



**Performance Results  
Washington  
February 2008 - January 2009  
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity	
		Numerator	Denominator			Numerator	Denominator				
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	January 2009	18552219	7287053	2.55	0.6	7824136	1913064	4.09	-303.61	(185.58)	
	December 2008	22598863	8716131	2.59	0.68	8280174	2480659	3.34	-243.20	(148.85)	
	November 2008	17998216	7091474	2.54	0.61	6201856	1788790	3.47	-243.84	(149.24)	
	October 2008	22380913	8769956	2.55	0.61	7397125	2086184	3.55	-267.45	(163.60)	
	September 2008	22224109	8589282	2.59	0.6	7630726	2226402	3.43	-250.82	(153.49)	
	August 2008	18206447	7023586	2.59	0.55	8276855	2309215	3.58	-283.26	(173.21)	
	July 2008	14898721	7336322	2.03	0.73	8637856	2499589	3.46	-462.95	(282.45)	
	June 2008	10989173	6916920	1.59	0.63	9113013	2306482	3.95	-603.48	(367.89)	
	May 2008	10854861	7171909	1.51	0.76	7869284	2344508	3.36	-553.46	(337.48)	
	April 2008	11911451	7946961	1.5	0.69	9241010	2682488	3.44	-630.93	(384.58)	
	March 2008	10370536	7031685	1.47	0.61	7886291	2375291	3.32	-566.46	(345.38)	
	February 2008	11216235	7592686	1.48	0.58	8344158	2627359	3.18	-567.00	(345.71)	
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	January 2009	36163528	36163528	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	43942399	43942790	100.00%	0.003	0	0	0.00%	0.00	(0.16)	
November 2008	40308420	40308447	100.00%	0.0008	0	0	0.00%	0.00	(0.16)		
October 2008	48405416	48405965	100.00%	0.0034	0	0	0.00%	0.00	(0.16)		
September 2008	44786316	44786316	100.00%	0	0	0	0.00%	0.00	(0.16)		
August 2008	48511050	48511050	100.00%	0	0	0	0.00%	0.00	(0.16)		
July 2008	50041222	50041942	100.00%	0.0038	0	0	0.00%	0.00	(0.16)		
June 2008	43772635	43772770	100.00%	0.0018	0	0	0.00%	0.00	(0.16)		
May 2008	48082135	48082519	100.00%	0.0028	0	0	0.00%	0.00	(0.16)		
April 2008	48671052	48671334	100.00%	0.0024	0	0	0.00%	0.00	(0.16)		
March 2008	46618069	46618350	100.00%	0.0025	0	0	0.00%	0.00	(0.16)		
February 2008	47730219	47730219	100.00%	0.0009	0	0	0.00%	0.00	(0.16)		
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	January 2009	4867468	1782758	2.73	0.68	7824136	1913064	4.09	-208.64	(127.84)	
December 2008	5717413	1960229	2.92	0.81	8280174	2480659	3.34	-103.52	(63.93)		
November 2008	4956683	1769548	2.8	0.73	6201856	1788790	3.47	-137.93	(84.86)		
October 2008	6683650	2384571	2.8	0.71	7397125	2086184	3.55	-162.45	(99.77)		
September 2008	6319790	2236516	2.83	0.71	7630726	2226402	3.43	-142.72	(87.77)		
August 2008	1205490	405665	2.97	0.71	8276855	2309215	3.58	-77.94	(48.38)		
July 2008	1208819	398532	3.03	0.7	8637856	2499589	3.46	-58.95	(36.84)		
June 2008	1075133	366772	2.93	0.73	9113013	2306482	3.95	-111.42	(68.74)		
May 2008	129400	43960	2.94	0.7	7869284	2344508	3.36	-19.38	(12.78)		
April 2008	1227	406	3.02	0.76	9241010	2682488	3.44	-1.95	(2.19)		
March 2008	2006	553	3.63	1.75	7886291	2375291	3.32	1.66	0.01		
February 2008	40660	13655	2.98	1.17	8344158	2627359	3.18	-5.52	(4.36)		
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	January 2009	13684751	5504295	2.49	0.55	7824136	1913064	4.09	-305.24	(186.57)	
December 2008	16881450	6755902	2.5	0.61	8280174	2480659	3.34	-265.48	(162.40)		
November 2008	13041533	5321926	2.45	0.53	6201856	1788790	3.47	-258.29	(158.03)		
October 2008	15697263	6385385	2.46	0.53	7397125	2086184	3.55	-282.69	(172.86)		
September 2008	15904319	6352766	2.5	0.53	7630726	2226402	3.43	-266.39	(162.95)		
August 2008	17000957	6617921	2.57	0.53	8276855	2309215	3.58	-287.72	(175.92)		
July 2008	13689902	6937790	1.97	0.69	8637856	2499589	3.46	-478.18	(291.71)		
June 2008	9914040	6550148	1.51	0.53	9113013	2306482	3.95	-618.37	(376.94)		
May 2008	10725461	7127949	1.5	0.75	7869284	2344508	3.36	-555.68	(338.83)		

	April 2008	11910224	7946555	1.5	0.69	9241010	2682488	3.44	-630.95	(384.59)
	March 2008	10368530	7031132	1.47	0.61	7886291	2375291	3.32	-566.51	(345.41)
	February 2008	11175575	7579031	1.47	0.57	8344158	2627359	3.18	-567.77	(346.18)
BI-2 Invoices Delivered within 10 Days All Parity by Design	January 2009	1368	1369	99.93%	0.027	0	0	0.00%	0.00	0.00
	December 2008	1164	1164	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1165	1166	99.91%	0.0293	0	0	0.00%	0.00	0.00
	October 2008	1411	1411	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1086	1086	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1271	1271	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1290	1290	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1084	1084	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1295	1295	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1131	1131	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1212	1212	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1034	1035	99.90%	0.0311	0	0	0.00%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	January 2009	2571088	2572137	99.96%	0.0202	0	0	0.00%	0.00	(0.06)
	December 2008	2999444	3000005	99.98%	0.0137	0	0	0.00%	0.00	(0.06)
	November 2008	2254302	2254436	99.99%	0.0077	0	0	0.00%	0.00	(0.06)
	October 2008	2722378	2722951	99.98%	0.0145	0	0	0.00%	0.00	(0.06)
	September 2008	2696768	2696768	100.00%	0	0	0	0.00%	0.00	(0.06)
	August 2008	2425273	2426651	99.94%	0.0238	0	0	0.00%	0.00	(0.06)
	July 2008	2456768	2456869	100.00%	0.0064	0	0	0.00%	0.00	(0.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2472689	2472760	100.00%	0.0054	57944134	58162592	99.62%	-93.84	(58.05)
	May 2008	2405573	2405573	100.00%	0	62077677	62656502	99.08%	-146.97	(90.35)
	April 2008	2417681	2417681	100.00%	0	63115038	63349897	99.63%	-93.09	(57.59)
	March 2008	2388043	2388060	100.00%	0.0026	63467374	63695714	99.64%	-90.83	(56.22)
	February 2008	2438289	2438550	99.99%	0.0103	61226952	61607070	99.38%	-118.59	(73.09)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	January 2009	38244	38244	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	40963	40963	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	40933	40933	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	37941	37941	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	36096	36096	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	38633	38633	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	40323	40323	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	42830	42830	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	40621	40621	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	45452	45452	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	January 2009	7847	7862	99.81%	0.0436	99587	100019	99.57%	-3.14	(2.91)
	December 2008	8018	8035	99.79%	0.0459	104151	104607	99.56%	-2.94	(2.79)

	November 2008	9882	9891	99.91%	0.0302	120957	121458	99.59%	-4.80	(3.92)
	October 2008	10568	10600	99.70%	0.0549	121701	122431	99.40%	-3.78	(3.30)
	September 2008	9772	9773	99.99%	0.0101	131646	132132	99.63%	-5.63	(4.43)
	August 2008	9611	9619	99.92%	0.0288	130745	131476	99.44%	-6.02	(4.66)
	July 2008	9188	9198	99.89%	0.033	115878	116341	99.60%	-4.24	(3.58)
	June 2008	9710	9719	99.91%	0.0304	118854	119379	99.56%	-4.97	(4.02)
	May 2008	9653	9658	99.95%	0.0227	119556	120040	99.60%	-5.24	(4.19)
	April 2008	9555	9560	99.95%	0.0229	122714	123120	99.67%	-4.56	(3.77)
	March 2008	9599	9602	99.97%	0.0177	118539	119040	99.58%	-5.67	(4.45)
	February 2008	11393	11405	99.89%	0.0324	131279	131776	99.62%	-4.55	(3.76)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	January 2009	38244	38244	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	40963	40963	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	40933	40933	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	37941	37941	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	36096	36096	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	38633	38633	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	40323	40323	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	42830	42830	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	40621	40621	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	45452	45452	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	January 2009	239	245	97.55%	0.1546	0	0	0.00%	0.00	(0.08)
	December 2008	204	205	99.51%	0.0697	0	0	0.00%	0.00	(0.14)
	November 2008	156	158	98.73%	0.1118	0	0	0.00%	0.00	(0.12)
	October 2008	241	244	98.77%	0.1102	0	0	0.00%	0.00	(0.12)
	September 2008	204	204	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	249	253	98.42%	0.1247	0	0	0.00%	0.00	(0.11)
	July 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.09)
	June 2008	205	205	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	133	133	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	122	122	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	117	123	95.12%	0.2154	0	0	0.00%	0.00	(0.00)
	February 2008	117	117	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	January 2009	211	253	83.40%	0	0	0	0.00%	0.00	0.37
	December 2008	99	103	96.12%	0	0	0	0.00%	0.00	(0.04)
	November 2008	274	319	85.89%	0	0	0	0.00%	0.00	0.29
	October 2008	199	215	92.56%	0	0	0	0.00%	0.00	0.08
	September 2008	188	192	97.92%	0	0	0	0.00%	0.00	(0.09)
	August 2008	235	249	94.38%	0	0	0	0.00%	0.00	0.02
	July 2008	155	156	99.36%	0	0	0	0.00%	0.00	(0.14)
	June 2008	104	110	94.55%	0	0	0	0.00%	0.00	0.01
	May 2008	106	107	99.07%	0	0	0	0.00%	0.00	(0.13)
	April 2008	94	97	96.91%	0	0	0	0.00%	0.00	(0.06)
	March 2008	100	105	95.24%	0	0	0	0.00%	0.00	(0.01)
	February 2008	125	126	99.21%	0	0	0	0.00%	0.00	(0.13)
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	83	1	83.00	0	0	0	0.00	0.00	(0.23)
	August 2008	170	2	85.00	1	0	0	0.00	0.00	(0.17)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	85	1	85.00	0	0	0	0.00	0.00	(0.17)
CP-1B Scheduled Interval 91 to 120	January 2009	182	2	91.00	38	0	0	0.00	0.00	(0.73)
Calendar Days All Benchmark 120	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	198	2	99.00	0	0	0	0.00	0.00	(0.53)
	October 2008	237	2	118.50	1	0	0	0.00	0.00	(0.04)
	September 2008	359	3	119.67	1	0	0	0.00	0.00	(0.01)
	August 2008	119	1	119.00	0	0	0	0.00	0.00	(0.03)
	July 2008	110	1	110.00	0	0	0	0.00	0.00	(0.25)
	June 2008	236	2	118.00	0	0	0	0.00	0.00	(0.05)
	May 2008	118	1	118.00	0	0	0	0.00	0.00	(0.05)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	134	1	134.00	0	0	0	0.00	0.00	0.35
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-1C Scheduled Interval 121 to 150	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 150	December 2008	137	1	137.00	0	0	0	0.00	0.00	(0.26)
	November 2008	523	4	130.75	5.68	0	0	0.00	0.00	(0.39)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	838	6	139.67	5.16	0	0	0.00	0.00	(0.21)
	August 2008	144	1	144.00	0	0	0	0.00	0.00	(0.12)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	126	1	126.00	0	0	0	0.00	0.00	(0.48)
	May 2008	251	2	125.50	2.12	0	0	0.00	0.00	(0.49)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted	January 2009	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
Collocations All Benchmark 0.9	December 2008	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	September 2008	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2008	2	3	66.67%	47.14%	0	0	0.00%	0.00	0.78
	July 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	May 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	April 2008	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0.00%	0	0	0.00%	0.00	3.00
	February 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
CP-2C Collocations with Intervals Longer	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
than 120 Days All Benchmark 0.9	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)

CP-3 Collocation Feasibility Study Interval All Benchmark 10	January 2009	19	2	9.50	71.00%	0	0	0.00	0.00	(0.15)	
	December 2008	0	0	0.00	0.00%	0	0	0.00	0.00	0.00	
	November 2008	9	1	9.00	0.00%	0	0	0.00	0.00	(0.30)	
	October 2008	40	4	10.00	0.00%	0	0	0.00	0.00	0.00	
	September 2008	10	1	10.00	0.00%	0	0	0.00	0.00	0.00	
	August 2008	71	8	8.88	113.00%	0	0	0.00	0.00	(0.34)	
	July 2008	101	11	9.18	98.00%	0	0	0.00	0.00	(0.25)	
	June 2008	58	6	9.67	82.00%	0	0	0.00	0.00	(0.10)	
	May 2008	129	14	9.21	89.00%	0	0	0.00	0.00	(0.24)	
	April 2008	38	4	9.50	100.00%	0	0	0.00	0.00	(0.15)	
	March 2008	19	2	9.50	71.00%	0	0	0.00	0.00	(0.15)	
	February 2008	36	4	9.00	82.00%	0	0	0.00	0.00	(0.30)	
	January 2009	2	2	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
	CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	December 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	0.00
November 2008		1	1	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
October 2008		4	4	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
September 2008		1	1	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
August 2008		8	8	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
July 2008		11	11	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
June 2008		6	6	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
May 2008		14	14	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
April 2008		4	4	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
March 2008		2	2	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
February 2008		4	4	100.00%	0	0	0.00%	0.00	0.00	(0.33)	
January 2009		0	0	:00	0	7.29	1	:36	0.00	0.00	
DA-1 Speed of Answer - Directory Assistance Parity by Design		December 2008	0	0	:00	0	8.77	1	:48	0.00	0.00
		November 2008	0	0	:00	0	6.63	1	:12	0.00	0.00
	October 2008	0	0	:00	0	7.48	1	:12	0.00	0.00	
	September 2008	0	0	:00	0	7.58	1	:12	0.00	0.00	
	August 2008	0	0	:00	0	8.04	1	:36	0.00	0.00	
	July 2008	0	0	:00	0	8.45	1	:00	0.00	0.00	
	June 2008	0	0	:00	0	7.64	1	:36	0.00	0.00	
	May 2008	0	0	:00	0	7.56	1	:24	0.00	0.00	
	April 2008	0	0	:00	0	6.99	1	:36	0.00	0.00	
	March 2008	0	0	:00	0	8.46	1	:24	0.00	0.00	
	February 2008	0	0	:00	0	8.24	1	:36	0.00	0.00	
	January 2009	0	63705	0:14	0	0	0	0:00	0.00	0.00	
	DB-1A Time to Update Databases E911 Parity by Design	December 2008	0	76634	0:13	0	0	0	0:00	0.00	0.00
		November 2008	0	56662	0:12	0	0	0	0:00	0.00	0.00
October 2008		0	93384	0:18	0	0	0	0:00	0.00	0.00	
September 2008		0	80686	0:16	0	0	0	0:00	0.00	0.00	
August 2008		0	72231	1:15	0	0	0	0:00	0.00	0.00	
July 2008		0	71280	0:13	0	0	0	0:00	0.00	0.00	
June 2008		0	67300	0:12	0	0	0	0:00	0.00	0.00	
May 2008		0	76999	0:13	0	0	0	0:00	0.00	0.00	
April 2008		0	79773	0:14	0	0	0	0:00	0.00	0.00	
March 2008		0	96812	0:20	0	0	0	0:00	0.00	0.00	
February 2008		0	105217	0:26	0	0	0	0:00	0.00	0.00	
January 2009		3672222	3529474	:36	0	0	0	:00	0.00	0.00	
DB-1B Time to Update Databases LIDB Parity by Design		December 2008	3393278	3281539	:12	0	0	0	:00	0.00	0.00
		November 2008	3522826	3396908	:36	0	0	0	:00	0.00	0.00
	October 2008	4164141	4023643	:12	0	0	0	:00	0.00	0.00	
	September 2008	3702437	3589242	:12	0	0	0	:00	0.00	0.00	

	August 2008	3741252	3622398	:12	0	0	0	:00	0.00	0.00
	July 2008	3964008	3846146	:12	0	0	0	:00	0.00	0.00
	June 2008	3653534	3514605	:36	0	0	0	:00	0.00	0.00
	May 2008	3732169	3589971	:36	0	0	0	:00	0.00	0.00
	April 2008	3829190	3684191	:36	0	0	0	:00	0.00	0.00
	March 2008	3471778	3298853	:00	0	0	0	:00	0.00	0.00
	February 2008	3576813	3394932	:00	0	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases	January 2009	67174.21	220569	:00	0.46	0	0	:00	0.00	0.00
Directory Listing Parity by Design	December 2008	72181.77	244116	:00	0.46	0	0	:00	0.00	0.00
	November 2008	61559.19	205450	:00	0.46	0	0	:00	0.00	0.00
	October 2008	101292.89	365831	:12	0.45	0	0	:00	0.00	0.00
	September 2008	89201.09	301841	:00	0.46	0	0	:00	0.00	0.00
	August 2008	84159.46	256908	:12	0.47	0	0	:00	0.00	0.00
	July 2008	75567.52	242351	:24	0.46	0	0	:00	0.00	0.00
	June 2008	71394.51	231355	:24	0.46	0	0	:00	0.00	0.00
	May 2008	73309.27	241810	:00	0.46	0	0	:00	0.00	0.00
	April 2008	81585.31	261036	:24	0.46	0	0	:00	0.00	0.00
	March 2008	94226.44	311994	:00	0.46	0	0	:00	0.00	0.00
	February 2008	98639.56	321543	:24	0.46	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	January 2009	173899	176525	98.51%	0.1211	0	0	0.00%	0.00	0.00
Directory Listing Parity by Design	December 2008	197879	200195	98.84%	0.1069	0	0	0.00%	0.00	0.00
	November 2008	149816	152057	98.53%	0.1205	0	0	0.00%	0.00	0.00
	October 2008	251517	255231	98.54%	0.1197	0	0	0.00%	0.00	0.00
	September 2008	229647	232697	98.69%	0.1137	0	0	0.00%	0.00	0.00
	August 2008	201646	204577	98.57%	0.1188	0	0	0.00%	0.00	0.00
	July 2008	191249	194212	98.47%	0.1226	0	0	0.00%	0.00	0.00
	June 2008	180641	184017	98.17%	0.1342	0	0	0.00%	0.00	0.00
	May 2008	192620	195762	98.39%	0.1257	0	0	0.00%	0.00	0.00
	April 2008	208067	211793	98.24%	0.1315	0	0	0.00%	0.00	0.00
	March 2008	261740	264865	98.82%	0.108	0	0	0.00%	0.00	0.00
	February 2008	272649	275575	98.94%	0.1025	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	29643	29760	99.61%	0	0	0	0.00%	0.00	0.00
	September 2008	29116	29280	99.44%	0	0	0	0.00%	0.00	0.00
	August 2008	29500	29580	99.73%	0	0	0	0.00%	0.00	0.00
	July 2008	30030	30360	98.91%	0	0	0	0.00%	0.00	0.00
	June 2008	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	28631	28680	99.83%	0	0	0	0.00%	0.00	0.00
	March 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	28162	28200	99.87%	0	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	December 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00

	March 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	28200	28200	100.00%	0	0	0	0.00%	0.00	0.00
GA-3 Gateway Availability - EB-TA	January 2009	43085	43140	99.87%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	December 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	41400	41400	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	41743	41760	99.96%	0	0	0	0.00%	0.00	0.00
	August 2008	42840	42840	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	41264	41460	99.53%	0	0	0	0.00%	0.00	0.00
	May 2008	43104	43140	99.92%	0	0	0	0.00%	0.00	0.00
	April 2008	41760	41760	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	42840	42840	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	40320	40320	100.00%	0	0	0	0.00%	0.00	0.00
GA-4 System Availability - EXACT	January 2009	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	December 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	20700	20700	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	21060	21060	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	21060	21060	100.00%	0	0	0	0.00%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair	January 2009	41925	41925	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	December 2008	42180	42180	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	40125	40125	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	39075	39075	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	37770	37770	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	38730	38730	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	38836	39075	99.39%	0	0	0	0.00%	0.00	0.00
	June 2008	37349	37545	99.48%	0	0	0	0.00%	0.00	0.00
	May 2008	38919	38955	99.91%	0	0	0	0.00%	0.00	0.00
	April 2008	37770	37770	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	38730	38730	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	36465	36465	100.00%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Software Releases Benchmark 0.95	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Software Releases GA-7 XML Reporting	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8	January 2009	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
XML Reporting Benchmark 0.9925	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	29643	29760	99.61%	0	0	0	0.00%	0.00	0.00
	September 2008	29116	29280	99.44%	0	0	0	0.00%	0.00	0.00
	August 2008	29500	29580	99.73%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Basic Rate ISDN Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	6	31	19.35%	3.38	0.34
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	17	36	47.22%	1.46	(0.58)
	May 2008	2	4	50.00%	0.5	20	49	40.82%	0.36	(1.08)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	6	20	30.00%	0.4583	1139	3442	33.09%	-0.29	(1.18)
Trouble Reports Business Parity	December 2008	3	6	50.00%	0.5	857	2376	36.07%	0.71	(0.81)
	November 2008	2	15	13.33%	0.3399	1019	2963	34.39%	-1.71	(2.04)
	October 2008	4	8	50.00%	0.5	1090	2783	39.17%	0.63	(0.83)
	September 2008	3	10	30.00%	0.4583	1013	2695	37.59%	-0.49	(1.30)
	August 2008	8	14	57.14%	0.4949	1109	3048	36.38%	1.61	(0.20)
	July 2008	3	4	75.00%	0.433	1146	2985	38.39%	1.50	(0.40)
	June 2008	5	14	35.71%	0.4792	1086	2771	39.19%	-0.27	(1.16)
	May 2008	4	9	44.44%	0.4969	966	2658	36.34%	0.50	(0.89)
	April 2008	9	17	52.94%	0.4991	1080	2787	38.75%	1.20	(0.42)
	March 2008	5	12	41.67%	0.493	1075	2766	38.86%	0.20	(1.05)
	February 2008	6	17	35.29%	0.4779	1016	2677	37.95%	-0.23	(1.14)
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Centrex Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	29	87	33.33%	-0.70	(1.43)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	31	107	28.97%	-0.64	(1.39)
	July 2008	0	1	0.00%	0	34	82	41.46%	-0.84	(1.51)
	June 2008	2	3	66.67%	0.4714	33	100	33.00%	1.22	(0.62)



	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	2	0.00%	0	45	109	41.28%	-1.18	(1.71)
	March 2008	1	3	33.33%	0.4714	42	147	28.57%	0.18	(1.22)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	2	8	25.00%	0.433	20	69	28.99%	-0.24	(1.14)
Trouble Reports Centrex 21 Parity	December 2008	0	2	0.00%	0	23	56	41.07%	-1.16	(1.71)
	November 2008	0	1	0.00%	0	28	77	36.36%	-0.75	(1.46)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	4	25.00%	0.433	21	64	32.81%	-0.32	(1.20)
	August 2008	1	3	33.33%	0.4714	24	89	26.97%	0.24	(1.18)
	July 2008	0	3	0.00%	0	20	59	33.90%	-1.21	(1.74)
	June 2008	2	4	50.00%	0.5	23	74	31.08%	0.80	(0.82)
	May 2008	1	2	50.00%	0.5	27	75	36.00%	0.41	(1.15)
	April 2008	1	1	100.00%	0	28	78	35.90%	1.33	(0.79)
	March 2008	0	3	0.00%	0	25	81	30.86%	-1.14	(1.69)
	February 2008	0	3	0.00%	0	26	72	36.11%	-1.28	(1.78)
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports DS0 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	70	225	31.11%	0.57	(1.04)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	84	257	32.68%	1.43	(0.73)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	55	240	22.92%	-0.94	(1.57)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports DS1 Parity	December 2008	2	2	100.00%	0	75	255	29.41%	2.18	(0.18)
	November 2008	0	3	0.00%	0	39	211	18.48%	-0.82	(1.50)
	October 2008	1	5	20.00%	0.4	63	244	25.82%	-0.29	(1.18)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	74	286	25.87%	-0.59	(1.36)
	July 2008	1	2	50.00%	0.5	63	241	26.14%	0.76	(0.94)
	June 2008	1	1	100.00%	0	60	271	22.14%	1.87	(0.54)
	May 2008	0	3	0.00%	0	48	202	23.76%	-0.96	(1.58)
	April 2008	1	1	100.00%	0	57	227	25.11%	1.72	(0.60)
	March 2008	1	2	50.00%	0.5	38	203	18.72%	1.13	(0.76)
	February 2008	0	1	0.00%	0	58	233	24.89%	-0.57	(1.35)
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports E911 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	4	4	100.00%	0	101	113	89.38%	0.68	(1.23)
	April 2008	1	1	100.00%	0	95	99	95.96%	0.20	(2.06)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Trouble Reports Frame Relay Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	11	38	28.95%	-0.63	(1.38)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	December 2008	1	1	100.00%	0	62	136	45.59%	1.09
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		1	1	100.00%	0	2	3	66.67%	0.61	(1.41)
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity		December 2008	1	3	33.33%	0.4714	3	6	50.00%	-0.47
	November 2008	15	18	83.33%	0.3727	2	2	100.00%	0.00	0.00
	October 2008	17	18	94.44%	0.2291	1	3	33.33%	2.08	0.05
	September 2008	6	7	85.71%	0.3499	4	5	80.00%	0.24	(1.29)
	August 2008	18	21	85.71%	0.3499	2	4	50.00%	1.31	(0.41)
	July 2008	17	22	77.27%	0.4191	6	10	60.00%	0.92	(0.64)
	June 2008	14	18	77.78%	0.4157	4	5	80.00%	-0.11	(1.07)
	May 2008	7	12	58.33%	0.493	3	6	50.00%	0.33	(1.10)
	April 2008	15	16	93.75%	0.2421	5	5	100.00%	0.00	0.00
	March 2008	8	9	88.89%	0.3143	4	4	100.00%	0.00	0.00
	February 2008	17	18	94.44%	0.2291	3	4	75.00%	0.81	(0.75)
	January 2009	2	3	66.67%	0.4714	24	55	43.64%	0.78	(0.88)
	MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	December 2008	1	3	33.33%	0.4714	18	41	43.90%	-0.36
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		1	2	50.00%	0.5	26	59	44.07%	0.17	(1.31)
September 2008		2	2	100.00%	0	19	45	42.22%	1.62	(0.48)
August 2008		0	1	0.00%	0	17	51	33.33%	-0.70	(1.43)
July 2008		0	2	0.00%	0	16	57	28.07%	-0.87	(1.53)
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	2	0.00%	0	23	53	43.40%	-1.22	(1.74)
April 2008		0	1	0.00%	0	17	57	29.82%	-0.65	(1.39)
March 2008		1	1	100.00%	0	18	38	47.37%	1.04	(0.98)
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		8	12	66.67%	0.4714	7481	22823	32.78%	2.50	0.29
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity		December 2008	6	16	37.50%	0.4841	5778	16489	35.04%	0.21
	November 2008	3	11	27.27%	0.4454	6825	18164	37.57%	-0.71	(1.43)
	October 2008	0	7	0.00%	0	5501	15082	36.47%	-2.00	(2.22)
	September 2008	5	11	45.45%	0.4979	5484	15159	36.18%	0.64	(0.79)
	August 2008	2	8	25.00%	0.433	6338	17930	35.35%	-0.61	(1.37)

	July 2008	2	4	50.00%	0.5	5814	17259	33.69%	0.69	(0.87)
	June 2008	1	6	16.67%	0.3727	5360	15897	33.72%	-0.88	(1.54)
	May 2008	0	3	0.00%	0	5332	15175	35.14%	-1.27	(1.77)
	April 2008	4	6	66.67%	0.4714	5226	14830	35.24%	1.61	(0.29)
	March 2008	1	4	25.00%	0.433	5630	16035	35.11%	-0.42	(1.26)
	February 2008	3	6	50.00%	0.5	6046	16208	37.30%	0.64	(0.85)
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports UDIT Above DS1 Level	December 2008	1	3	33.33%	0.4714	4	4	100.00%	0.00	0.00
Parity	November 2008	2	2	100.00%	0	1	3	33.33%	1.55	(0.68)
	October 2008	0	1	0.00%	0	5	11	45.45%	-0.87	(1.53)
	September 2008	2	2	100.00%	0	0	1	0.00%	0.00	(0.74)
	August 2008	1	3	33.33%	0.4714	3	5	60.00%	-0.75	(1.45)
	July 2008	0	1	0.00%	0	4	9	44.44%	-0.85	(1.52)
	June 2008	0	2	0.00%	0	5	12	41.67%	-1.11	(1.67)
	May 2008	0	3	0.00%	0	4	9	44.44%	-1.34	(1.82)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports UDIT DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	39	211	18.48%	-0.48	(1.29)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	74	286	25.87%	1.69	(0.61)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	7	0.00%	0	60	271	22.14%	-1.39	(1.85)
	May 2008	1	1	100.00%	0	48	202	23.76%	1.79	(0.57)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	58	233	24.89%	-0.57	(1.35)
MR-10 Customer and Non-Qwest Related	January 2009	67	129	51.94%	0.4996	9	45	20.00%	4.61	1.21
Trouble Reports Unbundled Loop - 2 Wire	December 2008	80	123	65.04%	0.4768	11	26	42.31%	2.13	0.17
Non-Loaded Parity	November 2008	82	134	61.19%	0.4873	7	19	36.84%	2.06	0.07
	October 2008	96	167	57.49%	0.4944	6	31	19.35%	4.94	1.30
	September 2008	87	146	59.59%	0.4907	5	31	16.13%	5.98	1.63
	August 2008	102	166	61.45%	0.4867	14	26	53.85%	0.72	(0.68)
	July 2008	58	124	46.77%	0.499	18	46	39.13%	0.91	(0.57)
	June 2008	69	129	53.49%	0.4988	16	35	45.71%	0.82	(0.62)
	May 2008	71	119	59.66%	0.4906	19	47	40.43%	2.28	0.26
	April 2008	78	131	59.54%	0.4908	14	39	35.90%	2.70	0.47
	March 2008	49	87	56.32%	0.496	10	36	27.78%	3.22	0.65
	February 2008	57	98	58.16%	0.4933	6	25	24.00%	3.57	0.74
MR-10 Customer and Non-Qwest Related	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Non-Loaded Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	5	7	71.43%	0.4518	43	210	20.48%	3.29	0.51
	August 2008	1	3	33.33%	0.4714	74	286	25.87%	0.29	(1.15)
	July 2008	3	3	100.00%	0	63	241	26.14%	2.89	0.26
	June 2008	2	2	100.00%	0	60	271	22.14%	2.64	(0.01)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	57	227	25.11%	1.72	(0.60)
	March 2008	0	1	0.00%	0	38	203	18.72%	-0.48	(1.29)

MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	February 2008	1	1	100.00%	0	58	233	24.89%	1.73	(0.59)
	January 2009	36	196	18.37%	0.24492601	9	45	20.00%	1.87	(0.18)
	December 2008	49	81	60.50%	0.17280649	11	26	42.31%	1.86	(0.11)
	November 2008	81	144	56.25%	0.187489	7	19	36.84%	2.15	0.04
	October 2008	100	121	82.65%	0.08265625	6	31	19.35%	5.16	1.37
	September 2008	36	100	36.00%	0.24000201	5	31	16.13%	3.28	0.36
	August 2008	16	49	32.65%	0.24492601	14	26	53.85%	0.16	(1.17)
	July 2008	49	64	76.56%	0.10936249	18	46	39.13%	2.59	0.33
	June 2008	25	64	39.06%	0.23435281	16	35	45.71%	0.86	(0.72)
	May 2008	100	144	69.44%	0.13890529	19	47	40.43%	2.70	0.44
	April 2008	225	361	62.33%	0.16621929	14	39	35.90%	3.21	0.73
	March 2008	64	64	100.00%	0	10	36	27.78%	4.13	1.12
	February 2008	25	64	39.06%	0.23435281	6	25	24.00%	2.22	(0.05)
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	January 2009	34	193	17.62%	0.381	62	324	19.14%	-0.42
December 2008		45	156	28.85%	0.453	75	255	29.41%	-0.12	(1.07)
November 2008		38	148	25.68%	0.4368	39	211	18.48%	1.73	(0.09)
October 2008		51	172	29.65%	0.4567	63	244	25.82%	0.88	(0.54)
September 2008		28	135	20.74%	0.4054	43	210	20.48%	0.06	(1.04)
August 2008		37	143	25.87%	0.4379	74	286	25.87%	0.00	(1.00)
July 2008		47	189	24.87%	0.4322	63	241	26.14%	-0.30	(1.18)
June 2008		45	147	30.61%	0.4609	60	271	22.14%	1.99	0.08
May 2008		33	145	22.76%	0.4193	48	203	23.65%	-0.19	(1.12)
April 2008		35	133	26.32%	0.4403	57	227	25.11%	0.25	(0.92)
March 2008		22	96	22.92%	0.4203	38	203	18.72%	0.87	(0.58)
February 2008		38	145	26.21%	0.4398	58	233	24.89%	0.29	(0.90)
January 2009		4	36	11.11%	0.22221796	62	324	19.14%	0.88	(0.73)
December 2008		16	81	19.75%	0.24690961	75	255	29.41%	0.97	(0.62)
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	November 2008	25	49	51.02%	0.20412324	39	211	18.48%	3.55	0.60
	October 2008	25	144	17.36%	0.243049	63	244	25.82%	1.22	(0.46)
	September 2008	1	1	100.00%	0	43	210	20.48%	1.97	(0.51)
	August 2008	25	36	69.44%	0.13890529	74	286	25.87%	3.18	0.52
	July 2008	64	81	79.01%	0.09878449	63	241	26.14%	4.21	1.14
	June 2008	4	16	25.00%	0.25	60	270	22.22%	1.33	(0.53)
	May 2008	25	64	39.06%	0.23435281	48	202	23.76%	2.52	0.18
	April 2008	25	49	51.02%	0.20412324	57	227	25.11%	2.78	0.32
	March 2008	16	16	100.00%	0	38	203	18.72%	4.13	0.80
	February 2008	4	81	4.94%	0.17280649	58	233	24.89%	-0.18	(1.11)
	January 2009	250	495	50.51%	0.5	8620	26265	32.82%	8.30	3.83
	December 2008	138	282	48.94%	0.4999	6635	18865	35.17%	4.81	1.82
	November 2008	191	369	51.76%	0.4997	7844	21127	37.13%	5.77	2.41
	October 2008	215	423	50.83%	0.4999	6592	17866	36.90%	5.87	2.47
September 2008	175	337	51.93%	0.4996	6497	17854	36.39%	5.87	2.46	
August 2008	232	438	52.97%	0.4991	7447	20978	35.50%	7.56	3.45	
July 2008	245	469	52.24%	0.4995	6961	20245	34.38%	8.05	3.73	
June 2008	216	408	52.94%	0.4991	6446	18668	34.53%	7.74	3.54	
May 2008	141	316	44.62%	0.4971	6298	17833	35.32%	3.43	1.02	
April 2008	183	333	54.95%	0.4975	6307	17618	35.80%	7.22	3.25	
March 2008	170	347	48.99%	0.4999	6705	18801	35.66%	5.14	2.03	
February 2008	164	366	44.81%	0.4973	7062	18885	37.39%	2.90	0.72	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	January 2009	5	10	50.00%	0.5	9	45	20.00%	2.15	(0.07)
	December 2008	5	9	55.56%	0.4969	11	26	42.31%	0.69	(0.82)
	November 2008	4	15	26.67%	0.4422	7	19	36.84%	-0.61	(1.37)
	October 2008	6	13	46.15%	0.4985	6	31	19.35%	2.05	(0.13)

	September 2008	3	15	20.00%	0.4	5	31	16.13%	0.33	(1.03)
	August 2008	14	20	70.00%	0.4583	14	26	53.85%	1.09	(0.51)
	July 2008	9	18	50.00%	0.5	18	46	39.13%	0.80	(0.69)
	June 2008	7	17	41.18%	0.4922	16	35	45.71%	-0.31	(1.19)
	May 2008	8	18	44.44%	0.4969	19	47	40.43%	0.30	(0.99)
	April 2008	11	20	55.00%	0.4975	14	39	35.90%	1.45	(0.32)
	March 2008	4	12	33.33%	0.4714	10	36	27.78%	0.37	(0.98)
	February 2008	7	13	53.85%	0.4985	6	25	24.00%	2.04	(0.11)
MR-10 Customer and Non-Qwest Related	January 2009	33	96	34.38%	0.475	8620	26265	32.82%	0.32	(0.86)
Trouble Reports UNE - P (POTS) Parity	December 2008	24	67	35.82%	0.4795	6635	18865	35.17%	0.11	(1.00)
	November 2008	31	90	34.44%	0.4752	7844	21127	37.13%	-0.53	(1.32)
	October 2008	36	96	37.50%	0.4841	6591	17865	36.89%	0.12	(0.98)
	September 2008	32	83	38.55%	0.4867	6497	17854	36.39%	0.41	(0.82)
	August 2008	10	31	32.26%	0.4675	7447	20978	35.50%	-0.38	(1.23)
	July 2008	7	35	20.00%	0.4	6960	20244	34.38%	-1.79	(2.09)
	June 2008	3	11	27.27%	0.4454	6446	18668	34.53%	-0.51	(1.31)
	May 2008	1	3	33.33%	0.4714	6298	17833	35.32%	-0.07	(1.04)
	April 2008	0	1	0.00%	0	6306	17617	35.79%	-0.75	(1.45)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	7062	18885	37.39%	-0.77	(1.47)
MR-10 Customer and Non-Qwest Related	January 2009	0	2	0.00%	0	20	69	28.99%	-0.89	(1.54)
Trouble Reports UNE P (Centrex 21) Parity	December 2008	1	2	50.00%	0.5	23	56	41.07%	0.25	(1.25)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	18	70	25.71%	0.77	(0.94)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	January 2009	5	11	45.45%	0.4979	25	104	24.04%	1.58	(0.29)
Trouble Reports UNE P (Centrex) Parity	December 2008	0	4	0.00%	0	39	85	45.88%	-1.80	(2.09)
	November 2008	2	3	66.67%	0.4714	29	87	33.33%	1.20	(0.63)
	October 2008	6	14	42.86%	0.4949	40	107	37.38%	0.40	(0.93)
	September 2008	4	5	80.00%	0.4	36	101	35.64%	2.02	(0.08)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-11B LNP Trouble Reports Cleared	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
within 48 Hours - All Volumes LNP Parity	December 2008	1	1	100.00%	0	781	829	94.21%	-0.25	(1.15)
0.95	November 2008	2	2	100.00%	0	863	879	98.18%	-0.19	(1.12)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	1135	1144	99.21%	-0.09	(1.05)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	1146	1158	98.96%	-0.10	(1.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	January 2009	8404	9882	85.04%	0.3566	291092	351530	82.81%	-5.81	(4.53)
	December 2008	4345	5286	82.20%	0.3825	275042	359198	76.57%	-9.59	(6.83)
	November 2008	5495	6617	83.04%	0.3752	280940	335286	83.79%	1.63	(0.01)
	October 2008	7391	8121	91.01%	0.286	329215	374408	87.93%	-8.43	(6.13)
	September 2008	7915	8930	88.63%	0.3174	345291	390134	88.51%	-0.38	(1.23)
	August 2008	8343	9642	86.53%	0.3414	275344	319210	86.26%	-0.76	(1.46)
	July 2008	7880	10000	78.80%	0.4087	268333	346318	77.48%	-3.11	(2.89)
	June 2008	6235	8950	69.66%	0.4597	221039	346658	63.76%	-11.47	(7.97)
	May 2008	4205	6339	66.34%	0.4726	242579	355135	68.31%	3.34	1.03
	April 2008	5522	7475	73.87%	0.4393	223288	328225	68.03%	-10.71	(7.51)
	March 2008	4870	6136	79.37%	0.4047	274231	361057	75.95%	-6.21	(4.77)
	February 2008	4764	5584	85.32%	0.354	232312	297149	78.18%	-12.79	(8.78)
	MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		2	2	100.00%	0	15	15	100.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity		January 2009	2	6	33.33%	0.4714	575	1325	43.40%	0.50
	December 2008	2	2	100.00%	0	562	793	70.87%	-0.91	(1.55)
	November 2008	4	7	57.14%	0.4949	732	1092	67.03%	0.55	(0.88)
	October 2008	1	1	100.00%	0	782	871	89.78%	-0.34	(1.20)
	September 2008	4	4	100.00%	0	725	844	85.90%	-0.81	(1.49)
	August 2008	4	5	80.00%	0.4	844	989	85.34%	0.34	(1.07)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	729	799	91.24%	-0.31	(1.19)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	4	5	80.00%	0.4	778	818	95.11%	1.56	(0.54)
	March 2008	4	4	100.00%	0	771	827	93.23%	-0.54	(1.33)
	February 2008	3	4	75.00%	0.433	770	816	94.36%	1.67	(0.51)
	MR-3A Out of Service Cleared within 24 Hours Centrex Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		1	1	100.00%	0	35	42	83.33%	-0.44	(1.27)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		2	2	100.00%	0	28	36	77.78%	-0.74	(1.45)
March 2008		1	1	100.00%	0	39	46	84.78%	-0.42	(1.25)
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity		January 2009	3	4	75.00%	0.433	15	29	51.72%	-0.87
	December 2008	1	1	100.00%	0	7	14	50.00%	-0.97	(1.59)

	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	21	24	87.50%	1.54	(0.66)
	August 2008	1	1	100.00%	0	31	37	83.78%	-0.43	(1.26)
	July 2008	1	1	100.00%	0	20	21	95.24%	-0.22	(1.13)
	June 2008	2	2	100.00%	0	16	20	80.00%	-0.67	(1.41)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	33	35	94.29%	-0.24	(1.15)
	February 2008	1	1	100.00%	0	22	22	100.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	January 2009	2	8	25.00%	0.432997685	4098	9746	42.05%	0.98	(0.64)
	December 2008	0	3	0.00%	0	4519	6925	65.26%	2.37	0.05
	November 2008	5	9	55.56%	0.496898148	4914	7442	66.03%	0.66	(0.79)
	October 2008	3	4	75.00%	0.432997685	5306	6069	87.43%	0.75	(0.87)
	September 2008	0	1	0.00%	0	5080	6018	84.41%	2.33	(0.39)
	August 2008	1	1	100.00%	0	6098	7275	83.82%	-0.44	(1.27)
	July 2008	1	1	100.00%	0	5923	6835	86.66%	-0.39	(1.24)
	June 2008	1	1	100.00%	0	5935	6530	90.89%	-0.32	(1.19)
	May 2008	1	1	100.00%	0	5644	6139	91.94%	-0.30	(1.18)
	April 2008	1	1	100.00%	0	5548	5920	93.72%	-0.26	(1.16)
	March 2008	0	1	0.00%	0	5945	6509	91.34%	3.25	(0.17)
	February 2008	1	1	100.00%	0	5478	5947	92.11%	-0.29	(1.18)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	January 2009	1	4	25.00%	0.25	4098	9746	42.05%	-0.23	(1.14)
	December 2008	1	9	11.11%	0.22221796	4519	6925	65.26%	1.16	(0.64)
	November 2008	0	9	0.00%	0	4914	7442	66.03%	2.41	0.07
	October 2008	9	16	56.25%	0.187489	5306	6069	87.43%	0.75	(0.87)
	September 2008	1	1	100.00%	0	5080	6018	84.41%	-0.43	(1.26)
	August 2008	4	4	100.00%	0	6098	7275	83.82%	-0.62	(1.38)
	July 2008	1	1	100.00%	0	5923	6835	86.66%	-0.39	(1.24)
	June 2008	4	4	100.00%	0	5935	6530	90.89%	-0.45	(1.27)
	May 2008	1	1	100.00%	0	5644	6139	91.94%	-0.30	(1.18)
	April 2008	4	4	100.00%	0	5548	5920	93.72%	-0.37	(1.22)
	March 2008	1	1	100.00%	0	5945	6509	91.34%	-0.31	(1.19)
	February 2008	1	1	100.00%	0	5478	5947	92.11%	-0.29	(1.18)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	11	12	91.67%	-0.39	(1.24)
	April 2008	1	1	100.00%	0	24	24	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	January 2009	0	1	0.00%	0	3523	8421	41.84%	0.85	(1.13)
	December 2008	4	7	57.14%	0.4949	3957	6132	64.53%	0.41	(0.97)
	November 2008	7	7	100.00%	0	4182	6350	65.86%	-1.90	(2.16)
	October 2008	5	5	100.00%	0	4524	5198	87.03%	-0.86	(1.52)
	September 2008	4	4	100.00%	0	4355	5174	84.17%	-0.87	(1.53)
	August 2008	4	5	80.00%	0.4	5254	6286	83.58%	0.22	(1.14)
	July 2008	1	1	100.00%	0	5080	5896	86.16%	-0.40	(1.24)

	June 2008	3	3	100.00%	0	5206	5731	90.84%	-0.55	(1.33)
	May 2008	1	1	100.00%	0	4880	5292	92.21%	-0.29	(1.18)
	April 2008	2	2	100.00%	0	4770	5102	93.49%	-0.37	(1.23)
	March 2008	1	1	100.00%	0	5174	5682	91.06%	-0.31	(1.19)
	February 2008	3	3	100.00%	0	4708	5131	91.76%	-0.52	(1.32)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	January 2009	12	29	41.38%	0.4925	4098	9746	42.05%	0.07	(1.08)
	December 2008	22	28	78.57%	0.4103	4519	6925	65.26%	-1.48	(1.90)
	November 2008	20	37	54.05%	0.4984	4914	7442	66.03%	1.53	(0.18)
	October 2008	35	36	97.22%	0.1643	5306	6069	87.43%	-1.77	(2.07)
	September 2008	19	22	86.36%	0.3432	5080	6018	84.41%	-0.25	(1.15)
	August 2008	13	13	100.00%	0	6098	7275	83.82%	-1.58	(1.96)
	July 2008	17	20	85.00%	0.3571	5923	6835	86.66%	0.22	(1.02)
	June 2008	3	3	100.00%	0	5935	6530	90.89%	-0.55	(1.33)
	May 2008	1	1	100.00%	0	5644	6139	91.94%	-0.30	(1.18)
	April 2008	1	1	100.00%	0	5548	5920	93.72%	-0.26	(1.16)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	January 2009	1	1	100.00%	0	15	29	51.72%	-0.95	(1.58)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	January 2009	5	5	100.00%	0	20	41	48.78%	-2.16	(2.32)
	December 2008	1	1	100.00%	0	23	28	82.14%	-0.46	(1.28)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	29	34	85.29%	-0.57	(1.35)
	September 2008	1	1	100.00%	0	28	34	82.35%	-0.46	(1.28)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	January 2009	3	3	100.00%	0	147	292	50.34%	-1.71	(2.04)
	December 2008	1	1	100.00%	0	165	222	74.32%	-0.59	(1.36)
	November 2008	2	3	66.67%	0.4714	167	210	79.52%	0.55	(1.00)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	195	224	87.05%	-0.38	(1.23)
	June 2008	1	3	33.33%	0.4714	182	199	91.46%	3.57	0.20
	May 2008	1	2	50.00%	0.5	181	205	88.29%	1.68	(0.55)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	6	33.33%	0.4714	159	172	92.44%	5.38	0.92



MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	January 2009	1	2	50.00%	0.5	0	5	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Line Sharing Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-3B Out of Service Cleared within 24 Hours PBX Parity		February 2008	1	1	100.00%	0	1516	1704	88.97%	-0.35	(1.21)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00	
	July 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	2	3	66.67%	0.4714	996	2219	44.89%	-0.76	(1.46)	
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	December 2008	3	3	100.00%	0	1026	1567	65.48%	-1.26	(1.76)
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		1	1	100.00%	0	919	1152	79.77%	-0.50	(1.31)	
September 2008		2	2	100.00%	0	975	1238	78.76%	-0.73	(1.45)	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		1	1	100.00%	0	1458	1839	79.28%	-0.51	(1.31)	
June 2008		1	1	100.00%	0	1277	1419	89.99%	-0.33	(1.20)	
May 2008		0	1	0.00%	0	1132	1280	88.44%	2.76	(0.27)	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		1	1	100.00%	0	1311	1446	90.66%	-0.32	(1.20)	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		4	8	50.00%	0.5	1143	2511	45.52%	-0.25	(1.15)	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		December 2008	3	3	100.00%	0	1191	1789	66.57%	-1.23	(1.75)
		November 2008	3	5	60.00%	0.4899	1267	1725	73.45%	0.68	(0.85)
		October 2008	6	6	100.00%	0	1057	1310	80.69%	-1.20	(1.73)
	September 2008	4	4	100.00%	0	1127	1420	79.37%	-1.02	(1.62)	

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	4	4	100.00%	0	1653	2063	80.13%	-1.00	(1.60)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Business Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	86	91	94.51%	-0.24	(1.15)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	102	107	95.33%	-0.22	(1.13)
	August 2008	1	1	100.00%	0	90	92	97.83%	-0.15	(1.09)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	103	108	95.37%	-0.22	(1.13)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	83	84	98.81%	-0.11	(1.07)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Centrex 21 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	January 2009	1	1	100.00%	0	468	645	72.56%	-0.61	(1.37)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	541	551	98.19%	-0.14	(1.08)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	January 2009	1	1	100.00%	0	468	645	72.56%	-0.61	(1.37)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	606	630	96.19%	-0.20	(1.12)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	618	637	97.02%	-0.18	(1.11)
	May 2008	1	1	100.00%	0	525	537	97.77%	-0.15	(1.09)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	1	1	100.00%	0	545	566	96.29%	-0.20	(1.12)
	February 2008	4	4	100.00%	0	496	511	97.06%	-0.25	(1.15)
MR-3C Out of Service Cleared within 24 Hours PBX Parity	January 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	400	420	95.24%	-0.22	(1.14)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	January 2009	4	5	80.00%	0.4	468	645	72.56%	-0.37	(1.23)
	December 2008	4	5	80.00%	0.4	416	504	82.54%	0.15	(1.18)
	November 2008	3	4	75.00%	0.433	460	526	87.45%	0.75	(0.88)
	October 2008	4	4	100.00%	0	479	499	95.99%	-0.41	(1.25)
	September 2008	7	7	100.00%	0	606	630	96.19%	-0.52	(1.32)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	618	637	97.02%	-0.18	(1.11)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	January 2009	43	44	97.73%	0.149	30	30	100.00%	0.00	(1.15)
Hours Unbundled Loop - 2 Wire Non-Loaded	December 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
Parity	November 2008	30	30	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	49	49	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	33	33	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	44	45	97.78%	0.1474	11	11	100.00%	0.00	(1.52)
	July 2008	47	47	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	44	44	100.00%	0	16	17	94.12%	-0.88	(1.53)
	May 2008	24	24	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	33	34	97.06%	0.169	23	23	100.00%	0.00	(1.15)
	March 2008	26	26	100.00%	0	23	23	100.00%	0.00	0.00
	February 2008	31	31	100.00%	0	17	17	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	January 2009	16	16	100.00%	0	30	30	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
Parity	November 2008	9	9	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	4	4	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	May 2008	4	4	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	9	9	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	17	17	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	December 2008	4	4	100.00%	0	78	79	98.73%	-0.16	(1.10)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9	9	100.00%	0	92	92	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	88	88	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24	January 2009	124	156	79.49%	0.4038	4490	10292	43.63%	-8.96	(6.45)
Hours Unbundled Loop Analog Parity	December 2008	69	88	78.41%	0.4115	4853	7328	66.23%	-2.40	(2.46)
	November 2008	118	128	92.19%	0.2684	5306	7893	67.22%	-5.97	(4.63)
	October 2008	133	135	98.52%	0.1208	5712	6490	88.01%	-3.72	(3.26)
	September 2008	105	108	97.22%	0.1643	5590	6549	85.36%	-3.46	(3.10)
	August 2008	123	124	99.19%	0.0894	6568	7751	84.74%	-4.44	(3.70)
	July 2008	142	146	97.26%	0.1632	6412	7344	87.31%	-3.58	(3.17)
	June 2008	114	114	100.00%	0	6466	7075	91.39%	-3.25	(2.98)

	May 2008	113	122	92.62%	0.2614	6114	6617	92.40%	-0.09	(1.06)	
	April 2008	79	83	95.18%	0.2142	6011	6395	94.00%	-0.45	(1.27)	
	March 2008	122	122	100.00%	0	6408	6989	91.69%	-3.30	(3.00)	
	February 2008	141	144	97.92%	0.1428	5900	6378	92.51%	-2.44	(2.48)	
MR-3D	Out of Service Cleared within 24	January 2009	2	2	100.00%	0	30	30	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00	
	November 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	2	2	100.00%	0	20	20	100.00%	0.00	0.00	
	August 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00	
	July 2008	3	3	100.00%	0	23	23	100.00%	0.00	0.00	
	June 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)	
	May 2008	4	4	100.00%	0	25	25	100.00%	0.00	0.00	
	April 2008	2	2	100.00%	0	23	23	100.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00	
MR-3E	Out of Service Cleared within 24	January 2009	0	0	0.00%	0	0	0.00%	0.00	0.00	
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00	
	November 2008	4	4	100.00%	0	1	1	100.00%	0.00	0.00	
	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00	
	September 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00	
	August 2008	2	2	100.00%	0	1	1	100.00%	0.00	0.00	
	July 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00	
	June 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)	
	May 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00	
	April 2008	3	3	100.00%	0	1	2	50.00%	-1.10	(1.67)	
	March 2008	4	4	100.00%	0	3	3	100.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00	
MR-3E	Out of Service Cleared within 24	January 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00	
	August 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00	
MR-3E	Out of Service Cleared within 24	January 2009	0	0	0.00%	0	0	0.00%	0.00	0.00	
Hours Unbundled Loop - XDSLi Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	82	82	100.00%	0.00	0.00	
MR-3E	Out of Service Cleared within 24	January 2009	23	25	92.00%	0.2713	1219	2610	46.70%	-4.52	(3.75)

Hours Unbundled Loop Analog Parity	December 2008	11	16	68.75%	0.4635	1273	1890	67.35%	-0.12	(1.07)
	November 2008	13	14	92.86%	0.2575	1335	1800	74.17%	-1.59	(1.97)
	October 2008	22	23	95.65%	0.2039	1130	1388	81.41%	-1.74	(2.06)
	September 2008	16	16	100.00%	0	1223	1519	80.51%	-1.96	(2.19)
	August 2008	24	24	100.00%	0	1789	2138	83.68%	-2.15	(2.31)
	July 2008	15	15	100.00%	0	1722	2136	80.62%	-1.89	(2.15)
	June 2008	22	22	100.00%	0	1546	1710	90.41%	-1.52	(1.92)
	May 2008	12	12	100.00%	0	1368	1544	88.60%	-1.24	(1.75)
	April 2008	9	9	100.00%	0	1503	1654	90.87%	-0.95	(1.58)
	March 2008	12	12	100.00%	0	1537	1683	91.33%	-1.06	(1.65)
	February 2008	15	15	100.00%	0	1590	1784	89.13%	-1.35	(1.82)
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	December 2008	2	2	100.00%	0	3	3	100.00%	0.00
November 2008		1	1	100.00%	0	1	1	100.00%	0.00	0.00
October 2008		1	1	100.00%	0	2	2	100.00%	0.00	0.00
September 2008		5	5	100.00%	0	6	6	100.00%	0.00	0.00
August 2008		3	3	100.00%	0	1	1	100.00%	0.00	0.00
July 2008		4	4	100.00%	0	5	5	100.00%	0.00	0.00
June 2008		2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
May 2008		2	2	100.00%	0	3	3	100.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		1	1	100.00%	0	3	3	100.00%	0.00	0.00
February 2008		3	3	100.00%	0	2	2	100.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	15	15	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	4	7	57.14%	0.4949	1107	1530	72.35%	0.90	(0.68)
	MR-4A All Troubles Cleared within 48 Hours Business Parity	December 2008	2	2	100.00%	0	800	913	87.62%	-0.53
November 2008		6	7	85.71%	0.3499	1150	1245	92.37%	0.66	(0.89)
October 2008		2	2	100.00%	0	1001	1016	98.52%	-0.17	(1.11)
September 2008		4	4	100.00%	0	958	981	97.66%	-0.31	(1.19)
August 2008		5	5	100.00%	0	1119	1142	97.99%	-0.32	(1.19)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		3	3	100.00%	0	916	934	98.07%	-0.24	(1.15)
May 2008		1	1	100.00%	0	949	986	96.25%	-0.20	(1.12)
April 2008		5	5	100.00%	0	972	981	99.08%	-0.21	(1.13)
March 2008		4	4	100.00%	0	992	998	99.40%	-0.16	(1.09)
February 2008		5	5	100.00%	0	948	963	98.44%	-0.28	(1.17)
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	47	48	97.92%	-0.14	(1.09)

	July 2008	1	1	100.00%	0	24	27	88.89%	-0.35	(1.21)
	June 2008	1	1	100.00%	0	41	41	100.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	36	40	90.00%	-0.46	(1.28)
	March 2008	1	1	100.00%	0	52	54	96.30%	-0.19	(1.12)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	January 2009	4	4	100.00%	0	25	30	83.33%	-0.84	(1.51)
Hours Centrex 21 Parity	December 2008	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	3	66.67%	0.4714	26	26	100.00%	0.00	(0.23)
	August 2008	1	1	100.00%	0	40	41	97.56%	-0.16	(1.09)
	July 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	26	26	100.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	38	38	100.00%	0.00	0.00
	February 2008	1	1	100.00%	0	26	26	100.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	January 2009	5	8	62.50%	0.4841	8580	12488	68.71%	0.38	(0.97)
Hours Line Sharing Parity	December 2008	3	3	100.00%	0	7284	8488	85.82%	-0.70	(1.43)
	November 2008	7	9	77.78%	0.4157	8396	9296	90.32%	1.27	(0.52)
	October 2008	4	4	100.00%	0	7490	7627	98.20%	-0.27	(1.16)
	September 2008	1	1	100.00%	0	7260	7462	97.29%	-0.17	(1.10)
	August 2008	1	1	100.00%	0	8711	8939	97.45%	-0.16	(1.10)
	July 2008	1	1	100.00%	0	8382	8641	97.00%	-0.18	(1.11)
	June 2008	1	1	100.00%	0	7936	8082	98.19%	-0.14	(1.08)
	May 2008	1	1	100.00%	0	7525	7649	98.38%	-0.13	(1.08)
	April 2008	1	1	100.00%	0	7330	7432	98.63%	-0.12	(1.07)
	March 2008	0	1	0.00%	0	8050	8117	99.17%	10.96	0.45
	February 2008	1	1	100.00%	0	7571	7695	98.39%	-0.13	(1.08)
MR-4A All Troubles Cleared within 48	January 2009	16	16	100.00%	0	8580	12488	68.71%	-1.35	(1.82)
Hours Line Splitting Parity	December 2008	1	16	6.25%	0.187489	7284	8488	85.82%	3.49	0.41
	November 2008	4	9	44.45%	0.22221796	8396	9296	90.32%	1.39	(0.62)
	October 2008	25	25	100.00%	0	7490	7627	98.20%	-0.30	(1.18)
	September 2008	4	4	100.00%	0	7260	7462	97.29%	-0.24	(1.14)
	August 2008	16	16	100.00%	0	8711	8939	97.45%	-0.32	(1.20)
	July 2008	9	9	100.00%	0	8382	8641	97.00%	-0.30	(1.19)
	June 2008	9	9	100.00%	0	7936	8082	98.19%	-0.23	(1.14)
	May 2008	4	4	100.00%	0	7525	7649	98.38%	-0.18	(1.11)
	April 2008	9	9	100.00%	0	7330	7432	98.63%	-0.20	(1.12)
	March 2008	4	4	100.00%	0	8050	8117	99.17%	-0.13	(1.08)
	February 2008	9	9	100.00%	0	7571	7695	98.39%	-0.22	(1.13)
MR-4A All Troubles Cleared within 48	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours PBX Parity	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	12	12	100.00%	0.00	0.00
	April 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	January 2009	0	1	0.00%	0	7473	10958	68.20%	1.46	(0.71)
Hours Residence Parity	December 2008	7	7	100.00%	0	6484	7575	85.60%	-1.08	(1.66)
	November 2008	7	7	100.00%	0	7246	8051	90.00%	-0.88	(1.54)
	October 2008	5	5	100.00%	0	6489	6611	98.15%	-0.31	(1.19)
	September 2008	4	4	100.00%	0	6302	6481	97.24%	-0.34	(1.20)
	August 2008	5	5	100.00%	0	7592	7797	97.37%	-0.37	(1.22)
	July 2008	1	1	100.00%	0	7314	7545	96.94%	-0.18	(1.11)
	June 2008	3	3	100.00%	0	7020	7148	98.21%	-0.23	(1.14)
	May 2008	1	1	100.00%	0	6576	6663	98.69%	-0.12	(1.07)
	April 2008	2	2	100.00%	0	6358	6451	98.56%	-0.17	(1.10)
	March 2008	1	1	100.00%	0	7058	7119	99.14%	-0.09	(1.06)
	February 2008	3	3	100.00%	0	6623	6732	98.38%	-0.22	(1.14)
MR-4A All Troubles Cleared within 48	January 2009	26	35	74.29%	0.4371	8580	12488	68.71%	-0.71	(1.43)
Hours UNE - P (POTS) Parity	December 2008	25	28	89.29%	0.3093	7284	8488	85.82%	-0.53	(1.32)
	November 2008	37	39	94.87%	0.2206	8396	9296	90.32%	-0.96	(1.58)
	October 2008	38	38	100.00%	0	7490	7627	98.20%	-0.83	(1.51)
	September 2008	29	29	100.00%	0	7260	7462	97.29%	-0.90	(1.55)
	August 2008	15	15	100.00%	0	8711	8939	97.45%	-0.63	(1.38)
	July 2008	21	21	100.00%	0	8382	8641	97.00%	-0.80	(1.49)
	June 2008	3	3	100.00%	0	7936	8082	98.19%	-0.23	(1.14)
	May 2008	2	2	100.00%	0	7525	7649	98.38%	-0.18	(1.11)
	April 2008	1	1	100.00%	0	7330	7432	98.63%	-0.12	(1.07)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	January 2009	1	1	100.00%	0	25	30	83.33%	-0.44	(1.27)
Hours UNE P (Centrex 21) Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	29	29	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48	January 2009	5	5	100.00%	0	36	46	78.26%	-1.12	(1.68)
Hours UNE P (Centrex) Parity	December 2008	2	2	100.00%	0	27	30	90.00%	-0.46	(1.28)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	38	41	92.68%	-0.39	(1.24)
	September 2008	1	1	100.00%	0	31	35	88.57%	-0.35	(1.22)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48	January 2009	3	3	100.00%	0	241	323	74.61%	-1.01	(1.61)
Hours Business Parity	December 2008	1	1	100.00%	0	239	251	95.22%	-0.22	(1.14)
	November 2008	3	3	100.00%	0	233	241	96.68%	-0.32	(1.19)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00



	September 2008	0	1	0.00%	0	199	206	96.60%	5.32	0.07
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	234	244	95.90%	-0.21	(1.13)
	June 2008	1	3	33.33%	0.4714	226	227	99.56%	17.21	1.07
	May 2008	1	2	50.00%	0.5	234	239	97.91%	4.71	0.00
	April 2008	1	1	100.00%	0	208	213	97.65%	-0.15	(1.09)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	207	209	99.04%	-0.24	(1.14)
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	January 2009	2	2	100.00%	0	3	6	50.00%	-1.22	(1.74)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	9	9	100.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Line Sharing Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	2196	2226	98.65%	-0.12	(1.07)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	January 2009	2	3	66.67%	0.4714	2006	2929	68.49%	0.07	(1.28)
	December 2008	3	3	100.00%	0	1755	2005	87.53%	-0.65	(1.40)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	1455	1519	95.79%	-0.21	(1.13)
	September 2008	2	2	100.00%	0	1534	1613	95.10%	-0.32	(1.19)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	2197	2337	94.01%	-0.25	(1.15)
	June 2008	1	1	100.00%	0	1765	1810	97.51%	-0.16	(1.10)
	May 2008	0	1	0.00%	0	1651	1684	98.04%	7.07	0.25

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	1817	1841	98.70%	-0.11	(1.07)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	January 2009	7	12	58.33%	0.493	2247	3252	69.10%	0.81	(0.68)
	December 2008	3	3	100.00%	0	1994	2256	88.39%	-0.63	(1.38)
	November 2008	5	6	83.33%	0.3727	2106	2250	93.60%	1.03	(0.73)
	October 2008	8	8	100.00%	0	1639	1707	96.02%	-0.57	(1.35)
	September 2008	5	5	100.00%	0	1733	1819	95.27%	-0.50	(1.30)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	5	5	100.00%	0	2431	2581	94.19%	-0.55	(1.34)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	January 2009	3	3	100.00%	0	248	265	93.58%	-0.45	(1.27)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	241	242	99.59%	-0.06	(1.04)
	October 2008	1	1	100.00%	0	257	257	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	299	300	99.67%	-0.06	(1.04)
	August 2008	1	1	100.00%	0	275	276	99.64%	-0.06	(1.04)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	282	284	99.30%	-0.12	(1.07)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	273	274	99.64%	-0.09	(1.05)
	March 2008	1	1	100.00%	0	252	253	99.60%	-0.06	(1.04)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	8	9	88.89%	-0.34	(1.20)
	July 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1081	1085	99.63%	-0.06	(1.04)
	July 2008	1	1	100.00%	0	1146	1158	98.96%	-0.10	(1.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	1143	1145	99.83%	-0.04	(1.03)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	January 2009	1	1	100.00%	0	933	1035	90.14%	-0.33	(1.20)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	November 2008	1	1	100.00%	0	863	879	98.18%	-0.14	(1.08)
	October 2008	1	1	100.00%	0	948	952	99.58%	-0.06	(1.04)
	September 2008	9	9	100.00%	0	1135	1144	99.21%	-0.15	(1.09)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1225	1232	99.43%	-0.08	(1.05)
	May 2008	1	1	100.00%	0	1143	1145	99.83%	-0.04	(1.03)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	4	4	100.00%	0	1236	1243	99.44%	-0.11	(1.06)
	February 2008	4	4	100.00%	0	1104	1110	99.46%	-0.10	(1.06)
MR-4C All Troubles Cleared within 48 Hours PBX Parity	January 2009	1	1	100.00%	0	10	10	100.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	691	695	99.42%	-0.08	(1.05)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	January 2009	13	13	100.00%	0	933	1035	90.14%	-1.18	(1.72)
	December 2008	9	9	100.00%	0	781	829	94.21%	-0.74	(1.45)
	November 2008	7	7	100.00%	0	863	879	98.18%	-0.36	(1.22)
	October 2008	8	8	100.00%	0	948	952	99.58%	-0.18	(1.11)
	September 2008	11	11	100.00%	0	1135	1144	99.21%	-0.29	(1.18)
	August 2008	4	4	100.00%	0	1081	1085	99.63%	-0.12	(1.07)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	1225	1232	99.43%	-0.13	(1.08)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	1104	1110	99.46%	-0.07	(1.04)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	January 2009	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	December 2008	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours UNE P (Centrex) Parity	December 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	8	8	100.00%	0.00	0.00
	October 2008	2	2	100.00%	0	13	14	92.86%	-0.37	(1.22)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	January 2009	61	62	98.39%	0.126	30	30	100.00%	0.00	(1.27)
Hours Unbundled Loop - 2 Wire Non-Loaded	December 2008	40	40	100.00%	0	12	12	100.00%	0.00	0.00
Parity	November 2008	47	47	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	68	68	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	57	57	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	62	62	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	63	64	98.44%	0.124	23	23	100.00%	0.00	(1.38)
	June 2008	58	58	100.00%	0	17	17	100.00%	0.00	0.00
	May 2008	44	44	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	50	50	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	34	34	100.00%	0	23	23	100.00%	0.00	0.00
	February 2008	39	39	100.00%	0	17	17	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	January 2009	49	49	100.00%	0	30	30	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	December 2008	4	4	100.00%	0	12	12	100.00%	0.00	0.00
Parity	November 2008	9	9	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	9	9	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	4	4	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	May 2008	4	4	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	9	9	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	17	17	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	January 2009	9	9	100.00%	0	131	131	100.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	December 2008	25	25	100.00%	0	79	79	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	102	102	100.00%	0.00	0.00
	October 2008	36	36	100.00%	0	92	92	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	85	85	100.00%	0.00	0.00
	May 2008	9	9	100.00%	0	79	79	100.00%	0.00	0.00
	April 2008	4	4	100.00%	0	88	88	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	25	25	100.00%	0	92	93	98.92%	-0.23	(1.14)

MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	January 2009	209	218	95.87%	0.1989	9376	13369	70.13%	-8.24	(6.01)	
	December 2008	116	123	94.31%	0.2317	7904	9147	86.41%	-2.54	(2.54)	
	November 2008	159	161	98.76%	0.1108	9128	10043	90.89%	-3.44	(3.09)	
	October 2008	179	179	100.00%	0	8298	8438	98.34%	-1.72	(2.05)	
	September 2008	144	144	100.00%	0	8226	8436	97.51%	-1.90	(2.16)	
	August 2008	174	174	100.00%	0	9640	9871	97.66%	-2.02	(2.23)	
	July 2008	202	202	100.00%	0	9379	9650	97.19%	-2.39	(2.45)	
	June 2008	156	157	99.36%	0.0796	8998	9150	98.34%	-1.00	(1.61)	
	May 2008	147	156	94.23%	0.2332	8537	8662	98.56%	4.49	0.97	
	April 2008	137	138	99.28%	0.0848	8373	8480	98.74%	-0.56	(1.34)	
	March 2008	165	165	100.00%	0	9106	9178	99.22%	-1.13	(1.69)	
	February 2008	183	183	100.00%	0	8502	8632	98.49%	-1.66	(2.01)	
	January 2009	3	3	100.00%	0	30	30	100.00%	0.00	0.00	
	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00	
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	November 2008	10	10	100.00%	0	11	11	100.00%	0.00	0.00
October 2008		4	4	100.00%	0	23	23	100.00%	0.00	0.00	
September 2008		5	5	100.00%	0	20	20	100.00%	0.00	0.00	
August 2008		3	3	100.00%	0	11	11	100.00%	0.00	0.00	
July 2008		5	5	100.00%	0	23	23	100.00%	0.00	0.00	
June 2008		7	7	100.00%	0	17	17	100.00%	0.00	0.00	
May 2008		8	8	100.00%	0	25	25	100.00%	0.00	0.00	
April 2008		7	7	100.00%	0	23	23	100.00%	0.00	0.00	
March 2008		5	5	100.00%	0	23	23	100.00%	0.00	0.00	
February 2008		3	3	100.00%	0	17	17	100.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008		3	3	100.00%	0	3	3	100.00%	0.00	0.00	
November 2008		5	5	100.00%	0	1	1	100.00%	0.00	0.00	
October 2008		3	3	100.00%	0	2	2	100.00%	0.00	0.00	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		September 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	2	2	100.00%	0	1	1	100.00%	0.00	0.00	
	July 2008	2	2	100.00%	0	5	5	100.00%	0.00	0.00	
	June 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00	
	May 2008	4	4	100.00%	0	3	3	100.00%	0.00	0.00	
	April 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00	
	March 2008	4	4	100.00%	0	3	3	100.00%	0.00	0.00	
	February 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00	
	January 2009	1	1	100.00%	0	6	6	100.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00	
	August 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00	
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		4	4	100.00%	0	2	2	100.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		1	1	100.00%	0	2	2	100.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		1	1	100.00%	0	2	2	100.00%	0.00	0.00	
January 2009		1	1	100.00%	0	128	131	97.71%	-0.15	(1.09)	
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008		1	1	100.00%	0	70	70	100.00%	0.00	0.00	
October 2008		1	1	100.00%	0	89	89	100.00%	0.00	0.00	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	1	1	100.00%	0	70	70	100.00%	0.00	0.00
		October 2008	1	1	100.00%	0	89	89	100.00%	0.00	0.00
		September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2008	1	1	100.00%	0	113	114	99.12%	-0.09	(1.06)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	125	125	100.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	82	82	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	January 2009	26	27	96.30%	0.1889	2384	3406	69.99%	-2.97	(2.81)
	December 2008	16	21	76.19%	0.4259	2155	2426	88.83%	1.83	(0.14)
	November 2008	17	17	100.00%	0	2237	2382	93.91%	-1.05	(1.64)
	October 2008	29	29	100.00%	0	1779	1848	96.27%	-1.05	(1.64)
	September 2008	18	18	100.00%	0	1902	1989	95.63%	-0.90	(1.55)
	August 2008	32	32	100.00%	0	2598	2701	96.19%	-1.12	(1.68)
	July 2008	22	22	100.00%	0	2580	2730	94.51%	-1.13	(1.68)
	June 2008	35	35	100.00%	0	2154	2201	97.86%	-0.87	(1.53)
	May 2008	19	19	100.00%	0	2016	2055	98.10%	-0.60	(1.37)
	April 2008	12	12	100.00%	0	2103	2146	98.00%	-0.49	(1.30)
	March 2008	12	12	100.00%	0	2194	2224	98.65%	-0.40	(1.25)
	February 2008	19	19	100.00%	0	2369	2399	98.75%	-0.49	(1.30)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	January 2009	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	7	7	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	4	4	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	May 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	March 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	February 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	64	102	62.75%	-1.08	(1.66)
	October 2008	1	1	100.00%	0	66	92	71.74%	-0.62	(1.38)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	69	98	70.41%	-0.65	(1.39)
	July 2008	1	1	100.00%	0	50	75	66.67%	-0.70	(1.43)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	3	3	100.00%	0	61	79	77.22%	-0.92	(1.56)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	74	89	83.15%	2.21	(0.44)
	February 2008	1	1	100.00%	0	68	93	73.12%	-0.60	(1.37)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2009	25	53	47.17%	0.4992	75	131	57.25%	1.25	(0.34)
Enhanced Extended Loops - DS1 Capable	December 2008	34	49	69.39%	0.4609	55	79	69.62%	0.03	(1.10)
Parity	November 2008	16	38	42.11%	0.4937	64	102	62.75%	2.25	0.21
	October 2008	18	26	69.23%	0.4615	66	92	71.74%	0.25	(0.99)
	September 2008	27	39	69.23%	0.4615	54	96	56.25%	-1.38	(1.84)
	August 2008	25	40	62.50%	0.4841	69	98	70.41%	0.92	(0.57)
	July 2008	32	48	66.67%	0.4714	50	75	66.67%	0.00	(1.00)
	June 2008	29	49	59.18%	0.4915	56	86	65.12%	0.70	(0.69)
	May 2008	29	40	72.50%	0.4465	61	79	77.22%	0.58	(0.79)
	April 2008	36	46	78.26%	0.4125	66	88	75.00%	-0.41	(1.25)
	March 2008	16	28	57.14%	0.4949	74	89	83.15%	3.21	0.52
	February 2008	35	45	77.78%	0.4157	68	93	73.12%	-0.58	(1.35)
MR-5A All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
LIS Trunk Parity	December 2008	1	2	50.00%	0.5	2	3	66.67%	0.39	(1.32)
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	July 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	April 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	64	102	62.75%	1.29	(0.81)

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	56	86	65.12%	-1.02	(1.62)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	54	96	56.25%	0.18	(1.30)
	August 2008	1	2	50.00%	0.5	69	98	70.41%	0.63	(1.02)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	74	89	83.15%	-0.45	(1.27)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2009	74	140	52.86%	0.4992	75	131	57.25%	0.73	(0.63)
Unbundled Loop - DS1 Capable Parity	December 2008	71	102	69.61%	0.4599	55	79	69.62%	0.00	(1.10)
	November 2008	60	94	63.83%	0.4805	64	102	62.75%	-0.16	(1.10)
	October 2008	64	104	61.54%	0.4865	66	92	71.74%	1.58	(0.17)
	September 2008	52	91	57.14%	0.4949	54	96	56.25%	-0.12	(1.07)
	August 2008	52	89	58.43%	0.4928	69	98	70.41%	1.79	(0.05)
	July 2008	73	130	56.15%	0.4962	50	75	66.67%	1.54	(0.19)
	June 2008	58	91	63.74%	0.4808	56	86	65.12%	0.19	(0.98)
	May 2008	58	97	59.79%	0.4903	62	80	77.50%	2.81	0.44
	April 2008	50	83	60.24%	0.4894	66	88	75.00%	2.23	0.16
	March 2008	43	61	70.49%	0.4561	74	89	83.15%	2.03	(0.01)
	February 2008	68	97	70.10%	0.4578	68	93	73.12%	0.47	(0.82)
MR-5B All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS0 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	43	61	70.49%	-0.64	(1.39)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	57	83	68.67%	-1.15	(1.70)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	50	70	71.43%	-0.63	(1.38)
	October 2008	3	3	100.00%	0	72	89	80.90%	-0.83	(1.50)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00



	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	January 2009	6	10	60.00%	0.4899	66	131	50.38%	-0.59	(1.36)
Enhanced Extended Loops - DS1 Capable	December 2008	4	9	44.44%	0.4969	76	101	75.25%	2.05	(0.06)
Parity	November 2008	7	12	58.33%	0.493	50	70	71.43%	0.93	(0.64)
	October 2008	2	2	100.00%	0	72	89	80.90%	-0.68	(1.41)
	September 2008	2	3	66.67%	0.4714	52	71	73.24%	0.25	(1.18)
	August 2008	6	9	66.67%	0.4714	76	114	66.67%	0.00	(1.00)
	July 2008	6	11	54.55%	0.4979	66	103	64.08%	0.63	(0.81)
	June 2008	3	10	30.00%	0.4583	70	125	56.00%	1.59	(0.24)
	May 2008	4	4	100.00%	0	54	75	72.00%	-1.22	(1.74)
	April 2008	2	3	66.67%	0.4714	63	82	76.83%	0.41	(1.09)
	March 2008	3	5	60.00%	0.4899	63	76	82.89%	1.32	(0.55)
	February 2008	3	4	75.00%	0.433	54	82	65.85%	-0.38	(1.23)
MR-5B All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
LIS Trunk Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	July 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	May 2008	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	2	50.00%	0.5	1	2	50.00%	0.00	(1.00)
	May 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

UDIT DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	1	5	20.00%	0.4	70	125	56.00%	1.59	(0.32)	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	54	82	65.85%	-0.72	(1.44)	
	MR-5B All Troubles Cleared within 4 Hours	January 2009	12	19	63.16%	0.4824	66	131	50.38%	-1.04	(1.63)
	Unbundled Loop - DS1 Capable Parity	December 2008	6	9	66.67%	0.4714	76	101	75.25%	0.57	(0.87)
November 2008		12	16	75.00%	0.433	50	70	71.43%	-0.29	(1.17)	
October 2008		12	17	70.59%	0.4556	72	89	80.90%	0.99	(0.60)	
September 2008		13	16	81.25%	0.3903	52	71	73.24%	-0.65	(1.40)	
August 2008		9	17	52.94%	0.4991	76	114	66.67%	1.12	(0.49)	
July 2008		5	12	41.67%	0.493	66	103	64.08%	1.53	(0.27)	
June 2008		7	11	63.64%	0.481	70	125	56.00%	-0.49	(1.30)	
May 2008		8	15	53.33%	0.4989	54	75	72.00%	1.47	(0.32)	
April 2008		9	15	60.00%	0.4899	63	82	76.83%	1.42	(0.36)	
March 2008		10	13	76.92%	0.4213	63	76	82.89%	0.53	(0.89)	
February 2008		7	10	70.00%	0.4583	54	82	65.85%	-0.26	(1.16)	
MR-6A Mean Time to Restore Basic Rate ISDN Parity		January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	May 2008	0.09444444	2	1:08	0.004166667	2.20625	15	3:32	-0.92	(1.56)	
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6A Mean Time to Restore Business Parity	January 2009	13.6388889	7	22:46	1.428472222	0	1528	14:02	0.65	(0.56)
December 2008		0.32430556	2	3:53	0.143055556	0	911	23:33	-0.92	(1.56)	
November 2008		8.46180556	7	5:01	1.313888889	0	1245	21:19	1.07	(0.33)	
October 2008		1.17152778	2	14:03	0.416666667	0	1013	11:58	0.21	(0.69)	
September 2008		1.26597222	4	7:36	0.286111111	0	981	14:05	-0.88	(1.53)	
August 2008		3.85416667	5	18:30	0.421527778	0	1142	14:13	0.73	(0.48)	
July 2008		0	0	0:00	0	0	0	0:00	0.00	0.00	
June 2008		1.47847222	3	11:50	0.31875	0	930	10:50	0.14	(0.74)	
May 2008		0.13263889	1	3:11	0	0	986	10:53	-0.52	(1.32)	
April 2008		3.37777778	5	16:13	0.41875	0	981	10:42	0.32	(0.12)	
March 2008		1.64444444	4	9:52	0.357638889	346.7472222	998	8:20	0.31	(0.73)	
February 2008		2.41875	5	11:37	0.421527778	361.2013889	963	9:00	0.43	(0.51)	
MR-6A Mean Time to Restore Centrex Parity		January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2008	0.81597222	1	19:35	0	26.22361111	48	13:07	0.48	(0.59)	

	July 2008	0.92708333	1	22:15	0	22.86041667	27	20:19	0.05	(0.71)
	June 2008	0.33333333	1	8:00	0	14.62152778	41	8:34	-0.06	(1.04)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.84791667	2	10:10	0.336111111	37.33194444	40	22:24	-0.41	(1.25)
	March 2008	0.03402778	1	0:49	0	23.86597222	54	10:36	-0.55	(1.33)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21 Parity	January 2009	2.68472222	4	16:06	0.386805556	36.77430556	30	5:25	-1.23	(1.75)
	December 2008	0.20902778	1	5:01	0	18.96111111	14	8:30	-0.72	(1.43)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	4.65069444	3	13:12	1.173611111	11.98055556	26	11:04	3.71	0.32
	August 2008	0.78611111	1	18:52	0	19.47777778	41	11:24	0.70	(0.70)
	July 2008	0.35833333	1	8:36	0	12.70555556	25	12:12	-0.38	(1.23)
	June 2008	0.88888889	2	10:40	0.418055556	12.57430556	26	11:36	-0.12	(1.07)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.11388889	1	2:44	0	10.17708333	38	6:26	-0.45	(1.27)
	February 2008	0.14861111	1	3:34	0	6.745833333	26	6:14	-0.39	(1.24)
MR-6A Mean Time to Restore Line Sharing Parity	January 2009	11.825	8	11:28	1.026388889	0	12486	19:18	-0.52	(1.32)
	December 2008	4.67638889	3	13:25	0.45625	0	8484	3:18	0.56	(0.54)
	November 2008	11.1541667	9	5:45	0.876388889	0	9295	23:21	0.98	(0.34)
	October 2008	3.11944444	4	18:43	0.209722222	0	7616	15:10	0.52	(0.55)
	September 2008	1.03680556	1	0:53	0	0	7459	16:29	0.49	(0.33)
	August 2008	0.56180556	1	13:29	0	0	8938	17:00	-0.15	(1.09)
	July 2008	0.86041667	1	20:39	0	0	8636	17:29	0.08	(0.68)
	June 2008	0.51041667	1	12:15	0	0	8076	13:22	-0.07	(1.04)
	May 2008	0.98611111	1	23:40	0	0	7649	12:58	0.56	(0.22)
	April 2008	0.16319444	1	3:55	0	0	7432	13:35	-0.14	(1.08)
	March 2008	2.99097222	1	23:47	0	0	8117	11:54	5.32	0.67
	February 2008	0.70277778	1	16:52	0	0	7695	12:41	0.33	(0.83)
MR-6A Mean Time to Restore Line Splitting Parity	January 2009	10.5309264	16	15:47	0.10382716	0	12486	19:18	-1.12	(1.68)
	December 2008	142.122825	16	21:12	3.36875434	0	8484	3:18	2.82	0.34
	November 2008	33.7770838	9	18:05	0.917072242	0	9295	23:21	2.05	0.09
	October 2008	4.9166903	25	4:43	0.238333816	0	7616	15:10	-0.75	(1.45)
	September 2008	0.97241512	4	5:50	0.368381559	0	7459	16:29	-0.38	(1.23)
	August 2008	0.23765625	16	0:21	0.000434028	0	8938	17:00	-1.19	(1.72)
	July 2008	0.95197965	9	2:32	0.163912519	0	8636	17:29	-0.41	(1.25)
	June 2008	0.7644102	9	2:02	0.056076871	0	8076	13:22	-0.71	(1.43)
	May 2008	0.83773341	4	5:01	0.128402778	0	7649	12:58	-0.15	(1.09)
	April 2008	0.15231674	9	0:24	0.00140625	0	7432	13:35	-0.26	(1.16)
	March 2008	0.75111111	4	4:30	0.13803289	0	8117	11:54	-0.19	(1.11)
	February 2008	0.35833526	9	0:57	0.015279707	0	7695	12:41	-1.07	(1.65)
MR-6A Mean Time to Restore PBX Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.84513889	1	20:17	0	3.480555556	4	20:53	-0.02	(1.01)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.79027778	1	18:58	0	4.049305556	16	6:04	1.76	(0.33)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.375	2	4:30	0	5.152083333	12	10:18	-0.87	(1.53)
	April 2008	0.09236111	1	2:13	0	3.659722222	25	3:31	-0.30	(1.18)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Residence Parity	January 2009	2.04722222	1	1:08	0	0	10958	20:02	0.12	(0.64)
	December 2008	6.20208333	7	21:16	0.542361111	0	7573	3:45	-0.55	(1.33)
	November 2008	3.19444444	7	10:57	0.414583333	0	8050	23:40	-1.72	(2.04)
	October 2008	2.8	5	13:26	0.445138889	0	6603	15:40	-0.37	(1.23)
	September 2008	3.51597222	4	21:06	0.061805556	0	6478	16:51	0.49	(0.45)
	August 2008	4.54513889	5	21:49	0.127777778	0	7796	17:25	0.40	(0.42)
	July 2008	0.1	1	2:24	0	0	7543	17:56	-0.36	(1.22)
	June 2008	0.54861111	3	4:23	0.052083333	0	7146	13:42	-1.02	(1.62)
	May 2008	0.28888889	1	6:56	0	0	6663	13:17	-0.32	(1.20)
	April 2008	0.30902778	2	3:42	0.093055556	0	6451	14:02	-0.20	(1.12)
	March 2008	0.30138889	1	7:14	0	0	7119	12:24	-0.46	(1.28)
	February 2008	0.14583333	3	1:10	0.033333333	0	6732	13:12	-1.65	(2.00)
MR-6A Mean Time to Restore UNE - P (POTS) Parity	January 2009	54.8041667	35	13:35	1.284722222	0	12486	19:18	-0.80	(1.48)
	December 2008	24.7055556	28	21:11	0.997222222	0	8484	3:18	-1.03	(1.63)
	November 2008	40.9229167	39	1:11	0.854166667	0	9295	23:21	0.58	(0.60)
	October 2008	21.4395833	38	13:32	0.410416667	0	7616	15:10	-0.74	(1.45)
	September 2008	18.5215278	29	15:20	0.370833333	0	7459	16:29	-0.36	(1.22)
	August 2008	8.18472222	15	13:06	0.356944444	0	8938	17:00	-0.64	(1.39)
	July 2008	10.8590278	21	12:25	0.4	0	8636	17:29	-0.56	(1.34)
	June 2008	1.70416667	3	13:38	0.405555556	0	8076	13:22	0.03	(0.88)
	May 2008	0.33402778	2	4:00	0.005555556	0	7649	12:58	-0.66	(1.40)
	April 2008	0.07638889	1	1:50	0	0	7432	13:35	-0.17	(1.10)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	January 2009	0.67638889	1	16:14	0	36.77430556	30	5:25	-0.64	(1.39)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.76041667	1	18:15	0	13.42013889	28	11:30	0.59	(0.77)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex) Parity	January 2009	3.21527778	5	15:26	0.315972222	64.35347222	46	9:35	-1.05	(1.64)
	December 2008	1.63819444	2	19:39	0.210416667	19.90486111	30	15:55	0.23	(0.72)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	1.05347222	2	12:38	0.369444444	25.62708333	41	15:00	-0.19	(1.12)
	September 2008	0.66944444	1	16:04	0	26.02291667	35	17:51	-0.09	(1.05)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	January 2009	1.2375	3	9:54	0.44375	0	323	12:35	-1.25	(1.76)
	December 2008	0.34166667	1	8:12	0	190.05	251	18:10	-0.36	(1.22)
	November 2008	2.9375	3	23:30	0.102083333	162.44375	241	16:11	0.77	(0.44)
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

