

Washington State Lifeline Quarterly Customer Report

Company: IM Telecom, LLC
 Docket: UT-240072

	Prior Ending Qtr	October	November	December	Total	Notes
1. Total customers at end of period:						
Plan 1 - Description		40,544	41,932	38,452	38,452	Category Line 1, Month 3 Column =Total (End of Qtr) column (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 2 - Description		1,324	1,266	1,137	1,137	
Plan 3 - Description		-	-	-	-	
Total Washington customers:		41,868	43,198	39,589	39,589	
2. Total new customers enrolled:						
Plan 1 - Description		4,766	2,259	928	7,953	Category Line 2, Sum of Months 1+2+3 = Total (B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups and adjustments
Plan 2 - Description		134	6	3	143	
Plan 3 - Description		-	-	-	-	
3. Total customers de-enrolled due to 60 day inactivity:						
Plan 1 - Description		1,161	878	2	2,041	Category Line 3, Sum of Months 1+2+3 = Total
Plan 2 - Description		71	31	0	102	
Plan 3 - Description		-	-	-	-	
4. Total customers de-enrolled due to failed annual verification:						
Plan 1 - Description		-	-	-	-	Category Line 4, Sum of Months 1+2+3 = Total
Plan 2 - Description		-	-	-	-	
Plan 3 - Description		-	-	-	-	
5. Total customers who de-enrolled voluntarily:						
Plan 1 - Description		138	48	51	237	Category Line 5, Sum of Months 1+2+3 = Total
Plan 2 - Description		5	3	-	8	
Plan 3 - Description		-	-	-	-	