1 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION -----) 2 WASHINGTON UTILITIES AND 3 TRANSPORTATION COMMISSION, 4 Complainant, DOCKET NO. UE-950618) 5 (VOLUME 4 vs.) PAGES 157 - 193)) 6 PUGET SOUND POWER & LIGHT COMPANY,) 7 Respondent. 8 _____ -----) A hearing in the above matter was held on 9 September 8, 1995, at 1:30 p.m., at 1300 South 10 Evergreen Park Drive Southwest, before Administrative 11 Law Judge MARJORIE SCHAER, Chairman SHARON NELSON, 12 Commissioner RICHARD HEMSTAD and Commissioner WILLIAM 13 GILLIS. This hearing will be televised in the future 14 by Televised Washington Public Affairs. 15 The parties were present as follow: 16 PUGET SOUND POWER & LIGHT COMPANY, by JAMES M. VAN NOSTRAND, Attorney at Law, 411 - 108th Avenue 17 Northeast, Bellevue, Washington 98004. 18 PUBLIC COUNSEL SECTION, OFFICE OF ATTORNEY GENERAL, by DONALD T. TROTTER, Assistant Attorney 19 General, 900 Fourth Avenue, Suite 2000, Seattle, 20 Washington 98164. 21 WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION STAFF, by SALLY G. JOHNSTON, Assistant 22 Attorney General, 1400 South Evergreen Park Drive Southwest, Olympia, Washington 98504. 23 Jennifer M. Hicok, CSR 24 25 Court Reporter

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1 PROCEEDINGS JUDGE SCHAER: Let's be on the record. 2 3 This hearing will please come to order. 4 This is a hearing before the Utilities and 5 Transportation Commission for the purpose of taking public testimony in Docket No. UE-950618, which is a 6 7 filing by Puget Sound Power & Light Company for certain tariff revisions, and is also known as PRAM 5. 8 9 My name is Marjorie Schaer, I am the 10 Administrative Law Judge assigned to this proceeding. 11 To my right are the members of the Commission, Chairman 12 Sharon Nelson, Commissioner Dick Hemstad and Commissioner Bill Gillis. Today's date is September 13 14 8th, 1995, and we are convened in Olympia, Washington. 15 Let me take appearances briefly so that the 16 members of the public who are here know who all the 17 participants are. 18 Let's begin with the appearance of the company, please, Mr. Van Nostrand. 19 20 MR. VAN NOSTRAND: Thank you, Your Honor. 21 On behalf of the respondent, Puget Sound Power & Light 22 Company, James M. Van Nostrand. JUDGE SCHAER: Next from Public Counsel. 23 24 MR. TROTTER: My name is Donald T. Trotter, Assistant Attorney General, for the Public Counsel 25

1 Section of the Attorney General's office. JUDGE SCHAER: And for the Commission Staff, 2 3 please? 4 MS. JOHNSTON: Sally G. Johnston, Assistant 5 Attorney General. б JUDGE SCHAER: Are there any other 7 appearances today? 8 Just for the record, there were two 9 intervenors involved in this proceeding, they did not have -- they were not, however, required to be at this 10 11 hearing today. They did appear and participate during 12 other stages of the proceeding. 13 Mr. Trotter, do you want to begin with 14 making a summary statement? 15 MR. TROTTER: Sure. 16 Welcome to this public hearing for 17 ratepayers to testify regarding the proposed rate 18 increases that the company is asking for in this proceeding. 19 20 This proceeding is under a formula approved 21 by the Commission about five years ago called PRAM, and 22 that stands for Periodic Rate Adjustment Mechanism. Unlike it may sound, it's a formula where -- under which 23 the company is allowed to recover certain of its 24 25 resource costs and costs of its conservation program.

And every year the company is required to file under
 this formula and we take a look at their projective
 costs from the previous period and true those up to what
 actually happened, and then project for the next period,
 and that's what's going on in this case.

6 So there's two parts to it, projecting costs 7 for the next year and then truing up for the costs that 8 were projected and then comparing them to actual.

9 The company in this case filed for \$62.8 10 million in rate increases, that is approximately, for 11 residential heating customers, about a 4.9 percent 12 increase.

Since the company filed the case there has 13 14 been a stipulation filed by the parties, subject to Commission approval, it has not been accepted yet, 15 16 where the parties have agreed that -- to decrease that 17 amount of revenue request to 50 -- excuse me, 62.8 18 million, which for Schedule 24, 25, 26 and 29 residential customers is about a 4 1/2 percent increase 19 when you apply the Bonneville residential exchange 20 21 credit. That's reduced to approximately 2 percent.

