



**Performance Results
Washington
April 2008 - March 2009
Qwest's Performance Assurance Plans (PAPs)**

[Click Here for Public Document on the Web](#)

| PID Description | Month | CLEC | | CLEC Result | Standard Deviation | Qwest | | Q Result | Modified Z | Parity | |
|---|---|---------------|-------------|-------------|--------------------|-----------|-------------|----------|------------|----------|----------|
| | | Numerator | Denominator | | | Numerator | Denominator | | | | |
| BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity | March 2009 | 18291157 | 7354654 | 2.49 | 0.55 | 5389329 | 1790078 | 3.01 | -191.01 | (117.13) | |
| | February 2009 | 16287274 | 6558516 | 2.48 | 0.6 | 5312415 | 1620215 | 3.28 | -210.85 | (129.19) | |
| | January 2009 | 18552219 | 7287053 | 2.55 | 0.6 | 7824136 | 1913064 | 4.09 | -303.61 | (185.58) | |
| | December 2008 | 22598863 | 8716131 | 2.59 | 0.68 | 8280174 | 2480659 | 3.34 | -243.20 | (148.85) | |
| | November 2008 | 17998216 | 7091474 | 2.54 | 0.61 | 6201856 | 1788790 | 3.47 | -243.84 | (149.24) | |
| | October 2008 | 22380913 | 8769956 | 2.55 | 0.61 | 7397125 | 2086184 | 3.55 | -267.45 | (163.60) | |
| | September 2008 | 22224109 | 8589282 | 2.59 | 0.6 | 7630726 | 2226402 | 3.43 | -250.82 | (153.49) | |
| | August 2008 | 18206447 | 7023586 | 2.59 | 0.55 | 8276855 | 2309215 | 3.58 | -283.26 | (173.21) | |
| | July 2008 | 14898721 | 7336322 | 2.03 | 0.73 | 8637856 | 2499589 | 3.46 | -462.95 | (282.45) | |
| | June 2008 | 10989173 | 6916920 | 1.59 | 0.63 | 9113013 | 2306482 | 3.95 | -603.48 | (367.89) | |
| | May 2008 | 10854861 | 7171909 | 1.51 | 0.76 | 7869284 | 2344508 | 3.36 | -553.46 | (337.48) | |
| | April 2008 | 11911451 | 7946961 | 1.5 | 0.69 | 9241010 | 2682488 | 3.44 | -630.93 | (384.58) | |
| | BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95 | March 2009 | 45076019 | 45076053 | 100.00% | 0.0009 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | | February 2009 | 40404140 | 40404167 | 100.00% | 0.0008 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| January 2009 | | 36163528 | 36163528 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| December 2008 | | 43942399 | 43942790 | 100.00% | 0.003 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| November 2008 | | 40308420 | 40308447 | 100.00% | 0.0008 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| October 2008 | | 48405416 | 48405965 | 100.00% | 0.0034 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| September 2008 | | 44786316 | 44786316 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| August 2008 | | 48511050 | 48511050 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| July 2008 | | 50041222 | 50041942 | 100.00% | 0.0038 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| June 2008 | | 43772635 | 43772770 | 100.00% | 0.0018 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| May 2008 | | 48082135 | 48082519 | 100.00% | 0.0028 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| April 2008 | | 48671052 | 48671334 | 100.00% | 0.0024 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity | | March 2009 | 4645824 | 1889007 | 2.46 | 0.54 | 5389329 | 1790078 | 3.01 | -160.67 | (98.68) |
| | | February 2009 | 4518455 | 1699151 | 2.66 | 0.67 | 5312415 | 1620215 | 3.28 | -131.22 | (80.78) |
| | January 2009 | 4867468 | 1782758 | 2.73 | 0.68 | 7824136 | 1913064 | 4.09 | -208.64 | (127.84) | |
| | December 2008 | 5717413 | 1960229 | 2.92 | 0.81 | 8280174 | 2480659 | 3.34 | -103.52 | (63.93) | |
| | November 2008 | 4956683 | 1769548 | 2.8 | 0.73 | 6201856 | 1788790 | 3.47 | -137.93 | (84.86) | |
| | October 2008 | 6683650 | 2384571 | 2.8 | 0.71 | 7397125 | 2086184 | 3.55 | -162.45 | (99.77) | |
| | September 2008 | 6319790 | 2236516 | 2.83 | 0.71 | 7630726 | 2226402 | 3.43 | -142.72 | (87.77) | |
| | August 2008 | 1205490 | 405665 | 2.97 | 0.71 | 8276855 | 2309215 | 3.58 | -77.94 | (48.38) | |
| | July 2008 | 1208819 | 398532 | 3.03 | 0.7 | 8637856 | 2499589 | 3.46 | -58.95 | (36.84) | |
| | June 2008 | 1075133 | 366772 | 2.93 | 0.73 | 9113013 | 2306482 | 3.95 | -111.42 | (68.74) | |
| | May 2008 | 129400 | 43960 | 2.94 | 0.7 | 7869284 | 2344508 | 3.36 | -19.38 | (12.78) | |
| | April 2008 | 1227 | 406 | 3.02 | 0.76 | 9241010 | 2682488 | 3.44 | -1.95 | (2.19) | |
| | BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity | March 2009 | 13645333 | 5465647 | 2.5 | 0.55 | 5389329 | 1790078 | 3.01 | -181.49 | (111.34) |
| | | February 2009 | 11768819 | 4859365 | 2.42 | 0.56 | 5312415 | 1620215 | 3.28 | -219.67 | (134.55) |
| January 2009 | | 13684751 | 5504295 | 2.49 | 0.55 | 7824136 | 1913064 | 4.09 | -305.24 | (186.57) | |
| December 2008 | | 16881450 | 6755902 | 2.5 | 0.61 | 8280174 | 2480659 | 3.34 | -265.48 | (162.40) | |
| November 2008 | | 13041533 | 5321926 | 2.45 | 0.53 | 6201856 | 1788790 | 3.47 | -258.29 | (158.03) | |
| October 2008 | | 15697263 | 6385385 | 2.46 | 0.53 | 7397125 | 2086184 | 3.55 | -282.69 | (172.86) | |
| September 2008 | | 15904319 | 6352766 | 2.5 | 0.53 | 7630726 | 2226402 | 3.43 | -266.39 | (162.95) | |
| August 2008 | | 17000957 | 6617921 | 2.57 | 0.53 | 8276855 | 2309215 | 3.58 | -287.72 | (175.92) | |
| July 2008 | | 13689902 | 6937790 | 1.97 | 0.69 | 8637856 | 2499589 | 3.46 | -478.18 | (291.71) | |

| | | | | | | | | | | |
|--|----------------|----------|---------|---------|--------|----------|----------|--------|---------|----------|
| | June 2008 | 9914040 | 6550148 | 1.51 | 0.53 | 9113013 | 2306482 | 3.95 | -618.37 | (376.94) |
| | May 2008 | 10725461 | 7127949 | 1.5 | 0.75 | 7869284 | 2344508 | 3.36 | -555.68 | (338.83) |
| | April 2008 | 11910224 | 7946555 | 1.5 | 0.69 | 9241010 | 2682488 | 3.44 | -630.95 | (384.59) |
| BI-2 Invoices Delivered within 10 Days All Parity by Design | March 2009 | 1175 | 1175 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1170 | 1172 | 99.83% | 0.0413 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1368 | 1369 | 99.93% | 0.027 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1164 | 1164 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1165 | 1166 | 99.91% | 0.0293 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1411 | 1411 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1086 | 1086 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1271 | 1271 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1290 | 1290 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1084 | 1084 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1295 | 1295 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 1131 | 1131 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98 | March 2009 | 2606552 | 2607164 | 99.98% | 0.0153 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | February 2009 | 2600669 | 2600857 | 99.99% | 0.0085 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | January 2009 | 2571088 | 2572137 | 99.96% | 0.0202 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | December 2008 | 2999444 | 3000005 | 99.98% | 0.0137 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | November 2008 | 2254302 | 2254436 | 99.99% | 0.0077 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | October 2008 | 2722378 | 2722951 | 99.98% | 0.0145 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | September 2008 | 2696768 | 2696768 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | August 2008 | 2425273 | 2426651 | 99.94% | 0.0238 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | July 2008 | 2456768 | 2456869 | 100.00% | 0.0064 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2472689 | 2472760 | 100.00% | 0.0054 | 57944134 | 58162592 | 99.62% | -93.84 | (58.05) |
| | May 2008 | 2405573 | 2405573 | 100.00% | 0 | 62077677 | 62656502 | 99.08% | -146.97 | (90.35) |
| | April 2008 | 2417681 | 2417681 | 100.00% | 0 | 63115038 | 63349897 | 99.63% | -93.09 | (57.59) |
| BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95 | March 2009 | 36675 | 36675 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | February 2009 | 41543 | 41543 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 38244 | 38244 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | December 2008 | 38160 | 38160 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | November 2008 | 42862 | 42862 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | October 2008 | 40963 | 40963 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | September 2008 | 40933 | 40933 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | August 2008 | 37941 | 37941 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | July 2008 | 36096 | 36096 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | June 2008 | 38633 | 38633 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 40323 | 40323 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | April 2008 | 42830 | 42830 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| BI-4A Billing Completeness UNEs and Resale Aggregate Parity | March 2009 | 8903 | 8964 | 99.32% | 0.0822 | 111236 | 111662 | 99.62% | 4.42 | 1.69 |
| | February 2009 | 9591 | 9599 | 99.92% | 0.0289 | 123556 | 124008 | 99.64% | -4.40 | (3.68) |

| | | | | | | | | | | |
|--|----------------|-------|-------|---------|--------|--------|--------|--------|-------|--------|
| | January 2009 | 7847 | 7862 | 99.81% | 0.0436 | 99587 | 100019 | 99.57% | -3.14 | (2.91) |
| | December 2008 | 8018 | 8035 | 99.79% | 0.0459 | 104151 | 104607 | 99.56% | -2.94 | (2.79) |
| | November 2008 | 9882 | 9891 | 99.91% | 0.0302 | 120957 | 121458 | 99.59% | -4.80 | (3.92) |
| | October 2008 | 10568 | 10600 | 99.70% | 0.0549 | 121701 | 122431 | 99.40% | -3.78 | (3.30) |
| | September 2008 | 9772 | 9773 | 99.99% | 0.0101 | 131646 | 132132 | 99.63% | -5.63 | (4.43) |
| | August 2008 | 9611 | 9619 | 99.92% | 0.0288 | 130745 | 131476 | 99.44% | -6.02 | (4.66) |
| | July 2008 | 9188 | 9198 | 99.89% | 0.033 | 115878 | 116341 | 99.60% | -4.24 | (3.58) |
| | June 2008 | 9710 | 9719 | 99.91% | 0.0304 | 118854 | 119379 | 99.56% | -4.97 | (4.02) |
| | May 2008 | 9653 | 9658 | 99.95% | 0.0227 | 119556 | 120040 | 99.60% | -5.24 | (4.19) |
| | April 2008 | 9555 | 9560 | 99.95% | 0.0229 | 122714 | 123120 | 99.67% | -4.56 | (3.77) |
| BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95 | March 2009 | 36675 | 36675 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | February 2009 | 41543 | 41543 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 38244 | 38244 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | December 2008 | 38160 | 38160 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | November 2008 | 42862 | 42862 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | October 2008 | 40963 | 40963 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | September 2008 | 40933 | 40933 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | August 2008 | 37941 | 37941 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | July 2008 | 36096 | 36096 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | June 2008 | 38633 | 38633 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 40323 | 40323 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | April 2008 | 42830 | 42830 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95 | March 2009 | 222 | 222 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | February 2009 | 133 | 133 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 239 | 245 | 97.55% | 0.1546 | 0 | 0 | 0.00% | 0.00 | (0.08) |
| | December 2008 | 204 | 205 | 99.51% | 0.0697 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | November 2008 | 156 | 158 | 98.73% | 0.1118 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | October 2008 | 241 | 244 | 98.77% | 0.1102 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | September 2008 | 204 | 204 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | August 2008 | 249 | 253 | 98.42% | 0.1247 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 143 | 146 | 97.95% | 0.1419 | 0 | 0 | 0.00% | 0.00 | (0.09) |
| | June 2008 | 205 | 205 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 133 | 133 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | April 2008 | 122 | 122 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95 | March 2009 | 123 | 215 | 57.21% | 0 | 0 | 0 | 0.00% | 0.00 | 1.19 |
| | February 2009 | 137 | 164 | 83.54% | 0 | 0 | 0 | 0.00% | 0.00 | 0.36 |
| | January 2009 | 211 | 253 | 83.40% | 0 | 0 | 0 | 0.00% | 0.00 | 0.37 |
| | December 2008 | 99 | 103 | 96.12% | 0 | 0 | 0 | 0.00% | 0.00 | (0.04) |
| | November 2008 | 274 | 319 | 85.89% | 0 | 0 | 0 | 0.00% | 0.00 | 0.29 |
| | October 2008 | 199 | 215 | 92.56% | 0 | 0 | 0 | 0.00% | 0.00 | 0.08 |
| | September 2008 | 188 | 192 | 97.92% | 0 | 0 | 0 | 0.00% | 0.00 | (0.09) |
| | August 2008 | 235 | 249 | 94.38% | 0 | 0 | 0 | 0.00% | 0.00 | 0.02 |
| | July 2008 | 155 | 156 | 99.36% | 0 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | June 2008 | 104 | 110 | 94.55% | 0 | 0 | 0 | 0.00% | 0.00 | 0.01 |
| | May 2008 | 106 | 107 | 99.07% | 0 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | April 2008 | 94 | 97 | 96.91% | 0 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90 | March 2009 | 71 | 1 | 71.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.63) |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 83 | 1 | 83.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.23) |

| | | | | | | | | | | |
|--|----------------|-----|---|---------|--------|---|---|-------|------|--------|
| | August 2008 | 170 | 2 | 85.00 | 1 | 0 | 0 | 0.00 | 0.00 | (0.17) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| CP-1B Scheduled Interval 91 to 120 | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Calendar Days All Benchmark 120 | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 182 | 2 | 91.00 | 38 | 0 | 0 | 0.00 | 0.00 | (0.73) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 198 | 2 | 99.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.53) |
| | October 2008 | 237 | 2 | 118.50 | 1 | 0 | 0 | 0.00 | 0.00 | (0.04) |
| | September 2008 | 359 | 3 | 119.67 | 1 | 0 | 0 | 0.00 | 0.00 | (0.01) |
| | August 2008 | 119 | 1 | 119.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.03) |
| | July 2008 | 110 | 1 | 110.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.25) |
| | June 2008 | 236 | 2 | 118.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.05) |
| | May 2008 | 118 | 1 | 118.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.05) |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| CP-1C Scheduled Interval 121 to 150 | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Calendar Days All Benchmark 150 | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 137 | 1 | 137.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.26) |
| | November 2008 | 523 | 4 | 130.75 | 5.68 | 0 | 0 | 0.00 | 0.00 | (0.39) |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 838 | 6 | 139.67 | 5.16 | 0 | 0 | 0.00 | 0.00 | (0.21) |
| | August 2008 | 144 | 1 | 144.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.12) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 126 | 1 | 126.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.48) |
| | May 2008 | 251 | 2 | 125.50 | 2.12 | 0 | 0 | 0.00 | 0.00 | (0.49) |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9 | March 2009 | 1 | 1 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | February 2009 | 0 | 0 | 0.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 2 | 2 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 0 | 0 | 0.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 2 | 2 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | September 2008 | 4 | 4 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 2 | 3 | 66.67% | 47.14% | 0 | 0 | 0.00% | 0.00 | 0.78 |
| | July 2008 | 1 | 1 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 2 | 2 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 1 | 1 | 100.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 0 | 0 | 0.00% | 0.00% | 0 | 0 | 0.00% | 0.00 | 0.00 |
| CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9 | March 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | September 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |

| | | | | | | | | | | | |
|---|---|---------------|---------|---------|---------|------|------|-------|-------|--------|--------|
| CP-3 Collocation Feasibility Study Interval All Benchmark 10 | March 2009 | 66 | 8 | 8.25 | 149.00% | 0 | 0 | 0.00 | 0.00 | (0.53) | |
| | February 2009 | 36 | 4 | 9.00 | 82.00% | 0 | 0 | 0.00 | 0.00 | (0.30) | |
| | January 2009 | 19 | 2 | 9.50 | 71.00% | 0 | 0 | 0.00 | 0.00 | (0.15) | |
| | December 2008 | 0 | 0 | 0.00 | 0.00% | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | November 2008 | 9 | 1 | 9.00 | 0.00% | 0 | 0 | 0.00 | 0.00 | (0.30) | |
| | October 2008 | 40 | 4 | 10.00 | 0.00% | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 10 | 1 | 10.00 | 0.00% | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 71 | 8 | 8.88 | 113.00% | 0 | 0 | 0.00 | 0.00 | (0.34) | |
| | July 2008 | 101 | 11 | 9.18 | 98.00% | 0 | 0 | 0.00 | 0.00 | (0.25) | |
| | June 2008 | 58 | 6 | 9.67 | 82.00% | 0 | 0 | 0.00 | 0.00 | (0.10) | |
| | May 2008 | 129 | 14 | 9.21 | 89.00% | 0 | 0 | 0.00 | 0.00 | (0.24) | |
| | April 2008 | 38 | 4 | 9.50 | 100.00% | 0 | 0 | 0.00 | 0.00 | (0.15) | |
| | CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9 | March 2009 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | | February 2009 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| January 2009 | | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| October 2008 | | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| September 2008 | | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| August 2008 | | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| July 2008 | | 11 | 11 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| June 2008 | | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| May 2008 | | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| April 2008 | | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| DA-1 Speed of Answer - Directory Assistance Parity by Design | | March 2009 | 0 | 0 | :00 | 0 | 7.97 | 1 | :48 | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | :00 | 0 | 7.68 | 1 | :12 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | :00 | 0 | 7.29 | 1 | :36 | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | :00 | 0 | 8.77 | 1 | :48 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | :00 | 0 | 6.63 | 1 | :12 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | :00 | 0 | 7.48 | 1 | :12 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | :00 | 0 | 7.58 | 1 | :12 | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | :00 | 0 | 8.04 | 1 | :36 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | :00 | 0 | 8.45 | 1 | :00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | :00 | 0 | 7.64 | 1 | :36 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | :00 | 0 | 7.56 | 1 | :24 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | :00 | 0 | 6.99 | 1 | :36 | 0.00 | 0.00 | |
| | DB-1A Time to Update Databases E911 Parity by Design | March 2009 | 0 | 74403 | 0:12 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | February 2009 | 0 | 61361 | 0:12 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| January 2009 | | 0 | 63705 | 0:14 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| December 2008 | | 0 | 76634 | 0:13 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| November 2008 | | 0 | 56662 | 0:12 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| October 2008 | | 0 | 93384 | 0:18 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| September 2008 | | 0 | 80686 | 0:16 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| August 2008 | | 0 | 72231 | 1:15 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| July 2008 | | 0 | 71280 | 0:13 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| June 2008 | | 0 | 67300 | 0:12 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| May 2008 | | 0 | 76999 | 0:13 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| April 2008 | | 0 | 79773 | 0:14 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| DB-1B Time to Update Databases LIDB Parity by Design | | March 2009 | 3485099 | 3353703 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 3675807 | 3538800 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 3672222 | 3529474 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 3393278 | 3281539 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 3522826 | 3396908 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |

| | | | | | | | | | | |
|---|----------------|-----------|---------|---------|--------|---|---|-------|------|------|
| | October 2008 | 4164141 | 4023643 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 3702437 | 3589242 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 3741252 | 3622398 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 3964008 | 3846146 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 3653534 | 3514605 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 3732169 | 3589971 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 3829190 | 3684191 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| DB-1C-1 Time to Update Databases | March 2009 | 84382.69 | 248370 | :36 | 0.47 | 0 | 0 | :00 | 0.00 | 0.00 |
| Directory Listing Parity by Design | February 2009 | 69354.47 | 223621 | :24 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 67174.21 | 220569 | :00 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 72181.77 | 244116 | :00 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 61559.19 | 205450 | :00 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 101292.89 | 365831 | :12 | 0.45 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 89201.09 | 301841 | :00 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 84159.46 | 256908 | :12 | 0.47 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 75567.52 | 242351 | :24 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 71394.51 | 231355 | :24 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 73309.27 | 241810 | :00 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 81585.31 | 261036 | :24 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| DB-2C-1 Accurate Database Updates | March 2009 | 194791 | 197518 | 98.62% | 0.1167 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Directory Listing Parity by Design | February 2009 | 172744 | 175180 | 98.61% | 0.1171 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 173899 | 176525 | 98.51% | 0.1211 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 197879 | 200195 | 98.84% | 0.1069 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 149816 | 152057 | 98.53% | 0.1205 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 251517 | 255231 | 98.54% | 0.1197 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 229647 | 232697 | 98.69% | 0.1137 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 201646 | 204577 | 98.57% | 0.1188 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 191249 | 194212 | 98.47% | 0.1226 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 180641 | 184017 | 98.17% | 0.1342 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 192620 | 195762 | 98.39% | 0.1257 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 208067 | 211793 | 98.24% | 0.1315 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-1 Gateway Availability - IMA-GUI All | March 2009 | 29755 | 29760 | 99.98% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9925 | February 2009 | 27120 | 27120 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 30180 | 30180 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 30303 | 30360 | 99.81% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 28500 | 28500 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 29643 | 29760 | 99.61% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 29116 | 29280 | 99.44% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 29500 | 29580 | 99.73% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 30030 | 30360 | 98.91% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 28680 | 28680 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 30180 | 30180 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 28631 | 28680 | 99.83% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-1 Gateway Availability - IMA-GUI SIA | March 2009 | 29760 | 29760 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9925 | February 2009 | 27120 | 27120 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 30180 | 30180 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 30360 | 30360 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 28500 | 28500 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 30360 | 30360 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 29280 | 29280 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 29580 | 29580 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 30360 | 30360 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 28680 | 28680 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-------|-------|---------|---|---|---|-------|------|------|
| | May 2008 | 30180 | 30180 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 29280 | 29280 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-3 Gateway Availability - EB-TA | March 2009 | 42874 | 42900 | 99.94% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9925 | February 2009 | 38760 | 38880 | 99.69% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 43085 | 43140 | 99.87% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 43200 | 43200 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 41400 | 41400 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 43200 | 43200 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 41743 | 41760 | 99.96% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 42840 | 42840 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 43200 | 43200 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 41264 | 41460 | 99.53% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 43104 | 43140 | 99.92% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 41760 | 41760 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-4 System Availability - EXACT | March 2009 | 21960 | 21960 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9925 | February 2009 | 20160 | 20160 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 22500 | 22500 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 22860 | 22860 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 20700 | 20700 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 22860 | 22860 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 21960 | 21960 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 21600 | 21600 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 22860 | 22860 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 21060 | 21060 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 22500 | 22500 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 21960 | 21960 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-6 Gateway Availability - GUI - Repair | March 2009 | 41267 | 41820 | 98.68% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9925 | February 2009 | 37642 | 37860 | 99.42% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 41925 | 41925 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 42180 | 42180 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 40125 | 40125 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 39075 | 39075 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 37770 | 37770 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 38730 | 38730 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 38836 | 39075 | 99.39% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 37349 | 37545 | 99.48% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 38919 | 38955 | 99.91% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 37770 | 37770 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-7 Timely Outage Resolution following | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Software Releases Benchmark 0.95 | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-7 Timely Outage Resolution following | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Software Releases GA-7 XML Reporting | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.95 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|---|------------|-------|---------|--------|------|------|--------|--------|--------|
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925 | March 2009 | 29755 | 29760 | 99.98% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 26973 | 27120 | 99.46% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 30180 | 30180 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 30303 | 30360 | 99.81% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 28500 | 28500 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 29643 | 29760 | 99.61% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 29116 | 29280 | 99.44% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 29500 | 29580 | 99.73% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 |
| February 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| October 2008 | | 3 | 3 | 100.00% | 0 | 6 | 31 | 19.35% | 3.38 | 0.34 |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| June 2008 | | 2 | 2 | 100.00% | 0 | 17 | 36 | 47.22% | 1.46 | (0.58) |
| May 2008 | | 2 | 4 | 50.00% | 0.5 | 20 | 49 | 40.82% | 0.36 | (1.08) |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity | | March 2009 | 1 | 5 | 20.00% | 0.4 | 800 | 2460 | 32.52% | -0.60 |
| | February 2009 | 3 | 9 | 33.33% | 0.4714 | 714 | 2138 | 33.40% | 0.00 | (1.00) |
| | January 2009 | 6 | 20 | 30.00% | 0.4583 | 1139 | 3442 | 33.09% | -0.29 | (1.18) |
| | December 2008 | 3 | 6 | 50.00% | 0.5 | 857 | 2376 | 36.07% | 0.71 | (0.81) |
| | November 2008 | 2 | 15 | 13.33% | 0.3399 | 1019 | 2963 | 34.39% | -1.71 | (2.04) |
| | October 2008 | 4 | 8 | 50.00% | 0.5 | 1090 | 2783 | 39.17% | 0.63 | (0.83) |
| | September 2008 | 3 | 10 | 30.00% | 0.4583 | 1013 | 2695 | 37.59% | -0.49 | (1.30) |
| | August 2008 | 8 | 14 | 57.14% | 0.4949 | 1109 | 3048 | 36.38% | 1.61 | (0.20) |
| | July 2008 | 3 | 4 | 75.00% | 0.433 | 1146 | 2985 | 38.39% | 1.50 | (0.40) |
| | June 2008 | 5 | 14 | 35.71% | 0.4792 | 1086 | 2771 | 39.19% | -0.27 | (1.16) |
| | May 2008 | 4 | 9 | 44.44% | 0.4969 | 966 | 2658 | 36.34% | 0.50 | (0.89) |
| | April 2008 | 9 | 17 | 52.94% | 0.4991 | 1080 | 2787 | 38.75% | 1.20 | (0.42) |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 |
| February 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| November 2008 | | 0 | 1 | 0.00% | 0 | 29 | 87 | 33.33% | -0.70 | (1.43) |
| October 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| August 2008 | | 0 | 1 | 0.00% | 0 | 31 | 107 | 28.97% | -0.64 | (1.39) |

| | | | | | | | | | | |
|--------------------------------------|----------------|---|---|---------|--------|-----|-----|--------|-------|--------|
| | July 2008 | 0 | 1 | 0.00% | 0 | 34 | 82 | 41.46% | -0.84 | (1.51) |
| | June 2008 | 2 | 3 | 66.67% | 0.4714 | 33 | 100 | 33.00% | 1.22 | (0.62) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 2 | 0.00% | 0 | 45 | 109 | 41.28% | -1.18 | (1.71) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 1 | 4 | 25.00% | 0.433 | 12 | 29 | 41.38% | -0.62 | (1.38) |
| Trouble Reports Centrex 21 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 2 | 8 | 25.00% | 0.433 | 20 | 69 | 28.99% | -0.24 | (1.14) |
| | December 2008 | 0 | 2 | 0.00% | 0 | 23 | 56 | 41.07% | -1.16 | (1.71) |
| | November 2008 | 0 | 1 | 0.00% | 0 | 28 | 77 | 36.36% | -0.75 | (1.46) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 4 | 25.00% | 0.433 | 21 | 64 | 32.81% | -0.32 | (1.20) |
| | August 2008 | 1 | 3 | 33.33% | 0.4714 | 24 | 89 | 26.97% | 0.24 | (1.18) |
| | July 2008 | 0 | 3 | 0.00% | 0 | 20 | 59 | 33.90% | -1.21 | (1.74) |
| | June 2008 | 2 | 4 | 50.00% | 0.5 | 23 | 74 | 31.08% | 0.80 | (0.82) |
| | May 2008 | 1 | 2 | 50.00% | 0.5 | 27 | 75 | 36.00% | 0.41 | (1.15) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 28 | 78 | 35.90% | 1.33 | (0.79) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 2 | 3 | 66.67% | 0.4714 | 59 | 216 | 27.31% | 1.52 | (0.46) |
| Trouble Reports DS0 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 2 | 50.00% | 0.5 | 70 | 225 | 31.11% | 0.57 | (1.04) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 84 | 257 | 32.68% | 1.43 | (0.73) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 3 | 0.00% | 0 | 55 | 240 | 22.92% | -0.94 | (1.57) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 2 | 2 | 100.00% | 0 | 55 | 227 | 24.23% | 2.49 | (0.06) |
| Trouble Reports DS1 Parity | February 2009 | 0 | 2 | 0.00% | 0 | 49 | 218 | 22.48% | -0.76 | (1.46) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 2 | 2 | 100.00% | 0 | 75 | 255 | 29.41% | 2.18 | (0.18) |
| | November 2008 | 0 | 3 | 0.00% | 0 | 39 | 211 | 18.48% | -0.82 | (1.50) |
| | October 2008 | 1 | 5 | 20.00% | 0.4 | 63 | 244 | 25.82% | -0.29 | (1.18) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 74 | 286 | 25.87% | -0.59 | (1.36) |
| | July 2008 | 1 | 2 | 50.00% | 0.5 | 63 | 241 | 26.14% | 0.76 | (0.94) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 60 | 271 | 22.14% | 1.87 | (0.54) |
| | May 2008 | 0 | 3 | 0.00% | 0 | 48 | 202 | 23.76% | -0.96 | (1.58) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 57 | 227 | 25.11% | 1.72 | (0.60) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 1 | 0.00% | 0 | 129 | 132 | 97.73% | -6.53 | (4.97) |
| Trouble Reports E911 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 4 | 4 | 100.00% | 0 | 101 | 113 | 89.38% | 0.68 | (1.23) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 95 | 99 | 95.96% | 0.20 | (2.06) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--------------------------------------|--------------------------------------|---------------|----|---------|---------|--------|-------|---------|---------|--------|--------|
| Trouble Reports Frame Relay Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 1 | 0.00% | 0 | 11 | 38 | 28.95% | -0.63 | (1.38) | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 1 | 0.00% | 0 | 41 | 104 | 39.42% | -0.80 | (1.49) |
| | Trouble Reports ISDN Primary Parity | February 2009 | 0 | 1 | 0.00% | 0 | 36 | 107 | 33.64% | -0.71 | (1.43) |
| | Trouble Reports ISDN Primary Parity | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 1 | 1 | 100.00% | 0 | 62 | 136 | 45.59% | 1.09 | (0.94) | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-10 Customer and Non-Qwest Related | | March 2009 | 2 | 4 | 50.00% | 0.5 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| Trouble Reports LIS Trunk Parity | | February 2009 | 7 | 9 | 77.78% | 0.4157 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| Trouble Reports LIS Trunk Parity | | January 2009 | 1 | 1 | 100.00% | 0 | 2 | 3 | 66.67% | 0.61 | (1.41) |
| | | December 2008 | 1 | 3 | 33.33% | 0.4714 | 3 | 6 | 50.00% | -0.47 | (1.29) |
| | November 2008 | 15 | 18 | 83.33% | 0.3727 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | October 2008 | 17 | 18 | 94.44% | 0.2291 | 1 | 3 | 33.33% | 2.08 | 0.05 | |
| | September 2008 | 6 | 7 | 85.71% | 0.3499 | 4 | 5 | 80.00% | 0.24 | (1.29) | |
| | August 2008 | 18 | 21 | 85.71% | 0.3499 | 2 | 4 | 50.00% | 1.31 | (0.41) | |
| | July 2008 | 17 | 22 | 77.27% | 0.4191 | 6 | 10 | 60.00% | 0.92 | (0.64) | |
| | June 2008 | 14 | 18 | 77.78% | 0.4157 | 4 | 5 | 80.00% | -0.11 | (1.07) | |
| | May 2008 | 7 | 12 | 58.33% | 0.493 | 3 | 6 | 50.00% | 0.33 | (1.10) | |
| | April 2008 | 15 | 16 | 93.75% | 0.2421 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Trouble Reports PBX Parity | February 2009 | 1 | 1 | 100.00% | 0 | 18 | 58 | 31.03% | 1.48 | (0.72) |
| | Trouble Reports PBX Parity | January 2009 | 2 | 3 | 66.67% | 0.4714 | 24 | 55 | 43.64% | 0.78 | (0.88) |
| | | December 2008 | 1 | 3 | 33.33% | 0.4714 | 18 | 41 | 43.90% | -0.36 | (1.22) |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 1 | 2 | 50.00% | 0.5 | 26 | 59 | 44.07% | 0.17 | (1.31) | |
| September 2008 | | 2 | 2 | 100.00% | 0 | 19 | 45 | 42.22% | 1.62 | (0.48) | |
| August 2008 | | 0 | 1 | 0.00% | 0 | 17 | 51 | 33.33% | -0.70 | (1.43) | |
| July 2008 | | 0 | 2 | 0.00% | 0 | 16 | 57 | 28.07% | -0.87 | (1.53) | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 2 | 0.00% | 0 | 23 | 53 | 43.40% | -1.22 | (1.74) | |
| April 2008 | | 0 | 1 | 0.00% | 0 | 17 | 57 | 29.82% | -0.65 | (1.39) | |
| MR-10 Customer and Non-Qwest Related | | March 2009 | 5 | 6 | 83.33% | 0.3727 | 5391 | 14250 | 37.83% | 2.30 | 0.13 |
| Trouble Reports Residence Parity | | February 2009 | 4 | 13 | 30.77% | 0.4615 | 4419 | 12388 | 35.67% | -0.37 | (1.22) |
| Trouble Reports Residence Parity | | January 2009 | 8 | 12 | 66.67% | 0.4714 | 7481 | 22823 | 32.78% | 2.50 | 0.29 |
| | | December 2008 | 6 | 16 | 37.50% | 0.4841 | 5778 | 16489 | 35.04% | 0.21 | (1.02) |
| | November 2008 | 3 | 11 | 27.27% | 0.4454 | 6825 | 18164 | 37.57% | -0.71 | (1.43) | |
| | October 2008 | 0 | 7 | 0.00% | 0 | 5501 | 15082 | 36.47% | -2.00 | (2.22) | |

| | | | | | | | | | | |
|---|----------------|-----|-----|---------|--------|------|-------|---------|-------|--------|
| | September 2008 | 5 | 11 | 45.45% | 0.4979 | 5484 | 15159 | 36.18% | 0.64 | (0.79) |
| | August 2008 | 2 | 8 | 25.00% | 0.433 | 6338 | 17930 | 35.35% | -0.61 | (1.37) |
| | July 2008 | 2 | 4 | 50.00% | 0.5 | 5814 | 17259 | 33.69% | 0.69 | (0.87) |
| | June 2008 | 1 | 6 | 16.67% | 0.3727 | 5360 | 15897 | 33.72% | -0.88 | (1.54) |
| | May 2008 | 0 | 3 | 0.00% | 0 | 5332 | 15175 | 35.14% | -1.27 | (1.77) |
| | April 2008 | 4 | 6 | 66.67% | 0.4714 | 5226 | 14830 | 35.24% | 1.61 | (0.29) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Trouble Reports UDIT Above DS1 Level | February 2009 | 1 | 1 | 100.00% | 0 | 3 | 9 | 33.33% | 1.34 | (0.85) |
| Parity | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 3 | 33.33% | 0.4714 | 4 | 4 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 100.00% | 0 | 1 | 3 | 33.33% | 1.55 | (0.68) |
| | October 2008 | 0 | 1 | 0.00% | 0 | 5 | 11 | 45.45% | -0.87 | (1.53) |
| | September 2008 | 2 | 2 | 100.00% | 0 | 0 | 1 | 0.00% | 0.00 | (0.74) |
| | August 2008 | 1 | 3 | 33.33% | 0.4714 | 3 | 5 | 60.00% | -0.75 | (1.45) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 4 | 9 | 44.44% | -0.85 | (1.52) |
| | June 2008 | 0 | 2 | 0.00% | 0 | 5 | 12 | 41.67% | -1.11 | (1.67) |
| | May 2008 | 0 | 3 | 0.00% | 0 | 4 | 9 | 44.44% | -1.34 | (1.82) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Trouble Reports UDIT DS1 Parity | February 2009 | 2 | 3 | 66.67% | 0.4714 | 49 | 218 | 22.48% | 1.82 | (0.33) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 1 | 0.00% | 0 | 39 | 211 | 18.48% | -0.48 | (1.29) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 74 | 286 | 25.87% | 1.69 | (0.61) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 7 | 0.00% | 0 | 60 | 271 | 22.14% | -1.39 | (1.85) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 48 | 202 | 23.76% | 1.79 | (0.57) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 82 | 140 | 58.57% | 0.4926 | 11 | 25 | 44.00% | 1.35 | (0.31) |
| Trouble Reports Unbundled Loop - 2 Wire | February 2009 | 62 | 105 | 59.05% | 0.4917 | 16 | 36 | 44.44% | 1.52 | (0.19) |
| Non-Loaded Parity | January 2009 | 67 | 129 | 51.94% | 0.4996 | 9 | 45 | 20.00% | 4.61 | 1.21 |
| | December 2008 | 80 | 123 | 65.04% | 0.4768 | 11 | 26 | 42.31% | 2.13 | 0.17 |
| | November 2008 | 82 | 134 | 61.19% | 0.4873 | 7 | 19 | 36.84% | 2.06 | 0.07 |
| | October 2008 | 96 | 167 | 57.49% | 0.4944 | 6 | 31 | 19.35% | 4.94 | 1.30 |
| | September 2008 | 87 | 146 | 59.59% | 0.4907 | 5 | 31 | 16.13% | 5.98 | 1.63 |
| | August 2008 | 102 | 166 | 61.45% | 0.4867 | 14 | 26 | 53.85% | 0.72 | (0.68) |
| | July 2008 | 58 | 124 | 46.77% | 0.499 | 18 | 46 | 39.13% | 0.91 | (0.57) |
| | June 2008 | 69 | 129 | 53.49% | 0.4988 | 16 | 35 | 45.71% | 0.82 | (0.62) |
| | May 2008 | 71 | 119 | 59.66% | 0.4906 | 19 | 47 | 40.43% | 2.28 | 0.26 |
| | April 2008 | 78 | 131 | 59.54% | 0.4908 | 14 | 39 | 35.90% | 2.70 | 0.47 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 1 | 1 | 100.00% | 0 | 55 | 227 | 24.23% | 1.76 | (0.58) |
| Trouble Reports Unbundled Loop - 4 Wire | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Non-Loaded Parity | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 5 | 7 | 71.43% | 0.4518 | 43 | 210 | 20.48% | 3.29 | 0.51 |
| | August 2008 | 1 | 3 | 33.33% | 0.4714 | 74 | 286 | 25.87% | 0.29 | (1.15) |
| | July 2008 | 3 | 3 | 100.00% | 0 | 63 | 241 | 26.14% | 2.89 | 0.26 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 60 | 271 | 22.14% | 2.64 | (0.01) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---------------------------------------|----------------|-----|-----|---------|------------|------|-------|--------|-------|--------|
| | April 2008 | 1 | 1 | 100.00% | 0 | 57 | 227 | 25.11% | 1.72 | (0.60) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 64 | 144 | 44.45% | 0.22221796 | 11 | 25 | 44.00% | 1.30 | (0.43) |
| Trouble Reports Unbundled Loop - ADSL | February 2009 | 25 | 25 | 100.00% | 0 | 16 | 36 | 44.44% | 2.34 | 0.17 |
| Qualified Parity | January 2009 | 36 | 196 | 18.37% | 0.24492601 | 9 | 45 | 20.00% | 1.87 | (0.18) |
| | December 2008 | 49 | 81 | 60.50% | 0.17280649 | 11 | 26 | 42.31% | 1.86 | (0.11) |
| | November 2008 | 81 | 144 | 56.25% | 0.187489 | 7 | 19 | 36.84% | 2.15 | 0.04 |
| | October 2008 | 100 | 121 | 82.65% | 0.08265625 | 6 | 31 | 19.35% | 5.16 | 1.37 |
| | September 2008 | 36 | 100 | 36.00% | 0.24000201 | 5 | 31 | 16.13% | 3.28 | 0.36 |
| | August 2008 | 16 | 49 | 32.65% | 0.24492601 | 14 | 26 | 53.85% | 0.16 | (1.17) |
| | July 2008 | 49 | 64 | 76.56% | 0.10936249 | 18 | 46 | 39.13% | 2.59 | 0.33 |
| | June 2008 | 25 | 64 | 39.06% | 0.23435281 | 16 | 35 | 45.71% | 0.86 | (0.72) |
| | May 2008 | 100 | 144 | 69.44% | 0.13890529 | 19 | 47 | 40.43% | 2.70 | 0.44 |
| | April 2008 | 225 | 361 | 62.33% | 0.16621929 | 14 | 39 | 35.90% | 3.21 | 0.73 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 36 | 142 | 25.35% | 0.435 | 55 | 227 | 24.23% | 0.24 | (0.92) |
| Trouble Reports Unbundled Loop - DS1 | February 2009 | 36 | 144 | 25.00% | 0.433 | 49 | 218 | 22.48% | 0.56 | (0.74) |
| Capable Parity | January 2009 | 34 | 193 | 17.62% | 0.381 | 62 | 324 | 19.14% | -0.42 | (1.26) |
| | December 2008 | 45 | 156 | 28.85% | 0.453 | 75 | 255 | 29.41% | -0.12 | (1.07) |
| | November 2008 | 38 | 148 | 25.68% | 0.4368 | 39 | 211 | 18.48% | 1.73 | (0.09) |
| | October 2008 | 51 | 172 | 29.65% | 0.4567 | 63 | 244 | 25.82% | 0.88 | (0.54) |
| | September 2008 | 28 | 135 | 20.74% | 0.4054 | 43 | 210 | 20.48% | 0.06 | (1.04) |
| | August 2008 | 37 | 143 | 25.87% | 0.4379 | 74 | 286 | 25.87% | 0.00 | (1.00) |
| | July 2008 | 47 | 189 | 24.87% | 0.4322 | 63 | 241 | 26.14% | -0.30 | (1.18) |
| | June 2008 | 45 | 147 | 30.61% | 0.4609 | 60 | 271 | 22.14% | 1.99 | 0.08 |
| | May 2008 | 33 | 145 | 22.76% | 0.4193 | 48 | 203 | 23.65% | -0.19 | (1.12) |
| | April 2008 | 35 | 133 | 26.32% | 0.4403 | 57 | 227 | 25.11% | 0.25 | (0.92) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 16 | 49 | 32.65% | 0.24492601 | 55 | 227 | 24.23% | 2.00 | (0.10) |
| Trouble Reports Unbundled Loop - XDSL | February 2009 | 9 | 64 | 14.06% | 0.23435281 | 49 | 218 | 22.48% | 1.00 | (0.63) |
| Parity | January 2009 | 4 | 36 | 11.11% | 0.22221796 | 62 | 324 | 19.14% | 0.88 | (0.73) |
| | December 2008 | 16 | 81 | 19.75% | 0.24690961 | 75 | 255 | 29.41% | 0.97 | (0.62) |
| | November 2008 | 25 | 49 | 51.02% | 0.20412324 | 39 | 211 | 18.48% | 3.55 | 0.60 |
| | October 2008 | 25 | 144 | 17.36% | 0.243049 | 63 | 244 | 25.82% | 1.22 | (0.46) |
| | September 2008 | 1 | 1 | 100.00% | 0 | 43 | 210 | 20.48% | 1.97 | (0.51) |
| | August 2008 | 25 | 36 | 69.44% | 0.13890529 | 74 | 286 | 25.87% | 3.18 | 0.52 |
| | July 2008 | 64 | 81 | 79.01% | 0.09878449 | 63 | 241 | 26.14% | 4.21 | 1.14 |
| | June 2008 | 4 | 16 | 25.00% | 0.25 | 60 | 270 | 22.22% | 1.33 | (0.53) |
| | May 2008 | 25 | 64 | 39.06% | 0.23435281 | 48 | 202 | 23.76% | 2.52 | 0.18 |
| | April 2008 | 25 | 49 | 51.02% | 0.20412324 | 57 | 227 | 25.11% | 2.78 | 0.32 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 202 | 368 | 54.89% | 0.4976 | 6191 | 16710 | 37.05% | 7.01 | 3.14 |
| Trouble Reports Unbundled Loop Analog | February 2009 | 144 | 275 | 52.36% | 0.4994 | 5133 | 14526 | 35.34% | 5.85 | 2.43 |
| Parity | January 2009 | 250 | 495 | 50.51% | 0.5 | 8620 | 26265 | 32.82% | 8.30 | 3.83 |
| | December 2008 | 138 | 282 | 48.94% | 0.4999 | 6635 | 18865 | 35.17% | 4.81 | 1.82 |
| | November 2008 | 191 | 369 | 51.76% | 0.4997 | 7844 | 21127 | 37.13% | 5.77 | 2.41 |
| | October 2008 | 215 | 423 | 50.83% | 0.4999 | 6592 | 17866 | 36.90% | 5.87 | 2.47 |
| | September 2008 | 175 | 337 | 51.93% | 0.4996 | 6497 | 17854 | 36.39% | 5.87 | 2.46 |
| | August 2008 | 232 | 438 | 52.97% | 0.4991 | 7447 | 20978 | 35.50% | 7.56 | 3.45 |
| | July 2008 | 245 | 469 | 52.24% | 0.4995 | 6961 | 20245 | 34.38% | 8.05 | 3.73 |
| | June 2008 | 216 | 408 | 52.94% | 0.4991 | 6446 | 18668 | 34.53% | 7.74 | 3.54 |
| | May 2008 | 141 | 316 | 44.62% | 0.4971 | 6298 | 17833 | 35.32% | 3.43 | 1.02 |
| | April 2008 | 183 | 333 | 54.95% | 0.4975 | 6307 | 17618 | 35.80% | 7.22 | 3.25 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 1 | 3 | 33.33% | 0.4714 | 11 | 25 | 44.00% | -0.35 | (1.21) |
| Trouble Reports Unbundled Loop ISDN | February 2009 | 2 | 4 | 50.00% | 0.5 | 16 | 36 | 44.44% | 0.21 | (1.18) |
| Capable Parity | January 2009 | 5 | 10 | 50.00% | 0.5 | 9 | 45 | 20.00% | 2.15 | (0.07) |
| | December 2008 | 5 | 9 | 55.56% | 0.4969 | 11 | 26 | 42.31% | 0.69 | (0.82) |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|------|-------|--------|-------|--------|
| | November 2008 | 4 | 15 | 26.67% | 0.4422 | 7 | 19 | 36.84% | -0.61 | (1.37) |
| | October 2008 | 6 | 13 | 46.15% | 0.4985 | 6 | 31 | 19.35% | 2.05 | (0.13) |
| | September 2008 | 3 | 15 | 20.00% | 0.4 | 5 | 31 | 16.13% | 0.33 | (1.03) |
| | August 2008 | 14 | 20 | 70.00% | 0.4583 | 14 | 26 | 53.85% | 1.09 | (0.51) |
| | July 2008 | 9 | 18 | 50.00% | 0.5 | 18 | 46 | 39.13% | 0.80 | (0.69) |
| | June 2008 | 7 | 17 | 41.18% | 0.4922 | 16 | 35 | 45.71% | -0.31 | (1.19) |
| | May 2008 | 8 | 18 | 44.44% | 0.4969 | 19 | 47 | 40.43% | 0.30 | (0.99) |
| | April 2008 | 11 | 20 | 55.00% | 0.4975 | 14 | 39 | 35.90% | 1.45 | (0.32) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 25 | 59 | 42.37% | 0.4941 | 6191 | 16710 | 37.05% | 0.85 | (0.57) |
| Trouble Reports UNE - P (POTS) Parity | February 2009 | 19 | 49 | 38.78% | 0.4872 | 5133 | 14526 | 35.34% | 0.50 | (0.78) |
| | January 2009 | 33 | 96 | 34.38% | 0.475 | 8620 | 26265 | 32.82% | 0.32 | (0.86) |
| | December 2008 | 24 | 67 | 35.82% | 0.4795 | 6635 | 18865 | 35.17% | 0.11 | (1.00) |
| | November 2008 | 31 | 90 | 34.44% | 0.4752 | 7844 | 21127 | 37.13% | -0.53 | (1.32) |
| | October 2008 | 36 | 96 | 37.50% | 0.4841 | 6591 | 17865 | 36.89% | 0.12 | (0.98) |
| | September 2008 | 32 | 83 | 38.55% | 0.4867 | 6497 | 17854 | 36.39% | 0.41 | (0.82) |
| | August 2008 | 10 | 31 | 32.26% | 0.4675 | 7447 | 20978 | 35.50% | -0.38 | (1.23) |
| | July 2008 | 7 | 35 | 20.00% | 0.4 | 6960 | 20244 | 34.38% | -1.79 | (2.09) |
| | June 2008 | 3 | 11 | 27.27% | 0.4454 | 6446 | 18668 | 34.53% | -0.51 | (1.31) |
| | May 2008 | 1 | 3 | 33.33% | 0.4714 | 6298 | 17833 | 35.32% | -0.07 | (1.04) |
| | April 2008 | 0 | 1 | 0.00% | 0 | 6306 | 17617 | 35.79% | -0.75 | (1.45) |
| MR-10 Customer and Non-Qwest Related | March 2009 | 0 | 1 | 0.00% | 0 | 12 | 29 | 41.38% | -0.83 | (1.50) |
| Trouble Reports UNE P (Centrex 21) Parity | February 2009 | 0 | 1 | 0.00% | 0 | 12 | 42 | 28.57% | -0.63 | (1.38) |
| | January 2009 | 0 | 2 | 0.00% | 0 | 20 | 69 | 28.99% | -0.89 | (1.54) |
| | December 2008 | 1 | 2 | 50.00% | 0.5 | 23 | 56 | 41.07% | 0.25 | (1.25) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 2 | 50.00% | 0.5 | 18 | 70 | 25.71% | 0.77 | (0.94) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related | March 2009 | 4 | 7 | 57.14% | 0.4949 | 28 | 97 | 28.87% | 1.59 | (0.31) |
| Trouble Reports UNE P (Centrex) Parity | February 2009 | 0 | 5 | 0.00% | 0 | 29 | 81 | 35.80% | -1.62 | (1.99) |
| | January 2009 | 5 | 11 | 45.45% | 0.4979 | 25 | 104 | 24.04% | 1.58 | (0.29) |
| | December 2008 | 0 | 4 | 0.00% | 0 | 39 | 85 | 45.88% | -1.80 | (2.09) |
| | November 2008 | 2 | 3 | 66.67% | 0.4714 | 29 | 87 | 33.33% | 1.20 | (0.63) |
| | October 2008 | 6 | 14 | 42.86% | 0.4949 | 40 | 107 | 37.38% | 0.40 | (0.93) |
| | September 2008 | 4 | 5 | 80.00% | 0.4 | 36 | 101 | 35.64% | 2.02 | (0.08) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-11B LNP Trouble Reports Cleared | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| within 48 Hours - All Volumes LNP Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| 0.95 | January 2009 | 1 | 1 | 100.00% | 0 | 933 | 1035 | 90.14% | -0.33 | (1.20) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 781 | 829 | 94.21% | -0.25 | (1.15) |
| | November 2008 | 2 | 2 | 100.00% | 0 | 863 | 879 | 98.18% | -0.19 | (1.12) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 1135 | 1144 | 99.21% | -0.09 | (1.05) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 1146 | 1158 | 98.96% | -0.10 | (1.06) |

| | | | | | | | | | | |
|---|----------------|------|-------|---------|--------|--------|--------|---------|--------|--------|
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity | March 2009 | 9196 | 10038 | 91.61% | 0.2772 | 296725 | 338083 | 87.77% | -11.59 | (8.04) |
| | February 2009 | 6765 | 8089 | 83.63% | 0.37 | 270826 | 307295 | 88.13% | 12.35 | 6.51 |
| | January 2009 | 8404 | 9882 | 85.04% | 0.3566 | 291092 | 351530 | 82.81% | -5.81 | (4.53) |
| | December 2008 | 4345 | 5286 | 82.20% | 0.3825 | 275042 | 359198 | 76.57% | -9.59 | (6.83) |
| | November 2008 | 5495 | 6617 | 83.04% | 0.3752 | 280940 | 335286 | 83.79% | 1.63 | (0.01) |
| | October 2008 | 7391 | 8121 | 91.01% | 0.286 | 329215 | 374408 | 87.93% | -8.43 | (6.13) |
| | September 2008 | 7915 | 8930 | 88.63% | 0.3174 | 345291 | 390134 | 88.51% | -0.38 | (1.23) |
| | August 2008 | 8343 | 9642 | 86.53% | 0.3414 | 275344 | 319210 | 86.26% | -0.76 | (1.46) |
| | July 2008 | 7880 | 10000 | 78.80% | 0.4087 | 268333 | 346318 | 77.48% | -3.11 | (2.89) |
| | June 2008 | 6235 | 8950 | 69.66% | 0.4597 | 221039 | 346658 | 63.76% | -11.47 | (7.97) |
| | May 2008 | 4205 | 6339 | 66.34% | 0.4726 | 242579 | 355135 | 68.31% | 3.34 | 1.03 |
| | April 2008 | 5522 | 7475 | 73.87% | 0.4393 | 223288 | 328225 | 68.03% | -10.71 | (7.51) |
| MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 2 | 100.00% | 0 | 15 | 15 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3A Out of Service Cleared within 24 Hours Business Parity | March 2009 | 2 | 2 | 100.00% | 0 | 710 | 822 | 86.37% | -0.56 | (1.34) |
| | February 2009 | 2 | 2 | 100.00% | 0 | 648 | 719 | 90.13% | -0.47 | (1.28) |
| | January 2009 | 2 | 6 | 33.33% | 0.4714 | 575 | 1325 | 43.40% | 0.50 | (0.96) |
| | December 2008 | 2 | 2 | 100.00% | 0 | 562 | 793 | 70.87% | -0.91 | (1.55) |
| | November 2008 | 4 | 7 | 57.14% | 0.4949 | 732 | 1092 | 67.03% | 0.55 | (0.88) |
| | October 2008 | 1 | 1 | 100.00% | 0 | 782 | 871 | 89.78% | -0.34 | (1.20) |
| | September 2008 | 4 | 4 | 100.00% | 0 | 725 | 844 | 85.90% | -0.81 | (1.49) |
| | August 2008 | 4 | 5 | 80.00% | 0.4 | 844 | 989 | 85.34% | 0.34 | (1.07) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 729 | 799 | 91.24% | -0.31 | (1.19) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 4 | 5 | 80.00% | 0.4 | 778 | 818 | 95.11% | 1.56 | (0.54) |
| MR-3A Out of Service Cleared within 24 Hours Centrex Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 35 | 42 | 83.33% | -0.44 | (1.27) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 28 | 36 | 77.78% | -0.74 | (1.45) |
| MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity | March 2009 | 1 | 1 | 100.00% | 0 | 12 | 13 | 92.31% | -0.28 | (1.17) |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|----|----|---------|-------------|------|------|---------|-------|--------|
| | January 2009 | 3 | 4 | 75.00% | 0.433 | 15 | 29 | 51.72% | -0.87 | (1.53) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 7 | 14 | 50.00% | -0.97 | (1.59) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 2 | 50.00% | 0.5 | 21 | 24 | 87.50% | 1.54 | (0.66) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 31 | 37 | 83.78% | -0.43 | (1.26) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 20 | 21 | 95.24% | -0.22 | (1.13) |
| | June 2008 | 2 | 2 | 100.00% | 0 | 16 | 20 | 80.00% | -0.67 | (1.41) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity | March 2009 | 4 | 4 | 100.00% | 0 | 4820 | 5691 | 84.70% | -0.85 | (1.52) |
| | February 2009 | 2 | 2 | 100.00% | 0 | 4473 | 5095 | 87.79% | -0.53 | (1.32) |
| | January 2009 | 2 | 8 | 25.00% | 0.432997685 | 4098 | 9746 | 42.05% | 0.98 | (0.64) |
| | December 2008 | 0 | 3 | 0.00% | 0 | 4519 | 6925 | 65.26% | 2.37 | 0.05 |
| | November 2008 | 5 | 9 | 55.56% | 0.496898148 | 4914 | 7442 | 66.03% | 0.66 | (0.79) |
| | October 2008 | 3 | 4 | 75.00% | 0.432997685 | 5306 | 6069 | 87.43% | 0.75 | (0.87) |
| | September 2008 | 0 | 1 | 0.00% | 0 | 5080 | 6018 | 84.41% | 2.33 | (0.39) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 6098 | 7275 | 83.82% | -0.44 | (1.27) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 5923 | 6835 | 86.66% | -0.39 | (1.24) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 5935 | 6530 | 90.89% | -0.32 | (1.19) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 5644 | 6139 | 91.94% | -0.30 | (1.18) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 5548 | 5920 | 93.72% | -0.26 | (1.16) |
| MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity | March 2009 | 4 | 4 | 100.00% | 0 | 4820 | 5691 | 84.70% | -0.60 | (1.37) |
| | February 2009 | 16 | 16 | 100.00% | 0 | 4473 | 5095 | 87.79% | -0.75 | (1.45) |
| | January 2009 | 1 | 4 | 25.00% | 0.25 | 4098 | 9746 | 42.05% | -0.23 | (1.14) |
| | December 2008 | 1 | 9 | 11.11% | 0.22221796 | 4519 | 6925 | 65.26% | 1.16 | (0.64) |
| | November 2008 | 0 | 9 | 0.00% | 0 | 4914 | 7442 | 66.03% | 2.41 | 0.07 |
| | October 2008 | 9 | 16 | 56.25% | 0.187489 | 5306 | 6069 | 87.43% | 0.75 | (0.87) |
| | September 2008 | 1 | 1 | 100.00% | 0 | 5080 | 6018 | 84.41% | -0.43 | (1.26) |
| | August 2008 | 4 | 4 | 100.00% | 0 | 6098 | 7275 | 83.82% | -0.62 | (1.38) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 5923 | 6835 | 86.66% | -0.39 | (1.24) |
| | June 2008 | 4 | 4 | 100.00% | 0 | 5935 | 6530 | 90.89% | -0.45 | (1.27) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 5644 | 6139 | 91.94% | -0.30 | (1.18) |
| | April 2008 | 4 | 4 | 100.00% | 0 | 5548 | 5920 | 93.72% | -0.37 | (1.22) |
| MR-3A Out of Service Cleared within 24 Hours PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 3 | 4 | 75.00% | -0.52 | (1.31) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 16 | 17 | 94.12% | -0.24 | (1.15) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 2 | 100.00% | 0 | 11 | 12 | 91.67% | -0.39 | (1.24) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 24 | 24 | 100.00% | 0.00 | 0.00 |
| MR-3A Out of Service Cleared within 24 Hours Residence Parity | March 2009 | 1 | 1 | 100.00% | 0 | 4110 | 4869 | 84.41% | -0.43 | (1.26) |
| | February 2009 | 5 | 6 | 83.33% | 0.3727 | 3825 | 4376 | 87.41% | 0.30 | (1.08) |
| | January 2009 | 0 | 1 | 0.00% | 0 | 3523 | 8421 | 41.84% | 0.85 | (1.13) |
| | December 2008 | 4 | 7 | 57.14% | 0.4949 | 3957 | 6132 | 64.53% | 0.41 | (0.97) |
| | November 2008 | 7 | 7 | 100.00% | 0 | 4182 | 6350 | 65.86% | -1.90 | (2.16) |
| | October 2008 | 5 | 5 | 100.00% | 0 | 4524 | 5198 | 87.03% | -0.86 | (1.52) |
| | September 2008 | 4 | 4 | 100.00% | 0 | 4355 | 5174 | 84.17% | -0.87 | (1.53) |

| | | | | | | | | | | |
|--|----------------|----|----|---------|--------|------|------|--------|-------|--------|
| | August 2008 | 4 | 5 | 80.00% | 0.4 | 5254 | 6286 | 83.58% | 0.22 | (1.14) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 5080 | 5896 | 86.16% | -0.40 | (1.24) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 5206 | 5731 | 90.84% | -0.55 | (1.33) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 4880 | 5292 | 92.21% | -0.29 | (1.18) |
| | April 2008 | 2 | 2 | 100.00% | 0 | 4770 | 5102 | 93.49% | -0.37 | (1.23) |
| MR-3A Out of Service Cleared within 24 | March 2009 | 18 | 20 | 90.00% | 0.3 | 4820 | 5691 | 84.70% | -0.66 | (1.40) |
| Hours UNE - P (POTS) Parity | February 2009 | 11 | 13 | 84.62% | 0.3608 | 4473 | 5095 | 87.79% | 0.35 | (0.98) |
| | January 2009 | 12 | 29 | 41.38% | 0.4925 | 4098 | 9746 | 42.05% | 0.07 | (1.08) |
| | December 2008 | 22 | 28 | 78.57% | 0.4103 | 4519 | 6925 | 65.26% | -1.48 | (1.90) |
| | November 2008 | 20 | 37 | 54.05% | 0.4984 | 4914 | 7442 | 66.03% | 1.53 | (0.18) |
| | October 2008 | 35 | 36 | 97.22% | 0.1643 | 5306 | 6069 | 87.43% | -1.77 | (2.07) |
| | September 2008 | 19 | 22 | 86.36% | 0.3432 | 5080 | 6018 | 84.41% | -0.25 | (1.15) |
| | August 2008 | 13 | 13 | 100.00% | 0 | 6098 | 7275 | 83.82% | -1.58 | (1.96) |
| | July 2008 | 17 | 20 | 85.00% | 0.3571 | 5923 | 6835 | 86.66% | 0.22 | (1.02) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 5935 | 6530 | 90.89% | -0.55 | (1.33) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 5644 | 6139 | 91.94% | -0.30 | (1.18) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 5548 | 5920 | 93.72% | -0.26 | (1.16) |
| MR-3A Out of Service Cleared within 24 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours UNE P (Centrex 21) Parity | February 2009 | 1 | 1 | 100.00% | 0 | 17 | 19 | 89.47% | -0.33 | (1.20) |
| | January 2009 | 1 | 1 | 100.00% | 0 | 15 | 29 | 51.72% | -0.95 | (1.58) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3A Out of Service Cleared within 24 | March 2009 | 3 | 3 | 100.00% | 0 | 31 | 38 | 81.58% | -0.79 | (1.48) |
| Hours UNE P (Centrex) Parity | February 2009 | 3 | 3 | 100.00% | 0 | 22 | 27 | 81.48% | -0.78 | (1.48) |
| | January 2009 | 5 | 5 | 100.00% | 0 | 20 | 41 | 48.78% | -2.16 | (2.32) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 23 | 28 | 82.14% | -0.46 | (1.28) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 2 | 2 | 100.00% | 0 | 29 | 34 | 85.29% | -0.57 | (1.35) |
| | September 2008 | 1 | 1 | 100.00% | 0 | 28 | 34 | 82.35% | -0.46 | (1.28) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3B Out of Service Cleared within 24 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours Business Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 3 | 3 | 100.00% | 0 | 147 | 292 | 50.34% | -1.71 | (2.04) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 165 | 222 | 74.32% | -0.59 | (1.36) |
| | November 2008 | 2 | 3 | 66.67% | 0.4714 | 167 | 210 | 79.52% | 0.55 | (1.00) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 195 | 224 | 87.05% | -0.38 | (1.23) |
| | June 2008 | 1 | 3 | 33.33% | 0.4714 | 182 | 199 | 91.46% | 3.57 | 0.20 |
| | May 2008 | 1 | 2 | 50.00% | 0.5 | 181 | 205 | 88.29% | 1.68 | (0.55) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|---|---------|--------|------|------|---------|-------|--------|------|
| MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 2 | 50.00% | 0.5 | 0 | 5 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | 1 | 1 | 100.00% | 0 | 4 | 4 | 100.00% | 0.00 | 0.00 | |
| November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | 1 | 1 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 | |
| July 2008 | 1 | 1 | 100.00% | 0 | 5 | 6 | 83.33% | -0.41 | (1.25) | |
| June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 1 | 1 | 100.00% | 0 | 827 | 1019 | 81.16% | -0.48 | (1.29) | |
| January 2009 | 2 | 3 | 66.67% | 0.4714 | 996 | 2219 | 44.89% | -0.76 | (1.46) | |
| December 2008 | 3 | 3 | 100.00% | 0 | 1026 | 1567 | 65.48% | -1.26 | (1.76) | |
| November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | 1 | 1 | 100.00% | 0 | 919 | 1152 | 79.77% | -0.50 | (1.31) | |
| September 2008 | 2 | 2 | 100.00% | 0 | 975 | 1238 | 78.76% | -0.73 | (1.45) | |
| August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | 1 | 1 | 100.00% | 0 | 1458 | 1839 | 79.28% | -0.51 | (1.31) | |
| June 2008 | 1 | 1 | 100.00% | 0 | 1277 | 1419 | 89.99% | -0.33 | (1.20) | |
| May 2008 | 0 | 1 | 0.00% | 0 | 1132 | 1280 | 88.44% | 2.76 | (0.27) | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 2 | 2 | 100.00% | 0 | 954 | 1185 | 80.51% | -0.70 | (1.42) | |
| January 2009 | 4 | 8 | 50.00% | 0.5 | 1143 | 2511 | 45.52% | -0.25 | (1.15) | |
| December 2008 | 3 | 3 | 100.00% | 0 | 1191 | 1789 | 66.57% | -1.23 | (1.75) | |
| November 2008 | 3 | 5 | 60.00% | 0.4899 | 1267 | 1725 | 73.45% | 0.68 | (0.85) | |
| October 2008 | 6 | 6 | 100.00% | 0 | 1057 | 1310 | 80.69% | -1.20 | (1.73) | |
| September 2008 | 4 | 4 | 100.00% | 0 | 1127 | 1420 | 79.37% | -1.02 | (1.62) | |
| August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | 4 | 4 | 100.00% | 0 | 1653 | 2063 | 80.13% | -1.00 | (1.60) | |
| June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 2 | 2 | 100.00% | 0 | 64 | 69 | 92.75% | -0.39 | (1.24) | |
| January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | 1 | 1 | 100.00% | 0 | 86 | 91 | 94.51% | -0.24 | (1.15) | |

| | | | | | | | | | | |
|--|----------------|---|---|---------|---|-----|-----|---------|-------|--------|
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 102 | 107 | 95.33% | -0.22 | (1.13) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 90 | 92 | 97.83% | -0.15 | (1.09) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 103 | 108 | 95.37% | -0.22 | (1.13) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity | March 2009 | 2 | 2 | 100.00% | 0 | 465 | 490 | 94.90% | -0.33 | (1.20) |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 468 | 645 | 72.56% | -0.61 | (1.37) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 541 | 551 | 98.19% | -0.14 | (1.08) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 468 | 645 | 72.56% | -0.61 | (1.37) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 606 | 630 | 96.19% | -0.20 | (1.12) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 618 | 637 | 97.02% | -0.18 | (1.11) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 525 | 537 | 97.77% | -0.15 | (1.09) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 10 | 10 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours Residence Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 352 | 360 | 97.78% | -0.15 | (1.09) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 400 | 420 | 95.24% | -0.22 | (1.14) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|----|----|---------|--------|-----|-----|---------|-------|--------|
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | March 2009 | 2 | 2 | 100.00% | 0 | 465 | 490 | 94.90% | -0.33 | (1.20) |
| | February 2009 | 1 | 1 | 100.00% | 0 | 416 | 429 | 96.97% | -0.18 | (1.11) |
| | January 2009 | 4 | 5 | 80.00% | 0.4 | 468 | 645 | 72.56% | -0.37 | (1.23) |
| | December 2008 | 4 | 5 | 80.00% | 0.4 | 416 | 504 | 82.54% | 0.15 | (1.18) |
| | November 2008 | 3 | 4 | 75.00% | 0.433 | 460 | 526 | 87.45% | 0.75 | (0.88) |
| | October 2008 | 4 | 4 | 100.00% | 0 | 479 | 499 | 95.99% | -0.41 | (1.25) |
| | September 2008 | 7 | 7 | 100.00% | 0 | 606 | 630 | 96.19% | -0.52 | (1.32) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 618 | 637 | 97.02% | -0.18 | (1.11) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 4 | 4 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 7 | 7 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 2 | 2 | 100.00% | 0 | 7 | 7 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | March 2009 | 33 | 33 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 23 | 23 | 100.00% | 0 | 18 | 18 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 43 | 44 | 97.73% | 0.149 | 30 | 30 | 100.00% | 0.00 | (1.15) |
| | December 2008 | 27 | 27 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 30 | 30 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 49 | 49 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 33 | 33 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 44 | 45 | 97.78% | 0.1474 | 11 | 11 | 100.00% | 0.00 | (1.52) |
| | July 2008 | 47 | 47 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 44 | 44 | 100.00% | 0 | 16 | 17 | 94.12% | -0.88 | (1.53) |
| | May 2008 | 24 | 24 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 33 | 34 | 97.06% | 0.169 | 23 | 23 | 100.00% | 0.00 | (1.15) |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | March 2009 | 1 | 1 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 16 | 16 | 100.00% | 0 | 30 | 30 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|-----|-----|---------|--------|------|-------|---------|-------|--------|
| | December 2008 | 1 | 1 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 9 | 9 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 4 | 4 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 4 | 4 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 16 | 17 | 94.12% | -0.24 | (1.15) |
| | May 2008 | 4 | 4 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 9 | 9 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| MR-3D Out of Service Cleared within 24 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours Unbundled Loop - XDSLi Parity | February 2009 | 4 | 4 | 100.00% | 0 | 88 | 88 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 4 | 4 | 100.00% | 0 | 78 | 79 | 98.73% | -0.16 | (1.10) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 9 | 9 | 100.00% | 0 | 92 | 92 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 100.00% | 0 | 88 | 88 | 100.00% | 0.00 | 0.00 |
| MR-3D Out of Service Cleared within 24 | March 2009 | 109 | 110 | 99.09% | 0.0949 | 5216 | 6107 | 85.41% | -4.03 | (3.45) |
| Hours Unbundled Loop Analog Parity | February 2009 | 89 | 91 | 97.80% | 0.1466 | 4825 | 5456 | 88.43% | -2.77 | (2.68) |
| | January 2009 | 124 | 156 | 79.49% | 0.4038 | 4490 | 10292 | 43.63% | -8.96 | (6.45) |
| | December 2008 | 69 | 88 | 78.41% | 0.4115 | 4853 | 7328 | 66.23% | -2.40 | (2.46) |
| | November 2008 | 118 | 128 | 92.19% | 0.2684 | 5306 | 7893 | 67.22% | -5.97 | (4.63) |
| | October 2008 | 133 | 135 | 98.52% | 0.1208 | 5712 | 6490 | 88.01% | -3.72 | (3.26) |
| | September 2008 | 105 | 108 | 97.22% | 0.1643 | 5590 | 6549 | 85.36% | -3.46 | (3.10) |
| | August 2008 | 123 | 124 | 99.19% | 0.0894 | 6568 | 7751 | 84.74% | -4.44 | (3.70) |
| | July 2008 | 142 | 146 | 97.26% | 0.1632 | 6412 | 7344 | 87.31% | -3.58 | (3.17) |
| | June 2008 | 114 | 114 | 100.00% | 0 | 6466 | 7075 | 91.39% | -3.25 | (2.98) |
| | May 2008 | 113 | 122 | 92.62% | 0.2614 | 6114 | 6617 | 92.40% | -0.09 | (1.06) |
| | April 2008 | 79 | 83 | 95.18% | 0.2142 | 6011 | 6395 | 94.00% | -0.45 | (1.27) |
| MR-3D Out of Service Cleared within 24 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 2 | 2 | 100.00% | 0 | 30 | 30 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 3 | 3 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 16 | 17 | 94.12% | -0.24 | (1.15) |
| | May 2008 | 4 | 4 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 | March 2009 | 5 | 5 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| Hours Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 3 | 3 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 4 | 4 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|------|------|---------|-------|--------|
| | July 2008 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 1 | 2 | 50.00% | -1.00 | (1.61) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 3 | 3 | 100.00% | 0 | 1 | 2 | 50.00% | -1.10 | (1.67) |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | March 2009 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 1 | 2 | 50.00% | -0.82 | (1.50) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 100.00% | 0 | 1 | 2 | 50.00% | -0.82 | (1.50) |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 4 | 4 | 100.00% | 0 | 81 | 81 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | March 2009 | 17 | 17 | 100.00% | 0 | 1140 | 1352 | 84.32% | -1.77 | (2.07) |
| | February 2009 | 20 | 20 | 100.00% | 0 | 1018 | 1253 | 81.25% | -2.13 | (2.30) |
| | January 2009 | 23 | 25 | 92.00% | 0.2713 | 1219 | 2610 | 46.70% | -4.52 | (3.75) |
| | December 2008 | 11 | 16 | 68.75% | 0.4635 | 1273 | 1890 | 67.35% | -0.12 | (1.07) |
| | November 2008 | 13 | 14 | 92.86% | 0.2575 | 1335 | 1800 | 74.17% | -1.59 | (1.97) |
| | October 2008 | 22 | 23 | 95.65% | 0.2039 | 1130 | 1388 | 81.41% | -1.74 | (2.06) |
| | September 2008 | 16 | 16 | 100.00% | 0 | 1223 | 1519 | 80.51% | -1.96 | (2.19) |
| | August 2008 | 24 | 24 | 100.00% | 0 | 1789 | 2138 | 83.68% | -2.15 | (2.31) |
| | July 2008 | 15 | 15 | 100.00% | 0 | 1722 | 2136 | 80.62% | -1.89 | (2.15) |
| | June 2008 | 22 | 22 | 100.00% | 0 | 1546 | 1710 | 90.41% | -1.52 | (1.92) |
| | May 2008 | 12 | 12 | 100.00% | 0 | 1368 | 1544 | 88.60% | -1.24 | (1.75) |
| | April 2008 | 9 | 9 | 100.00% | 0 | 1503 | 1654 | 90.87% | -0.95 | (1.58) |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity | March 2009 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 2 | 2 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 5 | 5 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 3 | 3 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 4 | 4 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 1 | 2 | 50.00% | -1.00 | (1.61) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--------------------------------------|--------------------------------------|---------------|---|---------|---------|--------|-------|---------|--------|--------|--------|
| Hours Basic Rate ISDN Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 2 | 2 | 100.00% | 0 | 15 | 15 | 100.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-4A All Troubles Cleared within 48 | March 2009 | 2 | 2 | 100.00% | 0 | 933 | 957 | 97.49% | -0.23 | (1.14) |
| | Hours Business Parity | February 2009 | 4 | 4 | 100.00% | 0 | 835 | 858 | 97.32% | -0.33 | (1.20) |
| | | January 2009 | 4 | 7 | 57.14% | 0.4949 | 1107 | 1530 | 72.35% | 0.90 | (0.68) |
| | December 2008 | 2 | 2 | 100.00% | 0 | 800 | 913 | 87.62% | -0.53 | (1.32) | |
| | November 2008 | 6 | 7 | 85.71% | 0.3499 | 1150 | 1245 | 92.37% | 0.66 | (0.89) | |
| | October 2008 | 2 | 2 | 100.00% | 0 | 1001 | 1016 | 98.52% | -0.17 | (1.11) | |
| | September 2008 | 4 | 4 | 100.00% | 0 | 958 | 981 | 97.66% | -0.31 | (1.19) | |
| | August 2008 | 5 | 5 | 100.00% | 0 | 1119 | 1142 | 97.99% | -0.32 | (1.19) | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 3 | 3 | 100.00% | 0 | 916 | 934 | 98.07% | -0.24 | (1.15) | |
| | May 2008 | 1 | 1 | 100.00% | 0 | 949 | 986 | 96.25% | -0.20 | (1.12) | |
| | April 2008 | 5 | 5 | 100.00% | 0 | 972 | 981 | 99.08% | -0.21 | (1.13) | |
| MR-4A All Troubles Cleared within 48 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| Hours Centrex Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 1 | 1 | 100.00% | 0 | 47 | 48 | 97.92% | -0.14 | (1.09) | |
| | July 2008 | 1 | 1 | 100.00% | 0 | 24 | 27 | 88.89% | -0.35 | (1.21) | |
| | June 2008 | 1 | 1 | 100.00% | 0 | 41 | 41 | 100.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 2 | 2 | 100.00% | 0 | 36 | 40 | 90.00% | -0.46 | (1.28) | |
| MR-4A All Troubles Cleared within 48 | March 2009 | 2 | 2 | 100.00% | 0 | 14 | 15 | 93.33% | -0.36 | (1.22) | |
| Hours Centrex 21 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 4 | 4 | 100.00% | 0 | 25 | 30 | 83.33% | -0.84 | (1.51) | |
| | December 2008 | 1 | 1 | 100.00% | 0 | 12 | 14 | 85.71% | -0.39 | (1.24) | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 2 | 3 | 66.67% | 0.4714 | 26 | 26 | 100.00% | 0.00 | (0.23) | |
| | August 2008 | 1 | 1 | 100.00% | 0 | 40 | 41 | 97.56% | -0.16 | (1.09) | |
| | July 2008 | 1 | 1 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 | |
| | June 2008 | 2 | 2 | 100.00% | 0 | 26 | 26 | 100.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-4A All Troubles Cleared within 48 | March 2009 | 4 | 4 | 100.00% | 0 | 6839 | 7041 | 97.13% | -0.34 | (1.21) | |
| Hours Line Sharing Parity | February 2009 | 2 | 2 | 100.00% | 0 | 6199 | 6369 | 97.33% | -0.23 | (1.14) | |
| | January 2009 | 5 | 8 | 62.50% | 0.4841 | 8580 | 12488 | 68.71% | 0.38 | (0.97) | |
| | December 2008 | 3 | 3 | 100.00% | 0 | 7284 | 8488 | 85.82% | -0.70 | (1.43) | |
| | November 2008 | 7 | 9 | 77.78% | 0.4157 | 8396 | 9296 | 90.32% | 1.27 | (0.52) | |
| | October 2008 | 4 | 4 | 100.00% | 0 | 7490 | 7627 | 98.20% | -0.27 | (1.16) | |

| | | | | | | | | | | |
|--------------------------------------|----------------|----|----|---------|------------|------|-------|---------|-------|--------|
| | September 2008 | 1 | 1 | 100.00% | 0 | 7260 | 7462 | 97.29% | -0.17 | (1.10) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 8711 | 8939 | 97.45% | -0.16 | (1.10) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 8382 | 8641 | 97.00% | -0.18 | (1.11) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 7936 | 8082 | 98.19% | -0.14 | (1.08) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 7525 | 7649 | 98.38% | -0.13 | (1.08) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 7330 | 7432 | 98.63% | -0.12 | (1.07) |
| MR-4A All Troubles Cleared within 48 | March 2009 | 4 | 4 | 100.00% | 0 | 6839 | 7041 | 97.13% | -0.24 | (1.15) |
| Hours Line Splitting Parity | February 2009 | 25 | 25 | 100.00% | 0 | 6199 | 6369 | 97.33% | -0.37 | (1.23) |
| | January 2009 | 16 | 16 | 100.00% | 0 | 8580 | 12488 | 68.71% | -1.35 | (1.82) |
| | December 2008 | 1 | 16 | 6.25% | 0.187489 | 7284 | 8488 | 85.82% | 3.49 | 0.41 |
| | November 2008 | 4 | 9 | 44.45% | 0.22221796 | 8396 | 9296 | 90.32% | 1.39 | (0.62) |
| | October 2008 | 25 | 25 | 100.00% | 0 | 7490 | 7627 | 98.20% | -0.30 | (1.18) |
| | September 2008 | 4 | 4 | 100.00% | 0 | 7260 | 7462 | 97.29% | -0.24 | (1.14) |
| | August 2008 | 16 | 16 | 100.00% | 0 | 8711 | 8939 | 97.45% | -0.32 | (1.20) |
| | July 2008 | 9 | 9 | 100.00% | 0 | 8382 | 8641 | 97.00% | -0.30 | (1.19) |
| | June 2008 | 9 | 9 | 100.00% | 0 | 7936 | 8082 | 98.19% | -0.23 | (1.14) |
| | May 2008 | 4 | 4 | 100.00% | 0 | 7525 | 7649 | 98.38% | -0.18 | (1.11) |
| | April 2008 | 9 | 9 | 100.00% | 0 | 7330 | 7432 | 98.63% | -0.20 | (1.12) |
| MR-4A All Troubles Cleared within 48 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours PBX Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 3 | 4 | 75.00% | -0.52 | (1.31) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 17 | 17 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 2 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 | March 2009 | 1 | 1 | 100.00% | 0 | 5906 | 6084 | 97.07% | -0.17 | (1.11) |
| Hours Residence Parity | February 2009 | 7 | 7 | 100.00% | 0 | 5364 | 5511 | 97.33% | -0.44 | (1.27) |
| | January 2009 | 0 | 1 | 0.00% | 0 | 7473 | 10958 | 68.20% | 1.46 | (0.71) |
| | December 2008 | 7 | 7 | 100.00% | 0 | 6484 | 7575 | 85.60% | -1.08 | (1.66) |
| | November 2008 | 7 | 7 | 100.00% | 0 | 7246 | 8051 | 90.00% | -0.88 | (1.54) |
| | October 2008 | 5 | 5 | 100.00% | 0 | 6489 | 6611 | 98.15% | -0.31 | (1.19) |
| | September 2008 | 4 | 4 | 100.00% | 0 | 6302 | 6481 | 97.24% | -0.34 | (1.20) |
| | August 2008 | 5 | 5 | 100.00% | 0 | 7592 | 7797 | 97.37% | -0.37 | (1.22) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 7314 | 7545 | 96.94% | -0.18 | (1.11) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 7020 | 7148 | 98.21% | -0.23 | (1.14) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 6576 | 6663 | 98.69% | -0.12 | (1.07) |
| | April 2008 | 2 | 2 | 100.00% | 0 | 6358 | 6451 | 98.56% | -0.17 | (1.10) |
| MR-4A All Troubles Cleared within 48 | March 2009 | 25 | 26 | 96.15% | 0.1923 | 6839 | 7041 | 97.13% | 0.30 | (1.05) |
| Hours UNE - P (POTS) Parity | February 2009 | 18 | 18 | 100.00% | 0 | 6199 | 6369 | 97.33% | -0.70 | (1.43) |
| | January 2009 | 26 | 35 | 74.29% | 0.4371 | 8580 | 12488 | 68.71% | -0.71 | (1.43) |
| | December 2008 | 25 | 28 | 89.29% | 0.3093 | 7284 | 8488 | 85.82% | -0.53 | (1.32) |
| | November 2008 | 37 | 39 | 94.87% | 0.2206 | 8396 | 9296 | 90.32% | -0.96 | (1.58) |
| | October 2008 | 38 | 38 | 100.00% | 0 | 7490 | 7627 | 98.20% | -0.83 | (1.51) |
| | September 2008 | 29 | 29 | 100.00% | 0 | 7260 | 7462 | 97.29% | -0.90 | (1.55) |
| | August 2008 | 15 | 15 | 100.00% | 0 | 8711 | 8939 | 97.45% | -0.63 | (1.38) |
| | July 2008 | 21 | 21 | 100.00% | 0 | 8382 | 8641 | 97.00% | -0.80 | (1.49) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 7936 | 8082 | 98.19% | -0.23 | (1.14) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 7525 | 7649 | 98.38% | -0.18 | (1.11) |

| | | | | | | | | | | | |
|--|---|---------------|---|---------|---------|------|------|---------|--------|--------|--------|
| MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity | April 2008 | 1 | 1 | 100.00% | 0 | 7330 | 7432 | 98.63% | -0.12 | (1.07) | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | February 2009 | 1 | 1 | 100.00% | 0 | 22 | 22 | 100.00% | 0.00 | 0.00 | |
| | January 2009 | 1 | 1 | 100.00% | 0 | 25 | 30 | 83.33% | -0.44 | (1.27) | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 1 | 1 | 100.00% | 0 | 29 | 29 | 100.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity | March 2009 | 3 | 3 | 100.00% | 0 | 39 | 42 | 92.86% | -0.46 | (1.28) |
| February 2009 | | 4 | 4 | 100.00% | 0 | 31 | 31 | 100.00% | 0.00 | 0.00 | |
| January 2009 | | 5 | 5 | 100.00% | 0 | 36 | 46 | 78.26% | -1.12 | (1.68) | |
| December 2008 | | 2 | 2 | 100.00% | 0 | 27 | 30 | 90.00% | -0.46 | (1.28) | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 2 | 2 | 100.00% | 0 | 38 | 41 | 92.68% | -0.39 | (1.24) | |
| September 2008 | | 1 | 1 | 100.00% | 0 | 31 | 35 | 88.57% | -0.35 | (1.22) | |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-4B All Troubles Cleared within 48 Hours Business Parity | | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 3 | 3 | 100.00% | 0 | 241 | 323 | 74.61% | -1.01 | (1.61) | |
| | December 2008 | 1 | 1 | 100.00% | 0 | 239 | 251 | 95.22% | -0.22 | (1.14) | |
| | November 2008 | 3 | 3 | 100.00% | 0 | 233 | 241 | 96.68% | -0.32 | (1.19) | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 1 | 0.00% | 0 | 199 | 206 | 96.60% | 5.32 | 0.07 | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 1 | 1 | 100.00% | 0 | 234 | 244 | 95.90% | -0.21 | (1.13) | |
| | June 2008 | 1 | 3 | 33.33% | 0.4714 | 226 | 227 | 99.56% | 17.21 | 1.07 | |
| | May 2008 | 1 | 2 | 50.00% | 0.5 | 234 | 239 | 97.91% | 4.71 | 0.00 | |
| | April 2008 | 1 | 1 | 100.00% | 0 | 208 | 213 | 97.65% | -0.15 | (1.09) | |
| | MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 2 | 2 | 100.00% | 0 | 3 | 6 | 50.00% | -1.22 | (1.74) | |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-4B All Troubles Cleared within 48 Hours PBX Parity | | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 1 | 1 | 100.00% | 0 | 4 | 4 | 100.00% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|--|----------------|---|----|---------|--------|------|------|---------|-------|--------|
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4B All Troubles Cleared within 48 Hours Residence Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 1278 | 1319 | 96.89% | -0.18 | (1.11) |
| | January 2009 | 2 | 3 | 66.67% | 0.4714 | 2006 | 2929 | 68.49% | 0.07 | (1.28) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 1755 | 2005 | 87.53% | -0.65 | (1.40) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 1455 | 1519 | 95.79% | -0.21 | (1.13) |
| | September 2008 | 2 | 2 | 100.00% | 0 | 1534 | 1613 | 95.10% | -0.32 | (1.19) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 2197 | 2337 | 94.01% | -0.25 | (1.15) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 1765 | 1810 | 97.51% | -0.16 | (1.10) |
| | May 2008 | 0 | 1 | 0.00% | 0 | 1651 | 1684 | 98.04% | 7.07 | 0.25 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | March 2009 | 1 | 1 | 100.00% | 0 | 1579 | 1649 | 95.76% | -0.21 | (1.13) |
| | February 2009 | 2 | 2 | 100.00% | 0 | 1467 | 1513 | 96.96% | -0.25 | (1.15) |
| | January 2009 | 7 | 12 | 58.33% | 0.493 | 2247 | 3252 | 69.10% | 0.81 | (0.68) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 1994 | 2256 | 88.39% | -0.63 | (1.38) |
| | November 2008 | 5 | 6 | 83.33% | 0.3727 | 2106 | 2250 | 93.60% | 1.03 | (0.73) |
| | October 2008 | 8 | 8 | 100.00% | 0 | 1639 | 1707 | 96.02% | -0.57 | (1.35) |
| | September 2008 | 5 | 5 | 100.00% | 0 | 1733 | 1819 | 95.27% | -0.50 | (1.30) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 5 | 5 | 100.00% | 0 | 2431 | 2581 | 94.19% | -0.55 | (1.34) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours Business Parity | March 2009 | 1 | 1 | 100.00% | 0 | 274 | 274 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 2 | 2 | 100.00% | 0 | 197 | 197 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 3 | 3 | 100.00% | 0 | 248 | 265 | 93.58% | -0.45 | (1.27) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 241 | 242 | 99.59% | -0.06 | (1.04) |
| | October 2008 | 1 | 1 | 100.00% | 0 | 257 | 257 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 299 | 300 | 99.67% | -0.06 | (1.04) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 275 | 276 | 99.64% | -0.06 | (1.04) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 282 | 284 | 99.30% | -0.12 | (1.07) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 273 | 274 | 99.64% | -0.09 | (1.05) |
| MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity | March 2009 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 8 | 9 | 88.89% | -0.34 | (1.20) |
| | July 2008 | 2 | 2 | 100.00% | 0 | 7 | 7 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--------------------------------------|----------------|---|---|---------|---|------|------|---------|-------|--------|
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 2 | 2 | 100.00% | 0 | 959 | 965 | 99.38% | -0.11 | (1.07) |
| Hours Line Sharing Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 933 | 1035 | 90.14% | -0.33 | (1.20) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 1081 | 1085 | 99.63% | -0.06 | (1.04) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 1146 | 1158 | 98.96% | -0.10 | (1.06) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 1143 | 1145 | 99.83% | -0.04 | (1.03) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 1 | 1 | 100.00% | 0 | 959 | 965 | 99.38% | -0.08 | (1.05) |
| Hours Line Splitting Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 933 | 1035 | 90.14% | -0.33 | (1.20) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 863 | 879 | 98.18% | -0.14 | (1.08) |
| | October 2008 | 1 | 1 | 100.00% | 0 | 948 | 952 | 99.58% | -0.06 | (1.04) |
| | September 2008 | 9 | 9 | 100.00% | 0 | 1135 | 1144 | 99.21% | -0.15 | (1.09) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 1225 | 1232 | 99.43% | -0.08 | (1.05) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 1143 | 1145 | 99.83% | -0.04 | (1.03) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours PBX Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 10 | 10 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours Residence Parity | February 2009 | 1 | 1 | 100.00% | 0 | 584 | 588 | 99.32% | -0.08 | (1.05) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 691 | 695 | 99.42% | -0.08 | (1.05) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 4 | 4 | 100.00% | 0 | 959 | 965 | 99.38% | -0.16 | (1.10) |
| Hours UNE - P (POTS) Parity | February 2009 | 6 | 6 | 100.00% | 0 | 781 | 785 | 99.49% | -0.17 | (1.11) |

| | | | | | | | | | | |
|--|----------------|----|----|---------|-------|------|------|---------|-------|--------|
| | January 2009 | 13 | 13 | 100.00% | 0 | 933 | 1035 | 90.14% | -1.18 | (1.72) |
| | December 2008 | 9 | 9 | 100.00% | 0 | 781 | 829 | 94.21% | -0.74 | (1.45) |
| | November 2008 | 7 | 7 | 100.00% | 0 | 863 | 879 | 98.18% | -0.36 | (1.22) |
| | October 2008 | 8 | 8 | 100.00% | 0 | 948 | 952 | 99.58% | -0.18 | (1.11) |
| | September 2008 | 11 | 11 | 100.00% | 0 | 1135 | 1144 | 99.21% | -0.29 | (1.18) |
| | August 2008 | 4 | 4 | 100.00% | 0 | 1081 | 1085 | 99.63% | -0.12 | (1.07) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 1225 | 1232 | 99.43% | -0.13 | (1.08) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| Hours UNE P (Centrex 21) Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 13 | 13 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Hours UNE P (Centrex) Parity | February 2009 | 1 | 1 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 7 | 7 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 8 | 8 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 2 | 2 | 100.00% | 0 | 13 | 14 | 92.86% | -0.37 | (1.22) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 | March 2009 | 49 | 49 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |
| Hours Unbundled Loop - 2 Wire Non-Loaded | February 2009 | 40 | 40 | 100.00% | 0 | 18 | 18 | 100.00% | 0.00 | 0.00 |
| Parity | January 2009 | 61 | 62 | 98.39% | 0.126 | 30 | 30 | 100.00% | 0.00 | (1.27) |
| | December 2008 | 40 | 40 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 47 | 47 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 68 | 68 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 57 | 57 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 62 | 62 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 63 | 64 | 98.44% | 0.124 | 23 | 23 | 100.00% | 0.00 | (1.38) |
| | June 2008 | 58 | 58 | 100.00% | 0 | 17 | 17 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 44 | 44 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 50 | 50 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 | March 2009 | 9 | 9 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |
| Hours Unbundled Loop - ADSL Qualified | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Parity | January 2009 | 49 | 49 | 100.00% | 0 | 30 | 30 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 4 | 4 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 9 | 9 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 9 | 9 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|-----|-----|---------|--------|------|-------|---------|-------|--------|
| | August 2008 | 4 | 4 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 17 | 17 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 4 | 4 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 9 | 9 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 | March 2009 | 4 | 4 | 100.00% | 0 | 83 | 84 | 98.81% | -0.15 | (1.09) |
| Hours Unbundled Loop - XDSLi Parity | February 2009 | 4 | 4 | 100.00% | 0 | 88 | 88 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 9 | 9 | 100.00% | 0 | 131 | 131 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 25 | 25 | 100.00% | 0 | 79 | 79 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 102 | 102 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 36 | 36 | 100.00% | 0 | 92 | 92 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 75 | 75 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 85 | 85 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 9 | 9 | 100.00% | 0 | 79 | 79 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 4 | 4 | 100.00% | 0 | 88 | 88 | 100.00% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 | March 2009 | 142 | 142 | 100.00% | 0 | 7661 | 7868 | 97.37% | -1.94 | (2.18) |
| Hours Unbundled Loop Analog Parity | February 2009 | 108 | 108 | 100.00% | 0 | 6860 | 7033 | 97.54% | -1.64 | (2.00) |
| | January 2009 | 209 | 218 | 95.87% | 0.1989 | 9376 | 13369 | 70.13% | -8.24 | (6.01) |
| | December 2008 | 116 | 123 | 94.31% | 0.2317 | 7904 | 9147 | 86.41% | -2.54 | (2.54) |
| | November 2008 | 159 | 161 | 98.76% | 0.1108 | 9128 | 10043 | 90.89% | -3.44 | (3.09) |
| | October 2008 | 179 | 179 | 100.00% | 0 | 8298 | 8438 | 98.34% | -1.72 | (2.05) |
| | September 2008 | 144 | 144 | 100.00% | 0 | 8226 | 8436 | 97.51% | -1.90 | (2.16) |
| | August 2008 | 174 | 174 | 100.00% | 0 | 9640 | 9871 | 97.66% | -2.02 | (2.23) |
| | July 2008 | 202 | 202 | 100.00% | 0 | 9379 | 9650 | 97.19% | -2.39 | (2.45) |
| | June 2008 | 156 | 157 | 99.36% | 0.0796 | 8998 | 9150 | 98.34% | -1.00 | (1.61) |
| | May 2008 | 147 | 156 | 94.23% | 0.2332 | 8537 | 8662 | 98.56% | 4.49 | 0.97 |
| | April 2008 | 137 | 138 | 99.28% | 0.0848 | 8373 | 8480 | 98.74% | -0.56 | (1.34) |
| MR-4D All Troubles Cleared within 48 | March 2009 | 1 | 1 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |
| Hours Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 3 | 3 | 100.00% | 0 | 30 | 30 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 10 | 10 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 4 | 4 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 5 | 5 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 3 | 3 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 5 | 5 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 7 | 7 | 100.00% | 0 | 17 | 17 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 8 | 8 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 7 | 7 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| MR-4E All Troubles Cleared within 48 | March 2009 | 9 | 9 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| Hours Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 3 | 3 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 5 | 5 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 2 | 2 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 4 | 4 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|--|---------------|---------|---------|---------|------|--------|---------|--------|--------|--------|
| MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity | March 2009 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 1 | 1 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 1 | 1 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 | |
| | August 2008 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 4 | 4 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | March 2009 | 1 | 1 | 100.00% | 0 | 88 | 88 | 100.00% | 0.00 | 0.00 | |
| | February 2009 | 9 | 9 | 100.00% | 0 | 81 | 81 | 100.00% | 0.00 | 0.00 | |
| | MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity | January 2009 | 1 | 1 | 100.00% | 0 | 128 | 131 | 97.71% | -0.15 | (1.09) |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 1 | 1 | 100.00% | 0 | 70 | 70 | 100.00% | 0.00 | 0.00 | |
| October 2008 | | 1 | 1 | 100.00% | 0 | 89 | 89 | 100.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 1 | 1 | 100.00% | 0 | 113 | 114 | 99.12% | -0.09 | (1.06) | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 1 | 1 | 100.00% | 0 | 125 | 125 | 100.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| March 2009 | | 24 | 24 | 100.00% | 0 | 1716 | 1787 | 96.03% | -0.99 | (1.60) | |
| February 2009 | | 23 | 23 | 100.00% | 0 | 1587 | 1634 | 97.12% | -0.82 | (1.50) | |
| January 2009 | | 26 | 27 | 96.30% | 0.1889 | 2384 | 3406 | 69.99% | -2.97 | (2.81) | |
| December 2008 | | 16 | 21 | 76.19% | 0.4259 | 2155 | 2426 | 88.83% | 1.83 | (0.14) | |
| November 2008 | | 17 | 17 | 100.00% | 0 | 2237 | 2382 | 93.91% | -1.05 | (1.64) | |
| October 2008 | 29 | 29 | 100.00% | 0 | 1779 | 1848 | 96.27% | -1.05 | (1.64) | | |
| September 2008 | 18 | 18 | 100.00% | 0 | 1902 | 1989 | 95.63% | -0.90 | (1.55) | | |
| August 2008 | 32 | 32 | 100.00% | 0 | 2598 | 2701 | 96.19% | -1.12 | (1.68) | | |
| July 2008 | 22 | 22 | 100.00% | 0 | 2580 | 2730 | 94.51% | -1.13 | (1.68) | | |
| June 2008 | 35 | 35 | 100.00% | 0 | 2154 | 2201 | 97.86% | -0.87 | (1.53) | | |
| May 2008 | 19 | 19 | 100.00% | 0 | 2016 | 2055 | 98.10% | -0.60 | (1.37) | | |
| April 2008 | 12 | 12 | 100.00% | 0 | 2103 | 2146 | 98.00% | -0.49 | (1.30) | | |
| MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity | March 2009 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | February 2009 | 2 | 2 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | January 2009 | 2 | 2 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 | |
| | December 2008 | 3 | 3 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 | |
| | November 2008 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 | |
| | October 2008 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | September 2008 | 7 | 7 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 | |
| | August 2008 | 3 | 3 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 | |
| | July 2008 | 4 | 4 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | June 2008 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | May 2008 | 2 | 2 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 | |
| | April 2008 | 2 | 2 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | |
| | March 2009 | 1 | 1 | 100.00% | 0 | 70 | 92 | 76.09% | -0.56 | (1.34) | |
| | MR-5A All Troubles Cleared within 4 Hours DS0 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| March 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|----|-----|--------|-------|--------|
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| DS1 Parity | February 2009 | 1 | 1 | 100.00% | 0 | 64 | 88 | 72.73% | -0.61 | (1.37) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 100.00% | 0 | 64 | 102 | 62.75% | -1.08 | (1.66) |
| | October 2008 | 1 | 1 | 100.00% | 0 | 66 | 92 | 71.74% | -0.62 | (1.38) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 69 | 98 | 70.41% | -0.65 | (1.39) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 50 | 75 | 66.67% | -0.70 | (1.43) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 3 | 3 | 100.00% | 0 | 61 | 79 | 77.22% | -0.92 | (1.56) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS0 Capable | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Diagnostic | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 28 | 40 | 70.00% | 0.4583 | 63 | 84 | 75.00% | 0.60 | (0.77) |
| Enhanced Extended Loops - DS1 Capable | February 2009 | 20 | 29 | 68.97% | 0.4626 | 64 | 88 | 72.73% | 0.39 | (0.90) |
| Parity | January 2009 | 25 | 53 | 47.17% | 0.4992 | 75 | 131 | 57.25% | 1.25 | (0.34) |
| | December 2008 | 34 | 49 | 69.39% | 0.4609 | 55 | 79 | 69.62% | 0.03 | (1.10) |
| | November 2008 | 16 | 38 | 42.11% | 0.4937 | 64 | 102 | 62.75% | 2.25 | 0.21 |
| | October 2008 | 18 | 26 | 69.23% | 0.4615 | 66 | 92 | 71.74% | 0.25 | (0.99) |
| | September 2008 | 27 | 39 | 69.23% | 0.4615 | 54 | 96 | 56.25% | -1.38 | (1.84) |
| | August 2008 | 25 | 40 | 62.50% | 0.4841 | 69 | 98 | 70.41% | 0.92 | (0.57) |
| | July 2008 | 32 | 48 | 66.67% | 0.4714 | 50 | 75 | 66.67% | 0.00 | (1.00) |
| | June 2008 | 29 | 49 | 59.18% | 0.4915 | 56 | 86 | 65.12% | 0.70 | (0.69) |
| | May 2008 | 29 | 40 | 72.50% | 0.4465 | 61 | 79 | 77.22% | 0.58 | (0.79) |
| | April 2008 | 36 | 46 | 78.26% | 0.4125 | 66 | 88 | 75.00% | -0.41 | (1.25) |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Parity | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|-----|---------|--------|----|-----|---------|-------|--------|
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| LIS Trunk Parity | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 2 | 50.00% | 0.5 | 2 | 3 | 66.67% | 0.39 | (1.32) |
| | November 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 3 | 3 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 2 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| UDIT Above DS1 Level Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 3 | 4 | 75.00% | -0.52 | (1.31) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| UDIT DS1 Parity | February 2009 | 0 | 1 | 0.00% | 0 | 64 | 88 | 72.73% | 1.62 | (0.65) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 1 | 0.00% | 0 | 64 | 102 | 62.75% | 1.29 | (0.81) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 56 | 86 | 65.12% | -1.02 | (1.62) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - 4 Wire Non-Loaded Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 2 | 50.00% | 0.5 | 54 | 96 | 56.25% | 0.18 | (1.30) |
| | August 2008 | 1 | 2 | 50.00% | 0.5 | 69 | 98 | 70.41% | 0.63 | (1.02) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | March 2009 | 67 | 91 | 73.63% | 0.4407 | 63 | 84 | 75.00% | 0.21 | (0.98) |
| Unbundled Loop - DS1 Capable Parity | February 2009 | 67 | 92 | 72.83% | 0.4449 | 64 | 88 | 72.73% | -0.01 | (1.01) |
| | January 2009 | 74 | 140 | 52.86% | 0.4992 | 75 | 131 | 57.25% | 0.73 | (0.63) |

| | | | | | | | | | | |
|---|----------------|----|-----|---------|--------|----|-----|---------|-------|--------|
| | December 2008 | 71 | 102 | 69.61% | 0.4599 | 55 | 79 | 69.62% | 0.00 | (1.10) |
| | November 2008 | 60 | 94 | 63.83% | 0.4805 | 64 | 102 | 62.75% | -0.16 | (1.10) |
| | October 2008 | 64 | 104 | 61.54% | 0.4865 | 66 | 92 | 71.74% | 1.58 | (0.17) |
| | September 2008 | 52 | 91 | 57.14% | 0.4949 | 54 | 96 | 56.25% | -0.12 | (1.07) |
| | August 2008 | 52 | 89 | 58.43% | 0.4928 | 69 | 98 | 70.41% | 1.79 | (0.05) |
| | July 2008 | 73 | 130 | 56.15% | 0.4962 | 50 | 75 | 66.67% | 1.54 | (0.19) |
| | June 2008 | 58 | 91 | 63.74% | 0.4808 | 56 | 86 | 65.12% | 0.19 | (0.98) |
| | May 2008 | 58 | 97 | 59.79% | 0.4903 | 62 | 80 | 77.50% | 2.81 | 0.44 |
| | April 2008 | 50 | 83 | 60.24% | 0.4894 | 66 | 88 | 75.00% | 2.23 | 0.16 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| DS0 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 43 | 61 | 70.49% | -0.64 | (1.39) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 57 | 83 | 68.67% | -1.15 | (1.70) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| DS1 Parity | February 2009 | 1 | 1 | 100.00% | 0 | 62 | 81 | 76.54% | -0.55 | (1.33) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 50 | 70 | 71.43% | -0.63 | (1.38) |
| | October 2008 | 3 | 3 | 100.00% | 0 | 72 | 89 | 80.90% | -0.83 | (1.50) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| E911 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 6 | 8 | 75.00% | 0.433 | 54 | 88 | 61.36% | -0.76 | (1.46) |
| Enhanced Extended Loops - DS1 Capable | February 2009 | 1 | 3 | 33.33% | 0.4714 | 62 | 81 | 76.54% | 1.73 | (0.38) |
| Parity | January 2009 | 6 | 10 | 60.00% | 0.4899 | 66 | 131 | 50.38% | -0.59 | (1.36) |
| | December 2008 | 4 | 9 | 44.44% | 0.4969 | 76 | 101 | 75.25% | 2.05 | (0.06) |
| | November 2008 | 7 | 12 | 58.33% | 0.493 | 50 | 70 | 71.43% | 0.93 | (0.64) |
| | October 2008 | 2 | 2 | 100.00% | 0 | 72 | 89 | 80.90% | -0.68 | (1.41) |
| | September 2008 | 2 | 3 | 66.67% | 0.4714 | 52 | 71 | 73.24% | 0.25 | (1.18) |
| | August 2008 | 6 | 9 | 66.67% | 0.4714 | 76 | 114 | 66.67% | 0.00 | (1.00) |

| | | | | | | | | | | |
|---|----------------|---|----|---------|--------|----|-----|---------|-------|--------|
| | July 2008 | 6 | 11 | 54.55% | 0.4979 | 66 | 103 | 64.08% | 0.63 | (0.81) |
| | June 2008 | 3 | 10 | 30.00% | 0.4583 | 70 | 125 | 56.00% | 1.59 | (0.24) |
| | May 2008 | 4 | 4 | 100.00% | 0 | 54 | 75 | 72.00% | -1.22 | (1.74) |
| | April 2008 | 2 | 3 | 66.67% | 0.4714 | 63 | 82 | 76.83% | 0.41 | (1.09) |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Frame Relay Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 1 | 1 | 100.00% | 0 | 28 | 32 | 87.50% | -0.37 | (1.23) |
| ISDN Primary Parity | February 2009 | 0 | 1 | 0.00% | 0 | 28 | 42 | 66.67% | 1.40 | (0.76) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| LIS Trunk Parity | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 2 | 50.00% | 0.5 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 2 | 2 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 1 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 3 | 3 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| UDIT Above DS1 Level Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 2 | 50.00% | 0.5 | 1 | 2 | 50.00% | 0.00 | (1.00) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|-------------------------------------|---|------------|-------|--------|-------------|-------------|------|--------|--------|--------|
| UDIT DS1 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 5 | 20.00% | 0.4 | 70 | 125 | 56.00% | 1.59 | (0.32) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | MR-5B All Troubles Cleared within 4 Hours | March 2009 | 8 | 15 | 53.33% | 0.4989 | 54 | 88 | 61.36% | 0.59 |
| Unbundled Loop - DS1 Capable Parity | February 2009 | 9 | 16 | 56.25% | 0.4961 | 62 | 81 | 76.54% | 1.75 | (0.18) |
| | January 2009 | 12 | 19 | 63.16% | 0.4824 | 66 | 131 | 50.38% | -1.04 | (1.63) |
| | December 2008 | 6 | 9 | 66.67% | 0.4714 | 76 | 101 | 75.25% | 0.57 | (0.87) |
| | November 2008 | 12 | 16 | 75.00% | 0.433 | 50 | 70 | 71.43% | -0.29 | (1.17) |
| | October 2008 | 12 | 17 | 70.59% | 0.4556 | 72 | 89 | 80.90% | 0.99 | (0.60) |
| | September 2008 | 13 | 16 | 81.25% | 0.3903 | 52 | 71 | 73.24% | -0.65 | (1.40) |
| | August 2008 | 9 | 17 | 52.94% | 0.4991 | 76 | 114 | 66.67% | 1.12 | (0.49) |
| | July 2008 | 5 | 12 | 41.67% | 0.493 | 66 | 103 | 64.08% | 1.53 | (0.27) |
| | June 2008 | 7 | 11 | 63.64% | 0.481 | 70 | 125 | 56.00% | -0.49 | (1.30) |
| | May 2008 | 8 | 15 | 53.33% | 0.4989 | 54 | 75 | 72.00% | 1.47 | (0.32) |
| | April 2008 | 9 | 15 | 60.00% | 0.4899 | 63 | 82 | 76.83% | 1.42 | (0.36) |
| | MR-6A Mean Time to Restore Basic Rate | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 |
| ISDN Parity | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.09444444 | 2 | 1:08 | 0.004166667 | 2.20625 | 15 | 3:32 | -0.92 | (1.56) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | MR-6A Mean Time to Restore Business | March 2009 | 0.225 | 2 | 2:42 | 0.023611111 | 0 | 955 | 13:37 | -0.81 |
| Parity | February 2009 | 1.44652778 | 4 | 8:41 | 0.351388889 | 0 | 857 | 17:20 | -0.24 | (1.14) |
| | January 2009 | 13.6388889 | 7 | 22:46 | 1.428472222 | 0 | 1528 | 14:02 | 0.65 | (0.56) |
| | December 2008 | 0.32430556 | 2 | 3:53 | 0.143055556 | 0 | 911 | 23:33 | -0.92 | (1.56) |
| | November 2008 | 8.46180556 | 7 | 5:01 | 1.313888889 | 0 | 1245 | 21:19 | 1.07 | (0.33) |
| | October 2008 | 1.17152778 | 2 | 14:03 | 0.416666667 | 0 | 1013 | 11:58 | 0.21 | (0.69) |
| | September 2008 | 1.26597222 | 4 | 7:36 | 0.286111111 | 0 | 981 | 14:05 | -0.88 | (1.53) |
| | August 2008 | 3.85416667 | 5 | 18:30 | 0.421527778 | 0 | 1142 | 14:13 | 0.73 | (0.48) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 1.47847222 | 3 | 11:50 | 0.31875 | 0 | 930 | 10:50 | 0.14 | (0.74) |
| | May 2008 | 0.13263889 | 1 | 3:11 | 0 | 0 | 986 | 10:53 | -0.52 | (1.32) |
| | April 2008 | 3.37777778 | 5 | 16:13 | 0.41875 | 0 | 981 | 10:42 | 0.32 | (0.12) |
| | MR-6A Mean Time to Restore Centrex | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 |
| Parity | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|------------|----|-------|------------|-------------|-------|-------|-------|--------|
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.81597222 | 1 | 19:35 | 0 | 26.22361111 | 48 | 13:07 | 0.48 | (0.59) |
| | July 2008 | 0.92708333 | 1 | 22:15 | 0 | 22.86041667 | 27 | 20:19 | 0.05 | (0.71) |
| | June 2008 | 0.33333333 | 1 | 8:00 | 0 | 14.62152778 | 41 | 8:34 | -0.06 | (1.04) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0.84791667 | 2 | 10:10 | 0.33611111 | 37.33194444 | 40 | 22:24 | -0.41 | (1.25) |
| MR-6A Mean Time to Restore Centrex 21 Parity | March 2009 | 0.95138889 | 2 | 11:25 | 0.49097222 | 7.88333333 | 15 | 12:37 | -0.12 | (1.07) |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 2.68472222 | 4 | 16:06 | 0.38680555 | 36.77430556 | 30 | 5:25 | -1.23 | (1.75) |
| | December 2008 | 0.20902778 | 1 | 5:01 | 0 | 18.96111111 | 14 | 8:30 | -0.72 | (1.43) |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 4.65069444 | 3 | 13:12 | 1.17361111 | 11.98055556 | 26 | 11:04 | 3.71 | 0.32 |
| | August 2008 | 0.78611111 | 1 | 18:52 | 0 | 19.47777778 | 41 | 11:24 | 0.70 | (0.70) |
| | July 2008 | 0.35833333 | 1 | 8:36 | 0 | 12.70555556 | 25 | 12:12 | -0.38 | (1.23) |
| | June 2008 | 0.88888889 | 2 | 10:40 | 0.41805556 | 12.57430556 | 26 | 11:36 | -0.12 | (1.07) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Line Sharing Parity | March 2009 | 2.00138889 | 4 | 12:00 | 0.33333333 | 0 | 7033 | 16:31 | -0.32 | (1.19) |
| | February 2009 | 0.72430556 | 2 | 8:41 | 0.28055556 | 0 | 6364 | 17:01 | -0.26 | (1.16) |
| | January 2009 | 11.825 | 8 | 11:28 | 1.02638889 | 0 | 12486 | 19:18 | -0.52 | (1.32) |
| | December 2008 | 4.67638889 | 3 | 13:25 | 0.45625 | 0 | 8484 | 3:18 | 0.56 | (0.54) |
| | November 2008 | 11.1541667 | 9 | 5:45 | 0.87638889 | 0 | 9295 | 23:21 | 0.98 | (0.34) |
| | October 2008 | 3.11944444 | 4 | 18:43 | 0.20972222 | 0 | 7616 | 15:10 | 0.52 | (0.55) |
| | September 2008 | 1.03680556 | 1 | 0:53 | 0 | 0 | 7459 | 16:29 | 0.49 | (0.33) |
| | August 2008 | 0.56180556 | 1 | 13:29 | 0 | 0 | 8938 | 17:00 | -0.15 | (1.09) |
| | July 2008 | 0.86041667 | 1 | 20:39 | 0 | 0 | 8636 | 17:29 | 0.08 | (0.68) |
| | June 2008 | 0.51041667 | 1 | 12:15 | 0 | 0 | 8076 | 13:22 | -0.07 | (1.04) |
| | May 2008 | 0.98611111 | 1 | 23:40 | 0 | 0 | 7649 | 12:58 | 0.56 | (0.22) |
| | April 2008 | 0.16319444 | 1 | 3:55 | 0 | 0 | 7432 | 13:35 | -0.14 | (1.08) |
| MR-6A Mean Time to Restore Line Splitting Parity | March 2009 | 0.04168403 | 4 | 0:15 | 0.00660156 | 0 | 7033 | 16:31 | -0.70 | (1.42) |
| | February 2009 | 8.64523341 | 25 | 8:18 | 0.15123456 | 0 | 6364 | 17:01 | -0.14 | (1.09) |
| | January 2009 | 10.5309264 | 16 | 15:47 | 0.10382716 | 0 | 12486 | 19:18 | -1.12 | (1.68) |
| | December 2008 | 142.122825 | 16 | 21:12 | 3.36875434 | 0 | 8484 | 3:18 | 2.82 | 0.34 |
| | November 2008 | 33.7770838 | 9 | 18:05 | 0.91707224 | 0 | 9295 | 23:21 | 2.05 | 0.09 |
| | October 2008 | 4.9166903 | 25 | 4:43 | 0.23833381 | 0 | 7616 | 15:10 | -0.75 | (1.45) |
| | September 2008 | 0.97241512 | 4 | 5:50 | 0.36838155 | 0 | 7459 | 16:29 | -0.38 | (1.23) |
| | August 2008 | 0.23765625 | 16 | 0:21 | 0.00043402 | 0 | 8938 | 17:00 | -1.19 | (1.72) |
| | July 2008 | 0.95197965 | 9 | 2:32 | 0.16391251 | 0 | 8636 | 17:29 | -0.41 | (1.25) |
| | June 2008 | 0.7644102 | 9 | 2:02 | 0.05607687 | 0 | 8076 | 13:22 | -0.71 | (1.43) |
| | May 2008 | 0.83773341 | 4 | 5:01 | 0.12840277 | 0 | 7649 | 12:58 | -0.15 | (1.09) |
| | April 2008 | 0.15231674 | 9 | 0:24 | 0.00140625 | 0 | 7432 | 13:35 | -0.26 | (1.16) |
| MR-6A Mean Time to Restore PBX Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0.84513889 | 1 | 20:17 | 0 | 3.48055556 | 4 | 20:53 | -0.02 | (1.01) |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0.79027778 | 1 | 18:58 | 0 | 4.04930556 | 16 | 6:04 | 1.76 | (0.33) |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.375 | 2 | 4:30 | 0 | 5.15208333 | 12 | 10:18 | -0.87 | (1.53) |

| | | | | | | | | | | | |
|--|---|---------------|------------|-------|-------------|-------------|-------------|-------|-------|--------|--------|
| MR-6A Mean Time to Restore Residence Parity | April 2008 | 0.09236111 | 1 | 2:13 | 0 | 3.659722222 | 25 | 3:31 | -0.30 | (1.18) | |
| | March 2009 | 0.15138889 | 1 | 3:38 | 0 | 0 | 6078 | 16:58 | -0.45 | (1.27) | |
| | February 2009 | 5.66180556 | 7 | 19:25 | 0.591666667 | 0 | 5507 | 16:58 | 0.16 | (0.47) | |
| | January 2009 | 2.04722222 | 1 | 1:08 | 0 | 0 | 10958 | 20:02 | 0.12 | (0.64) | |
| | December 2008 | 6.20208333 | 7 | 21:16 | 0.542361111 | 0 | 7573 | 3:45 | -0.55 | (1.33) | |
| | November 2008 | 3.19444444 | 7 | 10:57 | 0.414583333 | 0 | 8050 | 23:40 | -1.72 | (2.04) | |
| | October 2008 | 2.8 | 5 | 13:26 | 0.445138889 | 0 | 6603 | 15:40 | -0.37 | (1.23) | |
| | September 2008 | 3.51597222 | 4 | 21:06 | 0.061805556 | 0 | 6478 | 16:51 | 0.49 | (0.45) | |
| | August 2008 | 4.54513889 | 5 | 21:49 | 0.127777778 | 0 | 7796 | 17:25 | 0.40 | (0.42) | |
| | July 2008 | 0.1 | 1 | 2:24 | 0 | 0 | 7543 | 17:56 | -0.36 | (1.22) | |
| | June 2008 | 0.54861111 | 3 | 4:23 | 0.052083333 | 0 | 7146 | 13:42 | -1.02 | (1.62) | |
| | May 2008 | 0.28888889 | 1 | 6:56 | 0 | 0 | 6663 | 13:17 | -0.32 | (1.20) | |
| | April 2008 | 0.30902778 | 2 | 3:42 | 0.093055556 | 0 | 6451 | 14:02 | -0.20 | (1.12) | |
| | MR-6A Mean Time to Restore UNE - P (POTS) Parity | March 2009 | 16.3520833 | 26 | 15:06 | 0.519444444 | 0 | 7033 | 16:31 | -0.25 | (1.15) |
| | | February 2009 | 10.3131944 | 18 | 13:45 | 0.514583333 | 0 | 6364 | 17:01 | -0.30 | (1.19) |
| January 2009 | | 54.8041667 | 35 | 13:35 | 1.284722222 | 0 | 12486 | 19:18 | -0.80 | (1.48) | |
| December 2008 | | 24.7055556 | 28 | 21:11 | 0.997222222 | 0 | 8484 | 3:18 | -1.03 | (1.63) | |
| November 2008 | | 40.9229167 | 39 | 1:11 | 0.854166667 | 0 | 9295 | 23:21 | 0.58 | (0.60) | |
| October 2008 | | 21.4395833 | 38 | 13:32 | 0.410416667 | 0 | 7616 | 15:10 | -0.74 | (1.45) | |
| September 2008 | | 18.5215278 | 29 | 15:20 | 0.370833333 | 0 | 7459 | 16:29 | -0.36 | (1.22) | |
| August 2008 | | 8.18472222 | 15 | 13:06 | 0.356944444 | 0 | 8938 | 17:00 | -0.64 | (1.39) | |
| July 2008 | | 10.8590278 | 21 | 12:25 | 0.4 | 0 | 8636 | 17:29 | -0.56 | (1.34) | |
| June 2008 | | 1.70416667 | 3 | 13:38 | 0.405555556 | 0 | 8076 | 13:22 | 0.03 | (0.88) | |
| May 2008 | | 0.33402778 | 2 | 4:00 | 0.005555556 | 0 | 7649 | 12:58 | -0.66 | (1.40) | |
| April 2008 | | 0.07638889 | 1 | 1:50 | 0 | 0 | 7432 | 13:35 | -0.17 | (1.10) | |
| MR-6A Mean Time to Restore UNE P (Centrex 21) Parity | | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | February 2009 | 0.94513889 | 1 | 22:41 | 0 | 8.520833333 | 22 | 9:18 | 1.22 | (0.42) |
| | | January 2009 | 0.67638889 | 1 | 16:14 | 0 | 36.77430556 | 30 | 5:25 | -0.64 | (1.39) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | October 2008 | 0.76041667 | 1 | 18:15 | 0 | 13.42013889 | 28 | 11:30 | 0.59 | (0.77) | |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | MR-6A Mean Time to Restore UNE P (Centrex) Parity | March 2009 | 1.63680556 | 3 | 13:06 | 0.401388889 | 25.14166667 | 41 | 14:43 | -0.14 | (1.09) |
| | | February 2009 | 1.85 | 4 | 11:06 | 0.336111111 | 18.47152778 | 31 | 14:18 | -0.57 | (1.35) |
| | | January 2009 | 3.21527778 | 5 | 15:26 | 0.315972222 | 64.35347222 | 46 | 9:35 | -1.05 | (1.64) |
| December 2008 | | 1.63819444 | 2 | 19:39 | 0.210416667 | 19.90486111 | 30 | 15:55 | 0.23 | (0.72) | |
| November 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| October 2008 | | 1.05347222 | 2 | 12:38 | 0.369444444 | 25.62708333 | 41 | 15:00 | -0.19 | (1.12) | |
| September 2008 | | 0.66944444 | 1 | 16:04 | 0 | 26.02291667 | 35 | 17:51 | -0.09 | (1.05) | |
| August 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| MR-6B Mean Time to Restore Business Parity | | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | January 2009 | 1.2375 | 3 | 9:54 | 0.44375 | 0 | 323 | 12:35 | -1.25 | (1.76) |
| | December 2008 | 0.34166667 | 1 | 8:12 | 0 | 190.05 | 251 | 18:10 | -0.36 | (1.22) | |

| | | | | | | | | | | |
|--|----------------|------------|----|-------|-------------|-------------|------|-------|-------|--------|
| | November 2008 | 2.9375 | 3 | 23:30 | 0.102083333 | 162.44375 | 241 | 16:11 | 0.77 | (0.44) |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 2.8125 | 1 | 19:30 | 0 | 123.7027778 | 206 | 14:25 | 3.02 | 0.27 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0.10416667 | 1 | 2:30 | 0 | 148.8930556 | 244 | 14:39 | -0.41 | (1.25) |
| | June 2008 | 7.325 | 3 | 10:36 | 1.8375 | 94.63055556 | 227 | 10:00 | 7.73 | 1.26 |
| | May 2008 | 2.90625 | 2 | 10:52 | 0.96875 | 112.4611111 | 239 | 11:18 | 2.81 | 0.08 |
| | April 2008 | 0.16180556 | 1 | 3:53 | 0 | 100.6388889 | 213 | 11:20 | -0.45 | (1.27) |
| MR-6B Mean Time to Restore Centrex 21 Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 2.87083333 | 2 | 10:27 | 0.715972222 | 10.92222222 | 6 | 19:41 | -0.54 | (1.33) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.16666667 | 1 | 4:00 | 0 | 0.872222222 | 5 | 4:11 | -0.12 | (1.07) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6B Mean Time to Restore PBX Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0.14722222 | 1 | 3:32 | 0 | 2.5875 | 4 | 15:32 | -1.28 | (1.78) |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.68055556 | 1 | 16:20 | 0 | 0.850694444 | 3 | 6:48 | 2.76 | (0.71) |
| | July 2008 | 0.86944444 | 1 | 20:52 | 0 | 3.884722222 | 6 | 15:32 | 0.46 | (0.87) |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6B Mean Time to Restore Residence Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0.17777778 | 1 | 4:16 | 0 | 0 | 1319 | 16:47 | -0.61 | (1.37) |
| | January 2009 | 8.04305556 | 3 | 16:21 | 3.672222222 | 0 | 2926 | 23:22 | 0.51 | (0.48) |
| | December 2008 | 1.20972222 | 3 | 9:41 | 0.468055556 | 0 | 2003 | 1:52 | -1.04 | (1.63) |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0.83402778 | 1 | 20:01 | 0 | 0 | 1518 | 17:36 | 0.15 | (0.84) |
| | September 2008 | 1.55 | 2 | 18:36 | 0.102083333 | 0 | 1612 | 17:33 | 0.10 | (0.83) |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0.84236111 | 1 | 20:13 | 0 | 0 | 2337 | 20:54 | -0.01 | (1.01) |
| | June 2008 | 0.0375 | 1 | 0:54 | 0 | 0 | 1805 | 12:43 | -0.92 | (1.56) |
| | May 2008 | 2.78194444 | 1 | 18:46 | 0 | 0 | 1684 | 13:58 | 3.14 | 0.46 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6B Mean Time to Restore UNE - P (POTS) Parity | March 2009 | 0.97361111 | 1 | 23:22 | 0 | 0 | 1649 | 16:52 | 0.40 | (0.52) |
| | February 2009 | 0.99375 | 2 | 11:55 | 0.373611111 | 0 | 1513 | 16:38 | -0.33 | (1.20) |
| | January 2009 | 27.6618056 | 12 | 7:19 | 2.598611111 | 0 | 3249 | 22:18 | 0.56 | (0.53) |
| | December 2008 | 2.10347222 | 3 | 16:50 | 0.355555556 | 0 | 2254 | 1:01 | -0.52 | (1.32) |
| | November 2008 | 8.53333333 | 6 | 10:08 | 2.247916667 | 0 | 2248 | 19:47 | 1.99 | 0.09 |
| | October 2008 | 4.97013889 | 8 | 14:55 | 0.318055556 | 0 | 1706 | 17:04 | -0.39 | (1.24) |
| | September 2008 | 2.29027778 | 5 | 11:00 | 0.404861111 | 0 | 1818 | 17:11 | -0.90 | (1.54) |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 2.18611111 | 5 | 10:30 | 0.279166667 | 0 | 2581 | 20:19 | -0.35 | (1.21) |

| | | | | | | | | | | |
|--|----------------|------------|---|-------|-------------|-------------|------|-------|-------|--------|
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Business Parity | March 2009 | 0.00208333 | 1 | 0:03 | 0 | 23.50763889 | 184 | 3:04 | -0.50 | (1.30) |
| | February 2009 | 0.00138889 | 1 | 0:02 | 0 | 21.06527778 | 117 | 4:19 | -0.54 | (1.33) |
| | January 2009 | 0.56944444 | 3 | 4:33 | 0.325694444 | 91.78888889 | 174 | 12:40 | -0.63 | (1.38) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0.08611111 | 1 | 2:04 | 0 | 29.39513889 | 158 | 4:28 | -0.28 | (1.17) |
| | October 2008 | 0.05069444 | 1 | 1:13 | 0 | 21.47777778 | 165 | 3:07 | -0.34 | (1.21) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.13472222 | 1 | 3:14 | 0 | 33.80486111 | 172 | 4:43 | -0.19 | (1.11) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0.21527778 | 2 | 2:35 | 0.03125 | 34.57430556 | 186 | 4:28 | -0.30 | (1.19) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0.00625 | 2 | 0:04 | 0.003472222 | 29.42291667 | 274 | 2:35 | -0.61 | (1.37) |
| MR-6C Mean Time to Restore Centrex 21 Parity | March 2009 | 0.13888889 | 1 | 3:20 | 0 | 0.903472222 | 1 | 21:41 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.00555556 | 1 | 0:08 | 0 | 4.34375 | 6 | 17:22 | -0.42 | (1.26) |
| | July 2008 | 0 | 1 | 0:00 | 0 | 0.296527778 | 5 | 1:25 | -0.58 | (1.35) |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Line Sharing Parity | March 2009 | 0.79861111 | 2 | 9:35 | 0.479166667 | 186.6340278 | 675 | 6:38 | 0.41 | (0.55) |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0.42013889 | 1 | 10:05 | 0 | 0 | 835 | 19:18 | -0.33 | (1.20) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.12430556 | 1 | 2:59 | 0 | 206.8666667 | 714 | 6:57 | -0.41 | (1.25) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.00138889 | 1 | 0:02 | 0 | 192.6729167 | 1145 | 4:02 | -0.56 | (1.34) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Line Splitting Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0.00185378 | 1 | 0:02 | 0 | 0 | 835 | 19:18 | -0.66 | (1.40) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 5.8353E-05 | 1 | 0:00 | 0 | 242.9222222 | 819 | 7:07 | -0.65 | (1.40) |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0.00426119 | 1 | 0:06 | 0 | 259.9361111 | 838 | 7:27 | -0.57 | (1.35) |
| | May 2008 | 0.00256993 | 1 | 0:03 | 0 | 192.6729167 | 1145 | 4:02 | -0.40 | (1.24) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore PBX Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|------------|---|-------|-------------|-------------|-----|-------|-------|--------|
| | January 2009 | 0.03541667 | 1 | 0:51 | 0 | 1.65 | 7 | 5:39 | -1.16 | (1.71) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Residence Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0.14652778 | 1 | 3:31 | 0 | 134.5576389 | 426 | 7:35 | -0.40 | (1.24) |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0.99861111 | 1 | 23:58 | 0 | 161.2756944 | 520 | 7:27 | 1.73 | (0.14) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore UNE - P (POTS) Parity | March 2009 | 0.7875 | 4 | 4:43 | 0.339583333 | 186.6340278 | 675 | 6:38 | -0.37 | (1.23) |
| | February 2009 | 0.07986111 | 4 | 0:29 | 0.036111111 | 155.6229167 | 543 | 6:53 | -1.31 | (1.80) |
| | January 2009 | 3.37569444 | 9 | 9:00 | 0.633333333 | 0 | 835 | 19:18 | -1.11 | (1.68) |
| | December 2008 | 3.41111111 | 9 | 9:06 | 0.571527778 | 371.5201389 | 634 | 14:04 | -0.71 | (1.43) |
| | November 2008 | 2.23611111 | 7 | 7:40 | 0.636805556 | 273.9638889 | 690 | 9:32 | -0.39 | (1.24) |
| | October 2008 | 0.65208333 | 8 | 1:57 | 0.097222222 | 182.7534722 | 685 | 6:24 | -1.40 | (1.85) |
| | September 2008 | 1.39305556 | 9 | 3:43 | 0.230555556 | 242.9222222 | 819 | 7:07 | -0.96 | (1.58) |
| | August 2008 | 0.05555556 | 2 | 0:40 | 0.034027778 | 206.8666667 | 714 | 6:57 | -0.93 | (1.56) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0.13958333 | 2 | 1:40 | 0.096527778 | 259.9361111 | 838 | 7:27 | -0.79 | (1.48) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore UNE P (Centrex 21) Parity | March 2009 | 0.00138889 | 1 | 0:02 | 0 | 0.903472222 | 1 | 21:41 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 1 | 0:00 | 0 | 0.251388889 | 4 | 1:30 | -0.80 | (1.48) |
| | December 2008 | 0.71944444 | 1 | 17:16 | 0 | 1.665972222 | 8 | 5:00 | 1.88 | (0.24) |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore UNE P (Centrex) Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0.00625 | 1 | 0:09 | 0 | 0.986805556 | 9 | 2:38 | -0.78 | (1.47) |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0.00208333 | 1 | 0:03 | 0 | 1.754861111 | 5 | 8:25 | -0.65 | (1.39) |
| | November 2008 | 0.00069444 | 1 | 0:01 | 0 | 2.002083333 | 6 | 8:00 | -0.90 | (1.55) |
| | October 2008 | 0.13472222 | 1 | 3:14 | 0 | 5.742361111 | 11 | 12:32 | -0.41 | (1.25) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|------------|----|------|-------------|-------------|-----|------|-------|--------|
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Dark Fiber - IOF Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0.14375 | 1 | 3:27 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore DS1 Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0.07430556 | 1 | 1:47 | 0 | 10.83611111 | 66 | 3:56 | -0.60 | (1.37) |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0.14652778 | 2 | 1:46 | 0.01527778 | 19.76388889 | 84 | 5:39 | -0.92 | (1.56) |
| | October 2008 | 0.03680556 | 1 | 0:53 | 0 | 11.76388889 | 72 | 3:55 | -0.96 | (1.58) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.07152778 | 1 | 1:43 | 0 | 21.37847222 | 86 | 5:58 | -0.43 | (1.26) |
| | July 2008 | 0.02013889 | 1 | 0:29 | 0 | 11.84375 | 65 | 4:22 | -0.86 | (1.52) |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.26666667 | 3 | 2:08 | 0.025694444 | 12.60833333 | 79 | 3:50 | -0.47 | (1.28) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0.05694444 | 1 | 1:22 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0.39305556 | 1 | 9:26 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0.04861111 | 1 | 1:10 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity | March 2009 | 9.59930556 | 40 | 5:46 | 0.3375 | 11.92222222 | 66 | 4:20 | 0.83 | (0.60) |
| | February 2009 | 4.12083333 | 29 | 3:25 | 0.160416667 | 10.83611111 | 66 | 3:56 | -0.67 | (1.41) |
| | January 2009 | 14.8506944 | 53 | 6:43 | 0.284027778 | 24.79791667 | 114 | 5:13 | 1.96 | 0.01 |
| | December 2008 | 8.13194444 | 49 | 3:59 | 0.152083333 | 12.38402778 | 66 | 4:30 | -0.62 | (1.38) |
| | November 2008 | 13.3270833 | 38 | 8:25 | 0.356944444 | 19.76388889 | 84 | 5:39 | 2.40 | 0.18 |
| | October 2008 | 4.11458333 | 26 | 3:48 | 0.114583333 | 11.76388889 | 72 | 3:55 | -0.17 | (1.10) |
| | September 2008 | 7.12430556 | 39 | 4:23 | 0.19375 | 14.25763889 | 80 | 4:17 | 0.19 | (0.88) |
| | August 2008 | 7.34097222 | 40 | 4:24 | 0.139583333 | 21.37847222 | 86 | 5:58 | -0.84 | (1.51) |
| | July 2008 | 7.90694444 | 48 | 3:57 | 0.136111111 | 11.84375 | 65 | 4:22 | -0.49 | (1.30) |
| | June 2008 | 9.93541667 | 49 | 4:52 | 0.174305556 | 13.67013889 | 70 | 4:41 | 0.23 | (0.82) |
| | May 2008 | 5.61458333 | 40 | 3:22 | 0.104166667 | 12.60833333 | 79 | 3:50 | -0.39 | (1.23) |
| | April 2008 | 6.13541667 | 46 | 3:12 | 0.121527778 | 10.58333333 | 88 | 2:53 | 0.56 | (0.67) |

| | | | | | | | | | | | |
|---|---|---------------|------------|-------|-------------|-------------|-------------|------|--------|--------|--------|
| MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | May 2008 | 0.025 | 1 | 0:36 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | MR-6D Mean Time to Restore LIS Trunk Parity | March 2009 | 0.07708333 | 2 | 0:55 | 0.005555556 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | February 2009 | 0.20347222 | 1 | 4:53 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| December 2008 | | 0.32569444 | 1 | 7:49 | 0 | 0.928472222 | 3 | 7:26 | 0.03 | (0.98) | |
| November 2008 | | 0.03194444 | 1 | 0:46 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| August 2008 | | 0.13680556 | 1 | 3:17 | 0 | 0.138194444 | 2 | 1:39 | 1.01 | (1.00) | |
| July 2008 | | 0.11736111 | 3 | 0:56 | 0.027083333 | 0.052777778 | 2 | 0:38 | 0.51 | (0.82) | |
| June 2008 | | 0.22083333 | 3 | 1:46 | 0.051388889 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| May 2008 | | 0.21527778 | 2 | 2:35 | 0.023611111 | 0.109722222 | 2 | 1:19 | 1.12 | (0.70) | |
| April 2008 | | 0.00972222 | 1 | 0:14 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| MR-6D Mean Time to Restore UDIT Above DS1 Level Parity | | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | December 2008 | 0.18402778 | 2 | 2:12 | 0.019444444 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | August 2008 | 0.07222222 | 1 | 1:44 | 0 | 0.014583333 | 2 | 0:10 | 108.01 | (0.94) | |
| | July 2008 | 0.08333333 | 1 | 2:00 | 0 | 0.481944444 | 4 | 2:54 | -0.37 | (1.23) | |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | May 2008 | 0.04444444 | 1 | 1:04 | 0 | 0.353472222 | 3 | 2:50 | -1.73 | (2.05) | |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | MR-6D Mean Time to Restore UDIT DS1 Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | February 2009 | 0.20486111 | 1 | 4:55 | 0 | 10.83611111 | 66 | 3:56 | 0.27 | (0.48) |
| January 2009 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| December 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| November 2008 | | 0.73194444 | 1 | 17:34 | 0 | 19.76388889 | 84 | 5:39 | 2.01 | (0.04) | |
| October 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| June 2008 | | 0.19583333 | 2 | 2:21 | 0.063888889 | 13.67013889 | 70 | 4:41 | -0.78 | (1.47) | |
| May 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity | | March 2009 | 5.00416667 | 49 | 2:27 | 0.097222222 | 1.395138889 | 7 | 4:47 | -1.04 | (1.63) |
| | | February 2009 | 6.91527778 | 40 | 4:09 | 0.156944444 | 1.074305556 | 12 | 2:09 | 4.10 | 0.34 |
| | January 2009 | 12.3277778 | 62 | 4:46 | 0.344444444 | 5.095138889 | 22 | 5:33 | -0.63 | (1.39) | |
| | December 2008 | 5.94930556 | 40 | 3:34 | 0.166666667 | 1.043055556 | 9 | 2:47 | 1.44 | (0.67) | |
| | November 2008 | 6.38263889 | 47 | 3:16 | 0.119444444 | 1.29375 | 10 | 3:06 | 0.26 | (0.95) | |

| | | | | | | | | | | |
|--|----------------|------------|-----|------|-------------|-------------|-----|------|-------|--------|
| | October 2008 | 8.89652778 | 68 | 3:08 | 0.107638889 | 2.5625 | 17 | 3:37 | -0.65 | (1.40) |
| | September 2008 | 10.35 | 57 | 4:21 | 0.131944444 | 1.859027778 | 11 | 4:03 | 0.24 | (0.91) |
| | August 2008 | 14.9756944 | 62 | 5:48 | 0.310416667 | 0.971527778 | 5 | 4:40 | 0.75 | (0.98) |
| | July 2008 | 11.725 | 64 | 4:24 | 0.260416667 | 1.517361111 | 16 | 2:17 | 5.92 | 0.25 |
| | June 2008 | 7.27916667 | 58 | 3:01 | 0.097916667 | 3.544444444 | 14 | 6:05 | -1.41 | (1.85) |
| | May 2008 | 9.10972222 | 44 | 4:58 | 0.240972222 | 2.599305556 | 25 | 2:30 | 3.25 | (0.12) |
| | April 2008 | 6.3375 | 50 | 3:03 | 0.24375 | 1.8625 | 23 | 1:57 | 1.40 | (0.73) |
| MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0.40902778 | 2 | 4:55 | 0.206944444 | 14.25763889 | 80 | 4:17 | 0.31 | (0.75) |
| | August 2008 | 0.44583333 | 2 | 5:21 | 0.180555556 | 21.37847222 | 86 | 5:58 | -0.09 | (1.05) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | March 2009 | 0.14482253 | 9 | 0:23 | 0.001794464 | 1.395138889 | 7 | 4:47 | -0.46 | (1.28) |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 1.66660928 | 49 | 0:49 | 0.020864198 | 5.095138889 | 22 | 5:33 | -0.52 | (1.32) |
| | December 2008 | 0.02506944 | 4 | 0:09 | 0.001111111 | 1.043055556 | 9 | 2:47 | -0.76 | (1.46) |
| | November 2008 | 1.32569637 | 9 | 3:32 | 0.109266975 | 1.29375 | 10 | 3:06 | 5.53 | 0.25 |
| | October 2008 | 0.01632716 | 1 | 0:23 | 0 | 2.5625 | 17 | 3:37 | -0.20 | (1.12) |
| | September 2008 | 0.00482253 | 9 | 0:00 | 0.000733507 | 1.859027778 | 11 | 4:03 | -1.41 | (1.86) |
| | August 2008 | 0.11157456 | 4 | 0:40 | 0.015108507 | 0.971527778 | 5 | 4:40 | -0.24 | (1.15) |
| | July 2008 | 0.00671489 | 1 | 0:09 | 0 | 1.517361111 | 16 | 2:17 | -0.23 | (1.14) |
| | June 2008 | 0.02398196 | 1 | 0:34 | 0 | 3.544444444 | 14 | 6:05 | -0.31 | (1.19) |
| | May 2008 | 0.014769 | 4 | 0:05 | 8.15008E-05 | 2.599305556 | 25 | 2:30 | -0.46 | (1.28) |
| | April 2008 | 0.17535156 | 9 | 0:28 | 0.012345679 | 1.8625 | 23 | 1:57 | 0.74 | (0.59) |
| MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity | March 2009 | 13.5611111 | 91 | 3:35 | 0.165972222 | 11.92222222 | 66 | 4:20 | -0.55 | (1.33) |
| | February 2009 | 13.1909722 | 92 | 3:26 | 0.11875 | 10.83611111 | 66 | 3:56 | -0.87 | (1.53) |
| | January 2009 | 33.1090278 | 140 | 5:41 | 0.233333333 | 24.79791667 | 114 | 5:13 | 0.78 | (0.52) |
| | December 2008 | 18.9465278 | 102 | 4:27 | 0.200694444 | 12.38402778 | 66 | 4:30 | -0.06 | (1.04) |
| | November 2008 | 16.6013889 | 94 | 4:14 | 0.14375 | 19.76388889 | 84 | 5:39 | -1.59 | (1.97) |
| | October 2008 | 19.1076389 | 104 | 4:25 | 0.15 | 11.76388889 | 72 | 3:55 | 1.02 | (0.48) |
| | September 2008 | 18.6715278 | 91 | 4:55 | 0.205555556 | 14.25763889 | 80 | 4:17 | 1.47 | (0.27) |
| | August 2008 | 17.90625 | 89 | 4:50 | 0.208333333 | 21.37847222 | 86 | 5:58 | -0.77 | (1.47) |
| | July 2008 | 28.3041667 | 130 | 5:14 | 0.228472222 | 11.84375 | 65 | 4:22 | 1.26 | (0.42) |
| | June 2008 | 14.2354167 | 91 | 3:45 | 0.10625 | 13.67013889 | 70 | 4:41 | -1.40 | (1.85) |
| | May 2008 | 36.5111111 | 97 | 9:02 | 0.611805556 | 12.64583333 | 80 | 3:48 | 5.66 | 0.75 |
| | April 2008 | 16.7888889 | 83 | 4:51 | 0.180555556 | 10.58333333 | 88 | 2:53 | 4.17 | 0.75 |
| MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity | March 2009 | 0.02942178 | 4 | 0:10 | 6.94444E-05 | 11.92222222 | 66 | 4:20 | -0.37 | (1.22) |
| | February 2009 | 0.10698351 | 4 | 0:38 | 0.00594184 | 10.83611111 | 66 | 3:56 | -0.01 | (1.00) |
| | January 2009 | 0.28518567 | 9 | 0:45 | 0.020069444 | 24.79791667 | 114 | 5:13 | -0.35 | (1.21) |
| | December 2008 | 1.50743827 | 25 | 1:27 | 0.01265625 | 12.38402778 | 66 | 4:30 | 0.68 | (0.55) |
| | November 2008 | 0.14114632 | 1 | 3:23 | 0 | 19.76388889 | 84 | 5:39 | 0.57 | (0.41) |
| | October 2008 | 0.49292101 | 36 | 0:19 | 0.012812982 | 11.76388889 | 72 | 3:55 | -0.84 | (1.51) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0.02441406 | 1 | 0:35 | 0 | 11.84375 | 65 | 4:22 | -0.14 | (1.08) |
| | June 2008 | 0.15668403 | 1 | 3:45 | 0 | 13.61597222 | 69 | 4:44 | 1.13 | (0.14) |

| | | | | | | | | | | |
|---|----------------|------------|-----|-------|-------------|-------------|-------|-------|--------|--------|
| | May 2008 | 0.37856674 | 9 | 1:00 | 0.032851563 | 12.60833333 | 79 | 3:50 | 0.30 | (0.53) |
| | April 2008 | 0.03285156 | 4 | 0:11 | 0.005116223 | 10.58333333 | 88 | 2:53 | -0.32 | (1.20) |
| MR-6D Mean Time to Restore Unbundled Loop Analog Parity | March 2009 | 36.6430556 | 142 | 6:12 | 0.222222222 | 0 | 7610 | 15:45 | -4.07 | (3.48) |
| | February 2009 | 31.6930556 | 108 | 7:03 | 0.228472222 | 0 | 6824 | 16:19 | -2.17 | (2.32) |
| | January 2009 | 143.040278 | 218 | 15:45 | 0.575 | 0 | 13200 | 18:00 | -9.12 | (6.55) |
| | December 2008 | 78.0631944 | 123 | 15:14 | 0.659722222 | 0 | 8991 | 2:33 | -4.02 | (3.44) |
| | November 2008 | 62.225 | 161 | 9:17 | 0.404166667 | 0 | 9888 | 22:32 | -8.58 | (6.21) |
| | October 2008 | 44.7770833 | 179 | 6:00 | 0.216666667 | 0 | 8210 | 14:31 | -8.39 | (6.10) |
| | September 2008 | 40.9013889 | 144 | 6:49 | 0.248611111 | 0 | 8167 | 15:41 | -6.24 | (4.79) |
| | August 2008 | 46.6111111 | 174 | 6:26 | 0.228472222 | 0 | 9561 | 16:21 | -5.61 | (4.41) |
| | July 2008 | 67.2152778 | 202 | 7:59 | 0.293055556 | 0 | 9313 | 16:46 | -3.09 | (2.88) |
| | June 2008 | 36.6402778 | 157 | 5:36 | 0.259027778 | 0 | 8799 | 12:52 | -5.95 | (4.62) |
| | May 2008 | 53.6847222 | 156 | 8:16 | 0.556944444 | 0 | 8662 | 11:55 | -2.48 | (2.50) |
| | April 2008 | 42.2388889 | 138 | 7:21 | 0.342361111 | 0 | 8480 | 12:26 | -0.89 | (1.54) |
| MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity | March 2009 | 0.02847222 | 1 | 0:41 | 0 | 1.395138889 | 7 | 4:47 | -0.69 | (1.42) |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0.925 | 3 | 7:24 | 0.163194444 | 5.095138889 | 22 | 5:33 | 0.60 | (0.68) |
| | December 2008 | 0.11527778 | 1 | 2:46 | 0 | 1.043055556 | 9 | 2:47 | -0.01 | (1.01) |
| | November 2008 | 2.28055556 | 10 | 5:28 | 0.200694444 | 1.29375 | 10 | 3:06 | 3.16 | 0.02 |
| | October 2008 | 0.75833333 | 4 | 4:33 | 0.075 | 2.5625 | 17 | 3:37 | 0.62 | (0.58) |
| | September 2008 | 1.45208333 | 5 | 6:58 | 0.229861111 | 1.859027778 | 11 | 4:03 | 1.42 | (0.21) |
| | August 2008 | 2.09305556 | 3 | 16:45 | 0.69375 | 0.971527778 | 5 | 4:40 | 5.11 | (0.06) |
| | July 2008 | 0.84444444 | 5 | 4:03 | 0.056944444 | 1.517361111 | 16 | 2:17 | 2.71 | 0.41 |
| | June 2008 | 1.33402778 | 7 | 4:34 | 0.157638889 | 3.544444444 | 14 | 6:05 | -0.44 | (1.27) |
| | May 2008 | 2.83333333 | 8 | 8:30 | 0.241666667 | 2.599305556 | 25 | 2:30 | 4.87 | 0.61 |
| | April 2008 | 0.87847222 | 7 | 3:01 | 0.063194444 | 1.8625 | 23 | 1:57 | 0.79 | (0.68) |
| MR-6E Mean Time to Restore DS0 Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0.13333333 | 1 | 3:12 | 0 | 8.400694444 | 48 | 4:12 | -0.19 | (1.12) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0.06736111 | 3 | 0:32 | 0.001388889 | 13.04444444 | 73 | 4:17 | -1.34 | (1.81) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore DS1 Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0.1125 | 1 | 2:42 | 0 | 9.484027778 | 72 | 3:10 | -0.19 | (1.12) |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0.03125 | 1 | 0:45 | 0 | 11.44513889 | 60 | 4:35 | -0.75 | (1.45) |
| | October 2008 | 0.34583333 | 3 | 2:46 | 0.004861111 | 9.804861111 | 79 | 2:59 | -0.14 | (1.08) |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore E911 Parity | March 2009 | 0.00277778 | 1 | 0:04 | 0 | 0.04375 | 2 | 0:31 | -10.58 | (7.44) |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|------------|----|------|-------------|-------------|-----|------|-------|--------|
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore Enhanced | March 2009 | 1.34305556 | 8 | 4:02 | 0.144444444 | 15.08541667 | 67 | 5:24 | -0.67 | (1.41) |
| Extended Loops - DS1 Capable Parity | February 2009 | 0.93958333 | 3 | 7:31 | 0.238888889 | 9.484027778 | 72 | 3:10 | 3.13 | 0.46 |
| | January 2009 | 1.825 | 10 | 4:23 | 0.102777778 | 46.61666667 | 114 | 9:49 | -0.92 | (1.56) |
| | December 2008 | 3.25625 | 9 | 8:41 | 0.414583333 | 12.36875 | 79 | 3:45 | 4.10 | 0.35 |
| | November 2008 | 2.97083333 | 12 | 5:56 | 0.189583333 | 11.44513889 | 60 | 4:35 | 0.85 | (0.51) |
| | October 2008 | 0.14027778 | 2 | 1:41 | 0.027777778 | 9.804861111 | 79 | 2:59 | -0.68 | (1.41) |
| | September 2008 | 0.39791667 | 3 | 3:11 | 0.075 | 10.51666667 | 59 | 4:17 | -0.33 | (1.20) |
| | August 2008 | 1.69444444 | 9 | 4:31 | 0.169444444 | 21.11041667 | 91 | 5:34 | -0.41 | (1.25) |
| | July 2008 | 1.79652778 | 11 | 3:55 | 0.065277778 | 19.23125 | 89 | 5:11 | -0.67 | (1.41) |
| | June 2008 | 2.49375 | 10 | 5:59 | 0.157638889 | 18.44166667 | 101 | 4:23 | 1.66 | (0.07) |
| | May 2008 | 0.36736111 | 4 | 2:12 | 0.04375 | 10.54583333 | 75 | 3:22 | -0.57 | (1.35) |
| | April 2008 | 0.34236111 | 3 | 2:44 | 0.113888889 | 12.07777778 | 82 | 3:32 | -0.26 | (1.16) |
| MR-6E Mean Time to Restore Frame Relay | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| Parity | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.01666667 | 1 | 0:24 | 0 | 0.402777778 | 5 | 1:56 | -0.77 | (1.47) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore ISDN | March 2009 | 0.11388889 | 1 | 2:44 | 0 | 2.470138889 | 25 | 2:22 | 0.18 | (0.64) |
| Primary Parity | February 2009 | 0.41111111 | 1 | 9:52 | 0 | 5.339583333 | 37 | 3:28 | 2.44 | (0.03) |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore LIS Trunk | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| Parity | February 2009 | 0.05069444 | 1 | 1:13 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0.06388889 | 2 | 0:46 | 0.002083333 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0.01875 | 1 | 0:27 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0.20208333 | 1 | 4:51 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.32986111 | 2 | 3:57 | 0.193055556 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|------------|----|-------|-------------|-------------|-----|-------|-------|--------|
| | July 2008 | 0.27777778 | 2 | 3:20 | 0 | 0.1125 | 2 | 1:21 | 1.59 | (0.27) |
| | June 2008 | 0.42152778 | 1 | 10:07 | 0 | 0.172916667 | 1 | 4:09 | 0.00 | 0.00 |
| | May 2008 | 0.16875 | 3 | 1:21 | 0.023611111 | 0.075 | 1 | 1:48 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore UDIT Above DS1 Level Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0.32430556 | 1 | 7:47 | 0 | 0.171527778 | 1 | 4:07 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0.05763889 | 1 | 1:23 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0.34236111 | 2 | 4:07 | 0.077083333 | 0.346527778 | 2 | 4:10 | -0.02 | (1.01) |
| | May 2008 | 0.0625 | 2 | 0:45 | 0 | 0.109027778 | 2 | 1:19 | -0.46 | (1.28) |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore UDIT DS1 Parity | March 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 1.19513889 | 5 | 5:44 | 0.105555556 | 18.44166667 | 101 | 4:23 | 1.01 | (0.39) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity | March 2009 | 0.61180556 | 9 | 1:38 | 0.091666667 | 1.144444444 | 5 | 5:30 | -1.32 | (1.80) |
| | February 2009 | 0.10763889 | 3 | 0:52 | 0.018055556 | 0.467361111 | 2 | 5:37 | -0.83 | (1.50) |
| | January 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0.55069444 | 3 | 4:24 | 0.202777778 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0.48958333 | 5 | 2:21 | 0.071527778 | 0.047222222 | 1 | 1:08 | 0.00 | 0.00 |
| | October 2008 | 0.46944444 | 3 | 3:45 | 0.089583333 | 0.481944444 | 2 | 5:47 | -0.44 | (1.27) |
| | September 2008 | 0.22152778 | 2 | 2:40 | 0.015277778 | 0.915972222 | 6 | 3:40 | -0.86 | (1.52) |
| | August 2008 | 0.60416667 | 2 | 7:15 | 0.131944444 | 0.195833333 | 1 | 4:42 | 0.00 | 0.00 |
| | July 2008 | 0.46111111 | 2 | 5:32 | 0.120833333 | 0.711805556 | 5 | 3:25 | 0.92 | (0.64) |
| | June 2008 | 0.34722222 | 2 | 4:10 | 0.104166667 | 1.126388889 | 2 | 13:31 | -0.51 | (1.31) |
| | May 2008 | 0.26875 | 4 | 1:37 | 0.076388889 | 0.134027778 | 3 | 1:04 | 1.18 | (0.72) |
| | April 2008 | 0.21180556 | 3 | 1:42 | 0.045138889 | 1.309027778 | 2 | 15:42 | -0.72 | (1.44) |
| MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | March 2009 | 0.00408179 | 1 | 0:05 | 0 | 1.144444444 | 5 | 5:30 | -0.69 | (1.42) |
| | February 2009 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2009 | 0.00615789 | 1 | 0:08 | 0 | 0.620833333 | 5 | 2:59 | -0.55 | (1.33) |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0.00173611 | 1 | 0:02 | 0 | 0.915972222 | 6 | 3:40 | -1.73 | (2.05) |
| | August 2008 | 0.05673659 | 1 | 1:21 | 0 | 0.195833333 | 1 | 4:42 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0.05542101 | 4 | 0:19 | 0.000493827 | 1.126388889 | 2 | 13:31 | -0.58 | (1.35) |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0.04604601 | 1 | 1:06 | 0 | 1.309027778 | 2 | 15:42 | -0.40 | (1.25) |
| MR-6E Mean Time to Restore Unbundled | March 2009 | 2.21875 | 15 | 3:33 | 0.092361111 | 15.08541667 | 67 | 5:24 | -1.18 | (1.72) |

| | | | | | | | | | | | |
|---|---|------------|------------|-------------|-------------|-------------|-------------|-------|--------|--------|--------|
| Loop - DS1 Capable Parity | February 2009 | 2.76180556 | 16 | 4:09 | 0.08125 | 9.484027778 | 72 | 3:10 | 1.50 | (0.20) | |
| | January 2009 | 4.26944444 | 19 | 5:24 | 0.16875 | 46.61666667 | 114 | 9:49 | -1.00 | (1.61) | |
| | December 2008 | 3.28958333 | 9 | 8:46 | 0.570833333 | 12.36875 | 79 | 3:45 | 4.18 | 0.13 | |
| | November 2008 | 3.09513889 | 16 | 4:39 | 0.233333333 | 11.44513889 | 60 | 4:35 | 0.05 | (0.92) | |
| | October 2008 | 2.93541667 | 17 | 4:09 | 0.159027778 | 9.804861111 | 79 | 2:59 | 1.64 | (0.18) | |
| | September 2008 | 1.81875 | 16 | 2:44 | 0.089583333 | 10.51666667 | 59 | 4:17 | -0.99 | (1.60) | |
| | August 2008 | 2.67916667 | 17 | 3:47 | 0.110416667 | 21.11041667 | 91 | 5:34 | -0.93 | (1.56) | |
| | July 2008 | 2.74583333 | 12 | 5:29 | 0.160416667 | 19.23125 | 89 | 5:11 | 0.17 | (0.84) | |
| | June 2008 | 3.21458333 | 11 | 7:01 | 0.377083333 | 18.44166667 | 101 | 4:23 | 2.84 | 0.29 | |
| | May 2008 | 2.78541667 | 15 | 4:27 | 0.15625 | 10.54583333 | 75 | 3:22 | 0.96 | (0.48) | |
| | April 2008 | 3.00069444 | 15 | 4:48 | 0.179861111 | 12.07777778 | 82 | 3:32 | 0.87 | (0.54) | |
| | MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity | March 2009 | 0.01704475 | 1 | 0:24 | 0 | 15.08541667 | 67 | 5:24 | -0.41 | (1.25) |
| | February 2009 | 0.0229186 | 9 | 0:03 | 0.000108507 | 9.484027778 | 72 | 3:10 | -1.40 | (1.85) | |
| | January 2009 | 0.01704475 | 1 | 0:24 | 0 | 46.61666667 | 114 | 9:49 | -0.37 | (1.23) | |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| November 2008 | 0.01027971 | 1 | 0:14 | 0 | 11.44513889 | 60 | 4:35 | -0.42 | (1.25) | | |
| October 2008 | 0.00348428 | 1 | 0:05 | 0 | 9.804861111 | 79 | 2:59 | -0.58 | (1.35) | | |
| September 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| August 2008 | 0.06781684 | 1 | 1:37 | 0 | 21.11041667 | 91 | 5:34 | 0.09 | (0.64) | | |
| July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| June 2008 | 0.03567901 | 1 | 0:51 | 0 | 18.44166667 | 101 | 4:23 | 0.05 | (1.03) | | |
| May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| MR-6E Mean Time to Restore Unbundled Loop Analog Parity | March 2009 | 7.23194444 | 24 | 7:14 | 0.229861111 | 0 | 1747 | 16:24 | -2.78 | (2.69) | |
| February 2009 | 5.64930556 | 23 | 5:54 | 0.161805556 | 0 | 1596 | 16:13 | -2.47 | (2.50) | | |
| January 2009 | 11.7277778 | 27 | 10:25 | 0.790277778 | 0 | 3370 | 21:21 | -3.28 | (2.99) | | |
| December 2008 | 22.5652778 | 21 | 1:47 | 1.234027778 | 0 | 2381 | 0:25 | 0.23 | (0.80) | | |
| November 2008 | 5.96736111 | 17 | 8:25 | 0.368055556 | 0 | 2345 | 19:18 | -2.54 | (2.54) | | |
| October 2008 | 8.48263889 | 29 | 7:01 | 0.265972222 | 0 | 1797 | 16:35 | -3.27 | (2.99) | | |
| September 2008 | 5.75 | 18 | 7:40 | 0.160416667 | 0 | 1929 | 16:36 | -2.45 | (2.49) | | |
| August 2008 | 4.76944444 | 32 | 3:35 | 0.161111111 | 0 | 2638 | 16:18 | -4.64 | (3.82) | | |
| July 2008 | 4.85555556 | 22 | 5:18 | 0.224305556 | 0 | 2674 | 19:56 | -1.10 | (1.67) | | |
| June 2008 | 5.42083333 | 35 | 3:43 | 0.138194444 | 0 | 2147 | 12:12 | -3.93 | (3.39) | | |
| May 2008 | 2.74861111 | 19 | 3:28 | 0.109027778 | 0 | 2055 | 13:02 | -2.58 | (2.57) | | |
| April 2008 | 2.39027778 | 12 | 4:47 | 0.110416667 | 0 | 2146 | 13:09 | -0.96 | (1.58) | | |
| MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity | March 2009 | 0.19166667 | 1 | 4:36 | 0 | 1.144444444 | 5 | 5:30 | -0.16 | (1.09) | |
| February 2009 | 0.26111111 | 2 | 3:08 | 0.074305556 | 0.467361111 | 2 | 5:37 | -0.39 | (1.24) | | |
| January 2009 | 0.10208333 | 1 | 2:27 | 0 | 0.620833333 | 5 | 2:59 | -0.26 | (1.16) | | |
| December 2008 | 0.69583333 | 3 | 5:34 | 0.0375 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| November 2008 | 0.3375 | 1 | 8:06 | 0 | 0.047222222 | 1 | 1:08 | 0.00 | 0.00 | | |
| October 2008 | 0.27916667 | 3 | 2:14 | 0.067361111 | 0.481944444 | 2 | 5:47 | -0.76 | (1.46) | | |
| September 2008 | 0.88611111 | 7 | 3:02 | 0.134722222 | 0.915972222 | 6 | 3:40 | -0.79 | (1.48) | | |
| August 2008 | 0.38472222 | 3 | 3:05 | 0.079166667 | 0.195833333 | 1 | 4:42 | 0.00 | 0.00 | | |
| July 2008 | 0.90486111 | 4 | 5:26 | 0.1 | 0.711805556 | 5 | 3:25 | 1.09 | (0.55) | | |
| June 2008 | 0.75138889 | 3 | 6:01 | 0.349305556 | 1.126388889 | 2 | 13:31 | -0.44 | (1.27) | | |
| May 2008 | 0.38958333 | 2 | 4:40 | 0.097916667 | 0.134027778 | 3 | 1:04 | 6.59 | (0.45) | | |
| April 2008 | 0.11736111 | 2 | 1:25 | 0.008333333 | 1.309027778 | 2 | 15:42 | -0.67 | (1.41) | | |
| MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |

| | | | | | | | | | | |
|---|----------------|---|----|---------|------------|------|-------|--------|-------|--------|
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 2 | 0.00% | 0 | 0 | 15 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Business Parity | February 2009 | 0 | 4 | 0.00% | 0 | 89 | 993 | 8.96% | -0.63 | (1.38) |
| | January 2009 | 2 | 8 | 25.00% | 0.433 | 151 | 1679 | 8.99% | 1.58 | (0.39) |
| | December 2008 | 0 | 2 | 0.00% | 0 | 104 | 1034 | 10.06% | -0.47 | (1.29) |
| | November 2008 | 1 | 8 | 12.50% | 0.3307 | 111 | 1413 | 7.86% | 0.49 | (0.97) |
| | October 2008 | 0 | 3 | 0.00% | 0 | 92 | 1207 | 7.62% | -0.50 | (1.30) |
| | September 2008 | 0 | 4 | 0.00% | 0 | 88 | 1137 | 7.74% | -0.58 | (1.35) |
| | August 2008 | 0 | 5 | 0.00% | 0 | 119 | 1338 | 8.89% | -0.70 | (1.42) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 4 | 0.00% | 0 | 80 | 1136 | 7.04% | -0.55 | (1.33) |
| | May 2008 | 0 | 3 | 0.00% | 0 | 89 | 1164 | 7.65% | -0.50 | (1.30) |
| | April 2008 | 0 | 5 | 0.00% | 0 | 96 | 1173 | 8.18% | -0.67 | (1.41) |
| MR-7A Repair Repeat Report Rate Centrex | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 1 | 0.00% | 0 | 3 | 41 | 7.32% | -0.28 | (1.17) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 4 | 57 | 7.02% | -0.27 | (1.17) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 1 | 32 | 3.13% | -0.18 | (1.11) |
| | June 2008 | 0 | 1 | 0.00% | 0 | 2 | 49 | 4.08% | -0.20 | (1.12) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 2 | 0.00% | 0 | 4 | 49 | 8.16% | -0.41 | (1.25) |
| MR-7A Repair Repeat Report Rate Centrex | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| 21 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 4 | 0.00% | 0 | 5 | 36 | 13.89% | -0.76 | (1.46) |
| | December 2008 | 0 | 1 | 0.00% | 0 | 1 | 20 | 5.00% | -0.22 | (1.14) |
| | November 2008 | 0 | 1 | 0.00% | 0 | 3 | 41 | 7.32% | -0.28 | (1.17) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 3 | 0.00% | 0 | 4 | 32 | 12.50% | -0.63 | (1.38) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 4 | 46 | 8.70% | 3.21 | (0.24) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 4 | 29 | 13.79% | -0.39 | (1.24) |
| | June 2008 | 0 | 2 | 0.00% | 0 | 4 | 32 | 12.50% | -0.52 | (1.32) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Line | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Sharing Parity | February 2009 | 1 | 4 | 25.00% | 0.25 | 625 | 6977 | 8.96% | 2.03 | (0.42) |
| | January 2009 | 9 | 64 | 14.06% | 0.23435281 | 1172 | 13195 | 8.88% | 2.84 | 0.16 |
| | December 2008 | 1 | 9 | 11.11% | 0.22221796 | 931 | 9006 | 10.34% | 1.31 | (0.64) |
| | November 2008 | 4 | 81 | 4.94% | 0.17280649 | 969 | 9970 | 9.72% | 1.27 | (0.52) |
| | October 2008 | 0 | 16 | 0.00% | 0 | 696 | 8456 | 8.23% | -0.60 | (1.36) |
| | September 2008 | 1 | 4 | 25.00% | 0.25 | 697 | 8194 | 8.51% | 2.10 | (0.40) |
| | August 2008 | 0 | 4 | 0.00% | 0 | 826 | 9725 | 8.49% | -0.43 | (1.26) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 810 | 9412 | 8.61% | -0.31 | (1.19) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 676 | 8800 | 7.68% | 3.47 | (0.13) |
| | May 2008 | 0 | 1 | 0.00% | 0 | 727 | 8321 | 8.74% | -0.31 | (1.19) |

| | | | | | | | | | | |
|---|----------------|---|----|--------|-------------|------|-------|--------|-------|--------|
| | April 2008 | 0 | 4 | 0.00% | 0 | 646 | 7998 | 8.08% | -0.42 | (1.25) |
| MR-7A Repair Repeat Report Rate Line | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Splitting Parity | February 2009 | 0 | 25 | 0.00% | 0 | 625 | 6977 | 8.96% | -0.70 | (1.43) |
| | January 2009 | 0 | 16 | 0.00% | 0 | 1172 | 13195 | 8.88% | -0.62 | (1.38) |
| | December 2008 | 0 | 16 | 0.00% | 0 | 931 | 9006 | 10.34% | -0.68 | (1.41) |
| | November 2008 | 0 | 9 | 0.00% | 0 | 969 | 9970 | 9.72% | -0.57 | (1.35) |
| | October 2008 | 1 | 36 | 2.78% | 0.138902874 | 696 | 8456 | 8.23% | 0.75 | (0.85) |
| | September 2008 | 0 | 4 | 0.00% | 0 | 697 | 8194 | 8.51% | -0.43 | (1.26) |
| | August 2008 | 0 | 25 | 0.00% | 0 | 826 | 9725 | 8.49% | -0.68 | (1.41) |
| | July 2008 | 0 | 9 | 0.00% | 0 | 810 | 9412 | 8.61% | -0.53 | (1.32) |
| | June 2008 | 0 | 9 | 0.00% | 0 | 676 | 8800 | 7.68% | -0.50 | (1.30) |
| | May 2008 | 0 | 4 | 0.00% | 0 | 727 | 8321 | 8.74% | -0.44 | (1.27) |
| | April 2008 | 1 | 9 | 11.11% | 0.22221796 | 646 | 7998 | 8.08% | 1.61 | (0.54) |
| MR-7A Repair Repeat Report Rate PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 1 | 0.00% | 0 | 0 | 5 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 1 | 0.00% | 0 | 1 | 18 | 5.56% | -0.24 | (1.14) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 2 | 0.00% | 0 | 0 | 16 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 26 | 0.00% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Residence Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 7 | 0.00% | 0 | 536 | 5984 | 8.96% | -0.83 | (1.50) |
| | January 2009 | 0 | 1 | 0.00% | 0 | 1021 | 11516 | 8.87% | -0.31 | (1.19) |
| | December 2008 | 0 | 7 | 0.00% | 0 | 827 | 7972 | 10.37% | -0.90 | (1.55) |
| | November 2008 | 0 | 8 | 0.00% | 0 | 858 | 8557 | 10.03% | -0.94 | (1.57) |
| | October 2008 | 0 | 5 | 0.00% | 0 | 604 | 7249 | 8.33% | -0.67 | (1.41) |
| | September 2008 | 0 | 4 | 0.00% | 0 | 609 | 7057 | 8.63% | -0.61 | (1.37) |
| | August 2008 | 0 | 6 | 0.00% | 0 | 707 | 8387 | 8.43% | -0.74 | (1.45) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 684 | 8120 | 8.42% | -0.30 | (1.18) |
| | June 2008 | 1 | 4 | 25.00% | 0.433 | 596 | 7664 | 7.78% | 1.29 | (0.64) |
| | May 2008 | 0 | 2 | 0.00% | 0 | 638 | 7157 | 8.91% | -0.44 | (1.27) |
| | April 2008 | 0 | 2 | 0.00% | 0 | 550 | 6825 | 8.06% | -0.42 | (1.25) |
| MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 22 | 0.00% | 0 | 625 | 6977 | 8.96% | -1.47 | (1.89) |
| | January 2009 | 2 | 37 | 5.41% | 0.2261 | 1172 | 13195 | 8.88% | -0.74 | (1.45) |
| | December 2008 | 2 | 31 | 6.45% | 0.2457 | 931 | 9006 | 10.34% | -0.71 | (1.43) |
| | November 2008 | 7 | 46 | 15.22% | 0.3592 | 969 | 9970 | 9.72% | 1.26 | (0.39) |
| | October 2008 | 2 | 41 | 4.88% | 0.2154 | 696 | 8456 | 8.23% | -0.78 | (1.47) |
| | September 2008 | 4 | 35 | 11.43% | 0.3182 | 697 | 8194 | 8.51% | 0.62 | (0.76) |
| | August 2008 | 2 | 17 | 11.76% | 0.322199074 | 826 | 9725 | 8.49% | 0.48 | (0.89) |
| | July 2008 | 6 | 22 | 27.27% | 0.4454 | 810 | 9412 | 8.61% | 3.12 | 0.43 |
| | June 2008 | 0 | 5 | 0.00% | 0 | 676 | 8800 | 7.68% | -0.64 | (1.39) |
| | May 2008 | 0 | 2 | 0.00% | 0 | 727 | 8321 | 8.74% | -0.44 | (1.27) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 1 | 0.00% | 0 | 3 | 25 | 12.00% | -0.36 | (1.22) |
| | January 2009 | 0 | 1 | 0.00% | 0 | 5 | 36 | 13.89% | -0.40 | (1.24) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|---|---|---------|--------|----|-----|--------|-------|--------|
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 6 | 36 | 16.67% | -0.44 | (1.27) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 4 | 0.00% | 0 | 1 | 37 | 2.70% | -0.32 | (1.19) |
| | January 2009 | 0 | 6 | 0.00% | 0 | 5 | 53 | 9.43% | -0.75 | (1.46) |
| | December 2008 | 0 | 2 | 0.00% | 0 | 3 | 32 | 9.38% | -0.44 | (1.27) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 6 | 16.67% | 0.3727 | 4 | 47 | 8.51% | 0.67 | (0.95) |
| | September 2008 | 0 | 1 | 0.00% | 0 | 2 | 38 | 5.26% | -0.23 | (1.14) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7B Repair Repeat Report Rate Business Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 3 | 0.00% | 0 | 27 | 354 | 7.63% | -0.50 | (1.30) |
| | December 2008 | 0 | 1 | 0.00% | 0 | 23 | 282 | 8.16% | -0.30 | (1.18) |
| | November 2008 | 1 | 3 | 33.33% | 0.4714 | 22 | 280 | 7.86% | 1.63 | (0.54) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 2 | 0.00% | 0 | 17 | 238 | 7.14% | -0.39 | (1.24) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 1 | 0.00% | 0 | 20 | 268 | 7.46% | -0.28 | (1.17) |
| | June 2008 | 0 | 3 | 0.00% | 0 | 18 | 257 | 7.00% | -0.47 | (1.29) |
| | May 2008 | 0 | 2 | 0.00% | 0 | 26 | 275 | 9.45% | -0.46 | (1.28) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 23 | 253 | 9.09% | 3.16 | (0.20) |
| MR-7B Repair Repeat Report Rate Centrex 21 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 2 | 0.00% | 0 | 0 | 7 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 1 | 0.00% | 0 | 0 | 5 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7B Repair Repeat Report Rate PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 1 | 0.00% | 0 | 1 | 4 | 25.00% | -0.52 | (1.31) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 0 | 4 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 0 | 3 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 1 | 0.00% | 0 | 0 | 7 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|---|----|--------|-------------|-----|------|--------|-------|--------|
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7B Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Residence Parity | February 2009 | 0 | 1 | 0.00% | 0 | 121 | 1379 | 8.77% | -0.31 | (1.19) |
| | January 2009 | 0 | 3 | 0.00% | 0 | 292 | 3043 | 9.60% | -0.56 | (1.34) |
| | December 2008 | 0 | 3 | 0.00% | 0 | 231 | 2098 | 11.01% | -0.61 | (1.37) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 149 | 1619 | 9.20% | -0.32 | (1.19) |
| | September 2008 | 0 | 2 | 0.00% | 0 | 133 | 1745 | 7.62% | -0.41 | (1.25) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 1 | 0.00% | 0 | 226 | 2430 | 9.30% | -0.32 | (1.19) |
| | June 2008 | 0 | 1 | 0.00% | 0 | 171 | 1898 | 9.01% | -0.31 | (1.19) |
| | May 2008 | 0 | 1 | 0.00% | 0 | 149 | 1768 | 8.43% | -0.30 | (1.18) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7B Repair Repeat Report Rate UNE - P | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| (POTS) Parity | February 2009 | 1 | 2 | 50.00% | 0.5 | 141 | 1599 | 8.82% | 2.05 | (0.42) |
| | January 2009 | 2 | 13 | 15.38% | 0.3608 | 319 | 3397 | 9.39% | 0.74 | (0.77) |
| | December 2008 | 0 | 3 | 0.00% | 0 | 254 | 2380 | 10.67% | -0.60 | (1.36) |
| | November 2008 | 0 | 6 | 0.00% | 0 | 234 | 2412 | 9.70% | -0.80 | (1.49) |
| | October 2008 | 2 | 9 | 22.22% | 0.415694444 | 164 | 1836 | 8.93% | 1.39 | (0.47) |
| | September 2008 | 2 | 7 | 28.57% | 0.4518 | 150 | 1983 | 7.56% | 2.10 | (0.20) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 6 | 0.00% | 0 | 246 | 2698 | 9.12% | -0.77 | (1.47) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7B Repair Repeat Report Rate UNE P | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| (Centrex) Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 1 | 0.00% | 0 | 0 | 7 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Business Parity | February 2009 | 0 | 2 | 0.00% | 0 | 26 | 211 | 12.32% | -0.53 | (1.32) |
| | January 2009 | 0 | 3 | 0.00% | 0 | 32 | 270 | 11.85% | -0.63 | (1.38) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 2 | 0.00% | 0 | 36 | 251 | 14.34% | -0.58 | (1.35) |
| | October 2008 | 0 | 1 | 0.00% | 0 | 35 | 269 | 13.01% | -0.39 | (1.23) |
| | September 2008 | 0 | 1 | 0.00% | 0 | 33 | 307 | 10.75% | -0.35 | (1.21) |
| | August 2008 | 0 | 1 | 0.00% | 0 | 29 | 285 | 10.18% | -0.34 | (1.20) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 2 | 0.00% | 0 | 27 | 292 | 9.25% | -0.45 | (1.27) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 2 | 0.00% | 0 | 37 | 281 | 13.17% | -0.55 | (1.33) |
| MR-7C Repair Repeat Report Rate Centrex | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| 21 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--------------------------------------|----------------|---|---|-------|---|-----|------|--------|-------|--------|
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 2 | 10 | 20.00% | -0.48 | (1.29) |
| | July 2008 | 0 | 2 | 0.00% | 0 | 0 | 7 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate Line | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Sharing Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 1 | 0.00% | 0 | 142 | 1053 | 13.49% | -0.39 | (1.24) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 137 | 1108 | 12.36% | -0.38 | (1.23) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 136 | 1174 | 11.58% | -0.36 | (1.22) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 1 | 0.00% | 0 | 141 | 1171 | 12.04% | -0.37 | (1.22) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate Line | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Splitting Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 1 | 0.00% | 0 | 142 | 1053 | 13.49% | -0.39 | (1.24) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 1 | 0.00% | 0 | 134 | 901 | 14.87% | -0.42 | (1.25) |
| | October 2008 | 0 | 1 | 0.00% | 0 | 132 | 982 | 13.44% | -0.39 | (1.24) |
| | September 2008 | 0 | 9 | 0.00% | 0 | 163 | 1180 | 13.81% | -0.69 | (1.42) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 1 | 0.00% | 0 | 134 | 1267 | 10.58% | -0.34 | (1.21) |
| | May 2008 | 0 | 1 | 0.00% | 0 | 141 | 1171 | 12.04% | -0.37 | (1.22) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate PBX | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 1 | 0.00% | 0 | 1 | 10 | 10.00% | -0.32 | (1.19) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Residence Parity | February 2009 | 0 | 1 | 0.00% | 0 | 78 | 606 | 12.87% | -0.38 | (1.23) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 97 | 713 | 13.60% | -0.40 | (1.24) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|---|----|---------|--------|-----|------|--------|-------|--------|
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 6 | 16.67% | 0.3727 | 104 | 817 | 12.73% | 0.29 | (1.09) |
| | January 2009 | 0 | 13 | 0.00% | 0 | 142 | 1053 | 13.49% | -1.41 | (1.86) |
| | December 2008 | 0 | 9 | 0.00% | 0 | 111 | 844 | 13.15% | -1.16 | (1.71) |
| | November 2008 | 1 | 7 | 14.29% | 0.3499 | 134 | 901 | 14.87% | -0.04 | (1.03) |
| | October 2008 | 0 | 8 | 0.00% | 0 | 132 | 982 | 13.44% | -1.11 | (1.67) |
| | September 2008 | 1 | 11 | 9.09% | 0.2875 | 163 | 1180 | 13.81% | -0.45 | (1.27) |
| | August 2008 | 0 | 4 | 0.00% | 0 | 137 | 1108 | 12.36% | -0.75 | (1.46) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 3 | 0.00% | 0 | 134 | 1267 | 10.58% | -0.59 | (1.36) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 1 | 0.00% | 0 | 1 | 6 | 16.67% | -0.41 | (1.25) |
| | December 2008 | 0 | 1 | 0.00% | 0 | 1 | 13 | 7.69% | -0.28 | (1.17) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 1 | 0.00% | 0 | 1 | 14 | 7.14% | -0.27 | (1.16) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 1 | 0.00% | 0 | 1 | 7 | 14.29% | -0.38 | (1.23) |
| | November 2008 | 0 | 1 | 0.00% | 0 | 0 | 8 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 2 | 2 | 100.00% | 0 | 0 | 14 | 0.00% | 0.00 | 0.46 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|--|---------------|----|--------|-------------|----|-----|--------|-------|--------|------|
| MR-7D Repair Repeat Report Rate DS1 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | February 2009 | 0 | 1 | 0.00% | 0 | 16 | 93 | 17.20% | -0.45 | (1.28) | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 1 | 0.00% | 0 | 15 | 79 | 18.99% | -0.48 | (1.29) | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 1 | 0.00% | 0 | 8 | 92 | 8.70% | -0.31 | (1.19) | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 1 | 0.00% | 0 | 11 | 98 | 11.22% | -0.35 | (1.22) | |
| | July 2008 | 0 | 1 | 0.00% | 0 | 7 | 75 | 9.33% | -0.32 | (1.19) | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 1 | 3 | 33.33% | 0.471400463 | 14 | 79 | 17.72% | 0.70 | (0.94) | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| March 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | | 3 | 32 | 9.38% | 0.29150463 | 16 | 93 | 17.20% | -1.01 | (1.62) | |
| January 2009 | | 7 | 53 | 13.21% | 0.338599537 | 27 | 131 | 20.61% | -1.12 | (1.68) | |
| MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity | December 2008 | 5 | 48 | 10.42% | 0.305497685 | 15 | 79 | 18.99% | -1.19 | (1.73) | |
| | November 2008 | 5 | 38 | 13.16% | 0.337997685 | 10 | 102 | 9.80% | 0.59 | (0.82) | |
| | October 2008 | 2 | 26 | 7.69% | 0.26650463 | 8 | 92 | 8.70% | -0.16 | (1.10) | |
| | September 2008 | 4 | 39 | 10.26% | 0.3034 | 12 | 96 | 12.50% | -0.36 | (1.22) | |
| | August 2008 | 6 | 40 | 15.00% | 0.3571 | 11 | 98 | 11.22% | 0.64 | (0.79) | |
| | July 2008 | 1 | 48 | 2.08% | 0.1428 | 7 | 75 | 9.33% | -1.35 | (1.82) | |
| | June 2008 | 9 | 49 | 18.37% | 0.3872 | 10 | 86 | 11.63% | 1.17 | (0.50) | |
| | May 2008 | 5 | 40 | 12.50% | 0.3307 | 14 | 79 | 17.72% | -0.70 | (1.43) | |
| | April 2008 | 4 | 46 | 8.70% | 0.2818 | 10 | 88 | 11.36% | -0.46 | (1.28) | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 2 | 0.00% | 0 | 0 | 3 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-7D Repair Repeat Report Rate LIS Trunk Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | | 0 | 2 | 0.00% | 0 | 0 | 3 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|---|----------------|----|----|---------|-------------|----|-----|--------|-------|--------|
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 3 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 3 | 66.67% | 0.471400463 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 2 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate UDIT | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Above DS1 Level Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 1 | 0.00% | 0 | 0 | 4 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 1 | 0.00% | 0 | 0 | 3 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate UDIT | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| DS1 Parity | February 2009 | 0 | 1 | 0.00% | 0 | 16 | 93 | 17.20% | -0.45 | (1.28) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 1 | 0.00% | 0 | 10 | 102 | 9.80% | -0.33 | (1.20) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 2 | 0.00% | 0 | 10 | 86 | 11.63% | -0.51 | (1.31) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 6 | 46 | 13.04% | 0.336805556 | 2 | 20 | 10.00% | 0.38 | (1.06) |
| | January 2009 | 5 | 62 | 8.06% | 0.272303241 | 4 | 30 | 13.33% | -0.70 | (1.42) |
| | December 2008 | 2 | 39 | 5.13% | 0.220601852 | 1 | 12 | 8.33% | -0.35 | (1.21) |
| | November 2008 | 3 | 46 | 6.52% | 0.246898148 | 1 | 11 | 9.09% | -0.27 | (1.16) |
| | October 2008 | 11 | 70 | 15.71% | 0.363900463 | 1 | 23 | 4.35% | 2.32 | (0.36) |
| | September 2008 | 4 | 57 | 7.02% | 0.2554 | 1 | 20 | 5.00% | 0.36 | (1.17) |
| | August 2008 | 4 | 61 | 6.56% | 0.2475 | 1 | 11 | 9.09% | -0.27 | (1.16) |
| | July 2008 | 3 | 64 | 4.69% | 0.2114 | 0 | 23 | 0.00% | 0.00 | (0.84) |
| | June 2008 | 2 | 58 | 3.45% | 0.1825 | 3 | 17 | 17.65% | -1.35 | (1.82) |
| | May 2008 | 1 | 44 | 2.27% | 0.149 | 0 | 25 | 0.00% | 0.00 | (1.21) |
| | April 2008 | 2 | 50 | 4.00% | 0.196 | 2 | 23 | 8.70% | -0.66 | (1.40) |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - 4 Wire Non-Loaded Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 2 | 0.00% | 0 | 12 | 96 | 12.50% | -0.53 | (1.32) |
| | August 2008 | 2 | 2 | 100.00% | 0 | 11 | 98 | 11.22% | 3.94 | 0.31 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|----|-----|---------|-------------|------|-------|--------|-------|--------|
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 49 | 2.04% | 0.122428552 | 4 | 30 | 13.33% | 0.07 | (1.27) |
| | December 2008 | 0 | 4 | 0.00% | 0 | 1 | 12 | 8.33% | -0.39 | (1.24) |
| | November 2008 | 1 | 16 | 6.25% | 0.187487998 | 1 | 11 | 9.09% | 0.95 | (0.96) |
| | October 2008 | 0 | 1 | 0.00% | 0 | 1 | 23 | 4.35% | -0.21 | (1.13) |
| | September 2008 | 0 | 9 | 0.00% | 0 | 1 | 20 | 5.00% | -0.37 | (1.23) |
| | August 2008 | 0 | 4 | 0.00% | 0 | 1 | 11 | 9.09% | -0.41 | (1.25) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 0 | 23 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 1 | 0.00% | 0 | 3 | 17 | 17.65% | -0.45 | (1.27) |
| | May 2008 | 0 | 4 | 0.00% | 0 | 0 | 25 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 9 | 0.00% | 0 | 2 | 23 | 8.70% | -0.50 | (1.31) |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | February 2009 | 22 | 93 | 23.66% | 0.425 | 16 | 93 | 17.20% | 1.17 | (0.45) |
| | January 2009 | 21 | 140 | 15.00% | 0.3571 | 27 | 131 | 20.61% | -1.14 | (1.69) |
| | December 2008 | 15 | 102 | 14.71% | 0.3542 | 15 | 79 | 18.99% | -0.73 | (1.44) |
| | November 2008 | 12 | 95 | 12.63% | 0.3322 | 10 | 102 | 9.80% | 0.67 | (0.75) |
| | October 2008 | 17 | 104 | 16.35% | 0.3698 | 8 | 92 | 8.70% | 1.90 | (0.15) |
| | September 2008 | 17 | 90 | 18.89% | 0.3914 | 12 | 96 | 12.50% | 1.32 | (0.39) |
| | August 2008 | 10 | 89 | 11.24% | 0.3158 | 11 | 98 | 11.22% | 0.00 | (1.14) |
| | July 2008 | 26 | 130 | 20.00% | 0.4 | 7 | 75 | 9.33% | 2.53 | 0.12 |
| | June 2008 | 9 | 91 | 9.89% | 0.2985 | 10 | 86 | 11.63% | -0.36 | (1.22) |
| | May 2008 | 12 | 97 | 12.37% | 0.3293 | 14 | 80 | 17.50% | -0.89 | (1.54) |
| | April 2008 | 11 | 83 | 13.25% | 0.3391 | 10 | 88 | 11.36% | 0.39 | (0.91) |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - XDSL Parity | February 2009 | 0 | 4 | 0.00% | 0 | 16 | 93 | 17.20% | -0.64 | (1.39) |
| | January 2009 | 0 | 9 | 0.00% | 0 | 27 | 131 | 20.61% | -0.87 | (1.53) |
| | December 2008 | 0 | 25 | 0.00% | 0 | 15 | 79 | 18.99% | -1.05 | (1.64) |
| | November 2008 | 1 | 1 | 100.00% | 0 | 10 | 102 | 9.80% | 3.02 | (0.24) |
| | October 2008 | 1 | 36 | 2.78% | 0.13890529 | 8 | 92 | 8.70% | 0.67 | (0.92) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 1 | 0.00% | 0 | 7 | 75 | 9.33% | -0.32 | (1.19) |
| | June 2008 | 0 | 1 | 0.00% | 0 | 10 | 85 | 11.76% | -0.36 | (1.22) |
| | May 2008 | 0 | 9 | 0.00% | 0 | 14 | 79 | 17.72% | -0.79 | (1.48) |
| | April 2008 | 0 | 4 | 0.00% | 0 | 10 | 88 | 11.36% | -0.50 | (1.30) |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop Analog Parity | February 2009 | 6 | 117 | 5.13% | 0.2206 | 713 | 7671 | 9.29% | -1.54 | (1.94) |
| | January 2009 | 4 | 218 | 1.83% | 0.134201389 | 1296 | 14090 | 9.20% | -3.73 | (3.27) |
| | December 2008 | 9 | 123 | 7.32% | 0.260405093 | 1019 | 9677 | 10.53% | -1.15 | (1.70) |
| | November 2008 | 7 | 159 | 4.40% | 0.2052 | 1076 | 10736 | 10.02% | -2.34 | (2.42) |
| | October 2008 | 8 | 180 | 4.44% | 0.206099537 | 806 | 9290 | 8.68% | -2.00 | (2.21) |
| | September 2008 | 4 | 144 | 2.78% | 0.1643 | 844 | 9199 | 9.17% | -2.64 | (2.60) |
| | August 2008 | 3 | 174 | 1.72% | 0.1302 | 941 | 10679 | 8.81% | -3.27 | (2.99) |
| | July 2008 | 5 | 202 | 2.48% | 0.1554 | 922 | 10436 | 8.83% | -3.15 | (2.92) |
| | June 2008 | 10 | 156 | 6.41% | 0.2449 | 788 | 9901 | 7.96% | -0.71 | (1.43) |
| | May 2008 | 10 | 156 | 6.41% | 0.2449 | 858 | 9358 | 9.17% | -1.18 | (1.72) |
| | April 2008 | 10 | 138 | 7.25% | 0.2593 | 793 | 9061 | 8.75% | -0.62 | (1.38) |
| MR-7D Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 3 | 0.00% | 0 | 4 | 30 | 13.33% | -0.65 | (1.39) |

