

PacifiCorp Disconnection Reduction Plan
December 30, 2021

PacifiCorp is committed to helping our customers and communities avoid disconnection of service and recover from the COVID-19 pandemic. PacifiCorp’s Disconnection Reduction Plan was prepared in accordance with the Settlement Stipulation (Stipulation) in PacifiCorp’s last General Rate Case (Docket UE-191024). The objectives of this plan are to provide a framework for the company’s existing collection business practices, leverage the existing practices to implement a reduction plan to help avoid disconnection of service focusing on customer needs, and provide disconnection data to stakeholders to promote transparency and assist with determining the scope of disconnections to customers. Our focus in this plan is to provide customers with support to avoid receiving notices and potentially losing essential utility service due to non-payment.

Existing Business Practices

PacifiCorp’s existing business practices are designed to help support customers from falling behind on their utility bill and help the customer avoid losing utility services. This includes offering flexible payment agreements, noticing prior to disconnection, convenient payment options, multiple notification options, and encouraging customers to seek out energy assistance programs. Disconnection of service is treated as a last resort and the company offers programs and options to help customers manage their utility bills, receive notification, make payment, and avoid or exit the collection process.

Collection Timeline & Notification

PacifiCorp proactively communicates with customers during the collection process by sending reminder notices, past due and urgent final notices, making outbound phone calls, sending email reminders, leaving a notice at the residence, and making one last outbound call attempt prior to the customer entering into the disconnection queue. If a residential or commercial customer has recently entered into the collection timeline for the first time and been in good standing prior, they will receive a reminder notice the first month they become past due. Additionally, residential customers who become past due won’t receive a past due notice until their past due balance is greater than \$50 and for commercial customers when their past due balance is greater than \$100.

Table 1: PacifiCorp Collection Timeline

Prior to Disconnection Noticing		Collection Timeline Following Issuance of Past Due Notice						
Day 1	Day 30 (approx) (good standing)	Day 60 (approx)	10th Workday	14th Workday	14th Workday	16th Workday	18th-21st Workday	2nd Workday Following Notice Left on Site
Regular Monthly Bill	New Bill, Reminder Notice	Past Due Notice	Final Notice	Outbound Call	Email to paperless Customers	Final Field Notice Generated	Final Field Notice Left at Premises	Outbound Call

Most customers respond to the noticing and messaging from the company to avoid disconnection of service. This includes the customer contacting the company to make partial or full payments towards their past due balance, setting up payment agreements for the account balance, advising the company of a medical condition in the home, or letting the company know they are applying for or receiving

assistance. Table 2 below demonstrates the number of customers that moved through the collection process from past due notice to disconnection of service for non-payment in 2019.

Table 2: Percentage of Customers Leaving Collection Cycle

Washington Collection Cycle - 2019										
Month	Past Due Notice	Final Notice	% Decrease	Final Field Notice	% Decrease	Cuts Created	% Decrease	Cuts Worked	% Decrease	% Cut
1	14,513	11,057	23.81%	5,800	60.04%	1,912	86.83%	70	99.52%	0.48%
2	13,704	10,630	22.43%	5,508	59.81%	1,806	86.82%	34	99.75%	0.25%
3	13,320	10,490	21.25%	5,610	57.88%	1,763	86.76%	134	98.99%	1.01%
4	14,975	11,524	23.05%	6,378	57.41%	1,816	87.87%	121	99.19%	0.81%
5	14,469	11,284	22.01%	6,749	53.36%	1,649	88.60%	114	99.21%	0.79%
6	11,778	9,593	18.55%	5,837	50.44%	1,353	88.51%	47	99.60%	0.40%
7	11,567	9,077	21.53%	5,336	53.87%	1,906	83.52%	220	98.10%	1.90%
8	12,493	9,003	27.94%	5,238	58.07%	2,220	82.23%	196	98.43%	1.57%
9	11,795	9,228	21.76%	4,871	58.70%	1,771	84.99%	137	98.84%	1.16%
10	13,558	9,897	27.00%	5,636	58.43%	2,460	81.86%	190	98.60%	1.40%
11	9,211	7,573	17.78%	4,044	56.10%	1,788	80.59%	106	98.85%	1.15%
12	12,083	8,833	26.90%	4,484	62.89%	1,220	89.90%	48	99.60%	0.40%

As demonstrated in table 2 above, approximately 98-99% of customers leave the collection cycle on a monthly basis and avoid disconnection in the company's current collection process.

Payment Arrangements

PacifiCorp works closely with customers to help mitigate disconnection by offering several different payment agreement options. PacifiCorp customer service representatives seek out information from the customer regarding how much they can pay and when, allowing the company to set up payment arrangements for the customer's account balance that best suits their situation. In addition to setting up arrangements with a customer service representative, customers are also able to set up payment terms of their own using the company's website and mobile app. Further, PacifiCorp will provide closed account payment arrangements to customers to try and avoid collection agency assignment of unpaid debt.

Time Payment Arrangements

Beginning in 2020 and throughout the COVID-19 pandemic, PacifiCorp increased the duration of payment arrangements to customers to 18 months, allowing additional time to help customers get back on their feet and pay off existing arrearages. Customers would not be required to pay anything down to start the plan, with installments beginning with their next monthly bill. The payment agreement installments each month would be 1/18th of the customer's existing account balance at the time the plan was established, along with paying new monthly charges. Additionally, on a case-by-case basis, a customer service representative would allow a residential customer to set up a deferred payment plan giving the customer several months to start the payment plan installments.

Levelized Payment Arrangements

PacifiCorp also offers a payment plan that averages the customer's bill over a twelve-month period of time. This payment agreement levelizes what the customer pays to the company each month for twelve months. The payment each month is determined by the average twelve-month bill at the customer's residence and 1/12th of the account balance at the time the plan is established. Averaging the

customer's bill and allowing a set payment each month allows the customer to better budget their monthly household income as well as avoid potentially large fluctuations in utility bills during the year.

Preferred Due Date

Another helpful tool for customers to help manage their monthly household income is to take advantage of the company's preferred due date. PacifiCorp provides the option for a customer to select a preferred due date for the payment of their regular monthly bill, so long as the due date doesn't extend the payment past the next monthly bill. Aligning the customer's bill due date to when they are able to make payment helps the customer stay current and on time with their bill.

Payment Options

PacifiCorp offers multiple ways for customers to submit payment, including several free and convenient options to get payment to the company fast and in a way the customer is comfortable paying. PacifiCorp offers the following convenient payment options:

- Auto-Pay
 - Set up automatic payments and receive a \$1.00 credit
 - Allows specific timing of payment
- Online Pay
 - Enter bank account information (no fee)
 - Use credit or debit card (no fee)
- Mobile Application
 - Enter bank account information (no fee)
 - Use credit or debit card (no fee)
- Pay by Phone
 - Check, credit card, or debit card payments
- Text to Pay
 - Enter bank account information (no fee)
- Pay station
 - Free pay station locates conveniently located – payments post within an hour from our automated pay station locations
- Postal Service
 - Mail a payment

Preference Center

PacifiCorp wants to make sure to reach customers in the way they prefer so the company established a preference center on the company's website to provide customers with options on how to receive bills, notices, alerts, and so forth. Customers are able to select from several different options that include outbound calls and callbacks, emails, and texts. Allowing the customer to choose the preferred method of contact from PacifiCorp increases the likelihood that they will see and/or respond to the messages and notices sent by the company.

