	0.00
	December 2008	14336.64	4716	:36	2.19	0	0	:00	0.00	0.00
	November 2008	14356.65	4235	:36	3.66	0	0	:00	0.00	0.00
	October 2008	12861.17	4109	:12	1.22	0	0	:00	0.00	0.00
	September 2008	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00
	August 2008	13923	4550	:24	1.34	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	May 2009	3886.25	872	:24	2.64	0	0	:00	0.00	0.00
	April 2009	3237.13	830	:00	2.3	0	0	:00	0.00	0.00
	March 2009	3273.3	864	:36	2.75	0	0	:00	0.00	0.00
	February 2009	3213.51	793	:00	4.63	0	0	:00	0.00	0.00
	January 2009	3494.66	901	:12	3.9	0	0	:00	0.00	0.00
	December 2008	3503.34	884	:24	3.91	0	0	:00	0.00	0.00
	November 2008	3485.52	816	:48	4.33	0	0	:00	0.00	0.00
	October 2008	2980.76	768	:12	3.18	0	0	:00	0.00	0.00
	September 2008	3320.11	846	:48	4.03	0	0	:00	0.00	0.00
	August 2008	3475.64	873	:12	4.7	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	May 2009	33432.8	5397	:36	4.05	0	0	:00	0.00	0.00
	April 2009	26601.88	4989	:12	3.62	0	0	:00	0.00	0.00
	March 2009	30159.93	5312	:12	4.42	0	0	:00	0.00	0.00
	February 2009	27233.72	4948	:00	4.38	0	0	:00	0.00	0.00
	January 2009	28872.17	5543	:24	3.88	0	0	:00	0.00	0.00
	December 2008	49759.5	5542	:12	4.58	0	0	:00	0.00	0.00
	November 2008	44168.17	5013	:24	3.84	0	0	:00	0.00	0.00
	October 2008	43175.43	4847	:24	3.83	0	0	:00	0.00	0.00
	September 2008	46985.05	5338	:00	3.95	0	0	:00	0.00	0.00
	August 2008	49037.79	5394	:36	4.3	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	May 2009	8795.4	1284	:00	8.94	0	0	:00	0.00	0.00
	April 2009	6352.77	1101	:48	8.02	0	0	:00	0.00	0.00
	March 2009	6721.05	1211	:00	8.57	0	0	:00	0.00	0.00
	February 2009	6439.68	1118	:24	8.78	0	0	:00	0.00	0.00
	January 2009	6573.15	1215	:24	7.66	0	0	:00	0.00	0.00
	December 2008	7106.4	1316	:00	8.3	0	0	:00	0.00	0.00
	November 2008	7526.4	1176	:00	11.49	0	0	:00	0.00	0.00
	October 2008	6088.3	1070	:36	7.71	0	0	:00	0.00	0.00
	September 2008	7469.53	1247	:36	7.64	0	0	:00	0.00	0.00
	August 2008	8529.24	1258	:12	9.88	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times	May 2009	21115.07	7730	:12	3.03	0	0	:00	0.00	0.00

