



**Performance Results
Washington
January 2008 - December 2008
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	December 2008	22598863	8716131	2.59	0.68	8280174	2480659	3.34	-243.20	(148.85)
	November 2008	17998216	7091474	2.54	0.61	6201856	1788790	3.47	-243.84	(149.24)
	October 2008	22380913	8769956	2.55	0.61	7397125	2086184	3.55	-267.45	(163.60)
	September 2008	22224109	8589282	2.59	0.6	7630726	2226402	3.43	-250.82	(153.49)
	August 2008	18206447	7023586	2.59	0.55	8276855	2309215	3.58	-283.26	(173.21)
	July 2008	14898721	7336322	2.03	0.73	8637856	2499589	3.46	-462.95	(282.45)
	June 2008	10989173	6916920	1.59	0.63	9113013	2306482	3.95	-603.48	(367.89)
	May 2008	10854861	7171909	1.51	0.76	7869284	2344508	3.36	-553.46	(337.48)
	April 2008	11911451	7946961	1.5	0.69	9241010	2682488	3.44	-630.93	(384.58)
	March 2008	10370536	7031685	1.47	0.61	7886291	2375291	3.32	-566.46	(345.38)
	February 2008	11216235	7592686	1.48	0.58	8344158	2627359	3.18	-567.00	(345.71)
	January 2008	11131575	7581329	1.47	0.54	9698401	2803596	3.46	-581.74	(354.67)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	December 2008	43942399	43942790	100.00%	0.003	0	0	0.00%	0.00
November 2008		40308420	40308447	100.00%	0.0008	0	0	0.00%	0.00	(0.16)
October 2008		48405416	48405965	100.00%	0.0034	0	0	0.00%	0.00	(0.16)
September 2008		44786316	44786316	100.00%	0	0	0	0.00%	0.00	(0.16)
August 2008		48511050	48511050	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2008		50041222	50041942	100.00%	0.0038	0	0	0.00%	0.00	(0.16)
June 2008		43772635	43772770	100.00%	0.0018	0	0	0.00%	0.00	(0.16)
May 2008		48082135	48082519	100.00%	0.0028	0	0	0.00%	0.00	(0.16)
April 2008		48671052	48671334	100.00%	0.0024	0	0	0.00%	0.00	(0.16)
March 2008		46618069	46618350	100.00%	0.0025	0	0	0.00%	0.00	(0.16)
February 2008		47730177	47730219	100.00%	0.0009	0	0	0.00%	0.00	(0.16)
January 2008		48605700	48606798	100.00%	0.0048	0	0	0.00%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		December 2008	5717413	1960229	2.92	0.81	8280174	2480659	3.34	-103.52
	November 2008	4956683	1769548	2.8	0.73	6201856	1788790	3.47	-137.93	(84.86)
	October 2008	6683650	2384571	2.8	0.71	7397125	2086184	3.55	-162.45	(99.77)
	September 2008	6319790	2236516	2.83	0.71	7630726	2226402	3.43	-142.72	(87.77)
	August 2008	1205490	405665	2.97	0.71	8276855	2309215	3.58	-77.94	(48.38)
	July 2008	1208819	398532	3.03	0.7	8637856	2499589	3.46	-58.95	(36.84)
	June 2008	1075133	366772	2.93	0.73	9113013	2306482	3.95	-111.42	(68.74)
	May 2008	129400	43960	2.94	0.7	7869284	2344508	3.36	-19.38	(12.78)
	April 2008	1227	406	3.02	0.76	9241010	2682488	3.44	-1.95	(2.19)
	March 2008	2006	553	3.63	1.75	7886291	2375291	3.32	1.66	0.01
	February 2008	40660	13655	2.98	1.17	8344158	2627359	3.18	-5.52	(4.36)
	January 2008	26	11	2.36	0.5	9698401	2803596	3.46	-0.74	(1.45)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	December 2008	16881450	6755902	2.5	0.61	8280174	2480659	3.34	-265.48
November 2008		13041533	5321926	2.45	0.53	6201856	1788790	3.47	-258.29	(158.03)
October 2008		15697263	6385385	2.46	0.53	7397125	2086184	3.55	-282.69	(172.86)
September 2008		15904319	6352766	2.5	0.53	7630726	2226402	3.43	-266.39	(162.95)
August 2008		17000957	6617921	2.57	0.53	8276855	2309215	3.58	-287.72	(175.92)
July 2008		13689902	6937790	1.97	0.69	8637856	2499589	3.46	-478.18	(291.71)
June 2008		9914040	6550148	1.51	0.53	9113013	2306482	3.95	-618.37	(376.94)
May 2008		10725461	7127949	1.5	0.75	7869284	2344508	3.36	-555.68	(338.83)
April 2008	11910224	7946555	1.5	0.69	9241010	2682488	3.44	-630.95	(384.59)	

	March 2008	10368530	7031132	1.47	0.61	7886291	2375291	3.32	-566.51	(345.41)
	February 2008	11175575	7579031	1.47	0.57	8344158	2627359	3.18	-567.77	(346.18)
	January 2008	11131549	7581318	1.47	0.54	9698401	2803596	3.46	-581.74	(354.67)
BI-2 Invoices Delivered within 10 Days All Parity by Design	December 2008	1164	1164	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1165	1166	99.91%	0.0293	0	0	0.00%	0.00	0.00
	October 2008	1411	1411	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1086	1086	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1271	1271	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1290	1290	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1084	1084	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1295	1295	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1131	1131	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1212	1212	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1034	1035	99.90%	0.0311	0	0	0.00%	0.00	0.00
	January 2008	1051	1052	99.90%	0.0308	0	0	0.00%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	December 2008	2999444	3000005	99.98%	0.0137	0	0	0.00%	0.00
November 2008		2254302	2254436	99.99%	0.0077	0	0	0.00%	0.00	(0.06)
October 2008		2722378	2722951	99.98%	0.0145	0	0	0.00%	0.00	(0.06)
September 2008		2696768	2696768	100.00%	0	0	0	0.00%	0.00	(0.06)
August 2008		2425273	2426651	99.94%	0.0238	0	0	0.00%	0.00	(0.06)
July 2008		2456768	2456869	100.00%	0.0064	0	0	0.00%	0.00	(0.06)
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2472689	2472760	100.00%	0.0054	57944134	58162592	99.62%	-93.84	(58.05)
	May 2008	2405573	2405573	100.00%	0	62077677	62656502	99.08%	-146.97	(90.35)
	April 2008	2417681	2417681	100.00%	0	63115038	63349897	99.63%	-93.09	(57.59)
	March 2008	2388043	2388060	100.00%	0.0026	63467374	63695714	99.64%	-90.83	(56.22)
	February 2008	2438289	2438550	99.99%	0.0103	61226952	61607070	99.38%	-118.59	(73.09)
	January 2008	2443270	2443742	99.98%	0.0139	68847631	69072896	99.67%	-82.68	(51.26)
	BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00
November 2008		42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
October 2008		40963	40963	100.00%	0	0	0	0.00%	0.00	(0.16)
September 2008		40933	40933	100.00%	0	0	0	0.00%	0.00	(0.16)
August 2008		37941	37941	100.00%	0	0	0	0.00%	0.00	(0.16)
July 2008		36096	36096	100.00%	0	0	0	0.00%	0.00	(0.16)
June 2008		38633	38633	100.00%	0	0	0	0.00%	0.00	(0.16)
May 2008		40323	40323	100.00%	0	0	0	0.00%	0.00	(0.16)
April 2008		42830	42830	100.00%	0	0	0	0.00%	0.00	(0.16)
March 2008		40621	40621	100.00%	0	0	0	0.00%	0.00	(0.16)
February 2008		45452	45452	100.00%	0	0	0	0.00%	0.00	(0.16)
January 2008		39958	39958	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity		December 2008	8018	8035	99.79%	0.0459	104151	104607	99.56%	-2.94
	November 2008	9882	9891	99.91%	0.0302	120957	121458	99.59%	-4.80	(3.92)

	October 2008	10568	10600	99.70%	0.0549	121701	122431	99.40%	-3.78	(3.30)
	September 2008	9772	9773	99.99%	0.0101	131646	132132	99.63%	-5.63	(4.43)
	August 2008	9611	9619	99.92%	0.0288	130745	131476	99.44%	-6.02	(4.66)
	July 2008	9188	9198	99.89%	0.033	115878	116341	99.60%	-4.24	(3.58)
	June 2008	9710	9719	99.91%	0.0304	118854	119379	99.56%	-4.97	(4.02)
	May 2008	9653	9658	99.95%	0.0227	119556	120040	99.60%	-5.24	(4.19)
	April 2008	9555	9560	99.95%	0.0229	122714	123120	99.67%	-4.56	(3.77)
	March 2008	9599	9602	99.97%	0.0177	118539	119040	99.58%	-5.67	(4.45)
	February 2008	11393	11405	99.89%	0.0324	131279	131776	99.62%	-4.55	(3.76)
	January 2008	8436	8447	99.87%	0.0361	116415	117011	99.49%	-4.73	(3.87)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	December 2008	38160	38160	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	42862	42862	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	40963	40963	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	40933	40933	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	37941	37941	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	36096	36096	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	38633	38633	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	40323	40323	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	42830	42830	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	40621	40621	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	45452	45452	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2008	39958	39958	100.00%	0	0	0	0.00%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	December 2008	204	205	99.51%	0.0697	0	0	0.00%	0.00	(0.14)
	November 2008	156	158	98.73%	0.1118	0	0	0.00%	0.00	(0.12)
	October 2008	241	244	98.77%	0.1102	0	0	0.00%	0.00	(0.12)
	September 2008	204	204	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	249	253	98.42%	0.1247	0	0	0.00%	0.00	(0.11)
	July 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.09)
	June 2008	205	205	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	133	133	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	122	122	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	117	123	95.12%	0.2154	0	0	0.00%	0.00	(0.00)
	February 2008	117	117	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2008	189	199	94.97%	0.2185	0	0	0.00%	0.00	0.00
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	December 2008	99	103	96.12%	0	0	0	0.00%	0.00	(0.04)
	November 2008	274	319	85.89%	0	0	0	0.00%	0.00	0.29
	October 2008	199	215	92.56%	0	0	0	0.00%	0.00	0.08
	September 2008	188	192	97.92%	0	0	0	0.00%	0.00	(0.09)
	August 2008	235	249	94.38%	0	0	0	0.00%	0.00	0.02
	July 2008	155	156	99.36%	0	0	0	0.00%	0.00	(0.14)
	June 2008	104	110	94.55%	0	0	0	0.00%	0.00	0.01
	May 2008	106	107	99.07%	0	0	0	0.00%	0.00	(0.13)
	April 2008	94	97	96.91%	0	0	0	0.00%	0.00	(0.06)
	March 2008	100	105	95.24%	0	0	0	0.00%	0.00	(0.01)
	February 2008	125	126	99.21%	0	0	0	0.00%	0.00	(0.13)
	January 2008	97	102	95.10%	0	0	0	0.00%	0.00	(0.00)
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	83	1	83.00	0	0	0	0.00	0.00	(0.23)
	August 2008	170	2	85.00	1	0	0	0.00	0.00	(0.17)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	85	1	85.00	0	0	0	0.00	0.00	(0.17)
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
CP-1B Scheduled Interval 91 to 120	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Calendar Days All Benchmark 120	November 2008	198	2	99.00	0	0	0	0.00	0.00	(0.53)
	October 2008	237	2	118.50	1	0	0	0.00	0.00	(0.04)
	September 2008	359	3	119.67	1	0	0	0.00	0.00	(0.01)
	August 2008	119	1	119.00	0	0	0	0.00	0.00	(0.03)
	July 2008	110	1	110.00	0	0	0	0.00	0.00	(0.25)
	June 2008	236	2	118.00	0	0	0	0.00	0.00	(0.05)
	May 2008	118	1	118.00	0	0	0	0.00	0.00	(0.05)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	134	1	134.00	0	0	0	0.00	0.00	0.35
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	114	1	114.00	0	0	0	0.00	0.00	(0.15)
CP-1C Scheduled Interval 121 to 150	December 2008	137	1	137.00	0	0	0	0.00	0.00	(0.26)
Calendar Days All Benchmark 150	November 2008	523	4	130.75	5.68	0	0	0.00	0.00	(0.39)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	838	6	139.67	5.16	0	0	0.00	0.00	(0.21)
	August 2008	144	1	144.00	0	0	0	0.00	0.00	(0.12)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	126	1	126.00	0	0	0	0.00	0.00	(0.48)
	May 2008	251	2	125.50	2.12	0	0	0.00	0.00	(0.49)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	397	3	132.33	1.15	0	0	0.00	0.00	(0.35)
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	December 2008	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	September 2008	4	4	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	August 2008	2	3	66.67%	47.14%	0	0	0.00%	0.00	0.78
	July 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	June 2008	2	2	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	May 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	April 2008	0	0	0.00%	0.00%	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0.00%	0	0	0.00%	0.00	3.00
	February 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
	January 2008	1	1	100.00%	0.00%	0	0	0.00%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)

CP-3 Collocation Feasibility Study Interval All Benchmark 10	December 2008	0	0	0.00	0.00%	0	0	0.00	0.00	0.00	
	November 2008	9	1	9.00	0.00%	0	0	0.00	0.00	(0.30)	
	October 2008	40	4	10.00	0.00%	0	0	0.00	0.00	0.00	
	September 2008	10	1	10.00	0.00%	0	0	0.00	0.00	0.00	
	August 2008	71	8	8.88	113.00%	0	0	0.00	0.00	(0.34)	
	July 2008	101	11	9.18	98.00%	0	0	0.00	0.00	(0.25)	
	June 2008	58	6	9.67	82.00%	0	0	0.00	0.00	(0.10)	
	May 2008	129	14	9.21	89.00%	0	0	0.00	0.00	(0.24)	
	April 2008	38	4	9.50	100.00%	0	0	0.00	0.00	(0.15)	
	March 2008	19	2	9.50	71.00%	0	0	0.00	0.00	(0.15)	
	February 2008	36	4	9.00	82.00%	0	0	0.00	0.00	(0.30)	
	January 2008	33	4	8.25	236.00%	0	0	0.00	0.00	(0.53)	
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
October 2008		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
September 2008		1	1	100.00%	0	0	0	0.00%	0.00	(0.33)	
August 2008		8	8	100.00%	0	0	0	0.00%	0.00	(0.33)	
July 2008		11	11	100.00%	0	0	0	0.00%	0.00	(0.33)	
June 2008		6	6	100.00%	0	0	0	0.00%	0.00	(0.33)	
May 2008		14	14	100.00%	0	0	0	0.00%	0.00	(0.33)	
April 2008		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
March 2008		2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
February 2008		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
January 2008		4	4	100.00%	0	0	0	0.00%	0.00	(0.33)	
DA-1 Speed of Answer - Directory Assistance Parity by Design		December 2008	0	0	:00	0	8.77	1	:48	0.00	0.00
		November 2008	0	0	:00	0	6.63	1	:12	0.00	0.00
		October 2008	0	0	:00	0	7.48	1	:12	0.00	0.00
	September 2008	0	0	:00	0	7.58	1	:12	0.00	0.00	
	August 2008	0	0	:00	0	8.04	1	:36	0.00	0.00	
	July 2008	0	0	:00	0	8.45	1	:00	0.00	0.00	
	June 2008	0	0	:00	0	7.64	1	:36	0.00	0.00	
	May 2008	0	0	:00	0	7.56	1	:24	0.00	0.00	
	April 2008	0	0	:00	0	6.99	1	:36	0.00	0.00	
	March 2008	0	0	:00	0	8.46	1	:24	0.00	0.00	
	February 2008	0	0	:00	0	8.24	1	:36	0.00	0.00	
	January 2008	0	0	:00	0	7.92	1	:48	0.00	0.00	
	DB-1A Time to Update Databases E911 Parity by Design	December 2008	0	76634	0:13	0	0	0	0:00	0.00	0.00
		November 2008	0	56662	0:12	0	0	0	0:00	0.00	0.00
October 2008		0	93384	0:18	0	0	0	0:00	0.00	0.00	
September 2008		0	80686	0:16	0	0	0	0:00	0.00	0.00	
August 2008		0	72231	1:15	0	0	0	0:00	0.00	0.00	
July 2008		0	71280	0:13	0	0	0	0:00	0.00	0.00	
June 2008		0	67300	0:12	0	0	0	0:00	0.00	0.00	
May 2008		0	76999	0:13	0	0	0	0:00	0.00	0.00	
April 2008		0	79773	0:14	0	0	0	0:00	0.00	0.00	
March 2008		0	96812	0:20	0	0	0	0:00	0.00	0.00	
February 2008		0	105217	0:26	0	0	0	0:00	0.00	0.00	
January 2008		0	87275	0:15	0	0	0	0:00	0.00	0.00	
DB-1B Time to Update Databases LIDB Parity by Design		December 2008	3393278	3281539	:12	0	0	0	:00	0.00	0.00
		November 2008	3522826	3396908	:36	0	0	0	:00	0.00	0.00
	October 2008	4164141	4023643	:12	0	0	0	:00	0.00	0.00	
	September 2008	3702437	3589242	:12	0	0	0	:00	0.00	0.00	
	August 2008	3741252	3622398	:12	0	0	0	:00	0.00	0.00	

	July 2008	3964008	3846146	:12	0	0	0	:00	0.00	0.00
	June 2008	3653534	3514605	:36	0	0	0	:00	0.00	0.00
	May 2008	3732169	3589971	:36	0	0	0	:00	0.00	0.00
	April 2008	3829190	3684191	:36	0	0	0	:00	0.00	0.00
	March 2008	3471778	3298853	:00	0	0	0	:00	0.00	0.00
	February 2008	3576813	3394932	:00	0	0	0	:00	0.00	0.00
	January 2008	4132389	3944966	:00	0	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases	December 2008	72181.77	244116	:00	0.46	0	0	:00	0.00	0.00
Directory Listing Parity by Design	November 2008	61559.19	205450	:00	0.46	0	0	:00	0.00	0.00
	October 2008	101292.89	365831	:12	0.45	0	0	:00	0.00	0.00
	September 2008	89201.09	301841	:00	0.46	0	0	:00	0.00	0.00
	August 2008	84159.46	256908	:12	0.47	0	0	:00	0.00	0.00
	July 2008	75567.52	242351	:24	0.46	0	0	:00	0.00	0.00
	June 2008	71394.51	231355	:24	0.46	0	0	:00	0.00	0.00
	May 2008	73309.27	241810	:00	0.46	0	0	:00	0.00	0.00
	April 2008	81585.31	261036	:24	0.46	0	0	:00	0.00	0.00
	March 2008	94226.44	311994	:00	0.46	0	0	:00	0.00	0.00
	February 2008	98639.56	321543	:24	0.46	0	0	:00	0.00	0.00
	January 2008	97913.84	297119	:12	0.47	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	December 2008	197879	200195	98.84%	0.1069	0	0	0.00%	0.00	0.00
Directory Listing Parity by Design	November 2008	149816	152057	98.53%	0.1205	0	0	0.00%	0.00	0.00
	October 2008	251517	255231	98.54%	0.1197	0	0	0.00%	0.00	0.00
	September 2008	229647	232697	98.69%	0.1137	0	0	0.00%	0.00	0.00
	August 2008	201646	204577	98.57%	0.1188	0	0	0.00%	0.00	0.00
	July 2008	191249	194212	98.47%	0.1226	0	0	0.00%	0.00	0.00
	June 2008	180641	184017	98.17%	0.1342	0	0	0.00%	0.00	0.00
	May 2008	192620	195762	98.39%	0.1257	0	0	0.00%	0.00	0.00
	April 2008	208067	211793	98.24%	0.1315	0	0	0.00%	0.00	0.00
	March 2008	261740	264865	98.82%	0.108	0	0	0.00%	0.00	0.00
	February 2008	272649	275575	98.94%	0.1025	0	0	0.00%	0.00	0.00
	January 2008	221859	224887	98.65%	0.1153	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	29643	29760	99.61%	0	0	0	0.00%	0.00	0.00
	September 2008	29116	29280	99.44%	0	0	0	0.00%	0.00	0.00
	August 2008	29500	29580	99.73%	0	0	0	0.00%	0.00	0.00
	July 2008	30030	30360	98.91%	0	0	0	0.00%	0.00	0.00
	June 2008	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	28631	28680	99.83%	0	0	0	0.00%	0.00	0.00
	March 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	28162	28200	99.87%	0	0	0	0.00%	0.00	0.00
	January 2008	30349	30360	99.96%	0	0	0	0.00%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	December 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	28680	28680	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	30180	30180	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	29280	29280	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	29580	29580	100.00%	0	0	0	0.00%	0.00	0.00

	February 2008	28200	28200	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	30360	30360	100.00%	0	0	0	0.00%	0.00	0.00
GA-3 Gateway Availability - EB-TA	December 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	November 2008	41400	41400	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	41743	41760	99.96%	0	0	0	0.00%	0.00	0.00
	August 2008	42840	42840	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	43200	43200	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	41264	41460	99.53%	0	0	0	0.00%	0.00	0.00
	May 2008	43104	43140	99.92%	0	0	0	0.00%	0.00	0.00
	April 2008	41760	41760	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	42840	42840	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	40320	40320	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	43162	43200	99.91%	0	0	0	0.00%	0.00	0.00
GA-4 System Availability - EXACT	December 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	November 2008	20700	20700	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	21060	21060	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	22500	22500	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	21960	21960	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	21600	21600	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	21060	21060	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	22860	22860	100.00%	0	0	0	0.00%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair	December 2008	42180	42180	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9925	November 2008	40125	40125	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	39075	39075	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	37770	37770	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	38730	38730	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	38836	39075	99.39%	0	0	0	0.00%	0.00	0.00
	June 2008	37349	37545	99.48%	0	0	0	0.00%	0.00	0.00
	May 2008	38919	38955	99.91%	0	0	0	0.00%	0.00	0.00
	April 2008	37770	37770	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	38730	38730	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	36465	36465	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	39043	39075	99.92%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Software Releases Benchmark 0.95	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
GA-7 Timely Outage Resolution following	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Software Releases GA-7 XML Reporting	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	December 2008	30303	30360	99.81%	0	0	0	0.00%	0.00	0.00
	November 2008	28500	28500	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	29643	29760	99.61%	0	0	0	0.00%	0.00	0.00
	September 2008	29116	29280	99.44%	0	0	0	0.00%	0.00	0.00
	August 2008	29500	29580	99.73%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		3	3	100.00%	0	6	31	19.35%	3.38	0.34
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		2	2	100.00%	0	17	36	47.22%	1.46	(0.58)
May 2008		2	4	50.00%	0.5	20	49	40.82%	0.36	(1.08)
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity		December 2008	3	6	50.00%	0.5	857	2376	36.07%	0.71
	November 2008	2	15	13.33%	0.3399	1019	2963	34.39%	-1.71	(2.04)
	October 2008	4	8	50.00%	0.5	1090	2783	39.17%	0.63	(0.83)
	September 2008	3	10	30.00%	0.4583	1013	2695	37.59%	-0.49	(1.30)
	August 2008	8	14	57.14%	0.4949	1109	3048	36.38%	1.61	(0.20)
	July 2008	3	4	75.00%	0.433	1146	2985	38.39%	1.50	(0.40)
	June 2008	5	14	35.71%	0.4792	1086	2771	39.19%	-0.27	(1.16)
	May 2008	4	9	44.44%	0.4969	966	2658	36.34%	0.50	(0.89)
	April 2008	9	17	52.94%	0.4991	1080	2787	38.75%	1.20	(0.42)
	March 2008	5	12	41.67%	0.493	1075	2766	38.86%	0.20	(1.05)
	February 2008	6	17	35.29%	0.4779	1016	2677	37.95%	-0.23	(1.14)
	January 2008	5	12	41.67%	0.493	1258	3215	39.13%	0.18	(1.06)
	MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		0	1	0.00%	0	29	87	33.33%	-0.70	(1.43)
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	1	0.00%	0	31	107	28.97%	-0.64	(1.39)
July 2008		0	1	0.00%	0	34	82	41.46%	-0.84	(1.51)
June 2008		2	3	66.67%	0.4714	33	100	33.00%	1.22	(0.62)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	0	2	0.00%	0	45	109	41.28%	-1.18	(1.71)
	March 2008	1	3	33.33%	0.4714	42	147	28.57%	0.18	(1.22)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	27	106	25.47%	1.70	(0.61)
MR-10 Customer and Non-Qwest Related	December 2008	0	2	0.00%	0	23	56	41.07%	-1.16	(1.71)
Trouble Reports Centrex 21 Parity	November 2008	0	1	0.00%	0	28	77	36.36%	-0.75	(1.46)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	4	25.00%	0.433	21	64	32.81%	-0.32	(1.20)
	August 2008	1	3	33.33%	0.4714	24	89	26.97%	0.24	(1.18)
	July 2008	0	3	0.00%	0	20	59	33.90%	-1.21	(1.74)
	June 2008	2	4	50.00%	0.5	23	74	31.08%	0.80	(0.82)
	May 2008	1	2	50.00%	0.5	27	75	36.00%	0.41	(1.15)
	April 2008	1	1	100.00%	0	28	78	35.90%	1.33	(0.79)
	March 2008	0	3	0.00%	0	25	81	30.86%	-1.14	(1.69)
	February 2008	0	3	0.00%	0	26	72	36.11%	-1.28	(1.78)
	January 2008	3	4	75.00%	0.433	23	79	29.11%	1.97	(0.18)
MR-10 Customer and Non-Qwest Related	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports DS0 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	70	225	31.11%	0.57	(1.04)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	84	257	32.68%	1.43	(0.73)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	55	240	22.92%	-0.94	(1.57)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	82	217	37.79%	1.28	(0.82)
MR-10 Customer and Non-Qwest Related	December 2008	2	2	100.00%	0	75	255	29.41%	2.18	(0.18)
Trouble Reports DS1 Parity	November 2008	0	3	0.00%	0	39	211	18.48%	-0.82	(1.50)
	October 2008	1	5	20.00%	0.4	63	244	25.82%	-0.29	(1.18)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	74	286	25.87%	-0.59	(1.36)
	July 2008	1	2	50.00%	0.5	63	241	26.14%	0.76	(0.94)
	June 2008	1	1	100.00%	0	60	271	22.14%	1.87	(0.54)
	May 2008	0	3	0.00%	0	48	202	23.76%	-0.96	(1.58)
	April 2008	1	1	100.00%	0	57	227	25.11%	1.72	(0.60)
	March 2008	1	2	50.00%	0.5	38	203	18.72%	1.13	(0.76)
	February 2008	0	1	0.00%	0	58	233	24.89%	-0.57	(1.35)
	January 2008	0	1	0.00%	0	31	175	17.71%	-0.46	(1.28)
MR-10 Customer and Non-Qwest Related	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports E911 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	4	4	100.00%	0	101	113	89.38%	0.68	(1.23)
	April 2008	1	1	100.00%	0	95	99	95.96%	0.20	(2.06)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Trouble Reports Frame Relay Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	11	38	28.95%	-0.63	(1.38)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	December 2008	1	1	100.00%	0	62	136	45.59%	1.09
Trouble Reports ISDN Primary Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	December 2008	1	3	33.33%	0.4714	3	6	50.00%	-0.47
Trouble Reports LIS Trunk Parity	November 2008	15	18	83.33%	0.3727	2	2	100.00%	0.00	0.00
	October 2008	17	18	94.44%	0.2291	1	3	33.33%	2.08	0.05
	September 2008	6	7	85.71%	0.3499	4	5	80.00%	0.24	(1.29)
	August 2008	18	21	85.71%	0.3499	2	4	50.00%	1.31	(0.41)
	July 2008	17	22	77.27%	0.4191	6	10	60.00%	0.92	(0.64)
	June 2008	14	18	77.78%	0.4157	4	5	80.00%	-0.11	(1.07)
	May 2008	7	12	58.33%	0.493	3	6	50.00%	0.33	(1.10)
	April 2008	15	16	93.75%	0.2421	5	5	100.00%	0.00	0.00
	March 2008	8	9	88.89%	0.3143	4	4	100.00%	0.00	0.00
	February 2008	17	18	94.44%	0.2291	3	4	75.00%	0.81	(0.75)
	January 2008	11	12	91.67%	0.2764	8	11	72.73%	1.02	(0.61)
	MR-10 Customer and Non-Qwest Related	December 2008	1	3	33.33%	0.4714	18	41	43.90%	-0.36
Trouble Reports PBX Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	26	59	44.07%	0.17	(1.31)
	September 2008	2	2	100.00%	0	19	45	42.22%	1.62	(0.48)
	August 2008	0	1	0.00%	0	17	51	33.33%	-0.70	(1.43)
	July 2008	0	2	0.00%	0	16	57	28.07%	-0.87	(1.53)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	23	53	43.40%	-1.22	(1.74)
	April 2008	0	1	0.00%	0	17	57	29.82%	-0.65	(1.39)
	March 2008	1	1	100.00%	0	18	38	47.37%	1.04	(0.98)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-10 Customer and Non-Qwest Related	December 2008	6	16	37.50%	0.4841	5778	16489	35.04%	0.21
Trouble Reports Residence Parity	November 2008	3	11	27.27%	0.4454	6825	18164	37.57%	-0.71	(1.43)
	October 2008	0	7	0.00%	0	5501	15082	36.47%	-2.00	(2.22)
	September 2008	5	11	45.45%	0.4979	5484	15159	36.18%	0.64	(0.79)
	August 2008	2	8	25.00%	0.433	6338	17930	35.35%	-0.61	(1.37)
	July 2008	2	4	50.00%	0.5	5814	17259	33.69%	0.69	(0.87)

	June 2008	1	6	16.67%	0.3727	5360	15897	33.72%	-0.88	(1.54)
	May 2008	0	3	0.00%	0	5332	15175	35.14%	-1.27	(1.77)
	April 2008	4	6	66.67%	0.4714	5226	14830	35.24%	1.61	(0.29)
	March 2008	1	4	25.00%	0.433	5630	16035	35.11%	-0.42	(1.26)
	February 2008	3	6	50.00%	0.5	6046	16208	37.30%	0.64	(0.85)
	January 2008	3	7	42.86%	0.4949	7370	19421	37.95%	0.27	(1.05)
MR-10 Customer and Non-Qwest Related	December 2008	1	3	33.33%	0.4714	4	4	100.00%	0.00	0.00
Trouble Reports UDIT Above DS1 Level	November 2008	2	2	100.00%	0	1	3	33.33%	1.55	(0.68)
Parity	October 2008	0	1	0.00%	0	5	11	45.45%	-0.87	(1.53)
	September 2008	2	2	100.00%	0	0	1	0.00%	0.00	(0.74)
	August 2008	1	3	33.33%	0.4714	3	5	60.00%	-0.75	(1.45)
	July 2008	0	1	0.00%	0	4	9	44.44%	-0.85	(1.52)
	June 2008	0	2	0.00%	0	5	12	41.67%	-1.11	(1.67)
	May 2008	0	3	0.00%	0	4	9	44.44%	-1.34	(1.82)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	3	33.33%	0.4714	0	3	0.00%	0.00	(1.00)
MR-10 Customer and Non-Qwest Related	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports UDIT DS1 Parity	November 2008	0	1	0.00%	0	39	211	18.48%	-0.48	(1.29)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	74	286	25.87%	1.69	(0.61)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	7	0.00%	0	60	271	22.14%	-1.39	(1.85)
	May 2008	1	1	100.00%	0	48	202	23.76%	1.79	(0.57)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	58	233	24.89%	-0.57	(1.35)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	December 2008	80	123	65.04%	0.4768	11	26	42.31%	2.13	0.17
Trouble Reports Unbundled Loop - 2 Wire	November 2008	82	134	61.19%	0.4873	7	19	36.84%	2.06	0.07
Non-Loaded Parity	October 2008	96	167	57.49%	0.4944	6	31	19.35%	4.94	1.30
	September 2008	87	146	59.59%	0.4907	5	31	16.13%	5.98	1.63
	August 2008	102	166	61.45%	0.4867	14	26	53.85%	0.72	(0.68)
	July 2008	58	124	46.77%	0.499	18	46	39.13%	0.91	(0.57)
	June 2008	69	129	53.49%	0.4988	16	35	45.71%	0.82	(0.62)
	May 2008	71	119	59.66%	0.4906	19	47	40.43%	2.28	0.26
	April 2008	78	131	59.54%	0.4908	14	39	35.90%	2.70	0.47
	March 2008	49	87	56.32%	0.496	10	36	27.78%	3.22	0.65
	February 2008	57	98	58.16%	0.4933	6	25	24.00%	3.57	0.74
	January 2008	53	81	65.43%	0.4756	15	36	41.67%	2.41	0.34
MR-10 Customer and Non-Qwest Related	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Non-Loaded Parity	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	5	7	71.43%	0.4518	43	210	20.48%	3.29	0.51
	August 2008	1	3	33.33%	0.4714	74	286	25.87%	0.29	(1.15)
	July 2008	3	3	100.00%	0	63	241	26.14%	2.89	0.26
	June 2008	2	2	100.00%	0	60	271	22.14%	2.64	(0.01)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	57	227	25.11%	1.72	(0.60)
	March 2008	0	1	0.00%	0	38	203	18.72%	-0.48	(1.29)
	February 2008	1	1	100.00%	0	58	233	24.89%	1.73	(0.59)

	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	December 2008	49	81	60.50%	0.17280649	11	26	42.31%	1.86	(0.11)
Trouble Reports Unbundled Loop - ADSL	November 2008	81	144	56.25%	0.187489	7	19	36.84%	2.15	0.04
Qualified Parity	October 2008	100	121	82.65%	0.08265625	6	31	19.35%	5.16	1.37
	September 2008	36	100	36.00%	0.24000201	5	31	16.13%	3.28	0.36
	August 2008	16	49	32.65%	0.24492601	14	26	53.85%	0.16	(1.17)
	July 2008	49	64	76.56%	0.10936249	18	46	39.13%	2.59	0.33
	June 2008	25	64	39.06%	0.23435281	16	35	45.71%	0.86	(0.72)
	May 2008	100	144	69.44%	0.13890529	19	47	40.43%	2.70	0.44
	April 2008	225	361	62.33%	0.16621929	14	39	35.90%	3.21	0.73
	March 2008	64	64	100.00%	0	10	36	27.78%	4.13	1.12
	February 2008	25	64	39.06%	0.23435281	6	25	24.00%	2.22	(0.05)
	January 2008	36	81	44.45%	0.22221796	15	36	41.67%	1.36	(0.41)
MR-10 Customer and Non-Qwest Related	December 2008	45	156	28.85%	0.453	75	255	29.41%	-0.12	(1.07)
Trouble Reports Unbundled Loop - DS1	November 2008	38	148	25.68%	0.4368	39	211	18.48%	1.73	(0.09)
Capable Parity	October 2008	51	172	29.65%	0.4567	63	244	25.82%	0.88	(0.54)
	September 2008	28	135	20.74%	0.4054	43	210	20.48%	0.06	(1.04)
	August 2008	37	143	25.87%	0.4379	74	286	25.87%	0.00	(1.00)
	July 2008	47	189	24.87%	0.4322	63	241	26.14%	-0.30	(1.18)
	June 2008	45	147	30.61%	0.4609	60	271	22.14%	1.99	0.08
	May 2008	33	145	22.76%	0.4193	48	203	23.65%	-0.19	(1.12)
	April 2008	35	133	26.32%	0.4403	57	227	25.11%	0.25	(0.92)
	March 2008	22	96	22.92%	0.4203	38	203	18.72%	0.87	(0.58)
	February 2008	38	145	26.21%	0.4398	58	233	24.89%	0.29	(0.90)
	January 2008	33	146	22.60%	0.4183	31	175	17.71%	1.14	(0.42)
MR-10 Customer and Non-Qwest Related	December 2008	16	81	19.75%	0.24690961	75	255	29.41%	0.97	(0.62)
Trouble Reports Unbundled Loop - XDSL	November 2008	25	49	51.02%	0.20412324	39	211	18.48%	3.55	0.60
Parity	October 2008	25	144	17.36%	0.243049	63	244	25.82%	1.22	(0.46)
	September 2008	1	1	100.00%	0	43	210	20.48%	1.97	(0.51)
	August 2008	25	36	69.44%	0.13890529	74	286	25.87%	3.18	0.52
	July 2008	64	81	79.01%	0.09878449	63	241	26.14%	4.21	1.14
	June 2008	4	16	25.00%	0.25	60	270	22.22%	1.33	(0.53)
	May 2008	25	64	39.06%	0.23435281	48	202	23.76%	2.52	0.18
	April 2008	25	49	51.02%	0.20412324	57	227	25.11%	2.78	0.32
	March 2008	16	16	100.00%	0	38	203	18.72%	4.13	0.80
	February 2008	4	81	4.94%	0.17280649	58	233	24.89%	-0.18	(1.11)
	January 2008	4	25	16.00%	0.24000201	31	175	17.71%	1.29	(0.55)
MR-10 Customer and Non-Qwest Related	December 2008	138	282	48.94%	0.4999	6635	18865	35.17%	4.81	1.82
Trouble Reports Unbundled Loop Analog	November 2008	191	369	51.76%	0.4997	7844	21127	37.13%	5.77	2.41
Parity	October 2008	215	423	50.83%	0.4999	6592	17866	36.90%	5.87	2.47
	September 2008	175	337	51.93%	0.4996	6497	17854	36.39%	5.87	2.46
	August 2008	232	438	52.97%	0.4991	7447	20978	35.50%	7.56	3.45
	July 2008	245	469	52.24%	0.4995	6961	20245	34.38%	8.05	3.73
	June 2008	216	408	52.94%	0.4991	6446	18668	34.53%	7.74	3.54
	May 2008	141	316	44.62%	0.4971	6298	17833	35.32%	3.43	1.02
	April 2008	183	333	54.95%	0.4975	6307	17618	35.80%	7.22	3.25
	March 2008	170	347	48.99%	0.4999	6705	18801	35.66%	5.14	2.03
	February 2008	164	366	44.81%	0.4973	7062	18885	37.39%	2.90	0.72
	January 2008	165	366	45.08%	0.4976	8628	22636	38.12%	2.72	0.61
MR-10 Customer and Non-Qwest Related	December 2008	5	9	55.56%	0.4969	11	26	42.31%	0.69	(0.82)
Trouble Reports Unbundled Loop ISDN	November 2008	4	15	26.67%	0.4422	7	19	36.84%	-0.61	(1.37)
Capable Parity	October 2008	6	13	46.15%	0.4985	6	31	19.35%	2.05	(0.13)
	September 2008	3	15	20.00%	0.4	5	31	16.13%	0.33	(1.03)

	August 2008	14	20	70.00%	0.4583	14	26	53.85%	1.09	(0.51)
	July 2008	9	18	50.00%	0.5	18	46	39.13%	0.80	(0.69)
	June 2008	7	17	41.18%	0.4922	16	35	45.71%	-0.31	(1.19)
	May 2008	8	18	44.44%	0.4969	19	47	40.43%	0.30	(0.99)
	April 2008	11	20	55.00%	0.4975	14	39	35.90%	1.45	(0.32)
	March 2008	4	12	33.33%	0.4714	10	36	27.78%	0.37	(0.98)
	February 2008	7	13	53.85%	0.4985	6	25	24.00%	2.04	(0.11)
	January 2008	6	8	75.00%	0.433	15	36	41.67%	1.73	(0.20)
MR-10 Customer and Non-Qwest Related	December 2008	24	67	35.82%	0.4795	6635	18865	35.17%	0.11	(1.00)
Trouble Reports UNE - P (POTS) Parity	November 2008	31	90	34.44%	0.4752	7844	21127	37.13%	-0.53	(1.32)
	October 2008	36	96	37.50%	0.4841	6591	17865	36.89%	0.12	(0.98)
	September 2008	32	83	38.55%	0.4867	6497	17854	36.39%	0.41	(0.82)
	August 2008	10	31	32.26%	0.4675	7447	20978	35.50%	-0.38	(1.23)
	July 2008	7	35	20.00%	0.4	6960	20244	34.38%	-1.79	(2.09)
	June 2008	3	11	27.27%	0.4454	6446	18668	34.53%	-0.51	(1.31)
	May 2008	1	3	33.33%	0.4714	6298	17833	35.32%	-0.07	(1.04)
	April 2008	0	1	0.00%	0	6306	17617	35.79%	-0.75	(1.45)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	7062	18885	37.39%	-0.77	(1.47)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	December 2008	1	2	50.00%	0.5	23	56	41.07%	0.25	(1.25)
Trouble Reports UNE P (Centrex 21) Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	2	50.00%	0.5	18	70	25.71%	0.77	(0.94)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-10 Customer and Non-Qwest Related	December 2008	0	4	0.00%	0	39	85	45.88%	-1.80	(2.09)
Trouble Reports UNE P (Centrex) Parity	November 2008	2	3	66.67%	0.4714	29	87	33.33%	1.20	(0.63)
	October 2008	6	14	42.86%	0.4949	40	107	37.38%	0.40	(0.93)
	September 2008	4	5	80.00%	0.4	36	101	35.64%	2.02	(0.08)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-11B LNP Trouble Reports Cleared	December 2008	1	1	100.00%	0	781	829	94.21%	-0.25	(1.15)
within 48 Hours - All Volumes LNP Parity	November 2008	2	2	100.00%	0	863	879	98.18%	-0.19	(1.12)
0.95	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	1135	1144	99.21%	-0.09	(1.05)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	1146	1158	98.96%	-0.10	(1.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	December 2008	4345	5286	82.20%	0.3825	275042	359198	76.57%	-9.59	(6.83)
	November 2008	5495	6617	83.04%	0.3752	280940	335286	83.79%	1.63	(0.01)
	October 2008	7391	8121	91.01%	0.286	329215	374408	87.93%	-8.43	(6.13)
	September 2008	7915	8930	88.63%	0.3174	345291	390134	88.51%	-0.38	(1.23)
	August 2008	8343	9642	86.53%	0.3414	275344	319210	86.26%	-0.76	(1.46)
	July 2008	7880	10000	78.80%	0.4087	268333	346318	77.48%	-3.11	(2.89)
	June 2008	6235	8950	69.66%	0.4597	221039	346658	63.76%	-11.47	(7.97)
	May 2008	4205	6339	66.34%	0.4726	242579	355135	68.31%	3.34	1.03
	April 2008	5522	7475	73.87%	0.4393	223288	328225	68.03%	-10.71	(7.51)
	March 2008	4870	6136	79.37%	0.4047	274231	361057	75.95%	-6.21	(4.77)
	February 2008	4764	5584	85.32%	0.354	232312	297149	78.18%	-12.79	(8.78)
	January 2008	4846	5894	82.22%	0.3824	269526	344550	78.23%	-7.37	(5.48)
	MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		2	2	100.00%	0	15	15	100.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity		December 2008	2	2	100.00%	0	562	793	70.87%	-0.91
	November 2008	4	7	57.14%	0.4949	732	1092	67.03%	0.55	(0.88)
	October 2008	1	1	100.00%	0	782	871	89.78%	-0.34	(1.20)
	September 2008	4	4	100.00%	0	725	844	85.90%	-0.81	(1.49)
	August 2008	4	5	80.00%	0.4	844	989	85.34%	0.34	(1.07)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	729	799	91.24%	-0.31	(1.19)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	4	5	80.00%	0.4	778	818	95.11%	1.56	(0.54)
	March 2008	4	4	100.00%	0	771	827	93.23%	-0.54	(1.33)
	February 2008	3	4	75.00%	0.433	770	816	94.36%	1.67	(0.51)
	January 2008	6	6	100.00%	0	849	910	93.30%	-0.65	(1.40)
	MR-3A Out of Service Cleared within 24 Hours Centrex Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		1	1	100.00%	0	35	42	83.33%	-0.44	(1.27)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		2	2	100.00%	0	28	36	77.78%	-0.74	(1.45)
March 2008		1	1	100.00%	0	39	46	84.78%	-0.42	(1.25)
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity		December 2008	1	1	100.00%	0	7	14	50.00%	-0.97
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	21	24	87.50%	1.54	(0.66)
	August 2008	1	1	100.00%	0	31	37	83.78%	-0.43	(1.26)
	July 2008	1	1	100.00%	0	20	21	95.24%	-0.22	(1.13)
	June 2008	2	2	100.00%	0	16	20	80.00%	-0.67	(1.41)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	33	35	94.29%	-0.24	(1.15)
	February 2008	1	1	100.00%	0	22	22	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	28	34	82.35%	-0.46	(1.28)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	December 2008	0	3	0.00%	0	4519	6925	65.26%	2.37	0.05
	November 2008	5	9	55.56%	0.4969	4914	7442	66.03%	0.66	(0.79)
	October 2008	3	4	75.00%	0.433	5306	6069	87.43%	0.75	(0.87)
	September 2008	0	1	0.00%	0	5080	6018	84.41%	2.33	(0.39)
	August 2008	1	1	100.00%	0	6098	7275	83.82%	-0.44	(1.27)
	July 2008	1	1	100.00%	0	5923	6835	86.66%	-0.39	(1.24)
	June 2008	1	1	100.00%	0	5935	6530	90.89%	-0.32	(1.19)
	May 2008	1	1	100.00%	0	5644	6139	91.94%	-0.30	(1.18)
	April 2008	1	1	100.00%	0	5548	5920	93.72%	-0.26	(1.16)
	March 2008	0	1	0.00%	0	5945	6509	91.34%	3.25	(0.17)
	February 2008	1	1	100.00%	0	5478	5947	92.11%	-0.29	(1.18)
	January 2008	2	2	100.00%	0	6127	6837	89.62%	-0.48	(1.29)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	December 2008	1	9	11.11%	0.22221796	4519	6925	65.26%	1.16	(0.64)
	November 2008	0	9	0.00%	0	4914	7442	66.03%	2.41	0.07
	October 2008	9	16	56.25%	0.187489	5306	6069	87.43%	0.75	(0.87)
	September 2008	1	1	100.00%	0	5080	6018	84.41%	-0.43	(1.26)
	August 2008	4	4	100.00%	0	6098	7275	83.82%	-0.62	(1.38)
	July 2008	1	1	100.00%	0	5923	6835	86.66%	-0.39	(1.24)
	June 2008	4	4	100.00%	0	5935	6530	90.89%	-0.45	(1.27)
	May 2008	1	1	100.00%	0	5644	6139	91.94%	-0.30	(1.18)
	April 2008	4	4	100.00%	0	5548	5920	93.72%	-0.37	(1.22)
	March 2008	1	1	100.00%	0	5945	6509	91.34%	-0.31	(1.19)
	February 2008	1	1	100.00%	0	5478	5947	92.11%	-0.29	(1.18)
	January 2008	25	36	69.44%	0.13890529	6127	6837	89.62%	0.50	(0.97)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	11	12	91.67%	-0.39	(1.24)
	April 2008	1	1	100.00%	0	24	24	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	December 2008	4	7	57.14%	0.4949	3957	6132	64.53%	0.41	(0.97)
	November 2008	7	7	100.00%	0	4182	6350	65.86%	-1.90	(2.16)
	October 2008	5	5	100.00%	0	4524	5198	87.03%	-0.86	(1.52)
	September 2008	4	4	100.00%	0	4355	5174	84.17%	-0.87	(1.53)
	August 2008	4	5	80.00%	0.4	5254	6286	83.58%	0.22	(1.14)
	July 2008	1	1	100.00%	0	5080	5896	86.16%	-0.40	(1.24)
	June 2008	3	3	100.00%	0	5206	5731	90.84%	-0.55	(1.33)

