



190 EAST CAPITOL STREET, SUITE 800 (39201)
P.O. Box 427
JACKSON, MISSISSIPPI 39205-0427
601-949-4900
FAX 601-949-4804
www.joneswalker.com

J. Andrew Gipson
Direct Dial: 601-949-4789
Direct Fax: 601-949-4804
agipson@joneswalker.com

August 5, 2013

Via Electronic Filing and U.S. Mail

Mr. Dave Danner
Executive Director/Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, WA 98504-7250

Re: Telrite Corporation d/b/a Life Wireless; Docket No. UT-110321

Dear Mr. Danner:

Please find enclosed for filing on behalf of our client, Telrite Corporation d/b/a Life Wireless updated and amended versions of the following documents:

- (1) Lifeline Rate Plan
- (2) Washington Advertising and Marketing Plan
- (3) Washington Lifeline Service Application and Certification.

Please contact me or my assistant, Sherry Boyd (601) 949-4737, sboyd@joneswalker.com, if you have any questions or comments regarding this filing.

Sincerely,

A handwritten signature in cursive script that reads "J. Andrew Gipson".

J. Andrew Gipson

JAG/ssb
Enclosures

cc: Brian Lisle
Barton DeHaven, Jr.

{JX062314.1}

JONES WALKER LLP

ALABAMA • ARIZONA • CALIFORNIA • DISTRICT OF COLUMBIA • FLORIDA • GEORGIA • LOUISIANA • MISSISSIPPI • NEW YORK • OHIO • TEXAS



LIFE WIRELESS

LIFELINE RATE PLANS

Eligibility	Non-Recurring Phone Fee	Non-Recurring Activation Fee	Monthly Airtime Fee	Monthly Minutes	Text Rate	Rollover
LifeLine eligible	\$0.00	\$0.00	\$0.00	125	1/3 minute	Yes
LifeLine eligible	\$0.00	\$0.00	\$0.00	250	1/3 minute	No

Telrite Corporation

Washington Advertising and Marketing Plan

Version 1.4 – Revised July 12, 2013

TABLE OF CONTENTS

	Page
Community Outreach	3
Site Events	3
FCC and State Compliant Banners and Signs	4
Website Information	5-7
Television Information	7
Exhibit "A"	8
Exhibit "B"	9
Exhibit "C"	10
Exhibit "D"	11-12
Exhibit "E"	13-14
Exhibit "F"	15

Telrite advertises Lifeline services under the d/b/a "Life Wireless". Life Wireless advertises the availability of, and the prevailing prices for, the universal services throughout the area in which they have been designated an ETC. Life Wireless complies with the requirements regarding advertisement as required by the FCC and USAC. Life Wireless continually reviews the success and effectiveness of their outreach materials and methods. Accordingly, more low-income Washington residents will be made aware of the opportunities afforded to them under the Lifeline program and will be able to take advantage of those opportunities by subscribing to Life Wirelesses' service. Life Wireless engages in models of marketing and advertising through the following one on one outreach and enrollment methods:

- Community Outreach
- Site Events: Live Enrollments
- FCC and State Compliant Banners and Signs
- Website directs potential customers to sign up locations

Community Outreach

Community Outreach represents more than 99 percent of Life Wirelesses' customer enrollment that is done in-person, as opposed to over the phone or the Internet. Event locations are scheduled using various market or industry data resources. Life Wireless directs a team of representatives that survey and evaluate potential event locations across its service areas. Additionally, Life Wireless partners with community organizations and governmental agencies that administer any of the relevant government assistance programs such as:

- Social Service Agencies
- Tribal Organizations
- Community Centers
- Nursing Homes
- Churches
- Food Banks

Please see **Exhibit "A"** - Life Wireless poster

Site Events

All Site Events are required to meet the following uniform standards:

- (1) 10'x10' Custom Printed Tent with frame
- (1) 6' Custom Printed Fitted Table Cover
- (1) A-frame with (2) 2x3 Custom Printed Inserts
- (1) FCC Required Sign
- (1 each-per table) Laminated State Lifeline Form, State-specific signs as required

Please see **Exhibit "B"** – Site Event Photo

FCC and State Compliant Banners and Signs

All Banners and Signs inform consumers in clear, easily understood language:

- that the offering is a Lifeline-supported service;
- that only eligible consumers may enroll in the program;
- what documentation is necessary for enrollment;
- that the program is limited to one benefit per household, wireline or wireless; and that Lifeline is a government benefit program and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or barred from the program.

