



Washington State
Community Action Partnership
www.wapartnership.org

Weatherization Assistance Program

The agencies

- 26 agencies providing services in every county in Washington State
 - 20 Community Action Agencies
 - 4 local government agencies
 - 2 Housing Authorities

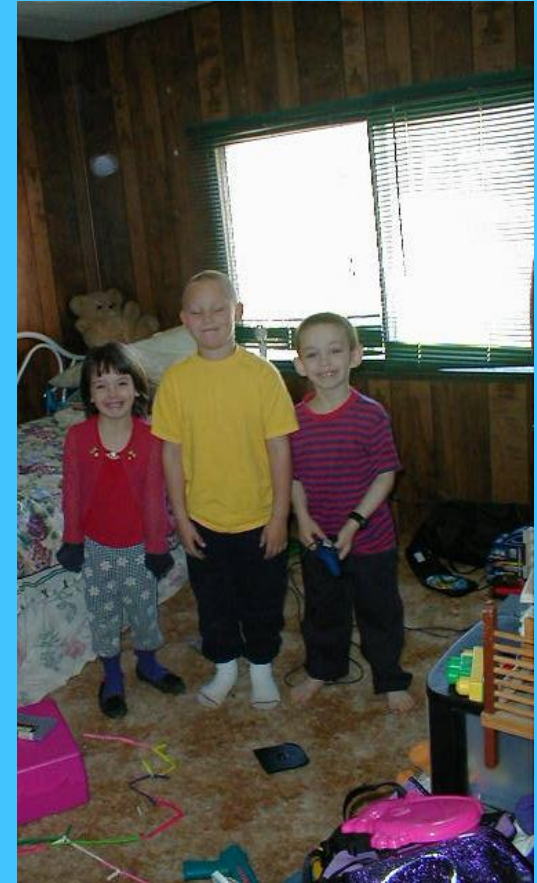


The process, step 1

- Outreach
 - Utility referrals
 - Low Income Home Energy Assistance Program
 - Referrals from other Community Action programs
 - Referrals from other nonprofits and local government

The process, step 2

- Eligibility
 - Priority populations
 - Income verification
 - Verification of housing type
 - Energy bill analysis
 - Determination of energy burden
 - Securing a landlord agreement



Customer


PUGET SOUND ENERGY

The Energy To Do Great Things

Page 1 of 1

STATEMENT SUMMARY AS OF DEC 13, 2010

Account No. 777-962-317-7

Balance as of last billing

Account Balance

Balance Forward

\$86.04CR

\$86.04CR

Current Charges

\$176.62

CURRENT TOTAL AS OF DEC 13, 2010

\$90.58

Statement Due Date Jan 04, 2011

AMOUNT DUE THIS STATEMENT

\$90.58

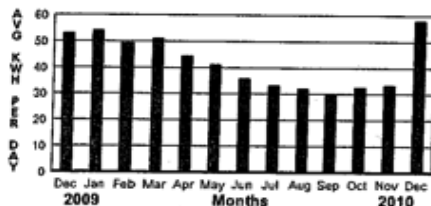
Electric Detail:

BELLINGHAM

Rate/ Dates	Meter Number	Pres Read	Prev Read	Pres Date	Prev Date	Mult	KWH (Usage)	Bill Demand	KVAR Hours	Code	Amount	
17E	U012427912	74571	72891	12/10	11/10	1	1680			ACTL		
11/12/10 12/10/10											Basic Charge	\$7.25
11/12/10 12/10/10							600 KWHs @ \$0.085576 Per KWH				Energy Charge	\$51.35
11/12/10 12/10/10							1,080 KWHs @ \$1.103581 Per KWH				Energy Charge	\$111.85
11/12/10 12/10/10							1,680 KWHs @ \$0.004617 Per KWH				Electric Conservation Program Charge	\$7.76
11/12/10 12/10/10							1,680 KWHs @ \$0.00 Per KWH				Power Cost Adjustment	\$0.00
11/12/10 12/10/10							1,680 KWHs @ \$0.006292CR Per KWH				Energy Exchange Credit	\$10.57CR
11/12/10 12/10/10							1,680 KWHs @ \$0.00 Per KWH				Wind Power Production Credit	\$0.00
11/12/10 12/10/10							1,680 KWHs @ \$0.002626CR Per KWH				Renewable Energy Credit	\$4.41CR
11/12/10 12/10/10							1,680 KWHs @ \$0.00374CR Per KWH				Merger Credit	\$0.83CR
11/12/10 12/10/10							1,680 KWHs @ \$0.002684 Per KWH				Regulatory Asset Tracker	\$4.51
11/12/10 12/10/10							\$167.11 @ \$0.0569 Per Dollar				Effect Of Bellingham City Tax	\$9.51
											Current Electricity Charges	\$176.62

