

First Revised Sheet No. 5  
Canceling Original Sheet No. 5  
WN U-1

Iliad Water Company, LLC

For Commission's Receipt Stamp

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 4 – Definition of Service**

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

**Rule 5 – Disconnection Visit Charge**

When a Utility employee is dispatched (single visit) to disconnect service and service is not disconnected, that employee must accept payment of a delinquent account and disconnection visit charge if specified in **Schedule A**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the amount due and owing. Any excess payment will be credited to the customer's account. Except for Company shut off, disconnection visits will only be made following the required notice to the customer.

If the customer requests shut off, the Service Visit charge specified on **Schedule A** will apply.

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\* Material was moved to Sheet No. 5.1

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WATER SERVICE  
RULES AND REGULATIONS

**Rule 6 – Reconnection Visit Charge**

When a Utility employee is dispatched (single visit) to reconnect service to the Utility distribution system, a reconnection visit charge will apply if specified in **Schedule A**. Such charge is to apply only in cases where service (which includes, but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from customer have been made. No charge will be made for

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(continued on next sheet)

\* Material was moved from Sheet No. 5

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WN U-1

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 11 – Service Visit Charge**

The customer will pay a Service Visit Charge as specified in **Schedule A** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available

If a service visit is scheduled, but then cancelled, the Service Visit Charge specified on **Schedule A** will apply in full if the visit is canceled after a technician is dispatched. No charge will be assessed if the service visit is canceled at least one business day in advance.

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**Rule 12 – Interruption to Service**

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

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In any event, the utility's liability for damages caused by an interruption in service shall be limited to a credit, based on pro rata calculation, of any day or days for which an interruption in service occurs as described in Rule 32.

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\* Material was moved to Sheet No. 8.1.

Original Sheet No. 8.1  
WN U-1

Iliad Water Company, LLC

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 13 – Bills**

All bills shall be paid monthly in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 24 – Backflow Assembly Testing and Inspection (cont'd)**

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC's for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service as specified in Rule 17 of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in Rule 6 of this tariff.

**Rule 25 – Credit/Debit Card Processing**

The Utility now accepts bill payment via VISA, Mastercard, AMEX, or Discover by telephone, and customers may use either credit or debit cards.

There is also the option to pay online or through an autopay feature.

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**Rule 26 – Limitations of Liability**

The Utility's liability, if any, for its gross negligence, willful misconduct or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 26 – Limitations of Liability (con't)**

THERE SHALL BE NO LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. THE UTILITY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, EXCEPT THOSE SPECIFICALLY SET FORTH IN THIS TARIFF, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

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\* Material was moved from Sheet No. 14.

\*\* Material was moved from Sheet No. 15.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 26 – Limitations of Liability** (cont'd)

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**Rule 27 – Unauthorized Use of Service**

Where service has been disconnected either through the request of the customer or through action of the Utility, and the service – which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter – has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter lock, the customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility's property and service, plus a Service Visit Charge for inspection of damages in accordance with Rule 11 in this tariff.

In addition, the Utility will charge the customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees pursuant to Commission rules for discontinuing of service for water utilities.

**Rule 28 – Damage and Repairs Charge**

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer category or a customer's contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility's maintained infrastructure, the customer will be responsible for paying the Damage and Repairs Charge as specified in **Schedule A**.

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**SCHEDULE NO. 1**  
**METERED RATE SERVICE**

**Availability**

This schedule is available in the Water Service Areas listed below served by the Utility.

**Applicable**

Applicable to customers on all water systems.

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**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods. This charge will be the monthly minimum bill for this class of service.

All metered rate service base rate(s) have zero allowance for the water usage.  
Base rate charge(s) and water usage block(s) are modified by the meter size factor.

Usage rates are shown per 100 cubic feet. Billing for any block shall be calculated on a per cubic foot amount based on the usage rate charge of that block.

Meters greater than 5/8 inch will be installed only at the discretion of the Utility.

**Monthly Charges**

Each connection or customer.

Meter Size	Meter Size Factor	Base Rate	1 <sup>st</sup> Block (cu.ft.)	1 <sup>st</sup> Usage Rate*	2 <sup>nd</sup> Block (cu.ft.)	2 <sup>nd</sup> Usage Rate*	3 <sup>rd</sup> Block (cu.ft.)	3 <sup>rd</sup> Usage Rate*
5/8-inch	1.00	\$46.00	0 – 800	\$4.05	801 – 1500	\$5.30	Over 1500	\$6.00
1-inch	2.5	\$115.00	0 – 2,000	\$4.05	2,001 – 3,750	\$5.30	Over 3,750	\$6.00
1 1/2-inch	5.0	\$230.00	0 – 4,000	\$4.05	4,001 – 7,500	\$5.30	Over 7,500	\$6.00

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\* Usage rates(s) are based on consumption per cubic foot (cu.ft.).

Note: Utility Excise Tax shall be in addition to the rates in this tariff.

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**SCHEDULE NO. 18.1**  
**CAPITAL IMPROVEMENT**  
**SURCHARGE**

(D(N))

**Availability**

This schedule is available in all water service areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

Applicable to any connection or customer within the Parkwood Water System.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods.

This surcharge is to recover the installation of the Arsenic and Manganese Treatment Facility completed in 2015, as required by the Department of Health. Total project cost was \$233,438.00.

Surcharge to expire October 31, 2028, or upon recovery of \$232,800 loan principle plus interest charges and state excise taxes, whichever occurs first. Surcharge may be paid in a lump sum payment of \$7,760 per connection at the customers choice.

**Monthly Charge:**

Each connection or customer                      \$86.14

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Reserved for future use.

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**SCHEDULE NO. 3**  
**READY TO SERVE (RTS) SERVICE**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility and for whom the Utility has installed the direct connection from the water system to the applicant's property line. Applicable to any customer where meters have not yet been installed.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 1, Metered Service.

The Ready to Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready to Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges and will be subject to the availability of service capacity at such time as the future application for service is made.

**Monthly Charge**

**Rate**

Each connection or customer.

\$46.00

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Note: Utility Excise Tax shall be in addition to the rates in this tariff.

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**SCHEDULE NO. 8**  
**CROSS CONNECTION CONTROL**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable**

To all customers served by the Utility for purposes of assessing the presence of cross connections and additional requirements applying to those customers that have cross connections.

**Charges**

Installation of Approved Backflow Prevention Assembly	- N/A	
Service Visit Charge	- \$45.00 plus Premises Inspection Charge	(I)(N)
Premises Inspection Charge	- \$45.00 per hour prorated for time spent	(I)

**Conditions**

1. This schedule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the Utility.
2. All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of Health. A second survey shall be sent to those customers who fail to respond to the initial survey. If the customer fails to respond to the second survey, then the following non-response options may be necessary and the customer will be charged pursuant to the rate(s) set forth in the rate section above. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

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SCHEDULE NO. 8  
CROSS CONNECTION CONTROL (cont'd)

Conditions (cont'd)

6. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a Deficiency Notice. Failure to comply with the Deficiency Notice will result in a notice of disconnection pursuant to WAC 480-110-355 (3)(a). If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service. (T)  
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7. No less often than every three years, the Utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed in paragraph 2 will apply.
8. For each customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9, no less than every three years, the Utility shall conduct a site visit, premises inspection and shall assess the customer the charges set forth in the rate section above.
9. When necessary, the Utility will provide notices of disconnection as required in WAC 480-110-355 (3)(a).
10. If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as described in Rule 6 of this tariff.
11. The Utility may immediately shut off water service if a public health emergency exists, including when a backflow is occurring, or an unprotected cross-connection with sewage or an unapproved water source exists.

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