

LAW OFFICES
of
RAINIER LEGAL CENTER, INC. P.S.

31615 MAPLE VALLEY HIGHWAY
POST OFFICE BOX 100

BLACK DIAMOND, WASHINGTON 98010

BARRY C. KOMBOL
Attorney at Law
rainierlegal@yahoo.com

(360) 886-2868
(425) 432-3380

FAX (360) 886-2124

March 26, 2014

Via Facsimile: 360-586-1150

The Washington Utilities and
Transportation Commission
1300 South Evergreen Park Dr SW
Olympia, WA. 98504

Attn: Clerk

Re: In Re the Complaint of Mike and Glenda Beck
Against Cristalina Water Company
Case Nos. 117759 and 132268
"Complainants' Witness List and Exhibit List"

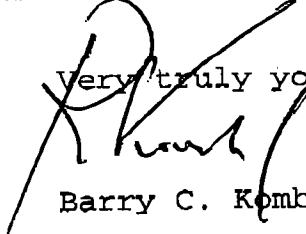
Dear Clerk:

Enclosed herein please find Mike and Glenda Beck's
"Complainants' Witness List and Exhibit List."

Please file today this Complainants' Witness List and
Exhibit List on behalf of Mike and Glenda Beck which is due
by March 28th.

Should you have any questions, please do not hesitate
to call. Thank you for your assistance in this matter. I
remain,

Very truly yours,



Barry C. Kombol

Rainier Legal Center, Inc. P.S.

BCK:sjb

Attachment (Complainants' Witness List and Exhibit List)
cc: Mike and Glenda Beck (Enclosure)

STATE OF WASH
UTIL AND TRN
RECORDS MANAGEMENT

2014 MAR 26 AM 8:05

RECORDS MANAGEMENT

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**BEFORE THE WASHINGTON UTILITIES
AND TRANSPORTATION COMMISSION**

In Re the Complaint of:)	
)	No. 117759 and
)	-----
MIKE and GLENDA BECK,)	No. 132268
)	
against)	COMPLAINANTS' WITNESS LIST AND
)	EXHIBIT LIST
CRISTALINA WATER COMPANY.)	
)	
Regulated Utility.)	

To: **The Washington Utilities
and Transportation Commission**
1300 South Evergreen Park Dr. SW
Olympia, WA. 98504
Via Facsimile 360.586.1150
Via Email: atorem@utc.wa.gov
Via Email: rpearson@utc.wa.gov

And to: **Cristalina Water Company, LLC**
Post Office Box 4055
Bellingham, WA. 98227
Via Email: maria@bellinghamhomes.net

And to: **Eric P. Gillett, Esq.**
Attorney at Law
901 Fifth Avenue, Suite 3400
Seattle, WA. 98164
Via Email: egillet@pregodonnell.com

YOU, EACH OF YOU, are advised that the undersigned hereby gives notice that pursuant to Washington State Administrative Rules relating to proceedings of this sort and on behalf of the Complainants, he discloses names, addresses and nature of

1 expected testimony of Complainants' **MIKE** and **GLENDA BECK'S**
2 Witnesses.

3 **Lay Witnesses**

- 4 1. **Glenda Beck**, Complainant
5 27107-314th Avenue S.E.
6 Ravensdale, WA. 98051
(253) 335-0293

7 Complainant **Glenda Beck** may testify regarding facts relating
8 to the failure of the regulated utility to furnish her with
9 proper, adequate or statutory notice prior to the disconnection
10 of water service to their residence in November of 2013.

11 Mrs. Beck may further testify that she has maintained her
12 household's water utility account with Respondent totally current
13 since 2010. Mrs. Beck may also testify that the regulatory
14 utility lost or failed to negotiate some of her utility payment
15 checks; that there have been billing and crediting errors in
16 their account with Cristalina and its predecessors for several
17 decades.

18 Mrs. Beck may testify about the failures of Cristalina Water
19 System and its predecessors, dating back for more than thirty
20 years for failure to furnish her household with sufficient
21 qualities and quantities of potable water for extended weeks on
22 end.

23 Mrs. Beck may testify about the need she has for potable
24 water for herself as regards her medical difficulties as well as
25 for the sanitary needs of members of her household.

- 26 2. **Mike Beck**, Complainant
27 27107-314th Avenue S.E.
28 Ravensdale, WA. 98051
(253) 335-0293

1 Complainant Mike Beck may testify regarding facts relating
 2 to the failure of the regulated utility to furnish him with
 3 proper, adequate or statutory notice prior to the disconnection
 4 of water service to their residence in November of 2013.

5 Michael Beck may further testify that he has maintained his
 6 household's water utility account with Respondent totally current
 7 since 2010. Mr. Beck may also testify that the regulatory
 8 utility lost or failed to negotiate some of his utility payment
 9 checks; that there have been billing and crediting errors in
 10 their account with Cristalina and its predecessors for several
 11 decades.

12 Michael Beck may testify about the failures of Cristalina
 13 Water System and its predecessors, dating back for more than
 14 thirty years for failure to furnish his household with sufficient
 15 qualities and quantities of potable water for extended weeks on
 16 end.

17 Mr. Beck may testify about the need his family has for
 18 potable water for the medical and sanitary needs of his
 19 household.

20 Expert Witnesses: None.

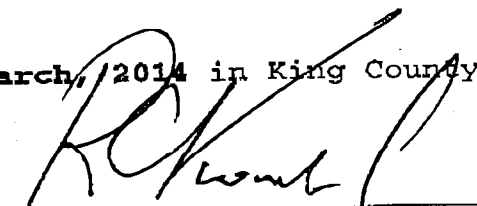
21 **FURTHER, EACH OF YOU,** are advised that the undersigned
 22 hereby gives notice that the Complainants will submit at
 23 Evidentiary Hearing in this matter the following Exhibits and
 24 Documents:
 25

26 **Exhibit A:** Copies of Checks from 1/1/2012 to
 27 12/5/2013 for current water service
 payments

28 **Exhibit B:** Cristalina, LLC's First Notice of
 Disconnection

1 Complainants reserve the right to amend or supplement
2 this Primary Witness and Exhibit List.

3
4 DATED this 26th day of March, 2014 in King County,
5 Washington.


6 **BARRY C. KOMBOL**, WSBA #8145
7 Attorney for Complainants
8 **MIKE and GLENDA BECK**

9 **CERTIFICATE OF SERVICE**

10 I, Susan Burnett, declare under penalty of perjury under the
11 laws of the State of Washington that the following is true and
12 correct: I am employed by Rainier Legal Center. At all times
13 hereinafter mentioned, I was and am a citizen of the United
14 States of America, a resident of the State of Washington, over
15 the age of eighteen (18) years, not a party to the above-entitled
16 action, and competent to be a witness herein.