This is the fifth PRAM proceeding, that's why we call it PRAM 5, and also before the Commission today is a proposal by the parties, a stipulation again subject to Commission approval, it has not been acted

1 upon yet, that the PRAM be eliminated. For many of us, 2 but not all of us who have participated through this, the PRAM has generated many rate increases and that has 3 caused some problems from our perspective and for --4 5 perspectives of various parties may differ on that point б but we have all agreed to propose to the Commission that the PRAM be terminated, so that that is an issue in this 7 proceeding. If it is terminated, there would be one 8 9 more event next year to true up for the projections that 10 we have made here. It's not a process that can be 11 unwound instantly, so there would be some fallout in the 12 next year.

Also, you should know that the company will likely be filing a rate case this fall, probably sometime around November, no one knows what that will look like at this point, but that's in the offing.

17 There is another event also that you should 18 be aware of that has nothing to do with what the Commission can do in this proceeding, but it does have 19 to do with that BPA residential exchange credit that I 20 21 talked to you about just a moment ago. There is 22 currently a rate filing before BPA, which if it's implemented in about a year, as they're processes go, 23 24 the residential exchange credit that you see on your residential bill will either be substantially diminished 25

1 or eliminated. Again, that's not something that this
2 Commission can decide in this proceeding, but if you are
3 concerned about it, and I hope you are, you can
4 certainly write to the BPA or write to the Northwest
5 Power Planning Counsel or write to your congress -6 congressman or woman and/or senators and object to what
7 is going on before the BPA.

8 As the administrative -- excuse me, as the 9 presiding officer indicated, this is a public hearing to 10 hear from you, and so I will call your name off the 11 list, you'll be sworn and then asked to give your 12 statement. I will ask you to spell your last name so 13 the court reporter gets it right.

14 So if there is nothing further, I will go 15 ahead and call our first witness.

16 JUDGE SCHAER: Commissioner?

17 COMMISSIONER HEMSTAD: Mr. Trotter, I either 18 misunderstood or you may have misspoken, I believe you 19 said the filing was for 62.8 million and then you said 20 the settlement was for that same figure.

21 MR. TROTTER: I'm sorry, the settlement was 22 for 58.8. I apologize.

JUDGE SCHAER: Thank you, Mr. Trotter, forthat summation.

25 As I said before we went on the record,

1 witnesses today should know that they will be sworn in, which means that I will be placing you under oath, and 2 in order to get everyone's comments today, I am going to 3 ask you to limit your remarks to five minutes. 4 5 We also have some letters here that б Mr. Trotter is going to have marked as an exhibit and offered then as part of the record. 7 Mr. Trotter will be calling witnesses from 8 the names on the sign-in sheet at the back of the room. 9 10 If you wish to testify and have not signed 11 in, or if you decide during the hearing that you wish to testify, please sign in with Ms. Stanton at the back of 12 the room. Ms. Stanton, will you please stand up and 13 14 waive? 15 Okay. If you hear another witness give 16 essentially the testimony that you wish to give, please 17 feel free to state when it's your turn that, I agree 18 with Mr. or Ms. X's testimony. After you're sworn in, Mr. Trotter will ask you some preliminary questions. 19 20 After your testimony, please wait a moment to see if any 21 of the counsel, the Commissioners or I have any 22 questions to ask you. Thanks. Go ahead and call your first witness, 23 24 Mr. Trotter. 25 MR. TROTTER: Yes, Your Honor.

1 Your Honor, I would offer at this point, and I have distributed to the parties, a copy of the 2 3 ratepayer letter exhibit. These are the letters that we received regarding this docket received both by the 4 5 Commission and by Public Counsel. JUDGE SCHAER: I am going to mark that as 6 7 Exhibit 40. 8 (Marked Exhibit 40.) 9 JUDGE SCHAER: Are there any objections to 10 enter that document? 11 That's admitted into the record for illustrative purposes. 12 13 (Admitted Exhibit 40.) 14 MR. TROTTER: Thank you. 15 The first name on our sheet is Lee C. 16 Hadley. 17 Where did you want the witness to --JUDGE SCHAER: Mr. Hadley, if you could come 18 over to this chair, please, sir, or would it ... 19 There is a small step up. 20 21 MR. HADLEY: Right. 22 JUDGE SCHAER: Would you raise your right 23 hand, please? 24 Whereupon, 25 LEE C. HADLEY,

1 having been first duly sworn, was called as a witness 2 herein and was examined and testified as follows: 3 4 JUDGE SCHAER: Thank you. 5 Your witness is sworn, Mr. Trotter. б MR. TROTTER: Thank you. 7 8 DIRECT EXAMINATION 9 BY MR. TROTTER: 10 Q. Would you please state your name, and spell 11 your last name? 12 Lee C. Hadley, H-a-d-l-e-y. Α. Your mailing address? 13 Q. 14 7439 Kittiwake -- I'll spell that, Α. K-i-t-t-i-w-a-k-e -- Drive, Southeast, Olympia, 98513. 15 16 Q. Are you a customer of Puget Power? 17 Α. I sure am. 18 Q. And you're speaking on your own behalf 19 today? 20 Α. Right. 21 Q. Please proceed with your statement. 22 Okay. Α. 23 I don't know whether I'm a minority or not, but I am retired military, I don't get much money. I 24 25 built a house up here, which I'm still paying for, in

1 Sunwood Lakes.

At the time I built the house eight years 2 ago my electric rate was 20 to 30 some dollars a month. 3 The last bill I got from -- not the last bill. The bill 4 5 before last I got was 200 and some dollars. The one б before that was 200 and some dollars, and I got several before that that were over \$100. I can't afford this. 7 I have threatened to turn off all the electricity in the 8 house and give my wife and daughters candles. I just 9 10 can't afford the electricity. I have turned off 11 everything I can. The only thing that's going now is my hot water heater, my washer and dryer, my electricity. 12 I do not use electricity for heat, I have a wood stove I 13 14 heat with. I have turned off the heaters in the house, I don't use them anyway. I had my meter checked by 15 16 Puget Power and they said, well, everything seems to be 17 going around; yeah, double-time.

Anyway, I have cut down everything I know to cut down. I don't know how much my bill is going to be this next time. Pretty high, I imagine, compared to what I used to pay. I know everything is going up. I have even seen the prices go up in the commissary. So I mean, I know the price is going up.

I had it easy when I was overseas working for the government. After I retired from the military,

1 I spent 20 years in Korea. Over there our electricity cost us about \$5 a month or less. I am not trying to 2 3 compare Korea with the United States, because there isn't any comparison, the United States is much better 4 5 off all the way around. There are a lot of problems that a lot of 6 people are facing, and I imagine there are a lot of 7 8 people like me that are being strangled by the electric 9 bills. 10 That is what I have got to say. 11 Q. Thank you. 12 JUDGE SCHAER: Thank you, Mr. Hadley. Are there any questions from the attorneys 13 14 for this witness? 15 MR. VAN NOSTRAND: No. 16 JUDGE SCHAER: From the Commissioners? 17 18 EXAMINATION 19 BY COMMISSIONER NELSON: 20 Mr. Hadley, have you ever been approached Ο. 21 about trying to weatherwise your house, insulate it 22 better --23 Α. My ---- by Puget Power or anybody else? 24 Q. 25 My house? Yes, I was approached, but my Α.

1 house is 100 percent insulated. I have double-pane thermal glass. I have no cracks, no drafts in my house 2 3 at all. 4 Q. So the 200 bill -- the last \$200 bill, do 5 you know what time period that was for? 6 Α. Well, I don't -- I can't see to read, my eves are too bad. 7 8 Q. But it surely must have been summer or late 9 spring, so do you have --10 Α. Yeah. It was the last -- let's see. July, 11 maybe August. July and August. 12 Q. Okay. Thank you. COMMISSIONER NELSON: That's all I have. 13 14 JUDGE SCHAER: Anything further? 15 COMMISSIONER HEMSTAD: I have no questions, 16 sir. 17 COMMISSIONER GILLIS: I have no questions. 18 JUDGE SCHAER: Thank you for your testimony, Mr. Hadley. 19 20 THE WITNESS: I have one more question, if I 21 can? 22 JUDGE SCHAER: Certainly. 23 THE WITNESS: Why is it, maybe this man can answer, that our bill, our electric bill goes up in the 24 25 wintertime?

MR. VAN NOSTRAND: There are seasonal rates -- there is a seasonal rate differential which is based on the underlying cost of service which is that power costs are higher in the wintertime than the summertime, there is a slight seasonal time differential from winter to summer.

7 COMMISSIONER HEMSTAD: And then also if
8 you're using electricity for lighting, you will use more
9 power in the wintertime than you --

10 THE WITNESS: Well, the only electricity 11 that I use extensively in the wintertime is fluorescent tubes in my kitchen, because my daughter is out there 12 13 studying. She's a senior in high school this year, and 14 she spends about four hours a night studying. I don't use lights at all because I can't, it don't make any 15 16 difference whether I have got lights or not, I feel my 17 way through the house.

18 My wife is working, and she goes to bed early and gets up early in the morning and goes to 19 work. My daughter leaves early for school and then she 20 21 works after school so she gets in late at night. We 22 just don't use lighting that much, aside from TV, of course, and I can't see that, I just listen to it. 23 24 JUDGE SCHAER: Anything further for Mr. Hadley? 25

1 Thank you for your testimony, sir. 2 THE WITNESS: Yes, ma'am. 3 JUDGE SCHAER: Please watch the step. 4 MR. TROTTER: Our next witness is Mr. George 5 F. Tyler. 6 JUDGE SCHAER: Good afternoon, Mr. Tyler. 7 Would you raise your right hand, please, 8 sir? 9 Whereupon, 10 GEORGE F. TYLER, 11 having been first duly sworn, was called as a witness 12 herein and was examined and testified as follows: 13 JUDGE SCHAER: Thank you, sir. 14 You may proceed, Mr. Trotter. 15 16 DIRECT EXAMINATION BY MR. TROTTER: 17 18 0. Would you please state your name, and spell 19 your last name? 20 My name is George F. Tyler, T-y-l-e-r. Α. 21 Q. Your address? 22 726 Oak Crest Court Southeast, Olympia, Α. 23 Washington 98503, I am in unincorporated Thurston 24 County. 25 Q. You're a customer of Puget Power?

1A.Yes, residential.I'm a customer of Puget2Power.

3 Q. Are you speaking on your own behalf today or 4 a group?

5 A. I am speaking for myself only.

6 Q. Proceed with your statement.

7 A. I have been following Puget Power's rate 8 increases, Bonneville's activities and several other 9 utilities for several years since I retired out of the 10 military. I have lived out here where I do for the 11 last 12, 13, years, I think now.

12 In connection with that, I have been receiving various publications of the Northwest Power 13 14 Planning Counsel, the Puget Power, the Bonneville Power Administration, and some others, and Puget is --15 16 Bonneville is in problem -- problems right now, and so 17 in connection with a request made by the Northwest Power 18 Planning Counsel for suggestions as to how to cut 19 Puget's -- Bonneville's rates and affect bigger economies, I reviewed over various publications which I 20 21 received from the Power Planning Counsel and Bonneville 22 in the last year. And included in that is this document here (indicating), Transcript of Bonneville's 23 Competitiveness and Ways to Cut Bonneville's Cost, a 24 Seattle Counsel meeting of the -- and the publication 25

1 number is 95-9, and it is dated June 14th of this year. 2 And in reading this over to review it, I was reading the testimony of a Mr. Al Anderson -- Ander -- A-l-e-x, 3 A-n-d-e-r-s-o-n, who is a vice-president for regulation 4 5 and marketing for Portland General Electric, which is an б investor owned utility in the State of Oregon, and on Page 17 of this document in his testimony I find the 7 following statement, when Puget was faced recently with 8 the loss of Arco, which is the Atlantic Refining Company 9 10 up at Anacortes, my understanding from the press reports 11 is that Puget filed a stranded cost recovery tariff responding to the situation, and said, okay, there --12 there has to be an exit for continuing a fee for some 13 14 kind. Puget granted the Atlantic Refining Company a reduced tariff. Now, how many more customers Puget has 15 16 done this for, I have no way of knowing. I didn't know about it until I read it here. But the question arises 17 18 in my mind, if they gave it to one, did they give it to more than one? And how does this fit into the rate 19 20 increase that we as customers are being asked to give 21 both as residential customers and commercial customers? 22 And how is this going to affect us, because I don't I understood years ago when I studied physics in 23 know. school that the reason this Commission was created and 24 many similar ones was to safeguard customers from 25

rebates and sweetheart deal tariffs that were granted by
 some utilities, and I certainly don't want to see that
 happen again.

4 I will make this document available to the 5 Commission, and I request that it be entered in the 6 record.

I myself believe that Puget is getting more 7 than an adequate return for their investments. 8 They 9 have given us pretty descent service, subject to weather 10 conditions, which those of us that live in the Pacific 11 Northwest are well acquainted with. But I, like the gentleman that proceeded me, I am a retired military 12 13 man, 30 percent disabled, and all I see is costs go up, 14 up and up, and believe me, the cost of living allowance that the federal government gives retired military or 15 16 the state or the federal government gives civil serve 17 no way equals the way that these rate -- utility rates 18 increases are going up.

19 Q. Does that complete your statement?

20 A. What?

21 Q. Does that complete your statement?

22 A. That completes my statement.

If anybody has any questions, I will be morethan happy to try to answer them.

25 MR. TROTTER: Your Honor, I would be -- just

1 so the record is complete on exactly the document that he is referring to, I have no problem, if he's willing 2 3 to give it up, to have that marked as an exhibit or --4 THE WITNESS: I brought it along for that 5 purpose. MR. TROTTER: -- or file it in the record 6 7 with the ratepayer --8 THE WITNESS: I underscored the area where I 9 read the testimony. I think it's on Page 17. 10 JUDGE SCHAER: I would suggest that we make 11 that part of Exhibit 40 and enter it into the record for 12 illustrative purposes. MR. TROTTER: That's fine. 13 JUDGE SCHAER: Is that acceptable to all 15 counsel? MR. VAN NOSTRAND: That's fine, Your Honor. MS. JOHNSTON: That's fine. JUDGE SCHAER: All right. Mr. Tyler, if you will hand that to me, I will see that that gets put into the record, sir. 21 Do any of the attorneys have questions for 22 Mr. Tyler? 23 Commissioners, do you have questions? THE WITNESS: I would respect the -- or 24 request that the Commission's Staff review Puget's 25

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1 accounting to be sure that there are no further similar 2 type, and if they are, make a finding as to what the 3 impact on the rest of we customers are. 4 CHAIRMAN NELSON: Mr. Tyler, I just want to 5 tell you, the Commission is still in the business to try б and protect customers like you from sweetheart deals. 7 And it's not -- that particular contract we are aware 8 of, and probably will be looking at it in the upcoming 9 rate case, but it's not part of the reason for the 10 request for the rate increase here today. 11 THE WITNESS: Well, I had no way of knowing 12 for sure. 13 CHAIRMAN NELSON: But thank you for your 14 testimony. 15 JUDGE SCHAER: Anything else? 16 MR. HEMSTAD: No. 17 JUDGE SCHAER: Thank you, Mr. Tyler. 18 MR. TROTTER: Next, Rick Johnson. 19 JUDGE SCHAER: Mr. Johnson, please raise 20 your right hand? 21 Whereupon, 22 RICHARD D. JOHNSON, JR., 23 having been first duly sworn, was called as a witness herein and was examined and testified as follows: 24 25 JUDGE SCHAER: Thank you.

1 Your witness is sworn, Mr. Trotter. 2 MR. TROTTER: Thank you. 3 4 DIRECT EXAMINATION 5 BY MR. TROTTER: 6 0. Please state your name, and spell your last 7 name. 8 Richard D. Johnson, Jr., J-o-h-n-s-o-n. Α. 9 Your address? Q. 10 Α. 31012 - 230th Place Southeast, Kent, 98042. 11 Q. Are you appearing before a -- are you 12 appearing for an organization today? 13 Well, I am a member of IBEW, Local 77, Α. 14 that represents the employees of Puget Power. I'm an 15 employee of Puget Power, but I'm here on my own 16 behalf --17 Ο. And ---- as an individual. 18 Α. 19 Could you just tell us what IBEW stands for? Q. 20 International Brotherhood of Electrical Α. 21 Workers. We have a collective bargaining agreement with 22 Puget Power to represent the employees. 23 And are you -- but you're speaking here on Q. your own behalf? 24 25 Α. I have come as an individual, yeah. I am

1 curious about the process, how the Commission rate hearings work, I want to educate myself to that process. 2 3 Fine. Go ahead with your statement. Q. 4 Okay. Well, I have several of them, several Α. 5 things to say. I have been a member of the IBEW for 21 б 7 My first job out of Local 77 was on Puget Power years. 8 property out in the Duvall area on a tree-trimming crew, 9 I worked as a groundman. I have worked my way up 10 through an apprenticeship in line construction work, and 11 many times on Puget's property, but for several 12 utilities throughout the Northwest, mostly for 13 contractors.

14 The last four and a half years I have been 15 an employee of Puget Power in Renton and I'm currently 16 out of the Kent headquarters. I have enjoyed my 17 employment at Puget Power far more than I anticipated. 18 I find the people are good to work with, my fellow 19 employees are good, and at times management's 20 interesting, if not helpful.

We have won several awards on a linesmen rodeo team, we have gone to the nationals and represented Puget Power there many times, our fourth time is coming up in a couple of weeks.

25 I have represented my union as a -- one of

1 several negotiators on the last contract bargaining committee. We used a method call interest based 2 bargaining, which is -- I -- it's popular throughout the 3 4 industry now, the IBEW is sponsoring it throughout the 5 United States. It's a technique where each sides try to develop their interests and look at them honestly and 6 squarely and then tries to help each other out. I felt 7 we did that throughout the last process. I think we 8 came up with a fair contract that reflected about a 3 9 10 percent wage increase for all of the employees over the 11 life of the contract, three years.

12 An issue of late shifts came up, it arreared 13 its head prior to negotiations and the committee -myself, I can't speak for the full committee, but my 14 impression was the full committee, and I know I did as 15 16 an individual, feel that we had a commitment that the company wouldn't be looking for late shifts. There is 17 18 an obscure clause in our contract that was negotiated in 1984, within a month of concluding negotiations and a 19 20 positive vote from the membership, the company 21 instituted late shifts. These are straight time shifts 22 that are after hours. We traditionally work between 6:00 a.m. and 6:00 p.m. for straight time, shifts are 23 24 set up. The company set up shifts from I think 1:30 until 10:00 at night at straight time. Our local 25

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1 grieved it, as a union we grieved it, we lost a 2 grievance -- the arbitration recently. My contention is that again the company twisted an obscure clause that 3 now they contend gives them seven day a week, 24 hours 4 5 straight time coverage by all the employees. I am outraged by this, and I would like to do whatever I can б to turn it around. I think it's wrong. I would like 7 the Commission to consider -- your first priority, I 8 9 understand, must be the ratepayers, but the employees of 10 the utilities in the Northwest, not only Puget Power, 11 are the first ones that they come after when they want 12 to reduce their costs.

13 I have seen my income reduced as a result 14 of these late shifts straight times -- straight time 15 hour late shifts. The company in a document from July 16 17th contends that they're going to expand the use of 17 straight time late shifts and they'll save over \$2 18 million by doing so. I just want to draw that to your attention and think it ought to be factored into any 19 20 rate increase. I -- I don't know. I -- I -- the threat 21 of deregulation that's surrounded us in this country 22 over the last 10, 15 years seems to be whatever we can do to help big business at the cost of individuals. 23 And 24 as the previous testimony said, I would like the Commission to look at the little people who are 25

1 affected, myself included. 2 We do our best to survive in a difficult 3 world, as everybody does. We're not as well organized 4 or well financed as our employer. 5 So thank you. 6 Q. Thank you. JUDGE SCHAER: Any questions from the 7 8 attorneys? 9 MR. VAN NOSTRAND: No. MS. JOHNSTON: No. 10 11 JUDGE SCHAER: Any questions from the 12 Commissioners? 13 CHAIRMAN NELSON: No. 14 MR. HEMSTAD: I appreciate your statement, 15 but I don't have any questions. 16 THE WITNESS: Thanks. MR. GILLIS: I don't have any questions 17 18 either. 19 JUDGE SCHAER: Thank you for your testimony, Mr. Johnson. 20 21 MR. TROTTER: Next is Bob Bandarra. 22 JUDGE SCHAER: Please, raise your right 23 hand? 24 Whereupon, 25 ROBERT BANDARRA,

1 having been first duly sworn, was called as a witness herein and was examined and testified as follows: 2 3 JUDGE SCHAER: Thank you, sir. 4 5 DIRECT EXAMINATION BY MR. TROTTER: 6 7 Would you please state your name, and spell 0. 8 your last name? 9 Α. My name is Robert Bandarra, B-a-n-d-a-r-r-a. 10 Q. What is your address? 11 Α. 17238 Woodinville-Duvall Road, in 12 Woodinville, Washington 98072-1390, and we have a mailbox PO, the box is 1390. 13 14 And you're appearing for the Woodinville Q. Water District? 15 16 Α. That's correct. I'm the general manager of 17 the Woodinville Water District. Also the president of the board is in the audience and finance director, 18 19 Mr. Harold and Mr. White. 20 Okay. Could you just give a brief 0. 21 description of what that organization is? 22 Okay. The Woodinville Water District is a Α. special purpose district that operates under Chapters 56 23 and 57, and primarily our mission is to provide water 24 and sewer services to a specific designated service area 25

1 of about 12,000 customers.

2 Q. And is the District a customer of Puget 3 Power? 4 Yes, the District is a customer of Puget Α. 5 Power. 6 Ο. And that's why you're here today? That's correct. 7 Α. 8 Okay. Please proceed with your statement. Q. 9 Okay. Thank you. Α. 10 I first have a couple of documents that I 11 would like to enter into -- for the record. One is a 12 letter of my key points that I will discuss, and then also I would like to enter in too a copy of our most 13 14 recent news letter. I have some extra copies, if you need them, because there is an article with regard to 15 16 Puget Power on the second page. 17 JUDGE SCHAER: Would you like those included 18 in Exhibit 40, Mr. Trotter? 19 MR. TROTTER: We would make that request. 20 JUDGE SCHAER: All right. 21 Any objection? 22 Those documents will be included in Exhibit 23 40. 24 Α. Okay. Thank you. 25 I have four major points that I would like

1 to express to the Commission this afternoon.

The -- as I indicated earlier, the 2 Woodinville Water District is a special purpose 3 district, we operated under Chapters 56 and 57. And the 4 5 District is interested in the rate hearing is kind of б unique in that it -- it's a -- it's regarding the restrictions that were imposed by Tariff G, Schedule 53, 7 rather than a discussion with regard to the financial 8 9 impacts associated with the proposed increase. Tariff 10 G, Section -- Schedule 53 must be amended to allow 11 Puget Sound Power & Light the ability to direct bill for streetlighting. Providing power for their customers is 12 clearly their mission. 13

Point two: Woodinville Water District's mission is to provide water and sewer services, not power. The District is not a public utility district, and has not acquired, nor constructed, maintained or operated any streetlighting system as the defined by RCW 56.08.075 and 57.08.060 (5).

The District currently does -- all the District currently is doing for streetlighting is billing our customers. In this particular case, we believe that we are nothing more than just Puget Sound Power & Light's billing agent.

25 Point 3: Perhaps the Commission is not

aware that when a customer fails to pay their
 streetlight bill, their water is turned off for
 nonpayment, not the power for the streetlight. When a
 customer needs a credit because the streetlight has not
 been repaired by Puget Sound Power & Light, the District
 must write a letter to Puget Power for approval.

My point is, is that the District has not
authority to grant the credit, even if the District
believes that a credit is appropriate.

10 My final point is that the District believes 11 that a portion of the rate assessed the streetlighting must carry some portion of Puget Sound Power & Light 12 administrative overheads. We do not know how that 13 14 overhead rate is allocated to Puget Sound Power & Light's various customers. In other words, we as a 15 16 wholesale customer for the streetlighting section 17 receive an assessment or a fee for reaching every 18 streetlight based on the lotage. There must be some 19 component of the overhead rate for administrative 20 incorporated into that rate. We don't know what that 21 is, we would like to get additional information to find 22 out what that is.

In addition, we charge the administrative rate because -- an administrative overhead charge because we have to provide postage, account handling,

and doing everything else. We think customers may be
 billing -- may be being billed twice for administrative
 functions.

4 Again, I would like to leave the Commission 5 with that thought that we believe that Tariff G, б Schedule 53 must be amended in order to allow Puget Power to move to direct billing and allow those 7 utilities or other government agencies that desire not 8 9 to be the sole biller the opportunity to not do that. 10 That concludes my statement. 11 JUDGE SCHAER: Do any of the attorneys have questions for this witness? 12 13 MR. TROTTER: I just have a follow-up on 14 that. Did the Woodinville Water District -- are 15 Q. 16 these city lights, I think you indicated in your news letter, that they -- the city lights are -- excuse me, 17 18 the streetlights are the property of Puget, is that 19 your understanding? 20 Α. That's correct. 21 And are they on land owned by the Water Q. 22 District or --

A. They're located in public right-of-way,
basically, and there are generally five customers per
streetlight. And what -- what we do is collect for

1 those five allocations and we in turn turn it over to Puget Power, and so all we do here is do collecting. 2 3 I don't have Tariff G in front of me, Q. obviously you're familiar with it, does it require that 4 5 an organization, such as yours, be billed for these type б of services, or what is the requirement --What Tariff -- what Tariff G --7 Α. -- as you understand it? 8 Q. 9 What Tariff G is silent on it does not allow Α. 10 Puget Power to bill directly to the customer, which I 11 think is interesting, because every one of those 12 customers that we bill they also bill. So --13 Q. 14 And it -- and it's -- it's -- it's a snafu, Α. I would call it, for lack of a better choice of words, 15 16 in how the tariff is written and the schedule is put 17 together. 18 Ο. And I have just one last question. Does Tariff G say that entities, such as yours, will be 19 billed, or what is your understanding of who is billed 20 21 under Tariff G? 22 Well, who is billed are either homeowners Α. 23 associations, road improvements districts or special purpose districts or cities that get involved. 24 25 See, the RCWs allow entities, such as

ourselves, to go ahead and provide service, if we so
 choose; but the statute also talks about the fact that
 we should be owning, operating and maintaining and
 taking care of these facilities. These are not assets
 of the Woodinville Water District.

Q. At some point in time, did the Woodinville
Water District seek Puget to provide power for lights
in the area?

9 Absolutely. Positively. And what we have Α. 10 been trying to do is change that process in working with 11 Puget Power. And in trying to change that process in 12 the beginning of the year, Puget Power said very clearly they were unable to accommodate our request because the 13 14 Tariff G schedules did not allow for that to occur. I see. Thank you. 15 Q.

16 A. And so that's why we're here to try to17 change -- change that section of the tariff.

18 Q. I think I understand it a little better.

19 Thank you.

JUDGE SCHAER: Questions from other counsel?
Questions from the Commissioners?

22

23 EXAMINATION

24 BY COMMISSIONER NELSON:

25 Q. Mr. Bandarra, do you have any opinion on the

1 rate increase that's in front of us today, or is your purpose here to do to bring this "snafu," as you called 2 3 it, in the tariff to our attention? 4 My intent is basically to ask that the Α. 5 tariff be amended to allow for direct billing by Puget Power and not the rates. б 7 Thank you. I for sure wasn't aware of this, 0. 8 so perhaps our staff will look into this for the next 9 proceeding. 10 Α. I appreciate it. Thank you. 11 COMMISSIONER HEMSTAD: Just a comment. 12 EXAMINATION 13 14 BY COMMISSIONER HEMSTAD: The tariff may not allow it, but I assume 15 0. 16 you're aware that the company has the authority to request that the tariff be modified? 17 Α. That's correct. We asked -- we asked them 18 to do that in previous correspondence, and we thought it 19 20 was interesting that they came forward at this rate 21 hearing and did not make that request or that change, 22 which is why we decided to come forward to testify. 23 Okay. Have you had a discussion with them Q. about their modifying the tariff? 24 25 Α. Ongoing discussion. We've also asked them

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1 for their allocation overhead rates, and we're still -we're still waiting to receive that -- that 2 3 documentation. 4 COMMISSIONER HEMSTAD: That's all I have. 5 THE WITNESS: Thank you. б COMMISSIONER GILLIS: I have no additional 7 questions. 8 JUDGE SCHAER: Mr. Bandarra, just another comment, this is kind of a limited purpose proceeding to 9 10 follow a formula, as Mr. Trotter described, to pass 11 through certain increases, and if a tariff isn't 12 suspended in this proceeding, then we and the Commission 13 aren't able to do anything with that tariff in this 14 hearing. Just as a heads-up to you, it may be more 15 likely that this tariff would be suspended if the 16 company does file a general rate increase request in 17 November, so you may have to send your letter in 18 again --19 THE WITNESS: That's fine. 20 JUDGE SCHAER: -- in the proceeding where we 21 would have some authority to do something. 22 THE WITNESS: In -- in reading the documentation, though, under UE-0618 (sic.), it appeared 23 that there was a schedule and an increase. There is an 24 25 increase for streetlighting as part -- as part of that

1 package, and so it seemed to me that it was appropriate 2 that the comments would be applicable to that, because I challenge in some instances with regard to the 3 administrative overhead, in which case it could reduce 4 5 that portion of the rate, if you see what I'm saying. б JUDGE SCHAER: I understand what you're 7 I'm just trying to let you know that usually saying. what's happening in a PRAM proceeding is spreading an 8 9 increase due to the periodic rate adjustment through the 10 several schedules, but we don't look at the design of 11 the different schedules at this point. 12 THE WITNESS: Okay. 13 JUDGE SCHAER: We probably will be doing 14 that within the next year in the next proceeding. And if you're not able to work something out with the 15 16 company between now and November, it might be in your 17 best interest to again raise this question there, sir. 18 THE WITNESS: I appreciate that, that information. I wasn't aware of that. You'll see me 19 20 again in November then. 21 JUDGE SCHAER: It will be a little bit later 22 than that, but we'll be glad to see you again. Perhaps you can work something out before then. 23 24 THE WITNESS: I hope so. 25 JUDGE SCHAER: All right. Thank you, sir.

1 THE WITNESS: Thank you. 2 MR. TROTTER: We have two other representatives of the Water District here, I don't know 3 4 if they wish to testify. 5 A VOICE: He said everything already. 6 MR. TROTTER: Okay. Let me just check the back room to see if anyone else has signed up. 7 8 A VOICE: No. 9 MR. TROTTER: Then, Your Honor, I would just 10 ask if anyone present who has not testified who wishes 11 to testify, if they wish to do so, that then just come 12 up. 13 JUDGE SCHAER: Is there anyone else in the 14 hearing room that like to give testimony this afternoon? 15 I hear no response, so I again thank the 16 witnesses that have testified, and we will, as I have 17 stated, include the materials provided this afternoon in 18 Exhibit 40. 19 That concludes the public hearing portion of this afternoon's hearing. I would like to go off the 20 21 record for a moment for a brief discussion with the 22 Commissioners and then the hearing will resume in a few 23 moments. We're off the record. 24

25 (Discussion off the record.)

JUDGE SCHAER: Let's be back on record. I would like to indicate to the members of the public who are here to testify that if you have any additional follow-up questions for the Commission Staff, you can check with Ms. Stanton, who is the woman in the yellow jacket at the table in the back of the room, and she can help put you in touch with the appropriate members of the Commission Staff who might be able to assist you. Is there anything further to come before us today? If not, then thank you for attending, and we'll stand adjourned. (Hearing adjourned at 2:15 p.m.)