

Washington State Lifeline Quarterly Customer Report

Company: IM Telecom, LLC
 Docket: UT-240072

	Prior Ending Qtr	July	August	September	Total	Notes
1. Total customers at end of period:						Category Line 1, Month 3 Column =Total (End of Qtr) column
Plan 1 - Description		37,734	35,917	39,731	39,731	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 2 - Description		1,348	1,030	1,359	1,359	
Plan 3 - Description					-	
Total Washington customers:	-	39,082	36,947	41,090	41,090	
2. Total new customers enrolled:						(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups and adjustments
Plan 1 - Description		31,259	7,800	4,955	44,014	
Plan 2 - Description		978	568	241	1,787	
Plan 3 - Description					-	
3. Total customers de-enrolled due to 60 day inactivity:						
Plan 1 - Description		223	884	3,691	4,798	
Plan 2 - Description		5	49	178	232	
Plan 3 - Description					-	
4. Total customers de-enrolled due to failed annual verification:						
Plan 1 - Description		1	-	-	1	
Plan 2 - Description		-	3	-	3	
Plan 3 - Description					-	
5. Total customers who de-enrolled voluntarily:						
Plan 1 - Description		131	202	133	466	
Plan 2 - Description		4	9	12	25	
Plan 3 - Description					-	