17 A true and correct copy of the document of which this is
18 attached to [**COMPLAINANTS' WITNESS LIST AND EXHIBIT LIST**] was
19 delivered on this day in the manner so stated below:

20 **Via U.S. First Class Mail, Facsimile, and Email to:**
21 **The Washington Utilities**
22 **and Transportation Commission**
23 1300 South Evergreen Park Dr. SW
24 Olympia, WA. 98504
25 Via Facsimile 360.586.1150
26 Via Email: atorem@utc.wa.gov
27 Via Email: rpearson@utc.wa.gov

28 **Via U.S. First Class Mail and Email to:**
29 **Cristalina Water Company, LLC**
30 Post Office Box 4055
31 Bellingham, WA. 98227
32 Via Email: maria@bellinghamhomes.net

33 **Via U.S. First Class Mail and Email to:**
34 **Eric P. Gillett, Esq.**
35 **Attorney at Law**
36 901 Fifth Avenue, Suite 3400
37 Seattle, WA. 98164
38 Via Email: egillett@pregodonnell.com

39 DATED: 3/26/2014

40 By

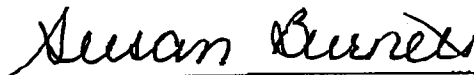

41 **Susan Burnett, Paralegal**
42 **Rainier Legal Center, Inc.**

EXHIBIT "A"

https://web9.securei: etbank.com/IMG_IMG1151/IMG1151.ashx?A

Imaging - View Transaction

2474
34-82771251

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
253-335-0293

01/01 2012

Pay to the Order of Cristalina \$ 68.30
Sixty eight & 30/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For Dec 2011 payment Jordan Beck

2474

None
w363105a

02232012 010501001723670 125104425

PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Imaging - View Transaction

2510
34-827/1251

DR M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

02/28 2012

Pay to the Order of Cristaluna \$ 68.30

Sixty eight and 30/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98048

For Jan 2012 payment 500

Glenda Beck

2510

None

w363105a

03152012 010501001037210 >125104425<

BRANCH
PEOPLES BANK
THE WITHIN NETWORK PAYS
DEPOSITED TO THE CREDIT OF

EXHIBIT C



M.R. Beck
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
253-335-0293

1/10/12

2544
34-827/1251

Pay to the Order of

Cristalina LLC

\$ 77.83

Seventy seven & 83/100

Dollars

Columbia Bank
23924 228th Way SE
Maple Valley, WA 98038

ACCT # 1056

For 1/10/12 to 2/10-2012

Jordan Beck

2544

None

w363105a

04252912 010501002040260 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Imaging - View Transaction

2545
34-82771251

04-01 2012 ✓

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

Pay to the Order of Cristalina \$ 79.75

Seokyeon & Family Dollars

Columbia Bank
23824 225th Way SE #1056
Maple Valley, WA 98038

For 2/10 to 3/7 2012

Juana Beck

⑆ 2545

None

w363105a

04252012 010591002040270 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Imaging - View Transaction

https://web9.securei netbank.com/IMG_IMG1151/IMG1151.aspx?...

2605
34-82711251

DR M.R. Beck
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
253-335-0293

06/10 20 12 ✓

Pay to the Order of Cristalina LLC \$ 80,10

eighty and 10/100 Dollars

Columbia Bank
23924 225th Way SE #1056
Maple Valley, WA 98038

Usage 3/7/1 to 4/9/2012

Jenna Beck

2605

None
w363105a

05192812 010501002337858 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Imaging - View Transaction

2606
34-8271251

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

6/10 2012 ✓

Pay to the Order of CRISTALINA LLC \$ 79.03

Security note E. 03/00 Dollars

Columbia Bank
23924 225th Way SE #1056
Maple Valley, WA 98038

for usage 4/9 to 5/10/2012 Jenida Beck

2606

None

w363105a

06192012 010501002337040 >125104425<

Pay to the ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

https://web9.securei netbank.com/IMG_IMG1151/IMG1151.aspx?A

ima, New Transaction

2643
34-62711251

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

07/2 20/2

Pay to the Order of Cristalina \$ 79.14

Stolady Rene E 14100 Dollars

Columbia Bank
23924 225th Way SE #1056
Maple Valley, WA 98038

30. WDA 5/10/12 to 6/9/2012 Joseph Beck

2643

None
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

87162012 010501002467020 >125104425<

EXHIBIT C

- View Transaction

https://web9.secureit netbank.com/IMG_IMG1151/IMG1151.aspx?A

2705
34-82771251

MR. Beck
G.A. Beck
27107 314th Ave SE
Riverview, WA 98051
253-335-0293

10/01 20 *10/01*

Pay to the Order of *Crystalina* \$ *78.51*

Seventy eight & 51/100 Dollars

Columbia Bank
23824 225th Way SE
Maple Valley, WA 98038 #1056

For *6/9/12 to 07/10/12*

Janda Beck

2705

None

w363105a

10152012 010501002907900 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRYSTALINA LLC
5067614080

EXHIBIT C

2706
34-8271251



MKT I
G.A. Beck
27107 314th Ave SE
Renton, WA 98051
857-335-0293

10/01 2012

Pay to the Order of Christalina \$ 81.90
Eighty one & 90/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For #1056
7/10/12 to 08/10/12

Jenda Beck

⑆ [REDACTED] ⑆ 2706

Note

w363105a

10152012 010501002907960 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

View Transaction

2730 34-8271251

1101 2012

\$ 80.49

Pay to the Order of Cristalina Dollars

Slightly over 49/100

0001076-91012012

Michelle Beck

M.R. Beck
G.A. Beck
 27107 314th Ave SE
 Renton, WA 98051
 253-335-0293

Columbia Bank
 23924 225th Way SE
 Maple Valley, WA 98038

DE 23

125104425<
63105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

https://web9.securei netbank.com/IMG_IMG1151/IMG1151.aspx?e

Transaction

2823
34-82771251

02/16 2013

MR. Beck
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
254-335-0298

Pay to the Order of Cristalina \$ 78.66

Seventy eight 66/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For # 1056 - 9/10/12 to 10/10/12 Jouda Bak

2823

03112013 016501003630710 None > 125164425<
w363105a

PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

Account: DDA 1101144374 - Amount: 80

EXHIBIT C

Account: DDA 1101144874 - Amount: 80.49 - Date: 11/23

Imaging - View Transaction

https://web9.securei netbank.com/IMG_IMG1151/IMG1151.aspx?A

2824
34-82776251

MR. Beck
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
283-335-0293

07/16/2013

Pay to the Order of Cristaluna \$ 81.88 ⁸⁸

Eighty one & 88/100 Dollars

Columbia Bank
23024 225th Way SE
Maple Valley, WA 98038

For 1050 - 10/10/12 to 11/10/12

G.A. Beck

2824

03112013 010501003630700 None >125104425<
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALUNA LLC
5067614080