(Address Validation XML) XML Request/Response Benchmark 10	April 2009	15737.37	7158	:00	1.07	0	0	:00	0.00	0.00	
	March 2009	17264.42	7624	:24	2.31	0	0	:00	0.00	0.00	
	February 2009	16735.59	7113	:00	2.72	0	0	:00	0.00	0.00	
	January 2009	17357.25	7957	:12	1.08	0	0	:00	0.00	0.00	
	December 2008	16888.53	7990	:24	1.44	0	0	:00	0.00	0.00	
	November 2008	17450.99	7262	:00	4.02	0	0	:00	0.00	0.00	
	October 2008	16323.56	6957	:00	1.89	0	0	:00	0.00	0.00	
	September 2008	16812.25	7708	:12	1.77	0	0	:00	0.00	0.00	
	August 2008	19257.13	7741	:36	3.84	0	0	:00	0.00	0.00	
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00	
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00	
	PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	May 2009	5742.73	1851	:00	6.61	0	0	:00	0.00	0.00
	April 2009	4904.62	1777	:24	7.16	0	0	:00	0.00	0.00	
March 2009	5490.12	1924	:00	8	0	0	:00	0.00	0.00		
February 2009	5067.79	1786	:36	6.83	0	0	:00	0.00	0.00		
January 2009	6031.5	1920	:36	8.79	0	0	:00	0.00	0.00		
December 2008	5326.55	1936	:00	7.5	0	0	:00	0.00	0.00		
November 2008	5692.89	1737	:12	8.04	0	0	:00	0.00	0.00		
October 2008	5185.23	1674	:00	7.8	0	0	:00	0.00	0.00		
September 2008	4485.19	1845	:12	6.61	0	0	:00	0.00	0.00		
August 2008	5509.17	1794	:48	8.11	0	0	:00	0.00	0.00		
July 2008	0	0	:00	0	0	0	:00	0.00	0.00		
June 2008	0	0	:00	0	0	0	:00	0.00	0.00		
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	May 2009	11501.29	3686	:48	1.47	0	0	:00	0.00	0.00	
April 2009	8693.88	3398	:24	0.98	0	0	:00	0.00	0.00		
March 2009	8996.4	3667	:00	1.64	0	0	:00	0.00	0.00		
February 2009	8440.54	3424	:48	0.97	0	0	:00	0.00	0.00		
January 2009	9266.1	3805	:36	0.77	0	0	:00	0.00	0.00		
December 2008	9542.23	3862	:48	1.06	0	0	:00	0.00	0.00		
November 2008	8813.66	3547	:12	1.04	0	0	:00	0.00	0.00		
October 2008	8842.54	3315	:48	2.26	0	0	:00	0.00	0.00		
September 2008	9472.8	3742	:12	2.48	0	0	:00	0.00	0.00		
August 2008	9767.36	3713	:12	1.66	0	0	:00	0.00	0.00		
July 2008	0	0	:00	0	0	0	:00	0.00	0.00		
June 2008	0	0	:00	0	0	0	:00	0.00	0.00		
PO-1X-7 Pre-Order Response Times (Loop Qualification XML) XML Request/Response Benchmark 20	May 2009	50722.87	3829	:00	6.49	0	0	:00	0.00	0.00	
April 2009	42699.13	3549	:12	5.31	0	0	:00	0.00	0.00		
March 2009	43747.81	3751	:24	5.99	0	0	:00	0.00	0.00		
February 2009	41796.59	3497	:00	7	0	0	:00	0.00	0.00		
January 2009	44902.31	3911	:12	5.42	0	0	:00	0.00	0.00		
December 2008	45558.15	3914	:36	6.48	0	0	:00	0.00	0.00		
November 2008	40314.99	3483	:48	6.51	0	0	:00	0.00	0.00		
October 2008	36571.36	3395	:48	6.8	0	0	:00	0.00	0.00		
September 2008	45339.04	3779	:00	6.43	0	0	:00	0.00	0.00		
August 2008	49114.25	3790	:24	7.68	0	0	:00	0.00	0.00		
July 2008	0	0	:00	0	0	0	:00	0.00	0.00		
June 2008	0	0	:00	0	0	0	:00	0.00	0.00		
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	May 2009	6355.4	1102	:48	1.84	0	0	:00	0.00	0.00	
April 2009	5248.94	998	:24	1.36	0	0	:00	0.00	0.00		
March 2009	5666.65	1063	:12	1.53	0	0	:00	0.00	0.00		
February 2009	5377.15	988	:36	1.33	0	0	:00	0.00	0.00		
January 2009	5996.07	1109	:24	2.21	0	0	:00	0.00	0.00		
December 2008	5990.96	1103	:12	2.52	0	0	:00	0.00	0.00		

	November 2008	5384.26	963	:36	2.89	0	0	:00	0.00	0.00
	October 2008	4937.36	974	:48	1.75	0	0	:00	0.00	0.00
	September 2008	5129.05	1061	:12	2.41	0	0	:00	0.00	0.00
	August 2008	5534.22	1092	:48	3.55	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Resale & UNE-P (POTS) Benchmark 0.95	April 2009	33	34	97.06%	0.169	0	0	0.00%	0.00	(0.07)
	March 2009	85	86	98.84%	0.1072	0	0	0.00%	0.00	(0.12)
	February 2009	91	91	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	107	108	99.07%	0.0958	0	0	0.00%	0.00	(0.13)
	December 2008	95	98	96.94%	0.1723	0	0	0.00%	0.00	(0.06)
	November 2008	99	100	99.00%	0.0995	0	0	0.00%	0.00	(0.13)
	October 2008	85	86	98.84%	0.1072	0	0	0.00%	0.00	(0.12)
	September 2008	106	108	98.15%	0.1348	0	0	0.00%	0.00	(0.10)
	August 2008	76	80	95.00%	0.2179	0	0	0.00%	0.00	0.00
	July 2008	56	57	98.25%	0.1313	0	0	0.00%	0.00	(0.10)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-20 Manual Service Order Accuracy	May 2009	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
Unbundled Loops Benchmark 0.95	April 2009	299	301	99.34%	0.08	0	0	0.00%	0.00	(0.14)
	March 2009	640	643	99.53%	0.07	0	0	0.00%	0.00	(0.14)
	February 2009	593	595	99.66%	0.06	0	0	0.00%	0.00	(0.15)
	January 2009	410	412	99.51%	0.07	0	0	0.00%	0.00	(0.14)
	December 2008	395	402	98.26%	0.13	0	0	0.00%	0.00	(0.10)
	November 2008	373	374	99.73%	0.05	0	0	0.00%	0.00	(0.15)
	October 2008	520	523	99.43%	0.08	0	0	0.00%	0.00	(0.14)
	September 2008	435	436	99.77%	0.05	0	0	0.00%	0.00	(0.15)
	August 2008	542	546	99.27%	0.09	0	0	0.00%	0.00	(0.13)
	July 2008	538	542	99.26%	0.09	0	0	0.00%	0.00	(0.13)
	June 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	May 2009	14008	15042	93.13%	0.25	0	0	0.00%	0.00	0.00
received via IMA LNP Diagnostic	April 2009	11801	12821	92.04%	0.27	0	0	0.00%	0.00	0.00
	March 2009	10486	11694	89.67%	0.30	0	0	0.00%	0.00	0.00
	February 2009	10083	11142	90.50%	0.29	0	0	0.00%	0.00	0.00
	January 2009	11589	12609	91.91%	0.27	0	0	0.00%	0.00	0.00
	December 2008	10968	11888	92.26%	0.27	0	0	0.00%	0.00	0.00
	November 2008	9513	10606	89.69%	0.30	0	0	0.00%	0.00	0.00
	October 2008	10494	11679	89.85%	0.30	0	0	0.00%	0.00	0.00
	September 2008	10124	11253	89.97%	0.30	0	0	0.00%	0.00	0.00
	August 2008	10853	11982	90.58%	0.29	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	May 2009	252	314	80.25%	0.3981	0	0	0.00%	0.00	0.00
received via IMA Resale Aggregate W/O	April 2009	167	219	76.26%	0.4255	0	0	0.00%	0.00	0.00
UNE-P-POTS Diagnostic	March 2009	154	193	79.79%	0.4015	0	0	0.00%	0.00	0.00
	February 2009	180	285	63.16%	0.4824	0	0	0.00%	0.00	0.00
	January 2009	176	273	64.47%	0.4786	0	0	0.00%	0.00	0.00
	December 2008	157	263	59.70%	0.4905	0	0	0.00%	0.00	0.00
	November 2008	140	242	57.85%	0.4938	0	0	0.00%	0.00	0.00
	October 2008	125	223	56.05%	0.4963	0	0	0.00%	0.00	0.00
	September 2008	147	251	58.57%	0.4926	0	0	0.00%	0.00	0.00
	August 2008	95	184	51.63%	0.4997	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	May 2009	1753	2345	74.75%	0.4344	0	0	0.00%	0.00	0.00
	April 2009	1864	2681	69.53%	0.4603	0	0	0.00%	0.00	0.00
	March 2009	1896	2585	73.35%	0.4421	0	0	0.00%	0.00	0.00
	February 2009	1855	2833	65.48%	0.4754	0	0	0.00%	0.00	0.00
	January 2009	1773	2438	72.72%	0.4454	0	0	0.00%	0.00	0.00
	December 2008	1853	2503	74.03%	0.4385	0	0	0.00%	0.00	0.00
	November 2008	1466	2036	72.00%	0.449	0	0	0.00%	0.00	0.00
	October 2008	1939	2646	73.28%	0.4425	0	0	0.00%	0.00	0.00
	September 2008	1799	2607	69.01%	0.4625	0	0	0.00%	0.00	0.00
	August 2008	1963	2656	73.91%	0.4391	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	May 2009	221	262	84.35%	0.3633	0	0	0.00%	0.00	0.00
	April 2009	150	189	79.37%	0.4047	0	0	0.00%	0.00	0.00
	March 2009	234	298	78.52%	0.4107	0	0	0.00%	0.00	0.00
	February 2009	137	193	70.98%	0.4538	0	0	0.00%	0.00	0.00
	January 2009	189	234	80.77%	0.3941	0	0	0.00%	0.00	0.00
	December 2008	224	273	82.05%	0.3838	0	0	0.00%	0.00	0.00
	November 2008	269	319	84.33%	0.3636	0	0	0.00%	0.00	0.00
	October 2008	573	626	91.53%	0.2784	0	0	0.00%	0.00	0.00
	September 2008	423	486	87.04%	0.3359	0	0	0.00%	0.00	0.00
	August 2008	34	44	77.27%	0.4191	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	May 2009	14008	14139	99.07%	0.0958	0	0	0.00%	0.00	(0.13)
	April 2009	11801	11902	99.15%	0.0917	0	0	0.00%	0.00	(0.13)
	March 2009	10486	10574	99.17%	0.0908	0	0	0.00%	0.00	(0.13)
	February 2009	10083	10175	99.10%	0.0947	0	0	0.00%	0.00	(0.13)
	January 2009	11589	11718	98.90%	0.1043	0	0	0.00%	0.00	(0.12)
	December 2008	10968	11038	99.37%	0.0794	0	0	0.00%	0.00	(0.14)
	November 2008	9513	9653	98.55%	0.1196	0	0	0.00%	0.00	(0.11)
	October 2008	10494	10586	99.13%	0.0928	0	0	0.00%	0.00	(0.13)
	September 2008	10124	10229	98.97%	0.1008	0	0	0.00%	0.00	(0.13)
	August 2008	10853	10972	98.92%	0.1036	0	0	0.00%	0.00	(0.12)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	May 2009	252	260	96.92%	0.1727	0	0	0.00%	0.00	(0.06)
	April 2009	167	169	98.82%	0.1081	0	0	0.00%	0.00	(0.12)
	March 2009	154	155	99.35%	0.0801	0	0	0.00%	0.00	(0.14)
	February 2009	180	186	96.77%	0.1767	0	0	0.00%	0.00	(0.06)
	January 2009	176	180	97.78%	0.1474	0	0	0.00%	0.00	(0.09)
	December 2008	157	158	99.37%	0.0793	0	0	0.00%	0.00	(0.14)
	November 2008	140	147	95.24%	0.213	0	0	0.00%	0.00	(0.01)
	October 2008	125	129	96.90%	0.1733	0	0	0.00%	0.00	(0.06)
	September 2008	147	150	98.00%	0.14	0	0	0.00%	0.00	(0.09)
	August 2008	95	96	98.96%	0.1015	0	0	0.00%	0.00	(0.13)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	May 2009	1753	1791	97.88%	0.1441	0	0	0.00%	0.00	(0.45)
	April 2009	1864	1918	97.18%	0.1654	0	0	0.00%	0.00	(0.43)
	March 2009	1896	1976	95.95%	0.1971	0	0	0.00%	0.00	(0.39)
	February 2009	1855	1894	97.94%	0.142	0	0	0.00%	0.00	(0.46)

