

Kristin L. Jacobson, Counsel
Office: (707) 816-7583
Fax: (415) 684-7339
Email: Kristin.l.jacobson@sprint.com

April 13, 2011

Mr. Jing Liu
Washington Utilities & Transportation Commission
P.O. Box 47250
1300 S. Evergreen Park Drive, SW
Olympia, WA 98504-7250

RE: Virgin Mobile's Response, Per Conditions #12 and #14 of the ETC Designation Approval

Dear Jing:

This correspondence is in reference to Virgin Mobile's annual compliance filing obligation, per Conditions #12 and #14 of Order 1 in docket UT-100203, granting ETC designation. Virgin Mobile launched Lifeline service in Washington during the last week of December 2010, but did not sign-up its first customer until January 2011. Accordingly, there is no customer record information, nor any customer complaint information to report to the WUTC for the 2010 calendar year.

Please feel free to contact me with any questions or concerns you may have regarding this response.

Very truly yours,

/s/ *Kristin L. Jacobson*

Kristin L. Jacobson