CERTIFICATE OF SERVICE

I hereby certify that I have this day served this document upon all parties of record in this proceeding, by the method indicated below, pursuant to WAC 480-07-150.

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DATED at Seattle, Washington, this 21st day of November, 2012.

Deanna L. Schow

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Exhibit 1

Docket No. TG-120033 - Vol. II

In the Matter of the Application of Waste Management of Washington, Inc.

August 8, 2012



1411 Fourth Avenue, Suite 820 • Seattle, Washington 98101

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BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In Re Application of)

WASTE MANAGEMENT OF) Docket No. TG-120033

WASHINGTON, INC.)

d/b/a WM Healthcare Solutions)

of Washington)

HEARING, VOLUME II

Pages 24 - 101

ADMINISTRATIVE LAW JUDGE GREGORY J. KOPTA

2:40 P.M. AUGUST 8, 2012

Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive Southwest Olympia, Washington 98504-7250

REPORTED BY: SHERRILYN SMITH, CCR# 2097

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- 1 to poke around in Stericycle's financial information,
- 2 to essentially audit the annual report and audit
- 3 Stericycle's compliance with its rates, on the theory
- 4 that somehow Stericycle is overearning and hiding
- 5 profits and so on and so forth. There's not a shred
- 6 of basis for that. So on relevance grounds and on
- 7 burdensomeness grounds, we continue to object.
- JUDGE KOPTA: I am also going to deny
- 9 the request to compel any kind of additional response
- 10 to this data request. I have no reason to doubt the
- 11 declaration that Stericycle does not maintain this in
- 12 the ordinary course of its business. I don't think
- 13 discovery is an appropriate means of getting them to
- 14 create documents, it's to get copies of documents.
- 15 Whether or not they should, whether or not it's a good
- 16 business practice, is not something that's before me
- 17 and not something at issue in this proceeding.
- I also find that it is of marginal relevance,
- 19 because unless Stericycle is putting at issue in this
- 20 docket its profitability, as I read the statute, one
- 21 of the factors that the Commission needs to consider
- 22 is -- I'm going to read it: The present service and
- 23 the costs thereof for the contemplated area to be
- 24 served.
- 25 Cost, not profitability. I think information

- 1 about costs is certainly relevant, the current
- 2 services that are provided is certainly relevant. But
- 3 getting more into financial information, I don't
- 4 think, and I'm not going to allow, at least at this
- 5 stage, a dispute over extraneous issues, which is what
- 6 I consider this to be.
- 7 I will say, however, that I am taking
- 8 Stericycle's representations as to what it intends to
- 9 present on its face. If, however, there is testimony
- 10 filed that touches on profitability or anything that a
- 11 price-out would be germane to, then I will certainly
- 12 entertain a motion to strike based on my ruling here.
- 13 It works both ways.
- Data Request No. 7. Ms. Goldman?
- MS. GOLDMAN: Yes, thank you.
- Well, unfortunately we kind of get into a he
- 17 said, she said on this one. I must say that, as I
- 18 have indicated in my exchange with Mr. Johnson, that I
- 19 have copied all the other parties on, my typical
- 20 approach to discovery disputes and discovery
- 21 conferences is to document what happened. I told him
- 22 this. I think it serves everybody well, so everybody
- is on the same page, and we are all in agreement as to
- 24 what we said and what we agreed to do. In this case,
- 25 that certainly proved to be a useful tool.

- 1 22, which --
- 2 MR. JOHNSON: 18, I think we already
- 3 addressed, Your Honor.
- 4 JUDGE KOPTA: All right. That's right,
- 5 we did.
- 6 MR. JOHNSON: But I think you are
- 7 correct, it's 20 through 22.
- JUDGE KOPTA: Okay.
- 9 MR. JOHNSON: And those deal with this
- 10 issue of using recycling discounts to --
- JUDGE KOPTA: Right. And again --
- 12 MR. JOHNSON: -- induce service switch.
- JUDGE KOPTA: Yes, I think you addressed
- 14 that had in your opening comments as well. I don't
- 15 need to hear anything more on that. I think that
- 16 that's farther afield than we are going here.
- 17 If you have concerns about what Waste
- 18 Management is doing, you can always file a complaint.
- 19 This is not an opportunity to provide every problem or
- 20 objection you have to what Waste Management is doing.
- 21 I'm not going to allow us to fall that far afield, so
- 22 I'm denying this, the motion as to 20 through 22.
- MR. JOHNSON: So, Your Honor, just so
- 24 that I understand your ruling. This goes directly to
- 25 regulatory fitness, if they are violating the tariff

