

**From:** Holm, Sam <SamHolm@packagingcorp.com>  
**Sent:** Thursday, March 4, 2021 2:12 PM  
**To:** Charlie Dietrich; Kris May  
**Cc:** Andy Foxx  
**Subject:** RE: PCA Wallula

Thank you Charlie and I apologize for this.

I spoke with Kasey Markland this morning and was kind of shocked by her info that all the dumpsters were full considering when I came in at 7am this morning I could see from the hiway they were empty.

I will be correcting this information flow so we avoid this moving forward.

Sincerely,

**Samuel Holm**  
**C# 509-627-9155**

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**From:** Charlie Dietrich <[charlied@basindisposal.com](mailto:charlied@basindisposal.com)>  
**Sent:** Thursday, March 4, 2021 1:52 PM  
**To:** Holm, Sam <[SamHolm@packagingcorp.com](mailto:SamHolm@packagingcorp.com)>; Kris May <[kris@basindisposal.com](mailto:kris@basindisposal.com)>  
**Cc:** Andy Foxx <[andyf@basindisposal.com](mailto:andyf@basindisposal.com)>  
**Subject:** [EXTERNAL] RE: PCA Wallula

Hi Sam,

Just to keep you in the loop, we pulled three trucks off of route to accommodate the extra hauls. However, when they arrived only 4 of the 14 containers were full.

I think it would be helpful to get my Route Manager and Dispatch connected with a specific contact on site so that the information does not have to flow through too many channels. We attempted to reach out to Skyler but did not receive any call back.

Thanks,  
Charlie

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**From:** Holm, Sam <[SamHolm@packagingcorp.com](mailto:SamHolm@packagingcorp.com)>  
**Sent:** Thursday, March 4, 2021 9:51 AM  
**To:** Charlie Dietrich <[charlied@basindisposal.com](mailto:charlied@basindisposal.com)>; Kris May <[kris@basindisposal.com](mailto:kris@basindisposal.com)>  
**Cc:** Andy Foxx <[andyf@basindisposal.com](mailto:andyf@basindisposal.com)>  
**Subject:** RE: PCA Wallula

Thanks Charlie.

**Samuel Holm**

**C# 509-627-9155**

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**From:** Charlie Dietrich <[charlied@basindisposal.com](mailto:charlied@basindisposal.com)>  
**Sent:** Thursday, March 4, 2021 9:50 AM  
**To:** Holm, Sam <[SamHolm@packagingcorp.com](mailto:SamHolm@packagingcorp.com)>; Kris May <[kris@basindisposal.com](mailto:kris@basindisposal.com)>  
**Cc:** Andy Foxx <[andyf@basindisposal.com](mailto:andyf@basindisposal.com)>  
**Subject:** [EXTERNAL] RE: PCA Wallula

Sam,

We are working to send people your way. Kris will be reaching out soon to let you know the plan and to talk through this increase in production.

Thanks,  
Charlie

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**From:** Holm, Sam <[SamHolm@packagingcorp.com](mailto:SamHolm@packagingcorp.com)>  
**Sent:** Thursday, March 4, 2021 9:24 AM  
**To:** Charlie Dietrich <[charlied@basindisposal.com](mailto:charlied@basindisposal.com)>; Kris May <[kris@basindisposal.com](mailto:kris@basindisposal.com)>  
**Subject:** PCA Wallula

Charlie / Kris

Our Dumpsters are all full; we need your service to start pulling and replacing immediately.

Please give me a call so we can talk this through.

Thaks.

**Samuel Holm**  
**C# 509-627-9155**