



Avista Corp.

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Toll Free 800-727-9170

VIA – Electronic Mail

July 18, 2012

Dave Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
PO Box 47250
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

Re: Docket Nos. UE-120436 and UG-120437 – Customer Notice

Dear Mr. Danner:

In compliance with WAC 480-100-198 and 480-90-198, Avista Utilities submits for filing a copy of the customer notice in the above referenced Dockets. The notice was prepared consistent with WAC 480-100-197 and includes the information required by WAC 480-100-194(4). Avista serves approximately 236,623 electric and 149,161 natural gas customers in the state of Washington that may be affected by the proposed rate increase. The customer notice will be posted to the Company's website and will be included in customer bills starting no later than August 2, 2012. All customers will have received the bill insert after the 30-day bill cycle is complete, approximately two weeks prior to the public meetings scheduled for September 27th and 28th, 2012. The Company will release to the media (radio, television, and newspapers) the information related to the upcoming public hearings.

Also, attached is a copy of the Company's news release sent out on April 2, 2012, coincident with the Company's filing. In compliance with WAC 480-90-193(1) and WAC 480-100-193(1), the Company posted the proposed changes to its tariffs for public inspection and review on its website: <http://www.avistautilities.com/services/energypricing/wa/Pages/default.aspx>, and will provide access via request by telephone or mail

July 18, 2012

Page 2

The attached notice has been reviewed by Commission Staff and Public Counsel.

Please direct any questions on this matter to myself at (509) 495-4975 or Patrick Ehrbar at (509) 495-8620.

Sincerely,

A handwritten signature in cursive script that reads "Linda Gervais".

Manager, Regulatory Policy

Avista Utilities

509-495-4975

linda.gervais@avistacorp.com