



Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com

January 29, 2021

Filed Via Web Portal

Mr. Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

**Re: PSE Meter and Billing Performance Annual Filing
Docket Nos. UE-111048 and UG-111049 (consolidated)**

Dear Mr. Johnson,

In compliance with the terms of the Partial Settlement RE: Meter and Billing Performance Standards in consolidated Dockets UE-111048 and UG-111049 Order 08 (“Order 08”); Puget Sound Energy submits its eighth Meter and Billing Performance Annual Report. The applicable reporting period for this annual report includes January 1, 2020, through December 31, 2020 (per Partial Settlement paragraph 23).

This report also presents the results, as of December 31, 2020, of the on-going zero consumption 180-day customer notification process that was launched on June 1, 2013 (per Partial Settlement paragraph 18).

Please contact Veronica Martin at veronica.martin@pse.com or (425) 457-5624 for additional information about this filing. If you have any other questions please contact me at (425) 456-2142.

Sincerely,

/s/ Jon Piliaris

Jon Piliaris
Director, Regulatory Affairs
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Attachment:
2020 Puget Sound Energy Meter and Billing Performance Annual Report

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