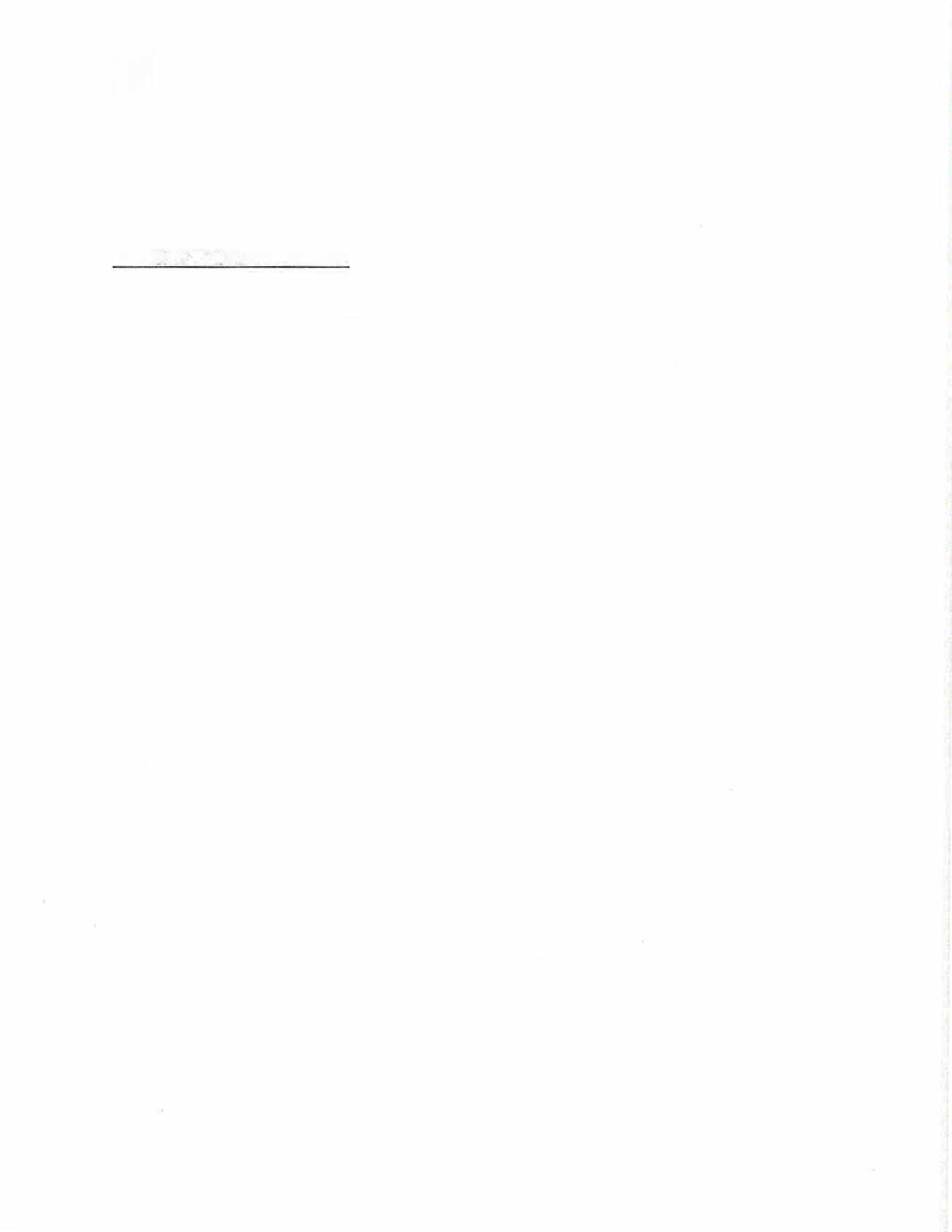
# II GreenbergTraurig



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November 28, 2016

VIA ELECTRONIC FILING

Mr. Steven King

Executive Director and Secretary

Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive S. W.

Olympia, WA 98504-7250

Re: TracFone Wireless, Inc. - Notice of Change in Terms and Conditions of Life Service Docket Number UT-093012

Dear Mr. King:

Pursuant to Paragraph 39 of the Commission's Final Order designating TracFone

Wireless, Inc. ("TracFone") as an Eligible Telecommunications Carrier in Docket UT-093012, TracFone hereby provides notice to the Commission of a change in its terms and conditions of

service off to its Safe Wireless® Life customers. The majority of the revisions are

required by the Federal Communications Commission's recent Life Modern Order *(In the Matter of Lifeline and Linkup Reform and Modernization et al.,* Third Report and Order, Further Report and Order, and Order on Reconsideration, 31 FCC Red 3962 (2016)), in which the FCC amended its rules govern Life service. The revised terms and conditions, which will be effective December 2, 2016 (as required by the Lifeline Modern Order), include the fo

* Revision of Life plan benefits.
  + Current Lifeline customers (individuals who became customers on or befo December 1, 2016) will receive a fr monthly allotment of 500 airtime minutes and unlimited text messaging. Current Lifeline customers may choose to upgrade to a bundled plan including a fr monthly allotment of 350 airtime minutes, unlimited text messaging and 500 MB of broadband data. Current Life customers who choose to upgrade fr a voice-only plan to a bundled voice and broadband data plan must provide their own smartphone and will receive an additional 500 MB of data, fo a total of 1 GB of data, for the fi three months of bundled service.
  + New Life customers (individuals who become customers on or aft December 2, 2016) will receive a fr monthly allotment of 350 airtime minutes, unlimited text messaging and 500 MB of broadband data. New Life customers have the option of receiving a fr Android smartphone fr TracFone or using their own smartphone. New Life customers who choose to use their

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Mr. Steven King November 28, 2016



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own smartphone will receive an additional 500 MB of data, fo a total of 1 GB of data, fo the fi three months fo which they are Life customers.

* Revision of Lifeline qualifying programs to include only the fo (1) Medicaid; (2) Supplemental Nutrition Assistance Program; (3) Supplemental Security Income; (4) Federal Public Housing Assistance; and (5) Veterans and Survivors Pension Benefit.
* Revision of the non-usage process to provide that if a customer exceeds 1 month without any usage of Life service, then the customer will be notifi that fa to use the service within 15 days will result in service termination.
* Expansion of the activities that constitute usage to include using or purchasing data and sending a text message.
* Revision of the annual recertification process to provide that TracFone will conduct annual recertification on a rolling basis based on each customer's service initiation date.

A complete copy of the new Safe Wireless® Terms and Conditions will be available at ww.safelinkwireless.com on or about December 2, 2016. If you have any questions, please contact Stephen Athanson, Regulatory Counsel fo TracFone, at (305) 715-3613 or sathanson@tracfo or undersigned counsel for TracFone.

Sincerely,

# B�n�!n.u\_c:\_u\_

Debra McGuire Mercer

cc via email: Stephen Athanson

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