For all marketing materials, we use the following verbiage:

Verbiage in LARGE PRINT:

- "Life Wireless is a Lifeline supported service, a government assistance program."
- "Only eligible customers may enroll in the program."
- "Forms of documentation necessary for enrollment are listed below."
- "Service is limited to one discount per household, consisting of either wireline or wireless service."
- "Telrite is an Eligible Communications Carrier (ETC), doing business as Life Wireless."
- "IMPORTANT: consumers who willfully make a false statement in order to obtain the Lifeline benefit can be punished by fine or imprisonment or can barred from the program."

Verbiage in FINE PRINT:

"Forms of documentation necessary for enrollment: All subscribers will be required to demonstrate eligibility based at least on (1) Household income at or below 135% of Fed Poverty guidelines for a household of that size; OR (2) the household's participation in one of the federal assistance programs. 1 – current or prior year's statement of benefits from a qualifying state, federal or Tribal program. 2 – a notice letter of participation in a qualifying state, federal or Tribal program. 3 – program participation documents (eg: Medicaid card, or copy thereof). 4 – other official document evidencing the consumer's participation in a qualifying state, federal or Tribal program. Income eligibility: Prior Year's state, federal, or Tribal tax return, current income statement from an employer or paycheck, Social Security statement of benefits, Veterans Administration statement of benefits, Retirement/pension statement of benefits, Unemployment/Workmen's comp statement of benefits. Federal or Tribal notice letter of participation in Divorce decree, child support award, or other official document containing income information for at least three (3) months time. Life Wireless will NOT retain a copy of this documentation."

Please see **Exhibit "C"**

Website

www.lifewireless.com is the company website where customers can:

- Learn about the Lifeline program
- Learn how to sign up
- Request a Site Event
- Contact Customer Service
- Sign into their account
- See phones and rates
- Add minutes to their account

Life Wireless prominently displays on the:

- Home Page
 - A scrolling banner reading “For rates, comments and concerns, click here and select your state”. Please see **Exhibit “D” – 2 of 2** for the page to which the customer is directed.
 - Life Wireless™ is a Lifeline supported program that provides free cellular service each month for eligible customers. Life Wireless™ also provides plans for people who do not qualify for assistance. Life Wireless™ offers:
 - Voicemail
 - Text Messaging
 - Call Waiting
 - Three-way calling
 - Call Forwarding
 - Caller ID service
 - No roaming charge
 - No charge for domestic long distance calls
 - Nationwide Calling
 - Rollover Minutes
 - Affordable Recharge Plans

Lifeline is a government assistance program. Only eligible consumers may enroll in the program and documentation is necessary. Lifeline service is non-transferable.

Telrite Corporation d/b/a Life Wireless is an Eligible Telecommunications Carrier (ETC).

Lifeline benefits are limited to a single line of service per household. You may not receive multiple Lifeline discounts. You may apply your Lifeline discount to either one landline or one wireless number, but you cannot have the discount on both.

- Our Mission Statement

Please see **Exhibit “D” – 1 of 2**

- About Lifeline Page

- Low Income Assistance

- Low Income telephone assistance provides a discount on a subscriber's monthly bill and/or a reduction to the customary charge to commence service (activation fees). Eligibility is based on income or participation in assistance programs related to income.

In general, if a subscriber participates in any of the following programs, they are qualified for low-income telephone assistance.