Donation Programs

PacifiCorp solicits participation in voluntary donation programs to help provide additional assistance to low-income customers. All voluntary donation programs are part of PacifiCorp's Fuel Fund program in which the Company matches customer and employee donations two-to-one, up to \$34,000 annually. PacifiCorp partners with the Salvation Army (Grandview, Yakima, Walla Walla) and the Northwest

Community Action Center (Lower Yakima Valley). There are four different ways customers are asked to participate in voluntary donations:

Lend-A-Hand

Customers can choose to donate to the program by overpaying their monthly bill amount by certain dollar increments.

Small Change

The company will automatically round up the customer's bill to the next nearest dollar and is reflected on the customer's monthly bill due amount.

Donation Envelopes

Envelopes are sent to customers twice a year in February and November to solicit mailed donations.

Fixed Donation

Customers can elect to donate a fixed dollar amount to their monthly bill.

Energy Assistance

PacifiCorp works closely with a low-income advisory committee (LIAC) on various low income programs and will continue to meet and discuss how to improve on customer access to available funds.

Low-Income Bill Assistance (LIBA)

PacifiCorp's LIBA program has been available to customers since 2003 to help remove the energy burden for low-income eligible households with a bill credit. PacifiCorp collaborated with the Company's Low Income Advisory Committee (LIAC) filed proposed program modifications to prioritize assistance to households most in need in July 2021.

A summary of the program modifications are as follows:

- Expand the Tier 3 income guideline to 200 percent of Federal Poverty Levels (FPL) or 50 percent of Area Median Income. Tier's 1 and 2 remain unchanged.
- Discount is changed from a per kWh credit to a straight percentage discount, making the benefits for customers equitable regardless of amount of kWh used. A percentage discount is also more transparent and easier for customers to understand.
- Annual enrollment cap is removed.
- Two-year enrollment certification for customers that are on a fixed income, as determined by the agencies.

Low-Income Weatherization

PacifiCorp partners with local agencies to provide free weatherization services to income-qualifying homeowners and renters living in single-family homes, mobile homes, or apartments. Based on the home's needs, a variety of measures can be installed including insulation, energy-efficient shower heads, LED light bulbs, and more. All of the measures are designed to lower electric bills while keeping the home comfortable.

Home Energy Reports

The Home Energy Reports program provides individualized energy reports for utility customers that analyze their energy usage, disaggregates energy usage into end uses and offers recommendations on how to save energy and money by making small changes to their energy consumption.

At the end of 2020 there were approximately 22,300 customers with email receiving digital reports and approximately 19,500 customers receiving paper reports.

Disconnection Reduction Plan

PacifiCorp's Disconnection Reduction Plan is based on memorializing consumer protections for the COVID pandemic put in place in 2020, enhanced access to assistance, increased communication on programs, and investigating new options for arrearage relief. The following table below summarizes the contents of the plan and the corresponding implementation date:

Action (Implementation Date)	Activity		
Scoring Criteria (2022)	Refining Criteria for Disconnection	Fewer Customers Disconnected	Include Energy Burden Assessment (May 2022)
Expanded LIBA (August 2021)	Income Eligibility Increase	No Cap on Participation	Expanded Outreach
Access to Energy Assistance (2021)	Referral Process	48 Hour Door Hanger includes Agency Information	
Payment Arrangements (2020)	Continued Long-Term Payment Arrangements		
Field Visits (On-Going)	Delivery of a 48 Hour Notice	Ability to Pay to Avoid Disconnection	
Arrearage Management Program (March 2022)	Begin Exploration of an AMP		
Enhanced Reporting (2022)	Addition Metrics	Energy Burden Disconnections	Analysis Reason for Disconnection

Credit Scoring Prioritization

PacifiCorp doesn't disconnect every customer that gets to a generated cut order. The Company currently looks at all customer accounts that are up for disconnection and identifies or scores customers as higher risk based on the number of prior disconnection notices, customers who have made no payment in the last 60 days, and customers who are greater than 60 days in arrears. This reduces the number of disconnections to be worked manually by local employees and the incoming calls managed by the company's call center employees, while reducing the number of actual disconnections of electric service to customers. To prevent the scoring criteria to adversely impact vulnerable communities, the company will incorporate the data obtained in the energy burden study contracted for the Clean Energy Transformation Act. The study is projected to be completed by the end of the second quarter of 2022. The information obtained will be included in the disconnection reporting to track that areas with high energy burdens are not negatively impacted by the implementation of the new scoring criteria.

