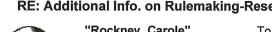
Graciela Etchart 06/07/2000

RE: Additional Info. on Rulemaking-Resent

118-9904

10:01:05 AM





"Rockney, Carole" <Carole.Rockney@Pa cifiCorp.com>

To: "'Graciela Etchart" <getchart@wutc.wa.gov> cc: "Duke, Peggy" < Peggy. Duke@PacifiCorp.com> Subject: RE: Additional Info. on Rulemaking-Resent

06/02/00 05:34 PM

> Graciela, > At the last workshop Tani asked for information regarding how we could > notify customers monthly about where to get paystation information. We > could add a few words to the back of our bill to let customers know where > to call for paystation information as follows: > "If you have any questions about your bill, service, payment locations or > the rules and regulations governing your service, please call toll-free > 1-888-221-7070...." > This would easily fit on the back of the bill and would remind customers > about where to call for this service. Thanks for passing this along. > Carole