		September 2008	2.8125	1	19:30	0	123.7027778	206	14:25	3.02	0.27
		August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2008	0.10416667	1	2:30	0	148.8930556	244	14:39	-0.41	(1.25)
		June 2008	7.325	3	10:36	1.8375	94.63055556	227	10:00	7.73	1.26
		May 2008	2.90625	2	10:52	0.96875	112.4611111	239	11:18	2.81	0.08
		April 2008	0.16180556	1	3:53	0	100.6388889	213	11:20	-0.45	(1.27)
		March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2008	6.50763889	6	2:02	0.782638889	81.11180556	209	9:19	3.72	0.61
MR-6B	Mean Time to Restore Centrex 21 Parity	January 2009	2.87083333	2	10:27	0.715972222	10.92222222	6	19:41	-0.54	(1.33)
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2008	0.16666667	1	4:00	0	0.872222222	5	4:11	-0.12	(1.07)
		April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2008	0.25416667	2	3:03	0.047222222	3.100694444	9	8:16	-0.72	(1.44)
MR-6B	Mean Time to Restore Line Sharing Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2008	0.24305556	1	5:50	0	0	2226	13:02	-0.54	(1.33)
MR-6B	Mean Time to Restore PBX Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
		December 2008	0.14722222	1	3:32	0	2.5875	4	15:32	-1.28	(1.78)
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		August 2008	0.68055556	1	16:20	0	0.850694444	3	6:48	2.76	(0.71)
		July 2008	0.86944444	1	20:52	0	3.884722222	6	15:32	0.46	(0.87)
		June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B	Mean Time to Restore Residence Parity	January 2009	8.04305556	3	16:21	3.672222222	0	2926	23:22	0.51	(0.48)
		December 2008	1.20972222	3	9:41	0.468055556	0	2003	1:52	-1.04	(1.63)
		November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		October 2008	0.83402778	1	20:01	0	0	1518	17:36	0.15	(0.84)
		September 2008	1.55	2	18:36	0.102083333	0	1612	17:33	0.10	(0.83)
		August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
		July 2008	0.84236111	1	20:13	0	0	2337	20:54	-0.01	(1.01)
		June 2008	0.0375	1	0:54	0	0	1805	12:43	-0.92	(1.56)
		May 2008	2.78194444	1	18:46	0	0	1684	13:58	3.14	0.46

	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.05555556	1	1:20	0	0	1841	12:19	-0.91	(1.55)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore UNE - P (POTS) Parity	January 2009	27.6618056	12	7:19	2.598611111	0	3249	22:18	0.56	(0.53)
	December 2008	2.10347222	3	16:50	0.355555556	0	2254	1:01	-0.52	(1.32)
	November 2008	8.53333333	6	10:08	2.247916667	0	2248	19:47	1.99	0.09
	October 2008	4.97013889	8	14:55	0.318055556	0	1706	17:04	-0.39	(1.24)
	September 2008	2.29027778	5	11:00	0.404861111	0	1818	17:11	-0.90	(1.54)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	2.18611111	5	10:30	0.279166667	0	2581	20:19	-0.35	(1.21)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	January 2009	0.56944444	3	4:33	0.325694444	91.78888889	174	12:40	-0.63	(1.38)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.08611111	1	2:04	0	29.39513889	158	4:28	-0.28	(1.17)
	October 2008	0.05069444	1	1:13	0	21.47777778	165	3:07	-0.34	(1.21)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.13472222	1	3:14	0	33.80486111	172	4:43	-0.19	(1.11)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.21527778	2	2:35	0.03125	34.57430556	186	4:28	-0.30	(1.19)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.00625	2	0:04	0.003472222	29.42291667	274	2:35	-0.61	(1.37)
	March 2008	0.09166667	1	2:12	0	19.31944444	253	1:50	0.06	(0.40)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Centrex 21 Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.00555556	1	0:08	0	4.34375	6	17:22	-0.42	(1.26)
	July 2008	0	1	0:00	0	0.296527778	5	1:25	-0.58	(1.35)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.66041667	2	7:55	0.465972222	0.807638889	7	2:46	1.35	(0.67)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	January 2009	0.42013889	1	10:05	0	0	835	19:18	-0.33	(1.20)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.12430556	1	2:59	0	206.8666667	714	6:57	-0.41	(1.25)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.00138889	1	0:02	0	192.6729167	1145	4:02	-0.56	(1.34)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	January 2009	0.00185378	1	0:02	0	0	835	19:18	-0.66	(1.40)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	5.8353E-05	1	0:00	0	242.9222222	819	7:07	-0.65	(1.40)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.00426119	1	0:06	0	259.9361111	838	7:27	-0.57	(1.35)
	May 2008	0.00256993	1	0:03	0	192.6729167	1145	4:02	-0.40	(1.24)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.00017409	4	0:00	3.08642E-05	206.3854167	1243	3:59	-0.69	(1.42)
	February 2008	0.75111111	4	4:30	0.325850694	199.25	1110	4:18	0.89	(0.24)
MR-6C Mean Time to Restore PBX Parity	January 2009	0.03541667	1	0:51	0	1.65	7	5:39	-1.16	(1.71)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.99861111	1	23:58	0	161.2756944	520	7:27	1.73	(0.14)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	January 2009	3.37569444	9	9:00	0.633333333	0	835	19:18	-1.11	(1.68)
	December 2008	3.41111111	9	9:06	0.571527778	371.5201389	634	14:04	-0.71	(1.43)
	November 2008	2.23611111	7	7:40	0.636805556	273.9638889	690	9:32	-0.39	(1.24)
	October 2008	0.65208333	8	1:57	0.097222222	182.7534722	685	6:24	-1.40	(1.85)
	September 2008	1.39305556	9	3:43	0.230555556	242.9222222	819	7:07	-0.96	(1.58)
	August 2008	0.05555556	2	0:40	0.034027778	206.8666667	714	6:57	-0.93	(1.56)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.13958333	2	1:40	0.096527778	259.9361111	838	7:27	-0.79	(1.48)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	1	0:00	0	199.25	1110	4:18	-0.45	(1.27)
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	January 2009	0	1	0:00	0	0.251388889	4	1:30	-0.80	(1.48)
	December 2008	0.71944444	1	17:16	0	1.665972222	8	5:00	1.88	(0.24)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE P	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
(Centrex) Parity	December 2008	0.00208333	1	0:03	0	1.754861111	5	8:25	-0.65	(1.39)
	November 2008	0.00069444	1	0:01	0	2.002083333	6	8:00	-0.90	(1.55)
	October 2008	0.13472222	1	3:14	0	5.742361111	11	12:32	-0.41	(1.25)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber -	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
IOF Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.14375	1	3:27	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.14652778	2	1:46	0.015277778	19.76388889	84	5:39	-0.92	(1.56)
	October 2008	0.03680556	1	0:53	0	11.76388889	72	3:55	-0.96	(1.58)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.07152778	1	1:43	0	21.37847222	86	5:58	-0.43	(1.26)
	July 2008	0.02013889	1	0:29	0	11.84375	65	4:22	-0.86	(1.52)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.26666667	3	2:08	0.025694444	12.60833333	79	3:50	-0.47	(1.28)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.37777778	1	9:04	0	10.67916667	89	2:53	1.45	(0.15)
	February 2008	0.03611111	1	0:52	0	14.71111111	93	3:48	-0.45	(1.27)
MR-6D Mean Time to Restore Enhanced	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.39305556	1	9:26	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.04861111	1	1:10	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.05138889	1	1:14	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00



MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	January 2009	14.8506944	53	6:43	0.284027778	24.79791667	114	5:13	1.96	0.01
	December 2008	8.13194444	49	3:59	0.152083333	12.38402778	66	4:30	-0.62	(1.38)
	November 2008	13.3270833	38	8:25	0.356944444	19.76388889	84	5:39	2.40	0.18
	October 2008	4.11458333	26	3:48	0.114583333	11.76388889	72	3:55	-0.17	(1.10)
	September 2008	7.12430556	39	4:23	0.19375	14.25763889	80	4:17	0.19	(0.88)
	August 2008	7.34097222	40	4:24	0.139583333	21.37847222	86	5:58	-0.84	(1.51)
	July 2008	7.90694444	48	3:57	0.136111111	11.84375	65	4:22	-0.49	(1.30)
	June 2008	9.93541667	49	4:52	0.174305556	13.67013889	70	4:41	0.23	(0.82)
	May 2008	5.61458333	40	3:22	0.104166667	12.60833333	79	3:50	-0.39	(1.23)
	April 2008	6.13541667	46	3:12	0.121527778	10.58333333	88	2:53	0.56	(0.67)
	March 2008	5.70833333	28	4:54	0.170138889	10.67916667	89	2:53	2.19	0.04
	February 2008	5.67083333	45	3:01	0.119444444	14.71111111	93	3:48	-0.65	(1.40)
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00
November 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
October 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2008		0.025	1	0:36	0	0	0	0:00	0.00	0.00
April 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2008		0.00069444	1	0:01	0	0	0	0:00	0.00	0.00
February 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
January 2009		0	0	0:00	0	0	0	0:00	0.00	0.00
December 2008		0.32569444	1	7:49	0	0.928472222	3	7:26	0.03	(0.98)
November 2008		0.03194444	1	0:46	0	0	0	0:00	0.00	0.00
October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2008	0.13680556	1	3:17	0	0.138194444	2	1:39	1.01	(1.00)	
July 2008	0.11736111	3	0:56	0.027083333	0.052777778	2	0:38	0.51	(0.82)	
June 2008	0.22083333	3	1:46	0.051388889	0	0	0:00	0.00	0.00	
May 2008	0.21527778	2	2:35	0.023611111	0.109722222	2	1:19	1.12	(0.70)	
April 2008	0.00972222	1	0:14	0	0	0	0:00	0.00	0.00	
March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
February 2008	0.04791667	1	1:09	0	0	0	0:00	0.00	0.00	
January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00	
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	December 2008	0.18402778	2	2:12	0.019444444	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.07222222	1	1:44	0	0.014583333	2	0:10	108.01	(0.94)
	July 2008	0.08333333	1	2:00	0	0.481944444	4	2:54	-0.37	(1.23)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.04444444	1	1:04	0	0.353472222	3	2:50	-1.73	(2.05)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.73194444	1	17:34	0	19.76388889	84	5:39	2.01	(0.04)
October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	

	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.19583333	2	2:21	0.063888889	13.67013889	70	4:41	-0.78	(1.47)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	January 2009	12.3277778	62	4:46	0.344444444	5.095138889	22	5:33	-0.63	(1.39)
	December 2008	5.94930556	40	3:34	0.166666667	1.043055556	9	2:47	1.44	(0.67)
	November 2008	6.38263889	47	3:16	0.119444444	1.29375	10	3:06	0.26	(0.95)
	October 2008	8.89652778	68	3:08	0.107638889	2.5625	17	3:37	-0.65	(1.40)
	September 2008	10.35	57	4:21	0.131944444	1.859027778	11	4:03	0.24	(0.91)
	August 2008	14.9756944	62	5:48	0.310416667	0.971527778	5	4:40	0.75	(0.98)
	July 2008	11.725	64	4:24	0.260416667	1.517361111	16	2:17	5.92	0.25
	June 2008	7.27916667	58	3:01	0.097916667	3.544444444	14	6:05	-1.41	(1.85)
	May 2008	9.10972222	44	4:58	0.240972222	2.599305556	25	2:30	3.25	(0.12)
	April 2008	6.3375	50	3:03	0.24375	1.8625	23	1:57	1.40	(0.73)
	March 2008	4.88263889	34	3:27	0.132638889	2.544444444	23	2:39	1.36	(0.42)
	February 2008	4.52291667	39	2:47	0.118055556	0.939583333	17	1:20	3.79	0.17
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.40902778	2	4:55	0.206944444	14.25763889	80	4:17	0.31	(0.75)
	August 2008	0.44583333	2	5:21	0.180555556	21.37847222	86	5:58	-0.09	(1.05)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.05347222	1	1:17	0	10.67916667	89	2:53	-0.37	(1.23)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	January 2009	1.66660928	49	0:49	0.020864198	5.095138889	22	5:33	-0.52	(1.32)
	December 2008	0.02506944	4	0:09	0.001111111	1.043055556	9	2:47	-0.76	(1.46)
	November 2008	1.32569637	9	3:32	0.109266975	1.29375	10	3:06	5.53	0.25
	October 2008	0.01632716	1	0:23	0	2.5625	17	3:37	-0.20	(1.12)
	September 2008	0.00482253	9	0:00	0.000733507	1.859027778	11	4:03	-1.41	(1.86)
	August 2008	0.11157456	4	0:40	0.015108507	0.971527778	5	4:40	-0.24	(1.15)
	July 2008	0.00671489	1	0:09	0	1.517361111	16	2:17	-0.23	(1.14)
	June 2008	0.02398196	1	0:34	0	3.544444444	14	6:05	-0.31	(1.19)
	May 2008	0.014769	4	0:05	8.15008E-05	2.599305556	25	2:30	-0.46	(1.28)
	April 2008	0.17535156	9	0:28	0.012345679	1.8625	23	1:57	0.74	(0.59)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.00945216	4	0:03	0.002296007	0.939583333	17	1:20	-0.16	(1.10)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	January 2009	33.1090278	140	5:41	0.233333333	24.79791667	114	5:13	0.78	(0.52)
	December 2008	18.9465278	102	4:27	0.200694444	12.38402778	66	4:30	-0.06	(1.04)
	November 2008	16.6013889	94	4:14	0.14375	19.76388889	84	5:39	-1.59	(1.97)
	October 2008	19.1076389	104	4:25	0.15	11.76388889	72	3:55	1.02	(0.48)
	September 2008	18.6715278	91	4:55	0.205555556	14.25763889	80	4:17	1.47	(0.27)
	August 2008	17.90625	89	4:50	0.208333333	21.37847222	86	5:58	-0.77	(1.47)
	July 2008	28.3041667	130	5:14	0.228472222	11.84375	65	4:22	1.26	(0.42)
	June 2008	14.2354167	91	3:45	0.10625	13.67013889	70	4:41	-1.40	(1.85)
	May 2008	36.5111111	97	9:02	0.611805556	12.64583333	80	3:48	5.66	0.75
	April 2008	16.7888889	83	4:51	0.180555556	10.58333333	88	2:53	4.17	0.75

	March 2008	10.3513889	61	4:04	0.204861111	10.67916667	89	2:53	1.69	(0.24)
	February 2008	15.3763889	97	3:48	0.184722222	14.71111111	93	3:48	0.01	(1.07)
MR-6D Mean Time to Restore Unbundled Loop - XDSL i Parity	January 2009	0.28518567	9	0:45	0.020069444	24.79791667	114	5:13	-0.35	(1.21)
	December 2008	1.50743827	25	1:27	0.01265625	12.38402778	66	4:30	0.68	(0.55)
	November 2008	0.14114632	1	3:23	0	19.76388889	84	5:39	0.57	(0.41)
	October 2008	0.49292101	36	0:19	0.012812982	11.76388889	72	3:55	-0.84	(1.51)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.02441406	1	0:35	0	11.84375	65	4:22	-0.14	(1.08)
	June 2008	0.15668403	1	3:45	0	13.61597222	69	4:44	1.13	(0.14)
	May 2008	0.37856674	9	1:00	0.032851563	12.60833333	79	3:50	0.30	(0.53)
	April 2008	0.03285156	4	0:11	0.005116223	10.58333333	88	2:53	-0.32	(1.20)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.62015625	25	0:35	0.008789063	14.71111111	93	3:48	-0.01	(1.00)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	January 2009	143.040278	218	15:45	0.575	0	13200	18:00	-9.12	(6.55)
	December 2008	78.0631944	123	15:14	0.659722222	0	8991	2:33	-4.02	(3.44)
	November 2008	62.225	161	9:17	0.404166667	0	9888	22:32	-8.58	(6.21)
	October 2008	44.7770833	179	6:00	0.216666667	0	8210	14:31	-8.39	(6.10)
	September 2008	40.9013889	144	6:49	0.248611111	0	8167	15:41	-6.24	(4.79)
	August 2008	46.61111111	174	6:26	0.228472222	0	9561	16:21	-5.61	(4.41)
	July 2008	67.2152778	202	7:59	0.293055556	0	9313	16:46	-3.09	(2.88)
	June 2008	36.6402778	157	5:36	0.259027778	0	8799	12:52	-5.95	(4.62)
	May 2008	53.6847222	156	8:16	0.556944444	0	8662	11:55	-2.48	(2.50)
	April 2008	42.2388889	138	7:21	0.342361111	0	8480	12:26	-0.89	(1.54)
	March 2008	32.825	165	4:46	0.154861111	0	9178	10:59	-7.07	(5.30)
	February 2008	41.2979167	183	5:25	0.217361111	0	8632	11:45	-6.62	(5.03)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	January 2009	0.925	3	7:24	0.163194444	5.095138889	22	5:33	0.60	(0.68)
	December 2008	0.11527778	1	2:46	0	1.043055556	9	2:47	-0.01	(1.01)
	November 2008	2.28055556	10	5:28	0.200694444	1.29375	10	3:06	3.16	0.02
	October 2008	0.75833333	4	4:33	0.075	2.5625	17	3:37	0.62	(0.58)
	September 2008	1.45208333	5	6:58	0.229861111	1.859027778	11	4:03	1.42	(0.21)
	August 2008	2.09305556	3	16:45	0.69375	0.971527778	5	4:40	5.11	(0.06)
	July 2008	0.84444444	5	4:03	0.056944444	1.517361111	16	2:17	2.71	0.41
	June 2008	1.33402778	7	4:34	0.157638889	3.544444444	14	6:05	-0.44	(1.27)
	May 2008	2.83333333	8	8:30	0.241666667	2.599305556	25	2:30	4.87	0.61
	April 2008	0.87847222	7	3:01	0.063194444	1.8625	23	1:57	0.79	(0.68)
	March 2008	0.98611111	5	4:44	0.091666667	2.544444444	23	2:39	1.95	(0.02)
	February 2008	0.27777778	3	2:13	0.06875	0.939583333	17	1:20	1.08	(0.42)
MR-6E Mean Time to Restore DS0 Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.13333333	1	3:12	0	8.400694444	48	4:12	-0.19	(1.12)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.06736111	3	0:32	0.001388889	13.04444444	73	4:17	-1.34	(1.81)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.03125	1	0:45	0	11.44513889	60	4:35	-0.75	(1.45)

	October 2008	0.34583333	3	2:46	0.004861111	9.804861111	79	2:59	-0.14	(1.08)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced	January 2009	1.825	10	4:23	0.102777778	46.61666667	114	9:49	-0.92	(1.56)
Extended Loops - DS1 Capable Parity	December 2008	3.25625	9	8:41	0.414583333	12.36875	79	3:45	4.10	0.35
	November 2008	2.97083333	12	5:56	0.189583333	11.44513889	60	4:35	0.85	(0.51)
	October 2008	0.14027778	2	1:41	0.027777778	9.804861111	79	2:59	-0.68	(1.41)
	September 2008	0.39791667	3	3:11	0.075	10.51666667	59	4:17	-0.33	(1.20)
	August 2008	1.69444444	9	4:31	0.169444444	21.11041667	91	5:34	-0.41	(1.25)
	July 2008	1.79652778	11	3:55	0.065277778	19.23125	89	5:11	-0.67	(1.41)
	June 2008	2.49375	10	5:59	0.157638889	18.44166667	101	4:23	1.66	(0.07)
	May 2008	0.36736111	4	2:12	0.04375	10.54583333	75	3:22	-0.57	(1.35)
	April 2008	0.34236111	3	2:44	0.113888889	12.07777778	82	3:32	-0.26	(1.16)
	March 2008	0.77222222	5	3:42	0.132638889	7.981944444	76	2:31	1.05	(0.39)
	February 2008	0.54236111	4	3:15	0.088194444	13.42638889	82	3:56	-0.29	(1.17)
MR-6E Mean Time to Restore Frame Relay	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.01666667	1	0:24	0	0.402777778	5	1:56	-0.77	(1.47)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.06388889	2	0:46	0.002083333	0	0	0:00	0.00	0.00
	October 2008	0.01875	1	0:27	0	0	0	0:00	0.00	0.00
	September 2008	0.20208333	1	4:51	0	0	0	0:00	0.00	0.00
	August 2008	0.32986111	2	3:57	0.193055556	0	0	0:00	0.00	0.00
	July 2008	0.27777778	2	3:20	0	0.1125	2	1:21	1.59	(0.27)
	June 2008	0.42152778	1	10:07	0	0.172916667	1	4:09	0.00	0.00
	May 2008	0.16875	3	1:21	0.023611111	0.075	1	1:48	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.00972222	1	0:14	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
DS1 Level Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.32430556	1	7:47	0	0.171527778	1	4:07	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.05763889	1	1:23	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.34236111	2	4:07	0.077083333	0.346527778	2	4:10	-0.02	(1.01)

	May 2008	0.0625	2	0:45	0	0.109027778	2	1:19	-0.46	(1.28)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	1.19513889	5	5:44	0.105555556	18.44166667	101	4:23	1.01	(0.39)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.10833333	1	2:36	0	13.42638889	82	3:56	-0.29	(1.17)
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	January 2009	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2008	0.55069444	3	4:24	0.202777778	0	0	0:00	0.00	0.00
	November 2008	0.48958333	5	2:21	0.071527778	0.047222222	1	1:08	0.00	0.00
	October 2008	0.46944444	3	3:45	0.089583333	0.481944444	2	5:47	-0.44	(1.27)
	September 2008	0.22152778	2	2:40	0.015277778	0.915972222	6	3:40	-0.86	(1.52)
	August 2008	0.60416667	2	7:15	0.131944444	0.195833333	1	4:42	0.00	0.00
	July 2008	0.46111111	2	5:32	0.120833333	0.711805556	5	3:25	0.92	(0.64)
	June 2008	0.34722222	2	4:10	0.104166667	1.126388889	2	13:31	-0.51	(1.31)
	May 2008	0.26875	4	1:37	0.076388889	0.134027778	3	1:04	1.18	(0.72)
	April 2008	0.21180556	3	1:42	0.045138889	1.309027778	2	15:42	-0.72	(1.44)
	March 2008	0.41805556	4	2:31	0.056944444	0.226388889	3	1:49	0.37	(0.81)
	February 2008	0.16875	2	2:01	0.027777778	0.360416667	2	4:19	-0.51	(1.31)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	January 2009	0.00615789	1	0:08	0	0.620833333	5	2:59	-0.55	(1.33)
	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.00173611	1	0:02	0	0.915972222	6	3:40	-1.73	(2.05)
	August 2008	0.05673659	1	1:21	0	0.195833333	1	4:42	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.05542101	4	0:19	0.000493827	1.126388889	2	13:31	-0.58	(1.35)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.04604601	1	1:06	0	1.309027778	2	15:42	-0.40	(1.25)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.00365017	1	0:05	0	0.360416667	2	4:19	-0.52	(1.31)
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	January 2009	4.26944444	19	5:24	0.16875	46.61666667	114	9:49	-1.00	(1.61)
	December 2008	3.28958333	9	8:46	0.570833333	12.36875	79	3:45	4.18	0.13
	November 2008	3.09513889	16	4:39	0.233333333	11.44513889	60	4:35	0.05	(0.92)
	October 2008	2.93541667	17	4:09	0.159027778	9.804861111	79	2:59	1.64	(0.18)
	September 2008	1.81875	16	2:44	0.089583333	10.51666667	59	4:17	-0.99	(1.60)
	August 2008	2.67916667	17	3:47	0.110416667	21.11041667	91	5:34	-0.93	(1.56)
	July 2008	2.74583333	12	5:29	0.160416667	19.23125	89	5:11	0.17	(0.84)
	June 2008	3.21458333	11	7:01	0.377083333	18.44166667	101	4:23	2.84	0.29
	May 2008	2.78541667	15	4:27	0.15625	10.54583333	75	3:22	0.96	(0.48)
	April 2008	3.00069444	15	4:48	0.179861111	12.07777778	82	3:32	0.87	(0.54)
	March 2008	1.68819444	13	3:07	0.088888889	7.981944444	76	2:31	0.82	(0.55)
	February 2008	1.24236111	10	2:59	0.084722222	13.42638889	82	3:56	-0.61	(1.37)
MR-6E Mean Time to Restore Unbundled	January 2009	0.01704475	1	0:24	0	46.61666667	114	9:49	-0.37	(1.23)

Loop - XDSL Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	November 2008	0.01027971	1	0:14	0	11.44513889	60	4:35	-0.42	(1.25)	
	October 2008	0.00348428	1	0:05	0	9.804861111	79	2:59	-0.58	(1.35)	
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2008	0.06781684	1	1:37	0	21.11041667	91	5:34	0.09	(0.64)	
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	June 2008	0.03567901	1	0:51	0	18.44166667	101	4:23	0.05	(1.03)	
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	February 2008	0.01545187	4	0:05	0.000660204	13.42638889	82	3:56	-0.74	(1.45)	
	MR-6E Mean Time to Restore Unbundled	January 2009	11.7277778	27	10:25	0.790277778	0	3370	21:21	-3.28	(2.99)
	Loop Analog Parity	December 2008	22.5652778	21	1:47	1.234027778	0	2381	0:25	0.23	(0.80)
		November 2008	5.96736111	17	8:25	0.368055556	0	2345	19:18	-2.54	(2.54)
	October 2008	8.48263889	29	7:01	0.265972222	0	1797	16:35	-3.27	(2.99)	
	September 2008	5.75	18	7:40	0.160416667	0	1929	16:36	-2.45	(2.49)	
	August 2008	4.76944444	32	3:35	0.161111111	0	2638	16:18	-4.64	(3.82)	
	July 2008	4.85555556	22	5:18	0.224305556	0	2674	19:56	-1.10	(1.67)	
	June 2008	5.42083333	35	3:43	0.138194444	0	2147	12:12	-3.93	(3.39)	
	May 2008	2.74861111	19	3:28	0.109027778	0	2055	13:02	-2.58	(2.57)	
	April 2008	2.39027778	12	4:47	0.110416667	0	2146	13:09	-0.96	(1.58)	
	March 2008	1.08680556	12	2:10	0.036805556	0	2224	11:21	-2.60	(2.58)	
	February 2008	5.4125	19	6:50	0.158333333	0	2399	12:28	-1.85	(2.13)	
MR-6E Mean Time to Restore Unbundled	January 2009	0.10208333	1	2:27	0	0.620833333	5	2:59	-0.26	(1.16)	
Loop ISDN Capable Parity	December 2008	0.69583333	3	5:34	0.0375	0	0	0:00	0.00	0.00	
	November 2008	0.3375	1	8:06	0	0.047222222	1	1:08	0.00	0.00	
	October 2008	0.27916667	3	2:14	0.067361111	0.481944444	2	5:47	-0.76	(1.46)	
	September 2008	0.88611111	7	3:02	0.134722222	0.915972222	6	3:40	-0.79	(1.48)	
	August 2008	0.38472222	3	3:05	0.079166667	0.195833333	1	4:42	0.00	0.00	
	July 2008	0.90486111	4	5:26	0.1	0.711805556	5	3:25	1.09	(0.55)	
	June 2008	0.75138889	3	6:01	0.349305556	1.126388889	2	13:31	-0.44	(1.27)	
	May 2008	0.38958333	2	4:40	0.097916667	0.134027778	3	1:04	6.59	(0.45)	
	April 2008	0.11736111	2	1:25	0.008333333	1.309027778	2	15:42	-0.67	(1.41)	
	March 2008	0.55902778	3	4:28	0.104861111	0.226388889	3	1:49	1.33	(0.36)	
	February 2008	0.56944444	3	4:33	0.145138889	0.360416667	2	4:19	0.06	(0.95)	
MR-7A Repair Repeat Report Rate Basic	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Rate ISDN Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	2	0.00%	0	0	15	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-7A Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Business Parity	December 2008	0	2	0.00%	0	104	1034	10.06%	-0.47	(1.29)	
	November 2008	1	8	12.50%	0.330694444	111	1413	7.86%	0.49	(0.97)	
	October 2008	0	3	0.00%	0	92	1207	7.62%	-0.50	(1.30)	
	September 2008	0	4	0.00%	0	88	1137	7.74%	-0.58	(1.35)	
	August 2008	0	5	0.00%	0	119	1338	8.89%	-0.70	(1.42)	

	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	4	0.00%	0	80	1136	7.04%	-0.55	(1.33)
	May 2008	0	3	0.00%	0	89	1164	7.65%	-0.50	(1.30)
	April 2008	0	5	0.00%	0	96	1173	8.18%	-0.67	(1.41)
	March 2008	2	6	33.33%	0.4714	97	1194	8.12%	2.25	(0.15)
	February 2008	2	5	40.00%	0.4899	93	1163	8.00%	2.63	(0.03)
MR-7A Repair Repeat Report Rate Centrex Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	4	57	7.02%	-0.27	(1.17)
	July 2008	0	1	0.00%	0	1	32	3.13%	-0.18	(1.11)
	June 2008	0	1	0.00%	0	2	49	4.08%	-0.20	(1.12)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	2	0.00%	0	4	49	8.16%	-0.41	(1.25)
	March 2008	0	2	0.00%	0	2	64	3.13%	-0.25	(1.15)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	20	5.00%	-0.22	(1.14)
	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	3	0.00%	0	4	32	12.50%	-0.63	(1.38)
	August 2008	1	1	100.00%	0	4	46	8.70%	3.21	(0.24)
	July 2008	0	1	0.00%	0	4	29	13.79%	-0.39	(1.24)
	June 2008	0	2	0.00%	0	4	32	12.50%	-0.52	(1.32)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	5	46	10.87%	-0.35	(1.21)
	February 2008	0	1	0.00%	0	2	33	6.06%	-0.25	(1.15)
MR-7A Repair Repeat Report Rate Line Sharing Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	9	11.11%	0.22221796	931	9006	10.34%	1.31	(0.64)
	November 2008	4	81	4.94%	0.17280649	969	9970	9.72%	1.27	(0.52)
	October 2008	0	16	0.00%	0	696	8456	8.23%	-0.60	(1.36)
	September 2008	1	4	25.00%	0.25	697	8194	8.51%	2.10	(0.40)
	August 2008	0	4	0.00%	0	826	9725	8.49%	-0.43	(1.26)
	July 2008	0	1	0.00%	0	810	9412	8.61%	-0.31	(1.19)
	June 2008	1	1	100.00%	0	676	8800	7.68%	3.47	(0.13)
	May 2008	0	1	0.00%	0	727	8321	8.74%	-0.31	(1.19)
	April 2008	0	4	0.00%	0	646	7998	8.08%	-0.42	(1.25)
	March 2008	0	1	0.00%	0	712	8705	8.18%	-0.30	(1.18)
	February 2008	0	1	0.00%	0	652	8341	7.82%	-0.29	(1.18)
MR-7A Repair Repeat Report Rate Line Splitting Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	16	0.00%	0	931	9006	10.34%	-0.68	(1.41)
	November 2008	0	9	0.00%	0	969	9970	9.72%	-0.57	(1.35)
	October 2008	1	36	2.78%	0.13890529	696	8456	8.23%	0.75	(0.85)
	September 2008	0	4	0.00%	0	697	8194	8.51%	-0.43	(1.26)
	August 2008	0	25	0.00%	0	826	9725	8.49%	-0.68	(1.41)
	July 2008	0	9	0.00%	0	810	9412	8.61%	-0.53	(1.32)
	June 2008	0	9	0.00%	0	676	8800	7.68%	-0.50	(1.30)
	May 2008	0	4	0.00%	0	727	8321	8.74%	-0.44	(1.27)
	April 2008	1	9	11.11%	0.222218178	646	7998	8.08%	1.61	(0.54)
	March 2008	0	4	0.00%	0	712	8705	8.18%	-0.42	(1.26)

	February 2008	0	9	0.00%	0	652	8341	7.82%	-0.50	(1.31)
MR-7A Repair Repeat Report Rate PBX Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	0	5	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	1	18	5.56%	-0.24	(1.14)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	16	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	26	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate Residence Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	7	0.00%	0	827	7972	10.37%	-0.90	(1.55)
	November 2008	0	8	0.00%	0	858	8557	10.03%	-0.94	(1.57)
	October 2008	0	5	0.00%	0	604	7249	8.33%	-0.67	(1.41)
	September 2008	0	4	0.00%	0	609	7057	8.63%	-0.61	(1.37)
	August 2008	0	6	0.00%	0	707	8387	8.43%	-0.74	(1.45)
	July 2008	0	1	0.00%	0	684	8120	8.42%	-0.30	(1.18)
	June 2008	1	4	25.00%	0.433	596	7664	7.78%	1.29	(0.64)
	May 2008	0	2	0.00%	0	638	7157	8.91%	-0.44	(1.27)
	April 2008	0	2	0.00%	0	550	6825	8.06%	-0.42	(1.25)
	March 2008	1	2	50.00%	0.5	615	7511	8.19%	2.16	(0.39)
	February 2008	1	3	33.33%	0.4714	559	7178	7.79%	1.65	(0.52)
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	2	31	6.45%	0.245694444	931	9006	10.34%	-0.71	(1.43)
	November 2008	7	46	15.22%	0.3592	969	9970	9.72%	1.26	(0.39)
	October 2008	2	41	4.88%	0.215405093	696	8456	8.23%	-0.78	(1.47)
	September 2008	4	35	11.43%	0.3182	697	8194	8.51%	0.62	(0.76)
	August 2008	2	17	11.76%	0.322199074	826	9725	8.49%	0.48	(0.89)
	July 2008	6	22	27.27%	0.4454	810	9412	8.61%	3.12	0.43
	June 2008	0	5	0.00%	0	676	8800	7.68%	-0.64	(1.39)
	May 2008	0	2	0.00%	0	727	8321	8.74%	-0.44	(1.27)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	6	36	16.67%	-0.44	(1.27)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	3	32	9.38%	-0.44	(1.27)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	6	16.67%	0.372696759	4	47	8.51%	0.67	(0.95)



	September 2008	0	1	0.00%	0	2	38	5.26%	-0.23	(1.14)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	December 2008	0	1	0.00%	0	23	282	8.16%	-0.30	(1.18)
	November 2008	1	3	33.33%	0.471400463	22	280	7.86%	1.63	(0.54)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	17	238	7.14%	-0.39	(1.24)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	20	268	7.46%	-0.28	(1.17)
	June 2008	0	3	0.00%	0	18	257	7.00%	-0.47	(1.29)
	May 2008	0	2	0.00%	0	26	275	9.45%	-0.46	(1.28)
	April 2008	1	1	100.00%	0	23	253	9.09%	3.16	(0.20)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	6	0.00%	0	14	250	5.60%	-0.59	(1.36)
MR-7B Repair Repeat Report Rate Centrex	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
21 Parity	December 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	0	5	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	2	50.00%	0.5	1	9	11.11%	1.58	(0.76)
MR-7B Repair Repeat Report Rate Line	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	248	2344	10.58%	-0.34	(1.21)
MR-7B Repair Repeat Report Rate PBX	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	December 2008	0	1	0.00%	0	1	4	25.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	7	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	December 2008	0	3	0.00%	0	231	2098	11.01%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	149	1619	9.20%	-0.32	(1.19)
	September 2008	0	2	0.00%	0	133	1745	7.62%	-0.41	(1.25)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	226	2430	9.30%	-0.32	(1.19)
	June 2008	0	1	0.00%	0	171	1898	9.01%	-0.31	(1.19)
	May 2008	0	1	0.00%	0	149	1768	8.43%	-0.30	(1.18)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	195	1893	10.30%	-0.34	(1.21)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE - P	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	December 2008	0	3	0.00%	0	254	2380	10.67%	-0.60	(1.36)
	November 2008	0	6	0.00%	0	234	2412	9.70%	-0.80	(1.49)
	October 2008	2	9	22.22%	0.4157	164	1836	8.93%	1.39	(0.47)
	September 2008	2	7	28.57%	0.4518	150	1983	7.56%	2.10	(0.20)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	6	0.00%	0	246	2698	9.12%	-0.77	(1.47)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE P	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex) Parity	December 2008	0	1	0.00%	0	0	7	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	36	251	14.34%	-0.58	(1.35)
	October 2008	0	1	0.00%	0	35	269	13.01%	-0.39	(1.23)
	September 2008	0	1	0.00%	0	33	307	10.75%	-0.35	(1.21)
	August 2008	0	1	0.00%	0	29	285	10.18%	-0.34	(1.20)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	27	292	9.25%	-0.45	(1.27)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	2	0.00%	0	37	281	13.17%	-0.55	(1.33)
	March 2008	0	1	0.00%	0	22	266	8.27%	-0.30	(1.18)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
21 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	2	10	20.00%	-0.48	(1.29)
	July 2008	0	2	0.00%	0	0	7	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	2	0.00%	0	1	8	12.50%	-0.48	(1.29)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	137	1108	12.36%	-0.38	(1.23)
	July 2008	0	1	0.00%	0	136	1174	11.58%	-0.36	(1.22)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	141	1171	12.04%	-0.37	(1.22)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Splitting Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	134	901	14.87%	-0.42	(1.25)
	October 2008	0	1	0.00%	0	132	982	13.44%	-0.39	(1.24)
	September 2008	0	9	0.00%	0	163	1180	13.81%	-0.69	(1.42)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	134	1267	10.58%	-0.34	(1.21)
	May 2008	0	1	0.00%	0	141	1171	12.04%	-0.37	(1.22)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	4	0.00%	0	141	1267	11.13%	-0.50	(1.30)
	February 2008	1	4	25.00%	0.25	141	1138	12.39%	1.61	(0.56)
MR-7C Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	97	713	13.60%	-0.40	(1.24)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	December 2008	0	9	0.00%	0	111	844	13.15%	-1.16	(1.71)
	November 2008	1	7	14.29%	0.3499	134	901	14.87%	-0.04	(1.03)
	October 2008	0	8	0.00%	0	132	982	13.44%	-1.11	(1.67)
	September 2008	1	11	9.09%	0.2875	163	1180	13.81%	-0.45	(1.27)
	August 2008	0	4	0.00%	0	137	1108	12.36%	-0.75	(1.46)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	3	0.00%	0	134	1267	10.58%	-0.59	(1.36)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	141	1138	12.39%	-0.38	(1.23)
MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	13	7.69%	-0.28	(1.17)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	1	7	14.29%	-0.38	(1.23)
	November 2008	0	1	0.00%	0	0	8	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	0	14	0.00%	0.00	0.46
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	1	0.00%	0	15	79	18.99%	-0.48	(1.29)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	8	92	8.70%	-0.31	(1.19)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	11	98	11.22%	-0.35	(1.22)
	July 2008	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	3	33.33%	0.4714	14	79	17.72%	0.70	(0.94)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	17	89	19.10%	-0.48	(1.29)
	February 2008	0	1	0.00%	0	11	93	11.83%	-0.36	(1.22)

MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable Parity	December 2008	5	48	10.42%	0.3055	15	79	18.99%	-1.19	(1.73)
	November 2008	5	38	13.16%	0.338	10	102	9.80%	0.59	(0.82)
	October 2008	2	26	7.69%	0.2665	8	92	8.70%	-0.16	(1.10)
	September 2008	4	39	10.26%	0.3034	12	96	12.50%	-0.36	(1.22)
	August 2008	6	40	15.00%	0.3571	11	98	11.22%	0.64	(0.79)
	July 2008	1	48	2.08%	0.142800926	7	75	9.33%	-1.35	(1.82)
	June 2008	9	49	18.37%	0.387199074	10	86	11.63%	1.17	(0.50)
	May 2008	5	40	12.50%	0.330694444	14	79	17.72%	-0.70	(1.43)
	April 2008	4	46	8.70%	0.281805556	10	88	11.36%	-0.46	(1.28)
	March 2008	2	28	7.14%	0.2575	17	89	19.10%	-1.40	(1.85)
	February 2008	3	45	6.67%	0.249398148	11	93	11.83%	-0.88	(1.54)
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS Trunk Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	3	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	July 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	June 2008	2	3	66.67%	0.471400463	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	1	0.00%	0	10	102	9.80%	-0.33	(1.20)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	10	86	11.63%	-0.51	(1.31)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	2	39	5.13%	0.220601852	1	12	8.33%	-0.35	(1.21)
	November 2008	3	46	6.52%	0.2469	1	11	9.09%	-0.27	(1.16)
	October 2008	11	70	15.71%	0.363900463	1	23	4.35%	2.32	(0.36)
	September 2008	4	57	7.02%	0.2554	1	20	5.00%	0.36	(1.17)
	August 2008	4	61	6.56%	0.2475	1	11	9.09%	-0.27	(1.16)
	July 2008	3	64	4.69%	0.2114	0	23	0.00%	0.00	(0.84)
	June 2008	2	58	3.45%	0.1825	3	17	17.65%	-1.35	(1.82)
	May 2008	1	44	2.27%	0.149	0	25	0.00%	0.00	(1.21)
	April 2008	2	50	4.00%	0.196	2	23	8.70%	-0.66	(1.40)
	March 2008	2	35	5.71%	0.2321	0	23	0.00%	0.00	(0.78)
	February 2008	1	39	2.56%	0.1581	1	18	5.56%	-0.46	(1.28)
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	12	96	12.50%	-0.53	(1.32)
	August 2008	2	2	100.00%	0	11	98	11.22%	3.94	0.31
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	17	89	19.10%	-0.48	(1.29)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	December 2008	0	4	0.00%	0	1	12	8.33%	-0.39	(1.24)
	November 2008	1	16	6.25%	0.187489	1	11	9.09%	0.95	(0.96)
	October 2008	0	1	0.00%	0	1	23	4.35%	-0.21	(1.13)
	September 2008	0	9	0.00%	0	1	20	5.00%	-0.37	(1.23)
	August 2008	0	4	0.00%	0	1	11	9.09%	-0.41	(1.25)
	July 2008	0	1	0.00%	0	0	23	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	3	17	17.65%	-0.45	(1.27)
	May 2008	0	4	0.00%	0	0	25	0.00%	0.00	0.00
	April 2008	0	9	0.00%	0	2	23	8.70%	-0.50	(1.31)

	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	4	0.00%	0	1	18	5.56%	-0.33	(1.20)
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	December 2008	15	102	14.71%	0.3542	15	79	18.99%	-0.73	(1.44)
	November 2008	12	95	12.63%	0.3322	10	102	9.80%	0.67	(0.75)
	October 2008	17	104	16.35%	0.3698	8	92	8.70%	1.90	(0.15)
	September 2008	17	90	18.89%	0.3914	12	96	12.50%	1.32	(0.39)
	August 2008	10	89	11.24%	0.3158	11	98	11.22%	0.00	(1.14)
	July 2008	26	130	20.00%	0.4	7	75	9.33%	2.53	0.12
	June 2008	9	91	9.89%	0.2985	10	86	11.63%	-0.36	(1.22)
	May 2008	12	97	12.37%	0.3293	14	80	17.50%	-0.89	(1.54)
	April 2008	11	83	13.25%	0.339097222	10	88	11.36%	0.39	(0.91)
	March 2008	10	61	16.39%	0.370196759	17	89	19.10%	-0.41	(1.25)
	February 2008	14	98	14.29%	0.3499	11	93	11.83%	0.53	(0.83)
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	December 2008	0	25	0.00%	0	15	79	18.99%	-1.05	(1.64)
	November 2008	1	1	100.00%	0	10	102	9.80%	3.02	(0.24)
	October 2008	1	36	2.78%	0.138902874	8	92	8.70%	0.67	(0.92)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	June 2008	0	1	0.00%	0	10	85	11.76%	-0.36	(1.22)
	May 2008	0	9	0.00%	0	14	79	17.72%	-0.79	(1.48)
	April 2008	0	4	0.00%	0	10	88	11.36%	-0.50	(1.30)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	25	0.00%	0	11	93	11.83%	-0.80	(1.49)
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	December 2008	9	123	7.32%	0.2604	1019	9677	10.53%	-1.15	(1.70)
	November 2008	7	159	4.40%	0.2052	1076	10736	10.02%	-2.34	(2.42)
	October 2008	8	180	4.44%	0.2061	806	9290	8.68%	-2.00	(2.21)
	September 2008	4	144	2.78%	0.1643	844	9199	9.17%	-2.64	(2.60)
	August 2008	3	174	1.72%	0.1302	941	10679	8.81%	-3.27	(2.99)
	July 2008	5	202	2.48%	0.1554	922	10436	8.83%	-3.15	(2.92)
	June 2008	10	156	6.41%	0.2449	788	9901	7.96%	-0.71	(1.43)
	May 2008	10	156	6.41%	0.2449	858	9358	9.17%	-1.18	(1.72)
	April 2008	10	138	7.25%	0.259305556	793	9061	8.75%	-0.62	(1.38)
	March 2008	11	164	6.71%	0.250104167	830	9789	8.48%	-0.81	(1.49)
	February 2008	10	184	5.43%	0.2267	772	9302	8.30%	-1.39	(1.85)
MR-7D Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	December 2008	0	1	0.00%	0	1	12	8.33%	-0.29	(1.18)
	November 2008	2	10	20.00%	0.4	1	11	9.09%	0.87	(0.94)
	October 2008	0	4	0.00%	0	1	23	4.35%	-0.39	(1.24)
	September 2008	0	5	0.00%	0	1	20	5.00%	-0.46	(1.28)
	August 2008	0	3	0.00%	0	1	11	9.09%	-0.49	(1.30)
	July 2008	1	5	20.00%	0.4	0	23	0.00%	0.00	(0.44)
	June 2008	0	7	0.00%	0	3	17	17.65%	-1.03	(1.63)
	May 2008	3	8	37.50%	0.4841	0	25	0.00%	0.00	0.41
	April 2008	2	7	28.57%	0.4518	2	23	8.70%	1.63	(0.54)
	March 2008	2	5	40.00%	0.4899	0	23	0.00%	0.00	0.18
	February 2008	0	3	0.00%	0	1	18	5.56%	-0.39	(1.24)
MR-7E Repair Repeat Report Rate DS0 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	1	0.00%	0	6	62	9.68%	-0.32	(1.20)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	14	82	17.07%	-0.77	(1.47)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	3	33.33%	0.4714	7	89	7.87%	1.61	(0.57)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	9	11.11%	0.3143	13	101	12.87%	-0.15	(1.09)
	November 2008	3	12	25.00%	0.433	5	70	7.14%	2.22	(0.18)
	October 2008	0	2	0.00%	0	7	89	7.87%	-0.41	(1.25)
	September 2008	0	3	0.00%	0	7	71	9.86%	-0.56	(1.34)
	August 2008	0	9	0.00%	0	16	114	14.04%	-1.17	(1.71)
	July 2008	2	11	18.18%	0.3857	26	103	25.24%	-0.51	(1.31)
	June 2008	0	10	0.00%	0	10	124	8.06%	-0.90	(1.55)
	May 2008	0	4	0.00%	0	10	75	13.33%	-0.76	(1.46)
	April 2008	0	3	0.00%	0	9	82	10.98%	-0.60	(1.36)
	March 2008	0	5	0.00%	0	10	76	13.16%	-0.84	(1.51)
	February 2008	0	4	0.00%	0	11	81	13.58%	-0.77	(1.47)
MR-7E Repair Repeat Report Rate Frame Relay Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	1	5	20.00%	-0.46	(1.28)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00



	May 2008	1	3	33.33%	0.4714	0	1	0.00%	0.00	(1.41)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	2	50.00%	0.5	0	2	0.00%	0.00	(1.00)
	May 2008	2	2	100.00%	0	0	2	0.00%	0.00	(0.41)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	5	0.00%	0	10	124	8.06%	-0.65	(1.39)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	11	81	13.58%	-0.39	(1.24)
MR-7E Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	0	3	0.00%	0	0	3	0.00%	0.00	0.00
	November 2008	0	5	0.00%	0	0	1	0.00%	0.00	0.00
	October 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	2	6	33.33%	-0.87	(1.53)
	August 2008	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	5	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	1	2	50.00%	-1.00	(1.61)
	May 2008	0	4	0.00%	0	1	3	33.33%	-0.93	(1.56)
	April 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	March 2008	0	4	0.00%	0	0	3	0.00%	0.00	0.00
	February 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	2	6	33.33%	-0.65	(1.40)
	August 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	4	0.00%	0	1	2	50.00%	-1.00	(1.61)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Unbundled Loop - DS1 Capable Parity	December 2008	2	9	22.22%	0.4157	13	101	12.87%	0.80	(0.77)	
	November 2008	3	17	17.65%	0.3812	5	70	7.14%	1.51	(0.45)	
	October 2008	3	17	17.65%	0.3812	7	89	7.87%	1.37	(0.49)	
	September 2008	3	16	18.75%	0.3903	7	71	9.86%	1.08	(0.62)	
	August 2008	0	17	0.00%	0	16	114	14.04%	-1.55	(1.94)	
	July 2008	0	12	0.00%	0	26	103	25.24%	-1.91	(2.16)	
	June 2008	1	11	9.09%	0.2875	10	124	8.06%	0.12	(1.19)	
	May 2008	3	15	20.00%	0.4	10	75	13.33%	0.69	(0.80)	
	April 2008	2	15	13.33%	0.3399	9	82	10.98%	0.27	(1.06)	
	March 2008	1	13	7.69%	0.2665	10	76	13.16%	-0.54	(1.33)	
	February 2008	1	10	10.00%	0.3	11	81	13.58%	-0.31	(1.19)	
	MR-7E Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Unbundled Loop - XDSLi Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	1	0.00%	0	5	70	7.14%	-0.28	(1.17)	
October 2008		0	1	0.00%	0	7	89	7.87%	-0.29	(1.18)	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	1	0.00%	0	16	114	14.04%	-0.40	(1.24)	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	1	0.00%	0	10	124	8.06%	-0.29	(1.18)	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	4	0.00%	0	11	81	13.58%	-0.55	(1.34)	
MR-7E Repair Repeat Report Rate		January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity		December 2008	2	21	9.52%	0.2935	277	2553	10.85%	-0.19	(1.12)
	November 2008	0	16	0.00%	0	261	2547	10.25%	-1.35	(1.82)	
	October 2008	5	29	17.24%	0.3777	186	1984	9.38%	1.44	(0.33)	
	September 2008	0	18	0.00%	0	166	2158	7.69%	-1.22	(1.74)	
	August 2008	0	32	0.00%	0	286	2852	10.03%	-1.88	(2.14)	
	July 2008	0	22	0.00%	0	270	2848	9.48%	-1.51	(1.92)	
	June 2008	0	35	0.00%	0	211	2321	9.09%	-1.86	(2.13)	
	May 2008	1	19	5.26%	0.2233	185	2177	8.50%	-0.50	(1.31)	
	April 2008	0	12	0.00%	0	222	2250	9.87%	-1.14	(1.69)	
	March 2008	0	12	0.00%	0	247	2307	10.71%	-1.20	(1.73)	
	February 2008	0	19	0.00%	0	269	2521	10.67%	-1.50	(1.91)	
	MR-7E Repair Repeat Report Rate	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Unbundled Loop ISDN Capable Parity	December 2008	1	3	33.33%	0.4714	0	3	0.00%	0.00	(1.00)
November 2008		0	1	0.00%	0	0	1	0.00%	0.00	0.00	
October 2008		0	3	0.00%	0	0	2	0.00%	0.00	0.00	
September 2008		3	7	42.86%	0.4949	2	6	33.33%	0.36	(1.13)	
August 2008		1	3	33.33%	0.4714	0	1	0.00%	0.00	(1.41)	
July 2008		1	4	25.00%	0.433	0	5	0.00%	0.00	(0.92)	
June 2008		0	3	0.00%	0	1	2	50.00%	-1.10	(1.67)	
May 2008		0	2	0.00%	0	1	3	33.33%	-0.77	(1.47)	
April 2008		0	2	0.00%	0	0	2	0.00%	0.00	0.00	
March 2008		0	3	0.00%	0	0	3	0.00%	0.00	0.00	
February 2008		1	3	33.33%	0.4714	0	2	0.00%	0.00	(1.15)	
MR-8 Trouble Rate Basic Rate ISDN Parity		January 2009	0	51	0.00%	0	36	4552	0.79%	-0.63	(1.39)
December 2008		0	48	0.00%	0	15	4628	0.32%	-0.39	(1.24)	
November 2008	0	45	0.00%	0	12	4710	0.25%	-0.34	(1.21)		
October 2008	0	50	0.00%	0	25	4784	0.52%	-0.51	(1.31)		
September 2008	0	53	0.00%	0	26	4868	0.53%	-0.53	(1.32)		
August 2008	0	47	0.00%	0	12	4944	0.24%	-0.34	(1.20)		

	July 2008	0	48	0.00%	0	28	4988	0.56%	-0.52	(1.31)
	June 2008	0	48	0.00%	0	19	5030	0.38%	-0.42	(1.26)
	May 2008	2	49	4.08%	0.1979	29	5097	0.57%	3.25	0.10
	April 2008	0	47	0.00%	0	25	5176	0.48%	-0.48	(1.29)
	March 2008	0	47	0.00%	0	26	5255	0.49%	-0.48	(1.29)
	February 2008	0	45	0.00%	0	19	5324	0.36%	-0.40	(1.24)
MR-8 Trouble Rate Business Parity	January 2009	14	2094	0.67%	0.0815	2303	327102	0.70%	-0.19	(1.12)
	December 2008	3	2057	0.15%	0.0382	1519	329495	0.46%	-2.10	(2.28)
	November 2008	13	2001	0.65%	0.0803	1944	331296	0.59%	0.37	(0.78)
	October 2008	4	1991	0.20%	0.0448	1693	333437	0.51%	-1.92	(2.17)
	September 2008	7	1933	0.36%	0.0601	1682	335180	0.50%	-0.87	(1.53)
	August 2008	6	1883	0.32%	0.0564	1939	337247	0.57%	-1.47	(1.89)
	July 2008	1	1923	0.05%	0.0228	1839	338446	0.54%	-2.92	(2.78)
	June 2008	9	1931	0.47%	0.0681	1685	338556	0.50%	-0.20	(1.12)
	May 2008	5	1909	0.26%	0.0511	1692	339398	0.50%	-1.46	(1.89)
	April 2008	8	1922	0.42%	0.0644	1707	340092	0.50%	-0.53	(1.32)
	March 2008	7	1933	0.36%	0.0601	1691	340313	0.50%	-0.84	(1.51)
	February 2008	11	2043	0.54%	0.0732	1661	340372	0.49%	0.33	(0.80)
MR-8 Trouble Rate Centrex Parity	January 2009	0	273	0.00%	0	79	47358	0.17%	-0.67	(1.41)
	December 2008	0	277	0.00%	0	46	47546	0.10%	-0.52	(1.31)
	November 2008	1	278	0.36%	0.0599	58	48276	0.12%	1.15	(0.66)
	October 2008	0	280	0.00%	0	67	48372	0.14%	-0.62	(1.38)
	September 2008	0	280	0.00%	0	65	48574	0.13%	-0.61	(1.37)
	August 2008	1	289	0.35%	0.0587	76	48750	0.16%	0.82	(0.79)
	July 2008	1	291	0.34%	0.0585	48	49142	0.10%	1.34	(0.59)
	June 2008	1	291	0.34%	0.0585	67	49844	0.13%	0.97	(0.73)
	May 2008	0	291	0.00%	0	50	50597	0.10%	-0.53	(1.33)
	April 2008	2	292	0.68%	0.0825	64	51060	0.13%	2.69	(0.03)
	March 2008	2	292	0.68%	0.0825	105	51652	0.20%	1.82	(0.29)
	February 2008	0	298	0.00%	0	69	52151	0.13%	-0.63	(1.38)
MR-8 Trouble Rate Centrex 21 Parity	January 2009	6	838	0.72%	0.0843	49	13111	0.37%	1.57	(0.04)
	December 2008	2	810	0.25%	0.0496	33	13590	0.24%	0.02	(0.99)
	November 2008	1	780	0.13%	0.0358	49	14544	0.34%	-0.98	(1.60)
	October 2008	0	780	0.00%	0	52	14970	0.35%	-1.61	(1.98)
	September 2008	3	795	0.38%	0.0613	43	15568	0.28%	0.53	(0.68)
	August 2008	2	776	0.26%	0.0507	65	15948	0.41%	-0.64	(1.39)
	July 2008	3	782	0.38%	0.0618	39	16370	0.24%	0.81	(0.50)
	June 2008	2	785	0.25%	0.0504	51	16790	0.30%	-0.24	(1.15)
	May 2008	1	799	0.13%	0.0354	48	17482	0.27%	-0.79	(1.48)
	April 2008	0	804	0.00%	0	50	18034	0.28%	-1.46	(1.89)
	March 2008	3	804	0.37%	0.061	56	18463	0.30%	0.35	(0.79)
	February 2008	3	807	0.37%	0.0609	46	19106	0.24%	0.74	(0.55)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	January 2009	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	51	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	47	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	45	2.22%	0.1474	0	0	0.00%	0.00	0.00
	March 2008	0	43	0.00%	0	0	0	0.00%	0.00	0.00

	February 2008	0	42	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	January 2009	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	January 2009	0	458	0.00%	0	178	37435	0.48%	-1.47	(1.89)
	December 2008	0	458	0.00%	0	171	37728	0.45%	-1.44	(1.87)
	November 2008	0	457	0.00%	0	118	38184	0.31%	-1.18	(1.72)
	October 2008	1	457	0.22%	0.0467	155	38656	0.40%	-0.61	(1.37)
	September 2008	0	458	0.00%	0	185	39083	0.47%	-1.47	(1.89)
	August 2008	0	463	0.00%	0	173	39436	0.44%	-1.42	(1.86)
	July 2008	0	462	0.00%	0	195	39616	0.49%	-1.50	(1.91)
	June 2008	3	462	0.65%	0.0803	185	39979	0.46%	0.59	(0.79)
	May 2008	0	470	0.00%	0	185	40322	0.46%	-1.46	(1.89)
	April 2008	0	475	0.00%	0	215	40563	0.53%	-1.58	(1.96)
	March 2008	0	477	0.00%	0	160	41329	0.39%	-1.35	(1.82)
	February 2008	0	493	0.00%	0	152	41649	0.36%	-1.34	(1.81)
MR-8 Trouble Rate DS1 Parity	January 2009	0	55	0.00%	0	262	10915	2.40%	-1.16	(1.71)
	December 2008	0	41	0.00%	0	180	10999	1.64%	-0.82	(1.50)
	November 2008	3	43	6.98%	0.2548	172	11041	1.56%	2.86	0.14
	October 2008	4	45	8.89%	0.2846	181	11185	1.62%	3.86	0.52
	September 2008	0	50	0.00%	0	167	11279	1.48%	-0.86	(1.53)
	August 2008	1	55	1.82%	0.1336	212	11310	1.87%	-0.03	(1.02)
	July 2008	1	57	1.75%	0.1313	178	11313	1.57%	0.11	(1.15)
	June 2008	0	61	0.00%	0	211	11404	1.85%	-1.07	(1.65)
	May 2008	3	62	4.84%	0.2146	154	11531	1.34%	2.40	(0.01)
	April 2008	0	56	0.00%	0	170	11614	1.46%	-0.91	(1.55)
	March 2008	1	58	1.72%	0.1302	165	11683	1.41%	0.20	(1.10)
	February 2008	1	54	1.85%	0.1348	175	11738	1.49%	0.22	(1.09)
MR-8 Trouble Rate DS3 Parity	January 2009	0	4	0.00%	0	3	1502	0.20%	-0.09	(1.05)
	December 2008	0	4	0.00%	0	0	1512	0.00%	0.00	0.00
	November 2008	0	4	0.00%	0	2	1508	0.13%	-0.07	(1.04)
	October 2008	0	4	0.00%	0	6	1517	0.40%	-0.13	(1.08)
	September 2008	0	5	0.00%	0	1	1518	0.07%	-0.06	(1.03)
	August 2008	0	6	0.00%	0	2	1513	0.13%	-0.09	(1.05)
	July 2008	0	7	0.00%	0	5	1509	0.33%	-0.15	(1.09)
	June 2008	0	7	0.00%	0	7	1518	0.46%	-0.18	(1.11)
	May 2008	0	7	0.00%	0	5	1510	0.33%	-0.15	(1.09)
	April 2008	0	8	0.00%	0	6	1505	0.40%	-0.18	(1.11)
	March 2008	0	7	0.00%	0	2	1506	0.13%	-0.10	(1.06)
	February 2008	0	6	0.00%	0	2	1507	0.13%	-0.09	(1.05)
MR-8 Trouble Rate E911 Parity	January 2009	0	889	0.00%	0	5	3015	0.17%	-1.07	(1.65)
	December 2008	0	888	0.00%	0	4	2983	0.13%	-0.96	(1.58)
	November 2008	0	883	0.00%	0	4	2969	0.13%	-0.96	(1.58)
	October 2008	0	879	0.00%	0	4	2974	0.13%	-0.96	(1.58)

	September 2008	0	879	0.00%	0	7	2960	0.24%	-1.27	(1.77)
	August 2008	0	879	0.00%	0	9	2952	0.30%	-1.44	(1.87)
	July 2008	0	878	0.00%	0	6	2948	0.20%	-1.17	(1.71)
	June 2008	0	883	0.00%	0	6	2980	0.20%	-1.17	(1.71)
	May 2008	0	883	0.00%	0	12	2979	0.40%	-1.66	(2.01)
	April 2008	0	883	0.00%	0	4	2976	0.13%	-0.96	(1.58)
	March 2008	0	886	0.00%	0	5	3061	0.16%	-1.06	(1.64)
	February 2008	0	906	0.00%	0	4	3053	0.13%	-0.96	(1.58)
MR-8 Trouble Rate Enhanced Extended	January 2009	0	47	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS0 Capable Diagnostic	December 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	48	2.08%	0.1428	0	0	0.00%	0.00	0.00
	August 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	46	2.17%	0.1458	0	0	0.00%	0.00	0.00
	June 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	45	2.22%	0.1474	0	0	0.00%	0.00	0.00
	February 2008	0	44	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended	January 2009	63	3039	2.07%	0.1425	262	10916	2.40%	-1.04	(1.63)
Loops - DS1 Capable Parity	December 2008	58	3099	1.87%	0.1355	180	11000	1.64%	0.91	(0.45)
	November 2008	50	3098	1.61%	0.126	172	11042	1.56%	0.22	(0.86)
	October 2008	28	3109	0.90%	0.0945	181	11186	1.62%	-2.80	(2.71)
	September 2008	42	3091	1.36%	0.1158	167	11280	1.48%	-0.50	(1.30)
	August 2008	49	3076	1.59%	0.1252	212	11311	1.87%	-1.02	(1.62)
	July 2008	59	3114	1.89%	0.1363	178	11313	1.57%	1.28	(0.22)
	June 2008	59	3162	1.87%	0.1353	211	11404	1.85%	0.06	(0.96)
	May 2008	44	3200	1.38%	0.1165	154	11531	1.34%	0.17	(0.90)
	April 2008	49	3212	1.53%	0.1226	170	11614	1.46%	0.26	(0.84)
	March 2008	33	3249	1.02%	0.1003	165	11683	1.41%	-1.69	(2.03)
	February 2008	49	3263	1.50%	0.1216	175	11738	1.49%	0.05	(0.97)
MR-8 Trouble Rate Enhanced Extended	January 2009	0	36	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	December 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	42	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	58	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	63	1.59%	0.125	0	0	0.00%	0.00	0.00
	April 2008	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	66	1.52%	0.1222	0	0	0.00%	0.00	0.00
	February 2008	0	67	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	January 2009	0	11	0.00%	0	18	2059	0.87%	-0.31	(1.19)
	December 2008	0	11	0.00%	0	16	2091	0.77%	-0.29	(1.18)
	November 2008	0	11	0.00%	0	17	2149	0.79%	-0.30	(1.18)
	October 2008	0	11	0.00%	0	14	2259	0.62%	-0.26	(1.16)
	September 2008	0	11	0.00%	0	15	2367	0.63%	-0.26	(1.16)
	August 2008	0	11	0.00%	0	11	2393	0.46%	-0.22	(1.14)
	July 2008	0	11	0.00%	0	19	2450	0.78%	-0.29	(1.18)
	June 2008	0	11	0.00%	0	20	2496	0.80%	-0.30	(1.18)
	May 2008	1	12	8.33%	0.2764	27	2554	1.06%	2.46	(0.30)

	April 2008	0	5	0.00%	0	18	2600	0.69%	-0.19	(1.11)
	March 2008	0	3	0.00%	0	13	2702	0.48%	-0.12	(1.07)
	February 2008	0	3	0.00%	0	23	2741	0.84%	-0.16	(1.10)
MR-8 Trouble Rate ISDN Primary Parity	January 2009	0	52	0.00%	0	80	89604	0.09%	-0.22	(1.13)
	December 2008	0	102	0.00%	0	74	89889	0.08%	-0.29	(1.18)
	November 2008	0	102	0.00%	0	83	89539	0.09%	-0.31	(1.19)
	October 2008	0	102	0.00%	0	55	89220	0.06%	-0.25	(1.15)
	September 2008	0	102	0.00%	0	68	88151	0.08%	-0.28	(1.17)
	August 2008	0	102	0.00%	0	72	87899	0.08%	-0.29	(1.18)
	July 2008	0	102	0.00%	0	67	87607	0.08%	-0.28	(1.17)
	June 2008	0	102	0.00%	0	76	86532	0.09%	-0.30	(1.18)
	May 2008	0	102	0.00%	0	56	85965	0.07%	-0.26	(1.16)
	April 2008	0	102	0.00%	0	89	85577	0.10%	-0.33	(1.20)
	March 2008	0	102	0.00%	0	72	84691	0.09%	-0.29	(1.18)
	February 2008	0	102	0.00%	0	66	83831	0.08%	-0.28	(1.17)
MR-8 Trouble Rate Line Sharing Parity	January 2009	9	2350	0.38%	0.0618	17645	1293090	1.36%	-4.10	(3.49)
	December 2008	3	2407	0.12%	0.0353	12230	1306550	0.94%	-4.13	(3.51)
	November 2008	9	2453	0.37%	0.0605	13283	1318546	1.01%	-3.17	(2.93)
	October 2008	4	2533	0.16%	0.0397	11274	1332823	0.85%	-3.78	(3.30)
	September 2008	2	2589	0.08%	0.0278	11357	1346228	0.84%	-4.26	(3.59)
	August 2008	3	2648	0.11%	0.0336	13531	1361241	0.99%	-4.56	(3.77)
	July 2008	2	2724	0.07%	0.0271	13284	1378185	0.96%	-4.75	(3.89)
	June 2008	1	2788	0.04%	0.0189	12222	1392706	0.88%	-4.76	(3.89)
	May 2008	2	2872	0.07%	0.0264	11535	1406229	0.82%	-4.46	(3.71)
	April 2008	2	2939	0.07%	0.0261	11311	1418755	0.80%	-4.44	(3.70)
	March 2008	1	3005	0.03%	0.0182	12096	1432398	0.84%	-4.85	(3.95)
	February 2008	2	3073	0.07%	0.0255	11823	1444176	0.82%	-4.63	(3.82)
MR-8 Trouble Rate Line Splitting Parity	January 2009	25	132496	0.02%	0.01354896	17645	1293090	1.36%	0.01	(1.08)
	December 2008	16	145924	0.01%	0.01036324	12230	1306550	0.94%	0.23	(0.97)
	November 2008	16	151321	0.01%	0.01018081	13283	1318546	1.01%	0.04	(1.08)
	October 2008	49	156025	0.03%	0.01739761	11274	1332823	0.85%	2.01	(0.02)
	September 2008	25	164836	0.02%	0.01216609	11357	1346228	0.84%	0.85	(0.61)
	August 2008	25	189225	0.01%	0.01136356	13531	1361241	0.99%	0.33	(0.90)
	July 2008	9	202500	0.00%	0.00662596	13284	1378185	0.96%	-0.65	(1.39)
	June 2008	16	253009	0.01%	0.00788544	12222	1392706	0.88%	-0.20	(1.12)
	May 2008	9	254016	0.00%	0.00591361	11535	1406229	0.82%	-0.56	(1.34)
	April 2008	9	265225	0.00%	0.00579121	11311	1418755	0.80%	-0.55	(1.33)
	March 2008	16	264196	0.01%	0.00772641	12096	1432398	0.84%	-0.16	(1.10)
	February 2008	25	274576	0.01%	0.00944784	11823	1444176	0.82%	0.34	(0.79)
MR-8 Trouble Rate LIS Trunk Parity	January 2009	0	130815	0.00%	0	1	122306	0.00%	-0.72	(1.44)
	December 2008	2	131607	0.00%	0.0039	3	122770	0.00%	-0.47	(1.29)
	November 2008	3	132279	0.00%	0.0048	0	125818	0.00%	0.00	0.00
	October 2008	1	132519	0.00%	0.0027	2	125410	0.00%	-0.53	(1.32)
	September 2008	1	135711	0.00%	0.0027	1	124978	0.00%	-0.06	(1.03)
	August 2008	3	141015	0.00%	0.0046	2	124138	0.00%	0.33	(0.80)
	July 2008	5	141255	0.00%	0.0059	4	125936	0.00%	0.17	(0.90)
	June 2008	4	141092	0.00%	0.0053	1	126397	0.00%	1.88	0.14
	May 2008	5	141092	0.00%	0.006	3	126253	0.00%	0.62	(0.62)
	April 2008	1	142388	0.00%	0.0027	0	127621	0.00%	0.00	0.00
	March 2008	1	140348	0.00%	0.0027	0	128008	0.00%	0.00	0.00
	February 2008	1	141932	0.00%	0.0027	1	131034	0.00%	-0.06	(1.03)
MR-8 Trouble Rate PBX Parity	January 2009	1	444	0.23%	0.0474	31	40043	0.08%	1.11	(0.68)
	December 2008	2	432	0.46%	0.0679	23	40551	0.06%	3.53	0.16

	November 2008	0	434	0.00%	0	24	41155	0.06%	-0.50	(1.30)
	October 2008	1	445	0.22%	0.0474	33	41991	0.08%	1.09	(0.68)
	September 2008	0	442	0.00%	0	26	42804	0.06%	-0.52	(1.31)
	August 2008	1	447	0.22%	0.0472	34	43068	0.08%	1.08	(0.69)
	July 2008	2	472	0.42%	0.065	41	43361	0.09%	2.31	(0.14)
	June 2008	0	477	0.00%	0	25	43659	0.06%	-0.52	(1.32)
	May 2008	2	469	0.43%	0.0652	30	44601	0.07%	2.98	0.04
	April 2008	1	471	0.21%	0.046	40	45042	0.09%	0.90	(0.76)
	March 2008	0	472	0.00%	0	20	45497	0.04%	-0.45	(1.28)
	February 2008	0	508	0.00%	0	30	45906	0.07%	-0.57	(1.35)
MR-8 Trouble Rate Residence Parity	January 2009	4	775	0.52%	0.0717	15342	965988	1.59%	-2.39	(2.45)
	December 2008	10	757	1.32%	0.1142	10711	977055	1.10%	0.59	(0.64)
	November 2008	8	681	1.17%	0.1077	11339	987250	1.15%	0.06	(0.96)
	October 2008	7	653	1.07%	0.103	9581	999386	0.96%	0.30	(0.82)
	September 2008	6	657	0.91%	0.0951	9675	1011048	0.96%	-0.11	(1.07)
	August 2008	6	637	0.94%	0.0966	11592	1023994	1.13%	-0.45	(1.28)
	July 2008	2	625	0.32%	0.0565	11445	1039739	1.10%	-1.87	(2.14)
	June 2008	5	643	0.78%	0.0878	10537	1054150	1.00%	-0.57	(1.34)
	May 2008	3	652	0.46%	0.0677	9843	1066831	0.92%	-1.23	(1.75)
	April 2008	2	664	0.30%	0.0548	9604	1078663	0.89%	-1.62	(1.98)
	March 2008	3	681	0.44%	0.0662	10405	1092085	0.95%	-1.38	(1.84)
	February 2008	3	784	0.38%	0.0617	10162	1103804	0.92%	-1.58	(1.96)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	January 2009	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	11	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	January 2009	0	107	0.00%	0	3	1502	0.20%	-0.45	(1.27)
	December 2008	2	107	1.87%	0.1354	0	1512	0.00%	0.00	0.60
	November 2008	0	110	0.00%	0	2	1508	0.13%	-0.37	(1.22)
	October 2008	1	109	0.92%	0.0953	6	1517	0.40%	0.84	(0.82)
	September 2008	0	109	0.00%	0	1	1518	0.07%	-0.26	(1.16)
	August 2008	2	113	1.77%	0.1319	2	1513	0.13%	4.62	0.18
	July 2008	1	114	0.88%	0.0932	5	1509	0.33%	0.98	(0.77)
	June 2008	2	115	1.74%	0.1307	7	1518	0.46%	1.95	(0.31)
	May 2008	3	115	2.61%	0.1594	5	1510	0.33%	4.10	0.32
	April 2008	0	120	0.00%	0	6	1505	0.40%	-0.67	(1.41)
	March 2008	0	123	0.00%	0	2	1506	0.13%	-0.39	(1.24)
	February 2008	0	125	0.00%	0	2	1507	0.13%	-0.39	(1.24)
MR-8 Trouble Rate UDIT DS1 Parity	January 2009	0	150	0.00%	0	262	10915	2.40%	-1.91	(2.16)
	December 2008	0	151	0.00%	0	180	10999	1.64%	-1.57	(1.96)
	November 2008	1	151	0.66%	0.0811	172	11041	1.56%	-0.88	(1.54)
	October 2008	0	151	0.00%	0	181	11185	1.62%	-1.57	(1.95)
	September 2008	0	156	0.00%	0	167	11279	1.48%	-1.52	(1.92)
	August 2008	0	158	0.00%	0	212	11310	1.87%	-1.73	(2.05)
	July 2008	0	158	0.00%	0	178	11313	1.57%	-1.58	(1.96)

	June 2008	7	160	4.38%	0.2045	211	11404	1.85%	2.35	0.13
	May 2008	0	160	0.00%	0	154	11531	1.34%	-1.46	(1.89)
	April 2008	0	160	0.00%	0	170	11614	1.46%	-1.53	(1.93)
	March 2008	0	156	0.00%	0	165	11683	1.41%	-1.49	(1.90)
	February 2008	1	156	0.64%	0.0798	175	11738	1.49%	-0.87	(1.53)
MR-8 Trouble Rate Unbundled Loop - 2	January 2009	62	13215	0.47%	0.0683	36	4526	0.80%	-2.13	(2.30)
Wire Non-Loaded Parity	December 2008	43	13319	0.32%	0.0567	15	4601	0.33%	-0.03	(1.02)
	November 2008	52	13393	0.39%	0.0622	12	4682	0.26%	1.54	(0.07)
	October 2008	71	13465	0.53%	0.0724	25	4756	0.53%	0.01	(0.99)
	September 2008	59	13606	0.43%	0.0657	26	4840	0.54%	-0.85	(1.51)
	August 2008	64	13573	0.47%	0.0685	12	4913	0.24%	2.77	0.68
	July 2008	66	13558	0.49%	0.0696	28	4955	0.57%	-0.63	(1.38)
	June 2008	60	13620	0.44%	0.0662	19	4997	0.38%	0.59	(0.64)
	May 2008	48	13560	0.35%	0.0594	28	5069	0.55%	-1.63	(1.99)
	April 2008	53	13442	0.39%	0.0627	25	5148	0.49%	-0.80	(1.49)
	March 2008	38	13324	0.29%	0.0533	26	5226	0.50%	-1.85	(2.12)
	February 2008	41	13166	0.31%	0.0557	19	5294	0.36%	-0.49	(1.30)
MR-8 Trouble Rate Unbundled Loop - 4	January 2009	0	141	0.00%	0	262	10915	2.40%	-1.85	(2.12)
Wire Non-Loaded Parity	December 2008	0	145	0.00%	0	180	10999	1.64%	-1.54	(1.94)
	November 2008	0	150	0.00%	0	172	11041	1.56%	-1.53	(1.93)
	October 2008	0	152	0.00%	0	181	11185	1.62%	-1.57	(1.95)
	September 2008	2	154	1.30%	0.1132	167	11279	1.48%	-0.19	(1.11)
	August 2008	2	154	1.30%	0.1132	212	11310	1.87%	-0.52	(1.32)
	July 2008	0	155	0.00%	0	178	11313	1.57%	-1.56	(1.95)
	June 2008	0	155	0.00%	0	211	11404	1.85%	-1.70	(2.03)
	May 2008	0	156	0.00%	0	154	11531	1.34%	-1.44	(1.88)
	April 2008	0	156	0.00%	0	170	11614	1.46%	-1.51	(1.92)
	March 2008	1	156	0.64%	0.0798	165	11683	1.41%	-0.81	(1.49)
	February 2008	0	156	0.00%	0	175	11738	1.49%	-1.53	(1.93)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	January 2009	64	321489	0.02%	0.01390041	0	4527	0.00%	1.56	0.13
	December 2008	4	316969	0.00%	0.00354025	0	4602	0.00%	0.12	2.45
	November 2008	9	316969	0.00%	0.00529984	0	4683	0.00%	1.23	0.65
	October 2008	1	308025	0.00%	0.00179776	0	4757	0.00%	-1.06	4.56
	September 2008	16	311364	0.01%	0.00712336	0	4841	0.00%	0.55	1.66
	August 2008	9	310249	0.00%	0.00535824	0	4914	0.00%	1.33	0.48
	July 2008	1	383161	0.00%	0.00161604	0	4956	0.00%	-1.26	4.93
	June 2008	9	373321	0.00%	0.00488601	0	4998	0.00%	0.42	1.91
	May 2008	4	366025	0.00%	0.00329476	0	5070	0.00%	-0.70	3.77
	April 2008	16	379456	0.00%	0.00644809	0	5149	0.00%	0.55	1.67
	March 2008	0	383161	0.00%	0	0	5227	0.00%	-1.66	(2.01)
	February 2008	9	376996	0.00%	0.00485809	19	5294	0.36%	0.51	(0.69)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	January 2009	159	7114	2.24%	0.1478	262	10916	2.40%	-0.71	(1.43)
	December 2008	111	7132	1.56%	0.1238	180	11000	1.64%	-0.41	(1.25)
	November 2008	110	7139	1.54%	0.1232	172	11042	1.56%	-0.09	(1.05)
	October 2008	121	7155	1.69%	0.1289	181	11186	1.62%	0.38	(0.77)
	September 2008	107	7152	1.50%	0.1214	167	11280	1.48%	0.09	(0.95)
	August 2008	106	7176	1.48%	0.1206	212	11311	1.87%	-1.94	(2.18)
	July 2008	142	7179	1.98%	0.1392	178	11314	1.57%	2.16	0.31
	June 2008	102	7168	1.42%	0.1184	211	11405	1.85%	-2.10	(2.28)
	May 2008	112	7122	1.57%	0.1244	155	11532	1.34%	1.32	(0.20)
	April 2008	98	7129	1.37%	0.1164	170	11615	1.46%	-0.49	(1.30)
	March 2008	74	7138	1.04%	0.1013	165	11684	1.41%	-2.12	(2.29)
	February 2008	107	7025	1.52%	0.1225	175	11739	1.49%	0.18	(0.89)



MR-8 XDSLi Parity	Trouble Rate Unbundled Loop -	January 2009	16	129600	0.01%	0.01098304	262	10903	2.40%	-1.57	(1.96)	
		December 2008	25	122500	0.02%	0.01408969	180	10987	1.64%	-0.30	(1.18)	
		November 2008	4	121104	0.00%	0.00571536	172	11029	1.56%	-1.46	(1.89)	
		October 2008	49	123201	0.04%	0.01954404	181	11173	1.62%	0.55	(0.76)	
		September 2008	0	126736	0.00%	0	167	11269	1.48%	-2.28	(2.39)	
		August 2008	1	123904	0.00%	0.00283024	212	11300	1.88%	-2.17	(2.32)	
		July 2008	1	128164	0.00%	0.00278784	178	11303	1.57%	-1.94	(2.18)	
		June 2008	4	125316	0.00%	0.005625	210	11394	1.84%	-1.76	(2.07)	
		May 2008	9	126025	0.01%	0.00837225	154	11521	1.34%	-0.79	(1.48)	
		April 2008	4	125316	0.00%	0.005625	170	11604	1.47%	-1.39	(1.84)	
		March 2008	0	123201	0.00%	0	165	11673	1.41%	-2.21	(2.34)	
		February 2008	49	111556	0.04%	0.02050624	175	11728	1.49%	0.90	(0.57)	
	MR-8 Parity	Trouble Rate Unbundled Loop Analog	January 2009	245	58956	0.42%	0.0643	17645	1293096	1.36%	-19.42	(12.81)
			December 2008	144	59644	0.24%	0.0491	12230	1306556	0.94%	-17.23	(11.47)
			November 2008	178	60288	0.30%	0.0543	13283	1318552	1.01%	-17.12	(11.41)
		October 2008	208	60577	0.34%	0.0585	11274	1332829	0.85%	-13.21	(9.03)	
		September 2008	162	61455	0.26%	0.0513	11357	1346234	0.84%	-15.37	(10.35)	
		August 2008	206	61911	0.33%	0.0576	13531	1361248	0.99%	-16.22	(10.86)	
		July 2008	224	62626	0.36%	0.0597	13284	1378192	0.96%	-15.19	(10.23)	
		June 2008	192	62865	0.31%	0.0552	12222	1392713	0.88%	-15.05	(10.15)	
		May 2008	175	63017	0.28%	0.0526	11535	1406237	0.82%	-14.77	(9.98)	
		April 2008	150	63043	0.24%	0.0487	11311	1418761	0.80%	-15.45	(10.39)	
		March 2008	177	63485	0.28%	0.0527	12096	1432404	0.84%	-15.24	(10.27)	
		February 2008	202	63824	0.32%	0.0562	11823	1444182	0.82%	-13.78	(9.38)	
MR-8 Capable Parity		Trouble Rate Unbundled Loop ISDN	January 2009	5	826	0.61%	0.0776	36	4526	0.80%	-0.57	(1.34)
			December 2008	4	858	0.47%	0.0681	15	4601	0.33%	0.66	(0.60)
			November 2008	11	899	1.22%	0.1099	12	4682	0.26%	5.25	2.19
		October 2008	7	930	0.75%	0.0864	25	4756	0.53%	0.88	(0.47)	
		September 2008	12	957	1.25%	0.1113	26	4840	0.54%	2.77	0.69	
		August 2008	6	987	0.61%	0.0777	12	4913	0.24%	2.11	0.28	
		July 2008	9	1034	0.87%	0.0929	28	4955	0.57%	1.19	(0.28)	
		June 2008	10	1073	0.93%	0.0961	19	4997	0.38%	2.66	0.62	
		May 2008	10	1109	0.90%	0.0945	28	5069	0.55%	1.42	(0.14)	
		April 2008	9	1141	0.79%	0.0885	25	5148	0.49%	1.33	(0.19)	
		March 2008	8	1184	0.68%	0.0819	26	5226	0.50%	0.79	(0.52)	
		February 2008	6	1226	0.49%	0.0698	19	5294	0.36%	0.69	(0.58)	
	MR-8 Parity	Trouble Rate UNE - P (POTS)	January 2009	63	11829	0.53%	0.0728	17645	1293090	1.36%	-7.76	(5.72)
			December 2008	43	12096	0.36%	0.0595	12230	1306550	0.94%	-6.60	(5.01)
			November 2008	59	12407	0.48%	0.0688	13283	1318546	1.01%	-5.90	(4.59)
		October 2008	60	14313	0.42%	0.0646	11274	1332823	0.85%	-5.54	(4.37)	
		September 2008	51	13640	0.37%	0.061	11357	1346228	0.84%	-5.97	(4.63)	
		August 2008	21	2608	0.81%	0.0894	13531	1361241	0.99%	-0.97	(1.59)	
		July 2008	28	2549	1.10%	0.1042	13284	1378185	0.96%	0.69	(0.58)	
		June 2008	8	2520	0.32%	0.0563	12222	1392706	0.88%	-3.01	(2.83)	
		May 2008	2	216	0.93%	0.0958	11535	1406229	0.82%	0.17	(1.05)	
		April 2008	1	54	1.85%	0.1348	11311	1418755	0.80%	0.87	(0.77)	
		March 2008	0	53	0.00%	0	12096	1432398	0.84%	-0.67	(1.41)	
		February 2008	1	237	0.42%	0.0648	11823	1444176	0.82%	-0.68	(1.41)	
MR-8 Parity		Trouble Rate UNE P (Centrex 21)	January 2009	2	502	0.40%	0.063	49	13111	0.37%	0.09	(0.95)
			December 2008	1	520	0.19%	0.0438	33	13590	0.24%	-0.23	(1.14)
			November 2008	0	529	0.00%	0	49	14544	0.34%	-1.31	(1.80)
		October 2008	1	542	0.18%	0.0429	52	14970	0.35%	-0.63	(1.38)	
		September 2008	0	560	0.00%	0	43	15568	0.28%	-1.22	(1.74)	

	August 2008	0	7	0.00%	0	65	15948	0.41%	-0.17	(1.10)	
	July 2008	0	7	0.00%	0	39	16370	0.24%	-0.13	(1.08)	
	June 2008	0	7	0.00%	0	51	16790	0.30%	-0.15	(1.09)	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-8	Trouble Rate UNE P (Centrex) Parity	January 2009	6	1257	0.48%	0.0689	79	47358	0.17%	2.66	0.62
		December 2008	4	1269	0.32%	0.0561	46	47546	0.10%	2.47	0.50
		November 2008	1	1282	0.08%	0.0279	58	48276	0.12%	-0.43	(1.26)
		October 2008	8	1303	0.61%	0.0781	67	48372	0.14%	4.55	1.77
		September 2008	1	1378	0.07%	0.0269	65	48574	0.13%	-0.61	(1.37)
		August 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		July 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		June 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		May 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		April 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		March 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		February 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
MR-9A	Repair Appointments Met Business Parity	January 2009	6	8	75.00%	0.433	1502	1679	89.46%	1.33	(0.50)
		December 2008	1	2	50.00%	0.5	908	1034	87.81%	1.63	(0.55)
		November 2008	8	8	100.00%	0	1218	1413	86.20%	-1.13	(1.69)
		October 2008	3	3	100.00%	0	1037	1207	85.92%	-0.70	(1.43)
		September 2008	4	4	100.00%	0	967	1137	85.05%	-0.84	(1.51)
		August 2008	4	5	80.00%	0.4	1144	1338	85.50%	0.35	(1.07)
		July 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		June 2008	4	4	100.00%	0	963	1136	84.77%	-0.85	(1.51)
		May 2008	3	3	100.00%	0	1000	1164	85.91%	-0.70	(1.43)
		April 2008	1	5	20.00%	0.4	964	1173	82.18%	3.63	0.59
		March 2008	6	6	100.00%	0	1039	1194	87.02%	-0.94	(1.57)
		February 2008	3	5	60.00%	0.4899	984	1163	84.61%	1.52	(0.43)
MR-9A	Repair Appointments Met Centrex Parity	January 2009	0	0	0.00%	0	0	0.00%	0.00	0.00	
		December 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		November 2008	1	1	100.00%	0	33	38	86.84%	-0.38	(1.23)
		October 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		September 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		August 2008	1	1	100.00%	0	42	54	77.78%	-0.53	(1.32)
		July 2008	1	1	100.00%	0	21	27	77.78%	-0.52	(1.32)
		June 2008	1	1	100.00%	0	34	46	73.91%	-0.59	(1.36)
		May 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		April 2008	2	2	100.00%	0	30	44	68.18%	-0.94	(1.57)
		March 2008	2	2	100.00%	0	47	55	85.45%	-0.57	(1.35)
		February 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
MR-9A	Repair Appointments Met Centrex 21 Parity	January 2009	4	4	100.00%	0	34	36	94.44%	-0.46	(1.28)
		December 2008	0	1	0.00%	0	20	20	100.00%	0.00	0.01
		November 2008	1	1	100.00%	0	35	41	85.37%	-0.41	(1.25)
		October 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		September 2008	2	3	66.67%	0.4714	28	32	87.50%	1.04	(0.81)
		August 2008	1	1	100.00%	0	35	46	76.09%	-0.55	(1.34)
		July 2008	0	1	0.00%	0	22	29	75.86%	1.74	(0.62)
		June 2008	1	2	50.00%	0.5	24	32	75.00%	0.79	(0.95)
		May 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	
		April 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	

	March 2008	1	1	100.00%	0	42	46	91.30%	-0.31	(1.19)
	February 2008	1	1	100.00%	0	32	33	96.97%	-0.17	(1.11)
MR-9A Repair Appointments Met PBX Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	4	6	66.67%	-0.65	(1.40)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	January 2009	1	1	100.00%	0	10606	11516	92.10%	-0.29	(1.18)
	December 2008	7	7	100.00%	0	7445	7972	93.39%	-0.70	(1.43)
	November 2008	8	8	100.00%	0	7882	8557	92.11%	-0.83	(1.50)
	October 2008	5	5	100.00%	0	6851	7249	94.51%	-0.54	(1.33)
	September 2008	4	4	100.00%	0	6589	7057	93.37%	-0.53	(1.32)
	August 2008	6	6	100.00%	0	7804	8387	93.05%	-0.67	(1.41)
	July 2008	1	1	100.00%	0	7662	8120	94.36%	-0.24	(1.15)
	June 2008	4	4	100.00%	0	7183	7664	93.72%	-0.52	(1.31)
	May 2008	2	2	100.00%	0	6704	7157	93.67%	-0.37	(1.22)
	April 2008	2	2	100.00%	0	6465	6825	94.73%	-0.33	(1.20)
	March 2008	2	2	100.00%	0	7051	7511	93.88%	-0.36	(1.22)
	February 2008	3	3	100.00%	0	6771	7178	94.33%	-0.42	(1.26)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	January 2009	31	37	83.78%	0.3686	12108	13195	91.76%	1.76	(0.15)
	December 2008	28	31	90.32%	0.2957	8353	9006	92.75%	0.52	(0.84)
	November 2008	42	46	91.30%	0.2818	9100	9970	91.27%	-0.01	(1.00)
	October 2008	34	42	80.95%	0.3927	7888	8456	93.28%	3.18	0.51
	September 2008	29	34	85.29%	0.3542	7556	8194	92.21%	1.50	(0.29)
	August 2008	16	17	94.12%	0.2353	8948	9725	92.01%	-0.32	(1.19)
	July 2008	16	22	72.73%	0.4454	8751	9412	92.98%	3.71	0.64
	June 2008	4	5	80.00%	0.4	8146	8800	92.57%	1.07	(0.72)
	May 2008	2	2	100.00%	0	7704	8321	92.59%	-0.40	(1.24)
	April 2008	1	1	100.00%	0	7429	7998	92.89%	-0.28	(1.17)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Business Parity	January 2009	3	3	100.00%	0	284	354	80.23%	-0.86	(1.52)
	December 2008	1	1	100.00%	0	244	282	86.52%	-0.39	(1.24)
	November 2008	1	3	33.33%	0.4714	212	280	75.71%	1.70	(0.38)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	196	238	82.35%	1.20	(0.73)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	234	268	87.31%	-0.38	(1.23)
	June 2008	2	3	66.67%	0.4714	225	257	87.55%	1.09	(0.74)
	May 2008	2	2	100.00%	0	222	275	80.73%	-0.69	(1.42)
	April 2008	1	1	100.00%	0	212	253	83.79%	-0.44	(1.27)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	211	250	84.40%	-1.04	(1.63)
MR-9B Repair Appointments Met Centrex 21 Parity	January 2009	2	2	100.00%	0	5	7	71.43%	-0.79	(1.48)
	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	8	9	88.89%	-0.45	(1.27)
MR-9B Repair Appointments Met PBX Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	1	1	100.00%	0	2	3	66.67%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	3	3	100.00%	0.00	(0.59)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	1	1	100.00%	0.00	(1.00)
	July 2008	1	1	100.00%	0	4	5	80.00%	-0.46	(1.28)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	January 2009	3	3	100.00%	0	2634	3043	86.56%	-0.68	(1.41)
	December 2008	3	3	100.00%	0	1911	2098	91.09%	-0.54	(1.33)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	1508	1619	93.14%	-0.27	(1.16)
	September 2008	2	2	100.00%	0	1620	1745	92.84%	-0.39	(1.24)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	2264	2430	93.17%	-0.27	(1.16)
	June 2008	1	1	100.00%	0	1794	1898	94.52%	-0.24	(1.15)
	May 2008	1	1	100.00%	0	1663	1768	94.06%	-0.25	(1.15)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	1793	1893	94.72%	-0.24	(1.14)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met UNE - P (POTS) Parity	January 2009	10	13	76.92%	0.4213	2918	3397	85.90%	0.93	(0.64)
	December 2008	2	3	66.67%	0.4714	2155	2380	90.55%	1.41	(0.61)
	November 2008	5	6	83.33%	0.3727	2156	2412	89.39%	0.48	(0.99)
	October 2008	8	10	80.00%	0.4	1699	1836	92.54%	1.50	(0.42)
	September 2008	6	6	100.00%	0	1816	1983	91.58%	-0.74	(1.45)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	6	6	100.00%	0	2498	2698	92.59%	-0.69	(1.42)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met Business Parity	January 2009	2	3	66.67%	0.4714	268	270	99.26%	6.55	0.12
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	248	251	98.80%	-0.15	(1.09)
	October 2008	1	1	100.00%	0	264	269	98.14%	-0.14	(1.08)
	September 2008	1	1	100.00%	0	298	307	97.07%	-0.17	(1.11)
	August 2008	1	1	100.00%	0	277	285	97.19%	-0.17	(1.10)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	287	292	98.29%	-0.19	(1.11)

	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	269	281	95.73%	-0.30	(1.18)
	March 2008	1	1	100.00%	0	257	266	96.62%	-0.19	(1.11)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met Centrex 21 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	8	10	80.00%	-0.48	(1.29)
	July 2008	2	2	100.00%	0	6	7	85.71%	-0.51	(1.31)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	2	2	100.00%	0	8	8	100.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	694	713	97.34%	6.04	0.16
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	January 2009	13	13	100.00%	0	1034	1053	98.20%	-0.49	(1.30)
	December 2008	9	9	100.00%	0	820	844	97.16%	-0.51	(1.31)
	November 2008	7	7	100.00%	0	876	901	97.23%	-0.45	(1.27)
	October 2008	8	8	100.00%	0	958	982	97.56%	-0.45	(1.27)
	September 2008	11	11	100.00%	0	1134	1180	96.10%	-0.66	(1.40)
	August 2008	4	4	100.00%	0	1070	1108	96.57%	-0.38	(1.23)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	1233	1267	97.32%	-0.29	(1.17)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	1113	1138	97.80%	-0.15	(1.09)
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	January 2009	6	27432	0.02%	0.0009	1	22914	0.00%	54.32	32.03
	December 2008	1	26976	0.01%	0.0004	24	22914	0.10%	-27.59	(17.77)
	November 2008	7	27600	0.02%	0.001	1	22914	0.00%	202.05	121.84
	October 2008	3	28056	0.01%	0.0008	0	23130	0.00%	129.38	77.66
	September 2008	2	27912	0.01%	0.0004	5	23394	0.02%	-7.97	(5.84)
	August 2008	12	29592	0.04%	0.0029	2	23394	0.01%	48.09	28.24
	July 2008	5	30384	0.02%	0.0007	1	24596	0.00%	34.91	20.22
	June 2008	2	30432	0.01%	0.0004	1	24596	0.00%	5.21	2.17
	May 2008	7	29952	0.02%	0.0012	1	25628	0.00%	87.38	52.12
	April 2008	3	29472	0.01%	0.0009	2	25988	0.01%	6.22	2.78
	March 2008	4	29856	0.01%	0.0008	8	25964	0.03%	-8.56	(6.20)
	February 2008	1	29736	0.00%	0.0003	2	25964	0.01%	-5.86	(4.56)
NI-1B Trunk Blockage to Qwest End Offices	January 2009	0	3252	0.00%	0.0001	4	21765	0.02%	-4.02	(3.44)

LIS Trunk Parity 0.01	December 2008	0	3252	0.01%	0.0004	5	21765	0.02%	-4.51	(3.74)
	November 2008	0	3852	0.00%	0.0001	3	21765	0.02%	-12.27	(8.46)
	October 2008	0	3900	0.00%	0	0	22293	0.00%	-6.13	(4.73)
	September 2008	0	4572	0.01%	0.0006	4	22605	0.02%	-2.35	(2.43)
	August 2008	0	4716	0.00%	0	0	22605	0.00%	-10.50	(7.38)
	July 2008	0	4188	0.00%	0	0	25723	0.00%	-4.50	(3.74)
	June 2008	0	4308	0.00%	0	1	26659	0.00%	-7.29	(5.43)
	May 2008	0	4380	0.00%	0	0	27835	0.00%	-5.09	(4.10)
	April 2008	1	4356	0.03%	0.0028	5	28687	0.02%	6.28	2.82
	March 2008	0	4284	0.00%	0	0	28687	0.00%	-5.99	(4.64)
	February 2008	0	4716	0.00%	0.0001	1	28687	0.00%	-4.21	(3.56)
	January 2009	33	27720	0.12%	0.0229	0	0	0.00%	0.00	0.00
	NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	December 2008	73	28176	0.26%	0.0152	0	0	0.00%	0.00
November 2008		28	28272	0.10%	0.0054	0	0	0.00%	0.00	0.00
October 2008		11	28320	0.04%	0.0037	0	0	0.00%	0.00	0.00
September 2008		43	29232	0.15%	0.007	0	0	0.00%	0.00	0.00
August 2008		61	30528	0.20%	0.0099	0	0	0.00%	0.00	0.00
July 2008		13	30552	0.04%	0.0041	0	0	0.00%	0.00	0.00
June 2008		6	30528	0.02%	0.002	0	0	0.00%	0.00	0.00
May 2008		23	30768	0.07%	0.0038	0	0	0.00%	0.00	0.00
April 2008		69	30480	0.23%	0.016	0	0	0.00%	0.00	0.00
March 2008		23	30072	0.08%	0.0087	0	0	0.00%	0.00	0.00
February 2008		14	30072	0.05%	0.0059	0	0	0.00%	0.00	0.00
January 2009		12	3660	0.34%	0.0095	0	0	0.00%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic		December 2008	26	3660	0.72%	0.0202	0	0	0.00%	0.00
	November 2008	11	4260	0.25%	0.0076	0	0	0.00%	0.00	0.00
	October 2008	23	4308	0.54%	0.0168	0	0	0.00%	0.00	0.00
	September 2008	15	4980	0.31%	0.0101	0	0	0.00%	0.00	0.00
	August 2008	60	5124	1.17%	0.0399	0	0	0.00%	0.00	0.00
	July 2008	28	4596	0.61%	0.0195	0	0	0.00%	0.00	0.00
	June 2008	24	4716	0.51%	0.0166	0	0	0.00%	0.00	0.00
	May 2008	44	4788	0.93%	0.0304	0	0	0.00%	0.00	0.00
	April 2008	23	4764	0.49%	0.0152	0	0	0.00%	0.00	0.00
	March 2008	22	4692	0.46%	0.0149	0	0	0.00%	0.00	0.00
	February 2008	23	5124	0.45%	0.0154	0	0	0.00%	0.00	0.00
	January 2009	143	145	98.62%	0.1166	0	0	0.00%	0.00	(0.11)
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	December 2008	150	152	98.68%	0.114	0	0	0.00%	0.00
November 2008		173	174	99.43%	0.0756	0	0	0.00%	0.00	(0.14)
October 2008		346	350	98.86%	0.1063	0	0	0.00%	0.00	(0.12)
September 2008		135	139	97.12%	0.1672	0	0	0.00%	0.00	(0.07)
August 2008		238	242	98.35%	0.1275	0	0	0.00%	0.00	(0.11)
July 2008		172	174	98.85%	0.1066	0	0	0.00%	0.00	(0.12)
June 2008		226	228	99.12%	0.0932	0	0	0.00%	0.00	(0.13)
May 2008		192	194	98.97%	0.101	0	0	0.00%	0.00	(0.13)
April 2008		160	161	99.38%	0.0786	0	0	0.00%	0.00	(0.14)
March 2008		165	165	100.00%	0	0	0	0.00%	0.00	(0.16)
February 2008		162	163	99.39%	0.0781	0	0	0.00%	0.00	(0.14)
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-13B Coordinated Cuts Started Without	January 2009	0	145	0.00%	0	0	0	0.00%	0.00	0.00
CLEC Approval Unbundled Loop - Analog	December 2008	0	152	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	November 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	350	0.29%	0.0534	0	0	0.00%	0.00	0.00
	September 2008	0	139	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	242	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	228	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	195	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	161	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	165	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	163	0.00%	0	0	0	0.00%	0.00	0.00
OP-13B Coordinated Cuts Started Without	January 2009	0	37	0.00%	0	0	0	0.00%	0.00	0.00
CLEC Approval Unbundled Loop Other	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	November 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	15	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	55	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	86	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	54	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	36	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	76	0.00%	0	0	0	0.00%	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Business Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	32	1	32.00	0	3056	95	32.17	0.00	(1.00)
OP-15A Interval for Pending Orders	January 2009	63	2	31.50	31.82	0	0	0.00	0.00	0.00
Delayed Past Due Date Enhanced Extended	December 2008	33	1	33.00	0	0	0	0.00	0.00	0.00
Loops (EELs) Diagnostic	November 2008	11	1	11.00	0	0	0	0.00	0.00	0.00
	October 2008	9	2	4.50	6.36	0	0	0.00	0.00	0.00
	September 2008	25	1	25.00	0	0	0	0.00	0.00	0.00
	August 2008	18	3	6.00	5.29	0	0	0.00	0.00	0.00
	July 2008	54	3	18.00	25.12	0	0	0.00	0.00	0.00
	June 2008	25	1	25.00	0	0	0	0.00	0.00	0.00
	May 2008	6	2	3.00	1.41	0	0	0.00	0.00	0.00
	April 2008	3	1	3.00	0	0	0	0.00	0.00	0.00
	March 2008	23	3	7.67	3.06	0	0	0.00	0.00	0.00

	February 2008	12	1	12.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Frame Relay Parity	December 2008	12	1	12.00	0	96	1	96.00	0.00	0.00
	November 2008	8	1	8.00	0	74	1	74.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Line Splitting Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	16	1	16.00	0	8949	293	30.54	-0.87	(1.53)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	64	1	64.00	0	10542	280	37.65	-0.82	(1.50)
OP-15A Interval for Pending Orders	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date LIS Trunk Parity	December 2008	5	2	2.50	2.12	20	3	6.67	-0.71	(1.43)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	4	2	2.00	0	21	1	21.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	8	1	8.00	0	20	2	10.00	-0.23	(1.14)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Residence Parity	December 2008	6	1	6.00	0	8707	288	30.23	-0.61	(1.37)
	November 2008	24	2	12.00	5.66	9533	189	50.44	-1.10	(1.67)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	17361	30	578.70	384.51	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	December 2008	16705	33	506.21	401.24	111	1	111.00	0.00	0.00
Wire Non-Loaded Parity	November 2008	16087	30	536.23	383.33	179	3	59.67	23.88	0.46
	October 2008	15578	29	537.17	374.1	124	4	31.00	28.64	0.67



	September 2008	15909	29	548.59	365.57	71	2	35.50	43.15	0.18
	August 2008	15149	30	504.97	378.13	79	5	15.80	84.18	1.26
	July 2008	14662	32	458.19	379.11	48	4	12.00	94.46	0.67
	June 2008	14101	39	361.56	378.58	15	4	3.75	159.53	0.53
	May 2008	14068	35	401.94	372.88	7	1	7.00	0.00	0.00
	April 2008	13509	25	540.36	322.99	0	0	0.00	0.00	0.00
	March 2008	14554	33	441.03	334.96	0	0	0.00	0.00	0.00
	February 2008	14569	32	455.28	319.25	4	1	4.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	31214569	169	184,702.25	73625.3956	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	December 2008	27258841	144	189,294.61	70500.8704	111	1	111.00	0.00	0.00
	November 2008	23726641	144	164,771.05	76198.0816	179	3	59.67	16.27	0.25
	October 2008	21911761	144	152,162.41	73527.7456	124	4	31.00	18.77	0.29
	September 2008	25000000	144	173,613.89	58951.84	71	2	35.50	30.69	0.04
	August 2008	22543504	144	156,554.75	58951.84	79	5	15.80	59.33	1.26
	July 2008	20412324	169	120,784.05	63529.2025	48	4	12.00	65.89	0.57
	June 2008	18429849	100	184,298.49	32869.69	15	4	3.75	168.38	0.57
	May 2008	16670889	100	166,708.89	32869.69	7	1	7.00	0.00	0.00
	April 2008	15000129	100	150,001.29	32869.69	0	0	0.00	0.00	0.00
	March 2008	11840481	81	146,176.23	33712.6321	0	0	0.00	0.00	0.00
	February 2008	10575504	81	130,559.37	33712.6321	4	1	4.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	134	2	67.00	83.44	1127	28	40.25	0.64	(0.49)
Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	December 2008	122	5	24.40	45.1	1047	29	36.10	-0.49	(1.30)
	November 2008	118	2	59.00	0	1091	25	43.64	0.38	(0.59)
	October 2008	118	4	29.50	19.69	951	18	52.83	-0.71	(1.43)
	September 2008	51	4	12.75	7.23	1029	25	41.16	-1.17	(1.71)
	August 2008	12	3	4.00	3.46	720	21	34.29	-1.20	(1.73)
	July 2008	5	3	1.67	2.89	557	17	32.76	-1.24	(1.76)
	June 2008	12	2	6.00	8.49	509	22	23.14	-0.83	(1.51)
	May 2008	25	3	8.33	7.09	431	21	20.52	-0.79	(1.48)
	April 2008	110	1	110.00	0	262	16	16.38	4.74	(0.07)
	March 2008	94	4	23.50	43	112	7	16.00	0.81	(0.83)
	February 2008	72	5	14.40	29.45	239	10	23.90	-0.35	(1.21)
OP-15A Interval for Pending Orders	January 2009	253	22	11.50	27.38	2867	87	32.95	-2.33	(2.42)
Delayed Past Due Date Unbundled Loop Analog Parity	December 2008	296	15	19.73	23.56	2976	106	28.08	-0.89	(1.54)
	November 2008	179	14	12.79	17.37	2978	99	30.08	-1.71	(2.04)
	October 2008	84	11	7.64	13.09	3065	107	28.64	-1.89	(2.15)
	September 2008	22	2	11.00	0	2946	116	25.40	-0.63	(1.38)
	August 2008	0	3	0.00	0	2732	99	27.60	-1.62	(1.99)
	July 2008	38	5	7.60	0.55	1924	83	23.18	-1.42	(1.87)
	June 2008	44	5	8.80	19.12	1738	102	17.04	-1.01	(1.61)
	May 2008	59	6	9.83	10.34	1572	89	17.66	-0.99	(1.60)
	April 2008	6	4	1.50	0.58	1190	67	17.76	-1.36	(1.83)
	March 2008	8	2	4.00	4.24	991	70	14.16	-0.75	(1.45)
	February 2008	7	7	1.00	0	1702	77	22.10	-1.85	(2.12)
OP-15A Interval for Pending Orders	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop ISDN Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	2	1	2.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	January 2009	291	2	145.50	200.11	13870	302	45.93	3.05	0.26
Delayed Past Due Date UNE - P (POTS)	December 2008	267	2	133.50	187.38	13650	438	31.16	3.77	0.75
Parity	November 2008	244	1	244.00	0	13846	312	44.38	4.38	0.88
	October 2008	259	3	86.33	120.19	19439	393	49.46	1.22	(0.32)
	September 2008	235	2	117.50	119.5	16518	381	43.35	2.31	0.16
	August 2008	13	1	13.00	0	14244	360	39.57	-0.68	(1.41)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	1	0.00	0	10884	305	35.69	-1.01	(1.61)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	January 2009	2	2	1.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	October 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	September 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	July 2008	2	3	0.67	0.4714	0	0	0.00	0.00	0.00
	June 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	May 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	April 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	March 2008	2	3	0.67	0.4714	0	0	0.00	0.00	0.00
	February 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Frame Relay Diagnostic	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

Diagnostic	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	November 2008	0	0	0.00	0	0	0	0.00	0.00
October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008	0	2	0.00	0	0	0	0.00	0.00	0.00	
July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008	1	1	1.00	0	0	0	0.00	0.00	0.00	
March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00	
November 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00	
October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	January 2009	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
December 2008	29	33	0.88	0.3264	0	0	0.00	0.00	0.00	
November 2008	29	30	0.97	0.1795	0	0	0.00	0.00	0.00	
October 2008	28	29	0.97	0.1825	0	0	0.00	0.00	0.00	
September 2008	27	29	0.93	0.2534	0	0	0.00	0.00	0.00	
August 2008	28	30	0.93	0.2494	0	0	0.00	0.00	0.00	
July 2008	30	32	0.94	0.2421	0	0	0.00	0.00	0.00	
June 2008	27	39	0.69	0.4615	0	0	0.00	0.00	0.00	
May 2008	27	35	0.77	0.4199	0	0	0.00	0.00	0.00	
April 2008	24	25	0.96	0.196	0	0	0.00	0.00	0.00	
March 2008	28	33	0.85	0.3586	0	0	0.00	0.00	0.00	
February 2008	28	32	0.88	0.3307	0	0	0.00	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	January 2009	13	13	1.00	0	0	0	0.00	0.00	0.00
December 2008	12	12	1.00	0	0	0	0.00	0.00	0.00	
November 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00	
October 2008	12	12	1.00	0	0	0	0.00	0.00	0.00	
September 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00	
August 2008	11	12	0.92	0.2764	0	0	0.00	0.00	0.00	
July 2008	13	13	1.00	0	0	0	0.00	0.00	0.00	

	June 2008	10	10	1.00	0	0	0	0.00	0.00	0.00
	May 2008	10	10	1.00	0	0	0	0.00	0.00	0.00
	April 2008	10	10	1.00	0	0	0	0.00	0.00	0.00
	March 2008	9	9	1.00	0	0	0	0.00	0.00	0.00
	February 2008	9	9	1.00	0	0	0	0.00	0.00	0.00
OP-15B	Count of Pending Orders Delayed	2	2	1.00	0	0	0	0.00	0.00	0.00
for Facilities Reasons Unbundled Loop - DS1	December 2008	1	5	0.20	0.4	0	0	0.00	0.00	0.00
Capable Diagnostic	November 2008	2	2	1.00	0	0	0	0.00	0.00	0.00
	October 2008	3	4	0.75	0.433	0	0	0.00	0.00	0.00
	September 2008	4	4	1.00	0	0	0	0.00	0.00	0.00
	August 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	July 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	June 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	3	0.00	0	0	0	0.00	0.00	0.00
	April 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2008	1	4	0.25	0.433	0	0	0.00	0.00	0.00
	February 2008	1	5	0.20	0.4	0	0	0.00	0.00	0.00
OP-15B	Count of Pending Orders Delayed	0	22	0.00	0	0	0	0.00	0.00	0.00
for Facilities Reasons Unbundled Loop	December 2008	8	15	0.53	0.4989	0	0	0.00	0.00	0.00
Analog Diagnostic	November 2008	8	14	0.57	0.4949	0	0	0.00	0.00	0.00
	October 2008	3	11	0.27	0.4454	0	0	0.00	0.00	0.00
	September 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	3	0.00	0	0	0	0.00	0.00	0.00
	July 2008	5	5	1.00	0	0	0	0.00	0.00	0.00
	June 2008	0	5	0.00	0	0	0	0.00	0.00	0.00
	May 2008	2	6	0.33	0.4714	0	0	0.00	0.00	0.00
	April 2008	2	4	0.50	0.5	0	0	0.00	0.00	0.00
	March 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	7	0.00	0	0	0	0.00	0.00	0.00
OP-15B	Count of Pending Orders Delayed	0	0	0.00	0	0	0	0.00	0.00	0.00
for Facilities Reasons Unbundled Loop ISDN	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Capable Diagnostic	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B	Count of Pending Orders Delayed	1	2	0.50	0.5	0	0	0.00	0.00	0.00
for Facilities Reasons UNE - P (POTS)	December 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
Diagnostic	November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	October 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
	September 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	August 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	January 2009	8571	8572	99.99%	0.0108	0	0	0.00%	0.00	(0.05)
	December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	(0.05)
	November 2008	8657	8669	99.86%	0.0372	0	0	0.00%	0.00	(0.05)
	October 2008	9476	9476	100.00%	0	0	0	0.00%	0.00	(0.05)
	September 2008	9713	9714	99.99%	0.0101	0	0	0.00%	0.00	(0.05)
	August 2008	9588	9588	100.00%	0	0	0	0.00%	0.00	(0.05)
	July 2008	9803	9803	100.00%	0	0	0	0.00%	0.00	(0.05)
	June 2008	9728	9728	100.00%	0	0	0	0.00%	0.00	(0.05)
	May 2008	8569	8569	100.00%	0	0	0	0.00%	0.00	(0.05)
	April 2008	9694	9694	100.00%	0	0	0	0.00%	0.00	(0.05)
	March 2008	9081	9081	100.00%	0	0	0	0.00%	0.00	(0.05)
	February 2008	8438	8438	100.00%	0	0	0	0.00%	0.00	(0.05)
	January 2009	8572	8572	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	8669	8669	100.00%	0	0	0	0.00%	0.00	0.00
October 2008	9476	9476	100.00%	0	0	0	0.00%	0.00	0.00	
September 2008	9714	9714	100.00%	0	0	0	0.00%	0.00	0.00	
August 2008	9588	9588	100.00%	0	0	0	0.00%	0.00	0.00	
July 2008	9803	9803	100.00%	0	0	0	0.00%	0.00	0.00	
June 2008	9728	9728	100.00%	0	0	0	0.00%	0.00	0.00	
May 2008	8569	8569	100.00%	0	0	0	0.00%	0.00	0.00	
April 2008	9694	9694	100.00%	0	0	0	0.00%	0.00	0.00	
March 2008	9081	9081	100.00%	0	0	0	0.00%	0.00	0.00	
February 2008	8438	8438	100.00%	0	0	0	0.00%	0.00	0.00	
January 2009	5225	6534	79.97%	0	1057519	1512552	69.92%	-17.68	0.00	
December 2008	5620	6590	85.28%	0	1150732	1531952	75.12%	-19.05	0.00	
November 2008	5293	5810	91.10%	0	1161174	1324620	87.66%	-7.96	0.00	
October 2008	6797	7459	91.12%	0	1414797	1619636	87.35%	-9.78	0.00	
September 2008	5462	6806	80.25%	0	1225463	1639116	74.76%	-10.40	0.00	
August 2008	5530	6931	79.79%	0	1212157	1562160	77.59%	-4.37	0.00	
July 2008	6236	7175	86.91%	0	1232734	1524267	80.87%	-12.98	0.00	
June 2008	5886	6740	87.33%	0	1221089	1441718	84.70%	-5.99	0.00	
May 2008	6271	6730	93.18%	0	1259343	1423974	88.44%	-12.14	0.00	
April 2008	6374	7263	87.76%	0	1364390	1510713	90.31%	7.34	0.00	
March 2008	5132	6392	80.29%	0	1076152	1474851	72.97%	-13.15	0.00	
February 2008	4896	6207	78.88%	0	1066469	1486889	71.72%	-12.49	0.00	
January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
December 2008	4	4	100.00%	0	1099	1147	95.82%	-0.42	(1.25)	
November 2008	4	4	100.00%	0	1337	1394	95.91%	-0.41	(1.25)	
October 2008	7	7	100.00%	0	1716	1783	96.24%	-0.52	(1.32)	
September 2008	5	5	100.00%	0	1592	1672	95.22%	-0.50	(1.30)	
August 2008	1	1	100.00%	0	1473	1538	95.77%	-0.21	(1.13)	
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008	1	1	100.00%	0	1617	1696	95.34%	-0.22	(1.13)	
May 2008	2	2	100.00%	0	1662	1730	96.07%	-0.29	(1.17)	
April 2008	6	6	100.00%	0	1686	1746	96.56%	-0.46	(1.28)	
March 2008	2	2	100.00%	0	1650	1716	96.15%	-0.28	(1.17)	
February 2008	1	1	100.00%	0	1684	1742	96.67%	-0.19	(1.11)	
January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)	
December 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)	
November 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)	
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)	

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.89
	May 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3A Installation Commitments Met	January 2009	28	30	93.33%	0	3964	4095	96.80%	1.08	(0.59)
Residence Parity	December 2008	13	14	92.86%	0	3631	3747	96.90%	0.87	(0.78)
	November 2008	17	17	100.00%	0	3684	3752	98.19%	-0.56	(1.34)
	October 2008	9	9	100.00%	0	5125	5209	98.39%	-0.38	(1.23)
	September 2008	12	12	100.00%	0	4806	4902	98.04%	-0.49	(1.30)
	August 2008	11	12	91.67%	0	4575	4667	98.03%	1.58	(0.52)
	July 2008	9	9	100.00%	0	4513	4608	97.94%	-0.43	(1.26)
	June 2008	3	3	100.00%	0	4334	4410	98.28%	-0.23	(1.14)
	May 2008	5	5	100.00%	0	4311	4373	98.58%	-0.27	(1.16)
	April 2008	9	9	100.00%	0	4650	4734	98.23%	-0.40	(1.24)
	March 2008	4	4	100.00%	0	4390	4464	98.34%	-0.26	(1.16)
	February 2008	7	7	100.00%	0	4555	4617	98.66%	-0.31	(1.19)
OP-3A Installation Commitments Met UNE -	January 2009	24	28	85.71%	0	5303	5500	96.42%	3.04	0.28
P (POTS) Parity	December 2008	15	16	93.75%	0	4730	4894	96.65%	0.64	(0.88)
	November 2008	17	19	89.47%	0	5021	5146	97.57%	2.29	(0.14)
	October 2008	19	19	100.00%	0	6841	6992	97.84%	-0.65	(1.39)
	September 2008	28	31	90.32%	0	6398	6574	97.32%	2.41	(0.00)
	August 2008	8	8	100.00%	0	6048	6205	97.47%	-0.46	(1.28)
	July 2008	16	16	100.00%	0	6171	6374	96.82%	-0.72	(1.44)
	June 2008	11	11	100.00%	0	5951	6106	97.46%	-0.53	(1.33)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3B Installation Commitments Met	January 2009	1	1	100.00%	0	176	194	90.72%	-0.32	(1.19)
Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	3	66.67%	0	237	247	95.95%	2.56	(0.31)
	September 2008	2	2	100.00%	0	227	237	95.78%	-0.30	(1.18)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	239	243	98.35%	-0.13	(1.08)
	April 2008	1	1	100.00%	0	248	263	94.30%	-0.25	(1.15)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	217	221	98.19%	-0.19	(1.12)
OP-3B Installation Commitments Met	January 2009	3	3	100.00%	0	690	733	94.13%	-0.43	(1.26)
Residence Parity	December 2008	5	6	83.33%	0	657	673	97.62%	2.29	(0.35)
	November 2008	2	2	100.00%	0	712	742	95.96%	-0.29	(1.18)
	October 2008	2	2	100.00%	0	957	990	96.67%	-0.26	(1.16)
	September 2008	3	3	100.00%	0	915	945	96.83%	-0.31	(1.19)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	923	945	97.67%	-0.15	(1.09)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	950	981	96.84%	-0.26	(1.16)

	March 2008	2	2	100.00%	0	878	894	98.21%	-0.19	(1.12)
	February 2008	2	2	100.00%	0	891	917	97.16%	-0.24	(1.15)
OP-3B Installation Commitments Met UNE - P (POTS) Parity	January 2009	2	2	100.00%	0	866	927	93.42%	-0.37	(1.23)
	December 2008	4	4	100.00%	0	805	830	96.99%	-0.35	(1.21)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	1142	1182	96.62%	-0.26	(1.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1143	1176	97.19%	-0.17	(1.10)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3C Installation Commitments Met Business Parity	January 2009	9	9	100.00%	0	564	571	98.77%	-0.33	(1.20)
	December 2008	6	6	100.00%	0	562	570	98.60%	-0.29	(1.18)
	November 2008	1	1	100.00%	0	532	537	99.07%	-0.10	(1.06)
	October 2008	7	7	100.00%	0	666	670	99.40%	-0.20	(1.12)
	September 2008	15	15	100.00%	0	594	605	98.18%	-0.52	(1.32)
	August 2008	8	8	100.00%	0	604	612	98.69%	-0.32	(1.20)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	559	565	98.94%	-0.15	(1.09)
	May 2008	2	2	100.00%	0	602	609	98.85%	-0.15	(1.09)
	April 2008	3	3	100.00%	0	602	608	99.01%	-0.17	(1.10)
	March 2008	1	1	100.00%	0	648	657	98.63%	-0.12	(1.07)
	February 2008	3	3	100.00%	0	638	643	99.22%	-0.15	(1.09)
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	January 2009	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	December 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	24	24	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3C Installation Commitments Met Residence Parity	January 2009	87	88	98.86%	0	8118	8126	99.90%	3.09	(0.19)
	December 2008	86	87	98.85%	0	7730	7738	99.90%	3.02	(0.21)
	November 2008	97	97	100.00%	0	7979	7985	99.92%	-0.27	(1.16)
	October 2008	51	51	100.00%	0	10354	10370	99.85%	-0.28	(1.17)
	September 2008	49	49	100.00%	0	10004	10016	99.88%	-0.24	(1.15)
	August 2008	50	50	100.00%	0	9268	9283	99.84%	-0.28	(1.17)
	July 2008	18	18	100.00%	0	9684	9697	99.87%	-0.16	(1.09)
	June 2008	15	15	100.00%	0	9473	9485	99.87%	-0.14	(1.08)
	May 2008	24	24	100.00%	0	9926	9939	99.87%	-0.18	(1.11)
	April 2008	15	15	100.00%	0	10821	10838	99.84%	-0.15	(1.09)
	March 2008	19	19	100.00%	0	9674	9687	99.87%	-0.16	(1.10)
	February 2008	15	15	100.00%	0	10299	10312	99.87%	-0.14	(1.08)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	January 2009	8	9	88.89%	0	8682	8697	99.83%	7.90	0.30
	December 2008	41	42	97.62%	0	8292	8308	99.81%	3.23	(0.15)
	November 2008	20	20	100.00%	0	8511	8522	99.87%	-0.16	(1.10)

	October 2008	18	18	100.00%	0	11020	11040	99.82%	-0.18	(1.11)
	September 2008	20	20	100.00%	0	10598	10621	99.78%	-0.21	(1.13)
	August 2008	13	14	92.86%	0	9872	9895	99.77%	5.37	0.11
	July 2008	55	55	100.00%	0	10332	10347	99.86%	-0.28	(1.17)
	June 2008	7	7	100.00%	0	10032	10050	99.82%	-0.11	(1.07)
	May 2008	2	2	100.00%	0	10528	10548	99.81%	-0.06	(1.04)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	10322	10344	99.79%	-0.10	(1.06)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3C Installation Commitments Met UNE	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
P (Centrex) Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	8	8	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Basic	January 2009	1	1	100.00%	0	19	20	95.00%	-0.22	(1.14)
Rate ISDN Parity	December 2008	3	3	100.00%	0	3	6	50.00%	-1.41	(1.86)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	20	23	86.96%	-0.53	(1.32)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	12	15	80.00%	-0.48	(1.29)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	18	20	90.00%	-0.54	(1.33)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Dark	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - IOF Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	January 2009	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
Enhanced Extended Loops - DS0 Capable	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00



	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	January 2009	28	32	87.50%	0	0	0	0.00%	0.00	0.08
Enhanced Extended Loops - DS1 Capable	December 2008	27	27	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	November 2008	30	32	93.75%	0	0	0	0.00%	0.00	(0.13)
	October 2008	45	47	95.74%	0	0	0	0.00%	0.00	(0.19)
	September 2008	61	62	98.39%	0	0	0	0.00%	0.00	(0.28)
	August 2008	58	60	96.67%	0	0	0	0.00%	0.00	(0.22)
	July 2008	73	73	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	77	78	98.72%	0	0	0	0.00%	0.00	(0.29)
	May 2008	68	68	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	50	53	94.34%	0	0	0	0.00%	0.00	(0.14)
	March 2008	80	83	96.39%	0	0	0	0.00%	0.00	(0.21)
	February 2008	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	January 2009	1	1	100.00%	0	1	3	33.33%	-1.22	(1.74)
Frame Relay Parity	December 2008	0	1	0.00%	0	2	3	66.67%	1.22	(1.00)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	9	77.78%	-0.51	(1.31)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met LIS	January 2009	9	10	90.00%	0	11	12	91.67%	0.14	(1.34)
Trunk Parity	December 2008	8	8	100.00%	0	18	18	100.00%	0.00	0.00
	November 2008	14	14	100.00%	0	16	17	94.12%	-0.69	(1.42)
	October 2008	15	15	100.00%	0	5	5	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	12	12	100.00%	0	6	6	100.00%	0.00	0.00
	July 2008	16	16	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	36	36	100.00%	0	8	10	80.00%	-1.40	(1.85)
	May 2008	15	15	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	23	23	100.00%	0	19	22	86.36%	-1.33	(1.81)
	March 2008	20	22	90.91%	0	22	23	95.65%	0.78	(0.97)
	February 2008	8	8	100.00%	0	12	13	92.31%	-0.64	(1.39)
OP-3D Installation Commitments Met PBX	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	2	5	40.00%	-1.12	(1.68)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		1	1	100.00%	0	2	2	100.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		1	1	100.00%	0	18	22	81.82%	-0.46	(1.28)
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met UDIT DS1 Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	75	89	84.27%	-0.43	(1.26)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2009	271	278	97.48%	0	0	0	0.00%	0.00	(0.25)
	OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	December 2008	248	260	95.38%	0	0	0	0.00%	0.00
November 2008		244	254	96.06%	0	0	0	0.00%	0.00	(0.20)
October 2008		311	315	98.73%	0	0	0	0.00%	0.00	(0.29)
September 2008		368	375	98.13%	0	0	0	0.00%	0.00	(0.27)
August 2008		347	351	98.86%	0	0	0	0.00%	0.00	(0.30)
July 2008		480	506	94.86%	0	0	0	0.00%	0.00	(0.16)
June 2008		437	453	96.47%	0	0	0	0.00%	0.00	(0.22)
May 2008		471	475	99.16%	0	0	0	0.00%	0.00	(0.31)
April 2008		434	442	98.19%	0	0	0	0.00%	0.00	(0.27)
March 2008		445	451	98.67%	0	0	0	0.00%	0.00	(0.29)
February 2008		310	314	98.73%	0	0	0	0.00%	0.00	(0.29)
January 2009		23	23	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9		December 2008	41	42	97.62%	0	0	0	0.00%	0.00
	November 2008	39	40	97.50%	0	0	0	0.00%	0.00	(0.25)
	October 2008	38	39	97.44%	0	0	0	0.00%	0.00	(0.25)
	September 2008	36	36	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	29	29	100.00%	0	0	0	0.00%	0.00	(0.33)

	July 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	7	8	87.50%	0	0	0	0.00%	0.00	0.08
	May 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	January 2009	168	182	92.31%	0	22	31	70.97%	-2.42	(2.47)
Unbundled Loop - DS1 Capable Parity	December 2008	87	87	100.00%	0	25	38	65.79%	-3.71	(3.25)
	November 2008	121	122	99.18%	0	16	23	69.57%	-2.83	(2.72)
	October 2008	159	166	95.78%	0	29	45	64.44%	-3.90	(3.37)
	September 2008	128	134	95.52%	0	42	50	84.00%	-1.90	(2.15)
	August 2008	166	175	94.86%	0	38	49	77.55%	-2.57	(2.56)
	July 2008	179	217	82.49%	0	75	89	84.27%	0.39	(0.88)
	June 2008	226	231	97.84%	0	23	31	74.19%	-2.82	(2.72)
	May 2008	163	167	97.60%	0	33	42	78.57%	-2.69	(2.63)
	April 2008	196	200	98.00%	0	48	51	94.12%	-1.05	(1.64)
	March 2008	169	178	94.94%	0	17	23	73.91%	-2.16	(2.31)
	February 2008	237	240	98.75%	0	35	45	77.78%	-3.11	(2.89)
OP-3D Installation Commitments Met	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	18	22	81.82%	-0.46	(1.28)
	April 2008	3	3	100.00%	0	16	18	88.89%	-0.57	(1.34)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	January 2009	10	12	83.33%	0	0	0	0.00%	0.00	0.22
Unbundled Loop - XDSLi Benchmark 0.9	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	4	5	80.00%	0	0	0	0.00%	0.00	0.33
	May 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	January 2009	643	691	93.05%	0	0	0	0.00%	0.00	(0.10)
Unbundled Loop Analog Benchmark 0.9	December 2008	716	753	95.09%	0	0	0	0.00%	0.00	(0.17)
	November 2008	789	814	96.93%	0	0	0	0.00%	0.00	(0.23)
	October 2008	1046	1066	98.12%	0	0	0	0.00%	0.00	(0.27)
	September 2008	702	731	96.03%	0	0	0	0.00%	0.00	(0.20)
	August 2008	848	869	97.58%	0	0	0	0.00%	0.00	(0.25)
	July 2008	860	875	98.29%	0	0	0	0.00%	0.00	(0.28)
	June 2008	859	888	96.73%	0	0	0	0.00%	0.00	(0.22)
	May 2008	945	995	94.97%	0	0	0	0.00%	0.00	(0.17)
	April 2008	873	897	97.32%	0	0	0	0.00%	0.00	(0.24)
	March 2008	733	769	95.32%	0	0	0	0.00%	0.00	(0.18)

	February 2008	877	886	98.98%	0	0	0	0.00%	0.00	(0.30)	
OP-3D Installation Commitments Met	January 2009	0	1	0.00%	0	0	0	0.00%	0.00	3.00	
Unbundled Loop Conditioned Benchmark 0.9	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	October 2008	2	5	40.00%	0	0	0	0.00%	0.00	1.67	
	September 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.78	
	August 2008	2	5	40.00%	0	0	0	0.00%	0.00	1.67	
	July 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.78	
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	May 2008	1	7	14.29%	0	0	0	0.00%	0.00	2.52	
	April 2008	1	5	20.00%	0	0	0	0.00%	0.00	2.33	
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)	
	February 2008	11	13	84.62%	0	0	0	0.00%	0.00	0.18	
	OP-3D Installation Commitments Met	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Unbundled Loop ISDN Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		1	1	100.00%	0	20	23	86.96%	-0.38	(1.23)	
August 2008		1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)	
July 2008		1	1	100.00%	0	10	16	62.50%	-0.75	(1.46)	
June 2008		2	2	100.00%	0	15	20	75.00%	-0.78	(1.47)	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		1	1	100.00%	0	26	26	100.00%	0.00	0.00	
March 2008		1	1	100.00%	0	18	20	90.00%	-0.33	(1.20)	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-3E Installation Commitments Met Basic Rate ISDN Parity		January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	2	2	100.00%	0	7	11	63.64%	-0.98	(1.60)	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-3E Installation Commitments Met E911 Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		December 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		2	2	100.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-3E Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9		January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met	January 2009	24	24	100.00%	0	0	0	0.00%	0.00	(0.33)
Enhanced Extended Loops - DS1 Capable	December 2008	16	20	80.00%	0.4	0	0	0.00%	0.00	0.33
Benchmark 0.9	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	40	41	97.56%	0.1543	0	0	0.00%	0.00	(0.25)
	September 2008	17	20	85.00%	0.3571	0	0	0.00%	0.00	0.17
	August 2008	34	35	97.14%	0.1666	0	0	0.00%	0.00	(0.24)
	July 2008	63	64	98.44%	0.124	0	0	0.00%	0.00	(0.28)
	June 2008	44	45	97.78%	0.1474	0	0	0.00%	0.00	(0.26)
	May 2008	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	50	51	98.04%	0.1386	0	0	0.00%	0.00	(0.27)
	March 2008	30	31	96.77%	0.1767	0	0	0.00%	0.00	(0.23)
	February 2008	20	22	90.91%	0.2875	0	0	0.00%	0.00	(0.03)
OP-3E Installation Commitments Met	January 2009	0	2	0.00%	0	2	5	40.00%	0.98	(0.96)
Frame Relay Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	15	18	83.33%	-0.44	(1.26)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
OP-3E Installation Commitments Met LIS	January 2009	2	5	40.00%	0.4899	6	10	60.00%	0.75	(0.89)
Trunk Parity	December 2008	3	3	100.00%	0	17	17	100.00%	0.00	0.00
	November 2008	1	2	50.00%	0.5	4	4	100.00%	0.00	(0.74)
	October 2008	8	8	100.00%	0	7	7	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	4	6	66.67%	-0.87	(1.53)
	August 2008	9	9	100.00%	0	3	6	50.00%	-1.90	(2.15)
	July 2008	7	7	100.00%	0	13	13	100.00%	0.00	0.00
	June 2008	15	15	100.00%	0	3	3	100.00%	0.00	0.00
	May 2008	5	7	71.43%	0.4518	20	23	86.96%	1.07	(0.73)
	April 2008	9	9	100.00%	0	20	24	83.33%	-1.14	(1.70)
	March 2008	17	18	94.44%	0.2291	16	17	94.12%	-0.04	(1.02)
	February 2008	10	10	100.00%	0	15	20	75.00%	-1.49	(1.91)
OP-3E Installation Commitments Met	January 2009	25	26	96.15%	0.1923	0	0	0.00%	0.00	(0.21)
Unbundled Loop - 2 Wire Non-Loaded	December 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	57	58	98.28%	0.1302	0	0	0.00%	0.00	(0.28)
	August 2008	35	36	97.22%	0.1643	0	0	0.00%	0.00	(0.24)
	July 2008	18	18	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	20	20	100.00%	0	0	0	0.00%	0.00	(0.33)

	April 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	January 2009	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	November 2008	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	22	23	95.65%	0.2039	0	0	0.00%	0.00	(0.19)
	September 2008	11	12	91.67%	0.2764	0	0	0.00%	0.00	(0.06)
	August 2008	13	16	81.25%	0.3903	0	0	0.00%	0.00	0.29
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	January 2009	7	7	100.00%	0	16	28	57.14%	-2.05	(2.25)
Unbundled Loop - DS1 Capable Parity	December 2008	11	13	84.62%	0.3608	20	36	55.56%	-1.81	(2.10)
	November 2008	12	12	100.00%	0	18	25	72.00%	-1.78	(2.08)
	October 2008	17	17	100.00%	0	38	48	79.17%	-1.82	(2.11)
	September 2008	13	14	92.86%	0.2575	35	53	66.04%	-1.88	(2.15)
	August 2008	8	11	72.73%	0.4454	36	64	56.25%	-1.02	(1.62)
	July 2008	8	8	100.00%	0	22	50	44.00%	-2.96	(2.80)
	June 2008	8	8	100.00%	0	33	48	68.75%	-1.77	(2.07)
	May 2008	10	10	100.00%	0	39	50	78.00%	-1.53	(1.93)
	April 2008	12	15	80.00%	0.4	28	33	84.85%	0.43	(0.98)
	March 2008	8	9	88.89%	0.3143	24	32	75.00%	-0.85	(1.52)
	February 2008	12	12	100.00%	0	43	55	78.18%	-1.66	(2.01)
OP-3E Installation Commitments Met	January 2009	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - XDSLi Benchmark 0.9	December 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.78
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	3	4	75.00%	0.433	0	0	0.00%	0.00	0.50
OP-3E Installation Commitments Met	January 2009	136	141	96.45%	0.1849	0	0	0.00%	0.00	(0.22)
Unbundled Loop Analog Benchmark 0.9	December 2008	70	76	92.11%	0.2697	0	0	0.00%	0.00	(0.07)
	November 2008	85	85	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	146	148	98.65%	0.1155	0	0	0.00%	0.00	(0.29)
	September 2008	97	104	93.27%	0.2506	0	0	0.00%	0.00	(0.11)
	August 2008	97	98	98.98%	0.1005	0	0	0.00%	0.00	(0.30)
	July 2008	98	103	95.15%	0.2149	0	0	0.00%	0.00	(0.17)
	June 2008	126	133	94.74%	0.2233	0	0	0.00%	0.00	(0.16)
	May 2008	108	109	99.08%	0.0953	0	0	0.00%	0.00	(0.30)
	April 2008	91	92	98.91%	0.1037	0	0	0.00%	0.00	(0.30)
	March 2008	73	73	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	76	76	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Conditioned Benchmark	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)

0.9	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	3.00	
	August 2008	0	1	0.00%	0	0	0	0.00%	0.00	3.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
	OP-3E Installation Commitments Met	January 2009	1	1	100.00%	0	2	4	50.00%	-0.89	(1.54)
	Unbundled Loop ISDN Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	1	1	100.00%	0	7	11	63.64%	-0.72	(1.44)	
	August 2008	0	1	0.00%	0	7	10	70.00%	1.46	(0.79)	
	July 2008	3	3	100.00%	0	9	12	75.00%	-0.89	(1.54)	
	June 2008	1	1	100.00%	0	6	7	85.71%	-0.38	(1.23)	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	2	2	100.00%	0	5	8	62.50%	-0.98	(1.60)	
	March 2008	1	1	100.00%	0	9	9	100.00%	0.00	0.00	
	February 2008	2	2	100.00%	0	6	8	75.00%	-0.73	(1.44)	
OP-4A Installation Interval Business Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
	December 2008	4	2	2.00	0	3028	663	4.57	-0.38	(1.23)	
	November 2008	7	3	2.33	0.58	3527	857	4.12	-0.53	(1.32)	
	October 2008	9	5	1.80	1.1	4899	1056	4.64	-1.11	(1.68)	
	September 2008	9	3	3.00	0	5781	1121	5.16	-0.51	(1.31)	
	August 2008	3	1	3.00	0	3998	921	4.34	-0.21	(1.13)	
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2008	2	1	2.00	0	5171	1051	4.92	-0.32	(1.20)	
	May 2008	6	2	3.00	1.41	4701	1099	4.28	-0.22	(1.13)	
	April 2008	12	5	2.40	0.89	4081	1112	3.67	-0.69	(1.42)	
	March 2008	2	1	2.00	0	3540	1000	3.54	-0.30	(1.18)	
	February 2008	2	1	2.00	0	3873	969	4.00	-0.30	(1.18)	
OP-4A Installation Interval Line Splitting	January 2009	3	1	3.00	0	0	0	0.00	0.00	(0.27)	
Benchmark 3.3	December 2008	6	2	3.00	0	0	0	0.00	0.00	(0.27)	
	November 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)	
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)	
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2008	18	6	3.00	0	0	0	0.00	0.00	(0.27)	
	June 2008	12	3	4.00	1.73	0	0	0.00	0.00	0.64	
	May 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)	
	April 2008	12	4	3.00	0	0	0	0.00	0.00	(0.27)	
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2008	3	1	3.00	0	0	0	0.00	0.00	(0.27)	
OP-4A Installation Interval Residence Parity	January 2009	87	25	3.48	2.43	11612	3011	3.86	-0.73	(1.44)	
	December 2008	50	13	3.85	3.13	8595	2509	3.43	0.68	(0.42)	
	November 2008	54	17	3.18	0.81	9893	2710	3.65	-0.62	(1.38)	
	October 2008	22	8	2.75	1.39	15951	3892	4.10	-1.42	(1.87)	
	September 2008	52	11	4.73	1.19	17207	3765	4.57	0.19	(0.83)	
	August 2008	53	12	4.42	3.37	13353	3393	3.94	0.53	(0.46)	
	July 2008	27	9	3.00	0.87	11090	3199	3.47	-0.64	(1.39)	

	June 2008	7	3	2.33	1.15	10820	3117	3.47	-1.02	(1.62)
	May 2008	7	3	2.33	1.15	10359	3092	3.35	-0.47	(1.29)
	April 2008	22	8	2.75	0.71	10120	3219	3.14	-0.49	(1.30)
	March 2008	9	3	3.00	0	9439	3118	3.03	-0.02	(1.01)
	February 2008	7	3	2.33	1.15	9702	3165	3.07	-0.60	(1.36)
OP-4A	Installation Interval UNE - P (POTS)	48	16	3.00	3.48	15506	3884	3.99	-1.04	(1.63)
Parity	December 2008	16	6	2.67	1.37	11623	3172	3.66	-0.50	(1.31)
	November 2008	72	12	6.00	8.61	13420	3567	3.76	1.96	0.04
	October 2008	34	11	3.09	1.76	20850	4948	4.21	-1.05	(1.64)
	September 2008	133	17	7.82	10.01	22988	4886	4.70	3.01	0.37
	August 2008	8	4	2.00	0	17351	4314	4.02	-0.99	(1.60)
	July 2008	50	14	3.57	1.95	16413	4335	3.79	-0.22	(1.14)
	June 2008	21	8	2.63	1.3	15991	4168	3.84	-0.70	(1.43)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B	Installation Interval Business Parity	2	1	2.00	0	677	122	5.55	-0.54	(1.33)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	4	2	2.00	0	767	152	5.05	-0.65	(1.39)
	September 2008	5	1	5.00	0	607	149	4.07	0.31	(0.78)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	2	1	2.00	0	466	151	3.09	-0.32	(1.19)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	4	2	2.00	0	385	109	3.53	-0.35	(1.21)
OP-4B	Installation Interval Residence	13	3	4.33	2.31	2225	553	4.02	0.13	(0.62)
Parity	December 2008	15	5	3.00	1.41	1798	485	3.71	-0.51	(1.31)
	November 2008	6	2	3.00	0	1998	543	3.68	-0.34	(1.20)
	October 2008	4	2	2.00	1.41	3076	748	4.11	-0.75	(1.46)
	September 2008	13	3	4.33	1.15	3035	716	4.24	0.05	(0.86)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	3	1	3.00	0	2160	669	3.23	-0.09	(1.05)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	6	2	3.00	0	2148	689	3.12	-0.06	(1.04)
	March 2008	2	2	1.00	1.41	1901	652	2.92	-1.10	(1.67)
	February 2008	6	2	3.00	0	2325	665	3.50	-0.13	(1.08)
OP-4B	Installation Interval UNE - P (POTS)	3	1	3.00	0	2902	675	4.30	-0.28	(1.17)
Parity	December 2008	7	2	3.50	2.12	2196	579	3.79	-0.13	(1.08)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	2	2.50	2.12	3642	865	4.21	-0.72	(1.44)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	2	1	2.00	0	2673	817	3.27	-0.42	(1.25)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00



OP-4C Installation Interval Business Parity	January 2009	4	6	0.67	0.52	378	265	1.43	-1.82	(2.11)
	December 2008	5	6	0.83	0.41	251	196	1.28	-1.03	(1.63)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	6	6	1.00	0	490	305	1.61	-0.31	(1.19)
	September 2008	3	10	0.30	0.48	426	298	1.43	-3.06	(2.86)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	1	1	1.00	0	482	303	1.59	-0.46	(1.28)
	April 2008	1	1	1.00	0	441	281	1.57	-0.34	(1.20)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	1	1	1.00	0	435	320	1.36	-0.20	(1.12)
	January 2009	33	11	3.00	0	0	0	0.00	0.00	(0.27)
	December 2008	21	7	3.00	0	0	0	0.00	0.00	(0.27)
	November 2008	27	9	3.00	0	0	0	0.00	0.00	(0.27)
October 2008	63	21	3.00	0	0	0	0.00	0.00	(0.27)	
September 2008	39	13	3.00	0	0	0	0.00	0.00	(0.27)	
August 2008	66	22	3.00	0	0	0	0.00	0.00	(0.27)	
July 2008	42	14	3.00	0	0	0	0.00	0.00	(0.27)	
June 2008	33	11	3.00	0	0	0	0.00	0.00	(0.27)	
May 2008	54	18	3.00	0	0	0	0.00	0.00	(0.27)	
April 2008	66	22	3.00	0	0	0	0.00	0.00	(0.27)	
March 2008	36	12	3.00	0	0	0	0.00	0.00	(0.27)	
February 2008	63	21	3.00	0	0	0	0.00	0.00	(0.27)	
OP-4C Installation Interval Line Splitting Benchmark 3.3	January 2009	86	81	1.06	0.24	5217	4653	1.12	-1.06	(1.64)
Parity	December 2008	83	82	1.01	0.25	4857	4236	1.15	-2.10	(2.28)
	November 2008	101	97	1.04	0.32	5067	4416	1.15	-1.87	(2.14)
	October 2008	57	49	1.16	0.47	5996	5358	1.12	0.64	(0.53)
	September 2008	47	42	1.12	0.45	6555	5536	1.18	-0.61	(1.37)
	August 2008	46	45	1.02	0.4	5567	4921	1.13	-1.34	(1.81)
	July 2008	17	16	1.06	0.25	6001	5287	1.14	-0.44	(1.27)
	June 2008	9	9	1.00	0	6017	5167	1.16	-0.86	(1.52)
	May 2008	19	20	0.95	0.22	6141	5456	1.13	-1.36	(1.83)
	April 2008	13	13	1.00	0	7038	6288	1.12	-0.75	(1.46)
	March 2008	11	16	0.69	0.48	6519	5552	1.17	-3.30	(3.01)
	February 2008	12	12	1.00	0	6883	6042	1.14	-0.89	(1.54)
OP-4C Installation Interval Residence Parity	January 2009	1	1	1.00	0	5595	4918	1.14	-0.25	(1.15)
	December 2008	6	6	1.00	0	5108	4432	1.15	-0.62	(1.38)
	November 2008	11	7	1.57	0.53	5380	4636	1.16	1.85	0.06
	October 2008	1	1	1.00	0	6486	5663	1.15	-0.12	(1.07)
	September 2008	6	6	1.00	0	6981	5834	1.20	-0.67	(1.41)
	August 2008	1	1	1.00	0	5897	5180	1.14	-0.22	(1.13)
	July 2008	39	39	1.00	0	6353	5540	1.15	-1.36	(1.83)
	June 2008	1	1	1.00	0	6469	5459	1.19	-0.30	(1.18)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	5	0.00	0	6942	5829	1.19	-4.30	(3.61)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval UNE - P (POTS) Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	2	3	0.67	0.58	0	3	0.00	0.00	0.00
	September 2008	0	1	0.00	0	0	0	0.00	0.00	0.00

	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Basic Rate ISDN Parity	January 2009	5	1	5.00	0	90	18	5.00	0.00	(1.00)
	December 2008	13	3	4.33	0.58	74	5	14.80	-0.97	(1.59)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	136	16	8.50	-0.93	(1.56)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	4	1	4.00	0	67	10	6.70	-0.37	(1.23)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	13	3	4.33	0.58	62	13	4.77	-0.21	(1.13)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	20	1	20.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval E911 Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	36	3	12.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	3	1	3.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2008	4	1	4.00	0	0	0	0.00	0.00	0.00	
	February 2008	26	6	4.33	0.52	0	0	0.00	0.00	0.00	
OP-4D Installation Interval Enhanced	January 2009	20	4	5.00	0	0	0	0.00	0.00	(0.50)	
Extended Loops - DS1 Capable Benchmark 6	December 2008	43	10	4.30	0.67	0	0	0.00	0.00	(0.85)	
	November 2008	39	9	4.33	1.32	0	0	0.00	0.00	(0.83)	
	October 2008	50	11	4.55	1.21	0	0	0.00	0.00	(0.73)	
	September 2008	89	19	4.68	1	0	0	0.00	0.00	(0.66)	
	August 2008	216	32	6.75	10.28	0	0	0.00	0.00	0.38	
	July 2008	130	27	4.81	0.62	0	0	0.00	0.00	(0.59)	
	June 2008	77	16	4.81	0.54	0	0	0.00	0.00	(0.59)	
	May 2008	85	17	5.00	0	0	0	0.00	0.00	(0.50)	
	April 2008	58	10	5.80	2.9	0	0	0.00	0.00	(0.10)	
	March 2008	244	59	4.14	1.17	0	0	0.00	0.00	(0.93)	
	February 2008	71	17	4.18	0.81	0	0	0.00	0.00	(0.91)	
	OP-4D Installation Interval LIS Trunk Parity	January 2009	83	5	16.60	10.43	156	7	22.29	-1.90	(2.15)
	December 2008	73	5	14.60	7.3	213	9	23.67	-1.95	(2.18)	
	November 2008	58	4	14.50	7.05	133	8	16.63	-0.50	(1.30)	
October 2008	102	5	20.40	2.61	32	2	16.00	0.62	(1.10)		
September 2008	38	4	9.50	2.89	0	0	0.00	0.00	0.00		
August 2008	203	12	16.92	6.87	29	2	14.50	0.24	(1.42)		
July 2008	126	11	11.45	6.53	37	2	18.50	-1.18	(1.72)		
June 2008	474	26	18.23	4.05	174	7	24.86	-0.73	(1.44)		
May 2008	177	10	17.70	5.25	31	2	15.50	0.57	(0.68)		
April 2008	263	16	16.44	6.02	57	4	14.25	0.60	(0.75)		
March 2008	136	8	17.00	7.25	128	7	18.29	-0.54	(1.33)		
February 2008	54	4	13.50	8.74	220	9	24.44	-2.25	(2.37)		
OP-4D Installation Interval PBX Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00	
December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
November 2008	4	1	4.00	0	37	4	9.25	-0.94	(1.57)		
October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	January 2009	253	95	2.66	1.22	0	0	0.00	0.00	(1.67)	
December 2008	237	93	2.55	0.88	0	0	0.00	0.00	(1.73)		
November 2008	328	107	3.07	2.03	0	0	0.00	0.00	(1.47)		
October 2008	306	121	2.53	0.75	0	0	0.00	0.00	(1.74)		
September 2008	416	165	2.52	0.73	0	0	0.00	0.00	(1.74)		
August 2008	353	132	2.67	0.6	0	0	0.00	0.00	(1.66)		
July 2008	476	166	2.87	0.94	0	0	0.00	0.00	(1.57)		
June 2008	369	136	2.71	0.96	0	0	0.00	0.00	(1.64)		
May 2008	344	134	2.57	0.75	0	0	0.00	0.00	(1.72)		
April 2008	396	157	2.52	0.65	0	0	0.00	0.00	(1.74)		
March 2008	522	195	2.68	1.14	0	0	0.00	0.00	(1.66)		
February 2008	217	86	2.52	0.82	0	0	0.00	0.00	(1.74)		
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	January 2009	27	10	2.70	0.48	0	0	0.00	0.00	(1.65)	
December 2008	79	23	3.43	4.09	0	0	0.00	0.00	(1.28)		
November 2008	27	12	2.25	0.62	0	0	0.00	0.00	(1.88)		

	October 2008	43	16	2.69	0.48	0	0	0.00	0.00	(1.66)
	September 2008	45	17	2.65	0.49	0	0	0.00	0.00	(1.68)
	August 2008	43	17	2.53	0.72	0	0	0.00	0.00	(1.74)
	July 2008	30	11	2.73	0.79	0	0	0.00	0.00	(1.64)
	June 2008	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	May 2008	4	2	2.00	0	0	0	0.00	0.00	(2.00)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	February 2008	2	1	2.00	0	0	0	0.00	0.00	(2.00)
OP-4D Installation Interval Unbundled Loop	January 2009	463	98	4.72	1.97	0	0	0.00	0.00	(0.42)
DS1 Capable Benchmark 5.5	December 2008	161	35	4.60	0.65	0	0	0.00	0.00	(0.49)
	November 2008	322	78	4.13	1.09	0	0	0.00	0.00	(0.75)
	October 2008	648	115	5.63	10.36	0	0	0.00	0.00	0.07
	September 2008	435	86	5.06	2.68	0	0	0.00	0.00	(0.24)
	August 2008	438	90	4.87	1.77	0	0	0.00	0.00	(0.35)
	July 2008	576	118	4.88	1.23	0	0	0.00	0.00	(0.34)
	June 2008	426	85	5.01	2.59	0	0	0.00	0.00	(0.27)
	May 2008	333	73	4.56	0.8	0	0	0.00	0.00	(0.51)
	April 2008	388	80	4.85	1.54	0	0	0.00	0.00	(0.35)
	March 2008	323	64	5.05	2.1	0	0	0.00	0.00	(0.25)
	February 2008	317	70	4.53	1.03	0	0	0.00	0.00	(0.53)
OP-4D Installation Interval Unbundled Loop	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
DS3 Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	7	1	7.00	0	261	21	12.43	-0.53	(1.32)
	April 2008	21	3	7.00	0	187	17	11.00	-1.12	(1.68)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	January 2009	75	12	6.25	4.56	0	0	0.00	0.00	0.13
XDSLi Benchmark 6	December 2008	12	3	4.00	1	0	0	0.00	0.00	(1.00)
	November 2008	9	2	4.50	0.71	0	0	0.00	0.00	(0.75)
	October 2008	17	5	3.40	1.52	0	0	0.00	0.00	(1.30)
	September 2008	29	6	4.83	0.41	0	0	0.00	0.00	(0.58)
	August 2008	27	6	4.50	0.84	0	0	0.00	0.00	(0.75)
	July 2008	39	9	4.33	0.87	0	0	0.00	0.00	(0.83)
	June 2008	23	5	4.60	1.14	0	0	0.00	0.00	(0.70)
	May 2008	35	8	4.38	1.19	0	0	0.00	0.00	(0.81)
	April 2008	19	4	4.75	0.5	0	0	0.00	0.00	(0.63)
	March 2008	56	14	4.00	1.3	0	0	0.00	0.00	(1.00)
	February 2008	33	7	4.71	0.76	0	0	0.00	0.00	(0.64)
OP-4D Installation Interval Unbundled Loop	January 2009	2569	468	5.49	3.56	0	0	0.00	0.00	(0.26)
Analog Benchmark 6	December 2008	2570	511	5.03	0.71	0	0	0.00	0.00	(0.49)
	November 2008	2809	560	5.02	0.94	0	0	0.00	0.00	(0.49)
	October 2008	3236	638	5.07	0.6	0	0	0.00	0.00	(0.46)
	September 2008	2566	503	5.10	0.72	0	0	0.00	0.00	(0.45)
	August 2008	3068	598	5.13	0.65	0	0	0.00	0.00	(0.43)
	July 2008	3137	615	5.10	0.63	0	0	0.00	0.00	(0.45)
	June 2008	2808	544	5.16	0.76	0	0	0.00	0.00	(0.42)

	May 2008	3520	663	5.31	1.19	0	0	0.00	0.00	(0.35)
	April 2008	2932	576	5.09	0.57	0	0	0.00	0.00	(0.45)
	March 2008	2369	471	5.03	0.83	0	0	0.00	0.00	(0.49)
	February 2008	2992	580	5.16	0.63	0	0	0.00	0.00	(0.42)
OP-4D Installation Interval Unbundled Loop	January 2009	29	1	29.00	0	0	0	0.00	0.00	2.80
Conditioned Benchmark 15	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	5	1	5.00	0	0	0	0.00	0.00	(2.00)
	October 2008	102	4	25.50	20.09	0	0	0.00	0.00	2.10
	September 2008	25	3	8.33	5.03	0	0	0.00	0.00	(1.33)
	August 2008	66	2	33.00	0	0	0	0.00	0.00	3.60
	July 2008	3	1	3.00	0	0	0	0.00	0.00	(2.40)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	71	5	14.20	4.55	0	0	0.00	0.00	(0.16)
	April 2008	25	3	8.33	2.89	0	0	0.00	0.00	(1.33)
	March 2008	23	3	7.67	5.69	0	0	0.00	0.00	(1.47)
	February 2008	9	2	4.50	0.71	0	0	0.00	0.00	(2.10)
OP-4D Installation Interval Unbundled Loop	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
ISDN Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	136	16	8.50	-0.43	(1.26)
	August 2008	5	1	5.00	0	69	14	4.93	0.04	(1.36)
	July 2008	5	1	5.00	0	143	15	9.53	-0.44	(1.27)
	June 2008	9	2	4.50	0.71	107	14	7.64	-0.85	(1.52)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	5	1	5.00	0	152	21	7.24	-0.34	(1.21)
	March 2008	3	1	3.00	0	62	13	4.77	-0.53	(1.32)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Basic Rate ISDN	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	121	10	12.10	-0.77	(1.47)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval E911 Parity	January 2009	12	1	12.00	0	108	9	12.00	0.00	0.00
	December 2008	54	5	10.80	1.64	24	2	12.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	107	9	11.89	0.33	12	1	12.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	36	3	12.00	0	36	3	12.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	11	1	11.00	0	46	4	11.50	-0.77	(1.47)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	12	1	12.00	0	312	28	11.14	2.36	(0.44)
OP-4E Installation Interval Enhanced	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	4	1	4.00	0	0	0	0.00	0.00	0.00
	July 2008	3	1	3.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-4E Installation Interval Enhanced	January 2009	59	13	4.54	0.66	0	0	0.00	0.00
Extended Loops - DS1 Capable Benchmark 6	December 2008	58	12	4.83	0.58	0	0	0.00	0.00	(0.58)
	November 2008	66	15	4.40	1.06	0	0	0.00	0.00	(0.80)
	October 2008	93	13	7.15	11.13	0	0	0.00	0.00	0.58
	September 2008	72	12	6.00	5.53	0	0	0.00	0.00	0.00
	August 2008	109	20	5.45	2.33	0	0	0.00	0.00	(0.28)
	July 2008	194	39	4.97	0.63	0	0	0.00	0.00	(0.51)
	June 2008	163	33	4.94	1.75	0	0	0.00	0.00	(0.53)
	May 2008	108	23	4.70	1.33	0	0	0.00	0.00	(0.65)
	April 2008	123	27	4.56	1.58	0	0	0.00	0.00	(0.72)
	March 2008	101	21	4.81	3.17	0	0	0.00	0.00	(0.60)
	February 2008	69	14	4.93	3.41	0	0	0.00	0.00	(0.54)
	OP-4E Installation Interval LIS Trunk Parity	January 2009	68	4	17.00	7.66	205	8	25.63	-2.08
December 2008		50	3	16.67	8.5	256	12	21.33	-0.73	(1.45)
November 2008		22	1	22.00	0	100	4	25.00	-0.17	(1.10)
October 2008		66	3	22.00	0	85	5	17.00	0.78	(0.88)
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		72	4	18.00	0	115	3	38.33	-0.67	(1.41)
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		159	8	19.88	2.8	13	1	13.00	0.00	0.00
May 2008		122	7	17.43	6.88	340	16	21.25	-1.30	(1.79)
April 2008		104	7	14.86	4.26	267	11	24.27	-1.58	(1.96)
March 2008		100	7	14.29	3.4	174	9	19.33	-1.30	(1.79)
February 2008		120	8	15.00	6.59	348	15	23.20	-2.94	(2.79)
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	January 2009	48	18	2.67	0.77	0	0	0.00	0.00	(1.67)
	December 2008	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	November 2008	38	13	2.92	0.28	0	0	0.00	0.00	(1.54)
	October 2008	35	15	2.33	1.23	0	0	0.00	0.00	(1.83)
	September 2008	101	35	2.89	0.32	0	0	0.00	0.00	(1.56)
	August 2008	64	23	2.78	0.67	0	0	0.00	0.00	(1.61)
	July 2008	30	12	2.50	0.52	0	0	0.00	0.00	(1.75)
	June 2008	6	2	3.00	0	0	0	0.00	0.00	(1.50)
	May 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	April 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	12	4	3.00	0	0	0	0.00	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	January 2009	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
	December 2008	13	5	2.60	0.55	0	0	0.00	0.00	(1.70)
	November 2008	19	8	2.38	0.52	0	0	0.00	0.00	(1.81)
	October 2008	44	15	2.93	0.26	0	0	0.00	0.00	(1.53)
	September 2008	20	6	3.33	1.37	0	0	0.00	0.00	(1.33)
	August 2008	45	14	3.21	0.43	0	0	0.00	0.00	(1.39)

	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	12	4	3.00	0	0	0	0.00	0.00	(1.50)
	May 2008	9	3	3.00	0	0	0	0.00	0.00	(1.50)
	April 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Unbundled Loop	January 2009	24	5	4.80	0.45	0	0	0.00	0.00	(0.38)
DS1 Capable Benchmark 5.5	December 2008	166	10	16.60	26.06	0	0	0.00	0.00	6.05
	November 2008	57	12	4.75	0.45	0	0	0.00	0.00	(0.41)
	October 2008	41	10	4.10	1.52	0	0	0.00	0.00	(0.76)
	September 2008	53	11	4.82	2.27	0	0	0.00	0.00	(0.37)
	August 2008	44	8	5.50	1.2	0	0	0.00	0.00	0.00
	July 2008	18	4	4.50	1	0	0	0.00	0.00	(0.55)
	June 2008	20	4	5.00	0	0	0	0.00	0.00	(0.27)
	May 2008	30	6	5.00	0	0	0	0.00	0.00	(0.27)
	April 2008	33	7	4.71	0.76	0	0	0.00	0.00	(0.43)
	March 2008	29	6	4.83	0.41	0	0	0.00	0.00	(0.36)
	February 2008	25	6	4.17	1.33	0	0	0.00	0.00	(0.73)
OP-4E Installation Interval Unbundled Loop	January 2009	18	4	4.50	1	0	0	0.00	0.00	(0.75)
XDSLi Benchmark 6	December 2008	16	3	5.33	0.58	0	0	0.00	0.00	(0.33)
	November 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	October 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	September 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	August 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	July 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	June 2008	8	2	4.00	1.41	0	0	0.00	0.00	(1.00)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	28	6	4.67	0.52	0	0	0.00	0.00	(0.67)
	March 2008	18	5	3.60	1.34	0	0	0.00	0.00	(1.20)
	February 2008	13	3	4.33	1.15	0	0	0.00	0.00	(0.83)
OP-4E Installation Interval Unbundled Loop	January 2009	476	85	5.60	0.82	0	0	0.00	0.00	(0.20)
Analog Benchmark 6	December 2008	352	67	5.25	1.54	0	0	0.00	0.00	(0.37)
	November 2008	230	49	4.69	0.85	0	0	0.00	0.00	(0.65)
	October 2008	536	104	5.15	0.64	0	0	0.00	0.00	(0.42)
	September 2008	436	84	5.19	0.4	0	0	0.00	0.00	(0.40)
	August 2008	340	57	5.96	0.89	0	0	0.00	0.00	(0.02)
	July 2008	298	59	5.05	0.47	0	0	0.00	0.00	(0.47)
	June 2008	404	78	5.18	0.58	0	0	0.00	0.00	(0.41)
	May 2008	307	62	4.95	0.38	0	0	0.00	0.00	(0.52)
	April 2008	327	63	5.19	0.5	0	0	0.00	0.00	(0.40)
	March 2008	308	62	4.97	0.25	0	0	0.00	0.00	(0.52)
	February 2008	225	45	5.00	0	0	0	0.00	0.00	(0.50)
OP-4E Installation Interval Unbundled Loop	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Conditioned Benchmark 15	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	36	2	18.00	0	0	0	0.00	0.00	0.60
	August 2008	7	1	7.00	0	0	0	0.00	0.00	(1.60)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	15	1	15.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	February 2008	5	1	5.00	0	0	0	0.00	0.00	(2.00)
OP-4E Installation Interval Unbundled Loop	January 2009	5	1	5.00	0	113	4	28.25	-0.56	(1.34)
ISDN Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	4	1	4.00	0	121	10	12.10	-0.51	(1.31)
	August 2008	6	1	6.00	0	67	8	8.38	-0.31	(1.19)
	July 2008	15	3	5.00	0	74	10	7.40	-0.57	(1.34)
	June 2008	4	1	4.00	0	32	3	10.67	-5.00	(4.04)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	9	2	4.50	0.71	23	3	7.67	-1.20	(1.73)
	March 2008	5	1	5.00	0	33	7	4.71	0.12	(1.13)
	February 2008	5	2	2.50	0.71	51	8	6.38	-0.72	(1.44)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	December 2008	3	3	100.00%	0	9	9	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	37	37	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	24	24	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	29	30	96.67%	-0.31	(1.19)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Business Parity	December 2008	10	10	100.00%	0	1734	1878	92.33%	-0.91	(1.55)
	November 2008	3	5	60.00%	0.4899	1967	2112	93.13%	2.93	0.05
	October 2008	16	17	94.12%	0.2353	2510	2708	92.69%	-0.23	(1.14)
	September 2008	22	22	100.00%	0	2327	2526	92.12%	-1.37	(1.83)
	August 2008	9	9	100.00%	0	2188	2379	91.97%	-0.88	(1.54)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	2319	2501	92.72%	-0.48	(1.29)
	May 2008	5	5	100.00%	0	2411	2598	92.80%	-0.62	(1.38)
	April 2008	9	10	90.00%	0.3	2425	2626	92.35%	0.28	(1.08)
	March 2008	3	3	100.00%	0	2431	2657	91.49%	-0.53	(1.32)
	February 2008	5	6	83.33%	0.3727	2417	2633	91.80%	0.75	(0.85)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Dark Fiber - IOF	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair E911 Parity	December 2008	5	5	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9	9	100.00%	0	1	1	100.00%	0.00	0.00



	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	28	28	100.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS0 Capable Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	December 2008	46	47	97.87%	0.1443	71	75	94.67%	-0.77	(1.47)
Loops - DS1 Capable Parity	November 2008	47	49	95.92%	0.1979	46	49	93.88%	-0.42	(1.26)
	October 2008	86	88	97.73%	0.149	93	96	96.88%	-0.33	(1.20)
	September 2008	80	82	97.56%	0.1543	98	104	94.23%	-0.97	(1.59)
	August 2008	95	97	97.94%	0.1421	112	115	97.39%	-0.25	(1.15)
	July 2008	131	138	94.93%	0.2194	139	142	97.89%	1.72	(0.39)
	June 2008	122	124	98.39%	0.126	75	83	90.36%	-1.92	(2.17)
	May 2008	101	103	98.06%	0.138	88	96	91.67%	-1.63	(1.99)
	April 2008	103	104	99.04%	0.0976	81	84	96.43%	-0.96	(1.58)
	March 2008	109	114	95.61%	0.2048	51	55	92.73%	-0.68	(1.41)
	February 2008	54	56	96.43%	0.1856	96	102	94.12%	-0.59	(1.36)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Frame Relay Parity	December 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	34	34	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	5	5	100.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Line Splitting Parity	December 2008	64	100	64.00%	0.16	12474	14050	88.78%	0.88	(0.70)
	November 2008	196	196	100.00%	0	13076	14599	89.57%	-1.28	(1.78)
	October 2008	441	441	100.00%	0	17203	19286	89.20%	-1.59	(1.97)
	September 2008	225	289	77.86%	0.10381284	16378	18400	89.01%	0.10	(1.11)
	August 2008	361	484	74.58%	0.11778624	15364	17263	89.00%	0.39	(0.91)
	July 2008	361	400	90.25%	0.04748041	15949	17848	89.36%	-0.82	(1.50)
	June 2008	196	225	87.10%	0.06220036	15560	17355	89.66%	-0.47	(1.28)
	May 2008	400	484	82.65%	0.08265625	16054	17756	90.41%	-0.08	(1.05)
	April 2008	784	841	93.22%	0.03330625	17409	19192	90.71%	-1.08	(1.66)
	March 2008	169	196	86.23%	0.06630625	16014	17715	90.40%	-0.31	(1.19)
	February 2008	441	529	83.36%	0.07941124	16647	18485	90.06%	-0.20	(1.12)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair LIS Trunk Parity	December 2008	12	12	100.00%	0	35	35	100.00%	0.00	0.00
	November 2008	16	16	100.00%	0	23	23	100.00%	0.00	0.00
	October 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
	September 2008	7	7	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	22	22	100.00%	0	12	12	100.00%	0.00	0.00
	July 2008	23	23	100.00%	0	18	18	100.00%	0.00	0.00
	June 2008	51	51	100.00%	0	13	13	100.00%	0.00	0.00
	May 2008	23	23	100.00%	0	28	28	100.00%	0.00	0.00
	April 2008	32	32	100.00%	0	47	47	100.00%	0.00	0.00
	March 2008	41	41	100.00%	0	40	40	100.00%	0.00	0.00
	February 2008	18	18	100.00%	0	33	33	100.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair PBX Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	13	14	92.86%	-0.27	(1.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Residence Parity	December 2008	100	107	93.46%	0.2473	10740	12172	88.24%	-1.67	(2.01)
	November 2008	108	116	93.10%	0.2534	11109	12487	88.96%	-1.42	(1.86)
	October 2008	57	62	91.94%	0.2723	14693	16578	88.63%	-0.82	(1.50)
	September 2008	59	64	92.19%	0.2684	14051	15874	88.52%	-0.92	(1.56)
	August 2008	59	62	95.16%	0.2146	13176	14884	88.52%	-1.64	(1.99)
	July 2008	27	27	100.00%	0	13522	15201	88.95%	-1.83	(2.11)
	June 2008	17	19	89.47%	0.3069	13241	14854	89.14%	-0.05	(1.03)
	May 2008	27	29	93.10%	0.2534	13643	15158	90.01%	-0.56	(1.34)
	April 2008	24	26	92.31%	0.2665	14984	16566	90.45%	-0.32	(1.20)
	March 2008	24	25	96.00%	0.196	13583	15058	90.20%	-0.97	(1.59)
	February 2008	22	24	91.67%	0.2764	14230	15852	89.77%	-0.31	(1.19)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT Above DS1 Level	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Parity	November 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Reported to Repair UDIT DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	1	1	100.00%	0	139	142	97.89%	-0.15	(1.09)	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Reported to Repair Unbundled Loop - 2 Wire	December 2008	271	278	97.48%	0.1567	9	9	100.00%	0.00	(1.51)	
Non-Loaded Parity	November 2008	264	272	97.06%	0.169	26	26	100.00%	0.00	(0.97)	
	October 2008	330	350	94.29%	0.2321	23	23	100.00%	0.00	(0.63)	
	September 2008	422	439	96.13%	0.1929	37	37	100.00%	0.00	(0.58)	
	August 2008	378	390	96.92%	0.1727	31	31	100.00%	0.00	(0.84)	
	July 2008	513	528	97.16%	0.1661	25	28	89.29%	-1.31	(1.80)	
	June 2008	438	464	94.40%	0.23	25	27	92.59%	-0.35	(1.21)	
	May 2008	477	499	95.59%	0.2053	24	24	100.00%	0.00	(0.76)	
	April 2008	440	453	97.13%	0.167	32	34	94.12%	-0.72	(1.44)	
	March 2008	451	464	97.20%	0.165	28	29	96.55%	-0.19	(1.11)	
	February 2008	319	329	96.96%	0.1717	34	35	97.14%	0.06	(1.34)	
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Reported to Repair Unbundled Loop - ADSL	December 2008	2209	2704	81.69%	0.08690704	9	9	100.00%	0.00	(0.90)	
Qualified Parity	November 2008	2601	2809	92.60%	0.03632836	26	26	100.00%	0.00	(0.92)	
	October 2008	3844	4489	85.64%	0.06906384	23	23	100.00%	0.00	(0.53)	
	September 2008	2116	2304	91.83%	0.03992004	37	37	100.00%	0.00	(0.71)	
	August 2008	2209	2209	100.00%	0	31	31	100.00%	0.00	0.00	
	July 2008	1849	2025	91.32%	0.04247721	25	28	89.29%	-0.84	(1.51)	
	June 2008	484	484	100.00%	0	25	27	92.59%	-0.98	(1.60)	
	May 2008	529	529	100.00%	0	24	24	100.00%	0.00	0.00	
	April 2008	64	81	79.01%	0.09878449	32	34	94.12%	0.59	(1.02)	
	March 2008	256	289	88.59%	0.05536609	28	29	96.55%	0.44	(1.17)	
	February 2008	121	169	71.61%	0.13017664	34	35	97.14%	2.32	(0.43)	
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Reported to Repair Unbundled Loop - DS1	December 2008	94	100	94.00%	0.2375	71	75	94.67%	0.19	(1.09)	
Capable Parity	November 2008	127	137	92.70%	0.2601	46	49	93.88%	0.29	(1.06)	
	October 2008	174	186	93.55%	0.2457	93	96	96.88%	1.52	(0.46)	
	September 2008	146	150	97.33%	0.1611	98	104	94.23%	-1.04	(1.63)	
	August 2008	180	186	96.77%	0.1767	112	115	97.39%	0.33	(1.04)	
	July 2008	217	227	95.59%	0.2052	139	142	97.89%	1.49	(0.47)	

	June 2008	224	240	93.33%	0.2494	75	83	90.36%	-0.79	(1.48)
	May 2008	174	178	97.75%	0.1482	88	96	91.67%	-1.74	(2.06)
	April 2008	202	216	93.52%	0.2462	81	84	96.43%	1.22	(0.59)
	March 2008	182	187	97.33%	0.1613	51	55	92.73%	-1.15	(1.70)
	February 2008	246	253	97.23%	0.164	96	102	94.12%	-1.13	(1.69)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - DS3 Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	3	3	100.00%	0	20	20	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL Parity	December 2008	36	36	100.00%	0	71	75	94.67%	-0.56	(1.34)
	November 2008	16	16	100.00%	0	46	49	93.88%	-0.49	(1.30)
	October 2008	49	49	100.00%	0	93	96	96.88%	-0.46	(1.28)
	September 2008	49	49	100.00%	0	98	104	94.23%	-0.63	(1.39)
	August 2008	49	49	100.00%	0	112	115	97.39%	-0.42	(1.26)
	July 2008	100	100	100.00%	0	139	142	97.89%	-0.45	(1.27)
	June 2008	49	49	100.00%	0	75	83	90.36%	-0.83	(1.50)
	May 2008	64	64	100.00%	0	88	96	91.67%	-0.82	(1.50)
	April 2008	100	121	82.65%	0.08265625	81	84	96.43%	0.93	(0.84)
	March 2008	361	361	100.00%	0	51	55	92.73%	-1.05	(1.64)
	February 2008	121	144	84.03%	0.07639696	96	102	94.12%	0.34	(1.08)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	December 2008	806	832	96.88%	0.174	5191	5735	90.51%	-5.85	(4.56)
	November 2008	890	904	98.45%	0.1235	5573	6075	91.74%	-6.84	(5.16)
	October 2008	1185	1214	97.61%	0.1527	7509	8241	91.12%	-7.42	(5.51)
	September 2008	817	836	97.73%	0.149	7105	7775	91.38%	-6.21	(4.78)
	August 2008	956	969	98.66%	0.115	6727	7365	91.34%	-7.62	(5.63)
	July 2008	964	986	97.77%	0.1477	6866	7497	91.58%	-6.58	(5.00)
	June 2008	1002	1021	98.14%	0.1351	6702	7301	91.80%	-6.92	(5.21)
	May 2008	1076	1107	97.20%	0.165	6661	7204	92.46%	-5.56	(4.38)
	April 2008	966	991	97.48%	0.1568	7156	7742	92.43%	-5.65	(4.44)
	March 2008	823	842	97.74%	0.1485	6754	7368	91.67%	-6.04	(4.67)
	February 2008	950	969	98.04%	0.1386	6871	7528	91.27%	-7.02	(5.27)
OP-5A New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	37	37	100.00%	0.00	0.00
	August 2008	2	2	100.00%	0	31	31	100.00%	0.00	0.00
	July 2008	4	4	100.00%	0	25	28	89.29%	-0.65	(1.39)
	June 2008	3	3	100.00%	0	25	27	92.59%	-0.46	(1.28)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	3	66.67%	0.4714	32	34	94.12%	1.94	(0.55)
	March 2008	2	2	100.00%	0	28	29	96.55%	-0.26	(1.16)
	February 2008	3	3	100.00%	0	34	35	97.14%	-0.29	(1.17)

OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	59	62	95.16%	0.2146	12474	14050	88.78%	-1.59	(1.97)	
	November 2008	35	39	89.74%	0.3034	13076	14599	89.57%	-0.04	(1.02)	
	October 2008	35	37	94.59%	0.2261	17203	19286	89.20%	-1.06	(1.64)	
	September 2008	49	53	92.45%	0.2642	16378	18400	89.01%	-0.80	(1.49)	
	August 2008	20	22	90.91%	0.2875	15364	17263	89.00%	-0.29	(1.17)	
	July 2008	67	71	94.37%	0.2306	15949	17848	89.36%	-1.37	(1.83)	
	June 2008	16	19	84.21%	0.3646	15560	17355	89.66%	0.78	(0.70)	
	May 2008	2	2	100.00%	0	16054	17756	90.41%	-0.46	(1.28)	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	5	5	100.00%	0	16014	17715	90.40%	-0.73	(1.44)	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		3	3	100.00%	0	145	145	100.00%	0.00	0.00	
September 2008		1	1	100.00%	0	98	104	94.23%	-0.25	(1.15)	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965		December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5B New Service Provisioning Quality Business Benchmark 0.965	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
		November 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
		October 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
September 2008		22	22	100.00%	0	0	0	0.00%	0.00	(0.11)	
August 2008		9	9	100.00%	0	0	0	0.00%	0.00	(0.11)	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		3	3	100.00%	0	0	0	0.00%	0.00	(0.11)	
May 2008		5	5	100.00%	0	0	0	0.00%	0.00	(0.11)	
April 2008		10	10	100.00%	0	0	0	0.00%	0.00	(0.11)	
March 2008		3	3	100.00%	0	0	0	0.00%	0.00	(0.11)	
February 2008		6	6	100.00%	0	0	0	0.00%	0.00	(0.11)	
January 2009		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)	

	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	December 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	88	88	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	82	82	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	97	97	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	138	138	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	123	124	99.19%	0.0894	0	0	0.00%	0.00	(0.08)
	May 2008	103	103	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	104	104	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	114	114	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	56	56	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Diagnostic	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Line Splitting Benchmark 0.965	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	15	15	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	29	29	100.00%	0	0	0	0.00%	0.00	(0.11)

	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	23	23	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PBX Benchmark 0.965	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Benchmark 0.965	December 2008	106	107	99.07%	0.0962	0	0	0.00%	0.00	(0.08)
	November 2008	116	116	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	64	64	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	27	27	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	29	29	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	25	25	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	24	24	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	December 2008	278	278	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2008	271	272	99.63%	0.0605	0	0	0.00%	0.00	(0.10)
	October 2008	350	350	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	439	439	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	389	390	99.74%	0.0506	0	0	0.00%	0.00	(0.10)
	July 2008	527	528	99.81%	0.0435	0	0	0.00%	0.00	(0.10)
	June 2008	464	464	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	499	499	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	453	453	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	464	464	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	329	329	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified	December 2008	52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2008	53	53	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	67	67	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	48	48	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	45	45	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	23	23	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	13	13	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable	December 2008	100	100	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	November 2008	137	137	100.00%	0	0	0	0.00%	0.00	(0.11)

	October 2008	186	186	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	150	150	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	186	186	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	227	227	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	240	240	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	178	178	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	216	216	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	187	187	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	253	253	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable Benchmark 0.965	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.965	December 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	December 2008	832	832	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	894	904	98.89%	0.1046	0	0	0.00%	0.00	(0.07)
	October 2008	1214	1214	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	836	836	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	969	969	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	986	986	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	1021	1021	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	1106	1107	99.91%	0.03	0	0	0.00%	0.00	(0.11)
	April 2008	991	991	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	842	842	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	967	969	99.79%	0.0454	0	0	0.00%	0.00	(0.10)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)



	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	December 2008	62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
	November 2008	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	37	37	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	52	53	98.11%	0.1361	0	0	0.00%	0.00	(0.05)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	70	71	98.59%	0.1178	0	0	0.00%	0.00	(0.07)
	June 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE P (Centrex) Benchmark 0.965	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Business Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Enhanced Extended Loops - DS1	December 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
Capable Diagnostic	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
	February 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Rate Line Splitting Diagnostic	December 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00	
	June 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00	
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Rate Residence Diagnostic	December 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	5	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	5	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	3	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00	
May 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00	
OP-5R New Service Quality Multiple Report		January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic		December 2008	0	7	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	1	10	10.00%	0.3	0	0	0.00%	0.00	0.00
	October 2008	3	23	13.04%	0.3368	0	0	0.00%	0.00	0.00	
	September 2008	0	16	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	1	14	7.14%	0.2575	0	0	0.00%	0.00	0.00	
	July 2008	0	16	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	24	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	2	24	8.33%	0.2764	0	0	0.00%	0.00	0.00	
	April 2008	0	11	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	2	15	13.33%	0.3399	0	0	0.00%	0.00	0.00	
	February 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Rate Unbundled Loop - ADSL Qualified Diagnostic	December 2008	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
		November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00	
September 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	1	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	2	0.00%	0	0	0	0.00%	0.00	0.00	
OP-5R New Service Quality Multiple Report		January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - DS1 Capable Diagnostic		December 2008	0	6	0.00%	0	0	0	0.00%	0.00	0.00
		November 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	12	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	5	9	55.56%	0.4969	0	0	0.00%	0.00	0.00	
	August 2008	0	6	0.00%	0	0	0	0.00%	0.00	0.00	

	July 2008	1	11	9.09%	0.2875	0	0	0.00%	0.00	0.00
	June 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
	May 2008	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	3	17	17.65%	0.3812	0	0	0.00%	0.00	0.00
	March 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - XDSL Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	December 2008	1	26	3.85%	0.1923	0	0	0.00%	0.00	0.00
	November 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
	October 2008	3	32	9.38%	0.2915	0	0	0.00%	0.00	0.00
	September 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	22	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	20	5.00%	0.2179	0	0	0.00%	0.00	0.00
	May 2008	2	34	5.88%	0.2353	0	0	0.00%	0.00	0.00
	April 2008	0	25	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	20	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop ISDN Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	December 2008	1	4	25.00%	0.433	0	0	0.00%	0.00	0.00
	November 2008	1	5	20.00%	0.4	0	0	0.00%	0.00	0.00
	October 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	2	7	28.57%	0.4518	0	0	0.00%	0.00	0.00
	June 2008	1	4	25.00%	0.433	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Basic Rate ISDN Diagnostic	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Business Diagnostic	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	3	5	60.00%	0.4899	0	0	0.00%	0.00	0.00
	October 2008	16	17	94.12%	0.2353	0	0	0.00%	0.00	0.00
	September 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	9	9	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	9	10	90.00%	0.3	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	5	6	83.33%	0.3727	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	December 2008	46	47	97.87%	0.1443	0	0	0.00%	0.00	0.00
	November 2008	47	49	95.92%	0.1979	0	0	0.00%	0.00	0.00
	October 2008	86	88	97.73%	0.149	0	0	0.00%	0.00	0.00
	September 2008	80	82	97.56%	0.1543	0	0	0.00%	0.00	0.00
	August 2008	95	97	97.94%	0.1421	0	0	0.00%	0.00	0.00
	July 2008	131	138	94.93%	0.2194	0	0	0.00%	0.00	0.00
	June 2008	121	124	97.58%	0.1536	0	0	0.00%	0.00	0.00
	May 2008	101	103	98.06%	0.138	0	0	0.00%	0.00	0.00
	April 2008	103	104	99.04%	0.0976	0	0	0.00%	0.00	0.00
	March 2008	109	114	95.61%	0.2048	0	0	0.00%	0.00	0.00
	February 2008	54	56	96.43%	0.1856	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS3 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Frame Relay Diagnostic	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Line Splitting Diagnostic	December 2008	8	10	80.00%	0.4	0	0	0.00%	0.00	0.00
	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	15	17	88.24%	0.3222	0	0	0.00%	0.00	0.00
	August 2008	19	22	86.36%	0.3432	0	0	0.00%	0.00	0.00
	July 2008	19	20	95.00%	0.2179	0	0	0.00%	0.00	0.00
	June 2008	14	15	93.33%	0.2494	0	0	0.00%	0.00	0.00
	May 2008	20	22	90.91%	0.2875	0	0	0.00%	0.00	0.00
	April 2008	28	29	96.55%	0.1825	0	0	0.00%	0.00	0.00
	March 2008	13	14	92.86%	0.2575	0	0	0.00%	0.00	0.00
	February 2008	21	23	91.30%	0.2818	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total PBX Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Residence Diagnostic	December 2008	99	107	92.52%	0.263	0	0	0.00%	0.00	0.00
	November 2008	108	116	93.10%	0.2534	0	0	0.00%	0.00	0.00
	October 2008	57	62	91.94%	0.2723	0	0	0.00%	0.00	0.00
	September 2008	59	64	92.19%	0.2684	0	0	0.00%	0.00	0.00
	August 2008	59	62	95.16%	0.2146	0	0	0.00%	0.00	0.00
	July 2008	27	27	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	17	19	89.47%	0.3069	0	0	0.00%	0.00	0.00
	May 2008	27	29	93.10%	0.2534	0	0	0.00%	0.00	0.00

	April 2008	24	26	92.31%	0.2665	0	0	0.00%	0.00	0.00
	March 2008	24	25	96.00%	0.196	0	0	0.00%	0.00	0.00
	February 2008	22	24	91.67%	0.2764	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	December 2008	271	278	97.48%	0.1567	0	0	0.00%	0.00	0.00
	November 2008	263	272	96.69%	0.1789	0	0	0.00%	0.00	0.00
	October 2008	330	350	94.29%	0.2321	0	0	0.00%	0.00	0.00
	September 2008	422	439	96.13%	0.1929	0	0	0.00%	0.00	0.00
	August 2008	377	390	96.67%	0.1795	0	0	0.00%	0.00	0.00
	July 2008	512	528	96.97%	0.1714	0	0	0.00%	0.00	0.00
	June 2008	438	464	94.40%	0.23	0	0	0.00%	0.00	0.00
	May 2008	477	499	95.59%	0.2053	0	0	0.00%	0.00	0.00
	April 2008	440	453	97.13%	0.167	0	0	0.00%	0.00	0.00
	March 2008	451	464	97.20%	0.165	0	0	0.00%	0.00	0.00
	February 2008	319	329	96.96%	0.1717	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	December 2008	47	52	90.38%	0.2948	0	0	0.00%	0.00	0.00
	November 2008	51	53	96.23%	0.1906	0	0	0.00%	0.00	0.00
	October 2008	62	67	92.54%	0.2628	0	0	0.00%	0.00	0.00
	September 2008	46	48	95.83%	0.1998	0	0	0.00%	0.00	0.00
	August 2008	47	47	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	43	45	95.56%	0.2061	0	0	0.00%	0.00	0.00
	June 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	23	23	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00
	March 2008	16	17	94.12%	0.2353	0	0	0.00%	0.00	0.00
	February 2008	11	13	84.62%	0.3608	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	December 2008	94	100	94.00%	0.2375	0	0	0.00%	0.00	0.00
	November 2008	127	137	92.70%	0.2601	0	0	0.00%	0.00	0.00
	October 2008	174	186	93.55%	0.2457	0	0	0.00%	0.00	0.00
	September 2008	146	150	97.33%	0.1611	0	0	0.00%	0.00	0.00
	August 2008	180	186	96.77%	0.1767	0	0	0.00%	0.00	0.00
	July 2008	217	227	95.59%	0.2052	0	0	0.00%	0.00	0.00
	June 2008	224	240	93.33%	0.2494	0	0	0.00%	0.00	0.00
	May 2008	174	178	97.75%	0.1482	0	0	0.00%	0.00	0.00
	April 2008	202	216	93.52%	0.2462	0	0	0.00%	0.00	0.00
	March 2008	182	187	97.33%	0.1613	0	0	0.00%	0.00	0.00
	February 2008	246	253	97.23%	0.164	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS3 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	December 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00

	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	8	8	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	10	11	90.91%	0.2875	0	0	0.00%	0.00	0.00
	March 2008	19	19	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	11	12	91.67%	0.2764	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	December 2008	806	832	96.88%	0.174	0	0	0.00%	0.00	0.00
	November 2008	880	904	97.35%	0.1608	0	0	0.00%	0.00	0.00
	October 2008	1185	1214	97.61%	0.1527	0	0	0.00%	0.00	0.00
	September 2008	817	836	97.73%	0.149	0	0	0.00%	0.00	0.00
	August 2008	956	969	98.66%	0.115	0	0	0.00%	0.00	0.00
	July 2008	964	986	97.77%	0.1477	0	0	0.00%	0.00	0.00
	June 2008	1002	1021	98.14%	0.1351	0	0	0.00%	0.00	0.00
	May 2008	1075	1107	97.11%	0.1675	0	0	0.00%	0.00	0.00
	April 2008	966	991	97.48%	0.1568	0	0	0.00%	0.00	0.00
	March 2008	823	842	97.74%	0.1485	0	0	0.00%	0.00	0.00
	February 2008	948	969	97.83%	0.1456	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop ISDN Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.00
	March 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE - P (POTS) Diagnostic	December 2008	59	62	95.16%	0.2146	0	0	0.00%	0.00	0.00
	November 2008	35	39	89.74%	0.3034	0	0	0.00%	0.00	0.00
	October 2008	35	37	94.59%	0.2261	0	0	0.00%	0.00	0.00
	September 2008	48	53	90.57%	0.2923	0	0	0.00%	0.00	0.00
	August 2008	20	22	90.91%	0.2875	0	0	0.00%	0.00	0.00
	July 2008	66	71	92.96%	0.2559	0	0	0.00%	0.00	0.00
	June 2008	16	19	84.21%	0.3646	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE P (Centrex) Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-6A-1	Delayed Days for Non-Facility									
Reasons Line Splitting Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	9	1	9.00	0	505	78	6.47	-0.16	(1.10)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-1	Delayed Days for Non-Facility									
Reasons Residence Parity	January 2009	2	1	2.00	0	204	97	2.10	-0.06	(1.03)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	13	1	13.00	0	214	61	3.51	1.38	(0.17)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-1	Delayed Days for Non-Facility									
Reasons UNE - P (POTS) Parity	January 2009	2	2	1.00	0	269	129	2.09	-0.79	(1.48)
	December 2008	3	1	3.00	0	181	103	1.76	0.63	(0.34)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-2	Delayed Days for Non-Facility									
Reasons Residence Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	1	1	1.00	0	13	10	1.30	-0.42	(1.26)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00



OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	January 2009	1	1	1.00	0	30	7	4.29	-0.92	(1.56)
	December 2008	3	1	3.00	0	25	9	2.78	0.11	(0.83)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	1	1	1.00	0	40	13	3.08	-0.70	(1.43)
	December 2008	1	1	1.00	0	45	16	2.81	-0.64	(1.39)
November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008	1	1	1.00	0	92	22	4.18	-0.77	(1.47)	
July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	January 2009	6	3	2.00	1.73	105	6	17.50	-1.58	(1.96)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	71	6	11.83	-0.91	(1.55)
	October 2008	29	1	29.00	0	44	5	8.80	1.26	(0.69)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	3	1	3.00	0	146	6	24.33	-0.47	(1.29)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	3	1	3.00	0	45	5	9.00	-1.39	(1.85)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	9	1	9.00	0	17	1	17.00	0.00	0.00
	March 2008	5	3	1.67	0.58	2	2	1.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	7	1	7.00	0	2	1	2.00	0.00	0.00
November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	January 2009	5	1	5.00	0	2	1	2.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	15	2	7.50	7.78	5	1	5.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	January 2009	22	7	3.14	2.34	2	1	2.00	0.00	0.00
	December 2008	71	12	5.92	4.23	2	1	2.00	0.00	0.00
	November 2008	6	3	2.00	1.73	4	2	2.00	0.00	(1.00)
	October 2008	12	4	3.00	2.71	10	2	5.00	-0.54	(1.33)
	September 2008	14	7	2.00	1.15	37	3	12.33	-1.30	(1.79)
	August 2008	4	3	1.33	0.58	14	2	7.00	-2.19	(2.33)
	July 2008	39	23	1.70	1.66	10	3	3.33	-1.75	(2.06)
	June 2008	38	15	2.53	2.33	9	3	3.00	-0.43	(1.26)
	May 2008	14	4	3.50	3	1	1	1.00	0.00	0.00
	April 2008	19	8	2.38	2.77	0	0	0.00	0.00	0.00
	March 2008	11	4	2.75	1.71	16	2	8.00	-2.14	(2.30)
	February 2008	14	4	3.50	3	7	2	3.50	0.00	(1.00)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	361	1	361.00	0	2	1	2.00	0.00	0.00
	November 2008	16	1	16.00	0	4	2	2.00	1.15	(0.59)
	October 2008	1	1	1.00	0	10	2	5.00	-0.77	(1.47)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	64	1	64.00	0	9	3	3.00	2.50	(0.41)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	January 2009	41	14	2.93	4.45	105	6	17.50	-2.15	(2.31)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	128	7	18.29	40.51	44	5	8.80	1.10	(0.77)
	September 2008	32	5	6.40	6.62	25	4	6.25	0.09	(1.05)
	August 2008	7	6	1.17	0.41	146	6	24.33	-0.95	(1.58)
	July 2008	83	31	2.68	4.38	140	4	35.00	-3.00	(2.82)
	June 2008	37	4	9.25	9.74	45	5	9.00	0.09	(0.71)
	May 2008	7	3	2.33	1.53	46	5	9.20	-1.25	(1.76)
	April 2008	16	3	5.33	4.51	17	1	17.00	0.00	0.00
	March 2008	21	3	7.00	5.2	2	2	1.00	0.00	0.00
	February 2008	3	2	1.50	0.71	45	6	7.50	-1.57	(1.95)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	January 2009	441	4	110.25	12.5316	2	1	2.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	1	1	1.00	0	9	3	3.00	-1.00	(1.61)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	January 2009	82	31	2.65	2.12	269	129	2.09	1.46	(0.15)
	December 2008	66	37	1.78	1.89	181	103	1.76	0.07	(0.91)
	November 2008	33	20	1.65	0.93	323	63	5.13	-1.43	(1.87)
	October 2008	15	11	1.36	0.92	247	77	3.21	-1.36	(1.82)
	September 2008	39	27	1.44	0.75	267	89	3.00	-1.72	(2.05)
	August 2008	94	21	4.48	7.96	443	97	4.57	-0.03	(1.02)
	July 2008	10	5	2.00	1.22	399	108	3.69	-0.75	(1.46)
	June 2008	48	21	2.29	2.03	505	78	6.47	-0.80	(1.49)
	May 2008	40	13	3.08	2.84	584	65	8.98	-0.76	(1.46)
	April 2008	45	22	2.05	3.11	349	77	4.53	-1.12	(1.68)
	March 2008	48	35	1.37	0.91	327	66	4.95	-1.66	(2.01)
	February 2008	20	9	2.22	0.83	745	76	9.80	-1.30	(1.79)
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	4	1	4.00	0	121	8	15.13	-0.89	(1.54)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	17	1	17.00	0	180	14	12.86	0.26	(0.70)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	10	1	10.00	0	105	10	10.50	-0.04	(1.02)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Frame Relay Parity	January 2009	12	1	12.00	0	22	3	7.33	0.62	(1.00)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	January 2009	9	3	3.00	3.46	32	4	8.00	-1.25	(1.76)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	11	1	11.00	0	32	2	16.00	-0.36	(1.22)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	2	1	2.00	0	49	3	16.33	-2.25	(2.37)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	2	1	2.00	0	3	1	3.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	January 2009	1	1	1.00	0	9	1	9.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	2	1	2.00	0	6	2	3.00	-0.58	(1.35)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	9	9	1.00	0	1	1	1.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	180	14	12.86	-0.50	(1.30)
	August 2008	2	2	1.00	0	115	24	4.79	-1.43	(1.87)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	54	3	18.00	0	13	3	4.33	4.02	0.04
	March 2008	7	1	7.00	0	25	5	5.00	0.98	(0.86)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Unbundled Loop - XDSLi Parity	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	16	1	16.00	0	7	2	3.50	0.19	(1.37)
OP-6A-5 Delayed Days for Non-Facility	January 2009	1	1	1.00	0	145	40	3.63	-0.29	(1.18)
Reasons Unbundled Loop Analog Parity	December 2008	20	5	4.00	2.74	45	16	2.81	0.58	(0.61)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	2	2	1.00	0	43	9	4.78	-1.28	(1.78)
	September 2008	11	7	1.57	0.53	57	14	4.07	-0.90	(1.55)
	August 2008	1	1	1.00	0	61	27	2.26	-0.50	(1.30)
	July 2008	6	5	1.20	0.45	70	19	3.68	-0.93	(1.57)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	May 2008	1	1	1.00	0	74	17	4.35	-0.66	(1.40)
	April 2008	3	1	3.00	0	64	25	2.56	0.12	(0.54)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop ISDN Capable Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	1	1.00	0	1	1	1.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	January 2009	9	1	9.00	0	330	32	10.31	-0.11	(1.07)
	December 2008	11	1	11.00	0	223	32	6.97	0.59	(0.50)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity	January 2009	11	1	11.00	0	992	68	14.59	-0.22	(1.13)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	40	2	20.00	7.07	638	69	9.25	1.44	(0.26)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	53	3	17.67	14.01	914	91	10.04	0.79	(0.29)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-2 Delayed Days for Facility Reasons Business Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	4	1	4.00	0	66	7	9.43	-0.39	(1.23)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00

Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2008	49	7	7.00	0	0	0	0.00	0.00	0.00	
	October 2008	33	1	33.00	0	0	0	0.00	0.00	0.00	
	September 2008	5	1	5.00	0	6	1	6.00	0.00	0.00	
	August 2008	22	2	11.00	14.14	44	1	44.00	0.00	0.00	
	July 2008	31	4	7.75	9	8	3	2.67	5.76	(0.17)	
	June 2008	5	1	5.00	0	46	2	23.00	-0.94	(1.57)	
	May 2008	10	3	3.33	1.15	7	2	3.50	-0.09	(1.05)	
	April 2008	6	2	3.00	1.41	0	0	0.00	0.00	0.00	
	March 2008	6	2	3.00	2.83	0	0	0.00	0.00	0.00	
	February 2008	2	2	1.00	0	1	1	1.00	0.00	0.00	
	OP-6B-4 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	Unbundled Loop - ADSL Qualified Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2008		64	4	16.00	8.0089	0	0	0.00	0.00	0.00	
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons		January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity		December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	4	1	4.00	0	29	1	29.00	0.00	0.00	
	October 2008	6	2	3.00	2.83	140	12	11.67	-1.58	(1.96)	
	September 2008	12	1	12.00	0	131	4	32.75	-0.50	(1.31)	
	August 2008	17	3	5.67	8.08	134	6	22.33	-1.97	(2.20)	
	July 2008	16	7	2.29	2.36	270	10	27.00	-4.71	(3.86)	
	June 2008	3	1	3.00	0	42	3	14.00	-0.91	(1.55)	
	May 2008	9	1	9.00	0	73	4	18.25	-0.93	(1.57)	
	April 2008	6	1	6.00	0	18	2	9.00	-0.87	(1.53)	
	March 2008	16	6	2.67	1.63	55	4	13.75	-1.46	(1.89)	
	February 2008	1	1	1.00	0	47	5	9.40	-1.04	(1.63)	
	OP-6B-4 Delayed Days for Facility Reasons	January 2009	576	1	576.00	0	0	0	0.00	0.00	0.00
	Unbundled Loop - XDSLi Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons		January 2009	242	17	14.24	12.55	992	68	14.59	-0.08	(1.05)
Unbundled Loop Analog Parity		December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	26	5	5.20	2.49	638	69	9.25	-0.84	(1.51)	
	October 2008	9	9	1.00	0	818	76	10.76	-2.51	(2.52)	
	September 2008	14	2	7.00	0	914	91	10.04	-0.26	(1.16)	
	August 2008	6	2	3.00	1.41	600	67	8.96	-0.82	(1.50)	

	July 2008	30	10	3.00	0.82	1022	98	10.43	-2.59	(2.58)
	June 2008	17	8	2.13	0.35	1066	85	12.54	-1.95	(2.19)
	May 2008	118	18	6.56	2.68	699	79	8.85	-0.66	(1.40)
	April 2008	14	4	3.50	1.73	419	75	5.59	-0.83	(1.51)
	March 2008	1	1	1.00	0	549	79	6.95	-0.76	(1.46)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Enhanced Extended Loops - DS1 Capable Diagnostic	December 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	39	1	39.00	0	0	0	0.00	0.00	0.00
	September 2008	16	2	8.00	2.83	0	0	0.00	0.00	0.00
	August 2008	6	1	6.00	0	0	0	0.00	0.00	0.00
	July 2008	15	1	15.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	14	1	14.00	0	0	0	0.00	0.00	0.00
	March 2008	13	1	13.00	0	0	0	0.00	0.00	0.00
	February 2008	16	2	8.00	4.24	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	12	1	12.00	0	0	0	0.00	0.00	0.00
Frame Relay Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
LIS Trunk Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	11	1	11.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	60	2	30.00	-1.12	(1.68)
	August 2008	6	2	3.00	1.41	17	2	8.50	-7.78	(5.73)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	9	1	9.00	0	60	2	30.00	-0.92	(1.56)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	December 2008	122	2	61.00	0	169	9	18.78	5.08	0.20
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	3	1	3.00	0	208	5	41.60	-0.70	(1.42)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop Analog Parity	December 2008	6	1	6.00	0	106	10	10.60	-0.36	(1.22)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	14	7	2.00	0	221	22	10.05	-1.87	(2.14)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	January 2009	1.19513889	434	0:04	0.004861111	0	0	0.00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	December 2008	0.84444444	402	0:03	0.002777778	0	0	0.00	0.00	0.00
Diagnostic	November 2008	1.16111111	516	0:03	0.002083333	0	0	0.00	0.00	0.00
	October 2008	1.82916667	644	0:04	0.005555556	0	0	0.00	0.00	0.00
	September 2008	0.90069444	391	0:03	0.003472222	0	0	0.00	0.00	0.00
	August 2008	2.17361111	525	0:06	0.010416667	0	0	0.00	0.00	0.00
	July 2008	0.95763889	470	0:03	0.002083333	0	0	0.00	0.00	0.00
	June 2008	1.17013889	500	0:03	0.002083333	0	0	0.00	0.00	0.00
	May 2008	1.375	647	0:03	0.002777778	0	0	0.00	0.00	0.00
	April 2008	1.06180556	457	0:03	0.002083333	0	0	0.00	0.00	0.00
	March 2008	0.94236111	424	0:03	0.002083333	0	0	0.00	0.00	0.00
	February 2008	0.88888889	486	0:03	0.001388889	0	0	0.00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	January 2009	1.10416667	44	0:36	0.011805556	0	0	0.00	0.00	0.00
Unbundled Loops" Unbundled Loop Other	December 2008	0	0	0:00	0	0	0	0.00	0.00	0.00
Diagnostic	November 2008	0.07291667	7	0:15	0.004861111	0	0	0.00	0.00	0.00
	October 2008	0.13263889	13	0:15	0.00625	0	0	0.00	0.00	0.00



	September 2008	0.19791667	16	0:18	0.007638889	0	0	0:00	0.00	0.00
	August 2008	1.63888889	64	0:37	0.011805556	0	0	0:00	0.00	0.00
	July 2008	1.61041667	68	0:34	0.013194444	0	0	0:00	0.00	0.00
	June 2008	2.30902778	105	0:32	0.0125	0	0	0:00	0.00	0.00
	May 2008	0.12291667	15	0:12	0.005555556	0	0	0:00	0.00	0.00
	April 2008	0.53958333	68	0:11	0.004861111	0	0	0:00	0.00	0.00
	March 2008	0.09027778	30	0:04	0.000694444	0	0	0:00	0.00	0.00
	February 2008	0.40625	114	0:05	0.002083333	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP	January 2009	346	347	99.71%	0.0536	0	0	0.00%	0.00	(0.15)
Benchmark 0.95	December 2008	381	381	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	465	468	99.36%	0.0798	0	0	0.00%	0.00	(0.14)
	October 2008	609	616	98.86%	0.106	0	0	0.00%	0.00	(0.12)
	September 2008	350	351	99.72%	0.0533	0	0	0.00%	0.00	(0.15)
	August 2008	475	475	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	377	377	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	431	431	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	630	630	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	405	406	99.75%	0.0496	0	0	0.00%	0.00	(0.15)
	March 2008	403	403	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	446	446	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set	January 2009	8219	8219	100.00%	0	0	0	0.00%	0.00	(0.16)
Prior to the Frame Due Time LNP	December 2008	8026	8028	99.98%	0.0158	0	0	0.00%	0.00	(0.16)
Benchmark 0.95	November 2008	8199	8199	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	8858	8858	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	9358	9359	99.99%	0.0103	0	0	0.00%	0.00	(0.16)
	August 2008	9105	9105	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	9408	9418	99.89%	0.0326	0	0	0.00%	0.00	(0.15)
	June 2008	9286	9288	99.98%	0.0147	0	0	0.00%	0.00	(0.16)
	May 2008	7929	7929	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	9269	9277	99.91%	0.0294	0	0	0.00%	0.00	(0.16)
	March 2008	8673	8674	99.99%	0.0107	0	0	0.00%	0.00	(0.16)
	February 2008	7979	7979	100.00%	0	0	0	0.00%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services	January 2009	0	0	:00	0	5.96	1	:24	0.00	0.00
Parity by Design	December 2008	0	0	:00	0	7.08	1	:12	0.00	0.00
	November 2008	0	0	:00	0	6.55	1	:00	0.00	0.00
	October 2008	0	0	:00	0	6.3	1	:00	0.00	0.00
	September 2008	0	0	:00	0	7.43	1	:12	0.00	0.00
	August 2008	0	0	:00	0	7.53	1	:12	0.00	0.00
	July 2008	0	0	:00	0	8.24	1	:36	0.00	0.00
	June 2008	0	0	:00	0	7.23	1	:12	0.00	0.00
	May 2008	0	0	:00	0	6.42	1	:48	0.00	0.00
	April 2008	0	0	:00	0	6.66	1	:24	0.00	0.00
	March 2008	0	0	:00	0	6.93	1	:12	0.00	0.00
	February 2008	0	0	:00	0	7.26	1	:24	0.00	0.00
PO-15 Number of Due Date Changes per	January 2009	112	1627	0.07	0.27	0	0	0.00	0.00	0.00
Order All Diagnostic	December 2008	124	1553	0.08	0.3	0	0	0.00	0.00	0.00
	November 2008	141	1725	0.08	0.3	0	0	0.00	0.00	0.00
	October 2008	184	2142	0.09	0.31	0	0	0.00	0.00	0.00
	September 2008	113	1717	0.07	0.26	0	0	0.00	0.00	0.00
	August 2008	122	1888	0.06	0.25	0	0	0.00	0.00	0.00
	July 2008	144	2083	0.07	0.27	0	0	0.00	0.00	0.00
	June 2008	123	2005	0.06	0.26	0	0	0.00	0.00	0.00
	May 2008	162	2069	0.08	0.3	0	0	0.00	0.00	0.00

	April 2008	117	1859	0.06	0.27	0	0	0.00	0.00	0.00
	March 2008	210	1810	0.12	0.36	0	0	0.00	0.00	0.00
	February 2008	146	1805	0.08	0.29	0	0	0.00	0.00	0.00
PO-16 Timely Release Notifications	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.925	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	January 2009	629	629	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML IMA_SATE_XML	December 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	November 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	627	629	99.68%	0	0	0	0.00%	0.00	0.00
	September 2008	621	629	98.73%	0	0	0	0.00%	0.00	0.00
	August 2008	624	629	99.21%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 22.0 Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	January 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 23.0 Diagnostic	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	September 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	August 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	January 2009	284	284	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 24.0 Diagnostic	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00

	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	January 2009	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	December 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	August 2008	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	January 2009	6409.53	3321	:12	0	0	0	:00	0.00
December 2008		5709.11	3053	:48	0	0	0	:00	0.00	0.00
November 2008		5697.18	3063	:24	0	0	0	:00	0.00	0.00
October 2008		5784.96	3013	:48	0	0	0	:00	0.00	0.00
September 2008		5821.45	3365	:12	0	0	0	:00	0.00	0.00
August 2008		5920	3200	:00	0	0	0	:00	0.00	0.00
July 2008		6170.16	3282	:12	0	0	0	:00	0.00	0.00
June 2008		4895.1	2590	:36	0	0	0	:00	0.00	0.00
May 2008		5697.18	3063	:24	0	0	0	:00	0.00	0.00
April 2008		5041.4	2770	:48	0	0	0	:00	0.00	0.00
March 2008		5865.15	3205	:12	0	0	0	:00	0.00	0.00
February 2008		5650.64	3071	:36	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic		January 2009	332.1	3321	:00	0.01	0	0	:00	0.00
	December 2008	305.3	3053	:00	0.01	0	0	:00	0.00	0.00
	November 2008	306.3	3063	:00	0.01	0	0	:00	0.00	0.00
	October 2008	301.3	3013	:00	0.01	0	0	:00	0.00	0.00
	September 2008	302.85	3365	:36	0.01	0	0	:00	0.00	0.00
	August 2008	320	3200	:00	0.01	0	0	:00	0.00	0.00
	July 2008	328.2	3282	:00	0.01	0	0	:00	0.00	0.00
	June 2008	259	2590	:00	0.01	0	0	:00	0.00	0.00
	May 2008	336.93	3063	:24	0.01	0	0	:00	0.00	0.00
	April 2008	277	2770	:00	0.01	0	0	:00	0.00	0.00
	March 2008	352.55	3205	:24	0.07	0	0	:00	0.00	0.00
	February 2008	337.81	3071	:24	0.06	0	0	:00	0.00	0.00
	PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	January 2009	6077.43	3321	:12	0.95	0	0	:00	0.00
December 2008		5403.81	3053	:48	0.83	0	0	:00	0.00	0.00
November 2008		5390.88	3063	:24	0.71	0	0	:00	0.00	0.00
October 2008		5483.66	3013	:48	0.7	0	0	:00	0.00	0.00
September 2008		5518.6	3365	:36	0.61	0	0	:00	0.00	0.00
August 2008		5600	3200	:00	0.6	0	0	:00	0.00	0.00
July 2008		5841.96	3282	:12	0.57	0	0	:00	0.00	0.00

	June 2008	4636.1	2590	:36	0.52	0	0	:00	0.00	0.00
	May 2008	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00
	April 2008	4764.4	2770	:48	0.56	0	0	:00	0.00	0.00
	March 2008	5512.6	3205	:48	0.45	0	0	:00	0.00	0.00
	February 2008	5312.83	3071	:12	0.46	0	0	:00	0.00	0.00
PO-1A-10 Total	Pre-Order Response Times	January 2009	2674.66	727	:12	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Aggregate		December 2008	2716.57	709	:12	0	0	:00	0.00	0.00
Benchmark 30		November 2008	2541.99	659	:24	0	0	:00	0.00	0.00
		October 2008	2605.61	658	:24	0	0	:00	0.00	0.00
		September 2008	2552.43	749	:24	0	0	:00	0.00	0.00
		August 2008	2726	707	:24	0	0	:00	0.00	0.00
		July 2008	2745.13	723	:00	0	0	:00	0.00	0.00
		June 2008	2116.33	562	:48	0	0	:00	0.00	0.00
		May 2008	2382.07	641	:48	0	0	:00	0.00	0.00
		April 2008	1972.76	620	:12	0	0	:00	0.00	0.00
		March 2008	2171.57	735	:00	0	0	:00	0.00	0.00
		February 2008	1973.88	671	:36	0	0	:00	0.00	0.00
PO-1A-10(a)	Pre-Order Response Times	January 2009	73.03	727	:00	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Request Diagnostic		December 2008	71.26	709	:00	0	0	:00	0.00	0.00
		November 2008	66.39	659	:00	0	0	:00	0.00	0.00
		October 2008	66.28	658	:00	0	0	:00	0.00	0.00
		September 2008	67.2	749	:36	0	0	:00	0.00	0.00
		August 2008	71.34	707	:00	0	0	:00	0.00	0.00
		July 2008	72.55	723	:00	0	0	:00	0.00	0.00
		June 2008	56.48	562	:00	0	0	:00	0.00	0.00
		May 2008	65.16	641	:00	0.01	0	:00	0.00	0.00
		April 2008	62.33	620	:00	0	0	:00	0.00	0.00
		March 2008	76.63	735	:00	0.07	0	:00	0.00	0.00
		February 2008	67.49	671	:00	0	0	:00	0.00	0.00
PO-1A-10(b)	Pre-Order Response Times	January 2009	2601.63	727	:12	0.72	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Response Diagnostic		December 2008	2645.31	709	:12	1.92	0	:00	0.00	0.00
		November 2008	2475.6	659	:24	0.92	0	:00	0.00	0.00
		October 2008	2539.33	658	:24	1.08	0	:00	0.00	0.00
		September 2008	2485.23	749	:48	0.77	0	:00	0.00	0.00
		August 2008	2654.66	707	:00	0.93	0	:00	0.00	0.00
		July 2008	2672.58	723	:00	0.7	0	:00	0.00	0.00
		June 2008	2059.85	562	:48	0.72	0	:00	0.00	0.00
		May 2008	2316.91	641	:24	0.79	0	:00	0.00	0.00
		April 2008	1910.43	620	:12	0.78	0	:00	0.00	0.00
		March 2008	2094.94	735	:00	0.69	0	:00	0.00	0.00
		February 2008	1906.39	671	:36	0.65	0	:00	0.00	0.00
PO-1A-2 Total	Pre-Order Response Times	January 2009	28871.8	5901	:36	0	0	:00	0.00	0.00
(Service Availability) IMA Aggregate		December 2008	43326.45	5693	:24	0	0	:00	0.00	0.00
Benchmark 25		November 2008	38369.77	5423	:12	0	0	:00	0.00	0.00
		October 2008	41355.24	5328	:24	0	0	:00	0.00	0.00
		September 2008	43316.87	6126	:48	0	0	:00	0.00	0.00
		August 2008	44127.25	5672	:12	0	0	:00	0.00	0.00
		July 2008	41324.83	5393	:24	0	0	:00	0.00	0.00
		June 2008	30540.95	4490	:00	0	0	:00	0.00	0.00
		May 2008	35958.52	5414	:36	0	0	:00	0.00	0.00
		April 2008	32952.98	4990	:00	0	0	:00	0.00	0.00
		March 2008	38574.15	5882	:24	0	0	:00	0.00	0.00
		February 2008	40444.81	5391	:00	0	0	:00	0.00	0.00

PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	January 2009	901.38	5901	:00	0	0	0	:00	0.00	0.00
	December 2008	880.17	5693	:00	0	0	0	:00	0.00	0.00
	November 2008	838.68	5423	:00	0.01	0	0	:00	0.00	0.00
	October 2008	820.64	5328	:00	0	0	0	:00	0.00	0.00
	September 2008	842.87	6126	:36	0.02	0	0	:00	0.00	0.00
	August 2008	875.65	5672	:00	0	0	0	:00	0.00	0.00
	July 2008	831.59	5393	:00	0.01	0	0	:00	0.00	0.00
	June 2008	715.91	4490	:24	0	0	0	:00	0.00	0.00
	May 2008	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	April 2008	797.27	4990	:24	0	0	0	:00	0.00	0.00
	March 2008	943.54	5882	:24	0.03	0	0	:00	0.00	0.00
	February 2008	861.95	5391	:24	0.02	0	0	:00	0.00	0.00
	January 2009	27970.42	5901	:36	3.78	0	0	:00	0.00	0.00
	PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	December 2008	42446.28	5693	:24	4.24	0	0	:00	0.00
November 2008		37531.09	5423	:48	3.34	0	0	:00	0.00	0.00
October 2008		40534.6	5328	:24	3.58	0	0	:00	0.00	0.00
September 2008		42474	6126	:12	4.07	0	0	:00	0.00	0.00
August 2008		43251.6	5672	:12	4.02	0	0	:00	0.00	0.00
July 2008		40493.24	5393	:24	3.93	0	0	:00	0.00	0.00
June 2008		29825.04	4490	:36	4.15	0	0	:00	0.00	0.00
May 2008		35079.75	5414	:12	3.54	0	0	:00	0.00	0.00
April 2008		32155.71	4990	:36	3.91	0	0	:00	0.00	0.00
March 2008		37630.61	5882	:00	3.7	0	0	:00	0.00	0.00
February 2008		39582.86	5391	:36	4.24	0	0	:00	0.00	0.00
January 2009		5658.96	1387	:12	0	0	0	:00	0.00	0.00
December 2008		5376.28	1274	:48	0	0	0	:00	0.00	0.00
November 2008		5398.96	1244	:36	0	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	October 2008	5578.04	1262	:48	0	0	0	:00	0.00	0.00
	September 2008	5361.8	1411	:00	0	0	0	:00	0.00	0.00
	August 2008	5745.6	1330	:48	0	0	0	:00	0.00	0.00
	July 2008	6156	1368	:00	0	0	0	:00	0.00	0.00
	June 2008	4468.92	1002	:24	0	0	0	:00	0.00	0.00
	May 2008	5493.18	1218	:24	0	0	0	:00	0.00	0.00
	April 2008	5361.12	1168	:36	0	0	0	:00	0.00	0.00
	March 2008	5910.45	1299	:00	0	0	0	:00	0.00	0.00
	February 2008	5731.94	1238	:12	0	0	0	:00	0.00	0.00
	January 2009	138.7	1387	:00	0	0	0	:00	0.00	0.00
	December 2008	127.4	1274	:00	0	0	0	:00	0.00	0.00
	November 2008	124.4	1244	:00	0	0	0	:00	0.00	0.00
	October 2008	126.2	1262	:00	0	0	0	:00	0.00	0.00
	September 2008	126.99	1411	:36	0.01	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	August 2008	133	1330	:00	0	0	0	:00	0.00	0.00
	July 2008	136.8	1368	:00	0.01	0	0	:00	0.00	0.00
	June 2008	100.2	1002	:00	0	0	0	:00	0.00	0.00
	May 2008	121.8	1218	:00	0.01	0	0	:00	0.00	0.00
	April 2008	116.8	1168	:00	0.01	0	0	:00	0.00	0.00
	March 2008	129.9	1299	:00	0.01	0	0	:00	0.00	0.00
	February 2008	123.8	1238	:00	0	0	0	:00	0.00	0.00
	January 2009	5520.26	1387	:12	1.5	0	0	:00	0.00	0.00
	December 2008	5248.88	1274	:48	1.72	0	0	:00	0.00	0.00
	November 2008	5274.56	1244	:36	1.91	0	0	:00	0.00	0.00
	October 2008	5451.84	1262	:48	1.73	0	0	:00	0.00	0.00
	September 2008	5234.81	1411	:24	1.57	0	0	:00	0.00	0.00