Low Income Discount Rate

In August 2021, PacifiCorp revised the low-income discount rate to expand the number of participants. Income eligibility was increased and the cap on participation was removed. The company is increasing communication to all customers on the program. By reducing the monthly bill for eligible customers, arrears will also be reduced. Lower past due balances will lower the number of customer eligible for disconnection of service.

Energy Assistance Program Access

Energy Assistance is a vital lifeline for many of our low-income customers to prevent loss of service due to disconnection for non-payment. With the increase in programs and rates that require income eligibility from the agencies as well as the increase over time of assistance funding, it is also expected the volume of work will increase over time. The program has awarded just over \$2 million through the Company's Bill Assistance Plus Program in 2021 to more than 3400 customers. PacifiCorp looks to leverage lessons learned from the collaborative effort with LIAC and the BAPP, and continue to work with the committee and other stakeholders, to determine how to best meet the needs of customers for income qualification the distribution of energy assistance funds.

PacifiCorp, in response to the COVID-19 pandemic, has been providing direct customer information referrals to the energy assistance agencies to help facilitate the customer receiving additional funds. The agencies have found the referrals to be helpful in getting customers signed for assistance and the Company will continue the referral process. The referral process eliminates obstacles for customers seeking assistance.

Extended Payment Agreements

PacifiCorp agreed to allow for longer term payment agreements with customers during the COVID-19 pandemic up to 12 months and no down payment. Included in the Company's payment plan options are leveled or equal payment plans that allow customers to help budget on a monthly basis. The Company intends to continue offering the long-term agreements past the stipulated agreement cut off in April 2022.

Field Visits

PacifiCorp is committed to helping our customers and minimizing customer service interruptions as much as possible. Forty-eight hours prior to disconnection of service PacifiCorp places a door hanger at the customer's residence to provide additional notice to allow the customer time to contact the company and/or make payment. The Company is also currently exploring additional payment options throughout the PacifiCorp territory to increase pay station locations for customers to make payment in person.

Multi-Language Support

PacifiCorp offers in house support to customers speaking both Spanish and English. In addition, the Company has recently contracted with a new translation service company to assist customers who require service in a language other than Spanish and English. Our vendor supports over 380 languages and is available 24/7/365 to provide their services with the ability to connect with an interpreter in seconds.

Customer First Focus

PacifiCorp understands that implementing all of the pieces of this plan will take time and we are committed to working with our customers to provide assistance and long-term payment plans to avoid disconnections. During the window of time that PacifiCorp is working on implementing all aspects of this plan, we will continue to use a "customer First" focus, offering extensions where necessary to avoid disconnection if a customer wishes to seek assistance from any of our programs.

Arrearage Management Plan (AMP)

Today, PacifiCorp's COVID Bill Assistance Program is available as an arrearage management program providing debt relief for income qualified customers with a past due balance. The program will run until funds are exhausted. PacifiCorp is hopeful that its customers and communities will be on the path to recovery from the COVID-19 pandemic by the time the program ends.

PacifiCorp commits to having continued discussions with the LIAC on debt forgiveness and arrearage management plans to determine if and when a long-term AMP would be prudent to replace the COVID-19 bill assistance program. PacifiCorp will meet with LIAC no later than the second quarter of 2022 to have further discussions that will include the potential development of a pilot or program, including the determination of customer eligibility requirements, structure of arrearage forgiveness, and determine what technology changes would be required to facilitate the necessary changes to its billing system, application of credits, and resources required to manage such a pilot or program.

Outreach & Communication

PacifiCorp's targeted outreach campaign implemented in March 2020 has shown to be effective in reaching more customers to advise them of the opportunities offered by the Company and awareness of the disconnection moratorium, offered programs, payment agreements and other customer service tools. PacifiCorp intends to continue the communication efforts and will make necessary changes and updates to the communication methods that are most successful. Further, PacifiCorp will continue to work with LIAC and the community to determine effective ways of communicating with hard to reach customers.

PacifiCorp will continue with the following communication methods to reach customers to encourage them to contact the company and/or energy assistance agencies:

- Outbound Calling
- Website Content Updates
- Customer Newsletters
- Internal Communications
- Social Media Posts
- Letters
- Emails
- Bill Inserts

Further Analysis

PacifiCorp commits to performing additional review and analysis of the company's prioritization scoring that determines who is assigned for disconnection of service for non-payment. This analysis will monitor the prioritization and disconnects to help ensure that at-risk customers don't face any unintended consequences. The Company will also obtain additional data on why customers leave the collection timeline to help better understand where there may be gaps in the collection process to help further prevent disconnection of service for non-payment.

Disconnection Reporting

Attached in Exhibit A is PacifiCorp's first annual Disconnection Reduction Report. With the onset of the COVID-19 pandemic, PacifiCorp voluntarily suspended disconnection for non-payment on March 10, 2020. As disconnections did not occur during the remainder of the 2020 calendar year, the company has provided data for the 2019 calendar year to serve as the baseline for future reporting periods.

Exhibit A will include the following reporting:

- Total disconnections for non-payment
- Total residential disconnections for non-payment
- Total residential disconnections of customers who have received low-income assistance within 12 months prior to disconnection.
- Total residential disconnections of customers with a medical certificate verified at the service location within 2 years
- Number of disconnections prevented by receipt of payment at the premises
- Number of payments received during premise visits to prevent disconnection and the method of payment
- Number of pay-stations
- Number and nature of customer complaints related to disconnections

Exhibit A

Annual Disconnection Reporting 2019 Baseline Data

Total Disconnection for Non-Payment

1403

Total Residential Disconnections for Non-Payment

1375

Total Residential Disconnections for Non-Payment who have received low-income assistance within 12 months prior to disconnection

222

Total Residential Disconnections for Non-Payment to customers who have a medical certificate within 2 years

49

Number of Disconnections Prevented by Receipt of Payment at the Premises

Number of Payments Received During Premise Visit to Prevent Disconnection and Method of Payment

PacifiCorp employees collected payment in the field 57 times in 2019 to stop disconnection of service. The Company does not currently have a way to track the specific method of payment at this time but will look to develop a way to track the type of payment method in the future.

Number of Paystations

See Attachment A below for the list of pay stations and locations. PacifiCorp has 141 automated pay stations and an additional 6 manual pay stations or drop boxes.

Number and Nature of Customer Complaints Related to Disconnections

2 (Toppenish, Yakima)

In both cases the customers were concerned about disconnection of electric service even though a medical certificate had been submitted previously. Neither customer had paid the 10% down payment on medical payment plan. Service was reconnected to both customers after they declared prior obligation.

Attachment A

Pay Station Locations

MERCHANT	ADDRESS	CITY	STATE	ZIP
Andy's Market	1117 S College Ave	College Place	WA	99324
Blue Sky Market	116 Chehalis Ave	Toppenish	WA	98948
Elk Drug*	176 E Main St	Dayton	WA	99328
Fiesta Foods of Sunnyside	2010 Yakima Valley Hwy	Sunnyside	WA	98944
Fiesta Foods of Yakima	1008 E. NOB HILL BLVD	Yakima	WA	98901
Fiesta Foods of Pasco	115 S 10th Ave	Pasco	WA	99301
Fred Meyer #013	18325 Aurora Ave N	Shoreline	WA	98133
Fred Meyer #019	801 Auburn Way N	Auburn	WA	98002
Fred Meyer #023	2041 148th Avenue NE	Bellevue	WA	98007
Fred Meyer #024	920 S Burlington Blvd	Burlington	WA	98233
Fred Meyer #025	800 Lakeway Drive	Bellingham	WA	98229
Fred Meyer #028	14300 1st Avenue S	Burien	WA	98168
Fred Meyer #031	17801 108th Avenue SE	Renton	WA	98055
Fred Meyer #041	20904 Highway 410	Bonney Lake	WA	98391
Fred Meyer #053	16735 SE 272nd Street	Covington	WA	98042
Fred Meyer #093	16600 SE McGillivray Blvd	Vancouver	WA	98683
Fred Meyer #095	8530 Evergreen Way	Everett	WA	98208
Fred Meyer #111	33702 21st Avenue SW	Federal Way	WA	98023
Fred Meyer #122	100 NW 85th Street	Seattle	WA	98117
Fred Meyer #140	7700 NE Highway 99	Vancouver	WA	98665
Fred Meyer #163	2811 W 10th Avenue	Kennewick	WA	99336
Fred Meyer #171	5050 State Highway 303 NE	Bremerton	WA	98311
Fred Meyer #172	10201 SE 240th Street	Kent	WA	98031
Fred Meyer #179	13000 Lake City Way NE	Seattle	WA	98125
Fred Meyer #180	4615 196th Street SW Suite 175	Lynnwood	WA	98036
Fred Meyer #185	3184 Ocean Beach Hwy	Longview	WA	98632
Fred Meyer #186	700 Sleater Kinney Rd SE	Lacey	WA	98503
Fred Meyer #208	11325 SE Mill Plain Blvd	Vancouver	WA	98684
Fred Meyer #209	9925 State Avenue	Marysville	WA	98270
Fred Meyer #210	18805 State Route 2	Monroe	WA	98272
Fred Meyer #214	12120 N Division Street	Spokane	WA	99218
Fred Meyer #215	25250 Pacific Hwy S	Kent	WA	98032
Fred Meyer #236	7411 NE 117th Avenue	Vancouver	WA	98662
Fred Meyer #265	1100 N Meridian	Puyallup	WA	98371
Fred Meyer #286	101 Wellsian Way	Richland	WA	99352
Fred Meyer #351	15609 E Sprague Avenue	Spokane Valley	WA	99037
Fred Meyer #385	7250 Pacific Avenue	Tacoma	WA	98408