	May 2008	1	1	100.00%	0	4880	5292	92.21%	-0.29	(1.18)
	April 2008	2	2	100.00%	0	4770	5102	93.49%	-0.37	(1.23)
	March 2008	1	1	100.00%	0	5174	5682	91.06%	-0.31	(1.19)
	February 2008	3	3	100.00%	0	4708	5131	91.76%	-0.52	(1.32)
	January 2008	3	3	100.00%	0	5278	5927	89.05%	-0.61	(1.37)
MR-3A Out of Service Cleared within 24	December 2008	22	28	78.57%	0.4103	4519	6925	65.26%	-1.48	(1.90)
Hours UNE - P (POTS) Parity	November 2008	20	37	54.05%	0.4984	4914	7442	66.03%	1.53	(0.18)
	October 2008	35	36	97.22%	0.1643	5306	6069	87.43%	-1.77	(2.07)
	September 2008	19	22	86.36%	0.3432	5080	6018	84.41%	-0.25	(1.15)
	August 2008	13	13	100.00%	0	6098	7275	83.82%	-1.58	(1.96)
	July 2008	17	20	85.00%	0.3571	5923	6835	86.66%	0.22	(1.02)
	June 2008	3	3	100.00%	0	5935	6530	90.89%	-0.55	(1.33)
	May 2008	1	1	100.00%	0	5644	6139	91.94%	-0.30	(1.18)
	April 2008	1	1	100.00%	0	5548	5920	93.72%	-0.26	(1.16)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3A Out of Service Cleared within 24	December 2008	1	1	100.00%	0	23	28	82.14%	-0.46	(1.28)
Hours UNE P (Centrex) Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	29	34	85.29%	-0.57	(1.35)
	September 2008	1	1	100.00%	0	28	34	82.35%	-0.46	(1.28)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24	December 2008	1	1	100.00%	0	165	222	74.32%	-0.59	(1.36)
Hours Business Parity	November 2008	2	3	66.67%	0.4714	167	210	79.52%	0.55	(1.00)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	195	224	87.05%	-0.38	(1.23)
	June 2008	1	3	33.33%	0.4714	182	199	91.46%	3.57	0.20
	May 2008	1	2	50.00%	0.5	181	205	88.29%	1.68	(0.55)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	6	33.33%	0.4714	159	172	92.44%	5.38	0.92
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3B Out of Service Cleared within 24	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Line Sharing Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	1516	1704	88.97%	-0.35	(1.21)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours PBX Parity	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	December 2008	3	3	100.00%	0	1026	1567	65.48%	-1.26
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		1	1	100.00%	0	919	1152	79.77%	-0.50	(1.31)
September 2008		2	2	100.00%	0	975	1238	78.76%	-0.73	(1.45)
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		1	1	100.00%	0	1458	1839	79.28%	-0.51	(1.31)
June 2008		1	1	100.00%	0	1277	1419	89.99%	-0.33	(1.20)
May 2008		0	1	0.00%	0	1132	1280	88.44%	2.76	(0.27)
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		1	1	100.00%	0	1311	1446	90.66%	-0.32	(1.20)
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2008		1	1	100.00%	0	1564	1953	80.08%	-0.50	(1.30)
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		December 2008	3	3	100.00%	0	1191	1789	66.57%	-1.23
	November 2008	3	5	60.00%	0.4899	1267	1725	73.45%	0.68	(0.85)
	October 2008	6	6	100.00%	0	1057	1310	80.69%	-1.20	(1.73)
	September 2008	4	4	100.00%	0	1127	1420	79.37%	-1.02	(1.62)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	4	4	100.00%	0	1653	2063	80.13%	-1.00	(1.60)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		1	1	100.00%	0	86	91	94.51%	-0.24	(1.15)
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		1	1	100.00%	0	102	107	95.33%	-0.22	(1.13)
August 2008		1	1	100.00%	0	90	92	97.83%	-0.15	(1.09)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		1	1	100.00%	0	103	108	95.37%	-0.22	(1.13)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		1	1	100.00%	0	83	84	98.81%	-0.11	(1.07)
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
January 2008		1	1	100.00%	0	88	90	97.78%	-0.15	(1.09)
MR-3C Out of Service Cleared within 24 Hours Centrex 21 Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	541	551	98.19%	-0.14	(1.08)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		1	1	100.00%	0	606	630	96.19%	-0.20	(1.12)
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		1	1	100.00%	0	618	637	97.02%	-0.18	(1.11)
May 2008		1	1	100.00%	0	525	537	97.77%	-0.15	(1.09)
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		1	1	100.00%	0	545	566	96.29%	-0.20	(1.12)
February 2008		4	4	100.00%	0	496	511	97.06%	-0.25	(1.15)
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	400	420	95.24%	-0.22	(1.14)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	December 2008	4	5	80.00%	0.4	416	504	82.54%	0.15
November 2008		3	4	75.00%	0.433	460	526	87.45%	0.75	(0.88)
October 2008		4	4	100.00%	0	479	499	95.99%	-0.41	(1.25)
September 2008		7	7	100.00%	0	606	630	96.19%	-0.52	(1.32)
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		1	1	100.00%	0	618	637	97.02%	-0.18	(1.11)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	30	30	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	49	49	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	33	33	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	44	45	97.78%	0.1474	11	11	100.00%	0.00	(1.52)
	July 2008	47	47	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	44	44	100.00%	0	16	17	94.12%	-0.88	(1.53)
	May 2008	24	24	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	33	34	97.06%	0.169	23	23	100.00%	0.00	(1.15)
	March 2008	26	26	100.00%	0	23	23	100.00%	0.00	0.00
	February 2008	31	31	100.00%	0	17	17	100.00%	0.00	0.00
	January 2008	18	18	100.00%	0	15	15	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
	November 2008	9	9	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	4	4	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	May 2008	4	4	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	9	9	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	17	17	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	15	15	100.00%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	December 2008	4	4	100.00%	0	78	79	98.73%	-0.16	(1.10)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9	9	100.00%	0	92	92	100.00%	0.00	0.00

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	88	88	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	68	69	98.55%	-0.12	(1.07)
MR-3D Out of Service Cleared within 24	December 2008	69	88	78.41%	0.4115	4853	7328	66.23%	-2.40	(2.46)
Hours Unbundled Loop Analog Parity	November 2008	118	128	92.19%	0.2684	5306	7893	67.22%	-5.97	(4.63)
	October 2008	133	135	98.52%	0.1208	5712	6490	88.01%	-3.72	(3.26)
	September 2008	105	108	97.22%	0.1643	5590	6549	85.36%	-3.46	(3.10)
	August 2008	123	124	99.19%	0.0894	6568	7751	84.74%	-4.44	(3.70)
	July 2008	142	146	97.26%	0.1632	6412	7344	87.31%	-3.58	(3.17)
	June 2008	114	114	100.00%	0	6466	7075	91.39%	-3.25	(2.98)
	May 2008	113	122	92.62%	0.2614	6114	6617	92.40%	-0.09	(1.06)
	April 2008	79	83	95.18%	0.2142	6011	6395	94.00%	-0.45	(1.27)
	March 2008	122	122	100.00%	0	6408	6989	91.69%	-3.30	(3.00)
	February 2008	141	144	97.92%	0.1428	5900	6378	92.51%	-2.44	(2.48)
	January 2008	115	117	98.29%	0.1296	6575	7292	90.17%	-2.93	(2.78)
MR-3D Out of Service Cleared within 24	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	November 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	3	3	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	16	17	94.12%	-0.24	(1.15)
	May 2008	4	4	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	2	2	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	15	15	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	November 2008	4	4	100.00%	0	1	1	100.00%	0.00	0.00
Parity	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
	May 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	3	3	100.00%	0	1	2	50.00%	-1.10	(1.67)
	March 2008	4	4	100.00%	0	3	3	100.00%	0.00	0.00
	February 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	1	1	100.00%	0	1	2	50.00%	-0.82	(1.50)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSL Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	82	82	100.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	December 2008	11	16	68.75%	0.4635	1273	1890	67.35%	-0.12	(1.07)
	November 2008	13	14	92.86%	0.2575	1335	1800	74.17%	-1.59	(1.97)
	October 2008	22	23	95.65%	0.2039	1130	1388	81.41%	-1.74	(2.06)
	September 2008	16	16	100.00%	0	1223	1519	80.51%	-1.96	(2.19)
	August 2008	24	24	100.00%	0	1789	2138	83.68%	-2.15	(2.31)
	July 2008	15	15	100.00%	0	1722	2136	80.62%	-1.89	(2.15)
	June 2008	22	22	100.00%	0	1546	1710	90.41%	-1.52	(1.92)
	May 2008	12	12	100.00%	0	1368	1544	88.60%	-1.24	(1.75)
	April 2008	9	9	100.00%	0	1503	1654	90.87%	-0.95	(1.58)
	March 2008	12	12	100.00%	0	1537	1683	91.33%	-1.06	(1.65)
	February 2008	15	15	100.00%	0	1590	1784	89.13%	-1.35	(1.82)
	January 2008	16	16	100.00%	0	1871	2311	80.96%	-1.93	(2.18)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	December 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	November 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	4	4	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)
	May 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	February 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	15	15	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	December 2008	2	2	100.00%	0	800	913	87.62%	-0.53	(1.32)

Hours Business Parity	November 2008	6	7	85.71%	0.3499	1150	1245	92.37%	0.66	(0.89)	
	October 2008	2	2	100.00%	0	1001	1016	98.52%	-0.17	(1.11)	
	September 2008	4	4	100.00%	0	958	981	97.66%	-0.31	(1.19)	
	August 2008	5	5	100.00%	0	1119	1142	97.99%	-0.32	(1.19)	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	3	3	100.00%	0	916	934	98.07%	-0.24	(1.15)	
	May 2008	1	1	100.00%	0	949	986	96.25%	-0.20	(1.12)	
	April 2008	5	5	100.00%	0	972	981	99.08%	-0.21	(1.13)	
	March 2008	4	4	100.00%	0	992	998	99.40%	-0.16	(1.09)	
	February 2008	5	5	100.00%	0	948	963	98.44%	-0.28	(1.17)	
	January 2008	6	6	100.00%	0	1071	1095	97.81%	-0.37	(1.22)	
	MR-4A All Troubles Cleared within 48	December 2008	0	0	0.00%	0	0	0.00%	0.00	0.00	0.00
	Hours Centrex Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		1	1	100.00%	0	47	48	97.92%	-0.14	(1.09)	
July 2008		1	1	100.00%	0	24	27	88.89%	-0.35	(1.21)	
June 2008		1	1	100.00%	0	41	41	100.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		2	2	100.00%	0	36	40	90.00%	-0.46	(1.28)	
March 2008		1	1	100.00%	0	52	54	96.30%	-0.19	(1.12)	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
MR-4A All Troubles Cleared within 48		December 2008	1	1	100.00%	0	12	14	85.71%	-0.39	(1.24)
Hours Centrex 21 Parity		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	2	3	66.67%	0.4714	26	26	100.00%	0.00	(0.23)	
	August 2008	1	1	100.00%	0	40	41	97.56%	-0.16	(1.09)	
	July 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00	
	June 2008	2	2	100.00%	0	26	26	100.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	1	1	100.00%	0	38	38	100.00%	0.00	0.00	
	February 2008	1	1	100.00%	0	26	26	100.00%	0.00	0.00	
	January 2008	1	1	100.00%	0	35	39	89.74%	-0.33	(1.20)	
	MR-4A All Troubles Cleared within 48	December 2008	3	3	100.00%	0	7284	8488	85.82%	-0.70	(1.43)
	Hours Line Sharing Parity	November 2008	7	9	77.78%	0.4157	8396	9296	90.32%	1.27	(0.52)
October 2008		4	4	100.00%	0	7490	7627	98.20%	-0.27	(1.16)	
September 2008		1	1	100.00%	0	7260	7462	97.29%	-0.17	(1.10)	
August 2008		1	1	100.00%	0	8711	8939	97.45%	-0.16	(1.10)	
July 2008		1	1	100.00%	0	8382	8641	97.00%	-0.18	(1.11)	
June 2008		1	1	100.00%	0	7936	8082	98.19%	-0.14	(1.08)	
May 2008		1	1	100.00%	0	7525	7649	98.38%	-0.13	(1.08)	
April 2008		1	1	100.00%	0	7330	7432	98.63%	-0.12	(1.07)	
March 2008		0	1	0.00%	0	8050	8117	99.17%	10.96	0.45	
February 2008		1	1	100.00%	0	7571	7695	98.39%	-0.13	(1.08)	
January 2008		2	2	100.00%	0	8700	8892	97.84%	-0.21	(1.13)	
MR-4A All Troubles Cleared within 48		December 2008	1	16	6.25%	0.187489	7284	8488	85.82%	3.49	0.41
Hours Line Splitting Parity		November 2008	4	9	44.45%	0.22221796	8396	9296	90.32%	1.39	(0.62)
	October 2008	25	25	100.00%	0	7490	7627	98.20%	-0.30	(1.18)	
	September 2008	4	4	100.00%	0	7260	7462	97.29%	-0.24	(1.14)	
	August 2008	16	16	100.00%	0	8711	8939	97.45%	-0.32	(1.20)	
	July 2008	9	9	100.00%	0	8382	8641	97.00%	-0.30	(1.19)	

	June 2008	9	9	100.00%	0	7936	8082	98.19%	-0.23	(1.14)
	May 2008	4	4	100.00%	0	7525	7649	98.38%	-0.18	(1.11)
	April 2008	9	9	100.00%	0	7330	7432	98.63%	-0.20	(1.12)
	March 2008	4	4	100.00%	0	8050	8117	99.17%	-0.13	(1.08)
	February 2008	9	9	100.00%	0	7571	7695	98.39%	-0.22	(1.13)
	January 2008	64	64	100.00%	0	8700	8892	97.84%	-0.42	(1.26)
MR-4A All Troubles Cleared within 48 Hours PBX Parity	December 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	12	12	100.00%	0.00	0.00
	April 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	December 2008	7	7	100.00%	0	6484	7575	85.60%	-1.08	(1.66)
	November 2008	7	7	100.00%	0	7246	8051	90.00%	-0.88	(1.54)
	October 2008	5	5	100.00%	0	6489	6611	98.15%	-0.31	(1.19)
	September 2008	4	4	100.00%	0	6302	6481	97.24%	-0.34	(1.20)
	August 2008	5	5	100.00%	0	7592	7797	97.37%	-0.37	(1.22)
	July 2008	1	1	100.00%	0	7314	7545	96.94%	-0.18	(1.11)
	June 2008	3	3	100.00%	0	7020	7148	98.21%	-0.23	(1.14)
	May 2008	1	1	100.00%	0	6576	6663	98.69%	-0.12	(1.07)
	April 2008	2	2	100.00%	0	6358	6451	98.56%	-0.17	(1.10)
	March 2008	1	1	100.00%	0	7058	7119	99.14%	-0.09	(1.06)
	February 2008	3	3	100.00%	0	6623	6732	98.38%	-0.22	(1.14)
	January 2008	3	3	100.00%	0	7629	7797	97.85%	-0.26	(1.16)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	December 2008	25	28	89.29%	0.3093	7284	8488	85.82%	-0.53	(1.32)
	November 2008	37	39	94.87%	0.2206	8396	9296	90.32%	-0.96	(1.58)
	October 2008	38	38	100.00%	0	7490	7627	98.20%	-0.83	(1.51)
	September 2008	29	29	100.00%	0	7260	7462	97.29%	-0.90	(1.55)
	August 2008	15	15	100.00%	0	8711	8939	97.45%	-0.63	(1.38)
	July 2008	21	21	100.00%	0	8382	8641	97.00%	-0.80	(1.49)
	June 2008	3	3	100.00%	0	7936	8082	98.19%	-0.23	(1.14)
	May 2008	2	2	100.00%	0	7525	7649	98.38%	-0.18	(1.11)
	April 2008	1	1	100.00%	0	7330	7432	98.63%	-0.12	(1.07)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	29	29	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	December 2008	2	2	100.00%	0	27	30	90.00%	-0.46	(1.28)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	38	41	92.68%	-0.39	(1.24)
	September 2008	1	1	100.00%	0	31	35	88.57%	-0.35	(1.22)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	December 2008	1	1	100.00%	0	239	251	95.22%	-0.22	(1.14)
	November 2008	3	3	100.00%	0	233	241	96.68%	-0.32	(1.19)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	199	206	96.60%	5.32	0.07
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	234	244	95.90%	-0.21	(1.13)
	June 2008	1	3	33.33%	0.4714	226	227	99.56%	17.21	1.07
	May 2008	1	2	50.00%	0.5	234	239	97.91%	4.71	0.00
	April 2008	1	1	100.00%	0	208	213	97.65%	-0.15	(1.09)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	207	209	99.04%	-0.24	(1.14)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	9	9	100.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Line Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	2196	2226	98.65%	-0.12	(1.07)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	December 2008	1	1	100.00%	0	4	4	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	August 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	December 2008	3	3	100.00%	0	1755	2005	87.53%	-0.65	(1.40)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	1455	1519	95.79%	-0.21	(1.13)
	September 2008	2	2	100.00%	0	1534	1613	95.10%	-0.32	(1.19)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	2197	2337	94.01%	-0.25	(1.15)
	June 2008	1	1	100.00%	0	1765	1810	97.51%	-0.16	(1.10)
	May 2008	0	1	0.00%	0	1651	1684	98.04%	7.07	0.25
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	1817	1841	98.70%	-0.11	(1.07)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	2424	2540	95.43%	-0.22	(1.13)
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	December 2008	3	3	100.00%	0	1994	2256	88.39%	-0.63	(1.38)
	November 2008	5	6	83.33%	0.3727	2106	2250	93.60%	1.03	(0.73)
	October 2008	8	8	100.00%	0	1639	1707	96.02%	-0.57	(1.35)
	September 2008	5	5	100.00%	0	1733	1819	95.27%	-0.50	(1.30)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	5	5	100.00%	0	2431	2581	94.19%	-0.55	(1.34)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	241	242	99.59%	-0.06	(1.04)
	October 2008	1	1	100.00%	0	257	257	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	299	300	99.67%	-0.06	(1.04)
	August 2008	1	1	100.00%	0	275	276	99.64%	-0.06	(1.04)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	282	284	99.30%	-0.12	(1.07)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	273	274	99.64%	-0.09	(1.05)
	March 2008	1	1	100.00%	0	252	253	99.60%	-0.06	(1.04)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	266	267	99.63%	-0.06	(1.04)
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	8	9	88.89%	-0.34	(1.20)
	July 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	2	2	100.00%	0	7	7	100.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1081	1085	99.63%	-0.06	(1.04)
	July 2008	1	1	100.00%	0	1146	1158	98.96%	-0.10	(1.06)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	1143	1145	99.83%	-0.04	(1.03)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	863	879	98.18%	-0.14	(1.08)
	October 2008	1	1	100.00%	0	948	952	99.58%	-0.06	(1.04)
	September 2008	9	9	100.00%	0	1135	1144	99.21%	-0.15	(1.09)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1225	1232	99.43%	-0.08	(1.05)
	May 2008	1	1	100.00%	0	1143	1145	99.83%	-0.04	(1.03)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	4	4	100.00%	0	1236	1243	99.44%	-0.11	(1.06)
	February 2008	4	4	100.00%	0	1104	1110	99.46%	-0.10	(1.06)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	691	695	99.42%	-0.08	(1.05)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	December 2008	9	9	100.00%	0	781	829	94.21%	-0.74	(1.45)
	November 2008	7	7	100.00%	0	863	879	98.18%	-0.36	(1.22)
	October 2008	8	8	100.00%	0	948	952	99.58%	-0.18	(1.11)
	September 2008	11	11	100.00%	0	1135	1144	99.21%	-0.29	(1.18)
	August 2008	4	4	100.00%	0	1081	1085	99.63%	-0.12	(1.07)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	1225	1232	99.43%	-0.13	(1.08)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	1104	1110	99.46%	-0.07	(1.04)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	December 2008	1	1	100.00%	0	13	13	100.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4C All Troubles Cleared within 48	December 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
Hours UNE P (Centrex) Parity	November 2008	1	1	100.00%	0	8	8	100.00%	0.00	0.00
	October 2008	2	2	100.00%	0	13	14	92.86%	-0.37	(1.22)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	December 2008	40	40	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	November 2008	47	47	100.00%	0	11	11	100.00%	0.00	0.00
Parity	October 2008	68	68	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	57	57	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	62	62	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	63	64	98.44%	0.124	23	23	100.00%	0.00	(1.38)
	June 2008	58	58	100.00%	0	17	17	100.00%	0.00	0.00
	May 2008	44	44	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	50	50	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	34	34	100.00%	0	23	23	100.00%	0.00	0.00
	February 2008	39	39	100.00%	0	17	17	100.00%	0.00	0.00
	January 2008	26	26	100.00%	0	15	15	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	December 2008	4	4	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	November 2008	9	9	100.00%	0	11	11	100.00%	0.00	0.00
Parity	October 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	9	9	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	4	4	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	17	17	100.00%	0.00	0.00
	May 2008	4	4	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	9	9	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	17	17	100.00%	0.00	0.00
	January 2008	4	4	100.00%	0	15	15	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	December 2008	25	25	100.00%	0	79	79	100.00%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	November 2008	1	1	100.00%	0	102	102	100.00%	0.00	0.00
	October 2008	36	36	100.00%	0	92	92	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	June 2008	1	1	100.00%	0	85	85	100.00%	0.00	0.00

	May 2008	9	9	100.00%	0	79	79	100.00%	0.00	0.00
	April 2008	4	4	100.00%	0	88	88	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	25	25	100.00%	0	92	93	98.92%	-0.23	(1.14)
	January 2008	4	4	100.00%	0	69	69	100.00%	0.00	0.00
MR-4D All Troubles Cleared within 48	December 2008	116	123	94.31%	0.2317	7904	9147	86.41%	-2.54	(2.54)
Hours Unbundled Loop Analog Parity	November 2008	159	161	98.76%	0.1108	9128	10043	90.89%	-3.44	(3.09)
	October 2008	179	179	100.00%	0	8298	8438	98.34%	-1.72	(2.05)
	September 2008	144	144	100.00%	0	8226	8436	97.51%	-1.90	(2.16)
	August 2008	174	174	100.00%	0	9640	9871	97.66%	-2.02	(2.23)
	July 2008	202	202	100.00%	0	9379	9650	97.19%	-2.39	(2.45)
	June 2008	156	157	99.36%	0.0796	8998	9150	98.34%	-1.00	(1.61)
	May 2008	147	156	94.23%	0.2332	8537	8662	98.56%	4.49	0.97
	April 2008	137	138	99.28%	0.0848	8373	8480	98.74%	-0.56	(1.34)
	March 2008	165	165	100.00%	0	9106	9178	99.22%	-1.13	(1.69)
	February 2008	183	183	100.00%	0	8502	8632	98.49%	-1.66	(2.01)
	January 2008	178	178	100.00%	0	9802	10000	98.02%	-1.88	(2.14)
MR-4D All Troubles Cleared within 48	December 2008	1	1	100.00%	0	12	12	100.00%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	November 2008	10	10	100.00%	0	11	11	100.00%	0.00	0.00
	October 2008	4	4	100.00%	0	23	23	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	20	20	100.00%	0.00	0.00
	August 2008	3	3	100.00%	0	11	11	100.00%	0.00	0.00
	July 2008	5	5	100.00%	0	23	23	100.00%	0.00	0.00
	June 2008	7	7	100.00%	0	17	17	100.00%	0.00	0.00
	May 2008	8	8	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	7	7	100.00%	0	23	23	100.00%	0.00	0.00
	March 2008	5	5	100.00%	0	23	23	100.00%	0.00	0.00
	February 2008	3	3	100.00%	0	17	17	100.00%	0.00	0.00
	January 2008	2	2	100.00%	0	15	15	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	December 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2008	5	5	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	2	2	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	2	2	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	May 2008	4	4	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	March 2008	4	4	100.00%	0	3	3	100.00%	0.00	0.00
	February 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	January 2008	2	2	100.00%	0	6	6	100.00%	0.00	0.00
MR-4E All Troubles Cleared within 48	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	4	4	100.00%	0	2	2	100.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	70	70	100.00%	0.00	0.00
	October 2008	1	1	100.00%	0	89	89	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	113	114	99.12%	-0.09	(1.06)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	125	125	100.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	82	82	100.00%	0.00	0.00
	January 2008	1	1	100.00%	0	75	75	100.00%	0.00	0.00
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	December 2008	16	21	76.19%	0.4259	2155	2426	88.83%	1.83
November 2008		17	17	100.00%	0	2237	2382	93.91%	-1.05	(1.64)
October 2008		29	29	100.00%	0	1779	1848	96.27%	-1.05	(1.64)
September 2008		18	18	100.00%	0	1902	1989	95.63%	-0.90	(1.55)
August 2008		32	32	100.00%	0	2598	2701	96.19%	-1.12	(1.68)
July 2008		22	22	100.00%	0	2580	2730	94.51%	-1.13	(1.68)
June 2008		35	35	100.00%	0	2154	2201	97.86%	-0.87	(1.53)
May 2008		19	19	100.00%	0	2016	2055	98.10%	-0.60	(1.37)
April 2008		12	12	100.00%	0	2103	2146	98.00%	-0.49	(1.30)
March 2008		12	12	100.00%	0	2194	2224	98.65%	-0.40	(1.25)
February 2008		19	19	100.00%	0	2369	2399	98.75%	-0.49	(1.30)
January 2008		23	23	100.00%	0	2919	3051	95.67%	-1.02	(1.62)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity		December 2008	3	3	100.00%	0	3	3	100.00%	0.00
	November 2008	1	1	100.00%	0	1	1	100.00%	0.00	0.00
	October 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	September 2008	7	7	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	July 2008	4	4	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	May 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	March 2008	3	3	100.00%	0	3	3	100.00%	0.00	0.00
	February 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		2	2	100.00%	0	64	102	62.75%	-1.08	(1.66)
October 2008		1	1	100.00%	0	66	92	71.74%	-0.62	(1.38)
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
August 2008		1	1	100.00%	0	69	98	70.41%	-0.65	(1.39)
July 2008		1	1	100.00%	0	50	75	66.67%	-0.70	(1.43)
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
May 2008		3	3	100.00%	0	61	79	77.22%	-0.92	(1.56)
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	1	0.00%	0	74	89	83.15%	2.21	(0.44)
February 2008		1	1	100.00%	0	68	93	73.12%	-0.60	(1.37)
January 2008		1	1	100.00%	0	44	69	63.77%	-0.75	(1.45)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2008	34	49	69.39%	0.4609	55	79	69.62%	0.03	(1.10)
Enhanced Extended Loops - DS1 Capable	November 2008	16	38	42.11%	0.4937	64	102	62.75%	2.25	0.21
Parity	October 2008	18	26	69.23%	0.4615	66	92	71.74%	0.25	(0.99)
	September 2008	27	39	69.23%	0.4615	54	96	56.25%	-1.38	(1.84)
	August 2008	25	40	62.50%	0.4841	69	98	70.41%	0.92	(0.57)
	July 2008	32	48	66.67%	0.4714	50	75	66.67%	0.00	(1.00)
	June 2008	29	49	59.18%	0.4915	56	86	65.12%	0.70	(0.69)
	May 2008	29	40	72.50%	0.4465	61	79	77.22%	0.58	(0.79)
	April 2008	36	46	78.26%	0.4125	66	88	75.00%	-0.41	(1.25)
	March 2008	16	28	57.14%	0.4949	74	89	83.15%	3.21	0.52
	February 2008	35	45	77.78%	0.4157	68	93	73.12%	-0.58	(1.35)
	January 2008	27	40	67.50%	0.4684	44	69	63.77%	-0.39	(1.24)
MR-5A All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2008	1	2	50.00%	0.5	2	3	66.67%	0.39	(1.32)
LIS Trunk Parity	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	July 2008	3	3	100.00%	0	2	2	100.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	April 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	July 2008	1	1	100.00%	0	3	4	75.00%	-0.52	(1.31)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	3	3	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT DS1 Parity	November 2008	0	1	0.00%	0	64	102	62.75%	1.29	(0.81)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	56	86	65.12%	-1.02	(1.62)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	54	96	56.25%	0.18	(1.30)
	August 2008	1	2	50.00%	0.5	69	98	70.41%	0.63	(1.02)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	74	89	83.15%	-0.45	(1.27)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2008	71	102	69.61%	0.4599	55	79	69.62%	0.00	(1.10)
Unbundled Loop - DS1 Capable Parity	November 2008	60	94	63.83%	0.4805	64	102	62.75%	-0.16	(1.10)
	October 2008	64	104	61.54%	0.4865	66	92	71.74%	1.58	(0.17)
	September 2008	52	91	57.14%	0.4949	54	96	56.25%	-0.12	(1.07)
	August 2008	52	89	58.43%	0.4928	69	98	70.41%	1.79	(0.05)
	July 2008	73	130	56.15%	0.4962	50	75	66.67%	1.54	(0.19)
	June 2008	58	91	63.74%	0.4808	56	86	65.12%	0.19	(0.98)
	May 2008	58	97	59.79%	0.4903	62	80	77.50%	2.81	0.44
	April 2008	50	83	60.24%	0.4894	66	88	75.00%	2.23	0.16
	March 2008	43	61	70.49%	0.4561	74	89	83.15%	2.03	(0.01)
	February 2008	68	97	70.10%	0.4578	68	93	73.12%	0.47	(0.82)
	January 2008	61	96	63.54%	0.4813	44	69	63.77%	0.03	(1.08)
MR-5B All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS0 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	43	61	70.49%	-0.64	(1.39)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	57	83	68.67%	-1.15	(1.70)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	November 2008	1	1	100.00%	0	50	70	71.43%	-0.63	(1.38)
	October 2008	3	3	100.00%	0	72	89	80.90%	-0.83	(1.50)

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	December 2008	4	9	44.44%	0.4969	76	101	75.25%	2.05	(0.06)
Enhanced Extended Loops - DS1 Capable Parity	November 2008	7	12	58.33%	0.493	50	70	71.43%	0.93	(0.64)
	October 2008	2	2	100.00%	0	72	89	80.90%	-0.68	(1.41)
	September 2008	2	3	66.67%	0.4714	52	71	73.24%	0.25	(1.18)
	August 2008	6	9	66.67%	0.4714	76	114	66.67%	0.00	(1.00)
	July 2008	6	11	54.55%	0.4979	66	103	64.08%	0.63	(0.81)
	June 2008	3	10	30.00%	0.4583	70	125	56.00%	1.59	(0.24)
	May 2008	4	4	100.00%	0	54	75	72.00%	-1.22	(1.74)
	April 2008	2	3	66.67%	0.4714	63	82	76.83%	0.41	(1.09)
	March 2008	3	5	60.00%	0.4899	63	76	82.89%	1.32	(0.55)
	February 2008	3	4	75.00%	0.433	54	82	65.85%	-0.38	(1.23)
	January 2008	0	1	0.00%	0	52	75	69.33%	1.49	(0.71)
MR-5B All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Frame Relay Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
LIS Trunk Parity	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	July 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	May 2008	3	3	100.00%	0	1	1	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT Above DS1 Level Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	2	50.00%	0.5	1	2	50.00%	0.00	(1.00)
	May 2008	2	2	100.00%	0	2	2	100.00%	0.00	0.00

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	1	1	100.00%	0.00	(1.00)
MR-5B All Troubles Cleared within 4 Hours	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UDIT DS1 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	5	20.00%	0.4	70	125	56.00%	1.59	(0.32)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	54	82	65.85%	-0.72	(1.44)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	December 2008	6	9	66.67%	0.4714	76	101	75.25%	0.57	(0.87)
Unbundled Loop - DS1 Capable Parity	November 2008	12	16	75.00%	0.433	50	70	71.43%	-0.29	(1.17)
	October 2008	12	17	70.59%	0.4556	72	89	80.90%	0.99	(0.60)
	September 2008	13	16	81.25%	0.3903	52	71	73.24%	-0.65	(1.40)
	August 2008	9	17	52.94%	0.4991	76	114	66.67%	1.12	(0.49)
	July 2008	5	12	41.67%	0.493	66	103	64.08%	1.53	(0.27)
	June 2008	7	11	63.64%	0.48099537	70	125	56.00%	-0.49	(1.30)
	May 2008	8	15	53.33%	0.498900463	54	75	72.00%	1.47	(0.32)
	April 2008	9	15	60.00%	0.489895833	63	82	76.83%	1.42	(0.36)
	March 2008	10	13	76.92%	0.421296296	63	76	82.89%	0.53	(0.89)
	February 2008	7	10	70.00%	0.458298611	54	82	65.85%	-0.26	(1.16)
	January 2008	12	17	70.59%	0.455601852	52	75	69.33%	-0.10	(1.06)
MR-6A Mean Time to Restore Basic Rate	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
ISDN Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.09444444	2	1:08	0.004166667	2.20625	15	3:32	-0.92	(1.56)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Business	December 2008	0.32430556	2	3:53	0.143055556	0	911	23:33	-0.92	(1.56)
Parity	November 2008	8.46180556	7	5:01	1.313888889	0	1245	21:19	1.07	(0.33)
	October 2008	1.17152778	2	14:03	0.416666667	0	1013	11:58	0.21	(0.69)
	September 2008	1.26597222	4	7:36	0.286111111	0	981	14:05	-0.88	(1.53)
	August 2008	3.85416667	5	18:30	0.421527778	0	1142	14:13	0.73	(0.48)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	1.47847222	3	11:50	0.31875	0	930	10:50	0.14	(0.74)
	May 2008	0.13263889	1	3:11	0	0	986	10:53	-0.52	(1.32)
	April 2008	3.37777778	5	16:13	0.41875	0	981	10:42	0.32	(0.12)
	March 2008	1.64444444	4	9:52	0.357638889	346.7472222	998	8:20	0.31	(0.73)
	February 2008	2.41875	5	11:37	0.421527778	361.2013889	963	9:00	0.43	(0.51)
	January 2008	1.95277778	6	7:49	0.340277778	0	1095	10:36	-0.36	(1.22)
MR-6A Mean Time to Restore Centrex	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2008	0.81597222	1	19:35	0	26.22361111	48	13:07	0.48	(0.59)	
	July 2008	0.92708333	1	22:15	0	22.86041667	27	20:19	0.05	(0.71)	
	June 2008	0.33333333	1	8:00	0	14.62152778	41	8:34	-0.06	(1.04)	
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2008	0.84791667	2	10:10	0.33611111	37.33194444	40	22:24	-0.41	(1.25)	
	March 2008	0.03402778	1	0:49	0	23.86597222	54	10:36	-0.55	(1.33)	
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6A Mean Time to Restore Centrex 21 Parity	December 2008	0.20902778	1	5:01	0	18.96111111	14	8:30	-0.72	(1.43)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00	
October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
September 2008	4.65069444	3	13:12	1.17361111	11.98055556	26	11:04	3.71	0.32		
August 2008	0.78611111	1	18:52	0	19.47777778	41	11:24	0.70	(0.70)		
July 2008	0.35833333	1	8:36	0	12.70555556	25	12:12	-0.38	(1.23)		
June 2008	0.88888889	2	10:40	0.41805556	12.57430556	26	11:36	-0.12	(1.07)		
May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
March 2008	0.11388889	1	2:44	0	10.17708333	38	6:26	-0.45	(1.27)		
February 2008	0.14861111	1	3:34	0	6.74583333	26	6:14	-0.39	(1.24)		
January 2008	0.12361111	1	2:58	0	29.57916667	39	18:12	-0.64	(1.39)		
MR-6A Mean Time to Restore Line Sharing Parity	December 2008	4.67638889	3	13:25	0.45625	0	8484	3:18	0.56	(0.54)	
November 2008	11.1541667	9	5:45	0.87638889	0	9295	23:21	0.98	(0.34)		
October 2008	3.11944444	4	18:43	0.20972222	0	7616	15:10	0.52	(0.55)		
September 2008	1.03680556	1	0:53	0	0	7459	16:29	0.49	(0.33)		
August 2008	0.56180556	1	13:29	0	0	8938	17:00	-0.15	(1.09)		
July 2008	0.86041667	1	20:39	0	0	8636	17:29	0.08	(0.68)		
June 2008	0.51041667	1	12:15	0	0	8076	13:22	-0.07	(1.04)		
May 2008	0.98611111	1	23:40	0	0	7649	12:58	0.56	(0.22)		
April 2008	0.16319444	1	3:55	0	0	7432	13:35	-0.14	(1.08)		
March 2008	2.99097222	1	23:47	0	0	8117	11:54	5.32	0.67		
February 2008	0.70277778	1	16:52	0	0	7695	12:41	0.33	(0.83)		
January 2008	1.73263889	2	20:47	0.02986111	0	8892	13:51	0.65	(0.41)		
MR-6A Mean Time to Restore Line Splitting Parity	December 2008	142.122825	16	21:12	3.36875434	0	8484	3:18	2.82	0.34	
November 2008	33.7770838	9	18:05	0.91707224	0	9295	23:21	2.05	0.09		
October 2008	4.9166903	25	4:43	0.23833381	0	7616	15:10	-0.75	(1.45)		
September 2008	0.97241512	4	5:50	0.36838155	0	7459	16:29	-0.38	(1.23)		
August 2008	0.23765625	16	0:21	0.00043402	0	8938	17:00	-1.19	(1.72)		
July 2008	0.95197965	9	2:32	0.16391251	0	8636	17:29	-0.41	(1.25)		
June 2008	0.7644102	9	2:02	0.05607687	0	8076	13:22	-0.71	(1.43)		
May 2008	0.83773341	4	5:01	0.12840277	0	7649	12:58	-0.15	(1.09)		
April 2008	0.15231674	9	0:24	0.00140625	0	7432	13:35	-0.26	(1.16)		
March 2008	0.75111111	4	4:30	0.13803289	0	8117	11:54	-0.19	(1.11)		
February 2008	0.35833526	9	0:57	0.01527970	0	7695	12:41	-1.07	(1.65)		
January 2008	14.4347227	64	5:24	0.42611882	0	8892	13:51	-0.46	(1.28)		
MR-6A Mean Time to Restore PBX Parity	December 2008	0.84513889	1	20:17	0	3.48055556	4	20:53	-0.02	(1.01)	
November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00		
July 2008	0.79027778	1	18:58	0	4.04930556	16	6:04	1.76	(0.33)		

	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.375	2	4:30	0	5.152083333	12	10:18	-0.87	(1.53)
	April 2008	0.09236111	1	2:13	0	3.659722222	25	3:31	-0.30	(1.18)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Residence Parity	December 2008	6.20208333	7	21:16	0.542361111	0	7573	3:45	-0.55	(1.33)
	November 2008	3.19444444	7	10:57	0.414583333	0	8050	23:40	-1.72	(2.04)
	October 2008	2.8	5	13:26	0.445138889	0	6603	15:40	-0.37	(1.23)
	September 2008	3.51597222	4	21:06	0.061805556	0	6478	16:51	0.49	(0.45)
	August 2008	4.54513889	5	21:49	0.127777778	0	7796	17:25	0.40	(0.42)
	July 2008	0.1	1	2:24	0	0	7543	17:56	-0.36	(1.22)
	June 2008	0.54861111	3	4:23	0.052083333	0	7146	13:42	-1.02	(1.62)
	May 2008	0.28888889	1	6:56	0	0	6663	13:17	-0.32	(1.20)
	April 2008	0.30902778	2	3:42	0.093055556	0	6451	14:02	-0.20	(1.12)
	March 2008	0.30138889	1	7:14	0	0	7119	12:24	-0.46	(1.28)
	February 2008	0.14583333	3	1:10	0.033333333	0	6732	13:12	-1.65	(2.00)
	January 2008	0.81805556	3	6:33	0.117361111	0	7797	14:18	-0.94	(1.57)
MR-6A Mean Time to Restore UNE - P (POTS) Parity	December 2008	24.7055556	28	21:11	0.997222222	0	8484	3:18	-1.03	(1.63)
	November 2008	40.9229167	39	1:11	0.854166667	0	9295	23:21	0.58	(0.60)
	October 2008	21.4395833	38	13:32	0.410416667	0	7616	15:10	-0.74	(1.45)
	September 2008	18.5215278	29	15:20	0.370833333	0	7459	16:29	-0.36	(1.22)
	August 2008	8.18472222	15	13:06	0.356944444	0	8938	17:00	-0.64	(1.39)
	July 2008	10.8590278	21	12:25	0.4	0	8636	17:29	-0.56	(1.34)
	June 2008	1.70416667	3	13:38	0.405555556	0	8076	13:22	0.03	(0.88)
	May 2008	0.33402778	2	4:00	0.005555556	0	7649	12:58	-0.66	(1.40)
	April 2008	0.07638889	1	1:50	0	0	7432	13:35	-0.17	(1.10)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.76041667	1	18:15	0	13.42013889	28	11:30	0.59	(0.77)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	December 2008	1.63819444	2	19:39	0.210416667	19.90486111	30	15:55	0.23	(0.72)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	1.05347222	2	12:38	0.369444444	25.62708333	41	15:00	-0.19	(1.12)
	September 2008	0.66944444	1	16:04	0	26.02291667	35	17:51	-0.09	(1.05)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	December 2008	0.34166667	1	8:12	0	190.05	251	18:10	-0.36	(1.22)
	November 2008	2.9375	3	23:30	0.102083333	162.44375	241	16:11	0.77	(0.44)
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	2.8125	1	19:30	0	123.7027778	206	14:25	3.02	0.27
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.10416667	1	2:30	0	148.8930556	244	14:39	-0.41	(1.25)
	June 2008	7.325	3	10:36	1.8375	94.63055556	227	10:00	7.73	1.26
	May 2008	2.90625	2	10:52	0.96875	112.4611111	239	11:18	2.81	0.08
	April 2008	0.16180556	1	3:53	0	100.6388889	213	11:20	-0.45	(1.27)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	6.50763889	6	2:02	0.782638889	81.11180556	209	9:19	3.72	0.61
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Centrex 21 Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.16666667	1	4:00	0	0.872222222	5	4:11	-0.12	(1.07)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.25416667	2	3:03	0.047222222	3.100694444	9	8:16	-0.72	(1.44)
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Line Sharing Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.24305556	1	5:50	0	0	2226	13:02	-0.54	(1.33)
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore PBX Parity	December 2008	0.14722222	1	3:32	0	2.5875	4	15:32	-1.28	(1.78)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.68055556	1	16:20	0	0.850694444	3	6:48	2.76	(0.71)
	July 2008	0.86944444	1	20:52	0	3.884722222	6	15:32	0.46	(0.87)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	December 2008	1.20972222	3	9:41	0.468055556	0	2003	1:52	-1.04	(1.63)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.83402778	1	20:01	0	0	1518	17:36	0.15	(0.84)
	September 2008	1.55	2	18:36	0.102083333	0	1612	17:33	0.10	(0.83)

	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.84236111	1	20:13	0	0	2337	20:54	-0.01	(1.01)
	June 2008	0.0375	1	0:54	0	0	1805	12:43	-0.92	(1.56)
	May 2008	2.78194444	1	18:46	0	0	1684	13:58	3.14	0.46
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.05555556	1	1:20	0	0	1841	12:19	-0.91	(1.55)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0.64027778	1	15:22	0	0	2540	17:01	-0.10	(1.06)
MR-6B Mean Time to Restore UNE - P (POTS) Parity	December 2008	2.10347222	3	16:50	0.35555556	0	2254	1:01	-0.52	(1.32)
	November 2008	8.53333333	6	10:08	2.247916667	0	2248	19:47	1.99	0.09
	October 2008	4.97013889	8	14:55	0.318055556	0	1706	17:04	-0.39	(1.24)
	September 2008	2.29027778	5	11:00	0.404861111	0	1818	17:11	-0.90	(1.54)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	2.18611111	5	10:30	0.279166667	0	2581	20:19	-0.35	(1.21)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.08611111	1	2:04	0	29.39513889	158	4:28	-0.28	(1.17)
	October 2008	0.05069444	1	1:13	0	21.47777778	165	3:07	-0.34	(1.21)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.13472222	1	3:14	0	33.80486111	172	4:43	-0.19	(1.11)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.21527778	2	2:35	0.03125	34.57430556	186	4:28	-0.30	(1.19)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.00625	2	0:04	0.003472222	29.42291667	274	2:35	-0.61	(1.37)
	March 2008	0.09166667	1	2:12	0	19.31944444	253	1:50	0.06	(0.40)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0.04791667	1	1:09	0	22.63472222	267	2:02	-0.14	(1.08)
MR-6C Mean Time to Restore Centrex 21 Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.00555556	1	0:08	0	4.34375	6	17:22	-0.42	(1.26)
	July 2008	0	1	0:00	0	0.296527778	5	1:25	-0.58	(1.35)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.66041667	2	7:55	0.465972222	0.807638889	7	2:46	1.35	(0.67)
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.12430556	1	2:59	0	206.8666667	714	6:57	-0.41	(1.25)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.00138889	1	0:02	0	192.6729167	1145	4:02	-0.56	(1.34)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	5.8353E-05	1	0:00	0	242.9222222	819	7:07	-0.65	(1.40)
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.00426119	1	0:06	0	259.9361111	838	7:27	-0.57	(1.35)
	May 2008	0.00256993	1	0:03	0	192.6729167	1145	4:02	-0.40	(1.24)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.00017409	4	0:00	3.08642E-05	206.3854167	1243	3:59	-0.69	(1.42)
	February 2008	0.75111111	4	4:30	0.325850694	199.25	1110	4:18	0.89	(0.24)
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.99861111	1	23:58	0	161.2756944	520	7:27	1.73	(0.14)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	December 2008	3.41111111	9	9:06	0.571527778	371.5201389	634	14:04	-0.71	(1.43)
	November 2008	2.23611111	7	7:40	0.636805556	273.9638889	690	9:32	-0.39	(1.24)
	October 2008	0.65208333	8	1:57	0.097222222	182.7534722	685	6:24	-1.40	(1.85)
	September 2008	1.39305556	9	3:43	0.230555556	242.9222222	819	7:07	-0.96	(1.58)
	August 2008	0.05555556	2	0:40	0.034027778	206.8666667	714	6:57	-0.93	(1.56)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.13958333	2	1:40	0.096527778	259.9361111	838	7:27	-0.79	(1.48)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	1	0:00	0	199.25	1110	4:18	-0.45	(1.27)
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	December 2008	0.71944444	1	17:16	0	1.665972222	8	5:00	1.88	(0.24)
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex) Parity	December 2008	0.00208333	1	0:03	0	1.754861111	5	8:25	-0.65	(1.39)
	November 2008	0.00069444	1	0:01	0	2.002083333	6	8:00	-0.90	(1.55)

	October 2008	0.13472222	1	3:14	0	5.742361111	11	12:32	-0.41	(1.25)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.14375	1	3:27	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.14652778	2	1:46	0.015277778	19.76388889	84	5:39	-0.92	(1.56)
	October 2008	0.03680556	1	0:53	0	11.76388889	72	3:55	-0.96	(1.58)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.07152778	1	1:43	0	21.37847222	86	5:58	-0.43	(1.26)
	July 2008	0.02013889	1	0:29	0	11.84375	65	4:22	-0.86	(1.52)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.26666667	3	2:08	0.025694444	12.60833333	79	3:50	-0.47	(1.28)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.37777778	1	9:04	0	10.67916667	89	2:53	1.45	(0.15)
	February 2008	0.03611111	1	0:52	0	14.71111111	93	3:48	-0.45	(1.27)
	January 2008	0.07569444	1	1:49	0	11.48611111	69	4:00	-0.45	(1.27)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.39305556	1	9:26	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0.04861111	1	1:10	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.05138889	1	1:14	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	December 2008	8.13194444	49	3:59	0.152083333	12.38402778	66	4:30	-0.62	(1.38)
	November 2008	13.3270833	38	8:25	0.356944444	19.76388889	84	5:39	2.40	0.18
	October 2008	4.11458333	26	3:48	0.114583333	11.76388889	72	3:55	-0.17	(1.10)
	September 2008	7.12430556	39	4:23	0.19375	14.25763889	80	4:17	0.19	(0.88)
	August 2008	7.34097222	40	4:24	0.139583333	21.37847222	86	5:58	-0.84	(1.51)
	July 2008	7.90694444	48	3:57	0.136111111	11.84375	65	4:22	-0.49	(1.30)
	June 2008	9.93541667	49	4:52	0.174305556	13.67013889	70	4:41	0.23	(0.82)

	May 2008	5.61458333	40	3:22	0.104166667	12.60833333	79	3:50	-0.39	(1.23)
	April 2008	6.13541667	46	3:12	0.121527778	10.58333333	88	2:53	0.56	(0.67)
	March 2008	5.70833333	28	4:54	0.170138889	10.67916667	89	2:53	2.19	0.04
	February 2008	5.67083333	45	3:01	0.119444444	14.71111111	93	3:48	-0.65	(1.40)
	January 2008	6.41180556	40	3:51	0.122916667	11.48611111	69	4:00	-0.15	(1.09)
MR-6D Mean Time to Restore Enhanced	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
Extended Loops - DS3 Capable Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.025	1	0:36	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.00069444	1	0:01	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk	December 2008	0.32569444	1	7:49	0	0.928472222	3	7:26	0.03	(0.98)
Parity	November 2008	0.03194444	1	0:46	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.13680556	1	3:17	0	0.138194444	2	1:39	1.01	(1.00)
	July 2008	0.11736111	3	0:56	0.027083333	0.052777778	2	0:38	0.51	(0.82)
	June 2008	0.22083333	3	1:46	0.051388889	0	0	0:00	0.00	0.00
	May 2008	0.21527778	2	2:35	0.023611111	0.109722222	2	1:19	1.12	(0.70)
	April 2008	0.00972222	1	0:14	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.04791667	1	1:09	0	0	0	0:00	0.00	0.00
	January 2008	0.05	1	1:12	0	0.206944444	3	1:39	-0.29	(1.18)
MR-6D Mean Time to Restore UDIT Above	December 2008	0.18402778	2	2:12	0.019444444	0	0	0:00	0.00	0.00
DS1 Level Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.07222222	1	1:44	0	0.014583333	2	0:10	108.01	(0.94)
	July 2008	0.08333333	1	2:00	0	0.481944444	4	2:54	-0.37	(1.23)
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.04444444	1	1:04	0	0.353472222	3	2:50	-1.73	(2.05)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0.1	1	2:24	0	0.061111111	2	0:44	1.60	(0.60)
MR-6D Mean Time to Restore UDIT DS1	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	November 2008	0.73194444	1	17:34	0	19.76388889	84	5:39	2.01	(0.04)
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.19583333	2	2:21	0.063888889	13.67013889	70	4:41	-0.78	(1.47)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	5.94930556	40	3:34	0.166666667	1.043055556	9	2:47	1.44	(0.67)
	November 2008	6.38263889	47	3:16	0.119444444	1.29375	10	3:06	0.26	(0.95)
	October 2008	8.89652778	68	3:08	0.107638889	2.5625	17	3:37	-0.65	(1.40)
	September 2008	10.35	57	4:21	0.131944444	1.859027778	11	4:03	0.24	(0.91)
	August 2008	14.9756944	62	5:48	0.310416667	0.971527778	5	4:40	0.75	(0.98)
	July 2008	11.725	64	4:24	0.260416667	1.517361111	16	2:17	5.92	0.25
	June 2008	7.27916667	58	3:01	0.097916667	3.544444444	14	6:05	-1.41	(1.85)
	May 2008	9.10972222	44	4:58	0.240972222	2.599305556	25	2:30	3.25	(0.12)
	April 2008	6.3375	50	3:03	0.24375	1.8625	23	1:57	1.40	(0.73)
	March 2008	4.88263889	34	3:27	0.132638889	2.544444444	23	2:39	1.36	(0.42)
	February 2008	4.52291667	39	2:47	0.118055556	0.939583333	17	1:20	3.79	0.17
	January 2008	3.12777778	26	2:53	0.084027778	1.764583333	15	2:49	0.05	(1.16)
	MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00
November 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
October 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2008		0.40902778	2	4:55	0.206944444	14.25763889	80	4:17	0.31	(0.75)
August 2008		0.44583333	2	5:21	0.180555556	21.37847222	86	5:58	-0.09	(1.05)
July 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2008		0.05347222	1	1:17	0	10.67916667	89	2:53	-0.37	(1.23)
February 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
January 2008		0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity		December 2008	0.02506944	4	0:09	0.001111111	1.043055556	9	2:47	-0.76
	November 2008	1.32569637	9	3:32	0.109266975	1.29375	10	3:06	5.53	0.25
	October 2008	0.01632716	1	0:23	0	2.5625	17	3:37	-0.20	(1.12)
	September 2008	0.00482253	9	0:00	0.000733507	1.859027778	11	4:03	-1.41	(1.86)
	August 2008	0.11157456	4	0:40	0.015108507	0.971527778	5	4:40	-0.27	(1.15)
	July 2008	0.00671489	1	0:09	0	1.517361111	16	2:17	-0.23	(1.14)
	June 2008	0.02398196	1	0:34	0	3.544444444	14	6:05	-0.31	(1.19)
	May 2008	0.014769	4	0:05	8.15008E-05	2.599305556	25	2:30	-0.46	(1.28)
	April 2008	0.17535156	9	0:28	0.012345679	1.8625	23	1:57	0.74	(0.59)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.00945216	4	0:03	0.002296007	0.939583333	17	1:20	-0.16	(1.10)
	January 2008	0.1319102	4	0:47	0.033611111	1.764583333	15	2:49	0.53	(0.39)
	MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	December 2008	18.9465278	102	4:27	0.200694444	12.38402778	66	4:30	-0.06
November 2008		16.6013889	94	4:14	0.14375	19.76388889	84	5:39	-1.59	(1.97)
October 2008		19.1076389	104	4:25	0.15	11.76388889	72	3:55	1.02	(0.48)
September 2008		18.6715278	91	4:55	0.205555556	14.25763889	80	4:17	1.47	(0.27)
August 2008		17.90625	89	4:50	0.208333333	21.37847222	86	5:58	-0.77	(1.47)
July 2008		28.3041667	130	5:14	0.228472222	11.84375	65	4:22	1.26	(0.42)
June 2008		14.2354167	91	3:45	0.10625	13.67013889	70	4:41	-1.40	(1.85)
May 2008		36.5111111	97	9:02	0.611805556	12.64583333	80	3:48	5.66	0.75
April 2008		16.7888889	83	4:51	0.180555556	10.58333333	88	2:53	4.17	0.75
March 2008		10.3513889	61	4:04	0.204861111	10.67916667	89	2:53	1.69	(0.24)
February 2008		15.3763889	97	3:48	0.184722222	14.71111111	93	3:48	0.01	(1.07)
January 2008		21.6583333	96	5:25	0.274305556	11.48611111	69	4:00	1.85	(0.21)
MR-6D Mean Time to Restore Unbundled Loop - XDSL1 Parity		December 2008	1.50743827	25	1:27	0.01265625	12.38402778	66	4:30	0.68
	November 2008	0.14114632	1	3:23	0	19.76388889	84	5:39	0.57	(0.41)
	October 2008	0.49292101	36	0:19	0.012812982	11.76388889	72	3:55	-0.84	(1.51)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	July 2008	0.02441406	1	0:35	0	11.84375	65	4:22	-0.14	(1.08)
	June 2008	0.15668403	1	3:45	0	13.61597222	69	4:44	1.13	(0.14)
	May 2008	0.37856674	9	1:00	0.032851563	12.60833333	79	3:50	0.30	(0.53)
	April 2008	0.03285156	4	0:11	0.005116223	10.58333333	88	2:53	-0.32	(1.20)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.62015625	25	0:35	0.008789063	14.71111111	93	3:48	-0.01	(1.00)
	January 2008	0.11250434	4	0:40	0.006944444	11.48611111	69	4:00	0.01	(0.77)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	December 2008	78.0631944	123	15:14	0.659722222	0	8991	2:33	-4.02	(3.44)
	November 2008	62.225	161	9:17	0.404166667	0	9888	22:32	-8.58	(6.21)
	October 2008	44.7770833	179	6:00	0.216666667	0	8210	14:31	-8.39	(6.10)
	September 2008	40.9013889	144	6:49	0.248611111	0	8167	15:41	-6.24	(4.79)
	August 2008	46.6111111	174	6:26	0.228472222	0	9561	16:21	-5.61	(4.41)
	July 2008	67.2152778	202	7:59	0.293055556	0	9313	16:46	-3.09	(2.88)
	June 2008	36.6402778	157	5:36	0.259027778	0	8799	12:52	-5.95	(4.62)
	May 2008	53.6847222	156	8:16	0.556944444	0	8662	11:55	-2.48	(2.50)
	April 2008	42.2388889	138	7:21	0.342361111	0	8480	12:26	-0.89	(1.54)
	March 2008	32.825	165	4:46	0.154861111	0	9178	10:59	-7.07	(5.30)
	February 2008	41.2979167	183	5:25	0.217361111	0	8632	11:45	-6.62	(5.03)
	January 2008	43.1597222	178	5:49	0.252083333	0	10000	12:43	-6.14	(4.73)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	December 2008	0.11527778	1	2:46	0	1.043055556	9	2:47	-0.01	(1.01)
	November 2008	2.28055556	10	5:28	0.200694444	1.29375	10	3:06	3.16	0.02
	October 2008	0.75833333	4	4:33	0.075	2.5625	17	3:37	0.62	(0.58)
	September 2008	1.45208333	5	6:58	0.229861111	1.859027778	11	4:03	1.42	(0.21)
	August 2008	2.09305556	3	16:45	0.69375	0.971527778	5	4:40	5.11	(0.06)
	July 2008	0.84444444	5	4:03	0.056944444	1.517361111	16	2:17	2.71	0.41
	June 2008	1.33402778	7	4:34	0.157638889	3.544444444	14	6:05	-0.44	(1.27)
	May 2008	2.83333333	8	8:30	0.241666667	2.599305556	25	2:30	4.87	0.61
	April 2008	0.87847222	7	3:01	0.063194444	1.8625	23	1:57	0.79	(0.68)
	March 2008	0.98611111	5	4:44	0.091666667	2.544444444	23	2:39	1.95	(0.02)
	February 2008	0.27777778	3	2:13	0.06875	0.939583333	17	1:20	1.08	(0.42)
	January 2008	0.70902778	2	8:30	0.065972222	1.764583333	15	2:49	1.97	0.02
MR-6E Mean Time to Restore DS0 Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.13333333	1	3:12	0	8.400694444	48	4:12	-0.19	(1.12)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.06736111	3	0:32	0.001388889	13.04444444	73	4:17	-1.34	(1.81)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.03125	1	0:45	0	11.44513889	60	4:35	-0.75	(1.45)
	October 2008	0.34583333	3	2:46	0.004861111	9.804861111	79	2:59	-0.14	(1.08)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced	December 2008	3.25625	9	8:41	0.414583333	12.36875	79	3:45	4.10	0.35
Extended Loops - DS1 Capable Parity	November 2008	2.97083333	12	5:56	0.189583333	11.44513889	60	4:35	0.85	(0.51)
	October 2008	0.14027778	2	1:41	0.027777778	9.804861111	79	2:59	-0.68	(1.41)
	September 2008	0.39791667	3	3:11	0.075	10.51666667	59	4:17	-0.33	(1.20)
	August 2008	1.69444444	9	4:31	0.169444444	21.11041667	91	5:34	-0.41	(1.25)
	July 2008	1.79652778	11	3:55	0.065277778	19.23125	89	5:11	-0.67	(1.41)
	June 2008	2.49375	10	5:59	0.157638889	18.44166667	101	4:23	1.66	(0.07)
	May 2008	0.36736111	4	2:12	0.04375	10.54583333	75	3:22	-0.57	(1.35)
	April 2008	0.34236111	3	2:44	0.113888889	12.07777778	82	3:32	-0.26	(1.16)
	March 2008	0.77222222	5	3:42	0.132638889	7.981944444	76	2:31	1.05	(0.39)
	February 2008	0.54236111	4	3:15	0.088194444	13.42638889	82	3:56	-0.29	(1.17)
	January 2008	0.30277778	1	7:16	0	10.61180556	75	3:24	1.19	(0.37)
MR-6E Mean Time to Restore Frame Relay	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0.01666667	1	0:24	0	0.402777778	5	1:56	-0.77	(1.47)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	November 2008	0.06388889	2	0:46	0.002083333	0	0	0:00	0.00	0.00
	October 2008	0.01875	1	0:27	0	0	0	0:00	0.00	0.00
	September 2008	0.20208333	1	4:51	0	0	0	0:00	0.00	0.00
	August 2008	0.32986111	2	3:57	0.193055556	0	0	0:00	0.00	0.00
	July 2008	0.27777778	2	3:20	0	0.1125	2	1:21	1.59	(0.27)
	June 2008	0.42152778	1	10:07	0	0.172916667	1	4:09	0.00	0.00
	May 2008	0.16875	3	1:21	0.023611111	0.075	1	1:48	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0.00972222	1	0:14	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
DS1 Level Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0.32430556	1	7:47	0	0.171527778	1	4:07	0.00	0.00
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.05763889	1	1:23	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.34236111	2	4:07	0.077083333	0.346527778	2	4:10	-0.02	(1.01)
	May 2008	0.0625	2	0:45	0	0.109027778	2	1:19	-0.46	(1.28)
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	1.10625	1	2:33	0	0.009027778	1	0:13	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
Parity	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	1.19513889	5	5:44	0.105555556	18.44166667	101	4:23	1.01	(0.39)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.10833333	1	2:36	0	13.42638889	82	3:56	-0.29	(1.17)
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	0.55069444	3	4:24	0.202777778	0	0	0:00	0.00	0.00
	November 2008	0.48958333	5	2:21	0.071527778	0.047222222	1	1:08	0.00	0.00
	October 2008	0.46944444	3	3:45	0.089583333	0.481944444	2	5:47	-0.44	(1.27)
	September 2008	0.22152778	2	2:40	0.015277778	0.915972222	6	3:40	-0.86	(1.52)
	August 2008	0.60416667	2	7:15	0.131944444	0.195833333	1	4:42	0.00	0.00
	July 2008	0.46111111	2	5:32	0.120833333	0.711805556	5	3:25	0.92	(0.64)
	June 2008	0.34722222	2	4:10	0.104166667	1.126388889	2	13:31	-0.51	(1.31)
	May 2008	0.26875	4	1:37	0.076388889	0.134027778	3	1:04	1.18	(0.72)
	April 2008	0.21180556	3	1:42	0.045138889	1.309027778	2	15:42	-0.72	(1.44)
	March 2008	0.41805556	4	2:31	0.056944444	0.226388889	3	1:49	0.37	(0.81)
	February 2008	0.16875	2	2:01	0.027777778	0.360416667	2	4:19	-0.51	(1.31)
	January 2008	0.30486111	2	3:40	0.061111111	0.439583333	6	1:45	1.66	(0.01)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2008	0.00173611	1	0:02	0	0.915972222	6	3:40	-1.73	(2.05)
	August 2008	0.05673659	1	1:21	0	0.195833333	1	4:42	0.00	0.00
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.05542101	4	0:19	0.000493827	1.126388889	2	13:31	-0.58	(1.35)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0.04604601	1	1:06	0	1.309027778	2	15:42	-0.40	(1.25)
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.00365017	1	0:05	0	0.360416667	2	4:19	-0.52	(1.31)
	January 2008	0.12152971	1	2:55	0	0.439583333	6	1:45	4.36	(0.18)
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	December 2008	3.28958333	9	8:46	0.570833333	12.36875	79	3:45	4.18	0.13
	November 2008	3.09513889	16	4:39	0.233333333	11.44513889	60	4:35	0.05	(0.92)
	October 2008	2.93541667	17	4:09	0.159027778	9.804861111	79	2:59	1.64	(0.18)
	September 2008	1.81875	16	2:44	0.089583333	10.51666667	59	4:17	-0.99	(1.60)
	August 2008	2.67916667	17	3:47	0.110416667	21.11041667	91	5:34	-0.93	(1.56)
	July 2008	2.74583333	12	5:29	0.160416667	19.23125	89	5:11	0.17	(0.84)
	June 2008	3.21458333	11	7:01	0.377083333	18.44166667	101	4:23	2.84	0.29
	May 2008	2.78541667	15	4:27	0.15625	10.54583333	75	3:22	0.96	(0.48)
	April 2008	3.00069444	15	4:48	0.179861111	12.07777778	82	3:32	0.87	(0.54)
	March 2008	1.68819444	13	3:07	0.088888889	7.981944444	76	2:31	0.82	(0.55)
	February 2008	1.24236111	10	2:59	0.084722222	13.42638889	82	3:56	-0.61	(1.37)
	January 2008	2.4875	17	3:31	0.102777778	10.61180556	75	3:24	0.13	(0.90)
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.01027971	1	0:14	0	11.44513889	60	4:35	-0.42	(1.25)
	October 2008	0.00348428	1	0:05	0	9.804861111	79	2:59	-0.58	(1.35)
	September 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2008	0.06781684	1	1:37	0	21.11041667	91	5:34	0.09	(0.64)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0.03567901	1	0:51	0	18.44166667	101	4:23	0.05	(1.03)
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00

	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0.01545187	4	0:05	0.000660204	13.42638889	82	3:56	-0.74	(1.45)
	January 2008	0.62234568	1	14:56	0	10.61180556	75	3:24	4.79	0.29
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	December 2008	22.5652778	21	1:47	1.234027778	0	2381	0:25	0.23	(0.80)
	November 2008	5.96736111	17	8:25	0.368055556	0	2345	19:18	-2.54	(2.54)
	October 2008	8.48263889	29	7:01	0.265972222	0	1797	16:35	-3.27	(2.99)
	September 2008	5.75	18	7:40	0.160416667	0	1929	16:36	-2.45	(2.49)
	August 2008	4.76944444	32	3:35	0.161111111	0	2638	16:18	-4.64	(3.82)
	July 2008	4.85555556	22	5:18	0.224305556	0	2674	19:56	-1.10	(1.67)
	June 2008	5.42083333	35	3:43	0.138194444	0	2147	12:12	-3.93	(3.39)
	May 2008	2.74861111	19	3:28	0.109027778	0	2055	13:02	-2.58	(2.57)
	April 2008	2.39027778	12	4:47	0.110416667	0	2146	13:09	-0.96	(1.58)
	March 2008	1.08680556	12	2:10	0.036805556	0	2224	11:21	-2.60	(2.58)
	February 2008	5.4125	19	6:50	0.158333333	0	2399	12:28	-1.85	(2.13)
	January 2008	4.275	23	4:28	0.090972222	0	3051	15:54	-3.39	(3.06)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	December 2008	0.69583333	3	5:34	0.0375	0	0	0:00	0.00	0.00
	November 2008	0.3375	1	8:06	0	0.047222222	1	1:08	0.00	0.00
	October 2008	0.27916667	3	2:14	0.067361111	0.481944444	2	5:47	-0.76	(1.46)
	September 2008	0.88611111	7	3:02	0.134722222	0.915972222	6	3:40	-0.79	(1.48)
	August 2008	0.38472222	3	3:05	0.079166667	0.195833333	1	4:42	0.00	0.00
	July 2008	0.90486111	4	5:26	0.1	0.711805556	5	3:25	1.09	(0.55)
	June 2008	0.75138889	3	6:01	0.349305556	1.126388889	2	13:31	-0.44	(1.27)
	May 2008	0.38958333	2	4:40	0.097916667	0.134027778	3	1:04	6.59	(0.45)
	April 2008	0.11736111	2	1:25	0.008333333	1.309027778	2	15:42	-0.67	(1.41)
	March 2008	0.55902778	3	4:28	0.104861111	0.226388889	3	1:49	1.33	(0.36)
	February 2008	0.56944444	3	4:33	0.145138889	0.360416667	2	4:19	0.06	(0.95)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	15	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	8	12.50%	0.3307	111	1413	7.86%	0.49	(0.97)
	October 2008	0	3	0.00%	0	92	1207	7.62%	-0.50	(1.30)
	September 2008	0	4	0.00%	0	88	1137	7.74%	-0.58	(1.35)
	August 2008	0	5	0.00%	0	119	1338	8.89%	-0.70	(1.42)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	4	0.00%	0	80	1136	7.04%	-0.55	(1.33)
	May 2008	0	3	0.00%	0	89	1164	7.65%	-0.50	(1.30)
	April 2008	0	5	0.00%	0	96	1173	8.18%	-0.67	(1.41)
	March 2008	2	6	33.33%	0.4714	97	1194	8.12%	2.25	(0.15)
	February 2008	2	5	40.00%	0.4899	93	1163	8.00%	2.63	(0.03)
	January 2008	0	6	0.00%	0	105	1339	7.84%	-0.71	(1.43)
MR-7A Repair Repeat Report Rate Centrex	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Parity	November 2008	0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	4	57	7.02%	-0.27	(1.17)
	July 2008	0	1	0.00%	0	1	32	3.13%	-0.18	(1.11)
	June 2008	0	1	0.00%	0	2	49	4.08%	-0.20	(1.12)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	2	0.00%	0	4	49	8.16%	-0.41	(1.25)
	March 2008	0	2	0.00%	0	2	64	3.13%	-0.25	(1.15)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-7A Repair Repeat Report Rate Centrex 21 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		0	1	0.00%	0	3	41	7.32%	-0.28	(1.17)
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		0	3	0.00%	0	4	32	12.50%	-0.63	(1.38)
August 2008		1	1	100.00%	0	4	46	8.70%	3.21	(0.24)
July 2008		0	1	0.00%	0	4	29	13.79%	-0.39	(1.24)
June 2008		0	2	0.00%	0	4	32	12.50%	-0.52	(1.32)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		0	1	0.00%	0	5	46	10.87%	-0.35	(1.21)
February 2008		0	1	0.00%	0	2	33	6.06%	-0.25	(1.15)
January 2008		0	1	0.00%	0	3	44	6.82%	-0.27	(1.16)
MR-7A Repair Repeat Report Rate Line Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	4	81	4.94%	0.17280649	969	9970	9.72%	1.27	(0.52)
	October 2008	0	16	0.00%	0	696	8456	8.23%	-0.60	(1.36)
	September 2008	1	4	25.00%	0.25	697	8194	8.51%	2.10	(0.40)
	August 2008	0	4	0.00%	0	826	9725	8.49%	-0.43	(1.26)
	July 2008	0	1	0.00%	0	810	9412	8.61%	-0.31	(1.19)
	June 2008	1	1	100.00%	0	676	8800	7.68%	3.47	(0.13)
	May 2008	0	1	0.00%	0	727	8321	8.74%	-0.31	(1.19)
	April 2008	0	4	0.00%	0	646	7998	8.08%	-0.42	(1.25)
	March 2008	0	1	0.00%	0	712	8705	8.18%	-0.30	(1.18)
	February 2008	0	1	0.00%	0	652	8341	7.82%	-0.29	(1.18)
	January 2008	0	9	0.00%	0	854	9730	8.78%	-0.54	(1.33)
MR-7A Repair Repeat Report Rate Line Splitting Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	9	0.00%	0	969	9970	9.72%	-0.57	(1.35)
	October 2008	1	36	2.78%	0.13890529	696	8456	8.23%	0.75	(0.85)
	September 2008	0	4	0.00%	0	697	8194	8.51%	-0.43	(1.26)
	August 2008	0	25	0.00%	0	826	9725	8.49%	-0.68	(1.41)
	July 2008	0	9	0.00%	0	810	9412	8.61%	-0.53	(1.32)
	June 2008	0	9	0.00%	0	676	8800	7.68%	-0.50	(1.30)
	May 2008	0	4	0.00%	0	727	8321	8.74%	-0.44	(1.27)
	April 2008	1	9	11.11%	0.22221796	646	7998	8.08%	1.61	(0.54)
	March 2008	0	4	0.00%	0	712	8705	8.18%	-0.42	(1.26)
	February 2008	0	9	0.00%	0	652	8341	7.82%	-0.50	(1.31)
	January 2008	1	64	1.56%	0.10936249	854	9730	8.78%	0.37	(1.03)
MR-7A Repair Repeat Report Rate PBX Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	1	18	5.56%	-0.24	(1.14)

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	16	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	26	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	November 2008	0	8	0.00%	0	858	8557	10.03%	-0.94	(1.57)
	October 2008	0	5	0.00%	0	604	7249	8.33%	-0.67	(1.41)
	September 2008	0	4	0.00%	0	609	7057	8.63%	-0.61	(1.37)
	August 2008	0	6	0.00%	0	707	8387	8.43%	-0.74	(1.45)
	July 2008	0	1	0.00%	0	684	8120	8.42%	-0.30	(1.18)
	June 2008	1	4	25.00%	0.433	596	7664	7.78%	1.29	(0.64)
	May 2008	0	2	0.00%	0	638	7157	8.91%	-0.44	(1.27)
	April 2008	0	2	0.00%	0	550	6825	8.06%	-0.42	(1.25)
	March 2008	1	2	50.00%	0.5	615	7511	8.19%	2.16	(0.39)
	February 2008	1	3	33.33%	0.4714	559	7178	7.79%	1.65	(0.52)
	January 2008	0	3	0.00%	0	749	8391	8.93%	-0.54	(1.33)
MR-7A Repair Repeat Report Rate UNE - P	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	November 2008	7	46	15.22%	0.3592	969	9970	9.72%	1.26	(0.39)
	October 2008	2	41	4.88%	0.2154	696	8456	8.23%	-0.78	(1.47)
	September 2008	4	35	11.43%	0.3182	697	8194	8.51%	0.62	(0.76)
	August 2008	2	17	11.76%	0.3222	826	9725	8.49%	0.48	(0.89)
	July 2008	6	22	27.27%	0.4454	810	9412	8.61%	3.12	0.43
	June 2008	0	5	0.00%	0	676	8800	7.68%	-0.64	(1.39)
	May 2008	0	2	0.00%	0	727	8321	8.74%	-0.44	(1.27)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex 21) Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	6	36	16.67%	-0.44	(1.27)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex) Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	6	16.67%	0.3727	4	47	8.51%	0.67	(0.95)
	September 2008	0	1	0.00%	0	2	38	5.26%	-0.23	(1.14)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Parity	November 2008	1	3	33.33%	0.4714	22	280	7.86%	1.63	(0.54)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	17	238	7.14%	-0.39	(1.24)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	20	268	7.46%	-0.28	(1.17)
	June 2008	0	3	0.00%	0	18	257	7.00%	-0.47	(1.29)
	May 2008	0	2	0.00%	0	26	275	9.45%	-0.46	(1.28)
	April 2008	1	1	100.00%	0	23	253	9.09%	3.16	(0.20)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	6	0.00%	0	14	250	5.60%	-0.59	(1.36)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Centrex	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
21 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	0	5	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	2	50.00%	0.5	1	9	11.11%	1.58	(0.76)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate Line	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Sharing Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	248	2344	10.58%	-0.34	(1.21)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	7	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7B Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	149	1619	9.20%	-0.32	(1.19)
	September 2008	0	2	0.00%	0	133	1745	7.62%	-0.41	(1.25)

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	226	2430	9.30%	-0.32	(1.19)
	June 2008	0	1	0.00%	0	171	1898	9.01%	-0.31	(1.19)
	May 2008	0	1	0.00%	0	149	1768	8.43%	-0.30	(1.18)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	195	1893	10.30%	-0.34	(1.21)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	277	2600	10.65%	-0.35	(1.21)
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	6	0.00%	0	234	2412	9.70%	-0.80	(1.49)
	October 2008	2	9	22.22%	0.4157	164	1836	8.93%	1.39	(0.47)
	September 2008	2	7	28.57%	0.4518	150	1983	7.56%	2.10	(0.20)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	6	0.00%	0	246	2698	9.12%	-0.77	(1.47)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	36	251	14.34%	-0.58	(1.35)
	October 2008	0	1	0.00%	0	35	269	13.01%	-0.39	(1.23)
	September 2008	0	1	0.00%	0	33	307	10.75%	-0.35	(1.21)
	August 2008	0	1	0.00%	0	29	285	10.18%	-0.34	(1.20)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	27	292	9.25%	-0.45	(1.27)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	2	0.00%	0	37	281	13.17%	-0.55	(1.33)
	March 2008	0	1	0.00%	0	22	266	8.27%	-0.30	(1.18)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	33	278	11.87%	-0.37	(1.22)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	2	10	20.00%	-0.48	(1.29)
	July 2008	0	2	0.00%	0	0	7	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	2	0.00%	0	1	8	12.50%	-0.48	(1.29)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	137	1108	12.36%	-0.38	(1.23)
	July 2008	0	1	0.00%	0	136	1174	11.58%	-0.36	(1.22)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	141	1171	12.04%	-0.37	(1.22)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Splitting Parity	November 2008	0	1	0.00%	0	134	901	14.87%	-0.42	(1.25)
	October 2008	0	1	0.00%	0	132	982	13.44%	-0.39	(1.24)
	September 2008	0	9	0.00%	0	163	1180	13.81%	-0.69	(1.42)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	134	1267	10.58%	-0.34	(1.21)
	May 2008	0	1	0.00%	0	141	1171	12.04%	-0.37	(1.22)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	4	0.00%	0	141	1267	11.13%	-0.50	(1.30)
	February 2008	1	4	25.00%	0.25	141	1138	12.39%	1.61	(0.56)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Residence Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	97	713	13.60%	-0.40	(1.24)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(POTS) Parity	November 2008	1	7	14.29%	0.3499	134	901	14.87%	-0.04	(1.03)
	October 2008	0	8	0.00%	0	132	982	13.44%	-1.11	(1.67)
	September 2008	1	11	9.09%	0.2875	163	1180	13.81%	-0.45	(1.27)
	August 2008	0	4	0.00%	0	137	1108	12.36%	-0.75	(1.46)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	134	1267	10.58%	-0.59	(1.36)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	141	1138	12.39%	-0.38	(1.23)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(Centrex) Parity	November 2008	0	1	0.00%	0	0	8	0.00%	0.00	0.00
	October 2008	2	2	100.00%	0	0	14	0.00%	0.00	0.46
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - IOF Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	8	92	8.70%	-0.31	(1.19)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	11	98	11.22%	-0.35	(1.22)
	July 2008	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	3	33.33%	0.4714	14	79	17.72%	0.70	(0.94)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	17	89	19.10%	-0.48	(1.29)
	February 2008	0	1	0.00%	0	11	93	11.83%	-0.36	(1.22)
	January 2008	0	1	0.00%	0	14	71	19.72%	-0.49	(1.30)
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	5	38	13.16%	0.338	10	102	9.80%	0.59	(0.82)
	October 2008	2	26	7.69%	0.2665	8	92	8.70%	-0.16	(1.10)
	September 2008	4	39	10.26%	0.3034	12	96	12.50%	-0.36	(1.22)
	August 2008	6	40	15.00%	0.3571	11	98	11.22%	0.64	(0.79)
	July 2008	1	48	2.08%	0.1428	7	75	9.33%	-1.35	(1.82)
	June 2008	9	49	18.37%	0.3872	10	86	11.63%	1.17	(0.50)
	May 2008	5	40	12.50%	0.3307	14	79	17.72%	-0.70	(1.43)
	April 2008	4	46	8.70%	0.2818	10	88	11.36%	-0.46	(1.28)
	March 2008	2	28	7.14%	0.2575	17	89	19.10%	-1.40	(1.85)
	February 2008	3	45	6.67%	0.2494	11	93	11.83%	-0.88	(1.54)
	January 2008	6	40	15.00%	0.3571	14	71	19.72%	-0.60	(1.36)
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Trunk Parity	November 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	July 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	June 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	1	3	33.33%	-0.61	(1.37)
MR-7D Repair Repeat Report Rate UDIT	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	0	4	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	0	3	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	1	3	33.33%	-0.61	(1.37)
MR-7D Repair Repeat Report Rate UDIT	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	November 2008	0	1	0.00%	0	10	102	9.80%	-0.33	(1.20)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	10	86	11.63%	-0.51	(1.31)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	November 2008	3	46	6.52%	0.2469	1	11	9.09%	-0.27	(1.16)
	October 2008	11	70	15.71%	0.3639	1	23	4.35%	2.32	(0.36)
	September 2008	4	57	7.02%	0.2554	1	20	5.00%	0.36	(1.17)
	August 2008	4	61	6.56%	0.2475	1	11	9.09%	-0.27	(1.16)
	July 2008	3	64	4.69%	0.2114	0	23	0.00%	0.00	(0.84)
	June 2008	2	58	3.45%	0.1825	3	17	17.65%	-1.35	(1.82)
	May 2008	1	44	2.27%	0.149	0	25	0.00%	0.00	(1.21)
	April 2008	2	50	4.00%	0.196	2	23	8.70%	-0.66	(1.40)
	March 2008	2	35	5.71%	0.2321	0	23	0.00%	0.00	(0.78)
	February 2008	1	39	2.56%	0.1581	1	18	5.56%	-0.46	(1.28)
	January 2008	0	26	0.00%	0	0	15	0.00%	0.00	0.00

MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	12	96	12.50%	-0.53	(1.32)
	August 2008	2	2	100.00%	0	11	98	11.22%	3.94	0.31
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	17	89	19.10%	-0.48	(1.29)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	November 2008	1	16	6.25%	0.187489	1	11	9.09%	0.95	(0.96)
	October 2008	0	1	0.00%	0	1	23	4.35%	-0.21	(1.13)
	September 2008	0	9	0.00%	0	1	20	5.00%	-0.37	(1.23)
	August 2008	0	4	0.00%	0	1	11	9.09%	-0.41	(1.25)
	July 2008	0	1	0.00%	0	0	23	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	3	17	17.65%	-0.45	(1.27)
	May 2008	0	4	0.00%	0	0	25	0.00%	0.00	0.00
	April 2008	0	9	0.00%	0	2	23	8.70%	-0.50	(1.31)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	4	0.00%	0	1	18	5.56%	-0.33	(1.20)
	January 2008	0	4	0.00%	0	0	15	0.00%	0.00	0.00
MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	November 2008	12	95	12.63%	0.3322	10	102	9.80%	0.67	(0.75)
	October 2008	17	104	16.35%	0.3698	8	92	8.70%	1.90	(0.15)
	September 2008	17	90	18.89%	0.3914	12	96	12.50%	1.32	(0.39)
	August 2008	10	89	11.24%	0.3158	11	98	11.22%	0.00	(1.14)
	July 2008	26	130	20.00%	0.4	7	75	9.33%	2.53	0.12
	June 2008	9	91	9.89%	0.2985	10	86	11.63%	-0.36	(1.22)
	May 2008	12	97	12.37%	0.3293	14	80	17.50%	-0.89	(1.54)
	April 2008	11	83	13.25%	0.3391	10	88	11.36%	0.39	(0.91)
	March 2008	10	61	16.39%	0.3702	17	89	19.10%	-0.41	(1.25)
	February 2008	14	98	14.29%	0.3499	11	93	11.83%	0.53	(0.83)
	January 2008	13	96	13.54%	0.3422	14	71	19.72%	-0.99	(1.60)
MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	November 2008	1	1	100.00%	0	10	102	9.80%	3.02	(0.24)
	October 2008	1	36	2.78%	0.13890529	8	92	8.70%	0.67	(0.92)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	1	0.00%	0	7	75	9.33%	-0.32	(1.19)
	June 2008	0	1	0.00%	0	10	85	11.76%	-0.36	(1.22)
	May 2008	0	9	0.00%	0	14	79	17.72%	-0.79	(1.48)
	April 2008	0	4	0.00%	0	10	88	11.36%	-0.50	(1.30)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	25	0.00%	0	11	93	11.83%	-0.80	(1.49)
	January 2008	0	4	0.00%	0	14	71	19.72%	-0.69	(1.42)
MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	November 2008	7	159	4.40%	0.2052	1076	10736	10.02%	-2.34	(2.42)
	October 2008	8	180	4.44%	0.2061	806	9290	8.68%	-2.00	(2.21)
	September 2008	4	144	2.78%	0.1643	844	9199	9.17%	-2.64	(2.60)
	August 2008	3	174	1.72%	0.1302	941	10679	8.81%	-3.27	(2.99)

	July 2008	5	202	2.48%	0.1554	922	10436	8.83%	-3.15	(2.92)
	June 2008	10	156	6.41%	0.2449	788	9901	7.96%	-0.71	(1.43)
	May 2008	10	156	6.41%	0.2449	858	9358	9.17%	-1.18	(1.72)
	April 2008	10	138	7.25%	0.2593	793	9061	8.75%	-0.62	(1.38)
	March 2008	11	164	6.71%	0.2501	830	9789	8.48%	-0.81	(1.49)
	February 2008	10	184	5.43%	0.2267	772	9302	8.30%	-1.39	(1.85)
	January 2008	13	179	7.26%	0.2595	980	10860	9.02%	-0.82	(1.50)
MR-7D Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	November 2008	2	10	20.00%	0.4	1	11	9.09%	0.87	(0.94)
	October 2008	0	4	0.00%	0	1	23	4.35%	-0.39	(1.24)
	September 2008	0	5	0.00%	0	1	20	5.00%	-0.46	(1.28)
	August 2008	0	3	0.00%	0	1	11	9.09%	-0.49	(1.30)
	July 2008	1	5	20.00%	0.4	0	23	0.00%	0.00	(0.44)
	June 2008	0	7	0.00%	0	3	17	17.65%	-1.03	(1.63)
	May 2008	3	8	37.50%	0.4841	0	25	0.00%	0.00	0.41
	April 2008	2	7	28.57%	0.4518	2	23	8.70%	1.63	(0.54)
	March 2008	2	5	40.00%	0.4899	0	23	0.00%	0.00	0.18
	February 2008	0	3	0.00%	0	1	18	5.56%	-0.39	(1.24)
	January 2008	0	2	0.00%	0	0	15	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	6	62	9.68%	-0.32	(1.20)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	14	82	17.07%	-0.77	(1.47)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	3	33.33%	0.4714	7	89	7.87%	1.61	(0.57)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	3	12	25.00%	0.433	5	70	7.14%	2.22	(0.18)
	October 2008	0	2	0.00%	0	7	89	7.87%	-0.41	(1.25)
	September 2008	0	3	0.00%	0	7	71	9.86%	-0.56	(1.34)
	August 2008	0	9	0.00%	0	16	114	14.04%	-1.17	(1.71)
	July 2008	2	11	18.18%	0.3857	26	103	25.24%	-0.51	(1.31)
	June 2008	0	10	0.00%	0	10	124	8.06%	-0.90	(1.55)
	May 2008	0	4	0.00%	0	10	75	13.33%	-0.76	(1.46)
	April 2008	0	3	0.00%	0	9	82	10.98%	-0.60	(1.36)
	March 2008	0	5	0.00%	0	10	76	13.16%	-0.84	(1.51)

	February 2008	0	4	0.00%	0	11	81	13.58%	-0.77	(1.47)
	January 2008	0	1	0.00%	0	14	81	17.28%	-0.45	(1.28)
MR-7E Repair Repeat Report Rate Frame Relay Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	1	5	20.00%	-0.46	(1.28)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	May 2008	1	3	33.33%	0.4714	0	1	0.00%	0.00	(1.41)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	2	50.00%	0.5	0	2	0.00%	0.00	(1.00)
	May 2008	2	2	100.00%	0	0	2	0.00%	0.00	(0.41)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	5	0.00%	0	10	124	8.06%	-0.65	(1.39)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	11	81	13.58%	-0.39	(1.24)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	5	0.00%	0	0	1	0.00%	0.00	0.00
	October 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00

	September 2008	0	2	0.00%	0	2	6	33.33%	-0.87	(1.53)
	August 2008	0	2	0.00%	0	0	1	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	5	0.00%	0.00	0.00
	June 2008	0	2	0.00%	0	1	2	50.00%	-1.00	(1.61)
	May 2008	0	4	0.00%	0	1	3	33.33%	-0.93	(1.56)
	April 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	March 2008	0	4	0.00%	0	0	3	0.00%	0.00	0.00
	February 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	January 2008	0	2	0.00%	0	2	6	33.33%	-0.87	(1.53)
MR-7E Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	1	0.00%	0	2	6	33.33%	-0.65	(1.40)
	August 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	4	0.00%	0	1	2	50.00%	-1.00	(1.61)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	2	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	2	6	33.33%	-0.65	(1.40)
MR-7E Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	November 2008	3	17	17.65%	0.3812	5	70	7.14%	1.51	(0.45)
	October 2008	3	17	17.65%	0.3812	7	89	7.87%	1.37	(0.49)
	September 2008	3	16	18.75%	0.3903	7	71	9.86%	1.08	(0.62)
	August 2008	0	17	0.00%	0	16	114	14.04%	-1.55	(1.94)
	July 2008	0	12	0.00%	0	26	103	25.24%	-1.91	(2.16)
	June 2008	1	11	9.09%	0.2875	10	124	8.06%	0.12	(1.19)
	May 2008	3	15	20.00%	0.4	10	75	13.33%	0.69	(0.80)
	April 2008	2	15	13.33%	0.3399	9	82	10.98%	0.27	(1.06)
	March 2008	1	13	7.69%	0.2665	10	76	13.16%	-0.54	(1.33)
	February 2008	1	10	10.00%	0.3	11	81	13.58%	-0.31	(1.19)
	January 2008	1	17	5.88%	0.2353	14	81	17.28%	-1.13	(1.69)
MR-7E Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi Parity	November 2008	0	1	0.00%	0	5	70	7.14%	-0.28	(1.17)
	October 2008	0	1	0.00%	0	7	89	7.87%	-0.29	(1.18)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	16	114	14.04%	-0.40	(1.24)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	10	124	8.06%	-0.29	(1.18)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	4	0.00%	0	11	81	13.58%	-0.55	(1.34)
	January 2008	1	1	100.00%	0	14	81	17.28%	2.17	(0.45)
MR-7E Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Parity	November 2008	0	16	0.00%	0	261	2547	10.25%	-1.35	(1.82)
	October 2008	5	29	17.24%	0.3777	186	1984	9.38%	1.44	(0.33)
	September 2008	0	18	0.00%	0	166	2158	7.69%	-1.22	(1.74)
	August 2008	0	32	0.00%	0	286	2852	10.03%	-1.88	(2.14)
	July 2008	0	22	0.00%	0	270	2848	9.48%	-1.51	(1.92)
	June 2008	0	35	0.00%	0	211	2321	9.09%	-1.86	(2.13)
	May 2008	1	19	5.26%	0.2233	185	2177	8.50%	-0.50	(1.31)

	April 2008	0	12	0.00%	0	222	2250	9.87%	-1.14	(1.69)
	March 2008	0	12	0.00%	0	247	2307	10.71%	-1.20	(1.73)
	February 2008	0	19	0.00%	0	269	2521	10.67%	-1.50	(1.91)
	January 2008	3	23	13.04%	0.3368	338	3148	10.74%	0.36	(0.93)
MR-7E Repair Repeat Report Rate	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	November 2008	0	1	0.00%	0	0	1	0.00%	0.00	0.00
	October 2008	0	3	0.00%	0	0	2	0.00%	0.00	0.00
	September 2008	3	7	42.86%	0.4949	2	6	33.33%	0.36	(1.13)
	August 2008	1	3	33.33%	0.4714	0	1	0.00%	0.00	(1.41)
	July 2008	1	4	25.00%	0.433	0	5	0.00%	0.00	(0.92)
	June 2008	0	3	0.00%	0	1	2	50.00%	-1.10	(1.67)
	May 2008	0	2	0.00%	0	1	3	33.33%	-0.77	(1.47)
	April 2008	0	2	0.00%	0	0	2	0.00%	0.00	0.00
	March 2008	0	3	0.00%	0	0	3	0.00%	0.00	0.00
	February 2008	1	3	33.33%	0.4714	0	2	0.00%	0.00	(1.15)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	December 2008	0	48	0.00%	0	15	4628	0.32%	-0.39	(1.24)
	November 2008	0	45	0.00%	0	12	4710	0.25%	-0.34	(1.21)
	October 2008	0	50	0.00%	0	25	4784	0.52%	-0.51	(1.31)
	September 2008	0	53	0.00%	0	26	4868	0.53%	-0.53	(1.32)
	August 2008	0	47	0.00%	0	12	4944	0.24%	-0.34	(1.20)
	July 2008	0	48	0.00%	0	28	4988	0.56%	-0.52	(1.31)
	June 2008	0	48	0.00%	0	19	5030	0.38%	-0.42	(1.26)
	May 2008	2	49	4.08%	0.1979	29	5097	0.57%	3.25	0.10
	April 2008	0	47	0.00%	0	25	5176	0.48%	-0.48	(1.29)
	March 2008	0	47	0.00%	0	26	5255	0.49%	-0.48	(1.29)
	February 2008	0	45	0.00%	0	19	5324	0.36%	-0.40	(1.24)
	January 2008	0	48	0.00%	0	23	5370	0.43%	-0.45	(1.28)
MR-8 Trouble Rate Business Parity	December 2008	3	2057	0.15%	0.0382	1519	329495	0.46%	-2.10	(2.28)
	November 2008	13	2001	0.65%	0.0803	1944	331296	0.59%	0.37	(0.78)
	October 2008	4	1991	0.20%	0.0448	1693	333437	0.51%	-1.92	(2.17)
	September 2008	7	1933	0.36%	0.0601	1682	335180	0.50%	-0.87	(1.53)
	August 2008	6	1883	0.32%	0.0564	1939	337247	0.57%	-1.47	(1.89)
	July 2008	1	1923	0.05%	0.0228	1839	338446	0.54%	-2.92	(2.78)
	June 2008	9	1931	0.47%	0.0681	1685	338556	0.50%	-0.20	(1.12)
	May 2008	5	1909	0.26%	0.0511	1692	339398	0.50%	-1.46	(1.89)
	April 2008	8	1922	0.42%	0.0644	1707	340092	0.50%	-0.53	(1.32)
	March 2008	7	1933	0.36%	0.0601	1691	340313	0.50%	-0.84	(1.51)
	February 2008	11	2043	0.54%	0.0732	1661	340372	0.49%	0.33	(0.80)
	January 2008	7	2079	0.34%	0.0579	1957	340792	0.57%	-1.43	(1.87)
MR-8 Trouble Rate Centrex Parity	December 2008	0	277	0.00%	0	46	47546	0.10%	-0.52	(1.31)
	November 2008	1	278	0.36%	0.0599	58	48276	0.12%	1.15	(0.66)
	October 2008	0	280	0.00%	0	67	48372	0.14%	-0.62	(1.38)
	September 2008	0	280	0.00%	0	65	48574	0.13%	-0.61	(1.37)
	August 2008	1	289	0.35%	0.0587	76	48750	0.16%	0.82	(0.79)
	July 2008	1	291	0.34%	0.0585	48	49142	0.10%	1.34	(0.59)
	June 2008	1	291	0.34%	0.0585	67	49844	0.13%	0.97	(0.73)
	May 2008	0	291	0.00%	0	50	50597	0.10%	-0.53	(1.33)
	April 2008	2	292	0.68%	0.0825	64	51060	0.13%	2.69	(0.03)
	March 2008	2	292	0.68%	0.0825	105	51652	0.20%	1.82	(0.29)
	February 2008	0	298	0.00%	0	69	52151	0.13%	-0.63	(1.38)
	January 2008	0	298	0.00%	0	79	54314	0.15%	-0.66	(1.40)
MR-8 Trouble Rate Centrex 21 Parity	December 2008	2	810	0.25%	0.0496	33	13590	0.24%	0.02	(0.99)

	November 2008	1	780	0.13%	0.0358	49	14544	0.34%	-0.98	(1.60)
	October 2008	0	780	0.00%	0	52	14970	0.35%	-1.61	(1.98)
	September 2008	3	795	0.38%	0.0613	43	15568	0.28%	0.53	(0.68)
	August 2008	2	776	0.26%	0.0507	65	15948	0.41%	-0.64	(1.39)
	July 2008	3	782	0.38%	0.0618	39	16370	0.24%	0.81	(0.50)
	June 2008	2	785	0.25%	0.0504	51	16790	0.30%	-0.24	(1.15)
	May 2008	1	799	0.13%	0.0354	48	17482	0.27%	-0.79	(1.48)
	April 2008	0	804	0.00%	0	50	18034	0.28%	-1.46	(1.89)
	March 2008	3	804	0.37%	0.061	56	18463	0.30%	0.35	(0.79)
	February 2008	3	807	0.37%	0.0609	46	19106	0.24%	0.74	(0.55)
	January 2008	1	810	0.12%	0.0351	56	19919	0.28%	-0.83	(1.51)
MR-8 Trouble Rate Dark Fiber - IOF	December 2008	0	51	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	November 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	47	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	45	2.22%	0.1474	0	0	0.00%	0.00	0.00
	March 2008	0	43	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	42	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	42	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop	December 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	November 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	21	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	December 2008	0	458	0.00%	0	171	37728	0.45%	-1.44	(1.87)
	November 2008	0	457	0.00%	0	118	38184	0.31%	-1.18	(1.72)
	October 2008	1	457	0.22%	0.0467	155	38656	0.40%	-0.61	(1.37)
	September 2008	0	458	0.00%	0	185	39083	0.47%	-1.47	(1.89)
	August 2008	0	463	0.00%	0	173	39436	0.44%	-1.42	(1.86)
	July 2008	0	462	0.00%	0	195	39616	0.49%	-1.50	(1.91)
	June 2008	3	462	0.65%	0.0803	185	39979	0.46%	0.59	(0.79)
	May 2008	0	470	0.00%	0	185	40322	0.46%	-1.46	(1.89)
	April 2008	0	475	0.00%	0	215	40563	0.53%	-1.58	(1.96)
	March 2008	0	477	0.00%	0	160	41329	0.39%	-1.35	(1.82)
	February 2008	0	493	0.00%	0	152	41649	0.36%	-1.34	(1.81)
	January 2008	0	499	0.00%	0	135	41052	0.33%	-1.28	(1.78)
MR-8 Trouble Rate DS1 Parity	December 2008	0	41	0.00%	0	180	10999	1.64%	-0.82	(1.50)
	November 2008	3	43	6.98%	0.2548	172	11041	1.56%	2.86	0.14
	October 2008	4	45	8.89%	0.2846	181	11185	1.62%	3.86	0.52
	September 2008	0	50	0.00%	0	167	11279	1.48%	-0.86	(1.53)
	August 2008	1	55	1.82%	0.1336	212	11310	1.87%	-0.03	(1.02)
	July 2008	1	57	1.75%	0.1313	178	11313	1.57%	0.11	(1.15)

	June 2008	0	61	0.00%	0	211	11404	1.85%	-1.07	(1.65)
	May 2008	3	62	4.84%	0.2146	154	11531	1.34%	2.40	(0.01)
	April 2008	0	56	0.00%	0	170	11614	1.46%	-0.91	(1.55)
	March 2008	1	58	1.72%	0.1302	165	11683	1.41%	0.20	(1.10)
	February 2008	1	54	1.85%	0.1348	175	11738	1.49%	0.22	(1.09)
	January 2008	1	64	1.56%	0.124	144	10673	1.35%	0.15	(1.13)
MR-8 Trouble Rate DS3 Parity	December 2008	0	4	0.00%	0	0	1512	0.00%	0.00	0.00
	November 2008	0	4	0.00%	0	2	1508	0.13%	-0.07	(1.04)
	October 2008	0	4	0.00%	0	6	1517	0.40%	-0.13	(1.08)
	September 2008	0	5	0.00%	0	1	1518	0.07%	-0.06	(1.03)
	August 2008	0	6	0.00%	0	2	1513	0.13%	-0.09	(1.05)
	July 2008	0	7	0.00%	0	5	1509	0.33%	-0.15	(1.09)
	June 2008	0	7	0.00%	0	7	1518	0.46%	-0.18	(1.11)
	May 2008	0	7	0.00%	0	5	1510	0.33%	-0.15	(1.09)
	April 2008	0	8	0.00%	0	6	1505	0.40%	-0.18	(1.11)
	March 2008	0	7	0.00%	0	2	1506	0.13%	-0.10	(1.06)
	February 2008	0	6	0.00%	0	2	1507	0.13%	-0.09	(1.05)
	January 2008	0	6	0.00%	0	3	1418	0.21%	-0.11	(1.07)
MR-8 Trouble Rate E911 Parity	December 2008	0	888	0.00%	0	4	2983	0.13%	-0.96	(1.58)
	November 2008	0	883	0.00%	0	4	2969	0.13%	-0.96	(1.58)
	October 2008	0	879	0.00%	0	4	2974	0.13%	-0.96	(1.58)
	September 2008	0	879	0.00%	0	7	2960	0.24%	-1.27	(1.77)
	August 2008	0	879	0.00%	0	9	2952	0.30%	-1.44	(1.87)
	July 2008	0	878	0.00%	0	6	2948	0.20%	-1.17	(1.71)
	June 2008	0	883	0.00%	0	6	2980	0.20%	-1.17	(1.71)
	May 2008	0	883	0.00%	0	12	2979	0.40%	-1.66	(2.01)
	April 2008	0	883	0.00%	0	4	2976	0.13%	-0.96	(1.58)
	March 2008	0	886	0.00%	0	5	3061	0.16%	-1.06	(1.64)
	February 2008	0	906	0.00%	0	4	3053	0.13%	-0.96	(1.58)
	January 2008	0	906	0.00%	0	4	3030	0.13%	-0.96	(1.58)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	48	2.08%	0.1428	0	0	0.00%	0.00	0.00
	August 2008	0	48	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	46	2.17%	0.1458	0	0	0.00%	0.00	0.00
	June 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	45	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	45	2.22%	0.1474	0	0	0.00%	0.00	0.00
	February 2008	0	44	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	December 2008	58	3099	1.87%	0.1355	180	11000	1.64%	0.91	(0.45)
	November 2008	50	3098	1.61%	0.126	172	11042	1.56%	0.22	(0.86)
	October 2008	28	3109	0.90%	0.0945	181	11186	1.62%	-2.80	(2.71)
	September 2008	42	3091	1.36%	0.1158	167	11280	1.48%	-0.50	(1.30)
	August 2008	49	3076	1.59%	0.1252	212	11311	1.87%	-1.02	(1.62)
	July 2008	59	3114	1.89%	0.1363	178	11313	1.57%	1.28	(0.22)
	June 2008	59	3162	1.87%	0.1353	211	11404	1.85%	0.06	(0.96)
	May 2008	44	3200	1.38%	0.1165	154	11531	1.34%	0.17	(0.90)
	April 2008	49	3212	1.53%	0.1226	170	11614	1.46%	0.26	(0.84)
	March 2008	33	3249	1.02%	0.1003	165	11683	1.41%	-1.69	(2.03)
	February 2008	49	3263	1.50%	0.1216	175	11738	1.49%	0.05	(0.97)

	January 2008	41	3380	1.21%	0.1095	144	10673	1.35%	-0.60	(1.36)
MR-8 Trouble Rate Enhanced Extended	December 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	November 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	38	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	42	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	49	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	58	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	63	1.59%	0.125	0	0	0.00%	0.00	0.00
	April 2008	0	64	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	66	1.52%	0.1222	0	0	0.00%	0.00	0.00
	February 2008	0	67	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	63	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	December 2008	0	11	0.00%	0	16	2091	0.77%	-0.29	(1.18)
	November 2008	0	11	0.00%	0	17	2149	0.79%	-0.30	(1.18)
	October 2008	0	11	0.00%	0	14	2259	0.62%	-0.26	(1.16)
	September 2008	0	11	0.00%	0	15	2367	0.63%	-0.26	(1.16)
	August 2008	0	11	0.00%	0	11	2393	0.46%	-0.22	(1.14)
	July 2008	0	11	0.00%	0	19	2450	0.78%	-0.29	(1.18)
	June 2008	0	11	0.00%	0	20	2496	0.80%	-0.30	(1.18)
	May 2008	1	12	8.33%	0.2764	27	2554	1.06%	2.46	(0.30)
	April 2008	0	5	0.00%	0	18	2600	0.69%	-0.19	(1.11)
	March 2008	0	3	0.00%	0	13	2702	0.48%	-0.12	(1.07)
	February 2008	0	3	0.00%	0	23	2741	0.84%	-0.16	(1.10)
	January 2008	0	4	0.00%	0	13	2624	0.50%	-0.14	(1.09)
MR-8 Trouble Rate ISDN Primary Parity	December 2008	0	102	0.00%	0	74	89889	0.08%	-0.29	(1.18)
	November 2008	0	102	0.00%	0	83	89539	0.09%	-0.31	(1.19)
	October 2008	0	102	0.00%	0	55	89220	0.06%	-0.25	(1.15)
	September 2008	0	102	0.00%	0	68	88151	0.08%	-0.28	(1.17)
	August 2008	0	102	0.00%	0	72	87899	0.08%	-0.29	(1.18)
	July 2008	0	102	0.00%	0	67	87607	0.08%	-0.28	(1.17)
	June 2008	0	102	0.00%	0	76	86532	0.09%	-0.30	(1.18)
	May 2008	0	102	0.00%	0	56	85965	0.07%	-0.26	(1.16)
	April 2008	0	102	0.00%	0	89	85577	0.10%	-0.33	(1.20)
	March 2008	0	102	0.00%	0	72	84691	0.09%	-0.29	(1.18)
	February 2008	0	102	0.00%	0	66	83831	0.08%	-0.28	(1.17)
	January 2008	0	102	0.00%	0	51	84379	0.06%	-0.25	(1.15)
MR-8 Trouble Rate Line Sharing Parity	December 2008	3	2407	0.12%	0.0353	12230	1306550	0.94%	-4.13	(3.51)
	November 2008	9	2453	0.37%	0.0605	13283	1318546	1.01%	-3.17	(2.93)
	October 2008	4	2533	0.16%	0.0397	11274	1332823	0.85%	-3.78	(3.30)
	September 2008	2	2589	0.08%	0.0278	11357	1346228	0.84%	-4.26	(3.59)
	August 2008	3	2648	0.11%	0.0336	13531	1361241	0.99%	-4.56	(3.77)
	July 2008	2	2724	0.07%	0.0271	13284	1378185	0.96%	-4.75	(3.89)
	June 2008	1	2788	0.04%	0.0189	12222	1392706	0.88%	-4.76	(3.89)
	May 2008	2	2872	0.07%	0.0264	11535	1406229	0.82%	-4.46	(3.71)
	April 2008	2	2939	0.07%	0.0261	11311	1418755	0.80%	-4.44	(3.70)
	March 2008	1	3005	0.03%	0.0182	12096	1432398	0.84%	-4.85	(3.95)
	February 2008	2	3073	0.07%	0.0255	11823	1444176	0.82%	-4.63	(3.82)
	January 2008	3	3155	0.10%	0.0308	14008	1455927	0.96%	-4.98	(4.03)
MR-8 Trouble Rate Line Splitting Parity	December 2008	16	145924	0.01%	0.01036324	12230	1306550	0.94%	0.23	(0.97)
	November 2008	16	151321	0.01%	0.01018081	13283	1318546	1.01%	0.04	(1.08)
	October 2008	49	156025	0.03%	0.01739761	11274	1332823	0.85%	2.01	(0.02)
	September 2008	25	164836	0.02%	0.01216609	11357	1346228	0.84%	0.85	(0.61)

	August 2008	25	189225	0.01%	0.01136356	13531	1361241	0.99%	0.33	(0.90)
	July 2008	9	202500	0.00%	0.00662596	13284	1378185	0.96%	-0.65	(1.39)
	June 2008	16	253009	0.01%	0.00788544	12222	1392706	0.88%	-0.20	(1.12)
	May 2008	9	254016	0.00%	0.00591361	11535	1406229	0.82%	-0.56	(1.34)
	April 2008	9	265225	0.00%	0.00579121	11311	1418755	0.80%	-0.55	(1.33)
	March 2008	16	264196	0.01%	0.00772641	12096	1432398	0.84%	-0.16	(1.10)
	February 2008	25	274576	0.01%	0.00944784	11823	1444176	0.82%	0.34	(0.79)
	January 2008	64	270400	0.02%	0.01515361	14008	1455927	0.96%	1.35	(0.18)
MR-8 Trouble Rate LIS Trunk Parity	December 2008	2	131607	0.00%	0.0039	3	122770	0.00%	-0.47	(1.29)
	November 2008	3	132279	0.00%	0.0048	0	125818	0.00%	0.00	0.00
	October 2008	1	132519	0.00%	0.0027	2	125410	0.00%	-0.53	(1.32)
	September 2008	1	135711	0.00%	0.0027	1	124978	0.00%	-0.06	(1.03)
	August 2008	3	141015	0.00%	0.0046	2	124138	0.00%	0.33	(0.80)
	July 2008	5	141255	0.00%	0.0059	4	125936	0.00%	0.17	(0.90)
	June 2008	4	141092	0.00%	0.0053	1	126397	0.00%	1.88	0.14
	May 2008	5	141092	0.00%	0.006	3	126253	0.00%	0.62	(0.62)
	April 2008	1	142388	0.00%	0.0027	0	127621	0.00%	0.00	0.00
	March 2008	1	140348	0.00%	0.0027	0	128008	0.00%	0.00	0.00
	February 2008	1	141932	0.00%	0.0027	1	131034	0.00%	-0.06	(1.03)
	January 2008	1	144284	0.00%	0.0026	3	131682	0.00%	-0.87	(1.53)
MR-8 Trouble Rate PBX Parity	December 2008	2	432	0.46%	0.0679	23	40551	0.06%	3.53	0.16
	November 2008	0	434	0.00%	0	24	41155	0.06%	-0.50	(1.30)
	October 2008	1	445	0.22%	0.0474	33	41991	0.08%	1.09	(0.68)
	September 2008	0	442	0.00%	0	26	42804	0.06%	-0.52	(1.31)
	August 2008	1	447	0.22%	0.0472	34	43068	0.08%	1.08	(0.69)
	July 2008	2	472	0.42%	0.065	41	43361	0.09%	2.31	(0.14)
	June 2008	0	477	0.00%	0	25	43659	0.06%	-0.52	(1.32)
	May 2008	2	469	0.43%	0.0652	30	44601	0.07%	2.98	0.04
	April 2008	1	471	0.21%	0.046	40	45042	0.09%	0.90	(0.76)
	March 2008	0	472	0.00%	0	20	45497	0.04%	-0.45	(1.28)
	February 2008	0	508	0.00%	0	30	45906	0.07%	-0.57	(1.35)
	January 2008	0	516	0.00%	0	37	46134	0.08%	-0.64	(1.39)
MR-8 Trouble Rate Residence Parity	December 2008	10	757	1.32%	0.1142	10711	977055	1.10%	0.59	(0.64)
	November 2008	8	681	1.17%	0.1077	11339	987250	1.15%	0.06	(0.96)
	October 2008	7	653	1.07%	0.103	9581	999386	0.96%	0.30	(0.82)
	September 2008	6	657	0.91%	0.0951	9675	1011048	0.96%	-0.11	(1.07)
	August 2008	6	637	0.94%	0.0966	11592	1023994	1.13%	-0.45	(1.28)
	July 2008	2	625	0.32%	0.0565	11445	1039739	1.10%	-1.87	(2.14)
	June 2008	5	643	0.78%	0.0878	10537	1054150	1.00%	-0.57	(1.34)
	May 2008	3	652	0.46%	0.0677	9843	1066831	0.92%	-1.23	(1.75)
	April 2008	2	664	0.30%	0.0548	9604	1078663	0.89%	-1.62	(1.98)
	March 2008	3	681	0.44%	0.0662	10405	1092085	0.95%	-1.38	(1.84)
	February 2008	3	784	0.38%	0.0617	10162	1103804	0.92%	-1.58	(1.96)
	January 2008	4	768	0.52%	0.072	12051	1115135	1.08%	-1.50	(1.91)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	December 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	0	9	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	11	0.00%	0	0	0	0.00%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	December 2008	2	107	1.87%	0.1354	0	1512	0.00%	0.00	0.60
	November 2008	0	110	0.00%	0	2	1508	0.13%	-0.37	(1.22)
	October 2008	1	109	0.92%	0.0953	6	1517	0.40%	0.84	(0.82)
	September 2008	0	109	0.00%	0	1	1518	0.07%	-0.26	(1.16)
	August 2008	2	113	1.77%	0.1319	2	1513	0.13%	4.62	0.18
	July 2008	1	114	0.88%	0.0932	5	1509	0.33%	0.98	(0.77)
	June 2008	2	115	1.74%	0.1307	7	1518	0.46%	1.95	(0.31)
	May 2008	3	115	2.61%	0.1594	5	1510	0.33%	4.10	0.32
	April 2008	0	120	0.00%	0	6	1505	0.40%	-0.67	(1.41)
	March 2008	0	123	0.00%	0	2	1506	0.13%	-0.39	(1.24)
	February 2008	0	125	0.00%	0	2	1507	0.13%	-0.39	(1.24)
	January 2008	2	126	1.59%	0.125	3	1418	0.21%	3.22	(0.03)
MR-8 Trouble Rate UDIT DS1 Parity	December 2008	0	151	0.00%	0	180	10999	1.64%	-1.57	(1.96)
	November 2008	1	151	0.66%	0.0811	172	11041	1.56%	-0.88	(1.54)
	October 2008	0	151	0.00%	0	181	11185	1.62%	-1.57	(1.95)
	September 2008	0	156	0.00%	0	167	11279	1.48%	-1.52	(1.92)
	August 2008	0	158	0.00%	0	212	11310	1.87%	-1.73	(2.05)
	July 2008	0	158	0.00%	0	178	11313	1.57%	-1.58	(1.96)
	June 2008	7	160	4.38%	0.2045	211	11404	1.85%	2.35	0.13
	May 2008	0	160	0.00%	0	154	11531	1.34%	-1.46	(1.89)
	April 2008	0	160	0.00%	0	170	11614	1.46%	-1.53	(1.93)
	March 2008	0	156	0.00%	0	165	11683	1.41%	-1.49	(1.90)
	February 2008	1	156	0.64%	0.0798	175	11738	1.49%	-0.87	(1.53)
	January 2008	0	161	0.00%	0	144	10673	1.35%	-1.47	(1.90)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	43	13319	0.32%	0.0567	15	4601	0.33%	-0.03	(1.02)
	November 2008	52	13393	0.39%	0.0622	12	4682	0.26%	1.54	(0.07)
	October 2008	71	13465	0.53%	0.0724	25	4756	0.53%	0.01	(0.99)
	September 2008	59	13606	0.43%	0.0657	26	4840	0.54%	-0.85	(1.51)
	August 2008	64	13573	0.47%	0.0685	12	4913	0.24%	2.77	0.68
	July 2008	66	13558	0.49%	0.0696	28	4955	0.57%	-0.63	(1.38)
	June 2008	60	13620	0.44%	0.0662	19	4997	0.38%	0.59	(0.64)
	May 2008	48	13560	0.35%	0.0594	28	5069	0.55%	-1.63	(1.99)
	April 2008	53	13442	0.39%	0.0627	25	5148	0.49%	-0.80	(1.49)
	March 2008	38	13324	0.29%	0.0533	26	5226	0.50%	-1.85	(2.12)
	February 2008	41	13166	0.31%	0.0557	19	5294	0.36%	-0.49	(1.30)
	January 2008	28	13179	0.21%	0.046	21	5340	0.39%	-1.78	(2.08)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	December 2008	0	145	0.00%	0	180	10999	1.64%	-1.54	(1.94)
	November 2008	0	150	0.00%	0	172	11041	1.56%	-1.53	(1.93)
	October 2008	0	152	0.00%	0	181	11185	1.62%	-1.57	(1.95)
	September 2008	2	154	1.30%	0.1132	167	11279	1.48%	-0.19	(1.11)
	August 2008	2	154	1.30%	0.1132	212	11310	1.87%	-0.52	(1.32)
	July 2008	0	155	0.00%	0	178	11313	1.57%	-1.56	(1.95)
	June 2008	0	155	0.00%	0	211	11404	1.85%	-1.70	(2.03)
	May 2008	0	156	0.00%	0	154	11531	1.34%	-1.44	(1.88)
	April 2008	0	156	0.00%	0	170	11614	1.46%	-1.51	(1.92)
	March 2008	1	156	0.64%	0.0798	165	11683	1.41%	-0.81	(1.49)
	February 2008	0	156	0.00%	0	175	11738	1.49%	-1.53	(1.93)
	January 2008	0	157	0.00%	0	144	10673	1.35%	-1.45	(1.88)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	December 2008	4	316969	0.00%	0.00354025	0	4602	0.00%	0.12	2.45
	November 2008	9	316969	0.00%	0.00529984	0	4683	0.00%	1.23	0.65

	October 2008	1	308025	0.00%	0.00179776	0	4757	0.00%	-1.06	4.56
	September 2008	16	311364	0.01%	0.00712336	0	4841	0.00%	0.55	1.66
	August 2008	9	310249	0.00%	0.00535824	0	4914	0.00%	1.33	0.48
	July 2008	1	383161	0.00%	0.00161604	0	4956	0.00%	-1.26	4.93
	June 2008	9	373321	0.00%	0.00488601	0	4998	0.00%	0.42	1.91
	May 2008	4	366025	0.00%	0.00329476	0	5070	0.00%	-0.70	3.77
	April 2008	16	379456	0.00%	0.00644809	0	5149	0.00%	0.55	1.67
	March 2008	0	383161	0.00%	0	0	5227	0.00%	-1.66	(2.01)
	February 2008	9	376996	0.00%	0.00485809	19	5294	0.36%	0.51	(0.69)
	January 2008	9	380689	0.00%	0.00484416	21	5340	0.39%	0.35	(0.79)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	December 2008	111	7132	1.56%	0.1238	180	11000	1.64%	-0.41	(1.25)
	November 2008	110	7139	1.54%	0.1232	172	11042	1.56%	-0.09	(1.05)
	October 2008	121	7155	1.69%	0.1289	181	11186	1.62%	0.38	(0.77)
	September 2008	107	7152	1.50%	0.1214	167	11280	1.48%	0.09	(0.95)
	August 2008	106	7176	1.48%	0.1206	212	11311	1.87%	-1.94	(2.18)
	July 2008	142	7179	1.98%	0.1392	178	11314	1.57%	2.16	0.31
	June 2008	102	7168	1.42%	0.1184	211	11405	1.85%	-2.10	(2.28)
	May 2008	112	7122	1.57%	0.1244	155	11532	1.34%	1.32	(0.20)
	April 2008	98	7129	1.37%	0.1164	170	11615	1.46%	-0.49	(1.30)
	March 2008	74	7138	1.04%	0.1013	165	11684	1.41%	-2.12	(2.29)
	February 2008	107	7025	1.52%	0.1225	175	11739	1.49%	0.18	(0.89)
	January 2008	113	6853	1.65%	0.1273	144	10674	1.35%	1.68	0.02
MR-8 Trouble Rate Unbundled Loop - XDSL Parity	December 2008	25	122500	0.02%	0.01408969	180	10987	1.64%	-0.30	(1.18)
	November 2008	4	121104	0.00%	0.00571536	172	11029	1.56%	-1.46	(1.89)
	October 2008	49	123201	0.04%	0.01954404	181	11173	1.62%	0.55	(0.76)
	September 2008	0	126736	0.00%	0	167	11269	1.48%	-2.28	(2.39)
	August 2008	1	123904	0.00%	0.00283024	212	11300	1.88%	-2.17	(2.32)
	July 2008	1	128164	0.00%	0.00278784	178	11303	1.57%	-1.94	(2.18)
	June 2008	4	125316	0.00%	0.005625	210	11394	1.84%	-1.76	(2.07)
	May 2008	9	126025	0.01%	0.00837225	154	11521	1.34%	-0.79	(1.48)
	April 2008	4	125316	0.00%	0.005625	170	11604	1.47%	-1.39	(1.84)
	March 2008	0	123201	0.00%	0	165	11673	1.41%	-2.21	(2.34)
	February 2008	49	111556	0.04%	0.02050624	175	11728	1.49%	0.90	(0.57)
	January 2008	9	105625	0.01%	0.00913936	144	10663	1.35%	-0.66	(1.40)
MR-8 Trouble Rate Unbundled Loop Analog Parity	December 2008	144	59644	0.24%	0.0491	12230	1306556	0.94%	-17.23	(11.47)
	November 2008	178	60288	0.30%	0.0543	13283	1318552	1.01%	-17.12	(11.41)
	October 2008	208	60577	0.34%	0.0585	11274	1332829	0.85%	-13.21	(9.03)
	September 2008	162	61455	0.26%	0.0513	11357	1346234	0.84%	-15.37	(10.35)
	August 2008	206	61911	0.33%	0.0576	13531	1361248	0.99%	-16.22	(10.86)
	July 2008	224	62626	0.36%	0.0597	13284	1378192	0.96%	-15.19	(10.23)
	June 2008	192	62865	0.31%	0.0552	12222	1392713	0.88%	-15.05	(10.15)
	May 2008	175	63017	0.28%	0.0526	11535	1406237	0.82%	-14.77	(9.98)
	April 2008	150	63043	0.24%	0.0487	11311	1418761	0.80%	-15.45	(10.39)
	March 2008	177	63485	0.28%	0.0527	12096	1432404	0.84%	-15.24	(10.27)
	February 2008	202	63824	0.32%	0.0562	11823	1444182	0.82%	-13.78	(9.38)
	January 2008	201	63987	0.31%	0.056	14008	1455931	0.96%	-16.43	(10.99)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	December 2008	4	858	0.47%	0.0681	15	4601	0.33%	0.66	(0.60)
	November 2008	11	899	1.22%	0.1099	12	4682	0.26%	5.25	2.19
	October 2008	7	930	0.75%	0.0864	25	4756	0.53%	0.88	(0.47)
	September 2008	12	957	1.25%	0.1113	26	4840	0.54%	2.77	0.69
	August 2008	6	987	0.61%	0.0777	12	4913	0.24%	2.11	0.28
	July 2008	9	1034	0.87%	0.0929	28	4955	0.57%	1.19	(0.28)
	June 2008	10	1073	0.93%	0.0961	19	4997	0.38%	2.66	0.62

	May 2008	10	1109	0.90%	0.0945	28	5069	0.55%	1.42	(0.14)	
	April 2008	9	1141	0.79%	0.0885	25	5148	0.49%	1.33	(0.19)	
	March 2008	8	1184	0.68%	0.0819	26	5226	0.50%	0.79	(0.52)	
	February 2008	6	1226	0.49%	0.0698	19	5294	0.36%	0.69	(0.58)	
	January 2008	2	1243	0.16%	0.0401	21	5340	0.39%	-1.18	(1.72)	
MR-8	Trouble Rate UNE - P (POTS) Parity	December 2008	43	12096	0.36%	0.0595	12230	1306550	0.94%	-6.60	(5.01)
		November 2008	59	12407	0.48%	0.0688	13283	1318546	1.01%	-5.90	(4.59)
		October 2008	60	14313	0.42%	0.0646	11274	1332823	0.85%	-5.54	(4.37)
		September 2008	51	13640	0.37%	0.061	11357	1346228	0.84%	-5.97	(4.63)
		August 2008	21	2608	0.81%	0.0894	13531	1361241	0.99%	-0.97	(1.59)
		July 2008	28	2549	1.10%	0.1042	13284	1378185	0.96%	0.69	(0.58)
		June 2008	8	2520	0.32%	0.0563	12222	1392706	0.88%	-3.01	(2.83)
		May 2008	2	216	0.93%	0.0958	11535	1406229	0.82%	0.17	(1.05)
		April 2008	1	54	1.85%	0.1348	11311	1418755	0.80%	0.87	(0.77)
		March 2008	0	53	0.00%	0	12096	1432398	0.84%	-0.67	(1.41)
		February 2008	1	237	0.42%	0.0648	11823	1444176	0.82%	-0.68	(1.41)
		January 2008	0	46	0.00%	0	14008	1455927	0.96%	-0.67	(1.41)
MR-8	Trouble Rate UNE P (Centrex 21) Parity	December 2008	1	520	0.19%	0.0438	33	13590	0.24%	-0.23	(1.14)
		November 2008	0	529	0.00%	0	49	14544	0.34%	-1.31	(1.80)
		October 2008	1	542	0.18%	0.0429	52	14970	0.35%	-0.63	(1.38)
		September 2008	0	560	0.00%	0	43	15568	0.28%	-1.22	(1.74)
		August 2008	0	7	0.00%	0	65	15948	0.41%	-0.17	(1.10)
		July 2008	0	7	0.00%	0	39	16370	0.24%	-0.13	(1.08)
		June 2008	0	7	0.00%	0	51	16790	0.30%	-0.15	(1.09)
		May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-8	Trouble Rate UNE P (Centrex) Parity	December 2008	4	1269	0.32%	0.0561	46	47546	0.10%	2.47	0.50
		November 2008	1	1282	0.08%	0.0279	58	48276	0.12%	-0.43	(1.26)
		October 2008	8	1303	0.61%	0.0781	67	48372	0.14%	4.55	1.77
		September 2008	1	1378	0.07%	0.0269	65	48574	0.13%	-0.61	(1.37)
		August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9A	Repair Appointments Met Business Parity	December 2008	1	2	50.00%	0.5	908	1034	87.81%	1.63	(0.55)
		November 2008	8	8	100.00%	0	1218	1413	86.20%	-1.13	(1.69)
		October 2008	3	3	100.00%	0	1037	1207	85.92%	-0.70	(1.43)
		September 2008	4	4	100.00%	0	967	1137	85.05%	-0.84	(1.51)
		August 2008	4	5	80.00%	0.4	1144	1338	85.50%	0.35	(1.07)
		July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
		June 2008	4	4	100.00%	0	963	1136	84.77%	-0.85	(1.51)
		May 2008	3	3	100.00%	0	1000	1164	85.91%	-0.70	(1.43)
		April 2008	1	5	20.00%	0.4	964	1173	82.18%	3.63	0.59
		March 2008	6	6	100.00%	0	1039	1194	87.02%	-0.94	(1.57)
		February 2008	3	5	60.00%	0.4899	984	1163	84.61%	1.52	(0.43)
		January 2008	5	6	83.33%	0.3727	1102	1334	82.61%	-0.05	(1.03)

MR-9A Repair Appointments Met Centrex Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	1	100.00%	0	33	38	86.84%	-0.38	(1.23)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	42	54	77.78%	-0.53	(1.32)
	July 2008	1	1	100.00%	0	21	27	77.78%	-0.52	(1.32)
	June 2008	1	1	100.00%	0	34	46	73.91%	-0.59	(1.36)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	30	44	68.18%	-0.94	(1.57)
	March 2008	2	2	100.00%	0	47	55	85.45%	-0.57	(1.35)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-9A Repair Appointments Met Centrex 21 Parity	December 2008	0	1	0.00%	0	20	20	100.00%	0.00
November 2008		1	1	100.00%	0	35	41	85.37%	-0.41	(1.25)
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		2	3	66.67%	0.4714	28	32	87.50%	1.04	(0.81)
August 2008		1	1	100.00%	0	35	46	76.09%	-0.55	(1.34)
July 2008		0	1	0.00%	0	22	29	75.86%	1.74	(0.62)
June 2008		1	2	50.00%	0.5	24	32	75.00%	0.79	(0.95)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
March 2008		1	1	100.00%	0	42	46	91.30%	-0.31	(1.19)
February 2008		1	1	100.00%	0	32	33	96.97%	-0.17	(1.11)
January 2008		1	1	100.00%	0	32	44	72.73%	-0.61	(1.37)
MR-9A Repair Appointments Met PBX Parity		December 2008	1	1	100.00%	0	3	3	100.00%	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	4	6	66.67%	-0.65	(1.40)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	MR-9A Repair Appointments Met Residence Parity	December 2008	7	7	100.00%	0	7445	7972	93.39%	-0.70
November 2008		8	8	100.00%	0	7882	8557	92.11%	-0.83	(1.50)
October 2008		5	5	100.00%	0	6851	7249	94.51%	-0.54	(1.33)
September 2008		4	4	100.00%	0	6589	7057	93.37%	-0.53	(1.32)
August 2008		6	6	100.00%	0	7804	8387	93.05%	-0.67	(1.41)
July 2008		1	1	100.00%	0	7662	8120	94.36%	-0.24	(1.15)
June 2008		4	4	100.00%	0	7183	7664	93.72%	-0.52	(1.31)
May 2008		2	2	100.00%	0	6704	7157	93.67%	-0.37	(1.22)
April 2008		2	2	100.00%	0	6465	6825	94.73%	-0.33	(1.20)
March 2008		2	2	100.00%	0	7051	7511	93.88%	-0.36	(1.22)
February 2008		3	3	100.00%	0	6771	7178	94.33%	-0.42	(1.26)
January 2008		3	3	100.00%	0	7557	8330	90.72%	-0.55	(1.34)
MR-9A Repair Appointments Met UNE - P (POTS) Parity		December 2008	28	31	90.32%	0.2957	8353	9006	92.75%	0.52
	November 2008	42	46	91.30%	0.2818	9100	9970	91.27%	-0.01	(1.00)
	October 2008	34	42	80.95%	0.3927	7888	8456	93.28%	3.18	0.51
	September 2008	29	34	85.29%	0.3542	7556	8194	92.21%	1.50	(0.29)
	August 2008	16	17	94.12%	0.2353	8948	9725	92.01%	-0.32	(1.19)

	July 2008	16	22	72.73%	0.4454	8751	9412	92.98%	3.71	0.64
	June 2008	4	5	80.00%	0.4	8146	8800	92.57%	1.07	(0.72)
	May 2008	2	2	100.00%	0	7704	8321	92.59%	-0.40	(1.24)
	April 2008	1	1	100.00%	0	7429	7998	92.89%	-0.28	(1.17)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Business Parity	December 2008	1	1	100.00%	0	244	282	86.52%	-0.39	(1.24)
	November 2008	1	3	33.33%	0.4714	212	280	75.71%	1.70	(0.38)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	2	50.00%	0.5	196	238	82.35%	1.20	(0.73)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	234	268	87.31%	-0.38	(1.23)
	June 2008	2	3	66.67%	0.4714	225	257	87.55%	1.09	(0.74)
	May 2008	2	2	100.00%	0	222	275	80.73%	-0.69	(1.42)
	April 2008	1	1	100.00%	0	212	253	83.79%	-0.44	(1.27)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	211	250	84.40%	-1.04	(1.63)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Centrex 21 Parity	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	8	9	88.89%	-0.45	(1.27)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity	December 2008	1	1	100.00%	0	2	3	66.67%	-0.61	(1.37)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	3	3	100.00%	0.00	(0.59)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	1	0.00%	0	1	1	100.00%	0.00	(1.00)
	July 2008	1	1	100.00%	0	4	5	80.00%	-0.46	(1.28)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	December 2008	3	3	100.00%	0	1911	2098	91.09%	-0.54	(1.33)
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	1508	1619	93.14%	-0.27	(1.16)
	September 2008	2	2	100.00%	0	1620	1745	92.84%	-0.39	(1.24)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	2264	2430	93.17%	-0.27	(1.16)
	June 2008	1	1	100.00%	0	1794	1898	94.52%	-0.24	(1.15)
	May 2008	1	1	100.00%	0	1663	1768	94.06%	-0.25	(1.15)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	1793	1893	94.72%	-0.24	(1.14)

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	2373	2661	89.18%	-0.35	(1.21)
MR-9B Repair Appointments Met UNE - P (POTS) Parity	December 2008	2	3	66.67%	0.4714	2155	2380	90.55%	1.41	(0.61)
	November 2008	5	6	83.33%	0.3727	2156	2412	89.39%	0.48	(0.99)
	October 2008	8	10	80.00%	0.4	1699	1836	92.54%	1.50	(0.42)
	September 2008	6	6	100.00%	0	1816	1983	91.58%	-0.74	(1.45)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	6	6	100.00%	0	2498	2698	92.59%	-0.69	(1.42)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	2	2	100.00%	0	248	251	98.80%	-0.15	(1.09)
	October 2008	1	1	100.00%	0	264	269	98.14%	-0.14	(1.08)
	September 2008	1	1	100.00%	0	298	307	97.07%	-0.17	(1.11)
	August 2008	1	1	100.00%	0	277	285	97.19%	-0.17	(1.10)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	287	292	98.29%	-0.19	(1.11)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	269	281	95.73%	-0.30	(1.18)
	March 2008	1	1	100.00%	0	257	266	96.62%	-0.19	(1.11)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	269	278	96.76%	-0.18	(1.11)
MR-9C Repair Appointments Met Centrex 21 Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	8	10	80.00%	-0.48	(1.29)
	July 2008	2	2	100.00%	0	6	7	85.71%	-0.51	(1.31)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	2	2	100.00%	0	8	8	100.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	694	713	97.34%	6.04	0.16
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	December 2008	9	9	100.00%	0	820	844	97.16%	-0.51	(1.31)
	November 2008	7	7	100.00%	0	876	901	97.23%	-0.45	(1.27)
	October 2008	8	8	100.00%	0	958	982	97.56%	-0.45	(1.27)

	September 2008	11	11	100.00%	0	1134	1180	96.10%	-0.66	(1.40)
	August 2008	4	4	100.00%	0	1070	1108	96.57%	-0.38	(1.23)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	1233	1267	97.32%	-0.29	(1.17)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	1113	1138	97.80%	-0.15	(1.09)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
NI-1A Trunk Blockage to Qwest Tandem	December 2008	1	26976	0.01%	0.0004	24	22914	0.10%	-27.59	(17.77)
Offices LIS Trunk Parity 0.01	November 2008	7	27600	0.02%	0.001	1	22914	0.00%	202.05	121.84
	October 2008	3	28056	0.01%	0.0008	0	23130	0.00%	129.38	77.66
	September 2008	2	27912	0.01%	0.0004	5	23394	0.02%	-7.97	(5.84)
	August 2008	12	29592	0.04%	0.0029	2	23394	0.01%	48.09	28.24
	July 2008	5	30384	0.02%	0.0007	1	24596	0.00%	34.91	20.22
	June 2008	2	30432	0.01%	0.0004	1	24596	0.00%	5.21	2.17
	May 2008	7	29952	0.02%	0.0012	1	25628	0.00%	87.38	52.12
	April 2008	3	29472	0.01%	0.0009	2	25988	0.01%	6.22	2.78
	March 2008	4	29856	0.01%	0.0008	8	25964	0.03%	-8.56	(6.20)
	February 2008	1	29736	0.00%	0.0003	2	25964	0.01%	-5.86	(4.56)
	January 2008	4	29448	0.01%	0.0009	1	26036	0.00%	57.25	33.81
NI-1B Trunk Blockage to Qwest End Offices	December 2008	0	3252	0.01%	0.0004	5	21765	0.02%	-4.51	(3.74)
LIS Trunk Parity 0.01	November 2008	0	3852	0.00%	0.0001	3	21765	0.02%	-12.27	(8.46)
	October 2008	0	3900	0.00%	0	0	22293	0.00%	-6.13	(4.73)
	September 2008	0	4572	0.01%	0.0006	4	22605	0.02%	-2.35	(2.43)
	August 2008	0	4716	0.00%	0	0	22605	0.00%	-10.50	(7.38)
	July 2008	0	4188	0.00%	0	0	25723	0.00%	-4.50	(3.74)
	June 2008	0	4308	0.00%	0	1	26659	0.00%	-7.29	(5.43)
	May 2008	0	4380	0.00%	0	0	27835	0.00%	-5.09	(4.10)
	April 2008	1	4356	0.03%	0.0028	5	28687	0.02%	6.28	2.82
	March 2008	0	4284	0.00%	0	0	28687	0.00%	-5.99	(4.64)
	February 2008	0	4716	0.00%	0.0001	1	28687	0.00%	-4.21	(3.56)
	January 2008	0	5388	0.00%	0	0	29431	0.00%	-5.79	(4.52)
NI-1C Trunk Blockage to Qwest Tandem	December 2008	73	28176	0.26%	0.0152	0	0	0.00%	0.00	0.00
Offices LIS Trunk Diagnostic	November 2008	28	28272	0.10%	0.0054	0	0	0.00%	0.00	0.00
	October 2008	11	28320	0.04%	0.0037	0	0	0.00%	0.00	0.00
	September 2008	43	29232	0.15%	0.007	0	0	0.00%	0.00	0.00
	August 2008	61	30528	0.20%	0.0099	0	0	0.00%	0.00	0.00
	July 2008	13	30552	0.04%	0.0041	0	0	0.00%	0.00	0.00
	June 2008	6	30528	0.02%	0.002	0	0	0.00%	0.00	0.00
	May 2008	23	30768	0.07%	0.0038	0	0	0.00%	0.00	0.00
	April 2008	69	30480	0.23%	0.016	0	0	0.00%	0.00	0.00
	March 2008	23	30072	0.08%	0.0087	0	0	0.00%	0.00	0.00
	February 2008	14	30072	0.05%	0.0059	0	0	0.00%	0.00	0.00
	January 2008	21	30240	0.07%	0.0044	0	0	0.00%	0.00	0.00
NI-1D Trunk Blockage to Qwest End	December 2008	26	3660	0.72%	0.0202	0	0	0.00%	0.00	0.00
Offices LIS Trunk Diagnostic	November 2008	11	4260	0.25%	0.0076	0	0	0.00%	0.00	0.00
	October 2008	23	4308	0.54%	0.0168	0	0	0.00%	0.00	0.00
	September 2008	15	4980	0.31%	0.0101	0	0	0.00%	0.00	0.00
	August 2008	60	5124	1.17%	0.0399	0	0	0.00%	0.00	0.00
	July 2008	28	4596	0.61%	0.0195	0	0	0.00%	0.00	0.00
	June 2008	24	4716	0.51%	0.0166	0	0	0.00%	0.00	0.00
	May 2008	44	4788	0.93%	0.0304	0	0	0.00%	0.00	0.00

