



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

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October 31, 2022

Amanda Maxwell, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E., Lacey, WA 98503

RE: Air Voice Wireless, LLC dba AirTalk Wireless Initial Compliance Filing
Docket UT-220276

Dear Ms. Maxwell:

On September 30, 2022, the Washington Utilities and Transportation Commission (Commission) entered Amended Order 01, ORDER GRANTING ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION WITH CONDITIONS AND EXEMPTION FROM RULE, (Order 01) in the above-referenced docket. Order 01, among other things, required Air Voice Wireless, LLC dba AirTalk Wireless (Company) to provide an initial compliance filing within 30 days (prior to offering Lifeline services).¹

On October 18, 2022, the company submitted its initial compliance filing including the following information to meet the requirements of Condition number one:

- a. Air Voice's Lifeline rate plans, terms, and conditions: the rates, terms and conditions shall include all provisions that apply to the Lifeline services offered by Air Voice in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan,
- b. Air Voice's proposed language to be used in all advertising of Lifeline services and on its websites: the language shall include information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues, and
- c. Air Voice's Lifeline Customer Application Form.

¹ UT-220276, Order 01, Appendix A, ¶1.

Based on Commission Staff's review of the compliance filing including the data request responses that were provided by Air Voice; Staff believes that Air Voice Wireless, LLC dba AirTalk Wireless's compliance filing should be approved, and recommends the Commission issue a Compliance Acknowledgement Letter approving this filing so that the Company may then begin to offer its services to low-income consumers in Washington.

Sincerely,

Sean Bennett
Senior Regulatory Analyst