A late fee of 1% will apply to overdue charges, if any. Please see the reverse side for details on late payment charges.

A 3.873% state utility tax is included in electric rates charged.



ENERGY USAGE COMPARISON

For Bill Period	This Year	Last Year	Change
Nov-Dec			
No. of days	29	30	-1
KWH use	1680	1587	93
Avg. KWH use per day	57.9	52.9	5
Avg. temp. per day	39F	42F	-3F

For information, emergencies, to report an outage or for changes to your account, please call 1-888-225-5773.

When paying in person, please present both portions. When mailing remittance, please mail to Puget Sound Energy, BOT-01H, P.O. Box 91269, Bellevue, WA 98009-9269

Use detach here and return this portion with your payment

BELLINGHAM



Account: 777-962-317-7

Current Bill Due Date
Jan 04, 2011

Total Amount Due

\$90.58

Yes, I want to give \$ _____ to the Warm Home Fund.

Please make checks payable to
Puget Sound Energy

038154 1 AV .335 P0M6JU **C083



BELLINGHAM WA 98226-6710

Puget Sound Energy
BOT-01H
P.O. Box 91269
Bellevue, WA 98009-9269

0803598

777960721

0001 01 00007779623177 000000017662 000000009058





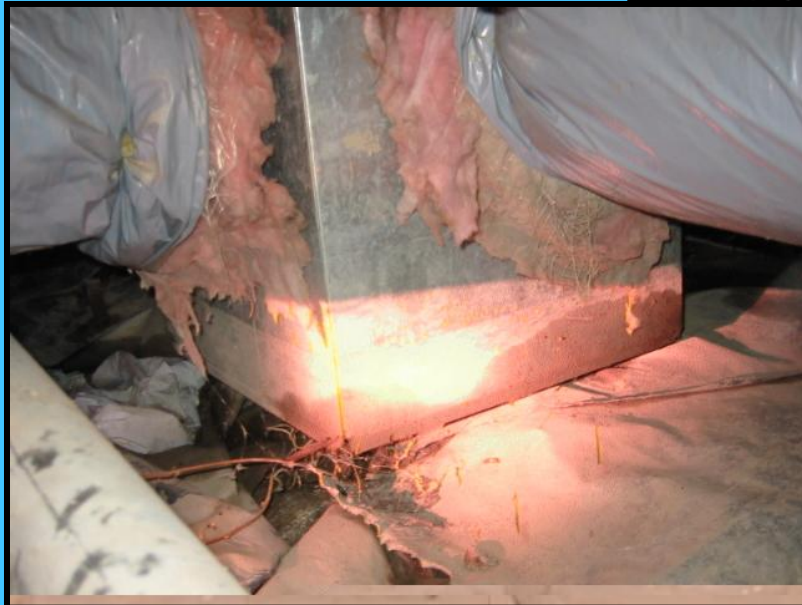


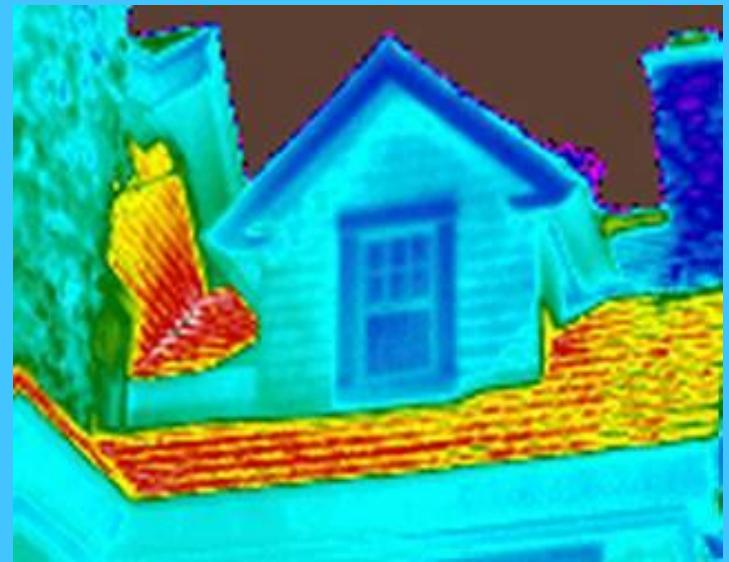
The process, step 3

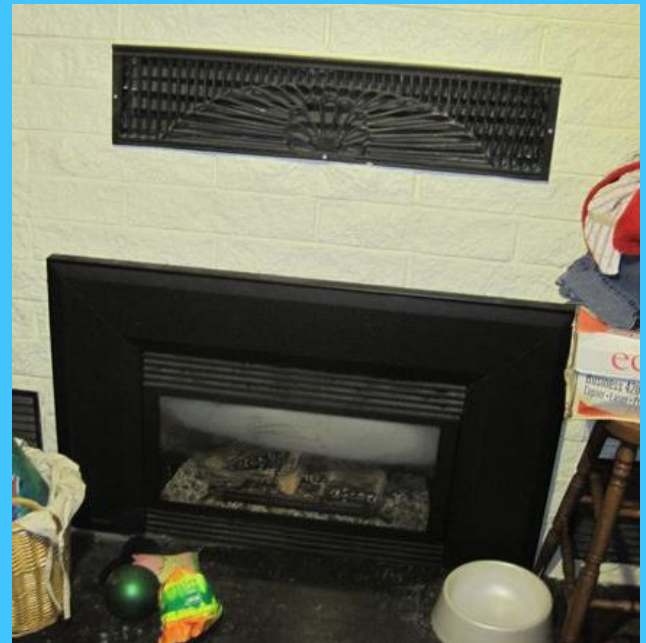
- The weatherization home audit
 - Auditor interviews client resident
 - Auditor performs a visual inspection of entire home for insulation levels and necessary repairs
 - Performs diagnostic testing
 - Fan door test for air leakage
 - Furnace testing for safety and efficiency
 - Duct leakage testing