MERCHANT	ADDRESS	CITY	STATE	ZIP
Fred Meyer #390	4505 S 19th Street	Tacoma	WA	98405
Fred Meyer #391	12221 120th Avenue NE	Kirkland	WA	98034
Fred Meyer #424	17404 Meridian E	Puyallup	WA	98375
Fred Meyer #457	21045 Bothell Everett Hwy	Bothell	WA	98021
Fred Meyer #458	12906 Bothell Everett Hwy	Everett	WA	98208
Fred Meyer #459	365 Renton Center Way SW	Renton	WA	98057
Fred Meyer #460	800 NE Tenney Rd	Vancouver	WA	98685
Fred Meyer #486	1206 N 40th Avenue	Yakima	WA	98908
Fred Meyer #601	5500 Olympic Drive Suite B	Gig Harbor	WA	98335
Fred Meyer #603	301 E Wallace Kneeland Blvd	Shelton	WA	98584
Fred Meyer #604	22303 Moutain Hwy E	Spanaway	WA	98387
Fred Meyer #605	6901 S 19th Street	Tacoma	WA	98466
Fred Meyer #608	915 NW 45th Street	Seattle	WA	98107
Fred Meyer #614	401 NW 12th Avenue	Battle Ground	WA	98604
Fred Meyer #615	6305 Bridgeport Way W	University Place	WA	98467
Fred Meyer #652	201 S Water Street	Ellensburg	WA	98926
Fred Meyer #654	11 Grant Road	East Wenatchee	WA	98802
Fred Meyer #655	1900 SE Sedgwick Road	Port Orchard	WA	98366
Fred Meyer #657	400 S Thor Street	Spokane	WA	99202
Fred Meyer #658	6100 E Lake Sammamish Pkwy SE	Issaquah	WA	98029
Fred Meyer #659	555 Troser Rd SW	Tumwater	WA	98512
Fred Meyer #664	17667 NE 76th Street	Redmond	WA	98052
Fred Meyer #665	1201 Valley Avenue E	Sumner	WA	98390
Fred Meyer #667	1225 W Bakerview Road	Bellingham	WA	98226
Fred Meyer #681	2801 Bickford Avenue	Snohomish	WA	98290
Fred Meyer #682	26520 Maple Valley-Black Diamond Rd SE	Maple Valley	WA	98038
Fred Meyer #683	2500 Columbia House Blvd	Vancouver	WA	98661
Fred Meyer #688	2902 164th Street SW	Lynnwood	WA	98087
Horizon Market Previously Blue Sky Market	330 North St	Mabton	WA	98935
Mi Casita Taxes Y Mas	407 N 1st St Suite 2	Yakima	WA	98901
Mercado De Yakima Super Market	511 N 1st St	Yakima	WA	98901
Pomeroy Pharmacy*	764 Main	Pomeroy	WA	99347
Quick Pick	401 S Elm St	Toppenish	WA	98948
Scott's Fuel Yard Expresso*	314 1st Ave	Zillah	WA	98953
Super1 Foods*	710 S 9th Ave	Walla Walla	WA	99362
V Wireless Sunnyside Store	1818 E Edison Ave	Sunnyside	WA	98944
V Wireless Yakima Store	1502 S 1st St	Yakima	WA	98902

MERCHANT	ADDRESS	CITY	STATE	ZIP
Walla Walla Drop*	Intersection N 3rd and W Rose	Walla Walla	WA	99362
Walmart # 1870	1690 SE Harvest Dr	Pullman	WA	99163
Walmart # 1947	902 Engh Rd	Omak	WA	98841
Walmart # 2006	306 5th St	Clarkston	WA	99403
Walmart # 2007	1005 N Stratford Rd	Moses Lake	WA	98837
Walmart # 2037	909 E Wishkah St	Aberdeen	WA	98520
Walmart # 2101	2720 S Quillan St	Kennewick	WA	99337
Walmart # 2121	100 E Wallace Kneeland Blvd	Shelton	WA	98584
Walmart # 2187	2000 N Wenatchee Ave	Wenatchee	WA	98801
Walmart # 2196	3411 E Kolonels Way	Port Angeles	WA	98362
Walmart # 2249	1601 Nw Louisiana Ave	Chehalis	WA	98532
Walmart # 2269	1600 E Chestnut Ave	Yakima	WA	98901
Walmart # 2317	6797 State Highway 303 Ne	Bremerton	WA	98311
Walmart # 2319	1250 SW Erie St	Oak Harbor	WA	98277
Walmart # 2325	3497 Bethel Rd SE	Port Orchard	WA	98366
Walmart # 2385	762 Outlet Collection Way	Auburn	WA	98001
Walmart # 2403	310 31st Ave SE	Puyallup	WA	98374
Walmart # 2450	4420 Meridian St	Bellingham	WA	98226
Walmart # 2469	540 7th Ave	Longview	WA	98632
Walmart # 2476	1700 SE Meadowbrook Blvd	College Place	WA	99324
Walmart # 2516	743 Rainier Avenue S	Renton	WA	98057
Walmart # 2539	15727 E Broadway Ave	Spokane Valley	WA	99037
Walmart # 2549	9212 N Colton St	Spokane	WA	99218
Walmart # 2550	221E NE 104th Ave	Vancouver	WA	98664
Walmart # 2571	1900 S 314th St	Federal Way	WA	98003
Walmart # 2594	1400 164th St SW	Lynnwood	WA	98087
Walmart # 2595	8924 Quilceda Blvd	Marysville	WA	98271
Walmart # 2596	2301 Freeway Dr	Mount Vernon	WA	98273
Walmart # 2865	2301 W Wellesley Ave	Spokane	WA	99205
Walmart # 2947	9000 NE Highway 99	Vancouver	WA	98665
Walmart # 3052	7809 NE Vancouver Plaza Dr	Vancouver	WA	98662
Walmart # 3053	1605 SE Everett Mall Way	Everett	WA	98208
Walmart # 3098	15063 Main St	Bellevue	WA	98007
Walmart # 3145	2201 Grand Blvd	Vancouver	WA	98661
Walmart # 3217	1860 E Main St	Othello	WA	99344
Walmart # 3218	20307 Mountain Hwy E	Spanaway	WA	98387
Walmart # 3260	1399 Nat Washington Way	Ephrata	WA	98823
Walmart # 3261	2801 Duportail St	Richland	WA	99352
Walmart # 3380	4820 N Road 68	Pasco	WA	99301
Walmart # 3525	16502 Meridian E	Puyallup	WA	98375
Walmart # 3531	1401 Galaxy Dr NE	Lacey	WA	98516
Walmart # 3537	7001 Bridgeport Way W	Lakewood	WA	98499

MERCHANT	ADDRESS	CITY	STATE	ZIP
Walmart # 3705	17100 State Route 507 SE	Yelm	WA	98597
Walmart # 3742	1486 Dike Access Rd	Woodland	WA	98674
Walmart # 3754	108 Apple Blossom Dr	Chelan	WA	98816
Walmart # 3757	4010 172nd St NE	Arlington	WA	98223
Walmart # 3794	34520 16th Ave S	Federal Way	WA	98003
Walmart # 3801	8713 64th St NE	Marysville	WA	98270
Walmart # 3850	5900 Littlerock Rd Sw	Tumwater	WA	98512
Walmart # 4137	1965 S Union Ave	Tacoma	WA	98405
Walmart # 4394	1221 S Hayford Rd	Spokane	WA	99224
Walmart # 4757	5110 Yelm Highway	Lacey	WA	98503
Walmart # 5041	19205 State Route 410 E	Bonney Lake	WA	98391
Walmart # 5073	17432 SE 270th Pl	Covington	WA	98042
Walmart # 5078	6600 W Nob Hill Blvd	Yakima	WA	98908
Walmart # 5195	11400 Highway 99	Everett	WA	98204
Walmart # 5272	21200 Olhava Way NW	Poulsbo	WA	98370
Walmart # 5273	1110 W Washington St	Sequim	WA	98382
Walmart # 5461	14505 NE Fourth Plain Blvd	Vancouver	WA	98682
Walmart # 5462	430 SE 192nd Ave	Vancouver	WA	98683
Walmart # 5628	19191 N Kelsey St	Monroe	WA	98272
Walmart # 5678	17222 Highway 99	Lynnwood	WA	98037
Walmart # 5853	3715 Ocean Beach Hwy 2	Longview	WA	98632
Walmart # 5883	5025 E Sprague Ave	Spokane Valley	WA	99212
Walmart # 5929	1201 SW 13th Ave	Battle Ground	WA	98604
Walmart # 5939	12620 SE 41st Pl	Bellevue	WA	98006
Wapato International Market	512 W 1st	Wapato	WA	98951
Wrays Selah	121 E 3rd Ave	Selah	WA	98942
Wrays Thriftway *	6505 Summitview	Yakima	WA	98902
Wrays Thriftway	7200 W Nob Hill Blvd	Yakima	WA	98908
Wrays Thriftway	401 W Nob Hill	Yakima	WA	98902
Wrays Thriftway	5605 Summitview	Yakima	WA	98902
Zillah Market	723 1st Ave	Zillah	WA	98953

*Manual Pay Station or Drop Box