- 1 JUDGE KOPTA: I know where you are
- 2 coming from, and I understand --
- 3 MR. JOHNSON: Let me just add one little
- 4 wrinkle that perhaps you haven't heard about yet.
- 5 Under RCW 81.77.040 if you read far enough
- 6 down, you find that the Commission has the authority
- 7 to issue certificates with conditions. It is my
- 8 thought that regulatory fitness is certainly an issue.
- 9 But if there is evidence presented at the hearing that
- 10 an applicant is engaged in some kind of activity that
- is contrary to the statute and the Commission's rules,
- 12 that even if the Commission ultimately determines that
- 13 the application should be granted, that it has the
- 14 ability, and in fact in that case, it should attach
- 15 conditions.
- And I think this would go back to like the
- 17 Ryder case, which I was also involved in, where
- 18 Stericycle was dinged for a particular agreement with
- 19 a subsidiary of the Washington Hospital Association,
- 20 and was required to change the practice, you know, in
- 21 an order issued in an application case.
- 22 So that is where I am coming from, both
- 23 regulatory fitness and the notion that this is a
- 24 proper subject for a condition if the Commission so
- 25 chooses.

	Page 101
1	CERTIFICATE
2	
3	STATE OF WASHINGTON
4	COUNTY OF KING
5	
б	I, Sherrilyn Smith, a Certified
7	Shorthand Reporter in and for the State of Washington,
8	do hereby certify that the foregoing transcript is
9	true and accurate to the best of my knowledge, skill
10	and ability.
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15	Shewityn Smith
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17	SHERRILYN SMITH
18	
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Exhibit 2

Transcript of the Testimony of

Jeffrey Norton

October 15, 2012

In the Matter of the Application of Waste Management of Washington

No. TG-120033



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BEFORE THE WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Application of))
WASTE MANAGEMENT OF WASHINGTON, INC., D/B/A WM HEALTHCARE) Docket No. TG-120033
SOLUTIONS OF WASHINGTON) Order 05)
For an Extension of Certificate)
G-237 for a Certificate of Public)
Convenience and Necessity to)
Operate Motor Vehicles in)
Furnishing Solid Waste Collection)
Service)

DEPOSITION OF JEFFREY NORTON

October 15, 2012

Seattle, Washington

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1	Q	And this exhibit is the two different contracts; right?
2	A	Correct.
3	Q	One for recycling and one for medical waste?
4	A	There's actually three.
5	Q	Okay. Where did I what's the
6	A	It's for reporting and using our customer reporting tool.
7	Q	Okay. That's not an addendum to another one; that's a
8		separate agreement?
9	A	Correct.
10	Q	And it's your understanding that these are effective even
11		though they don't have the Waste Management signature on
12		them; correct?
13	A	Correct.
14	Q	What were Northwest Hospital's recycling rates before
15		this contract?
16	A	I believe they were \$130 or so per haul, and that's it.
17	Q	And they didn't have this \$40 a time rebate?
18	A	That's correct.
19	Q	What is that? Explain it to me. I don't understand what
20		it is.
21	A	That so rebate in this term is buying their
22		commodities, in effect. We were in a competition with
23		other recyclers that wanted their recyclables, and this
24		was a competitive rate to as long as they kept the
25		commodities that they wanted in their single stream

1		compactor that we would pay them.
2	Q	So instead of getting them for free, you would pay them
3		back for them?
4	A	That's correct. But we still charged them a haul charge,
5		correct.
6	Q	And this was a renewal of an existing contract, this
7		recycling contract?
8	A	That's correct.
9	Q	Okay. And was it renewed before the end of the term of
10		the agreement?
11	A	I don't know.
12	Q	You negotiated both of these or all of these
13		agreements; is that correct?
14	A	I did, yes.
15	Q	I believe you testified in your testimony that you had
16		had discussions with Northwest about moving their
17		regulated medical waste to Waste Management?
18	A	Correct.
19	Q	How were you trying to get them to do that? What was
20		your sales point with Northwest?
21	A	New containers, and our rates are a little bit were a
22		little bit less when I first started talking to them.
23		And we were already providing certain services on-site,
24		and they were happy with our services.
25		That's it.

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1	STATE OF WASHINGTON) I, Karmen M. Knudson, CCR, RPR, CRR,) ss a certified court reporter in
2	County of Pierce) the State of Washington, do hereby certify:
3	
4	That the foregoing deposition of JEFFREY NORTON
5	was taken before me and completed on October 15, 2012, and thereafter was transcribed under my direction; that the
6	deposition is a full, true and complete transcript of the testimony of said witness, including all questions, answers,
7	objections, motions and exceptions;
8	That the witness, before examination, was by me duly sworn to testify the truth, the whole truth, and
9	nothing but the truth, and that the witness reserved the right of signature;
10	That I am not a relative, employee, attorney or
11	counsel of any party to this action or relative or employee of any such attorney or counsel and that I am not
12	financially interested in the said action or the outcome thereof;
13	That I am herewith securely sealing the said
14	deposition and promptly delivering the same to Attorney Jared Van Kirk.
15	IN WITNESS WHEREOF, I have hereunto set my
16	signature on October 19, 2012.
17	
18	
19	
20	S. MDTC4
21	To sweet
22	Karman M. Knudson (GR. BB) (BB
23	Karmen M. Knudson, CCR, RPR, CRR Certified Court Reporter No. 1935.
24	
25	

Exhibit 3

Christopher Dunn

In the Matter of the Application of Waste Management of Washington, Inc.

November 2, 2012



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Christopher Dunn - 11/2/2012

Page 1 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION In Re Application of WASTE MANAGEMENT OF WASHINGTON, INC. d/b/a WM Healthcare Solutions) Docket No. TG-120033 of Washington 720 4th Ave. Ste 400 Kirkland, WA 98033-8136 DEPOSITION UPON ORAL EXAMINATION OF CHRISTOPHER DUNN Taken at 315 Fifth Avenue South, Suite 1000 Seattle, Washington DATE TAKEN: November 2, 2012 REPORTED BY: KATHLEEN HAMILTON, RPR, CRR, CCR 1917

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Christopher Dunn - 11/2/2012

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- 1 A. I mean, at this time that's all I can recall.
- Q. And when you say "we," who do you mean?
- 3 A. Usually if we're looking at things, we discuss it as a
- 4 group between myself, Mike Philpott.
- Q. And that's the group, you and Mike Philpott?
- 6 A. That may not include everybody, but it's usually a
- 7 conversation since we're in the same office together.
- 8 Q. And so when you and Mr. Philpott discuss the
- 9 incinerate containers, what was the gist of that conversation?
- 10 A. We talked about, you know, the amount of trucking to
- 11 Salt Lake City, for example, and where we thought we'd be at
- 12 for our gross margin in regards to the current rates versus the
- 13 current costs.
- Q. And that discussion about the gross margin was looking
- 15 specifically and only at the incinerate containers?
- 16 A. At that time.
- 17 Q. What does gross margin mean?
- 18 A. Cost versus revenue.
- 19 Q. So if I do the math right, I take revenue and subtract
- 20 costs and get gross margin?
- 21 A. Yes.
- Q. And is gross margin the same thing as profit?
- 23 A. I would suppose so.
- Q. Who handles the accounting functions for Stericycle?
- 25 And I will remind you here that when I say Stericycle, I mean

Page 130 1 CERTIFICATE 2. 3 STATE OF WASHINGTON COUNTY OF KING 4 5 6 I, Kathleen Hamilton, a Certified Shorthand Reporter and Notary Public in and for the State of Washington, do hereby 7 8 certify that the foregoing transcript of the deposition of 9 CHRISTOPHER DUNN, having been duly sworn, on NOVEMBER 2, 2012, is true and accurate to the best of my knowledge, skill and 10 11 ability. 12 IN WITNESS WHEREOF, I have hereunto set my hand and seal this 12TH day of NOVEMBER, 2012. 13 14 15 16 17 18 19 20 KATHLEEN HAMILTON, RPR, CRR, CCR 21 My commission expires: 22 23 APRIL 2014 24