	April 2008	23	4764	0.49%	0.0152	0	0	0.00%	0.00	0.00
	March 2008	22	4692	0.46%	0.0149	0	0	0.00%	0.00	0.00
	February 2008	23	5124	0.45%	0.0154	0	0	0.00%	0.00	0.00
	January 2008	0	5388	0.00%	0	0	0	0.00%	0.00	0.00
OP-13A Coordinated Cuts Completed on	December 2008	150	152	98.68%	0.114	0	0	0.00%	0.00	(0.12)
Time Unbundled Loop - Analog Benchmark	November 2008	173	174	99.43%	0.0756	0	0	0.00%	0.00	(0.14)
0.95	October 2008	346	350	98.86%	0.1063	0	0	0.00%	0.00	(0.12)
	September 2008	135	139	97.12%	0.1672	0	0	0.00%	0.00	(0.07)
	August 2008	238	242	98.35%	0.1275	0	0	0.00%	0.00	(0.11)
	July 2008	172	174	98.85%	0.1066	0	0	0.00%	0.00	(0.12)
	June 2008	226	228	99.12%	0.0932	0	0	0.00%	0.00	(0.13)
	May 2008	192	194	98.97%	0.101	0	0	0.00%	0.00	(0.13)
	April 2008	160	161	99.38%	0.0786	0	0	0.00%	0.00	(0.14)
	March 2008	165	165	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	162	163	99.39%	0.0781	0	0	0.00%	0.00	(0.14)
	January 2008	158	158	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-13A Coordinated Cuts Completed on	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Time Unbundled Loop Other Benchmark	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
0.95	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-13B Coordinated Cuts Started Without	December 2008	0	152	0.00%	0	0	0	0.00%	0.00	0.00
CLEC Approval Unbundled Loop - Analog	November 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	1	350	0.29%	0.0534	0	0	0.00%	0.00	0.00
	September 2008	0	139	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	242	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	174	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	228	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	195	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	161	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	165	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	163	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	158	0.00%	0	0	0	0.00%	0.00	0.00
OP-13B Coordinated Cuts Started Without	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
CLEC Approval Unbundled Loop Other	November 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	15	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	55	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	53	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	86	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	54	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	36	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	76	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	112	0.00%	0	0	0	0.00%	0.00	0.00
OP-15A Interval for Pending Orders	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

Delayed Past Due Date Business Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2008	32	1	32.00	0	3056	95	32.17	0.00	(1.00)	
	January 2008	7	1	7.00	0	3692	101	36.55	-0.83	(1.50)	
	OP-15A Interval for Pending Orders	December 2008	33	1	33.00	0	0	0	0.00	0.00	0.00
	Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	November 2008	11	1	11.00	0	0	0	0.00	0.00	0.00
October 2008		9	2	4.50	6.36	0	0	0.00	0.00	0.00	
September 2008		25	1	25.00	0	0	0	0.00	0.00	0.00	
August 2008		18	3	6.00	5.29	0	0	0.00	0.00	0.00	
July 2008		54	3	18.00	25.12	0	0	0.00	0.00	0.00	
June 2008		25	1	25.00	0	0	0	0.00	0.00	0.00	
May 2008		6	2	3.00	1.41	0	0	0.00	0.00	0.00	
April 2008		3	1	3.00	0	0	0	0.00	0.00	0.00	
March 2008		23	3	7.67	3.06	0	0	0.00	0.00	0.00	
February 2008		12	1	12.00	0	0	0	0.00	0.00	0.00	
January 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-15A Interval for Pending Orders		December 2008	12	1	12.00	0	96	1	96.00	0.00	0.00
Delayed Past Due Date Frame Relay Parity		November 2008	8	1	8.00	0	74	1	74.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	OP-15A Interval for Pending Orders	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	Delayed Past Due Date Line Splitting Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
May 2008		16	1	16.00	0	8949	293	30.54	-0.87	(1.53)	
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008		64	1	64.00	0	10542	280	37.65	-0.82	(1.50)	
January 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-15A Interval for Pending Orders		December 2008	5	2	2.50	2.12	20	3	6.67	-0.71	(1.43)
Delayed Past Due Date LIS Trunk Parity		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2008	4	2	2.00	0	21	1	21.00	0.00	0.00	
July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00		

	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	8	1	8.00	0	20	2	10.00	-0.23	(1.14)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	December 2008	6	1	6.00	0	8707	288	30.23	-0.61	(1.37)
Delayed Past Due Date Residence Parity	November 2008	24	2	12.00	5.66	9533	189	50.44	-1.10	(1.67)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	December 2008	16705	33	506.21	401.24	111	1	111.00	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	November 2008	16087	30	536.23	383.33	179	3	59.67	23.88	0.46
Wire Non-Loaded Parity	October 2008	15578	29	537.17	374.1	124	4	31.00	28.64	0.67
	September 2008	15909	29	548.59	365.57	71	2	35.50	43.15	0.18
	August 2008	15149	30	504.97	378.13	79	5	15.80	84.18	1.26
	July 2008	14662	32	458.19	379.11	48	4	12.00	94.46	0.67
	June 2008	14101	39	361.56	378.58	15	4	3.75	159.53	0.53
	May 2008	14068	35	401.94	372.88	7	1	7.00	0.00	0.00
	April 2008	13509	25	540.36	322.99	0	0	0.00	0.00	0.00
	March 2008	14554	33	441.03	334.96	0	0	0.00	0.00	0.00
	February 2008	14569	32	455.28	319.25	4	1	4.00	0.00	0.00
	January 2008	15448	32	482.75	318.04	1	1	1.00	0.00	0.00
OP-15A Interval for Pending Orders	December 2008	27258841	144	189294.61	70500.8704	111	1	111.00	0.00	0.00
Delayed Past Due Date Unbundled Loop -	November 2008	23726641	144	164771.05	76198.0816	179	3	59.67	16.27	0.25
ADSL Qualified Parity	October 2008	21911761	144	152162.41	73527.7456	124	4	31.00	18.77	0.29
	September 2008	25000000	144	173613.89	58951.84	71	2	35.50	30.69	0.04
	August 2008	22543504	144	156554.75	58951.84	79	5	15.80	59.33	1.26
	July 2008	20412324	169	120784.05	63529.2025	48	4	12.00	65.89	0.57
	June 2008	18429849	100	184298.49	32869.69	15	4	3.75	168.38	0.57
	May 2008	16670889	100	166708.89	32869.69	7	1	7.00	0.00	0.00
	April 2008	15000129	100	150001.29	32869.69	0	0	0.00	0.00	0.00
	March 2008	11840481	81	146176.23	33712.6321	0	0	0.00	0.00	0.00
	February 2008	10575504	81	130559.37	33712.6321	4	1	4.00	0.00	0.00
	January 2008	9381969	81	115824.51	33712.6321	1	1	1.00	0.00	0.00
OP-15A Interval for Pending Orders	December 2008	122	5	24.40	45.1	1047	29	36.10	-0.49	(1.30)
Delayed Past Due Date Unbundled Loop -	November 2008	118	2	59.00	0	1091	25	43.64	0.38	(0.59)
DS1 Capable Parity	October 2008	118	4	29.50	19.69	951	18	52.83	-0.71	(1.43)
	September 2008	51	4	12.75	7.23	1029	25	41.16	-1.17	(1.71)
	August 2008	12	3	4.00	3.46	720	21	34.29	-1.20	(1.73)
	July 2008	5	3	1.67	2.89	557	17	32.76	-1.24	(1.76)
	June 2008	12	2	6.00	8.49	509	22	23.14	-0.83	(1.51)
	May 2008	25	3	8.33	7.09	431	21	20.52	-0.79	(1.48)
	April 2008	110	1	110.00	0	262	16	16.38	4.74	(0.07)
	March 2008	94	4	23.50	43	112	7	16.00	0.81	(0.83)
	February 2008	72	5	14.40	29.45	239	10	23.90	-0.35	(1.21)

	January 2008	46	1	46.00	0	408	16	25.50	0.48	(0.50)
OP-15A Interval for Pending Orders	December 2008	296	15	19.73	23.56	2976	106	28.08	-0.89	(1.54)
Delayed Past Due Date Unbundled Loop	November 2008	179	14	12.79	17.37	2978	99	30.08	-1.71	(2.04)
Analog Parity	October 2008	84	11	7.64	13.09	3065	107	28.64	-1.89	(2.15)
	September 2008	22	2	11.00	0	2946	116	25.40	-0.63	(1.38)
	August 2008	0	3	0.00	0	2732	99	27.60	-1.62	(1.99)
	July 2008	38	5	7.60	0.55	1924	83	23.18	-1.42	(1.87)
	June 2008	44	5	8.80	19.12	1738	102	17.04	-1.01	(1.61)
	May 2008	59	6	9.83	10.34	1572	89	17.66	-0.99	(1.60)
	April 2008	6	4	1.50	0.58	1190	67	17.76	-1.36	(1.83)
	March 2008	8	2	4.00	4.24	991	70	14.16	-0.75	(1.45)
	February 2008	7	7	1.00	0	1702	77	22.10	-1.85	(2.12)
	January 2008	916	3	305.33	90.64	1745	69	25.29	17.54	1.26
OP-15A Interval for Pending Orders	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Delayed Past Due Date Unbundled Loop	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
ISDN Capable Parity	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	2	1	2.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15A Interval for Pending Orders	December 2008	267	2	133.50	187.38	13650	438	31.16	3.77	0.75
Delayed Past Due Date UNE - P (POTS)	November 2008	244	1	244.00	0	13846	312	44.38	4.38	0.88
Parity	October 2008	259	3	86.33	120.19	19439	393	49.46	1.22	(0.32)
	September 2008	235	2	117.50	119.5	16518	381	43.35	2.31	0.16
	August 2008	13	1	13.00	0	14244	360	39.57	-0.68	(1.41)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	1	0.00	0	10884	305	35.69	-1.01	(1.61)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	October 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	September 2008	0	1	0.00	0	0	0	0.00	0.00	0.00

	August 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	July 2008	2	3	0.67	0.4714	0	0	0.00	0.00	0.00
	June 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	May 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
	April 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	March 2008	2	3	0.67	0.4714	0	0	0.00	0.00	0.00
	February 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Frame Relay Diagnostic	December 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	December 2008	0	0	0.00	0	0	0	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
May 2008		1	1	1.00	0	0	0	0.00	0.00	0.00
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
February 2008		0	1	0.00	0	0	0	0.00	0.00	0.00
January 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic		December 2008	0	2	0.00	0	0	0	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	December 2008	1	1	1.00	0	0	0	0.00	0.00
November 2008		1	2	0.50	0.5	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00

	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	December 2008	29	33	0.88	0.3264	0	0	0.00	0.00	0.00
	November 2008	29	30	0.97	0.1795	0	0	0.00	0.00	0.00
	October 2008	28	29	0.97	0.1825	0	0	0.00	0.00	0.00
	September 2008	27	29	0.93	0.2534	0	0	0.00	0.00	0.00
	August 2008	28	30	0.93	0.2494	0	0	0.00	0.00	0.00
	July 2008	30	32	0.94	0.2421	0	0	0.00	0.00	0.00
	June 2008	27	39	0.69	0.4615	0	0	0.00	0.00	0.00
	May 2008	27	35	0.77	0.4199	0	0	0.00	0.00	0.00
	April 2008	24	25	0.96	0.196	0	0	0.00	0.00	0.00
	March 2008	28	33	0.85	0.3586	0	0	0.00	0.00	0.00
	February 2008	28	32	0.88	0.3307	0	0	0.00	0.00	0.00
	January 2008	31	32	0.97	0.174	0	0	0.00	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	December 2008	12	12	1.00	0	0	0	0.00	0.00
November 2008		11	12	0.92	0.2764	0	0	0.00	0.00	0.00
October 2008		12	12	1.00	0	0	0	0.00	0.00	0.00
September 2008		11	12	0.92	0.2764	0	0	0.00	0.00	0.00
August 2008		11	12	0.92	0.2764	0	0	0.00	0.00	0.00
July 2008		13	13	1.00	0	0	0	0.00	0.00	0.00
June 2008		10	10	1.00	0	0	0	0.00	0.00	0.00
May 2008		10	10	1.00	0	0	0	0.00	0.00	0.00
April 2008		10	10	1.00	0	0	0	0.00	0.00	0.00
March 2008		9	9	1.00	0	0	0	0.00	0.00	0.00
February 2008		9	9	1.00	0	0	0	0.00	0.00	0.00
January 2008		9	9	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic		December 2008	1	5	0.20	0.4	0	0	0.00	0.00
	November 2008	2	2	1.00	0	0	0	0.00	0.00	0.00
	October 2008	3	4	0.75	0.433	0	0	0.00	0.00	0.00
	September 2008	4	4	1.00	0	0	0	0.00	0.00	0.00
	August 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	July 2008	1	3	0.33	0.4714	0	0	0.00	0.00	0.00
	June 2008	0	2	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	3	0.00	0	0	0	0.00	0.00	0.00
	April 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	March 2008	1	4	0.25	0.433	0	0	0.00	0.00	0.00
	February 2008	1	5	0.20	0.4	0	0	0.00	0.00	0.00
	January 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	December 2008	8	15	0.53	0.4989	0	0	0.00	0.00
November 2008		8	14	0.57	0.4949	0	0	0.00	0.00	0.00
October 2008		3	11	0.27	0.4454	0	0	0.00	0.00	0.00
September 2008		0	2	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	3	0.00	0	0	0	0.00	0.00	0.00
July 2008		5	5	1.00	0	0	0	0.00	0.00	0.00
June 2008		0	5	0.00	0	0	0	0.00	0.00	0.00
May 2008		2	6	0.33	0.4714	0	0	0.00	0.00	0.00
April 2008		2	4	0.50	0.5	0	0	0.00	0.00	0.00
March 2008		0	2	0.00	0	0	0	0.00	0.00	0.00
February 2008		0	7	0.00	0	0	0	0.00	0.00	0.00
January 2008		3	3	1.00	0	0	0	0.00	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN		December 2008	0	0	0.00	0	0	0	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

Capable Diagnostic	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2008	1	1	1.00	0	0	0	0.00	0.00	0.00	
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	December 2008	1	2	0.50	0.5	0	0	0.00	0.00	0.00
		November 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
		October 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
September 2008		1	2	0.50	0.5	0	0	0.00	0.00	0.00	
August 2008		1	1	1.00	0	0	0	0.00	0.00	0.00	
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
June 2008		0	1	0.00	0	0	0	0.00	0.00	0.00	
May 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
February 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
January 2008		0	0	0.00	0	0	0	0.00	0.00	0.00	
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825		December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	(0.05)
	November 2008	8657	8669	99.86%	0.0372	0	0	0.00%	0.00	(0.05)	
	October 2008	9476	9476	100.00%	0	0	0	0.00%	0.00	(0.05)	
	September 2008	9713	9714	99.99%	0.0101	0	0	0.00%	0.00	(0.05)	
	August 2008	9588	9588	100.00%	0	0	0	0.00%	0.00	(0.05)	
	July 2008	9803	9803	100.00%	0	0	0	0.00%	0.00	(0.05)	
	June 2008	9728	9728	100.00%	0	0	0	0.00%	0.00	(0.05)	
	May 2008	8569	8569	100.00%	0	0	0	0.00%	0.00	(0.05)	
	April 2008	9694	9694	100.00%	0	0	0	0.00%	0.00	(0.05)	
	March 2008	9081	9081	100.00%	0	0	0	0.00%	0.00	(0.05)	
	February 2008	8438	8438	100.00%	0	0	0	0.00%	0.00	(0.05)	
	January 2008	7262	7262	100.00%	0	0	0	0.00%	0.00	(0.05)	
	OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	December 2008	8389	8389	100.00%	0	0	0	0.00%	0.00	0.00
November 2008		8669	8669	100.00%	0	0	0	0.00%	0.00	0.00	
October 2008		9476	9476	100.00%	0	0	0	0.00%	0.00	0.00	
September 2008		9714	9714	100.00%	0	0	0	0.00%	0.00	0.00	
August 2008		9588	9588	100.00%	0	0	0	0.00%	0.00	0.00	
July 2008		9803	9803	100.00%	0	0	0	0.00%	0.00	0.00	
June 2008		9728	9728	100.00%	0	0	0	0.00%	0.00	0.00	
May 2008		8569	8569	100.00%	0	0	0	0.00%	0.00	0.00	
April 2008		9694	9694	100.00%	0	0	0	0.00%	0.00	0.00	
March 2008		9081	9081	100.00%	0	0	0	0.00%	0.00	0.00	
February 2008		8438	8438	100.00%	0	0	0	0.00%	0.00	0.00	
January 2008		7262	7262	100.00%	0	0	0	0.00%	0.00	0.00	
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity		December 2008	5620	6590	85.28%	0.3543	1150732	1531952	75.12%	-19.05	0.00
	November 2008	5293	5810	91.10%	0.2847	1161174	1324620	87.66%	-7.96	0.00	
	October 2008	6797	7459	91.12%	0.2844	1414797	1619636	87.35%	-9.78	0.00	
	September 2008	5462	6806	80.25%	0.3981	1225463	1639116	74.76%	-10.40	0.00	
	August 2008	5530	6931	79.79%	0.4016	1212157	1562160	77.59%	-4.37	0.00	
	July 2008	6236	7175	86.91%	0.3373	1232734	1524267	80.87%	-12.98	0.00	
	June 2008	5886	6740	87.33%	0.3326	1221089	1441718	84.70%	-5.99	0.00	

	May 2008	6271	6730	93.18%	0.2521	1259343	1423974	88.44%	-12.14	0.00
	April 2008	6374	7263	87.76%	0.3277	1364390	1510713	90.31%	7.34	0.00
	March 2008	5132	6392	80.29%	0.3978	1076152	1474851	72.97%	-13.15	0.00
	February 2008	4896	6207	78.88%	0.4082	1066469	1486889	71.72%	-12.49	0.00
	January 2008	5765	6910	83.43%	0.3718	810159	1711767	47.33%	-59.98	0.00
OP-3A Installation Commitments Met	December 2008	4	4	100.00%	0	1099	1147	95.82%	-0.42	(1.25)
Business Parity	November 2008	4	4	100.00%	0	1337	1394	95.91%	-0.41	(1.25)
	October 2008	7	7	100.00%	0	1716	1783	96.24%	-0.52	(1.32)
	September 2008	5	5	100.00%	0	1592	1672	95.22%	-0.50	(1.30)
	August 2008	1	1	100.00%	0	1473	1538	95.77%	-0.21	(1.13)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1617	1696	95.34%	-0.22	(1.13)
	May 2008	2	2	100.00%	0	1662	1730	96.07%	-0.29	(1.17)
	April 2008	6	6	100.00%	0	1686	1746	96.56%	-0.46	(1.28)
	March 2008	2	2	100.00%	0	1650	1716	96.15%	-0.28	(1.17)
	February 2008	1	1	100.00%	0	1684	1742	96.67%	-0.19	(1.11)
	January 2008	4	4	100.00%	0	1711	1770	96.67%	-0.37	(1.23)
OP-3A Installation Commitments Met Line	December 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.16)
Splitting Benchmark 0.95	November 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.89
	May 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3A Installation Commitments Met	December 2008	13	14	92.86%	0.2575	3631	3747	96.90%	0.87	(0.78)
Residence Parity	November 2008	17	17	100.00%	0	3684	3752	98.19%	-0.56	(1.34)
	October 2008	9	9	100.00%	0	5125	5209	98.39%	-0.38	(1.23)
	September 2008	12	12	100.00%	0	4806	4902	98.04%	-0.49	(1.30)
	August 2008	11	12	91.67%	0.2764	4575	4667	98.03%	1.58	(0.52)
	July 2008	9	9	100.00%	0	4513	4608	97.94%	-0.43	(1.26)
	June 2008	3	3	100.00%	0	4334	4410	98.28%	-0.23	(1.14)
	May 2008	5	5	100.00%	0	4311	4373	98.58%	-0.27	(1.16)
	April 2008	9	9	100.00%	0	4650	4734	98.23%	-0.40	(1.24)
	March 2008	4	4	100.00%	0	4390	4464	98.34%	-0.26	(1.16)
	February 2008	7	7	100.00%	0	4555	4617	98.66%	-0.31	(1.19)
	January 2008	9	10	90.00%	0.3	4880	4967	98.25%	1.99	(0.40)
OP-3A Installation Commitments Met UNE -	December 2008	15	16	93.75%	0.2421	4730	4894	96.65%	0.64	(0.88)
P (POTS) Parity	November 2008	17	19	89.47%	0.3069	5021	5146	97.57%	2.29	(0.14)
	October 2008	19	19	100.00%	0	6841	6992	97.84%	-0.65	(1.39)
	September 2008	28	31	90.32%	0.2957	6398	6574	97.32%	2.41	(0.00)
	August 2008	8	8	100.00%	0	6048	6205	97.47%	-0.46	(1.28)
	July 2008	16	16	100.00%	0	6171	6374	96.82%	-0.72	(1.44)
	June 2008	11	11	100.00%	0	5951	6106	97.46%	-0.53	(1.33)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

OP-3B Installation Commitments Met Business Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	2	3	66.67%	0.4714	237	247	95.95%	2.56	(0.31)
	September 2008	2	2	100.00%	0	227	237	95.78%	-0.30	(1.18)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	239	243	98.35%	-0.13	(1.08)
	April 2008	1	1	100.00%	0	248	263	94.30%	-0.25	(1.15)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	217	221	98.19%	-0.19	(1.12)
	January 2008	1	2	50.00%	0.5	216	220	98.18%	5.08	0.03
	OP-3B Installation Commitments Met Residence Parity	December 2008	5	6	83.33%	0	657	673	97.62%	2.29
November 2008		2	2	100.00%	0	712	742	95.96%	-0.29	(1.18)
October 2008		2	2	100.00%	0	957	990	96.67%	-0.26	(1.16)
September 2008		3	3	100.00%	0	915	945	96.83%	-0.31	(1.19)
August 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		1	1	100.00%	0	923	945	97.67%	-0.15	(1.09)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		2	2	100.00%	0	950	981	96.84%	-0.26	(1.16)
March 2008		2	2	100.00%	0	878	894	98.21%	-0.19	(1.12)
February 2008		2	2	100.00%	0	891	917	97.16%	-0.24	(1.15)
January 2008		1	1	100.00%	0	957	973	98.36%	-0.13	(1.08)
OP-3B Installation Commitments Met UNE - P (POTS) Parity		December 2008	4	4	100.00%	0	805	830	96.99%	-0.35
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	1142	1182	96.62%	-0.26	(1.16)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	1143	1176	97.19%	-0.17	(1.10)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-3C Installation Commitments Met Business Parity	December 2008	6	6	100.00%	0	562	570	98.60%	-0.29
November 2008		1	1	100.00%	0	532	537	99.07%	-0.10	(1.06)
October 2008		7	7	100.00%	0	666	670	99.40%	-0.20	(1.12)
September 2008		15	15	100.00%	0	594	605	98.18%	-0.52	(1.32)
August 2008		8	8	100.00%	0	604	612	98.69%	-0.32	(1.20)
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		2	2	100.00%	0	559	565	98.94%	-0.15	(1.09)
May 2008		2	2	100.00%	0	602	609	98.85%	-0.15	(1.09)
April 2008		3	3	100.00%	0	602	608	99.01%	-0.17	(1.10)
March 2008		1	1	100.00%	0	648	657	98.63%	-0.12	(1.07)
February 2008		3	3	100.00%	0	638	643	99.22%	-0.15	(1.09)
January 2008		3	3	100.00%	0	618	624	99.04%	-0.17	(1.10)
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95		December 2008	8	8	100.00%	0	0	0	0.00%	0.00
	November 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.16)

	July 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	June 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	24	24	100.00%	0	0	0	0.00%	0.00	(0.16)
	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2008	31	31	100.00%	0	0	0	0.00%	0.00	(0.16)
OP-3C Installation Commitments Met	December 2008	86	87	98.85%	0	7730	7738	99.90%	3.02	(0.21)
Residence Parity	November 2008	97	97	100.00%	0	7979	7985	99.92%	-0.27	(1.16)
	October 2008	51	51	100.00%	0	10354	10370	99.85%	-0.28	(1.17)
	September 2008	49	49	100.00%	0	10004	10016	99.88%	-0.24	(1.15)
	August 2008	50	50	100.00%	0	9268	9283	99.84%	-0.28	(1.17)
	July 2008	18	18	100.00%	0	9684	9697	99.87%	-0.16	(1.09)
	June 2008	15	15	100.00%	0	9473	9485	99.87%	-0.14	(1.08)
	May 2008	24	24	100.00%	0	9926	9939	99.87%	-0.18	(1.11)
	April 2008	15	15	100.00%	0	10821	10838	99.84%	-0.15	(1.09)
	March 2008	19	19	100.00%	0	9674	9687	99.87%	-0.16	(1.10)
	February 2008	15	15	100.00%	0	10299	10312	99.87%	-0.14	(1.08)
	January 2008	40	40	100.00%	0	11169	11184	99.87%	-0.23	(1.14)
OP-3C Installation Commitments Met UNE -	December 2008	41	42	97.62%	0	8292	8308	99.81%	3.23	(0.15)
P (POTS) Parity	November 2008	20	20	100.00%	0	8511	8522	99.87%	-0.16	(1.10)
	October 2008	18	18	100.00%	0	11020	11040	99.82%	-0.18	(1.11)
	September 2008	20	20	100.00%	0	10598	10621	99.78%	-0.21	(1.13)
	August 2008	13	14	92.86%	0	9872	9895	99.77%	5.37	0.11
	July 2008	55	55	100.00%	0	10332	10347	99.86%	-0.28	(1.17)
	June 2008	7	7	100.00%	0	10032	10050	99.82%	-0.11	(1.07)
	May 2008	2	2	100.00%	0	10528	10548	99.81%	-0.06	(1.04)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	10322	10344	99.79%	-0.10	(1.06)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3C Installation Commitments Met UNE	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
P (Centrex) Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	8	8	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Basic	December 2008	3	3	100.00%	0	3	6	50.00%	-1.41	(1.86)
Rate ISDN Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	20	23	86.96%	-0.53	(1.32)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	12	15	80.00%	-0.48	(1.29)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	18	20	90.00%	-0.54	(1.33)

	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met Dark	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Fiber - IOF Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	December 2008	27	27	100.00%	0	0	0	0.00%	0.00	(0.33)
Enhanced Extended Loops - DS1 Capable	November 2008	30	32	93.75%	0	0	0	0.00%	0.00	(0.13)
Benchmark 0.9	October 2008	45	47	95.74%	0	0	0	0.00%	0.00	(0.19)
	September 2008	61	62	98.39%	0	0	0	0.00%	0.00	(0.28)
	August 2008	58	60	96.67%	0	0	0	0.00%	0.00	(0.22)
	July 2008	73	73	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	77	78	98.72%	0	0	0	0.00%	0.00	(0.29)
	May 2008	68	68	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	50	53	94.34%	0	0	0	0.00%	0.00	(0.14)
	March 2008	80	83	96.39%	0	0	0	0.00%	0.00	(0.21)
	February 2008	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	33	35	94.29%	0	0	0	0.00%	0.00	(0.14)
OP-3D Installation Commitments Met	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.9	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	December 2008	0	1	0.00%	0	2	3	66.67%	1.22	(1.00)
Frame Relay Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	September 2008	1	1	100.00%	0	7	9	77.78%	-0.51	(1.31)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met LIS	December 2008	8	8	100.00%	0	18	18	100.00%	0.00	0.00
Trunk Parity	November 2008	14	14	100.00%	0	16	17	94.12%	-0.69	(1.42)
	October 2008	15	15	100.00%	0	5	5	100.00%	0.00	0.00
	September 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	12	12	100.00%	0	6	6	100.00%	0.00	0.00
	July 2008	16	16	100.00%	0	5	5	100.00%	0.00	0.00
	June 2008	36	36	100.00%	0	8	10	80.00%	-1.40	(1.85)
	May 2008	15	15	100.00%	0	5	5	100.00%	0.00	0.00
	April 2008	23	23	100.00%	0	19	22	86.36%	-1.33	(1.81)
	March 2008	20	22	90.91%	0	22	23	95.65%	0.78	(0.97)
	February 2008	8	8	100.00%	0	12	13	92.31%	-0.64	(1.39)
	January 2008	19	20	95.00%	0	7	7	100.00%	0.00	(1.39)
OP-3D Installation Commitments Met PBX	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Parity	November 2008	1	1	100.00%	0	2	5	40.00%	-1.12	(1.68)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	7	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	6	6	100.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met UDIT	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Above DS1 Level Parity	November 2008	1	1	100.00%	0	2	2	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	18	22	81.82%	-0.46	(1.28)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met UDIT	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
DS1 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	75	89	84.27%	-0.43	(1.26)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	December 2008	248	260	95.38%	0	0	0	0.00%	0.00	(0.18)
Unbundled Loop - 2 Wire Non-Loaded	November 2008	244	254	96.06%	0	0	0	0.00%	0.00	(0.20)
Benchmark 0.9	October 2008	311	315	98.73%	0	0	0	0.00%	0.00	(0.29)
	September 2008	368	375	98.13%	0	0	0	0.00%	0.00	(0.27)
	August 2008	347	351	98.86%	0	0	0	0.00%	0.00	(0.30)
	July 2008	480	506	94.86%	0	0	0	0.00%	0.00	(0.16)
	June 2008	437	453	96.47%	0	0	0	0.00%	0.00	(0.22)
	May 2008	471	475	99.16%	0	0	0	0.00%	0.00	(0.31)
	April 2008	434	442	98.19%	0	0	0	0.00%	0.00	(0.27)
	March 2008	445	451	98.67%	0	0	0	0.00%	0.00	(0.29)
	February 2008	310	314	98.73%	0	0	0	0.00%	0.00	(0.29)
	January 2008	296	302	98.01%	0	0	0	0.00%	0.00	(0.27)
OP-3D Installation Commitments Met	December 2008	41	42	97.62%	0	0	0	0.00%	0.00	(0.25)
Unbundled Loop - ADSL Qualified	November 2008	39	40	97.50%	0	0	0	0.00%	0.00	(0.25)
Benchmark 0.9	October 2008	38	39	97.44%	0	0	0	0.00%	0.00	(0.25)
	September 2008	36	36	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	29	29	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	7	8	87.50%	0	0	0	0.00%	0.00	0.08
	May 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3D Installation Commitments Met	December 2008	87	87	100.00%	0	25	38	65.79%	-3.71	(3.25)
Unbundled Loop - DS1 Capable Parity	November 2008	121	122	99.18%	0	16	23	69.57%	-2.83	(2.72)
	October 2008	159	166	95.78%	0	29	45	64.44%	-3.90	(3.37)
	September 2008	128	134	95.52%	0	42	50	84.00%	-1.90	(2.15)
	August 2008	166	175	94.86%	0	38	49	77.55%	-2.57	(2.56)
	July 2008	179	217	82.49%	0	75	89	84.27%	0.39	(0.88)
	June 2008	226	231	97.84%	0	23	31	74.19%	-2.82	(2.72)
	May 2008	163	167	97.60%	0	33	42	78.57%	-2.69	(2.63)
	April 2008	196	200	98.00%	0	48	51	94.12%	-1.05	(1.64)
	March 2008	169	178	94.94%	0	17	23	73.91%	-2.16	(2.31)
	February 2008	237	240	98.75%	0	35	45	77.78%	-3.11	(2.89)
	January 2008	200	231	86.58%	0	54	73	73.97%	-2.14	(2.30)
OP-3D Installation Commitments Met	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	18	22	81.82%	-0.46	(1.28)
	April 2008	3	3	100.00%	0	16	18	88.89%	-0.57	(1.34)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3D Installation Commitments Met	December 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)

Unbundled Loop - XDSL Benchmark 0.9	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	October 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)	
	September 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)	
	August 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)	
	July 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)	
	June 2008	4	5	80.00%	0	0	0	0.00%	0.00	0.33	
	May 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)	
	April 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)	
	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)	
	February 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)	
	January 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)	
	OP-3D Installation Commitments Met	December 2008	716	753	95.09%	0	0	0	0.00%	0.00	(0.17)
	Unbundled Loop Analog Benchmark 0.9	November 2008	789	814	96.93%	0	0	0	0.00%	0.00	(0.23)
October 2008		1046	1066	98.12%	0	0	0	0.00%	0.00	(0.27)	
September 2008		702	731	96.03%	0	0	0	0.00%	0.00	(0.20)	
August 2008		848	869	97.58%	0	0	0	0.00%	0.00	(0.25)	
July 2008		860	875	98.29%	0	0	0	0.00%	0.00	(0.28)	
June 2008		859	888	96.73%	0	0	0	0.00%	0.00	(0.22)	
May 2008		945	995	94.97%	0	0	0	0.00%	0.00	(0.17)	
April 2008		873	897	97.32%	0	0	0	0.00%	0.00	(0.24)	
March 2008		733	769	95.32%	0	0	0	0.00%	0.00	(0.18)	
February 2008		877	886	98.98%	0	0	0	0.00%	0.00	(0.30)	
January 2008		807	851	94.83%	0	0	0	0.00%	0.00	(0.16)	
OP-3D Installation Commitments Met		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9		November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	5	40.00%	0	0	0	0.00%	0.00	1.67	
	September 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.78	
	August 2008	2	5	40.00%	0	0	0	0.00%	0.00	1.67	
	July 2008	2	3	66.67%	0	0	0	0.00%	0.00	0.78	
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)	
	May 2008	1	7	14.29%	0	0	0	0.00%	0.00	2.52	
	April 2008	1	5	20.00%	0	0	0	0.00%	0.00	2.33	
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)	
	February 2008	11	13	84.62%	0	0	0	0.00%	0.00	0.18	
	January 2008	6	10	60.00%	0	0	0	0.00%	0.00	1.00	
	OP-3D Installation Commitments Met	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	Unbundled Loop ISDN Capable Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
September 2008		1	1	100.00%	0	20	23	86.96%	-0.38	(1.23)	
August 2008		1	1	100.00%	0	17	20	85.00%	-0.41	(1.25)	
July 2008		1	1	100.00%	0	10	16	62.50%	-0.75	(1.46)	
June 2008		2	2	100.00%	0	15	20	75.00%	-0.78	(1.47)	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		1	1	100.00%	0	26	26	100.00%	0.00	0.00	
March 2008		1	1	100.00%	0	18	20	90.00%	-0.33	(1.20)	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2008		3	3	100.00%	0	10	11	90.91%	-0.49	(1.30)	
OP-3E Installation Commitments Met Basic Rate ISDN Parity		December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
November 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	2	2	100.00%	0	7	11	63.64%	-0.98	(1.60)		
August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	December 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	December 2008	16	20	80.00%	0	0	0	0.00%	0.00	0.33
	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	40	41	97.56%	0	0	0	0.00%	0.00	(0.25)
	September 2008	17	20	85.00%	0	0	0	0.00%	0.00	0.17
	August 2008	34	35	97.14%	0	0	0	0.00%	0.00	(0.24)
	July 2008	63	64	98.44%	0	0	0	0.00%	0.00	(0.28)
	June 2008	44	45	97.78%	0	0	0	0.00%	0.00	(0.26)
	May 2008	33	33	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	50	51	98.04%	0	0	0	0.00%	0.00	(0.27)
	March 2008	30	31	96.77%	0	0	0	0.00%	0.00	(0.23)
	February 2008	20	22	90.91%	0	0	0	0.00%	0.00	(0.03)
	January 2008	29	37	78.38%	0	0	0	0.00%	0.00	0.39
OP-3E Installation Commitments Met Frame Relay Parity	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	15	18	83.33%	-0.44	(1.26)
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	1	2	50.00%	-1.00	(1.61)

	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met LIS	December 2008	3	3	100.00%	0	17	17	100.00%	0.00	0.00
Trunk Parity	November 2008	1	2	50.00%	1	4	4	100.00%	0.00	(0.74)
	October 2008	8	8	100.00%	0	7	7	100.00%	0.00	0.00
	September 2008	2	2	100.00%	0	4	6	66.67%	-0.87	(1.53)
	August 2008	9	9	100.00%	0	3	6	50.00%	-1.90	(2.15)
	July 2008	7	7	100.00%	0	13	13	100.00%	0.00	0.00
	June 2008	15	15	100.00%	0	3	3	100.00%	0.00	0.00
	May 2008	5	7	71.43%	0	20	23	86.96%	1.07	(0.73)
	April 2008	9	9	100.00%	0	20	24	83.33%	-1.14	(1.70)
	March 2008	17	18	94.44%	0	16	17	94.12%	-0.04	(1.02)
	February 2008	10	10	100.00%	0	15	20	75.00%	-1.49	(1.91)
	January 2008	7	7	100.00%	0	8	10	80.00%	-1.01	(1.62)
OP-3E Installation Commitments Met	December 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - 2 Wire Non-Loaded	November 2008	16	16	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	October 2008	34	34	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	57	58	98.28%	0	0	0	0.00%	0.00	(0.28)
	August 2008	35	36	97.22%	0	0	0	0.00%	0.00	(0.24)
	July 2008	18	18	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	20	20	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	December 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	November 2008	13	13	100.00%	0	0	0	0.00%	0.00	(0.33)
Benchmark 0.9	October 2008	22	23	95.65%	0.2039	0	0	0.00%	0.00	(0.19)
	September 2008	11	12	91.67%	0.2764	0	0	0.00%	0.00	(0.06)
	August 2008	13	16	81.25%	0.3903	0	0	0.00%	0.00	0.29
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	12	12	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	13	14	92.86%	0.2575	0	0	0.00%	0.00	(0.10)
OP-3E Installation Commitments Met	December 2008	11	13	84.62%	0.3608	20	36	55.56%	-1.81	(2.10)
Unbundled Loop - DS1 Capable Parity	November 2008	12	12	100.00%	0	18	25	72.00%	-1.78	(2.08)
	October 2008	17	17	100.00%	0	38	48	79.17%	-1.82	(2.11)
	September 2008	13	14	92.86%	0.2575	35	53	66.04%	-1.88	(2.15)
	August 2008	8	11	72.73%	0.4454	36	64	56.25%	-1.02	(1.62)
	July 2008	8	8	100.00%	0	22	50	44.00%	-2.96	(2.80)
	June 2008	8	8	100.00%	0	33	48	68.75%	-1.77	(2.07)
	May 2008	10	10	100.00%	0	39	50	78.00%	-1.53	(1.93)
	April 2008	12	15	80.00%	0.4	28	33	84.85%	0.43	(0.98)
	March 2008	8	9	88.89%	0.3143	24	32	75.00%	-0.85	(1.52)
	February 2008	12	12	100.00%	0	43	55	78.18%	-1.66	(2.01)
	January 2008	15	15	100.00%	0	31	38	81.58%	-1.56	(1.95)
OP-3E Installation Commitments Met	December 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.78
Unbundled Loop - XDSL Benchmark 0.9	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)

	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	3	4	75.00%	0.433	0	0	0.00%	0.00	0.50
	January 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
OP-3E Installation Commitments Met	December 2008	70	76	92.11%	0.2697	0	0	0.00%	0.00	(0.07)
Unbundled Loop Analog Benchmark 0.9	November 2008	85	85	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	146	148	98.65%	0.1155	0	0	0.00%	0.00	(0.29)
	September 2008	97	104	93.27%	0.2506	0	0	0.00%	0.00	(0.11)
	August 2008	97	98	98.98%	0.1005	0	0	0.00%	0.00	(0.30)
	July 2008	98	103	95.15%	0.2149	0	0	0.00%	0.00	(0.17)
	June 2008	126	133	94.74%	0.2233	0	0	0.00%	0.00	(0.16)
	May 2008	108	109	99.08%	0.0953	0	0	0.00%	0.00	(0.30)
	April 2008	91	92	98.91%	0.1037	0	0	0.00%	0.00	(0.30)
	March 2008	73	73	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	76	76	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	96	110	87.27%	0.3333	0	0	0.00%	0.00	0.09
OP-3E Installation Commitments Met	December 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	3.00
	August 2008	0	1	0.00%	0	0	0	0.00%	0.00	3.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-3E Installation Commitments Met	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	7	11	63.64%	-0.72	(1.44)
	August 2008	0	1	0.00%	0	7	10	70.00%	1.46	(0.79)
	July 2008	3	3	100.00%	0	9	12	75.00%	-0.89	(1.54)
	June 2008	1	1	100.00%	0	6	7	85.71%	-0.38	(1.23)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	2	100.00%	0	5	8	62.50%	-0.98	(1.60)
	March 2008	1	1	100.00%	0	9	9	100.00%	0.00	0.00
	February 2008	2	2	100.00%	0	6	8	75.00%	-0.73	(1.44)
	January 2008	1	1	100.00%	0	4	5	80.00%	-0.46	(1.28)
OP-4A Installation Interval Business Parity	December 2008	4	2	2.00	0	3028	663	4.57	-0.38	(1.23)
	November 2008	7	3	2.33	0.58	3527	857	4.12	-0.53	(1.32)
	October 2008	9	5	1.80	1.1	4899	1056	4.64	-1.11	(1.68)
	September 2008	9	3	3.00	0	5781	1121	5.16	-0.51	(1.31)
	August 2008	3	1	3.00	0	3998	921	4.34	-0.21	(1.13)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	2	1	2.00	0	5171	1051	4.92	-0.32	(1.20)
	May 2008	6	2	3.00	1.41	4701	1099	4.28	-0.22	(1.13)
	April 2008	12	5	2.40	0.89	4081	1112	3.67	-0.69	(1.42)

	March 2008	2	1	2.00	0	3540	1000	3.54	-0.30	(1.18)
	February 2008	2	1	2.00	0	3873	969	4.00	-0.30	(1.18)
	January 2008	7	3	2.33	0.58	3569	1007	3.54	-0.39	(1.24)
OP-4A Installation Interval Line Splitting	December 2008	6	2	3.00	0	0	0	0.00	0.00	(0.27)
Benchmark 3.3	November 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	18	6	3.00	0	0	0	0.00	0.00	(0.27)
	June 2008	12	3	4.00	1.73	0	0	0.00	0.00	0.64
	May 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
	April 2008	12	4	3.00	0	0	0	0.00	0.00	(0.27)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	3	1	3.00	0	0	0	0.00	0.00	(0.27)
	January 2008	9	3	3.00	0	0	0	0.00	0.00	(0.27)
OP-4A Installation Interval Residence Parity	December 2008	50	13	3.85	3.13	8595	2509	3.43	0.68	(0.42)
	November 2008	54	17	3.18	0.81	9893	2710	3.65	-0.62	(1.38)
	October 2008	22	8	2.75	1.39	15951	3892	4.10	-1.42	(1.87)
	September 2008	52	11	4.73	1.19	17207	3765	4.57	0.19	(0.83)
	August 2008	53	12	4.42	3.37	13353	3393	3.94	0.53	(0.46)
	July 2008	27	9	3.00	0.87	11090	3199	3.47	-0.64	(1.39)
	June 2008	7	3	2.33	1.15	10820	3117	3.47	-1.02	(1.62)
	May 2008	7	3	2.33	1.15	10359	3092	3.35	-0.47	(1.29)
	April 2008	22	8	2.75	0.71	10120	3219	3.14	-0.49	(1.30)
	March 2008	9	3	3.00	0	9439	3118	3.03	-0.02	(1.01)
	February 2008	7	3	2.33	1.15	9702	3165	3.07	-0.60	(1.36)
	January 2008	26	7	3.71	1.6	11189	3589	3.12	0.78	(0.32)
OP-4A Installation Interval UNE - P (POTS) Parity	December 2008	16	6	2.67	1.37	11623	3172	3.66	-0.50	(1.31)
	November 2008	72	12	6.00	8.61	13420	3567	3.76	1.96	0.04
	October 2008	34	11	3.09	1.76	20850	4948	4.21	-1.05	(1.64)
	September 2008	133	17	7.82	10.01	22988	4886	4.70	3.01	0.37
	August 2008	8	4	2.00	0	17351	4314	4.02	-0.99	(1.60)
	July 2008	50	14	3.57	1.95	16413	4335	3.79	-0.22	(1.14)
	June 2008	21	8	2.63	1.3	15991	4168	3.84	-0.70	(1.43)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4B Installation Interval Business Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	4	2	2.00	0	767	152	5.05	-0.65	(1.39)
	September 2008	5	1	5.00	0	607	149	4.07	0.31	(0.78)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	2	1	2.00	0	466	151	3.09	-0.32	(1.19)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	4	2	2.00	0	385	109	3.53	-0.35	(1.21)
	January 2008	59	2	29.50	34.65	350	128	2.73	25.53	0.67
OP-4B Installation Interval Residence Parity	December 2008	15	5	3.00	1.41	1798	485	3.71	-0.51	(1.31)
	November 2008	6	2	3.00	0	1998	543	3.68	-0.34	(1.20)

	October 2008	4	2	2.00	1.41	3076	748	4.11	-0.75	(1.46)
	September 2008	13	3	4.33	1.15	3035	716	4.24	0.05	(0.86)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	3	1	3.00	0	2160	669	3.23	-0.09	(1.05)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	6	2	3.00	0	2148	689	3.12	-0.06	(1.04)
	March 2008	2	2	1.00	1.41	1901	652	2.92	-1.10	(1.67)
	February 2008	6	2	3.00	0	2325	665	3.50	-0.13	(1.08)
	January 2008	3	2	1.50	2.12	2392	741	3.23	-0.95	(1.58)
OP-4B Installation Interval UNE - P (POTS)	December 2008	7	2	3.50	2.12	2196	579	3.79	-0.13	(1.08)
Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	2	2.50	2.12	3642	865	4.21	-0.72	(1.44)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	2	1	2.00	0	2673	817	3.27	-0.42	(1.25)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C Installation Interval Business Parity	December 2008	5	6	0.83	0.41	251	196	1.28	-1.03	(1.63)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	6	6	1.00	0	490	305	1.61	-0.31	(1.19)
	September 2008	3	10	0.30	0.48	426	298	1.43	-3.06	(2.86)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	1	1	1.00	0	482	303	1.59	-0.46	(1.28)
	April 2008	1	1	1.00	0	441	281	1.57	-0.34	(1.20)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	1	1	1.00	0	435	320	1.36	-0.20	(1.12)
	January 2008	1	1	1.00	0	396	259	1.53	-0.54	(1.33)
OP-4C Installation Interval Line Splitting	December 2008	21	7	3.00	0	0	0	0.00	0.00	(0.27)
Benchmark 3.3	November 2008	27	9	3.00	0	0	0	0.00	0.00	(0.27)
	October 2008	63	21	3.00	0	0	0	0.00	0.00	(0.27)
	September 2008	39	13	3.00	0	0	0	0.00	0.00	(0.27)
	August 2008	66	22	3.00	0	0	0	0.00	0.00	(0.27)
	July 2008	42	14	3.00	0	0	0	0.00	0.00	(0.27)
	June 2008	33	11	3.00	0	0	0	0.00	0.00	(0.27)
	May 2008	54	18	3.00	0	0	0	0.00	0.00	(0.27)
	April 2008	66	22	3.00	0	0	0	0.00	0.00	(0.27)
	March 2008	36	12	3.00	0	0	0	0.00	0.00	(0.27)
	February 2008	63	21	3.00	0	0	0	0.00	0.00	(0.27)
	January 2008	90	30	3.00	0	0	0	0.00	0.00	(0.27)
OP-4C Installation Interval Residence	December 2008	83	82	1.01	0.25	4857	4236	1.15	-2.10	(2.28)
Parity	November 2008	101	97	1.04	0.32	5067	4416	1.15	-1.87	(2.14)
	October 2008	57	49	1.16	0.47	5996	5358	1.12	0.64	(0.53)
	September 2008	47	42	1.12	0.45	6555	5536	1.18	-0.61	(1.37)
	August 2008	46	45	1.02	0.4	5567	4921	1.13	-1.34	(1.81)
	July 2008	17	16	1.06	0.25	6001	5287	1.14	-0.44	(1.27)
	June 2008	9	9	1.00	0	6017	5167	1.16	-0.86	(1.52)

	May 2008	19	20	0.95	0.22	6141	5456	1.13	-1.36	(1.83)	
	April 2008	13	13	1.00	0	7038	6288	1.12	-0.75	(1.46)	
	March 2008	11	16	0.69	0.48	6519	5552	1.17	-3.30	(3.01)	
	February 2008	12	12	1.00	0	6883	6042	1.14	-0.89	(1.54)	
	January 2008	31	31	1.00	0	7567	6750	1.12	-1.36	(1.83)	
OP-4C	Installation Interval UNE - P (POTS)	December 2008	6	6	1.00	0	5108	4432	1.15	-0.62	(1.38)
Parity		November 2008	11	7	1.57	0.53	5380	4636	1.16	1.85	0.06
		October 2008	1	1	1.00	0	6486	5663	1.15	-0.12	(1.07)
		September 2008	6	6	1.00	0	6981	5834	1.20	-0.67	(1.41)
		August 2008	1	1	1.00	0	5897	5180	1.14	-0.22	(1.13)
		July 2008	39	39	1.00	0	6353	5540	1.15	-1.36	(1.83)
		June 2008	1	1	1.00	0	6469	5459	1.19	-0.30	(1.18)
		May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2008	0	5	0.00	0	6942	5829	1.19	-4.30	(3.61)
		February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4C	Installation Interval UNE P (Centrex)	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		October 2008	2	3	0.67	0.58	0	3	0.00	0.00	0.00
		September 2008	0	1	0.00	0	0	0	0.00	0.00	0.00
		August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval Basic Rate ISDN	December 2008	13	3	4.33	0.58	74	5	14.80	-0.97	(1.59)
Parity		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		September 2008	6	2	3.00	0	136	16	8.50	-0.93	(1.56)
		August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2008	4	1	4.00	0	67	10	6.70	-0.37	(1.23)
		April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2008	13	3	4.33	0.58	62	13	4.77	-0.21	(1.13)
		February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D	Installation Interval Dark Fiber - IOF	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Diagnostic		November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		May 2008	20	1	20.00	0	0	0	0.00	0.00	0.00
		April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

OP-4D Installation Interval E911 Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	36	3	12.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0.00	0	0	0	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		3	1	3.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
May 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2008		4	1	4.00	0	0	0	0.00	0.00	0.00
February 2008		26	6	4.33	0.52	0	0	0.00	0.00	0.00
January 2008		10	2	5.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6		December 2008	43	10	4.30	0.67	0	0	0.00	0.00
	November 2008	39	9	4.33	1.32	0	0	0.00	0.00	(0.83)
	October 2008	50	11	4.55	1.21	0	0	0.00	0.00	(0.73)
	September 2008	89	19	4.68	1	0	0	0.00	0.00	(0.66)
	August 2008	216	32	6.75	10.28	0	0	0.00	0.00	0.38
	July 2008	130	27	4.81	0.62	0	0	0.00	0.00	(0.59)
	June 2008	77	16	4.81	0.54	0	0	0.00	0.00	(0.59)
	May 2008	85	17	5.00	0	0	0	0.00	0.00	(0.50)
	April 2008	58	10	5.80	2.9	0	0	0.00	0.00	(0.10)
	March 2008	244	59	4.14	1.17	0	0	0.00	0.00	(0.93)
	February 2008	71	17	4.18	0.81	0	0	0.00	0.00	(0.91)
	January 2008	42	9	4.67	1.41	0	0	0.00	0.00	(0.67)
	OP-4D Installation Interval LIS Trunk Parity	December 2008	73	5	14.60	7.3	213	9	23.67	-1.95
November 2008		58	4	14.50	7.05	133	8	16.63	-0.50	(1.30)
October 2008		102	5	20.40	2.61	32	2	16.00	0.62	(1.10)
September 2008		38	4	9.50	2.89	0	0	0.00	0.00	0.00
August 2008		203	12	16.92	6.87	29	2	14.50	0.24	(1.42)
July 2008		126	11	11.45	6.53	37	2	18.50	-1.18	(1.72)
June 2008		474	26	18.23	4.05	174	7	24.86	-0.73	(1.44)
May 2008		177	10	17.70	5.25	31	2	15.50	0.57	(0.68)
April 2008		263	16	16.44	6.02	57	4	14.25	0.60	(0.75)
March 2008		136	8	17.00	7.25	128	7	18.29	-0.54	(1.33)
February 2008		54	4	13.50	8.74	220	9	24.44	-2.25	(2.37)
January 2008		250	14	17.86	6.79	41	2	20.50	-4.94	(4.01)
OP-4D Installation Interval PBX Parity		December 2008	0	0	0.00	0	0	0	0.00	0.00
	November 2008	4	1	4.00	0	37	4	9.25	-0.94	(1.57)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	December 2008	237	93	2.55	0.88	0	0	0.00	0.00	(1.73)
	November 2008	328	107	3.07	2.03	0	0	0.00	0.00	(1.47)
	October 2008	306	121	2.53	0.75	0	0	0.00	0.00	(1.74)
	September 2008	416	165	2.52	0.73	0	0	0.00	0.00	(1.74)
	August 2008	353	132	2.67	0.6	0	0	0.00	0.00	(1.66)
	July 2008	476	166	2.87	0.94	0	0	0.00	0.00	(1.57)
	June 2008	369	136	2.71	0.96	0	0	0.00	0.00	(1.64)
	May 2008	344	134	2.57	0.75	0	0	0.00	0.00	(1.72)
	April 2008	396	157	2.52	0.65	0	0	0.00	0.00	(1.74)
	March 2008	522	195	2.68	1.14	0	0	0.00	0.00	(1.66)
	February 2008	217	86	2.52	0.82	0	0	0.00	0.00	(1.74)
	January 2008	181	76	2.38	0.95	0	0	0.00	0.00	(1.81)
	OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	December 2008	79	23	3.43	4.09	0	0	0.00	0.00
November 2008		27	12	2.25	0.62	0	0	0.00	0.00	(1.88)
October 2008		43	16	2.69	0.48	0	0	0.00	0.00	(1.66)
September 2008		45	17	2.65	0.49	0	0	0.00	0.00	(1.68)
August 2008		43	17	2.53	0.72	0	0	0.00	0.00	(1.74)
July 2008		30	11	2.73	0.79	0	0	0.00	0.00	(1.64)
June 2008		8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
May 2008		4	2	2.00	0	0	0	0.00	0.00	(2.00)
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2008		3	1	3.00	0	0	0	0.00	0.00	(1.50)
February 2008		2	1	2.00	0	0	0	0.00	0.00	(2.00)
January 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5		December 2008	161	35	4.60	0.65	0	0	0.00	0.00
	November 2008	322	78	4.13	1.09	0	0	0.00	0.00	(0.75)
	October 2008	648	115	5.63	10.36	0	0	0.00	0.00	0.07
	September 2008	435	86	5.06	2.68	0	0	0.00	0.00	(0.24)
	August 2008	438	90	4.87	1.77	0	0	0.00	0.00	(0.35)
	July 2008	576	118	4.88	1.23	0	0	0.00	0.00	(0.34)
	June 2008	426	85	5.01	2.59	0	0	0.00	0.00	(0.27)
	May 2008	333	73	4.56	0.8	0	0	0.00	0.00	(0.51)
	April 2008	388	80	4.85	1.54	0	0	0.00	0.00	(0.35)
	March 2008	323	64	5.05	2.1	0	0	0.00	0.00	(0.25)
	February 2008	317	70	4.53	1.03	0	0	0.00	0.00	(0.53)
	January 2008	375	67	5.60	4.37	0	0	0.00	0.00	0.05
	OP-4D Installation Interval Unbundled Loop DS3 Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
May 2008		7	1	7.00	0	261	21	12.43	-0.53	(1.32)
April 2008		21	3	7.00	0	187	17	11.00	-1.12	(1.68)
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00

	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop	December 2008	12	3	4.00	1	0	0	0.00	0.00	(1.00)
XDSLi Benchmark 6	November 2008	9	2	4.50	0.71	0	0	0.00	0.00	(0.75)
	October 2008	17	5	3.40	1.52	0	0	0.00	0.00	(1.30)
	September 2008	29	6	4.83	0.41	0	0	0.00	0.00	(0.58)
	August 2008	27	6	4.50	0.84	0	0	0.00	0.00	(0.75)
	July 2008	39	9	4.33	0.87	0	0	0.00	0.00	(0.83)
	June 2008	23	5	4.60	1.14	0	0	0.00	0.00	(0.70)
	May 2008	35	8	4.38	1.19	0	0	0.00	0.00	(0.81)
	April 2008	19	4	4.75	0.5	0	0	0.00	0.00	(0.63)
	March 2008	56	14	4.00	1.3	0	0	0.00	0.00	(1.00)
	February 2008	33	7	4.71	0.76	0	0	0.00	0.00	(0.64)
	January 2008	13	3	4.33	1.15	0	0	0.00	0.00	(0.83)
OP-4D Installation Interval Unbundled Loop	December 2008	2570	511	5.03	0.71	0	0	0.00	0.00	(0.49)
Analog Benchmark 6	November 2008	2809	560	5.02	0.94	0	0	0.00	0.00	(0.49)
	October 2008	3236	638	5.07	0.6	0	0	0.00	0.00	(0.46)
	September 2008	2566	503	5.10	0.72	0	0	0.00	0.00	(0.45)
	August 2008	3068	598	5.13	0.65	0	0	0.00	0.00	(0.43)
	July 2008	3137	615	5.10	0.63	0	0	0.00	0.00	(0.45)
	June 2008	2808	544	5.16	0.76	0	0	0.00	0.00	(0.42)
	May 2008	3520	663	5.31	1.19	0	0	0.00	0.00	(0.35)
	April 2008	2932	576	5.09	0.57	0	0	0.00	0.00	(0.45)
	March 2008	2369	471	5.03	0.83	0	0	0.00	0.00	(0.49)
	February 2008	2992	580	5.16	0.63	0	0	0.00	0.00	(0.42)
	January 2008	2927	562	5.21	1.36	0	0	0.00	0.00	(0.40)
OP-4D Installation Interval Unbundled Loop	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Conditioned Benchmark 15	November 2008	5	1	5.00	0	0	0	0.00	0.00	(2.00)
	October 2008	102	4	25.50	20.09	0	0	0.00	0.00	2.10
	September 2008	25	3	8.33	5.03	0	0	0.00	0.00	(1.33)
	August 2008	66	2	33.00	0	0	0	0.00	0.00	3.60
	July 2008	3	1	3.00	0	0	0	0.00	0.00	(2.40)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	71	5	14.20	4.55	0	0	0.00	0.00	(0.16)
	April 2008	25	3	8.33	2.89	0	0	0.00	0.00	(1.33)
	March 2008	23	3	7.67	5.69	0	0	0.00	0.00	(1.47)
	February 2008	9	2	4.50	0.71	0	0	0.00	0.00	(2.10)
	January 2008	25	5	5.00	0	0	0	0.00	0.00	(2.00)
OP-4D Installation Interval Unbundled Loop	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
ISDN Capable Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	136	16	8.50	-0.43	(1.26)
	August 2008	5	1	5.00	0	69	14	4.93	0.04	(1.36)
	July 2008	5	1	5.00	0	143	15	9.53	-0.44	(1.27)
	June 2008	9	2	4.50	0.71	107	14	7.64	-0.85	(1.52)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	5	1	5.00	0	152	21	7.24	-0.34	(1.21)
	March 2008	3	1	3.00	0	62	13	4.77	-0.53	(1.32)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	12	3	4.00	0	42	10	4.20	-0.14	(1.09)
OP-4E Installation Interval Basic Rate ISDN	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	September 2008	6	2	3.00	0	121	10	12.10	-0.77	(1.47)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval E911 Parity	December 2008	54	5	10.80	1.64	24	2	12.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	107	9	11.89	0.33	12	1	12.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	36	3	12.00	0	36	3	12.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	11	1	11.00	0	46	4	11.50	-0.77	(1.47)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	12	1	12.00	0	312	28	11.14	2.36	(0.44)
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Enhanced	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Extended Loops - DS0 Capable Diagnostic	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	4	1	4.00	0	0	0	0.00	0.00	0.00
	July 2008	3	1	3.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Enhanced	December 2008	58	12	4.83	0.58	0	0	0.00	0.00	(0.58)
Extended Loops - DS1 Capable Benchmark	November 2008	66	15	4.40	1.06	0	0	0.00	0.00	(0.80)
6	October 2008	93	13	7.15	11.13	0	0	0.00	0.00	0.58
	September 2008	72	12	6.00	5.53	0	0	0.00	0.00	0.00
	August 2008	109	20	5.45	2.33	0	0	0.00	0.00	(0.28)
	July 2008	194	39	4.97	0.63	0	0	0.00	0.00	(0.51)
	June 2008	163	33	4.94	1.75	0	0	0.00	0.00	(0.53)
	May 2008	108	23	4.70	1.33	0	0	0.00	0.00	(0.65)
	April 2008	123	27	4.56	1.58	0	0	0.00	0.00	(0.72)
	March 2008	101	21	4.81	3.17	0	0	0.00	0.00	(0.60)
	February 2008	69	14	4.93	3.41	0	0	0.00	0.00	(0.54)
	January 2008	235	23	10.22	20.8	0	0	0.00	0.00	2.11
OP-4E Installation Interval LIS Trunk Parity	December 2008	50	3	16.67	8.5	256	12	21.33	-0.73	(1.45)
	November 2008	22	1	22.00	0	100	4	25.00	-0.17	(1.10)
	October 2008	66	3	22.00	0	85	5	17.00	0.78	(0.88)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	72	4	18.00	0	115	3	38.33	-0.67	(1.41)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	159	8	19.88	2.8	13	1	13.00	0.00	0.00
	May 2008	122	7	17.43	6.88	340	16	21.25	-1.30	(1.79)

	April 2008	104	7	14.86	4.26	267	11	24.27	-1.58	(1.96)
	March 2008	100	7	14.29	3.4	174	9	19.33	-1.30	(1.79)
	February 2008	120	8	15.00	6.59	348	15	23.20	-2.94	(2.79)
	January 2008	74	4	18.50	4.12	222	6	37.00	-0.76	(1.46)
OP-4E Installation Interval Unbundled Loop	December 2008	8	3	2.67	0.58	0	0	0.00	0.00	(1.67)
2 Wire Non-Loaded Benchmark 6	November 2008	38	13	2.92	0.28	0	0	0.00	0.00	(1.54)
	October 2008	35	15	2.33	1.23	0	0	0.00	0.00	(1.83)
	September 2008	101	35	2.89	0.32	0	0	0.00	0.00	(1.56)
	August 2008	64	23	2.78	0.67	0	0	0.00	0.00	(1.61)
	July 2008	30	12	2.50	0.52	0	0	0.00	0.00	(1.75)
	June 2008	6	2	3.00	0	0	0	0.00	0.00	(1.50)
	May 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	April 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	12	4	3.00	0	0	0	0.00	0.00	(1.50)
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Unbundled Loop	December 2008	13	5	2.60	0.55	0	0	0.00	0.00	(1.70)
ADSL Qualified Benchmark 6	November 2008	19	8	2.38	0.52	0	0	0.00	0.00	(1.81)
	October 2008	44	15	2.93	0.26	0	0	0.00	0.00	(1.53)
	September 2008	20	6	3.33	1.37	0	0	0.00	0.00	(1.33)
	August 2008	45	14	3.21	0.43	0	0	0.00	0.00	(1.39)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	12	4	3.00	0	0	0	0.00	0.00	(1.50)
	May 2008	9	3	3.00	0	0	0	0.00	0.00	(1.50)
	April 2008	3	1	3.00	0	0	0	0.00	0.00	(1.50)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	6	2	3.00	0	0	0	0.00	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	December 2008	166	10	16.60	26.06	0	0	0.00	0.00	6.05
DS1 Capable Benchmark 5.5	November 2008	57	12	4.75	0.45	0	0	0.00	0.00	(0.41)
	October 2008	41	10	4.10	1.52	0	0	0.00	0.00	(0.76)
	September 2008	53	11	4.82	2.27	0	0	0.00	0.00	(0.37)
	August 2008	44	8	5.50	1.2	0	0	0.00	0.00	0.00
	July 2008	18	4	4.50	1	0	0	0.00	0.00	(0.55)
	June 2008	20	4	5.00	0	0	0	0.00	0.00	(0.27)
	May 2008	30	6	5.00	0	0	0	0.00	0.00	(0.27)
	April 2008	33	7	4.71	0.76	0	0	0.00	0.00	(0.43)
	March 2008	29	6	4.83	0.41	0	0	0.00	0.00	(0.36)
	February 2008	25	6	4.17	1.33	0	0	0.00	0.00	(0.73)
	January 2008	56	13	4.31	1.25	0	0	0.00	0.00	(0.65)
OP-4E Installation Interval Unbundled Loop	December 2008	16	3	5.33	0.58	0	0	0.00	0.00	(0.33)
XDSLi Benchmark 6	November 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	October 2008	10	2	5.00	0	0	0	0.00	0.00	(0.50)
	September 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	August 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	July 2008	5	1	5.00	0	0	0	0.00	0.00	(0.50)
	June 2008	8	2	4.00	1.41	0	0	0.00	0.00	(1.00)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	28	6	4.67	0.52	0	0	0.00	0.00	(0.67)
	March 2008	18	5	3.60	1.34	0	0	0.00	0.00	(1.20)
	February 2008	13	3	4.33	1.15	0	0	0.00	0.00	(0.83)
	January 2008	12	3	4.00	1.73	0	0	0.00	0.00	(1.00)
OP-4E Installation Interval Unbundled Loop	December 2008	352	67	5.25	1.54	0	0	0.00	0.00	(0.37)

Analog Benchmark 6	November 2008	230	49	4.69	0.85	0	0	0.00	0.00	(0.65)
	October 2008	536	104	5.15	0.64	0	0	0.00	0.00	(0.42)
	September 2008	436	84	5.19	0.4	0	0	0.00	0.00	(0.40)
	August 2008	340	57	5.96	0.89	0	0	0.00	0.00	(0.02)
	July 2008	298	59	5.05	0.47	0	0	0.00	0.00	(0.47)
	June 2008	404	78	5.18	0.58	0	0	0.00	0.00	(0.41)
	May 2008	307	62	4.95	0.38	0	0	0.00	0.00	(0.52)
	April 2008	327	63	5.19	0.5	0	0	0.00	0.00	(0.40)
	March 2008	308	62	4.97	0.25	0	0	0.00	0.00	(0.52)
	February 2008	225	45	5.00	0	0	0	0.00	0.00	(0.50)
	January 2008	304	54	5.63	1.22	0	0	0.00	0.00	(0.19)
	OP-4E Installation Interval Unbundled Loop	December 2008	0	0	0.00	0	0	0	0.00	0.00
Conditioned Benchmark 15	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	36	2	18.00	0	0	0	0.00	0.00	0.60
	August 2008	7	1	7.00	0	0	0	0.00	0.00	(1.60)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	15	1	15.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	5	1	5.00	0	0	0	0.00	0.00	(2.00)
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-4E Installation Interval Unbundled Loop	December 2008	0	0	0.00	0	0	0	0.00	0.00
ISDN Capable Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	4	1	4.00	0	121	10	12.10	-0.51	(1.31)
	August 2008	6	1	6.00	0	67	8	8.38	-0.31	(1.19)
	July 2008	15	3	5.00	0	74	10	7.40	-0.57	(1.34)
	June 2008	4	1	4.00	0	32	3	10.67	-5.00	(4.04)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	9	2	4.50	0.71	23	3	7.67	-1.20	(1.73)
	March 2008	5	1	5.00	0	33	7	4.71	0.12	(1.13)
	February 2008	5	2	2.50	0.71	51	8	6.38	-0.72	(1.44)
	January 2008	5	1	5.00	0	23	4	5.75	-0.15	(1.09)
	OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
Reported to Repair Basic Rate ISDN Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	37	37	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	24	24	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	29	30	96.67%	-0.31	(1.19)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
Reported to Repair Business Parity	November 2008	3	5	60.00%	0.4899	1967	2112	93.13%	2.93	0.05
	October 2008	16	17	94.12%	0.2353	2510	2708	92.69%	-0.23	(1.14)
	September 2008	22	22	100.00%	0	2327	2526	92.12%	-1.37	(1.83)
	August 2008	9	9	100.00%	0	2188	2379	91.97%	-0.88	(1.54)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	June 2008	3	3	100.00%	0	2319	2501	92.72%	-0.48	(1.29)
	May 2008	5	5	100.00%	0	2411	2598	92.80%	-0.62	(1.38)
	April 2008	9	10	90.00%	0.3	2425	2626	92.35%	0.28	(1.08)
	March 2008	3	3	100.00%	0	2431	2657	91.49%	-0.53	(1.32)
	February 2008	5	6	83.33%	0.3727	2417	2633	91.80%	0.75	(0.85)
	January 2008	8	9	88.89%	0.3143	2375	2623	90.55%	0.17	(1.14)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Dark Fiber - IOF	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair E911 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	9	9	100.00%	0	1	1	100.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	3	3	100.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	28	28	100.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS0 Capable Diagnostic	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	November 2008	47	49	95.92%	0.1979	46	49	93.88%	-0.42	(1.26)
Loops - DS1 Capable Parity	October 2008	86	88	97.73%	0.149	93	96	96.88%	-0.33	(1.20)
	September 2008	80	82	97.56%	0.1543	98	104	94.23%	-0.97	(1.59)
	August 2008	95	97	97.94%	0.1421	112	115	97.39%	-0.25	(1.15)
	July 2008	131	138	94.93%	0.2194	139	142	97.89%	1.72	(0.39)
	June 2008	122	124	98.39%	0.126	75	83	90.36%	-1.92	(2.17)
	May 2008	101	103	98.06%	0.138	88	96	91.67%	-1.63	(1.99)
	April 2008	103	104	99.04%	0.0976	81	84	96.43%	-0.96	(1.58)
	March 2008	109	114	95.61%	0.2048	51	55	92.73%	-0.68	(1.41)
	February 2008	54	56	96.43%	0.1856	96	102	94.12%	-0.59	(1.36)

	January 2008	71	72	98.61%	0.117	106	112	94.64%	-1.17	(1.71)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Enhanced Extended	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Loops - DS3 Capable Diagnostic	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Frame Relay Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	34	34	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	11	11	100.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	5	5	100.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Line Splitting Parity	November 2008	196	196	100.00%	0	13076	14599	89.57%	-1.28	(1.78)
	October 2008	441	441	100.00%	0	17203	19286	89.20%	-1.59	(1.97)
	September 2008	225	289	77.86%	0.10381284	16378	18400	89.01%	0.10	(1.11)
	August 2008	361	484	74.58%	0.11778624	15364	17263	89.00%	0.39	(0.91)
	July 2008	361	400	90.25%	0.04748041	15949	17848	89.36%	-0.82	(1.50)
	June 2008	196	225	87.10%	0.06220036	15560	17355	89.66%	-0.47	(1.28)
	May 2008	400	484	82.65%	0.08265625	16054	17756	90.41%	-0.08	(1.05)
	April 2008	784	841	93.22%	0.03330625	17409	19192	90.71%	-1.08	(1.66)
	March 2008	169	196	86.23%	0.06630625	16014	17715	90.40%	-0.31	(1.19)
	February 2008	441	529	83.36%	0.07941124	16647	18485	90.06%	-0.20	(1.12)
	January 2008	1089	1156	94.21%	0.028561	17923	19761	90.70%	-1.28	(1.78)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair LIS Trunk Parity	November 2008	16	16	100.00%	0	23	23	100.00%	0.00	0.00
	October 2008	27	27	100.00%	0	12	12	100.00%	0.00	0.00
	September 2008	7	7	100.00%	0	6	6	100.00%	0.00	0.00
	August 2008	22	22	100.00%	0	12	12	100.00%	0.00	0.00
	July 2008	23	23	100.00%	0	18	18	100.00%	0.00	0.00
	June 2008	51	51	100.00%	0	13	13	100.00%	0.00	0.00
	May 2008	23	23	100.00%	0	28	28	100.00%	0.00	0.00
	April 2008	32	32	100.00%	0	47	47	100.00%	0.00	0.00
	March 2008	41	41	100.00%	0	40	40	100.00%	0.00	0.00
	February 2008	18	18	100.00%	0	33	33	100.00%	0.00	0.00
	January 2008	30	30	100.00%	0	17	17	100.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair PBX Parity	November 2008	1	1	100.00%	0	5	6	83.33%	-0.41	(1.25)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	13	14	92.86%	-0.27	(1.16)

	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	14	15	93.33%	-0.26	(1.16)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Residence Parity	November 2008	108	116	93.10%	0.2534	11109	12487	88.96%	-1.42	(1.86)
	October 2008	57	62	91.94%	0.2723	14693	16578	88.63%	-0.82	(1.50)
	September 2008	59	64	92.19%	0.2684	14051	15874	88.52%	-0.92	(1.56)
	August 2008	59	62	95.16%	0.2146	13176	14884	88.52%	-1.64	(1.99)
	July 2008	27	27	100.00%	0	13522	15201	88.95%	-1.83	(2.11)
	June 2008	17	19	89.47%	0.3069	13241	14854	89.14%	-0.05	(1.03)
	May 2008	27	29	93.10%	0.2534	13643	15158	90.01%	-0.56	(1.34)
	April 2008	24	26	92.31%	0.2665	14984	16566	90.45%	-0.32	(1.20)
	March 2008	24	25	96.00%	0.196	13583	15058	90.20%	-0.97	(1.59)
	February 2008	22	24	91.67%	0.2764	14230	15852	89.77%	-0.31	(1.19)
	January 2008	51	52	98.08%	0.1373	15548	17138	90.72%	-1.83	(2.11)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT Above DS1 Level Parity	November 2008	1	1	100.00%	0	5	5	100.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair UDIT DS1 Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	139	142	97.89%	-0.15	(1.09)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	November 2008	264	272	97.06%	0.169	26	26	100.00%	0.00	(0.97)
	October 2008	330	350	94.29%	0.2321	23	23	100.00%	0.00	(0.63)
	September 2008	422	439	96.13%	0.1929	37	37	100.00%	0.00	(0.58)
	August 2008	378	390	96.92%	0.1727	31	31	100.00%	0.00	(0.84)
	July 2008	513	528	97.16%	0.1661	25	28	89.29%	-1.31	(1.80)
	June 2008	438	464	94.40%	0.23	25	27	92.59%	-0.35	(1.21)
	May 2008	477	499	95.59%	0.2053	24	24	100.00%	0.00	(0.76)
	April 2008	440	453	97.13%	0.167	32	34	94.12%	-0.72	(1.44)

	March 2008	451	464	97.20%	0.165	28	29	96.55%	-0.19	(1.11)
	February 2008	319	329	96.96%	0.1717	34	35	97.14%	0.06	(1.34)
	January 2008	309	320	96.56%	0.1822	16	16	100.00%	0.00	(1.12)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL	November 2008	2601	2809	92.60%	0.03632836	26	26	100.00%	0.00	(0.92)
Qualified Parity	October 2008	3844	4489	85.64%	0.06906384	23	23	100.00%	0.00	(0.53)
	September 2008	2116	2304	91.83%	0.03992004	37	37	100.00%	0.00	(0.71)
	August 2008	2209	2209	100.00%	0	31	31	100.00%	0.00	0.00
	July 2008	1849	2025	91.32%	0.04247721	25	28	89.29%	-0.84	(1.51)
	June 2008	484	484	100.00%	0	25	27	92.59%	-0.98	(1.60)
	May 2008	529	529	100.00%	0	24	24	100.00%	0.00	0.00
	April 2008	64	81	79.01%	0.09878449	32	34	94.12%	0.59	(1.02)
	March 2008	256	289	88.59%	0.05536609	28	29	96.55%	0.44	(1.17)
	February 2008	121	169	71.61%	0.13017664	34	35	97.14%	2.32	(0.43)
	January 2008	484	484	100.00%	0	16	16	100.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	November 2008	127	137	92.70%	0.2601	46	49	93.88%	0.29	(1.06)
Capable Parity	October 2008	174	186	93.55%	0.2457	93	96	96.88%	1.52	(0.46)
	September 2008	146	150	97.33%	0.1611	98	104	94.23%	-1.04	(1.63)
	August 2008	180	186	96.77%	0.1767	112	115	97.39%	0.33	(1.04)
	July 2008	217	227	95.59%	0.2052	139	142	97.89%	1.49	(0.47)
	June 2008	224	240	93.33%	0.2494	75	83	90.36%	-0.79	(1.48)
	May 2008	174	178	97.75%	0.1482	88	96	91.67%	-1.74	(2.06)
	April 2008	202	216	93.52%	0.2462	81	84	96.43%	1.22	(0.59)
	March 2008	182	187	97.33%	0.1613	51	55	92.73%	-1.15	(1.70)
	February 2008	246	253	97.23%	0.164	96	102	94.12%	-1.13	(1.69)
	January 2008	243	249	97.59%	0.1533	106	112	94.64%	-1.15	(1.70)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - DS3	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Capable Parity	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	25	25	100.00%	0.00	0.00
	April 2008	3	3	100.00%	0	20	20	100.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL	November 2008	16	16	100.00%	0	46	49	93.88%	-0.49	(1.30)
Parity	October 2008	49	49	100.00%	0	93	96	96.88%	-0.46	(1.28)
	September 2008	49	49	100.00%	0	98	104	94.23%	-0.63	(1.39)
	August 2008	49	49	100.00%	0	112	115	97.39%	-0.42	(1.26)
	July 2008	100	100	100.00%	0	139	142	97.89%	-0.45	(1.27)
	June 2008	49	49	100.00%	0	75	83	90.36%	-0.83	(1.50)
	May 2008	64	64	100.00%	0	88	96	91.67%	-0.82	(1.50)
	April 2008	100	121	82.65%	0.08265625	81	84	96.43%	0.93	(0.84)
	March 2008	361	361	100.00%	0	51	55	92.73%	-1.05	(1.64)
	February 2008	121	144	84.03%	0.07639696	96	102	94.12%	0.34	(1.08)
	January 2008	36	36	100.00%	0	106	112	94.64%	-0.57	(1.35)
OP-5A New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Reported to Repair Unbundled Loop Analog	November 2008	890	904	98.45%	0.1235	5573	6075	91.74%	-6.84	(5.16)

Parity	October 2008	1185	1214	97.61%	0.1527	7509	8241	91.12%	-7.42	(5.51)
	September 2008	817	836	97.73%	0.149	7105	7775	91.38%	-6.21	(4.78)
	August 2008	956	969	98.66%	0.115	6727	7365	91.34%	-7.62	(5.83)
	July 2008	964	986	97.77%	0.1477	6866	7497	91.58%	-6.58	(5.00)
	June 2008	1002	1021	98.14%	0.1351	6702	7301	91.80%	-6.92	(5.21)
	May 2008	1076	1107	97.20%	0.165	6661	7204	92.46%	-5.56	(4.38)
	April 2008	966	991	97.48%	0.1568	7156	7742	92.43%	-5.65	(4.44)
	March 2008	823	842	97.74%	0.1485	6754	7368	91.67%	-6.04	(4.67)
	February 2008	950	969	98.04%	0.1386	6871	7528	91.27%	-7.02	(5.27)
	January 2008	947	966	98.03%	0.1389	7298	7948	91.82%	-6.65	(5.04)
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00
October 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
September 2008		2	2	100.00%	0	37	37	100.00%	0.00	0.00
August 2008		2	2	100.00%	0	31	31	100.00%	0.00	0.00
July 2008		4	4	100.00%	0	25	28	89.29%	-0.65	(1.39)
June 2008		3	3	100.00%	0	25	27	92.59%	-0.46	(1.28)
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
April 2008		2	3	66.67%	0.4714	32	34	94.12%	1.94	(0.55)
March 2008		2	2	100.00%	0	28	29	96.55%	-0.26	(1.16)
February 2008		3	3	100.00%	0	34	35	97.14%	-0.29	(1.17)
January 2008		4	4	100.00%	0	16	16	100.00%	0.00	0.00
December 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	November 2008	35	39	89.74%	0.3034	13076	14599	89.57%	-0.04	(1.02)
	October 2008	35	37	94.59%	0.2261	17203	19286	89.20%	-1.06	(1.64)
	September 2008	49	53	92.45%	0.2642	16378	18400	89.01%	-0.80	(1.49)
	August 2008	20	22	90.91%	0.2875	15364	17263	89.00%	-0.29	(1.17)
	July 2008	67	71	94.37%	0.2306	15949	17848	89.36%	-1.37	(1.83)
	June 2008	16	19	84.21%	0.3646	15560	17355	89.66%	0.78	(0.70)
	May 2008	2	2	100.00%	0	16054	17756	90.41%	-0.46	(1.28)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	16014	17715	90.40%	-0.73	(1.44)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	145	145	100.00%	0.00	0.00
	September 2008	1	1	100.00%	0	98	104	94.23%	-0.25	(1.15)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Business Benchmark 0.965	November 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	November 2008	49	49	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	October 2008	88	88	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	82	82	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	97	97	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	138	138	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	123	124	99.19%	0.0894	0	0	0.00%	0.00	(0.08)
	May 2008	103	103	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	104	104	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	114	114	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	56	56	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	72	72	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

OP-5B New Service Provisioning Quality Frame Relay Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
October 2008		21	21	100.00%	0	0	0	0.00%	0.00	(0.11)
September 2008		17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
August 2008		22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
July 2008		20	20	100.00%	0	0	0	0.00%	0.00	(0.11)
June 2008		15	15	100.00%	0	0	0	0.00%	0.00	(0.11)
May 2008		22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
April 2008		29	29	100.00%	0	0	0	0.00%	0.00	(0.11)
March 2008		14	14	100.00%	0	0	0	0.00%	0.00	(0.11)
February 2008		23	23	100.00%	0	0	0	0.00%	0.00	(0.11)
January 2008		34	34	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality PBX Benchmark 0.965		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	OP-5B New Service Provisioning Quality Residence Benchmark 0.965	December 2008	0	0	0.00%	0	0	0	0.00%	0.00
November 2008		116	116	100.00%	0	0	0	0.00%	0.00	(0.11)
October 2008		62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
September 2008		64	64	100.00%	0	0	0	0.00%	0.00	(0.11)
August 2008		62	62	100.00%	0	0	0	0.00%	0.00	(0.11)
July 2008		27	27	100.00%	0	0	0	0.00%	0.00	(0.11)
June 2008		19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
May 2008		29	29	100.00%	0	0	0	0.00%	0.00	(0.11)
April 2008		26	26	100.00%	0	0	0	0.00%	0.00	(0.11)
March 2008		25	25	100.00%	0	0	0	0.00%	0.00	(0.11)
February 2008		24	24	100.00%	0	0	0	0.00%	0.00	(0.11)
January 2008		52	52	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965		December 2008	0	0	0.00%	0	0	0	0.00%	0.00
	November 2008	271	272	99.63%	0.0605	0	0	0.00%	0.00	(0.10)
	October 2008	350	350	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	439	439	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	389	390	99.74%	0.0506	0	0	0.00%	0.00	(0.10)

	July 2008	527	528	99.81%	0.0435	0	0	0.00%	0.00	(0.10)
	June 2008	464	464	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	499	499	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	453	453	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	464	464	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	329	329	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	320	320	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - ADSL Qualified	November 2008	53	53	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	October 2008	67	67	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	48	48	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	47	47	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	45	45	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	23	23	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	9	9	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	17	17	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	13	13	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS1 Capable	November 2008	137	137	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	October 2008	186	186	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	150	150	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	186	186	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	227	227	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	240	240	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	178	178	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	216	216	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	187	187	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	253	253	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	248	249	99.60%	0.0632	0	0	0.00%	0.00	(0.10)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - DS3 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.965	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop - XDSLi	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
Benchmark 0.965	October 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	7	7	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	11	11	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)

	February 2008	12	12	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	November 2008	894	904	98.89%	0.1046	0	0	0.00%	0.00	(0.07)
	October 2008	1214	1214	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	836	836	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	969	969	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	986	986	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	1021	1021	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	1106	1107	99.91%	0.03	0	0	0.00%	0.00	(0.11)
	April 2008	991	991	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	842	842	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	967	969	99.79%	0.0454	0	0	0.00%	0.00	(0.10)
	January 2008	966	966	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	March 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	January 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	November 2008	39	39	100.00%	0	0	0	0.00%	0.00	(0.11)
	October 2008	37	37	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	52	53	98.11%	0.1361	0	0	0.00%	0.00	(0.05)
	August 2008	22	22	100.00%	0	0	0	0.00%	0.00	(0.11)
	July 2008	70	71	98.59%	0.1178	0	0	0.00%	0.00	(0.07)
	June 2008	19	19	100.00%	0	0	0	0.00%	0.00	(0.11)
	May 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.11)
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	(0.11)
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5B New Service Provisioning Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
UNE P (Centrex) Benchmark 0.965	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.11)
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.11)
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Business Diagnostic	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00

	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Enhanced Extended Loops - DS1	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
Capable Diagnostic	October 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
	June 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
	February 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Line Splitting Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	June 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	2	50.00%	0.5	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Residence Diagnostic	November 2008	0	8	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	3	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00
	May 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	3	33.33%	0.4714	0	0	0.00%	0.00	0.00
	January 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	November 2008	1	10	10.00%	0.3	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	3	23	13.04%	0.3368	0	0	0.00%	0.00	0.00
	September 2008	0	16	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	14	7.14%	0.2575	0	0	0.00%	0.00	0.00
	July 2008	0	16	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	24	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	2	24	8.33%	0.2764	0	0	0.00%	0.00	0.00

	April 2008	0	11	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	2	15	13.33%	0.3399	0	0	0.00%	0.00	0.00
	February 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - ADSL Qualified	November 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	1	6	16.67%	0.3727	0	0	0.00%	0.00	0.00
	September 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	November 2008	0	10	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	0	12	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	5	9	55.56%	0.4969	0	0	0.00%	0.00	0.00
	August 2008	0	6	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	11	9.09%	0.2875	0	0	0.00%	0.00	0.00
	June 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
	May 2008	0	4	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	3	17	17.65%	0.3812	0	0	0.00%	0.00	0.00
	March 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	8	12.50%	0.3307	0	0	0.00%	0.00	0.00
	January 2008	0	7	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop - XDSL Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	November 2008	2	18	11.11%	0.3143	0	0	0.00%	0.00	0.00
	October 2008	3	32	9.38%	0.2915	0	0	0.00%	0.00	0.00
	September 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	13	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	22	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	20	5.00%	0.2179	0	0	0.00%	0.00	0.00
	May 2008	2	34	5.88%	0.2353	0	0	0.00%	0.00	0.00
	April 2008	0	25	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	19	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	20	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	1	20	5.00%	0.2179	0	0	0.00%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

Rate Unbundled Loop ISDN Capable Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	1	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	OP-5R New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	1	5	20.00%	0.4	0	0	0.00%	0.00	0.00	
October 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	0	5	0.00%	0	0	0	0.00%	0.00	0.00		
August 2008	0	2	0.00%	0	0	0	0.00%	0.00	0.00		
July 2008	2	7	28.57%	0.4518	0	0	0.00%	0.00	0.00		
June 2008	1	4	25.00%	0.433	0	0	0.00%	0.00	0.00		
May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
OP-5T New Service Installation Quality Total Basic Rate ISDN Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00		
August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00		
April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
March 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00		
February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
OP-5T New Service Installation Quality Total Business Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008	3	5	60.00%	0.4899	0	0	0.00%	0.00	0.00		
October 2008	16	17	94.12%	0.2353	0	0	0.00%	0.00	0.00		
September 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00		
August 2008	9	9	100.00%	0	0	0	0.00%	0.00	0.00		
July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00		
May 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00		
April 2008	9	10	90.00%	0.3	0	0	0.00%	0.00	0.00		
March 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00		
February 2008	5	6	83.33%	0.3727	0	0	0.00%	0.00	0.00		
January 2008	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00		
OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00		
September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00		
August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00		
July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00		

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	November 2008	47	49	95.92%	0.1979	0	0	0.00%	0.00	0.00
	October 2008	86	88	97.73%	0.149	0	0	0.00%	0.00	0.00
	September 2008	80	82	97.56%	0.1543	0	0	0.00%	0.00	0.00
	August 2008	95	97	97.94%	0.1421	0	0	0.00%	0.00	0.00
	July 2008	131	138	94.93%	0.2194	0	0	0.00%	0.00	0.00
	June 2008	121	124	97.58%	0.1536	0	0	0.00%	0.00	0.00
	May 2008	101	103	98.06%	0.138	0	0	0.00%	0.00	0.00
	April 2008	103	104	99.04%	0.0976	0	0	0.00%	0.00	0.00
	March 2008	109	114	95.61%	0.2048	0	0	0.00%	0.00	0.00
	February 2008	54	56	96.43%	0.1856	0	0	0.00%	0.00	0.00
	January 2008	71	72	98.61%	0.117	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Enhanced Extended Loops - DS3 Capable Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Frame Relay Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Line Splitting Diagnostic	November 2008	14	14	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	21	21	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	15	17	88.24%	0.3222	0	0	0.00%	0.00	0.00
	August 2008	19	22	86.36%	0.3432	0	0	0.00%	0.00	0.00
	July 2008	19	20	95.00%	0.2179	0	0	0.00%	0.00	0.00
	June 2008	14	15	93.33%	0.2494	0	0	0.00%	0.00	0.00
	May 2008	20	22	90.91%	0.2875	0	0	0.00%	0.00	0.00
	April 2008	28	29	96.55%	0.1825	0	0	0.00%	0.00	0.00
	March 2008	13	14	92.86%	0.2575	0	0	0.00%	0.00	0.00
	February 2008	21	23	91.30%	0.2818	0	0	0.00%	0.00	0.00

