

Graciela Etchart
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Additional Information on WAC 480-100-076

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To: "Graciela Etchart" <getchart@wutc.wa.gov>
cc:
Subject: Additional Information on WAC 480-100-076

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Graciela,

At yesterday's workshop there was a question regarding our proposed change to WAC 480-100-076 where we are proposing that meters be excluded from notification requirements under (2) (d) and the current procedure for customer notification in the event of a periodic meter test.

We have checked with Field Operations regarding our practice for notifying customers prior to performing a periodic meter test. Our current practice is to knock on the customer's door prior to conducting the test to inform the customer of our intentions to test the meter. We have not had any instances where we have been unable to either do the test or make arrangements to complete the test at a time more convenient for the customer's schedule. We also have not had any situations where the customer has refused to allow the test. If the customer did this we would select another meter (but would likely schedule a return visit at a later date to investigate the meter installation).

Let me know if there are any other questions regarding on this issue. (I will also be providing supplemental information on customer notification regarding pay stations.) Thanks. Carole

AMS

