

Service Date: November 1, 2021



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

November 1, 2021

Telecommunications Companies

**RE: Docket UT-072149 - Action Required by December 31, 2021
Annual Compliance with Washington Administrative Code 480-120-414**

Dear Service Provider:

Please provide your current emergency and non-emergency contact information to the Washington Utilities and Transportation Commission (Commission) staff in compliance with WAC 480-120-414. Please verify the Commission has accurate information by December 31, 2021. You may submit the information electronically to: records@utc.wa.gov or by regular mail to Amanda Maxwell, Executive Director and Secretary, Washington Utilities and Transportation Commission, Attention Records Center (Docket UT-072149), P.O. Box 47250, Olympia, WA 98504-7250.

The Commission maintains a list of contacts for registered telecommunications providers in Washington. If you are a service provider and have customers in Washington State, the Commission must know how to reach the correct personnel in both the event of an emergency and non-emergency. The Commission and the Washington Military Department, Emergency Operations Center, maintain duplicate lists of contacts. If you have inquiries about this matter, please contact Rebecca Beaton by telephone at (360) 664-1287 or by email at rebecca.beaton@utc.wa.gov.

Information requested may be found in the tables below.

1	Company name	HAMILTON LONG DISTANCE
2	Services provided	NOMADIC VOIP
3	Emergency plan (Y/N)	YES
4	Emergency plan filed with the COMMISSION (Y/N)	NO
5	Company network operations center (Y/N)	YES
6	Network operations center location	AURORA, NE

		Name	Title	24 hour (Y/N)	Address	Email	Tel	Cell
7	Regulatory contact	PLEASE	SEE NEXT	PAGE				
8	Primary emergency contact	PLEASE	SEE NEXT	PAGE				
9	Alternate emergency contact	PLEASE	SEE NEXT	PAGE				
10	Network operations center	PLEASE	SEE NEXT	PAGE				
11	24-hour emergency contact	PLEASE	SEE NEXT	PAGE				

WAC-480-120-414 Emergency operation.

- (1) Each company must maintain, revise and provide to the commission the following:
- (a) The titles and telephone numbers of the company’s disaster services coordinator and alternates; and
 - (b) Upon request of the commission, the company’s current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company’s:
- (a) Local network operations center;
 - (b) Regional network operations center; or
 - (c) Emergency operations center.



Amanda Maxwell
 Executive Director and Secretary

7. Regulatory Contact:

Name: Jim Ediger
Title: General Counsel
24 hour (Y/N): N
Address: 1006 12th Street, Aurora, NE 68818
Email: jim.ediger@hamiltontel.com
Tel: 402-694-5101
Cell:

8. Primary emergency contact

Name: Mark Sellers
Title: Voice Data Engineer
24 hour (Y/N): Y
Address: 1006 12th Street, Aurora, NE 68818
Email: mark.sellers@hamiltontel.com
Tel: 402-694-5101
Cell: 402-631-8343

9. Alternate emergency contact:

Name: Wayne Hahn
Title: WAN Admin
24 hour (Y/N): Y
Address: 1006 12th Street, Aurora, NE 68818
Email: wayne.hahn@hamiltontel.com
Tel: 402-694-5101
Cell: 402-694-8437

10. Network operations center:

Name: Varies
Title: Varies
24 hour (Y/N): N
Address: 1006 12th Street, Aurora, NE 68818
Email: Varies
Tel: 402-694-5101
Cell: Varies

11. 24-hour emergency contact

Name: On Call
Title: Varies
24 hour (Y/N): Y
Address: 1006 12th Street, Aurora, NE 68818
Email: Varies
Tel: 402-694-5101
Cell: 402-694-7599