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OCT 12 2006
WASH. UT. & TP. COMM

Washington Utilities and Transportation Commission
Attn: Secretary
PO Box 47250
Olympia, WA. 98504-7250

October 5, 2006

RE: Waste Management Notice of Increase for Recovery of Operating Costs

Dear Ladies and Gentlemen,

I received an "Important Notice" from Waste Management regarding the cost of my trash/refuse service. As I understand it beginning November 1, 2006 my rate for 2-32 Gallon Cans per Week will increase from \$15.41 per month to \$19.41 per month. This is an increase of \$4.00 per month. In the same notice it also stated that the increase for 1 32-Gallon Can per week would increase from \$11.13 per month to \$12.08 per month. This is an increase of \$0.95 per month.

Now, I am not mathematics major but this seems like fuzzy math to me. Let's break it down:
One 32-Gallon Can + One 32-Gallon Can = Two 32-Gallon Cans AND SO
 $\$0.95 + \$0.95 = \$1.90$ NOT \$4.00 per month.

I am assuming the Increasing Cost of Operations includes THE FALLING COST OF FUEL PRICES? Again, not making sense. It may be for rising costs of salaries. Maybe it is new equipment. I am not sure. The exact reasons for the increase were not disclosed. If an increase is warranted, I would sincerely hope that Waste Management RECALCULATE the math and that I receive better service for my buck. I would hope that Waste Management Refuse Employees make sure the trash they collect make it into the truck and not on my street or lawn. Let's not even get started on the recycling we do. We rinse and separate only to watch the recycle truck pull up and the employee dump ALL of the items into the same section of the truck. We pay extra for this?

I believe in Free Enterprise and Supply and Demand. I just want to make sure the proposed increase is fair and warranted. Please have Waste Management re-calculate and send me a new notice. I do not believe these figures to be true and correct assessments. Especially when $\$0.95 + \0.95 does NOT equal \$4.00. Wow, first property tax and now my trash!

Sincerely,

Ronda M. Swanson
Waste Management Customer

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CONSUMER AFFAIRS