| | | | | | | | | | | |
|--|----------------|---|----|--------|-------------|----|-----|--------|-------|--------|
| | December 2008 | 0 | 1 | 0.00% | 0 | 1 | 12 | 8.33% | -0.29 | (1.18) |
| | November 2008 | 2 | 10 | 20.00% | 0.4 | 1 | 11 | 9.09% | 0.87 | (0.94) |
| | October 2008 | 0 | 4 | 0.00% | 0 | 1 | 23 | 4.35% | -0.39 | (1.24) |
| | September 2008 | 0 | 5 | 0.00% | 0 | 1 | 20 | 5.00% | -0.46 | (1.28) |
| | August 2008 | 0 | 3 | 0.00% | 0 | 1 | 11 | 9.09% | -0.49 | (1.30) |
| | July 2008 | 1 | 5 | 20.00% | 0.4 | 0 | 23 | 0.00% | 0.00 | (0.44) |
| | June 2008 | 0 | 7 | 0.00% | 0 | 3 | 17 | 17.65% | -1.03 | (1.63) |
| | May 2008 | 3 | 8 | 37.50% | 0.4841 | 0 | 25 | 0.00% | 0.00 | 0.41 |
| | April 2008 | 2 | 7 | 28.57% | 0.4518 | 2 | 23 | 8.70% | 1.63 | (0.54) |
| MR-7E Repair Repeat Report Rate DS0 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 6 | 62 | 9.68% | -0.32 | (1.20) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 3 | 0.00% | 0 | 14 | 82 | 17.07% | -0.77 | (1.47) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate DS1 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 1 | 0.00% | 0 | 11 | 83 | 13.25% | -0.39 | (1.24) |
| | January 2009 | 0 | 1 | 0.00% | 0 | 19 | 131 | 14.50% | -0.41 | (1.25) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 3 | 33.33% | 0.4714 | 7 | 89 | 7.87% | 1.61 | (0.57) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 3 | 0.00% | 0 | 11 | 83 | 13.25% | -0.67 | (1.40) |
| | January 2009 | 0 | 9 | 0.00% | 0 | 19 | 131 | 14.50% | -1.20 | (1.73) |
| | December 2008 | 1 | 9 | 11.11% | 0.3143 | 13 | 101 | 12.87% | -0.15 | (1.09) |
| | November 2008 | 3 | 12 | 25.00% | 0.433 | 5 | 70 | 7.14% | 2.22 | (0.18) |
| | October 2008 | 0 | 2 | 0.00% | 0 | 7 | 89 | 7.87% | -0.41 | (1.25) |
| | September 2008 | 0 | 3 | 0.00% | 0 | 7 | 71 | 9.86% | -0.56 | (1.34) |
| | August 2008 | 0 | 9 | 0.00% | 0 | 16 | 114 | 14.04% | -1.17 | (1.71) |
| | July 2008 | 2 | 11 | 18.18% | 0.385694444 | 26 | 103 | 25.24% | -0.51 | (1.31) |
| | June 2008 | 0 | 10 | 0.00% | 0 | 10 | 124 | 8.06% | -0.90 | (1.55) |
| | May 2008 | 0 | 4 | 0.00% | 0 | 10 | 75 | 13.33% | -0.76 | (1.46) |
| | April 2008 | 0 | 3 | 0.00% | 0 | 9 | 82 | 10.98% | -0.60 | (1.36) |
| MR-7E Repair Repeat Report Rate Frame Relay Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--------------------------------------|----------------|---|---|---------|--------|----|-----|--------|-------|--------|
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 1 | 0.00% | 0 | 1 | 5 | 20.00% | -0.46 | (1.28) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate ISDN | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Primary Parity | February 2009 | 1 | 1 | 100.00% | 0 | 7 | 43 | 16.28% | 2.24 | (0.45) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate LIS | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Trunk Parity | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 2 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 1 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 3 | 33.33% | 0.4714 | 0 | 1 | 0.00% | 0.00 | (1.41) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate UDIT | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Above DS1 Level Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 2 | 50.00% | 0.5 | 0 | 2 | 0.00% | 0.00 | (1.00) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 0 | 2 | 0.00% | 0.00 | (0.41) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate UDIT | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| DS1 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 5 | 0.00% | 0 | 10 | 124 | 8.06% | -0.65 | (1.39) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|-------------------------------------|---------------|----|--------|--------|--------|------|--------|--------|--------|--------|
| Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 0 | 3 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 3 | 0.00% | 0 | 0 | 3 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 5 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 3 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 2 | 0.00% | 0 | 2 | 6 | 33.33% | -0.87 | (1.53) | |
| | August 2008 | 0 | 2 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 2 | 0.00% | 0 | 0 | 5 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 2 | 0.00% | 0 | 1 | 2 | 50.00% | -1.00 | (1.61) | |
| | May 2008 | 0 | 4 | 0.00% | 0 | 1 | 3 | 33.33% | -0.93 | (1.56) | |
| | April 2008 | 0 | 3 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-7E Repair Repeat Report Rate | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | January 2009 | 0 | 1 | 0.00% | 0 | 2 | 6 | 33.33% | -0.65 | (1.40) | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 1 | 0.00% | 0 | 2 | 6 | 33.33% | -0.65 | (1.40) | |
| | August 2008 | 0 | 1 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 4 | 0.00% | 0 | 1 | 2 | 50.00% | -1.00 | (1.61) | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-7E Repair Repeat Report Rate | February 2009 | 2 | 16 | 12.50% | 0.3307 | 11 | 83 | 13.25% | -0.08 | (1.05) |
| | Unbundled Loop - DS1 Capable Parity | January 2009 | 5 | 19 | 26.32% | 0.4403 | 19 | 131 | 14.50% | 1.37 | (0.40) |
| December 2008 | | 2 | 9 | 22.22% | 0.4157 | 13 | 101 | 12.87% | 0.80 | (0.77) | |
| November 2008 | | 3 | 17 | 17.65% | 0.3812 | 5 | 70 | 7.14% | 1.51 | (0.45) | |
| October 2008 | | 3 | 17 | 17.65% | 0.3812 | 7 | 89 | 7.87% | 1.37 | (0.49) | |
| September 2008 | | 3 | 16 | 18.75% | 0.3903 | 7 | 71 | 9.86% | 1.08 | (0.62) | |
| August 2008 | | 0 | 17 | 0.00% | 0 | 16 | 114 | 14.04% | -1.55 | (1.94) | |
| July 2008 | | 0 | 12 | 0.00% | 0 | 26 | 103 | 25.24% | -1.91 | (2.16) | |
| June 2008 | | 1 | 11 | 9.09% | 0.2875 | 10 | 124 | 8.06% | 0.12 | (1.19) | |
| May 2008 | | 3 | 15 | 20.00% | 0.4 | 10 | 75 | 13.33% | 0.69 | (0.80) | |
| April 2008 | | 2 | 15 | 13.33% | 0.3399 | 9 | 82 | 10.98% | 0.27 | (1.06) | |
| March 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-7E Repair Repeat Report Rate | | February 2009 | 0 | 9 | 0.00% | 0 | 11 | 83 | 13.25% | -0.67 | (1.40) |
| Unbundled Loop - XDSLi Parity | | January 2009 | 0 | 1 | 0.00% | 0 | 19 | 131 | 14.50% | -0.41 | (1.25) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 1 | 0.00% | 0 | 5 | 70 | 7.14% | -0.28 | (1.17) | |
| | October 2008 | 0 | 1 | 0.00% | 0 | 7 | 89 | 7.87% | -0.29 | (1.18) | |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 1 | 0.00% | 0 | 16 | 114 | 14.04% | -0.40 | (1.24) | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 1 | 0.00% | 0 | 10 | 124 | 8.06% | -0.29 | (1.18) | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-7E Repair Repeat Report Rate | February 2009 | 4 | 23 | 17.39% | 0.379 | 157 | 1722 | 9.12% | 1.37 | (0.38) |
| | Unbundled Loop Analog Parity | January 2009 | 2 | 27 | 7.41% | 0.2619 | 337 | 3555 | 9.48% | -0.37 | (1.22) |
| December 2008 | | 2 | 21 | 9.52% | 0.2935 | 277 | 2553 | 10.85% | -0.19 | (1.12) | |
| November 2008 | | 0 | 16 | 0.00% | 0 | 261 | 2547 | 10.25% | -1.35 | (1.82) | |
| October 2008 | | 5 | 29 | 17.24% | 0.3777 | 186 | 1984 | 9.38% | 1.44 | (0.33) | |

| | | | | | | | | | | |
|--|----------------|----|------|--------|--------|------|--------|--------|-------|--------|
| | September 2008 | 0 | 18 | 0.00% | 0 | 166 | 2158 | 7.69% | -1.22 | (1.74) |
| | August 2008 | 0 | 32 | 0.00% | 0 | 286 | 2852 | 10.03% | -1.88 | (2.14) |
| | July 2008 | 0 | 22 | 0.00% | 0 | 270 | 2848 | 9.48% | -1.51 | (1.92) |
| | June 2008 | 0 | 35 | 0.00% | 0 | 211 | 2321 | 9.09% | -1.86 | (2.13) |
| | May 2008 | 1 | 19 | 5.26% | 0.2233 | 185 | 2177 | 8.50% | -0.50 | (1.31) |
| | April 2008 | 0 | 12 | 0.00% | 0 | 222 | 2250 | 9.87% | -1.14 | (1.69) |
| MR-7E Repair Repeat Report Rate | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 2 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 2 | 0.00% | 0 | 2 | 6 | 33.33% | -0.87 | (1.53) |
| | December 2008 | 1 | 3 | 33.33% | 0.4714 | 0 | 3 | 0.00% | 0.00 | (1.00) |
| | November 2008 | 0 | 1 | 0.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 3 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 3 | 7 | 42.86% | 0.4949 | 2 | 6 | 33.33% | 0.36 | (1.13) |
| | August 2008 | 1 | 3 | 33.33% | 0.4714 | 0 | 1 | 0.00% | 0.00 | (1.41) |
| | July 2008 | 1 | 4 | 25.00% | 0.433 | 0 | 5 | 0.00% | 0.00 | (0.92) |
| | June 2008 | 0 | 3 | 0.00% | 0 | 1 | 2 | 50.00% | -1.10 | (1.67) |
| | May 2008 | 0 | 2 | 0.00% | 0 | 1 | 3 | 33.33% | -0.77 | (1.47) |
| | April 2008 | 0 | 2 | 0.00% | 0 | 0 | 2 | 0.00% | 0.00 | 0.00 |
| MR-8 Trouble Rate Basic Rate ISDN Parity | March 2009 | 0 | 55 | 0.00% | 0 | 14 | 4730 | 0.30% | -0.40 | (1.24) |
| | February 2009 | 0 | 54 | 0.00% | 0 | 20 | 4427 | 0.45% | -0.49 | (1.30) |
| | January 2009 | 0 | 51 | 0.00% | 0 | 36 | 4552 | 0.79% | -0.63 | (1.39) |
| | December 2008 | 0 | 48 | 0.00% | 0 | 15 | 4628 | 0.32% | -0.39 | (1.24) |
| | November 2008 | 0 | 45 | 0.00% | 0 | 12 | 4710 | 0.25% | -0.34 | (1.21) |
| | October 2008 | 0 | 50 | 0.00% | 0 | 25 | 4784 | 0.52% | -0.51 | (1.31) |
| | September 2008 | 0 | 53 | 0.00% | 0 | 26 | 4868 | 0.53% | -0.53 | (1.32) |
| | August 2008 | 0 | 47 | 0.00% | 0 | 12 | 4944 | 0.24% | -0.34 | (1.20) |
| | July 2008 | 0 | 48 | 0.00% | 0 | 28 | 4988 | 0.56% | -0.52 | (1.31) |
| | June 2008 | 0 | 48 | 0.00% | 0 | 19 | 5030 | 0.38% | -0.42 | (1.26) |
| | May 2008 | 2 | 49 | 4.08% | 0.1979 | 29 | 5097 | 0.57% | 3.25 | 0.10 |
| | April 2008 | 0 | 47 | 0.00% | 0 | 25 | 5176 | 0.48% | -0.48 | (1.29) |
| MR-8 Trouble Rate Business Parity | March 2009 | 4 | 2145 | 0.19% | 0.0431 | 1660 | 320612 | 0.52% | -2.13 | (2.30) |
| | February 2009 | 6 | 2099 | 0.29% | 0.0534 | 1424 | 324315 | 0.44% | -1.06 | (1.64) |
| | January 2009 | 14 | 2094 | 0.67% | 0.0815 | 2303 | 327102 | 0.70% | -0.19 | (1.12) |
| | December 2008 | 3 | 2057 | 0.15% | 0.0382 | 1519 | 329495 | 0.46% | -2.10 | (2.28) |
| | November 2008 | 13 | 2001 | 0.65% | 0.0803 | 1944 | 331296 | 0.59% | 0.37 | (0.78) |
| | October 2008 | 4 | 1991 | 0.20% | 0.0448 | 1693 | 333437 | 0.51% | -1.92 | (2.17) |
| | September 2008 | 7 | 1933 | 0.36% | 0.0601 | 1682 | 335180 | 0.50% | -0.87 | (1.53) |
| | August 2008 | 6 | 1883 | 0.32% | 0.0564 | 1939 | 337247 | 0.57% | -1.47 | (1.89) |
| | July 2008 | 1 | 1923 | 0.05% | 0.0228 | 1839 | 338446 | 0.54% | -2.92 | (2.78) |
| | June 2008 | 9 | 1931 | 0.47% | 0.0681 | 1685 | 338556 | 0.50% | -0.20 | (1.12) |
| | May 2008 | 5 | 1909 | 0.26% | 0.0511 | 1692 | 339398 | 0.50% | -1.46 | (1.89) |
| | April 2008 | 8 | 1922 | 0.42% | 0.0644 | 1707 | 340092 | 0.50% | -0.53 | (1.32) |
| MR-8 Trouble Rate Centrex Parity | March 2009 | 0 | 266 | 0.00% | 0 | 69 | 44782 | 0.15% | -0.64 | (1.39) |
| | February 2009 | 0 | 271 | 0.00% | 0 | 52 | 46951 | 0.11% | -0.55 | (1.33) |
| | January 2009 | 0 | 273 | 0.00% | 0 | 79 | 47358 | 0.17% | -0.67 | (1.41) |
| | December 2008 | 0 | 277 | 0.00% | 0 | 46 | 47546 | 0.10% | -0.52 | (1.31) |
| | November 2008 | 1 | 278 | 0.36% | 0.0599 | 58 | 48276 | 0.12% | 1.15 | (0.66) |
| | October 2008 | 0 | 280 | 0.00% | 0 | 67 | 48372 | 0.14% | -0.62 | (1.38) |
| | September 2008 | 0 | 280 | 0.00% | 0 | 65 | 48574 | 0.13% | -0.61 | (1.37) |
| | August 2008 | 1 | 289 | 0.35% | 0.0587 | 76 | 48750 | 0.16% | 0.82 | (0.79) |
| | July 2008 | 1 | 291 | 0.34% | 0.0585 | 48 | 49142 | 0.10% | 1.34 | (0.59) |
| | June 2008 | 1 | 291 | 0.34% | 0.0585 | 67 | 49844 | 0.13% | 0.97 | (0.73) |
| | May 2008 | 0 | 291 | 0.00% | 0 | 50 | 50597 | 0.10% | -0.53 | (1.33) |

| | | | | | | | | | | | |
|--|---|---------------|-----|-------|--------|--------|-------|-------|-------|--------|--------|
| MR-8 Trouble Rate Centrex 21 Parity | April 2008 | 2 | 292 | 0.68% | 0.0825 | 64 | 51060 | 0.13% | 2.69 | (0.03) | |
| | March 2009 | 3 | 845 | 0.36% | 0.0595 | 17 | 12335 | 0.14% | 1.65 | 0.00 | |
| | February 2009 | 0 | 851 | 0.00% | 0 | 30 | 12760 | 0.24% | -1.37 | (1.83) | |
| | January 2009 | 6 | 838 | 0.72% | 0.0843 | 49 | 13111 | 0.37% | 1.57 | (0.04) | |
| | December 2008 | 2 | 810 | 0.25% | 0.0496 | 33 | 13590 | 0.24% | 0.02 | (0.99) | |
| | November 2008 | 1 | 780 | 0.13% | 0.0358 | 49 | 14544 | 0.34% | -0.98 | (1.60) | |
| | October 2008 | 0 | 780 | 0.00% | 0 | 52 | 14970 | 0.35% | -1.61 | (1.98) | |
| | September 2008 | 3 | 795 | 0.38% | 0.0613 | 43 | 15568 | 0.28% | 0.53 | (0.68) | |
| | August 2008 | 2 | 776 | 0.26% | 0.0507 | 65 | 15948 | 0.41% | -0.64 | (1.39) | |
| | July 2008 | 3 | 782 | 0.38% | 0.0618 | 39 | 16370 | 0.24% | 0.81 | (0.50) | |
| | June 2008 | 2 | 785 | 0.25% | 0.0504 | 51 | 16790 | 0.30% | -0.24 | (1.15) | |
| | May 2008 | 1 | 799 | 0.13% | 0.0354 | 48 | 17482 | 0.27% | -0.79 | (1.48) | |
| | April 2008 | 0 | 804 | 0.00% | 0 | 50 | 18034 | 0.28% | -1.46 | (1.89) | |
| | MR-8 Trouble Rate Dark Fiber - IOF Diagnostic | March 2009 | 0 | 70 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| February 2009 | | 0 | 53 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| January 2009 | | 0 | 53 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | | 0 | 51 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 49 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 49 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 49 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 48 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 48 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 47 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 45 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 1 | 45 | 2.22% | 0.1474 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| MR-8 Trouble Rate Dark Fiber - Loop Diagnostic | | March 2009 | 0 | 29 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | February 2009 | 0 | 21 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 21 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 21 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 21 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 21 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 21 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | MR-8 Trouble Rate DS0 Parity | March 2009 | 1 | 627 | 0.16% | 0.0399 | 157 | 39400 | 0.40% | -0.94 | (1.57) |
| | | February 2009 | 0 | 411 | 0.00% | 0 | 129 | 36733 | 0.35% | -1.20 | (1.73) |
| January 2009 | | 0 | 458 | 0.00% | 0 | 178 | 37435 | 0.48% | -1.47 | (1.89) | |
| December 2008 | | 0 | 458 | 0.00% | 0 | 171 | 37728 | 0.45% | -1.44 | (1.87) | |
| November 2008 | | 0 | 457 | 0.00% | 0 | 118 | 38184 | 0.31% | -1.18 | (1.72) | |
| October 2008 | | 1 | 457 | 0.22% | 0.0467 | 155 | 38656 | 0.40% | -0.61 | (1.37) | |
| September 2008 | | 0 | 458 | 0.00% | 0 | 185 | 39083 | 0.47% | -1.47 | (1.89) | |
| August 2008 | | 0 | 463 | 0.00% | 0 | 173 | 39436 | 0.44% | -1.42 | (1.86) | |
| July 2008 | | 0 | 462 | 0.00% | 0 | 195 | 39616 | 0.49% | -1.50 | (1.91) | |
| June 2008 | | 3 | 462 | 0.65% | 0.0803 | 185 | 39979 | 0.46% | 0.59 | (0.79) | |
| May 2008 | | 0 | 470 | 0.00% | 0 | 185 | 40322 | 0.46% | -1.46 | (1.89) | |
| April 2008 | | 0 | 475 | 0.00% | 0 | 215 | 40563 | 0.53% | -1.58 | (1.96) | |
| MR-8 Trouble Rate DS1 Parity | | March 2009 | 0 | 52 | 0.00% | 0 | 172 | 11627 | 1.48% | -0.88 | (1.54) |
| | | February 2009 | 2 | 45 | 4.44% | 0.2061 | 169 | 10852 | 1.56% | 1.56 | (0.39) |
| | January 2009 | 0 | 55 | 0.00% | 0 | 262 | 10915 | 2.40% | -1.16 | (1.71) | |
| | December 2008 | 0 | 41 | 0.00% | 0 | 180 | 10999 | 1.64% | -0.82 | (1.50) | |

| | | | | | | | | | | |
|---|----------------|----|------|-------|--------|-----|-------|-------|-------|--------|
| | November 2008 | 3 | 43 | 6.98% | 0.2548 | 172 | 11041 | 1.56% | 2.86 | 0.14 |
| | October 2008 | 4 | 45 | 8.89% | 0.2846 | 181 | 11185 | 1.62% | 3.86 | 0.52 |
| | September 2008 | 0 | 50 | 0.00% | 0 | 167 | 11279 | 1.48% | -0.86 | (1.53) |
| | August 2008 | 1 | 55 | 1.82% | 0.1336 | 212 | 11310 | 1.87% | -0.03 | (1.02) |
| | July 2008 | 1 | 57 | 1.75% | 0.1313 | 178 | 11313 | 1.57% | 0.11 | (1.15) |
| | June 2008 | 0 | 61 | 0.00% | 0 | 211 | 11404 | 1.85% | -1.07 | (1.65) |
| | May 2008 | 3 | 62 | 4.84% | 0.2146 | 154 | 11531 | 1.34% | 2.40 | (0.01) |
| | April 2008 | 0 | 56 | 0.00% | 0 | 170 | 11614 | 1.46% | -0.91 | (1.55) |
| MR-8 Trouble Rate DS3 Parity | March 2009 | 0 | 5 | 0.00% | 0 | 3 | 1889 | 0.16% | -0.09 | (1.05) |
| | February 2009 | 0 | 7 | 0.00% | 0 | 6 | 1511 | 0.40% | -0.17 | (1.10) |
| | January 2009 | 0 | 4 | 0.00% | 0 | 3 | 1502 | 0.20% | -0.09 | (1.05) |
| | December 2008 | 0 | 4 | 0.00% | 0 | 0 | 1512 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 4 | 0.00% | 0 | 2 | 1508 | 0.13% | -0.07 | (1.04) |
| | October 2008 | 0 | 4 | 0.00% | 0 | 6 | 1517 | 0.40% | -0.13 | (1.08) |
| | September 2008 | 0 | 5 | 0.00% | 0 | 1 | 1518 | 0.07% | -0.06 | (1.03) |
| | August 2008 | 0 | 6 | 0.00% | 0 | 2 | 1513 | 0.13% | -0.09 | (1.05) |
| | July 2008 | 0 | 7 | 0.00% | 0 | 5 | 1509 | 0.33% | -0.15 | (1.09) |
| | June 2008 | 0 | 7 | 0.00% | 0 | 7 | 1518 | 0.46% | -0.18 | (1.11) |
| | May 2008 | 0 | 7 | 0.00% | 0 | 5 | 1510 | 0.33% | -0.15 | (1.09) |
| | April 2008 | 0 | 8 | 0.00% | 0 | 6 | 1505 | 0.40% | -0.18 | (1.11) |
| MR-8 Trouble Rate E911 Parity | March 2009 | 1 | 1089 | 0.09% | 0.0303 | 3 | 3313 | 0.09% | 0.01 | (0.99) |
| | February 2009 | 0 | 889 | 0.00% | 0 | 5 | 3008 | 0.17% | -1.07 | (1.65) |
| | January 2009 | 0 | 889 | 0.00% | 0 | 5 | 3015 | 0.17% | -1.07 | (1.65) |
| | December 2008 | 0 | 888 | 0.00% | 0 | 4 | 2983 | 0.13% | -0.96 | (1.58) |
| | November 2008 | 0 | 883 | 0.00% | 0 | 4 | 2969 | 0.13% | -0.96 | (1.58) |
| | October 2008 | 0 | 879 | 0.00% | 0 | 4 | 2974 | 0.13% | -0.96 | (1.58) |
| | September 2008 | 0 | 879 | 0.00% | 0 | 7 | 2960 | 0.24% | -1.27 | (1.77) |
| | August 2008 | 0 | 879 | 0.00% | 0 | 9 | 2952 | 0.30% | -1.44 | (1.87) |
| | July 2008 | 0 | 878 | 0.00% | 0 | 6 | 2948 | 0.20% | -1.17 | (1.71) |
| | June 2008 | 0 | 883 | 0.00% | 0 | 6 | 2980 | 0.20% | -1.17 | (1.71) |
| | May 2008 | 0 | 883 | 0.00% | 0 | 12 | 2979 | 0.40% | -1.66 | (2.01) |
| | April 2008 | 0 | 883 | 0.00% | 0 | 4 | 2976 | 0.13% | -0.96 | (1.58) |
| MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic | March 2009 | 0 | 64 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 48 | 2.08% | 0.1428 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 47 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 48 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 48 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 48 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 48 | 2.08% | 0.1428 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 48 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 46 | 2.17% | 0.1458 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 45 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 45 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 45 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity | March 2009 | 48 | 3114 | 1.54% | 0.1232 | 172 | 11628 | 1.48% | 0.26 | (0.84) |
| | February 2009 | 32 | 3025 | 1.06% | 0.1023 | 169 | 10853 | 1.56% | -1.96 | (2.19) |
| | January 2009 | 63 | 3039 | 2.07% | 0.1425 | 262 | 10916 | 2.40% | -1.04 | (1.63) |
| | December 2008 | 58 | 3099 | 1.87% | 0.1355 | 180 | 11000 | 1.64% | 0.91 | (0.45) |
| | November 2008 | 50 | 3098 | 1.61% | 0.126 | 172 | 11042 | 1.56% | 0.22 | (0.86) |
| | October 2008 | 28 | 3109 | 0.90% | 0.0945 | 181 | 11186 | 1.62% | -2.80 | (2.71) |
| | September 2008 | 42 | 3091 | 1.36% | 0.1158 | 167 | 11280 | 1.48% | -0.50 | (1.30) |
| | August 2008 | 49 | 3076 | 1.59% | 0.1252 | 212 | 11311 | 1.87% | -1.02 | (1.62) |
| | July 2008 | 59 | 3114 | 1.89% | 0.1363 | 178 | 11313 | 1.57% | 1.28 | (0.22) |

| | | | | | | | | | | |
|--|----------------|----|--------|-------|------------|-------|---------|-------|-------|--------|
| | June 2008 | 59 | 3162 | 1.87% | 0.1353 | 211 | 11404 | 1.85% | 0.06 | (0.96) |
| | May 2008 | 44 | 3200 | 1.38% | 0.1165 | 154 | 11531 | 1.34% | 0.17 | (0.90) |
| | April 2008 | 49 | 3212 | 1.53% | 0.1226 | 170 | 11614 | 1.46% | 0.26 | (0.84) |
| MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic | March 2009 | 0 | 32 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 33 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 36 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 38 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 38 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 38 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 38 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 42 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 49 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 58 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 63 | 1.59% | 0.125 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 64 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-8 Trouble Rate Frame Relay Parity | March 2009 | 0 | 11 | 0.00% | 0 | 15 | 2134 | 0.70% | -0.28 | (1.17) |
| | February 2009 | 0 | 12 | 0.00% | 0 | 9 | 2013 | 0.45% | -0.23 | (1.14) |
| | January 2009 | 0 | 11 | 0.00% | 0 | 18 | 2059 | 0.87% | -0.31 | (1.19) |
| | December 2008 | 0 | 11 | 0.00% | 0 | 16 | 2091 | 0.77% | -0.29 | (1.18) |
| | November 2008 | 0 | 11 | 0.00% | 0 | 17 | 2149 | 0.79% | -0.30 | (1.18) |
| | October 2008 | 0 | 11 | 0.00% | 0 | 14 | 2259 | 0.62% | -0.26 | (1.16) |
| | September 2008 | 0 | 11 | 0.00% | 0 | 15 | 2367 | 0.63% | -0.26 | (1.16) |
| | August 2008 | 0 | 11 | 0.00% | 0 | 11 | 2393 | 0.46% | -0.22 | (1.14) |
| | July 2008 | 0 | 11 | 0.00% | 0 | 19 | 2450 | 0.78% | -0.29 | (1.18) |
| | June 2008 | 0 | 11 | 0.00% | 0 | 20 | 2496 | 0.80% | -0.30 | (1.18) |
| | May 2008 | 1 | 12 | 8.33% | 0.2764 | 27 | 2554 | 1.06% | 2.46 | (0.30) |
| | April 2008 | 0 | 5 | 0.00% | 0 | 18 | 2600 | 0.69% | -0.19 | (1.11) |
| MR-8 Trouble Rate ISDN Primary Parity | March 2009 | 1 | 64 | 1.56% | 0.124 | 63 | 104121 | 0.06% | 4.88 | 0.07 |
| | February 2009 | 1 | 52 | 1.92% | 0.1373 | 71 | 90084 | 0.08% | 4.74 | 0.06 |
| | January 2009 | 0 | 52 | 0.00% | 0 | 80 | 89604 | 0.09% | -0.22 | (1.13) |
| | December 2008 | 0 | 102 | 0.00% | 0 | 74 | 89889 | 0.08% | -0.29 | (1.18) |
| | November 2008 | 0 | 102 | 0.00% | 0 | 83 | 89539 | 0.09% | -0.31 | (1.19) |
| | October 2008 | 0 | 102 | 0.00% | 0 | 55 | 89220 | 0.06% | -0.25 | (1.15) |
| | September 2008 | 0 | 102 | 0.00% | 0 | 68 | 88151 | 0.08% | -0.28 | (1.17) |
| | August 2008 | 0 | 102 | 0.00% | 0 | 72 | 87899 | 0.08% | -0.29 | (1.18) |
| | July 2008 | 0 | 102 | 0.00% | 0 | 67 | 87607 | 0.08% | -0.28 | (1.17) |
| | June 2008 | 0 | 102 | 0.00% | 0 | 76 | 86532 | 0.09% | -0.30 | (1.18) |
| | May 2008 | 0 | 102 | 0.00% | 0 | 56 | 85965 | 0.07% | -0.26 | (1.16) |
| | April 2008 | 0 | 102 | 0.00% | 0 | 89 | 85577 | 0.10% | -0.33 | (1.20) |
| MR-8 Trouble Rate Line Sharing Parity | March 2009 | 7 | 2219 | 0.32% | 0.0561 | 10519 | 1261154 | 0.83% | -2.68 | (2.63) |
| | February 2009 | 2 | 2272 | 0.09% | 0.0297 | 9393 | 1276403 | 0.74% | -3.61 | (3.19) |
| | January 2009 | 9 | 2350 | 0.38% | 0.0618 | 17645 | 1293090 | 1.36% | -4.10 | (3.49) |
| | December 2008 | 3 | 2407 | 0.12% | 0.0353 | 12230 | 1306550 | 0.94% | -4.13 | (3.51) |
| | November 2008 | 9 | 2453 | 0.37% | 0.0605 | 13283 | 1318546 | 1.01% | -3.17 | (2.93) |
| | October 2008 | 4 | 2533 | 0.16% | 0.0397 | 11274 | 1332823 | 0.85% | -3.78 | (3.30) |
| | September 2008 | 2 | 2589 | 0.08% | 0.0278 | 11357 | 1346228 | 0.84% | -4.26 | (3.59) |
| | August 2008 | 3 | 2648 | 0.11% | 0.0336 | 13531 | 1361241 | 0.99% | -4.56 | (3.77) |
| | July 2008 | 2 | 2724 | 0.07% | 0.0271 | 13284 | 1378185 | 0.96% | -4.75 | (3.89) |
| | June 2008 | 1 | 2788 | 0.04% | 0.0189 | 12222 | 1392706 | 0.88% | -4.76 | (3.89) |
| | May 2008 | 2 | 2872 | 0.07% | 0.0264 | 11535 | 1406229 | 0.82% | -4.46 | (3.71) |
| | April 2008 | 2 | 2939 | 0.07% | 0.0261 | 11311 | 1418755 | 0.80% | -4.44 | (3.70) |
| MR-8 Trouble Rate Line Splitting Parity | March 2009 | 9 | 128881 | 0.01% | 0.008281 | 10519 | 1261154 | 0.83% | 0.00 | (1.12) |
| | February 2009 | 25 | 130321 | 0.02% | 0.01366561 | 9393 | 1276403 | 0.74% | 1.44 | (0.32) |

| | | | | | | | | | | |
|--|----------------|----|--------|-------|------------|-------|---------|-------|-------|--------|
| | January 2009 | 25 | 132496 | 0.02% | 0.01354896 | 17645 | 1293090 | 1.36% | 0.01 | (1.08) |
| | December 2008 | 16 | 145924 | 0.01% | 0.01036324 | 12230 | 1306550 | 0.94% | 0.23 | (0.97) |
| | November 2008 | 16 | 151321 | 0.01% | 0.01018081 | 13283 | 1318546 | 1.01% | 0.04 | (1.08) |
| | October 2008 | 49 | 156025 | 0.03% | 0.01739761 | 11274 | 1332823 | 0.85% | 2.01 | (0.02) |
| | September 2008 | 25 | 164836 | 0.02% | 0.01216609 | 11357 | 1346228 | 0.84% | 0.85 | (0.61) |
| | August 2008 | 25 | 189225 | 0.01% | 0.01136356 | 13531 | 1361241 | 0.99% | 0.33 | (0.90) |
| | July 2008 | 9 | 202500 | 0.00% | 0.00662596 | 13284 | 1378185 | 0.96% | -0.65 | (1.39) |
| | June 2008 | 16 | 253009 | 0.01% | 0.00788544 | 12222 | 1392706 | 0.88% | -0.20 | (1.12) |
| | May 2008 | 9 | 254016 | 0.00% | 0.00591361 | 11535 | 1406229 | 0.82% | -0.56 | (1.34) |
| | April 2008 | 9 | 265225 | 0.00% | 0.00579121 | 11311 | 1418755 | 0.80% | -0.55 | (1.33) |
| MR-8 Trouble Rate LIS Trunk Parity | March 2009 | 2 | 131143 | 0.00% | 0.0039 | 0 | 129997 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 2 | 128967 | 0.00% | 0.0039 | 0 | 122282 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 130815 | 0.00% | 0 | 1 | 122306 | 0.00% | -0.72 | (1.44) |
| | December 2008 | 2 | 131607 | 0.00% | 0.0039 | 3 | 122770 | 0.00% | -0.47 | (1.29) |
| | November 2008 | 3 | 132279 | 0.00% | 0.0048 | 0 | 125818 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 132519 | 0.00% | 0.0027 | 2 | 125410 | 0.00% | -0.53 | (1.32) |
| | September 2008 | 1 | 135711 | 0.00% | 0.0027 | 1 | 124978 | 0.00% | -0.06 | (1.03) |
| | August 2008 | 3 | 141015 | 0.00% | 0.0046 | 2 | 124138 | 0.00% | 0.33 | (0.80) |
| | July 2008 | 5 | 141255 | 0.00% | 0.0059 | 4 | 125936 | 0.00% | 0.17 | (0.90) |
| | June 2008 | 4 | 141092 | 0.00% | 0.0053 | 1 | 126397 | 0.00% | 1.88 | 0.14 |
| | May 2008 | 5 | 141092 | 0.00% | 0.006 | 3 | 126253 | 0.00% | 0.62 | (0.62) |
| | April 2008 | 1 | 142388 | 0.00% | 0.0027 | 0 | 127621 | 0.00% | 0.00 | 0.00 |
| MR-8 Trouble Rate PBX Parity | March 2009 | 0 | 452 | 0.00% | 0 | 34 | 41551 | 0.08% | -0.61 | (1.37) |
| | February 2009 | 0 | 442 | 0.00% | 0 | 40 | 39585 | 0.10% | -0.66 | (1.40) |
| | January 2009 | 1 | 444 | 0.23% | 0.0474 | 31 | 40043 | 0.08% | 1.11 | (0.68) |
| | December 2008 | 2 | 432 | 0.46% | 0.0679 | 23 | 40551 | 0.06% | 3.53 | 0.16 |
| | November 2008 | 0 | 434 | 0.00% | 0 | 24 | 41155 | 0.06% | -0.50 | (1.30) |
| | October 2008 | 1 | 445 | 0.22% | 0.0474 | 33 | 41991 | 0.08% | 1.09 | (0.68) |
| | September 2008 | 0 | 442 | 0.00% | 0 | 26 | 42804 | 0.06% | -0.52 | (1.31) |
| | August 2008 | 1 | 447 | 0.22% | 0.0472 | 34 | 43068 | 0.08% | 1.08 | (0.69) |
| | July 2008 | 2 | 472 | 0.42% | 0.065 | 41 | 43361 | 0.09% | 2.31 | (0.14) |
| | June 2008 | 0 | 477 | 0.00% | 0 | 25 | 43659 | 0.06% | -0.52 | (1.32) |
| | May 2008 | 2 | 469 | 0.43% | 0.0652 | 30 | 44601 | 0.07% | 2.98 | 0.04 |
| | April 2008 | 1 | 471 | 0.21% | 0.046 | 40 | 45042 | 0.09% | 0.90 | (0.76) |
| MR-8 Trouble Rate Residence Parity | March 2009 | 1 | 740 | 0.14% | 0.0367 | 8859 | 940542 | 0.94% | -2.27 | (2.38) |
| | February 2009 | 9 | 822 | 1.09% | 0.1041 | 7969 | 952088 | 0.84% | 0.81 | (0.51) |
| | January 2009 | 4 | 775 | 0.52% | 0.0717 | 15342 | 965988 | 1.59% | -2.39 | (2.45) |
| | December 2008 | 10 | 757 | 1.32% | 0.1142 | 10711 | 977055 | 1.10% | 0.59 | (0.64) |
| | November 2008 | 8 | 681 | 1.17% | 0.1077 | 11339 | 987250 | 1.15% | 0.06 | (0.96) |
| | October 2008 | 7 | 653 | 1.07% | 0.103 | 9581 | 999386 | 0.96% | 0.30 | (0.82) |
| | September 2008 | 6 | 657 | 0.91% | 0.0951 | 9675 | 1011048 | 0.96% | -0.11 | (1.07) |
| | August 2008 | 6 | 637 | 0.94% | 0.0966 | 11592 | 1023994 | 1.13% | -0.45 | (1.28) |
| | July 2008 | 2 | 625 | 0.32% | 0.0565 | 11445 | 1039739 | 1.10% | -1.87 | (2.14) |
| | June 2008 | 5 | 643 | 0.78% | 0.0878 | 10537 | 1054150 | 1.00% | -0.57 | (1.34) |
| | May 2008 | 3 | 652 | 0.46% | 0.0677 | 9843 | 1066831 | 0.92% | -1.23 | (1.75) |
| | April 2008 | 2 | 664 | 0.30% | 0.0548 | 9604 | 1078663 | 0.89% | -1.62 | (1.98) |
| MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic | March 2009 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|-------|-------|--------|-----|-------|-------|-------|--------|
| | August 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 9 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-8 Trouble Rate UDIT Above DS1 Level Parity | March 2009 | 0 | 117 | 0.00% | 0 | 3 | 1889 | 0.16% | -0.42 | (1.25) |
| | February 2009 | 0 | 107 | 0.00% | 0 | 6 | 1511 | 0.40% | -0.63 | (1.38) |
| | January 2009 | 0 | 107 | 0.00% | 0 | 3 | 1502 | 0.20% | -0.45 | (1.27) |
| | December 2008 | 2 | 107 | 1.87% | 0.1354 | 0 | 1512 | 0.00% | 0.00 | 0.60 |
| | November 2008 | 0 | 110 | 0.00% | 0 | 2 | 1508 | 0.13% | -0.37 | (1.22) |
| | October 2008 | 1 | 109 | 0.92% | 0.0953 | 6 | 1517 | 0.40% | 0.84 | (0.82) |
| | September 2008 | 0 | 109 | 0.00% | 0 | 1 | 1518 | 0.07% | -0.26 | (1.16) |
| | August 2008 | 2 | 113 | 1.77% | 0.1319 | 2 | 1513 | 0.13% | 4.62 | 0.18 |
| | July 2008 | 1 | 114 | 0.88% | 0.0932 | 5 | 1509 | 0.33% | 0.98 | (0.77) |
| | June 2008 | 2 | 115 | 1.74% | 0.1307 | 7 | 1518 | 0.46% | 1.95 | (0.31) |
| | May 2008 | 3 | 115 | 2.61% | 0.1594 | 5 | 1510 | 0.33% | 4.10 | 0.32 |
| | April 2008 | 0 | 120 | 0.00% | 0 | 6 | 1505 | 0.40% | -0.67 | (1.41) |
| MR-8 Trouble Rate UDIT DS1 Parity | March 2009 | 0 | 161 | 0.00% | 0 | 172 | 11627 | 1.48% | -1.54 | (1.94) |
| | February 2009 | 1 | 150 | 0.67% | 0.0814 | 169 | 10852 | 1.56% | -0.87 | (1.53) |
| | January 2009 | 0 | 150 | 0.00% | 0 | 262 | 10915 | 2.40% | -1.91 | (2.16) |
| | December 2008 | 0 | 151 | 0.00% | 0 | 180 | 10999 | 1.64% | -1.57 | (1.96) |
| | November 2008 | 1 | 151 | 0.66% | 0.0811 | 172 | 11041 | 1.56% | -0.88 | (1.54) |
| | October 2008 | 0 | 151 | 0.00% | 0 | 181 | 11185 | 1.62% | -1.57 | (1.95) |
| | September 2008 | 0 | 156 | 0.00% | 0 | 167 | 11279 | 1.48% | -1.52 | (1.92) |
| | August 2008 | 0 | 158 | 0.00% | 0 | 212 | 11310 | 1.87% | -1.73 | (2.05) |
| | July 2008 | 0 | 158 | 0.00% | 0 | 178 | 11313 | 1.57% | -1.58 | (1.96) |
| | June 2008 | 7 | 160 | 4.38% | 0.2045 | 211 | 11404 | 1.85% | 2.35 | 0.13 |
| | May 2008 | 0 | 160 | 0.00% | 0 | 154 | 11531 | 1.34% | -1.46 | (1.89) |
| | April 2008 | 0 | 160 | 0.00% | 0 | 170 | 11614 | 1.46% | -1.53 | (1.93) |
| MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity | March 2009 | 58 | 15531 | 0.37% | 0.061 | 14 | 4705 | 0.30% | 0.84 | (0.49) |
| | February 2009 | 43 | 13082 | 0.33% | 0.0572 | 20 | 4402 | 0.45% | -1.07 | (1.65) |
| | January 2009 | 62 | 13215 | 0.47% | 0.0683 | 36 | 4526 | 0.80% | -2.13 | (2.30) |
| | December 2008 | 43 | 13319 | 0.32% | 0.0567 | 15 | 4601 | 0.33% | -0.03 | (1.02) |
| | November 2008 | 52 | 13393 | 0.39% | 0.0622 | 12 | 4682 | 0.26% | 1.54 | (0.07) |
| | October 2008 | 71 | 13465 | 0.53% | 0.0724 | 25 | 4756 | 0.53% | 0.01 | (0.99) |
| | September 2008 | 59 | 13606 | 0.43% | 0.0657 | 26 | 4840 | 0.54% | -0.85 | (1.51) |
| | August 2008 | 64 | 13573 | 0.47% | 0.0685 | 12 | 4913 | 0.24% | 2.77 | 0.68 |
| | July 2008 | 66 | 13558 | 0.49% | 0.0696 | 28 | 4955 | 0.57% | -0.63 | (1.38) |
| | June 2008 | 60 | 13620 | 0.44% | 0.0662 | 19 | 4997 | 0.38% | 0.59 | (0.64) |
| | May 2008 | 48 | 13560 | 0.35% | 0.0594 | 28 | 5069 | 0.55% | -1.63 | (1.99) |
| | April 2008 | 53 | 13442 | 0.39% | 0.0627 | 25 | 5148 | 0.49% | -0.80 | (1.49) |
| MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity | March 2009 | 0 | 133 | 0.00% | 0 | 172 | 11627 | 1.48% | -1.41 | (1.85) |
| | February 2009 | 0 | 136 | 0.00% | 0 | 169 | 10852 | 1.56% | -1.46 | (1.89) |
| | January 2009 | 0 | 141 | 0.00% | 0 | 262 | 10915 | 2.40% | -1.85 | (2.12) |
| | December 2008 | 0 | 145 | 0.00% | 0 | 180 | 10999 | 1.64% | -1.54 | (1.94) |
| | November 2008 | 0 | 150 | 0.00% | 0 | 172 | 11041 | 1.56% | -1.53 | (1.93) |
| | October 2008 | 0 | 152 | 0.00% | 0 | 181 | 11185 | 1.62% | -1.57 | (1.95) |
| | September 2008 | 2 | 154 | 1.30% | 0.1132 | 167 | 11279 | 1.48% | -0.19 | (1.11) |
| | August 2008 | 2 | 154 | 1.30% | 0.1132 | 212 | 11310 | 1.87% | -0.52 | (1.32) |
| | July 2008 | 0 | 155 | 0.00% | 0 | 178 | 11313 | 1.57% | -1.56 | (1.95) |
| | June 2008 | 0 | 155 | 0.00% | 0 | 211 | 11404 | 1.85% | -1.70 | (2.03) |
| | May 2008 | 0 | 156 | 0.00% | 0 | 154 | 11531 | 1.34% | -1.44 | (1.88) |
| | April 2008 | 0 | 156 | 0.00% | 0 | 170 | 11614 | 1.46% | -1.51 | (1.92) |

| | | | | | | | | | | | |
|--|---|---------------|--------|--------|------------|------------|---------|---------|--------|---------|---------|
| MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity | March 2009 | 16 | 467856 | 0.00% | 0.00580644 | 0 | 4706 | 0.00% | 1.29 | 0.55 | |
| | February 2009 | 0 | 323761 | 0.00% | 0 | 0 | 4403 | 0.00% | -1.52 | (1.92) | |
| | January 2009 | 64 | 321489 | 0.02% | 0.01390041 | 0 | 4527 | 0.00% | 1.56 | 0.13 | |
| | December 2008 | 4 | 316969 | 0.00% | 0.00354025 | 0 | 4602 | 0.00% | 0.12 | 2.45 | |
| | November 2008 | 9 | 316969 | 0.00% | 0.00529984 | 0 | 4683 | 0.00% | 1.23 | 0.65 | |
| | October 2008 | 1 | 308025 | 0.00% | 0.00179776 | 0 | 4757 | 0.00% | -1.06 | 4.56 | |
| | September 2008 | 16 | 311364 | 0.01% | 0.00712336 | 0 | 4841 | 0.00% | 0.55 | 1.66 | |
| | August 2008 | 9 | 310249 | 0.00% | 0.00535824 | 0 | 4914 | 0.00% | 1.33 | 0.48 | |
| | July 2008 | 1 | 383161 | 0.00% | 0.00161604 | 0 | 4956 | 0.00% | -1.26 | 4.93 | |
| | June 2008 | 9 | 373321 | 0.00% | 0.00488601 | 0 | 4998 | 0.00% | 0.42 | 1.91 | |
| | May 2008 | 4 | 366025 | 0.00% | 0.00329476 | 0 | 5070 | 0.00% | -0.70 | 3.77 | |
| | April 2008 | 16 | 379456 | 0.00% | 0.00644809 | 0 | 5149 | 0.00% | 0.55 | 1.67 | |
| | MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity | March 2009 | 106 | 7230 | 1.47% | 0.1202 | 172 | 11628 | 1.48% | -0.07 | (1.04) |
| | | February 2009 | 108 | 7209 | 1.50% | 0.1215 | 169 | 10853 | 1.56% | -0.31 | (1.19) |
| | | January 2009 | 159 | 7114 | 2.24% | 0.1478 | 262 | 10916 | 2.40% | -0.71 | (1.43) |
| | | December 2008 | 111 | 7132 | 1.56% | 0.1238 | 180 | 11000 | 1.64% | -0.41 | (1.25) |
| November 2008 | | 110 | 7139 | 1.54% | 0.1232 | 172 | 11042 | 1.56% | -0.09 | (1.05) | |
| October 2008 | | 121 | 7155 | 1.69% | 0.1289 | 181 | 11186 | 1.62% | 0.38 | (0.77) | |
| September 2008 | | 107 | 7152 | 1.50% | 0.1214 | 167 | 11280 | 1.48% | 0.09 | (0.95) | |
| August 2008 | | 106 | 7176 | 1.48% | 0.1206 | 212 | 11311 | 1.87% | -1.94 | (2.18) | |
| July 2008 | | 142 | 7179 | 1.98% | 0.1392 | 178 | 11314 | 1.57% | 2.16 | 0.31 | |
| June 2008 | | 102 | 7168 | 1.42% | 0.1184 | 211 | 11405 | 1.85% | -2.10 | (2.28) | |
| May 2008 | | 112 | 7122 | 1.57% | 0.1244 | 155 | 11532 | 1.34% | 1.32 | (0.20) | |
| April 2008 | | 98 | 7129 | 1.37% | 0.1164 | 170 | 11615 | 1.46% | -0.49 | (1.30) | |
| MR-8 Trouble Rate Unbundled Loop - XDSLi Parity | | March 2009 | 9 | 135424 | 0.01% | 0.00808201 | 172 | 11613 | 1.48% | -1.04 | (1.63) |
| | | February 2009 | 25 | 128164 | 0.02% | 0.01378276 | 169 | 10840 | 1.56% | -0.24 | (1.15) |
| | | January 2009 | 16 | 129600 | 0.01% | 0.01098304 | 262 | 10903 | 2.40% | -1.57 | (1.96) |
| | | December 2008 | 25 | 122500 | 0.02% | 0.01408969 | 180 | 10987 | 1.64% | -0.30 | (1.18) |
| | November 2008 | 4 | 121104 | 0.00% | 0.00571536 | 172 | 11029 | 1.56% | -1.46 | (1.89) | |
| | October 2008 | 49 | 123201 | 0.04% | 0.01954404 | 181 | 11173 | 1.62% | 0.55 | (0.76) | |
| | September 2008 | 0 | 126736 | 0.00% | 0 | 167 | 11269 | 1.48% | -2.28 | (2.39) | |
| | August 2008 | 1 | 123904 | 0.00% | 0.00283024 | 212 | 11300 | 1.88% | -2.17 | (2.32) | |
| | July 2008 | 1 | 128164 | 0.00% | 0.00278784 | 178 | 11303 | 1.57% | -1.94 | (2.18) | |
| | June 2008 | 4 | 125316 | 0.00% | 0.005625 | 210 | 11394 | 1.84% | -1.76 | (2.07) | |
| | May 2008 | 9 | 126025 | 0.01% | 0.00837225 | 154 | 11521 | 1.34% | -0.79 | (1.48) | |
| | April 2008 | 4 | 125316 | 0.00% | 0.005625 | 170 | 11604 | 1.47% | -1.39 | (1.84) | |
| | MR-8 Trouble Rate Unbundled Loop Analog Parity | March 2009 | 166 | 66949 | 0.25% | 0.0497 | 10519 | 1261160 | 0.83% | -16.25 | (10.88) |
| | | February 2009 | 131 | 58849 | 0.22% | 0.0471 | 9393 | 1276409 | 0.74% | -14.24 | (9.66) |
| | | January 2009 | 245 | 58956 | 0.42% | 0.0643 | 17645 | 1293096 | 1.36% | -19.42 | (12.81) |
| | | December 2008 | 144 | 59644 | 0.24% | 0.0491 | 12230 | 1306556 | 0.94% | -17.23 | (11.47) |
| November 2008 | | 178 | 60288 | 0.30% | 0.0543 | 13283 | 1318552 | 1.01% | -17.12 | (11.41) | |
| October 2008 | | 208 | 60577 | 0.34% | 0.0585 | 11274 | 1332829 | 0.85% | -13.21 | (9.03) | |
| September 2008 | | 162 | 61455 | 0.26% | 0.0513 | 11357 | 1346234 | 0.84% | -15.37 | (10.35) | |
| August 2008 | | 206 | 61911 | 0.33% | 0.0576 | 13531 | 1361248 | 0.99% | -16.22 | (10.86) | |
| July 2008 | | 224 | 62626 | 0.36% | 0.0597 | 13284 | 1378192 | 0.96% | -15.19 | (10.23) | |
| June 2008 | | 192 | 62865 | 0.31% | 0.0552 | 12222 | 1392713 | 0.88% | -15.05 | (10.15) | |
| May 2008 | | 175 | 63017 | 0.28% | 0.0526 | 11535 | 1406237 | 0.82% | -14.77 | (9.98) | |
| April 2008 | | 150 | 63043 | 0.24% | 0.0487 | 11311 | 1418761 | 0.80% | -15.45 | (10.39) | |
| MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity | | March 2009 | 2 | 777 | 0.26% | 0.0507 | 14 | 4705 | 0.30% | -0.19 | (1.12) |
| | | February 2009 | 2 | 789 | 0.25% | 0.0503 | 20 | 4402 | 0.45% | -0.77 | (1.47) |
| | | January 2009 | 5 | 826 | 0.61% | 0.0776 | 36 | 4526 | 0.80% | -0.57 | (1.34) |
| | | December 2008 | 4 | 858 | 0.47% | 0.0681 | 15 | 4601 | 0.33% | 0.66 | (0.60) |
| | November 2008 | 11 | 899 | 1.22% | 0.1099 | 12 | 4682 | 0.26% | 5.25 | 2.19 | |

