



## WASHINGTON WATER SERVICE

14519 Peacock Hill Avenue • P.O. Box 336  
Gig Harbor, WA 98335 Tel: (877) 408-4060 toll-free

November 7, 2022

Dear Stroh's Water Company customer:

In September, the Washington Utilities & Transportation Commission held an open meeting to solicit feedback on Washington Water Service's agreement with Stroh's Water Company to purchase its water utility assets and provide regulated water service to its customers. In order to allow more time for customers to review and provide feedback, the Commission will host a second open meeting on **December 22, 2022 at 9:30 a.m.**

You may recall that Washington Water is in the process of asking the Commission for authorization to transfer ownership of Stroh's Water. We expect this transfer, which is contingent upon approval by the Commission, to be completed by the first quarter of 2023.

Washington Water has already been serving you by operating the Stroh's system since March 2021, and supporting the system on an emergency basis for more than 20 years. Washington Water also currently provides regulated water utility service to about 36,400 customer connections in more than 425 neighborhoods and small communities in Clallam, Jefferson, Kitsap, Mason, Pierce, King, San Juan, and Thurston counties, along with wastewater service on Orcas Island.

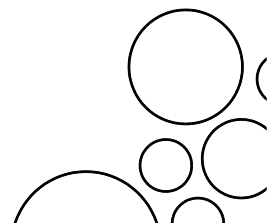
Since we began operating here in 1999, we have been dedicated to being part of – and supporting – the communities we serve. Our employees, some of whom have more than 30 years of experience in the water industry, are committed to providing safe, clean water and excellent service to every one of our customers. We will continue to invest in the local infrastructure so that it remains reliable for our customers' every day and emergency needs, and we have a rigorous water quality assurance program that ensures the water we provide to customers meets all applicable water quality standards.

We do not expect your water rates to change immediately as a result of this transaction, and we will always notify you if we seek to change rates in the future to improve the water system. We also plan for the same employees who have been serving you and your community to continue providing service to you. While operations will remain local, please know that the staff will have the support of a larger team to assist with any needs that arise.

Commission staff will make a recommendation to the Commissioners at the meeting, which is accessible at <https://bit.ly/3TULY2E>. If you would like to provide feedback, you will have an opportunity to comment at this meeting. The Commission is committed to providing reasonable accommodations to participants with disabilities. If you need reasonable accommodation, please contact the Commission at (360) 664-1132 or [humanresources@utc.wa.gov](mailto:humanresources@utc.wa.gov).

The Commission building is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call (360) 664-1234 for instructions at least the day before the meeting for instructions and to sign in. You may also comment by using the "Public Comment" feature on the Commission's web site at [utc.wa.gov](http://utc.wa.gov) or by using the contact information on the reverse side of this notice.

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[wawater.com](http://wawater.com)





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Washington Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: (888) 333-WUTC (9882)

If you have any questions about this transaction and how it will affect you, please call our Customer Center toll-free at (877) 408-4060. We appreciate the opportunity to serve you and will keep you informed of the progress of this application.

Sincerely,

A handwritten signature in cursive script, appearing to read "Matt Brown".

Matt Brown, P.E.  
General Manager

