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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Mark S. Reynolds
Senior Director
Public Policy

December 22, 2003

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, WA. 98504-7250

RE: Docket No. UT-030388

Dear Ms. Washburn:

Attached are the December payments for the Performance Assurance Plan ("PAP") based upon October 2003 performance. In addition to the October Performance, Qwest re-ran the PAP for January - September for the following reason,

- 1) In preparation for implementing the new OP5 several design orders were inadvertently excluded from the OP5 measure. The omission occurred only for the September data and was corrected during October. In some cases, the exclusion of the design orders caused OP5 to be under paid in the November OP5 PAP payments. These payments will be made in December.
- 2) Summary of Changes for Washington (for detailed information see page 3 of attached spreadsheet).
 - The State of Washington was underpaid in the previous month by \$1,200.
 - CLECs in Washington were under paid in previous month by \$484 in Tier 1 Payments.
 - The State of Washington received \$4 in interest payments.
 - CLECs in Washington received \$2 in interest payments.
- 3) All payments, October performance results and January - September rerun results are summarized in pages 1 & 2 of the attached spreadsheet.

Sincerely,

Attachment

Qwest PAP State Summary Payment Report

Month: Oct 2003

State: WA

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	1,000	1,000
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-2	Electronic Flow Through	17,044	11,500	28,544
PO-3	LSR Rejection Notice Interval	-	-	-
PO-5	Firm Order Commit (FOCs) on Time	400	-	400
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	-	-	-
PO-8	Jeopardy Notice Interval	1	-	1
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	2,253	1,800	4,053
OP-4	Installation Interval	15,035	4,800	19,835
OP-5	New Service Installation	1,129	1,500	2,629
OP-6	Delayed Days	21	-	21
OP-8	Number Portability Timeliness	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	1,950	-	1,950
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	-	-	-
MR-5	Troubles Cleared w/in 4 Hours	1,106	-	1,106
MR-6	Mean Time to Restore	-	-	-
MR-7	Repair Repeat Reports	11,682	1,800	13,482
MR-8	Trouble Rate	4,741	1,500	6,241
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	24,658	-	24,658
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
Total		80,020	23,900	103,920

Qwest PAP State Supplemental Payment Report

Month: Oct 2003

State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	23,900.00
Plus or Minus Adjustments*	(87.50)
Interest (if Applicable)	4.00
Net Tier 2 Payment	<u>23,816.50</u>

* WA portion of LTPA Collaborative billing from Kern & Associates dated 11/11/03.

October 2003 Rerun Summary

PIDs by State	Tier 1 Payment	Tier 2 Payment	Special Fund	Total w/o		Inc T1		Inc SF Pmt Int	Inc T2 Pmt Int	Interest by PID	Total w/ Interest by PID
				Interest by PID	Pmt Int	Pmt Int	Interest by PID				
WA OP-5	<u>484</u>	<u>1,200</u>	<u>0</u>	<u>1,684</u>	<u>2</u>	<u>4</u>	<u>0</u>	<u>6</u>	<u>1,690</u>		

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Notes: