



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

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January 7, 2025

RE: *In the Matter of TruConnect Communications, Inc. Seeking Designation as an Eligible Telecommunications Carrier on a Wireless (Lifeline Only) Basis,*  
Docket UT-240165

TO ALL PARTIES:

On November 21, 2024, the Washington Utilities and Transportation Commission (Commission) entered Order 01 Granting Petition for Designation as Eligible Telecommunications Carrier Designation and Exemptions from WAC 480-123-030(1)(d), (f), and (g) (Order 01) in the above-referenced docket. Among other things, Order 01 required TruConnect Communications, Inc. (TruConnect or Company) to provide an initial compliance filing within 30 days of approval of its ETC designation in Washington and prior to offering Lifeline services.<sup>1</sup>

On December 23, 2024, the company submitted its compliance filing, including the following information, to meet the requirements of condition 1 as outlined in Attachment 2 to Order 01:

- a. TruConnect's Lifeline rate plans, terms, and conditions. The rates, terms and conditions shall include all provisions that apply to the Lifeline services offered by TruConnect in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan.
- b. TruConnect's proposed language is to be used in all advertising of Lifeline services and on its websites. The language shall include information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues.
- c. TruConnect's Lifeline Customer Application Form.

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<sup>1</sup> UT-240165, Order 01, Attachment 2, ¶1.

On January 6, 2025, Commission staff (Staff) filed a letter in this docket informing the Commission that it has reviewed TruConnect's compliance filing and recommends that the Commission approve the filing as compliant with condition 1 on Attachment 2 of Order 01.

The Commission agrees with Staff that the December 23, 2024, compliance filing by TruConnect complies with condition 1 on Attachment 2 of Order 01.

**JEFF KILLIP**

Executive Director and Secretary