



TELUS Regulatory Affairs
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VIA E-mail: records@utc.wa.gov

November 2, 2021

**Amanda Maxwell, Executive Director and Secretary
Washington Utilities and Transportation Commission
ATTN: Records Center (Docket UT-072149)
PO Box 47250
Olympia, WA 98504-7250
USA**

RE: Docket UT-072149: Annual Compliance Washington Administrative Code 480-120-414

Secretary Maxwell,

Please find the current emergency and non-emergency contact information for TELUS Communications (U.S.) Inc. (UBI 603-248-429), as requested by the Washington Utilities and Transportation Commissions ("UTC") staff in the above referenced docket.

Should you have any questions or require further clarification, please do not hesitate to contact me at the information above.

Respectfully submitted,

TELUS Communications (U.S.) Inc.

Erin Emmott
President

Cc: Rebecca Beaton (rebecca.beaton@utc.wa.gov)

1. Company Name: TELUS Communications (U.S.) Inc.
2. Services Provided: Interstate and International data and related communications services
3. Emergency Plan: YES
4. Emergency Plan on File with the UTC? NO
5. Company network operations center? YES
6. Network operations center location: CANADA
7. Regulatory Contact
 - a. Name: Erin Emmott
 - b. 24 Hour (Y/N): N
 - c. Title: President
 - d. Address: c/o Legal Services
510 West Georgia Street
Vancouver BC Canada V6B 0M3
 - e. Email: Erin.Emmott@telus.com
 - f. Telephone: (202) 536-3160
 - g. Mobile: (780) 868-3563
8. Primary Emergency Contact
 - a. Name: Brian Lakey
 - b. 24 Hour (Y/N) N
 - c. Title: VP – Service Reliability & AI
 - d. Address: 10035 102nd Avenue, NW, Floor 12
Edmonton, AB T5J 0E5, CANADA
 - e. Email: Brian.Lakey@telus.com
 - f. Telephone: (780) 508-2300
 - g. Mobile (780) 718-2413
9. Alternative Emergency Contact
 - a. Name: Fatima Kassamali
 - b. 24 Hour (Y/N) N
 - c. Title: Director, Network Assurance
 - d. Address: 10035 102nd Avenue, NW, Floor 10
Edmonton, AB T5J 0E5, CANADA
 - e. Email: Fatima.Kassamali@telus.com
 - f. Telephone: 780-508-2462
 - g. Mobile: 780-218-8282
10. Network Operations (7x24x365): (877) 419-7227 (will engage the appropriate team members)
11. 24-hour Emergency contact: (877) 419-7227 (will engage the appropriate team members)