	January 2009	1773	1819	97.47%	0.157	0	0	0.00%	0.00	(0.44)
	December 2008	1853	1901	97.48%	0.1569	0	0	0.00%	0.00	(0.44)
	November 2008	1466	1502	97.60%	0.1529	0	0	0.00%	0.00	(0.44)
	October 2008	1939	2001	96.90%	0.1733	0	0	0.00%	0.00	(0.42)
	September 2008	1799	1863	96.56%	0.1821	0	0	0.00%	0.00	(0.41)
	August 2008	1963	2049	95.80%	0.2005	0	0	0.00%	0.00	(0.38)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	May 2009	221	223	99.10%	0.0943	0	0	0.00%	0.00	(0.13)
	April 2009	150	153	98.04%	0.1386	0	0	0.00%	0.00	(0.10)
	March 2009	234	248	94.35%	0.2308	0	0	0.00%	0.00	0.02
	February 2009	137	140	97.86%	0.1448	0	0	0.00%	0.00	(0.09)
	January 2009	189	190	99.47%	0.0724	0	0	0.00%	0.00	(0.14)
	December 2008	224	227	98.68%	0.1142	0	0	0.00%	0.00	(0.12)
	November 2008	269	270	99.63%	0.0607	0	0	0.00%	0.00	(0.15)
	October 2008	573	575	99.65%	0.0589	0	0	0.00%	0.00	(0.15)
	September 2008	423	428	98.83%	0.1075	0	0	0.00%	0.00	(0.12)
	August 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	May 2009	1.60555556	2	19:16	0.059027778	0	0	0:00	0.00	(0.59)
	April 2009	6.44513889	9	17:11	1.211111111	0	0	0:00	0.00	(0.85)
	March 2009	11.3409722	20	13:37	0.406944444	0	0	0:00	0.00	(1.30)
	February 2009	5.53472222	8	16:36	0.623611111	0	0	0:00	0.00	(0.92)
	January 2009	2.72361111	8	8:10	0.359027778	0	0	0:00	0.00	(1.98)
	December 2008	4.88958333	8	14:40	0.3625	0	0	0:00	0.00	(1.17)
	November 2008	2.36666667	4	14:12	0.355555556	0	0	0:00	0.00	(1.23)
	October 2008	3.26875	9	8:43	0.338888889	0	0	0:00	0.00	(1.91)
	September 2008	0.44236111	5	2:07	0.054166667	0	0	0:00	0.00	(2.73)
	August 2008	2.92152778	7	10:01	0.447916667	0	0	0:00	0.00	(1.75)
	July 2008	3.31597222	8	9:57	0.365277778	0	0	0:00	0.00	(1.76)
	June 2008	2.2125	8	6:38	0.367361111	0	0	0:00	0.00	(2.17)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	May 2009	39.4541667	326	2:54	0.172222222	0	0	0:00	0.00	(2.27)
	April 2009	17.9701389	287	1:30	0.086111111	0	0	0:00	0.00	(2.62)
	March 2009	32.1270833	331	2:20	0.091666667	0	0	0:00	0.00	(2.42)
	February 2009	38.2368056	363	2:32	0.125694444	0	0	0:00	0.00	(2.37)
	January 2009	55.1493056	412	3:13	0.164583333	0	0	0:00	0.00	(2.20)
	December 2008	43.3048611	324	3:12	0.177777778	0	0	0:00	0.00	(2.20)
	November 2008	34.9368056	323	2:36	0.149305556	0	0	0:00	0.00	(2.35)
	October 2008	36.68125	370	2:23	0.136111111	0	0	0:00	0.00	(2.41)
	September 2008	46.4319444	361	3:05	0.93125	0	0	0:00	0.00	(2.23)
	August 2008	23.0569444	311	1:47	0.083333333	0	0	0:00	0.00	(2.56)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	May 2009	1057	36767	2.87%	0.1671	0	0	0.00%	0.00	0.00
	April 2009	964	40059	2.41%	0.1532	0	0	0.00%	0.00	0.00
	March 2009	1216	40608	2.99%	0.1704	0	0	0.00%	0.00	0.00
	February 2009	1108	37004	2.99%	0.1704	0	0	0.00%	0.00	0.00
	January 2009	1319	40573	3.25%	0.1773	0	0	0.00%	0.00	0.00
	December 2008	1024	38770	2.64%	0.1604	0	0	0.00%	0.00	0.00
	November 2008	1111	36841	3.02%	0.171	0	0	0.00%	0.00	0.00
	October 2008	1170	45237	2.59%	0.1587	0	0	0.00%	0.00	0.00
	September 2008	1321	44111	2.99%	0.1704	0	0	0.00%	0.00	0.00

	August 2008	1097	41534	2.64%	0.1604	0	0	0.00%	0.00	0.00
	July 2008	1175	44583	2.64%	0.1602	0	0	0.00%	0.00	0.00
	June 2008	1204	41851	2.88%	0.1672	0	0	0.00%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	May 2009	15973	36767	43.44%	0.4957	0	0	0.00%	0.00	0.00
	April 2009	16891	40059	42.17%	0.4938	0	0	0.00%	0.00	0.00
	March 2009	16994	40608	41.85%	0.4933	0	0	0.00%	0.00	0.00
	February 2009	15203	37004	41.08%	0.492	0	0	0.00%	0.00	0.00
	January 2009	16663	40573	41.07%	0.492	0	0	0.00%	0.00	0.00
	December 2008	15861	38770	40.91%	0.4917	0	0	0.00%	0.00	0.00
	November 2008	15253	36841	41.40%	0.4926	0	0	0.00%	0.00	0.00
	October 2008	18576	45237	41.06%	0.4919	0	0	0.00%	0.00	0.00
	September 2008	19540	44111	44.30%	0.4967	0	0	0.00%	0.00	0.00
	August 2008	17373	41534	41.83%	0.4933	0	0	0.00%	0.00	0.00
	July 2008	18329	44583	41.11%	0.492	0	0	0.00%	0.00	0.00
	June 2008	17978	41851	42.96%	0.495	0	0	0.00%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	May 2009	2	9	22.22%	0.4157	0	0	0.00%	0.00	0.00
	April 2009	9	15	60.00%	0.4899	0	0	0.00%	0.00	0.00
	March 2009	20	25	80.00%	0.4	0	0	0.00%	0.00	0.00
	February 2009	8	17	47.06%	0.4991	0	0	0.00%	0.00	0.00
	January 2009	8	16	50.00%	0.5	0	0	0.00%	0.00	0.00
	December 2008	8	12	66.67%	0.4714	0	0	0.00%	0.00	0.00
	November 2008	4	7	57.14%	0.4949	0	0	0.00%	0.00	0.00
	October 2008	9	11	81.82%	0.3857	0	0	0.00%	0.00	0.00
	September 2008	5	9	55.56%	0.4969	0	0	0.00%	0.00	0.00
	August 2008	7	15	46.67%	0.4989	0	0	0.00%	0.00	0.00
	July 2008	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
	June 2008	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	May 2009	471	471	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	306	306	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	378	378	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	314	314	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2009	359	359	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	379	379	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	404	404	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	685	685	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	557	557	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	127	127	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	May 2009	1307	1307	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	1460	1460	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2009	1483	1483	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2009	1451	1453	99.86%	0.0371	0	0	0.00%	0.00	(0.15)
	January 2009	1385	1385	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	1439	1439	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	1100	1100	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	1490	1491	99.93%	0.0259	0	0	0.00%	0.00	(0.16)
	September 2008	1299	1302	99.77%	0.0479	0	0	0.00%	0.00	(0.15)
	August 2008	1527	1527	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	May 2009	12433	12433	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2009	10568	10568	100.00%	0	0	0	0.00%	0.00	(0.16)

Benchmark 0.95	March 2009	9412	9413	99.99%	0.0103	0	0	0.00%	0.00	(0.16)	
	February 2009	9046	9051	99.94%	0.0235	0	0	0.00%	0.00	(0.16)	
	January 2009	10398	10398	100.00%	0	0	0	0.00%	0.00	(0.16)	
	December 2008	9788	9788	100.00%	0	0	0	0.00%	0.00	(0.16)	
	November 2008	8567	8567	100.00%	0	0	0	0.00%	0.00	(0.16)	
	October 2008	9439	9439	100.00%	0	0	0	0.00%	0.00	(0.16)	
	September 2008	8976	9114	98.49%	0.1221	0	0	0.00%	0.00	(0.11)	
	August 2008	9881	9881	100.00%	0	0	0	0.00%	0.00	(0.16)	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	May 2009	88	88	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2009	80	80	100.00%	0	0	0	0.00%	0.00	(0.33)	
	March 2009	96	97	98.97%	0.101	0	0	0.00%	0.00	(0.30)	
February 2009	130	132	98.48%	0.1222	0	0	0.00%	0.00	(0.28)		
January 2009	133	136	97.79%	0.1469	0	0	0.00%	0.00	(0.26)		
December 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.26)		
November 2008	143	143	100.00%	0	0	0	0.00%	0.00	(0.33)		
October 2008	153	157	97.45%	0.1576	0	0	0.00%	0.00	(0.25)		
September 2008	172	172	100.00%	0	0	0	0.00%	0.00	(0.33)		
August 2008	87	88	98.86%	0.106	0	0	0.00%	0.00	(0.30)		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	May 2009	1029	1047	98.28%	0.13	0	0	0.00%	0.00	(0.28)	
April 2009	1204	1221	98.61%	0.1172	0	0	0.00%	0.00	(0.29)		
March 2009	1110	1131	98.14%	0.135	0	0	0.00%	0.00	(0.27)		
February 2009	1342	1364	98.39%	0.126	0	0	0.00%	0.00	(0.28)		
January 2009	1014	1035	97.97%	0.141	0	0	0.00%	0.00	(0.27)		
December 2008	1005	1051	95.62%	0.2046	0	0	0.00%	0.00	(0.19)		
November 2008	918	935	98.18%	0.1336	0	0	0.00%	0.00	(0.27)		
October 2008	1134	1163	97.51%	0.1559	0	0	0.00%	0.00	(0.25)		
September 2008	1280	1310	97.71%	0.1496	0	0	0.00%	0.00	(0.26)		
August 2008	1110	1126	98.58%	0.1184	0	0	0.00%	0.00	(0.29)		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	May 2009	953	953	100.00%	0	0	0	0.00%	0.00	(0.33)	
April 2009	933	933	100.00%	0	0	0	0.00%	0.00	(0.33)		
March 2009	1138	1138	100.00%	0	0	0	0.00%	0.00	(0.33)		
February 2009	990	990	100.00%	0	0	0	0.00%	0.00	(0.33)		
January 2009	904	904	100.00%	0	0	0	0.00%	0.00	(0.33)		
December 2008	861	876	98.29%	0.1297	0	0	0.00%	0.00	(0.28)		
November 2008	1005	1005	100.00%	0	0	0	0.00%	0.00	(0.33)		
October 2008	1106	1106	100.00%	0	0	0	0.00%	0.00	(0.33)		
September 2008	1084	1084	100.00%	0	0	0	0.00%	0.00	(0.33)		
August 2008	1051	1052	99.90%	0.0308	0	0	0.00%	0.00	(0.33)		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	May 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
April 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00		
March 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)		
February 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)		
January 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)		
December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)		

