



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
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October 24, 2017

NOTICE OF OPPORTUNITY TO RESPOND
(Response due by 5 p.m., October 30, 2017)

RE: *RiverCom 911 v. Frontier Communications Northwest, Inc. and Qwest Corporation, d/b/a CenturyLink QC,*
Docket UT-171016

TO ALL PARTIES:

On September 29, 2017, RiverCom 911 filed a formal complaint (Complaint) with the Washington Utilities and Transportation Commission (Commission) against Frontier Communications Northwest, Inc. (Frontier) and Qwest Corporation d/b/a CenturyLink QC (CenturyLink). The Complaint alleges that Frontier and CenturyLink failed to notify RiverCom 911 of a 9-1-1 outage that occurred on August 23, 2017, and that when contacted to resolve the issue, Frontier failed to take action to restore the service in a timely matter.

On October 23, 2017, CenturyLink filed a motion to dismiss (CenturyLink's Motion), which asserts that the outage was not caused by CenturyLink, was not in CenturyLink's network, and was not within CenturyLink's control to repair, and that the Complaint makes no claim to the contrary. CenturyLink's Motion further asserts that RiverCom 911 failed to identify a statute or rule that obligated CenturyLink to advise RiverCom 911 of this outage.

Also on October 23, Frontier filed a motion to dismiss (Frontier's Motion), which asserts that the Complaint fails to meet Commission requirements for a formal complaint, and should be dismissed solely on those grounds.

The Commission finds good cause to shorten the time to respond to the Motions.

THE COMMISSION GIVES NOTICE That written responses to CenturyLink's Motion and Frontier's Motion are due no later than 5 p.m., Monday, October 30, 2017.

STEVEN V. KING
Executive Director and Secretary