BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against: DOCKET TV-170746

DECLARATION OF RACHEL JONES

BOGDAN MOMOYTUK d/b/a BOGDAN DELIVERY, L.L.C.

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On February 27, 2017, I received a telephone call from Bogdan Momotyuk at (253) 335-6601. Mr. Momotyuk stated that he is the owner of Bogdan Delivery L.L.C. and wanted to know what the criteria is for becoming a household goods carrier in Washington State. Mr. Momotyuk explained that he would be operating as a broker and he will contract with other moving companies in Washington to perform the residential household goods moves. I explained that whatever company he decides to contract with has to be a permitted household goods carrier with the commission. Mr. Momotyuk was referred to the Licensing Section for more information on submitting a household goods carrier application and the insurance requirements.
- 3. On February 28, 2017, an internet search for Bogdan Delivery L.L.C., produced a business advertisement. The website has advertisements for residential moving services within the state of Washington.¹
- On March 1, 2017, a search of Commission records, produced an active record for Bodgan Delivery, L.L.C. with a common carrier permit (CC-065898) issued on May 20, 2015. The common carrier permit excludes performing residential household goods services.²

¹ See Attachment A for a copy of <u>www.bogdandelivery.com</u>, printed on February 28, 2017.

² See Attachment B for a copy of commission records, dated May 20, 2015.

- 5. On March 1, 2017, a compliance letter was sent to Bogdan Delivery L.L.C. requesting the company to cease and desist as a residential household goods carrier until the company obtains a household goods permit from the commission.³
- 6. On April 14, 2017, under an assumed name I requested a residential household goods moving quote from <u>www.bogdananddelivery.com</u>. I received a response back offering household goods moving services for \$500. The services include two movers, equipment, and a truck.⁴

DATED this 17th day of July, 2017, at Olympia, Washington.

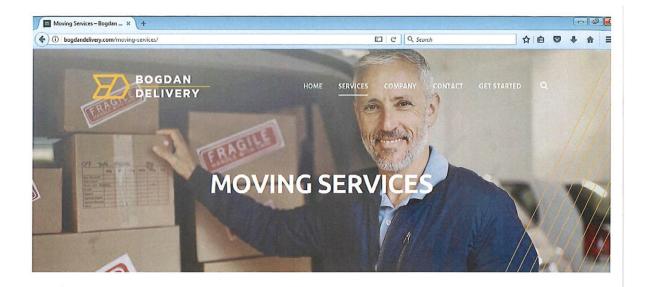
RACHEL JONES

³ See Attachment C for a copy of the compliance letter, dated on March 1, 2017.

⁴ See Attachment D for a copy of the email requesting a residential move, dated on April 14, 2017.

Exh. BB-2 Dockets TV-170746/TV-190023 Page 3 of 17

Attachment A



OUR STYLE OF MOVING CAN REVERSE THE IMPRESSION THAT YOU MIGHT HAVE OF THE DIFFICULTY OF CHANGING YOUR HOME OR OFFICE LOCATION.



ur professional teams work together seamlessly to create a supportive environment for your **local** or **cross-country** move. Our 20 years of experience forms everything that we do, and we are experts in making moves free of stress.

You can count on us to manage the details and make anxiety disappear while we deliver your possessions to a new location.

Our goal is to provide a stress-free and efficient relocation for your home or office, and we dedicate the efforts of our professional team to accomplish it. Our agents across the country provide support that helps our drivers, supervisors and project managers deliver to your new location on time. The high level of expertise that characterizes our professionals provides the flexibility to adjust to any situation. We expect the unexpected to occur, and we are ready to handle it with efficiency and expertise.



REGARDLESS OF HOW MANY ROOMS, GARAGES OR TV SETS YOU HAVE – WE WILL

Packing & Unpacking

🖌 Connecting Electronics

🔟 Disposing & Recycling

House to House
House to Storage
Storage to House

Office to Office

Storage



MOVE IT

I SCHEDULE A FREE CONSULT

Moving Services made easy with our professional teams working seamlessly to support your move or provide full service moving, packing and/or storage. Reliable, responsive, and precise work guarantees satisfaction!

With free consultations, help is available today.

RESIDENTIAL HOUSE TO HOUSE

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ur prompt response to your request for a quote shows that we **respect your time** and **appreciate your business**. We can give you an online estimate or an in-home assessment. Check with us first to let us assist you with relocating to a new home in the same town, a suburb within a short distance or a city on a distant coast.

We understand the emotional impact of moving, and our experienced team knows how to make your transition to a new home as easy as possible. Bringing our experience, our knowledge and the latest equipment to your move assures you of a job well done. Our full-service company offers every option that you may choose to consider for your move.

Our goal is to make your move safe, efficient, and perfectly matched to your preferences.

Packing for a move places a demand on your time and energy, and we can do all of it for you, some of it or you can pack everything. Our goal is to make your move safe, efficient, and perfectly matched to your preferences. We are licensed and insured to provide the most reliable service that you can find anywhere. We offer optional conveniences that provide assistance when you need it.

