

UE-990473

Graciela Etchart  
06/07/2000  
RE: Additional Info. on Rulemaking-Resent

10:01:05 AM



"Rockney, Carole"  
<Carole.Rockney@PacifiCorp.com>

To: "Graciela Etchart" <getchart@wutc.wa.gov>  
cc: "Duke, Peggy" <Peggy.Duke@PacifiCorp.com>  
Subject: RE: Additional Info. on Rulemaking-Resent

06/02/00 05:34 PM

> Graciela,  
>  
> At the last workshop Tani asked for information regarding how we could  
> notify customers monthly about where to get paystation information. We  
> could add a few words to the back of our bill to let customers know where  
> to call for paystation information as follows:  
>  
> "If you have any questions about your bill, service, payment locations or  
> the rules and regulations governing your service, please call toll-free  
> 1-888-221-7070...."  
>  
> This would easily fit on the back of the bill and would remind customers  
> about where to call for this service. Thanks for passing this along.  
> Carole

*RMS*