

REDACTED

Washington State Lifeline Quarterly Customer Report

	Q4-2016					
TRACFONE WIRELESS, INC.						
Docket: UT-093012	Prior Ending Qtr	Oct-16	Nov-16	Dec-16	Total	Notes
1. Total non-tribal customers at end of perio	ı od:					
Plan 1 (68 minutes)						Category Line 1, Month 3 Column =Total (End of Qtr) column
Plan 2 (125 minutes)						(A) Plan descriptions Provide all lifeline plans and
Plan 3 (350 minutes)						differentiate between tribal vs. non-tribal plans. Add
500 Minutes & Unlimited Text						
350 Minutes, 500 MB & Unlimited Text						
Total Washington customers:						lines for additional plans if necessary.
2. Total new non-tribal customers enrolled:						
Plan 1 (68 minutes)						Category Line 2, Sum of Months 1+2+3 = Total
Plan 2 (125 minutes)						(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL
Plan 3 (350 minutes)						end of customer count in Category 1 since it MAY not
500 Minutes & Unlimited Text						include customers retained month to month, trueups
350 Minutes, 500 MB & Unlimited Text						and adjustments
3. Total non-tribal customers de-enrolled du	 e to 60 day inacti	vitv				
Plan 1 (68 minutes)		vicy.				Category Line 3, Sum of Months 1+2+3 = Total
Plan 2 (125 minutes)						category and cycam or monant and a total
Plan 3 (350 minutes)						
500 Minutes & Unlimited Text						
350 Minutes, 500 MB & Unlimited Text						
,						
4. Total non-tribal customers de-enrolled due to failed annual						
recertification:						
Plan 1 (68 minutes)						Category Line 4, Sum of Months 1+2+3 = Total
Plan 2 (125 minutes)						
Plan 3 (350 minutes)						
500 Minutes & Unlimited Text						
350 Minutes, 500 MB & Unlimited Text						
E Total non tribal customers who do arral	od volumta::!:					
5. Total non-tribal customers who de-enroll						Category Line E. Sum of Months 1:3:3 - Total
Plan 1 (68 minutes) Plan 2 (125 minutes)						Category Line 5, Sum of Months 1+2+3 = Total
Plan 2 (125 minutes) Plan 3 (350 minutes)						
500 Minutes & Unlimited Text						
350 Minutes, 500 MB & Unlimited Text						