From our years of experience, we know that relocating takes you out of your comfort zone, but we can help you recreate it. Our optional conveniences can take care of burdensome tasks and save your time and energy when you leave one house and move into another. We can create a finished appearance that lets you relax and feel at home. Consider these conveniences that may give you the assistance that you need:

- Wrapping and packing possessions
- Disconnecting electronic equipment
- · Unpacking and unwrapping possessions
- Assembling bed frames
- · Setting up mattresses and making beds
- · Placing wall hangings and art
- · Connecting electronic equipment
- · Disposing of boxes and packing material
- · Placing excess items in storage
- · Delivering unwanted items to a charity or consignment store
- · Scheduling a cleaning service



Feb 28, 2017 4:07:36 PM

Time-consuming tasks can



make relocation a dreaded chore, but we can remove them for you. Our optional conveniences can make vour home livable on the day that you arrive.

HOUSE TO STORAGE

ur storage locations across the country provide convenient temporary homes for your possessions when you need them. Our best ()practices in moving allow us to assure you of the most secure and safe storage. Our connections with climate controlled facilities have security around the clock, and their advanced alarm systems provide the protection that you prefer. Many factors enter into your decision to put your goods in storage, and we can handle any need that you experience.

We carefully wrap your furniture to protect it while it is out of your home, and we handle each piece separately. Those that cannot fit in a crate receive special attention to protecting them in the manner that you prefer.

We carefully wrap your furniture to protect it while it is out of your home, and we handle each piece separately.

Our storage in-transit service lets you manage constraints that may prevent your move into a new home on a timely basis. Marketing your existing home may require you to remove most of the contents so that a new owner can visualize it more clearly. A reduction in space can mean that some of your possessions may not fit, but you prefer to keep them. Our options let you store as much or as little as you need.

Until you want to retrieve your possessions, they remain safe and secure in storage. We can place them in permanent storage or keep them in temporary areas for immediate accessibility. We can meet any storage requirement to make sure that your possessions are well cared for until you are ready to have them in your home again.

STORAGE TO HOUSE



ettling into your new home may take a few weeks or a few months, and our storage locations safely secure your possessions until you want to take them home. After the major portion of your move is complete, you can take the time to consider where you want to place the items that you have in storage. Whether you chose to store the entire contents of your home or only a few items, we offer prompt service to deliver them to you when you want them.

When we deliver your stored items, we continue to provide the superior service that transported them from your previous home. We understand your desire to retrieve them from storage so that your home can feel complete again.

We can assemble frames and place mattresses, and we can make the beds for you if you prefer.

To help you integrate your stored furnishings into your new location, we offer some conveniences that can save you time and energy. Our teams can unpack each item and remove packing materials, and we can do many other tasks that help give your home a settled appearance. We can assemble frames and place mattresses, and we can make the beds for you if you prefer.

We know how to connect appliances and electronic equipment, tasks that can require you to get into inconvenient positions or to use special tools. Feb 28, 2017 4:07:36 PM k wherever you specify to enhance your décor. For items that you choose to donate to a shelter or to put on constanment,

we can remove them from your home and deliver them to your preferred location.

Our teams receive training in every aspect of moving, and we are experts in anticipating the needs of our clients. You can count on us to provide efficient and courteous service for every phase of your transition to a new location.

OFFICE TO OFFICE

n efficient and well-organized office move can prevent the delays and confusion that many business owners dread. Our team of professionals can provide a seamless solution for your relocation and **keep downtime to a minimum**. We offer prompt service at the most competitive prices. Check with us first, and you may find that we are your best choice. Our superior service provides the assurance that you need when you decide to relocate your office.

> Our teams receive **training** in packing, transporting and unpacking sensitive electronic equipment.

Our teams receive training in packing, transporting and unpacking sensitive electronic equipment. We understand the concern that you have for the unique contents of your office, and we offer you complete assurance of a transition that satisfies you as well as your most discerning employees. Our expertise extends to the proper handling of these:

- Modular office furniture
- Business filing systems
- Computers and electronic equipment
- Heavy industrial machines
- · Medical supplies and equipment

You can rely on our experience and reputation as superior movers to protect and deliver your office contents from one location to another. We are dedicated to providing you with an exceptional experience that minimizes your downtime and **exceeds your expectations**.

Our connections with storage facilities across the country offer convenient locations that you may choose to occupy for as long as you need them. Our service offers you optional conveniences that take care of time-consuming tasks.

We can empty desks and put the contents in our containers, unload filing cabinets and disassemble or reassemble furniture and cubicles. From the smallest task to the largest, our service covers **every aspect of moving your office**. We can hang decorative artwork in your offices, and we can arrange for a reliable cleaning service to vacuum and clean your new location.

EVERYTHING WILL BE PACKED CAREFULLY - AND UNPACKED NEATLY

REQUEST A QUOTE

A full range of moving and relocating services are available to you – Get in touch with a team member today to find out how Bogdan Delivery can save you time and money.