Leaky Ducts

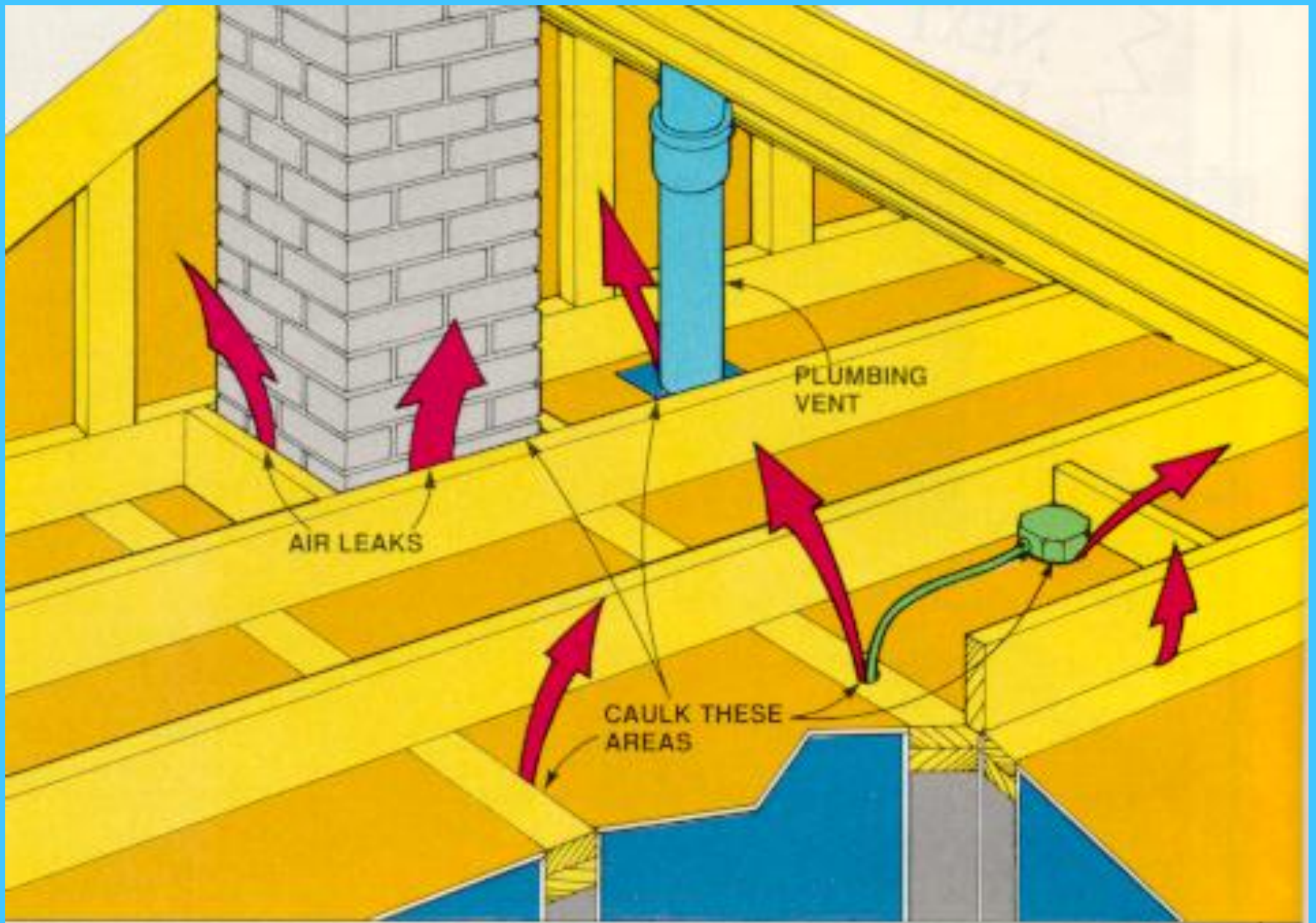




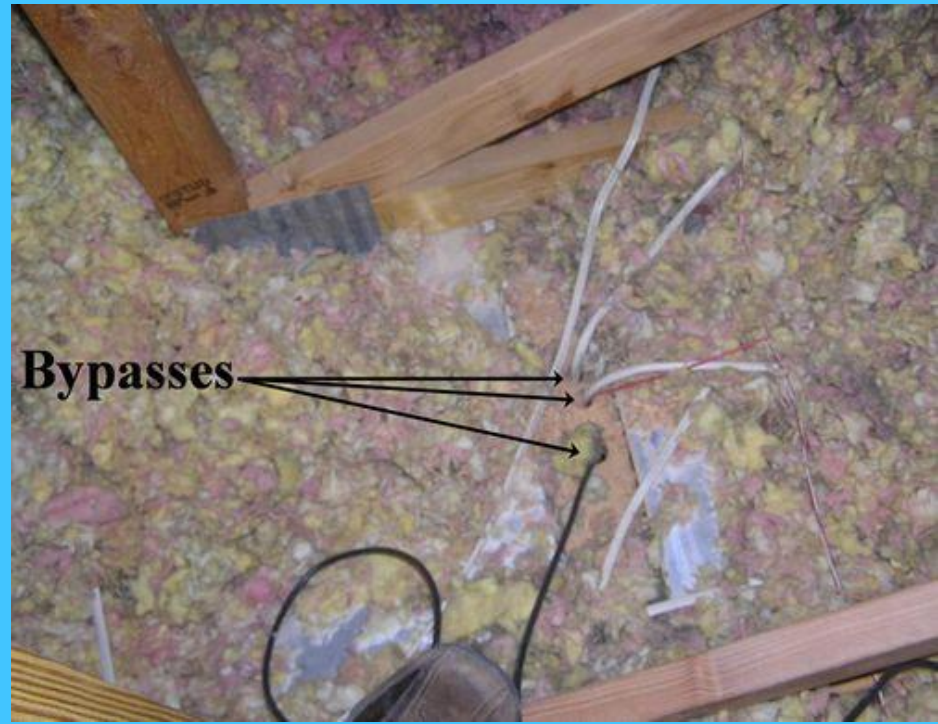
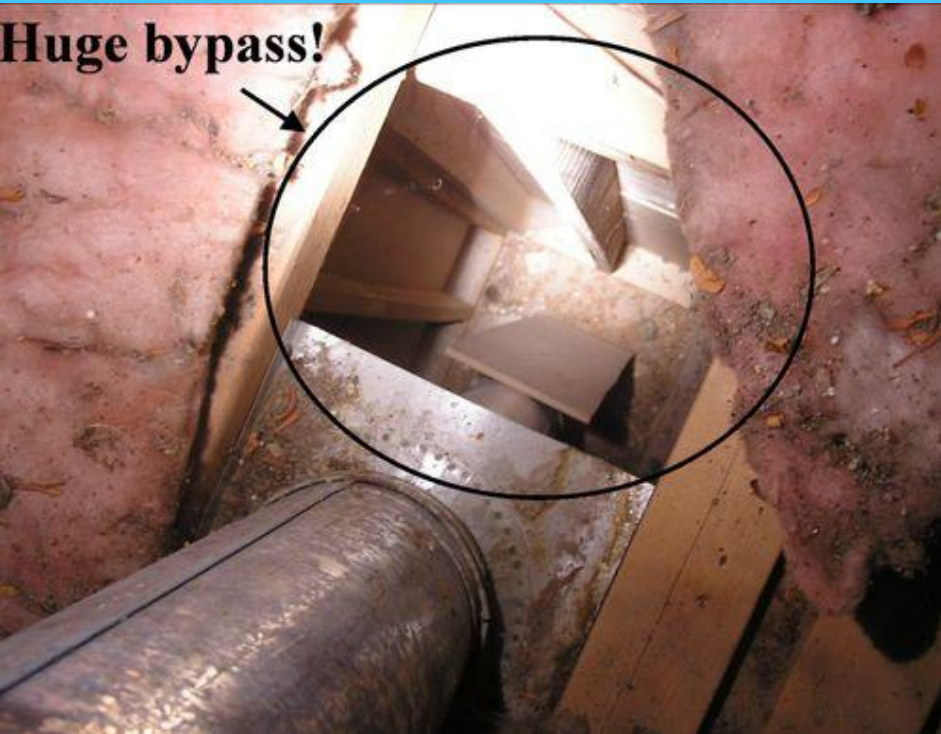


The process, step 4

- Auditor develops scope of work
 - Auditor enters information in computerized audit tool or utilizes approved matrix to determine savings to investment ratios
 - Determines appropriate funding sources
 - Auditor solicits subcontractor bids as needed, develops project budget
 - Confirms scope with client and landlord.









