

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In re Application No. D-079116 of

CWA, INC., D/B/A CENTRAL
WASHINGTON AIRPORTER,

for a Certificate of Public Convenience and
Necessity to Operate Motor Vehicles in
Furnishing Passenger and Express Service as
an Auto Transportation Company

Docket No. TC-021402

DIRECT TESTIMONY OF
SUZANNE BULL
FOR
CWA, INC. D/B/A CENTRAL WASHINGTON AIRPORTER

February 27, 2003

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

A. GENERAL BACKGROUND

Q. PLEASE STATE YOUR FULL NAME AND ADDRESS.

A. I am Suzanne Bull, and my address is 200 N. Pearl, Ellensburg, WA 98926.

Q. DO YOU WORK?

A. Yes.

Q. WHERE DO YOU WORK?

A. I work at Ellensburg Travel, Inc.

B. THE PUBLIC NEED FOR CWA'S SERVICE

Q. HOW MANY TIMES A YEAR DO YOU TRAVEL TO SEATTLE OR SEA-TAC?

A. I travel to Seattle or Sea-Tac Airport about 25 or more times per year.

Q. WAS THAT TRAVEL FOR BUSINESS OR PLEASURE?

A. Both.

Q. WHERE DO YOU TRAVEL FROM WHEN YOU ARE HEADING TO SEATTLE OR SEA-TAC?

A. I travel from Ellensburg, Washington.

Q. WHEN YOU TRAVEL TO SEATTLE OR SEA-TAC, WHAT MEANS OF TRANSPORTATION DO YOU USE?

A. I travel by car.

Q. HOW LONG DOES IT TAKE?

A. It takes me two hours.

Q. DO YOU KNOW WHAT AN AIRPORTER SERVICE IS?

A. Yes.

Q. WHAT DOES THAT TERM MEAN TO YOU?

A. An airporter is bus service that offers a convenient way to get to the airport.

1 Q. ARE YOU FAMILIAR WITH THE SERVICE THAT CWA PLANS TO OFFER
2 UNDER THIS APPLICATION?

3 A. Yes.

4 Q. ARE YOU FAMILIAR WITH THE LOCATIONS WHERE CWA PLANS TO SERVE?

5 A. Yes. I understand that CWA will serve Yakima, Ellensburg, Cle Elum, Seattle's Amtrak
6 station and Sea-Tac Airport.

7 Q. ARE YOU FAMILIAR WITH CWA'S PROPOSED SERVICE SCHEDULE?

8 A. No.

9 Q. DO YOU NEED A SERVICE LIKE THAT PROPOSED BY CWA FOR BUSINESS
10 OR PERSONAL TRAVEL?

11 A. Yes, I do have a need for a service like that proposed by CWA. It would allow me to
12 reach Sea-Tac airport without changing buses in Seattle, which I must do if I use
13 Greyhound's service.

14 Q. WOULD YOU USE CWA'S SERVICE, IF CWA'S APPLICATION WERE
15 GRANTED?

16 A. Yes, I would use CWA's service.

17 Q. DO YOU BELIEVE THAT YOU HAVE ENOUGH INFORMATION TO GAUGE THE
18 PUBLIC'S NEED FOR CWA'S SERVICE?

19 A. Yes.

20 Q. DO YOU KNOW OTHER PEOPLE WHO HAVE A NEED FOR CWA'S SERVICE OR
21 WOULD CONSIDER USING IT?

22 A. Yes.

23 Q. BASED ON THESE FACTORS, DO YOU BELIEVE THAT THERE IS A PUBLIC
24 NEED FOR CWA'S SERVICE?

25 A. Yes, there is a public need for CWA's service.

26 **B. GREYHOUND'S SERVICE IS UNSATISFACTORY**

1 Q. HAVE YOU EVER HEARD OF GREYHOUND?

2 A. Yes.

3 Q. DO YOU KNOW WHAT SERVICE GREYHOUND PROVIDES IN YOUR AREA?

4 A. Yes.

5 Q. WHAT SERVICE IS THAT?

6 A. Grayhound offers scheduled bus service.

7 Q. HAVE YOU EVER USED THAT SERVICE OR CONSIDERED USING IT?

8 A. No.

9 Q. WHY?

10 A. I do not use it because it does not go directly to Sea-Tac, and I would have to change
11 buses to get there. Some of the clients I work with at the travel agency also prefer not to
12 use Greyhound for the same reason. Also, the times when Greyhound's bus service
13 operates are inconvenient.

14 Q. DOES THAT SERVICE PROVIDE TRANSPORTATION BETWEEN SEA-TAC OR
15 AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL?

16 A. No.

17 Q. IF YOU WANTED TO USE GREYHOUND'S SERVICE BETWEEN SEA-TAC OR
18 AMTRAK AND THE AREA FROM WHICH YOU WOULD TRAVEL, WOULD YOU
19 HAVE TO SWITCH BUSES OR TAKE A CAB FROM DOWNTOWN SEATTLE?

20 A. Yes, as I explained.

21 Q. DO YOU KNOW HOW OFTEN GREYHOUND'S SERVICE RUNS TO DOWNTOWN
22 SEATTLE FROM WHERE YOU LIVE OR WORK?

23 A. Yes.

24 Q. DOES GREYHOUND'S SCHEDULE AND ROUTE MEET YOUR TRAVEL NEEDS?

25 A. No it does not.

26 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

A. Yes.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

EXECUTED this ____ day of February, 2003 at _____(city) in _____County, Washington.

Suzanne Bull