

UE-990473

Please **PRINT** the following information

Name Mark S. DIRSTINE

Mailing Address P.O. Box 12129

City, State Seattle, WA

Zip Code 98102

Daytime Phone Number 206-323-4585

(Please provide your area code.)

RECEIVED
REGISTRATION DIVISION
00 MAY 30 PM 2:21
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Washington Utilities and Transportation Commission

1300 South Evergreen Park Drive SW

PO Box 47250

Olympia, WA 98504-7250

(360) 644-1160 ♦ FAX (360) 664-3604 ♦ TTY (360) 586-8203

WEB:<http://www.wutc.wa.gov>

To request this form in alternate formats,
please contact the Commission at (360) 664-1133.

RMS/FDS

Please return this comment form to the sign-in table.



Comment Form

Washington Utilities and Transportation Commission

Docket UE-990473 and UG-990294

May 25, 2000

If you would prefer to share your comments with the Commission in writing please fill out this comment form and your comments will be considered and added to the formal record.

WAC 480-100-206 Report of Accidents

LEAVE THE NOTIFICATION AS IS, 1ST BUSINESS DAY. AND
INCLUDE: (DEATH AND ANY SERIOUS ELECTRICAL BURN OR
ELECTRICAL CONTACT THAT REQUIRES HOSPITALIZATION - OR
AN EMT RESPONSE FOLLOWED BY A TRIP TO THE
HOSPITAL.

NOTIFICATION OF SUCH: SHOULD NOT BE DELAYED
AT ALL, 1ST BUSINESS DAY MAY NOT BE SOON
ENOUGH, GIVEN THESE UTILITIES ARE NOW HAVING
WORKERS ON DUTY 7/24'S.

Please return this comment form to the sign-in table.

Please **PRINT** the following information

Name MARK S. DIRSTINE

Mailing Address P.O. Box 12129 - Seattle

City, State WA 98102

Zip Code 98102

Daytime Phone Number 206-323-4505

(Please provide your area code.)

A ROUTINE INSPECTION & MAINTENANCE IS ESSENTIAL TO THE RELIABILITY OF THE ENTIRE SYSTEM. PSB DOESN'T HAVE ANY PROCESS IN PLACE FOR ANY ROUTINE MAINTENANCE OF ITS SYSTEM, CURRENTLY THE THEME IS, IF IT AIN'T BROKE DON'T FIX IT. THE SYSTEM IS IN A CRITICAL STATE OF DISREPAIR, FAILING. WE WOULD BE WILLING TO PROVIDE DATA & SUGGESTIONS ON PRESCRIBED ACTION.

WAC 480-100-091: ACCESS TO PREMISES.

- ①. Authorized Reps. of a utility must notify customers (at home) before entering customer's property Electric utility Reps - Employees or Contractors of such must provide photo I.D.'s showing their status as company employee, or company subcontractor of a utility - ~~the utility purpose of the work related to the security the work for which address any maintenance/customer work.~~ All utility employees currently ~~have~~ have photo I.D. All subcontractors must have photo I.D. identifying them as sub. of the utility whether or not requested by customers.

* Also emphasis on Employee & Public Safety when little or no maintenance is performed

Washington Utilities and Transportation Commission

1300 South Evergreen Park Drive SW

PO Box 47250

Olympia, WA 98504-7250

(360) 644-1160 ♦ FAX (360) 664-3604 ♦ TTY (360) 586-8203

WEB: <http://www.wutc.wa.gov>

To request this form in alternate formats,
please contact the Commission at (360) 664-1133.

Please return this comment form to the sign-in table.



Comment Form

Washington Utilities and Transportation Commission

Docket UE-990473 and UG-990294

May 25, 2000

If you would prefer to share your comments with the Commission in writing please fill out this comment form and your comments will be considered and added to the formal record.

II CONSUMER RULES: WAC -100 -041 INFORMATION TO CONSUMERS

1. THE INFORMATION MUST BE AVAILABLE AT EACH OF THE COMPANY'S LISTED BUSINESS OFFICES.

COMMENT: WITH PSE'S CURRENT TREND OF BUSINESS OFFICES CLOSURES, THE CUSTOMERS ~~ARE~~ DON'T HAVE THAT OPTION. THEY NEED A LOCAL OFFICE BASED ON THEIR GEOGRAPHIC AREA TO BE ABLE TO RECEIVE & DISCUSS WITH A LIVE PERSON, THESE RATES, RULES & REGS. HOW CAN THEY HAVE ACCESS TO THIS INFORMATION WITHOUT LOCAL BUSINESS OFFICES?

WAC - 480-100-071 - DISCONTINUANCE / DISCONNECTION OF SVC

3. UTILITY-DIRECTED WITH NOTICE

COMMENT: QUESTION: WHAT PROVISION IS THERE FOR CUSTOMERS WHO HAVE BEEN WRONGLY DISCONNECTED. POSSIBLE SUGGESTIONS.

1. A RECORD-KEEPING OR LOG REPORTABLE TO THE WUTC WHICH WOULD TRIGGER NOTICE TO WUTC + SOME WAY FOR THE COMMISSION TO ADDRESS THAT - PENALTIES - REBATES TO CUSTOMERS ETC.

WAC 480-100-XX6 CONSUMER PROPRIETARY INFORMATION

COMMENT: ① A ELECTRIC UTILITY MAY NOT COLLECT THIS INFORMATION FOR THE PURPOSE SELLING & MARKETING ^{OTHER PRODUCTS} NOT CURRENTLY SUBSCRIBED TO BY THAT CUSTOMER WITHOUT FIRST DISCLOSING THAT PURPOSE TO ITS CUSTOMERS.

COMMENT ② ADD AFTER AFFILIATES (OR SUBSIDIARIES)

SUMMARY: NOT COLLECTION OF INFORMATION (CONSUMER) FOR THE SELLING OF OR MARKETING OF PRODUCTS WITHOUT DISCLOSURE TO THE CONSUMERS FIRST + HAVING BEEN GIVEN PERMISSION BY THE CONSUMERS FOR THE COLLECTION OF PROPRIETARY INFO.

WAC 480-90-076 - SERVICE RESPONSIBILITY

③ a: WTC SHOULD REQUIRE A ROUTINE MAINTENANCE PROGRAM WHICH WOULD INCLUDE A ROUTINE VISUAL PATROL OF TRANSMISSION / DISTRIBUTION LINES INCLUDING UG SYSTEMS + EQUIPMENT WITH FOLLOW-UP (TIMELY) REPAIR (REPLACE) TO INSURE RELIABILITY OF THE ENTIRE ELECTRICAL SYSTEM.

Please return this comment form to the sign-in table.

ONK.