| | | | | | | | | | | | |
|-------|---|----------------|------|-------|---------|--------|-------|---------|--------|--------|--------|
| | October 2008 | 7 | 930 | 0.75% | 0.0864 | 25 | 4756 | 0.53% | 0.88 | (0.47) | |
| | September 2008 | 12 | 957 | 1.25% | 0.1113 | 26 | 4840 | 0.54% | 2.77 | 0.69 | |
| | August 2008 | 6 | 987 | 0.61% | 0.0777 | 12 | 4913 | 0.24% | 2.11 | 0.28 | |
| | July 2008 | 9 | 1034 | 0.87% | 0.0929 | 28 | 4955 | 0.57% | 1.19 | (0.28) | |
| | June 2008 | 10 | 1073 | 0.93% | 0.0961 | 19 | 4997 | 0.38% | 2.66 | 0.62 | |
| | May 2008 | 10 | 1109 | 0.90% | 0.0945 | 28 | 5069 | 0.55% | 1.42 | (0.14) | |
| | April 2008 | 9 | 1141 | 0.79% | 0.0885 | 25 | 5148 | 0.49% | 1.33 | (0.19) | |
| MR-8 | Trouble Rate UNE - P (POTS) Parity | March 2009 | 34 | 11349 | 0.30% | 0.0547 | 10519 | 1261154 | 0.83% | -6.23 | (4.79) |
| | | February 2009 | 30 | 11325 | 0.26% | 0.0514 | 9393 | 1276403 | 0.74% | -5.84 | (4.55) |
| | | January 2009 | 63 | 11829 | 0.53% | 0.0728 | 17645 | 1293090 | 1.36% | -7.76 | (5.72) |
| | | December 2008 | 43 | 12096 | 0.36% | 0.0595 | 12230 | 1306550 | 0.94% | -6.60 | (5.01) |
| | | November 2008 | 59 | 12407 | 0.48% | 0.0688 | 13283 | 1318546 | 1.01% | -5.90 | (4.59) |
| | | October 2008 | 60 | 14313 | 0.42% | 0.0646 | 11274 | 1332823 | 0.85% | -5.54 | (4.37) |
| | | September 2008 | 51 | 13640 | 0.37% | 0.061 | 11357 | 1346228 | 0.84% | -5.97 | (4.63) |
| | | August 2008 | 21 | 2608 | 0.81% | 0.0894 | 13531 | 1361241 | 0.99% | -0.97 | (1.59) |
| | | July 2008 | 28 | 2549 | 1.10% | 0.1042 | 13284 | 1378185 | 0.96% | 0.69 | (0.58) |
| | | June 2008 | 8 | 2520 | 0.32% | 0.0563 | 12222 | 1392706 | 0.88% | -3.01 | (2.83) |
| | | May 2008 | 2 | 216 | 0.93% | 0.0958 | 11535 | 1406229 | 0.82% | 0.17 | (1.05) |
| | | April 2008 | 1 | 54 | 1.85% | 0.1348 | 11311 | 1418755 | 0.80% | 0.87 | (0.77) |
| MR-8 | Trouble Rate UNE P (Centrex 21) Parity | March 2009 | 1 | 496 | 0.20% | 0.0449 | 17 | 12335 | 0.14% | 0.38 | (1.01) |
| | | February 2009 | 1 | 496 | 0.20% | 0.0449 | 30 | 12760 | 0.24% | -0.15 | (1.09) |
| | | January 2009 | 2 | 502 | 0.40% | 0.063 | 49 | 13111 | 0.37% | 0.09 | (0.95) |
| | | December 2008 | 1 | 520 | 0.19% | 0.0438 | 33 | 13590 | 0.24% | -0.23 | (1.14) |
| | | November 2008 | 0 | 529 | 0.00% | 0 | 49 | 14544 | 0.34% | -1.31 | (1.80) |
| | | October 2008 | 1 | 542 | 0.18% | 0.0429 | 52 | 14970 | 0.35% | -0.63 | (1.38) |
| | | September 2008 | 0 | 560 | 0.00% | 0 | 43 | 15568 | 0.28% | -1.22 | (1.74) |
| | | August 2008 | 0 | 7 | 0.00% | 0 | 65 | 15948 | 0.41% | -0.17 | (1.10) |
| | | July 2008 | 0 | 7 | 0.00% | 0 | 39 | 16370 | 0.24% | -0.13 | (1.08) |
| | | June 2008 | 0 | 7 | 0.00% | 0 | 51 | 16790 | 0.30% | -0.15 | (1.09) |
| | | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-8 | Trouble Rate UNE P (Centrex) Parity | March 2009 | 3 | 1122 | 0.27% | 0.0516 | 69 | 44782 | 0.15% | 0.96 | (0.42) |
| | | February 2009 | 5 | 1154 | 0.43% | 0.0657 | 52 | 46951 | 0.11% | 3.25 | 0.98 |
| | | January 2009 | 6 | 1257 | 0.48% | 0.0689 | 79 | 47358 | 0.17% | 2.66 | 0.62 |
| | | December 2008 | 4 | 1269 | 0.32% | 0.0561 | 46 | 47546 | 0.10% | 2.47 | 0.50 |
| | | November 2008 | 1 | 1282 | 0.08% | 0.0279 | 58 | 48276 | 0.12% | -0.43 | (1.26) |
| | | October 2008 | 8 | 1303 | 0.61% | 0.0781 | 67 | 48372 | 0.14% | 4.55 | 1.77 |
| | | September 2008 | 1 | 1378 | 0.07% | 0.0269 | 65 | 48574 | 0.13% | -0.61 | (1.37) |
| | | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9A | Repair Appointments Met Business Parity | March 2009 | 2 | 3 | 66.67% | 0.4714 | 955 | 1113 | 85.80% | 0.95 | (0.80) |
| | | February 2009 | 3 | 4 | 75.00% | 0.433 | 837 | 993 | 84.29% | 0.51 | (0.99) |
| | | January 2009 | 6 | 8 | 75.00% | 0.433 | 1502 | 1679 | 89.46% | 1.33 | (0.50) |
| | | December 2008 | 1 | 2 | 50.00% | 0.5 | 908 | 1034 | 87.81% | 1.63 | (0.55) |
| | | November 2008 | 8 | 8 | 100.00% | 0 | 1218 | 1413 | 86.20% | -1.13 | (1.69) |
| | | October 2008 | 3 | 3 | 100.00% | 0 | 1037 | 1207 | 85.92% | -0.70 | (1.43) |
| | | September 2008 | 4 | 4 | 100.00% | 0 | 967 | 1137 | 85.05% | -0.84 | (1.51) |
| | | August 2008 | 4 | 5 | 80.00% | 0.4 | 1144 | 1338 | 85.50% | 0.35 | (1.07) |
| | | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | | June 2008 | 4 | 4 | 100.00% | 0 | 963 | 1136 | 84.77% | -0.85 | (1.51) |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|-------|-------|---------|-------|--------|
| | May 2008 | 3 | 3 | 100.00% | 0 | 1000 | 1164 | 85.91% | -0.70 | (1.43) |
| | April 2008 | 1 | 5 | 20.00% | 0.4 | 964 | 1173 | 82.18% | 3.63 | 0.59 |
| MR-9A Repair Appointments Met Centrex Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 33 | 38 | 86.84% | -0.38 | (1.23) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 42 | 54 | 77.78% | -0.53 | (1.32) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 21 | 27 | 77.78% | -0.52 | (1.32) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 34 | 46 | 73.91% | -0.59 | (1.36) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 30 | 44 | 68.18% | -0.94 | (1.57) |
| MR-9A Repair Appointments Met Centrex 21 Parity | March 2009 | 2 | 2 | 100.00% | 0 | 13 | 16 | 81.25% | -0.64 | (1.39) |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 4 | 4 | 100.00% | 0 | 34 | 36 | 94.44% | -0.46 | (1.28) |
| | December 2008 | 0 | 1 | 0.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.01 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 35 | 41 | 85.37% | -0.41 | (1.25) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 3 | 66.67% | 0.4714 | 28 | 32 | 87.50% | 1.04 | (0.81) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 35 | 46 | 76.09% | -0.55 | (1.34) |
| | July 2008 | 0 | 1 | 0.00% | 0 | 22 | 29 | 75.86% | 1.74 | (0.62) |
| | June 2008 | 1 | 2 | 50.00% | 0.5 | 24 | 32 | 75.00% | 0.79 | (0.95) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9A Repair Appointments Met PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 4 | 6 | 66.67% | -0.65 | (1.40) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9A Repair Appointments Met Residence Parity | March 2009 | 1 | 1 | 100.00% | 0 | 6180 | 6667 | 92.70% | -0.28 | (1.17) |
| | February 2009 | 5 | 7 | 71.43% | 0.4518 | 5582 | 5984 | 93.28% | 2.31 | (0.13) |
| | January 2009 | 1 | 1 | 100.00% | 0 | 10606 | 11516 | 92.10% | -0.29 | (1.18) |
| | December 2008 | 7 | 7 | 100.00% | 0 | 7445 | 7972 | 93.39% | -0.70 | (1.43) |
| | November 2008 | 8 | 8 | 100.00% | 0 | 7882 | 8557 | 92.11% | -0.83 | (1.50) |
| | October 2008 | 5 | 5 | 100.00% | 0 | 6851 | 7249 | 94.51% | -0.54 | (1.33) |
| | September 2008 | 4 | 4 | 100.00% | 0 | 6589 | 7057 | 93.37% | -0.53 | (1.32) |
| | August 2008 | 6 | 6 | 100.00% | 0 | 7804 | 8387 | 93.05% | -0.67 | (1.41) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 7662 | 8120 | 94.36% | -0.24 | (1.15) |
| | June 2008 | 4 | 4 | 100.00% | 0 | 7183 | 7664 | 93.72% | -0.52 | (1.31) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 6704 | 7157 | 93.67% | -0.37 | (1.22) |
| | April 2008 | 2 | 2 | 100.00% | 0 | 6465 | 6825 | 94.73% | -0.33 | (1.20) |
| MR-9A Repair Appointments Met UNE - P (POTS) Parity | March 2009 | 23 | 29 | 79.31% | 0.4051 | 7135 | 7780 | 91.71% | 2.42 | 0.15 |
| | February 2009 | 18 | 22 | 81.82% | 0.3857 | 6419 | 6977 | 92.00% | 1.76 | (0.20) |
| | January 2009 | 31 | 37 | 83.78% | 0.3686 | 12108 | 13195 | 91.76% | 1.76 | (0.15) |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|------|------|---------|-------|--------|
| | December 2008 | 28 | 31 | 90.32% | 0.2957 | 8353 | 9006 | 92.75% | 0.52 | (0.84) |
| | November 2008 | 42 | 46 | 91.30% | 0.2818 | 9100 | 9970 | 91.27% | -0.01 | (1.00) |
| | October 2008 | 34 | 42 | 80.95% | 0.3927 | 7888 | 8456 | 93.28% | 3.18 | 0.51 |
| | September 2008 | 29 | 34 | 85.29% | 0.3542 | 7556 | 8194 | 92.21% | 1.50 | (0.29) |
| | August 2008 | 16 | 17 | 94.12% | 0.2353 | 8948 | 9725 | 92.01% | -0.32 | (1.19) |
| | July 2008 | 16 | 22 | 72.73% | 0.4454 | 8751 | 9412 | 92.98% | 3.71 | 0.64 |
| | June 2008 | 4 | 5 | 80.00% | 0.4 | 8146 | 8800 | 92.57% | 1.07 | (0.72) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 7704 | 8321 | 92.59% | -0.40 | (1.24) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 7429 | 7998 | 92.89% | -0.28 | (1.17) |
| MR-9B Repair Appointments Met Business Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 3 | 3 | 100.00% | 0 | 284 | 354 | 80.23% | -0.86 | (1.52) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 244 | 282 | 86.52% | -0.39 | (1.24) |
| | November 2008 | 1 | 3 | 33.33% | 0.4714 | 212 | 280 | 75.71% | 1.70 | (0.38) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 2 | 50.00% | 0.5 | 196 | 238 | 82.35% | 1.20 | (0.73) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 234 | 268 | 87.31% | -0.38 | (1.23) |
| | June 2008 | 2 | 3 | 66.67% | 0.4714 | 225 | 257 | 87.55% | 1.09 | (0.74) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 222 | 275 | 80.73% | -0.69 | (1.42) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 212 | 253 | 83.79% | -0.44 | (1.27) |
| MR-9B Repair Appointments Met Centrex 21 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 2 | 2 | 100.00% | 0 | 5 | 7 | 71.43% | -0.79 | (1.48) |
| | December 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9B Repair Appointments Met PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 2 | 3 | 66.67% | -0.61 | (1.37) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 3 | 3 | 100.00% | 0.00 | (0.59) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 1 | 1 | 100.00% | 0.00 | (1.00) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 4 | 5 | 80.00% | -0.46 | (1.28) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9B Repair Appointments Met Residence Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 1280 | 1379 | 92.82% | -0.28 | (1.17) |
| | January 2009 | 3 | 3 | 100.00% | 0 | 2634 | 3043 | 86.56% | -0.68 | (1.41) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 1911 | 2098 | 91.09% | -0.54 | (1.33) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 1508 | 1619 | 93.14% | -0.27 | (1.16) |
| | September 2008 | 2 | 2 | 100.00% | 0 | 1620 | 1745 | 92.84% | -0.39 | (1.24) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|------|------|--------|-------|--------|
| | July 2008 | 1 | 1 | 100.00% | 0 | 2264 | 2430 | 93.17% | -0.27 | (1.16) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 1794 | 1898 | 94.52% | -0.24 | (1.15) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 1663 | 1768 | 94.06% | -0.25 | (1.15) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9B Repair Appointments Met UNE - P (POTS) Parity | March 2009 | 1 | 1 | 100.00% | 0 | 1615 | 1750 | 92.29% | -0.29 | (1.18) |
| | February 2009 | 2 | 2 | 100.00% | 0 | 1457 | 1599 | 91.12% | -0.44 | (1.27) |
| | January 2009 | 10 | 13 | 76.92% | 0.4213 | 2918 | 3397 | 85.90% | 0.93 | (0.64) |
| | December 2008 | 2 | 3 | 66.67% | 0.4714 | 2155 | 2380 | 90.55% | 1.41 | (0.61) |
| | November 2008 | 5 | 6 | 83.33% | 0.3727 | 2156 | 2412 | 89.39% | 0.48 | (0.99) |
| | October 2008 | 8 | 10 | 80.00% | 0.4 | 1699 | 1836 | 92.54% | 1.50 | (0.42) |
| | September 2008 | 6 | 6 | 100.00% | 0 | 1816 | 1983 | 91.58% | -0.74 | (1.45) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 6 | 6 | 100.00% | 0 | 2498 | 2698 | 92.59% | -0.69 | (1.42) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met Business Parity | March 2009 | 1 | 1 | 100.00% | 0 | 278 | 284 | 97.89% | -0.15 | (1.09) |
| | February 2009 | 2 | 2 | 100.00% | 0 | 200 | 211 | 94.79% | -0.33 | (1.20) |
| | January 2009 | 2 | 3 | 66.67% | 0.4714 | 268 | 270 | 99.26% | 6.55 | 0.12 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 100.00% | 0 | 248 | 251 | 98.80% | -0.15 | (1.09) |
| | October 2008 | 1 | 1 | 100.00% | 0 | 264 | 269 | 98.14% | -0.14 | (1.08) |
| | September 2008 | 1 | 1 | 100.00% | 0 | 298 | 307 | 97.07% | -0.17 | (1.11) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 277 | 285 | 97.19% | -0.17 | (1.10) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 287 | 292 | 98.29% | -0.19 | (1.11) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 269 | 281 | 95.73% | -0.30 | (1.18) |
| MR-9C Repair Appointments Met Centrex 21 Parity | March 2009 | 1 | 1 | 100.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 8 | 10 | 80.00% | -0.48 | (1.29) |
| | July 2008 | 2 | 2 | 100.00% | 0 | 6 | 7 | 85.71% | -0.51 | (1.31) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met Residence Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 580 | 606 | 95.71% | -0.21 | (1.13) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 1 | 0.00% | 0 | 694 | 713 | 97.34% | 6.04 | 0.16 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met UNE - P | March 2009 | 4 | 4 | 100.00% | 0 | 953 | 989 | 96.36% | -0.39 | (1.24) |

| | | | | | | | | | | | |
|--|---|------------|-------|---------|--------|--------|-------|--------|---------|--------|-------|
| (POTS) Parity | February 2009 | 6 | 6 | 100.00% | 0 | 780 | 817 | 95.47% | -0.53 | (1.32) | |
| | January 2009 | 13 | 13 | 100.00% | 0 | 1034 | 1053 | 98.20% | -0.49 | (1.30) | |
| | December 2008 | 9 | 9 | 100.00% | 0 | 820 | 844 | 97.16% | -0.51 | (1.31) | |
| | November 2008 | 7 | 7 | 100.00% | 0 | 876 | 901 | 97.23% | -0.45 | (1.27) | |
| | October 2008 | 8 | 8 | 100.00% | 0 | 958 | 982 | 97.56% | -0.45 | (1.27) | |
| | September 2008 | 11 | 11 | 100.00% | 0 | 1134 | 1180 | 96.10% | -0.66 | (1.40) | |
| | August 2008 | 4 | 4 | 100.00% | 0 | 1070 | 1108 | 96.57% | -0.38 | (1.23) | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 3 | 3 | 100.00% | 0 | 1233 | 1267 | 97.32% | -0.29 | (1.17) | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01 | March 2009 | 16 | 26424 | 0.06% | 0.0075 | 2 | 20203 | 0.01% | 71.62 | 42.54 |
| | February 2009 | 1 | 27360 | 0.00% | 0.0004 | 1 | 20514 | 0.00% | 9.01 | 4.48 | |
| January 2009 | 6 | 27432 | 0.02% | 0.0009 | 1 | 22914 | 0.00% | 54.32 | 32.03 | | |
| December 2008 | 1 | 26976 | 0.01% | 0.0004 | 24 | 22914 | 0.10% | -27.59 | (17.77) | | |
| November 2008 | 7 | 27600 | 0.02% | 0.001 | 1 | 22914 | 0.00% | 202.05 | 121.84 | | |
| October 2008 | 3 | 28056 | 0.01% | 0.0008 | 0 | 23130 | 0.00% | 129.38 | 77.66 | | |
| September 2008 | 2 | 27912 | 0.01% | 0.0004 | 5 | 23394 | 0.02% | -7.97 | (5.84) | | |
| August 2008 | 12 | 29592 | 0.04% | 0.0029 | 2 | 23394 | 0.01% | 48.09 | 28.24 | | |
| July 2008 | 5 | 30384 | 0.02% | 0.0007 | 1 | 24596 | 0.00% | 34.91 | 20.22 | | |
| June 2008 | 2 | 30432 | 0.01% | 0.0004 | 1 | 24596 | 0.00% | 5.21 | 2.17 | | |
| May 2008 | 7 | 29952 | 0.02% | 0.0012 | 1 | 25628 | 0.00% | 87.38 | 52.12 | | |
| April 2008 | 3 | 29472 | 0.01% | 0.0009 | 2 | 25988 | 0.01% | 6.22 | 2.78 | | |
| NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01 | March 2009 | 0 | 3324 | 0.00% | 0 | 1 | 20396 | 0.01% | -4.95 | (4.01) | |
| February 2009 | 0 | 3228 | 0.00% | 0 | 3 | 21043 | 0.01% | -4.68 | (3.84) | | |
| January 2009 | 0 | 3252 | 0.00% | 0.0001 | 4 | 21765 | 0.02% | -4.02 | (3.44) | | |
| December 2008 | 0 | 3252 | 0.01% | 0.0004 | 5 | 21765 | 0.02% | -4.51 | (3.74) | | |
| November 2008 | 0 | 3852 | 0.00% | 0.0001 | 3 | 21765 | 0.02% | -12.27 | (8.46) | | |
| October 2008 | 0 | 3900 | 0.00% | 0 | 0 | 22293 | 0.00% | -6.13 | (4.73) | | |
| September 2008 | 0 | 4572 | 0.01% | 0.0006 | 4 | 22605 | 0.02% | -2.35 | (2.43) | | |
| August 2008 | 0 | 4716 | 0.00% | 0 | 0 | 22605 | 0.00% | -10.50 | (7.38) | | |
| July 2008 | 0 | 4188 | 0.00% | 0 | 0 | 25723 | 0.00% | -4.50 | (3.74) | | |
| June 2008 | 0 | 4308 | 0.00% | 0 | 1 | 26659 | 0.00% | -7.29 | (5.43) | | |
| May 2008 | 0 | 4380 | 0.00% | 0 | 0 | 27835 | 0.00% | -5.09 | (4.10) | | |
| April 2008 | 1 | 4356 | 0.03% | 0.0028 | 5 | 28687 | 0.02% | 6.28 | 2.82 | | |
| NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic | March 2009 | 54 | 26616 | 0.20% | 0.0184 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 24 | 27672 | 0.09% | 0.008 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| January 2009 | 33 | 27720 | 0.12% | 0.0229 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| December 2008 | 73 | 28176 | 0.26% | 0.0152 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| November 2008 | 28 | 28272 | 0.10% | 0.0054 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| October 2008 | 11 | 28320 | 0.04% | 0.0037 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| September 2008 | 43 | 29232 | 0.15% | 0.007 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| August 2008 | 61 | 30528 | 0.20% | 0.0099 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| July 2008 | 13 | 30552 | 0.04% | 0.0041 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| June 2008 | 6 | 30528 | 0.02% | 0.002 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| May 2008 | 23 | 30768 | 0.07% | 0.0038 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| April 2008 | 69 | 30480 | 0.23% | 0.016 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic | March 2009 | 10 | 3732 | 0.26% | 0.0075 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 31 | 3636 | 0.85% | 0.0239 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| January 2009 | 12 | 3660 | 0.34% | 0.0095 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| December 2008 | 26 | 3660 | 0.72% | 0.0202 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| November 2008 | 11 | 4260 | 0.25% | 0.0076 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| October 2008 | 23 | 4308 | 0.54% | 0.0168 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |

| | | | | | | | | | | |
|---|----------------|-----|------|---------|--------|---|---|-------|------|--------|
| | September 2008 | 15 | 4980 | 0.31% | 0.0101 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 60 | 5124 | 1.17% | 0.0399 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 28 | 4596 | 0.61% | 0.0195 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 24 | 4716 | 0.51% | 0.0166 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 44 | 4788 | 0.93% | 0.0304 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 23 | 4764 | 0.49% | 0.0152 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-13A Coordinated Cuts Completed on | March 2009 | 476 | 483 | 98.55% | 0.1195 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| Time Unbundled Loop - Analog Benchmark | February 2009 | 306 | 323 | 94.74% | 0.2233 | 0 | 0 | 0.00% | 0.00 | 0.01 |
| 0.95 | January 2009 | 143 | 145 | 98.62% | 0.1166 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 150 | 152 | 98.68% | 0.114 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | November 2008 | 173 | 174 | 99.43% | 0.0756 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | October 2008 | 346 | 350 | 98.86% | 0.1063 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | September 2008 | 135 | 139 | 97.12% | 0.1672 | 0 | 0 | 0.00% | 0.00 | (0.07) |
| | August 2008 | 238 | 242 | 98.35% | 0.1275 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 172 | 174 | 98.85% | 0.1066 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | June 2008 | 226 | 228 | 99.12% | 0.0932 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | May 2008 | 192 | 194 | 98.97% | 0.101 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | April 2008 | 160 | 161 | 99.38% | 0.0786 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| OP-13A Coordinated Cuts Completed on | March 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| Time Unbundled Loop Other Benchmark | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| 0.95 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-13B Coordinated Cuts Started Without | March 2009 | 0 | 488 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| CLEC Approval Unbundled Loop - Analog | February 2009 | 0 | 323 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Diagnostic | January 2009 | 0 | 145 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 152 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 174 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 350 | 0.29% | 0.0534 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 139 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 242 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 174 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 228 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 195 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 161 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-13B Coordinated Cuts Started Without | March 2009 | 0 | 7 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| CLEC Approval Unbundled Loop Other | February 2009 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Diagnostic | January 2009 | 0 | 37 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 5 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 13 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 15 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 55 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 53 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 86 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 13 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|----|-------|-------|------|-----|-------|-------|--------|
| | April 2008 | 0 | 54 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 18 | 1 | 18.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic | February 2009 | 29 | 1 | 29.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 63 | 2 | 31.50 | 31.82 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 33 | 1 | 33.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 11 | 1 | 11.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 9 | 2 | 4.50 | 6.36 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 25 | 1 | 25.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 18 | 3 | 6.00 | 5.29 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 54 | 3 | 18.00 | 25.12 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 25 | 1 | 25.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 6 | 2 | 3.00 | 1.41 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date Frame Relay Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 12 | 1 | 12.00 | 0 | 96 | 1 | 96.00 | 0.00 | 0.00 |
| | November 2008 | 8 | 1 | 8.00 | 0 | 74 | 1 | 74.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date Line Splitting Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 16 | 1 | 16.00 | 0 | 8949 | 293 | 30.54 | -0.87 | (1.53) |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date LIS Trunk Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 5 | 2 | 2.50 | 2.12 | 20 | 3 | 6.67 | -0.71 | (1.43) |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 4 | 2 | 2.00 | 0 | 21 | 1 | 21.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 8 | 1 | 8.00 | 0 | 20 | 2 | 10.00 | -0.23 | (1.14) |
| OP-15A Interval for Pending Orders | March 2009 | 39 | 1 | 39.00 | 0 | 3919 | 113 | 34.68 | 0.12 | (0.90) |
| Delayed Past Due Date Residence Parity | February 2009 | 17 | 1 | 17.00 | 0 | 3173 | 128 | 24.79 | -0.25 | (1.15) |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 6 | 1 | 6.00 | 0 | 8707 | 288 | 30.23 | -0.61 | (1.37) |

| | | | | | | | | | | |
|--|----------------|----------|-----|-----------|------------|------|-----|--------|--------|--------|
| | November 2008 | 24 | 2 | 12.00 | 5.66 | 9533 | 189 | 50.44 | -1.10 | (1.67) |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 18548 | 29 | 639.59 | 376.96 | 0 | 1 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date Unbundled Loop - 2 | February 2009 | 17934 | 33 | 543.45 | 406.72 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Wire Non-Loaded Parity | January 2009 | 17361 | 30 | 578.70 | 384.51 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 16705 | 33 | 506.21 | 401.24 | 111 | 1 | 111.00 | 0.00 | 0.00 |
| | November 2008 | 16087 | 30 | 536.23 | 383.33 | 179 | 3 | 59.67 | 23.88 | 0.46 |
| | October 2008 | 15578 | 29 | 537.17 | 374.1 | 124 | 4 | 31.00 | 28.64 | 0.67 |
| | September 2008 | 15909 | 29 | 548.59 | 365.57 | 71 | 2 | 35.50 | 43.15 | 0.18 |
| | August 2008 | 15149 | 30 | 504.97 | 378.13 | 79 | 5 | 15.80 | 84.18 | 1.26 |
| | July 2008 | 14662 | 32 | 458.19 | 379.11 | 48 | 4 | 12.00 | 94.46 | 0.67 |
| | June 2008 | 14101 | 39 | 361.56 | 378.58 | 15 | 4 | 3.75 | 159.53 | 0.53 |
| | May 2008 | 14068 | 35 | 401.94 | 372.88 | 7 | 1 | 7.00 | 0.00 | 0.00 |
| | April 2008 | 13509 | 25 | 540.36 | 322.99 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 37724164 | 196 | 192466.46 | 83261.1025 | 0 | 1 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date Unbundled Loop - | February 2009 | 34187409 | 169 | 202293.05 | 73625.3956 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| ADSL Qualified Parity | January 2009 | 31214569 | 169 | 184702.25 | 73625.3956 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 27258841 | 144 | 189294.61 | 70500.8704 | 111 | 1 | 111.00 | 0.00 | 0.00 |
| | November 2008 | 23726641 | 144 | 164771.05 | 76198.0816 | 179 | 3 | 59.67 | 16.27 | 0.25 |
| | October 2008 | 21911761 | 144 | 152162.41 | 73527.7456 | 124 | 4 | 31.00 | 18.77 | 0.29 |
| | September 2008 | 25000000 | 144 | 173613.89 | 58951.84 | 71 | 2 | 35.50 | 30.69 | 0.04 |
| | August 2008 | 22543504 | 144 | 156554.75 | 58951.84 | 79 | 5 | 15.80 | 59.33 | 1.26 |
| | July 2008 | 20412324 | 169 | 120784.05 | 63529.2025 | 48 | 4 | 12.00 | 65.89 | 0.57 |
| | June 2008 | 18429849 | 100 | 184298.49 | 32869.69 | 15 | 4 | 3.75 | 168.38 | 0.57 |
| | May 2008 | 16670889 | 100 | 166708.89 | 32869.69 | 7 | 1 | 7.00 | 0.00 | 0.00 |
| | April 2008 | 15000129 | 100 | 150001.29 | 32869.69 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Delayed Past Due Date Unbundled Loop - | February 2009 | 2 | 1 | 2.00 | 0 | 632 | 14 | 45.14 | -0.51 | (1.31) |
| DS1 Capable Parity | January 2009 | 134 | 2 | 67.00 | 83.44 | 1127 | 28 | 40.25 | 0.64 | (0.49) |
| | December 2008 | 122 | 5 | 24.40 | 45.1 | 1047 | 29 | 36.10 | -0.49 | (1.30) |
| | November 2008 | 118 | 2 | 59.00 | 0 | 1091 | 25 | 43.64 | 0.38 | (0.59) |
| | October 2008 | 118 | 4 | 29.50 | 19.69 | 951 | 18 | 52.83 | -0.71 | (1.43) |
| | September 2008 | 51 | 4 | 12.75 | 7.23 | 1029 | 25 | 41.16 | -1.17 | (1.71) |
| | August 2008 | 12 | 3 | 4.00 | 3.46 | 720 | 21 | 34.29 | -1.20 | (1.73) |
| | July 2008 | 5 | 3 | 1.67 | 2.89 | 557 | 17 | 32.76 | -1.24 | (1.76) |
| | June 2008 | 12 | 2 | 6.00 | 8.49 | 509 | 22 | 23.14 | -0.83 | (1.51) |
| | May 2008 | 25 | 3 | 8.33 | 7.09 | 431 | 21 | 20.52 | -0.79 | (1.48) |
| | April 2008 | 110 | 1 | 110.00 | 0 | 262 | 16 | 16.38 | 4.74 | (0.07) |
| OP-15A Interval for Pending Orders | March 2009 | 137 | 10 | 13.70 | 21.19 | 1178 | 49 | 24.04 | -0.92 | (1.56) |
| Delayed Past Due Date Unbundled Loop | February 2009 | 250 | 8 | 31.25 | 52.37 | 1360 | 58 | 23.45 | 0.66 | (0.60) |
| Analog Parity | January 2009 | 253 | 22 | 11.50 | 27.38 | 2867 | 87 | 32.95 | -2.33 | (2.42) |
| | December 2008 | 296 | 15 | 19.73 | 23.56 | 2976 | 106 | 28.08 | -0.89 | (1.54) |
| | November 2008 | 179 | 14 | 12.79 | 17.37 | 2978 | 99 | 30.08 | -1.71 | (2.04) |
| | October 2008 | 84 | 11 | 7.64 | 13.09 | 3065 | 107 | 28.64 | -1.89 | (2.15) |
| | September 2008 | 22 | 2 | 11.00 | 0 | 2946 | 116 | 25.40 | -0.63 | (1.38) |
| | August 2008 | 0 | 3 | 0.00 | 0 | 2732 | 99 | 27.60 | -1.62 | (1.99) |
| | July 2008 | 38 | 5 | 7.60 | 0.55 | 1924 | 83 | 23.18 | -1.42 | (1.87) |

| | | | | | | | | | | |
|---|----------------|-----|---|--------|--------|-------|-----|-------|-------|--------|
| | June 2008 | 44 | 5 | 8.80 | 19.12 | 1738 | 102 | 17.04 | -1.01 | (1.61) |
| | May 2008 | 59 | 6 | 9.83 | 10.34 | 1572 | 89 | 17.66 | -0.99 | (1.60) |
| | April 2008 | 6 | 4 | 1.50 | 0.58 | 1190 | 67 | 17.76 | -1.36 | (1.83) |
| OP-15A Interval for Pending Orders | March 2009 | 0 | 1 | 0.00 | 0 | 5963 | 181 | 32.94 | -0.93 | (1.56) |
| Delayed Past Due Date UNE - P (POTS) | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Parity | January 2009 | 291 | 2 | 145.50 | 200.11 | 13870 | 302 | 45.93 | 3.05 | 0.26 |
| | December 2008 | 267 | 2 | 133.50 | 187.38 | 13650 | 438 | 31.16 | 3.77 | 0.75 |
| | November 2008 | 244 | 1 | 244.00 | 0 | 13846 | 312 | 44.38 | 4.38 | 0.88 |
| | October 2008 | 259 | 3 | 86.33 | 120.19 | 19439 | 393 | 49.46 | 1.22 | (0.32) |
| | September 2008 | 235 | 2 | 117.50 | 119.5 | 16518 | 381 | 43.35 | 2.31 | 0.16 |
| | August 2008 | 13 | 1 | 13.00 | 0 | 14244 | 360 | 39.57 | -0.68 | (1.41) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 1 | 0.00 | 0 | 10884 | 305 | 35.69 | -1.01 | (1.61) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic | March 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 2 | 2 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 1 | 2 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 1 | 3 | 0.33 | 0.4714 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 2 | 3 | 0.67 | 0.4714 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 1 | 2 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Frame Relay Diagnostic | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|----|------|--------|---|---|------|------|------|
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 2 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 2 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic | March 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 1 | 2 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic | March 2009 | 27 | 29 | 0.93 | 0.2534 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 30 | 33 | 0.91 | 0.2875 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 29 | 30 | 0.97 | 0.1795 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 29 | 33 | 0.88 | 0.3264 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 29 | 30 | 0.97 | 0.1795 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 28 | 29 | 0.97 | 0.1825 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 27 | 29 | 0.93 | 0.2534 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 28 | 30 | 0.93 | 0.2494 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 30 | 32 | 0.94 | 0.2421 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 27 | 39 | 0.69 | 0.4615 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 27 | 35 | 0.77 | 0.4199 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 24 | 25 | 0.96 | 0.196 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic | March 2009 | 14 | 14 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 13 | 13 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 13 | 13 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 12 | 12 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 11 | 12 | 0.92 | 0.2764 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 12 | 12 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 11 | 12 | 0.92 | 0.2764 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 11 | 12 | 0.92 | 0.2764 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 13 | 13 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 10 | 10 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 10 | 10 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 10 | 10 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 2 | 2 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 1 | 5 | 0.20 | 0.4 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 3 | 4 | 0.75 | 0.433 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 4 | 4 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|----------------------------|---------------------------------|-------|-------|---------|--------|---|---|-------|------|--------|
| | August 2008 | 1 | 3 | 0.33 | 0.4714 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 1 | 3 | 0.33 | 0.4714 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 2 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 3 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B | Count of Pending Orders Delayed | 8 | 10 | 0.80 | 0.4 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| for Facilities | Reasons Unbundled Loop | 4 | 8 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Analog | Diagnostic | 0 | 22 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 8 | 15 | 0.53 | 0.4989 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 8 | 14 | 0.57 | 0.4949 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 3 | 11 | 0.27 | 0.4454 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 2 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 3 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 5 | 5 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 5 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 2 | 6 | 0.33 | 0.4714 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 2 | 4 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-15B | Count of Pending Orders Delayed | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| for Facilities | Reasons UNE - P (POTS) | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Diagnostic | | 1 | 2 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 1 | 2 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 3 | 3 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 1 | 2 | 0.50 | 0.5 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-17A | Timeliness of Disconnects | 10543 | 10543 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| associated with LNP Orders | LNP | 10172 | 10172 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| Benchmark | 0.9825 | 8571 | 8572 | 99.99% | 0.0108 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | December 2008 | 8389 | 8389 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | November 2008 | 8657 | 8669 | 99.86% | 0.0372 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | October 2008 | 9476 | 9476 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | September 2008 | 9713 | 9714 | 99.99% | 0.0101 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | August 2008 | 9588 | 9588 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | July 2008 | 9803 | 9803 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | June 2008 | 9728 | 9728 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | May 2008 | 8569 | 8569 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | April 2008 | 9694 | 9694 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| OP-17B | Timeliness of Disconnects | 10543 | 10543 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| associated with LNP Orders | LNP Diagnostic | 10172 | 10172 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 8572 | 8572 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 8389 | 8389 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 8669 | 8669 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 9476 | 9476 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 9714 | 9714 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 9588 | 9588 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 9803 | 9803 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 9728 | 9728 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 8569 | 8569 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 9694 | 9694 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|---|---------------|------|---------|---------|---------|---------|--------|--------|--------|--------|
| OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity | March 2009 | 5300 | 6290 | 84.26% | 0.3642 | 1124762 | 1485335 | 75.72% | -15.76 | 0.00 | |
| | February 2009 | 5046 | 5926 | 85.15% | 0.3556 | 1078139 | 1320613 | 81.64% | -6.97 | 0.00 | |
| | January 2009 | 5225 | 6534 | 79.97% | 0.4003 | 1057519 | 1512552 | 69.92% | -17.68 | 0.00 | |
| | December 2008 | 5620 | 6590 | 85.28% | 0.3543 | 1150732 | 1531952 | 75.12% | -19.05 | 0.00 | |
| | November 2008 | 5293 | 5810 | 91.10% | 0.2847 | 1161174 | 1324620 | 87.66% | -7.96 | 0.00 | |
| | October 2008 | 6797 | 7459 | 91.12% | 0.2844 | 1414797 | 1619636 | 87.35% | -9.78 | 0.00 | |
| | September 2008 | 5462 | 6806 | 80.25% | 0.3981 | 1225463 | 1639116 | 74.76% | -10.40 | 0.00 | |
| | August 2008 | 5530 | 6931 | 79.79% | 0.4016 | 1212157 | 1562160 | 77.59% | -4.37 | 0.00 | |
| | July 2008 | 6236 | 7175 | 86.91% | 0.3373 | 1232734 | 1524267 | 80.87% | -12.98 | 0.00 | |
| | June 2008 | 5886 | 6740 | 87.33% | 0.3326 | 1221089 | 1441718 | 84.70% | -5.99 | 0.00 | |
| | May 2008 | 6271 | 6730 | 93.18% | 0.2521 | 1259343 | 1423974 | 88.44% | -12.14 | 0.00 | |
| | April 2008 | 6374 | 7263 | 87.76% | 0.3277 | 1364390 | 1510713 | 90.31% | 7.34 | 0.00 | |
| | OP-3A Installation Commitments Met Business Parity | March 2009 | 5 | 5 | 100.00% | 0 | 1329 | 1371 | 96.94% | -0.40 | (1.24) |
| | | February 2009 | 4 | 5 | 80.00% | 0 | 1191 | 1240 | 96.05% | 1.84 | (0.46) |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | | 4 | 4 | 100.00% | 0 | 1099 | 1147 | 95.82% | -0.42 | (1.25) | |
| November 2008 | | 4 | 4 | 100.00% | 0 | 1337 | 1394 | 95.91% | -0.41 | (1.25) | |
| October 2008 | | 7 | 7 | 100.00% | 0 | 1716 | 1783 | 96.24% | -0.52 | (1.32) | |
| September 2008 | | 5 | 5 | 100.00% | 0 | 1592 | 1672 | 95.22% | -0.50 | (1.30) | |
| August 2008 | | 1 | 1 | 100.00% | 0 | 1473 | 1538 | 95.77% | -0.21 | (1.13) | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 1 | 1 | 100.00% | 0 | 1617 | 1696 | 95.34% | -0.22 | (1.13) | |
| May 2008 | | 2 | 2 | 100.00% | 0 | 1662 | 1730 | 96.07% | -0.29 | (1.17) | |
| April 2008 | | 6 | 6 | 100.00% | 0 | 1686 | 1746 | 96.56% | -0.46 | (1.28) | |
| OP-3A Installation Commitments Met Line Splitting Benchmark 0.95 | | March 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | | February 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | December 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | November 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | June 2008 | 2 | 3 | 66.67% | 0 | 0 | 0 | 0.00% | 0.00 | 0.89 | |
| | May 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | April 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | OP-3A Installation Commitments Met Residence Parity | March 2009 | 4 | 4 | 100.00% | 0 | 4336 | 4401 | 98.52% | -0.24 | (1.15) |
| | | February 2009 | 15 | 15 | 100.00% | 0 | 3646 | 3722 | 97.96% | -0.56 | (1.34) |
| January 2009 | | 28 | 30 | 93.33% | 0 | 3964 | 4095 | 96.80% | 1.08 | (0.59) | |
| December 2008 | | 13 | 14 | 92.86% | 0 | 3631 | 3747 | 96.90% | 0.87 | (0.78) | |
| November 2008 | | 17 | 17 | 100.00% | 0 | 3684 | 3752 | 98.19% | -0.56 | (1.34) | |
| October 2008 | | 9 | 9 | 100.00% | 0 | 5125 | 5209 | 98.39% | -0.38 | (1.23) | |
| September 2008 | | 12 | 12 | 100.00% | 0 | 4806 | 4902 | 98.04% | -0.49 | (1.30) | |
| August 2008 | | 11 | 12 | 91.67% | 0 | 4575 | 4667 | 98.03% | 1.58 | (0.52) | |
| July 2008 | | 9 | 9 | 100.00% | 0 | 4513 | 4608 | 97.94% | -0.43 | (1.26) | |
| June 2008 | | 3 | 3 | 100.00% | 0 | 4334 | 4410 | 98.28% | -0.23 | (1.14) | |
| May 2008 | | 5 | 5 | 100.00% | 0 | 4311 | 4373 | 98.58% | -0.27 | (1.16) | |
| April 2008 | | 9 | 9 | 100.00% | 0 | 4650 | 4734 | 98.23% | -0.40 | (1.24) | |
| OP-3A Installation Commitments Met UNE - P (POTS) Parity | | March 2009 | 36 | 36 | 100.00% | 0 | 5665 | 5772 | 98.15% | -0.82 | (1.50) |
| | | February 2009 | 17 | 18 | 94.44% | 0 | 4837 | 4962 | 97.48% | 0.82 | (0.80) |
| | January 2009 | 24 | 28 | 85.71% | 0 | 5303 | 5500 | 96.42% | 3.04 | 0.28 | |
| | December 2008 | 15 | 16 | 93.75% | 0 | 4730 | 4894 | 96.65% | 0.64 | (0.88) | |
| | November 2008 | 17 | 19 | 89.47% | 0 | 5021 | 5146 | 97.57% | 2.29 | (0.14) | |

| | | | | | | | | | | |
|--|----------------|----|----|---------|---|------|------|--------|-------|--------|
| | October 2008 | 19 | 19 | 100.00% | 0 | 6841 | 6992 | 97.84% | -0.65 | (1.39) |
| | September 2008 | 28 | 31 | 90.32% | 0 | 6398 | 6574 | 97.32% | 2.41 | (0.00) |
| | August 2008 | 8 | 8 | 100.00% | 0 | 6048 | 6205 | 97.47% | -0.46 | (1.28) |
| | July 2008 | 16 | 16 | 100.00% | 0 | 6171 | 6374 | 96.82% | -0.72 | (1.44) |
| | June 2008 | 11 | 11 | 100.00% | 0 | 5951 | 6106 | 97.46% | -0.53 | (1.33) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3A Installation Commitments Met UNE | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| P (Centrex) Parity | February 2009 | 1 | 1 | 100.00% | 0 | 61 | 63 | 96.83% | -0.18 | (1.11) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3B Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Business Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 176 | 194 | 90.72% | -0.32 | (1.19) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 2 | 3 | 66.67% | 0 | 237 | 247 | 95.95% | 2.56 | (0.31) |
| | September 2008 | 2 | 2 | 100.00% | 0 | 227 | 237 | 95.78% | -0.30 | (1.18) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 239 | 243 | 98.35% | -0.13 | (1.08) |
| | April 2008 | 1 | 1 | 100.00% | 0 | 248 | 263 | 94.30% | -0.25 | (1.15) |
| OP-3B Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Residence Parity | February 2009 | 3 | 3 | 100.00% | 0 | 671 | 703 | 95.45% | -0.38 | (1.23) |
| | January 2009 | 3 | 3 | 100.00% | 0 | 690 | 733 | 94.13% | -0.43 | (1.26) |
| | December 2008 | 5 | 6 | 83.33% | 0 | 657 | 673 | 97.62% | 2.29 | (0.35) |
| | November 2008 | 2 | 2 | 100.00% | 0 | 712 | 742 | 95.96% | -0.29 | (1.18) |
| | October 2008 | 2 | 2 | 100.00% | 0 | 957 | 990 | 96.67% | -0.26 | (1.16) |
| | September 2008 | 3 | 3 | 100.00% | 0 | 915 | 945 | 96.83% | -0.31 | (1.19) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 923 | 945 | 97.67% | -0.15 | (1.09) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 950 | 981 | 96.84% | -0.26 | (1.16) |
| OP-3B Installation Commitments Met UNE - | March 2009 | 1 | 1 | 100.00% | 0 | 933 | 957 | 97.49% | -0.16 | (1.10) |
| P (POTS) Parity | February 2009 | 1 | 1 | 100.00% | 0 | 829 | 868 | 95.51% | -0.22 | (1.13) |
| | January 2009 | 2 | 2 | 100.00% | 0 | 866 | 927 | 93.42% | -0.37 | (1.23) |
| | December 2008 | 4 | 4 | 100.00% | 0 | 805 | 830 | 96.99% | -0.35 | (1.21) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 1142 | 1182 | 96.62% | -0.26 | (1.16) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 1143 | 1176 | 97.19% | -0.17 | (1.10) |

| | | | | | | | | | | |
|---|----------------|----|----|---------|---|-------|-------|---------|-------|--------|
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3C Installation Commitments Met | March 2009 | 6 | 6 | 100.00% | 0 | 602 | 609 | 98.85% | -0.26 | (1.16) |
| Business Parity | February 2009 | 4 | 4 | 100.00% | 0 | 538 | 540 | 99.63% | -0.12 | (1.07) |
| | January 2009 | 9 | 9 | 100.00% | 0 | 564 | 571 | 98.77% | -0.33 | (1.20) |
| | December 2008 | 6 | 6 | 100.00% | 0 | 562 | 570 | 98.60% | -0.29 | (1.18) |
| | November 2008 | 1 | 1 | 100.00% | 0 | 532 | 537 | 99.07% | -0.10 | (1.06) |
| | October 2008 | 7 | 7 | 100.00% | 0 | 666 | 670 | 99.40% | -0.20 | (1.12) |
| | September 2008 | 15 | 15 | 100.00% | 0 | 594 | 605 | 98.18% | -0.52 | (1.32) |
| | August 2008 | 8 | 8 | 100.00% | 0 | 604 | 612 | 98.69% | -0.32 | (1.20) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 559 | 565 | 98.94% | -0.15 | (1.09) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 602 | 609 | 98.85% | -0.15 | (1.09) |
| | April 2008 | 3 | 3 | 100.00% | 0 | 602 | 608 | 99.01% | -0.17 | (1.10) |
| OP-3C Installation Commitments Met Line | March 2009 | 16 | 16 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| Splitting Benchmark 0.95 | February 2009 | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 11 | 11 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | December 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | November 2008 | 11 | 11 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | October 2008 | 21 | 21 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | September 2008 | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | August 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | July 2008 | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | June 2008 | 11 | 11 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 19 | 19 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | April 2008 | 24 | 24 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| OP-3C Installation Commitments Met PBX | March 2009 | 1 | 1 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3C Installation Commitments Met | March 2009 | 5 | 5 | 100.00% | 0 | 8428 | 8439 | 99.87% | -0.08 | (1.05) |
| Residence Parity | February 2009 | 57 | 57 | 100.00% | 0 | 7875 | 7891 | 99.80% | -0.34 | (1.21) |
| | January 2009 | 87 | 88 | 98.86% | 0 | 8118 | 8126 | 99.90% | 3.09 | (0.19) |
| | December 2008 | 86 | 87 | 98.85% | 0 | 7730 | 7738 | 99.90% | 3.02 | (0.21) |
| | November 2008 | 97 | 97 | 100.00% | 0 | 7979 | 7985 | 99.92% | -0.27 | (1.16) |
| | October 2008 | 51 | 51 | 100.00% | 0 | 10354 | 10370 | 99.85% | -0.28 | (1.17) |
| | September 2008 | 49 | 49 | 100.00% | 0 | 10004 | 10016 | 99.88% | -0.24 | (1.15) |
| | August 2008 | 50 | 50 | 100.00% | 0 | 9268 | 9283 | 99.84% | -0.28 | (1.17) |
| | July 2008 | 18 | 18 | 100.00% | 0 | 9684 | 9697 | 99.87% | -0.16 | (1.09) |
| | June 2008 | 15 | 15 | 100.00% | 0 | 9473 | 9485 | 99.87% | -0.14 | (1.08) |
| | May 2008 | 24 | 24 | 100.00% | 0 | 9926 | 9939 | 99.87% | -0.18 | (1.11) |
| | April 2008 | 15 | 15 | 100.00% | 0 | 10821 | 10838 | 99.84% | -0.15 | (1.09) |
| OP-3C Installation Commitments Met UNE | March 2009 | 87 | 88 | 98.86% | 0 | 9030 | 9048 | 99.80% | 1.96 | (0.42) |
| P (POTS) Parity | February 2009 | 19 | 20 | 95.00% | 0 | 8413 | 8431 | 99.79% | 4.63 | 0.04 |
| | January 2009 | 8 | 9 | 88.89% | 0 | 8682 | 8697 | 99.83% | 7.90 | 0.30 |

| | | | | | | | | | | |
|--|----------------|----|----|---------|---|-------|-------|---------|-------|--------|
| | December 2008 | 41 | 42 | 97.62% | 0 | 8292 | 8308 | 99.81% | 3.23 | (0.15) |
| | November 2008 | 20 | 20 | 100.00% | 0 | 8511 | 8522 | 99.87% | -0.16 | (1.10) |
| | October 2008 | 18 | 18 | 100.00% | 0 | 11020 | 11040 | 99.82% | -0.18 | (1.11) |
| | September 2008 | 20 | 20 | 100.00% | 0 | 10598 | 10621 | 99.78% | -0.21 | (1.13) |
| | August 2008 | 13 | 14 | 92.86% | 0 | 9872 | 9895 | 99.77% | 5.37 | 0.11 |
| | July 2008 | 55 | 55 | 100.00% | 0 | 10332 | 10347 | 99.86% | -0.28 | (1.17) |
| | June 2008 | 7 | 7 | 100.00% | 0 | 10032 | 10050 | 99.82% | -0.11 | (1.07) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 10528 | 10548 | 99.81% | -0.06 | (1.04) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3C Installation Commitments Met UNE | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| P (Centrex) Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 3 | 3 | 100.00% | 0 | 8 | 8 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Basic | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate ISDN Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 19 | 20 | 95.00% | -0.22 | (1.14) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 3 | 6 | 50.00% | -1.41 | (1.86) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 20 | 23 | 86.96% | -0.53 | (1.32) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 12 | 15 | 80.00% | -0.48 | (1.29) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Dark | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Fiber - IOF Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS0 Capable | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| Benchmark 0.9 | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |

| | | | | | | | | | | |
|---|----------------|----|----|---------|---|----|----|---------|-------|--------|
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met | March 2009 | 35 | 38 | 92.11% | 0 | 0 | 0 | 0.00% | 0.00 | (0.07) |
| Enhanced Extended Loops - DS1 Capable | February 2009 | 43 | 43 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| Benchmark 0.9 | January 2009 | 28 | 32 | 87.50% | 0 | 0 | 0 | 0.00% | 0.00 | 0.08 |
| | December 2008 | 27 | 27 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 30 | 32 | 93.75% | 0 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | October 2008 | 45 | 47 | 95.74% | 0 | 0 | 0 | 0.00% | 0.00 | (0.19) |
| | September 2008 | 61 | 62 | 98.39% | 0 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| | August 2008 | 58 | 60 | 96.67% | 0 | 0 | 0 | 0.00% | 0.00 | (0.22) |
| | July 2008 | 73 | 73 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 77 | 78 | 98.72% | 0 | 0 | 0 | 0.00% | 0.00 | (0.29) |
| | May 2008 | 68 | 68 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 50 | 53 | 94.34% | 0 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| OP-3D Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Frame Relay Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 1 | 3 | 33.33% | -1.22 | (1.74) |
| | December 2008 | 0 | 1 | 0.00% | 0 | 2 | 3 | 66.67% | 1.22 | (1.00) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 7 | 9 | 77.78% | -0.51 | (1.31) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met ISDN | March 2009 | 2 | 2 | 100.00% | 0 | 24 | 38 | 63.16% | -1.05 | (1.64) |
| Primary Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met LIS | March 2009 | 7 | 7 | 100.00% | 0 | 8 | 8 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|---|------------|---------|---------|-------|----|---------|---------|--------|--------|------|
| Trunk Parity | February 2009 | 30 | 31 | 96.77% | 0 | 14 | 14 | 100.00% | 0.00 | (1.30) | |
| | January 2009 | 9 | 10 | 90.00% | 0 | 11 | 12 | 91.67% | 0.14 | (1.34) | |
| | December 2008 | 8 | 8 | 100.00% | 0 | 18 | 18 | 100.00% | 0.00 | 0.00 | |
| | November 2008 | 14 | 14 | 100.00% | 0 | 16 | 17 | 94.12% | -0.69 | (1.42) | |
| | October 2008 | 15 | 15 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | September 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 12 | 12 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 | |
| | July 2008 | 16 | 16 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | June 2008 | 36 | 36 | 100.00% | 0 | 8 | 10 | 80.00% | -1.40 | (1.85) | |
| | May 2008 | 15 | 15 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 | |
| | April 2008 | 23 | 23 | 100.00% | 0 | 19 | 22 | 86.36% | -1.33 | (1.81) | |
| | OP-3D Installation Commitments Met PBX Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| November 2008 | 1 | 1 | 100.00% | 0 | 2 | 5 | 40.00% | -1.12 | (1.68) | | |
| October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| September 2008 | 1 | 1 | 100.00% | 0 | 7 | 7 | 100.00% | 0.00 | 0.00 | | |
| August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| July 2008 | 1 | 1 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| OP-3D Installation Commitments Met UDIT Above DS1 Level Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| November 2008 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 | | |
| October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| May 2008 | 1 | 1 | 100.00% | 0 | 18 | 22 | 81.82% | -0.46 | (1.28) | | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| OP-3D Installation Commitments Met UDIT DS1 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| July 2008 | 1 | 1 | 100.00% | 0 | 75 | 89 | 84.27% | -0.43 | (1.26) | | |
| June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | | |
| OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | March 2009 | 331 | 334 | 99.10% | 0 | 0 | 0 | 0.00% | 0.00 | (0.30) | |
| February 2009 | 247 | 248 | 99.60% | 0 | 0 | 0 | 0.00% | 0.00 | (0.32) | | |
| January 2009 | 271 | 278 | 97.48% | 0 | 0 | 0 | 0.00% | 0.00 | (0.25) | | |
| December 2008 | 248 | 260 | 95.38% | 0 | 0 | 0 | 0.00% | 0.00 | (0.18) | | |
| November 2008 | 244 | 254 | 96.06% | 0 | 0 | 0 | 0.00% | 0.00 | (0.20) | | |
| October 2008 | 311 | 315 | 98.73% | 0 | 0 | 0 | 0.00% | 0.00 | (0.29) | | |

| | | | | | | | | | | |
|-------------------------------------|----------------|-----|-----|---------|---|----|----|--------|-------|--------|
| | September 2008 | 368 | 375 | 98.13% | 0 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| | August 2008 | 347 | 351 | 98.86% | 0 | 0 | 0 | 0.00% | 0.00 | (0.30) |
| | July 2008 | 480 | 506 | 94.86% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | June 2008 | 437 | 453 | 96.47% | 0 | 0 | 0 | 0.00% | 0.00 | (0.22) |
| | May 2008 | 471 | 475 | 99.16% | 0 | 0 | 0 | 0.00% | 0.00 | (0.31) |
| | April 2008 | 434 | 442 | 98.19% | 0 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| OP-3D Installation Commitments Met | March 2009 | 36 | 36 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| Unbundled Loop - ADSL Qualified | February 2009 | 38 | 38 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| Benchmark 0.9 | January 2009 | 23 | 23 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 41 | 42 | 97.62% | 0 | 0 | 0 | 0.00% | 0.00 | (0.25) |
| | November 2008 | 39 | 40 | 97.50% | 0 | 0 | 0 | 0.00% | 0.00 | (0.25) |
| | October 2008 | 38 | 39 | 97.44% | 0 | 0 | 0 | 0.00% | 0.00 | (0.25) |
| | September 2008 | 36 | 36 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 29 | 29 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | July 2008 | 34 | 34 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 7 | 8 | 87.50% | 0 | 0 | 0 | 0.00% | 0.00 | 0.08 |
| | May 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| OP-3D Installation Commitments Met | March 2009 | 156 | 157 | 99.36% | 0 | 33 | 45 | 73.33% | -3.48 | (3.12) |
| Unbundled Loop - DS1 Capable Parity | February 2009 | 191 | 195 | 97.95% | 0 | 28 | 38 | 73.68% | -3.11 | (2.89) |
| | January 2009 | 168 | 182 | 92.31% | 0 | 22 | 31 | 70.97% | -2.42 | (2.47) |
| | December 2008 | 87 | 87 | 100.00% | 0 | 25 | 38 | 65.79% | -3.71 | (3.25) |
| | November 2008 | 121 | 122 | 99.18% | 0 | 16 | 23 | 69.57% | -2.83 | (2.72) |
| | October 2008 | 159 | 166 | 95.78% | 0 | 29 | 45 | 64.44% | -3.90 | (3.37) |
| | September 2008 | 128 | 134 | 95.52% | 0 | 42 | 50 | 84.00% | -1.90 | (2.15) |
| | August 2008 | 166 | 175 | 94.86% | 0 | 38 | 49 | 77.55% | -2.57 | (2.56) |
| | July 2008 | 179 | 217 | 82.49% | 0 | 75 | 89 | 84.27% | 0.39 | (0.88) |
| | June 2008 | 226 | 231 | 97.84% | 0 | 23 | 31 | 74.19% | -2.82 | (2.72) |
| | May 2008 | 163 | 167 | 97.60% | 0 | 33 | 42 | 78.57% | -2.69 | (2.63) |
| | April 2008 | 196 | 200 | 98.00% | 0 | 48 | 51 | 94.12% | -1.05 | (1.64) |
| OP-3D Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - DS3 Capable Parity | February 2009 | 2 | 2 | 100.00% | 0 | 4 | 8 | 50.00% | -1.26 | (1.77) |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 18 | 22 | 81.82% | -0.46 | (1.28) |
| | April 2008 | 3 | 3 | 100.00% | 0 | 16 | 18 | 88.89% | -0.57 | (1.34) |
| OP-3D Installation Commitments Met | March 2009 | 12 | 12 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| Unbundled Loop - XDSL Benchmark 0.9 | February 2009 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | January 2009 | 10 | 12 | 83.33% | 0 | 0 | 0 | 0.00% | 0.00 | 0.22 |
| | December 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | September 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | July 2008 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 4 | 5 | 80.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.33 |
| | May 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |

| | | | | | | | | | | |
|---|----------------|------|------|---------|---|----|----|---------|-------|--------|
| | April 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| OP-3D Installation Commitments Met | March 2009 | 1220 | 1236 | 98.71% | 0 | 0 | 0 | 0.00% | 0.00 | (0.29) |
| Unbundled Loop Analog Benchmark 0.9 | February 2009 | 887 | 902 | 98.34% | 0 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| | January 2009 | 643 | 691 | 93.05% | 0 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | December 2008 | 716 | 753 | 95.09% | 0 | 0 | 0 | 0.00% | 0.00 | (0.17) |
| | November 2008 | 789 | 814 | 96.93% | 0 | 0 | 0 | 0.00% | 0.00 | (0.23) |
| | October 2008 | 1046 | 1066 | 98.12% | 0 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| | September 2008 | 702 | 731 | 96.03% | 0 | 0 | 0 | 0.00% | 0.00 | (0.20) |
| | August 2008 | 848 | 869 | 97.58% | 0 | 0 | 0 | 0.00% | 0.00 | (0.25) |
| | July 2008 | 860 | 875 | 98.29% | 0 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| | June 2008 | 859 | 888 | 96.73% | 0 | 0 | 0 | 0.00% | 0.00 | (0.22) |
| | May 2008 | 945 | 995 | 94.97% | 0 | 0 | 0 | 0.00% | 0.00 | (0.17) |
| | April 2008 | 873 | 897 | 97.32% | 0 | 0 | 0 | 0.00% | 0.00 | (0.24) |
| OP-3D Installation Commitments Met | March 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 3.00 |
| Unbundled Loop Conditioned Benchmark 0.9 | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | January 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 3.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 2 | 5 | 40.00% | 0 | 0 | 0 | 0.00% | 0.00 | 1.67 |
| | September 2008 | 2 | 3 | 66.67% | 0 | 0 | 0 | 0.00% | 0.00 | 0.78 |
| | August 2008 | 2 | 5 | 40.00% | 0 | 0 | 0 | 0.00% | 0.00 | 1.67 |
| | July 2008 | 2 | 3 | 66.67% | 0 | 0 | 0 | 0.00% | 0.00 | 0.78 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 1 | 7 | 14.29% | 0 | 0 | 0 | 0.00% | 0.00 | 2.52 |
| | April 2008 | 1 | 5 | 20.00% | 0 | 0 | 0 | 0.00% | 0.00 | 2.33 |
| OP-3D Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 20 | 23 | 86.96% | -0.38 | (1.23) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 17 | 20 | 85.00% | -0.41 | (1.25) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 10 | 16 | 62.50% | -0.75 | (1.46) |
| | June 2008 | 2 | 2 | 100.00% | 0 | 15 | 20 | 75.00% | -0.78 | (1.47) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 100.00% | 0 | 26 | 26 | 100.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Basic Rate ISDN Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 1 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 7 | 11 | 63.64% | -0.98 | (1.60) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met E911 Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|----|----|---------|--------|----|----|---------|-------|--------|
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS0 Capable | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.9 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met | March 2009 | 50 | 51 | 98.04% | 0.1386 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| Enhanced Extended Loops - DS1 Capable | February 2009 | 29 | 32 | 90.63% | 0.2915 | 0 | 0 | 0.00% | 0.00 | (0.02) |
| Benchmark 0.9 | January 2009 | 24 | 24 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 16 | 20 | 80.00% | 0.4 | 0 | 0 | 0.00% | 0.00 | 0.33 |
| | November 2008 | 16 | 16 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 40 | 41 | 97.56% | 0.1543 | 0 | 0 | 0.00% | 0.00 | (0.25) |
| | September 2008 | 17 | 20 | 85.00% | 0.3571 | 0 | 0 | 0.00% | 0.00 | 0.17 |
| | August 2008 | 34 | 35 | 97.14% | 0.1666 | 0 | 0 | 0.00% | 0.00 | (0.24) |
| | July 2008 | 63 | 64 | 98.44% | 0.124 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| | June 2008 | 44 | 45 | 97.78% | 0.1474 | 0 | 0 | 0.00% | 0.00 | (0.26) |
| | May 2008 | 33 | 33 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 50 | 51 | 98.04% | 0.1386 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| OP-3E Installation Commitments Met | March 2009 | 1 | 1 | 100.00% | 0 | 2 | 2 | 100.00% | 0.00 | 0.00 |
| Frame Relay Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 2 | 0.00% | 0 | 2 | 5 | 40.00% | 0.98 | (0.96) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 15 | 18 | 83.33% | -0.44 | (1.26) |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met LIS | March 2009 | 9 | 9 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |
| Trunk Parity | February 2009 | 8 | 8 | 100.00% | 0 | 5 | 6 | 83.33% | -0.83 | (1.50) |
| | January 2009 | 2 | 5 | 40.00% | 0.4899 | 6 | 10 | 60.00% | 0.75 | (0.89) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 17 | 17 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 2 | 50.00% | 0.5 | 4 | 4 | 100.00% | 0.00 | (0.74) |
| | October 2008 | 8 | 8 | 100.00% | 0 | 7 | 7 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 4 | 6 | 66.67% | -0.87 | (1.53) |
| | August 2008 | 9 | 9 | 100.00% | 0 | 3 | 6 | 50.00% | -1.90 | (2.15) |
| | July 2008 | 7 | 7 | 100.00% | 0 | 13 | 13 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|----|----|---------|--------|----|----|---------|-------|--------|
| | June 2008 | 15 | 15 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 5 | 7 | 71.43% | 0.4518 | 20 | 23 | 86.96% | 1.07 | (0.73) |
| | April 2008 | 9 | 9 | 100.00% | 0 | 20 | 24 | 83.33% | -1.14 | (1.70) |
| OP-3E Installation Commitments Met PBX Parity | March 2009 | 2 | 2 | 100.00% | 0 | 3 | 5 | 60.00% | -0.98 | (1.59) |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | March 2009 | 18 | 19 | 94.74% | 0.2233 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | February 2009 | 12 | 12 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | January 2009 | 25 | 26 | 96.15% | 0.1923 | 0 | 0 | 0.00% | 0.00 | (0.21) |
| | December 2008 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 16 | 16 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 34 | 34 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | September 2008 | 57 | 58 | 98.28% | 0.1302 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| | August 2008 | 35 | 36 | 97.22% | 0.1643 | 0 | 0 | 0.00% | 0.00 | (0.24) |
| | July 2008 | 18 | 18 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 20 | 20 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | March 2009 | 15 | 16 | 93.75% | 0.2421 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | February 2009 | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | January 2009 | 12 | 12 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 13 | 13 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 22 | 23 | 95.65% | 0.2039 | 0 | 0 | 0.00% | 0.00 | (0.19) |
| | September 2008 | 11 | 12 | 91.67% | 0.2764 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | August 2008 | 13 | 16 | 81.25% | 0.3903 | 0 | 0 | 0.00% | 0.00 | 0.29 |
| | July 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 11 | 11 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 12 | 12 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity | March 2009 | 20 | 20 | 100.00% | 0 | 25 | 33 | 75.76% | -2.00 | (2.21) |
| | February 2009 | 15 | 16 | 93.75% | 0.2421 | 26 | 44 | 59.09% | -2.41 | (2.47) |
| | January 2009 | 7 | 7 | 100.00% | 0 | 16 | 28 | 57.14% | -2.05 | (2.25) |
| | December 2008 | 11 | 13 | 84.62% | 0.3608 | 20 | 36 | 55.56% | -1.81 | (2.10) |
| | November 2008 | 12 | 12 | 100.00% | 0 | 18 | 25 | 72.00% | -1.78 | (2.08) |
| | October 2008 | 17 | 17 | 100.00% | 0 | 38 | 48 | 79.17% | -1.82 | (2.11) |
| | September 2008 | 13 | 14 | 92.86% | 0.2575 | 35 | 53 | 66.04% | -1.88 | (2.15) |
| | August 2008 | 8 | 11 | 72.73% | 0.4454 | 36 | 64 | 56.25% | -1.02 | (1.62) |
| | July 2008 | 8 | 8 | 100.00% | 0 | 22 | 50 | 44.00% | -2.96 | (2.80) |
| | June 2008 | 8 | 8 | 100.00% | 0 | 33 | 48 | 68.75% | -1.77 | (2.07) |
| | May 2008 | 10 | 10 | 100.00% | 0 | 39 | 50 | 78.00% | -1.53 | (1.93) |
| | April 2008 | 12 | 15 | 80.00% | 0.4 | 28 | 33 | 84.85% | 0.43 | (0.98) |
| OP-3E Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9 | March 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | February 2009 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |

| | | | | | | | | | | |
|---|----------------|-----|-----|---------|--------|------|------|--------|-------|--------|
| | January 2009 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 2 | 3 | 66.67% | 0.4714 | 0 | 0 | 0.00% | 0.00 | 0.78 |
| | November 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| OP-3E Installation Commitments Met | March 2009 | 250 | 264 | 94.70% | 0.2241 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| Unbundled Loop Analog Benchmark 0.9 | February 2009 | 127 | 154 | 82.47% | 0.3802 | 0 | 0 | 0.00% | 0.00 | 0.25 |
| | January 2009 | 136 | 141 | 96.45% | 0.1849 | 0 | 0 | 0.00% | 0.00 | (0.22) |
| | December 2008 | 70 | 76 | 92.11% | 0.2697 | 0 | 0 | 0.00% | 0.00 | (0.07) |
| | November 2008 | 85 | 85 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 146 | 148 | 98.65% | 0.1155 | 0 | 0 | 0.00% | 0.00 | (0.29) |
| | September 2008 | 97 | 104 | 93.27% | 0.2506 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 97 | 98 | 98.98% | 0.1005 | 0 | 0 | 0.00% | 0.00 | (0.30) |
| | July 2008 | 98 | 103 | 95.15% | 0.2149 | 0 | 0 | 0.00% | 0.00 | (0.17) |
| | June 2008 | 126 | 133 | 94.74% | 0.2233 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 108 | 109 | 99.08% | 0.0953 | 0 | 0 | 0.00% | 0.00 | (0.30) |
| | April 2008 | 91 | 92 | 98.91% | 0.1037 | 0 | 0 | 0.00% | 0.00 | (0.30) |
| OP-3E Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop Conditioned Benchmark 0.9 | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 3.00 |
| | August 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 3.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 2 | 4 | 50.00% | -0.89 | (1.54) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 7 | 11 | 63.64% | -0.72 | (1.44) |
| | August 2008 | 0 | 1 | 0.00% | 0 | 7 | 10 | 70.00% | 1.46 | (0.79) |
| | July 2008 | 3 | 3 | 100.00% | 0 | 9 | 12 | 75.00% | -0.89 | (1.54) |
| | June 2008 | 1 | 1 | 100.00% | 0 | 6 | 7 | 85.71% | -0.38 | (1.23) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 2 | 100.00% | 0 | 5 | 8 | 62.50% | -0.98 | (1.60) |
| OP-4A Installation Interval Business Parity | March 2009 | 4 | 2 | 2.00 | 0 | 3094 | 812 | 3.81 | -0.36 | (1.22) |
| | February 2009 | 16 | 3 | 5.33 | 5.77 | 2609 | 698 | 3.74 | 0.48 | (0.36) |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 4 | 2 | 2.00 | 0 | 3028 | 663 | 4.57 | -0.38 | (1.23) |
| | November 2008 | 7 | 3 | 2.33 | 0.58 | 3527 | 857 | 4.12 | -0.53 | (1.32) |
| | October 2008 | 9 | 5 | 1.80 | 1.1 | 4899 | 1056 | 4.64 | -1.11 | (1.68) |
| | September 2008 | 9 | 3 | 3.00 | 0 | 5781 | 1121 | 5.16 | -0.51 | (1.31) |

| | | | | | | | | | | |
|---|----------------|-----|----|------|-------|-------|------|------|-------|--------|
| | August 2008 | 3 | 1 | 3.00 | 0 | 3998 | 921 | 4.34 | -0.21 | (1.13) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 2 | 1 | 2.00 | 0 | 5171 | 1051 | 4.92 | -0.32 | (1.20) |
| | May 2008 | 6 | 2 | 3.00 | 1.41 | 4701 | 1099 | 4.28 | -0.22 | (1.13) |
| | April 2008 | 12 | 5 | 2.40 | 0.89 | 4081 | 1112 | 3.67 | -0.69 | (1.42) |
| OP-4A Installation Interval Line Splitting | March 2009 | 6 | 2 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| Benchmark 3.3 | February 2009 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | January 2009 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | December 2008 | 6 | 2 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | November 2008 | 9 | 3 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 9 | 3 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 18 | 6 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | June 2008 | 12 | 3 | 4.00 | 1.73 | 0 | 0 | 0.00 | 0.00 | 0.64 |
| | May 2008 | 9 | 3 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | April 2008 | 12 | 4 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| OP-4A Installation Interval Residence | March 2009 | 11 | 3 | 3.67 | 1.15 | 10214 | 3033 | 3.37 | 0.28 | (0.61) |
| Parity | February 2009 | 35 | 14 | 2.50 | 1.09 | 8817 | 2595 | 3.40 | -1.13 | (1.69) |
| | January 2009 | 87 | 25 | 3.48 | 2.43 | 11612 | 3011 | 3.86 | -0.73 | (1.44) |
| | December 2008 | 50 | 13 | 3.85 | 3.13 | 8595 | 2509 | 3.43 | 0.68 | (0.42) |
| | November 2008 | 54 | 17 | 3.18 | 0.81 | 9893 | 2710 | 3.65 | -0.62 | (1.38) |
| | October 2008 | 22 | 8 | 2.75 | 1.39 | 15951 | 3892 | 4.10 | -1.42 | (1.87) |
| | September 2008 | 52 | 11 | 4.73 | 1.19 | 17207 | 3765 | 4.57 | 0.19 | (0.83) |
| | August 2008 | 53 | 12 | 4.42 | 3.37 | 13353 | 3393 | 3.94 | 0.53 | (0.46) |
| | July 2008 | 27 | 9 | 3.00 | 0.87 | 11090 | 3199 | 3.47 | -0.64 | (1.39) |
| | June 2008 | 7 | 3 | 2.33 | 1.15 | 10820 | 3117 | 3.47 | -1.02 | (1.62) |
| | May 2008 | 7 | 3 | 2.33 | 1.15 | 10359 | 3092 | 3.35 | -0.47 | (1.29) |
| | April 2008 | 22 | 8 | 2.75 | 0.71 | 10120 | 3219 | 3.14 | -0.49 | (1.30) |
| OP-4A Installation Interval UNE - P (POTS) | March 2009 | 31 | 14 | 2.21 | 0.43 | 13308 | 3845 | 3.46 | -1.28 | (1.78) |
| Parity | February 2009 | 26 | 9 | 2.89 | 2.52 | 11426 | 3293 | 3.47 | -0.47 | (1.28) |
| | January 2009 | 48 | 16 | 3.00 | 3.48 | 15506 | 3884 | 3.99 | -1.04 | (1.63) |
| | December 2008 | 16 | 6 | 2.67 | 1.37 | 11623 | 3172 | 3.66 | -0.50 | (1.31) |
| | November 2008 | 72 | 12 | 6.00 | 8.61 | 13420 | 3567 | 3.76 | 1.96 | 0.04 |
| | October 2008 | 34 | 11 | 3.09 | 1.76 | 20850 | 4948 | 4.21 | -1.05 | (1.64) |
| | September 2008 | 133 | 17 | 7.82 | 10.01 | 22988 | 4886 | 4.70 | 3.01 | 0.37 |
| | August 2008 | 8 | 4 | 2.00 | 0 | 17351 | 4314 | 4.02 | -0.99 | (1.60) |
| | July 2008 | 50 | 14 | 3.57 | 1.95 | 16413 | 4335 | 3.79 | -0.22 | (1.14) |
| | June 2008 | 21 | 8 | 2.63 | 1.3 | 15991 | 4168 | 3.84 | -0.70 | (1.43) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4B Installation Interval Business Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 2 | 1 | 2.00 | 0 | 677 | 122 | 5.55 | -0.54 | (1.33) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 4 | 2 | 2.00 | 0 | 767 | 152 | 5.05 | -0.65 | (1.39) |
| | September 2008 | 5 | 1 | 5.00 | 0 | 607 | 149 | 4.07 | 0.31 | (0.78) |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 2 | 1 | 2.00 | 0 | 466 | 151 | 3.09 | -0.32 | (1.19) |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | | | |
|-----------------|---------------------------------|--------------------------------------|---------------|----|------|------|------|------|------|-------|--------|--------|
| OP-4B Parity | Installation Interval Residence | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | Parity | February 2009 | 15 | 3 | 5.00 | 2.65 | 2190 | 535 | 4.09 | 0.36 | (0.49) | |
| | | January 2009 | 13 | 3 | 4.33 | 2.31 | 2225 | 553 | 4.02 | 0.13 | (0.62) | |
| | | December 2008 | 15 | 5 | 3.00 | 1.41 | 1798 | 485 | 3.71 | -0.51 | (1.31) | |
| | | November 2008 | 6 | 2 | 3.00 | 0 | 1998 | 543 | 3.68 | -0.34 | (1.20) | |
| | | October 2008 | 4 | 2 | 2.00 | 1.41 | 3076 | 748 | 4.11 | -0.75 | (1.46) | |
| | | September 2008 | 13 | 3 | 4.33 | 1.15 | 3035 | 716 | 4.24 | 0.05 | (0.86) | |
| | | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | June 2008 | 3 | 1 | 3.00 | 0 | 2160 | 669 | 3.23 | -0.09 | (1.05) | |
| | | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | April 2008 | 6 | 2 | 3.00 | 0 | 2148 | 689 | 3.12 | -0.06 | (1.04) | |
| | OP-4B Parity | Installation Interval UNE - P (POTS) | March 2009 | 1 | 1 | 1.00 | 0 | 2783 | 675 | 4.12 | -0.47 | (1.29) |
| | | Parity | February 2009 | 2 | 1 | 2.00 | 0 | 2605 | 641 | 4.06 | -0.46 | (1.28) |
| | | | January 2009 | 3 | 1 | 3.00 | 0 | 2902 | 675 | 4.30 | -0.28 | (1.17) |
| | | December 2008 | 7 | 2 | 3.50 | 2.12 | 2196 | 579 | 3.79 | -0.13 | (1.08) | |
| | | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | September 2008 | 5 | 2 | 2.50 | 2.12 | 3642 | 865 | 4.21 | -0.72 | (1.44) | |
| | | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | June 2008 | 2 | 1 | 2.00 | 0 | 2673 | 817 | 3.27 | -0.42 | (1.25) | |
| | | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| OP-4C Parity | | Installation Interval Business | March 2009 | 2 | 3 | 0.67 | 0.58 | 432 | 294 | 1.47 | -1.14 | (1.69) |
| | | Parity | February 2009 | 4 | 4 | 1.00 | 0.82 | 415 | 269 | 1.54 | -0.86 | (1.52) |
| | | | January 2009 | 4 | 6 | 0.67 | 0.52 | 378 | 265 | 1.43 | -1.82 | (2.11) |
| | | December 2008 | 5 | 6 | 0.83 | 0.41 | 251 | 196 | 1.28 | -1.03 | (1.63) | |
| | | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | October 2008 | 6 | 6 | 1.00 | 0 | 490 | 305 | 1.61 | -0.31 | (1.19) | |
| | | September 2008 | 3 | 10 | 0.30 | 0.48 | 426 | 298 | 1.43 | -3.06 | (2.86) | |
| | | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | | May 2008 | 1 | 1 | 1.00 | 0 | 482 | 303 | 1.59 | -0.46 | (1.28) | |
| | | April 2008 | 1 | 1 | 1.00 | 0 | 441 | 281 | 1.57 | -0.34 | (1.20) | |
| | OP-4C Benchmark 3.3 | Installation Interval Line Splitting | March 2009 | 48 | 16 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | | Benchmark 3.3 | February 2009 | 42 | 14 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | | | January 2009 | 33 | 11 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | | December 2008 | 21 | 7 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | November 2008 | 27 | 9 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | October 2008 | 63 | 21 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | September 2008 | 39 | 13 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | August 2008 | 66 | 22 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | July 2008 | 42 | 14 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | June 2008 | 33 | 11 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | May 2008 | 54 | 18 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| | | April 2008 | 66 | 22 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) | |
| OP-4C Parity | | Installation Interval Residence | March 2009 | 4 | 4 | 1.00 | 0 | 5403 | 4752 | 1.14 | -0.53 | (1.32) |
| | | Parity | February 2009 | 52 | 48 | 1.08 | 0.28 | 4984 | 4455 | 1.12 | -0.36 | (1.22) |
| | | | January 2009 | 86 | 81 | 1.06 | 0.24 | 5217 | 4653 | 1.12 | -1.06 | (1.64) |
| | | December 2008 | 83 | 82 | 1.01 | 0.25 | 4857 | 4236 | 1.15 | -2.10 | (2.28) | |
| | | November 2008 | 101 | 97 | 1.04 | 0.32 | 5067 | 4416 | 1.15 | -1.87 | (2.14) | |

| | | | | | | | | | | | |
|------------|--|----------------|----|----|------|------|------|------|-------|-------|--------|
| | | October 2008 | 57 | 49 | 1.16 | 0.47 | 5996 | 5358 | 1.12 | 0.64 | (0.53) |
| | | September 2008 | 47 | 42 | 1.12 | 0.45 | 6555 | 5536 | 1.18 | -0.61 | (1.37) |
| | | August 2008 | 46 | 45 | 1.02 | 0.4 | 5567 | 4921 | 1.13 | -1.34 | (1.81) |
| | | July 2008 | 17 | 16 | 1.06 | 0.25 | 6001 | 5287 | 1.14 | -0.44 | (1.27) |
| | | June 2008 | 9 | 9 | 1.00 | 0 | 6017 | 5167 | 1.16 | -0.86 | (1.52) |
| | | May 2008 | 19 | 20 | 0.95 | 0.22 | 6141 | 5456 | 1.13 | -1.36 | (1.83) |
| | | April 2008 | 13 | 13 | 1.00 | 0 | 7038 | 6288 | 1.12 | -0.75 | (1.46) |
| OP-4C | Installation Interval UNE - P (POTS) | March 2009 | 22 | 11 | 2.00 | 3.32 | 5835 | 5046 | 1.16 | 4.79 | 0.57 |
| Parity | | February 2009 | 4 | 4 | 1.00 | 0.82 | 5399 | 4724 | 1.14 | -0.39 | (1.24) |
| | | January 2009 | 1 | 1 | 1.00 | 0 | 5595 | 4918 | 1.14 | -0.25 | (1.15) |
| | | December 2008 | 6 | 6 | 1.00 | 0 | 5108 | 4432 | 1.15 | -0.62 | (1.38) |
| | | November 2008 | 11 | 7 | 1.57 | 0.53 | 5380 | 4636 | 1.16 | 1.85 | 0.06 |
| | | October 2008 | 1 | 1 | 1.00 | 0 | 6486 | 5663 | 1.15 | -0.12 | (1.07) |
| | | September 2008 | 6 | 6 | 1.00 | 0 | 6981 | 5834 | 1.20 | -0.67 | (1.41) |
| | | August 2008 | 1 | 1 | 1.00 | 0 | 5897 | 5180 | 1.14 | -0.22 | (1.13) |
| | | July 2008 | 39 | 39 | 1.00 | 0 | 6353 | 5540 | 1.15 | -1.36 | (1.83) |
| | | June 2008 | 1 | 1 | 1.00 | 0 | 6469 | 5459 | 1.19 | -0.30 | (1.18) |
| | | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4C | Installation Interval UNE P (Centrex) | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Parity | | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | October 2008 | 2 | 3 | 0.67 | 0.58 | 0 | 3 | 0.00 | 0.00 | 0.00 |
| | | September 2008 | 0 | 1 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D | Installation Interval Basic Rate ISDN | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Parity | | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | January 2009 | 5 | 1 | 5.00 | 0 | 90 | 18 | 5.00 | 0.00 | (1.00) |
| | | December 2008 | 13 | 3 | 4.33 | 0.58 | 74 | 5 | 14.80 | -0.97 | (1.59) |
| | | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | September 2008 | 6 | 2 | 3.00 | 0 | 136 | 16 | 8.50 | -0.93 | (1.56) |
| | | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | May 2008 | 4 | 1 | 4.00 | 0 | 67 | 10 | 6.70 | -0.37 | (1.23) |
| | | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D | Installation Interval Dark Fiber - IOF | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Diagnostic | | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|----|-------|-------|-----|----|-------|-------|--------|
| | May 2008 | 20 | 1 | 20.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D Installation Interval Enhanced | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Extended Loops - DS0 Capable Diagnostic | February 2009 | 6 | 1 | 6.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D Installation Interval Enhanced | March 2009 | 103 | 14 | 7.36 | 6.28 | 0 | 0 | 0.00 | 0.00 | 0.68 |
| Extended Loops - DS1 Capable Benchmark | February 2009 | 77 | 16 | 4.81 | 0.4 | 0 | 0 | 0.00 | 0.00 | (0.59) |
| 6 | January 2009 | 20 | 4 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | December 2008 | 43 | 10 | 4.30 | 0.67 | 0 | 0 | 0.00 | 0.00 | (0.85) |
| | November 2008 | 39 | 9 | 4.33 | 1.32 | 0 | 0 | 0.00 | 0.00 | (0.83) |
| | October 2008 | 50 | 11 | 4.55 | 1.21 | 0 | 0 | 0.00 | 0.00 | (0.73) |
| | September 2008 | 89 | 19 | 4.68 | 1 | 0 | 0 | 0.00 | 0.00 | (0.66) |
| | August 2008 | 216 | 32 | 6.75 | 10.28 | 0 | 0 | 0.00 | 0.00 | 0.38 |
| | July 2008 | 130 | 27 | 4.81 | 0.62 | 0 | 0 | 0.00 | 0.00 | (0.59) |
| | June 2008 | 77 | 16 | 4.81 | 0.54 | 0 | 0 | 0.00 | 0.00 | (0.59) |
| | May 2008 | 85 | 17 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | April 2008 | 58 | 10 | 5.80 | 2.9 | 0 | 0 | 0.00 | 0.00 | (0.10) |
| OP-4D Installation Interval ISDN Primary | March 2009 | 10 | 2 | 5.00 | 0 | 396 | 23 | 17.22 | -1.56 | (1.95) |
| Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D Installation Interval LIS Trunk Parity | March 2009 | 39 | 3 | 13.00 | 5 | 136 | 5 | 27.20 | -1.59 | (1.97) |
| | February 2009 | 446 | 23 | 19.39 | 5.3 | 114 | 6 | 19.00 | 0.17 | (0.83) |
| | January 2009 | 83 | 5 | 16.60 | 10.43 | 156 | 7 | 22.29 | -1.90 | (2.15) |
| | December 2008 | 73 | 5 | 14.60 | 7.3 | 213 | 9 | 23.67 | -1.95 | (2.18) |
| | November 2008 | 58 | 4 | 14.50 | 7.05 | 133 | 8 | 16.63 | -0.50 | (1.30) |
| | October 2008 | 102 | 5 | 20.40 | 2.61 | 32 | 2 | 16.00 | 0.62 | (1.10) |
| | September 2008 | 38 | 4 | 9.50 | 2.89 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 203 | 12 | 16.92 | 6.87 | 29 | 2 | 14.50 | 0.24 | (1.42) |
| | July 2008 | 126 | 11 | 11.45 | 6.53 | 37 | 2 | 18.50 | -1.18 | (1.72) |
| | June 2008 | 474 | 26 | 18.23 | 4.05 | 174 | 7 | 24.86 | -0.73 | (1.44) |
| | May 2008 | 177 | 10 | 17.70 | 5.25 | 31 | 2 | 15.50 | 0.57 | (0.68) |
| | April 2008 | 263 | 16 | 16.44 | 6.02 | 57 | 4 | 14.25 | 0.60 | (0.75) |
| OP-4D Installation Interval PBX Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|-----|------|-------|----|---|-------|-------|--------|
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 4 | 1 | 4.00 | 0 | 37 | 4 | 9.25 | -0.94 | (1.57) |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 258 | 97 | 2.66 | 1.15 | 0 | 0 | 0.00 | 0.00 | (1.67) |
| 2 Wire Non-Loaded Benchmark 6 | February 2009 | 236 | 94 | 2.51 | 0.7 | 0 | 0 | 0.00 | 0.00 | (1.74) |
| | January 2009 | 253 | 95 | 2.66 | 1.22 | 0 | 0 | 0.00 | 0.00 | (1.67) |
| | December 2008 | 237 | 93 | 2.55 | 0.88 | 0 | 0 | 0.00 | 0.00 | (1.73) |
| | November 2008 | 328 | 107 | 3.07 | 2.03 | 0 | 0 | 0.00 | 0.00 | (1.47) |
| | October 2008 | 306 | 121 | 2.53 | 0.75 | 0 | 0 | 0.00 | 0.00 | (1.74) |
| | September 2008 | 416 | 165 | 2.52 | 0.73 | 0 | 0 | 0.00 | 0.00 | (1.74) |
| | August 2008 | 353 | 132 | 2.67 | 0.6 | 0 | 0 | 0.00 | 0.00 | (1.66) |
| | July 2008 | 476 | 166 | 2.87 | 0.94 | 0 | 0 | 0.00 | 0.00 | (1.57) |
| | June 2008 | 369 | 136 | 2.71 | 0.96 | 0 | 0 | 0.00 | 0.00 | (1.64) |
| | May 2008 | 344 | 134 | 2.57 | 0.75 | 0 | 0 | 0.00 | 0.00 | (1.72) |
| | April 2008 | 396 | 157 | 2.52 | 0.65 | 0 | 0 | 0.00 | 0.00 | (1.74) |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 59 | 22 | 2.68 | 0.65 | 0 | 0 | 0.00 | 0.00 | (1.66) |
| ADSL Qualified Benchmark 6 | February 2009 | 59 | 23 | 2.57 | 0.59 | 0 | 0 | 0.00 | 0.00 | (1.72) |
| | January 2009 | 27 | 10 | 2.70 | 0.48 | 0 | 0 | 0.00 | 0.00 | (1.65) |
| | December 2008 | 79 | 23 | 3.43 | 4.09 | 0 | 0 | 0.00 | 0.00 | (1.28) |
| | November 2008 | 27 | 12 | 2.25 | 0.62 | 0 | 0 | 0.00 | 0.00 | (1.88) |
| | October 2008 | 43 | 16 | 2.69 | 0.48 | 0 | 0 | 0.00 | 0.00 | (1.66) |
| | September 2008 | 45 | 17 | 2.65 | 0.49 | 0 | 0 | 0.00 | 0.00 | (1.68) |
| | August 2008 | 43 | 17 | 2.53 | 0.72 | 0 | 0 | 0.00 | 0.00 | (1.74) |
| | July 2008 | 30 | 11 | 2.73 | 0.79 | 0 | 0 | 0.00 | 0.00 | (1.64) |
| | June 2008 | 8 | 3 | 2.67 | 0.58 | 0 | 0 | 0.00 | 0.00 | (1.67) |
| | May 2008 | 4 | 2 | 2.00 | 0 | 0 | 0 | 0.00 | 0.00 | (2.00) |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 550 | 119 | 4.62 | 0.98 | 0 | 0 | 0.00 | 0.00 | (0.48) |
| DS1 Capable Benchmark 5.5 | February 2009 | 603 | 126 | 4.79 | 1.92 | 0 | 0 | 0.00 | 0.00 | (0.39) |
| | January 2009 | 463 | 98 | 4.72 | 1.97 | 0 | 0 | 0.00 | 0.00 | (0.42) |
| | December 2008 | 161 | 35 | 4.60 | 0.65 | 0 | 0 | 0.00 | 0.00 | (0.49) |
| | November 2008 | 322 | 78 | 4.13 | 1.09 | 0 | 0 | 0.00 | 0.00 | (0.75) |
| | October 2008 | 648 | 115 | 5.63 | 10.36 | 0 | 0 | 0.00 | 0.00 | 0.07 |
| | September 2008 | 435 | 86 | 5.06 | 2.68 | 0 | 0 | 0.00 | 0.00 | (0.24) |
| | August 2008 | 438 | 90 | 4.87 | 1.77 | 0 | 0 | 0.00 | 0.00 | (0.35) |
| | July 2008 | 576 | 118 | 4.88 | 1.23 | 0 | 0 | 0.00 | 0.00 | (0.34) |
| | June 2008 | 426 | 85 | 5.01 | 2.59 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | May 2008 | 333 | 73 | 4.56 | 0.8 | 0 | 0 | 0.00 | 0.00 | (0.51) |
| | April 2008 | 388 | 80 | 4.85 | 1.54 | 0 | 0 | 0.00 | 0.00 | (0.35) |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| DS3 Capable Parity | February 2009 | 10 | 2 | 5.00 | 0 | 99 | 8 | 12.38 | -1.34 | (1.82) |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|------|-----|-------|-------|-----|----|-------|-------|--------|
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 7 | 1 | 7.00 | 0 | 261 | 21 | 12.43 | -0.53 | (1.32) |
| | April 2008 | 21 | 3 | 7.00 | 0 | 187 | 17 | 11.00 | -1.12 | (1.68) |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 50 | 12 | 4.17 | 1.34 | 0 | 0 | 0.00 | 0.00 | (0.92) |
| XDSLi Benchmark 6 | February 2009 | 13 | 3 | 4.33 | 1.15 | 0 | 0 | 0.00 | 0.00 | (0.83) |
| | January 2009 | 75 | 12 | 6.25 | 4.56 | 0 | 0 | 0.00 | 0.00 | 0.13 |
| | December 2008 | 12 | 3 | 4.00 | 1 | 0 | 0 | 0.00 | 0.00 | (1.00) |
| | November 2008 | 9 | 2 | 4.50 | 0.71 | 0 | 0 | 0.00 | 0.00 | (0.75) |
| | October 2008 | 17 | 5 | 3.40 | 1.52 | 0 | 0 | 0.00 | 0.00 | (1.30) |
| | September 2008 | 29 | 6 | 4.83 | 0.41 | 0 | 0 | 0.00 | 0.00 | (0.58) |
| | August 2008 | 27 | 6 | 4.50 | 0.84 | 0 | 0 | 0.00 | 0.00 | (0.75) |
| | July 2008 | 39 | 9 | 4.33 | 0.87 | 0 | 0 | 0.00 | 0.00 | (0.83) |
| | June 2008 | 23 | 5 | 4.60 | 1.14 | 0 | 0 | 0.00 | 0.00 | (0.70) |
| | May 2008 | 35 | 8 | 4.38 | 1.19 | 0 | 0 | 0.00 | 0.00 | (0.81) |
| | April 2008 | 19 | 4 | 4.75 | 0.5 | 0 | 0 | 0.00 | 0.00 | (0.63) |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 3482 | 681 | 5.11 | 0.68 | 0 | 0 | 0.00 | 0.00 | (0.44) |
| Analog Benchmark 6 | February 2009 | 2433 | 484 | 5.03 | 0.8 | 0 | 0 | 0.00 | 0.00 | (0.49) |
| | January 2009 | 2569 | 468 | 5.49 | 3.56 | 0 | 0 | 0.00 | 0.00 | (0.26) |
| | December 2008 | 2570 | 511 | 5.03 | 0.71 | 0 | 0 | 0.00 | 0.00 | (0.49) |
| | November 2008 | 2809 | 560 | 5.02 | 0.94 | 0 | 0 | 0.00 | 0.00 | (0.49) |
| | October 2008 | 3236 | 638 | 5.07 | 0.6 | 0 | 0 | 0.00 | 0.00 | (0.46) |
| | September 2008 | 2566 | 503 | 5.10 | 0.72 | 0 | 0 | 0.00 | 0.00 | (0.45) |
| | August 2008 | 3068 | 598 | 5.13 | 0.65 | 0 | 0 | 0.00 | 0.00 | (0.43) |
| | July 2008 | 3137 | 615 | 5.10 | 0.63 | 0 | 0 | 0.00 | 0.00 | (0.45) |
| | June 2008 | 2808 | 544 | 5.16 | 0.76 | 0 | 0 | 0.00 | 0.00 | (0.42) |
| | May 2008 | 3520 | 663 | 5.31 | 1.19 | 0 | 0 | 0.00 | 0.00 | (0.35) |
| | April 2008 | 2932 | 576 | 5.09 | 0.57 | 0 | 0 | 0.00 | 0.00 | (0.45) |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Conditioned Benchmark 15 | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 29 | 1 | 29.00 | 0 | 0 | 0 | 0.00 | 0.00 | 2.80 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 5 | 1 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (2.00) |
| | October 2008 | 102 | 4 | 25.50 | 20.09 | 0 | 0 | 0.00 | 0.00 | 2.10 |
| | September 2008 | 25 | 3 | 8.33 | 5.03 | 0 | 0 | 0.00 | 0.00 | (1.33) |
| | August 2008 | 66 | 2 | 33.00 | 0 | 0 | 0 | 0.00 | 0.00 | 3.60 |
| | July 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (2.40) |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 71 | 5 | 14.20 | 4.55 | 0 | 0 | 0.00 | 0.00 | (0.16) |
| | April 2008 | 25 | 3 | 8.33 | 2.89 | 0 | 0 | 0.00 | 0.00 | (1.33) |
| OP-4D Installation Interval Unbundled Loop | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| ISDN Capable Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 5 | 1 | 5.00 | 0 | 136 | 16 | 8.50 | -0.43 | (1.26) |
| | August 2008 | 5 | 1 | 5.00 | 0 | 69 | 14 | 4.93 | 0.04 | (1.36) |
| | July 2008 | 5 | 1 | 5.00 | 0 | 143 | 15 | 9.53 | -0.44 | (1.27) |
| | June 2008 | 9 | 2 | 4.50 | 0.71 | 107 | 14 | 7.64 | -0.85 | (1.52) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 5 | 1 | 5.00 | 0 | 152 | 21 | 7.24 | -0.34 | (1.21) |
| OP-4E Installation Interval Basic Rate ISDN | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|---|------------|-------|-------|------|-----|-------|-------|--------|--------|------|
| Parity | February 2009 | 5 | 1 | 5.00 | 0 | 6 | 1 | 6.00 | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 6 | 2 | 3.00 | 0 | 121 | 10 | 12.10 | -0.77 | (1.47) | |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | OP-4E Installation Interval E911 Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| January 2009 | 12 | 1 | 12.00 | 0 | 108 | 9 | 12.00 | 0.00 | 0.00 | | |
| December 2008 | 54 | 5 | 10.80 | 1.64 | 24 | 2 | 12.00 | 0.00 | 0.00 | | |
| November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| October 2008 | 107 | 9 | 11.89 | 0.33 | 12 | 1 | 12.00 | 0.00 | 0.00 | | |
| September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| August 2008 | 36 | 3 | 12.00 | 0 | 36 | 3 | 12.00 | 0.00 | 0.00 | | |
| July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| April 2008 | 11 | 1 | 11.00 | 0 | 46 | 4 | 11.50 | -0.77 | (1.47) | | |
| OP-4E Installation Interval Enhanced | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| Extended Loops - DS0 Capable Diagnostic | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| August 2008 | 4 | 1 | 4.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| July 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| OP-4E Installation Interval Enhanced | March 2009 | 123 | 26 | 4.73 | 1.56 | 0 | 0 | 0.00 | 0.00 | (0.63) | |
| Extended Loops - DS1 Capable Benchmark | February 2009 | 69 | 12 | 5.75 | 4.03 | 0 | 0 | 0.00 | 0.00 | (0.13) | |
| 6 | January 2009 | 59 | 13 | 4.54 | 0.66 | 0 | 0 | 0.00 | 0.00 | (0.73) | |
| December 2008 | 58 | 12 | 4.83 | 0.58 | 0 | 0 | 0.00 | 0.00 | (0.58) | | |
| November 2008 | 66 | 15 | 4.40 | 1.06 | 0 | 0 | 0.00 | 0.00 | (0.80) | | |
| October 2008 | 93 | 13 | 7.15 | 11.13 | 0 | 0 | 0.00 | 0.00 | 0.58 | | |
| September 2008 | 72 | 12 | 6.00 | 5.53 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| August 2008 | 109 | 20 | 5.45 | 2.33 | 0 | 0 | 0.00 | 0.00 | (0.28) | | |
| July 2008 | 194 | 39 | 4.97 | 0.63 | 0 | 0 | 0.00 | 0.00 | (0.51) | | |
| June 2008 | 163 | 33 | 4.94 | 1.75 | 0 | 0 | 0.00 | 0.00 | (0.53) | | |
| May 2008 | 108 | 23 | 4.70 | 1.33 | 0 | 0 | 0.00 | 0.00 | (0.65) | | |
| April 2008 | 123 | 27 | 4.56 | 1.58 | 0 | 0 | 0.00 | 0.00 | (0.72) | | |
| OP-4E Installation Interval LIS Trunk Parity | March 2009 | 39 | 3 | 13.00 | 2.65 | 122 | 7 | 17.43 | -1.28 | (1.78) | |
| February 2009 | 87 | 4 | 21.75 | 0.5 | 125 | 5 | 25.00 | -0.50 | (1.30) | | |
| January 2009 | 68 | 4 | 17.00 | 7.66 | 205 | 8 | 25.63 | -2.08 | (2.26) | | |
| December 2008 | 50 | 3 | 16.67 | 8.5 | 256 | 12 | 21.33 | -0.73 | (1.45) | | |
| November 2008 | 22 | 1 | 22.00 | 0 | 100 | 4 | 25.00 | -0.17 | (1.10) | | |
| October 2008 | 66 | 3 | 22.00 | 0 | 85 | 5 | 17.00 | 0.78 | (0.88) | | |

| | | | | | | | | | | |
|---|----------------|-----|----|-------|-------|-----|----|-------|-------|--------|
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 72 | 4 | 18.00 | 0 | 115 | 3 | 38.33 | -0.67 | (1.41) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 159 | 8 | 19.88 | 2.8 | 13 | 1 | 13.00 | 0.00 | 0.00 |
| | May 2008 | 122 | 7 | 17.43 | 6.88 | 340 | 16 | 21.25 | -1.30 | (1.79) |
| | April 2008 | 104 | 7 | 14.86 | 4.26 | 267 | 11 | 24.27 | -1.58 | (1.96) |
| OP-4E Installation Interval PBX Parity | March 2009 | 6 | 2 | 3.00 | 0 | 36 | 4 | 9.00 | -2.83 | (2.72) |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6 | March 2009 | 20 | 7 | 2.86 | 0.69 | 0 | 0 | 0.00 | 0.00 | (1.57) |
| | February 2009 | 2 | 1 | 2.00 | 0 | 0 | 0 | 0.00 | 0.00 | (2.00) |
| | January 2009 | 48 | 18 | 2.67 | 0.77 | 0 | 0 | 0.00 | 0.00 | (1.67) |
| | December 2008 | 8 | 3 | 2.67 | 0.58 | 0 | 0 | 0.00 | 0.00 | (1.67) |
| | November 2008 | 38 | 13 | 2.92 | 0.28 | 0 | 0 | 0.00 | 0.00 | (1.54) |
| | October 2008 | 35 | 15 | 2.33 | 1.23 | 0 | 0 | 0.00 | 0.00 | (1.83) |
| | September 2008 | 101 | 35 | 2.89 | 0.32 | 0 | 0 | 0.00 | 0.00 | (1.56) |
| | August 2008 | 64 | 23 | 2.78 | 0.67 | 0 | 0 | 0.00 | 0.00 | (1.61) |
| | July 2008 | 30 | 12 | 2.50 | 0.52 | 0 | 0 | 0.00 | 0.00 | (1.75) |
| | June 2008 | 6 | 2 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.50) |
| | May 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.50) |
| | April 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.50) |
| OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6 | March 2009 | 13 | 4 | 3.25 | 1.26 | 0 | 0 | 0.00 | 0.00 | (1.38) |
| | February 2009 | 17 | 6 | 2.83 | 0.41 | 0 | 0 | 0.00 | 0.00 | (1.58) |
| | January 2009 | 8 | 3 | 2.67 | 0.58 | 0 | 0 | 0.00 | 0.00 | (1.67) |
| | December 2008 | 13 | 5 | 2.60 | 0.55 | 0 | 0 | 0.00 | 0.00 | (1.70) |
| | November 2008 | 19 | 8 | 2.38 | 0.52 | 0 | 0 | 0.00 | 0.00 | (1.81) |
| | October 2008 | 44 | 15 | 2.93 | 0.26 | 0 | 0 | 0.00 | 0.00 | (1.53) |
| | September 2008 | 20 | 6 | 3.33 | 1.37 | 0 | 0 | 0.00 | 0.00 | (1.33) |
| | August 2008 | 45 | 14 | 3.21 | 0.43 | 0 | 0 | 0.00 | 0.00 | (1.39) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 12 | 4 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.50) |
| | May 2008 | 9 | 3 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.50) |
| | April 2008 | 3 | 1 | 3.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.50) |
| OP-4E Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5 | March 2009 | 47 | 12 | 3.92 | 1.44 | 0 | 0 | 0.00 | 0.00 | (0.86) |
| | February 2009 | 76 | 16 | 4.75 | 0.68 | 0 | 0 | 0.00 | 0.00 | (0.41) |
| | January 2009 | 24 | 5 | 4.80 | 0.45 | 0 | 0 | 0.00 | 0.00 | (0.38) |
| | December 2008 | 166 | 10 | 16.60 | 26.06 | 0 | 0 | 0.00 | 0.00 | 6.05 |
| | November 2008 | 57 | 12 | 4.75 | 0.45 | 0 | 0 | 0.00 | 0.00 | (0.41) |
| | October 2008 | 41 | 10 | 4.10 | 1.52 | 0 | 0 | 0.00 | 0.00 | (0.76) |
| | September 2008 | 53 | 11 | 4.82 | 2.27 | 0 | 0 | 0.00 | 0.00 | (0.37) |
| | August 2008 | 44 | 8 | 5.50 | 1.2 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 18 | 4 | 4.50 | 1 | 0 | 0 | 0.00 | 0.00 | (0.55) |
| | June 2008 | 20 | 4 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |
| | May 2008 | 30 | 6 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.27) |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|------|-----|----|---------|-------|--------|
| | April 2008 | 33 | 7 | 4.71 | 0.76 | 0 | 0 | 0.00 | 0.00 | (0.43) |
| OP-4E Installation Interval Unbundled Loop | March 2009 | 5 | 1 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| XDSLi Benchmark 6 | February 2009 | 26 | 6 | 4.33 | 1.21 | 0 | 0 | 0.00 | 0.00 | (0.83) |
| | January 2009 | 18 | 4 | 4.50 | 1 | 0 | 0 | 0.00 | 0.00 | (0.75) |
| | December 2008 | 16 | 3 | 5.33 | 0.58 | 0 | 0 | 0.00 | 0.00 | (0.33) |
| | November 2008 | 10 | 2 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | October 2008 | 10 | 2 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | September 2008 | 5 | 1 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | August 2008 | 5 | 1 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | July 2008 | 5 | 1 | 5.00 | 0 | 0 | 0 | 0.00 | 0.00 | (0.50) |
| | June 2008 | 8 | 2 | 4.00 | 1.41 | 0 | 0 | 0.00 | 0.00 | (1.00) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 28 | 6 | 4.67 | 0.52 | 0 | 0 | 0.00 | 0.00 | (0.67) |
| OP-4E Installation Interval Unbundled Loop | March 2009 | 659 | 129 | 5.11 | 1.45 | 0 | 0 | 0.00 | 0.00 | (0.45) |
| Analog Benchmark 6 | February 2009 | 825 | 103 | 8.01 | 6.71 | 0 | 0 | 0.00 | 0.00 | 1.00 |
| | January 2009 | 476 | 85 | 5.60 | 0.82 | 0 | 0 | 0.00 | 0.00 | (0.20) |
| | December 2008 | 352 | 67 | 5.25 | 1.54 | 0 | 0 | 0.00 | 0.00 | (0.37) |
| | November 2008 | 230 | 49 | 4.69 | 0.85 | 0 | 0 | 0.00 | 0.00 | (0.65) |
| | October 2008 | 536 | 104 | 5.15 | 0.64 | 0 | 0 | 0.00 | 0.00 | (0.42) |
| | September 2008 | 436 | 84 | 5.19 | 0.4 | 0 | 0 | 0.00 | 0.00 | (0.40) |
| | August 2008 | 340 | 57 | 5.96 | 0.89 | 0 | 0 | 0.00 | 0.00 | (0.02) |
| | July 2008 | 298 | 59 | 5.05 | 0.47 | 0 | 0 | 0.00 | 0.00 | (0.47) |
| | June 2008 | 404 | 78 | 5.18 | 0.58 | 0 | 0 | 0.00 | 0.00 | (0.41) |
| | May 2008 | 307 | 62 | 4.95 | 0.38 | 0 | 0 | 0.00 | 0.00 | (0.52) |
| | April 2008 | 327 | 63 | 5.19 | 0.5 | 0 | 0 | 0.00 | 0.00 | (0.40) |
| OP-4E Installation Interval Unbundled Loop | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Conditioned Benchmark 15 | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 36 | 2 | 18.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.60 |
| | August 2008 | 7 | 1 | 7.00 | 0 | 0 | 0 | 0.00 | 0.00 | (1.60) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 15 | 1 | 15.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-4E Installation Interval Unbundled Loop | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| ISDN Capable Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 5 | 1 | 5.00 | 0 | 113 | 4 | 28.25 | -0.56 | (1.34) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 4 | 1 | 4.00 | 0 | 121 | 10 | 12.10 | -0.51 | (1.31) |
| | August 2008 | 6 | 1 | 6.00 | 0 | 67 | 8 | 8.38 | -0.31 | (1.19) |
| | July 2008 | 15 | 3 | 5.00 | 0 | 74 | 10 | 7.40 | -0.57 | (1.34) |
| | June 2008 | 4 | 1 | 4.00 | 0 | 32 | 3 | 10.67 | -5.00 | (4.04) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 9 | 2 | 4.50 | 0.71 | 23 | 3 | 7.67 | -1.20 | (1.73) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Basic Rate ISDN Parity | February 2009 | 1 | 1 | 100.00% | 0 | 17 | 17 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 22 | 25 | 88.00% | -0.36 | (1.22) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 9 | 9 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|----|----|---------|--------|------|------|---------|-------|--------|
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 4 | 4 | 100.00% | 0 | 37 | 37 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 24 | 24 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Business Parity | February 2009 | 9 | 9 | 100.00% | 0 | 1788 | 1956 | 91.41% | -0.92 | (1.56) |
| | January 2009 | 10 | 10 | 100.00% | 0 | 2006 | 2183 | 91.89% | -0.94 | (1.57) |
| | December 2008 | 10 | 10 | 100.00% | 0 | 1734 | 1878 | 92.33% | -0.91 | (1.55) |
| | November 2008 | 3 | 5 | 60.00% | 0.4899 | 1967 | 2112 | 93.13% | 2.93 | 0.05 |
| | October 2008 | 16 | 17 | 94.12% | 0.2353 | 2510 | 2708 | 92.69% | -0.23 | (1.14) |
| | September 2008 | 22 | 22 | 100.00% | 0 | 2327 | 2526 | 92.12% | -1.37 | (1.83) |
| | August 2008 | 9 | 9 | 100.00% | 0 | 2188 | 2379 | 91.97% | -0.88 | (1.54) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 2319 | 2501 | 92.72% | -0.48 | (1.29) |
| | May 2008 | 5 | 5 | 100.00% | 0 | 2411 | 2598 | 92.80% | -0.62 | (1.38) |
| | April 2008 | 9 | 10 | 90.00% | 0.3 | 2425 | 2626 | 92.35% | 0.28 | (1.08) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Dark Fiber - IOF | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Diagnostic | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair E911 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 21 | 21 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 5 | 5 | 100.00% | 0 | 4 | 4 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 9 | 9 | 100.00% | 0 | 1 | 1 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 1 | 1 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Enhanced Extended | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Loops - DS0 Capable Diagnostic | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|------------|-------|-------|---------|-------|--------|
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Enhanced Extended | February 2009 | 72 | 75 | 96.00% | 0.196 | 80 | 85 | 94.12% | -0.50 | (1.31) |
| Loops - DS1 Capable Parity | January 2009 | 53 | 56 | 94.64% | 0.2252 | 58 | 61 | 95.08% | 0.11 | (1.18) |
| | December 2008 | 46 | 47 | 97.87% | 0.1443 | 71 | 75 | 94.67% | -0.77 | (1.47) |
| | November 2008 | 47 | 49 | 95.92% | 0.1979 | 46 | 49 | 93.88% | -0.42 | (1.26) |
| | October 2008 | 86 | 88 | 97.73% | 0.149 | 93 | 96 | 96.88% | -0.33 | (1.20) |
| | September 2008 | 80 | 82 | 97.56% | 0.1543 | 98 | 104 | 94.23% | -0.97 | (1.59) |
| | August 2008 | 95 | 97 | 97.94% | 0.1421 | 112 | 115 | 97.39% | -0.25 | (1.15) |
| | July 2008 | 131 | 138 | 94.93% | 0.2194 | 139 | 142 | 97.89% | 1.72 | (0.39) |
| | June 2008 | 122 | 124 | 98.39% | 0.126 | 75 | 83 | 90.36% | -1.92 | (2.17) |
| | May 2008 | 101 | 103 | 98.06% | 0.138 | 88 | 96 | 91.67% | -1.63 | (1.99) |
| | April 2008 | 103 | 104 | 99.04% | 0.0976 | 81 | 84 | 96.43% | -0.96 | (1.58) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Enhanced Extended | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Loops - DS3 Capable Diagnostic | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Frame Relay Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 4 | 4 | 100.00% | 0 | 10 | 10 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 3 | 3 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 34 | 34 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 11 | 11 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Line Splitting Parity | February 2009 | 196 | 256 | 76.56% | 0.10936249 | 12783 | 14293 | 89.44% | 0.25 | (1.02) |
| | January 2009 | 144 | 144 | 100.00% | 0 | 13515 | 15153 | 89.19% | -1.21 | (1.73) |
| | December 2008 | 64 | 100 | 64.00% | 0.16 | 12474 | 14050 | 88.78% | 0.88 | (0.70) |
| | November 2008 | 196 | 196 | 100.00% | 0 | 13076 | 14599 | 89.57% | -1.28 | (1.78) |
| | October 2008 | 441 | 441 | 100.00% | 0 | 17203 | 19286 | 89.20% | -1.59 | (1.97) |
| | September 2008 | 225 | 289 | 77.86% | 0.10381284 | 16378 | 18400 | 89.01% | 0.10 | (1.11) |
| | August 2008 | 361 | 484 | 74.58% | 0.11778624 | 15364 | 17263 | 89.00% | 0.39 | (0.91) |
| | July 2008 | 361 | 400 | 90.25% | 0.04748041 | 15949 | 17848 | 89.36% | -0.82 | (1.50) |
| | June 2008 | 196 | 225 | 87.10% | 0.06220036 | 15560 | 17355 | 89.66% | -0.47 | (1.28) |
| | May 2008 | 400 | 484 | 82.65% | 0.08265625 | 16054 | 17756 | 90.41% | -0.08 | (1.05) |
| | April 2008 | 784 | 841 | 93.22% | 0.03330625 | 17409 | 19192 | 90.71% | -1.08 | (1.66) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair LIS Trunk Parity | February 2009 | 39 | 39 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|-----|-----|---------|--------|-------|-------|---------|-------|--------|
| | January 2009 | 17 | 17 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 12 | 12 | 100.00% | 0 | 35 | 35 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 16 | 16 | 100.00% | 0 | 23 | 23 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 27 | 27 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 7 | 7 | 100.00% | 0 | 6 | 6 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 22 | 22 | 100.00% | 0 | 12 | 12 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 23 | 23 | 100.00% | 0 | 18 | 18 | 100.00% | 0.00 | 0.00 |
| | June 2008 | 51 | 51 | 100.00% | 0 | 13 | 13 | 100.00% | 0.00 | 0.00 |
| | May 2008 | 23 | 23 | 100.00% | 0 | 28 | 28 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 32 | 32 | 100.00% | 0 | 47 | 47 | 100.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair PBX Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 5 | 6 | 83.33% | -0.41 | (1.25) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 13 | 14 | 92.86% | -0.27 | (1.16) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 14 | 15 | 93.33% | -0.26 | (1.16) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Residence Parity | February 2009 | 70 | 75 | 93.33% | 0.2494 | 10995 | 12337 | 89.12% | -1.17 | (1.71) |
| | January 2009 | 117 | 121 | 96.69% | 0.1788 | 11509 | 12970 | 88.74% | -2.76 | (2.68) |
| | December 2008 | 100 | 107 | 93.46% | 0.2473 | 10740 | 12172 | 88.24% | -1.67 | (2.01) |
| | November 2008 | 108 | 116 | 93.10% | 0.2534 | 11109 | 12487 | 88.96% | -1.42 | (1.86) |
| | October 2008 | 57 | 62 | 91.94% | 0.2723 | 14693 | 16578 | 88.63% | -0.82 | (1.50) |
| | September 2008 | 59 | 64 | 92.19% | 0.2684 | 14051 | 15874 | 88.52% | -0.92 | (1.56) |
| | August 2008 | 59 | 62 | 95.16% | 0.2146 | 13176 | 14884 | 88.52% | -1.64 | (1.99) |
| | July 2008 | 27 | 27 | 100.00% | 0 | 13522 | 15201 | 88.95% | -1.83 | (2.11) |
| | June 2008 | 17 | 19 | 89.47% | 0.3069 | 13241 | 14854 | 89.14% | -0.05 | (1.03) |
| | May 2008 | 27 | 29 | 93.10% | 0.2534 | 13643 | 15158 | 90.01% | -0.56 | (1.34) |
| | April 2008 | 24 | 26 | 92.31% | 0.2665 | 14984 | 16566 | 90.45% | -0.32 | (1.20) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair UDIT Above DS1 Level | February 2009 | 1 | 1 | 100.00% | 0 | 10 | 10 | 100.00% | 0.00 | 0.00 |
| Parity | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 5 | 5 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair UDIT DS1 Parity | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|------|------|---------|------------|-----|-----|---------|-------|--------|
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 139 | 142 | 97.89% | -0.15 | (1.09) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 249 | 261 | 95.40% | 0.2094 | 17 | 17 | 100.00% | 0.00 | (0.94) |
| | January 2009 | 298 | 304 | 98.03% | 0.1391 | 22 | 25 | 88.00% | -1.48 | (1.90) |
| | December 2008 | 271 | 278 | 97.48% | 0.1567 | 9 | 9 | 100.00% | 0.00 | (1.51) |
| | November 2008 | 264 | 272 | 97.06% | 0.169 | 26 | 26 | 100.00% | 0.00 | (0.97) |
| | October 2008 | 330 | 350 | 94.29% | 0.2321 | 23 | 23 | 100.00% | 0.00 | (0.63) |
| | September 2008 | 422 | 439 | 96.13% | 0.1929 | 37 | 37 | 100.00% | 0.00 | (0.58) |
| | August 2008 | 378 | 390 | 96.92% | 0.1727 | 31 | 31 | 100.00% | 0.00 | (0.84) |
| | July 2008 | 513 | 528 | 97.16% | 0.1661 | 25 | 28 | 89.29% | -1.31 | (1.80) |
| | June 2008 | 438 | 464 | 94.40% | 0.23 | 25 | 27 | 92.59% | -0.35 | (1.21) |
| | May 2008 | 477 | 499 | 95.59% | 0.2053 | 24 | 24 | 100.00% | 0.00 | (0.76) |
| | April 2008 | 440 | 453 | 97.13% | 0.167 | 32 | 34 | 94.12% | -0.72 | (1.44) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - ADSL Qualified Parity | February 2009 | 2601 | 2704 | 96.20% | 0.01885129 | 17 | 17 | 100.00% | 0.00 | (1.42) |
| | January 2009 | 1225 | 1369 | 89.47% | 0.05112121 | 22 | 25 | 88.00% | -0.78 | (1.48) |
| | December 2008 | 2209 | 2704 | 81.69% | 0.08690704 | 9 | 9 | 100.00% | 0.00 | (0.90) |
| | November 2008 | 2601 | 2809 | 92.60% | 0.03632836 | 26 | 26 | 100.00% | 0.00 | (0.92) |
| | October 2008 | 3844 | 4489 | 85.64% | 0.06906384 | 23 | 23 | 100.00% | 0.00 | (0.53) |
| | September 2008 | 2116 | 2304 | 91.83% | 0.03992004 | 37 | 37 | 100.00% | 0.00 | (0.71) |
| | August 2008 | 2209 | 2209 | 100.00% | 0 | 31 | 31 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 1849 | 2025 | 91.32% | 0.04247721 | 25 | 28 | 89.29% | -0.84 | (1.51) |
| | June 2008 | 484 | 484 | 100.00% | 0 | 25 | 27 | 92.59% | -0.98 | (1.60) |
| | May 2008 | 529 | 529 | 100.00% | 0 | 24 | 24 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 64 | 81 | 79.01% | 0.09878449 | 32 | 34 | 94.12% | 0.59 | (1.02) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - DS1 Capable Parity | February 2009 | 193 | 213 | 90.61% | 0.2917 | 80 | 85 | 94.12% | 1.16 | (0.55) |
| | January 2009 | 188 | 194 | 96.91% | 0.1731 | 58 | 61 | 95.08% | -0.58 | (1.35) |
| | December 2008 | 94 | 100 | 94.00% | 0.2375 | 71 | 75 | 94.67% | 0.19 | (1.09) |
| | November 2008 | 127 | 137 | 92.70% | 0.2601 | 46 | 49 | 93.88% | 0.29 | (1.06) |
| | October 2008 | 174 | 186 | 93.55% | 0.2457 | 93 | 96 | 96.88% | 1.52 | (0.46) |
| | September 2008 | 146 | 150 | 97.33% | 0.1611 | 98 | 104 | 94.23% | -1.04 | (1.63) |
| | August 2008 | 180 | 186 | 96.77% | 0.1767 | 112 | 115 | 97.39% | 0.33 | (1.04) |
| | July 2008 | 217 | 227 | 95.59% | 0.2052 | 139 | 142 | 97.89% | 1.49 | (0.47) |
| | June 2008 | 224 | 240 | 93.33% | 0.2494 | 75 | 83 | 90.36% | -0.79 | (1.48) |
| | May 2008 | 174 | 178 | 97.75% | 0.1482 | 88 | 96 | 91.67% | -1.74 | (2.06) |
| | April 2008 | 202 | 216 | 93.52% | 0.2462 | 81 | 84 | 96.43% | 1.22 | (0.59) |
| OP-5A New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - DS3 Capable Parity | February 2009 | 2 | 2 | 100.00% | 0 | 10 | 10 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 25 | 25 | 100.00% | 0.00 | 0.00 |
| | April 2008 | 3 | 3 | 100.00% | 0 | 20 | 20 | 100.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|--|---------------|---------|---------|------------|--------|--------|---------|--------|--------|
| OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 64 | 81 | 79.01% | 0.09878449 | 80 | 85 | 94.12% | 0.63 | (0.94) |
| | January 2009 | 289 | 289 | 100.00% | 0 | 58 | 61 | 95.08% | -0.83 | (1.50) |
| | December 2008 | 36 | 36 | 100.00% | 0 | 71 | 75 | 94.67% | -0.56 | (1.34) |
| | November 2008 | 16 | 16 | 100.00% | 0 | 46 | 49 | 93.88% | -0.49 | (1.30) |
| | October 2008 | 49 | 49 | 100.00% | 0 | 93 | 96 | 96.88% | -0.46 | (1.28) |
| | September 2008 | 49 | 49 | 100.00% | 0 | 98 | 104 | 94.23% | -0.63 | (1.39) |
| | August 2008 | 49 | 49 | 100.00% | 0 | 112 | 115 | 97.39% | -0.42 | (1.26) |
| | July 2008 | 100 | 100 | 100.00% | 0 | 139 | 142 | 97.89% | -0.45 | (1.27) |
| | June 2008 | 49 | 49 | 100.00% | 0 | 75 | 83 | 90.36% | -0.83 | (1.50) |
| | May 2008 | 64 | 64 | 100.00% | 0 | 88 | 96 | 91.67% | -0.82 | (1.50) |
| | April 2008 | 100 | 121 | 82.65% | 0.08265625 | 81 | 84 | 96.43% | 0.93 | (0.84) |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity | February 2009 | 1041 | 1058 | 98.39% | 0.1257 | 5328 | 5856 | 90.98% | -7.74 |
| January 2009 | | 831 | 842 | 98.69% | 0.1135 | 5922 | 6454 | 91.76% | -6.88 | (5.18) |
| December 2008 | | 806 | 832 | 96.88% | 0.174 | 5191 | 5735 | 90.51% | -5.85 | (4.56) |
| November 2008 | | 890 | 904 | 98.45% | 0.1235 | 5573 | 6075 | 91.74% | -6.84 | (5.16) |
| October 2008 | | 1185 | 1214 | 97.61% | 0.1527 | 7509 | 8241 | 91.12% | -7.42 | (5.51) |
| September 2008 | | 817 | 836 | 97.73% | 0.149 | 7105 | 7775 | 91.38% | -6.21 | (4.78) |
| August 2008 | | 956 | 969 | 98.66% | 0.115 | 6727 | 7365 | 91.34% | -7.62 | (5.63) |
| July 2008 | | 964 | 986 | 97.77% | 0.1477 | 6866 | 7497 | 91.58% | -6.58 | (5.00) |
| June 2008 | | 1002 | 1021 | 98.14% | 0.1351 | 6702 | 7301 | 91.80% | -6.92 | (5.21) |
| May 2008 | | 1076 | 1107 | 97.20% | 0.165 | 6661 | 7204 | 92.46% | -5.56 | (4.38) |
| April 2008 | | 966 | 991 | 97.48% | 0.1568 | 7156 | 7742 | 92.43% | -5.65 | (4.44) |
| March 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| February 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity | | January 2009 | 1 | 1 | 100.00% | 0 | 22 | 25 | 88.00% | -0.36 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 37 | 37 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 31 | 31 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 4 | 4 | 100.00% | 0 | 25 | 28 | 89.29% | -0.65 | (1.39) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 25 | 27 | 92.59% | -0.46 | (1.28) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 3 | 66.67% | 0.4714 | 32 | 34 | 94.12% | 1.94 | (0.55) |
| | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 37 | 39 | 94.87% | 0.2206 | 12783 | 14293 | 89.44% | -1.10 | (1.67) |
| | January 2009 | 39 | 39 | 100.00% | 0 | 13515 | 15153 | 89.19% | -2.17 | (2.32) |
| | December 2008 | 59 | 62 | 95.16% | 0.2146 | 12474 | 14050 | 88.78% | -1.59 | (1.97) |
| November 2008 | 35 | 39 | 89.74% | 0.3034 | 13076 | 14599 | 89.57% | -0.04 | (1.02) | |
| October 2008 | 35 | 37 | 94.59% | 0.2261 | 17203 | 19286 | 89.20% | -1.06 | (1.64) | |
| September 2008 | 49 | 53 | 92.45% | 0.2642 | 16378 | 18400 | 89.01% | -0.80 | (1.49) | |
| August 2008 | 20 | 22 | 90.91% | 0.2875 | 15364 | 17263 | 89.00% | -0.29 | (1.17) | |
| July 2008 | 67 | 71 | 94.37% | 0.2306 | 15949 | 17848 | 89.36% | -1.37 | (1.83) | |
| June 2008 | 16 | 19 | 84.21% | 0.3646 | 15560 | 17355 | 89.66% | 0.78 | (0.70) | |
| May 2008 | 2 | 2 | 100.00% | 0 | 16054 | 17756 | 90.41% | -0.46 | (1.28) | |
| April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex) Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 1 | 0.00% | 0 | 70 | 71 | 98.59% | 8.31 | 0.16 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|--------|-----|-----|---------|-------|--------|
| | October 2008 | 3 | 3 | 100.00% | 0 | 145 | 145 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 98 | 104 | 94.23% | -0.25 | (1.15) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Basic Rate ISDN Benchmark 0.965 | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Business Benchmark 0.965 | February 2009 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 17 | 17 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS0 Capable | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| Benchmark 0.965 | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS1 Capable | February 2009 | 75 | 75 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| Benchmark 0.965 | January 2009 | 56 | 56 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 47 | 47 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 49 | 49 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 88 | 88 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 82 | 82 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 97 | 97 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 138 | 138 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 123 | 124 | 99.19% | 0.0894 | 0 | 0 | 0.00% | 0.00 | (0.08) |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|---|---|---|-------|------|--------|
| | May 2008 | 103 | 103 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 104 | 104 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.965 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Frame Relay Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Line Splitting Benchmark 0.965 | February 2009 | 16 | 16 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 12 | 12 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 21 | 21 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 17 | 17 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 20 | 20 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 15 | 15 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 29 | 29 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PBX Benchmark 0.965 | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Residence Benchmark 0.965 | February 2009 | 75 | 75 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 121 | 121 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|--------|---|---|-------|------|--------|
| | December 2008 | 106 | 107 | 99.07% | 0.0962 | 0 | 0 | 0.00% | 0.00 | (0.08) |
| | November 2008 | 116 | 116 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 62 | 62 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 64 | 64 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 62 | 62 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 27 | 27 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 19 | 19 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 29 | 29 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 26 | 26 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded | February 2009 | 261 | 261 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| Benchmark 0.965 | January 2009 | 304 | 304 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 278 | 278 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 271 | 272 | 99.63% | 0.0605 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | October 2008 | 350 | 350 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 439 | 439 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 389 | 390 | 99.74% | 0.0506 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | July 2008 | 527 | 528 | 99.81% | 0.0435 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | June 2008 | 464 | 464 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 499 | 499 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 453 | 453 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified | February 2009 | 52 | 52 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| Benchmark 0.965 | January 2009 | 37 | 37 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 52 | 52 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 53 | 53 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 67 | 67 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 48 | 48 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 47 | 47 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 45 | 45 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 23 | 23 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Benchmark | February 2009 | 213 | 213 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| 0.965 | January 2009 | 194 | 194 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 100 | 100 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 137 | 137 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 186 | 186 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 150 | 150 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 186 | 186 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 227 | 227 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 240 | 240 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 178 | 178 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 216 | 216 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - DS3 Capable Benchmark | February 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| 0.965 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|------|------|---------|--------|---|---|-------|------|--------|
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.965 | February 2009 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 17 | 17 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 11 | 11 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop Analog Benchmark 0.965 | February 2009 | 1058 | 1058 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 842 | 842 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 832 | 832 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 894 | 904 | 98.89% | 0.1046 | 0 | 0 | 0.00% | 0.00 | (0.07) |
| | October 2008 | 1214 | 1214 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 836 | 836 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 969 | 969 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 986 | 986 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 1021 | 1021 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 1106 | 1107 | 99.91% | 0.03 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 991 | 991 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Benchmark 0.965 | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| UNE - P (POTS) Benchmark 0.965 | February 2009 | 39 | 39 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | January 2009 | 39 | 39 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | December 2008 | 62 | 62 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | November 2008 | 39 | 39 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 37 | 37 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | September 2008 | 52 | 53 | 98.11% | 0.1361 | 0 | 0 | 0.00% | 0.00 | (0.05) |
| | August 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | July 2008 | 70 | 71 | 98.59% | 0.1178 | 0 | 0 | 0.00% | 0.00 | (0.07) |
| | June 2008 | 19 | 19 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|---|---------------|---|---------|--------|-------|---|-------|-------|--------|------|
| UNE P (Centrex) Benchmark 0.965 | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Rate Business Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| OP-5R New Service Quality Multiple Report | | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Enhanced Extended Loops - DS1 Capable Diagnostic | | February 2009 | 1 | 4 | 25.00% | 0.433 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 3 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 1 | 8 | 12.50% | 0.3307 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 3 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Rate Line Splitting Diagnostic | February 2009 | 0 | 3 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 3 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 1 | 2 | 50.00% | 0.5 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 1 | 2 | 50.00% | 0.5 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| OP-5R New Service Quality Multiple Report | | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Residence Diagnostic | | February 2009 | 0 | 5 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 4 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 0 | 8 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 0 | 8 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 0 | 5 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|--|----------------|---|----|--------|--------|---|---|-------|------|------|
| | September 2008 | 0 | 5 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 3 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 3 | 33.33% | 0.4714 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic | February 2009 | 1 | 12 | 8.33% | 0.2764 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 6 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 7 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 10 | 10.00% | 0.3 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 3 | 23 | 13.04% | 0.3368 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 16 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 14 | 7.14% | 0.2575 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 16 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 24 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 24 | 8.33% | 0.2764 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 11 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Unbundled Loop - ADSL Qualified Diagnostic | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 6 | 16.67% | 0.3727 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 6 | 16.67% | 0.3727 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Unbundled Loop - DS1 Capable Diagnostic | February 2009 | 2 | 22 | 9.09% | 0.2875 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 2 | 8 | 25.00% | 0.433 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 6 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 10 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 12 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 5 | 9 | 55.56% | 0.4969 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 6 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 11 | 9.09% | 0.2875 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 2 | 18 | 11.11% | 0.3143 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 4 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 3 | 17 | 17.65% | 0.3812 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Unbundled Loop - XDSL Diagnostic | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|---|----|---------|--------|---|---|-------|------|------|
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Unbundled Loop Analog Diagnostic | February 2009 | 0 | 17 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 11 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 26 | 3.85% | 0.1923 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 2 | 18 | 11.11% | 0.3143 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 3 | 32 | 9.38% | 0.2915 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 19 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 13 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 22 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 20 | 5.00% | 0.2179 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 34 | 5.88% | 0.2353 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 25 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate Unbundled Loop ISDN Capable Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate UNE - P (POTS) Diagnostic | February 2009 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 4 | 25.00% | 0.433 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 5 | 20.00% | 0.4 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 5 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 2 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 2 | 7 | 28.57% | 0.4518 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 4 | 25.00% | 0.433 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Rate UNE P (Centrex) Diagnostic | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Basic Rate ISDN Diagnostic | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|--------|---|---|-------|------|------|
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Business Diagnostic | February 2009 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 3 | 5 | 60.00% | 0.4899 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 16 | 17 | 94.12% | 0.2353 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 9 | 9 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 9 | 10 | 90.00% | 0.3 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Enhanced Extended Loops - DS0 Capable Diagnostic | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Enhanced Extended Loops - DS1 Capable Diagnostic | February 2009 | 72 | 75 | 96.00% | 0.196 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 53 | 56 | 94.64% | 0.2252 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 46 | 47 | 97.87% | 0.1443 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 47 | 49 | 95.92% | 0.1979 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 86 | 88 | 97.73% | 0.149 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 80 | 82 | 97.56% | 0.1543 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 95 | 97 | 97.94% | 0.1421 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 131 | 138 | 94.93% | 0.2194 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 121 | 124 | 97.58% | 0.1536 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 101 | 103 | 98.06% | 0.138 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 103 | 104 | 99.04% | 0.0976 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Enhanced Extended Loops - DS3 Capable Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|-----|---------|--------|---|---|-------|------|------|
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Frame Relay Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Line Splitting Diagnostic | February 2009 | 14 | 16 | 87.50% | 0.3307 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 12 | 12 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 8 | 10 | 80.00% | 0.4 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 14 | 14 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 21 | 21 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 15 | 17 | 88.24% | 0.3222 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 19 | 22 | 86.36% | 0.3432 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 19 | 20 | 95.00% | 0.2179 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 14 | 15 | 93.33% | 0.2494 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 20 | 22 | 90.91% | 0.2875 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 28 | 29 | 96.55% | 0.1825 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total PBX Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Residence Diagnostic | February 2009 | 70 | 75 | 93.33% | 0.2494 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 117 | 121 | 96.69% | 0.1788 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 99 | 107 | 92.52% | 0.263 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 108 | 116 | 93.10% | 0.2534 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 57 | 62 | 91.94% | 0.2723 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 59 | 64 | 92.19% | 0.2684 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 59 | 62 | 95.16% | 0.2146 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 27 | 27 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 17 | 19 | 89.47% | 0.3069 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 27 | 29 | 93.10% | 0.2534 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 24 | 26 | 92.31% | 0.2665 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Unbundled Loop - 2 Wire Non-Loaded | February 2009 | 249 | 261 | 95.40% | 0.2094 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|--|---------------|-----|---------|---------|--------|---|-------|-------|------|------|
| Diagnostic | January 2009 | 298 | 304 | 98.03% | 0.1391 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2008 | 271 | 278 | 97.48% | 0.1567 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 263 | 272 | 96.69% | 0.1789 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 330 | 350 | 94.29% | 0.2321 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 422 | 439 | 96.13% | 0.1929 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 377 | 390 | 96.67% | 0.1795 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 512 | 528 | 96.97% | 0.1714 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 438 | 464 | 94.40% | 0.23 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 477 | 499 | 95.59% | 0.2053 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 440 | 453 | 97.13% | 0.167 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Total Unbundled Loop - ADSL Qualified | February 2009 | 51 | 52 | 98.08% | 0.1373 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Diagnostic | January 2009 | 35 | 37 | 94.59% | 0.2261 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 47 | 52 | 90.38% | 0.2948 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 51 | 53 | 96.23% | 0.1906 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 62 | 67 | 92.54% | 0.2628 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 46 | 48 | 95.83% | 0.1998 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 47 | 47 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 43 | 45 | 95.56% | 0.2061 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 23 | 23 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 8 | 9 | 88.89% | 0.3143 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| OP-5T New Service Installation Quality | | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Unbundled Loop - DS1 Capable | | February 2009 | 193 | 213 | 90.61% | 0.2917 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Diagnostic | | January 2009 | 188 | 194 | 96.91% | 0.1731 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 94 | 100 | 94.00% | 0.2375 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 127 | 137 | 92.70% | 0.2601 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 174 | 186 | 93.55% | 0.2457 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 146 | 150 | 97.33% | 0.1611 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | August 2008 | 180 | 186 | 96.77% | 0.1767 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | July 2008 | 217 | 227 | 95.59% | 0.2052 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 224 | 240 | 93.33% | 0.2494 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 174 | 178 | 97.75% | 0.1482 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 202 | 216 | 93.52% | 0.2462 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Total Unbundled Loop - DS3 Capable | February 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | Diagnostic | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| OP-5T New Service Installation Quality | | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Unbundled Loop - XDSL Diagnostic | | February 2009 | 8 | 9 | 88.89% | 0.3143 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Diagnostic | | January 2009 | 17 | 17 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | October 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | September 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|--|----------------|------|------|---------|--------|---|---|-------|------|------|
| | August 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 10 | 10 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 7 | 7 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 10 | 11 | 90.91% | 0.2875 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Unbundled Loop Analog Diagnostic | February 2009 | 1041 | 1058 | 98.39% | 0.1257 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 831 | 842 | 98.69% | 0.1135 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 806 | 832 | 96.88% | 0.174 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 880 | 904 | 97.35% | 0.1608 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1185 | 1214 | 97.61% | 0.1527 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 817 | 836 | 97.73% | 0.149 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 956 | 969 | 98.66% | 0.115 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 964 | 986 | 97.77% | 0.1477 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1002 | 1021 | 98.14% | 0.1351 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1075 | 1107 | 97.11% | 0.1675 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 966 | 991 | 97.48% | 0.1568 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total Unbundled Loop ISDN Capable Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 2 | 3 | 66.67% | 0.4714 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total UNE - P (POTS) Diagnostic | February 2009 | 37 | 39 | 94.87% | 0.2206 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 39 | 39 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 59 | 62 | 95.16% | 0.2146 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 35 | 39 | 89.74% | 0.3034 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 35 | 37 | 94.59% | 0.2261 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 48 | 53 | 90.57% | 0.2923 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 20 | 22 | 90.91% | 0.2875 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 66 | 71 | 92.96% | 0.2559 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 16 | 19 | 84.21% | 0.3646 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Total UNE P (Centrex) Diagnostic | February 2009 | 0 | 1 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|--|---------------|---|-------|------|-----|-----|------|-------|--------|
| OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 9 | 1 | 9.00 | 0 | 505 | 78 | 6.47 | -0.16 | (1.10) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 |
| January 2009 | | 2 | 1 | 2.00 | 0 | 204 | 97 | 2.10 | -0.06 | (1.03) |
| December 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| November 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| October 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| September 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| August 2008 | | 13 | 1 | 13.00 | 0 | 214 | 61 | 3.51 | 1.38 | (0.17) |
| July 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| June 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| May 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| April 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| March 2009 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| February 2009 | | 6 | 1 | 6.00 | 0 | 234 | 61 | 3.84 | 0.25 | (0.45) |
| January 2009 | | 2 | 2 | 1.00 | 0 | 269 | 129 | 2.09 | -0.79 | (1.48) |
| OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | December 2008 | 3 | 1 | 3.00 | 0 | 181 | 103 | 1.76 | 0.63 | (0.34) |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 1 | 1 | 1.00 | 0 | 13 | 10 | 1.30 | -0.42 | (1.26) |
| | OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| September 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| August 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| July 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| June 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| May 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| April 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| March 2009 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| February 2009 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| January 2009 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| December 2008 | | 1 | 1 | 1.00 | 0 | 13 | 10 | 1.30 | -0.42 | (1.26) |
| November 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity | | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 1 | 1 | 1.00 | 0 | 30 | 7 | 4.29 | -0.92 | (1.56) |
| OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity | December 2008 | 3 | 1 | 3.00 | 0 | 25 | 9 | 2.78 | 0.11 | (0.83) |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|--|---------------|------|-------|------|-----|------|-------|-------|--------|--------|
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | March 2009 | 4 | 1 | 4.00 | 0 | 38 | 15 | 2.53 | 0.63 | (0.56) | |
| | February 2009 | 1 | 1 | 1.00 | 0 | 117 | 18 | 6.50 | -0.55 | (1.33) | |
| | January 2009 | 1 | 1 | 1.00 | 0 | 40 | 13 | 3.08 | -0.70 | (1.43) | |
| | December 2008 | 1 | 1 | 1.00 | 0 | 45 | 16 | 2.81 | -0.64 | (1.39) | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 1 | 1 | 1.00 | 0 | 92 | 22 | 4.18 | -0.77 | (1.47) | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity | March 2009 | 6 | 1 | 6.00 | 0 | 65 | 8 | 8.13 | -0.31 | (1.19) |
| | | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| January 2009 | | 6 | 3 | 2.00 | 1.73 | 105 | 6 | 17.50 | -1.58 | (1.96) | |
| December 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| November 2008 | | 3 | 1 | 3.00 | 0 | 71 | 6 | 11.83 | -0.91 | (1.55) | |
| October 2008 | | 29 | 1 | 29.00 | 0 | 44 | 5 | 8.80 | 1.26 | (0.69) | |
| September 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| August 2008 | | 3 | 1 | 3.00 | 0 | 146 | 6 | 24.33 | -0.47 | (1.29) | |
| July 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| June 2008 | | 3 | 1 | 3.00 | 0 | 45 | 5 | 9.00 | -1.39 | (1.85) | |
| May 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| April 2008 | | 9 | 1 | 9.00 | 0 | 17 | 1 | 17.00 | 0.00 | 0.00 | |
| OP-6A-4 Delayed Days for Non-Facility Reasons Frame Relay Parity | | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | December 2008 | 7 | 1 | 7.00 | 0 | 2 | 1 | 2.00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | | February 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| January 2009 | | 5 | 1 | 5.00 | 0 | 2 | 1 | 2.00 | 0.00 | 0.00 | |
| December 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| November 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| October 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| September 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| August 2008 | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |

| | | | | | | | | | | |
|---|----------------|-----|----|--------|---------|-----|-----|-------|-------|--------|
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | March 2009 | 14 | 2 | 7.00 | 8.49 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 22 | 7 | 3.14 | 2.34 | 2 | 1 | 2.00 | 0.00 | 0.00 |
| | December 2008 | 71 | 12 | 5.92 | 4.23 | 2 | 1 | 2.00 | 0.00 | 0.00 |
| | November 2008 | 6 | 3 | 2.00 | 1.73 | 4 | 2 | 2.00 | 0.00 | (1.00) |
| | October 2008 | 12 | 4 | 3.00 | 2.71 | 10 | 2 | 5.00 | -0.54 | (1.33) |
| | September 2008 | 14 | 7 | 2.00 | 1.15 | 37 | 3 | 12.33 | -1.30 | (1.79) |
| | August 2008 | 4 | 3 | 1.33 | 0.58 | 14 | 2 | 7.00 | -2.19 | (2.33) |
| | July 2008 | 39 | 23 | 1.70 | 1.66 | 10 | 3 | 3.33 | -1.75 | (2.06) |
| | June 2008 | 38 | 15 | 2.53 | 2.33 | 9 | 3 | 3.00 | -0.43 | (1.26) |
| | May 2008 | 14 | 4 | 3.50 | 3 | 1 | 1 | 1.00 | 0.00 | 0.00 |
| | April 2008 | 19 | 8 | 2.38 | 2.77 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Reasons Unbundled Loop - ADSL Qualified Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 361 | 1 | 361.00 | 0 | 2 | 1 | 2.00 | 0.00 | 0.00 |
| | November 2008 | 16 | 1 | 16.00 | 0 | 4 | 2 | 2.00 | 1.15 | (0.59) |
| | October 2008 | 1 | 1 | 1.00 | 0 | 10 | 2 | 5.00 | -0.77 | (1.47) |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 64 | 1 | 64.00 | 0 | 9 | 3 | 3.00 | 2.50 | (0.41) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | March 2009 | 4 | 1 | 4.00 | 0 | 65 | 8 | 8.13 | -0.61 | (1.37) |
| Reasons Unbundled Loop - DS1 Capable Parity | February 2009 | 7 | 2 | 3.50 | 3.54 | 86 | 4 | 21.50 | -0.64 | (1.39) |
| | January 2009 | 41 | 14 | 2.93 | 4.45 | 105 | 6 | 17.50 | -2.15 | (2.31) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 128 | 7 | 18.29 | 40.51 | 44 | 5 | 8.80 | 1.10 | (0.77) |
| | September 2008 | 32 | 5 | 6.40 | 6.62 | 25 | 4 | 6.25 | 0.09 | (1.05) |
| | August 2008 | 7 | 6 | 1.17 | 0.41 | 146 | 6 | 24.33 | -0.95 | (1.58) |
| | July 2008 | 83 | 31 | 2.68 | 4.38 | 140 | 4 | 35.00 | -3.00 | (2.82) |
| | June 2008 | 37 | 4 | 9.25 | 9.74 | 45 | 5 | 9.00 | 0.09 | (0.71) |
| | May 2008 | 7 | 3 | 2.33 | 1.53 | 46 | 5 | 9.20 | -1.25 | (1.76) |
| | April 2008 | 16 | 3 | 5.33 | 4.51 | 17 | 1 | 17.00 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Reasons Unbundled Loop - XDSLi Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 441 | 4 | 110.25 | 12.5316 | 2 | 1 | 2.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 1.00 | 0 | 9 | 3 | 3.00 | -1.00 | (1.61) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | March 2009 | 22 | 8 | 2.75 | 1.16 | 253 | 49 | 5.16 | -0.78 | (1.47) |
| Reasons Unbundled Loop Analog Parity | February 2009 | 18 | 9 | 2.00 | 1.73 | 234 | 61 | 3.84 | -0.61 | (1.37) |
| | January 2009 | 82 | 31 | 2.65 | 2.12 | 269 | 129 | 2.09 | 1.46 | (0.15) |

| | | | | | | | | | | |
|---------------------------------------|----------------|----|----|-------|------|-----|-----|-------|-------|--------|
| | December 2008 | 66 | 37 | 1.78 | 1.89 | 181 | 103 | 1.76 | 0.07 | (0.91) |
| | November 2008 | 33 | 20 | 1.65 | 0.93 | 323 | 63 | 5.13 | -1.43 | (1.87) |
| | October 2008 | 15 | 11 | 1.36 | 0.92 | 247 | 77 | 3.21 | -1.36 | (1.82) |
| | September 2008 | 39 | 27 | 1.44 | 0.75 | 267 | 89 | 3.00 | -1.72 | (2.05) |
| | August 2008 | 94 | 21 | 4.48 | 7.96 | 443 | 97 | 4.57 | -0.03 | (1.02) |
| | July 2008 | 10 | 5 | 2.00 | 1.22 | 399 | 108 | 3.69 | -0.75 | (1.46) |
| | June 2008 | 48 | 21 | 2.29 | 2.03 | 505 | 78 | 6.47 | -0.80 | (1.49) |
| | May 2008 | 40 | 13 | 3.08 | 2.84 | 584 | 65 | 8.98 | -0.76 | (1.46) |
| | April 2008 | 45 | 22 | 2.05 | 3.11 | 349 | 77 | 4.53 | -1.12 | (1.68) |
| OP-6A-5 Delayed Days for Non-Facility | March 2009 | 6 | 1 | 6.00 | 0 | 79 | 7 | 11.29 | -0.26 | (1.16) |
| Reasons Enhanced Extended Loops - DS1 | February 2009 | 3 | 2 | 1.50 | 0.71 | 230 | 13 | 17.69 | -0.73 | (1.44) |
| Capable Parity | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 4 | 1 | 4.00 | 0 | 121 | 8 | 15.13 | -0.89 | (1.54) |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 17 | 1 | 17.00 | 0 | 180 | 14 | 12.86 | 0.26 | (0.70) |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 10 | 1 | 10.00 | 0 | 105 | 10 | 10.50 | -0.04 | (1.02) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-5 Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Reasons Frame Relay Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 12 | 1 | 12.00 | 0 | 22 | 3 | 7.33 | 0.62 | (1.00) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-5 Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Reasons LIS Trunk Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 9 | 3 | 3.00 | 3.46 | 32 | 4 | 8.00 | -1.25 | (1.76) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 11 | 1 | 11.00 | 0 | 32 | 2 | 16.00 | -0.36 | (1.22) |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 2 | 1 | 2.00 | 0 | 49 | 3 | 16.33 | -2.25 | (2.37) |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6A-5 Delayed Days for Non-Facility | March 2009 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Reasons Unbundled Loop - 2 Wire Non- | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Loaded Parity | January 2009 | 1 | 1 | 1.00 | 0 | 9 | 1 | 9.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 2 | 1 | 2.00 | 0 | 6 | 2 | 3.00 | -0.58 | (1.35) |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|-------------------------------|------------|----|-------|------|------|-----|-------|-------|--------|--------|
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| OP-6A-5 | Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| Reasons Unbundled Loop - ADSL Qualified Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 9 | 9 | 1.00 | 0 | 1 | 1 | 1.00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| OP-6A-5 | Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| Reasons Unbundled Loop - DS1 Capable Parity | February 2009 | 1 | 1 | 1.00 | 0 | 230 | 13 | 17.69 | -0.55 | (1.33) | |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 5 | 1 | 5.00 | 0 | 180 | 14 | 12.86 | -0.50 | (1.30) | |
| | August 2008 | 2 | 2 | 1.00 | 0 | 115 | 24 | 4.79 | -1.43 | (1.87) | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 54 | 3 | 18.00 | 0 | 13 | 3 | 4.33 | 4.02 | 0.04 | |
| OP-6A-5 | Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| Reasons Unbundled Loop - XDSLi Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | December 2008 | 1 | 1 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| OP-6A-5 | Delayed Days for Non-Facility | March 2009 | 34 | 14 | 2.43 | 3.37 | 119 | 9 | 13.22 | -0.77 | (1.47) |
| Reasons Unbundled Loop Analog Parity | February 2009 | 313 | 27 | 11.59 | 7.68 | 54 | 25 | 2.16 | 11.19 | 1.26 | |
| | January 2009 | 1 | 1 | 1.00 | 0 | 145 | 40 | 3.63 | -0.29 | (1.18) | |
| | December 2008 | 20 | 5 | 4.00 | 2.74 | 45 | 16 | 2.81 | 0.58 | (0.61) | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 2 | 2 | 1.00 | 0 | 43 | 9 | 4.78 | -1.28 | (1.78) | |
| | September 2008 | 11 | 7 | 1.57 | 0.53 | 57 | 14 | 4.07 | -0.90 | (1.55) | |
| | August 2008 | 1 | 1 | 1.00 | 0 | 61 | 27 | 2.26 | -0.50 | (1.30) | |
| | July 2008 | 6 | 5 | 1.20 | 0.45 | 70 | 19 | 3.68 | -0.93 | (1.57) | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 1 | 1 | 1.00 | 0 | 74 | 17 | 4.35 | -0.66 | (1.40) | |
| | April 2008 | 3 | 1 | 3.00 | 0 | 64 | 25 | 2.56 | 0.12 | (0.54) | |
| OP-6A-5 | Delayed Days for Non-Facility | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0.00 | 0.00 | |

| | | | | | | | | | | | |
|---|---|------------|-------|-------|------|-----|-------|-------|--------|--------|------|
| Reasons Unbundled Loop ISDN Capable Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | August 2008 | 1 | 1 | 1.00 | 0 | 1 | 1 | 1.00 | 0.00 | 0.00 | |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| | OP-6B-1 Delayed Days for Facility Reasons Business Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 7 | 1 | 7.00 | 0 | 422 | 36 | 11.72 | -0.35 | (1.21) | |
| January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| OP-6B-1 Delayed Days for Facility Reasons Residence Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| January 2009 | 9 | 1 | 9.00 | 0 | 330 | 32 | 10.31 | -0.11 | (1.07) | | |
| December 2008 | 11 | 1 | 11.00 | 0 | 223 | 32 | 6.97 | 0.59 | (0.50) | | |
| November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| January 2009 | 11 | 1 | 11.00 | 0 | 992 | 68 | 14.59 | -0.22 | (1.13) | | |
| December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| November 2008 | 40 | 2 | 20.00 | 7.07 | 638 | 69 | 9.25 | 1.44 | (0.26) | | |
| October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| September 2008 | 53 | 3 | 17.67 | 14.01 | 914 | 91 | 10.04 | 0.79 | (0.29) | | |
| August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| OP-6B-2 Delayed Days for Facility Reasons Business Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | |
| February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 | | |
| October 2008 | 4 | 1 | 4.00 | 0 | 66 | 7 | 9.43 | -0.39 | (1.23) | | |

| | | | | | | | | | | |
|---|----------------|-----|---|--------|--------|-----|----|-------|-------|--------|
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | March 2009 | 12 | 2 | 6.00 | 2.83 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 7 | 1 | 7.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 49 | 7 | 7.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 33 | 1 | 33.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 5 | 1 | 5.00 | 0 | 6 | 1 | 6.00 | 0.00 | 0.00 |
| | August 2008 | 22 | 2 | 11.00 | 14.14 | 44 | 1 | 44.00 | 0.00 | 0.00 |
| | July 2008 | 31 | 4 | 7.75 | 9 | 8 | 3 | 2.67 | 5.76 | (0.17) |
| | June 2008 | 5 | 1 | 5.00 | 0 | 46 | 2 | 23.00 | -0.94 | (1.57) |
| | May 2008 | 10 | 3 | 3.33 | 1.15 | 7 | 2 | 3.50 | -0.09 | (1.05) |
| | April 2008 | 6 | 2 | 3.00 | 1.41 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 64 | 4 | 16.00 | 8.0089 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | February 2009 | 22 | 2 | 11.00 | 7.07 | 128 | 6 | 21.33 | -0.51 | (1.31) |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 4 | 1 | 4.00 | 0 | 29 | 1 | 29.00 | 0.00 | 0.00 |
| | October 2008 | 6 | 2 | 3.00 | 2.83 | 140 | 12 | 11.67 | -1.58 | (1.96) |
| | September 2008 | 12 | 1 | 12.00 | 0 | 131 | 4 | 32.75 | -0.50 | (1.31) |
| | August 2008 | 17 | 3 | 5.67 | 8.08 | 134 | 6 | 22.33 | -1.97 | (2.20) |
| | July 2008 | 16 | 7 | 2.29 | 2.36 | 270 | 10 | 27.00 | -4.71 | (3.86) |
| | June 2008 | 3 | 1 | 3.00 | 0 | 42 | 3 | 14.00 | -0.91 | (1.55) |
| | May 2008 | 9 | 1 | 9.00 | 0 | 73 | 4 | 18.25 | -0.93 | (1.57) |
| | April 2008 | 6 | 1 | 6.00 | 0 | 18 | 2 | 9.00 | -0.87 | (1.53) |
| OP-6B-4 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 576 | 1 | 576.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|----|-------|-------|------|----|-------|-------|--------|
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | March 2009 | 30 | 8 | 3.75 | 1.39 | 638 | 66 | 9.67 | -0.84 | (1.51) |
| Unbundled Loop Analog Parity | February 2009 | 26 | 6 | 4.33 | 1.63 | 828 | 69 | 12.00 | -1.13 | (1.69) |
| | January 2009 | 242 | 17 | 14.24 | 12.55 | 992 | 68 | 14.59 | -0.08 | (1.05) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 26 | 5 | 5.20 | 2.49 | 638 | 69 | 9.25 | -0.84 | (1.51) |
| | October 2008 | 9 | 9 | 1.00 | 0 | 818 | 76 | 10.76 | -2.51 | (2.52) |
| | September 2008 | 14 | 2 | 7.00 | 0 | 914 | 91 | 10.04 | -0.26 | (1.16) |
| | August 2008 | 6 | 2 | 3.00 | 1.41 | 600 | 67 | 8.96 | -0.82 | (1.50) |
| | July 2008 | 30 | 10 | 3.00 | 0.82 | 1022 | 98 | 10.43 | -2.59 | (2.58) |
| | June 2008 | 17 | 8 | 2.13 | 0.35 | 1066 | 85 | 12.54 | -1.95 | (2.19) |
| | May 2008 | 118 | 18 | 6.56 | 2.68 | 699 | 79 | 8.85 | -0.66 | (1.40) |
| | April 2008 | 14 | 4 | 3.50 | 1.73 | 419 | 75 | 5.59 | -0.83 | (1.51) |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Enhanced Extended Loops - DS1 Capable Diagnostic | February 2009 | 13 | 1 | 13.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 3 | 3 | 1.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 39 | 1 | 39.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 16 | 2 | 8.00 | 2.83 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 6 | 1 | 6.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 15 | 1 | 15.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 14 | 1 | 14.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Frame Relay Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 12 | 1 | 12.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| LIS Trunk Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 11 | 1 | 11.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|------------|-----|-------|-------------|-----|----|-------|-------|--------|
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 6 | 2 | 3.00 | 0 | 60 | 2 | 30.00 | -1.12 | (1.68) |
| | August 2008 | 6 | 2 | 3.00 | 1.41 | 17 | 2 | 8.50 | -7.78 | (5.73) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 4 | 1 | 4.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 9 | 1 | 9.00 | 0 | 60 | 2 | 30.00 | -0.92 | (1.56) |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 122 | 2 | 61.00 | 0 | 169 | 9 | 18.78 | 5.08 | 0.20 |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 3 | 1 | 3.00 | 0 | 208 | 5 | 41.60 | -0.70 | (1.42) |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Unbundled Loop Analog Parity | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 6 | 1 | 6.00 | 0 | 106 | 10 | 10.60 | -0.36 | (1.22) |
| | November 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 14 | 7 | 2.00 | 0 | 221 | 22 | 10.05 | -1.87 | (2.14) |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| OP-7 OP-7 - Coordinated Hot Cut" Interval - | March 2009 | 3.62847222 | 915 | 0:06 | 0.00625 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| Unbundled Loops" Unbundled Loop - Analog | February 2009 | 4.09722222 | 521 | 0:11 | 0.023611111 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| Diagnostic | January 2009 | 1.19513889 | 434 | 0:04 | 0.004861111 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0.84444444 | 402 | 0:03 | 0.002777778 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 1.16111111 | 516 | 0:03 | 0.002083333 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 1.82916667 | 644 | 0:04 | 0.005555556 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0.90069444 | 391 | 0:03 | 0.003472222 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 2.17361111 | 525 | 0:06 | 0.010416667 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 0.95763889 | 470 | 0:03 | 0.002083333 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|------------|------|---------|-------------|------|---|-------|------|--------|
| | June 2008 | 1.17013889 | 500 | 0:03 | 0.002083333 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 1.375 | 647 | 0:03 | 0.002777778 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 1.06180556 | 457 | 0:03 | 0.002083333 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| OP-7 OP-7 - Coordinated Hot Cut" Interval - | March 2009 | 0.07847222 | 7 | 0:16 | 0.007638889 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| Unbundled Loops" Unbundled Loop Other | February 2009 | 0.39375 | 21 | 0:27 | 0.009027778 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| Diagnostic | January 2009 | 1.10416667 | 44 | 0:36 | 0.011805556 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2008 | 0.07291667 | 7 | 0:15 | 0.004861111 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2008 | 0.13263889 | 13 | 0:15 | 0.00625 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2008 | 0.19791667 | 16 | 0:18 | 0.007638889 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2008 | 1.63888889 | 64 | 0:37 | 0.011805556 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2008 | 1.61041667 | 68 | 0:34 | 0.013194444 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 2.30902778 | 105 | 0:32 | 0.0125 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0.12291667 | 15 | 0:12 | 0.005555556 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0.53958333 | 68 | 0:11 | 0.004861111 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| OP-8B Number Portability Timeliness LNP | March 2009 | 800 | 800 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| Benchmark 0.95 | February 2009 | 491 | 495 | 99.19% | 0.0895 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | January 2009 | 346 | 347 | 99.71% | 0.0536 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| | December 2008 | 381 | 381 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | November 2008 | 465 | 468 | 99.36% | 0.0798 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | October 2008 | 609 | 616 | 98.86% | 0.106 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | September 2008 | 350 | 351 | 99.72% | 0.0533 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| | August 2008 | 475 | 475 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | July 2008 | 377 | 377 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | June 2008 | 431 | 431 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 630 | 630 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | April 2008 | 405 | 406 | 99.75% | 0.0496 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| OP-8C Percentage of LNP Triggers Set | March 2009 | 9724 | 9740 | 99.84% | 0.0405 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| Prior to the Frame Due Time LNP | February 2009 | 9675 | 9675 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| Benchmark 0.95 | January 2009 | 8219 | 8219 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | December 2008 | 8026 | 8028 | 99.98% | 0.0158 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | November 2008 | 8199 | 8199 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | October 2008 | 8858 | 8858 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | September 2008 | 9358 | 9359 | 99.99% | 0.0103 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | August 2008 | 9105 | 9105 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | July 2008 | 9408 | 9418 | 99.89% | 0.0326 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| | June 2008 | 9286 | 9288 | 99.98% | 0.0147 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | May 2008 | 7929 | 7929 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | April 2008 | 9269 | 9277 | 99.91% | 0.0294 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| OS-1 Speed of Answer - Operator Services | March 2009 | 0 | 0 | :00 | 0 | 6.82 | 1 | :48 | 0.00 | 0.00 |
| Parity by Design | February 2009 | 0 | 0 | :00 | 0 | 6.52 | 1 | :48 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | :00 | 0 | 5.96 | 1 | :24 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | :00 | 0 | 7.08 | 1 | :12 | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | :00 | 0 | 6.55 | 1 | :00 | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | :00 | 0 | 6.3 | 1 | :00 | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | :00 | 0 | 7.43 | 1 | :12 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | :00 | 0 | 7.53 | 1 | :12 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 8.24 | 1 | :36 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 7.23 | 1 | :12 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 6.42 | 1 | :48 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 6.66 | 1 | :24 | 0.00 | 0.00 |
| PO-15 Number of Due Date Changes per | March 2009 | 130 | 2351 | 0.06 | 0.26 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Order All Diagnostic | February 2009 | 106 | 1879 | 0.06 | 0.25 | 0 | 0 | 0.00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|-----|------|---------|------|---|---|-------|------|------|
| | January 2009 | 112 | 1627 | 0.07 | 0.27 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 124 | 1553 | 0.08 | 0.3 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 141 | 1725 | 0.08 | 0.3 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | October 2008 | 184 | 2142 | 0.09 | 0.31 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 113 | 1717 | 0.07 | 0.26 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 122 | 1888 | 0.06 | 0.25 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 144 | 2083 | 0.07 | 0.27 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 123 | 2005 | 0.06 | 0.26 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 162 | 2069 | 0.08 | 0.3 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 117 | 1859 | 0.06 | 0.27 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| PO-16 Timely Release Notifications | March 2009 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.925 | February 2009 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19A Stand-Alone Test Environment | March 2009 | 909 | 913 | 99.56% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| (SATE) Accuracy XML IMA_SATE_XML | February 2009 | 629 | 629 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Benchmark 0.95 | January 2009 | 629 | 629 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 629 | 629 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 629 | 629 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 627 | 629 | 99.68% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 621 | 629 | 98.73% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 624 | 629 | 99.21% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19A Stand-Alone Test Environment | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| (SATE) Accuracy XML Rel. 22.0 Diagnostic | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 282 | 284 | 99.30% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19A Stand-Alone Test Environment | March 2009 | 281 | 284 | 98.94% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| (SATE) Accuracy XML Rel. 23.0 Diagnostic | February 2009 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 283 | 284 | 99.65% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 282 | 284 | 99.30% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|----------------|---------|------|---------|---|---|---|-------|------|------|
| | August 2008 | 282 | 284 | 99.30% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 Diagnostic | March 2009 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 284 | 284 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 283 | 284 | 99.65% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic | March 2009 | 60 | 61 | 98.36% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 61 | 61 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 61 | 61 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 61 | 61 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 61 | 61 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 61 | 61 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 60 | 61 | 98.36% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 60 | 61 | 98.36% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95 | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 163 | 165 | 98.79% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10 | March 2009 | 5476.44 | 2913 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 5170 | 2750 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 6409.53 | 3321 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 5709.11 | 3053 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 5697.18 | 3063 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 5784.96 | 3013 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 5821.45 | 3365 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 5920 | 3200 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 6170.16 | 3282 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 4895.1 | 2590 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 5697.18 | 3063 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 5041.4 | 2770 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|--|---------------|---------|------|------|------|---|-----|------|------|------|
| PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic | March 2009 | 291.3 | 2913 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | February 2009 | 275 | 2750 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2009 | 332.1 | 3321 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 305.3 | 3053 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 306.3 | 3063 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 301.3 | 3013 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 302.85 | 3365 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 320 | 3200 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 328.2 | 3282 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 259 | 2590 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 336.93 | 3063 | :24 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 277 | 2770 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic | March 2009 | 5185.14 | 2913 | :12 | 0.56 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 4895 | 2750 | :12 | 0.76 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2009 | | 6077.43 | 3321 | :12 | 0.95 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2008 | | 5403.81 | 3053 | :48 | 0.83 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2008 | | 5390.88 | 3063 | :24 | 0.71 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | | 5483.66 | 3013 | :48 | 0.7 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2008 | | 5518.6 | 3365 | :36 | 0.61 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2008 | | 5600 | 3200 | :00 | 0.6 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2008 | | 5841.96 | 3282 | :12 | 0.57 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2008 | | 4636.1 | 2590 | :36 | 0.52 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2008 | | 5360.25 | 3063 | :00 | 0.5 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2008 | | 4764.4 | 2770 | :48 | 0.56 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30 | | March 2009 | 2442.49 | 662 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 2272.42 | 604 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 2674.66 | 727 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 2716.57 | 709 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 2541.99 | 659 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 2605.61 | 658 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 2552.43 | 749 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 2726 | 707 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 2745.13 | 723 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 2116.33 | 562 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 2382.07 | 641 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 1972.76 | 620 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic | March 2009 | 66.78 | 662 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 60.66 | 604 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2009 | | 73.03 | 727 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2008 | | 71.26 | 709 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2008 | | 66.39 | 659 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | | 66.28 | 658 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2008 | | 67.2 | 749 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2008 | | 71.34 | 707 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2008 | | 72.55 | 723 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2008 | | 56.48 | 562 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2008 | | 65.16 | 641 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2008 | | 62.33 | 620 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic | | March 2009 | 2375.71 | 662 | :36 | 1.34 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 2211.76 | 604 | :24 | 0.76 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 2601.63 | 727 | :12 | 0.72 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 2645.31 | 709 | :12 | 1.92 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 2475.6 | 659 | :24 | 0.92 | 0 | 0 | :00 | 0.00 | 0.00 | |

| | | | | | | | | | | |
|--------------------------------------|--------------------------|----------------|----------|------|------|------|---|-----|------|------|
| | October 2008 | 2539.33 | 658 | :24 | 1.08 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 2485.23 | 749 | :48 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 2654.66 | 707 | :00 | 0.93 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 2672.58 | 723 | :00 | 0.7 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 2059.85 | 562 | :48 | 0.72 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 2316.91 | 641 | :24 | 0.79 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 1910.43 | 620 | :12 | 0.78 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-2 Total | Pre-Order Response Times | March 2009 | 27423.69 | 5260 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Service Availability) IMA Aggregate | | February 2009 | 24980.84 | 4981 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| Benchmark 25 | | January 2009 | 28871.8 | 5901 | :36 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | December 2008 | 43326.45 | 5693 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | November 2008 | 38369.77 | 5423 | :12 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | October 2008 | 41355.24 | 5328 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | September 2008 | 43316.87 | 6126 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | August 2008 | 44127.25 | 5672 | :12 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | July 2008 | 41324.83 | 5393 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | June 2008 | 30540.95 | 4490 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | May 2008 | 35958.52 | 5414 | :36 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | April 2008 | 32952.98 | 4990 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-2(a) | Pre-Order Response Times | March 2009 | 810.2 | 5260 | :00 | 0.01 | 0 | :00 | 0.00 | 0.00 |
| (Service Availability) IMA Request | | February 2009 | 759.67 | 4981 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| Diagnostic | | January 2009 | 901.38 | 5901 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | December 2008 | 880.17 | 5693 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | November 2008 | 838.68 | 5423 | :00 | 0.01 | 0 | :00 | 0.00 | 0.00 |
| | | October 2008 | 820.64 | 5328 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | September 2008 | 842.87 | 6126 | :36 | 0.02 | 0 | :00 | 0.00 | 0.00 |
| | | August 2008 | 875.65 | 5672 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | July 2008 | 831.59 | 5393 | :00 | 0.01 | 0 | :00 | 0.00 | 0.00 |
| | | June 2008 | 715.91 | 4490 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | May 2008 | 878.77 | 5414 | :24 | 0.03 | 0 | :00 | 0.00 | 0.00 |
| | | April 2008 | 797.27 | 4990 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-2(b) | Pre-Order Response Times | March 2009 | 26613.49 | 5260 | :24 | 4.08 | 0 | :00 | 0.00 | 0.00 |
| (Service Availability) IMA Response | | February 2009 | 24221.17 | 4981 | :24 | 4.02 | 0 | :00 | 0.00 | 0.00 |
| Diagnostic | | January 2009 | 27970.42 | 5901 | :36 | 3.78 | 0 | :00 | 0.00 | 0.00 |
| | | December 2008 | 42446.28 | 5693 | :24 | 4.24 | 0 | :00 | 0.00 | 0.00 |
| | | November 2008 | 37531.09 | 5423 | :48 | 3.34 | 0 | :00 | 0.00 | 0.00 |
| | | October 2008 | 40534.6 | 5328 | :24 | 3.58 | 0 | :00 | 0.00 | 0.00 |
| | | September 2008 | 42474 | 6126 | :12 | 4.07 | 0 | :00 | 0.00 | 0.00 |
| | | August 2008 | 43251.6 | 5672 | :12 | 4.02 | 0 | :00 | 0.00 | 0.00 |
| | | July 2008 | 40493.24 | 5393 | :24 | 3.93 | 0 | :00 | 0.00 | 0.00 |
| | | June 2008 | 29825.04 | 4490 | :36 | 4.15 | 0 | :00 | 0.00 | 0.00 |
| | | May 2008 | 35079.75 | 5414 | :12 | 3.54 | 0 | :00 | 0.00 | 0.00 |
| | | April 2008 | 32155.71 | 4990 | :36 | 3.91 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-3 Total | Pre-Order Response Times | March 2009 | 5088.06 | 1229 | :36 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Facility Check) IMA Aggregate | | February 2009 | 4868.64 | 1176 | :36 | 0 | 0 | :00 | 0.00 | 0.00 |
| Benchmark 25 | | January 2009 | 5658.96 | 1387 | :12 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | December 2008 | 5376.28 | 1274 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | November 2008 | 5398.96 | 1244 | :36 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | October 2008 | 5578.04 | 1262 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | September 2008 | 5361.8 | 1411 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | August 2008 | 5745.6 | 1330 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | July 2008 | 6156 | 1368 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | June 2008 | 4468.92 | 1002 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|----------|------|-----|------|---|---|-----|------|------|
| | May 2008 | 5493.18 | 1218 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 5361.12 | 1168 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic | March 2009 | 122.9 | 1229 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 117.6 | 1176 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 138.7 | 1387 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 127.4 | 1274 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 124.4 | 1244 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 126.2 | 1262 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 126.99 | 1411 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 133 | 1330 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 136.8 | 1368 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 100.2 | 1002 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 121.8 | 1218 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 116.8 | 1168 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic | March 2009 | 4965.16 | 1229 | :36 | 1.52 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 4751.04 | 1176 | :36 | 1.43 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 5520.26 | 1387 | :12 | 1.5 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 5248.88 | 1274 | :48 | 1.72 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 5274.56 | 1244 | :36 | 1.91 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 5451.84 | 1262 | :48 | 1.73 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 5234.81 | 1411 | :24 | 1.57 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 5612.6 | 1330 | :48 | 1.92 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 6019.2 | 1368 | :00 | 2.5 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 4368.72 | 1002 | :24 | 1.59 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 5371.38 | 1218 | :24 | 2.17 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 5244.32 | 1168 | :36 | 1.57 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10 | March 2009 | 26694.39 | 7727 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 26048.94 | 7572 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 30770.19 | 8982 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 29171.86 | 8659 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 28234.74 | 8224 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 29059.28 | 8138 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 28006.38 | 9283 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 28982.21 | 8553 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 30599.22 | 9032 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 23071.16 | 6915 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 27023.79 | 8308 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 24781.64 | 7566 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic | March 2009 | 1733.53 | 7727 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 1693.26 | 7572 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 2006.3 | 8982 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 1930.44 | 8659 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 1851.68 | 8224 | :12 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 1831.82 | 8138 | :12 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 1865.14 | 9283 | :00 | 0.04 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 1935.15 | 8553 | :12 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 2021.35 | 9032 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 1500.02 | 6915 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 1842.25 | 8308 | :48 | 0.11 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 1625.52 | 7566 | :24 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic | March 2009 | 24960.86 | 7727 | :12 | 1.4 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 24355.68 | 7572 | :48 | 1.63 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 28763.89 | 8982 | :00 | 0.9 | 0 | 0 | :00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|--|---------------|---------|------|------|------|---|-----|------|------|------|
| | December 2008 | 27241.42 | 8659 | :00 | 1.24 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 26383.06 | 8224 | :24 | 1.13 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 27227.46 | 8138 | :00 | 1.2 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 26141.24 | 9283 | :48 | 0.95 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 27047.06 | 8553 | :24 | 1.43 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 28577.87 | 9032 | :24 | 1.07 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 21571.14 | 6915 | :48 | 1.55 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 25181.54 | 8308 | :12 | 0.87 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 23156.12 | 7566 | :24 | 1.33 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5 | March 2009 | 3278.91 | 1078 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | February 2009 | 3131 | 1044 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2009 | 3870.64 | 1224 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 3482.22 | 1172 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 3315.8 | 1102 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 3685.39 | 1152 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 3746.78 | 1441 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 3958.98 | 1339 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 4282.24 | 1402 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 2969.54 | 1010 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 3398.8 | 1135 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 3172.72 | 1159 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic | March 2009 | 99.69 | 1078 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 96.11 | 1044 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2009 | | 112.6 | 1224 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2008 | | 108.99 | 1172 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2008 | | 101.51 | 1102 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | | 106.23 | 1152 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2008 | | 118.46 | 1441 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2008 | | 123.45 | 1339 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2008 | | 129.28 | 1402 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2008 | | 93.43 | 1010 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2008 | | 109.45 | 1135 | :00 | 0.05 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2008 | | 107.19 | 1159 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic | | March 2009 | 3179.22 | 1078 | :00 | 5.94 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 3034.89 | 1044 | :24 | 5.94 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 3758.04 | 1224 | :48 | 6.97 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 3373.23 | 1172 | :12 | 6.39 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 3214.29 | 1102 | :48 | 6.17 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 3579.16 | 1152 | :24 | 5.95 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 3628.32 | 1441 | :48 | 5.79 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 3835.53 | 1339 | :24 | 4.5 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 4152.96 | 1402 | :24 | 5.21 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 2876.11 | 1010 | :00 | 5.22 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 3289.35 | 1135 | :00 | 5.59 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 3065.53 | 1159 | :36 | 6 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10 | March 2009 | 5836.55 | 1935 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 5840.8 | 1869 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2009 | | 6878.85 | 2213 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2008 | | 6492.72 | 2113 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2008 | | 6342.07 | 2010 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | | 6514.8 | 2016 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2008 | | 6252.66 | 2223 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2008 | | 6849.45 | 2090 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |

| | | | | | | | | | | |
|--|----------------|----------|------|-----|------|---|---|-----|------|------|
| | July 2008 | 7178.16 | 2164 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 4879.48 | 1494 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 5979.42 | 1869 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 5734.78 | 1817 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-6(a) Pre-Order Response Times | March 2009 | 196.21 | 1935 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| (TN Reservation) IMA Request Diagnostic | February 2009 | 189.69 | 1869 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 224.04 | 2213 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 214.99 | 2113 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 203.41 | 2010 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 204.64 | 2016 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 201.02 | 2223 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 212.34 | 2090 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 220.54 | 2164 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 151.48 | 1494 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 193.66 | 1869 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 183.61 | 1817 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-6(b) Pre-Order Response Times | March 2009 | 4785.26 | 1935 | :48 | 0.69 | 0 | 0 | :00 | 0.00 | 0.00 |
| (TN Reservation) IMA Response Diagnostic | February 2009 | 4829.75 | 1869 | :12 | 0.75 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 5671.58 | 2213 | :24 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 5359.33 | 2113 | :36 | 0.97 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 5207.67 | 2010 | :36 | 0.86 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 5310.28 | 2016 | :12 | 0.84 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 5144.2 | 2223 | :24 | 0.92 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 5679.95 | 2090 | :48 | 0.86 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 5964.63 | 2164 | :24 | 0.79 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 4055.91 | 1494 | :24 | 0.76 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 4959.36 | 1869 | :00 | 0.74 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 4801.85 | 1817 | :36 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-6(c) Pre-Order Response Times | March 2009 | 855.08 | 1935 | :36 | 0.26 | 0 | 0 | :00 | 0.00 | 0.00 |
| (TN Reservation) IMA Accept Diagnostic | February 2009 | 821.36 | 1869 | :36 | 0.28 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 983.23 | 2213 | :36 | 0.26 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 918.4 | 2113 | :12 | 0.45 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 930.99 | 2010 | :24 | 0.44 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 999.88 | 2016 | :00 | 0.58 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 907.44 | 2223 | :24 | 0.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 957.16 | 2090 | :24 | 0.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 992.99 | 2164 | :24 | 0.31 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 672.09 | 1494 | :00 | 0.31 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 826.4 | 1869 | :36 | 0.22 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 749.32 | 1817 | :24 | 0.2 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-7 Total Pre-Order Response Times | March 2009 | 12707.2 | 1463 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Loop Qualification Tools) IMA Aggregate | February 2009 | 12660.08 | 1463 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| Benchmark 20 | January 2009 | 14106.13 | 1675 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 12519.19 | 1580 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 12626.17 | 1558 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 11681.53 | 1512 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 14136.58 | 1832 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 12988.79 | 1567 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 13968.53 | 1642 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 9793.71 | 1214 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 12301.03 | 1548 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 11029.63 | 1402 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-7(a) Pre-Order Response Times | March 2009 | 182.99 | 1463 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|---|---------------|----------|------|------|------|-----|------|------|------|------|
| (Loop Qualification Tools) IMA Request Diagnostic | February 2009 | 182.76 | 1463 | :48 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2009 | 208.84 | 1675 | :48 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 205.77 | 1580 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 201 | 1558 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 195.45 | 1512 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 210.94 | 1832 | :48 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 203.01 | 1567 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 211.79 | 1642 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 176.06 | 1214 | :00 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 228.7 | 1548 | :00 | 0.1 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 203.65 | 1402 | :00 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-7(b) Pre-Order Response Times | March 2009 | 12524.21 | 1463 | :24 | 6.98 | 0 | 0 | :00 | 0.00 | 0.00 |
| | (Loop Qualification Tools) IMA Response Diagnostic | February 2009 | 12477.32 | 1463 | :12 | 5.9 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2009 | | 13897.29 | 1675 | :00 | 6.18 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2008 | | 12313.42 | 1580 | :36 | 5.91 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2008 | | 12425.17 | 1558 | :12 | 5.72 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | | 11486.08 | 1512 | :00 | 6.24 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2008 | | 13925.64 | 1832 | :00 | 6.73 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2008 | | 12785.78 | 1567 | :24 | 5.23 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2008 | | 13756.74 | 1642 | :12 | 7.09 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2008 | | 9617.65 | 1214 | :48 | 5.23 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2008 | | 12072.33 | 1548 | :00 | 6.21 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2008 | | 10825.98 | 1402 | :48 | 6.2 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-9 Total Pre-Order Response Times | | March 2009 | 6117.91 | 870 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Connecting Facility Assignment) IMA Aggregate Benchmark 25 | | February 2009 | 5256.67 | 775 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 7116.3 | 970 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 6087.31 | 931 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 6285.94 | 913 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2008 | 6529.77 | 858 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2008 | 6146.34 | 967 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2008 | 7351.27 | 958 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2008 | 7149.33 | 980 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2008 | 5950.52 | 827 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2008 | 5592.08 | 867 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2008 | 5051.56 | 795 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic | March 2009 | 88.56 | 870 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | February 2009 | 78.01 | 775 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2009 | | 97.88 | 970 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2008 | | 94.16 | 931 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2008 | | 92.84 | 913 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | | 86.48 | 858 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2008 | | 87.41 | 967 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2008 | | 97.45 | 958 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2008 | | 98.57 | 980 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2008 | | 83.34 | 827 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2008 | | 88.82 | 867 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2008 | | 80.23 | 795 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic | | March 2009 | 6029.35 | 870 | :12 | 4.84 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 5178.66 | 775 | :12 | 3.13 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2009 | 7018.42 | 970 | :36 | 6.31 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2008 | 5993.15 | 931 | :36 | 2.51 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2008 | 6193.1 | 913 | :12 | 4.23 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2008 | 6443.29 | 858 | :24 | 6.33 | 0 | 0 | :00 | 0.00 | 0.00 | | |

