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April 11, 2019

**VIA E-FILING**

Mr. Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive SW  
Olympia, WA 98504-7250

Re: UW-170924 – Rainier View Water Company, Inc. – Revised Policy

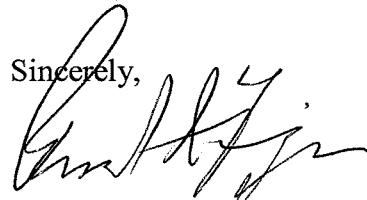
Dear Mr. Johnson:

Pursuant to a discussion with Commission Staff, the Company has agreed to revised its customer service representative policy related to customer complaints about water quality. That revised policy is attached.

Please replace the initial policy with the attached policy. On this basis, Rainier View does request that the Commission issue a letter determining compliance with Order 03 in the above referenced docket.

Thank you for your attention to this matter.

Sincerely,



RICHARD A. FINNIGAN

RAF/cs  
Enclosure

cc: Client (via e-mail)  
Nigel Malden (via e-mail)  
Dan Rankin (via e-mail)

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