	January 2008	33	34	97.06%	0.169	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total PBX Diagnostic	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Residence Diagnostic	November 2008	108	116	93.10%	0.2534	0	0	0.00%	0.00	0.00
	October 2008	57	62	91.94%	0.2723	0	0	0.00%	0.00	0.00
	September 2008	59	64	92.19%	0.2684	0	0	0.00%	0.00	0.00
	August 2008	59	62	95.16%	0.2146	0	0	0.00%	0.00	0.00
	July 2008	27	27	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	17	19	89.47%	0.3069	0	0	0.00%	0.00	0.00
	May 2008	27	29	93.10%	0.2534	0	0	0.00%	0.00	0.00
	April 2008	24	26	92.31%	0.2665	0	0	0.00%	0.00	0.00
	March 2008	24	25	96.00%	0.196	0	0	0.00%	0.00	0.00
	February 2008	22	24	91.67%	0.2764	0	0	0.00%	0.00	0.00
	January 2008	51	52	98.08%	0.1373	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	November 2008	263	272	96.69%	0.1789	0	0	0.00%	0.00	0.00
	October 2008	330	350	94.29%	0.2321	0	0	0.00%	0.00	0.00
	September 2008	422	439	96.13%	0.1929	0	0	0.00%	0.00	0.00
	August 2008	377	390	96.67%	0.1795	0	0	0.00%	0.00	0.00
	July 2008	512	528	96.97%	0.1714	0	0	0.00%	0.00	0.00
	June 2008	438	464	94.40%	0.23	0	0	0.00%	0.00	0.00
	May 2008	477	499	95.59%	0.2053	0	0	0.00%	0.00	0.00
	April 2008	440	453	97.13%	0.167	0	0	0.00%	0.00	0.00
	March 2008	451	464	97.20%	0.165	0	0	0.00%	0.00	0.00
	February 2008	319	329	96.96%	0.1717	0	0	0.00%	0.00	0.00
	January 2008	309	320	96.56%	0.1822	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	November 2008	51	53	96.23%	0.1906	0	0	0.00%	0.00	0.00
	October 2008	62	67	92.54%	0.2628	0	0	0.00%	0.00	0.00
	September 2008	46	48	95.83%	0.1998	0	0	0.00%	0.00	0.00
	August 2008	47	47	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	43	45	95.56%	0.2061	0	0	0.00%	0.00	0.00
	June 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	23	23	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	8	9	88.89%	0.3143	0	0	0.00%	0.00	0.00
	March 2008	16	17	94.12%	0.2353	0	0	0.00%	0.00	0.00
	February 2008	11	13	84.62%	0.3608	0	0	0.00%	0.00	0.00
	January 2008	22	22	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	November 2008	127	137	92.70%	0.2601	0	0	0.00%	0.00	0.00
	October 2008	174	186	93.55%	0.2457	0	0	0.00%	0.00	0.00
	September 2008	146	150	97.33%	0.1611	0	0	0.00%	0.00	0.00

	August 2008	180	186	96.77%	0.1767	0	0	0.00%	0.00	0.00
	July 2008	217	227	95.59%	0.2052	0	0	0.00%	0.00	0.00
	June 2008	224	240	93.33%	0.2494	0	0	0.00%	0.00	0.00
	May 2008	174	178	97.75%	0.1482	0	0	0.00%	0.00	0.00
	April 2008	202	216	93.52%	0.2462	0	0	0.00%	0.00	0.00
	March 2008	182	187	97.33%	0.1613	0	0	0.00%	0.00	0.00
	February 2008	246	253	97.23%	0.164	0	0	0.00%	0.00	0.00
	January 2008	242	249	97.19%	0.1653	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - DS3 Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	November 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	10	10	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	7	7	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	8	8	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	10	11	90.91%	0.2875	0	0	0.00%	0.00	0.00
	March 2008	19	19	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	11	12	91.67%	0.2764	0	0	0.00%	0.00	0.00
	January 2008	6	6	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	November 2008	880	904	97.35%	0.1608	0	0	0.00%	0.00	0.00
	October 2008	1185	1214	97.61%	0.1527	0	0	0.00%	0.00	0.00
	September 2008	817	836	97.73%	0.149	0	0	0.00%	0.00	0.00
	August 2008	956	969	98.66%	0.115	0	0	0.00%	0.00	0.00
	July 2008	964	986	97.77%	0.1477	0	0	0.00%	0.00	0.00
	June 2008	1002	1021	98.14%	0.1351	0	0	0.00%	0.00	0.00
	May 2008	1075	1107	97.11%	0.1675	0	0	0.00%	0.00	0.00
	April 2008	966	991	97.48%	0.1568	0	0	0.00%	0.00	0.00
	March 2008	823	842	97.74%	0.1485	0	0	0.00%	0.00	0.00
	February 2008	948	969	97.83%	0.1456	0	0	0.00%	0.00	0.00
	January 2008	947	966	98.03%	0.1389	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total Unbundled Loop ISDN Capable	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	2	3	66.67%	0.4714	0	0	0.00%	0.00	0.00

	March 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	January 2008	4	4	100.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE - P (POTS) Diagnostic	November 2008	35	39	89.74%	0.3034	0	0	0.00%	0.00	0.00
	October 2008	35	37	94.59%	0.2261	0	0	0.00%	0.00	0.00
	September 2008	48	53	90.57%	0.2923	0	0	0.00%	0.00	0.00
	August 2008	20	22	90.91%	0.2875	0	0	0.00%	0.00	0.00
	July 2008	66	71	92.96%	0.2559	0	0	0.00%	0.00	0.00
	June 2008	16	19	84.21%	0.3646	0	0	0.00%	0.00	0.00
	May 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	5	5	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-5T New Service Installation Quality	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Total UNE P (Centrex) Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Line Splitting Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	9	1	9.00	0	505	78	6.47	-0.16	(1.10)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Residence Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	13	1	13.00	0	214	61	3.51	1.38	(0.17)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	1	1	1.00	0	163	50	3.26	-0.37	(1.22)
OP-6A-1 Delayed Days for Non-Facility	December 2008	3	1	3.00	0	181	103	1.76	0.63	(0.34)
Reasons UNE - P (POTS) Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility	December 2008	1	1	1.00	0	13	10	1.30	-0.42	(1.26)
Reasons Residence Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility	December 2008	3	1	3.00	0	25	9	2.78	0.11	(0.83)
Reasons Residence Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility	December 2008	1	1	1.00	0	45	16	2.81	-0.64	(1.39)
Reasons UNE - P (POTS) Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	1	1.00	0	92	22	4.18	-0.77	(1.47)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons Enhanced Extended Loops - DS1	November 2008	3	1	3.00	0	71	6	11.83	-0.91	(1.55)
Capable Parity	October 2008	29	1	29.00	0	44	5	8.80	1.26	(0.69)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	3	1	3.00	0	146	6	24.33	-0.47	(1.29)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	3	1	3.00	0	45	5	9.00	-1.39	(1.85)

	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	9	1	9.00	0	17	1	17.00	0.00	0.00
	March 2008	5	3	1.67	0.58	2	2	1.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	1	1	1.00	0	141	7	20.14	-1.55	(1.94)
OP-6A-4 Delayed Days for Non-Facility	December 2008	7	1	7.00	0	2	1	2.00	0.00	0.00
Reasons Frame Relay Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Reasons LIS Trunk Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	15	2	7.50	7.78	5	1	5.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	6	1	6.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	December 2008	71	12	5.92	4.23	2	1	2.00	0.00	0.00
Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	November 2008	6	3	2.00	1.73	4	2	2.00	0.00	(1.00)
	October 2008	12	4	3.00	2.71	10	2	5.00	-0.54	(1.33)
	September 2008	14	7	2.00	1.15	37	3	12.33	-1.30	(1.79)
	August 2008	4	3	1.33	0.58	14	2	7.00	-2.19	(2.33)
	July 2008	39	23	1.70	1.66	10	3	3.33	-1.75	(2.06)
	June 2008	38	15	2.53	2.33	9	3	3.00	-0.43	(1.26)
	May 2008	14	4	3.50	3	1	1	1.00	0.00	0.00
	April 2008	19	8	2.38	2.77	0	0	0.00	0.00	0.00
	March 2008	11	4	2.75	1.71	16	2	8.00	-2.14	(2.30)
	February 2008	14	4	3.50	3	7	2	3.50	0.00	(1.00)
	January 2008	9	5	1.80	1.3	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	December 2008	361	1	361.00	0	2	1	2.00	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified Parity	November 2008	16	1	16.00	0	4	2	2.00	1.15	(0.59)
	October 2008	1	1	1.00	0	10	2	5.00	-0.77	(1.47)
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	64	1	64.00	0	9	3	3.00	2.50	(0.41)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	128	7	18.29	40.51	44	5	8.80	1.10	(0.77)
	September 2008	32	5	6.40	6.62	25	4	6.25	0.09	(1.05)
	August 2008	7	6	1.17	0.41	146	6	24.33	-0.95	(1.58)
	July 2008	83	31	2.68	4.38	140	4	35.00	-3.00	(2.82)
	June 2008	37	4	9.25	9.74	45	5	9.00	0.09	(0.71)
	May 2008	7	3	2.33	1.53	46	5	9.20	-1.25	(1.76)
	April 2008	16	3	5.33	4.51	17	1	17.00	0.00	0.00
	March 2008	21	3	7.00	5.2	2	2	1.00	0.00	0.00
	February 2008	3	2	1.50	0.71	45	6	7.50	-1.57	(1.95)
	January 2008	136	22	6.18	4.55	141	7	20.14	-2.78	(2.69)
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDLSI Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		1	1	1.00	0	9	3	3.00	-1.00	(1.61)
May 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
February 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
January 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		December 2008	66	37	1.78	1.89	181	103	1.76	0.07
	November 2008	33	20	1.65	0.93	323	63	5.13	-1.43	(1.87)
	October 2008	15	11	1.36	0.92	247	77	3.21	-1.36	(1.82)
	September 2008	39	27	1.44	0.75	267	89	3.00	-1.72	(2.05)
	August 2008	94	21	4.48	7.96	443	97	4.57	-0.03	(1.02)
	July 2008	10	5	2.00	1.22	399	108	3.69	-0.75	(1.46)
	June 2008	48	21	2.29	2.03	505	78	6.47	-0.80	(1.49)
	May 2008	40	13	3.08	2.84	584	65	8.98	-0.76	(1.46)
	April 2008	45	22	2.05	3.11	349	77	4.53	-1.12	(1.68)
	March 2008	48	35	1.37	0.91	327	66	4.95	-1.66	(2.01)
	February 2008	20	9	2.22	0.83	745	76	9.80	-1.30	(1.79)
	January 2008	167	41	4.07	5.12	280	75	3.73	0.29	(0.83)
	OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	December 2008	4	1	4.00	0	121	8	15.13	-0.89
November 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
October 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
September 2008		17	1	17.00	0	180	14	12.86	0.26	(0.70)
August 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
July 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
June 2008		10	1	10.00	0	105	10	10.50	-0.04	(1.02)
May 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
April 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
March 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
February 2008		0	0	0.00	0	0	0	0.00	0.00	0.00
January 2008		8	2	4.00	2.83	8	2	4.00	0.00	(1.00)
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity		December 2008	0	0	0.00	0	0	0	0.00	0.00
	November 2008	11	1	11.00	0	32	2	16.00	-0.36	(1.22)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	2	1	2.00	0	49	3	16.33	-2.25	(2.37)
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	2	1	2.00	0	3	1	3.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	2	1	2.00	0	6	2	3.00	-0.58	(1.35)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	9	9	1.00	0	1	1	1.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	1	1	1.00	0	3	1	3.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	180	14	12.86	-0.50	(1.30)
	August 2008	2	2	1.00	0	115	24	4.79	-1.43	(1.87)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	54	3	18.00	0	13	3	4.33	4.02	0.04
	March 2008	7	1	7.00	0	25	5	5.00	0.98	(0.86)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	December 2008	1	1	1.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00

	February 2008	16	1	16.00	0	7	2	3.50	0.19	(1.37)
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	December 2008	20	5	4.00	2.74	45	16	2.81	0.58	(0.61)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	2	2	1.00	0	43	9	4.78	-1.28	(1.78)
	September 2008	11	7	1.57	0.53	57	14	4.07	-0.90	(1.55)
	August 2008	1	1	1.00	0	61	27	2.26	-0.50	(1.30)
	July 2008	6	5	1.20	0.45	70	19	3.68	-0.93	(1.57)
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	1	1	1.00	0	74	17	4.35	-0.66	(1.40)
	April 2008	3	1	3.00	0	64	25	2.56	0.12	(0.54)
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	23	14	1.64	0.5	19	11	1.73	-0.19	(1.12)
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop ISDN Capable Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	1	1	1.00	0	1	1	1.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	December 2008	11	1	11.00	0	223	32	6.97	0.59	(0.50)
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	40	2	20.00	7.07	638	69	9.25	1.44	(0.26)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	53	3	17.67	14.01	914	91	10.04	0.79	(0.29)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-2 Delayed Days for Facility Reasons Business Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	4	1	4.00	0	66	7	9.43	-0.39	(1.23)

	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	36	1	36.00	0	12	3	4.00	8.00	(0.75)
OP-6B-4 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	November 2008	49	7	7.00	0	0	0	0.00	0.00	0.00
	October 2008	33	1	33.00	0	0	0	0.00	0.00	0.00
	September 2008	5	1	5.00	0	6	1	6.00	0.00	0.00
	August 2008	22	2	11.00	14.14	44	1	44.00	0.00	0.00
	July 2008	31	4	7.75	9	8	3	2.67	5.76	(0.17)
	June 2008	5	1	5.00	0	46	2	23.00	-0.94	(1.57)
	May 2008	10	3	3.33	1.15	7	2	3.50	-0.09	(1.05)
	April 2008	6	2	3.00	1.41	0	0	0.00	0.00	0.00
	March 2008	6	2	3.00	2.83	0	0	0.00	0.00	0.00
	February 2008	2	2	1.00	0	1	1	1.00	0.00	0.00
	January 2008	8	4	2.00	1.41	3	1	3.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	64	4	16.00	8.0089	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	16	1	16.00	0	3	1	3.00	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - DS1 Capable Parity	November 2008	4	1	4.00	0	29	1	29.00	0.00	0.00
	October 2008	6	2	3.00	2.83	140	12	11.67	-1.58	(1.96)
	September 2008	12	1	12.00	0	131	4	32.75	-0.50	(1.31)
	August 2008	17	3	5.67	8.08	134	6	22.33	-1.97	(2.20)
	July 2008	16	7	2.29	2.36	270	10	27.00	-4.71	(3.86)
	June 2008	3	1	3.00	0	42	3	14.00	-0.91	(1.55)
	May 2008	9	1	9.00	0	73	4	18.25	-0.93	(1.57)
	April 2008	6	1	6.00	0	18	2	9.00	-0.87	(1.53)
	March 2008	16	6	2.67	1.63	55	4	13.75	-1.46	(1.89)
	February 2008	1	1	1.00	0	47	5	9.40	-1.04	(1.63)
	January 2008	63	9	7.00	6.04	330	12	27.50	-1.38	(1.84)
OP-6B-4 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop Analog Parity	November 2008	26	5	5.20	2.49	638	69	9.25	-0.84	(1.51)
	October 2008	9	9	1.00	0	818	76	10.76	-2.51	(2.52)
	September 2008	14	2	7.00	0	914	91	10.04	-0.26	(1.16)
	August 2008	6	2	3.00	1.41	600	67	8.96	-0.82	(1.50)
	July 2008	30	10	3.00	0.82	1022	98	10.43	-2.59	(2.58)
	June 2008	17	8	2.13	0.35	1066	85	12.54	-1.95	(2.19)
	May 2008	118	18	6.56	2.68	699	79	8.85	-0.66	(1.40)

	April 2008	14	4	3.50	1.73	419	75	5.59	-0.83	(1.51)
	March 2008	1	1	1.00	0	549	79	6.95	-0.76	(1.46)
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	41	3	13.67	7.51	597	73	8.18	0.66	(0.34)
OP-6B-5 Delayed Days for Facility Reasons	December 2008	3	3	1.00	0	0	0	0.00	0.00	0.00
Enhanced Extended Loops - DS1 Capable Diagnostic	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	39	1	39.00	0	0	0	0.00	0.00	0.00
	September 2008	16	2	8.00	2.83	0	0	0.00	0.00	0.00
	August 2008	6	1	6.00	0	0	0	0.00	0.00	0.00
	July 2008	15	1	15.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	14	1	14.00	0	0	0	0.00	0.00	0.00
	March 2008	13	1	13.00	0	0	0	0.00	0.00	0.00
	February 2008	16	2	8.00	4.24	0	0	0.00	0.00	0.00
	January 2008	122	6	20.33	37.7	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
LIS Trunk Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	11	1	11.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	6	2	3.00	0	60	2	30.00	-1.12	(1.68)
	August 2008	6	2	3.00	1.41	17	2	8.50	-7.78	(5.73)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	9	1	9.00	0	60	2	30.00	-0.92	(1.56)
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2008	122	2	61.00	0	169	9	18.78	5.08	0.20

Unbundled Loop - DS1 Capable Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	3	1	3.00	0	208	5	41.60	-0.70	(1.42)
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons	December 2008	6	1	6.00	0	106	10	10.60	-0.36
Unbundled Loop Analog Parity	November 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	June 2008	14	7	2.00	0	221	22	10.05	-1.87	(2.14)
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
	OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic	December 2008	0.84444444	402	0:03	0.002777778	0	0	0:00	0.00
November 2008		1.16111111	516	0:03	0.002083333	0	0	0:00	0.00	0.00
October 2008		1.82916667	644	0:04	0.005555556	0	0	0:00	0.00	0.00
September 2008		0.90069444	391	0:03	0.003472222	0	0	0:00	0.00	0.00
August 2008		2.17361111	525	0:06	0.010416667	0	0	0:00	0.00	0.00
July 2008		0.95763889	470	0:03	0.002083333	0	0	0:00	0.00	0.00
June 2008		1.17013889	500	0:03	0.002083333	0	0	0:00	0.00	0.00
May 2008		1.375	647	0:03	0.002777778	0	0	0:00	0.00	0.00
April 2008		1.06180556	457	0:03	0.002083333	0	0	0:00	0.00	0.00
March 2008		0.94236111	424	0:03	0.002083333	0	0	0:00	0.00	0.00
February 2008		0.88888889	486	0:03	0.001388889	0	0	0:00	0.00	0.00
January 2008		1.00277778	491	0:03	0.002083333	0	0	0:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	December 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2008	0.07291667	7	0:15	0.004861111	0	0	0:00	0.00	0.00
	October 2008	0.13263889	13	0:15	0.00625	0	0	0:00	0.00	0.00
	September 2008	0.19791667	16	0:18	0.007638889	0	0	0:00	0.00	0.00
	August 2008	1.63888889	64	0:37	0.011805556	0	0	0:00	0.00	0.00
	July 2008	1.61041667	68	0:34	0.013194444	0	0	0:00	0.00	0.00
	June 2008	2.30902778	105	0:32	0.0125	0	0	0:00	0.00	0.00
	May 2008	0.12291667	15	0:12	0.005555556	0	0	0:00	0.00	0.00
	April 2008	0.53958333	68	0:11	0.004861111	0	0	0:00	0.00	0.00
	March 2008	0.09027778	30	0:04	0.000694444	0	0	0:00	0.00	0.00
	February 2008	0.40625	114	0:05	0.002083333	0	0	0:00	0.00	0.00
	January 2008	0.87222222	126	0:10	0.011111111	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	December 2008	381	381	100.00%	0	0	0	0.00%	0.00	(0.16)
	November 2008	465	468	99.36%	0.0798	0	0	0.00%	0.00	(0.14)
	October 2008	609	616	98.86%	0.106	0	0	0.00%	0.00	(0.12)
	September 2008	350	351	99.72%	0.0533	0	0	0.00%	0.00	(0.15)
	August 2008	475	475	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	377	377	100.00%	0	0	0	0.00%	0.00	(0.16)

	June 2008	431	431	100.00%	0	0	0	0.00%	0.00	(0.16)
	May 2008	630	630	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	405	406	99.75%	0.0496	0	0	0.00%	0.00	(0.15)
	March 2008	403	403	100.00%	0	0	0	0.00%	0.00	(0.16)
	February 2008	446	446	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2008	459	460	99.78%	0.0466	0	0	0.00%	0.00	(0.15)
OP-8C Percentage of LNP Triggers Set	December 2008	8026	8028	99.98%	0.0158	0	0	0.00%	0.00	(0.16)
Prior to the Frame Due Time LNP	November 2008	8199	8199	100.00%	0	0	0	0.00%	0.00	(0.16)
Benchmark 0.95	October 2008	8858	8858	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	9358	9359	99.99%	0.0103	0	0	0.00%	0.00	(0.16)
	August 2008	9105	9105	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	9408	9418	99.89%	0.0326	0	0	0.00%	0.00	(0.15)
	June 2008	9286	9288	99.98%	0.0147	0	0	0.00%	0.00	(0.16)
	May 2008	7929	7929	100.00%	0	0	0	0.00%	0.00	(0.16)
	April 2008	9269	9277	99.91%	0.0294	0	0	0.00%	0.00	(0.16)
	March 2008	8673	8674	99.99%	0.0107	0	0	0.00%	0.00	(0.16)
	February 2008	7979	7979	100.00%	0	0	0	0.00%	0.00	(0.16)
	January 2008	6797	6798	99.99%	0.0121	0	0	0.00%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services	December 2008	0	0	:00	0	7.08	1	:12	0.00	0.00
Parity by Design	November 2008	0	0	:00	0	6.55	1	:00	0.00	0.00
	October 2008	0	0	:00	0	6.3	1	:00	0.00	0.00
	September 2008	0	0	:00	0	7.43	1	:12	0.00	0.00
	August 2008	0	0	:00	0	7.53	1	:12	0.00	0.00
	July 2008	0	0	:00	0	8.24	1	:36	0.00	0.00
	June 2008	0	0	:00	0	7.23	1	:12	0.00	0.00
	May 2008	0	0	:00	0	6.42	1	:48	0.00	0.00
	April 2008	0	0	:00	0	6.66	1	:24	0.00	0.00
	March 2008	0	0	:00	0	6.93	1	:12	0.00	0.00
	February 2008	0	0	:00	0	7.26	1	:24	0.00	0.00
	January 2008	0	0	:00	0	7.5	1	:00	0.00	0.00
PO-15 Number of Due Date Changes per	December 2008	124	1553	0.08	0.3	0	0	0.00	0.00	0.00
Order All Diagnostic	November 2008	141	1725	0.08	0.3	0	0	0.00	0.00	0.00
	October 2008	184	2142	0.09	0.31	0	0	0.00	0.00	0.00
	September 2008	113	1717	0.07	0.26	0	0	0.00	0.00	0.00
	August 2008	122	1888	0.06	0.25	0	0	0.00	0.00	0.00
	July 2008	144	2083	0.07	0.27	0	0	0.00	0.00	0.00
	June 2008	123	2005	0.06	0.26	0	0	0.00	0.00	0.00
	May 2008	162	2069	0.08	0.3	0	0	0.00	0.00	0.00
	April 2008	117	1859	0.06	0.27	0	0	0.00	0.00	0.00
	March 2008	210	1810	0.12	0.36	0	0	0.00	0.00	0.00
	February 2008	146	1805	0.08	0.29	0	0	0.00	0.00	0.00
	January 2008	169	1745	0.10	0.3	0	0	0.00	0.00	0.00
PO-16 Timely Release Notifications	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.925	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	June 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	100.00%	0	0	0	0.00%	0.00	0.00
	March 2008	3	3	100.00%	0	0	0	0.00%	0.00	0.00
	February 2008	1	1	100.00%	0	0	0	0.00%	0.00	0.00

	January 2008	2	2	100.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	December 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML IMA_SATE_XML	November 2008	629	629	100.00%	0	0	0	0.00%	0.00	0.00
Benchmark 0.95	October 2008	627	629	99.68%	0	0	0	0.00%	0.00	0.00
	September 2008	621	629	98.73%	0	0	0	0.00%	0.00	0.00
	August 2008	624	629	99.21%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 22.0 Diagnostic	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 23.0 Diagnostic	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	September 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	August 2008	282	284	99.30%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	December 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. 24.0 Diagnostic	November 2008	284	284	100.00%	0	0	0	0.00%	0.00	0.00
	October 2008	283	284	99.65%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-19A Stand-Alone Test Environment	December 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
(SATE) Accuracy XML Rel. VICKI	November 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
Diagnostic	October 2008	61	61	100.00%	0	0	0	0.00%	0.00	0.00
	September 2008	60	61	98.36%	0	0	0	0.00%	0.00	0.00

	August 2008	60	61	98.36%	0	0	0	0.00%	0.00	0.00
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	December 2008	5709.11	3053	:48	0	0	0	:00	0.00	0.00
	November 2008	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	October 2008	5784.96	3013	:48	0	0	0	:00	0.00	0.00
	September 2008	5821.45	3365	:12	0	0	0	:00	0.00	0.00
	August 2008	5920	3200	:00	0	0	0	:00	0.00	0.00
	July 2008	6170.16	3282	:12	0	0	0	:00	0.00	0.00
	June 2008	4895.1	2590	:36	0	0	0	:00	0.00	0.00
	May 2008	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	April 2008	5041.4	2770	:48	0	0	0	:00	0.00	0.00
	March 2008	5865.15	3205	:12	0	0	0	:00	0.00	0.00
	February 2008	5650.64	3071	:36	0	0	0	:00	0.00	0.00
	January 2008	5922.4	3365	:24	0	0	0	:00	0.00	0.00
	PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	December 2008	305.3	3053	:00	0.01	0	0	:00	0.00
November 2008		306.3	3063	:00	0.01	0	0	:00	0.00	0.00
October 2008		301.3	3013	:00	0.01	0	0	:00	0.00	0.00
September 2008		302.85	3365	:36	0.01	0	0	:00	0.00	0.00
August 2008		320	3200	:00	0.01	0	0	:00	0.00	0.00
July 2008		328.2	3282	:00	0.01	0	0	:00	0.00	0.00
June 2008		259	2590	:00	0.01	0	0	:00	0.00	0.00
May 2008		336.93	3063	:24	0.01	0	0	:00	0.00	0.00
April 2008		277	2770	:00	0.01	0	0	:00	0.00	0.00
March 2008		352.55	3205	:24	0.07	0	0	:00	0.00	0.00
February 2008		337.81	3071	:24	0.06	0	0	:00	0.00	0.00
January 2008		336.5	3365	:00	0.01	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic		December 2008	5403.81	3053	:48	0.83	0	0	:00	0.00
	November 2008	5390.88	3063	:24	0.71	0	0	:00	0.00	0.00
	October 2008	5483.66	3013	:48	0.7	0	0	:00	0.00	0.00
	September 2008	5518.6	3365	:36	0.61	0	0	:00	0.00	0.00
	August 2008	5600	3200	:00	0.6	0	0	:00	0.00	0.00
	July 2008	5841.96	3282	:12	0.57	0	0	:00	0.00	0.00
	June 2008	4636.1	2590	:36	0.52	0	0	:00	0.00	0.00
	May 2008	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00
	April 2008	4764.4	2770	:48	0.56	0	0	:00	0.00	0.00
	March 2008	5512.6	3205	:48	0.45	0	0	:00	0.00	0.00
	February 2008	5312.83	3071	:12	0.46	0	0	:00	0.00	0.00
	January 2008	5585.9	3365	:24	0.41	0	0	:00	0.00	0.00
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	December 2008	2716.57	709	:12	0	0	0	:00	0.00
November 2008		2541.99	659	:24	0	0	0	:00	0.00	0.00
October 2008		2605.61	658	:24	0	0	0	:00	0.00	0.00
September 2008		2552.43	749	:24	0	0	0	:00	0.00	0.00
August 2008		2726	707	:24	0	0	0	:00	0.00	0.00
July 2008		2745.13	723	:00	0	0	0	:00	0.00	0.00
June 2008		2116.33	562	:48	0	0	0	:00	0.00	0.00
May 2008		2382.07	641	:48	0	0	0	:00	0.00	0.00
April 2008	1972.76	620	:12	0	0	0	:00	0.00	0.00	

	March 2008	2171.57	735	:00	0	0	0	:00	0.00	0.00
	February 2008	1973.88	671	:36	0	0	0	:00	0.00	0.00
	January 2008	2301.52	770	:36	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times	December 2008	71.26	709	:00	0	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Request Diagnostic	November 2008	66.39	659	:00	0	0	0	:00	0.00	0.00
	October 2008	66.28	658	:00	0	0	0	:00	0.00	0.00
	September 2008	67.2	749	:36	0	0	0	:00	0.00	0.00
	August 2008	71.34	707	:00	0	0	0	:00	0.00	0.00
	July 2008	72.55	723	:00	0	0	0	:00	0.00	0.00
	June 2008	56.48	562	:00	0	0	0	:00	0.00	0.00
	May 2008	65.16	641	:00	0.01	0	0	:00	0.00	0.00
	April 2008	62.33	620	:00	0	0	0	:00	0.00	0.00
	March 2008	76.63	735	:00	0.07	0	0	:00	0.00	0.00
	February 2008	67.49	671	:00	0	0	0	:00	0.00	0.00
	January 2008	77.41	770	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times	December 2008	2645.31	709	:12	1.92	0	0	:00	0.00	0.00
(Meet Point Inquiry) IMA Response	November 2008	2475.6	659	:24	0.92	0	0	:00	0.00	0.00
Diagnostic	October 2008	2539.33	658	:24	1.08	0	0	:00	0.00	0.00
	September 2008	2485.23	749	:48	0.77	0	0	:00	0.00	0.00
	August 2008	2654.66	707	:00	0.93	0	0	:00	0.00	0.00
	July 2008	2672.58	723	:00	0.7	0	0	:00	0.00	0.00
	June 2008	2059.85	562	:48	0.72	0	0	:00	0.00	0.00
	May 2008	2316.91	641	:24	0.79	0	0	:00	0.00	0.00
	April 2008	1910.43	620	:12	0.78	0	0	:00	0.00	0.00
	March 2008	2094.94	735	:00	0.69	0	0	:00	0.00	0.00
	February 2008	1906.39	671	:36	0.65	0	0	:00	0.00	0.00
	January 2008	2224.11	770	:36	0.69	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times	December 2008	43326.45	5693	:24	0	0	0	:00	0.00	0.00
(Service Availability) IMA Aggregate	November 2008	38369.77	5423	:12	0	0	0	:00	0.00	0.00
Benchmark 25	October 2008	41355.24	5328	:24	0	0	0	:00	0.00	0.00
	September 2008	43316.87	6126	:48	0	0	0	:00	0.00	0.00
	August 2008	44127.25	5672	:12	0	0	0	:00	0.00	0.00
	July 2008	41324.83	5393	:24	0	0	0	:00	0.00	0.00
	June 2008	30540.95	4490	:00	0	0	0	:00	0.00	0.00
	May 2008	35958.52	5414	:36	0	0	0	:00	0.00	0.00
	April 2008	32952.98	4990	:00	0	0	0	:00	0.00	0.00
	March 2008	38574.15	5882	:24	0	0	0	:00	0.00	0.00
	February 2008	40444.81	5391	:00	0	0	0	:00	0.00	0.00
	January 2008	47332.32	6041	:36	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times	December 2008	880.17	5693	:00	0	0	0	:00	0.00	0.00
(Service Availability) IMA Request	November 2008	838.68	5423	:00	0.01	0	0	:00	0.00	0.00
Diagnostic	October 2008	820.64	5328	:00	0	0	0	:00	0.00	0.00
	September 2008	842.87	6126	:36	0.02	0	0	:00	0.00	0.00
	August 2008	875.65	5672	:00	0	0	0	:00	0.00	0.00
	July 2008	831.59	5393	:00	0.01	0	0	:00	0.00	0.00
	June 2008	715.91	4490	:24	0	0	0	:00	0.00	0.00
	May 2008	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	April 2008	797.27	4990	:24	0	0	0	:00	0.00	0.00
	March 2008	943.54	5882	:24	0.03	0	0	:00	0.00	0.00
	February 2008	861.95	5391	:24	0.02	0	0	:00	0.00	0.00
	January 2008	963.4	6041	:24	0	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times	December 2008	42446.28	5693	:24	4.24	0	0	:00	0.00	0.00
(Service Availability) IMA Response	November 2008	37531.09	5423	:48	3.34	0	0	:00	0.00	0.00

Diagnostic	October 2008	40534.6	5328	:24	3.58	0	0	:00	0.00	0.00	
	September 2008	42474	6126	:12	4.07	0	0	:00	0.00	0.00	
	August 2008	43251.6	5672	:12	4.02	0	0	:00	0.00	0.00	
	July 2008	40493.24	5393	:24	3.93	0	0	:00	0.00	0.00	
	June 2008	29825.04	4490	:36	4.15	0	0	:00	0.00	0.00	
	May 2008	35079.75	5414	:12	3.54	0	0	:00	0.00	0.00	
	April 2008	32155.71	4990	:36	3.91	0	0	:00	0.00	0.00	
	March 2008	37630.61	5882	:00	3.7	0	0	:00	0.00	0.00	
	February 2008	39582.86	5391	:36	4.24	0	0	:00	0.00	0.00	
	January 2008	46368.92	6041	:12	4.31	0	0	:00	0.00	0.00	
	December 2008	5376.28	1274	:48	0	0	0	:00	0.00	0.00	
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	November 2008	5398.96	1244	:36	0	0	0	:00	0.00	0.00
	October 2008	5578.04	1262	:48	0	0	0	:00	0.00	0.00	
September 2008	5361.8	1411	:00	0	0	0	:00	0.00	0.00		
August 2008	5745.6	1330	:48	0	0	0	:00	0.00	0.00		
July 2008	6156	1368	:00	0	0	0	:00	0.00	0.00		
June 2008	4468.92	1002	:24	0	0	0	:00	0.00	0.00		
May 2008	5493.18	1218	:24	0	0	0	:00	0.00	0.00		
April 2008	5361.12	1168	:36	0	0	0	:00	0.00	0.00		
March 2008	5910.45	1299	:00	0	0	0	:00	0.00	0.00		
February 2008	5731.94	1238	:12	0	0	0	:00	0.00	0.00		
January 2008	6233.08	1379	:48	0	0	0	:00	0.00	0.00		
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	December 2008	127.4	1274	:00	0	0	0	:00	0.00	0.00	
November 2008	124.4	1244	:00	0	0	0	:00	0.00	0.00		
October 2008	126.2	1262	:00	0	0	0	:00	0.00	0.00		
September 2008	126.99	1411	:36	0.01	0	0	:00	0.00	0.00		
August 2008	133	1330	:00	0	0	0	:00	0.00	0.00		
July 2008	136.8	1368	:00	0.01	0	0	:00	0.00	0.00		
June 2008	100.2	1002	:00	0	0	0	:00	0.00	0.00		
May 2008	121.8	1218	:00	0.01	0	0	:00	0.00	0.00		
April 2008	116.8	1168	:00	0.01	0	0	:00	0.00	0.00		
March 2008	129.9	1299	:00	0.01	0	0	:00	0.00	0.00		
February 2008	123.8	1238	:00	0	0	0	:00	0.00	0.00		
January 2008	137.9	1379	:00	0.01	0	0	:00	0.00	0.00		
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	December 2008	5248.88	1274	:48	1.72	0	0	:00	0.00	0.00	
November 2008	5274.56	1244	:36	1.91	0	0	:00	0.00	0.00		
October 2008	5451.84	1262	:48	1.73	0	0	:00	0.00	0.00		
September 2008	5234.81	1411	:24	1.57	0	0	:00	0.00	0.00		
August 2008	5612.6	1330	:48	1.92	0	0	:00	0.00	0.00		
July 2008	6019.2	1368	:00	2.5	0	0	:00	0.00	0.00		
June 2008	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00		
May 2008	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00		
April 2008	5244.32	1168	:36	1.57	0	0	:00	0.00	0.00		
March 2008	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00		
February 2008	5608.14	1238	:12	1.7	0	0	:00	0.00	0.00		
January 2008	6095.18	1379	:48	1.67	0	0	:00	0.00	0.00		
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	December 2008	29171.86	8659	:48	0	0	0	:00	0.00	0.00	
November 2008	28234.74	8224	:12	0	0	0	:00	0.00	0.00		
October 2008	29059.28	8138	:48	0	0	0	:00	0.00	0.00		
September 2008	28006.38	9283	:48	0	0	0	:00	0.00	0.00		
August 2008	28982.21	8553	:36	0	0	0	:00	0.00	0.00		
July 2008	30599.22	9032	:36	0	0	0	:00	0.00	0.00		
June 2008	23071.16	6915	:36	0	0	0	:00	0.00	0.00		

	May 2008	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	April 2008	24781.64	7566	:12	0	0	0	:00	0.00	0.00
	March 2008	28706.99	9034	:12	0	0	0	:00	0.00	0.00
	February 2008	26765.85	8346	:24	0	0	0	:00	0.00	0.00
	January 2008	29703.34	9268	:00	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times	December 2008	1930.44	8659	:48	0.02	0	0	:00	0.00	0.00
(Address Validation) IMA Request	November 2008	1851.68	8224	:12	0.02	0	0	:00	0.00	0.00
Diagnostic	October 2008	1831.82	8138	:12	0.02	0	0	:00	0.00	0.00
	September 2008	1865.14	9283	:00	0.04	0	0	:00	0.00	0.00
	August 2008	1935.15	8553	:12	0.02	0	0	:00	0.00	0.00
	July 2008	2021.35	9032	:48	0.02	0	0	:00	0.00	0.00
	June 2008	1500.02	6915	:48	0.02	0	0	:00	0.00	0.00
	May 2008	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
	April 2008	1625.52	7566	:24	0.02	0	0	:00	0.00	0.00
	March 2008	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00
	February 2008	1778.38	8346	:24	0.06	0	0	:00	0.00	0.00
	January 2008	1979.54	9268	:24	0.02	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times	December 2008	27241.42	8659	:00	1.24	0	0	:00	0.00	0.00
(Address Validation) IMA Response	November 2008	26383.06	8224	:24	1.13	0	0	:00	0.00	0.00
Diagnostic	October 2008	27227.46	8138	:00	1.2	0	0	:00	0.00	0.00
	September 2008	26141.24	9283	:48	0.95	0	0	:00	0.00	0.00
	August 2008	27047.06	8553	:24	1.43	0	0	:00	0.00	0.00
	July 2008	28577.87	9032	:24	1.07	0	0	:00	0.00	0.00
	June 2008	21571.14	6915	:48	1.55	0	0	:00	0.00	0.00
	May 2008	25181.54	8308	:12	0.87	0	0	:00	0.00	0.00
	April 2008	23156.12	7566	:24	1.33	0	0	:00	0.00	0.00
	March 2008	26760.51	9034	:24	0.98	0	0	:00	0.00	0.00
	February 2008	24987.47	8346	:36	1.04	0	0	:00	0.00	0.00
	January 2008	27723.8	9268	:36	1.05	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times	December 2008	3482.22	1172	:48	0	0	0	:00	0.00	0.00
(Get CSR) IMA Aggregate Benchmark 12.5	November 2008	3315.8	1102	:24	0	0	0	:00	0.00	0.00
	October 2008	3685.39	1152	:00	0	0	0	:00	0.00	0.00
	September 2008	3746.78	1441	:00	0	0	0	:00	0.00	0.00
	August 2008	3958.98	1339	:24	0	0	0	:00	0.00	0.00
	July 2008	4282.24	1402	:00	0	0	0	:00	0.00	0.00
	June 2008	2969.54	1010	:36	0	0	0	:00	0.00	0.00
	May 2008	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	April 2008	3172.72	1159	:36	0	0	0	:00	0.00	0.00
	March 2008	3550.27	1312	:24	0	0	0	:00	0.00	0.00
	February 2008	3420.27	1243	:00	0	0	0	:00	0.00	0.00
	January 2008	3730.1	1361	:36	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times	December 2008	108.99	1172	:36	0.01	0	0	:00	0.00	0.00
(Get CSR) IMA Request Diagnostic	November 2008	101.51	1102	:36	0.01	0	0	:00	0.00	0.00
	October 2008	106.23	1152	:36	0	0	0	:00	0.00	0.00
	September 2008	118.46	1441	:12	0	0	0	:00	0.00	0.00
	August 2008	123.45	1339	:36	0	0	0	:00	0.00	0.00
	July 2008	129.28	1402	:36	0.01	0	0	:00	0.00	0.00
	June 2008	93.43	1010	:36	0.01	0	0	:00	0.00	0.00
	May 2008	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	April 2008	107.19	1159	:36	0	0	0	:00	0.00	0.00
	March 2008	121.7	1312	:36	0	0	0	:00	0.00	0.00
	February 2008	115.22	1243	:36	0	0	0	:00	0.00	0.00
	January 2008	125.68	1361	:36	0	0	0	:00	0.00	0.00

PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	December 2008	3373.23	1172	:12	6.39	0	0	:00	0.00	0.00
	November 2008	3214.29	1102	:48	6.17	0	0	:00	0.00	0.00
	October 2008	3579.16	1152	:24	5.95	0	0	:00	0.00	0.00
	September 2008	3628.32	1441	:48	5.79	0	0	:00	0.00	0.00
	August 2008	3835.53	1339	:24	4.5	0	0	:00	0.00	0.00
	July 2008	4152.96	1402	:24	5.21	0	0	:00	0.00	0.00
	June 2008	2876.11	1010	:00	5.22	0	0	:00	0.00	0.00
	May 2008	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	April 2008	3065.53	1159	:36	6	0	0	:00	0.00	0.00
	March 2008	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	February 2008	3305.05	1243	:24	6.65	0	0	:00	0.00	0.00
	January 2008	3604.42	1361	:00	6.78	0	0	:00	0.00	0.00
	PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	December 2008	6492.72	2113	:48	0	0	0	:00	0.00
November 2008		6342.07	2010	:24	0	0	0	:00	0.00	0.00
October 2008		6514.8	2016	:12	0	0	0	:00	0.00	0.00
September 2008		6252.66	2223	:24	0	0	0	:00	0.00	0.00
August 2008		6849.45	2090	:12	0	0	0	:00	0.00	0.00
July 2008		7178.16	2164	:48	0	0	0	:00	0.00	0.00
June 2008		4879.48	1494	:48	0	0	0	:00	0.00	0.00
May 2008		5979.42	1869	:00	0	0	0	:00	0.00	0.00
April 2008		5734.78	1817	:24	0	0	0	:00	0.00	0.00
March 2008		5977.04	2143	:36	0	0	0	:00	0.00	0.00
February 2008		5510.08	1932	:00	0	0	0	:00	0.00	0.00
January 2008		6248.82	2208	:12	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic		December 2008	214.99	2113	:00	0	0	0	:00	0.00
	November 2008	203.41	2010	:00	0	0	0	:00	0.00	0.00
	October 2008	204.64	2016	:00	0	0	0	:00	0.00	0.00
	September 2008	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	August 2008	212.34	2090	:00	0	0	0	:00	0.00	0.00
	July 2008	220.54	2164	:00	0.01	0	0	:00	0.00	0.00
	June 2008	151.48	1494	:00	0.01	0	0	:00	0.00	0.00
	May 2008	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	April 2008	183.61	1817	:00	0	0	0	:00	0.00	0.00
	March 2008	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
	February 2008	195.55	1932	:00	0	0	0	:00	0.00	0.00
	January 2008	224.01	2208	:00	0	0	0	:00	0.00	0.00
	PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	December 2008	5359.33	2113	:36	0.97	0	0	:00	0.00
November 2008		5207.67	2010	:36	0.86	0	0	:00	0.00	0.00
October 2008		5310.28	2016	:12	0.84	0	0	:00	0.00	0.00
September 2008		5144.2	2223	:24	0.92	0	0	:00	0.00	0.00
August 2008		5679.95	2090	:48	0.86	0	0	:00	0.00	0.00
July 2008		5964.63	2164	:24	0.79	0	0	:00	0.00	0.00
June 2008		4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
May 2008		4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
April 2008		4801.85	1817	:36	0.77	0	0	:00	0.00	0.00
March 2008		4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
February 2008		4562.47	1932	:24	0.77	0	0	:00	0.00	0.00
January 2008		5168.52	2208	:36	0.77	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic		December 2008	918.4	2113	:12	0.45	0	0	:00	0.00
	November 2008	930.99	2010	:24	0.44	0	0	:00	0.00	0.00
	October 2008	999.88	2016	:00	0.58	0	0	:00	0.00	0.00
	September 2008	907.44	2223	:24	0.33	0	0	:00	0.00	0.00
	August 2008	957.16	2090	:24	0.33	0	0	:00	0.00	0.00

	July 2008	992.99	2164	:24	0.31	0	0	:00	0.00	0.00
	June 2008	672.09	1494	:00	0.31	0	0	:00	0.00	0.00
	May 2008	826.4	1869	:36	0.22	0	0	:00	0.00	0.00
	April 2008	749.32	1817	:24	0.2	0	0	:00	0.00	0.00
	March 2008	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
	February 2008	752.06	1932	:36	0.07	0	0	:00	0.00	0.00
	January 2008	856.29	2208	:36	0.05	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times	December 2008	12519.19	1580	:48	0	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Aggregate	November 2008	12626.17	1558	:00	0	0	0	:00	0.00	0.00
Benchmark 20	October 2008	11681.53	1512	:12	0	0	0	:00	0.00	0.00
	September 2008	14136.58	1832	:48	0	0	0	:00	0.00	0.00
	August 2008	12988.79	1567	:36	0	0	0	:00	0.00	0.00
	July 2008	13968.53	1642	:24	0	0	0	:00	0.00	0.00
	June 2008	9793.71	1214	:48	0	0	0	:00	0.00	0.00
	May 2008	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	April 2008	11029.63	1402	:48	0	0	0	:00	0.00	0.00
	March 2008	13331.05	1677	:00	0	0	0	:00	0.00	0.00
	February 2008	12244.8	1518	:48	0	0	0	:00	0.00	0.00
	January 2008	13572.41	1723	:12	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times	December 2008	205.77	1580	:12	0.06	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Request	November 2008	201	1558	:12	0.06	0	0	:00	0.00	0.00
Diagnostic	October 2008	195.45	1512	:12	0.06	0	0	:00	0.00	0.00
	September 2008	210.94	1832	:48	0.06	0	0	:00	0.00	0.00
	August 2008	203.01	1567	:12	0.06	0	0	:00	0.00	0.00
	July 2008	211.79	1642	:12	0.06	0	0	:00	0.00	0.00
	June 2008	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
	May 2008	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	April 2008	203.65	1402	:00	0.06	0	0	:00	0.00	0.00
	March 2008	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
	February 2008	220.19	1518	:00	0.06	0	0	:00	0.00	0.00
	January 2008	251.72	1723	:00	0.07	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times	December 2008	12313.42	1580	:36	5.91	0	0	:00	0.00	0.00
(Loop Qualification Tools) IMA Response	November 2008	12425.17	1558	:12	5.72	0	0	:00	0.00	0.00
Diagnostic	October 2008	11486.08	1512	:00	6.24	0	0	:00	0.00	0.00
	September 2008	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
	August 2008	12785.78	1567	:24	5.23	0	0	:00	0.00	0.00
	July 2008	13756.74	1642	:12	7.09	0	0	:00	0.00	0.00
	June 2008	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00
	May 2008	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
	April 2008	10825.98	1402	:48	6.2	0	0	:00	0.00	0.00
	March 2008	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00
	February 2008	12024.61	1518	:48	5.88	0	0	:00	0.00	0.00
	January 2008	13320.69	1723	:12	6.72	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times	December 2008	6087.31	931	:36	0	0	0	:00	0.00	0.00
(Connecting Facility Assignment) IMA	November 2008	6285.94	913	:12	0	0	0	:00	0.00	0.00
Aggregate Benchmark 25	October 2008	6529.77	858	:24	0	0	0	:00	0.00	0.00
	September 2008	6146.34	967	:24	0	0	0	:00	0.00	0.00
	August 2008	7351.27	958	:48	0	0	0	:00	0.00	0.00
	July 2008	7149.33	980	:00	0	0	0	:00	0.00	0.00
	June 2008	5950.52	827	:00	0	0	0	:00	0.00	0.00
	May 2008	5592.08	867	:00	0	0	0	:00	0.00	0.00
	April 2008	5051.56	795	:00	0	0	0	:00	0.00	0.00
	March 2008	5885.93	960	:12	0	0	0	:00	0.00	0.00

	February 2008	5616.26	921	:00	0	0	0	:00	0.00	0.00
	January 2008	6509.58	1021	:12	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	December 2008	94.16	931	:00	0	0	0	:00	0.00	0.00
	November 2008	92.84	913	:00	0.01	0	0	:00	0.00	0.00
	October 2008	86.48	858	:00	0	0	0	:00	0.00	0.00
	September 2008	87.41	967	:36	0	0	0	:00	0.00	0.00
	August 2008	97.45	958	:00	0.01	0	0	:00	0.00	0.00
	July 2008	98.57	980	:00	0	0	0	:00	0.00	0.00
	June 2008	83.34	827	:00	0	0	0	:00	0.00	0.00
	May 2008	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	April 2008	80.23	795	:00	0	0	0	:00	0.00	0.00
	March 2008	97.13	960	:00	0	0	0	:00	0.00	0.00
	February 2008	94.59	921	:00	0.03	0	0	:00	0.00	0.00
	January 2008	103.53	1021	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	December 2008	5993.15	931	:36	2.51	0	0	:00	0.00	0.00
	November 2008	6193.1	913	:12	4.23	0	0	:00	0.00	0.00
	October 2008	6443.29	858	:24	6.33	0	0	:00	0.00	0.00
	September 2008	6058.93	967	:48	4.34	0	0	:00	0.00	0.00
	August 2008	7253.82	958	:48	6.01	0	0	:00	0.00	0.00
	July 2008	7050.76	980	:36	5.37	0	0	:00	0.00	0.00
	June 2008	5867.18	827	:36	5.62	0	0	:00	0.00	0.00
	May 2008	5503.26	867	:00	3.89	0	0	:00	0.00	0.00
	April 2008	4971.33	795	:00	2.56	0	0	:00	0.00	0.00
	March 2008	5788.8	960	:12	2.43	0	0	:00	0.00	0.00
	February 2008	5521.67	921	:00	1.37	0	0	:00	0.00	0.00
	January 2008	6406.05	1021	:48	3.18	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	December 2008	14336.64	4716	:36	2.19	0	0	:00	0.00	0.00
	November 2008	14356.65	4235	:36	3.66	0	0	:00	0.00	0.00
	October 2008	12861.17	4109	:12	1.22	0	0	:00	0.00	0.00
	September 2008	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00
	August 2008	13923	4550	:24	1.34	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	December 2008	3503.34	884	:24	3.91	0	0	:00	0.00	0.00
	November 2008	3485.52	816	:48	4.33	0	0	:00	0.00	0.00
	October 2008	2980.76	768	:12	3.18	0	0	:00	0.00	0.00
	September 2008	3320.11	846	:48	4.03	0	0	:00	0.00	0.00
	August 2008	3475.64	873	:12	4.7	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	December 2008	49759.5	5542	:12	4.58	0	0	:00	0.00	0.00
	November 2008	44168.17	5013	:24	3.84	0	0	:00	0.00	0.00
	October 2008	43175.43	4847	:24	3.83	0	0	:00	0.00	0.00

	September 2008	46985.05	5338	:00	3.95	0	0	:00	0.00	0.00
	August 2008	49037.79	5394	:36	4.3	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times	December 2008	7106.4	1316	:00	8.3	0	0	:00	0.00	0.00
(Facility Check XML) XML	November 2008	7526.4	1176	:00	11.49	0	0	:00	0.00	0.00
Request/Response Benchmark 25	October 2008	6088.3	1070	:36	7.71	0	0	:00	0.00	0.00
	September 2008	7469.53	1247	:36	7.64	0	0	:00	0.00	0.00
	August 2008	8529.24	1258	:12	9.88	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times	December 2008	16888.53	7990	:24	1.44	0	0	:00	0.00	0.00
(Address Validation XML) XML	November 2008	17450.99	7262	:00	4.02	0	0	:00	0.00	0.00
Request/Response Benchmark 10	October 2008	16323.56	6957	:00	1.89	0	0	:00	0.00	0.00
	September 2008	16812.25	7708	:12	1.77	0	0	:00	0.00	0.00
	August 2008	19257.13	7741	:36	3.84	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get	December 2008	5326.55	1936	:00	7.5	0	0	:00	0.00	0.00
CSR XML) XML Request/Response	November 2008	5692.89	1737	:12	8.04	0	0	:00	0.00	0.00
Benchmark 12.5	October 2008	5185.23	1674	:00	7.8	0	0	:00	0.00	0.00
	September 2008	4485.19	1845	:12	6.61	0	0	:00	0.00	0.00
	August 2008	5509.17	1794	:48	8.11	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN	December 2008	9542.23	3862	:48	1.06	0	0	:00	0.00	0.00
Reservation XML) XML Request/Response	November 2008	8813.66	3547	:12	1.04	0	0	:00	0.00	0.00
Benchmark 10	October 2008	8842.54	3315	:48	2.26	0	0	:00	0.00	0.00
	September 2008	9472.8	3742	:12	2.48	0	0	:00	0.00	0.00
	August 2008	9767.36	3713	:12	1.66	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00

	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	December 2008	45558.15	3914	:36	6.48	0	0	:00	0.00	0.00
	November 2008	40314.99	3483	:48	6.51	0	0	:00	0.00	0.00
	October 2008	36571.36	3395	:48	6.8	0	0	:00	0.00	0.00
	September 2008	45339.04	3779	:00	6.43	0	0	:00	0.00	0.00
	August 2008	49114.25	3790	:24	7.68	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	December 2008	5990.96	1103	:12	2.52	0	0	:00	0.00	0.00
	November 2008	5384.26	963	:36	2.89	0	0	:00	0.00	0.00
	October 2008	4937.36	974	:48	1.75	0	0	:00	0.00	0.00
	September 2008	5129.05	1061	:12	2.41	0	0	:00	0.00	0.00
	August 2008	5534.22	1092	:48	3.55	0	0	:00	0.00	0.00
	July 2008	0	0	:00	0	0	0	:00	0.00	0.00
	June 2008	0	0	:00	0	0	0	:00	0.00	0.00
	May 2008	0	0	:00	0	0	0	:00	0.00	0.00
	April 2008	0	0	:00	0	0	0	:00	0.00	0.00
	March 2008	0	0	:00	0	0	0	:00	0.00	0.00
	February 2008	0	0	:00	0	0	0	:00	0.00	0.00
	January 2008	0	0	:00	0	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	99	100	99.00%	0.0995	0	0	0.00%	0.00	(0.13)
	October 2008	85	86	98.84%	0.1072	0	0	0.00%	0.00	(0.12)
	September 2008	106	108	98.15%	0.1348	0	0	0.00%	0.00	(0.10)
	August 2008	76	80	95.00%	0.2179	0	0	0.00%	0.00	0.00
	July 2008	56	57	98.25%	0.1313	0	0	0.00%	0.00	(0.10)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	November 2008	373	374	99.73%	0.0516	0	0	0.00%	0.00	(0.15)
	October 2008	520	523	99.43%	0.0755	0	0	0.00%	0.00	(0.14)
	September 2008	435	436	99.77%	0.0478	0	0	0.00%	0.00	(0.15)
	August 2008	542	546	99.27%	0.0853	0	0	0.00%	0.00	(0.13)
	July 2008	538	542	99.26%	0.0856	0	0	0.00%	0.00	(0.13)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2A Electronic Flow-through for LSRs	December 2008	10968	11888	92.26%	0.2672	0	0	0.00%	0.00	0.00

received via IMA LNP Diagnostic	November 2008	9513	10606	89.69%	0.304	0	0	0.00%	0.00	0.00	
	October 2008	10494	11679	89.85%	0.3019	0	0	0.00%	0.00	0.00	
	September 2008	10124	11253	89.97%	0.3004	0	0	0.00%	0.00	0.00	
	August 2008	10853	11982	90.58%	0.2921	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs	December 2008	157	263	59.70%	0.490497685	0	0	0.00%	0.00	0.00
	received via IMA Resale Aggregate W/O	November 2008	140	242	57.85%	0.493796296	0	0	0.00%	0.00	0.00
UNE-P-POTS Diagnostic	October 2008	125	223	56.05%	0.496296296	0	0	0.00%	0.00	0.00	
	September 2008	147	251	58.57%	0.492604167	0	0	0.00%	0.00	0.00	
	August 2008	95	184	51.63%	0.499699074	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs	December 2008	1853	2503	74.03%	0.43849537	0	0	0.00%	0.00	0.00
	received via IMA Unbundled Loop Aggregate	November 2008	1466	2036	72.00%	0.44900463	0	0	0.00%	0.00	0.00
	Diagnostic	October 2008	1939	2646	73.28%	0.4425	0	0	0.00%	0.00	0.00
September 2008		1799	2607	69.01%	0.4625	0	0	0.00%	0.00	0.00	
August 2008		1963	2656	73.91%	0.4391	0	0	0.00%	0.00	0.00	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs		December 2008	224	273	82.05%	0.3838	0	0	0.00%	0.00	0.00
received via IMA UNE P (POTS AGG)		November 2008	269	319	84.33%	0.3636	0	0	0.00%	0.00	0.00
Diagnostic		October 2008	573	626	91.53%	0.2784	0	0	0.00%	0.00	0.00
	September 2008	423	486	87.04%	0.3359	0	0	0.00%	0.00	0.00	
	August 2008	34	44	77.27%	0.4191	0	0	0.00%	0.00	0.00	
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	PO-2B Electronic Flow-through for all	December 2008	10968	11038	99.37%	0.0794	0	0	0.00%	0.00	(0.14)
	eligible LSRs Received via IMA LNP	November 2008	9513	9653	98.55%	0.1196	0	0	0.00%	0.00	(0.11)
	Benchmark 0.95	October 2008	10494	10586	99.13%	0.0928	0	0	0.00%	0.00	(0.13)
September 2008		10124	10229	98.97%	0.1008	0	0	0.00%	0.00	(0.13)	
August 2008		10853	10972	98.92%	0.1036	0	0	0.00%	0.00	(0.12)	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	

	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	December 2008	157	158	99.37%	0.0793	0	0	0.00%	0.00	(0.14)
	November 2008	140	147	95.24%	0.213	0	0	0.00%	0.00	(0.01)
	October 2008	125	129	96.90%	0.1733	0	0	0.00%	0.00	(0.06)
	September 2008	147	150	98.00%	0.14	0	0	0.00%	0.00	(0.09)
	August 2008	95	96	98.96%	0.1015	0	0	0.00%	0.00	(0.13)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	December 2008	1853	1901	97.48%	0.16	0	0	0.00%	0.00
November 2008		1466	1502	97.60%	0.15	0	0	0.00%	0.00	(0.44)
October 2008		1939	2001	96.90%	0.17	0	0	0.00%	0.00	(0.42)
September 2008		1799	1863	96.56%	0.18	0	0	0.00%	0.00	(0.41)
August 2008		1963	2049	95.80%	0.20	0	0	0.00%	0.00	(0.38)
July 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
May 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
April 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
March 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
February 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
January 2008		0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95		December 2008	224	227	98.68%	0.11	0	0	0.00%	0.00
	November 2008	269	270	99.63%	0.06	0	0	0.00%	0.00	(0.15)
	October 2008	573	575	99.65%	0.06	0	0	0.00%	0.00	(0.15)
	September 2008	423	428	98.83%	0.11	0	0	0.00%	0.00	(0.12)
	August 2008	34	34	100.00%	0.00	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0.00	0	0	0.00%	0.00	0.00
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	December 2008	4.88958333	8	14:40	0.3625	0	0	0:00	0.00
November 2008		2.36666667	4	14:12	0.35555556	0	0	0:00	0.00	(1.23)
October 2008		3.26875	9	8:43	0.33888889	0	0	0:00	0.00	(1.91)
September 2008		0.44236111	5	2:07	0.05416667	0	0	0:00	0.00	(2.73)
August 2008		2.92152778	7	10:01	0.44791667	0	0	0:00	0.00	(1.75)
July 2008		3.31597222	8	9:57	0.36527778	0	0	0:00	0.00	(1.76)
June 2008		2.2125	8	6:38	0.36736111	0	0	0:00	0.00	(2.17)
May 2008		1.73958333	3	13:55	0.38472222	0	0	0:00	0.00	(1.26)
April 2008		0.11111111	2	1:20	0.04722222	0	0	0:00	0.00	(2.83)
March 2008		2.10208333	9	5:36	0.19583333	0	0	0:00	0.00	(2.30)
February 2008		1.26388889	11	2:45	0.10555556	0	0	0:00	0.00	(2.66)

	January 2008	2.07291667	9	5:32	0.179861111	0	0	0:00	0.00	(2.31)
PO-3X LSR Rejection Notice Interval for	December 2008	43.3048611	324	3:12	0.177777778	0	0	0:00	0.00	(2.20)
IMA - Rejected Manually Product Aggregate	November 2008	34.9368056	323	2:36	0.149305556	0	0	0:00	0.00	(2.35)
Benchmark 0.5	October 2008	36.68125	370	2:23	0.136111111	0	0	0:00	0.00	(2.41)
	September 2008	46.4319444	361	3:05	0.93125	0	0	0:00	0.00	(2.23)
	August 2008	23.0569444	311	1:47	0.083333333	0	0	0:00	0.00	(2.56)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
PO-4A-1 LSRs Rejected for IMA - Rejected	December 2008	1024	38770	2.64%	0.1604	0	0	0.00%	0.00	0.00
Manually Product Aggregate Diagnostic	November 2008	1111	36841	3.02%	0.171	0	0	0.00%	0.00	0.00
	October 2008	1170	45237	2.59%	0.1587	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	1097	41534	2.64%	0.1604	0	0	0.00%	0.00	0.00
	July 2008	1175	44583	2.64%	0.1602	0	0	0.00%	0.00	0.00
	June 2008	1204	41851	2.88%	0.1672	0	0	0.00%	0.00	0.00
	May 2008	1842	42320	4.35%	0.204	0	0	0.00%	0.00	0.00
	April 2008	1211	42808	2.83%	0.1658	0	0	0.00%	0.00	0.00
	March 2008	1097	40055	2.74%	0.1632	0	0	0.00%	0.00	0.00
	February 2008	827	39452	2.10%	0.1433	0	0	0.00%	0.00	0.00
	January 2008	1159	46114	2.51%	0.1565	0	0	0.00%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-	December 2008	15861	38770	40.91%	0.4917	0	0	0.00%	0.00	0.00
Rejected Product Aggregate Diagnostic	November 2008	15253	36841	41.40%	0.4926	0	0	0.00%	0.00	0.00
	October 2008	18576	45237	41.06%	0.4919	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	17373	41534	41.83%	0.4933	0	0	0.00%	0.00	0.00
	July 2008	18329	44583	41.11%	0.492	0	0	0.00%	0.00	0.00
	June 2008	17978	41851	42.96%	0.495	0	0	0.00%	0.00	0.00
	May 2008	17858	42320	42.20%	0.4939	0	0	0.00%	0.00	0.00
	April 2008	19586	42808	45.75%	0.4982	0	0	0.00%	0.00	0.00
	March 2008	17610	40055	43.96%	0.4963	0	0	0.00%	0.00	0.00
	February 2008	17642	39452	44.72%	0.4972	0	0	0.00%	0.00	0.00
	January 2008	20563	46114	44.59%	0.4971	0	0	0.00%	0.00	0.00
PO-4C LSRs Received via Facsimile	December 2008	8	12	66.67%	0.4714	0	0	0.00%	0.00	0.00
Product Aggregate Diagnostic	November 2008	4	7	57.14%	0.4949	0	0	0.00%	0.00	0.00
	October 2008	9	11	81.82%	0.3857	0	0	0.00%	0.00	0.00
	September 2008	5	9	55.56%	0.4969	0	0	0.00%	0.00	0.00
	August 2008	7	15	46.67%	0.4989	0	0	0.00%	0.00	0.00
	July 2008	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
	June 2008	8	15	53.33%	0.4989	0	0	0.00%	0.00	0.00
	May 2008	3	6	50.00%	0.5	0	0	0.00%	0.00	0.00
	April 2008	2	7	28.57%	0.4518	0	0	0.00%	0.00	0.00
	March 2008	9	24	37.50%	0.4841	0	0	0.00%	0.00	0.00
	February 2008	11	25	44.00%	0.4964	0	0	0.00%	0.00	0.00
	January 2008	9	19	47.37%	0.4993	0	0	0.00%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully	December 2008	379	379	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA Resale	November 2008	404	404	100.00%	0	0	0	0.00%	0.00	(0.16)
Aggregate Benchmark 0.95	October 2008	685	685	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	557	557	100.00%	0	0	0	0.00%	0.00	(0.16)

	August 2008	127	127	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5A-(b) FOCs On Time for Fully	December 2008	1439	1439	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA	November 2008	1100	1100	100.00%	0	0	0	0.00%	0.00	(0.16)
Unbundled Loop Aggregate Benchmark	October 2008	1490	1491	99.93%	0.0259	0	0	0.00%	0.00	(0.16)
0.95	September 2008	1299	1302	99.77%	0.0479	0	0	0.00%	0.00	(0.15)
	August 2008	1527	1527	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5A-(c) FOCs On Time for Fully	December 2008	9788	9788	100.00%	0	0	0	0.00%	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	November 2008	8567	8567	100.00%	0	0	0	0.00%	0.00	(0.16)
Benchmark 0.95	October 2008	9439	9439	100.00%	0	0	0	0.00%	0.00	(0.16)
	September 2008	8976	9114	98.49%	0.1221	0	0	0.00%	0.00	(0.11)
	August 2008	9881	9881	100.00%	0	0	0	0.00%	0.00	(0.16)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(a) FOCs On Time For	December 2008	143	146	97.95%	0.1419	0	0	0.00%	0.00	(0.26)
Electronic/Manual LSRs Received Via IMA	November 2008	143	143	100.00%	0	0	0	0.00%	0.00	(0.33)
Resale Aggregate Benchmark 0.9	October 2008	153	157	97.45%	0.1576	0	0	0.00%	0.00	(0.25)
	September 2008	172	172	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	87	88	98.86%	0.106	0	0	0.00%	0.00	(0.30)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(b) FOCs On Time For	December 2008	1005	1051	95.62%	0.2046	0	0	0.00%	0.00	(0.19)
Electronic/Manual LSRs Received Via IMA	November 2008	918	935	98.18%	0.1336	0	0	0.00%	0.00	(0.27)
Unbundled Loop AGG-EELs Benchmark	October 2008	1134	1163	97.51%	0.1559	0	0	0.00%	0.00	(0.25)
0.9	September 2008	1280	1310	97.71%	0.1496	0	0	0.00%	0.00	(0.26)
	August 2008	1110	1126	98.58%	0.1184	0	0	0.00%	0.00	(0.29)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(b) FOCs On Time For	December 2008	924	969	95.36%	0.210405093	0	0	0.00%	0.00	(0.18)
Electronic/Manual LSRs Received Via IMA	November 2008	797	814	97.91%	0.142997685	0	0	0.00%	0.00	(0.26)
Unbundled Loop Aggregate Benchmark 0.9	October 2008	1001	1030	97.18%	0.165405093	0	0	0.00%	0.00	(0.24)
	September 2008	1141	1171	97.44%	0.157997685	0	0	0.00%	0.00	(0.25)
	August 2008	987	1003	98.40%	0.1253	0	0	0.00%	0.00	(0.28)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5B-(c) FOCs On Time For	December 2008	861	876	98.29%	0.1297	0	0	0.00%	0.00	(0.28)
Electronic/Manual LSRs Received Via IMA	November 2008	1005	1005	100.00%	0	0	0	0.00%	0.00	(0.33)
LNP Benchmark 0.9	October 2008	1106	1106	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	1084	1084	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	1051	1052	99.90%	0.0308	0	0	0.00%	0.00	(0.33)
	July 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5C-(a) FOCs on Time for Manual	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Resale Aggregate Benchmark 0.9	November 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	10	10	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	6	6	100.00%	0	0	0	0.00%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop AGG-EELs Benchmark 0.9	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual	December 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
Unbundled Loop Aggregate Benchmark 0.9	November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00

	October 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	September 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	August 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	July 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	December 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	November 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	October 2008	2	2	100.00%	0	0	0	0.00%	0.00	(0.33)
	September 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	August 2008	8	8	100.00%	0	0	0	0.00%	0.00	(0.33)
	July 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	June 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	May 2008	1	1	100.00%	0	0	0	0.00%	0.00	(0.33)
	April 2008	3	3	100.00%	0	0	0	0.00%	0.00	(0.33)
	March 2008	14	14	100.00%	0	0	0	0.00%	0.00	(0.33)
	February 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	January 2008	4	4	100.00%	0	0	0	0.00%	0.00	(0.33)
	PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	December 2008	49	49	100.00%	0	0	0	0.00%	0.00
November 2008		22	22	100.00%	0	0	0	0.00%	0.00	(0.53)
October 2008		52	53	98.11%	0.1361	0	0	0.00%	0.00	(0.46)
September 2008		94	95	98.95%	0.1021	0	0	0.00%	0.00	(0.49)
August 2008		73	73	100.00%	0	0	0	0.00%	0.00	(0.53)
July 2008		65	65	100.00%	0	0	0	0.00%	0.00	(0.53)
June 2008		47	47	100.00%	0	0	0	0.00%	0.00	(0.53)
May 2008		125	125	100.00%	0	0	0	0.00%	0.00	(0.53)
April 2008		72	72	100.00%	0	0	0	0.00%	0.00	(0.53)
March 2008		83	83	100.00%	0	0	0	0.00%	0.00	(0.53)
February 2008		94	95	98.95%	0.1021	0	0	0.00%	0.00	(0.49)
January 2008		67	67	100.00%	0	0	0	0.00%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25		December 2008	221.509028	12377	0:26	0.088888889	0	0	0:00	0.00
	November 2008	228.922917	10968	0:30	0.093055556	0	0	0:00	0.00	(2.75)
	October 2008	281.051389	14071	0:29	0.071527778	0	0	0:00	0.00	(2.76)
	September 2008	269.243056	13363	0:29	0.079861111	0	0	0:00	0.00	(2.76)
	August 2008	268.631944	13807	0:28	0.095833333	0	0	0:00	0.00	(2.77)
	July 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2008	0	0	0:00	0	0	0	0:00	0.00	0.00
	PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	December 2008	3656	3656	100.00%	0	186489	186489	100.00%	0.00
November 2008		3945	3945	100.00%	0	157965	157965	100.00%	0.00	0.00
October 2008		5482	5482	100.00%	0	232065	232065	100.00%	0.00	0.00
September 2008		4218	4218	100.00%	0	211109	211109	100.00%	0.00	0.00
August 2008		5343	5343	100.00%	0	211597	211597	100.00%	0.00	0.00
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00

	May 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	April 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	March 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	February 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
	January 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00	
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	November 2008	3	1	3.00	0	59	59	1.00	-2.14	(2.30)	
	October 2008	6	2	3.00	1.41	126	83	1.52	-1.09	(1.66)	
	September 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	January 2008	20	2	10.00	9.9	44	52	0.85	-10.49	(7.38)	
	PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	December 2008	260	74	3.51	2.66	75	44	1.70	-3.10	(2.88)
		November 2008	441	83	5.31	4.41	59	59	1.00	-27.28	(17.59)
October 2008		375	99	3.79	2.21	126	83	1.52	-8.04	(5.89)	
September 2008		256	74	3.46	1.63	92	75	1.23	-14.31	(9.70)	
August 2008		406	105	3.87	1.58	85	68	1.25	-7.78	(5.73)	
July 2008		394	103	3.83	1.83	247	106	2.33	-1.63	(1.99)	
June 2008		355	91	3.90	2.36	108	81	1.33	-11.96	(8.27)	
May 2008		376	112	3.36	2.25	90	66	1.36	-4.98	(4.03)	
April 2008		274	76	3.61	2.27	81	66	1.23	-7.99	(5.86)	
March 2008		336	78	4.31	2.33	95	78	1.22	-9.48	(6.76)	
February 2008		272	67	4.06	1.84	63	48	1.31	-5.93	(4.60)	
January 2008		218	62	3.52	1.73	44	52	0.85	-11.73	(8.13)	
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity		December 2008	0	0	0.00	0	0	0	0.00	0.00	0.00
		November 2008	3	1	3.00	0	59	59	1.00	-2.14	(2.30)
	October 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	September 2008	2	2	1.00	1.41	92	75	1.23	0.33	(0.51)	
	August 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	July 2008	4	1	4.00	0	247	106	2.33	-0.25	(1.15)	
	June 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	May 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	April 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	March 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	February 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	January 2008	0	0	0.00	0	0	0	0.00	0.00	0.00	
	PO-9A Timely Jeopardy Notices Non-Designed Services Parity	December 2008	0	3	0.00%	0	14	187	7.49%	0.49	(1.50)
		November 2008	0	0	0.00%	0	0	0	0.00%	0.00	0.00
October 2008		1	1	100.00%	0	35	189	18.52%	-2.09	(2.27)	
September 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
August 2008		0	1	0.00%	0	26	199	13.07%	0.39	(1.68)	
July 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
June 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
May 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
April 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
March 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
February 2008		0	0	0.00%	0	0	0	0.00%	0.00	0.00	
January 2008		1	2	50.00%	0.5	24	172	13.95%	-1.46	(1.89)	

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Combined		Stan
BI-1A	Time to Provide Usage Records UNEs and Resale Aggregate	Pa Parit
BI-1B	Time to Provide Usage Records Jointly-provided Switched Access	Benc
BI-1C-1	Time to Provide Usage Records [CAT11] UNEs and Resale Ag	Parit
BI-1C-2	Time to Provide Usage Records [CAT10] UNEs and Resale Ag	Parit
BI-2	Invoices Delivered within 10 Days All	Parity by Design
BI-3A	Billing Accuracy - Adjustments for Errors UNEs and Resale Aggn	Parit
BI-3A	Billing Accuracy - Adjustments for Errors UNEs and Resale Aggn	Benc
BI-3B	Billing Accuracy - Adjustments for Errors Reciprocal Compensati	Benc
BI-4A	Billing Completeness UNEs and Resale Aggregate	Parity
BI-4B	Billing Completeness Reciprocal Compensation	Benchmark 0.9925
BI-5A	Billing Accuracy & Claims Processing - Acknowledgment All	Ben Benc
BI-5B	Billing Accuracy & Claims Processing - Resolution All	Benchmark Benc
CP-1A	Scheduled Interval 60 Calendar Days or Less All	Benchmark 99 Benc
CP-1B	Scheduled Interval 91 to 120 Calendar Days All	Benchmark 120 Benc
CP-1C	Scheduled Interval 121 to 150 Calendar Days All	Benchmark 1 Benc
CP-2B	Non-Forecasted & Late Forecasted Collocations All	Benchmark Benc
CP-2C	Collocations with Intervals Longer than 120 Days All	Benchmark Benc
CP-3	Collocation Feasibility Study Interval All	Benchmark 10 Benc
CP-4	Collocation Feasibility Study Commitments Met All	Benchmark 0.9 Benc
DA-1	Speed of Answer - Directory Assistance	Parity by Design
DB-1A	Time to Update Databases E911	Parity by Design
DB-1B	Time to Update Databases LIDB	Parity by Design
DB-1C-1	Time to Update Databases Directory Listing	Parity by Design
DB-2C-1	Accurate Database Updates Directory Listing	Parity by Design
GA-1	Gateway Availability - IMA-GUI All	Benchmark 0.9925 Benc
GA-1	Gateway Availability - IMA-GUI SIA	Benchmark 0.9925 Benc
GA-3	Gateway Availability - EB-TA	Benchmark 0.9925 Benc
GA-4	System Availability - EXACT	Benchmark 0.9925 Benc
GA-6	Gateway Availability - GUI - Repair	Benchmark 0.9925 Benc
GA-7	Timely Outage Resolution following Software Releases	Benchmark Benc
GA-7	Timely Outage Resolution following Software Releases	GA-7 XML Benc
GA-8	Gateway Availability - IMA-XML	GA-8 XML Reporting
MR-10	Customer and Non-Queue Related Trouble Reports Basic Rate I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Business	Pa Parit
MR-10	Customer and Non-Queue Related Trouble Reports Centrex	Pa Parit
MR-10	Customer and Non-Queue Related Trouble Reports Centrex 21	Parit
MR-10	Customer and Non-Queue Related Trouble Reports DS0	Parity
MR-10	Customer and Non-Queue Related Trouble Reports DS1	Parity
MR-10	Customer and Non-Queue Related Trouble Reports E911	Parity
MR-10	Customer and Non-Queue Related Trouble Reports Frame Relay	Parit
MR-10	Customer and Non-Queue Related Trouble Reports IS Trunk	Pa Parit
MR-10	Customer and Non-Queue Related Trouble Reports PBX	Parity
MR-10	Customer and Non-Queue Related Trouble Reports Residence	Parit
MR-10	Customer and Non-Queue Related Trouble Reports UCIT Above	Parit
MR-10	Customer and Non-Queue Related Trouble Reports UCIT DS1	Pa Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports Unbundled I	Parit
MR-10	Customer and Non-Queue Related Trouble Reports UNE - P (PC	Parit
MR-10	Customer and Non-Queue Related Trouble Reports UNE P (Cent	Parit
MR-10	Customer and Non-Queue Related Trouble Reports UNE P (Cent	Parit
MR-11B	LNP Trouble Reports Cleared within 48 Hours - All Volumes	LH Parit
MR-2	Calls Answered within 20 seconds - Interconnect Repair Center	A Parit
MR-3A	Out of Service Cleared within 24 Hours Basic Rate ISDN	Parity
MR-3A	Out of Service Cleared within 24 Hours Business	Parity
MR-3A	Out of Service Cleared within 24 Hours Centrex	Parity
MR-3A	Out of Service Cleared within 24 Hours Centrex 21	Parity
MR-3A	Out of Service Cleared within 24 Hours Line Sharing	Parity
MR-3A	Out of Service Cleared within 24 Hours Line Splitting	Parity
MR-3A	Out of Service Cleared within 24 Hours Line Splitting	Parity
MR-3A	Out of Service Cleared within 24 Hours PBX	Parity
MR-3A	Out of Service Cleared within 24 Hours Residence	Parity
MR-3A	Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity
MR-3A	Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity
MR-3B	Out of Service Cleared within 24 Hours Business	Parity
MR-3B	Out of Service Cleared within 24 Hours Centrex 21	Parity
MR-3B	Out of Service Cleared within 24 Hours Line Sharing	Parity
MR-3B	Out of Service Cleared within 24 Hours PBX	Parity
MR-3B	Out of Service Cleared within 24 Hours Residence	Parity
MR-3B	Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity
MR-3B	Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity
MR-3C	Out of Service Cleared within 24 Hours Business	Parity
MR-3C	Out of Service Cleared within 24 Hours Centrex 21	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Sharing	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Splitting	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Splitting	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire	Parit
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL	Parit
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL	Parit

MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PEX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7B	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7B	Repair Repeat Report Rate PEX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IDF Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 C/Diag	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 C/Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS3 C/Diag	Parity
MR-7D	Repair Repeat Report Rate US Trunk Parity	Parity
MR-7D	Repair Repeat Report Rate UDT Above DS1 Level Parity	Parity
MR-7D	Repair Repeat Report Rate UDT DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Load	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Load	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified I/Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified I/Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Pa	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Pa	Parity
MR-7E	Repair Repeat Report Rate DS0 Parity	Parity
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 C/Parity	Parity
MR-7E	Repair Repeat Report Rate Frame Relay Parity	Parity
MR-7E	Repair Repeat Report Rate US Trunk Parity	Parity
MR-7E	Repair Repeat Report Rate UDT Above DS1 Level Parity	Parity
MR-7E	Repair Repeat Report Rate UDT DS1 Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Load	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified I/Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified I/Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Pa	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSL Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Pa	Parity
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity
MR-8	Trouble Rate Business Parity	Parity
MR-8	Trouble Rate Centrex Parity	Parity
MR-8	Trouble Rate Centrex 21 Parity	Parity
MR-8	Trouble Rate Dark Fiber - IDF Diagnostic	Diag
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diag
MR-8	Trouble Rate DS0 Parity	Parity
MR-8	Trouble Rate DS1 Parity	Parity
MR-8	Trouble Rate DS3 Parity	Parity
MR-8	Trouble Rate DS1 Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnos
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnos
MR-8	Trouble Rate Frame Relay Parity	Parity
MR-8	Trouble Rate ISDN Primary Parity	Parity
MR-8	Trouble Rate Line Sharing Parity	Parity
MR-8	Trouble Rate Line Splitting Parity	Parity
MR-8	Trouble Rate Line Splitting Parity	Parity
MR-8	Trouble Rate US Trunk Parity	Parity
MR-8	Trouble Rate PEX Parity	Parity
MR-8	Trouble Rate Residence Parity	Parity
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diag
MR-8	Trouble Rate UDT Above DS1 Level Parity	Parity
MR-8	Trouble Rate UDT DS1 Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity
MR-8	Trouble Rate Unbundled Loop - XDSL Parity	Parity
MR-8	Trouble Rate Unbundled Loop - XDSL Parity	Parity
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity

MR-8	Trouble Rate UNE - P (POTS) Parity	Parity
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity
MR-9A	Repair Appointments Met Business Parity	Parity
MR-9A	Repair Appointments Met Centrex Parity	Parity
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity
MR-9A	Repair Appointments Met PBX Parity	Parity
MR-9A	Repair Appointments Met Residence Parity	Parity
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity
MR-9B	Repair Appointments Met Business Parity	Parity
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity
MR-9B	Repair Appointments Met PBX Parity	Parity
MR-9B	Repair Appointments Met Residence Parity	Parity
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity
MR-9C	Repair Appointments Met Business Parity	Parity
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity
MR-9C	Repair Appointments Met Residence Parity	Parity
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	Diag
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	Diag
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benc
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop-Other	Benc
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled	Diag
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled	Diag
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	IPart
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced	Diag
OP-15A	Interval for Pending Orders Delayed Past Due Date Frame Rel	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Split	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Split	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date LIS Trunk	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (P	Parity
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Busine	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanc	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Frame	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line S	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons LIS Tr	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Resid	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbur	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbur	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbur	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbur	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbur	Diag
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE -	Diag
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benc
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diag
OP-2	Calls Answered within Twenty Seconds - Interconnect Provision	Parity
OP-3A	Installation Commitments Met Business Parity	Parity
OP-3A	Installation Commitments Met Line Splitting Benchmark 0.95	Benc
OP-3A	Installation Commitments Met Residence Parity	Parity
OP-3A	Installation Commitments Met UNE - P (POTS) Parity	Parity
OP-3B	Installation Commitments Met Business Parity	Parity
OP-3B	Installation Commitments Met Residence Parity	Parity
OP-3B	Installation Commitments Met UNE - P (POTS) Parity	Parity
OP-3C	Installation Commitments Met Business Parity	Parity
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benc
OP-3C	Installation Commitments Met Residence Parity	Parity
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity
OP-3C	Installation Commitments Met UNE P (Centrex) Parity	Parity
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity
OP-3D	Installation Commitments Met Dark Fiber - IDF Diagnostic	Diag
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0	Benc
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1	Benc
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3	Benc
OP-3D	Installation Commitments Met Frame Relay Parity	Parity
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity
OP-3D	Installation Commitments Met PBX Parity	Parity
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - 3 Wire Non-Lo	Benc
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualific	Benc
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	IPart
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	IPart
OP-3D	Installation Commitments Met Unbundled Loop - XDSL Benchmark	Benc
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchm	Benc
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benc
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	IPart
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity
OP-3E	Installation Commitments Met E911 Parity	Parity
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS0	Benc

OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Bench	
OP-3E	Installation Commitments Met Frame Relay Parity	Parity
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Load Bench	
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Bench	
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable IParity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSL Benchmark Bench	
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark Bench	
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark	Bench
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable FParity	
OP-4A	Installation Interval Business Parity	Parity
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Bench
OP-4A	Installation Interval Residence Parity	Parity
OP-4A	Installation Interval UNE - P (FOTS) Parity	Parity
OP-4B	Installation Interval Business Parity	Parity
OP-4B	Installation Interval Residence Parity	Parity
OP-4B	Installation Interval UNE - P (FOTS) Parity	Parity
OP-4C	Installation Interval Business Parity	Parity
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Bench
OP-4C	Installation Interval Residence Parity	Parity
OP-4C	Installation Interval UNE - P (FOTS) Parity	Parity
OP-4C	Installation Interval UNE P (Centrex) Parity	Parity
OP-4C	Installation Interval Basic Rate ISDN Parity	Parity
OP-4D	Installation Interval Dark Fiber - IDF Diagnostic	Diag
OP-4D	Installation Interval E911 Parity	Parity
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable IDiag	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable IBench	
OP-4D	Installation Interval LIS Trunk Parity	Parity
OP-4D	Installation Interval PBX Parity	Parity
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Bench	Bench
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark	Bench
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark	Bench
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity
OP-4D	Installation Interval Unbundled Loop - XDSL Benchmark 6	Bench
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Bench
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Bench
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity
OP-4E	Installation Interval E911 Parity	Parity
OP-4E	Installation Interval Enhanced Extended Loops - DS0 Capable IDiag	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable IBench	
OP-4E	Installation Interval LIS Trunk Parity	Parity
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Bench	Bench
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark	Bench
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark	Bench
OP-4E	Installation Interval Unbundled Loop - XDSL Benchmark 6	Bench
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Bench
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Bench
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Basic Rate IParity	
OP-5A	New Service Installation Quality Reported to Repair Business PParity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - Diag	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Enhanced EDiag	
OP-5A	New Service Installation Quality Reported to Repair Enhanced EParity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced EDiag	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk FParity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UDIT Above Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled IParity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (FCParity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (CentParity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark Bench	
OP-5B	New Service Provisioning Quality Business Benchmark 0.965 Bench	
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - EBench	
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - EBench	
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - EBench	
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diag
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.9 Bench	
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Bench
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Bench
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Bench	
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qual Bench	
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capab Bench	
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capab Bench	

OP-08 New Service Provisioning Quality Unbundled Loop - XDSL Benchmark: Banc
 OP-08 New Service Provisioning Quality Unbundled Loop Analog Benchmark: Banc
 OP-08 New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark: Banc
 OP-08 New Service Provisioning Quality UNE - P (POTS) Benchmark: Banc
 OP-08 New Service Provisioning Quality UNE P (Centrex) Benchmark: Banc
 OP-08 New Service Quality Multiple Report Rate Business Diagnostic Diag
 OP-08 New Service Quality Multiple Report Rate Enhanced Extended L Diag
 OP-08 New Service Quality Multiple Report Rate Line Splitting Diagnost Diag
 OP-08 New Service Quality Multiple Report Rate Residence Diagnostic Diag
 OP-08 New Service Quality Multiple Report Rate Unbundled Loop - 3 Wire Diag
 OP-08 New Service Quality Multiple Report Rate Unbundled Loop - AD Diag
 OP-08 New Service Quality Multiple Report Rate Unbundled Loop - DS Diag
 OP-08 New Service Quality Multiple Report Rate Unbundled Loop - XD Diag
 OP-08 New Service Quality Multiple Report Rate Unbundled Loop Analog Diag
 OP-08 New Service Quality Multiple Report Rate Unbundled Loop ISDN Diag
 OP-08 New Service Quality Multiple Report Rate UNE - P (POTS) Diag Diag
 OP-08 New Service Installation Quality Total Basic Rate ISDN Diagnostic Diag
 OP-08 New Service Installation Quality Total Business Diagnostic Diag
 OP-08 New Service Installation Quality Total Enhanced Extended Loop Diag
 OP-08 New Service Installation Quality Total Enhanced Extended Loop Diag
 OP-08 New Service Installation Quality Total Enhanced Extended Loop Diag
 OP-08 New Service Installation Quality Total Frame Relay Diagnostic Diag
 OP-08 New Service Installation Quality Total Line Splitting Diagnostic Diag
 OP-08 New Service Installation Quality Total PEX Diagnostic Diag
 OP-08 New Service Installation Quality Total Residence Diagnostic Diag
 OP-08 New Service Installation Quality Total Unbundled Loop - 3 Wire 1 Diag
 OP-08 New Service Installation Quality Total Unbundled Loop - ADSL C Diag
 OP-08 New Service Installation Quality Total Unbundled Loop - DS1 C Diag
 OP-08 New Service Installation Quality Total Unbundled Loop - DS3 C Diag
 OP-08 New Service Installation Quality Total Unbundled Loop - XDSL 1 Diag
 OP-08 New Service Installation Quality Total Unbundled Loop Analog 1 Diag
 OP-08 New Service Installation Quality Total Unbundled Loop ISDN C Diag
 OP-08 New Service Installation Quality Total UNE - P (POTS) Diagnostic Diag
 OP-08 New Service Installation Quality Total UNE P (Centrex) Diagnostic Diag
 OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity Parit
 OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity Parit
 OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity Parit
 OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parit Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended L Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 3 Wire Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - AD Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - AD Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XD Parit
 OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended L Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 3 Wire Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - AD Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - AD Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - XD Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - XD Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parit
 OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop ISDN Parit
 OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity Parit
 OP-6B-2 Delayed Days for Facility Reasons Business Parity Parit
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 3 Wire N Parit
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Q Parit
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Q Parit
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - DS1 Cag Parit
 OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Analog P Parit
 OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops Diag
 OP-6B-5 Delayed Days for Facility Reasons LIS Trunk Parity Parity
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - 3 Wire N Parit
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Q Parit
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Q Parit
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - DS1 Cag Parit
 OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Analog P Parit
 OP-7 OP-7 - Coordinated Hot Cut Interval - Unbundled Loops Unbund Diag
 OP-7 OP-7 - Coordinated Hot Cut Interval - Unbundled Loops Unbund Diag
 OP-8B Number Portability Timeliness LNP Benchmark: 0.95 Banc
 OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LP Banc
 OS-1 Speed of Answer - Operator Services Parity by Design Parit
 PO-15 Number of Due Date Changes per Order All Diagnostic Diag
 PO-16 Timely Release Notifications Benchmark: 0.925 Banc
 PO-19A Stand-Alone Test Environment (SATE) Accuracy XML IMA_SA Banc
 PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.1 Diag
 PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.1 Diag
 PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.1 Diag
 PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. VC Diag
 PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggr Banc
 PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diag
 PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Respo Diag
 PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggr Banc
 PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Req Diag

PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Resp Diag
 PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Agg Bench
 PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Requi Diag
 PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Resp Diag
 PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggreg Bench
 PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request IDiag
 PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diag
 PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Ag Bench
 PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Requi Diag
 PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Resp Diag
 PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate IBench
 PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagn Diag
 PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diag Diag
 PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggreg Bench
 PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diag
 PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diag
 PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept IDiag
 PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IBench
 PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Diag
 PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Diag
 PO-1A-8 Total Pre-Order Response Times (Connecting Facility Assigner) Bench
 PO-1A-8(a) Pre-Order Response Times (Connecting Facility Assigner) Diag
 PO-1A-8(b) Pre-Order Response Times (Connecting Facility Assigner) Diag
 PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Requi Bench
 PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML R Bench
 PO-1X-2 Pre-Order Response Times (Service Availability XML) XML R Bench
 PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request Bench
 PO-1X-4 Pre-Order Response Times (Address Validation XML) XML R Bench
 PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/R Bench
 PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Requi Bench
 PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XIBench
 PO-1X-8 Pre-Order Response Times (Connecting Facility Assignment) Bench
 PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Bench Bench
 PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark Bench
 PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic Diag
 PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggreg Diag
 PO-2A Electronic Flow-through for LSRs received via IMA Unbundled L/Diag
 PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POT Diag
 PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UBench
 PO-2B Electronic Flow-through for all eligible LSRs Received via IMA R Bench
 PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UBench
 PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UBench
 PO-30 LSR Rejection Notice Interval for Manual and IIS Product Aggregate Bench
 PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Bench
 PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diag
 PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Di Diag
 PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic Diag
 PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA FBench
 PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA UBench
 PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LBench
 PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IM Bench
 PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IM Bench
 PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IM Bench
 PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IM Bench
 PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9 Bench
 PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-BELs Ben Bench
 PO-5C-(b) FOCs on Time for Manual Unbundled Loop Aggregate Bench Bench
 PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9 Bench
 PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark Bench
 PO-6 Work Completion Notification Timeliness All Benchmark 0.25 Bench
 PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Part
 PO-8A Jeopardy Notice Interval Non-Designed Services Party Part
 PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portabil Part
 PO-8D Jeopardy Notice Interval UNE - P (POTS) Party Part
 PO-8A Timely Jeopardy Notices Non-Designed Services Party Part
 PO-8B Timely Jeopardy Notices Unbundled Loops and Number Portabil Part
 PO-9C Timely Jeopardy Notices LIS Trunk Party Part
 PO-9D Timely Jeopardy Notices UNE - P (POTS) Party Part

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-2	Percent
PO-20	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent