

ATTACHMENT A

EMERGENCY OPERATION INFORMATION – WAC 480-120-414 CENTURYLINK ENTITIES

Company Name(s):..... CenturyTel of Washington, Inc. d/b/a/ CenturyLink
CenturyTel of Inter Island, d/b/a CenturyLink
CenturyTel of Cowiche, d/b/a CenturyLink
United Telephone of the Northwest d/b/a CenturyLink
Qwest Corporation d/b/a, CenturyLink QC
CenturyLink Communications LLC

Service Provided:..... Residential and business local and long distance
telecommunications services

Emergency Plan: Yes

Emergency Plan Filed with UTC:..... Yes

Company Network Operations Center: .. Yes

Network Operations Center Location:.... 120 Lenora Street, Seattle, Washington

Regulatory Contact:

Robert Thoms
Director, State & Local Government Affairs
120 Lenora Street, 5th floor
Robert.thoms@lumen.com
(253) 307-8422 – Cellular [24-Hour]

Alternate Emergency Contact:

Vinh Nguyen, Mgr. Region Operations II
120 Lenora St., Floor 8
Seattle, WA 98121
(206) 806-7247
(206) 380-0453 – Cellular [24-Hour]

Primary Emergency Contact:

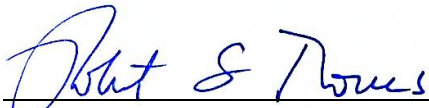
Michael Velarde, Dir., Network Implementation,
OR/WA/ID/NV
1201 Veranda Rd. SE, Suite 103
Rio Rancho, NM 87124
(505) 715-9263 – Cellular [24-Hour]

[Local] Network Operations Center Contact:

Shawn Gough, Director, Network Service Operations
19504 Bonney Lake Blvd.
Bonney Lake, WA 98391
Shawn.gough@lumen.com
(385) 306-5284 – Direct Line
(801) 414-5478 – Cellular [24 Hour]

[Regional] Network Operations Center Contact:

Primary Emergency Contact: (24 hours)
GNOC (Global Network Operations Center)
(877) 453-8353

Signed: 
Robert Thoms, Director, State & Local Government Affairs

Date: July 7, 2023