Exh. BB-2 Dockets TV-170746/TV-190023 Page 8 of 17

the get the job done at the right prive, the right time, and the right place. [/trx_content] DISTRIBUTION FREIGHT TRANSPORTATION MOVING & LUXURY VIP & LOGISTICS BROKERAGE & RELOCATION > Last Mile Delivery > Arrangements > Car Hauling > Residential > White Glove Service > Offers > Boat Hauling > Commercial > Courirer On Demand > Authorization > Mobile Home Hauling > Disassembly/Assembly > Distribution Logistics > Load Responsibility > Airport Transportation > Wrapping and Packing > Dedicated Line Hauls > Safety & Compliance > Luxury VIP All Day > Connecting Electronics > Luxury VIP Events > Placing Wall Hangings > LTL & FTL > Trip Flexibility > Cross Docking > Scheduled VIP Pick-Up > Disposing & Recycling > Fleet Veriety BOGDAN CONTACT INFO LATEST NEWS MENU DELIVERY Bogdan Delivery September 8, 2016 256 UPS jumps the gun $(\mathbf{y})(f)(\mathcal{B})(in)$ 20 looms for supply chain industry Bogdan Delivery © 2016 All Rights Reserved. Privacy Policy

Exh. BB-2 Dockets TV-170746/TV-190023 Page 9 of 17

Attachment B

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http://apps.utc.wa.gov/apps/pandi/SitePages/CompanyPandI.aspx?compid=43511

3/1/2017

WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION 1300 S EVERGREEN PARK DRIVE SW, PO BOX 47250

OLYMPIA, WA 98504-7250

(360) 664-1222

This permit authorizes the following operations under the provisions of RCW Title 81: Bogdan Delivery LLC Permit No.

27423 12th Pl S Des Moines, WA 98198

General commodities in the state of Washington excluding household goods, hazardous materials and armored car service.

TV-151084

05-20-15

CC-65898

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION



Ву _____

NOTE: A copy of this permit **MUST** be carried in each vehicle being operated under this authority.

Exh. BB-2 Dockets TV-170746/TV-190023 Page 12 of 17

Attachment C

Exh. BB-2 Dockets TV-170746/TV-190023 Page 13 of 17



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

March 1, 2017

Bogdan Momotyuk Bogdan Delivery LLC 27423 12th Pl. S Des Moines, WA 98198

RE: Household Goods Moving in Washington State

Dear Mr. Momotyuk:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on <u>www.bogdandelivery.com</u>. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

Our records show that you currently have a common carrier permit (CC-065898) with the commission. The common carrier permit does not allow you to perform household goods moves.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **March 15, 2017.**

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Bogdan Delivery LLC.

Respect. Professionalism. Integrity. Accountability.

Bogdan Delivery LLC March 1, 2017 Page 2

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you.

Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by March 15, 2017.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129 or rjones@utc.wa.gov.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

Susie Paul

Susie Paul, Compliance Investigations Manager Consumer Protection

Exh. BB-2 Dockets TV-170746/TV-190023 Page 15 of 17

Attachment D

This Quote is Based on The Following Information:

Quote Submission Date: 04/14/2017

Email: abbywood412@gmail.com Name: Abby Wood Phone Number: 4253655849

Move Date: 05/26/2017 Move Size: 3 Bedroom

Packing Assistance: No How Long Will it Take: I think it will take more than 5 hours

----- MOVING FROM ------

Address: 4415 NE 5th St. , Renton, WA 98059 Sq. Foorage: 1141 Stairs: Stairs Elevator:

----- MOVING TO ------

Address: 12904 SE 160th St, Renton WA 98058 Sq. Footage: 1600 Stairs: 2 Flights of Stairs Elevator: No

----- Special Instructions ------

Learn more about us on our website www.bogdanmovers.com

Bogdan Delivery, 19613 81st Ave South, Suite A, Kent, WA 98032, United States

Unsubscribe



Abby Wood <abbywood412@gmail.com>

Moving Quote for Abby Wood, 4253655849 1 message

Abby Wood, abbywood412@gmail.com <quote@bogdanmovers.com> Reply-To: reply-bogdandelivery.activehosted.7.17.112@s10.avl3.acemsrvc.com To: Abby Wood <abbywood412@gmail.com> Fri, Apr 14, 2017 at 9:41 AM

Click here to see a web copy of this email

Abby Wood, Your Quote is Ready! We Will Move You From:

4415 NE 5th St., Renton, WA 98059

to

12904 SE 160th St, Renton WA 98058

for \$500

Based on the information you have provided, and our expertise, here is what we can offer:

We are available on 05/26 @9am

• Based on the information you provide, your move can take around 5 hours.

• 2 Moving Men & 1 Truck

• All necessary equipment comes with the truck (dollies, hand trucks, tools, blankets, shrink wrap, straps).

• We can disassemble and assemble furniture if needed. It's all included in the price.

• We record start time when we arrive to your location, and stop charging after we unload the last piece.

Any additional 15 min is \$25