The process, step 5

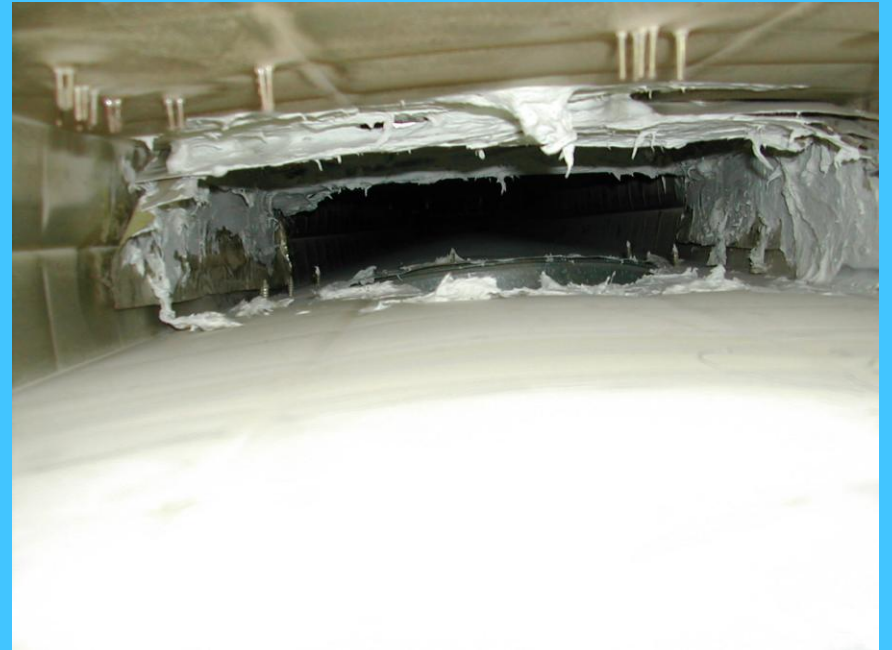


- Perform the retrofit
 - Some agencies have their own crews, some utilize contractors and some use both
 - Some agencies do annual contracts and some contract by the job
 - Agencies subcontract for specialized trades:
 - Electrical
 - Plumbing
 - HVAC
 - Lead or asbestos inspection and mitigation



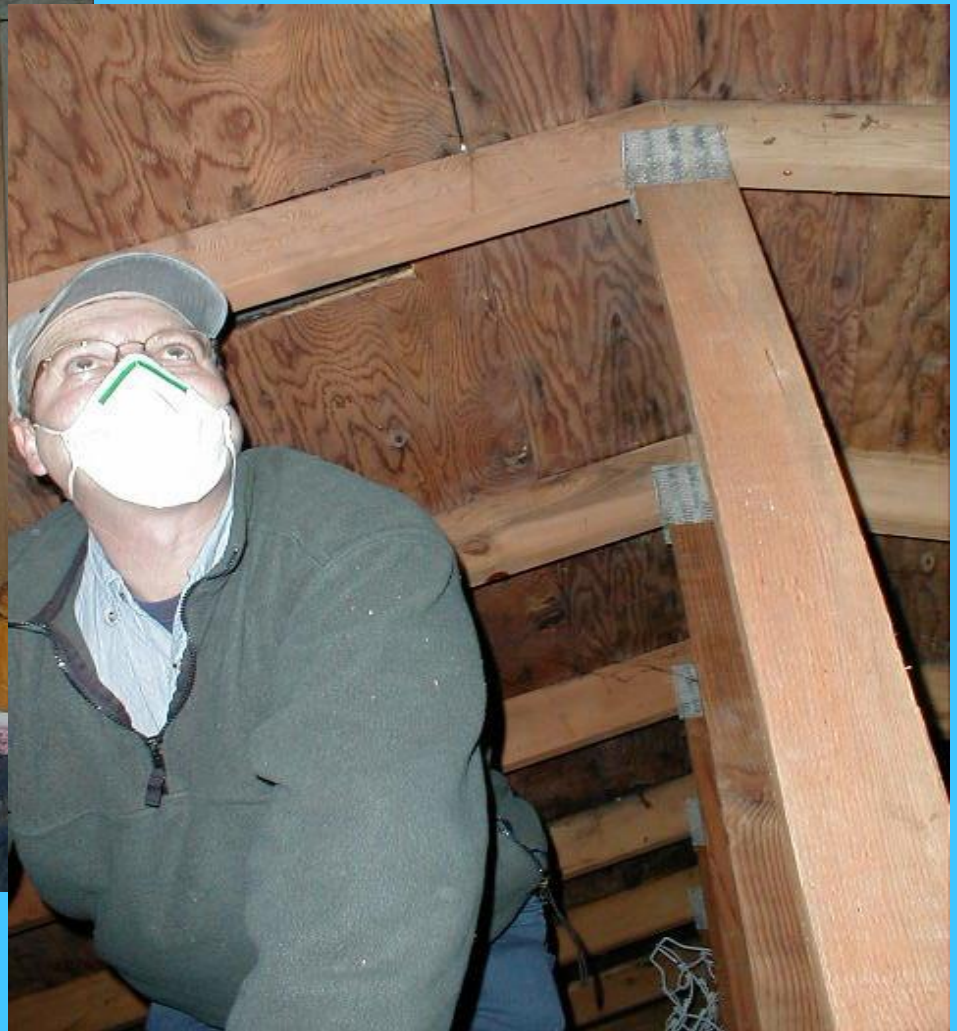






The process, step 6

- Inspection / quality control
 - In-progress inspections by agency
 - Inspections of specialty contractor work by agency before payment
 - Final inspection (100%) including performance testing by agency, and client satisfaction signed off
 - Program monitoring by State of WA Dept. of Commerce (10-20%) including performance testing, file review, fiscal monitoring





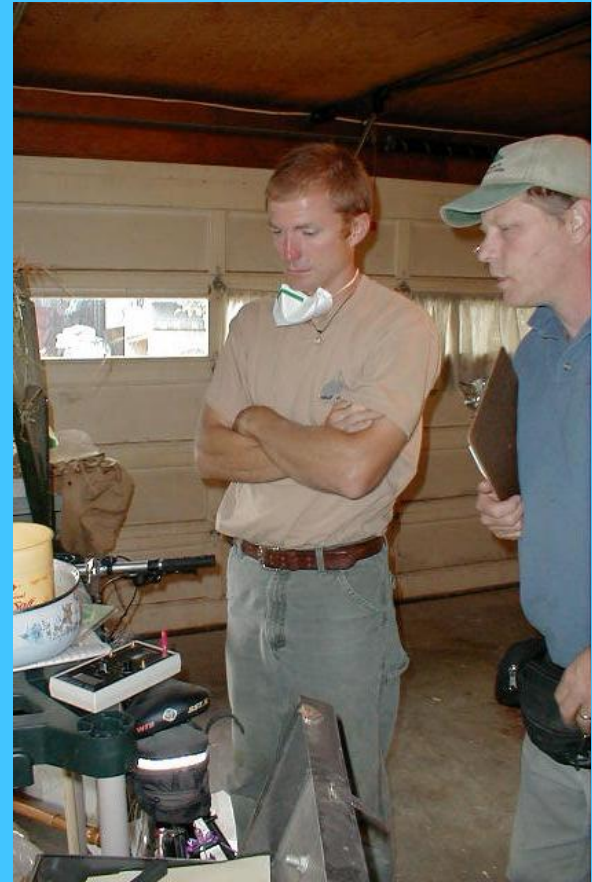


The process, step 7

- Project closure
 - Data submission in Washington Information Data Systems (WIDS) and utility data systems or reporting
 - Agency vouchers Commerce and utilities for work performed

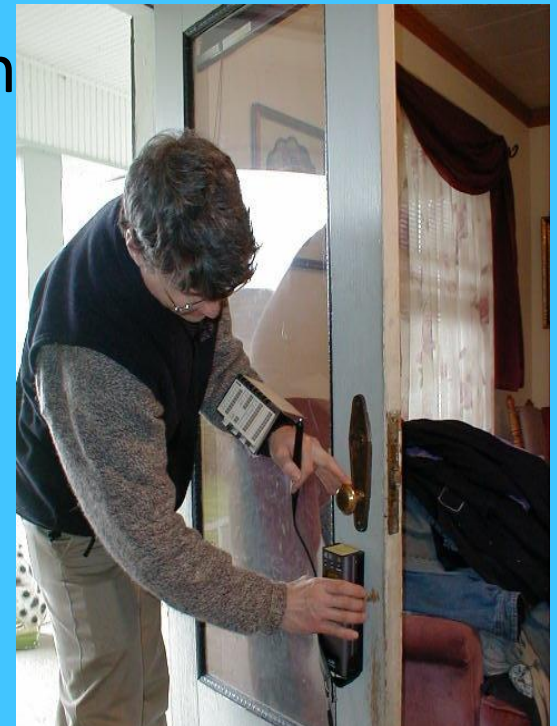
Qualifications

- All auditors and inspectors must be Building Performance Institute certified as Building Analysts
- Agency staff are trained in identification of mold, lead based paint and asbestos hazards
- Commerce and agencies collaborate to provide training through the Peer Circuit Rider project and the Building Performance Center in Bellingham, Lacey and Spokane



Community Action Connection

- Besides weatherization low income households receive other appropriate services including:
 - Energy conservation education
 - Energy bill assistance
 - More extensive home repairs, loans
 - Job training and placement
 - Food assistance
 - Community voice mail
 - Early learning programs



THE PROMISE OF COMMUNITY ACTION

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

