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From: Thorne, Kurt <KurtThorne@packagingcorp.com>
Sent: Wednesday, April 28, 2021 4:41 PM
To: Andy Foxx <andyf@basindisposal.com>
Cc: Charlie Dietrich <charlied@basindisposal.com>; Rachford, Skyler
<SkylerRachford@packagingcorp.com>; Kris May <kris@basindisposal.com>; Holm, Sam
<SamHolm@packagingcorp.com>
Subject: RE: OCC Rejects BDI Dumpsters

Andy,

Thanks for the email. Understand....we are still working out the kinks as well. Sounds like you are on your way to being able to handle the added volume – good to hear.

Kurt

From: Andy Foxx <<u>andyf@basindisposal.com</u>>
Sent: Wednesday, April 28, 2021 1:19 PM
To: Thorne, Kurt <<u>KurtThorne@packagingcorp.com</u>>
Cc: Charlie Dietrich <<u>charlied@basindisposal.com</u>>; Rachford, Skyler
<<u>SkylerRachford@packagingcorp.com</u>>; Kris May <<u>kris@basindisposal.com</u>>; Holm, Sam
<<u>SamHolm@packagingcorp.com</u>>
Subject: [EXTERNAL] FW: OCC Rejects BDI Dumpsters

Good afternoon Kurt,

I just wanted to touch base with you in response to Skylar's email.

I looked at the total number of hauls from April 1st through the 24th and we averaged 8 hauls a day. We average 10-11 hauls on Saturday's, (these numbers do not reflect the containers we could have hauled if they weren't too wet).

As Charlie mentioned, we have hired a couple drivers and they are currently in training. One of which will be dedicated to this project. We have added additional drivers to our Saturday rotation to assist with the current volume.

I'm sure you understand that we had to see what this project was going to entail before adding an additional driver to our headcount. As soon as we saw the volume, we began recruiting for this project.

We are dedicated to our partnership with you.

Thank you, Andy

Andy Foxx

PO Box 3850, Pasco, WA 99302-3850 Ph. 509-544-7712 Cell 509-528-2417



From: Charlie Dietrich
Sent: Tuesday, April 27, 2021 8:27 AM
To: Holm, Sam <<u>SamHolm@packagingcorp.com</u>>; Kris May <<u>kris@basindisposal.com</u>>
Cc: Rachford, Skyler <<u>SkylerRachford@packagingcorp.com</u>>; Andy Foxx <<u>andyf@basindisposal.com</u>>
Subject: RE: OCC Rejects BDI Dumpsters

Sam,

Thank you for your email. I will review with my folks and we will reach out.

As a reminder, there have continued to be instances where dumpsters are not able to be hauled because of their water content.

We have hired additional labor and are working to train them and move other labor around with the goal of having one truck and driver completely dedicated to this haul every evening, along with support during the day. We have also been adding additional labor on Saturday as needed.

We continue to adjust as necessary.

Thanks, Charlie

From: Holm, Sam <<u>SamHolm@packagingcorp.com</u>>
Sent: Tuesday, April 27, 2021 8:01 AM
To: Charlie Dietrich <<u>charlied@basindisposal.com</u>>; Kris May <<u>kris@basindisposal.com</u>>
Cc: Rachford, Skyler <<u>SkylerRachford@packagingcorp.com</u>>
Subject: FW: OCC Rejects BDI Dumpsters

Charlie and Kris, Things are moving faster here at the OCC plant and we need your support to keep things running smoothly.

Please read the comments below and review the photo attached.

We need to have a solid plan from you around dumpster management. Skyler is asking to have more dumpsters emptied as a result of increased production.

Can you provide service to empty / replace 7-8 dumpsters per day and ensure that we have 10 empty dumpsters on site before going into Sunday.

Please review this request and information today and then let's plan on talking it through.

BDI 00026

Citrix Attachments Expires May 27, 2021 20210426_061415.jpg 7.6 MB Download Attachments Samuel Holm uses Citrix Files to share documents securely.

Samuel Holm C# 509-627-9155

From: Rachford, Skyler <<u>SkylerRachford@packagingcorp.com</u>>
Sent: Monday, April 26, 2021 4:59 PM
To: Lockard, Mitch <<u>MitchLockard@packagingcorp.com</u>>; Holm, Sam <<u>SamHolm@packagingcorp.com</u>>;
Wilhelm, Brian <<u>BrianWilhelm@packagingcorp.com</u>>
Cc: Thorne, Kurt <<u>KurtThorne@packagingcorp.com</u>>; Markland, Kasey
<<u>KaseyMarkland@packagingcorp.com</u>>
Subject: OCC Rejects BDI Dumpsters

Sam/Mitch/Brian,

We've been running into some issues lately with BDI not keeping up with emptying the rejects dumpsters at OCC. There has been a few occasions where we have had to start dumping rejects on the ground on the south side of the OCC building and just let the rejects pile up against the building because we have no empty dumpsters to deposit the rejects.

This last weekend BDI did not empty enough dumpsters to get us through Sunday when BDI does not operate. At the start of day shift on Sunday (6:30 AM) we had already run out of dumpsters and had to spend the entire day piling the rejects in front of the south side of the building until this morning when BDI resumed hauling the dumpsters away (see the picture attached showing the resulting rejects pile).

We need to push BDI to stay on top of emptying these rejects dumpsters so this doesn't happen again on the future. I think right now they are scheduled to haul 5-6 dumpsters per day. We may need to increase that to 7-8 dumpster per day now that we are up and running at higher production rates. They also need them to ensure that at least 10 dumpsters are empty before going into Sunday so that we can get through the ~36 hour period when they are not servicing the area.

I appreciate your help on this and let me know if there's anything you need from me!

Sam

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Thanks,

Skyler Rachford Assistant Supt. – OCC & Recycled Fiber Office: Ext. 3327 Cell: (509) 316-1354 <u>SkylerRachford@packagingcorp.com</u>