| | | | | | | | | | | |
|---|----------------|----------|------|-----|-------|---|---|-----|------|------|
| | September 2008 | 6058.93 | 967 | :48 | 4.34 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 7253.82 | 958 | :48 | 6.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 7050.76 | 980 | :36 | 5.37 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 5867.18 | 827 | :36 | 5.62 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 5503.26 | 867 | :00 | 3.89 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 4971.33 | 795 | :00 | 2.56 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10 | March 2009 | 13940.16 | 4468 | :48 | 2.17 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 12948.7 | 4177 | :00 | 1.2 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 14262.66 | 4661 | :24 | 0.97 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 14336.64 | 4716 | :36 | 2.19 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 14356.65 | 4235 | :36 | 3.66 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 12861.17 | 4109 | :12 | 1.22 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 14250.89 | 4553 | :12 | 0.89 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 13923 | 4550 | :24 | 1.34 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30 | March 2009 | 3273.3 | 864 | :36 | 2.75 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 3213.51 | 793 | :00 | 4.63 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 3494.66 | 901 | :12 | 3.90 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 3503.34 | 884 | :24 | 3.91 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 3485.52 | 816 | :48 | 4.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 2980.76 | 768 | :12 | 3.18 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 3320.11 | 846 | :48 | 4.03 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 3475.64 | 873 | :12 | 4.70 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25 | March 2009 | 30159.93 | 5312 | :12 | 4.42 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 27233.72 | 4948 | :00 | 4.38 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 28872.17 | 5543 | :24 | 3.88 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 49759.5 | 5542 | :12 | 4.58 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 44168.17 | 5013 | :24 | 3.84 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 43175.43 | 4847 | :24 | 3.83 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 46985.05 | 5338 | :00 | 3.95 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 49037.79 | 5394 | :36 | 4.30 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0.00 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25 | March 2009 | 6721.05 | 1211 | :00 | 8.57 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 6439.68 | 1118 | :24 | 8.78 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 6573.15 | 1215 | :24 | 7.66 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 7106.4 | 1316 | :00 | 8.3 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 7526.4 | 1176 | :00 | 11.49 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 6088.3 | 1070 | :36 | 7.71 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 7469.53 | 1247 | :36 | 7.64 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 8529.24 | 1258 | :12 | 9.88 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|----------------|----------|------|-----|------|---|---|---|-----|------|------|
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10 | March 2009 | 17264.42 | 7624 | :24 | 2.31 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 16735.59 | 7113 | :00 | 2.72 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 17357.25 | 7957 | :12 | 1.08 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 16888.53 | 7990 | :24 | 1.44 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 17450.99 | 7262 | :00 | 4.02 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 16323.56 | 6957 | :00 | 1.89 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 16812.25 | 7708 | :12 | 1.77 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 19257.13 | 7741 | :36 | 3.84 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5 | March 2009 | 5490.12 | 1924 | :00 | 8 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 5067.79 | 1786 | :36 | 6.83 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 6031.5 | 1920 | :36 | 8.79 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 5326.55 | 1936 | :00 | 7.5 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 5692.89 | 1737 | :12 | 8.04 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 5185.23 | 1674 | :00 | 7.8 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 4485.19 | 1845 | :12 | 6.61 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 5509.17 | 1794 | :48 | 8.11 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10 | March 2009 | 8996.4 | 3667 | :00 | 1.64 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 8440.54 | 3424 | :48 | 0.97 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 9266.1 | 3805 | :36 | 0.77 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 9542.23 | 3862 | :48 | 1.06 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 8813.66 | 3547 | :12 | 1.04 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 8842.54 | 3315 | :48 | 2.26 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 9472.8 | 3742 | :12 | 2.48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 9767.36 | 3713 | :12 | 1.66 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20 | March 2009 | 43747.81 | 3751 | :24 | 5.99 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 41796.59 | 3497 | :00 | 7 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 44902.31 | 3911 | :12 | 5.42 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 45558.15 | 3914 | :36 | 6.48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2008 | 40314.99 | 3483 | :48 | 6.51 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 36571.36 | 3395 | :48 | 6.8 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 45339.04 | 3779 | :00 | 6.43 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 49114.25 | 3790 | :24 | 7.68 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25 | March 2009 | 5666.65 | 1063 | :12 | 1.53 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2009 | 5377.15 | 988 | :36 | 1.33 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2009 | 5996.07 | 1109 | :24 | 2.21 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2008 | 5990.96 | 1103 | :12 | 2.52 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|---------|-------|---------|--------|---|---|-------|------|--------|
| | November 2008 | 5384.26 | 963 | :36 | 2.89 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2008 | 4937.36 | 974 | :48 | 1.75 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2008 | 5129.05 | 1061 | :12 | 2.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2008 | 5534.22 | 1092 | :48 | 3.55 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-20 Manual Service Order Accuracy | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Resale & UNE-P (POTS) Benchmark 0.95 | February 2009 | 91 | 91 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 107 | 108 | 99.07% | 0.0958 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | December 2008 | 95 | 98 | 96.94% | 0.1723 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| | November 2008 | 99 | 100 | 99.00% | 0.0995 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | October 2008 | 85 | 86 | 98.84% | 0.1072 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | September 2008 | 106 | 108 | 98.15% | 0.1348 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | August 2008 | 76 | 80 | 95.00% | 0.2179 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 56 | 57 | 98.25% | 0.1313 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-20 Manual Service Order Accuracy | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loops Benchmark 0.95 | February 2009 | 593 | 595 | 99.66% | 0.0579 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| | January 2009 | 410 | 412 | 99.51% | 0.0695 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | December 2008 | 395 | 402 | 98.26% | 0.1308 | 0 | 0 | 0.00% | 0.00 | (0.10) |
| | November 2008 | 373 | 374 | 99.73% | 0.0516 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| | October 2008 | 520 | 523 | 99.43% | 0.0755 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | September 2008 | 435 | 436 | 99.77% | 0.0478 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| | August 2008 | 542 | 546 | 99.27% | 0.0853 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | July 2008 | 538 | 542 | 99.26% | 0.0856 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-2A Electronic Flow-through for LSRs | March 2009 | 10486 | 11694 | 89.67% | 0.3044 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| received via IMA LNP Diagnostic | February 2009 | 10083 | 11142 | 90.50% | 0.2933 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 11589 | 12609 | 91.91% | 0.2727 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 10968 | 11888 | 92.26% | 0.2672 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 9513 | 10606 | 89.69% | 0.304 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 10494 | 11679 | 89.85% | 0.3019 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 10124 | 11253 | 89.97% | 0.3004 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 10853 | 11982 | 90.58% | 0.2921 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-2A Electronic Flow-through for LSRs | March 2009 | 154 | 193 | 79.79% | 0.4015 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| received via IMA Resale Aggregate W/O | February 2009 | 180 | 285 | 63.16% | 0.4824 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| UNE-P-POTS Diagnostic | January 2009 | 176 | 273 | 64.47% | 0.4786 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 157 | 263 | 59.70% | 0.4905 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 140 | 242 | 57.85% | 0.4938 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 125 | 223 | 56.05% | 0.4963 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 147 | 251 | 58.57% | 0.4926 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 95 | 184 | 51.63% | 0.4997 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|---|------------|-------|--------|-------------|-------------|---|-------|-------|--------|
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic | March 2009 | 1896 | 2585 | 73.35% | 0.4421 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1855 | 2833 | 65.48% | 0.4754 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1773 | 2438 | 72.72% | 0.4454 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1853 | 2503 | 74.03% | 0.4385 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1466 | 2036 | 72.00% | 0.449 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1939 | 2646 | 73.28% | 0.4425 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1799 | 2607 | 69.01% | 0.4625 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 1963 | 2656 | 73.91% | 0.4391 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic | March 2009 | 234 | 298 | 78.52% | 0.4107 | 0 | 0 | 0.00% | 0.00 |
| February 2009 | | 137 | 193 | 70.98% | 0.4538 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 189 | 234 | 80.77% | 0.3941 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 224 | 273 | 82.05% | 0.3838 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| November 2008 | | 269 | 319 | 84.33% | 0.3636 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| October 2008 | | 573 | 626 | 91.53% | 0.2784 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| September 2008 | | 423 | 486 | 87.04% | 0.3359 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| August 2008 | | 34 | 44 | 77.27% | 0.4191 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95 | | March 2009 | 10486 | 10574 | 99.17% | 0.0908 | 0 | 0 | 0.00% | 0.00 |
| | February 2009 | 10083 | 10175 | 99.10% | 0.0947 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | January 2009 | 11589 | 11718 | 98.90% | 0.1043 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | December 2008 | 10968 | 11038 | 99.37% | 0.0794 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | November 2008 | 9513 | 9653 | 98.55% | 0.1196 | 0 | 0 | 0.00% | 0.00 | (0.11) |
| | October 2008 | 10494 | 10586 | 99.13% | 0.0928 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | September 2008 | 10124 | 10229 | 98.97% | 0.1008 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | August 2008 | 10853 | 10972 | 98.92% | 0.1036 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95 | March 2009 | 154 | 155 | 99.35% | 0.0801 | 0 | 0 | 0.00% | 0.00 |
| February 2009 | | 180 | 186 | 96.77% | 0.1767 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| January 2009 | | 176 | 180 | 97.78% | 0.1474 | 0 | 0 | 0.00% | 0.00 | (0.09) |
| December 2008 | | 157 | 158 | 99.37% | 0.0793 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| November 2008 | | 140 | 147 | 95.24% | 0.213 | 0 | 0 | 0.00% | 0.00 | (0.01) |
| October 2008 | | 125 | 129 | 96.90% | 0.1733 | 0 | 0 | 0.00% | 0.00 | (0.06) |
| September 2008 | | 147 | 150 | 98.00% | 0.14 | 0 | 0 | 0.00% | 0.00 | (0.09) |
| August 2008 | | 95 | 96 | 98.96% | 0.1015 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled | | March 2009 | 1896 | 1976 | 95.95% | 0.197094907 | 0 | 0 | 0.00% | 0.00 |
| | February 2009 | 1855 | 1894 | 97.94% | 0.142002315 | 0 | 0 | 0.00% | 0.00 | (0.46) |

| | | | | | | | | | | |
|--|--|---------------|-------|-------------|-------------|--------|-------|-------|--------|--------|
| Loop Aggregate Benchmark 0.85 | January 2009 | 1773 | 1819 | 97.47% | 0.157002315 | 0 | 0 | 0.00% | 0.00 | (0.44) |
| | December 2008 | 1853 | 1901 | 97.48% | 0.156898148 | 0 | 0 | 0.00% | 0.00 | (0.44) |
| | November 2008 | 1466 | 1502 | 97.60% | 0.152905093 | 0 | 0 | 0.00% | 0.00 | (0.44) |
| | October 2008 | 1939 | 2001 | 96.90% | 0.173298611 | 0 | 0 | 0.00% | 0.00 | (0.42) |
| | September 2008 | 1799 | 1863 | 96.56% | 0.182094907 | 0 | 0 | 0.00% | 0.00 | (0.41) |
| | August 2008 | 1963 | 2049 | 95.80% | 0.200497685 | 0 | 0 | 0.00% | 0.00 | (0.38) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2009 | 234 | 248 | 94.35% | 0.2308 | 0 | 0 | 0.00% | 0.00 | 0.02 |
| | February 2009 | 137 | 140 | 97.86% | 0.1448 | 0 | 0 | 0.00% | 0.00 | (0.09) |
| | January 2009 | 189 | 190 | 99.47% | 0.0724 | 0 | 0 | 0.00% | 0.00 | (0.14) |
| | PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95 | December 2008 | 224 | 227 | 98.68% | 0.1142 | 0 | 0 | 0.00% | 0.00 |
| November 2008 | | 269 | 270 | 99.63% | 0.0607 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| October 2008 | | 573 | 575 | 99.65% | 0.0589 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| September 2008 | | 423 | 428 | 98.83% | 0.1075 | 0 | 0 | 0.00% | 0.00 | (0.12) |
| August 2008 | | 34 | 34 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| March 2009 | | 11.3409722 | 20 | 13:37 | 0.406944444 | 0 | 0 | 0:00 | 0.00 | (1.30) |
| February 2009 | | 5.53472222 | 8 | 16:36 | 0.623611111 | 0 | 0 | 0:00 | 0.00 | (0.92) |
| January 2009 | | 2.72361111 | 8 | 8:10 | 0.359027778 | 0 | 0 | 0:00 | 0.00 | (1.98) |
| December 2008 | | 4.88958333 | 8 | 14:40 | 0.3625 | 0 | 0 | 0:00 | 0.00 | (1.17) |
| November 2008 | | 2.36666667 | 4 | 14:12 | 0.355555556 | 0 | 0 | 0:00 | 0.00 | (1.23) |
| October 2008 | 3.26875 | 9 | 8:43 | 0.338888889 | 0 | 0 | 0:00 | 0.00 | (1.91) | |
| September 2008 | 0.44236111 | 5 | 2:07 | 0.054166667 | 0 | 0 | 0:00 | 0.00 | (2.73) | |
| August 2008 | 2.92152778 | 7 | 10:01 | 0.447916667 | 0 | 0 | 0:00 | 0.00 | (1.75) | |
| July 2008 | 3.31597222 | 8 | 9:57 | 0.365277778 | 0 | 0 | 0:00 | 0.00 | (1.76) | |
| June 2008 | 2.2125 | 8 | 6:38 | 0.367361111 | 0 | 0 | 0:00 | 0.00 | (2.17) | |
| May 2008 | 1.73958333 | 3 | 13:55 | 0.384722222 | 0 | 0 | 0:00 | 0.00 | (1.26) | |
| April 2008 | 0.11111111 | 2 | 1:20 | 0.047222222 | 0 | 0 | 0:00 | 0.00 | (2.83) | |
| PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1 | March 2009 | 32.1270833 | 331 | 2:20 | 0.091666667 | 0 | 0 | 0:00 | 0.00 | (2.42) |
| | February 2009 | 38.2368056 | 363 | 2:32 | 0.125694444 | 0 | 0 | 0:00 | 0.00 | (2.37) |
| | January 2009 | 55.1493056 | 412 | 3:13 | 0.164583333 | 0 | 0 | 0:00 | 0.00 | (2.20) |
| | December 2008 | 43.3048611 | 324 | 3:12 | 0.177777778 | 0 | 0 | 0:00 | 0.00 | (2.20) |
| | November 2008 | 34.9368056 | 323 | 2:36 | 0.149305556 | 0 | 0 | 0:00 | 0.00 | (2.35) |
| | October 2008 | 36.68125 | 370 | 2:23 | 0.136111111 | 0 | 0 | 0:00 | 0.00 | (2.41) |
| | September 2008 | 46.4319444 | 361 | 3:05 | 0.93125 | 0 | 0 | 0:00 | 0.00 | (2.23) |
| | August 2008 | 23.0569444 | 311 | 1:47 | 0.083333333 | 0 | 0 | 0:00 | 0.00 | (2.56) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2009 | 1216 | 40608 | 2.99% | 0.1704 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1108 | 37004 | 2.99% | 0.1704 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | 1319 | 40573 | 3.25% | 0.1773 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| December 2008 | 1024 | 38770 | 2.64% | 0.1604 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| November 2008 | 1111 | 36841 | 3.02% | 0.171 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| October 2008 | 1170 | 45237 | 2.59% | 0.1587 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| September 2008 | 1321 | 44111 | 2.99% | 0.1704 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic | March 2009 | 1216 | 40608 | 2.99% | 0.1704 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1108 | 37004 | 2.99% | 0.1704 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 1319 | 40573 | 3.25% | 0.1773 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 1024 | 38770 | 2.64% | 0.1604 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 1111 | 36841 | 3.02% | 0.171 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 1170 | 45237 | 2.59% | 0.1587 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 1321 | 44111 | 2.99% | 0.1704 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | |
|---|---|------------|-------|---------|---------|-----|---|-------|-------|--------|
| | August 2008 | 1097 | 41534 | 2.64% | 0.1604 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1175 | 44583 | 2.64% | 0.1602 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 1204 | 41851 | 2.88% | 0.1672 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 1842 | 42320 | 4.35% | 0.204 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 1211 | 42808 | 2.83% | 0.1658 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic | March 2009 | 16994 | 40608 | 41.85% | 0.4933 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 15203 | 37004 | 41.08% | 0.492 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2009 | 16663 | 40573 | 41.07% | 0.492 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 15861 | 38770 | 40.91% | 0.4917 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 15253 | 36841 | 41.40% | 0.4926 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 18576 | 45237 | 41.06% | 0.4919 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 19540 | 44111 | 44.30% | 0.4967 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 17373 | 41534 | 41.83% | 0.4933 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 18329 | 44583 | 41.11% | 0.492 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 17978 | 41851 | 42.96% | 0.495 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 17858 | 42320 | 42.20% | 0.4939 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 19586 | 42808 | 45.75% | 0.4982 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic | March 2009 | 20 | 25 | 80.00% | 0.4 | 0 | 0 | 0.00% | 0.00 |
| February 2009 | | 8 | 17 | 47.06% | 0.4991 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| January 2009 | | 8 | 16 | 50.00% | 0.5 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| December 2008 | | 8 | 12 | 66.67% | 0.4714 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| November 2008 | | 4 | 7 | 57.14% | 0.4949 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| October 2008 | | 9 | 11 | 81.82% | 0.3857 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| September 2008 | | 5 | 9 | 55.56% | 0.4969 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| August 2008 | | 7 | 15 | 46.67% | 0.4989 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| July 2008 | | 8 | 15 | 53.33% | 0.4989 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| June 2008 | | 8 | 15 | 53.33% | 0.4989 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| May 2008 | | 3 | 6 | 50.00% | 0.5 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| April 2008 | | 2 | 7 | 28.57% | 0.4518 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95 | | March 2009 | 378 | 378 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 |
| | February 2009 | 314 | 314 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | January 2009 | 359 | 359 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | December 2008 | 379 | 379 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | November 2008 | 404 | 404 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | October 2008 | 685 | 685 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | September 2008 | 557 | 557 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | August 2008 | 127 | 127 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95 | March 2009 | 1483 | 1483 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 |
| February 2009 | | 1451 | 1453 | 99.86% | 0.0371 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| January 2009 | | 1385 | 1385 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| December 2008 | | 1439 | 1439 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| November 2008 | | 1100 | 1100 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| October 2008 | | 1490 | 1491 | 99.93% | 0.0259 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| September 2008 | | 1299 | 1302 | 99.77% | 0.0479 | 0 | 0 | 0.00% | 0.00 | (0.15) |
| August 2008 | | 1527 | 1527 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|--|---|---------------|-------|---------|---------|--------|---|-------|-------|--------|--------|
| PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95 | March 2009 | 9412 | 9413 | 99.99% | 0.0103 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | February 2009 | 9046 | 9051 | 99.94% | 0.0235 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | January 2009 | 10398 | 10398 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | December 2008 | 9788 | 9788 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | November 2008 | 8567 | 8567 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | October 2008 | 9439 | 9439 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | September 2008 | 8976 | 9114 | 98.49% | 0.1221 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | August 2008 | 9881 | 9881 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9 | March 2009 | 96 | 97 | 98.97% | 0.101 | 0 | 0 | 0.00% | 0.00 | (0.30) |
| | | February 2009 | 130 | 132 | 98.48% | 0.1222 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| January 2009 | | 133 | 136 | 97.79% | 0.1469 | 0 | 0 | 0.00% | 0.00 | (0.26) | |
| December 2008 | | 143 | 146 | 97.95% | 0.1419 | 0 | 0 | 0.00% | 0.00 | (0.26) | |
| November 2008 | | 143 | 143 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| October 2008 | | 153 | 157 | 97.45% | 0.1576 | 0 | 0 | 0.00% | 0.00 | (0.25) | |
| September 2008 | | 172 | 172 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| August 2008 | | 87 | 88 | 98.86% | 0.106 | 0 | 0 | 0.00% | 0.00 | (0.30) | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9 | | March 2009 | 1110 | 1131 | 98.14% | 0.135 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| | | February 2009 | 1342 | 1364 | 98.39% | 0.126 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| | January 2009 | 1014 | 1035 | 97.97% | 0.141 | 0 | 0 | 0.00% | 0.00 | (0.27) | |
| | December 2008 | 1005 | 1051 | 95.62% | 0.2046 | 0 | 0 | 0.00% | 0.00 | (0.19) | |
| | November 2008 | 918 | 935 | 98.18% | 0.1336 | 0 | 0 | 0.00% | 0.00 | (0.27) | |
| | October 2008 | 1134 | 1163 | 97.51% | 0.1559 | 0 | 0 | 0.00% | 0.00 | (0.25) | |
| | September 2008 | 1280 | 1310 | 97.71% | 0.1496 | 0 | 0 | 0.00% | 0.00 | (0.26) | |
| | August 2008 | 1110 | 1126 | 98.58% | 0.1184 | 0 | 0 | 0.00% | 0.00 | (0.29) | |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9 | March 2009 | 1138 | 1138 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | | February 2009 | 990 | 990 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| January 2009 | | 904 | 904 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| December 2008 | | 861 | 876 | 98.29% | 0.1297 | 0 | 0 | 0.00% | 0.00 | (0.28) | |
| November 2008 | | 1005 | 1005 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| October 2008 | | 1106 | 1106 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| September 2008 | | 1084 | 1084 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| August 2008 | | 1051 | 1052 | 99.90% | 0.0308 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| July 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| June 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| May 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| April 2008 | | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9 | | March 2009 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | | February 2009 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | January 2009 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | November 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) | |

| | | | | | | | | | | |
|---------------------------------------|----------------|------------|-------|---------|-------------|---|---|-------|------|--------|
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| PO-5C-(b) FOCs on Time for Manual | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| Unbundled Loop AGG-EELs Benchmark | February 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| 0.9 | January 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-5C-(c) FOCs on Time for Manual LNP | March 2009 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| Benchmark 0.9 | February 2009 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | January 2009 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | December 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | November 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | October 2008 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | September 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | August 2008 | 8 | 8 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | July 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | June 2008 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | May 2008 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| | April 2008 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.33) |
| PO-5D Firm Order Confirmations (FOCs) | March 2009 | 50 | 51 | 98.04% | 0.1386 | 0 | 0 | 0.00% | 0.00 | (0.46) |
| On Time LIS Trunk Benchmark 0.85 | February 2009 | 110 | 110 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | January 2009 | 57 | 58 | 98.28% | 0.1302 | 0 | 0 | 0.00% | 0.00 | (0.47) |
| | December 2008 | 49 | 49 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | November 2008 | 22 | 22 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | October 2008 | 52 | 53 | 98.11% | 0.1361 | 0 | 0 | 0.00% | 0.00 | (0.46) |
| | September 2008 | 94 | 95 | 98.95% | 0.1021 | 0 | 0 | 0.00% | 0.00 | (0.49) |
| | August 2008 | 73 | 73 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | July 2008 | 65 | 65 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | June 2008 | 47 | 47 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | May 2008 | 125 | 125 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| | April 2008 | 72 | 72 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.53) |
| PO-6 Work Completion Notification | March 2009 | 246.51875 | 13746 | 0.26 | 0.092361111 | 0 | 0 | 0:00 | 0.00 | (2.78) |
| Timeliness All Benchmark 0.25 | February 2009 | 221.417361 | 12827 | 0.25 | 0.08125 | 0 | 0 | 0:00 | 0.00 | (2.79) |
| | January 2009 | 205.355556 | 12237 | 0.24 | 0.060416667 | 0 | 0 | 0:00 | 0.00 | (2.80) |
| | December 2008 | 221.509028 | 12377 | 0.26 | 0.088888889 | 0 | 0 | 0:00 | 0.00 | (2.79) |
| | November 2008 | 228.922917 | 10968 | 0.30 | 0.093055556 | 0 | 0 | 0:00 | 0.00 | (2.75) |
| | October 2008 | 281.051389 | 14071 | 0.29 | 0.071527778 | 0 | 0 | 0:00 | 0.00 | (2.76) |
| | September 2008 | 269.243056 | 13363 | 0.29 | 0.079861111 | 0 | 0 | 0:00 | 0.00 | (2.76) |
| | August 2008 | 268.631944 | 13807 | 0.28 | 0.095833333 | 0 | 0 | 0:00 | 0.00 | (2.77) |
| | July 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|----------------|------|------|---------|--------|--------|--------|---------|--------|---------|
| | May 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity | March 2009 | 4500 | 4500 | 100.00% | 0 | 195504 | 195504 | 100.00% | 0.00 | 0.00 |
| | February 2009 | 3731 | 3731 | 100.00% | 0 | 178993 | 178993 | 100.00% | 0.00 | 0.00 |
| | January 2009 | 3969 | 3969 | 100.00% | 0 | 196084 | 196084 | 100.00% | 0.00 | 0.00 |
| | December 2008 | 3656 | 3656 | 100.00% | 0 | 186489 | 186489 | 100.00% | 0.00 | 0.00 |
| | November 2008 | 3945 | 3945 | 100.00% | 0 | 157965 | 157965 | 100.00% | 0.00 | 0.00 |
| | October 2008 | 5482 | 5482 | 100.00% | 0 | 232065 | 232065 | 100.00% | 0.00 | 0.00 |
| | September 2008 | 4218 | 4218 | 100.00% | 0 | 211109 | 211109 | 100.00% | 0.00 | 0.00 |
| | August 2008 | 5343 | 5343 | 100.00% | 0 | 211597 | 211597 | 100.00% | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-8A Jeopardy Notice Interval Non-Designed Services Parity | March 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | February 2009 | 5 | 1 | 5.00 | 0 | 69 | 56 | 1.23 | -1.27 | (1.77) |
| | January 2009 | 4 | 1 | 4.00 | 0 | 82 | 62 | 1.32 | -1.18 | (1.72) |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 3 | 1 | 3.00 | 0 | 59 | 59 | 1.00 | -2.14 | (2.30) |
| | October 2008 | 6 | 2 | 3.00 | 1.41 | 126 | 83 | 1.52 | -1.09 | (1.66) |
| | September 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity | March 2009 | 263 | 63 | 4.17 | 1.76 | 70 | 59 | 1.19 | -17.95 | (11.92) |
| | February 2009 | 288 | 66 | 4.36 | 1.94 | 69 | 56 | 1.23 | -5.87 | (4.57) |
| | January 2009 | 294 | 70 | 4.20 | 2.46 | 82 | 62 | 1.32 | -7.35 | (5.47) |
| | December 2008 | 260 | 74 | 3.51 | 2.66 | 75 | 44 | 1.70 | -3.10 | (2.88) |
| | November 2008 | 441 | 83 | 5.31 | 4.41 | 59 | 59 | 1.00 | -27.28 | (17.59) |
| | October 2008 | 375 | 99 | 3.79 | 2.21 | 126 | 83 | 1.52 | -8.04 | (5.89) |
| | September 2008 | 256 | 74 | 3.46 | 1.63 | 92 | 75 | 1.23 | -14.31 | (9.70) |
| | August 2008 | 406 | 105 | 3.87 | 1.58 | 85 | 68 | 1.25 | -7.78 | (5.73) |
| | July 2008 | 394 | 103 | 3.83 | 1.83 | 247 | 106 | 2.33 | -1.63 | (1.99) |
| | June 2008 | 355 | 91 | 3.90 | 2.36 | 108 | 81 | 1.33 | -11.96 | (8.27) |
| | May 2008 | 376 | 112 | 3.36 | 2.25 | 90 | 66 | 1.36 | -4.98 | (4.03) |
| | April 2008 | 274 | 76 | 3.61 | 2.27 | 81 | 66 | 1.23 | -7.99 | (5.86) |
| PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity | March 2009 | 11 | 3 | 3.67 | 0.58 | 70 | 59 | 1.19 | -4.56 | (3.77) |
| | February 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | January 2009 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | December 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | November 2008 | 3 | 1 | 3.00 | 0 | 59 | 59 | 1.00 | -2.14 | (2.30) |
| | October 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | September 2008 | 2 | 2 | 1.00 | 1.41 | 92 | 75 | 1.23 | 0.33 | (0.51) |
| | August 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | July 2008 | 4 | 1 | 4.00 | 0 | 247 | 106 | 2.33 | -0.25 | (1.15) |
| | June 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | May 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| | April 2008 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| PO-9A Timely Jeopardy Notices Non-Designed Services Parity | March 2009 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | February 2009 | 1 | 1 | 100.00% | 0 | 26 | 162 | 16.05% | -2.28 | (2.39) |
| | January 2009 | 1 | 3 | 33.33% | 0.4714 | 23 | 236 | 9.75% | -1.37 | (1.83) |

July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008

September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008

April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008

November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008

June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009

January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008

August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008

October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008

May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009

December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008

July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009

February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008

September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008

April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008

November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008

June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009

January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008

| | |
|--|--|
| | August 2008 July 2008 June 2008 May 2008 April 2008 |
| | March 2009 February 2009 January 2009 December 2008 November 2008 October 2008 September 2008 August 2008 July 2008 June 2008 May 2008 April 2008 |
| | March 2009 February 2009 January 2009 December 2008 November 2008 October 2008 September 2008 August 2008 July 2008 June 2008 May 2008 April 2008 |
| | March 2009 February 2009 January 2009 December 2008 November 2008 October 2008 September 2008 August 2008 July 2008 June 2008 May 2008 April 2008 |
| | March 2009 February 2009 January 2009 December 2008 November 2008 October 2008 September 2008 August 2008 July 2008 June 2008 May 2008 April 2008 |

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

March 2009
February 2009
January 2009
December 2008
November 2008

October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008

May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008
0 March 2009
February 2009
January 2009

December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008
July 2008
June 2008
May 2008
April 2008

0 March 2009
February 2009
January 2009
December 2008
November 2008
October 2008
September 2008
August 2008



July 2008
June 2008
May 2008
April 2008

| Combined | Standard | Benchmark |
|---|------------------|-----------|
| BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity | Parity | |
| BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95 | Benchmark | 0.95 |
| BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity | Parity | |
| BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity | Parity | |
| BI-2 Invoices Delivered within 10 Days All Parity by Design | Parity by Design | |
| BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Parity | Parity | |
| BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98 | Benchmark | 0.98 |
| BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95 | Benchmark | 0.95 |
| BI-4A Billing Completeness UNEs and Resale Aggregate Parity | Parity | |
| BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95 | Benchmark | 0.95 |
| BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95 | Benchmark | 0.95 |
| BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95 | Benchmark | 0.95 |
| CP-1A Scheduled Interval 90 Calender Days or Less All Benchmark 90 | Benchmark | 90 |
| CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120 | Benchmark | 120 |
| CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150 | Benchmark | 150 |
| CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9 | Benchmark | 0.9 |
| CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9 | Benchmark | 0.9 |
| CP-3 Collocation Feasibility Study Interval All Benchmark 10 | Benchmark | 10 |
| CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9 | Benchmark | 0.9 |
| DA-1 Speed of Answer - Directory Assistance Parity by Design | Parity by Design | |
| DB-1A Time to Update Databases E911 Parity by Design | Parity by Design | |
| DB-1B Time to Update Databases LIDB Parity by Design | Parity by Design | |
| DB-1C-1 Time to Update Databases Directory Listing Parity by Design | Parity by Design | |
| DB-2C-1 Accurate Database Updates Directory Listing Parity by Design | Parity by Design | |
| GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-3 Gateway Availability - EB-TA Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-4 System Availability - EXACT Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-7 Timely Outage Resolution following Software Releases Benchmark 0.95 | Benchmark | 0.95 |
| GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95 | Benchmark | 0.95 |
| GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925 | Benchmark | 0.9925 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity | Parity | |

| | | | |
|--------|--|--------|------|
| MR-10 | Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity | Parity | |
| MR-10 | Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity | Parity | |
| MR-11B | LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95 | Parity | 0.95 |
| MR-2 | Calls Answered within 20 seconds - Interconnect Repair Center All Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Basic Rate ISDN Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Centrex Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Centrex 21 Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Line Sharing Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Line Splitting Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Line Splitting Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours PBX Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | Parity | |
| MR-3A | Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | Parity | |
| MR-3B | Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3B | Out of Service Cleared within 24 Hours Centrex 21 Parity | Parity | |
| MR-3B | Out of Service Cleared within 24 Hours PBX Parity | Parity | |
| MR-3B | Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3B | Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours Line Sharing Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours Line Splitting Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours Line Splitting Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours PBX Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | Parity | |
| MR-3C | Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | Parity | |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | Parity | |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | Parity | |

| | | | |
|-------|---|--------|--------|
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop Analog | Parity | Parity |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop Analog | Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Basic Rate ISDN | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Business | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Centrex | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Centrex 21 | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Line Sharing | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Line Splitting | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Line Splitting | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours PBX | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Residence | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE - P (POTS) | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE P (Centrex 21) | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE P (Centrex) | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Business | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Centrex 21 | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours PBX | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Residence | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours UNE - P (POTS) | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Business | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Centrex 21 | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Line Sharing | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Line Splitting | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Line Splitting | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours PBX | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Residence | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE - P (POTS) | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE P (Centrex 21) | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE P (Centrex) | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop Analog | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |

| | | | |
|-------|---|------------|------------|
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - XDSL | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - XDSL | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop Analog | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours DS0 | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours DS1 | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours LIS Trunk | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours UDIT Above DS1 Level | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours UDIT DS1 | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours DS0 | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours DS1 | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours E911 | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours Frame Relay | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours ISDN Primary | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours LIS Trunk | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours UDIT Above DS1 Level | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours UDIT DS1 | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6A | Mean Time to Restore Basic Rate ISDN | Parity | Parity |
| MR-6A | Mean Time to Restore Business | Parity | Parity |
| MR-6A | Mean Time to Restore Business | Parity | Parity |
| MR-6A | Mean Time to Restore Centrex | Parity | Parity |
| MR-6A | Mean Time to Restore Centrex | Parity | Parity |
| MR-6A | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6A | Mean Time to Restore Line Sharing | Parity | Parity |
| MR-6A | Mean Time to Restore Line Sharing | Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6A | Mean Time to Restore PBX | Parity | Parity |
| MR-6A | Mean Time to Restore PBX | Parity | Parity |
| MR-6A | Mean Time to Restore Residence | Parity | Parity |
| MR-6A | Mean Time to Restore Residence | Parity | Parity |
| MR-6A | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6A | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6A | Mean Time to Restore UNE P (Centrex 21) | Parity | Parity |
| MR-6A | Mean Time to Restore UNE P (Centrex) | Parity | Parity |
| MR-6B | Mean Time to Restore Business | Parity | Parity |
| MR-6B | Mean Time to Restore Business | Parity | Parity |

| | | | |
|-------|--|------------|------------|
| MR-6B | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6B | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6B | Mean Time to Restore PBX | Parity | Parity |
| MR-6B | Mean Time to Restore Residence | Parity | Parity |
| MR-6B | Mean Time to Restore Residence | Parity | Parity |
| MR-6B | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6C | Mean Time to Restore Business | Parity | Parity |
| MR-6C | Mean Time to Restore Business | Parity | Parity |
| MR-6C | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6C | Mean Time to Restore Line Sharing | Parity | Parity |
| MR-6C | Mean Time to Restore Line Sharing | Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6C | Mean Time to Restore PBX | Parity | Parity |
| MR-6C | Mean Time to Restore Residence | Parity | Parity |
| MR-6C | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6C | Mean Time to Restore UNE P (Centrex 21) | Parity | Parity |
| MR-6C | Mean Time to Restore UNE P (Centrex) | Parity | Parity |
| MR-6D | Mean Time to Restore Dark Fiber - IOF | Parity | Parity |
| MR-6D | Mean Time to Restore DS1 | Parity | Parity |
| MR-6D | Mean Time to Restore DS1 | Parity | Parity |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS3 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore LIS Trunk | Parity | Parity |
| MR-6D | Mean Time to Restore LIS Trunk | Parity | Parity |
| MR-6D | Mean Time to Restore UDIT Above DS1 Level | Parity | Parity |
| MR-6D | Mean Time to Restore UDIT Above DS1 Level | Parity | Parity |
| MR-6D | Mean Time to Restore UDIT DS1 | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop Analog | Parity | Parity |

| | | | |
|-------|--|--------|--------|
| MR-6D | Mean Time to Restore Unbundled Loop Analog | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop ISDN Capable | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop ISDN Capable | Parity | Parity |
| MR-6E | Mean Time to Restore DS0 | Parity | Parity |
| MR-6E | Mean Time to Restore DS1 | Parity | Parity |
| MR-6E | Mean Time to Restore E911 | Parity | Parity |
| MR-6E | Mean Time to Restore Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Frame Relay | Parity | Parity |
| MR-6E | Mean Time to Restore ISDN Primary | Parity | Parity |
| MR-6E | Mean Time to Restore LIS Trunk | Parity | Parity |
| MR-6E | Mean Time to Restore LIS Trunk | Parity | Parity |
| MR-6E | Mean Time to Restore UDIT Above DS1 Level | Parity | Parity |
| MR-6E | Mean Time to Restore UDIT Above DS1 Level | Parity | Parity |
| MR-6E | Mean Time to Restore UDIT DS1 | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop Analog | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop Analog | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop ISDN Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop ISDN Capable | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Basic Rate ISDN | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Business | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Centrex | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Centrex 21 | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Line Sharing | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Line Sharing | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Line Splitting | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Line Splitting | Parity | Parity |
| MR-7A | Repair Repeat Report Rate PBX | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Residence | Parity | Parity |
| MR-7A | Repair Repeat Report Rate UNE - P (POTS) | Parity | Parity |
| MR-7A | Repair Repeat Report Rate UNE P (Centrex 21) | Parity | Parity |
| MR-7A | Repair Repeat Report Rate UNE P (Centrex) | Parity | Parity |
| MR-7B | Repair Repeat Report Rate Business | Parity | Parity |
| MR-7B | Repair Repeat Report Rate Centrex 21 | Parity | Parity |
| MR-7B | Repair Repeat Report Rate PBX | Parity | Parity |
| MR-7B | Repair Repeat Report Rate Residence | Parity | Parity |

| | | |
|-------|--|------------|
| MR-7B | Repair Repeat Report Rate UNE - P (POTS) Parity | Parity |
| MR-7B | Repair Repeat Report Rate UNE P (Centrex) Parity | Parity |
| MR-7C | Repair Repeat Report Rate Business Parity | Parity |
| MR-7C | Repair Repeat Report Rate Centrex 21 Parity | Parity |
| MR-7C | Repair Repeat Report Rate Line Sharing Parity | Parity |
| MR-7C | Repair Repeat Report Rate Line Sharing Parity | Parity |
| MR-7C | Repair Repeat Report Rate Line Splitting Parity | Parity |
| MR-7C | Repair Repeat Report Rate Line Splitting Parity | Parity |
| MR-7C | Repair Repeat Report Rate PBX Parity | Parity |
| MR-7C | Repair Repeat Report Rate Residence Parity | Parity |
| MR-7C | Repair Repeat Report Rate UNE - P (POTS) Parity | Parity |
| MR-7C | Repair Repeat Report Rate UNE P (Centrex 21) Parity | Parity |
| MR-7C | Repair Repeat Report Rate UNE P (Centrex) Parity | Parity |
| MR-7D | Repair Repeat Report Rate Dark Fiber - IOF Parity | Parity |
| MR-7D | Repair Repeat Report Rate DS1 Parity | Parity |
| MR-7D | Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| MR-7D | Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity | Parity |
| MR-7D | Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic | Diagnostic |
| MR-7D | Repair Repeat Report Rate LIS Trunk Parity | Parity |
| MR-7D | Repair Repeat Report Rate UDIT Above DS1 Level Parity | Parity |
| MR-7D | Repair Repeat Report Rate UDIT DS1 Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop Analog Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity | Parity |
| MR-7E | Repair Repeat Report Rate DS0 Parity | Parity |
| MR-7E | Repair Repeat Report Rate DS1 Parity | Parity |
| MR-7E | Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity | Parity |
| MR-7E | Repair Repeat Report Rate Frame Relay Parity | Parity |
| MR-7E | Repair Repeat Report Rate ISDN Primary Parity | Parity |
| MR-7E | Repair Repeat Report Rate LIS Trunk Parity | Parity |
| MR-7E | Repair Repeat Report Rate UDIT Above DS1 Level Parity | Parity |
| MR-7E | Repair Repeat Report Rate UDIT DS1 Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop Analog Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity | Parity |

| | | | |
|-------|--|------------|------------|
| MR-8 | Trouble Rate Basic Rate ISDN | Parity | Parity |
| MR-8 | Trouble Rate Business | Parity | Parity |
| MR-8 | Trouble Rate Centrex | Parity | Parity |
| MR-8 | Trouble Rate Centrex 21 | Parity | Parity |
| MR-8 | Trouble Rate Dark Fiber - IOF | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate Dark Fiber - Loop | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate DS0 | Parity | Parity |
| MR-8 | Trouble Rate DS1 | Parity | Parity |
| MR-8 | Trouble Rate DS3 | Parity | Parity |
| MR-8 | Trouble Rate E911 | Parity | Parity |
| MR-8 | Trouble Rate Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-8 | Trouble Rate Enhanced Extended Loops - DS3 Capable | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate Frame Relay | Parity | Parity |
| MR-8 | Trouble Rate ISDN Primary | Parity | Parity |
| MR-8 | Trouble Rate Line Sharing | Parity | Parity |
| MR-8 | Trouble Rate Line Splitting | Parity | Parity |
| MR-8 | Trouble Rate Line Splitting | Parity | Parity |
| MR-8 | Trouble Rate LIS Trunk | Parity | Parity |
| MR-8 | Trouble Rate PBX | Parity | Parity |
| MR-8 | Trouble Rate Residence | Parity | Parity |
| MR-8 | Trouble Rate Sub-Loop Unbundling | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate UDIT Above DS1 Level | Parity | Parity |
| MR-8 | Trouble Rate UDIT DS1 | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - XDSLi | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop - XDSLi | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop Analog | Parity | Parity |
| MR-8 | Trouble Rate Unbundled Loop ISDN Capable | Parity | Parity |
| MR-8 | Trouble Rate UNE - P (POTS) | Parity | Parity |
| MR-8 | Trouble Rate UNE P (Centrex 21) | Parity | Parity |
| MR-8 | Trouble Rate UNE P (Centrex) | Parity | Parity |
| MR-9A | Repair Appointments Met Business | Parity | Parity |
| MR-9A | Repair Appointments Met Centrex | Parity | Parity |
| MR-9A | Repair Appointments Met Centrex 21 | Parity | Parity |
| MR-9A | Repair Appointments Met PBX | Parity | Parity |
| MR-9A | Repair Appointments Met Residence | Parity | Parity |
| MR-9A | Repair Appointments Met UNE - P (POTS) | Parity | Parity |
| MR-9B | Repair Appointments Met Business | Parity | Parity |
| MR-9B | Repair Appointments Met Centrex 21 | Parity | Parity |
| MR-9B | Repair Appointments Met PBX | Parity | Parity |
| MR-9B | Repair Appointments Met Residence | Parity | Parity |

| | | | |
|--------|---|------------|--------|
| MR-9B | Repair Appointments Met UNE - P (POTS) | Parity | Parity |
| MR-9C | Repair Appointments Met Business | Parity | Parity |
| MR-9C | Repair Appointments Met Centrex 21 | Parity | Parity |
| MR-9C | Repair Appointments Met Residence | Parity | Parity |
| MR-9C | Repair Appointments Met UNE - P (POTS) | Parity | Parity |
| NI-1A | Trunk Blockage to Qwest Tandem Offices LIS Trunk | Parity | 0.01 |
| NI-1B | Trunk Blockage to Qwest End Offices LIS Trunk | Parity | 0.01 |
| NI-1C | Trunk Blockage to Qwest Tandem Offices LIS Trunk | Diagnostic | |
| NI-1D | Trunk Blockage to Qwest End Offices LIS Trunk | Diagnostic | |
| OP-13A | Coordinated Cuts Completed on Time Unbundled Loop - Analog | Benchmark | 0.95 |
| OP-13A | Coordinated Cuts Completed on Time Unbundled Loop Other | Benchmark | 0.95 |
| OP-13B | Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog | Diagnostic | |
| OP-13B | Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other | Diagnostic | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) | Diagnostic | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Frame Relay | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Line Splitting | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Line Splitting | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date LIS Trunk | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Residence | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) | Parity | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Frame Relay | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Line Splitting | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons LIS Trunk | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Residence | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) | Diagnostic | |
| OP-17A | Timeliness of Disconnects associated with LNP Orders LNP | Benchmark | 0.9825 |
| OP-17B | Timeliness of Disconnects associated with LNP Orders LNP | Diagnostic | |
| OP-2 | Calls Answered within Twenty Seconds - Interconnect Provisioning Center | Parity | |
| OP-3A | Installation Commitments Met Business | Parity | |
| OP-3A | Installation Commitments Met Line Splitting | Benchmark | 0.95 |
| OP-3A | Installation Commitments Met Residence | Parity | |
| OP-3A | Installation Commitments Met UNE - P (POTS) | Parity | |
| OP-3A | Installation Commitments Met UNE P (Centrex) | Parity | |
| OP-3B | Installation Commitments Met Business | Parity | |
| OP-3B | Installation Commitments Met Residence | Parity | |
| OP-3B | Installation Commitments Met UNE - P (POTS) | Parity | |

| | | | |
|-------|--|------------|------|
| OP-3C | Installation Commitments Met Business Parity | Parity | |
| OP-3C | Installation Commitments Met Line Splitting Benchmark 0.95 | Benchmark | 0.95 |
| OP-3C | Installation Commitments Met PBX Parity | Parity | |
| OP-3C | Installation Commitments Met Residence Parity | Parity | |
| OP-3C | Installation Commitments Met UNE - P (POTS) Parity | Parity | |
| OP-3C | Installation Commitments Met UNE P (Centrex) Parity | Parity | |
| OP-3D | Installation Commitments Met Basic Rate ISDN Parity | Parity | |
| OP-3D | Installation Commitments Met Dark Fiber - IOF Diagnostic | Diagnostic | |
| OP-3D | Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Frame Relay Parity | Parity | |
| OP-3D | Installation Commitments Met ISDN Primary Parity | Parity | |
| OP-3D | Installation Commitments Met LIS Trunk Parity | Parity | |
| OP-3D | Installation Commitments Met PBX Parity | Parity | |
| OP-3D | Installation Commitments Met UDIT Above DS1 Level Parity | Parity | |
| OP-3D | Installation Commitments Met UDIT DS1 Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop - DS1 Capable Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - DS3 Capable Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop Analog Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop ISDN Capable Parity | Parity | |
| OP-3E | Installation Commitments Met Basic Rate ISDN Parity | Parity | |
| OP-3E | Installation Commitments Met E911 Parity | Parity | |
| OP-3E | Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Frame Relay Parity | Parity | |
| OP-3E | Installation Commitments Met LIS Trunk Parity | Parity | |
| OP-3E | Installation Commitments Met PBX Parity | Parity | |
| OP-3E | Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop - DS1 Capable Parity | Parity | |
| OP-3E | Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop Analog Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop ISDN Capable Parity | Parity | |
| OP-4A | Installation Interval Business Parity | Parity | |
| OP-4A | Installation Interval Line Splitting Benchmark 3.3 | Benchmark | 3.3 |
| OP-4A | Installation Interval Residence Parity | Parity | |
| OP-4A | Installation Interval UNE - P (POTS) Parity | Parity | |
| OP-4B | Installation Interval Business Parity | Parity | |
| OP-4B | Installation Interval Residence Parity | Parity | |
| OP-4B | Installation Interval UNE - P (POTS) Parity | Parity | |

| | | | |
|-------|--|------------|-----|
| OP-4C | Installation Interval Business Parity | Parity | |
| OP-4C | Installation Interval Line Splitting Benchmark 3.3 | Benchmark | 3.3 |
| OP-4C | Installation Interval Residence Parity | Parity | |
| OP-4C | Installation Interval UNE - P (POTS) Parity | Parity | |
| OP-4C | Installation Interval UNE P (Centrex) Parity | Parity | |
| OP-4D | Installation Interval Basic Rate ISDN Parity | Parity | |
| OP-4D | Installation Interval Dark Fiber - IOF Diagnostic | Diagnostic | |
| OP-4D | Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic | |
| OP-4D | Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval ISDN Primary Parity | Parity | |
| OP-4D | Installation Interval LIS Trunk Parity | Parity | |
| OP-4D | Installation Interval PBX Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5 | Benchmark | 5.5 |
| OP-4D | Installation Interval Unbundled Loop - DS3 Capable Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - XDSLi Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop Analog Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop Conditioned Benchmark 15 | Benchmark | 15 |
| OP-4D | Installation Interval Unbundled Loop ISDN Capable Parity | Parity | |
| OP-4E | Installation Interval Basic Rate ISDN Parity | Parity | |
| OP-4E | Installation Interval E911 Parity | Parity | |
| OP-4E | Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic | |
| OP-4E | Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval LIS Trunk Parity | Parity | |
| OP-4E | Installation Interval PBX Parity | Parity | |
| OP-4E | Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5 | Benchmark | 5.5 |
| OP-4E | Installation Interval Unbundled Loop - XDSLi Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop Analog Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop Conditioned Benchmark 15 | Benchmark | 15 |
| OP-4E | Installation Interval Unbundled Loop ISDN Capable Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Basic Rate ISDN Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Business Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair E911 Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair Frame Relay Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Line Splitting Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Line Splitting Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair LIS Trunk Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair PBX Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Residence Parity | Parity | |

| | | | |
|-------|--|------------|--------|
| OP-5A | New Service Installation Quality Reported to Repair UDIT Above DS1 Level | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair UDIT DS1 | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop Analog | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair UNE - P (POTS) | Parity | Parity |
| OP-5A | New Service Installation Quality Reported to Repair UNE P (Centrex) | Parity | Parity |
| OP-5B | New Service Provisioning Quality Basic Rate ISDN | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Business | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Frame Relay | Diagnostic | |
| OP-5B | New Service Provisioning Quality Line Splitting | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality PBX | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Residence | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - ADSL Qualified | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - DS1 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - DS3 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - XDSLi | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop Analog | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop ISDN Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality UNE - P (POTS) | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality UNE P (Centrex) | Benchmark | 0.965 |
| OP-5R | New Service Quality Multiple Report Rate Business | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Line Splitting | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Residence | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop - ADSL Qualified | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop - XDSLi | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop Analog | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate UNE - P (POTS) | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate UNE P (Centrex) | Diagnostic | |
| OP-5T | New Service Installation Quality Total Basic Rate ISDN | Diagnostic | |
| OP-5T | New Service Installation Quality Total Business | Diagnostic | |
| OP-5T | New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable | Diagnostic | |

| | | | | |
|---------|----------------------------------|---|------------|------------|
| OP-5T | New Service Installation Quality | Total Enhanced Extended Loops - DS1 Capable | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Enhanced Extended Loops - DS3 Capable | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Frame Relay | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Line Splitting | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total PBX | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Residence | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop - ADSL Qualified | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop - DS1 Capable | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop - DS3 Capable | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop - XDSLi | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop Analog | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total Unbundled Loop ISDN Capable | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total UNE - P (POTS) | Diagnostic | Diagnostic |
| OP-5T | New Service Installation Quality | Total UNE P (Centrex) | Diagnostic | Diagnostic |
| OP-6A-1 | Delayed Days for Non-Facility | Reasons Line Splitting | Parity | Parity |
| OP-6A-1 | Delayed Days for Non-Facility | Reasons Line Splitting | Parity | Parity |
| OP-6A-1 | Delayed Days for Non-Facility | Reasons Residence | Parity | Parity |
| OP-6A-1 | Delayed Days for Non-Facility | Reasons UNE - P (POTS) | Parity | Parity |
| OP-6A-2 | Delayed Days for Non-Facility | Reasons Residence | Parity | Parity |
| OP-6A-3 | Delayed Days for Non-Facility | Reasons Residence | Parity | Parity |
| OP-6A-3 | Delayed Days for Non-Facility | Reasons UNE - P (POTS) | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Frame Relay | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons LIS Trunk | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop - DS1 Capable | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop - XDSLi | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop - XDSLi | Parity | Parity |
| OP-6A-4 | Delayed Days for Non-Facility | Reasons Unbundled Loop Analog | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Frame Relay | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons LIS Trunk | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop - DS1 Capable | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop - XDSLi | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop - XDSLi | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop Analog | Parity | Parity |
| OP-6A-5 | Delayed Days for Non-Facility | Reasons Unbundled Loop ISDN Capable | Parity | Parity |
| OP-6B-1 | Delayed Days for Facility | Reasons Business | Parity | Parity |
| OP-6B-1 | Delayed Days for Facility | Reasons Residence | Parity | Parity |
| OP-6B-1 | Delayed Days for Facility | Reasons UNE - P (POTS) | Parity | Parity |

| | | | |
|--------------|--|------------------|-------|
| OP-6B-2 | Delayed Days for Facility Reasons Business Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - XDSLi Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - XDSLi Parity | Parity | |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop Analog Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic | Diagnostic | |
| OP-6B-5 | Delayed Days for Facility Reasons Frame Relay Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons LIS Trunk Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity | Parity | |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop Analog Parity | Parity | |
| OP-7 | OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic | Diagnostic | |
| OP-7 | OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic | Diagnostic | |
| OP-8B | Number Portability Timeliness LNP Benchmark 0.95 | Benchmark | 0.95 |
| OP-8C | Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95 | Benchmark | 0.95 |
| OS-1 | Speed of Answer - Operator Services Parity by Design | Parity by Design | |
| PO-15 | Number of Due Date Changes per Order All Diagnostic | Diagnostic | |
| PO-16 | Timely Release Notifications Benchmark 0.925 | Benchmark | 0.925 |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95 | Benchmark | 0.95 |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 22.0 Diagnostic | Diagnostic | |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 Diagnostic | Diagnostic | |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 Diagnostic | Diagnostic | |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic | Diagnostic | |
| PO-19B | Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95 | Benchmark | 0.95 |
| PO-1A-1 | Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10 | Benchmark | 10 |
| PO-1A-1(a) | Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic | Diagnostic | |
| PO-1A-1(b,c) | Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic | Diagnostic | |
| PO-1A-10 | Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30 | Benchmark | 30 |
| PO-1A-10(a) | Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic | Diagnostic | |
| PO-1A-10(b) | Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic | Diagnostic | |
| PO-1A-2 | Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25 | Benchmark | 25 |
| PO-1A-2(a) | Pre-Order Response Times (Service Availability) IMA Request Diagnostic | Diagnostic | |
| PO-1A-2(b) | Pre-Order Response Times (Service Availability) IMA Response Diagnostic | Diagnostic | |
| PO-1A-3 | Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25 | Benchmark | 25 |
| PO-1A-3(a) | Pre-Order Response Times (Facility Check) IMA Request Diagnostic | Diagnostic | |
| PO-1A-3(b) | Pre-Order Response Times (Facility Check) IMA Response Diagnostic | Diagnostic | |
| PO-1A-4 | Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10 | Benchmark | 10 |
| PO-1A-4(a) | Pre-Order Response Times (Address Validation) IMA Request Diagnostic | Diagnostic | |
| PO-1A-4(b) | Pre-Order Response Times (Address Validation) IMA Response Diagnostic | Diagnostic | |
| PO-1A-5 | Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5 | Benchmark | 12.5 |
| PO-1A-5(a) | Pre-Order Response Times (Get CSR) IMA Request Diagnostic | Diagnostic | |

| | | |
|--|------------|------|
| PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic | Diagnostic | |
| PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10 | Benchmark | 10 |
| PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic | Diagnostic | |
| PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic | Diagnostic | |
| PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic | Diagnostic | |
| PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20 | Benchmark | 20 |
| PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic | Diagnostic | |
| PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic | Diagnostic | |
| PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25 | Benchmark | 25 |
| PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic | Diagnostic | |
| PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic | Diagnostic | |
| PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10 | Benchmark | 10 |
| PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30 | Benchmark | 30 |
| PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25 | Benchmark | 25 |
| PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25 | Benchmark | 25 |
| PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10 | Benchmark | 10 |
| PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5 | Benchmark | 12.5 |
| PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10 | Benchmark | 10 |
| PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20 | Benchmark | 20 |
| PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark | Benchmark | 25 |
| PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95 | Benchmark | 0.95 |
| PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95 | Benchmark | 0.95 |
| PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic | Diagnostic | |
| PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic | Diagnostic | |
| PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic | Diagnostic | |
| PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic | Diagnostic | |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95 | Benchmark | 0.95 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark | Benchmark | 0.95 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85 | Benchmark | 0.85 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95 | Benchmark | 0.95 |
| PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1 | Benchmark | 1 |
| PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5 | Benchmark | 0.5 |
| PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic | Diagnostic | |
| PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic | Diagnostic | |
| PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic | Diagnostic | |
| PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95 | Benchmark | 0.95 |
| PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95 | Benchmark | 0.95 |
| PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95 | Benchmark | 0.95 |
| PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9 | Benchmark | 0.9 |
| PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark | Benchmark | 0.9 |
| PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9 | Benchmark | 0.9 |
| PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9 | Benchmark | 0.9 |
| PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9 | Benchmark | 0.9 |
| PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9 | Benchmark | 0.9 |
| PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85 | Benchmark | 0.85 |
| PO-6 Work Completion Notification Timeliness All Benchmark 0.25 | Benchmark | 0.25 |

PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity
PO-8A Jeopardy Notice Interval Non-Designed Services Parity
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity
PO-9A Timely Jeopardy Notices Non-Designed Services Parity
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity
PO-9C Timely Jeopardy Notices LIS Trunk Parity
PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity

Parity
Parity
Parity
Parity
Parity
Parity
Parity
Parity

| PID | Format |
|---------|---------|
| BI-1A | Days |
| BI-1B | Percent |
| BI-1C-1 | Days |
| BI-1C-2 | Days |
| BI-2 | Percent |
| BI-3 | Percent |
| BI-4 | Percent |
| BI-5 | Percent |
| CP-1 | Days |
| CP-2 | Percent |
| CP-3 | Days |
| CP-4 | Percent |
| DA-1 | Seconds |
| DB-1A | HrsMins |
| DB-1B | Seconds |
| DB-1C | Seconds |
| DB-2 | Percent |
| GA-1 | Percent |
| GA-2 | Percent |
| GA-3 | Percent |
| GA-4 | Percent |
| GA-6 | Percent |
| GA-7 | Percent |

| PID | Format |
|-------|---------|
| MR-10 | Percent |
| MR-11 | Percent |
| MR-2 | Percent |
| MR-3 | Percent |
| MR-4 | Percent |
| MR-5 | Percent |
| MR-6 | HrsMins |
| MR-7 | Percent |
| MR-8 | Percent |
| MR-9 | Percent |
| NI-1 | Percent |
| NP-1 | Percent |
| OP-13 | Percent |
| OP-15 | Number |
| OP-17 | Percent |
| OP-2 | Percent |
| OP-3 | Percent |
| OP-4 | Days |
| OP-5 | Percent |
| OP-6 | Days |
| OP-7 | HrsMins |
| OP-8 | Percent |
| OS-1 | Seconds |

| PID | Format |
|---------|----------|
| PO-15 | Number |
| PO-16 | Percent |
| PO-19 | Percent |
| PO-1A | Seconds |
| PO-1X | Seconds |
| PO-20 | Percent |
| PO-2 | Percent |
| | |
| PO-3A-1 | HrsMins |
| PO-3A-2 | MinsSecs |
| PO-3B-1 | HrsMins |
| PO-3B-2 | MinsSecs |
| PO-3C | HrsMins |
| PO-3X | HrsMins |
| PO-4 | Percent |
| PO-5 | Percent |
| PO-6 | HrsMins |
| | |
| PO-7 | Percent |
| PO-8 | Days |
| PO-9 | Percent |