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual	May 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop AGG-EELs Benchmark	April 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
0.9	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP	May 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	April 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2009	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2009	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2009	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	December 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs)	May 2009	48	48	100.00%	0	0	0	0.00%	0.00	(0.53)
On Time LIS Trunk Benchmark 0.85	April 2009	84	84	100.00%	0	0	0	0.00%	0.00	(0.53)
	March 2009	50	51	98.04%	0.1386	0	0	0.00%	0.00	(0.46)
	February 2009	110	110	100.00%	0	0	0	0.00%	0.00	(0.53)
	January 2009	57	58	98.28%	0.1302	0	0	0.00%	0.00	(0.47)
	December 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.53)
	November 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.53)
	October 2008	52	53	98.11%	0.1361	0	0	0.00%	0.00	(0.46)
	September 2008	94	95	98.95%	0.1021	0	0	0.00%	0.00	(0.49)
	August 2008	73	73	100.00%	0	0	0	0.00%	0.00	(0.53)
	July 2008	65	65	100.00%	0	0	0	0.00%	0.00	(0.53)
	June 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.53)
PO-6 Work Completion Notification	May 2009	302.513194	13237	0:33	0.075	0	0	0:00	0.00	(2.73)
Timeliness All Benchmark 0.25	April 2009	218.259028	12835	0:24	0.078472222	0	0	0:00	0.00	(2.80)
	March 2009	246.51875	13746	0:26	0.092361111	0	0	0:00	0.00	(2.78)
	February 2009	221.417361	12827	0:25	0.08125	0	0	0:00	0.00	(2.79)
	January 2009	205.355556	12237	0:24	0.060416667	0	0	0:00	0.00	(2.80)
	December 2008	221.509028	12377	0:26	0.088888889	0	0	0:00	0.00	(2.79)
	November 2008	228.922917	10968	0:30	0.093055556	0	0	0:00	0.00	(2.75)
	October 2008	281.051389	14071	0:29	0.071527778	0	0	0:00	0.00	(2.76)
	September 2008	269.243056	13363	0:29	0.079861111	0	0	0:00	0.00	(2.76)
	August 2008	268.631944	13807	0:28	0.095833333	0	0	0:00	0.00	(2.77)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	May 2009	4027	4027	100.00%	0	205467	205467	100.00%	0.00	0.00	
	April 2009	4376	4376	100.00%	0	193264	193264	100.00%	0.00	0.00	
	March 2009	4500	4500	100.00%	0	195504	195504	100.00%	0.00	0.00	
	February 2009	3731	3731	100.00%	0	178993	178993	100.00%	0.00	0.00	
	January 2009	3969	3969	100.00%	0	196084	196084	100.00%	0.00	0.00	
	December 2008	3656	3656	100.00%	0	186489	186489	100.00%	0.00	0.00	
	November 2008	3945	3945	100.00%	0	157965	157965	100.00%	0.00	0.00	
	October 2008	5482	5482	100.00%	0	232065	232065	100.00%	0.00	0.00	
	September 2008	4218	4218	100.00%	0	211109	211109	100.00%	0.00	0.00	
	August 2008	5343	5343	100.00%	0	211597	211597	100.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-8A Jeopardy Notice Interval Non-Designed Services Parity	May 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
		April 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
March 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2009		5	1	5.00	0	69	56	1.23	-1.27	(1.77)	
January 2009		4	1	4.00	0	82	62	1.32	-1.18	(1.72)	
December 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
November 2008		3	1	3.00	0	59	59	1.00	-2.14	(2.30)	
October 2008		6	2	3.00	1.41	126	83	1.52	-1.09	(1.66)	
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		May 2009	287	66	4.35	2.8	70	60	1.17	-18.59	(12.30)
		April 2009	245	72	3.40	1.79	137	62	2.21	-1.20	(1.73)
	March 2009	263	63	4.17	1.76	70	59	1.19	-17.95	(11.92)	
	February 2009	288	66	4.36	1.94	69	56	1.23	-5.87	(4.57)	
	January 2009	294	70	4.20	2.46	82	62	1.32	-7.35	(5.47)	
	December 2008	260	74	3.51	2.66	75	44	1.70	-3.10	(2.88)	
	November 2008	441	83	5.31	4.41	59	59	1.00	-27.28	(17.59)	
	October 2008	375	99	3.79	2.21	126	83	1.52	-8.04	(5.89)	
	September 2008	256	74	3.46	1.63	92	75	1.23	-14.31	(9.70)	
	August 2008	406	105	3.87	1.58	85	68	1.25	-7.78	(5.73)	
	July 2008	394	103	3.83	1.83	247	106	2.33	-1.63	(1.99)	
	June 2008	355	91	3.90	2.36	108	81	1.33	-11.96	(8.27)	
	PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	May 2009	0	1	0.00	0	70	60	1.17	1.21	(0.36)
		April 2009	5	1	5.00	0	137	62	2.21	-0.48	(1.29)
March 2009		11	3	3.67	0.58	70	59	1.19	-4.56	(3.77)	
February 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
January 2009		0	0	0.00	0	0	0	0.00	0.00	0.00	
December 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
November 2008		3	1	3.00	0	59	59	1.00	-2.14	(2.30)	
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008		2	2	1.00	1.41	92	75	1.23	0.33	(0.51)	
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008		4	1	4.00	0	247	106	2.33	-0.25	(1.15)	
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
PO-9A Timely Jeopardy Notices Non-Designed Services Parity		May 2009	0	1	0.00%	0	21	132	15.91%	0.43	(1.61)
		April 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2009	1	1	100.00%	0	26	162	16.05%	-2.28	(2.39)	
	January 2009	1	3	33.33%	0.4714	23	236	9.75%	-1.37	(1.83)	

