



May 17, 2010

Subject: EASE Implementation/ ezLocal – Legacy CenturyTel

Dear Wholesale Customer:

In July 2009, and March, 2010, legacy CenturyTel Wholesale CLEC and ISP customers were advised of the upcoming transition from the ezLocal ordering system to EASE, the advanced ordering system currently utilized by legacy EMBARQ Wholesale customers. Reference: Carrier Notification – GN122009.

The transition of legacy CenturyTel CLEC and ISP wholesale customers from the current ezLocal ordering system to EASE is on target, to begin in three phases scheduled from June 21, through July 9, 2010.

Orientation meetings are scheduled at the times listed below. Please plan to participate and learn more. The dial in number for the conference calls is: 866-459-9589. The pass code is: 260 724 2077

The times listed below are all **EST** time. Please select a meeting time that works best for you. The same information will be covered at each meeting.

Tues June 1st - - 3:00 to 4:30 pm
Wed June 2nd - - 2:00 to 3:30 pm
Fri June 4th - - 2:00 to 3:30 pm

For your convenience, we have also scheduled two makeup sessions (EST):

Mon June 7th - 2:00 to 3:30 pm
Wed June 9th - 3:00 to 4:30 pm

Training on the EASE system is also available now on our website using the following link <http://training.centurylink.com/ease/>

We look forward to working with you on a successful transition to our new EASE system, and also want to take this time to thank you for your continued business.

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