EXHIBIT C

Cristalina LLC
 PO Box 2626
 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227
 Telephone: 360-296-7318

Office Hours:

ACCOUNT #		CUSTOMER NAME		METER TELEPHONE NUMBER		SERVICE ADDRESS	
1056		Beck, Michael & Glenda		1 253-335-0293		27107 314th Ave SE	
Service		Number Days		Meter Readings		Usage in Cubic Feet	
From	To		Previous	Current		CHARGES	
12/10/2012	01/10/2013	31	34623	35015	392	40.00	
Water BASE						7.25	
Water USAGE						32.00	
Capital Improve.							
						8724.32	
PREVIOUS BALANCE/CREDIT							
Last Payment received was \$81.90 on 10/12/2012							

*11/01/12 to 12/10/13
 December \$79.23
 January \$79.25*

COMPARISONS	Days of Service
Current Billing Period	31
Previous Billing Period	30
Same Period Last Year	391

RATE CODE DESCRIPTIONS
 01: 3/4" service base rate

Stepha
 Did

Cristalina LLC
 PO Box 2626, 1200 Old Fairh
 Bellingham, WA 9



Beck, Michael & Glenda
 27107 - 314th Ave. SE
 Ravensdale, WA 9805

2840
 MR. Beck
 P.O. Box 2626
 1200 Old Fairhaven Pkwy SE
 Bellingham, WA 98227
 360-296-7318

Stepha
 \$ 79.25
 11/01/12 to 12/10/13
 December

January
 \$ 79.25

Stepha Beck

2840
 MR. Beck
 P.O. Box 2626
 1200 Old Fairhaven Pkwy SE
 Bellingham, WA 98227
 360-296-7318

2839
 MR. Beck
 P.O. Box 2626
 1200 Old Fairhaven Pkwy SE
 Bellingham, WA 98227
 360-296-7318

Stepha
 \$ 79.23
 11/01/12 to 12/10/13
 December

January
 \$ 79.25

Stepha Beck

2839
 MR. Beck
 P.O. Box 2626
 1200 Old Fairhaven Pkwy SE
 Bellingham, WA 98227
 360-296-7318

https://web9.securei netbank.com/IMG_IMG1151/IMG1151.aspx?A

imaging - V. Transaction

✓ 2902
34-8271251

DB M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-385-8293

05/09 2013

Pay to the Order of Christalina Witek \$ 79.77

Seventy Nine & 77/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

1056
For 3/11/13 to 4/19/13

Julia Beck

2902

06052013 010501004040810 >125104425<
None
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CHRISTALINA LLC
5067614080

EXHIBIT C

Cristalina LLC
 PO Box 4545
 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227
 Telephone: 360-296-7318

Office Hours:

ACCOUNT #	CUSTOMER NAME	RATE	TELEPHONE NUMBER	SERVICE ADDRESS
1056	Beck, Michael & Glenda	1	253-335-0293	27107 314th Ave SE
Service		Number Days	Meter Readings	
From	To		Previous	Current
4/10/2013	05/20/2013	40	36320	36730
Usage in Cubic Feet				410.00
Water BASE				40.00
Water USAGE				7.58
Capital improve.				32.00
PREVIOUS BALANCE/CREDIT				8723.44
Last Payment received was \$79.77 on 05/30/2013				

*OK # 2937
\$79.58*



M.R. Beck
 G.A. Beck
 27107 314th Ave SE
 Ravensdale, WA 98051
 253-335-0293

Deliver on 13

2937
360-277-1271

Pay to the Order of *Cristalina LLC* \$ *79.58*
Glenda Beck Dollars

Columbia Bank
 23924 225th Way SE
 March Valley, WA 98036

4/10/2013 to 5/20/2013

2937

6/2013	8803.02
1/2013	8579.08
2 Month	79.22
3 Month	
4 Month	8564.45
RULES ARE AVAILABLE UPON REQUEST	
Late Fees: 2% Monthly bill is not paid by 06/30/2013 a payment penalty of \$176.08 will be added to your bill each & return with your payment payable to Cristalina LLC	

Cristalina LLC
 PO Box 4545, 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227

Water Bill

Beck, Michael & Glenda
 27107 - 314th Ave. SE
 Ravensdale, WA 98051

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
1056	06/16/2013	8803.02
Billing Date	Rate Code	Meter #
05/21/2013	1	1056

Imaging - View Transaction

https://web9.secure.netbank.com/IMG_IMG1151/IMG1151.aspx?A



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
203-335-0293

HOPE * LOVE * LIFE

3038

94-92771251

107113

Pay Mitalina

\$ 81.56

in the amount of
eighty one & 56/100

Dollars



COLUMBIA BANK
23024 28TH WAY SE
MAPLE VALLEY, WA 98038

#4054

For 3/13/2013 to 08/15/2013

Genda Beck

3038

Routing Code

None

w363105a

DEPOSITED
THE CREDIT OF
THE BANK
FOR THE
CREDIT OF
MITALINA

3
7

EXHIBIT C

Imaging - View Transaction



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98061
253-336-0903

HOPE ♥ LOVE ♥ LIFE

3039
34-8271281

10/7/13

Pay Cristalina \$80.10
in the name of Dianna and 10/100 Dollars

COLUMBIA BANK
23924 28TH WAY SE
MAPLE VALLEY, WA 98048

#1050
For 06/10/13 to 07/12/2013 Glenda Beck
3039

None


w363105a

DEPOSITED TO THE CREDIT OF
The World Food Program
PEOPLE'S BANK
PRINCE

EXHIBIT C



Imaging - View Transaction

HOPE ♥ LOVE ♥ LIFE 3091
94-02771251

 **M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
206-338-0280**

10/23/13

Pay Orbital \$ 78.40

in the name of
Deborah Ann Beck Dollars  

**COLUMBIA BANK
2324 225TH WAY SE
MAPLE VALLEY, WA 98043**

#1056 *Hand deliver*
in voice
9/9/13 to 10/05/13

Glenda Beck

3091

© 2013 Columbia Bank

None

w363105a

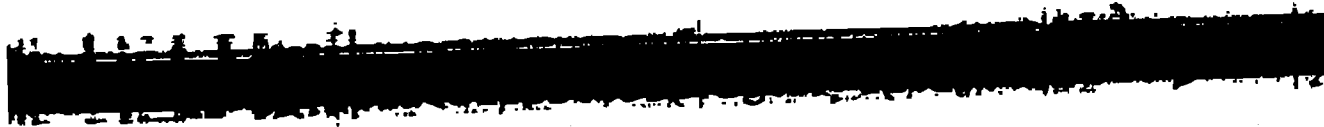


EXHIBIT C

Imaging - View Transaction

https://web9.secure.netbank.com/IMG_IMG1151/IMG1151.ashx?



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
203-935-0206

HOPE * LOVE * LIFE

3068

34-6271126

11/01/13

Pay Cristalynn Watten
Attorney General & Bar

\$ 79.34

COLUMBIA BANK
2384 82ND WAY SE
MAPLE VALLEY, WA 98043

1056
8/10/13 to 9/19/13

Jordan Beck

3068

None

w363105a

DEPOSITED WITHIN THE WITHIN PEOPLE'S BANK AND PAYEE'S UI

00

EXHIBIT C

https://web9.secure/ netbank.com/IMG_IMG1151/IMG1151.aslx?A.

Imaging - View Transaction



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
206-336-0228

HOPE ♥ LOVE ♥ LIFE

3090

34-82771251

11/26/13

Pay Cristina

\$ 80.92

for the benefit of Li-fity and 92/100

Dollars

COLUMBIA BANK
22924 225TH WAY SE
MAPLE VALLEY, WA 98043

#1056
for 5/20/13 to 06/11/13

Jenna Beck

3090

Number of Checks

None


w363105a

00

EXHIBIT C

Imaging - View Transaction

HOPE ♥ LOVE ♥ LIFE **3092**
24-027/1261

 **M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98061
253-335-0293**

11/28/13

Pay *Crystalina* \$ *79.86*

in the amount of
Dollars *Seventy Nine and 86/100*

**COLUMBIA BANK
23834 225TH WAY SE
MAPLE VALLEY, WA 98037**

#1056
For *10/5/13 to 11/10/13*

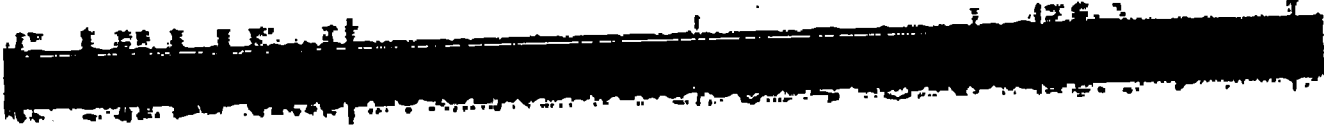
Jessica Beck

3092

Marked Check

None

w363105a



00

EXHIBIT C

M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
206-895-0293

12/05/13

3103
34-8271281

Pay Cristaluna
to the order of one hundred sixty and no/100 \$ 160.00
Dollars

COLUMBIA BANK
23924 225TH WAY SE
MAPLE VALLEY, WA 98038

For Deposit on Disputed Acct # 10516 Glen Beck
3103

Harland Clarke

EXHIBIT B

EXHIBIT "B"

CRISTALINA, LLC

(360) 296-7318

P.O. Box 4055, Bellingham WA 98227

1200 Old Fairhaven Parkway, Suite 106, Bellingham WA 98225

FIRST NOTICE OF DISCONNECTION
 SECOND NOTICE OF DISCONNECTION

TO: Michael & Glenda Beck

SERVICE ADDRESS: 27107 314th Ave SE, Ravensdale, WA 98051

AND TO:

MAILING ADDRESS:

PLEASE TAKE NOTICE your service is scheduled for DISCONNECTION.

Cristalina, LLC., a limited liability company, intends to disconnect water service at the first address listed above for non-payment of delinquent charges on or before 5:00 o'clock, p.m. on (11/20/2013). Your account balance is \$3,423.78, of which \$0 is current charges, not yet delinquent. In order to avoid disconnection, you must pay \$3,423.78 in full unless mutually agreed upon payment arrangements are made with Cristalina, LLC.

Please send your payments to: Cristalina, LLC, P.O. Box 4055, Bellingham WA 98227.

To make mutually agreed upon payment arrangements, please call Cristalina, LLC's bookkeeper at (360) 296-7318 or (360) 483-9322. If mutually accepted arrangements are not kept, the company may disconnect service without further notice.

This notice shall expire after ten business days from the first day that the company may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the company.

If your service is disconnected for non-payment, a \$50.00 disconnect fee will be added to your account. You will be liable for a \$50.00 reconnection charge. You may also be charged a security deposit on your account.

If you have any questions concerning this notice or would like to discuss the proposed disconnection of service you may call Cristalina, LLC's manager, Maria Lindberg, at (360) 296-7321 or (360) 483-9322.

Cristalina, LLC

By: 
Authorized Signature

Date of Mailing/Delivery of this notice: 11-5-2013

EXHIBIT A



Maria:

I have completed my investigation into the customer's account history, based upon the information provided by the company during the course of the complaint. The customer's account must be adjusted by issuing a credit of \$5,526.48. I will explain below why the customer's account balance is incorrect, and I expect it to be changed. I will assume that you have made the required corrections, regardless of whether you respond to this email or not. I will be providing the customer my findings as well, and telling her to expect this credit to appear on her next bill. She will be instructed to call us back if her next bill is not credited.

I recalculated the customer's account history, using a starting balance of \$0 as of Oct. 1, 2007. I added the customer's bills, plus the tariffed 2% late fees, and all of the corrected bills, missing late fees, and missing bills up to June 15, 2013. I did not include either of the 2011 bad debt write offs, or any charges or payments that may have occurred since the account history was provided on July 3, 2013. Based upon my findings, the customer's total balance as of June 15 (prior to whenever the June bill was issued) should be \$3,423.78.

There are several reasons for the large difference (\$5,526.48) between the figure you provided (\$8,950.26), and the figure I came to (\$3,423.78). Most notably, the 6-year statute of limitations applies to this customer. Going back six years from today, we find that on Oct. 1, 2007, the customer's account balance was \$20,928.14. Because this balance was accumulated before the statute period, it should be written off. The company may still attempt to collect the money from the customer, or send the customer to collections, but this balance cannot affect the customer's account. Indeed, of the \$20,928.14 balance, \$20,919.19 was written off in 2011.

Of the 49 late fees (or "finance charges") charged since Oct. 1, 2007, I could not find a single instance where the company charged a 2% late fee (the rate in the tariff). The actual interest charged fluctuated between 0.4% and 4.76%. In addition to the incorrect late fees, there were 20 instances where no late fees were charged. There were 10 months in a row where the customer was not charged for water service at all. An additional 8 bills were charged an incorrect rate.

I recalculated the customer's account history, using a starting balance of \$0 as of Oct. 1, 2007. I added the customer's bills, plus the tariffed 2% late fees, and all of the corrected bills, missing late fees, and missing bills up to June 15, 2013. I did not include either of the 2011 bad debt write offs, or any charges or payments that may have occurred since the account history was provided on July 3, 2013. Based upon my findings, the customer's total balance as of June 15 (prior to whenever the June bill was issued) should be \$3,423.78.

I previously recorded violation of WAC 480-110-385(3)(a) - (1 count on July 25, and 9 counts on Sept. 20). I am updating the violation count and description as follows:

Violation of WAC 480-110-385(3)(a) - (76 counts) - because after the company investigated the informal complaint, it failed to provide a complete response to the commission staff within two business days. On June 13, I requested a copy of the customer's statement for March 2013, an account history, the letter that was sent to the customer in March 2013, and clarification of which bills were sent late, not sent at all, or returned for insufficient postage for the period of December 2012, to March 2013. The response was due June 17, by 5:00

EXHIBIT A

LAW OFFICES
of
RAINIER LEGAL CENTER, INC. P.S.

31615 MAPLE VALLEY HIGHWAY

POST OFFICE BOX 100

BLACK DIAMOND, WASHINGTON 98010

BARRY C. KOMBOL
Attorney at Law

(360) 886-2868

(425) 432-3380

FAX (360) 886-2124

FAX COVER SHEET

Date: 3/26/2014

Please deliver the following pages to:

NAME: The WUTC, Attn: Clerk

FIRM: Clerk of WUTC

FAX #: 360-586-1150

FROM: Barry C. Kombol

We are transmitting 33 pages including this cover page.

If you do not receive all pages, please call us immediately at:

(425) 432-3380

Operator: sjb

ORIGINAL: [] WILL BE FORWARDED [X] WILL NOT BE FORWARDED

NOTES: In Re the Complaint of Mike and Glenda Beck

Against Cristalina Water Co., Case Nos. 117759 & 132268

Attached please find cover letter to WUTC and

Complainants' Witness List and Exhibit List

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY PRIVILEGED AND CONFIDENTIAL AND IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPY OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE (POSTAGE PAID BY BARRY C. KOMBOL, ATTORNEY AT LAW). THANK YOU.

LAW OFFICES
of
RAINIER LEGAL CENTER, INC. P.S.

31615 MAPLE VALLEY HIGHWAY
POST OFFICE BOX 100

BLACK DIAMOND, WASHINGTON 98010

BARRY C. KOMBOL

Attorney at Law

rainierlegal@yahoo.com

(360) 886-2868

(425) 432-3380

FAX (360) 886-2124

March 26, 2014

Via Facsimile: 360-586-1150

The Washington Utilities and
Transportation Commission
1300 South Evergreen Park Dr SW
Olympia, WA. 98504

Attn: Clerk

Re: In Re the Complaint of Mike and Glenda Beck
Against Cristalina Water Company
Case Nos. 117759 and 132268
"Complainants' Witness List and Exhibit List"

Dear Clerk:

Enclosed herein please find Mike and Glenda Beck's
"Complainants' Witness List and Exhibit List."

Please file today this Complainants' Witness List and
Exhibit List on behalf of Mike and Glenda Beck which is due
by March 28th.

Should you have any questions, please do not hesitate
to call. Thank you for your assistance in this matter. I
remain,

Very truly yours,

Barry C. Kombol

Rainier Legal Center, Inc. P.S.

BCK:sjb

Attachment (Complainants' Witness List and Exhibit List)

cc: Mike and Glenda Beck (Enclosure)

1
2
3
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28

**BEFORE THE WASHINGTON UTILITIES
AND TRANSPORTATION COMMISSION**

In Re the Complaint of:)	No. 117759 and
)	-----
MIKE and GLENDA BECK,)	No. 132268
)	
against)	COMPLAINANTS' WITNESS LIST AND
)	EXHIBIT LIST
CRISTALINA WATER COMPANY.)	
)	
Regulated Utility.)	

To: **The Washington Utilities
and Transportation Commission**
1300 South Evergreen Park Dr. SW
Olympia, WA. 98504
Via Facsimile 360.586.1150
Via Email: atorem@utc.wa.gov
Via Email: rpearson@utc.wa.gov

And to: **Cristalina Water Company, LLC**
Post Office Box 4055
Bellingham, WA. 98227
Via Email: maria@bellinghamhomes.net

And to: **Eric P. Gillett, Esq.**
Attorney at Law
901 Fifth Avenue, Suite 3400
Seattle, WA. 98164
Via Email: egillett@pregodonnell.com

YOU, EACH OF YOU, are advised that the undersigned hereby gives notice that pursuant to Washington State Administrative Rules relating to proceedings of this sort and on behalf of the Complainants, he discloses names, addresses and nature of

1 expected testimony of Complainants' **MIKE** and **GLENDA BECK'S**
2 Witnesses.

3 **Lay Witnesses**

- 4 1. **Glenda Beck**, Complainant
- 5 27107-314th Avenue S.E.
- 6 Ravensdale, WA. 98051
- 7 (253) 335-0293

8 Complainant **Glenda Beck** may testify regarding facts relating
9 to the failure of the regulated utility to furnish her with
10 proper, adequate or statutory notice prior to the disconnection
11 of water service to their residence in November of 2013.

12 Mrs. Beck may further testify that she has maintained her
13 household's water utility account with Respondent totally current
14 since 2010. Mrs. Beck may also testify that the regulatory
15 utility lost or failed to negotiate some of her utility payment
16 checks; that there have been billing and crediting errors in
17 their account with Cristalina and its predecessors for several
18 decades.

19 Mrs. Beck may testify about the failures of Cristalina Water
20 System and its predecessors, dating back for more than thirty
21 years for failure to furnish her household with sufficient
22 qualities and quantities of potable water for extended weeks on
23 end.

24 Mrs. Beck may testify about the need she has for potable
25 water for herself as regards her medical difficulties as well as
26 for the sanitary needs of members of her household.

- 27 2. **Mike Beck**, Complainant
- 28 27107-314th Avenue S.E.
- Ravensdale, WA. 98051
- (253) 335-0293

1 Complainant Mike Beck may testify regarding facts relating
 2 to the failure of the regulated utility to furnish him with
 3 proper, adequate or statutory notice prior to the disconnection
 4 of water service to their residence in November of 2013.

5 Michael Beck may further testify that he has maintained his
 6 household's water utility account with Respondent totally current
 7 since 2010. Mr. Beck may also testify that the regulatory
 8 utility lost or failed to negotiate some of his utility payment
 9 checks; that there have been billing and crediting errors in
 10 their account with Cristalina and its predecessors for several
 11 decades.

12 Michael Beck may testify about the failures of Cristalina
 13 Water System and its predecessors, dating back for more than
 14 thirty years for failure to furnish his household with sufficient
 15 qualities and quantities of potable water for extended weeks on
 16 end.

17 Mr. Beck may testify about the need his family has for
 18 potable water for the medical and sanitary needs of his
 19 household.
 20

21 Expert Witnesses: None.

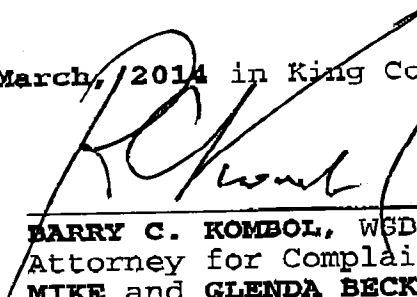
22 **FURTHER, EACH OF YOU,** are advised that the undersigned
 23 hereby gives notice that the Complainants will submit at
 24 Evidentiary Hearing in this matter the following Exhibits and
 25 Documents:

26 **Exhibit A:** Copies of Checks from 1/1/2012 to
 27 12/5/2013 for current water service
 payments

28 **Exhibit B:** Cristalina, LLC's First Notice of
 Disconnection

1 Complainants reserve the right to amend or supplement
2 this Primary Witness and Exhibit List.

3
4 DATED this 26th day of March, 2014 in King County,
5 Washington.

6 
7 BARRY C. KOMBOL, WSDA #8145
8 Attorney for Complainants
9 MIKE and GLENDA BECK

10 **CERTIFICATE OF SERVICE**

11 I, Susan Burnett, declare under penalty of perjury under the
12 laws of the State of Washington that the following is true and
13 correct: I am employed by Rainier Legal Center. At all times
14 hereinafter mentioned, I was and am a citizen of the United
15 States of America, a resident of the State of Washington, over
16 the age of eighteen (18) years, not a party to the above-entitled
17 action, and competent to be a witness herein.

18 A true and correct copy of the document of which this is
19 attached to [COMPLAINANTS' WITNESS LIST AND EXHIBIT LIST] was
20 delivered on this day in the manner so stated below:

21 **Via U.S. First Class Mail, Facsimile, and Email to:**
22 **The Washington Utilities**
23 **and Transportation Commission**
24 **1300 South Evergreen Park Dr. SW**
25 **Olympia, WA. 98504**
26 **Via Facsimile 360.586.1150**
27 **Via Email: atorem@utc.wa.gov**
28 **Via Email: rpearson@utc.wa.gov**

29 **Via U.S. First Class Mail and Email to:**
30 **Cristalina Water Company, LLC**
31 **Post Office Box 4055**
32 **Bellingham, WA. 98227**
33 **Via Email: maria@bellinghamhomes.net**

34 **Via U.S. First Class Mail and Email to:**
35 **Eric P. Gillett, Esq.**
36 **Attorney at Law**
37 **901 Fifth Avenue, Suite 3400**
38 **Seattle, WA. 98164**
39 **Via Email: egillet@pregodonnell.com**

40 DATED: 3/26/2014



41 By 
42 Susan Burnett, Paralegal
43 Rainier Legal Center, Inc.

EXHIBIT "A"

https://web9.securei:stbank.com/IMG_IMG1151/IMG1151.ashx?A

Imaging - View Transaction

2474
34-82711251

 **M.R. Beck**
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
254-335-0293

Pay to the Order of Crystalina \$ 68.30

Twenty Eight & 30/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For See 2011 payment

Juda Beck

2474

None

w363105a

02202012 010501001723670 1251044250

PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Imaging - View Transaction

2510
34-827/1251

B M.R. Beck
G.A. Beck
27107 314th Ave. SE
Ravensdale, WA 98051
253-335-0293

02/28 2012

Pay to the Order of Cristaluna \$ 68.30

Sixty-eight and 30/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98028

For Jan 2012 payment Glenda Beck

2510

None
w363105a

00152012 010501001037210 >125104425<

BRANCH
PEOPLES BANK
THE WITHIN NETWORK PAYS
DEPOSITED TO THE CREDIT OF

EXHIBIT C

https://web9.secureir...atbank.com/IMG_IMG1151/IMG1151.aspx?A

Imaging - View Transaction

✓ 2544
34-8271251

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

04/01 20 12

Pay to the Order of Cristalina LLC \$ 77.83

Seventy seven & 83/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

ACCT # 1056

For 1/10/10 to 2/10-2012

Jordan Beck

2544

None

w363105a

04252012 010501002040260 >125104425<

PAY TO THE ORDER OF
 PEOPLES BANK
 FOR DEPOSIT ONLY
 CRISTALINA LLC
 5067614080

EXHIBIT C

Imaging - View Transaction

https://web9.securei...etbank.com/IMG_IMG1151/IMG1151.aspx?/

2545
94-02711251

04-01 2012 ✓

DR M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

Pay to the Order of Cristalina \$ 79.75

Seelye, E 75/100 Dollars

Columbia Bank
23924 225th Way SE #1056
Maple Valley, WA 98038

From 2/10 to 3/7 2012

Janda Beck

⑆ [REDACTED] ⑈ 2545

None

w363105a

04252012 010501002040270 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Imaging - View Transaction

https://web9.securei.../bank.com/IMG_IMG1151/IMG1151.aspx?A

2605
34-8277/1251

DR M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

06/10 2012 ✓

Pay to the Order of Cristalinea LLC \$ 80,10

eighty and 10/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

#1056
Usage 3/7/12 to 4/9/2012

Jenna Beck

2605

None
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

06192812 010501002337850 >125104425<

EXHIBIT C

Imaging - View Transaction

2606
34-027/1251

MR. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

6/10 2012 ✓

Pay to the Order of Crystalina LLC \$ 79.03

Sevelly netie E. 03/100 Dollars

Columbia Bank
23824 225th Way SE
Maple Valley, WA 98038

1056

For usage 4/9 to 5/10/2012

Jenida Beck

2606

None

w363105a

06192012 010501002337840 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

https://web9.securei...etbank.com/IMG_IMG1151/IMG1151.ashx?A

Iron: New Transaction

2643
34-927/1351

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Reverdsale, WA 98051
253-335-0293

07/2 20/12

Pay to the Order of Crystalina \$ 79.14

Slodgy name e 14/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For Wdr 5/10/12 to 6/9/2012 #1056 Jessica Beck

2643

None

w363105a

PAY TO THE ORDER OF
PEOPLES BANK
 FOR DEPOSIT ONLY
 CRISTALINA LLC
 5067614080

87162012 016591002467020 >125104425<

EXHIBIT C

- View Transaction

https://web9.secureiv.bank.com/IMG_IMG1151/IMG1151.aspx?A

2705
34-82771251

B M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
253-335-0293

10/01 20 *AD JB*

Pay to the Order of Crystalina \$ 78.51

Seventy eight & 51/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038 #1056

From 6/9/12 to 07/10/12

Jane Beck

⑆ ~~XXXXXXXXXXXXXXXXXXXX~~ 2705

None

w363105a

10152012 018501002907900 >125104425<

PAY TO THE ORDER OF
 PEOPLES BANK
 FOR DEPOSIT ONLY
 CRYSTALINA LLC
 5067614080

EXHIBIT C

2706

34-82771251



M.R. I
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
362-335-0293

10/01 2012

Pay to the Order of

Crystalina

\$ 81.90

Eighty one & 90/100

Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

#1056
7/10/12 to 08/10/12

Jenifer Beck

2706

B

Note

w363105a

10152012 010561002907960 >125104425<

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRYSTALINA LLC
5067614080

22

EXHIBIT C

https://web9.securei...itbank.com/IMG_IMG1151/IMG1151.ashx?A

View Transaction

2730
34-8271231

1101 2012

\$ 80.49

Pay to the Order of Cristalina

Eighty and 49/100

Pay to the Order of #056

Pay to the Order of 810-91010012

People's Bank

2730

TR

M.R. Beck
G.A. Beck
27107 314th Ave SE
Riverview, WA 98051
253-335-0293

Pay to the Order of Cristalina

Columbia Bank
23824 225th Way SE
Nogoe Valley, WA 98059

Small Business
Payroll
Deposits

125104425<
63105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

View Transaction

https://web9.securei...bank.com/IMG_IMG1151/IMG1151.aspx

2823
34-62771251

DR M.R. Beck
G.A. Beck
27107 314th Ave SE
Rivensdale, WA 98051
252-335-0298

02/16 2013

Pay to the Order of Cristalina \$ 78.66

Seventy eight & 66/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For # 1056 - 9/10/12 to 10/10/12 Jouda Bak

2823

03112013 010501803630710 None 125104425<
w363105a

PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

Account: DDA 1101144874 - Amount: 80

EXHIBIT C

Imaging - View Transaction

https://web9.securei

fbank.com/IMG_IMG1151/IMG1151.ashx?

2824
34-2271251

TR M.R. Beck
G.A. Beck
27107 314th Ave SE
Ravensdale, WA 98051
283-335-0293

02/16 2013

Pay to the Order of Cristalina \$ 81.88

Eighty one & 88/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038

For 1056 - 10/10/12 to 11/10/12

John Beck

2824

03112019 018501003630700 None 125104425<
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
5067614080

EXHIBIT C

Cristalina LLC
PO Box 2626
1200 Old Fairhaven Pkwy #106
Bellingham, WA 98227
Telephone: 360-296-7318

Office Hours:

ACCOUNT #		CUSTOMER NAME		RATE	TELEPHONE NUMBER	SERVICE ADDRESS	
1056		Beck, Michael & Glenda		1	253-335-0293	27107 314th Ave SE	
Service		Number Days	Meter Readings		Usage in Cubic Feet	CHARGES	
From	To		Previous	Current			
12/10/2012	01/10/2013	31	34623	35015	392		
Water BASE						40.00	
Water USAGE						7.25	
Capital Improve.						32.00	
						8724.32	
PREVIOUS BALANCE/CREDIT							
Last Payment received was \$81.90 on 10/12/2012							

*11/01/12 to 12/10/13
 DECEMBER \$79.23
 JANUARY \$79.25*

COMPARISONS	Days of Sen
Current Billing Period	31
Previous Billing Period	30
Same Period Last Year	391

RATE CODE DESCRIPTIONS
 01: 3/4" service base rate

Stepha
 Dicl

Cristalina LLC
PO Box 2626, 1200 Old Fairh:
Bellingham, WA 9

Water Bi

Beck, Michael & Glenda
 27107 - 314th Ave. SE
 Ravensdale, WA 9805*

2840
 253-335-0293
 12/10/12

21/13

\$79.25

Steph Beck

12/10/12

1056 - 01/10/13 to

Columbia Bank
 23024 26th Way SE
 Bellingham, WA 98227

2839
 253-335-0293

21/13

\$79.23

Steph Beck

11-01-12 to 12/10/13

Columbia Bank
 23024 26th Way SE
 Bellingham, WA 98227

Imaging - V. Transaction

https://web9.secureci

ibank.com/TMG_IMG1151/TMG1151.aspx?

✓ 2902
34-037/1251

TR M.R. Beck
G.A. Beck
27107 314th Ave SE
Renton, WA 98051
(253) 335-0293

05/09 2013

Pay to the Order of Crystalina water \$ 79.77

Seventy nine & 77/100 Dollars

Columbia Bank
23924 225th Way SE
Maple Valley, WA 98038 # 1056

For 3/11/13 to 4/19/13

Paula Beck

2902

08052013 010501004040610 >125104425<
None
w363105a

PAY TO THE ORDER OF
PEOPLES BANK
FOR DEPOSIT ONLY
CRISTALINA LLC
#06761408C

EXHIBIT ←

Cristalina LLC
 PO Box 4545
 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227
 Telephone: 360-296-7318

Office Hours:

ACCOUNT #	CUSTOMER NAME	RATE	TELEPHONE NUMBER	SERVICE ADDRESS
1056	Beck, Michael & Glenda	1	253-335-0293	27107 314th Ave SE
Service		Number Days	Meter Readings	
From	To	Days	Previous	Current
4/10/2013	05/20/2013	40	36320	36730
				Usage in Cubic Feet
				410.00
Water BASE				40.00
Water USAGE				7.58
Capital Improve.				32.00
PREVIOUS BALANCE/CREDIT				8723.44
Last Payment received was \$79.77 on 05/30/2013				

*CK # 2937
\$79.58*



M.R. Beck
 G.A. Beck
 27107 314th Ave SE
 Ravensdale, WA 98051
 253-335-0293

06/16/2013

2937
06/16/2013

6/2013	8803.02	
7/2013	8579.08	
2 Month	3 Month	4 Month
79.22		8564.45

Pay to the Order of Cristalina \$ 79.58
 Aidenby name 58/100

Columbia Bank
 23824 225th Way SE
 Maple Valley, WA 98043

#1056
 4/10/2013 to 5/20/2013

Glenda Beck

⑆ 1 2 5 1 0 8 2 7 2 5 1 1 0 1 1 4 4 8 7 4 ⑆ 2 9 3 7

COPIES ARE AVAILABLE UPON REQUEST

late Fees: 2% Monthly
 bill is not paid by 06/30/2013
 payment penalty of \$176.06
 will be added to your bill
 each & return with your payment payable to Cristalina LLC

Cristalina LLC
 PO Box 4545, 1200 Old Fairhaven Pkwy #106
 Bellingham, WA 98227

Water Bill

Beck, Michael & Glenda
 27107 - 314th Ave. SE
 Ravensdale, WA 98051

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
1056	06/16/2013	8803.02
Billing Date	Rate Code	Meter #
05/21/2013	1	1056

https://web9.secure.netbank.com/IMG_IMG1151/IMG1151.aspx?A

Imaging - View Transaction



M.R. BECK
G.A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
203-335-0293

HOPE • LOVE • LIFE

3038

44-827/1251

07/13

Pay Mitalina

\$ 81.56

in the name of eighty one & 5/100

Dollars

COLUMBIA BANK
2904 29TH WAY SE
MAPLE VALLEY, WA 98038

4056

3/13/2013 to 08/15/2013

Genia Beck

3038

Number Closed

None

w363105a

DEPOSITED
THE CREDIT OF
THE BANK OF AMERICA
NATIONAL ASSOCIATION
MEMBER FDIC

EXHIBIT C

Imaging - View Transaction

https://web9.secure...netbank.com/IMG_IMG1151/IMG1151.aspx?



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
253-336-0203

HOPE * LOVE * LIFE

3039

34-42771251

10/7/13

My Cristalina
in the name of
Christy and 10/100 _____ | \$80.10
Dollars

COLUMBIA BANK
23024 SOUTH WAY SE
MAPLE VALLEY, WA 98008

#1050
10/13 to 07/12/2013 _____ *Gander Beck*
3039

None

w363105a

DEPOSITED TO THE CREDIT OF
THE WALKER and Pyles
PEOPLE'S BANK
PRANKS

EXHIBIT C

imaging - View Transaction

https://web9.secure...netbank.com/IMG_IMG1151/IMG1151.aspx?



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
209-338-0295

HOPE ♥ LOVE ♥ LIFE

3091

94-027/1281

10/23/13

Pay Orbalema \$ 78.40
in the name of
Shirley Ann Beck and Gordon Dollars

COLUMBIA BANK
2284 25TH WAY SE
MAPLE VALLEY, WA 98043

#1056 Hand deliver
in voice
for 9/19/13 to 10/05/13

Jessie Beck
3091

Printed Order

D

None


w363105a



EXHIBIT C

Imaging - View Transaction

https://wcb9.secure.wetbank.com/IMG_IMG1151/IMG1151.asbx?



 **M.R. BECK
G. A. BECK**
27107 314TH AVE SE
RAVENSDALE, WA 98081
253-335-0223

HOPE ♥ LOVE ♥ LIFE

3068
84-8277126

11/01/13 Chk

Pay Cristalina Walter \$ 79.34

Pay to the order of Althea Michelle & Zahra Stills  

COLUMBIA BANK
23024 SOUTH WAY SE
MAPLE VALLEY, WA 98041

#1056

For 8/10/13 to 9/19/13 Jordan Beck

~~XXXXXXXXXXXXXXXXXXXX~~ 3068

Printed Date

None

w363105a

DEPOSITED IN
THE WINDY
PEOPLE
BRANCH

LET US
SERVE YOU
AND PAYEE
BANK

00

EXHIBIT C

fmaging - View Transaction

https://web9.secure/.../etbank.com/IMG_IMG1151/IMG1151.aspx?A



M.R. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98051
203-335-0283

HOPE ♥ LOVE ♥ LIFE

3090

94-82771281

11/26/13

Pay Cristalina

\$ 80.92

in the name of Liberty and 92/10

Dollars



COLUMBIA BANK
23824 225TH WAY SE
MAPLE VALLEY, WA 98043

#1056

For 5/20/13 to 01/11/13

Jenna Beck

3090

Normal Check


None

w363105a

00

EXHIBIT C

Imaging - View Transaction

 **M. R. BECK
G. A. BECK**
27107 314TH AVE SE
RAVENSDALE, WA 98051
253-336-0200

HOPE ♥ LOVE ♥ LIFE

3092
34637/1251

11/28/13

Pay Crystalina \$ 79.86

In the amount of
Seventy nine and 86/100 Dollars

COLUMBIA BANK
23634 225TH WAY SE
MAPLE VALLEY, WA 98027

#1056
For 10/5/13 to 11/10/13

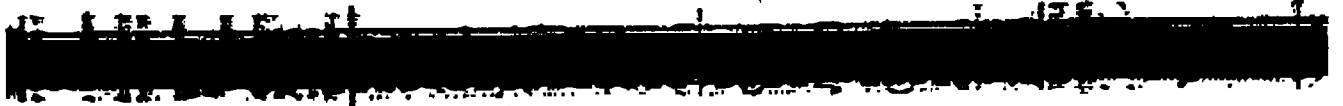
Jessica Beck

3092

Marked Date

None

w363105a



00

EXHIBIT C

M.F. BECK
G. A. BECK
27107 314TH AVE SE
RAVENSDALE, WA 98057
206-836-0630

12/05/13

3103
34-8271251

Pay Cristalina
to the order of Six hundred sixty and no/cent \$ 160.00
Dollars

COLUMBIA BANK
23824 225TH WAY SE
MAPLE VALLEY, WA 98038

From Deposit on Disputed Acct # 1056 John Beck
[Redacted] 3103

EXHIBIT B

EXHIBIT "B"

CRISTALINA, LLC

(360) 296-7318

P.O. Box 4055, Bellingham WA 98227

1200 Old Fairhaven Parkway, Suite 106, Bellingham WA 98225

FIRST NOTICE OF DISCONNECTION
 SECOND NOTICE OF DISCONNECTION

TO: Michael & Glenda Beck

SERVICE ADDRESS: 27107 314th Ave SE, Ravensdale, WA 98051

AND TO:

MAILING ADDRESS:

PLEASE TAKE NOTICE your service is scheduled for DISCONNECTION.

Cristalina, LLC, a limited liability company, intends to disconnect water service at the first address listed above for non-payment of delinquent charges on or before 5:00 o'clock, p.m. on (11/20/2013). Your account balance is \$3,423.78, of which \$0 is current charges, not yet delinquent. In order to avoid disconnection, you must pay \$3,423.78 in full unless mutually agreed upon payment arrangements are made with Cristalina, LLC.

Please send your payments to: Cristalina, LLC, P.O. Box 4055, Bellingham WA 98227.

To make mutually agreed upon payment arrangements, please call Cristalina, LLC's bookkeeper at (360) 296-7318 or (360) 483-9322. If mutually accepted arrangements are not kept, the company may disconnect service without further notice.

This notice shall expire after ten business days from the first day that the company may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the company.

If your service is disconnected for non-payment, a \$50.00 disconnect fee will be added to your account. You will be liable for a \$50.00 reconnection charge. You may also be charged a security deposit on your account.

If you have any questions concerning this notice or would like to discuss the proposed disconnection of service you may call Cristalina, LLC's manager, Maria Lindberg, at (360) 296-7321 or (360) 483-9322.

Cristalina, LLC

By: 
Authorized Signature

Date of Mailing/Delivery of this notice: 11-5-2013

EXHIBIT A

TRANSMISSION VERIFICATION REPORT

TIME : 03/26/2014 15:20
NAME : RAINIER LEGAL CENTER
FAX : 3608862124
TEL : 3608862124
SER.# : 000D7J551539

DATE, TIME	03/26 15:12
FAX NO./NAME	13605861150
DURATION	00:07:44
PAGE(S)	31
RESULT	OK
MODE	STANDARD ECM