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Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Parity	Parity	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calender Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases Benchmark 0.95	Benchmark	0.95
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	

MR-10	Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10	Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11B	LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2	Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B	Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B	Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3B	Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B	Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity	
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity	
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity	
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity	

MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog	Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog	Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21)	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex)	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours PBX	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21)	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex)	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity	Parity

MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSL	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSL	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS0	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Frame Relay	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT DS1	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable	Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN	Parity	Parity
MR-6A	Mean Time to Restore Business	Parity	Parity
MR-6A	Mean Time to Restore Business	Parity	Parity
MR-6A	Mean Time to Restore Centrex	Parity	Parity
MR-6A	Mean Time to Restore Centrex	Parity	Parity
MR-6A	Mean Time to Restore Centrex 21	Parity	Parity
MR-6A	Mean Time to Restore Line Sharing	Parity	Parity
MR-6A	Mean Time to Restore Line Sharing	Parity	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity	Parity
MR-6A	Mean Time to Restore PBX	Parity	Parity
MR-6A	Mean Time to Restore PBX	Parity	Parity
MR-6A	Mean Time to Restore Residence	Parity	Parity
MR-6A	Mean Time to Restore Residence	Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21)	Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex)	Parity	Parity
MR-6B	Mean Time to Restore Business	Parity	Parity
MR-6B	Mean Time to Restore Business	Parity	Parity

MR-6B	Mean Time to Restore Centrex 21	Parity	Parity
MR-6B	Mean Time to Restore Centrex 21	Parity	Parity
MR-6B	Mean Time to Restore PBX	Parity	Parity
MR-6B	Mean Time to Restore Residence	Parity	Parity
MR-6B	Mean Time to Restore Residence	Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore Business	Parity	Parity
MR-6C	Mean Time to Restore Business	Parity	Parity
MR-6C	Mean Time to Restore Centrex 21	Parity	Parity
MR-6C	Mean Time to Restore Line Sharing	Parity	Parity
MR-6C	Mean Time to Restore Line Sharing	Parity	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore PBX	Parity	Parity
MR-6C	Mean Time to Restore Residence	Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21)	Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex)	Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF	Parity	Parity
MR-6D	Mean Time to Restore DS1	Parity	Parity
MR-6D	Mean Time to Restore DS1	Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS3 Capable	Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity	Parity

MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-6E	Mean Time to Restore DS0	Parity	Parity
MR-6E	Mean Time to Restore DS1	Parity	Parity
MR-6E	Mean Time to Restore E911	Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-6E	Mean Time to Restore Frame Relay	Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity	Parity
MR-6E	Mean Time to Restore UDIT DS1	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity	Parity
MR-7A	Repair Repeat Report Rate Business	Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity	Parity
MR-7B	Repair Repeat Report Rate Business	Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity	Parity

MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7B	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate PBX Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity
MR-7E	Repair Repeat Report Rate DS0 Parity	Parity
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-7E	Repair Repeat Report Rate Frame Relay Parity	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT DS1 Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity

MR-8	Trouble Rate Basic Rate ISDN	Parity	Parity
MR-8	Trouble Rate Business	Parity	Parity
MR-8	Trouble Rate Centrex	Parity	Parity
MR-8	Trouble Rate Centrex 21	Parity	Parity
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	Diagnostic
MR-8	Trouble Rate DS0	Parity	Parity
MR-8	Trouble Rate DS1	Parity	Parity
MR-8	Trouble Rate DS3	Parity	Parity
MR-8	Trouble Rate E911	Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic
MR-8	Trouble Rate Frame Relay	Parity	Parity
MR-8	Trouble Rate ISDN Primary	Parity	Parity
MR-8	Trouble Rate Line Sharing	Parity	Parity
MR-8	Trouble Rate Line Splitting	Parity	Parity
MR-8	Trouble Rate Line Splitting	Parity	Parity
MR-8	Trouble Rate LIS Trunk	Parity	Parity
MR-8	Trouble Rate PBX	Parity	Parity
MR-8	Trouble Rate Residence	Parity	Parity
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	Diagnostic
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	Parity
MR-8	Trouble Rate UDIT DS1	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	Parity
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	Parity
MR-8	Trouble Rate Unbundled Loop Analog	Parity	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	Parity
MR-8	Trouble Rate UNE - P (POTS)	Parity	Parity
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	Parity
MR-8	Trouble Rate UNE P (Centrex)	Parity	Parity
MR-9A	Repair Appointments Met Business	Parity	Parity
MR-9A	Repair Appointments Met Centrex	Parity	Parity
MR-9A	Repair Appointments Met Centrex 21	Parity	Parity
MR-9A	Repair Appointments Met PBX	Parity	Parity
MR-9A	Repair Appointments Met Residence	Parity	Parity
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	Parity
MR-9B	Repair Appointments Met Business	Parity	Parity
MR-9B	Repair Appointments Met Centrex 21	Parity	Parity
MR-9B	Repair Appointments Met PBX	Parity	Parity
MR-9B	Repair Appointments Met Residence	Parity	Parity

MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	Parity
MR-9C	Repair Appointments Met Business	Parity	Parity
MR-9C	Repair Appointments Met Centrex 21	Parity	Parity
MR-9C	Repair Appointments Met Residence	Parity	Parity
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	Parity
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Frame Relay	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date LIS Trunk	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Frame Relay	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons LIS Trunk	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	

OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3C	Installation Commitments Met UNE P (Centrex) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Frame Relay Parity	Parity	
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	

OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval UNE P (Centrex) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	Parity
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Line Splitting	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - XDSLi	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	

OP-5T	New Service Installation Quality	Total Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Frame Relay	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Line Splitting	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total PBX	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Residence	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop - ADSL Qualified	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop - DS1 Capable	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop - DS3 Capable	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop - XDSLi	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop Analog	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total Unbundled Loop ISDN Capable	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total UNE - P (POTS)	Diagnostic	Diagnostic
OP-5T	New Service Installation Quality	Total UNE P (Centrex)	Diagnostic	Diagnostic
OP-6A-1	Delayed Days for Non-Facility	Reasons Line Splitting	Parity	Parity
OP-6A-1	Delayed Days for Non-Facility	Reasons Line Splitting	Parity	Parity
OP-6A-1	Delayed Days for Non-Facility	Reasons Residence	Parity	Parity
OP-6A-1	Delayed Days for Non-Facility	Reasons UNE - P (POTS)	Parity	Parity
OP-6A-2	Delayed Days for Non-Facility	Reasons Residence	Parity	Parity
OP-6A-3	Delayed Days for Non-Facility	Reasons Residence	Parity	Parity
OP-6A-3	Delayed Days for Non-Facility	Reasons UNE - P (POTS)	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Frame Relay	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons LIS Trunk	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop - XDSLi	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop - XDSLi	Parity	Parity
OP-6A-4	Delayed Days for Non-Facility	Reasons Unbundled Loop Analog	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Frame Relay	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons LIS Trunk	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop - XDSLi	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop - XDSLi	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop Analog	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility	Reasons Unbundled Loop ISDN Capable	Parity	Parity
OP-6B-1	Delayed Days for Facility	Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility	Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility	Reasons UNE - P (POTS)	Parity	Parity

OP-6B-2	Delayed Days for Facility Reasons Business Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - XDSLi Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - XDSLi Parity	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons Frame Relay Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons LIS Trunk Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog Parity	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark 0.95	Benchmark	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	Benchmark	0.95
OS-1	Speed of Answer - Operator Services Parity by Design	Parity by Design	
PO-15	Number of Due Date Changes per Order All Diagnostic	Diagnostic	
PO-16	Timely Release Notifications Benchmark 0.925	Benchmark	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95	Benchmark	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 22.0 Diagnostic	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 Diagnostic	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 Diagnostic	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	Benchmark	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request Diagnostic	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response Diagnostic	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request Diagnostic	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response Diagnostic	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request Diagnostic	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response Diagnostic	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request Diagnostic	Diagnostic	

PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	Diagnostic	
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	Benchmark	10
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	Diagnostic	
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	Diagnostic	
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	Diagnostic	
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	Benchmark	20
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	Diagnostic	
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	Diagnostic	
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	Benchmark	25
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	Diagnostic	
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	Diagnostic	
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	Benchmark	10
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	Benchmark	30
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	Benchmark	25
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	Benchmark	25
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	Benchmark	10
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	Benchmark	12.5
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	Benchmark	10
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	Benchmark	20
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	Benchmark	25
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	Benchmark	0.95
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	Benchmark	0.95
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	Diagnostic	
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	Diagnostic	
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	Diagnostic	
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	Diagnostic	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	Benchmark	0.95
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark	Benchmark	0.95
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	Benchmark	0.85
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	Benchmark	0.95
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	Benchmark	1
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	Benchmark	0.5
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	Diagnostic	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	Diagnostic	
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	Diagnostic	
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	Benchmark	0.95
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	Benchmark	0.95
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	Benchmark	0.95
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	Benchmark	0.9
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark	Benchmark	0.9
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	Benchmark	0.9
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	Benchmark	0.9
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	Benchmark	0.9
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	Benchmark	0.9
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	Benchmark	0.85
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	Benchmark	0.25

PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity
PO-8A Jeopardy Notice Interval Non-Designed Services Parity
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity
PO-9A Timely Jeopardy Notices Non-Designed Services Parity
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity
PO-9C Timely Jeopardy Notices LIS Trunk Parity
PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity

Parity
Parity
Parity
Parity
Parity
Parity
Parity
Parity

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent