MEMORANDUM

February 1, 2006

TO: Gene Eckhardt, Regulatory Services Assistant Director,

Transportation and Water Section

FROM: Lori D. Kanz, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit

Application No. P-79357 Docket No. TV-050218

Pride Van Lines, Inc. 8904 232nd Street East Graham, WA 98338

Discussion

On February 10, 2005, Pride Van Lines, Inc., filed Application No. P-79357 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61722 since March 25, 2005.

Application No. P-79357 appeared on the Commission's April 4, 2005, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Mr. Donald P. Emery, President and 49 percent owner, and Frances E. Emery, Secretary and 51 percent owner, of Pride Van Lines, Inc. have 20 years experience with local and long distance household goods moves. Neither Donald nor Frances Emery have been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Leon Macomber completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Macomber found the company in general compliance and November 1, 2005, he recommended the applicant be considered for permanent authority.

Pride Van Lines, Inc. February 1, 2006 Page 2

Pride Van Lines, Inc., is registered with the Secretary of State and holds a valid UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

The Commission received no customer complaints regarding this company's service during the review period. Two customer survey questionnaires were returned to the Commission regarding Pride Van Lines, Inc. The surveys indicated that the customers were satisfied with the company's service and would use them in the future.

Recommendation

P-79357 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79357 without hearing and reissue Permit No. HG-61722 to Pride Van Lines, Inc., as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.