	August 2008	5612.6	1330	:48	1.92	0	0	:00	0.00	0.00
	July 2008	6019.2	1368	:00	2.5	0	0	:00	0.00	0.00
	June 2008	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00
	May 2008	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00
	April 2008	5244.32	1168	:36	1.57	0	0	:00	0.00	0.00
	March 2008	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00
	February 2008	5608.14	1238	:12	1.7	0	0	:00	0.00	0.00
PO-1A-4 Total	Pre-Order Response Times	January 2009	30770.19	8982	:12	0	0	:00	0.00	0.00
(Address Validation) IMA Aggregate		December 2008	29171.86	8659	:48	0	0	:00	0.00	0.00
Benchmark 10		November 2008	28234.74	8224	:12	0	0	:00	0.00	0.00
		October 2008	29059.28	8138	:48	0	0	:00	0.00	0.00
		September 2008	28006.38	9283	:48	0	0	:00	0.00	0.00
		August 2008	28982.21	8553	:36	0	0	:00	0.00	0.00
		July 2008	30599.22	9032	:36	0	0	:00	0.00	0.00
		June 2008	23071.16	6915	:36	0	0	:00	0.00	0.00
		May 2008	27023.79	8308	:00	0	0	:00	0.00	0.00
		April 2008	24781.64	7566	:12	0	0	:00	0.00	0.00
		March 2008	28706.99	9034	:12	0	0	:00	0.00	0.00
		February 2008	26765.85	8346	:24	0	0	:00	0.00	0.00
PO-1A-4(a)	Pre-Order Response Times	January 2009	2006.3	8982	:48	0.02	0	:00	0.00	0.00
(Address Validation) IMA Request		December 2008	1930.44	8659	:48	0.02	0	:00	0.00	0.00
Diagnostic		November 2008	1851.68	8224	:12	0.02	0	:00	0.00	0.00
		October 2008	1831.82	8138	:12	0.02	0	:00	0.00	0.00
		September 2008	1865.14	9283	:00	0.04	0	:00	0.00	0.00
		August 2008	1935.15	8553	:12	0.02	0	:00	0.00	0.00
		July 2008	2021.35	9032	:48	0.02	0	:00	0.00	0.00
		June 2008	1500.02	6915	:48	0.02	0	:00	0.00	0.00
		May 2008	1842.25	8308	:48	0.11	0	:00	0.00	0.00
		April 2008	1625.52	7566	:24	0.02	0	:00	0.00	0.00
		March 2008	1946.48	9034	:48	0.06	0	:00	0.00	0.00
		February 2008	1778.38	8346	:24	0.06	0	:00	0.00	0.00
PO-1A-4(b)	Pre-Order Response Times	January 2009	28763.89	8982	:00	0.9	0	:00	0.00	0.00
(Address Validation) IMA Response		December 2008	27241.42	8659	:00	1.24	0	:00	0.00	0.00
Diagnostic		November 2008	26383.06	8224	:24	1.13	0	:00	0.00	0.00
		October 2008	27227.46	8138	:00	1.2	0	:00	0.00	0.00
		September 2008	26141.24	9283	:48	0.95	0	:00	0.00	0.00
		August 2008	27047.06	8553	:24	1.43	0	:00	0.00	0.00
		July 2008	28577.87	9032	:24	1.07	0	:00	0.00	0.00
		June 2008	21571.14	6915	:48	1.55	0	:00	0.00	0.00
		May 2008	25181.54	8308	:12	0.87	0	:00	0.00	0.00
		April 2008	23156.12	7566	:24	1.33	0	:00	0.00	0.00
		March 2008	26760.51	9034	:24	0.98	0	:00	0.00	0.00
		February 2008	24987.47	8346	:36	1.04	0	:00	0.00	0.00
PO-1A-5 Total	Pre-Order Response Times	January 2009	3870.64	1224	:24	0	0	:00	0.00	0.00
(Get CSR) IMA Aggregate	Benchmark 12.5	December 2008	3482.22	1172	:48	0	0	:00	0.00	0.00
		November 2008	3315.8	1102	:24	0	0	:00	0.00	0.00
		October 2008	3685.39	1152	:00	0	0	:00	0.00	0.00
		September 2008	3746.78	1441	:00	0	0	:00	0.00	0.00
		August 2008	3958.98	1339	:24	0	0	:00	0.00	0.00
		July 2008	4282.24	1402	:00	0	0	:00	0.00	0.00
		June 2008	2969.54	1010	:36	0	0	:00	0.00	0.00
		May 2008	3398.8	1135	:36	0	0	:00	0.00	0.00
		April 2008	3172.72	1159	:36	0	0	:00	0.00	0.00

	March 2008	3550.27	1312	:24	0	0	0	:00	0.00	0.00
	February 2008	3420.27	1243	:00	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	January 2009	112.6	1224	:36	0	0	0	:00	0.00	0.00
	December 2008	108.99	1172	:36	0.01	0	0	:00	0.00	0.00
	November 2008	101.51	1102	:36	0.01	0	0	:00	0.00	0.00
	October 2008	106.23	1152	:36	0	0	0	:00	0.00	0.00
	September 2008	118.46	1441	:12	0	0	0	:00	0.00	0.00
	August 2008	123.45	1339	:36	0	0	0	:00	0.00	0.00
	July 2008	129.28	1402	:36	0.01	0	0	:00	0.00	0.00
	June 2008	93.43	1010	:36	0.01	0	0	:00	0.00	0.00
	May 2008	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	April 2008	107.19	1159	:36	0	0	0	:00	0.00	0.00
	March 2008	121.7	1312	:36	0	0	0	:00	0.00	0.00
	February 2008	115.22	1243	:36	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	January 2009	3758.04	1224	:48	6.97	0	0	:00	0.00	0.00
	December 2008	3373.23	1172	:12	6.39	0	0	:00	0.00	0.00
	November 2008	3214.29	1102	:48	6.17	0	0	:00	0.00	0.00
	October 2008	3579.16	1152	:24	5.95	0	0	:00	0.00	0.00
	September 2008	3628.32	1441	:48	5.79	0	0	:00	0.00	0.00
	August 2008	3835.53	1339	:24	4.5	0	0	:00	0.00	0.00
	July 2008	4152.96	1402	:24	5.21	0	0	:00	0.00	0.00
	June 2008	2876.11	1010	:00	5.22	0	0	:00	0.00	0.00
	May 2008	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	April 2008	3065.53	1159	:36	6	0	0	:00	0.00	0.00
	March 2008	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	February 2008	3305.05	1243	:24	6.65	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	January 2009	6878.85	2213	:24	0	0	0	:00	0.00	0.00
	December 2008	6492.72	2113	:48	0	0	0	:00	0.00	0.00
	November 2008	6342.07	2010	:24	0	0	0	:00	0.00	0.00
	October 2008	6514.8	2016	:12	0	0	0	:00	0.00	0.00
	September 2008	6252.66	2223	:24	0	0	0	:00	0.00	0.00
	August 2008	6849.45	2090	:12	0	0	0	:00	0.00	0.00
	July 2008	7178.16	2164	:48	0	0	0	:00	0.00	0.00
	June 2008	4879.48	1494	:48	0	0	0	:00	0.00	0.00
	May 2008	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	April 2008	5734.78	1817	:24	0	0	0	:00	0.00	0.00
	March 2008	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	February 2008	5510.08	1932	:00	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	January 2009	224.04	2213	:00	0	0	0	:00	0.00	0.00
	December 2008	214.99	2113	:00	0	0	0	:00	0.00	0.00
	November 2008	203.41	2010	:00	0	0	0	:00	0.00	0.00
	October 2008	204.64	2016	:00	0	0	0	:00	0.00	0.00
	September 2008	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	August 2008	212.34	2090	:00	0	0	0	:00	0.00	0.00
	July 2008	220.54	2164	:00	0.01	0	0	:00	0.00	0.00
	June 2008	151.48	1494	:00	0.01	0	0	:00	0.00	0.00
	May 2008	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	April 2008	183.61	1817	:00	0	0	0	:00	0.00	0.00
	March 2008	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
	February 2008	195.55	1932	:00	0	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	January 2009	5671.58	2213	:24	0.77	0	0	:00	0.00	0.00
	December 2008	5359.33	2113	:36	0.97	0	0	:00	0.00	0.00
	November 2008	5207.67	2010	:36	0.86	0	0	:00	0.00	0.00

	October 2008	5310.28	2016	:12	0.84	0	0	:00	0.00	0.00
	September 2008	5144.2	2223	:24	0.92	0	0	:00	0.00	0.00
	August 2008	5679.95	2090	:48	0.86	0	0	:00	0.00	0.00
	July 2008	5964.63	2164	:24	0.79	0	0	:00	0.00	0.00
	June 2008	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
	May 2008	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	April 2008	4801.85	1817	:36	0.77	0	0	:00	0.00	0.00
	March 2008	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
	February 2008	4562.47	1932	:24	0.77	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN	January 2009	983.23	2213	:36	0.26	0	0	:00	0.00	0.00
Reservation) IMA Accept Diagnostic	December 2008	918.4	2113	:12	0.45	0	0	:00	0.00	0.00
	November 2008	930.99	2010	:24	0.44	0	0	:00	0.00	0.00
	October 2008	999.88	2016	:00	0.58	0	0	:00	0.00	0.00
	September 2008	907.44	2223	:24	0.33	0	0	:00	0.00	0.00
	August 2008	957.16	2090	:24	0.33	0	0	:00	0.00	0.00
	July 2008	992.99	2164	:24	0.31	0	0	:00	0.00	0.00
	June 2008	672.09	1494	:00	0.31	0	0	:00	0.00	0.00
	May 2008	826.4	1869	:36	0.22	0	0	:00	0.00	0.00
	April 2008	749.32	1817	:24	0.2	0	0	:00	0.00	0.00
	March 2008	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
	February 2008	752.06	1932	:36	0.07	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times	January 2009	14106.13	1675	:48	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Aggregate	December 2008	12519.19	1580	:48	0	0	0	:00	0.00	0.00
Benchmark 20	November 2008	12626.17	1558	:00	0	0	0	:00	0.00	0.00
	October 2008	11681.53	1512	:12	0	0	0	:00	0.00	0.00
	September 2008	14136.58	1832	:48	0	0	0	:00	0.00	0.00
	August 2008	12988.79	1567	:36	0	0	0	:00	0.00	0.00
	July 2008	13968.53	1642	:24	0	0	0	:00	0.00	0.00
	June 2008	9793.71	1214	:48	0	0	0	:00	0.00	0.00
	May 2008	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	April 2008	11029.63	1402	:48	0	0	0	:00	0.00	0.00
	March 2008	13331.05	1677	:00	0	0	0	:00	0.00	0.00
	February 2008	12244.8	1518	:48	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times	January 2009	208.84	1675	:48	0.06	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Request	December 2008	205.77	1580	:12	0.06	0	0	:00	0.00	0.00
Diagnostic	November 2008	201	1558	:12	0.06	0	0	:00	0.00	0.00
	October 2008	195.45	1512	:12	0.06	0	0	:00	0.00	0.00
	September 2008	210.94	1832	:48	0.06	0	0	:00	0.00	0.00
	August 2008	203.01	1567	:12	0.06	0	0	:00	0.00	0.00
	July 2008	211.79	1642	:12	0.06	0	0	:00	0.00	0.00
	June 2008	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
	May 2008	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	April 2008	203.65	1402	:00	0.06	0	0	:00	0.00	0.00
	March 2008	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
	February 2008	220.19	1518	:00	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times	January 2009	13897.29	1675	:00	6.18	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Response	December 2008	12313.42	1580	:36	5.91	0	0	:00	0.00	0.00
Diagnostic	November 2008	12425.17	1558	:12	5.72	0	0	:00	0.00	0.00
	October 2008	11486.08	1512	:00	6.24	0	0	:00	0.00	0.00
	September 2008	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
	August 2008	12785.78	1567	:24	5.23	0	0	:00	0.00	0.00
	July 2008	13756.74	1642	:12	7.09	0	0	:00	0.00	0.00
	June 2008	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00



	May 2008	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
	April 2008	10825.98	1402	:48	6.2	0	0	:00	0.00	0.00
	March 2008	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00
	February 2008	12024.61	1518	:48	5.88	0	0	:00	0.00	0.00
PO-1A-9 Total	Pre-Order Response Times	January 2009	7116.3	970	:36	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA		December 2008	6087.31	931	:36	0	0	:00	0.00	0.00
Aggregate Benchmark 25		November 2008	6285.94	913	:12	0	0	:00	0.00	0.00
		October 2008	6529.77	858	:24	0	0	:00	0.00	0.00
		September 2008	6146.34	967	:24	0	0	:00	0.00	0.00
		August 2008	7351.27	958	:48	0	0	:00	0.00	0.00
		July 2008	7149.33	980	:00	0	0	:00	0.00	0.00
		June 2008	5950.52	827	:00	0	0	:00	0.00	0.00
		May 2008	5592.08	867	:00	0	0	:00	0.00	0.00
		April 2008	5051.56	795	:00	0	0	:00	0.00	0.00
		March 2008	5885.93	960	:12	0	0	:00	0.00	0.00
		February 2008	5616.26	921	:00	0	0	:00	0.00	0.00
PO-1A-9(a)	Pre-Order Response Times	January 2009	97.88	970	:00	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA		December 2008	94.16	931	:00	0	0	:00	0.00	0.00
Request Diagnostic		November 2008	92.84	913	:00	0.01	0	:00	0.00	0.00
		October 2008	86.48	858	:00	0	0	:00	0.00	0.00
		September 2008	87.41	967	:36	0	0	:00	0.00	0.00
		August 2008	97.45	958	:00	0.01	0	:00	0.00	0.00
		July 2008	98.57	980	:00	0	0	:00	0.00	0.00
		June 2008	83.34	827	:00	0	0	:00	0.00	0.00
		May 2008	88.82	867	:00	0.01	0	:00	0.00	0.00
		April 2008	80.23	795	:00	0	0	:00	0.00	0.00
		March 2008	97.13	960	:00	0	0	:00	0.00	0.00
		February 2008	94.59	921	:00	0.03	0	:00	0.00	0.00
PO-1A-9(b)	Pre-Order Response Times	January 2009	7018.42	970	:36	6.31	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA		December 2008	5993.15	931	:36	2.51	0	:00	0.00	0.00
Response Diagnostic		November 2008	6193.1	913	:12	4.23	0	:00	0.00	0.00
		October 2008	6443.29	858	:24	6.33	0	:00	0.00	0.00
		September 2008	6058.93	967	:48	4.34	0	:00	0.00	0.00
		August 2008	7253.82	958	:48	6.01	0	:00	0.00	0.00
		July 2008	7050.76	980	:36	5.37	0	:00	0.00	0.00
		June 2008	5867.18	827	:36	5.62	0	:00	0.00	0.00
		May 2008	5503.26	867	:00	3.89	0	:00	0.00	0.00
		April 2008	4971.33	795	:00	2.56	0	:00	0.00	0.00
		March 2008	5788.8	960	:12	2.43	0	:00	0.00	0.00
		February 2008	5521.67	921	:00	1.37	0	:00	0.00	0.00
PO-1X-1	Pre-Order Response Times (Appt.	January 2009	14262.66	4661	:24	0.97	0	:00	0.00	0.00
Scheduler XML) XML Request/Response		December 2008	14336.64	4716	:36	2.19	0	:00	0.00	0.00
Benchmark 10		November 2008	14356.65	4235	:36	3.66	0	:00	0.00	0.00
		October 2008	12861.17	4109	:12	1.22	0	:00	0.00	0.00
		September 2008	14250.89	4553	:12	0.89	0	:00	0.00	0.00
		August 2008	13923	4550	:24	1.34	0	:00	0.00	0.00
		July 2008	0	0	:00	0	0	:00	0.00	0.00
		June 2008	0	0	:00	0	0	:00	0.00	0.00
		May 2008	0	0	:00	0	0	:00	0.00	0.00
		April 2008	0	0	:00	0	0	:00	0.00	0.00
		March 2008	0	0	:00	0	0	:00	0.00	0.00
		February 2008	0	0	:00	0	0	:00	0.00	0.00
PO-1X-10	Pre-Order Response Times	January 2009	3494.66	901	:12	3.9	0	:00	0.00	0.00

(Meet Point Inquiry XML) XML Request/Response Benchmark 30	December 2008	3503.34	884	:24	3.91	0	0	:00	0.00	0.00
	November 2008	3485.52	816	:48	4.33	0	0	:00	0.00	0.00
	October 2008	2980.76	768	:12	3.18	0	0	:00	0.00	0.00
	September 2008	3320.11	846	:48	4.03	0	0	:00	0.00	0.00
	August 2008	3475.64	873	:12	4.7	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2009	28872.17	5543	:24	3.88	0	0	:00	0.00	0.00
	(Service Availability XML) XML Request/Response Benchmark 25	December 2008	49759.5	5542	:12	4.58	0	0	:00	0.00
November 2008		44168.17	5013	:24	3.84	0	0	:00	0.00	0.00
October 2008		43175.43	4847	:24	3.83	0	0	:00	0.00	0.00
September 2008		46985.05	5338	:00	3.95	0	0	:00	0.00	0.00
August 2008		49037.79	5394	:36	4.3	0	0	:00	0.00	0.00
July 2008		0	0	:00	0	0	0	:00	0.00	0.00
June 2008		0	0	:00	0	0	0	:00	0.00	0.00
May 2008		0	0	:00	0	0	0	:00	0.00	0.00
April 2008		0	0	:00	0	0	0	:00	0.00	0.00
March 2008		0	0	:00	0	0	0	:00	0.00	0.00
February 2008		0	0	:00	0	0	0	:00	0.00	0.00
January 2009		6573.15	1215	:24	7.66	0	0	:00	0.00	0.00
(Facility Check XML) XML Request/Response Benchmark 25		December 2008	7106.4	1316	:00	8.3	0	0	:00	0.00
	November 2008	7526.4	1176	:00	11.49	0	0	:00	0.00	0.00
	October 2008	6088.3	1070	:36	7.71	0	0	:00	0.00	0.00
	September 2008	7469.53	1247	:36	7.64	0	0	:00	0.00	0.00
	August 2008	8529.24	1258	:12	9.88	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2009	17357.25	7957	:12	1.08	0	0	:00	0.00	0.00
	(Address Validation XML) XML Request/Response Benchmark 10	December 2008	16888.53	7990	:24	1.44	0	0	:00	0.00
November 2008		17450.99	7262	:00	4.02	0	0	:00	0.00	0.00
October 2008		16323.56	6957	:00	1.89	0	0	:00	0.00	0.00
September 2008		16812.25	7708	:12	1.77	0	0	:00	0.00	0.00
August 2008		19257.13	7741	:36	3.84	0	0	:00	0.00	0.00
July 2008		0	0	:00	0	0	0	:00	0.00	0.00
June 2008		0	0	:00	0	0	0	:00	0.00	0.00
May 2008		0	0	:00	0	0	0	:00	0.00	0.00
April 2008		0	0	:00	0	0	0	:00	0.00	0.00
March 2008		0	0	:00	0	0	0	:00	0.00	0.00
February 2008		0	0	:00	0	0	0	:00	0.00	0.00
January 2009		6031.5	1920	:36	8.79	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5		December 2008	5326.55	1936	:00	7.5	0	0	:00	0.00
	November 2008	5692.89	1737	:12	8.04	0	0	:00	0.00	0.00
	October 2008	5185.23	1674	:00	7.8	0	0	:00	0.00	0.00
	September 2008	4485.19	1845	:12	6.61	0	0	:00	0.00	0.00
	August 2008	5509.17	1794	:48	8.11	0	0	:00	0.00	0.00

	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	January 2009	9266.1	3805	:36	0.77	0	0	:00	0.00	0.00
	December 2008	9542.23	3862	:48	1.06	0	0	:00	0.00	0.00
	November 2008	8813.66	3547	:12	1.04	0	0	:00	0.00	0.00
	October 2008	8842.54	3315	:48	2.26	0	0	:00	0.00	0.00
	September 2008	9472.8	3742	:12	2.48	0	0	:00	0.00	0.00
	August 2008	9767.36	3713	:12	1.66	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	January 2009	44902.31	3911	:12	5.42	0	0	:00	0.00	0.00
	December 2008	45558.15	3914	:36	6.48	0	0	:00	0.00	0.00
	November 2008	40314.99	3483	:48	6.51	0	0	:00	0.00	0.00
	October 2008	36571.36	3395	:48	6.80	0	0	:00	0.00	0.00
	September 2008	45339.04	3779	:00	6.43	0	0	:00	0.00	0.00
	August 2008	49114.25	3790	:24	7.68	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	January 2009	5996.07	1109	:24	2.21	0	0	:00	0.00	0.00
	December 2008	5990.96	1103	:12	2.52	0	0	:00	0.00	0.00
	November 2008	5384.26	963	:36	2.89	0	0	:00	0.00	0.00
	October 2008	4937.36	974	:48	1.75	0	0	:00	0.00	0.00
	September 2008	5129.05	1061	:12	2.41	0	0	:00	0.00	0.00
	August 2008	5534.22	1092	:48	3.55	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0.00	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	95	98	96.94%	0.1723	0	0	0.00%	0.00	(0.06)
	November 2008	99	100	99.00%	0.0995	0	0	0.00%	0.00	(0.13)
	October 2008	85	86	98.84%	0.1072	0	0	0.00%	0.00	(0.12)
	September 2008	106	108	98.15%	0.1348	0	0	0.00%	0.00	(0.10)
	August 2008	76	80	95.00%	0.2179	0	0	0.00%	0.00	0.00
	July 2008	56	57	98.25%	0.1313	0	0	0.00%	0.00	(0.10)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
PO-20 Manual Service Order Accuracy	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
Unbundled Loops Benchmark 0.95	December 2008	395	402	98.26%	0.1308	0	0	0.00%	0.00	(0.10)	
	November 2008	373	374	99.73%	0.0516	0	0	0.00%	0.00	(0.15)	
	October 2008	520	523	99.43%	0.0755	0	0	0.00%	0.00	(0.14)	
	September 2008	435	436	99.77%	0.0478	0	0	0.00%	0.00	(0.15)	
	August 2008	542	546	99.27%	0.0853	0	0	0.00%	0.00	(0.13)	
	July 2008	538	542	99.26%	0.0856	0	0	0.00%	0.00	(0.13)	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	January 2009	11589	12609	91.91%	0.2727	0	0	0.00%	0.00	0.00
		December 2008	10968	11888	92.26%	0.2672	0	0	0.00%	0.00	0.00
	November 2008	9513	10606	89.69%	0.304	0	0	0.00%	0.00	0.00	
	October 2008	10494	11679	89.85%	0.3019	0	0	0.00%	0.00	0.00	
	September 2008	10124	11253	89.97%	0.3004	0	0	0.00%	0.00	0.00	
	August 2008	10853	11982	90.58%	0.2921	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	January 2009	176	273	64.47%	0.4786	0	0	0.00%	0.00	0.00	
	December 2008	157	263	59.70%	0.4905	0	0	0.00%	0.00	0.00	
	November 2008	140	242	57.85%	0.4938	0	0	0.00%	0.00	0.00	
	October 2008	125	223	56.05%	0.4963	0	0	0.00%	0.00	0.00	
	September 2008	147	251	58.57%	0.4926	0	0	0.00%	0.00	0.00	
	August 2008	95	184	51.63%	0.4997	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	January 2009	1773	2438	72.72%	0.4454	0	0	0.00%	0.00	0.00	
	December 2008	1853	2503	74.03%	0.4385	0	0	0.00%	0.00	0.00	
	November 2008	1466	2036	72.00%	0.449	0	0	0.00%	0.00	0.00	
	October 2008	1939	2646	73.28%	0.4425	0	0	0.00%	0.00	0.00	
	September 2008	1799	2607	69.01%	0.4625	0	0	0.00%	0.00	0.00	
	August 2008	1963	2656	73.91%	0.4391	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	January 2009	189	234	80.77%	0.394097222	0	0	0.00%	0.00	0.00	
	December 2008	224	273	82.05%	0.383796296	0	0	0.00%	0.00	0.00	
	November 2008	269	319	84.33%	0.363599537	0	0	0.00%	0.00	0.00	
	October 2008	573	626	91.53%	0.278402778	0	0	0.00%	0.00	0.00	

	September 2008	423	486	87.04%	0.335902778	0	0	0.00%	0.00	0.00
	August 2008	34	44	77.27%	0.419097222	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	January 2009	11589	11718	98.90%	0.1043	0	0	0.00%	0.00	(0.12)
	December 2008	10968	11038	99.37%	0.0794	0	0	0.00%	0.00	(0.14)
	November 2008	9513	9653	98.55%	0.1196	0	0	0.00%	0.00	(0.11)
	October 2008	10494	10586	99.13%	0.0928	0	0	0.00%	0.00	(0.13)
	September 2008	10124	10229	98.97%	0.1008	0	0	0.00%	0.00	(0.13)
	August 2008	10853	10972	98.92%	0.1036	0	0	0.00%	0.00	(0.12)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	January 2009	176	180	97.78%	0.147395833	0	0	0.00%	0.00
December 2008		157	158	99.37%	0.079305556	0	0	0.00%	0.00	(0.14)
November 2008		140	147	95.24%	0.212997685	0	0	0.00%	0.00	(0.01)
October 2008		125	129	96.90%	0.173298611	0	0	0.00%	0.00	(0.06)
September 2008		147	150	98.00%	0.14	0	0	0.00%	0.00	(0.09)
August 2008		95	96	98.96%	0.1015	0	0	0.00%	0.00	(0.13)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85		January 2009	1773	1819	97.47%	0.157	0	0	0.00%	0.00
	December 2008	1853	1901	97.48%	0.1569	0	0	0.00%	0.00	(0.44)
	November 2008	1466	1502	97.60%	0.1529	0	0	0.00%	0.00	(0.44)
	October 2008	1939	2001	96.90%	0.1733	0	0	0.00%	0.00	(0.42)
	September 2008	1799	1863	96.56%	0.1821	0	0	0.00%	0.00	(0.41)
	August 2008	1963	2049	95.80%	0.2005	0	0	0.00%	0.00	(0.38)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	January 2009	189	190	99.47%	0.0724	0	0	0.00%	0.00
December 2008		224	227	98.68%	0.1142	0	0	0.00%	0.00	(0.12)
November 2008		269	270	99.63%	0.0607	0	0	0.00%	0.00	(0.15)
October 2008		573	575	99.65%	0.0589	0	0	0.00%	0.00	(0.15)
September 2008		423	428	98.83%	0.1075	0	0	0.00%	0.00	(0.12)
August 2008		34	34	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	January 2009	2.72361111	8	8:10	0.359027778	0	0	0:00	0.00	(1.98)
	December 2008	4.88958333	8	14:40	0.3625	0	0	0:00	0.00	(1.17)
	November 2008	2.36666667	4	14:12	0.355555556	0	0	0:00	0.00	(1.23)
	October 2008	3.26875	9	8:43	0.338888889	0	0	0:00	0.00	(1.91)
	September 2008	0.44236111	5	2:07	0.054166667	0	0	0:00	0.00	(2.73)
	August 2008	2.92152778	7	10:01	0.447916667	0	0	0:00	0.00	(1.75)
	July 2008	3.31597222	8	9:57	0.365277778	0	0	0:00	0.00	(1.76)
	June 2008	2.2125	8	6:38	0.367361111	0	0	0:00	0.00	(2.17)
	May 2008	1.73958333	3	13:55	0.384722222	0	0	0:00	0.00	(1.26)
	April 2008	0.11111111	2	1:20	0.047222222	0	0	0:00	0.00	(2.83)
	March 2008	2.10208333	9	5:36	0.195833333	0	0	0:00	0.00	(2.30)
	February 2008	1.26388889	11	2:45	0.105555556	0	0	0:00	0.00	(2.66)
	January 2009	55.1493056	412	3:13	0.164583333	0	0	0:00	0.00	(2.20)
	PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	December 2008	43.3048611	324	3:12	0.177777778	0	0	0:00	0.00
November 2008		34.9368056	323	2:36	0.149305556	0	0	0:00	0.00	(2.35)
October 2008		36.68125	370	2:23	0.136111111	0	0	0:00	0.00	(2.41)
September 2008		46.4319444	361	3:05	0.93125	0	0	0:00	0.00	(2.23)
August 2008		23.0569444	311	1:47	0.083333333	0	0	0:00	0.00	(2.56)
July 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
February 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
January 2009		1319	40573	3.25%	0.1773	0	0	0.00%	0.00	0.00
December 2008		1024	38770	2.64%	0.1604	0	0	0.00%	0.00	0.00
November 2008		1111	36841	3.02%	0.171	0	0	0.00%	0.00	0.00
October 2008	1170	45237	2.59%	0.1587	0	0	0.00%	0.00	0.00	
September 2008	1321	44111	2.99%	0.1704	0	0	0.00%	0.00	0.00	
August 2008	1097	41534	2.64%	0.1604	0	0	0.00%	0.00	0.00	
July 2008	1175	44583	2.64%	0.1602	0	0	0.00%	0.00	0.00	
June 2008	1204	41851	2.88%	0.1672	0	0	0.00%	0.00	0.00	
May 2008	1842	42320	4.35%	0.204	0	0	0.00%	0.00	0.00	
April 2008	1211	42808	2.83%	0.1658	0	0	0.00%	0.00	0.00	
March 2008	1097	40055	2.74%	0.1632	0	0	0.00%	0.00	0.00	
February 2008	827	39452	2.10%	0.1433	0	0	0.00%	0.00	0.00	
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	January 2009	16663	40573	41.07%	0.492	0	0	0.00%	0.00	0.00
	December 2008	15861	38770	40.91%	0.4917	0	0	0.00%	0.00	0.00
	November 2008	15253	36841	41.40%	0.4926	0	0	0.00%	0.00	0.00
	October 2008	18576	45237	41.06%	0.4919	0	0	0.00%	0.00	0.00
	September 2008	19540	44111	44.30%	0.4967	0	0	0.00%	0.00	0.00
	August 2008	17373	41534	41.83%	0.4933	0	0	0.00%	0.00	0.00
	July 2008	18329	44583	41.11%	0.492	0	0	0.00%	0.00	0.00
	June 2008	17978	41851	42.96%	0.495	0	0	0.00%	0.00	0.00
	May 2008	17858	42320	42.20%	0.4939	0	0	0.00%	0.00	0.00
	April 2008	19586	42808	45.75%	0.4982	0	0	0.00%	0.00	0.00
	March 2008	17610	40055	43.96%	0.4963	0	0	0.00%	0.00	0.00
	February 2008	17642	39452	44.72%	0.4972	0	0	0.00%	0.00	0.00
	January 2009	8	16	50.00%	0.5	0	0	0.00%	0.00	0.00
	December 2008	8	12	66.67%	0.4714	0	0	0.00%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	January 2009	8	16	50.00%	0.5	0	0	0.00%	0.00	0.00
	December 2008	8	12	66.67%	0.4714	0	0	0.00%	0.00	0.00

	November 2008	4	7	57.14%	0.4949	0	0	0.00%	0.00	0.00
	October 2008	9	11	81.82%	0.3857	0	0	0.00%	0.00	0.00
	September 2008	5	9	55.56%	0.4969	0	0	0.00%	0.00	0.00
	August 2008	7	15	46.67%	0.4989	0	0	0.00%	0.00	0.00
	July 2008	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
	June 2008	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
	May 2008	3	6	50.00%	0.5	0	0	0.00%	0.00	0.00
	April 2008	2	7	28.57%	0.4518	0	0	0.00%	0.00	0.00
	March 2008	9	24	37.50%	0.4841	0	0	0.00%	0.00	0.00
	February 2008	11	25	44.00%	0.4964	0	0	0.00%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully	January 2009	359	359	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA Resale	December 2008	379	379	100.00%	0	0	0	0.00%	0.00	(0.16)
Aggregate Benchmark 0.95	November 2008	404	404	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	685	685	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	557	557	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	127	127	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5A-(b) FOCs On Time for Fully	January 2009	1385	1385	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA	December 2008	1439	1439	100.00%	0	0	0	0.00%	0.00	(0.16)
Unbundled Loop Aggregate Benchmark 0.95	November 2008	1100	1100	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	1490	1491	99.93%	0.0259	0	0	0.00%	0.00	(0.16)
	September 2008	1299	1302	99.77%	0.0479	0	0	0.00%	0.00	(0.15)
	August 2008	1527	1527	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5A-(c) FOCs On Time for Fully	January 2009	10398	10398	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	December 2008	9788	9788	100.00%	0	0	0	0.00%	0.00	(0.16)
Benchmark 0.95	November 2008	8567	8567	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	9439	9439	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	8976	9114	98.49%	0.1221	0	0	0.00%	0.00	(0.11)
	August 2008	9881	9881	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(a) FOCs On Time For	January 2009	133	136	97.79%	0.1469	0	0	0.00%	0.00	(0.26)
Electronic/Manual LSRs Received Via IMA	December 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.26)
Resale Aggregate Benchmark 0.9	November 2008	143	143	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	153	157	97.45%	0.1576	0	0	0.00%	0.00	(0.25)
	September 2008	172	172	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	87	88	98.86%	0.106	0	0	0.00%	0.00	(0.30)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(b) FOCs On Time For	January 2009	1014	1035	97.97%	0.141	0	0	0.00%	0.00	(0.27)
Electronic/Manual LSRs Received Via IMA	December 2008	1005	1051	95.62%	0.2046	0	0	0.00%	0.00	(0.19)
Unbundled Loop AGG-EELs Benchmark 0.9	November 2008	918	935	98.18%	0.1336	0	0	0.00%	0.00	(0.27)
	October 2008	1134	1163	97.51%	0.1559	0	0	0.00%	0.00	(0.25)
	September 2008	1280	1310	97.71%	0.1496	0	0	0.00%	0.00	(0.26)
	August 2008	1110	1126	98.58%	0.1184	0	0	0.00%	0.00	(0.29)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(b) FOCs On Time For	January 2009	900	921	97.72%	0.1493	0	0	0.00%	0.00	(0.26)
Electronic/Manual LSRs Received Via IMA	December 2008	924	969	95.36%	0.2104	0	0	0.00%	0.00	(0.18)
Unbundled Loop Aggregate Benchmark 0.9	November 2008	797	814	97.91%	0.143	0	0	0.00%	0.00	(0.26)
	October 2008	1001	1030	97.18%	0.1654	0	0	0.00%	0.00	(0.24)
	September 2008	1141	1171	97.44%	0.158	0	0	0.00%	0.00	(0.25)
	August 2008	987	1003	98.40%	0.1253	0	0	0.00%	0.00	(0.28)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(c) FOCs On Time For	January 2009	904	904	100.00%	0	0	0	0.00%	0.00	(0.33)
Electronic/Manual LSRs Received Via IMA	December 2008	861	876	98.29%	0.1297	0	0	0.00%	0.00	(0.28)
LNP Benchmark 0.9	November 2008	1005	1005	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	1106	1106	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	1084	1084	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1051	1052	99.90%	0.0308	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5C-(a) FOCs on Time for Manual	January 2009	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
Resale Aggregate Benchmark 0.9	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)



PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2009	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-5C-(b) FOCs on Time for Manual Unbundled Loop Aggregate Benchmark 0.9	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
July 2008		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2009		5	5	100.00%	0	0	0	0.00%	0.00	(0.33)	
December 2008		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
November 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	October 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
	August 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)	
	July 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)	
	June 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)	
	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)	
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
	January 2009	57	58	98.28%	0.1302	0	0	0.00%	0.00	(0.47)	
	PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	December 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.53)
		November 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.53)
		October 2008	52	53	98.11%	0.1361	0	0	0.00%	0.00	(0.46)
		September 2008	94	95	98.95%	0.1021	0	0	0.00%	0.00	(0.49)
August 2008		73	73	100.00%	0	0	0	0.00%	0.00	(0.53)	
July 2008		65	65	100.00%	0	0	0	0.00%	0.00	(0.53)	
June 2008		47	47	100.00%	0	0	0	0.00%	0.00	(0.53)	
May 2008		125	125	100.00%	0	0	0	0.00%	0.00	(0.53)	
April 2008		72	72	100.00%	0	0	0	0.00%	0.00	(0.53)	
March 2008		83	83	100.00%	0	0	0	0.00%	0.00	(0.53)	
February 2008		94	95	98.95%	0.1021	0	0	0.00%	0.00	(0.49)	
January 2009		205.355556	12237	0:24	0.060416667	0	0	0:00	0.00	(2.80)	
PO-6 Work Completion Notification Timeliness All Benchmark 0.25		December 2008	221.509028	12377	0:26	0.088888889	0	0	0:00	0.00	(2.79)
		November 2008	228.922917	10968	0:30	0.093055556	0	0	0:00	0.00	(2.75)
	October 2008	281.051389	14071	0:29	0.071527778	0	0	0:00	0.00	(2.76)	
	September 2008	269.243056	13363	0:29	0.079861111	0	0	0:00	0.00	(2.76)	

	August 2008	268.631944	13807	0:28	0.095833333	0	0	0:00	0.00	(2.77)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	January 2009	3969	3969	100.00%	0	196084	196084	100.00%	0.00	0.00
	December 2008	3656	3656	100.00%	0	186489	186489	100.00%	0.00	0.00
	November 2008	3945	3945	100.00%	0	157965	157965	100.00%	0.00	0.00
	October 2008	5482	5482	100.00%	0	232065	232065	100.00%	0.00	0.00
	September 2008	4218	4218	100.00%	0	211109	211109	100.00%	0.00	0.00
	August 2008	5343	5343	100.00%	0	211597	211597	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	January 2009	4	1	4.00	0	82	62	1.32	-1.18	(1.72)
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	59	59	1.00	-2.14	(2.30)
	October 2008	6	2	3.00	1.41	126	83	1.52	-1.09	(1.66)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	January 2009	294	70	4.20	2.46	82	62	1.32	-7.35	(5.47)
	December 2008	260	74	3.51	2.66	75	44	1.70	-3.10	(2.88)
	November 2008	441	83	5.31	4.41	59	59	1.00	-27.28	(17.59)
	October 2008	375	99	3.79	2.21	126	83	1.52	-8.04	(5.89)
	September 2008	256	74	3.46	1.63	92	75	1.23	-14.31	(9.70)
	August 2008	406	105	3.87	1.58	85	68	1.25	-7.78	(5.73)
	July 2008	394	103	3.83	1.83	247	106	2.33	-1.63	(1.99)
	June 2008	355	91	3.90	2.36	108	81	1.33	-11.96	(8.27)
	May 2008	376	112	3.36	2.25	90	66	1.36	-4.98	(4.03)
	April 2008	274	76	3.61	2.27	81	66	1.23	-7.99	(5.86)
	March 2008	336	78	4.31	2.33	95	78	1.22	-9.48	(6.76)
	February 2008	272	67	4.06	1.84	63	48	1.31	-5.93	(4.60)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	January 2009	0	0	0.00	0	0	0	0.00	0.00	0.00
	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	3	1	3.00	0	59	59	1.00	-2.14	(2.30)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	2	2	1.00	1.41	92	75	1.23	0.33	(0.51)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	4	1	4.00	0	247	106	2.33	-0.25	(1.15)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00



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	Standard	Benchmark
Combined	Parity	
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate	Parity	
BI-2 Invoices Delivered within 10 Days All	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate	Benchmark	0.98
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate	Parity	
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate	Parity	
BI-4B Billing Completeness Reciprocal Compensation	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All	Benchmark	0.95
CP-1A Scheduled Interval 90 Calender Days or Less All	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance	Parity by Design	
DB-1A Time to Update Databases E911	Parity by Design	
DB-1B Time to Update Databases LIDB	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA	Benchmark	0.9925
GA-4 System Availability - EXACT	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases	Benchmark	0.95
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS)	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21)	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex)	Parity	
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN	Parity	
MR-3A Out of Service Cleared within 24 Hours Business	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21)	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity	
MR-3B Out of Service Cleared within 24 Hours Business	Parity	
MR-3B Out of Service Cleared within 24 Hours Centrex 21	Parity	
MR-3B Out of Service Cleared within 24 Hours Line Sharing	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity	
MR-3C Out of Service Cleared within 24 Hours Business	Parity	
MR-3C Out of Service Cleared within 24 Hours Centrex 21	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting	Parity	
MR-3C Out of Service Cleared within 24 Hours PBX	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity	







MR-6E	Mean Time to Restore Unbundled Loop - XDSL	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity	Parity
MR-7A	Repair Repeat Report Rate Business	Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity	Parity
MR-7B	Repair Repeat Report Rate Business	Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7B	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7B	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7B	Repair Repeat Report Rate UNE P (Centrex)	Parity	Parity
MR-7C	Repair Repeat Report Rate Business	Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSL	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSL	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity	Parity
MR-7E	Repair Repeat Report Rate DS0	Parity	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-7E	Repair Repeat Report Rate Frame Relay	Parity	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT DS1	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSL	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSL	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity	Parity
MR-8	Trouble Rate Business	Parity	Parity
MR-8	Trouble Rate Centrex	Parity	Parity
MR-8	Trouble Rate Centrex 21	Parity	Parity
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	Diagnostic
MR-8	Trouble Rate DS0	Parity	Parity
MR-8	Trouble Rate DS1	Parity	Parity
MR-8	Trouble Rate DS3	Parity	Parity
MR-8	Trouble Rate E911	Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic
MR-8	Trouble Rate Frame Relay	Parity	Parity
MR-8	Trouble Rate ISDN Primary	Parity	Parity
MR-8	Trouble Rate Line Sharing	Parity	Parity
MR-8	Trouble Rate Line Splitting	Parity	Parity
MR-8	Trouble Rate Line Splitting	Parity	Parity

MR-8	Trouble Rate LIS Trunk	Parity	
MR-8	Trouble Rate PBX	Parity	
MR-8	Trouble Rate Residence	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	
MR-8	Trouble Rate UDIT DS1	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	
MR-8	Trouble Rate Unbundled Loop Analog	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	
MR-8	Trouble Rate UNE - P (POTS)	Parity	
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	
MR-8	Trouble Rate UNE P (Centrex)	Parity	
MR-9A	Repair Appointments Met Business	Parity	
MR-9A	Repair Appointments Met Centrex	Parity	
MR-9A	Repair Appointments Met Centrex 21	Parity	
MR-9A	Repair Appointments Met PBX	Parity	
MR-9A	Repair Appointments Met Residence	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9B	Repair Appointments Met Business	Parity	
MR-9B	Repair Appointments Met Centrex 21	Parity	
MR-9B	Repair Appointments Met PBX	Parity	
MR-9B	Repair Appointments Met Residence	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9C	Repair Appointments Met Business	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	
MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Frame Relay	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date LIS Trunk	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop ISDN Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Frame Relay	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons LIS Trunk	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9

OP-3D	Installation Commitments Met Frame Relay	Parity	Parity
OP-3D	Installation Commitments Met LIS Trunk	Parity	Parity
OP-3D	Installation Commitments Met PBX	Parity	Parity
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	Parity
OP-3D	Installation Commitments Met UDIT DS1	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	Parity
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	Parity
OP-3E	Installation Commitments Met E911	Parity	Parity
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	Parity
OP-3E	Installation Commitments Met LIS Trunk	Parity	Parity
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	Parity
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	Parity
OP-4A	Installation Interval Business	Parity	Parity
OP-4A	Installation Interval Line Splitting	Benchmark	3.3
OP-4A	Installation Interval Residence	Parity	Parity
OP-4A	Installation Interval UNE - P (POTS)	Parity	Parity
OP-4B	Installation Interval Business	Parity	Parity
OP-4B	Installation Interval Residence	Parity	Parity
OP-4B	Installation Interval UNE - P (POTS)	Parity	Parity
OP-4C	Installation Interval Business	Parity	Parity
OP-4C	Installation Interval Line Splitting	Benchmark	3.3
OP-4C	Installation Interval Residence	Parity	Parity
OP-4C	Installation Interval UNE - P (POTS)	Parity	Parity
OP-4C	Installation Interval UNE P (Centrex)	Parity	Parity
OP-4D	Installation Interval Basic Rate ISDN	Parity	Parity
OP-4D	Installation Interval Dark Fiber - IOF	Diagnostic	Diagnostic
OP-4D	Installation Interval E911	Parity	Parity
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark	6
OP-4D	Installation Interval LIS Trunk	Parity	Parity
OP-4D	Installation Interval PBX	Parity	Parity
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable	Parity	Parity
OP-4D	Installation Interval Unbundled Loop - XDSLi	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable	Parity	Parity
OP-4E	Installation Interval Basic Rate ISDN	Parity	Parity
OP-4E	Installation Interval E911	Parity	Parity
OP-4E	Installation Interval Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark	6
OP-4E	Installation Interval LIS Trunk	Parity	Parity
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Business	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF	Diagnostic	Diagnostic
OP-5A	New Service Installation Quality Reported to Repair E911	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic
OP-5A	New Service Installation Quality Reported to Repair Frame Relay	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Line Splitting	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Line Splitting	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair PBX	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Residence	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	Parity

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	Parity
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Line Splitting	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - XDSLi	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Frame Relay	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Frame Relay	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop ISDN Capable	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-2	Delayed Days for Facility Reasons Business	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - XDSLi	Parity	

OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - XDSL	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons Frame Relay	Parity	
OP-6B-5	Delayed Days for Facility Reasons LIS Trunk	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark	Benchmark	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	Benchmark	0.95
OS-1	Speed of Answer - Operator Services Parity by Design	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Diagnostic	
PO-16	Timely Release Notifications Benchmark	Benchmark	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	Benchmark	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 22.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response	Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop Aggregate	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25

PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-2	Percent
PO-20	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent