

Dear Mr. Shirley,

re: Docket no. UT-990146

Thank you for proposing this new rule, which my wife and I strongly endorse.

For the past several months, we have been caught in the middle of a finger-pointing dialogue between AT&T and Qwest. Both (particularly AT&T) have denied responsibility for Qwest's failure to deliver Caller-id information on calls carried by AT&T to or from the Ocean Shores (Copalis) telephone exchange.

This information IS passed along correctly by other long-distance carriers such as MCI and Sprint.

I am hopeful that recent conversations with executives at Qwest will finally result in this problem being addressed. If not, or for other customers with analogous problems, your proposed rule is a godsend.

Sincerely,

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