- (1) Temporary Assistance to needy Families (TANF)
- (2) Supplemental Security Income (SSI)
- (3) Food Stamps
- (4) Medicaid
- (5) Federal Public Housing Assistance (FPHA)
- (6) Low-Income Home Energy Assistance Program (LIHEAP)
- (7) or an income that is at or below 135% of Federal Poverty Guidelines

- WHAT IS LIFELINE SUPPORT?

Lifeline support lowers the cost of basic, monthly local telephone service. An eligible customer may receive the Lifeline discount on either a wireline or wireless connection, but the discount is available for only one telephone connection per household. Lifeline does not apply to taxes, surcharges, and mileage charges.

To learn more about the Lifeline Program, please visit these links:

- [Universal Service Administrative Company: Lifeline](#)
- [Federal Communications Commission](#)
- [FCC Encyclopedia: Lifeline Public Service Announcements](#)

- CTIA Consumer Code for Wireless Service

- The CTIA (Cellular Telecommunications Industry Association) and select wireless carriers have developed the following Consumer Code. Life Wireless has voluntarily adopted the principles, disclosures, and practices for wireless service provided to individual consumers. These principles are:

- (1) DISCLOSE RATES AND TERMS OF SERVICE TO CONSUMERS
- (2) MAKE AVAILABLE MAPS SHOWING WHERE SERVICE IS GENERALLY AVAILABLE
- (3) PROVIDE CONTRACT TERMS TO CUSTOMERS AND CONFIRM CHANGES IN SERVICE
- (4) ALLOW A TRIAL PERIOD FOR NEW SERVICE
- (5) PROVIDE SPECIFIC DISCLOSURES IN ADVERTISING
- (6) SEPARATELY IDENTIFY CARRIER CHARGES FROM TAXES ON BILLING STATEMENTS

- (7) PROVIDE CUSTOMERS THE RIGHT TO TERMINATE SERVICE FOR CHANGES TO CONTRACT TERMS
- (8) PROVIDE READY ACCESS TO CUSTOMER SERVICE
- (9) PROMPTLY RESPOND TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM GOVERNMENT AGENCIES
- (10) ABIDE BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY

Please see **Exhibit "E"**

Life Wireless is currently developing a webpage template for the Representatives that would like to have a website with their direct contact information.

Television

Life Wireless has aired three separate Public Service Announcements on broadcast television educating residents on the Lifeline program.

Life Wireless is stressing the rules for obtaining wireless service aid with a new public service announcement, the third issued this year by Life Wireless.

The educational TV spot, circulated on the eve of Lifeline Awareness Week, September 10-16, explains that:

- Lifeline is a government benefit providing discounts on monthly telephone service for eligible low-income consumers.
- Eligible customers may receive a discount on either a landline or a wireless service, but not both, with a limit of one benefit per household.
- Consumers violating the one-per-household rule may be subject to criminal and/ or civil penalties.

The PSA's can be viewed by selecting the following the following links:

<http://www.youtube.com/watch?v=7xOCEZvTv9o&feature=youtu.be>

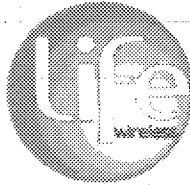
<http://youtu.be/CwO5p-RgVhE>

<http://youtu.be/jXVxbh6Y1dE>

Rate Plans – Please see Exhibit "F"

Exhibit "A"

**FREE
PHONE**

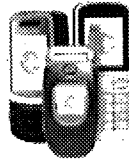


**WITH FREE
MONTHLY
SERVICE!**

Life Wireless is a Lifeline supported service, a government assistance program. Only eligible customers may enroll in the program. See if you qualify for a free phone with free monthly service! Service is limited to one discount per household, consisting of either wireline or wireless service. Forms of documentation necessary for enrollment are listed below. Service is non-transferable.

Life Wireless Features:

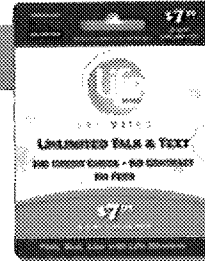
- Voicemail
- Text Messaging
- Call Waiting
- Three-way calling
- Call Forwarding
- Caller ID service
- No roaming charge
- No charge for domestic long distance calls
- Nationwide Calling
- Rollover Minutes
- Affordable Recharge Plans



IMPORTANT: consumers who willfully make a false statement in order to obtain the Lifeline benefit can be punished by fine or imprisonment or can be barred from the program.

Need more minutes?

As Low As **\$7.95**



1 Week Unlimited Talk & Text	2 Week Unlimited Talk & Text	1 Month Unlimited Talk & Text
\$12.95	\$19.95	\$29.95

\$5 and \$10 Recharge Cards Also Available!

Many Calling Plans Available

(plans vary by State)

Contact our Customer Service Dept to check for the plans in your State

1-888-543-3620



Forms of documentation necessary for enrollment: All subscribers will be required to demonstrate eligibility based on at least one (1) Household Income at or below 135% of Fed Poverty guidelines for a household of that size OR (2) the household's participation in one of the Federal assistance programs: 1 - current or prior year's statement of benefits from a qualifying state, federal or tribal program; 2 - a notice letter of participation in a qualifying state, federal or tribal program; 3 - program participation documents (e.g. coursework 20400 card, Medicaid card, or copy thereof); 4 - other official document evidencing the consumer's participation in a qualifying state, federal or tribal program; Income eligibility: Five Year's state, federal or tribal tax return; current income statement from an employer or paycheck; Social Security statement of benefits; Veterans Administration statement of benefits; Department of benefits; Unemployment/Women's comp statement of benefits; Federal or tribal public utility participation in General Assistance; Income-based, child support award, or other official government-issued income information (e.g. wage freeze [S] of benefits); Federal or tribal public utility participation in General Assistance; Income-based, child support award, or other official government-issued income information (e.g. wage freeze [S] of benefits). Life Wireless will not retain a copy of this documentation. \$2.95 Unlimited card is good for 1 month of Unlimited Talk & Text. \$12.95 Unlimited card is good for 1 month of Unlimited Talk & Text. \$19.95 Unlimited card is good for 2 months of Unlimited Talk & Text. \$29.95 Unlimited card is good for 3 days of Unlimited Talk & Text. Upon expiration of Unlimited Card, you must add a new recharge card of any denomination to continue service. \$5 and \$10 recharge cards available and text messages are 3 per Minute of Talk. Life Wireless recharge cards valid for Pure Unlimited or Life Wireless phone/service only. Rates and fees subject to change.

Telrite Corporation is an Eligible Telecommunications Carrier (ETC), doing business as Life Wireless.

Exhibit "B"



Exhibit "C"

ATTENTION CUSTOMERS

- **Only ONE (1) Lifeline supported service is allowed per household.**
- **Customers must present Photo ID and Proof of Benefit to obtain service.**
- **Contact 1-866-477-5011 to report any fraud involving the Lifeline Program.**

Life Wireless is a Lifeline supported service, a government assistance program. Only eligible customers may enroll in the program. See if you qualify for a free phone with free monthly service! Service is limited to one discount per household, consisting of either wireline or wireless service. Forms of documentation necessary for enrollment are listed below. Service is non-transferable.

IMPORTANT: consumers who willfully make a false statement in order to obtain the Lifeline benefit can be punished by fine or imprisonment or can be barred from the program.

Forms of documentation necessary for enrollment: All subscribers will be required to demonstrate eligibility based at least on (1) Household income at or below 135% of Fed Poverty guidelines for a household of that size; OR (2) the household's participation in one of the federal assistance programs. 1 - current or prior year's statement of benefits from a qualifying state, federal or Tribal program. 2 - a notice letter of participation in a qualifying state, federal or Tribal program. 3 - program participation documents (eg: consumers SNAP card, Medicaid card, or copy thereof). 4 - other official document evidencing the consumer's participation in a qualifying state, federal or Tribal program. Income eligibility: Prior Year's state, federal or Tribal tax return, current income statement from an employer or paycheck, Social Security statement of benefits, Veterans Administration statement of benefits, Retirement/pension statement of benefits, Unemployment/Worker's comp statement of benefits, Federal or Tribal notice letter of participation in General Assistance, Divorce decree, child support award, or other official document containing income information for at least three (3) months time. Life Wireless will NOT retain a copy of this documentation.

Telrite Corporation is an Eligible Telecommunications Carrier (ETC), doing business as Life Wireless.

Exhibit "D" – 1 of 2

[Customer Login](#) | [Representative Login](#) | [Customer Service](#) | [Check Coverage](#)

For rates, comments and concerns, call 800-444-4444

Talk, Text, Live with Life Wireless.

Click here to check your eligibility for Lifeline supported wireless service.

[About Lifeline](#)

[Phones & Rates](#)

[Sign Up Today](#)

[Add Minutes](#)

Visit Our Media Press Room

NEW
UNLIMITED TALK & TEXT
for
\$29.95
Monthly Allowance

Request a Life Wireless Event at Your Location

Click here for more information

Life Wireless™ is a Lifeline supported program that provides free cellular service each month for eligible customers. Life Wireless™ also provides plans for people who do not qualify for assistance. Life Wireless™ offers:

- Voicemail
- Text Messaging
- Call Waiting
- Call Forwarding
- Caller ID service*
- Three-way Calling
- No roaming charge
- No charge for domestic long distance calls
- Nationwide Calling
- Affordable Recharge Plans
- rollover Minutes*

Lifeline is a government assistance program. Only eligible consumers may enroll in the program and documentation is necessary. Lifeline service is non-transferable.

Lifeline Corporate accounts do not qualify for Life Wireless or an Eligible Text communication Carrier (ETC).

Lifeline benefits are limited to a single line of service per household. You may not receive multiple Lifeline discounts. You may apply your Lifeline discount to either one landline or one wireless number, but you cannot have the discount on both.

Explore Life Wireless™ on [Facebook](#) to get started.

* Not all plans include Rollover Service.

OUR MISSION STATEMENT


Life Wireless's mission is to drive awareness and availability of the Lifeline program to under-served markets across the United States.

We are committed to being the industry-standard for compliance, and will continue to strive to prevent, detect and eliminate waste, fraud, and abuse.

Copyright 2013, Life Wireless. All rights reserved.
Web Development by Informatica

[Contact Us](#) | [Terms of Use](#) | [Terms of Service](#) | [Privacy Policy](#) | [Customer Support](#) | [Representative Login](#)
[About Life Wireless](#) | [Media](#) | [Phones & Rates](#) | [Sign Up Today](#) | [Add Minutes](#) | [Customer Service](#)

Exhibit "D" – 2 of 2



Customer Login | Representative Login | Customer Service

[About Lifeline](#) | [Phones & Rates](#) | [Sign Up Today](#) | [Add Minutes](#)

Phones & Rates

[Programs & Rates](#)

Life Wireless

Select your state of residence to check our programs

State:

Eligibility	Monthly Service Charge	Monthly Activation Fee	Monthly Activation Fee	Monthly Minutes	Total Rate	Available
Lifeline eligible	\$0.00	\$0.00	\$0.00	125	1/3 minute	Yes
Non-Lifeline eligible	\$20.00	\$0.00	\$12.75	125	1/3 minute	Yes
Lifeline eligible	\$0.00	\$0.00	\$0.00	250	1/3 minute	No
Non-Lifeline eligible	\$20.00	\$0.00	\$12.75	250	1/3 minute	No

Complaints concerning Lifeline Service can be directed to

Washington State Office of the Attorney General

Address
800 5th Ave. Suite 2000 Seattle, WA. 98104-3188

Phone
1.800.551.4636 (in Washington only)
206.464.6684

Website
www.atg.wa.gov

Exhibit "E" - 1 of 2

The screenshot shows the top navigation bar of the Life Wireless website. It includes the Life Wireless logo, links for Customer Login, Representative Login, and Customer Service, and a search bar with the text 'Search Coverage'. Below the navigation bar are four main menu items: About Lifeline, Phones & Rates, Sign Up Today, and Add Minutes. The main content area features a 'OUR MISSION STATEMENT' box with the following text: 'Life Wireless's mission is to drive awareness and availability of the Lifeline program to under-served markets across the United States. We are committed to being the industry-standard for compliance, and will continue to strive to prevent, detect and eliminate waste, fraud, and abuse.' Below this is the 'About Us' section, which describes LIFE WIRELESS™ as a Lifeline supported wireless service provided by TELRITE CORPORATION. It mentions a Lifeline discount for low-income families and individuals for wireless services, and lists eligibility requirements such as receiving governmental assistance or a household income at or below 135% of the federal poverty level. A 'Visit Our Media Press Room' link is accompanied by an image of a film strip. The 'About Us' section also states that Lifeline is a government assistance program, only eligible consumers may enroll, and service is non-transferable. It identifies Telrite Corporation d/b/a Life Wireless as an Eligible Telecommunications Carrier (ETC). The 'LOW-INCOME ASSISTANCE' section explains that low-income telephone assistance provides a discount on a subscriber's monthly bill, with eligibility based on income or participation in assistance programs related to income. It lists seven programs that qualify for low-income telephone assistance: 1. Temporary Assistance to needy Families (TANF), 2. Supplemental Security Income (SSI), 3. Supplemental Nutrition Assistance Program, 4. Medicaid, 5. National Free School Lunch Program, 6. Federal Public Housing Assistance (FPHA), and 7. Low-income Home Energy Assistance Program (LIHEAP).

Exhibit "E" - 2 of 2

or an income that is at or below 135% of Federal Poverty Guidelines

In addition, residents of Federally-recognized Tribal lands may qualify under the following programs:

1. Food Distribution Program on Indian Reservations
2. Bureau of Indian Affairs General Assistance
3. Tribally Administered TANF
4. Head Start (meeting income-qualifying standards)

WHAT IS LIFELINE SUPPORT?

Lifeline support lowers the cost of basic, monthly local telephone service. An eligible customer may receive the Lifeline discount on either a wireline or wireless connection, but the discount is available for only one telephone connection per household. Lifeline does not apply to taxes, surcharges, and mileage charges.

To learn more about the Lifeline Program, please visit these links:

- [Universal Service Administrative Company: Lifeline](#)
- [Federal Communications Commission](#)
- [FCC Encyclopedia: Lifeline Public Service Announcements](#)

CTIA CONSUMER CODE FOR WIRELESS SERVICE

The CTIA (Cellular Telecommunications Industry Association) and select wireless carriers have developed the following Consumer Code. Life Wireless has voluntarily adopted the principles, disclosures, and practices for wireless service provided to individual consumers. These principles are:

1. DISCLOSE RATES AND TERMS OF SERVICE TO CONSUMERS
2. MAKE AVAILABLE MAPS SHOWING WHERE SERVICE IS GENERALLY AVAILABLE
3. PROVIDE CONTRACT TERMS TO CUSTOMERS AND CONFIRM CHANGES IN SERVICE
4. ALLOW A TRIAL PERIOD FOR NEW SERVICE
5. PROVIDE SPECIFIC DISCLOSURES IN ADVERTISING
6. SEPARATELY IDENTIFY CARRIER CHARGES FROM TAXES ON BILLING STATEMENTS
7. PROVIDE CUSTOMERS THE RIGHT TO TERMINATE SERVICE FOR CHANGES TO CONTRACT TERMS
8. PROVIDE READY ACCESS TO CUSTOMER SERVICE
9. PROMPTLY RESPOND TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM GOVERNMENT AGENCIES
10. ABIDE BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY

JOIN THE LIFE WIRELESS TEAM

To learn about job opportunities please forward a cover letter and resume to:

careers@lifewireless.com

Copyright © 2012 Life Wireless. All rights reserved. Contact Us | Terms of Use | Terms of Service | Privacy Policy | Customer Login | Representative Login
Web Development by 477Media | About Life Wireless | Media | Phones & Rates | Sign Up Today | Add Number | Customer Service



EXHIBIT "F"

Telrite will provide qualified Lifeline customers in Washington with their choice of 125 or 250 anytime prepaid minutes per month at no charge. Minutes do not expire for 125 minute plan and unused minutes are rolled over to the next month. Unused minutes for the 250 minute plan do not roll over. Text messaging is available at the rate of:

- (a) 125 Minute Plan with rollover and 3 SMS per voice minute; and
- (b) 250 Minute Plan without rollover and 3 SMS per voice minute.

Lifeline customers can purchase additional bundles of minutes in denominations of \$5.00, \$10.00, \$4.95, \$7.95, \$12.95, \$19.95 and \$29.95.⁴⁵ Airtime, when used for standard cellular calls, is valued at and will be decremented at the following rates:

- (a) \$5.00 denomination – 60 minutes (\$0.083 per minute) of use;
- (b) \$10.00 denomination – 130 minutes (\$0.077 per minute) of use;
- (c) \$4.95 denomination – 1 day Unlimited Talk and SMS;
- I (d) \$7.95 denomination - 3 day Unlimited Talk and SMS;
- (e) \$12.95 denomination – 7 Day Unlimited Talk and SMS;
- (f) \$19.95 denomination – 14 Day Unlimited Talk and SMS;
- (g) \$29.95 denomination – 30 Day Unlimited Talk and SMS



Life Wireless

Washington Wireless Lifeline Service Application and Certification

Mail or Fax completed and signed form to
Telrite Corporation / Life Wireless
PO Box 2840 Covington, GA 30015
FAX: 1-866-770-6110 / EMAIL: lwforms@lifewireless.com

A complete and signed Lifeline Service Application and Certification ("Certification") is required to enroll you in Telrite Corporation / Life Wireless' Lifeline service program in your state. This Certification is only for the purpose of verifying your eligibility for Lifeline service and will not be used for any other purpose. Service requests will not be processed until this Form has been received and verified by Company.

One Lifeline service per household disclosures: Lifeline is a government assistance program and willfully making false statements to obtain a Lifeline benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Lifeline benefits are limited to a single line of service per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household may not receive multiple Lifeline discounts. You may apply your Lifeline discount to either one landline or one wireless number, but you cannot have the discount on both and you cannot receive Lifeline benefits from multiple providers. Note that not all Lifeline services are currently marketed under the name Lifeline. Lifeline is a non-transferable benefit and you may not transfer your benefit to any other person, including another eligible low-income consumer. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program, and potentially prosecution by the United States Government.

I hereby certify that I have read and understood the disclosures listed above and that, to the best of my knowledge, my household is not already receiving a Lifeline service benefit.

Customer eligibility certification: I hereby certify that I participate in at least one of the following programs (check one):

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid (not Medicare)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Section 8 Federal Public Housing Assistance (FPHA)
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's free lunch program
- Income at or below 135% of Federal Poverty Guidelines
- Food Distribution Program on Indian Reservations (FDPIR)
- Bureau of Indian Affairs General Assistance (BIA)
- Tribally Administered TANF (TTANF)
- Head Start (meeting income qualifying standards)

Tribal eligibility:

I hereby certify that I reside on Federally-recognized Tribal lands.

Customer Application Information:

First Name: _____ Middle Name: _____ Last Name: _____
Date of Birth: Month: ___ Day: ___ Year: _____ Social Security Number (or Tribal ID Number): _____
If Qualifying for Lifeline by Income, number of Individuals in Household: _____
Home Telephone Number (if available): _____

Residential Address (P.O. Box NOT sufficient)

Number: _____ Apt: _____ Street: _____ City: _____
State: _____ Zip Code: _____
Address is (choose one): Permanent Temporary

Billing Address (if different from Residential Address) (P.O. Box IS sufficient)

Number: _____ Apt: _____ Street: _____ City: _____
State: _____ Zip Code: _____

Multiple households sharing and address:

I hereby certify that I reside at an address occupied by multiple households, including adults who do not contribute income to my household and/or share in my household's expenses, and I will complete a separate additional form.

Activation and usage requirement disclosures: This service is a prepaid service and you must personally activate it by calling 770-200-1000. To keep your account active, *you must use your Lifeline service at least once during any 60 day period by completing an outbound call, purchasing additional minutes from Company, answering an in-bound call from someone other than Company, or by responding to a direct contact from Company confirming that you want to continue receiving Lifeline service from Company.* If your service goes unused for 60 days, you will no longer be eligible for Lifeline benefits and your service will be suspended (allowing only 911 calls and calls to the Company's customer care center) subject to a 30 day cure period during which you may use the service (as described above) or contact the Company to confirm that you want to continue receiving Lifeline service from Company.

I hereby certify that I have read and understood the disclosures listed above regarding activation and usage requirements.

Authorizations:

- I hereby authorize the Company to access any records required to verify my statements on this form and to confirm my eligibility for the Lifeline program, as it is authorized on the ATTACHMENT A. I also authorize the Company to release any records required for the administration of the Lifeline program (e.g., name, telephone number and address), including to the Universal Service Administrative Company, to be used in a Lifeline database and to ensure the proper administration of the Lifeline Program. Failure to consent will result in denial of service.
- I authorize DSHS to disclose or give access to confidential information about me for 90 days from the date of this application for the purpose of determining my eligibility for Lifeline assistance.

DSHS Client ID (if qualifying through SNAP, TANF, SSI, Medicaid): _____

Additional certifications: I hereby certify, under penalty of perjury, that (**check each box**):

- I meet the income-based or program-based eligibility criteria for receiving Lifeline service and have provided documentation of eligibility if required
- I will notify the Company within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based eligibility criteria, I begin receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit. I understand that I may be subject to penalties if I fail to follow this requirement
- I am not listed as a dependent on another person's tax return (unless over the age of 60)
- The address listed below is my primary residence, not a second home or business
- If I move to a new address, I will provide that new address to the Company within 30 days
- If I provided a temporary residential address to the Company, I will verify my temporary residential address every 90 days
- I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law
- I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility within 30 days will result in de-enrollment and the termination of my Lifeline benefits
- The information contained in this certification form is true and correct to the best of my knowledge

Rate Plan: 125 Minutes with Rollover – 3 texts per minute

250 Minutes without Rollover – 3 texts per minute

Applicant's Signature: _____ **Date:** _____

For Agent Use Only (check only 1 eligibility category and only 1 box under that category; do not copy or retain documentation):

Documents Acceptable Proof for Income-Eligibility:

- The prior year's state, federal, or Tribal tax return,
- Current income statement from an employer or paycheck stub,
- A Social Security statement of benefits,
- A Veterans Administration statement of benefits,
- A retirement/pension statement of benefits,
- An Unemployment/Workmen's Compensation statement of benefits,
- Federal or Tribal notice letter of participation in General Assistance, or
- A divorce decree, child support award, or other official document containing income information for at least three months time.

Documents Acceptable Proof for Program-Eligibility

(choose 1 from each list A and B below)

List A - Choose 1

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Section 8 Federal Public Housing Assistance (FPHA)
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's free lunch program
- Food Distribution Program on Indian Reservations (FDPIR)
- Bureau of Indian Affairs General Assistance (BIA)
- Tribally Administered TANF (TTANF)

Head Start (meeting income qualifying standards)

List B - Choose 1

- Program Participation card / document with names
- Prior year's statement of benefits
- Notice letter of participation
- Other official qualifying document: _____

Last 4 digits of Document from List B _____

Date of Proof Document: ____/____/____

Expiration Date of Proof Document: ____/____/____

Applicant Account Number	Rep / Agent Signature